Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

COMM S

DATE:

12/9/10

TO:

Office of Auditing and Performance Analysis, Office of Primary Responsibility

Office of Commission Clerk

RE:

FROM:

CONFIDENTIALITY OF CERTAIN INFORMATION

Docket No(s): <u>090042-EI</u> Document No(s): <u>08214-10</u>

Description: <u>APA/Fisher - (CONFIDENTIAL)</u> Review of Customer Property Damage Claims of Florida's Four Major Investor-Owned Electric Utilities report

(PA-08-08-003). [CLK note: Document provided in electronic format only.]

Source: Office of Auditing and Performance Analysis

The above-referenced confidential material was filed along with a amended request for extended confidential classification. Please check all applicable information and forward a copy to the attorney assigned to the docket, along with a brief memorandum supporting your recommendation. Copies of your recommendation should also be filed with the Office of Commission Clerk and the Office of General Counsel.

	x The document(s) is (are), in fact, what the duffity asserts it (them) to be.	٠.
	The utility has provided enough details to perform a reasoned analysis of its request.	1.
	The material has been received incident to an inquiry.	.7
	x The material is confidential business information because it includes:	_ r
	(a) Trade secrets;	
	x (b) Internal auditing controls and reports of internal auditors;	2
COM	(c) Security measures, systems, or procedures;	C
APA	(d) Information concerning bids or other contractual data, the disclosure of which	۲.
ECR	would impair the efforts of the public utility or its affiliates to contract for goods	
GCL	or services on favorable terms;	
RAD	<u>x</u> (e) Information relating to competitive interests, the disclosure of which would impair	
SSC	the competitive business of the provider of information;	
ADM	(f) Employee personnel information unrelated to compensation, duties, qualifications,	
OPC	or responsibilities;	
CLK) -	x The material appears to be confidential in nature and harm to the company or its ratepayers	
Mclean	will result from public disclosure.	
_	The material appears <u>not</u> to be confidential in nature.	
_	The material is a periodic or recurring filing and each filing contains confidential information	ı.
R	Response prepared by Date: 12/09/10	

State of Florida



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-M-E-M-O-R-A-N-D-U-M-

DATE: December 9, 2010

TO: Kathryn Gale Winter Cowdery, Senior Attorney, Office of the General Counsel

FROM: Robert L. Fisher, Government Analyst II, Office of Auditing and Performance

Analysis

RE: Gulf Power Request for Confidentiality of Document 08214-10 in Docket No.

090042-EI

Pursuant to Commission Order No. PSC-09-0162-CFO-EI, issued March 20, 2009 in Docket 090042-EI, Gulf Power was granted confidentiality of documents related to the *Review of Customer Property Damage Claims of Florida's Four Major Investor-Owned Electric Utilities* (PA-08-08-003). On September 10, 2010, Gulf Power requested to extend confidential classification of the information produced in connection with the above review.

Through the Clerk's Office, the Office of Auditing and Performance Analysis subsequently returned to Gulf Power the information originally granted confidentiality. This included findings and results of a Gulf Power internal audit, a CD-ROM containing summaries of Gulf's customer claims information, and a Corrective Action Plan prepared by Gulf Power in response to the internal audit.

The only information, not returned to the company, requiring confidential treatment is portions of staff's final audit report titled, *Review of Customer Property Damage Claims of Florida's Four Major Investor-Owned Electric Utilities*. Pursuant to Commission Order No. PSC-09-0162-CFO-EI, issued March 20, 2009, staff believes this information is proprietary and confidential information pursuant to Section 366.093(3) paragraphs (b) and (e), F.S., and should be allowed continued confidential protection.