

**Dorothy Menasco**

110000-0T

**From:** Filings@psc.state.fl.us  
**Sent:** Thursday, December 22, 2011 12:20 PM  
**To:** 'rh0582@att.com'  
**Cc:** Jeff Bates; Nonnye Grant; Matilda Sanders; GREER, STAN L; SIRIANNI, MARYROSE; FOLLENSBEE, GREGORY R  
**Subject:** FW: AT&T Fax Numbers

**Attachments:** Fax number update.doc



Fax number  
update.doc (84 K)

Ms. Yant:

FPSC, CLK - CORRESPONDENCE  
Administrative ~~X~~ Parties Consumer  
DOCUMENT NO. 00386-11  
DISTRIBUTION: \_\_\_\_\_

Your questions and comments are very important to us. For future reference, please direct address changes to clerk@psc.state.fl.us. If you file attached documents to be placed in a specific docket file, you may file them at filings@psc.state.fl.us.

Your attached notification of address change has been forwarded to Nonnye Grant for further handling. If this information needs to be updated in any docket currently pending before the Commission, please advise of the docket numbers, and we will make those changes as well.

Please feel free to contact our office if you have any questions. Thank you for your help.

Dorothy Menasco  
Florida Public Service Commission  
Office of Commission Clerk  
850-413-6770

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.

-----Original Message-----

**From:** YANT, ROBYN [mailto:rh0582@att.com]  
**Sent:** Thursday, December 22, 2011 11:10 AM  
**To:** Filings@psc.state.fl.us; Jeff Bates  
**Cc:** GREER, STAN L; SIRIANNI, MARYROSE; FOLLENSBEE, GREGORY R  
**Subject:** AT&T Fax Numbers

Please find attached AT&T's updated fax number.  
Thanks.

**Marguerite McLean**

110000-OT

**From:** Marguerite McLean  
**Sent:** Friday, December 02, 2011 8:33 AM  
**To:** Dorothy Menasco  
**Cc:** Hong Wang; Matilda Sanders  
**Subject:** FW: Name change request for information

FPSC, CLK - CORRESPONDENCE  
 Administrative Parties Consumer  
 DOCUMENT NO. 00386-11  
 DISTRIBUTION

Dorothy,

We received a notice of name change through e-filings regarding the below correspondence. The notice has been document numbered DN 08729-11 and will be placed in Dockets 110000-OT, 100437-EI, 100461-EI, and 110009-EI. A copy of this e-mail will be placed in parties correspondence.

Thanks.

Marguerite H. McLean  
 Records Technician  
 Florida Public Service Commission  
 Office of Commission Clerk  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850  
 850-413-6824

**From:** Matilda Sanders  
**Sent:** Friday, December 02, 2011 8:17 AM  
**To:** Marguerite McLean  
**Cc:** Hong Wang; Dorothy Menasco  
**Subject:** RE: Name change request for information

FYI.... it came into the e-filings. See below please.

**From:** Dorothy Menasco  
**Sent:** Wednesday, November 30, 2011 12:00 PM  
**To:** 'Costello, Jeanne'  
**Cc:** Hong Wang; Matilda Sanders  
**Subject:** RE: Name change request for information

Hi Jeanne,

Congratulations to Blaise and her new hubby! No, you do not need to do a notice of change for each docket, individually. A blanket notice will suffice. However, unless you need the notice to be document numbered and made part of the record for each docket, all you really need to do is send an e-mail to [clerk@psc.state.fl.us](mailto:clerk@psc.state.fl.us), list all the docket numbers, and indicate what contact information is being revised. We would then make those changes to the parties list in each docket and place the e-mailed request in the parties correspondence for each docket. I hope you find this information helpful. If you have any questions, feel free to give me a call or drop me an e-mail. Thank you, Jeanne!

Dorothy Menasco  
 Florida Public Service Commission  
 Office of Commission Clerk

2.2.11  
 Info. updated  
 AM Jeanne

12/2/2011

850-413-6770

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**From:** Costello, Jeanne [mailto:jcostello@carltonfields.com]

**Sent:** Wednesday, November 30, 2011 11:38 AM

**To:** Dorothy Menasco

**Subject:** Name change request for information

Hi Dorothy,

Blaise Huhta has recently gotten married and we need to change her name and email address on the dockets she's working in. Do we have to do a notice of change for each docket or can we do a blanket one and list all the docket numbers?

Thanks.

Jeanne

12/2/2011

---

Dorothy Menasco

110000-0T

**From:** Filings@psc.state.fl.us  
**Sent:** Friday, November 18, 2011 10:19 AM  
**To:** 'Megan O'Brien'  
**Cc:** Ernie Domondon Jr  
**Subject:** FW: Florida Treasury - FPSC Escrow Summary - Sunshine Utilities  
**Attachments:** Sunshine Utilities.pdf

FPSC, CLK - CORRESPONDENCE  
 \_\_\_Administrative\_\_\_  Parties \_\_\_Consumer\_\_\_  
 DOCUMENT NO. 00386-11  
 DISTRIBUTION: \_\_\_\_\_

Ms. O'Brien:

We are in receipt of your attached e-filing. Please note that, per the Commission's e-filing requirements, documents are to include an official signature. Your document will need to be revised and resubmitted to be considered filed.

**Manner of Electronic Transmission:**

- Documents shall be signed by typing "s/" followed by the signatory:  
s/ First M. Last
- The acknowledgment indicates the document has been received, but does not confirm the document meets the requirements for electronic filing.

Please see the link below to ensure filings meet the Commission's e-filing requirements:

<http://www.floridapsc.com/dockets/e-filings/>

Please call our office if you have any questions.

Dorothy Menasco  
 Florida Public Service Commission  
 Office of Commission Clerk  
 850-413-6770

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.

---

**From:** Megan O'Brien [mailto:Megan.O'Brien@myfloridacfo.com]  
**Sent:** Friday, November 18, 2011 10:00 AM  
**To:** Filings@psc.state.fl.us  
**Cc:** Ernie Domondon Jr  
**Subject:** Florida Treasury - FPSC Escrow Summary - Sunshine Utilities

Good morning,

Please see attached for the 10/31/2011 escrow summary for Sunshine Utilities of Central Florida. This was previously sent encrypted (yesterday) to FPSC.

Thanks

Megan A. O'Brien | Florida Department of Financial Services | Division of Treasury  
 Email: [Megan.O'Brien@MyFloridaCFO.com](mailto:Megan.O'Brien@MyFloridaCFO.com) | Phone: 850.413.3332 | Fax: 850.413.2721

11/18/2011

**Dorothy Menasco**

110000-07

**From:** Dorothy Menasco  
**Sent:** Thursday, November 17, 2011 4:12 PM  
**To:** 'megan.O'Brien@myfloridacfo.com'  
**Subject:** Florida Treasury - FPSC Escrow Summary - Sunshine Utilities  
Ms. O'Brien:

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input checked="" type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO.		00386-11
DISTRIBUTION:		

The Office of Commission Clerk received an e-mail (shown below) from you at 2:50 p.m. on 11/17/11. Based on the format, I contacted our IT Department to make sure it was not spam. I was advised not to click on the html attachment.

Please note that documents may be filed electronically provided the electronic filing (e-filing) requirements are met. Documents that fail to meet those requirements will not be accepted for e-filing. A link to the Commission's e-filing requirements is included for your convenience: <http://www.floridapsc.com/dockets/e-filings/> Your filing will need to be revised and resubmitted, or a hard copy must be filed with our office, in order to be accepted for filing.

If you did not send this message, please get with your IT department to make sure you have not been hijacked. Please call our office if you have any questions.

*Dorothy Menasco*  
*Florida Public Service Commission*  
*Office of Commission Clerk*  
*850-413-6770*

Megan O'Brien Filings@psc.state.fl.us Florida Treasury - FPSC Escrow Summary -

Florida Treasury - FPSC Escrow Summary - Sunshine Utilities - Message (HTML)

File Edit View Insert Format Tools Actions Help

Reply Reply to All Forward X

From: Megan O'Brien [Megan.O'Brien@myfloridacfo.com] Sent:

To: Filings@psc.state.fl.us

Cc:

Subject: Florida Treasury - FPSC Escrow Summary - Sunshine Utilities

Attachments: securedoc.html (179 KB)

### **You have received a secure message**

The attached message contains confidential information from the **Florida Department of Financial Services**, the **Office of Financial Regulation**, or the **Office of Insurance Regulation**. To protect the contents of this message it has been encrypted. If you have any questions about this message contact [Help.Desk@myfloridacfo.com](mailto:Help.Desk@myfloridacfo.com), otherwise follow the instructions within this message.

By opening and decrypting this message, the recipient agrees to maintain the confidentiality of information in accordance with Florida Statutes.

**Read your secure message by opening the attachment, securedoc.html.** You will be prompted to open (view) the file or save (download) it to your computer. For best results, save the file first then open it in a Web browser. To access from a mobile device, forward this message to [mobile@res](mailto:mobile@res) to receive a mobile login URL.

If you have concerns about the validity of this message, contact the sender directly.

**First time users** - will need to register after opening the attachment.

**Help** - <https://res.cisco.com/websafe/help?topic=RegEnvelope>

**About Cisco Registered Email Service** - <https://res.cisco.com/websafe/about>

**Dorothy Menasco**

110000-07

**From:** Busch, Katherine [KBUSCH@SOUTHERNCO.COM]  
**Sent:** Thursday, November 17, 2011 10:23 AM  
**To:** Dorothy Menasco  
**Cc:** Hong Wang  
**Subject:** RE: Southern Company Fax  
Dorothy –

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input checked="" type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 00386-11		
DISTRIBUTION:		

Thank you for notifying me.

Katherine Busch  
404.506.5110  
kbusch@southernco.com  
30 Ivan Allen Jr. Boulevard NW  
Bin SC1407, Atlanta, Georgia 30308

**From:** Dorothy Menasco [mailto:DMenasco@PSC.STATE.FL.US]  
**Sent:** Thursday, November 17, 2011 10:07 AM  
**To:** Busch, Katherine  
**Cc:** Hong Wang  
**Subject:** Southern Company Fax

James Vander Weide:

The Office of Commission Clerk received a fax from you on 11/17/11. Please note that the Commission does not accept filings submitted by fax transmission. Documents may be filed electronically provided the electronic filing (e-filing) requirements are met. Documents that fail to meet those requirements will not be accepted for e-filing.

A copy of the Commission's e-filing requirements are included for your convenience.

<http://www.floridapsc.com/dockets/e-filings/>

You may also hand-deliver or mail your filing to:

Ann Cole, Commission Clerk  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Please call our office if you have any questions.

*Dorothy Menasco  
Florida Public Service Commission  
Office of Commission Clerk  
850-413-6770*

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11/17/2011

**Dorothy Menasco**

110000-OT

**From:** Dorothy Menasco  
**Sent:** Thursday, November 17, 2011 10:07 AM  
**To:** 'kbusch@southernco.com'  
**Cc:** Hong Wang  
**Subject:** Southern Company Fax

FPSC, CLK - CORRESPONDENCE  
\_\_Administrative  Parties \_\_Consumer  
DOCUMENT NO. 00386-11  
DISTRIBUTION: \_\_\_\_\_

James Vander Weide:

The Office of Commission Clerk received a fax from you on 11/17/11. Please note that the Commission does not accept filings submitted by fax transmission. Documents may be filed electronically provided the electronic filing (e-filing) requirements are met. Documents that fail to meet those requirements will not be accepted for e-filing.

A copy of the Commission's e-filing requirements are included for your convenience.

<http://www.floridapsc.com/dockets/e-filings/>

You may also hand-deliver or mail your filing to:

Ann Cole, Commission Clerk  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Please call our office if you have any questions.

*Dorothy Menasco  
Florida Public Service Commission  
Office of Commission Clerk  
850-413-6770*

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11/17/2011



TRANSMISSION VERIFICATION REPORT

\*  
TIME : 11/17/2011 11:17  
NAME :  
FAX :  
TEL :  
SER.# : 000C6J123900

DATE, TIME  
FAX NO./NAME  
DURATION  
PAGE(S)  
RESULT  
MODE

11/17 11:16  
614045060717  
00:00:20  
01  
OK  
STANDARD  
ECM

\*  
— sent email by fax as well.  
-DM

=== COVER PAGE ===

TO: \_\_\_\_\_

FROM: SOUTHERN COMPANY

FAX: 4045060717

TEL: 4045060717 - Same as fax # 11/17/11  
- am

COMMENT:

**Marguerite McLean**

110000-0T

**From:** Filings@psc.state.fl.us  
**Sent:** Tuesday, October 11, 2011 5:28 PM  
**To:** 'Flatelinc@aol.com'  
**Subject:** FW: {BULK} Re: Notice of Suspension and Termination  
**Importance:** Low

FPSC, CLK - CORRESPONDENCE  
 \_Administrative\_Parties\_Consumer  
 DOCUMENT NO. 00386-11  
 DISTRIBUTION: \_\_\_\_\_

We are in receipt of your filing below. Per the Commission's e-filing requirements, the e-mail message transmitting the document(s) to be filed is not itself considered a filing. Therefore, documents contained within the text of an e-mail transmission will not be considered filed.

Please note that any cover letter or certificate of service must be included in the electronic document to which it relates, and shall not be submitted as a separate attachment to the e-mail.

The link to the Commission's e-filing requirements is included for your convenience:

<http://www.psc.state.fl.us/dockets/e-filings/>

Your filing will need to be revised and resubmitted in order to be officially accepted for filing.

Please feel free to call our office if you have any questions.

Marguerite H. McLean  
 Records Technician  
 Florida Public Service Commission  
 Office of Commission Clerk  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850  
 850-413-6824

---

**From:** Flatelinc@aol.com [mailto:Flatelinc@aol.com]  
**Sent:** Tuesday, October 11, 2011 3:45 PM  
**To:** Laura King; Filings@psc.state.fl.us  
**Cc:** ASolar@Flatel.com; LBurgos@flatel.com; rgreene@greenelegalgroup.com  
**Subject:** Re: {BULK} Re: Notice of Suspension and Termination  
**Importance:** Low

Ms. King:

I am aware of the FPSC's views regarding the language in the ICA regarding disputes. Flatel's position is not that there are "disputes" over credits that impact AT&T's demand for payment. Flatel's position is that the charges AT&T is seeking to collect have accrued over several years based on AT&T's failure to process and apply credits due to FLATEL. As a result, approximately 95% of the charges currently demanded by AT&T represent credits that should be set off against the amounts owed to AT&T. The United States Supreme Court has stated that setoff "allows entities that owe each other money to apply their mutual debts against each other, thereby avoiding 'the absurdity of making A pay B when B owes A.'" Citizens Bank of Md. v. Strumpf, 516 U.S. 16, 18 (1995).

Flatel would like the FPSC to intervene to assist Flatel in getting AT&T to reconcile the amount demanded from Flatel after application of credits.

Regards,  
**Abby Matari**  
**FLATEL**  
 2300 Palm Beach Lakes Blvd.

10/11/2011

Executive Center Suite 100  
 West Palm Beach, FL 33409  
 E [AMatari@Flatel.com](mailto:AMatari@Flatel.com)  
 P 561-688-2525 x 102  
 F 561-688-7334  
 W [www.Flatel.com](http://www.Flatel.com)  
 W [www.StateLifeline.com](http://www.StateLifeline.com)

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In a message dated 9/27/2011 10:45:07 A.M. Eastern Daylight Time, LKing@PSC.STATE.FL.US writes:

Mr. Matari:

Here is the information you requested with regard to the Express Phone docket (Docket No. 110071-TP). According to our records Mr. Thomas Armstrong is the president of the company and his contact telephone number is 850-291-6415 and Ms. Vicki Kaufman is listed as their attorney her information is below.

Vicki Gordon Kaufman  
 Keefe Anchors Gordon & Moyle  
 118 North Gadsden Street  
 Tallahassee, FL 32301  
 (850) 681-3828  
[vkaufman@kagmlaw.com](mailto:vkaufman@kagmlaw.com)

Sincerely,  
 Laura King

---

**From:** Flatelinc@aol.com [mailto:Flatelinc@aol.com]  
**Sent:** Tuesday, September 27, 2011 10:13 AM  
**To:** Laura King; Greg Shafer; Ray Kennedy  
**Cc:** ASolar@Flatel.com; LBurgos@flatel.com  
**Subject:** {BULK} Re: Notice of Suspension and Termination  
**Importance:** Low

Ms. King,

Thank you for your email. I would greatly appreciate it if you would please give me a call at your earliest convenience so that we can discuss how I can continue to service our customers in this situation. I can be reached at 561-688-2525 ext 102 and thank you again for your time...

Regards,  
**Abby Matari**  
**FLATEL**  
 2300 Palm Beach Lakes Blvd.  
 Executive Center Suite 100  
 West Palm Beach, FL 33409  
 E [AMatari@Flatel.com](mailto:AMatari@Flatel.com)  
 P 561-688-2525 x 102  
 F 561-688-7334  
 W [www.Flatel.com](http://www.Flatel.com)  
 W [www.StateLifeline.com](http://www.StateLifeline.com)

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In a message dated 9/27/2011 8:41:24 A.M. Eastern Daylight Time, LKing@PSC.STATE.FL.US writes:

Mr. Matari:

10/11/2011

I understand that at this time you are not asking for Commission intervention or assistance in resolving this dispute. However, I did want to make you aware that the Commission has been asked to resolve similar disputes between AT&T and other CLECs regarding payment of disputed charges. For instance, in Docket 110071-TP (a dispute between AT&T and Express Phone), the Commission found that the CLEC (Express Phone) cannot withhold disputed amounts from AT&T Florida. Specifically, they noted that: "The parties' conduct is governed by an ICA with clear terms. The terms and conditions of the Parties' ICA are clear and unambiguous. Specifically, that Express Phone shall make payments for all services billed **including disputed amounts**. Furthermore, we already ruled in LifeConnex, with identical language in the ICA, that the billed party is required to pay all sums billed, including disputed amounts, pursuant to the terms and conditions in the ICA. Express Phone must pay all disputed amounts. Dispute of promotion credits, does not affect the billing time frame or payment obligations established by the ICA. AT&T Florida is entitled under the clear terms of the ICA to prompt payment of all sums billed; and in the absence of such payment, is entitled to proceed with the actions outlined in the Notice of Commencement of Treatment; and that AT&T Florida appropriately disconnected Express Phone on March 30, 2011."

While each dispute is unique, and your situation may be different than that of the other CLECs, the Commission has been consistent when they find the terms of the ICA to be clear and unambiguous regarding payment of disputed charges.

If you have any questions, or if I can be of further assistance, please let me know.

Sincerely,  
Laura King

---

**From:** Flatelinc@aol.com [mailto:Flatelinc@aol.com]  
**Sent:** Monday, September 26, 2011 3:26 PM  
**To:** Laura King; Greg Shafer; Ray Kennedy  
**Cc:** ASolar@Flatel.com; AMatari@flatel.com; LBurgos@flatel.com  
**Subject:** Re: Notice of Suspension and Termination

Hello Ms. King,

I hope this email finds you well. I sent this to Ray Kennedy but he thinks your the best person to handle the situation. I may need your assistance regarding AT&T and their approach to unpaid Open Disputes that they are telling me I have to pay for. They want us to pay Open Disputes that have accumulated but will inevitably pay us back for.

I do not need you to call them right now unless you have been in this situation before and believe that may be the best approach. I would like to discuss what you think might be the best approach to resolve this. We have paid our bills accordingly for 15 years and we know the process but it seems they are going to do it their way and that just doesn't seem right. Its not in our ICA and quite frankly its wrong. Please see the threads and the attachment I have provided...

Regards,  
**Abby Matari**  
**FLATEL**  
 2300 Palm Beach Lakes Blvd.  
 Executive Center Suite 100  
 West Palm Beach, FL 33409  
 E [AMatari@Flatel.com](mailto:AMatari@Flatel.com)  
 P 561-688-2525 x 102  
 F 561-688-7334  
 W [www.Flatel.com](http://www.Flatel.com)  
 W [www.StateLifeline.com](http://www.StateLifeline.com)

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10/11/2011

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From: RKennedy@PSC.STATE.FL.US  
To: Flatelinc@aol.com  
Sent: 9/26/2011 2:53:03 P.M. Eastern Daylight Time  
Subj: RE: Notice of Suspension and Termination

Abby,

Got out of a meeting and heading to another in 5 minutes. If this is what I think it is, you should call Greg Shafer at 413-6958 or Laura King at 413-6588 both area code 850. I assume AT&T is disconnecting services.

Greg and Laura work the wholesale disputes.

I will call you at about 4:30 (I think the meeting will end by then, if not, it will be later).

Ray

Ray Kennedy  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850  
Phone: 850-413-6584  
Fax: 850-413-6585  
E-Mail: rkennedy@psc.state.fl.us

---

**From:** Flatelinc@aol.com [mailto:Flatelinc@aol.com]  
**Sent:** Monday, September 26, 2011 1:29 PM  
**To:** Ray Kennedy  
**Subject:** Fwd: Notice of Suspension and Termination

Hi Ray,

Please call me when you get a moment. Read thread...

Regards,  
**Abby Matari**  
**FLATEL**

2300 Palm Beach Lakes Blvd.  
Executive Center Suite 100  
West Palm Beach, FL 33409  
E [AMatari@Flatel.com](mailto:AMatari@Flatel.com)  
P 561-688-2525 x 102  
F 561-688-7334  
W [www.Flatel.com](http://www.Flatel.com)  
W [www.StateLifeline.com](http://www.StateLifeline.com)

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---

From: Flatelinc@aol.com  
To: lp5882@att.com  
CC: ASolar@Flatel.com  
Sent: 9/26/2011 1:12:46 P.M. Eastern Daylight Time  
Subj: Re: Notice of Suspension and Termination

10/11/2011

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Hi Louis,

I hope this email finds you well. Please be assured that it is my intent to work with you or anyone who will be assigned to us from AT&T to resolve any disputes so that we can continue doing business.

As a gesture of good business and to assure our account has been maintained properly, we have been paying the current invoice less any disputes opened in that month without taking into account any old cumulative disputes that have not been addressed and closed. It is our intent to make sure that our account is in good standings with AT&T as we have been doing business with you for almost 15 years.

FLATEL has electronically submitted all billing disputes to AT&T using the form specified by AT&T. It is agreed within our ICA that in the event of a billing dispute, the Parties will endeavor to resolve the dispute within sixty (60) days of the notification date. We have not received anything from AT&T to resolve any disputes.

In our ICA, it also goes on to say that within five (5) business days of AT&T's denial, or partial denial, of the billing dispute, if FLATEL is not satisfied with AT&T's resolution of the billing dispute or if no response to the billing dispute has been received by FLATEL by such sixtieth (60th) day, FLATEL must pursue the escalation process as outlined in the Billing Dispute Escalation Matrix, set forth on AT&T's Interconnection Services Web site. FLATEL has pursued the escalation process and has not received a response from AT&T.

In the attached spread sheet, I have highlighted in yellow the ending balance less all opened disputes. We wish to exercise our Agreement in its correct format and we find no need to petition the Commission yet for any resolution of the dispute as we believe we can work together to resolve this.

Regards,  
**Abby Matari**  
**FLATEL**

2300 Palm Beach Lakes Blvd.  
Executive Center Suite 100  
West Palm Beach, FL 33409  
E [AMatari@Flatel.com](mailto:AMatari@Flatel.com)  
P 561-688-2525 x 102  
F 561-688-7334  
W [www.Flatel.com](http://www.Flatel.com)  
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In a message dated 9/26/2011 9:10:46 A.M. Eastern Daylight Time, lp5882@att.com writes:

Mr. Matari,

Thank you for the voice mail message and for the document (BSICA.PDF) you sent me in your e-mail message of September 21, 2011.

In your voice mail you mentioned a recent payment of some \$100K. I've researched that and I find that on the three accounts listed in my September 19, 2011 Notice of Suspension and Termination letter there was a payment of \$72,853.64 posted on September 14, 2011 (Acct # 305Q952107 = \$21,802.57, 561Q952107 = \$11,187.35 and 904Q952107 = \$39,863.72).

10/11/2011

In regards to the document (BSICA.PDF) you sent, I find it to be irrelevant to the issue and not from your current ICA Agreement covering these accounts. I've attached for your use the page from your ICA Agreement which makes it very clear that Flatel is to pay for all charges, including disputed charges, on or before the next bill date. You will see this in paragraph 1.4.1 and is consistent with what was outlined in the September 19, 2011 Notice of Suspension and Termination letter.

While AT&T appreciates your most recent payment, it's insufficient to satisfy the terms of my letter, and this will inform you that the all provisions of that letter will remain in effect

Thank you,

Louis M. Pagliocca

**Louis M. Pagliocca**  
**Associate Director - Wholesale Collections**  
**AT&T Collections**  
**404-927-3222 Tel**  
**404-927-5639 FAX**  
**[lp5882@att.com](mailto:lp5882@att.com)**

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---

**From:** Flatelinc@aol.com [mailto:Flatelinc@aol.com]  
**Sent:** Thursday, September 22, 2011 1:52 PM  
**To:** PAGLIOCCA, LOU  
**Subject:** Re: Notice of Suspension and Termination

Hi Louis,

I called and left you a message earlier. I wanted to follow up to see if you will be the new representative who will be handling our account going forward. I am really sorry to hear that some very admirable people who I have worked with for over 14 years will no longer be with AT&T. Please let me know if you have received the payment we discussed in our last conversation. I look forward to working with you and appreciate your taking the time.

10/11/2011



Regards,  
**Abby Matari**  
**FLATEL**  
2300 Palm Beach Lakes Blvd.  
Executive Center Suite 100  
West Palm Beach, FL 33409  
E [AMatari@Flatel.com](mailto:AMatari@Flatel.com)  
P 561-688-2525 x 102  
F 561-688-7334  
W [www.Flatel.com](http://www.Flatel.com)

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In a message dated 9/19/2011 1:29:02 P.M. Eastern Daylight Time, lp5882@att.com writes:

<<Flatel - Florida Ltr 09-19-11.pdf>>

**Louis M. Pagliocca**  
**Associate Director - Wholesale Collections**  
**AT&T Collections**  
**404-927-3222 Tel**  
**404-927-5639 FAX**  
**[lp5882@att.com](mailto:lp5882@att.com)**

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10/11/2011

**Marguerite McLean**

110000-0T

**From:** Filings@psc.state.fl.us  
**Sent:** Tuesday, October 11, 2011 5:22 PM  
**To:** 'Flatelinc@aol.com'  
**Subject:** FW: PSC electronic filing

FPSC, CLK - CORRESPONDENCE  
 Administrative Parties Consumer  
 DOCUMENT NO. 003816-11  
 DISTRIBUTION:

We are in receipt of your filing below. Per the Commission's e-filing requirements, the e-mail message transmitting the document(s) to be filed is not itself considered a filing. Therefore, documents contained within the text of an e-mail transmission will not be considered filed.

The link to the Commission's e-filing requirements is included for your convenience:

<http://www.psc.state.fl.us/dockets/e-filings/>

Your filing will need to be revised and resubmitted in order to be officially accepted for filing.

Please feel free to call our office if you have any questions.

Marguerite H. McLean  
 Records Technician  
 Florida Public Service Commission  
 Office of Commission Clerk  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850  
 850-413-6824

---

**From:** Flatelinc@aol.com [mailto:Flatelinc@aol.com]  
**Sent:** Tuesday, October 11, 2011 3:39 PM  
**To:** Filings@psc.state.fl.us  
**Cc:** Laura King  
**Subject:** Re: PSC electronic filing

Hello,

It is imperative that I file an Emergency stay of service to our end users and I need your assistance to do so. I have retained council to address the matter in which it seemed AT&T would entertain but AT&T is now not cooperating and has only given us a two day extension. This is not enough time to contact all of our customers to make any arrangements. Please advise immediately...

Regards,  
**Abby Matari**  
**FLATEL**  
 2300 Palm Beach Lakes Blvd.  
 Executive Center Suite 100  
 West Palm Beach, FL 33409  
 E [AMatari@Flatel.com](mailto:AMatari@Flatel.com)  
 P 561-688-2525 x 102  
 F 561-688-7334  
 W [www.Flatel.com](http://www.Flatel.com)  
 W [www.StateLifeline.com](http://www.StateLifeline.com)

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In a message dated 10/29/2009 2:05:13 P.M. Eastern Daylight Time, Filings@PSC.STATE.FL.US writes:

10/11/2011

Your electronic filing has been received by the Florida Public Service Commission, Office of Commission Clerk.

The filing date for an electronically transmitted document is the date that the Office of Commission Clerk receives the complete document. If the document is received on a non-business day, or after 5:00 p.m. (EST) on a business day, it will be considered filed as of 8:00 a.m. on the following business day.

E-filings are accepted in accordance with the Commission's Electronic Filing Requirements, which can be accessed on the Commission's Web Site at <http://www.floridapsc.com/dockets/e-filings/> or by contacting the Office of Commission Clerk at (850) 413-6770 during normal business hours. By electing to file electronically, you agree to abide by and accept the electronic filing requirements posted on the PSC's Web site.

Questions should be directed to the Office of Commission Clerk, [Clerk@psc.state.fl.us](mailto:Clerk@psc.state.fl.us), or call (850) 413-6770.

110000-07

**Diamond Williams**

**From:** Filings@psc.state.fl.us  
**Sent:** Thursday, September 01, 2011 9:36 AM  
**To:** 'PThomas@mymti.com'  
**Cc:** Marguerite McLean  
**Subject:** FW: Link-up and Lifeline Data Request 2011  
**Attachments:** LINK-UP AND LIFELINE DATA REQUEST Florida 2011.doc

FPSC, CLK	CORRESPONDENCE
<input type="checkbox"/> Administrative	<input checked="" type="checkbox"/> Parties
	<input type="checkbox"/> Consumer
DOCUMENT NO. 0386-11	
DISTRIBUTION:	

Ms. Thomas,

We are in receipt of your filing below. Per the Commission's e-filing requirements, the e-mail message transmitting the document(s) to be filed is not itself considered a filing. Therefore, documents contained within the text of an e-mail transmission will not be considered filed.

Please note that any cover letter or certificate of service must be included in the electronic document to which it relates, and shall not be submitted as a separate attachment to the e-mail.

The link to the Commission's e-filing requirements is included for your convenience:

<http://www.psc.state.fl.us/dockets/e-filings/>

Your filing will need to be revised and resubmitted in order to be officially accepted for filing.

Please feel free to call our office if you have any questions.

Thank you,

Diamond Williams  
 Comm. Deputy Clerk I  
 Office of Commission Clerk  
 Florida Public Service Commission  
 Email: [diwillia@psc.state.fl.us](mailto:diwillia@psc.state.fl.us)  
 Phone: 850-413-6094

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

---

**From:** Patricia Thomas [mailto:PThomas@mymti.com]  
**Sent:** Wednesday, August 31, 2011 4:09 PM  
**To:** Filings@psc.state.fl.us  
**Subject:** RE: Link-up and Lifeline Data Request 2011

---

This document is filed by Patricia Thomas, 15426 S 70th Ct. Orland Park, IL 60462 708-679-5055,  
[pthomas@mymti.com](mailto:pthomas@mymti.com)  
 LINK-UP AND LIFELINE DATE REQUEST

9/1/2011

This document is filed on behalf of Midwestern Telecommunications, Inc.  
There are 5 pages

This was filed earlier this afternoon, however, without the requested information as now listed on this email.

**Diamond Williams**

110000-OT

**From:** Filings@psc.state.fl.us  
**Sent:** Thursday, September 01, 2011 9:35 AM  
**To:** 'PThomas@mymti.com'  
**Cc:** Marguerite McLean  
**Subject:** FW: Link-up and Lifeline Data Request 2011  
**Attachments:** LINK-UP AND LIFELINE DATA REQUEST Florida 2011.doc

FPSC, CLK	CORRESPONDENCE
<input type="checkbox"/> Administrative	<input checked="" type="checkbox"/> Parties
<input type="checkbox"/> Consumer	
DOCUMENT NO.	00380-11
DISTRIBUTION:	

Ms. Thomas, per your 4:09 pm email replacing this e-filing, this e-filing will not be accepted as filed due to it being filed incorrectly. Below is a link to the Commission's e-filing requirements.

<http://www.psc.state.fl.us/dockets/e-filings/>

Your filing will need to be revised and resubmitted in order to be officially accepted for filing.

Please feel free to call our office if you have any questions.

Thank you,

Diamond Williams  
 Comm. Deputy Clerk I  
 Office of Commission Clerk  
 Florida Public Service Commission  
 Email: [diwillia@psc.state.fl.us](mailto:diwillia@psc.state.fl.us)  
 Phone: 850-413-6094

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

---

**From:** Patricia Thomas [mailto: ]  
**Sent:** Wednesday, August 31, 2011 3:26 PM  
**To:** Filings@psc.state.fl.us  
**Subject:** Link-up and Lifeline Data Request 2011

9/1/2011

**Diamond Williams**

110000-OT

**From:** Filings@psc.state.fl.us  
**Sent:** Tuesday, August 09, 2011 10:43 AM  
**To:** 'terry.scobie@verizon.com'  
**Cc:** Marguerite McLean; Dorothy Menasco  
**Subject:** FW: Petitions for Approval of Interconnection and Collocation Agreement and Amendment No. 1 to ICA Between 365 Wireless, LLC and Verizon Florida LLC  
**Attachments:** Warning.txt

Ms. Scobie;

We are in receipt of the attached document, however we are unable to open the document to print it. Your attachment will need to be resubmitted in order to be considered an official filing.

Please see e-filing requirements at the Commission's website for further information:  
<http://www.psc.state.fl.us/dockets/e-filings/>

Thank you for assistance.

Thank you,

Diamond Williams  
 Comm. Deputy Clerk I  
 Office of Commission Clerk  
 Florida Public Service Commission  
 Email: [diwillia@psc.state.fl.us](mailto:diwillia@psc.state.fl.us)  
 Phone: 850-413-6094

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input checked="" type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 00386-11		
DISTRIBUTION: _____		

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**From:** Scobie, Teresa A (Terry) [mailto:terry.scobie@verizon.com]  
**Sent:** Tuesday, August 09, 2011 9:02 AM  
**To:** Filings@psc.state.fl.us  
**Cc:** O'Roark, Dulaney L; Christian, David (David); contract admin filing status; legal@365wireless.net  
**Subject:** Petitions for Approval of Interconnection and Collocation Agreement and Amendment No. 1 to ICA Between 365 Wireless, LLC and Verizon Florida LLC



The attached documents are submitted for filing on behalf of Verizon Florida LLC by

Dulaney L. O'Roark III

P. O. Box 110, MC FLTP0007  
Tampa, Florida 33601-0110  
(678) 259-1657  
[de.oroark@verizon.com](mailto:de.oroark@verizon.com)

The amendment document consists of a total of 9 pages - cover letter (1 page), Petition (1 page), Amendment (6 pages) and Certificate of Service (1 page). The ICA document consists of a total of 79 pages - cover letter (1 page), Petition (2 pages), Agreement (75 pages) and Certificate of Service (1 page).

Terry Scobie  
Legal Secretary II  
Verizon Legal Department  
P. O. Box 110 - MC FLTP0007  
Tampa, Florida 33601-0110  
813-483-2610 (tel)  
813-204-8870 (fax)  
[terry.scobie@verizon.com](mailto:terry.scobie@verizon.com)



**Diamond Williams**

110000-01

**From:** Filings@psc.state.fl.us  
**Sent:** Friday, July 29, 2011 4:03 PM  
**To:** 'lgreen@accountant.com'  
**Cc:** Diamond Williams  
**Subject:** FW: Important Information of Fraudulent Application

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input checked="" type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 00330-11		
DISTRIBUTION:		

**Attachments:** Attachment: False answers to Florida PUC.pdf; Attachment: Bankruptcy.pdf; Attachment: DbA filing.pdf; Attachment: Zahed Lateef Fraud.pdf

Mr. Green:

We are in receipt of your filing below. However, this filing is not eligible for electronic filing. Please see e-filing requirements on the PSC webpage at: <http://www.psc.state.fl.us/dockets/e-filings/> Specifically:

**E-Mail Transmitting an Electronically Filed Document**

- The e-mail message transmitting the document(s) to be filed is not itself considered a filing. Therefore, documents contained within the text of an e-mail transmission will not be considered filed.
- Multiple documents may be attached to the same e-mail transmittal. However, any cover letter or certificate of service must be included in the electronic document to which it relates, and shall not be submitted as a separate attachment to the e-mail.

Your filing will need to be revised and resubmitted in order to be officially accepted for filing.

Please feel free to call our office if you have any questions.

*Dorothy Menasco*  
 Florida Public Service Commission  
 Office of Commission Clerk  
 850-413-6770

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.

**From:** Larry Green [mailto:lgreen@accountant.com]  
**Sent:** Thursday, July 28, 2011 5:40 PM  
**To:** Filings@psc.state.fl.us  
**Subject:** Important Information of Fraudulent Application

Greetings State of Florida Public Utilities Commission:

RE: Dpi Teleconnect

My name is Larry green and I would like to report on a company named Dpi Teleconnect operating in Florida. Please forward this email to the person or person who would be able to address my concerns.

It has come to my attention that the filing that DPI Teleconnect sent to your office on March 31,2010 contains several untrue statements

8/1/2011

Please find attached files regarding DPI Teleconnect and its owner, the individual named "Zahed Lateef". This individual has given false answers to the Florida Public Utilities Commission in respect to his Felony convictions and Bankruptcy involvement. He is the owner of Dpi Teleconnect held under his company Amvensys registered in Texas.

Dpi in Texas is in the process of having their license revoked by the Texas Public Utility Commission.

The Public Utility Commission of Texas has thoroughly investigated DPI and Lateef as you will read in the attached filing, specifically on page 5 of the order. The entire filing is worth reading for some insight on who you are dealing with.

Facts about Zahed Lateef include:

- Convicted of Felony Theft
- Bankrupted other Texas companies and in 2008, including Sure Electric in which he left vendors with almost 2 million dollars unpaid for services rendered.

Attached please find

- 1) Stipulated order of the PUCT regarding DPI, which is now in place. Lateef will have to sell or give up DPI by September 2011 otherwise the operating permit will be revoked. The entire file is important but page 5 has specific items.
- 2) Bankruptcy order for Sure Electric with Lateef's signature on page 4.
- 3) **Florida PUC** filing in which the direct question is asked regarding any Felony convictions or bankruptcy in which both questions are answered negative on page 8 question 23 and 24. He has also answered the same to other state PUC's. When they Utility Commissions of other states find out about the Texas PUC revocation, they will move with cases of their own against DPI.
- 4) Filing of a DBA in Dallas county on 5/24/2011 to change the name of DPI to "Empergy Texas" This was done at the county level to avoid the scrutiny of **Entergy Texas** which is a large publicly traded utility. Entergy Texas found out and challenged the name. The PUCT subsequently denied the name change for obvious reasons. I have attached it to show you a pattern of deception even after the previous PUCT Order. Lateef is trying to hide the companies past by changing names to an approximation of a well known and reputable company named Entergy.

Lateef and Dpi operate by collecting the full amounts from their clients and Lateef then pocketing those funds instead of paying the vendors of services. Dpi owes AT&T several million dollars and lateef has used that money to buy another company in Atlanta named Intelliverse.

We believe that this type of character has no place in the public utility sector in Florida or anywhere else and his background of lies and deceit along with the actions taken by the PUC of Texas against him prove our assertions. His actions prove again and again that he only cares for himself and not the public.

Some additional links regarding information about Lateef that yourself and the regulators in Florida should be aware of.

Regarding the company he placed in bankruptcy and then lied to all state Public Utility Commissions throughout the US where they do business

<http://blog.chron.com/newswatchenergy/2008/06/r-i-p-riverway-anatomy-of-a-power-failure/>

This is another company that Lateef was involved with that was purchased with fraudulently obtained funds from senior citizens. In this case the SEC was not able to tie him directly but only that he received some of the funds from the scam. He has been at this for some time apparently and the fraud in India that I mentioned to you is in addition to this.

[http://www.chron.com/CDA/archives/archive.mpl/2008\\_4587504/sec-accuses-three-of-duping-investors-some-funds-b.html](http://www.chron.com/CDA/archives/archive.mpl/2008_4587504/sec-accuses-three-of-duping-investors-some-funds-b.html)

The purchase of Intelliverse (misappropriating the funds that are actually owed to AT&T and other vendors).

<http://www.globalequitycap.com/news-detail.php?id=15>

<http://www.intelliverse.com/index.shtml>

Thank you for your time,

**Larry Green**

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It is intended only for the use of the owner of the e-mail address listed as the recipient of this message.

8/1/2011

If you are not the intended recipient, or the employee or agent responsible for delivering this message to the intended recipient. You are hereby notified that any disclosure, dissemination, distribution, copying of this communication, or unauthorized use is strictly prohibited.



Larry Green

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Larry Green

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Larry Green

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If you are not the intended recipient, or the employee or agent responsible for delivering this message to the intended recipient. You are hereby notified that any disclosure, dissemination, distribution, copying of this communication, or unauthorized use is strictly prohibited.

8/1/2011





**Diamond Williams**

110000-OT

**From:** Filings@psc.state.fl.us  
**Sent:** Friday, June 03, 2011 4:03 PM  
**To:** 'Evelyn Vanegas'  
**Subject:** RE: Filing information for SNC Communications

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input checked="" type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 00380-11		
DISTRIBUTION: _____		

Mrs. Vanegas,

This document will be placed in correspondence without further action.

The Commission accepts documents for filing by electronic transmission ("electronic filing" or "e-filing") provided the following requirements are met. Documents that fail to meet these requirements will not be accepted for electronic filing.

### **Manner of Electronic Transmission**

- Filings submitted by electronic transmission must be attached to an e-mail sent to **filings@psc.state.fl.us**. Documents sent to any other Commission e-mail address will not be considered filed.
- The attachment containing the document to be filed must be in one of the following formats:
  - a. Adobe .PDF
  - b. Native word processing format (e.g., Word or WordPerfect) with numbered paragraphs. Use the document extension .doc for documents filed in Word format and .wpd for those in WordPerfect format.

A link to the Commission's electronic filing requirements is being included for your convenience.

<http://www.psc.state.fl.us/dockets/e-filings/>

Your filing will need to be revised and resubmitted to the appropriate e-mail address in order to be considered an official filing.

Please call our office if you have any questions regarding the filing process.

Thank you,

Diamond Williams  
 Comm. Deputy Clerk I  
 Office of Commission Clerk  
 Florida Public Service Commission  
 Email: [diwillia@psc.state.fl.us](mailto:diwillia@psc.state.fl.us)  
 Phone: 850-413-6094

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

6/3/2011

---

**From:** Evelyn Vanegas [mailto:[e.vanegas@yahoo.com](mailto:e.vanegas@yahoo.com)]  
**Sent:** Friday, June 03, 2011 1:04 AM  
**To:** Filings@psc.state.fl.us  
**Subject:** Filing information for SNC Communications

FPSC, CLK - CORRESPONDENCE

Administrative  Parties  Consumer 

Dorothy Menasco

110000-07

DOCUMENT NO. 003810-11

DISTRIBUTION: \_\_\_\_\_

**From:** Dorothy Menasco  
**Sent:** Wednesday, March 23, 2011 10:36 AM  
**To:** 'attorneyjoe@aol.com'  
**Cc:** Ann Cole; Marguerite McLean; Diamond Williams  
**Subject:** FW: Mediterranean Manors Association, Inc v. Progress Energy Florida, Inc / PSC Inquiry  
**Attachments:** PSC.FormalComplaint.pdf

Mr. Cianfrone:

The Commission accepts documents for filing by electronic transmission ("electronic filing" or "e-filing") provided the following requirements are met. **Documents that fail to meet these requirements will not be accepted for electronic filing.**

Manner of Electronic Transmission

Filings submitted by electronic transmission must be attached to an e-mail sent to **filings@psc.state.fl.us**. Documents sent to any other Commission e-mail address will not be considered filed.

A link to the Commission's electronic filing requirements is included for your convenience.

<http://www.psc.state.fl.us/dockets/e-filings/>

Your filing will need to be revised and resubmitted to the appropriate e-mail address in order to be considered an official filing.

Please call our office if you have any questions regarding the filing process.

*Dorothy Menasco  
 Deputy Clerk Supervisor  
 Florida Public Service Commission  
 Office of Commission Clerk  
 850-413-6770*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.

---

**From:** Ann Cole  
**Sent:** Wednesday, March 23, 2011 10:25 AM  
**To:** Dorothy Menasco  
**Subject:** FW: Mediterranean Manors Association, Inc v. Progress Energy Florida, Inc / PSC Inquiry

Please respond. Thank you.

---

**From:** Joe [mailto:attorneyjoe@aol.com]  
**Sent:** Wednesday, March 23, 2011 10:06 AM  
**To:** Ann Cole  
**Subject:** Re: Mediterranean Manors Association, Inc v. Progress Energy Florida, Inc / PSC Inquiry

3/23/2011

Dear Ms. Cole,

Attached is Mediterranean Manors' formal Complaint. Please let me know if this is sufficient in form and content to initiate formal proceedings. Thank you for your help.

Sincerely,

LAW OFFICES OF CIANFRONE & DE FURIO  
A Partnership of Professional Associations  
Joseph R. Cianfrone, P.A.  
1964 Bayshore Boulevard, Suite A  
Dunedin, FL 34698  
(727) 738-1100/(727) 733-0042 fax

THIS IS AN ATTEMPT TO COLLECT A DEBT. ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE.

This e-mail and any files transmitted with it are confidential and legally privileged. This e-mail is intended to be read only by the addressee. If you have received this e-mail in error, please notify the sender by replying by e-mail or by telephone (727)738-1100 and then remove it from your system. Please do not copy or disclose its contents to anyone.

-----Original Message-----

From: Charles Murphy <cmurphy@PSC.STATE.FL.US>  
To: Joe <attorneyjoe@aol.com>; John.Burnett@pgnmail.com; bhuhta@carltonfields.com  
Cc: Ann Cole <ACOLE@PSC.STATE.FL.US>; Adam Teitzman <ATEitzma@PSC.STATE.FL.US>; Elisabeth Draper <EDraper@PSC.STATE.FL.US>  
Sent: Thu, Mar 17, 2011 2:55 pm  
Subject: RE: Mediterranean Manors Association, Inc v. Progress Energy Florida, Inc / PSC Inquiry

Mr. Greenberg,

In general terms, the filing would need to comply with the Commission's procedural rules found at 25-22, F.A.C. and the uniform rules found at 28-105 and 28-106, F.A.C.

The Commission's Clerk, Ms. Ann Cole, is available to answer specific questions you may have regarding submitting such filings to the Commission. I have copied her with this e-mail so that you can reach her directly.

Respectfully,  
Charlie Murphy

---

**From:** Joe [<mailto:attorneyjoe@aol.com>]  
**Sent:** Thursday, March 17, 2011 2:12 PM  
**To:** Charles Murphy  
**Subject:** Re: Mediterranean Manors Association, Inc v. Progress Energy Florida, Inc / PSC Inquiry

Mr. Murphy,

Thank you for your detailed response. We have prepared our formal complaint. How do we go about submitting it to the Commission? Thanks in advance.

Sincerely,  
Dan Greenberg, Esq.

LAW OFFICES OF CIANFRONE & DE FURIO  
A Partnership of Professional Associations  
Joseph R. Cianfrone, P.A.  
1964 Bayshore Boulevard, Suite A  
Dunedin, FL 34698  
(727) 738-1100/(727) 733-0042 fax

THIS IS AN ATTEMPT TO COLLECT A DEBT. ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE.

3/23/2011

This e-mail and any files transmitted with it are confidential and legally privileged. This e-mail is intended to be read only by the addressee. If you have received this e-mail in error, please notify the sender by replying by e-mail or by telephone (727)738-1100 and then remove it from your system. Please do not copy or disclose its contents to anyone.

-----Original Message-----

From: Charles Murphy <[cmurphy@PSC.STATE.FL.US](mailto:cmurphy@PSC.STATE.FL.US)>

To: [joe@attorneyjoe.com](mailto:joe@attorneyjoe.com); [Dan@attorneyjoe.com](mailto:Dan@attorneyjoe.com); [bhuhta@carltonfields.com](mailto:bhuhta@carltonfields.com); [John.Burnett@pgnmail.com](mailto:John.Burnett@pgnmail.com)

Cc: Adam Teitzman <[ATEitzma@PSC.STATE.FL.US](mailto:ATEitzma@PSC.STATE.FL.US)>; Elisabeth Draper <[EDraper@PSC.STATE.FL.US](mailto:EDraper@PSC.STATE.FL.US)>

Sent: Fri, Mar 4, 2011 10:53 am

Subject: Mediterranean Manors Association, Inc v. Progress Energy Florida, Inc / PSC Inquiry

Greetings,

The Florida Public Service Commission ("PSC") staff has received Mr. Cianfrone's letter of January 29, 2011, regarding a dispute between Mediterranean Manors Association, Inc. ("Mediterranean") and Progress Energy Florida, Inc. ("Progress"). The PSC staff also has reviewed the Sixth Judicial Circuit Court's February 17, 2011, order granting a stay and abatement of civil litigation between Mediterranean and Progress in which the court abated the case pending a determination by the PSC "as to what section of the Tariff between the parties is applicable . . . and for a determination of Defendant's service obligations to Plaintiff under the Tariff."

Based on the foregoing, it appears that the parties will require a formal determination by the Commission as opposed to an informal staff opinion. In order to initiate a formal proceeding, the PSC will need a petition from one of the parties requesting the same. To this end, I would like to bring to your attention Chapters 25-22, 28-105, and 28-106, Florida Administrative Code, governing proceedings before the PSC, and Chapter 366, Florida Statutes, establishing the jurisdiction and powers of the PSC regarding public utilities.

Respectfully,

Charlie Murphy  
Senior Attorney  
850-413-6191

**Marguerite McLean**

110000-0T

**From:** Filings@psc.state.fl.us  
**Sent:** Monday, March 14, 2011 1:41 PM  
**To:** 'Frank.Cain@lcec.net'  
**Subject:** FW: LCEC April 1, 2001 Net Metering and Renewable Energy Filing

FPSC, CLK - CORRESPONDENCE  
 \_Administrative Parties Consumer  
 DOCUMENT NO. 00386-11  
 DISTRIBUTION: \_\_\_\_\_

Mr. Cain:

We received the e-filing cover page below, however there was no attachment included. Your resubmission (with attachment) of information received at 1:10 p.m. will be considered the official filing. This e-mail will be placed in "Docket correspondence - Parties and Interested Persons," with no further action.

Thank You,  
 Marguerite H. McLean  
 Commission Deputy Clerk II  
 Florida Public Service Commission  
 Office of Commission Clerk  
 850-413-6770

**From:** Cain, Frank [mailto:Frank.Cain@lcec.net]  
**Sent:** Monday, March 14, 2011 1:07 PM  
**To:** Filings@psc.state.fl.us  
**Subject:** LCEC April 1, 2001 Net Metering and Renewable Energy Filing

- a. Filed By:  
 Frank R. Cain, Jr., Director Regulatory and Governmental Relations  
 PO Box 3455  
 North Fort Myers, FL 33918-3455  
 239-656-2347  
[frank.cain@lcec.net](mailto:frank.cain@lcec.net)
- b. Annual Interconnection and Net Metering, and, Standards for Renewable Energy, Conservation and Energy Efficiency Report
- c. Self (LCEC)
- d. Pages of Attachments:
  - (1) Cover Letter
  - (4) Interconnection and Net Metering of Customer Owned Renewable Generation
  - (2) Standards for Renewable Energy, Conservation and Energy Efficiency
- e. Description of Attachments:
  - Cover Letter explains the purpose of the filing
  - Interconnection and Net Metering of Customer Owned Renewable Generation provides metered information about LCEC's net metering customers.
  - Standards for Renewable Energy, Conservation and Energy Efficiency describes LCEC's support for renewable energy and measures the company takes in support of energy conservation and efficiency.

Thank You  
 Frank R. Cain, Jr., Director Regulatory and Governmental Relations,  
 Chief Risk/Compliance Officer  
 LCEC  
 239-656-2347  
 239-281-6188 Cell  
 239-656-2254 Confidential Fax

*Have a Safe Day*

3/14/2011

Dorothy Menasco

110000-05

**From:** Filings@psc.state.fl.us  
**Sent:** Thursday, March 10, 2011 4:52 PM  
**To:** 'cmcdowell@telecomcounsel.com'  
**Cc:** Diamond Williams; Marguerite McLean  
**Subject:** FW: Conectado, Inc.'s Interexchange Registration  
**Attachments:** FL IXC FILING.pdf

FPSC, CLK - CORRESPONDENCE  
 \_\_\_Administrative\_\_\_  Parties \_\_\_Consumer\_\_\_  
 DOCUMENT NO. 00386-11  
 DISTRIBUTION: \_\_\_\_\_

Ms. McDowell:

We are in receipt of your attached document. Please note that per the Commission's e-filing requirements, tariffs are not eligible for electronic filing.

### Documents Not Eligible for Electronic Filing

- Minimum filing requirements (MFRs)
- Prefiled testimony
- Tariffs<sup>1</sup>
- Documents containing confidential information
- Documents that must be accompanied by a filing fee or other payment
- Documents over 100 pages
- Documents over 8.5 by 11 inches in size
- Any other documents identified in the Order Establishing Procedure for a particular docket as being ineligible for filing electronically in that docket
- Corrupt documents
- Documents containing a virus or attached to an e-mail containing a virus

A link to the Commission's e-filing requirements is included for your convenience:

<http://www.psc.state.fl.us/dockets/e-filings/>

Your filing must be filed in hard copy with our office in order to be accepted for filing. Please call our office if you have any questions.

*Dorothy Menasco  
 Deputy Clerk Supervisor  
 Florida Public Service Commission  
 Office of Commission Clerk  
 850-413-6770*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.

**From:** Claudia McDowell [mailto:cmcdowell@telecomcounsel.com]  
**Sent:** Thursday, March 10, 2011 2:04 PM  
**To:** Filings@psc.state.fl.us  
**Subject:** Conectado, Inc.'s Interexchange Registration

To whom it may concern:

Attached please find for filing Conectado, Inc.'s Interexchange Registration form, including a proposed tariff.

Please acknowledge receipt via return e-mail.

3/10/2011



If you have any questions regarding this matter, please do not hesitate to call me.

Kind regards,

***Claudia McDowell***

***Legal Assistant & New Business Development***

***Lance J.M. Steinhart, P.C.***

***Regulatory and Tax Consultants, LLC***

***1720 Windward Concourse, Ste 115***

***Alpharetta, GA 30005***

***(770) 232-9200 (Phone)***

***(678) 775-2255 (Direct Line)***

***(770) 232-9208 (Fax)***

---

This transmission may be: (1) subject to the Attorney-Client Privilege; (2) an Attorney Work Product; or (3) Strictly Confidential. This transmission, including any attachments, is for the sole use of the intended recipient. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message. Thank you for your cooperation.

**Marguerite McLean**

110000-OT

**From:** Filings@psc.state.fl.us  
**Sent:** Wednesday, March 02, 2011 12:56 PM  
**To:** 'KushnerB@bv.com'  
**Cc:** Tom Ballinger  
**Subject:** FW: Orlando Utilities Commission 2011 Annual Conservation Report  
**Attachments:** OUC 2011 Annual Conservation Report.pdf

FPSC, CLK - CORRESPONDENCE  
Administrative Parties Consumer  
DOCUMENT NO. 00386-11  
DISTRIBUTION: \_\_\_\_\_

Mr. Kushner:

Your annual conservation report should be forwarded directly to Division of Regulatory Analysis and should not be filed with the Clerk's Office. I am forwarding a copy of this e-mail (with attachment) to Tom Ballinger, who is with the Division of Regulatory Analysis.

A copy of this e-mail will be placed in correspondence in the undocketed docket, with no further action from the Clerk's Office.

MARGUERITE H. MCLEAN  
COMMISSION DEPUTY CLERK II  
FLORIDA PUBLIC SERVICE COMMISSION  
2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850  
850-413-6824

**From:** Kushner, Bradley [mail to: [KushnerB@bv.com](mailto:KushnerB@bv.com) ]  
**Sent:** Tuesday, March 01, 2011 3:10 PM  
**To:** Filings@psc.state.fl.us  
**Subject:** Orlando Utilities Commission 2011 Annual Conservation Report

Attached is the Orlando Utilities Commission (OUC) 2011 Annual Conservation Report. Thank you.

s/ Bradley E. Kushner

**BRADLEY KUSHNER | Manager, Black & Veatch Management Consulting**  
Black & Veatch Corporation | 11401 Lamar, Overland Park, KS 66211  
+ 1 913-458-7134 P | +1 816-547-1637 M | [KushnerB@BV.com](mailto:KushnerB@BV.com)  
**Building a World of Difference.®**

Please consider the environment before printing my e-mail

Please note that the information and attachments in this email are intended for the exclusive use of the addressee and may contain confidential or privileged information. If you are not the intended recipient, please do not forward, copy or print the message or its attachments. Notify me at the above address, and delete this message and any attachments. Thank you.

3/2/2011

**Marguerite McLean**

110000-0T

**From:** Matilda Sanders  
**Sent:** Wednesday, March 02, 2011 9:21 AM  
**To:** 'dlandin@fpua.com'  
**Cc:** Marguerite McLean; Nonnye Grant; Dorothy Menasco  
**Subject:** FW: Annual Review TX716 FPUAnet Communications  
**Attachments:** FPSC Review 2011-03-01.pdf

FPSC, CLK - CORRESPONDENCE  
 \_Administrative Parties Consumer  
 DOCUMENT NO. 00386-11  
 DISTRIBUTION: \_\_\_\_\_

Good Morning Mr. Landin,

The Clerk's Office has received your MCD form with noted corrections and 2/1/11 [sic] letter from Evelyn I. Walker requesting a name change for CLEC Certificate No. TX716. Corrections noted on the MCD form will be updated in MCD and placed in the undocketed docket. However, the letter from Evelyn I. Walker will be placed in the undocketed correspondence with no action taken. Your request for a new docket to be established to address the name change for CLEC Certificate No. TX716 will need to be resubmitted through the proper e-filings mailbox. Below are instructions for resubmission.

The Commission accepts documents for filing by electronic transmission ("electronic filing" or "e-filing") provided the following requirements are met. Documents that fail to meet these requirements will not be accepted for electronic filing.

#### **Manner of Electronic Transmission**

- Filings submitted by electronic transmission must be attached to an e-mail sent to **filings@psc.state.fl.us**. Documents sent to any other Commission e-mail address will not be considered filed.
- The attachment containing the document to be filed must be in one of the following formats:
  - a. Adobe .PDF
  - b. Native word processing format (e.g., Word or WordPerfect) with numbered paragraphs. Use the document extension .doc for documents filed in Word format and .wpd for those in WordPerfect format.

A link to the Commission's electronic filing requirements is being included for your convenience.

<http://www.psc.state.fl.us/dockets/e-filings/>

Please call our office if you have any questions regarding the filing process.

Thank you,

Matilda Sanders

**Florida Public Service Commission**  
**2540 Shumard Oak Boulevard**  
**Tallahassee, Florida 32399-0850**  
**850-413-6770**

---

**From:** Don Landin [mailto:dlandin@fpua.com]  
**Sent:** Tuesday, March 01, 2011 3:45 PM  
**To:** Records Clerk

3/2/2011

Cc: Eve Walker; Nancy McConkey; Jake Curby  
Subject: Annual Review TX716 FPUAnet Communications

Hello,

Enclosed please find:

1. Our 2011 filing of our Annual Information Review for TX716
2. Our official request for dba name change.

→ 3/2/11 -  
MCD corrections  
made and  
placed in  
undktd docket  
M McLean

Please acknowledge.

Thanks,

Donald T.E. Landin  
 FPUAnet Services Manager  
 FPUAnet Communications Division of Fort Pierce Utilities Authority  
[www.FPUAnet.com](http://www.FPUAnet.com)  
 phone: 772-466-1600 ext. 6307  
 fax: 772-465-0268

New Dkt  
 110050-TX  
 established  
 2/4/11 M McLean

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Please note: Florida has a very broad public records law. Most written communications to or from Fort Pierce Utilities Authority employees regarding government business are public records, available to the public and media upon request. Your e-mail communications may be subject to public disclosure.

(For additional information, go to [http://www.fpu.com/important\\_information/privacy.php](http://www.fpu.com/important_information/privacy.php))

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206 South 6<sup>th</sup> Street (34950)  
PO Box 3191, Fort Pierce, FL 34948

---



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Phone: 772.466.1600  
Fax: 772.465.0268

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FPUAnet® Communications  
*"Committed to Quality"*

February 1, 2011

Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

RE: CLEC TX716 Fort Pierce Utilities Authority  
DBA name change from GigaBand Communication to FPUAnet Communications

Please change, within the next 60 days, the "doing business as" (dba) name for CLEC TX716 certification from:

GigaBand Communications

to

FPUAnet Communications

Fictitious Name Detail for "FPUAnet Communications" may be found on the Florida State Dept of State website at:

<http://www.sunbiz.org/scripts/ficidet.exe?action=DETREG&docnum=G05287900015&rdocnum=G05287900015>

Sincerely,

A handwritten signature in black ink that reads "Evelyn I. Walker".

Evelyn I. Walker  
Director of Shared Services



Our mission is to provide our customers with economical, reliable and friendly service in a continuous effort to enhance the quality of life in our community.

[www.fpua.com](http://www.fpua.com)

**Marguerite McLean**

110000-0T

**From:** Cain, Frank [Frank.Cain@lcec.net]  
**Sent:** Thursday, February 24, 2011 3:51 PM  
**To:** Filings@psc.state.fl.us  
**Subject:** RE:

FPSC, CLK - CORRESPONDENCE  
\_Administrative Parties Consumer  
DOCUMENT NO. 00386-11  
DISTRIBUTION: \_\_\_\_\_

Thanks for forwarding, I should have picked up on that.

Thank You  
Frank R. Cain, Jr., Director Regulatory and Governmental Relations,  
Chief Risk/Compliance Officer  
LCEC  
239-656-2347  
239-281-6188 Cell  
239-656-2254 Confidential Fax

*Have a Safe Day*

---

**From:** Filings@psc.state.fl.us [mailto:Filings@PSC.STATE.FL.US]  
**Sent:** Thursday, February 24, 2011 2:36 PM  
**To:** Cain, Frank  
**Cc:** Shari Cornelius  
**Subject:** FW:

Mr. Cain:

Please disregard my earlier e-mail to you. Your annual report should be forwarded directly to Division of Economic Regulation and not be filed with the Clerk's Office. I am forwarding a copy of this e-mail (with your attachments) to Shari Cornelius, who is with Division of Economic Regulation.

A copy of this e-mail will be placed in correspondence in the undocketed docket, with no further action from the Clerk's Office.

MARGUERITE H. MCLEAN  
COMMISSION DEPUTY CLERK II  
FLORIDA PUBLIC SERVICE COMMISSION  
2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850  
850-413-6824

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**From:** Filings@psc.state.fl.us  
**Sent:** Thursday, February 24, 2011 2:23 PM  
**To:** 'Frank.Cain@lcec.net'  
**Subject:** FW:

Mr. Cain:

We have received the attachments referenced in your e-filing below. Please note that per Commission e-filing requirements, any attachments must be included in the electronic document

2/25/2011

(cover letter, petition, certificate of service, etc.) to which it relates, and shall not be submitted as a separate attachment to the email. In other words, if the cover letter mentions attachments, those attachments need to be included with the cover letter (one attachment to the e-mail), rather than two separate documents/attachments to the e-mail. A link to the Commission's e-filing requirements is included for your convenience:

<http://www.psc.state.fl.us/dockets/e-filings/>

Your filing will need to be revised and resubmitted in order to be eligible for electronic filing.

Please feel free to call our office if you have any questions.

MARGUERITE H. MCLEAN  
COMMISSION DEPUTY CLERK II  
FLORIDA PUBLIC SERVICE COMMISSION  
2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850  
850-413-6824

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**From:** Cain, Frank [mailto:[Marguerite H. McLean] ]  
**Sent:** Thursday, February 24, 2011 1:56 PM  
**To:** Filings@psc.state.fl.us  
**Cc:** Hawkins, Clark  
**Subject:**

Frank R. Cain, Jr., Director  
Regulatory & Governmental Relations and CR/CO  
4980 Bayline Drive  
North Fort Myers, FL 33917-3910  
239-656-2347  
[Frank.cain@lcec.net](mailto:Frank.cain@lcec.net)

Please find attached filing of two documents on behalf of Lee County Electric Cooperative, Inc. (LCEC) to comply with rule 25-6.0343 including:

1. Cover Letter for annual report to the FPSC on Standards of Construction (One Page).
2. Document of LCEC standards of construction for 2010 (Four Pages).

Thank You  
Frank R. Cain, Jr., Director Regulatory and Governmental Relations,  
Chief Risk/Compliance Officer  
LCEC  
239-656-2347  
239-281-6188 Cell  
239-656-2254 Confidential Fax

**Have a Safe Day**

**Marguerite McLean**

110000-0T

**From:** Filings@psc.state.fl.us  
**Sent:** Friday, February 25, 2011 9:32 AM  
**To:** 'Bernie.Budnik@disney.com'  
**Cc:** David Dowds  
**Subject:** FW: Reedy Creek Improvement District - Rule 25-6.0343 Report Submittal  
**Attachments:** 2010 RCID - FPSC 25-6-0343.pdf

FPSC, CLK - CORRESPONDENCE  
 Administrative Parties Consumer  
 DOCUMENT NO. 00386-11  
 DISTRIBUTION: \_\_\_\_\_

Mr. Budnik:

We are in receipt of the attached annual report indicated below. Please be advised that this type of document should not be filed with the Office of the Commission Clerk. It should be sent directly to the Division of Economic Regulation [David Dowds]. I am forwarding a copy of this e-mail (with your attachment) to Mr. Dowds for his review.

A copy of this e-mail will be placed in correspondence in the undocketed docket, with no further action from the Clerk's Office.

For further information on what documents are eligible for e-filing, please see e-filing requirements on the PSC website: <http://www.floridapsc.com/dockets/e-filings/>

MARGUERITE H. MCLEAN  
 COMMISSION DEPUTY CLERK II  
 FLORIDA PUBLIC SERVICE COMMISSION  
 2540 SHUMARD OAK BOULEVARD  
 TALLAHASSEE, FLORIDA 32399-0850  
 850-413-6824

**From:** Budnik, Bernie[Bernie.Budnik@disney.com]  
**Sent:** Thursday, February 24, 2011 1:23 PM  
**To:** Filings@psc.state.fl.us  
**Cc:** Budnik, Bernie; 'Barry Moline'  
**Subject:** Reedy Creek Improvement District - Rule 25-6.0343 Report Submittal

The attached filing is submitted in response to Commission Rule 25-6.0343 Municipal Electric Utility and Rural Electric Cooperative Reporting Requirements on behalf of Reedy Creek Improvement District. The attachment is in Adobe Acrobat format and is 4 pages in length. My original signature is also included on page 4 of the attachment. The report responds to each of the required subsections of the previously stated rule.

Should you have any problems with the attachment please contact me directly at the number listed below.

S/ Bernie Budnik  
 Manager Electric Operations & Network Services  
 Reedy Creek Energy Services  
 Office: 407-824-6441  
 Cell: 407-448-2562

2/25/2011



**Marguerite McLean**

110000-07

**From:** Filings@psc.state.fl.us  
**Sent:** Friday, January 14, 2011 4:44 PM  
**To:** 'bthomas@townes.net'  
**Subject:** FW: ETC Quarterly Link-Up and Lifeline Report 4th Quarter 2010  
 Mr. Thomas:

FPSC, CLK - CORRESPONDENCE  
 Administrative Parties Consumer  
 DOCUMENT NO. 00386-11  
 DISTRIBUTION: \_\_\_\_\_

The below e-mail will be placed in "*Docket correspondence - Parties and Interested Persons*" with no action taken.  
Filings@psc.state.fl.us is for official e-filings only.

MARGUERITE H. MCLEAN  
 COMMISSION DEPUTY CLERK II  
 FLORIDA PUBLIC SERVICE COMMISSION  
 2540 SHUMARD OAK BOULEVARD  
 TALLAHASSEE, FLORIDA 32399-0850  
 850-413-6824

**From:** Bill Thomas [mailto:bthomas@townes.net]  
**Sent:** Friday, January 14, 2011 11:58 AM  
**To:** 'Susan Fennell'; Filings@psc.state.fl.us  
**Cc:** 'Debi Nobles'  
**Subject:** RE: ETC Quarterly Link-Up and Lifeline Report 4th Quarter 2010

This looks good go ahead and file.  
 Bill

**From:** Susan Fennell [mailto:sfennell@nefcom.net]  
**Sent:** Friday, January 14, 2011 11:26 AM  
**To:** Filings@psc.state.fl.us  
**Cc:** 'Bill Thomas'; 'Debi Nobles'  
**Subject:** ETC Quarterly Link-Up and Lifeline Report 4th Quarter 2010

NEFCOM's ETC Quarterly Link-Up and Lifeline Report for the 4th Quarter 2010 is attached. This report contains (2) pages.

If you have any questions, please contact me at the number shown below.

Thank You,  
 Susan Fennell  
 Director of Customer Services



Northeast Florida Telephone Company  
 E-mail: [sfennell@nefcom.net](mailto:sfennell@nefcom.net)  
 Ofc.: (904) 259-0633  
 Fax: (904) 259-1200

1/14/2011

110000-07

**Marguerite McLean**

**From:** Filings@psc.state.fl.us  
**Sent:** Friday, January 14, 2011 4:13 PM  
**To:** 'VLMARCHM@southernco.com'  
**Subject:** FW: Power Company's Hurricane Loss and Reserve Performance Analyses  
**Attachments:** 1-14-11 TD Hurricane Study cover Letter.pdf; GulfPowerCo TD Hurricane Study 1-14-11.pdf  
 Ms. Marchman:

**PARTIES**

We have received the attachments referenced in your e-filing below. Please note that per Commission e-filing requirements, any cover letter or certificate of service must be included in the electronic document to which it relates, and shall not be submitted as a separate attachment to the email. A link to the Commission's e-filing requirements is included for your convenience:

<http://www.psc.state.fl.us/dockets/e-filings/http://www.psc.state.fl.us/dockets/e-filings/>

MARGUERITE H. MCLEAN  
 COMMISSION DEPUTY CLERK II  
 FLORIDA PUBLIC SERVICE COMMISSION  
 2540 SHUMARD OAK BOULEVARD  
 TALLAHASSEE, FLORIDA 32399-0850  
 850-413-6824

**From:** Marchman, Vickie L. [mailto:VLMARCHM@southernco.com]  
**Sent:** Friday, January 14, 2011 2:07 PM  
**To:** Filings@psc.state.fl.us  
**Cc:** Erickson, Constance J. (Connie); Brock, Ricky E.; Badders, Russell A. (Beggs & Lane); Griffin, Steven R. (Beggs & Lane); 'Stone Jeff (jas@beggslane.com)'; Ritenour, Susan D.; Livingston, Robert G.  
**Subject:** Power Company's Hurricane Loss and Reserve Performance Analyses

- A. Susan D. Ritenour  
 Gulf Power Company  
 One Energy Place  
 Pensacola, FL 32520  
[Sdriteno@southernco.com](mailto:Sdriteno@southernco.com)
- B. Undocketed  
 In Re: Rule 25-6.0143, F.A.C.; Undocketed
- C. Gulf Power Company
- D. Document consists of 25 pages
- E. The attached document is Gulf Power Company's Hurricane Loss and Reserve Performance Analyses

*Vickie Marchman*

Gulf Power Company  
 One Energy Place  
 Pensacola FL 32520-0786  
 internal 8-420-6696  
 external 850-444-6696  
 fax 850-444-6026  
 email: [vlmarchm@southernco.com](mailto:vlmarchm@southernco.com)

DOCUMENT NUMBER - DATE

00386 JAN 14 =

FPSC-COMMISSION CLERK

1/14/2011

110000-0T

**Marguerite McLean**

**From:** Filings@psc.state.fl.us  
**Sent:** Friday, January 14, 2011 4:08 PM  
**To:** 'VLMARCHM@southernco.com'  
**Subject:** FW: Power Company's Hurricane Loss and Reserve Performance Analyses  
**Attachments:** 1-14-11 TD Hurricane Study cover Letter.pdf, GulfPowerCo TD Hurricane Study 1-14-11.pdf

Ms. Marchman:

The below e-filing will not be accepted as an official e-filing due to your 2:06 p.m. e-filing recalling this 1:52 p. m. e-filing.

Marguerite H. McLean

MARGUERITE H. MCLEAN  
 COMMISSION DEPUTY CLERK II  
 FLORIDA PUBLIC SERVICE COMMISSION  
 2540 SHUMARD OAK BOULEVARD  
 TALLAHASSEE, FLORIDA 32399-0850  
 850-413-6824

---

**From:** Marchman, Vickie L. [mailto:VLMARCHM@southernco.com]  
**Sent:** Friday, January 14, 2011 1:52 PM  
**To:** Filings@psc.state.fl.us  
**Cc:** Erickson, Constance J. (Connie); Brock, Ricky E.; Badders, Russell A. (Beggs & Lane); Griffin, Steven R. (Beggs & Lane); 'Stone Jeff (jas@beggslane.com)'; Ritenour, Susan D.; Livingston, Robert G.  
**Subject:** Power Company's Hurricane Loss and Reserve Performance Analyses

- A. Susan D. Ritenour  
 Gulf Power Company  
 One Energy Place  
 Pensacola, FL 32520  
[Sdriteno@southernco.com](mailto:Sdriteno@southernco.com)
- B. Undocketed  
 In Re: Rule 25-6.0143, F.A.C.; Undocketed
- C. Gulf Power Company
- D. Document consists of 25 pages
- E. The attached document is Gulf Power Company's Hurricane Loss and Reserve Performance Analyses

*Vickie Marchman*

Gulf Power Company  
 One Energy Place  
 Pensacola FL 32520-0786  
 internal 8-420-6696  
 external 850-444-6696  
 fax 850-444-6026  
 email: [vimarchm@southernco.com](mailto:vimarchm@southernco.com)

1/14/2011

## **Marguerite McLean**

---

**From:** Marchman, Vickie L. [VLMARCHM@southernco.com]  
**Sent:** Friday, January 14, 2011 2:06 PM  
**To:** Filings@psc.state.fl.us  
**Cc:** Erickson, Constance J. (Connie); Brock, Ricky E.; Badders, Russell A. (Beggs & Lane); Griffin, Steven R. (Beggs & Lane); 'Stone Jeff (jas@beggslane.com)'; Ritenour, Susan D.; Livingston, Robert G.  
**Subject:** Recall: Power Company's Hurricane Loss and Reserve Performance Analyses

Marchman, Vickie L. would like to recall the message, "Power Company's Hurricane Loss and Reserve Performance Analyses".