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February 17, 2011

D. Bruce May, Jr.  
Holland & Knight, LLP  
Post Office Drawer 810  
Tallahassee, FL 32302-0810

STAFF'S TWENTY-SEVENTH DATA REQUEST

**Re: Docket No. 100330-WS - Application for increase in water/wastewater rates in Alachua, Brevard, DeSoto, Hardee, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.**

Dear Mr. May:

By this letter, the Commission staff requests that Aqua Utilities Florida, Inc. (Aqua or Utility) provide responses to the following data requests.

1. Please provide the following information for Aqua America's PowerPlant, CIS, and Banner software systems:
  - a. Explain in detail the purpose of each software system.
  - b. Provide the original cost and in-service dates for each software system.
  - c. Provide a list of any updates for each software system, include the in-service date and the cost of each update.

DOCUMENT NUMBER-DATE  
01089 FEB 17 =  
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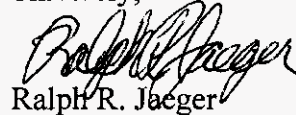
PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

D. Bruce May, Jr.  
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Please file the original and five copies of the requested information by March 10, 2011, with Ms. Ann Cole, Commission Clerk, Office of Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, Florida, 32399-0850. Please feel free to call me at (850) 413-6234 if you have any questions.

Sincerely,



Ralph R. Jaeger  
Senior Attorney  
Office of the General Counsel

RRJ/sh

cc: Office of Commission Clerk  
Patricia Christensen