**BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION**

COVER SHEET

DATE: February 22, 2011

TO: Ann Cole, Clerk

Office of Commission Clerk

FROM: Russell and Shirley Ferrell *Petitioners*

RE: Response – 02/22/2011

SPECIAL

REQUEST: May Office of Commission Clerk distribute the attached Response to Commissioners, Staff and Parties in Dockets100175-TL and 100312-EI.

**BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION**

Complaint against AT&T d/b/a BellSouth Docket No. 100175-TL

for Alleged violation of various sections of Florida

Administrative Code, Florida Statutes, and AT&T

Regulations pertaining to billing of charges and Collection of

charges, fees and taxes

Complaint against Florida Power and Light Company Docket No. 100312-EI

for Alleged violation of various sections of Florida

Administrative Code, Florida Statutes, and AT&T

Regulations pertaining to billing of charges and Collection of

charges, fees and taxes

**PETITIONERS’ RESPONSE TO RESPONDENTS’ OPPOSITIONS TO RECONSIDERATION**

Petitioners hereby reiterate as a matter of fact overlooked at February 8, 2011 Hearing, this matter was not fully heard according to law. Despite at that time the request to *rebut* Respondents’ inaccurate statements, the incorrect assumption exists that Petitioner seeks to *re-argue* the stated position on record. Further, as a matter of fact overlooked, Commission reached its decision based on a flawed Staff Memorandum that fails to meet Standard of Review. As a matter of law failed to be considered by Commission, Commissioners are yet to act according to law, including Florida Statutes 202.16, 202.125 and 203.013(5) referenced in prior pleadings. Subsequent to the same day issued “Commission Vote Sheet” referencing Commissioners’ non impartial judgment, the procedurally and substantively sufficient Notice and Motion for Reconsideration was filed, that reconsideration of this matter is appropriate.

February 22, 2011 By: */s/* Russell and Shirle

***.*** *Petitioner*