Matilda Sanders

From:Charo Rojo [rojocharo@yahoo.com]Sent:Tuesday, March 15, 2011 1:52 AMTo:Filings@psc.state.fl.usCc:NEAL FORSMANSubject:Fw: Fw: REQUEST FOR A FORMAL COMPLAINTAttachments:PSCCOMPLAINT.doc

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----- Forwarded Message ----From: Joseant Cardoso-rojo <jcard021@fiu.edu> To: Charo Rojo <rojocharo@yahoo.com> Sent: Tue, March 15, 2011 12:22:37 AM Subject: Re: Fw: REQUEST FOR A FORMAL COMPLAINT

I attached it :)

On Tue, Mar 15, 2011 at 1:11 AM, Charo Rojo <<u>rojocharo@yahoo.com</u>> wrote: PLEASE MAKE IT A WORD FORMAT

----- Forwarded Message ----From: "Filings@psc.state.fl.us" <Filings@PSC.STATE.FL.US> To: rojocharo@yahoo.com Sent: Mon, March 14, 2011 3:36:51 PM Subject: FW: REQUEST FOR A FORMAL COMPLAINT

Ms. Charo:

We are in receipt of your filing below. However, this filing is not eligible for electronic filing. Please see e-filing requirements on the PSC webpage at: http://www.psc.state.fl.us/dockets/e-filings/ Specifically:

E-Mail Transmitting an Electronically Filed Document

- The e-mail message transmitting the document(s) to be filed is not itself considered a filing. Therefore, documents contained within the text of an e-mail transmission will not be considered filed.
- Multiple documents may be attached to the same e-mail transmittal. However, any cover letter or certificate of service must be included in the electronic document to which it relates, and shall not be submitted as a separate attachment to the e-mail.

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Your filing will need to be revised and resubmitted in order to be officially accepted for filing.

Please feel free to call our office if you have any questions.

Marguerite H. McLean Commission Deputy Clerk II	
Florida Public Service Commission	RAD DOCUMENT NUMBER-DATE
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	ADM
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	CLK Nonnye

Office of Commission Clerk 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850 850-413-6770

From: Charo Rojo [mailto:rojocharo@yahoo.com] Sent: Monday, March 14, 2011 3:55 PM To: Filings@psc.state.fl.us Cc: nealforsman@psc.state.fl.us Subject: REQUEST FOR A FORMAL COMPLAINT

PSC'S OFFICE of the COMMISSION CLERK, 2540 Shumard Oak Blvd Tallahassee,Fl 32399-0850

> ROSARIO ROJO PSC COMPLAINT # 858880E

PETITION FOR FORMAL COMPLAINT

THE UNDERSIGNED (THRU ELECTRONIC SIGNATURE) REQUEST FROM THE COMMISSION CLERK TO FILE A FORMAL PETITION FOR RELIEF AGAINST FPL. PERSUANTS TO THE PROVISIONS OF CHAPTER 120, F.S. THE UNIFORM RULES OF ADMINISTRATIVE PROCEDURE FOUND IN CHAPTER 28-106, FLORIDA ADMISTRATIVE CODE, AND THE COMMISSIONS PROCEDURAL RULES, IN PARTICULAR RULE 25-22.036, FLORIDA ADMINISTRATIVE CODE.

PETITIONER SUMMARIES COMPLAINT DUE TO LACK OF TIME TO THE FOLLOWING: THE ACTIONS OF THE UTILITY COMPANY ER HAVE CREATED A FINANCIAL BURDEN ON PETITIONER, EMOTIONALLY AND FINANCIALLY, THE UTILITY COMPANY HAS THE POWER AND RESOURCES TO DENIED THE COMPLAINT, THEREFORE PETITIONER REQUEST THE COMMISSION PROTECTION TO SEEK RELIEF FROM THE ABUSIVE PRACTICES, BAD FAITH AND MALICE OF THE UTILITY COMPANY THAT DENIES WRONGG, BUT HOLD A MONOPOLY THAT FORCES CLIENTS TO ACCEPT THEIR ABUSE

PLEASE AND DUE TO A SHORT NOTICE ALLOW UNDERSIGNED TIME TO PREPARE MORE DOCUMENTATION FOR THE CASE BUT TO ASSIGN A DOCKER NUMBER RIGHT AWAY/S/ROSARIO ROJO

/S/ROSARIO ROJO 2510 SW 17TH AVE MIAMI FL 33133 (786)389-1763

Joseant Cardoso-Rojo Community Service Chair Phi Mu Fraternity Theta Gamma Chapter (786) 537-0312 jcard021@fiu.edu

3/15/2011

PSC'S OFFICE OF THE COMMISSION CLERK 2540 SHUMARD OAK BLVD TALLAHASSEE, FL 32399-0850

ROSARIO ROJO PSC COMPLAINT # 858880E

PETITION FOR FORMAL COMPLAINT

THE UNDERSIGNED, ROSARIO ROJO, BY AND THROUGH ELECTRONIC SIGNATURE, REQUESTS FROM THE COMMISSION CLERK TO FILE A FORMAL PETITION FOR RELIEF AGAINST FPL. PURSUANT TO THE PROVISIONS OF CHAPTER 120 F.S., THE UNIFORM RULES OF ADMINISTRATIVE PROCEDURE FOUND IN CHAPTER 28-106 OF THE FLORIDA ADMISTRATIVE CODE, AND THE COMMISSIONS PROCEDURAL RULES, IN PARTICULAR RULE 25-22.036, FLORIDA ADMINISTRATIVE CODE.

PETITIONER SUMMARIZES COMPLAINT DUE TO LACK OF TIME TO THE FOLLOWING:

THE ACTIONS OF THE UTILITY COMPANY HAVE CREATED A FINANCIAL BURDEN ON PETITIONER, BOTH EMOTIONALLY AND FINANCIALLY.

THE UTILITY COMPANY HAS THE POWER AND RESOURCES TO DENY THE COMPLAINT, THEREFORE PETITIONER REQUESTS COMMISSION PROTECTION TO SEEK RELIEF FROM THE ABUSIVE PRACTICES, BAD FAITH AND MALICE OF THE UTILITY COMPANY THAT HOLDS A MONOPOLY THAT FORCES CLIENTS TO ACCEPT THEIR ABUSE.

PLEASE (DUE TO A SHORT NOTICE) ALLOW THE UNDERSIGNED, ROSARIO ROJO, TIME TO PREPARE MORE DOCUMENTATION FOR THE CASE, BUT ASSIGN A DOCKET NUMBER RIGHT AWAY.

> /S/ROSARIO ROJO 2510 SW 17TH AVE MIAMI FL 33133 (786)389-1763