

Re: Aqua water

Back to messages

of

To see messages related to this one, group messages by conversation.

Frank Reams  
To Phyllis Johnson

100330-WS

5/05/11

RECEIVED-FPSC

Reply

11 MAY 19

11 MAY 19 AM 10:27

You could also send it by US mail to be made part of the  
Docket for this rate case, and then still present a copy at the  
hearing. Hear is the address

COMMISSION  
CLERK

Ms. Ann Cole, Commission (  
Florida Public Service Comn  
2540 Shumard Oak Bouleva  
Tallahassee FL 32399-0870

Frank

**From:** Phyllis Johnson  
**Sent:** Thursday, May 05, 2011 4:53 PM  
**To:** Frank Reams  
**Subject:** RE: Aqua water

*Ref: Aqua*

*Utilities:*

*May 24th  
meeting*

Yes

From: freams@tampabay.rr.com  
To: memawpmj@hotmail.com  
Subject: Re: Aqua water  
Date: Thu, 5 May 2011 16:49:37 -0400

DOCUMENT NO. DATE  
03500-11 5,19,11  
FPSC COMMISSION CLERK

We the people of the State of Florida, county of Polk, Lake Gibson Estates, Band # 3, and all other counties of Florida, here by request in person and by petition from the Public Service Commission, that AQUA UTILITIES FLORIDA INC be denied any and all rate increases and also be removed from doing business in the State of Florida, due to unfair practice.

We the people seem to have no protected rights from such practice.

Other utilities in our surrounding areas should be made available to us.

We understand we have no options to add wells or septic to our property as long as there are other utilities in our area, which gives us no choice but to be raped by Aqua utilities unreasonable rates.

It has been indicated that Aqua has made significant financial investments to purchase our existing private water/waste system and the continuing rate increase, being approved by Public Service Commission, is enabling there capital outlay to be recovered by increasing our rates to recover there initial cost, at our expense.

Unfair to us the users for us to pay for there decision to purchase the system. We had no say, vote, or input in this matter.

Justice will Prevail in due time.

I am sure you have all heard of Bin Laden!

Sincerely,

We the people!!!!

May 4, 2011

DOCUMENT NUMBER-DATE

03500 MAY 19 =

FPSC-COMMISSION CLERK

**Petition to the Florida Public Service Commission**

We, the undersigned, are Aqua Utilities customers who are tired of high water bills and ever increasing rates. We petition the staff of the Florida Public Service Commission for the right to choose another water company that offers more reasonable rates.

Printed Name	Address	Phone	Signature
Sandra Marchant	5780 Jacaranda Ave	203 215-0630	Sandra Marchant
William Hallford	5760 Jacaranda Ave.	863 738-0580	William Hallford
Stanley Ferguson	5720 Jacaranda Ave.	863-858-1668	Stanley Ferguson
Rubel Denson	441 Byrd St Lakeland	863-863-7095	Rubel Denson
Luis D. Cavallhon	5702 Jacaranda ave	(863) 430 7241	Luis D. Cavallhon
Theresa Sterling	481 Windermere Dr		Theresa Sterling
James Simmons	450 Byrd St. Lakeland		James Simmons
Leslie Simmons	480 Byrd St Lakeland FL		Leslie Simmons
LINDA GARCIA Kahler	5820 Jacaranda Ave Lakeland	FL 33809	Linda Garcia Kahler
Grace Coltrion	5840 Jacaranda Ave Lakeland, FL	33809	Grace Coltrion
David E. Pappas	5896 Jacaranda Ave Lakeland, FL	33809	David E. Pappas
Hopie Goring	711 S. Missouri Ave Lakeland FL	33815	Hopie Goring
GARY PECKERT	5746 JACARANDA AVE		GARY PECKERT
Brandi Herold	5771 Jacaranda Ave	863-808-6029	Brandi Herold
Witch Dent	5800 Jacaranda Ave	863-660-4375	Witch Dent
Kevin Henderson	5771 Jacaranda Ave	863 529-3189	Kevin Henderson
Jane Wynn	5860 JACARANDA AV		Jane Wynn
Donald Van Lan	440 Windermere Dr.		Donald Van Lan
Betty Blewins	400 Platt Ave.		Betty Blewins
Henry Tanclo	5881 Poinciana Ave Lakeland FL	33809	Henry Tanclo
Beth Tanclo	5881 Poinciana Ave Lakeland FL	33809	Beth Tanclo
Jennifer Milton	5801 Poinciana Ave Lakeland, FL	33809	Jennifer Milton
Eleanor Kamaga	430 Hopkins St Lakeland FL	33809	Eleanor Kamaga
Stephanie Siders	5717 Poinciana Ave		Stephanie Siders
Uzma Kozmi	5701 Poinciana Ave		Uzma Kozmi

DOCUMENT NUMBER: 03500 MAY 19 11:00 AM  
 FPSC-COMMISSION CLERK

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Printed Name	Address	Phone	Signature
Emilio Ramos	5614 Driftwood Dr	863-859-5897	[Signature]
Johnny Parrish	5615 Driftwood Dr.	858-5723	[Signature]
Jack Ludwig	5611 Driftwood Dr	859-3945	[Signature]
DOUGLAS TERE	5865 Daughtery Downs Loop	863-662-8621	[Signature]
JAMES DANIELS	5857 DAUGHTERY DOWNS LOOP	865-712-4431	[Signature]
ERICA White	5560 Daughtery Downs Lp	863-859-5170	[Signature]
Steve Higgins	5853 Daughtery Downs Lp	863 397-4637	[Signature]
Jeff & Kim Henderson	5829 Daughtery Downs Lp	863-937-3669	[Signature]
Chad Bledsoe	5817 Daughtery Downs Lp	863-661-6091	[Signature]
ROY AMOS	5805 Daughtery Downs Lp	863-229-9422	[Signature]
Kim + John Esposito	5802 DAUGHTERY DOWNS LOOP		[Signature]
Greg LAM	5768 Daughtery Downs Loop	863-8366144	[Signature]
Jose M. Lopez	5759 Daughtery Downs Loop	863-816-0391	[Signature]
LINDA CORBIT	5756 DAUGHTERY DOWNS LOOP		[Signature]
TAMMIL JOHNSON	5753 DAUGHTERY DOWNS LOOP	33809	[Signature]
Denise Bryan	5750 Daughtery Downs Lp.	863-853-7856	[Signature]
Staci Kelly	5747 Daughtery Downs Loop		[Signature]
Aston Wilkins	5710 Daughtery Downs Loop		[Signature]
JUVEL NUGEM	5717 DAUGHTERY DOWN LOOP	Lakeland FL 33809	[Signature]
Ruben Epinesa Jr	5711 Daughtery Downs Loop	Lakeland, FL 33809	[Signature]
Jack Espinosa	5711 Daughtery Downs Loop	Lakeland FL 33809	[Signature]
Katherine Gillard	5928 Doe Circle West	Lakeland 33809	[Signature]
Shawn Gillard	5926 Doe Circle West	Lakeland 33809	[Signature]
Heather Szeckel	5926 Doe Circle W.	Lakeland 33809	[Signature]
DAVID MASTER	5910 Doe Circle W.	Lakeland 33809	[Signature]
Gilberto Figueroa	6009 Doe Circle West	Lakeland 33809	[Signature]
Glenn Stanley	6128 Doe Circle West	Lakeland 33809	[Signature]

M... ..



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Printed Name	Address	Phone	Signature
Joseph O'Neill	6022 Crafter Dr	863 397-0135	Joseph O'Neill
Diane Jackie Worthen	816 Shirley Ann Trail	863-808-6266	Diane Worthen
Reedha Kauh	Crafter Dr.	863-812-9208	
Alan Anderson	320 Bluebird	863-808-8365	
Bonnie Miller	320 Bluebird	863-853-2957	
Raymond Pogroski	911 Shirley	863 859 0421	
Olivia Smith		863-797-3679	
B.G. Goetztenhuchter		863 858-8888	B.G. Goetztenhuchter
Kendala Jennings		863 709-3566	319 W. D... Street
Thomas W. Lough		863-738-1142	
Michael Areen		863-816-5279	
Beth Byroads		863-956-6817	Beth Byroads
Tammy Ellis		863-815-1736	Tammy Ellis
DAMIANA RAMIREZ		863-816-6240	Dorcas Ramirez
JOE Kea		863-937-2231	Joe Kea
Don Blanchard		863 858 4101	
Crystal Bledsoe		863 661 5710	
Kenneth Anderson		863-853-0543	
JoAnn & Ray Halton		863-816-3090	
Jessica Lygate		863 440 4780	
DAMIANA RAMIREZ		863-816-6240	
Tom Robbins		863-805-2426	
Andrew Rodriguez		863-812-9208	
Lacey Sumrell		863-812-9208	
Phyllis Johnson	5918 Dacaw Rd.	863 853-9373	Phyllis Johnson
Karl Soto		863-327-7221	
GORDON MCGIBBEN		863 259 3649	Gordon McGibben

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Printed Name	Address	Phone	Signature
Amin MITHA	400 Windermere Dr	816-5377	
Melissa de la Cruz	441 Windermere Dr.	(813) 310-4912	
Juan Jose C. Dagal	450 Windermere Dr.		
SHREYA WILLIAMS	440 Byrd St.		
Zanis Greene	460 Hopkins St.		
Deborah Greene			Deborah Greene
Marcy Rossiter	421 Hopkins		
Amelia Campbell	5861 Poinciana Ave.		
Kimberly Olson	461 Hopkins St		
ERICK OLSON	461 Hopkins St		
Charles Grier	460 Byrd St.	(863) 858-6024	
Temple	461 Byrd St Lakeland Fla	33809	
C. Strevell	5880 Driftwood Lake	33809	
Patricia Minor	5870 Driftwood Dr. Lakeland, FL	33809	
Andres Jimenez	5840 Driftwood Dr	(813) 816-9520	
LINDA MARALLTA	5841 DRIFTWOOD DR LAKELAND FL	33809	
Dawn Bearden	5827 Driftwood Dr Lakeland FL	33809	
Marlon Cedeno	6057 Hilltop Lane West FL Lakeland		
MARIA CEDENO	5810 DRIFTWOOD DRIVE FL LAKELAND		Maria Cedeno
Nick Sillars	5819 Driftwood Drive		
Katherine Miksa	5710 DRIFTWOOD DR LAKELAND		Katherine Miksa
Wanda Humphrey	5765 Driftwood Dr Lakeland, FL		
Gina M. Cook	5755 Driftwood Dr. Lakeland, FL		
Ken Koshi	5740 Driftwood Dr Lakeland FL		
Jean Ross	5745 DRIFTWOOD DR LAKELAND FL		
Krista Reppin	5745 DRIFTWOOD DR LAKELAND FL		
Jessie Gravel	5730 DRIFTWOOD DR LAKELAND FL		

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Printed Name	Address	Phone	Signature
ARLOS	5750 Bambur	863-370-2721	
CALVIN	519 W Daughtery	863-709-3566	
HOWELL BOB	6037 E. HILLTOP LN.	838-1120	
RAY MICHAEL	5715 POINCIANA AVE	934-1666	
PAGE MAX	5831 LAKE GROVE DR	ORLANDO FL 32708	
Santiago	5940 Hilltop Lane		
MARK MULLIGAN	218 Stanley Ave	863-370-5903	
Miguel A. Hernandez	158 Shannon Drive		
Pelle Hernandez			
Jeffrey Manning			
Mark A. Horn	5870 Bambur Dr	863-8158343	
Gloria Mitchell	6213 DOE CIRCLE EAST	863-934-9773	
Nathan Z. Marx	6213 Doe Circle East	(863) 934-9971	
Mona David	5810 Lake Grove Dr	Orlando, FL 32809	
Anna Suptitay	6123 De Cu East	863-815-8199	
James Green	5750 Driftwood Dr.	863-816-5279	
Anthony Dibbon	6035 Norton Rd	863-510-6776	
Eric Tawles	108 Roslyn Cr.	808-3676	
Eva & Kenneth Kelly	6035 Norton Rd #14	863-443-9375	
Jennifer Dibble	5847 Gibson Shores Dr	863-409-7887	
Jennifer Harrison	5926 Crafton Dr	863-230-0083	
Munemela Figueroa	5918 E. Hilltop Lane		
Charli Henry	6035 Norton Rd #2	863-509-8100	
Tatiana Figueroa	5936 W. Hilltop Ln	863-358-5768	
Alone Pous	814 Shirley Ann	259-78-510-4072	
MILAGROS GARCIA	726 W Daughtery Rd.	(551) 200-1004	
RAY + LINDA Pogroski	911 Shirley Ann Tr.	338-09	
Hazel Stephenson	5845 Bambur Ct.	934-6773	



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Printed Name      Address      Phone      Signature

Linda Gaud 6110 Doe Cir E 863 853 1932

Miranda Lopez 6024 Hilltop

Jessica Vargas 5918 E. Hilltop Ln. 614-37739

- Erik Gardner 6326 DOE CIRCLEW. 863 937 2128

Paula Marie Maxfield 6326 DOE CIRCLEW. 863 937 2128

Norma Lopez - 863-614-1141

- rather Dupont 863 661 4005-905 Shirley Ann Til

6326 Hilltop Hill 7-111

Terey Sellers 5819 Dr Hill

Charli Henry 6035 Norton Rd #202 Lakeland FL 33809-803-612-57

Jarryl Jones 645 Daughton/Ad Kid Rd. 33809-863-430-102

MARILYN AUEL 221 STANLEY AVE. 797-3376

SHARLA HANCOCK 221 STANLEY AVE 797-3376

CARRIE WEAVER 221 STANLEY AVE

DeAndie Brown Rosalynn Circle 660877

Andrew Rodriguez Crafton Dr. 863 812 2108

KATHLEEN Dawson 5842 Hilltop

JAMIE ANDERSON 863-853-2157 303 Hubbard Ave



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Printed Name      Address                                      Phone                                      Signature

JASON McCoy 5765 POINCIANA AVE 863 859-9305 [Signature]

ALFRED MARZOCCHI JR 5918 DOE CIRCLE W 863-859-9325 [Signature]

Annette McCoy 5765 Poinciana Ave. 863-859-9305 [Signature]

RONALD S. ALEXANDER 6136 DOE CIRCLE WEST 863 859 5295 [Signature]

Pam Jones 511 Laurel St Lakeland FL 33819 (863) 853-5535 [Signature]

Pammy Murphy 6232 Doe Circle W Lakeview FL (863) 378-8631 [Signature]

ESAP Sante 6120 NOR 98 LAKELAND FL. LAKELAND. [Signature]

Debbie Hughes 511 W Daughtry Rd Alt. D Hughes [Signature]

**Ms. Phyllis Johnson**

5918 Doe Cir. W.  
Lakeland, FL 33809-3365



Ms. Ann Cole, Commission (   
Florida Public Service Comn  
2540 Shumard Oak Bouleva  
Tallahassee FL 32399-0870

100330



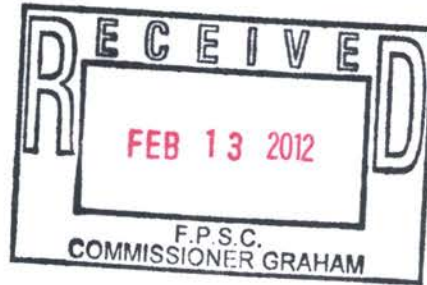
# THE FLORIDA SENATE

Tallahassee, Florida 32399-1100

**COMMITTEES:**  
Children, Families, and Elder Affairs, *Chair*  
Budget - Subcommittee on Criminal and Civil Justice  
Appropriations  
Community Affairs  
Military Affairs, Space, and Domestic Security  
Reapportionment  
Transportation

**JOINT COMMITTEE:**  
Public Counsel Oversight

**SENATOR RONDA STORMS**  
10th District



February 13, 2012

Art Graham, Commissioner  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL. 32399-0850

Commissioner Graham:

I am writing to express my disappointment with the recommendations made by your staff with regards to Aqua Utilities' rate case and the quality of service being provided to their customers.

I feel very strongly about the importance of water quality and the tremendous impact that inadequate and insufficient customer service has had on many of my constituents and the subsequent need for real solutions. Upon discovering the severity and high frequency of customer complaints, I personally spoke to many constituents in order to better comprehend the level of dissatisfaction shared by so many of Aqua's customers. After countless personal stories detailing substandard service and objectionable water quality, I find it difficult to believe that the PSC Staff would make the recommendation to approve an annual rate increase of \$2.8 million.

While the recommendations from PSC Staff state that they will continue to examine the quality of service being provided, I don't agree that the PSC should rule that the rate increase request is reasonable or justifiable. Additionally, I am supporting current legislation that would fine utilities for poor service and these penalties would be refunded to the customer as a credit.

Please work to ensure that continued efforts to improve the quality of water services being provided by Aqua Utilities and that the rates they charge their customers are fair.

Thank you very much for your time and careful consideration of this matter.

Sincerely,

Senator Ronda Storms  
District 10

**REPLY TO:**

- Lithia Oaks Business Center, 421 Lithia Pinecrest Road, Brandon, Florida 33511 (813) 651-2189 FAX: (813) 651-2188
  - 413 Senate Office Building, 404 South Monroe Street, Tallahassee, Florida 32399-1100 (850) 487-5072
- Internet Address: [storms.ronda.web@flsenate.gov](mailto:storms.ronda.web@flsenate.gov)

Senate's Website: [www.flsenate.gov](http://www.flsenate.gov)

**MIKE HARIDOPOLOS**  
President of the Senate

**MICHAEL S. "MIKE" BENNETT**  
President Pro Tempore