CFAT H20, Inc. P.O. Box 52297ECEIVED-FPSC Ocala, FI 34478-5220 352-622-494911 JUN -3 AM 9: 03

June 2, 2011

11 COMMISSION CLERK

Ms. Ann Cole Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

> RE: Docket No. 100126-WU Staff Data Request No. 2

Dear Ms. Cole,

The following is CFAT H2o, Inc. response to Staff Data Request No. 2.

Sincerely

Charles deMenzes

DOCUMENT NUMBER-DATE

11 JU2 - 3

7

80

-

د. ريز

FPSC-COMMISSION CLERK

COMMISSIONERS: ART GRAHAM, CHAIRMAN LISA POLAK EDGAR RONALD A. BRISE EDUARDO E. BALBIS JULIE I. BROWN



OFFICE OF THE GENERAL COUNSEL S. CURTIS KISER GENERAL COUNSEL (850) 413-6199

Hublic Service Commission

May 26, 2011

STAFF'S DATA REQUEST NO. 2

Charles DeMenzes C.F.A.T. H2O, Inc. P.O. Box 5220 Ocala, FL 34478-5220

Re: Docket No. 100126-WU - Application for increase in water rates in Marion County by C.F.A.T. H2O, Inc.

Dear Mr. DeMenzes:

Staff received your response to Staff's Data Request No. 1, dated April 20th, 2011. However, the information you provided was not in the format specifically requested by staff. This format assists staff in completing its analysis and preparing the recommendation on this issue. Please provide the requested information, in the following format:

Miscellaneous Service Charges

Component	Normal Hours Hourly Pay	<u>Normal Hours</u> Typical Time	<u>Normal Hours</u> <u>Total Cost</u>	Description
Clerical &				
Administrative Labor				
Labor to inspect				
facilities				
Labor to determine				
complaint resolution				. <u>.</u>
Transportation costs				
Computer services				
Overhead				· · · · · · · · · · · · · · · · · · ·
Etc				
Total Costs			1	

These costs should address, in detail, the following components:

COUMERT NUMBERTE Office costs associated with recording and processing a customer request for service 1. including labor, computer service, and postage.

ကူ NN

8 0 8

ω \sim Charles DeMenzes Page 2 May 26, 2011

- 2. Office costs associated with receiving, recording, and processing the subsequent customer request for termination of service and final bill, including labor, computer services, and postage.
- 3. Field costs associated with the inspection of a facility and connection of service including transportation, labor, and meter reading expense.
- 4. Field costs associated with the disconnection of service including transportation, labor, and meter reading expense.
- 5. Overhead costs indirectly related to a specific job including a portion of general office facilities and equipment, supervision, insurance, and small miscellaneous expenses required to support service activities.
- 6. In addition, please provide the number of initial connections, normal reconnections, violation reconnections, and premises visits during the preceding 12 months.
- 7. Provide the above information for after hour rates as well.

Please provide, by meter size, the following information for the Utility's GS class during the 2009 test year.

Meter Size:		
Month	Kgals Sold	Number of Customers
January		
February		
March		
April		
May		
June		
July		
August		
September		
October		
November		
December		

Please be advised that per Rule 25-30.110(2), F.A.C., all such data, unless otherwise specified, shall be consistent with and reconcilable with the utility's annual report to the Commission. If the data in this response does not match the corresponding data provided on p. W-3 of the CFAT 2009 Annual Report, for any meter size, please explain why.

Charles DeMenzes Page 3 May 26, 2011

•

.

--

Please submit the above information to the Office of Commission Clerk by June 6, 2011. If you have any questions, please contact me by phone at (850) 413-6226 or by e-mail at kyoung@psc.state.fl.us.

Sincerel Keino Young Senior Attorney Office of the General Counsel

cc: Division of Economic Regulation (Fletcher, Daniel, Maurey, Simpson, Stallcup, Thompson) Office of Commission Clerk (Docket No. 100126-WU) Office of Public Counsel

CFAT Miscellaneous Service Charges

м

7

Clerical & Admin Labor 30.00 .30 Minutes 15.00 New Account Application Labor to Inspect Meter 30.00 .30 Minutes 15.00 Initial Meter Reading Transportation Cost 6.00 Fuel & Depreciation 2.00 Application Copies & Postage Overhead 8.00 56.00 10 Minutes 5.00 Premises Visit - Non-payment Labor to Collect Pmt 30.00 .30 Minutes 5.00 Premises Visit - Non-payment Labor to Collect Pmt 30.00 .30 Minutes 5.00 Premises Visit - Non-payment Tansportation Cost 2.00 Overhead 8.00 16.00 Computer Services 2.00 Overhead 8.00 Total Premises Visit 46.00 10 Minutes 5.00 Disconnect/Reconnect Visit Labor to Disc/Reconn 30.00 .10 Minutes 5.00 Disconnect/Reconnect Visit Clerical & Admin Labor 30.00 .10 Minutes 5.00 Disconnect/Reconnect Visit Clerical & Admin Labor 30.00 .30 Minutes 15.00 Transportation Cost 2.00 Computer Services 2.00 0.00 .3	Component	Normal Hourly Pay	Time	Total Cost	Description
Labor to Inspect Meter 30.00 .30 Minutes 15.00 Initial Meter Reading Transportation Cost 2.00 Application Copies & Postage Overhead 50.00 Services 2.00 Total New Account Costs 56.00 Clerical & Admin Labor 30.00 .10 Minutes 5.00 Premises Visit - Non-payment Labor to Collect Pmt 30.00 .30 Minutes 16.00 Computer Services 2.00 Overhead 8.00 Total Premises Visit 46.00 46.00 Clerical & Admin Labor 30.00 .10 Minutes 5.00 Disconnect/Reconnect Visit Labor to Disc/Reconn 30.00 .30 Minutes 15.00 Ison Computer Services Computer Services 2.00 Overhead 8.00 Ison Computer Services 2.00 Overhead 30.00 .30 Minutes 15.00 Ison Ison Ison Clerical & Admin Labor 30.00 .30 Minutes 15.00 Ison Ison Ison Computer Services 2.00 .00 .30 Minutes 15.00 Ison Ison	Clerical & Admin Labor	30.00	30 Minutes	15.00	New Account Application
Transportation Cost 16.00 Fuel & Depreciation Computer Services 2.00 Application Copies & Postage Overhead 8.00 Total New Account Costs 56.00 Clerical & Admin Labor 30.00 .10 Minutes 5.00 Labor to Collect Pmt 30.00 .30 Minutes 15.00 Total New Account Costs 16.00 Computer Services 2.00 Overhead 8.00 16.00 Computer Services 2.00 Overhead 8.00 16.00 Computer Services 2.00 Overhead 8.00 16.00 Computer Services 2.00 Overhead 30.00 .10 Minutes 5.00 Disconnect/Reconnect Visit Labor to Disc/Reconn 30.00 .30 Minutes 15.00 Transportation Cost Computer Services 2.00 Overhead 8.00 Computer Services 2.00 Overhead 8.00 30.00 .30 Minutes 15.00 Transportation Cost 2.00 Computer Services 2.00 .00 .30 Minutes 15.00 Computer Services 2.00					
Computer Services 2.00 Application Copies & Postage Overhead 8.00 Total New Account Costs 56.00 Clerical & Admin Labor 30.00 10 Minutes 5.00 Labor to Collect Pmt 30.00 30 Minutes 15.00 Transportation Cost 16.00 00 00 Computer Services 2.00 00 Overhead 8.00 15.00 Total Premises Visit 46.00 Clerical & Admin Labor 30.00 .10 Minutes Labor to Disc/Reconn 30.00 .30 Minutes 15.00 Transportation Cost 16.00 00 00 Computer Services 2.00 00 00 Overhead 8.00 15.00 16.00 Computer Services 2.00 00 00 Overhead 8.00 16.00 10 Minutes 15.00 Total Disc/Reconn Visit 46.00 46.00 10 Minutes 15.00 Clerical & Admin Labor 30.00 .30 Minutes 15.00 16.00 10 Minutes 16.00 10 Minutes 16.00 <td></td> <td>00.00</td> <td></td> <td></td> <td>-</td>		00.00			-
Overhead 8.00 Total New Account Costs 56.00 Clerical & Admin Labor 30.00 .10 Minutes 5.00 Labor to Collect Pmt 30.00 .30 Minutes 15.00 Transportation Cost 16.00 Computer Services 2.00 Overhead 8.00 10 Minutes 5.00 Total Premises Visit 46.00 Clerical & Admin Labor 30.00 .10 Minutes Labor to Disc/Reconn 30.00 .30 Minutes Jabor to Disc/Reconn 30.00 .30 Minutes Clerical & Admin Labor 30.00 .30 Minutes Computer Services 2.00 Overhead 8.00 Transportation Cost 2.00 Computer Services 2.00 Overhead 8.00 Total Disc/Reconn Visit 46.00 Clerical & Admin Labor 30.00 Jos of Remove Meter 30.00 Jos of Remove Meter 30.00 Total Disc/Reconnect Visit 46.00 Computer Services 2.00 Overhead 8.00 Total Disconnect Visit 46.00 Compoter Services 2.00 Overhead 8.00	· ·				•
Total New Account Costs 56.00 Clerical & Admin Labor 30.00 .10 Minutes 5.00 Premises Visit - Non-payment Labor to Collect Pmt 30.00 .30 Minutes 15.00 Premises Visit - Non-payment Computer Services 2.00 2.00 2.00 Overhead 8.00 8.00 Total Premises Visit 46.00 Clerical & Admin Labor 30.00 .10 Minutes 5.00 Disconnect/Reconnect Visit Labor to Disc/Reconn 30.00 .30 Minutes 15.00 Computer Services 2.00 Computer Services 2.00 2.00 00 00 00 Overhead 8.00 10 Minutes 5.00 Disconnect/Reconnect Visit Clerical & Admin Labor 30.00 .10 Minutes 5.00 Violation Visit Tansportation Cost 2.00 2.00 00 10 Minutes 15.00 Clerical & Admin Labor 30.00 .10 Minutes 5.00 Violation Visit Labor to Remove Meter 30.00 .30 Minutes 15.00 16.00 Computer Services 2.00 2.00 00 16.00 Overhead 8.00 8.00 16.00 16.00 Component Non-Nor	· ·				Application copies & Lostage
Clerical & Admin Labor 30.00 .10 Minutes 5.00 Premises Visit - Non-payment Labor to Collect Pmt 30.00 .30 Minutes 15.00 Transportation Cost 2.00 Overhead 8.00 Total Premises Visit 46.00 Clerical & Admin Labor 30.00 .10 Minutes 5.00 Disconnect/Reconnect Visit Labor to Disc/Reconn 30.00 .10 Minutes 5.00 Disconnect/Reconnect Visit Labor to Disc/Reconn 30.00 .30 Minutes 15.00 Transportation Cost 16.00 Computer Services 2.00 Overhead 8.00 16.00 Computer Services 2.00 Overhead 8.00 16.00 Computer Services 2.00 Overhead 8.00 15.00 Transportation Cost 2.00 Clerical & Admin Labor 30.00 .30 Minutes 15.00 Transportation Cost Labor to Remove Meter 30.00 .30 Minutes 15.00 Transportation Cost 2.00 Computer Services 2.00 .00 .00 .00 .00 Total Disconnect Visit<	overneau			0.00	
Labor to Collect Pmt 30.00 .30 Minutes 15.00 Transportation Cost 2.00 Overhead 8.00 Total Premises Visit 46.00 Clerical & Admin Labor 30.00 .10 Minutes 5.00 Disconnect/Reconnect Visit Labor to Disc/Reconn 30.00 .30 Minutes 15.00 Transportation Cost 16.00 Computer Services 2.00 0 0.00 .00 Minutes 5.00 Disconnect/Reconnect Visit Total Disc/Reconn 30.00 .10 Minutes 5.00 Disconnect/Reconnect Visit Labor to Disc/Reconn Visit 46.00 46.00 46.00 Clerical & Admin Labor 30.00 .10 Minutes 5.00 Violation Visit Labor to Remove Meter 30.00 .30 Minutes 15.00 16.00 Computer Services 2.00 00 00 00 00 Overhead 8.00 8.00 15.00 16.00 00 Computer Services 2.00 00 00 00 00 Total Disconnect Visit 45.00 .60 Minutes 45.00 Reconne	Total New Account Costs	;		56.00	
Labor to Collect Pmt 30.00 .30 Minutes 15.00 Transportation Cost 2.00 Overhead 8.00 Total Premises Visit 46.00 Clerical & Admin Labor 30.00 .10 Minutes 5.00 Disconnect/Reconnect Visit Labor to Disc/Reconn 30.00 .30 Minutes 15.00 Transportation Cost 16.00 Computer Services 2.00 0 0.00 .00 Minutes 5.00 Disconnect/Reconnect Visit Total Disc/Reconn 30.00 .10 Minutes 5.00 Disconnect/Reconnect Visit Labor to Disc/Reconn Visit 46.00 46.00 46.00 Clerical & Admin Labor 30.00 .10 Minutes 5.00 Violation Visit Labor to Remove Meter 30.00 .30 Minutes 15.00 16.00 Computer Services 2.00 00 00 00 00 Overhead 8.00 8.00 15.00 16.00 00 Computer Services 2.00 00 00 00 00 Total Disconnect Visit 45.00 .60 Minutes 45.00 Reconne	Clerical & Admin Labor	30.00	10 Minutes	5.00	Promises Visit - Non-novment
Transportation Cost 16.00 Computer Services 2.00 Overhead 8.00 Total Premises Visit 46.00 Clerical & Admin Labor 30.00 10 Minutes 5.00 Disconnect/Reconnect Visit Labor to Disc/Reconn 30.00 .30 Minutes 15.00 Transportation Cost 16.00 Computer Services 2.00 Overhead 8.00 Total Disc/Reconn Visit 46.00 Clerical & Admin Labor 30.00 .10 Minutes 5.00 Violation Visit Clerical & Admin Labor 30.00 .10 Minutes 5.00 Violation Visit Labor to Remove Meter 30.00 .30 Minutes 15.00 Transportation Cost Computer Services 2.00 .00 .00 .00 .00 Overhead 8.00 .00 .00 .00 .00 .00 Computer Services 2.00 .00 .00 .00 .00 .00 Transportation Cost .00 .00 .00 .00 .00 .00 Computer Services .00<					r remises visit - Non-payment
Computer Services 2.00 Overhead 8.00 Total Premises Visit 46.00 Clerical & Admin Labor 30.00 10 Minutes 5.00 Disconnect/Reconnect Visit Labor to Disc/Reconn 30.00 .30 Minutes 15.00 Transportation Cost 16.00 2.00 Computer Services 2.00 Overhead 8.00 Total Disc/Reconn Visit 46.00 Clerical & Admin Labor 30.00 .10 Minutes Total Disc/Reconn Visit 46.00 Clerical & Admin Labor 30.00 .10 Minutes Labor to Remove Meter 30.00 .30 Minutes Transportation Cost 16.00 Computer Services 2.00 Overhead 8.00 Total Disconnect Visit 46.00 Total Disconnect Visit 46.00 Component Non-Normal Hrs Time Total Cost Component Non-Normal Hrs Time Total Cost Description Labor to Reconnect 45.00 .60 Minutes 45.00 Reconnect Visit - Install Meter Transporta		30.00	.50 millules		
Overhead 8.00 Total Premises Visit 46.00 Clerical & Admin Labor 30.00 .10 Minutes 5.00 Disconnect/Reconnect Visit Labor to Disc/Reconn 30.00 .30 Minutes 15.00 Disconnect/Reconnect Visit Computer Services 2.00 2.00 Overhead 8.00 Total Disc/Reconn Visit 46.00 46.00 Clerical & Admin Labor 30.00 .10 Minutes 5.00 Violation Visit Labor to Remove Meter 30.00 .10 Minutes 5.00 Violation Visit Labor to Remove Meter 30.00 .30 Minutes 15.00 Transportation Cost Computer Services 2.00 0verhead 8.00 Total Disconnect Visit 46.00 46.00 Component Non-Normal Hrs Time Total Cost Component Non-Normal Hrs Time Total Cost Description Labor to Reconnect 45.00 .60 Minutes 45.00 Reconnect Visit - Install Meter Transportation Cost 2.00 2.00 0verhead 8.00					
Total Premises Visit 46.00 Clerical & Admin Labor 30.00 10 Minutes 5.00 Disconnect/Reconnect Visit Labor to Disc/Reconn 30.00 .30 Minutes 15.00 Transportation Cost 16.00 Computer Services 2.00 Overhead 8.00 Total Disc/Reconn Visit 46.00 Clerical & Admin Labor 30.00 .10 Minutes 5.00 Violation Visit Labor to Remove Meter 30.00 .30 Minutes 15.00 Transportation Cost 16.00 Computer Services 2.00 .00 .00 .30 Minutes 15.00 Transportation Cost 16.00 Computer Services 2.00 .00 .30 Minutes 15.00 Total Disconnect Visit 46.00 Total Disconnect Visit 46.00 46.00 .00 .00 .00 .00 Component Non-Normal Hrs Time Total Cost Description Labor to Reconnect 45.00 .60 Minutes 45.00 Reconnect Visit - Install Meter Transportation Cost 2.00 .00 .00 .00 .00	1 .				
Clerical & Admin Labor 30.00 .10 Minutes 5.00 Disconnect/Reconnect Visit Labor to Disc/Reconn 30.00 .30 Minutes 15.00 Transportation Cost 16.00 Computer Services 2.00 Overhead 8.00 Total Disc/Reconn Visit 46.00 Clerical & Admin Labor 30.00 .10 Minutes 5.00 Violation Visit Labor to Remove Meter 30.00 .30 Minutes 15.00 Transportation Cost Computer Services 2.00 .00 .00 .00 .00 Computer Services 2.00 .00 .00 .00 .00 .00 Computer Services 2.00 .00 .00 .00 .00 .00 Component Non-Normal Hrs Time Total Cost Description Labor to Reconnect 45.00 .60 Minutes 45.00 Reconnect Visit - Install Meter Transportation Cost 2.00 .00 .00 .00 .00 Component Non-Normal Hrs Time Total Cost Description Labor to Reconnect	Overnead			8.00	
Labor to Disc/Reconn 30.00 .30 Minutes 15.00 Transportation Cost 16.00 Computer Services 2.00 Overhead 8.00 Total Disc/Reconn Visit 46.00 Clerical & Admin Labor 30.00 .10 Minutes 5.00 Violation Visit Labor to Remove Meter 30.00 .30 Minutes 15.00 Transportation Cost Computer Services 2.00 .00 .00 .30 Minutes 15.00 Transportation Cost 16.00 .00 .00 .00 .00 Overhead 8.00 .00 .00 .00 .00 Component Non-Normal Hrs Time Total Cost Description Labor to Reconnect 45.00 .60 Minutes 45.00 Reconnect Visit - Install Meter Transportation Cost 16.00 .00 .00 .00 .00	Total Premises Visit			46.00	
Labor to Disc/Reconn 30.00 .30 Minutes 15.00 Transportation Cost 16.00 Computer Services 2.00 Overhead 8.00 Total Disc/Reconn Visit 46.00 Clerical & Admin Labor 30.00 .10 Minutes 5.00 Violation Visit Labor to Remove Meter 30.00 .30 Minutes 15.00 Transportation Cost Computer Services 2.00 .00 .00 .30 Minutes 15.00 Transportation Cost 16.00 .00 .00 .00 .00 Overhead 8.00 .00 .00 .00 .00 Component Non-Normal Hrs Time Total Cost Description Labor to Reconnect 45.00 .60 Minutes 45.00 Reconnect Visit - Install Meter Transportation Cost 16.00 .00 .00 .00 .00					
Transportation Cost 16.00 Computer Services 2.00 Overhead 8.00 Total Disc/Reconn Visit 46.00 Clerical & Admin Labor 30.00 .10 Minutes 5.00 Violation Visit Labor to Remove Meter 30.00 .30 Minutes 15.00 Transportation Cost 16.00 Computer Services 2.00 0 0 0 16.00 0 Total Disconnect Visit 46.00 46.00 16.00 0 16.00 0 Component Non-Normal Hrs Time Total Cost Description Labor to Reconnect 45.00 .60 Minutes 45.00 Reconnect Visit - Install Meter Transportation Cost 16.00 2.00 0 0 0 Component Non-Normal Hrs Time Total Cost Description Labor to Reconnect 45.00 .60 Minutes 45.00 Reconnect Visit - Install Meter Transportation Cost 2.00 0 0 0 0 0 Overhead 8.00 8.00 0 0 0 0		+			Disconnect/Reconnect Visit
Computer Services 2.00 Overhead 8.00 Total Disc/Reconn Visit 46.00 Clerical & Admin Labor 30.00 10 Minutes 5.00 Violation Visit Labor to Remove Meter 30.00 .30 Minutes 15.00 Transportation Cost 16.00 Computer Services 2.00 Overhead 8.00 Total Disconnect Visit 46.00 Component Non-Normal Hrs Time Total Cost Description Labor to Reconnect 45.00 .60 Minutes 45.00 Reconnect Visit - Install Meter Transportation Cost 2.00 2.00 0 0 0 Overhead 8.00 8.00 0 0 0		30.00	.30 Minutes		
Overhead 8.00 Total Disc/Reconn Visit 46.00 Clerical & Admin Labor 30.00 .10 Minutes 5.00 Violation Visit Labor to Remove Meter 30.00 .30 Minutes 15.00 Transportation Cost 16.00 Computer Services 2.00 Overhead 8.00 Total Disconnect Visit 46.00	1 · ·				
Total Disc/Reconn Visit 46.00 Clerical & Admin Labor 30.00 .10 Minutes 5.00 Violation Visit Labor to Remove Meter 30.00 .30 Minutes 15.00 Transportation Cost 16.00 Computer Services 2.00 Overhead 8.00 Total Disconnect Visit 46.00 Component Non-Normal Hrs Time Total Cost Description Labor to Reconnect 45.00 .60 Minutes 45.00 Reconnect Visit - Install Meter Transportation Cost 2.00 .00 .00 .00 Overhead 8.00 8.00 .00 .00	· ·				
Clerical & Admin Labor 30.00 .10 Minutes 5.00 Violation Visit Labor to Remove Meter 30.00 .30 Minutes 15.00 Transportation Cost 16.00 Computer Services 2.00 Overhead 8.00 Total Disconnect Visit 46.00 Component Non-Normal Hrs Time Total Cost Description Labor to Reconnect 45.00 .60 Minutes Transportation Cost 16.00 Component Non-Normal Hrs Time Violation Visit 45.00 Reconnect Visit - Install Meter Transportation Cost 16.00 2.00 Overhead 8.00 8.00	Overhead			8.00	
Labor to Remove Meter 30.00 .30 Minutes 15.00 Transportation Cost 16.00 Computer Services 2.00 Overhead 8.00 Total Disconnect Visit 46.00 Component Non-Normal Hrs Labor to Reconnect 45.00 .60 Minutes Labor to Reconnect 45.00 .60 Minutes Computer Services 2.00 Overhead 8.00	Total Disc/Reconn Visit			46.00	
Labor to Remove Meter 30.00 .30 Minutes 15.00 Transportation Cost 16.00 Computer Services 2.00 Overhead 8.00 Total Disconnect Visit 46.00 Component Non-Normal Hrs Labor to Reconnect 45.00 .60 Minutes Labor to Reconnect 45.00 .60 Minutes Computer Services 2.00 Overhead 8.00					
Transportation Cost 16.00 Computer Services 2.00 Overhead 8.00 Total Disconnect Visit 46.00 Component Non-Normal Hrs Time Total Cost Description Labor to Reconnect 45.00 Transportation Cost 16.00 Computer Services 2.00 Overhead 8.00	Clerical & Admin Labor	30.00	10 Minutes	5.00	Violation Visit
Computer Services 2.00 Overhead 8.00 Total Disconnect Visit 46.00 Component Non-Normal Hrs Time Total Cost Description Labor to Reconnect 45.00 Transportation Cost 16.00 Computer Services 2.00 Overhead 8.00	Labor to Remove Meter	30.00	.30 Minutes	15.00	
Overhead 8.00 Total Disconnect Visit 46.00 Component Non-Normal Hrs Time Total Cost Labor to Reconnect 45.00 .60 Minutes 45.00 Labor to Reconnect 45.00 .60 Minutes 45.00 Computer Services 2.00 .00 Overhead 8.00 .00	Transportation Cost			16.00	
Total Disconnect Visit 46.00 Component Non-Normal Hrs Time Total Cost Description Labor to Reconnect 45.00 .60 Minutes 45.00 Reconnect Visit - Install Meter Transportation Cost 16.00 Computer Services 2.00 Overhead 8.00	Computer Services			2.00	
ComponentNon-Normal HrsTimeTotal CostDescriptionLabor to Reconnect45.00.60 Minutes45.00Reconnect Visit - Install MeterTransportation Cost16.00Computer Services2.00Overhead8.00	Overhead			8.00	
ComponentNon-Normal HrsTimeTotal CostDescriptionLabor to Reconnect45.00.60 Minutes45.00Reconnect Visit - Install MeterTransportation Cost16.00Computer Services2.00Overhead8.00					
Labor to Reconnect 45.00 .60 Minutes 45.00 Reconnect Visit - Install Meter Transportation Cost 16.00 Computer Services 2.00 Overhead 8.00	Total Disconnect Visit			46.00	
Labor to Reconnect 45.00 .60 Minutes 45.00 Reconnect Visit - Install Meter Transportation Cost 16.00 Computer Services 2.00 Overhead 8.00					
Transportation Cost16.00Computer Services2.00Overhead8.00	Component	Non-Normal Hrs	Time	Total Cost	Description
Computer Services2.00Overhead8.00	Labor to Reconnect	45.00	.60 Minutes	45.00	Reconnect Visit - Install Meter
Overhead 8.00	Transportation Cost			16.00	
Overhead 8.00	· · ·			2.00	
Total Reconnect Visit 71.00				8.00	
	Total Reconnect Visit		,	71.00	

Charles DeMenzes Page 2 May 26, 2011

- 2. Office costs associated with receiving, recording, and processing the subsequent customer request for termination of service and final bill, including labor, computer services, and postage.
- 3. Field costs associated with the inspection of a facility and connection of service including transportation, labor, and meter reading expense.
- 4. Field costs associated with the disconnection of service including transportation, labor, and meter reading expense.
- 5. Overhead costs indirectly related to a specific job including a portion of general office facilities and equipment, supervision, insurance, and small miscellaneous expenses required to support service activities.
- 6. In addition, please provide the number of initial connections, normal reconnections, violation reconnections, and premises visits during the preceding 12 months.
- 7. Provide the above information for after hour rates as well.

Please provide, by meter size, the following information for the Utility's GS class during the 2009 test year.

Meter Size: 5/8 X 3/4		
Month	Kgals Sold	Number of Customers
January	1,182,725	219
February	1,174,544	219
March	1,246,239	222
April	1,129,239	221
May	1,257,110	221
June	1,480,943	219
July	1,085,024	217
August	1,383,988	219
September	1,363,025	221
October	1,460,431	221
November	1,173,966	221
December	1,119,923	221

Please be advised that per Rule 25-30.110(2), F.A.C., all such data, unless otherwise specified, shall be consistent with and reconcilable with the utility's annual report to the Commission. If the data in this response does not match the corresponding data provided on p. W-3 of the CFAT 2009 Annual Report, for any meter size, please explain why.

Charles DeMenzes Page 2 May 26, 2011

1 a

- 2. Office costs associated with receiving, recording, and processing the subsequent customer request for termination of service and final bill, including labor, computer services, and postage.
- 3. Field costs associated with the inspection of a facility and connection of service including transportation, labor, and meter reading expense.
- 4. Field costs associated with the disconnection of service including transportation, labor, and meter reading expense.
- 5. Overhead costs indirectly related to a specific job including a portion of general office facilities and equipment, supervision, insurance, and small miscellaneous expenses required to support service activities.
- 6. In addition, please provide the number of initial connections, normal reconnections, violation reconnections, and premises visits during the preceding 12 months.
- 7. Provide the above information for after hour rates as well.

Please provide, by meter size, the following information for the Utility's GS class during the 2009 test year.

Meter Size: 1" Laundry Rooms		
Month	Kgals Sold	Number of Customers
January	10,258	2
February	9,224	2
March	9,032	2
April	4,647	2
May	4,968	2
June	6,802	2
July	3,503	2
August	30,998	2
September	8,268	2
October	6,427	2
November	6,108	2
December	4,619	2

Please be advised that per Rule 25-30.110(2), F.A.C., all such data, unless otherwise specified, shall be consistent with and reconcilable with the utility's annual report to the Commission. If the data in this response does not match the corresponding data provided on p. W-3 of the CFAT 2009 Annual Report, for any meter size, please explain why.

Charles deMenzes PO BOX 4230 OCALA, FL 34478



Anne Cole Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-085

.

3259900E0

الباليبين أيلبه وأجار المطلطية براجيا والمطلب المداجل والمطلب المراجع