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(850) 413-6900

Public Service Commission

June 8, 2011

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COMMISSION
CLERK

Shelly Green
Francis I Utility
29 Mimi Street
Sebring Florida 33870

Re: Docket No. 110086-SU; Application for staff-assisted rate case in Highlands County by Francis I Utility, LLC.

Dear Ms. Green:

This letter is to inform you regarding my planned engineering field investigation on June 30, 2011. In order to ensure fast, expedient treatment of your rate case, please have the following information for the period of April 1, 2010 to March 31, 2011 (test year) submitted to the Commission on or before June 21, 2011.

1. A copy of all Department of Environmental Protection (DEP) Permits.
2. A copy of all Discharge Monitoring Reports filed with the DEP for the period beginning in April 1, 2010 through April, 2011.
3. A copy of all wastewater treatment plant flow measuring device calibration reports for the past three years.
4. A copy of all correspondence, inspection reports, notices of violation, or consent orders from DEP in the past three years.
5. On April 20, 2011, DEP issued a warning letter indicating that Francis I was out of compliance with regards to facility site review, effluent quality, and effluent disposal. Describe the steps you have taken to respond to that letter.
6. A schedule showing the amount of water demand used to bill wastewater service for each month.
7. A list of all customer complaints received during the past three years and an explanation of how each was resolved.

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Shelly Green
June 8, 2011
Page 2

8. A detailed description of all assets (pumps, collection systems, and lift stations, etc.) owned by the utility.
9. A map showing the location and size of the wastewater collection system throughout the service area. The location of all existing customers (residential and general service), and the location of all vacant lots.
10. A description of any planned or future expansion of your service area.
11. A description of any plant additions or repairs that have been made in the past year along with the cost and reason for the addition or repair. If the additions or repairs are in response to a DEP or health department compliance requirement, provide a copy of the supporting documentation.
12. A description of any plant additions or repairs that are expected to be made in the next year, along with the estimated cost and reason for the addition or repair. The cost should include at least 2 bids to support the addition or repair. If the additions or repairs are in response to a DEP or health department compliance requirement, provide a copy of the supporting documentation.
13. A list of all general service customers and their type of businesses.

Please submit the following information on or before June 21, 2011, to the Office of Commission Clerk, Docket No. 110086-SU, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, Florida 32399-0850.

On June 30, 2011, I will inspect the wastewater treatment plant, the collection system, and the general service area. Please have someone (lead operator, chief maintenance person, or an assigned person with access to the plant) available for this tour. If you have any questions, do not hesitate to contact me at (850) 413-7001.

Sincerely,



Robert Simpson
Engineering Specialist
Bureau of Certification, Economics & Tariff

RS:lr

cc: Division of Economic Regulation (Hudson, Fletcher, Maurey, Daniel)
Office of General Counsel (Murphy)
Office of Commission Clerk