# Tradewinds Utilities, Inc. 

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\text { P.O. Box } 5220
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Ocala, Fl 34478-5220

Ms. Ann Cole
Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

## REDACTED

RE: Docket No. 100127-WS
Order No. PSC-10-0731-PCO-WS
Escrow Accounting

Dear Ms. Cole,
Attached please find our Escrow Accounting Statement through June 30. 2011 as required.
Sincerely

## Bharles de Menzes

## 649

TRADEWINDS UTILITIES, INC. FPSC ESCROW ACCOUNT

Statement Date
06/30/2011
PO BOX 5220
OCALA FL 34478-5220

Our standard policy is to make all funds deposited in your account available to you the same business day of your deposit. As of 7/21/2011, REDAC CDD $\$ 200$ available on the day of deposit. Generally the remainder of the funds will be available on the second business day after the day of deposit.

Summary of Activity Since Your Last Statement

| Balance Forward From 06/17/2011 |  | $\begin{array}{r}22,750.76 \\ 3,076.75\end{array}+$ | Interest Earne Interest Earne | From. . . . . . . . Through | $\begin{aligned} & 06 / 17 / 2011 \\ & 06 / 30 / 2011 \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Withdrawals/Debits ........ <br> Service Charge <br> Interest Paid $\qquad$ $\qquad$ <br> Ending Balance As Of 06/30/2011 |  | 3,076.75 - | Days In Earnin | s Period . . . . . . |  |
|  |  | . 00 | Annual Percen | age Yield Earned | . $10 \%$ |
|  |  | . 93 + | Interest Paid |  | 4.04 |
|  |  | 25,827.51 |  |  |  |
|  |  | DEBITS \& CREDITS |  |  |  |
| DATE | DESCRIPTION |  | DEPOSITS | WITHDRAWALS | BALANCE |
| 6/24 | DEPOSIT |  | 3,075.82 |  | 25,826.58 |
| 6/30 | INTEREST EARNED |  | . 93 |  | 25,827.51 |SAVINGS ACCOUNT NUMBER

CITY OTHER

## In case of Errors or Questions About Your Electronic Transfers

Telephone us at the number listed on the face of this statement or write us at the address listed on the face of this statement as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt.
We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.
(1) Tell us your name and account number.
(2) Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information
(3) Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will recredit your account for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation.

THIS FORM IS PROVIDED TO HELP YOU BALANCE YOUR BANK STATEMENT


## ADVISE US PROMPTLY OF ANY DIFFERENCE IF NO ERROR IS REPORTED WITHIN TEN DAYS THE ACCOUNT WILL BE CONSIDERED CORRECT.

## LINE OF CREDIT ACCOUNTS

## BILLING RIGHTS SUMMARY

In Case of Errors or Questions About Your Bill
If you think your bill is wrong, or if you need more information about a transaction on your bill, write us on a separate sheet at our address shown on the face, as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or probiem appeared. You can telephone us, but doing so will not preserve your rights.
In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error, if you need more infornation, describe the item you are unsure about.
You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of the bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.
How to Make Payments:
Payments received prior to 6:00 P.M. at the Bank address shown on the face of your statement will be credited, as of day of receipt. Payments made at other locations of the Bank may result in a delay in crediting your payments (but not more than 5 days). Special Rule for Credit Card Purchases:
If you have a problem with the quality of goods or services that you purchased with a credit card, and you have tried in good faith to correct the problem with the merchants, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than $\$ 50$ and the purchase you made in your home state or within 100 miles of your mailing address.
(If we own or operate the merchants or if we mailed you the advertisement for the Property or services, all purchases are covered regardless of the amount or location of purchase.)
Method of computing portion of finance charge.
A portion of your finance charge is computed using one of the following methods as specified on the face of this statement.
Average daily balance method subject to periodic rate.
We figure a portion of the finance charge on your account by applying the periodic rate to the "average daily balance" of your account (including current transactions). To get the "average daily balance" we take the beginning balance of your account each day, add any new (purchases, advances, loans) and subtract any payments or credits. This gives us the daily balance. Then we add up all the daily balances for the billing cycle and divide the total by the number of days in the billing cycle. This gives us the "average daily balance."
The periodic rate changes are computed by multiplying the "average daily balance" by the number of days in the billing cycle and applying the daily periodic rates.
Due to the account being a variable rate line of credit, the periodic rate can vary. Daily accrual methods subject to graduated periodic rates.
We figure a portion of the finance charge on your account by applying the appropriate periodic rates to the appropriate portions of the "daily balance." We take the beginning balance of your account each day, add any new (purchases, advances, loans) and subtract any payments or credits. This gives us the "daily balances." We then divide the daily balances into the segments specified on the face of this statement, apply the applicable periodic rate to each segment and total the results. This gives us the daily periodic rate finance charge. We then add up all the daily periodic rate finance charges for each day in the billing cycle to get the (Interest Charge) component of the total finance charge in the billing cycle.

