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Dorothy Menasco

From: Susan Fennell [sfennell@nefcom.net]
Sent: Monday, July 18, 2011 11:07 AM
To: Filings@psc.state.fl.us
Cc: Bill Thomas; Debi Nobles
Subject: ETC Quarterly Link-Up and Lifeline Report 2nd Quarter 2011
Attachments: LifeLine Data Qtr Reports Second Quarter 2011.docx

Ms. Cole,

NEFCOM's ETC Quarterly Link-Up and Lifeline Report for the 2nd Quarter 2011 is attached. This report contains (2) pages.

If you have any questions, please contact me at the number shown below.

Thank You,
 Susan Fennell
 Director of Customer Services



Northeast Florida Telephone Company
 E-mail: sfennell@nefcom.net
 Ofc.: (904) 259-0633
 Fax: (904) 259-1200

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7/18/2011



Northeast Florida Telephone Company, Inc.
130 North Fourth Street • Macclenny, Florida 32063
(904) 259-2261 or Toll Free (877) 838-5695

July 12, 2011

110000-07

Ms. Ann Cole
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Ms. Cole:

Re: ETC Quarterly Lifeline Report

Enclosed is NEFCOM's ETC Quarterly Lifeline Report for the Second quarter, 2011.

If you should have any questions or need any further information, please contact me at (904) 259-0629.

Sincerely,

s/Michael W. Griffis

Michael W. Griffis
General Manager

cc: Master File

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ETC QUARTERLY LINK-UP AND LIFELINE REPORT 2nd QUARTER 2011

- a. The number of Lifeline subscribers, excluding resold Lifeline subscribers, for each month during the quarter.

Response:

April, 2011	783
May, 2011	784
June, 2011	795

- b. The number of subscribers who received Link-Up for each month during the quarter.

Response:

April, 2011	12
May, 2011	15
June, 2011	17

- c. The number of new Lifeline subscribers added each month during the quarter.

Response:

April, 2011	48
May, 2011	29
June, 2011	39

- d. The number of transitional Lifeline subscribers who received discounted service for each month during the quarter.

Response:

April, 2011	60
May, 2011	54
June, 2011	49

- e. The number of residential access lines with Lifeline service that were resold to other carriers each month during the quarter.

Response:

April, 2011	1
May, 2011	1
June, 2011	1

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