

100330-WS

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Notice of Service Hearings

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PUBLIC SERVICE COMMISSION

The FLORIDA PUBLIC SERVICE COMMISSION announces three public service hearings to which **COMMISSION CLERK** are invited.

DATE, TIME AND PLACE: Monday, September 12, 2011, 1:00 p.m., Alachua County Health Department Auditorium, 224 SE 24th Street, Gainesville, FL

Tuesday, September 13, 2011, 10:00 a.m., City Commission Meeting Room, 201 North Second Street, Palatka, FL

Tuesday, September 13, 2011, 6:00 p.m., Eustis Community Center, 601 Northshore Drive, Eustis, FL

Friday, September 16, 2011, 10:00 a.m., Sunny Hills Community Center, 4083 Challenger Blvd., Chipley, FL

GENERAL SUBJECT MATTER TO BE CONSIDERED: DOCKET NO. 100330-WS - Application for increase in water/wastewater rates in Alachua, Brevard, DeSoto, Hardee, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

PURPOSE: The purpose of the service hearing is to provide customers an opportunity to present testimony and other evidence before the Florida Public Service Commission concerning the Utility's proposed rates or service. All witnesses shall be subject to cross-examination at the conclusion of their testimony.

EMERGENCY CANCELLATION OF SERVICE HEARING:

If a named storm or other disaster requires cancellation of the service hearing, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation of the service hearing will also be provided on the Commission's website (<http://www.psc.state.fl.us/>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of General Counsel at (850) 413-6199.

A copy of the agenda may be obtained by contacting: N/A

In accordance with the American with Disabilities Act, persons needing a special accommodation to participate at this proceeding should contact the Office of Commission Clerk no later than five days prior to the conference at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, via 1-800-955-8770 (Voice) or 1-800-955-8771 (TDD), Florida Relay Service..

For more information, you may contact: Office of Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850.

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FPSC-COMMISSION CLERK

Notices Submitted to/Confirmed by Administrative Code & Weekly Staff

[Notices Confirmed by ACW](#)

Notices Submitted to ACW

ID	Rule No./ Organization	Rule Title	Section	Issue	Date
10303260	8/8/2011	PSC	Meeting	8/19/2011 Vol. 37/33	8/10/2011
10307043	8/9/2011	FLORIDA PUBLIC SERVICE COMMISSION	Meeting	8/19/2011 Vol. 37/33	8/10/2011
10307140	8/9/2011	FLORIDA PUBLIC SERVICE COMMISSION	Meeting	8/19/2011 Vol. 37/33	8/10/2011
✓ 10307819	8/9/2011	Florida Public Service Commission	Meeting	8/19/2011 Vol. 37/33	8/10/2011
		Scope and Waiver, Terms and Definitions, Registration Required, Cancellation of a Registration, Company Operations and Customer Relations, Records and Reports, Tariffs, Toll Free Number Transfers, Pay Telephone Operator Services, Shared Tenant Service Operations, Airport Exemption, Application and Scope, Terms and Definitions; Rules Incorporated, Service Requirements for Companies Providing Operator Services, Rate and Billing Requirements, Service Requirements for Call Aggregators, Tariffs Not Required, AAV Service Provider Operations; Rules Incorporated, Notification Requirements, Consumer Information, Service Standards, Scope, Terms and Definitions, Registration or Certificate of Public Convenience and Necessity Required, Tariffs or Price Lists, Standards for Prepaid Calling Services and Consumer Disclosure, Refunds, Discontinuance of Service			
10302969	25-24.455,...	Periodic Reports, Complaints, Report of Interruptions, Customer Premises Equipment and Inside Wire, Design and Construction of Plant, Safety, Telephone Directories; Directory Assistance, Courtesy, Availability of Basic Local Telecommunications Service, Customer Trouble Reports for Basic Local Telecommunications Service, Adequacy of Service, Transmission Requirements, Answering Time for Basic Local Telecommunications Service, Intercept Service, Emergency Operation, Hearing/Speech Impaired Persons, Emergency 911 Access, Carrier-of-Last-Resort; Multitenant Business and Residential Property, Service Guarantee Program, Applicability, Definitions, Rights of Way and Easements, Installation of Underground Distribution System Within Subdivision, Schedule of Charges, Connection of Existing System, Advance by Applicant, Construction Practices, Records and Reports, Special Conditions, Information to Residential Customers; <i>Installment Plan</i> , Residential Customer Deposits, Customer Billing for Local Exchange Telecommunications Companies, Customer Complaints and Service Requests, Refunds, Directory Assistance, 800 Toll Free Service, Construction, Service Evaluations and Investigations	Proposed	8/19/2011 Vol. 37/33	8/10/2011
10302775	25-4.0185,...	Periodic Reports, Complaints, Report of Interruptions, Customer Premises Equipment and Inside Wire, Design and Construction of Plant, Safety, Telephone Directories; Directory Assistance, Courtesy, Availability of Basic Local Telecommunications Service, Customer Trouble Reports for Basic Local Telecommunications Service, Adequacy of Service, Transmission Requirements, Answering Time for Basic Local Telecommunications Service, Intercept Service, Emergency Operation, Hearing/Speech Impaired Persons, Emergency 911 Access, Carrier-of-Last-Resort; Multitenant Business and Residential Property, Service Guarantee Program, Applicability, Definitions, Rights of Way and Easements, Installation of Underground Distribution System Within Subdivision, Schedule of Charges, Connection of Existing System, Advance by Applicant, Construction Practices, Records and Reports, Special Conditions, Information to Residential Customers; <i>Installment Plan</i> , Residential Customer Deposits, Customer Billing for Local Exchange Telecommunications Companies, Customer Complaints and Service Requests, Refunds, Directory Assistance, 800 Toll Free Service, Construction, Service Evaluations and Investigations	Proposed	8/19/2011 Vol. 37/33	8/10/2011
10284442	4/29/2011	Florida Public Service Commission	Declaratory	8/12/2011 Vol. 37/32	8/3/2011