CORRESPONDENCE SEP 11, 2014 DOCUMENT NO. 06359-11

Docket No. <u>110238-WU</u> Date Docketed: <u>07/29/2011</u> Title: Application for staff-assisted rate case in Polk County by Sunrise Utilities, LLC.

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Docket No. <u>110238-WU</u> Date Docketed: <u>07/29/2011</u> Title: Application for staff-assisted rate case in Polk County by Sunrise Utilities, LLC.

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Section 1 - Office of Commission Clerk

Docket No.<u>110238-WU</u> Date Docketed: <u>07/29/2011</u> Title: Application for staff-assisted rate case in Polk County by Sunrise Utilities, LLC.

Company: Sunrise Utilities, LLC

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Docket No. <u>110238-WU</u> Date Docketed: <u>07/29/2011</u> Title: Application for staff-assisted rate case in Polk County by Sunrise Utilities, LLC.

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Docket No. <u>110238-WU</u> Date Docketed: <u>07/29/2011</u> Title: Application for staff-assisted rate case in Polk County by Sunrise Utilities, LLC.

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DATE:	September 6, 2012	SEP -	CE
TO:	Ann Cole, Commission Clerk, Office of Commission Clerk	ъ ъ	A
FROM:	Robert Simpson, Engineering Specialist II, Division of Engineering	РМ	-h
RE:	Docket No. 110238-WU; Application for staff-assisted rate case in Polk \overleftarrow{C} our Sunrise Utilities, LLC.	ntÿ by	-DSd

Attached are e-mail correspondence and documentation with the Polk County Health Department and Sunrise Utilities regarding matters related to this rate case. Please add this documentation to the correspondence part of this docket.

Should you have any questions regarding this matter, feel free to contact me.

Attachments

FPSC, CLK	CORRESPONDENCE
Administrativ	e Parties Consumer
DOCUMENT	NO. 06359-11
DISTRIBUTIO	DN:



Rick Scott Governor Steven L. Harris, M.D., M.Sc. Interim State Surgeon General

April 25, 2012

Sent Certified U.S. Mail

Return Receipt No.: 7009 3410 0000 5407 5881

Mr. Stuart Shelton 20 West Tropical Way Fort Lauderdale, FL 33317

RE: Sunrise Utilities, LLC Public Water System PWS ID No. 6531739

Dear Registered Agent:

Please find enclosed consent order 12-653PW1739A/B which was presented to a representative of Sunrise Utilities, LLC during an enforcement meeting conducted at the Polk County Health Department on April 26, 2012. Please have legal entity for Sunrise Utilities, LLC sign and return the enclosed Consent Order to our office within 14 days of receipt. The Department will execute the Consent Order and mail a copy to you for your records. The Department will notify you when all conditions of the Consent Order are complete. If you have any questions please contact Owen Devine at (863) 519-8330 Ext. 12151.

Sincerely

Donald R. Ehlenbeck, P.E. Administrator Environmental Engineering

DH/od

Copy furnished to:

Roland Reis, Legal Council Polk County Health Department 1290 Golfview Avenue, 4th floor Bartow, Florida 33830

POLK COUNTY HEALTH DEPARTMENT

Daniel O. Haight, MD, FACP Director Environmental Engineering Division 2090 East Clower Street, Bartow, FL 33830-6741 Phone (863) 519-8300 FAX (863) 534-0245 www.mypolkchd.org

Hillory Register, Jr., MPH Assistant Director Page 2 Mr. Stuart Shelton - Sunrise Utilities, LLC

> Sunrise Utilities, LLC PO Box 1798 Eaton Park, FL 33840



Rick Scott Governor Steven L. Harris, M.D., M.Sc. Interim State Surgeon General

April 25, 2012

Sunrise Utilities, LLC PO Box 1798 Eaton Park, FL 33840

RE: Sunrise Utilities Public Water System PWS ID No. 6531739

Dear Public Water System Owner:

Please sign and return the enclosed Consent Order to our office within 14 days of receipt. The Department will execute the Consent Order and mail a copy to you for your records. The Department will notify you when all conditions of the Consent Order are complete. If you have any questions please contact Owen Devine at (863) 519-8330 Ext. 12151.

Sincerely,

Donald R. Ehlenbeck, P.E. Administrator Environmental Engineering

DH/od

Copy furnished to:

Roland Reis, Legal Council Polk County Health Department 1290 Golfview Avenue, 4th floor Bartow, Florida 33830

POLK COUNTY HEALTH DEPARTMENT

Daniel O. Haight, MD, FACP Director Environmental Engineering Division 2090 East Clower Street, Bartow, FL 33830-6741 Phone (863) 519-8300 FAX (863) 534-0245 www.mypolkchd.org

Hillory Register, Jr., MPH Assistant Director

BEFORE THE STATE OF FLORIDA

POLK COUNTY HEALTH DEPARTMENT

FLORIDA DEPARTMENT OF HEALTH POLK COUNTY HEALTH DEPARTMENT

IN THE OFFICE OF THE SOUTHWEST DISTRICT

Complainant,

vs:

OGC CASE NO. 12-653PW1739A/B

Sunrise Utilities, LLC PO Box 10186 Eaton Park, FL 33840

Respondent.

CONSENT ORDER

This Consent Order is made and entered into between the Florida Department of Health, Polk County Health Department ("Department"), and Sunrise Utilities LLC ("Respondent") to reach settlement of certain matters at issue between the Department and Respondent.

The Department finds and the Respondent admits the following:

 The Department is the administrative agency of the State of Florida charged with the duty to administer and enforce the provisions of the Florida Safe Drinking Water Act, Sections 403.850, <u>et seq.</u>, Florida Statutes, and the rules promulgated thereunder, Florida Administrative Code Title 62. The Department has jurisdiction over the matters addressed in this Consent Order.

- 2. Respondent is a person within the meaning of Section 403.852(5), Florida Statutes.
- 3. Respondent is owner of a community water system that serves Sunrise Utilities located in Auburndale, Florida.
- Respondent failed to properly maintain public water system components in good operating conditions. Well AAC6709 is not properly sealed. <u>Chapter 62-555.350(2)</u> requires suppliers of water keep all necessary public water system components in good operating condition so the components function as intended. (Noted during 10/25/2011 and 03/08/2012 sanitary surveys)
- Respondent failed to properly maintain public water system components in good operating conditions. Pressure relief valve on well AAD6709 is leaking. <u>Chapter 62-555.350(2)</u> requires suppliers of water keep all necessary public water system components in good operating condition so the components function as intended. (Noted during 10/25/2011 and 03/08/2012 sanitary surveys)
- Respondent failed to properly maintain public water system components in good operating conditions. Flow meter gauge is unreadable and not functioning properly. <u>Chapter 62-555.350(2)</u> requires suppliers of water keep all necessary public water system components in good operating condition so the components function as intended. (Noted during 10/25/2011 and 03/08/2012 sanitary surveys)
- Respondent failed to properly maintain public water system components in good operating conditions. Well vent on well AAD6709 has been reduced and is undersized. <u>Chapter 62-555.350(2)</u> requires suppliers of water keep all necessary public water system components in good operating condition so the components function as intended. (Noted during 10/25/2011 and 03/08/2012 sanitary surveys)
- Respondent failed to properly maintain public water system components in good operating conditions. Auxiliary power source is inoperable. <u>Chapter 62-555.350(2)</u> requires suppliers of water keep all necessary public water system components in good operating condition so the components function as intended (Noted during 10/25/2011 and 03/08/2012 sanitary surveys)
- Respondent failed to properly maintain public water system components in good operating conditions. Sight glass is dirty and unreadable. <u>Chapter 62-555.350(2)</u> requires suppliers of water keep all necessary public water system components in good operating condition so the components function as intended. (Noted during 03/08/2012 sanitary survey)

- Respondent failed to properly maintain public water system components in good operating conditions. Chlorine pump is leaking and has calcium buildup. <u>Chapter 62-555.350(2)</u> requires suppliers of water keep all necessary public water system components in good operating condition so the components function as intended. (Noted during 03/08/2012 sanitary survey)
- 11. There is no written emergency preparedness/response plan on file. <u>Chapter 62-555.350(15)</u> states that all community water systems serving, or designed to serve, 350 or more persons or 150 or more service connections, shall develop a written emergency preparedness/response plan in accordance with *Emergency Planning for Water Utilities, AWWA Manual M19*. Such plan must also include all the information required in <u>Chapter 62-555.350(15)</u> paragraphs (a) through (e). (Noted during 11/05/2010, 10/25/2011 and 03/08/2012 sanitary surveys)
- 12. The drinking water treatment plant (well pump, tank and chlorine pump) not protected from tampering, vandalism, and sabotage. <u>Chapter 62-555.320(5)</u> requires that drinking water treatment or pumping facilities be enclosed by fences with lockable access gates, housed in lockable buildings or enclosures, or otherwise protected against tampering, vandalism, and sabotage. It also requires that finished drinking water storage facilities be enclosed by fences with lockable access gates, or shall be otherwise protected to prevent tampering, vandalism, and sabotage. (Noted during 10/25/2011 and 03/08/2012 sanitary surveys)
- 13. The drinking water distribution map was not available for review during the sanitary survey. <u>Chapter 62-555.350(14)</u> states that the supplier of water shall have an up-to-date map of the drinking water distribution system. The map must show the location and size of water mains if known; the location of valves and fire hydrants; and the location of any pressure zone boundaries, pumping facilities, storage tanks, and interconnections with other public water systems. (Noted during 11/05/2010, 10/25/2011 and 03/08/2012 sanitary surveys)
- 14. Respondent failed to have the storage tank professionally evaluated according to <u>Chapter 62-555.350(2) of the Florida Administrative Code</u>. (Noted during 10/25/2011 and 03/08/2012 sanitary surveys)

Respondent and the Department met on April 25, 2012 at the Polk County Health Department in Bartow, Florida and reached a resolution of the matter, pursuant to <u>Florida Administrative Code</u> <u>Rule 62-103.110(3)</u>, Respondent and the Department mutually agree and it is

ORDERED:

15.

- Respondent shall make repairs to #4 #10 above within 30 days of today's enforcement meeting. Respondent shall maintain all necessary public water system components in good operating condition so the components function as intended.
- Respondent shall submit to the Department a written emergency preparedness/response plan within 30 days of today's enforcement meeting.
- Respondent shall submit to the Department a water distribution map within 30 days of today's enforcement meeting.
- Respondent shall protect the drinking water treatment plant (well pump, tank and chlorine pump) from tampering, vandalism, and sabotage on or before September 1, 2012.
- Respondent shall have the 3,000 gal. hydropneumatic tank professionally evaluated on or before January 1, 2013 according to <u>Chapter 62-555.350(2) of the Florida</u> <u>Administrative Code (F.A.C.)</u>
- Respondent shall have the 6,000 gal. hydropneumatic tank professionally evaluated on or before May 1, 2013 according to <u>Chapter 62-555.350(2) of the Florida Administrative</u> <u>Code (F.A.C.)</u>
- 16. Within thirty days of execution of this Consent Order, Respondent shall pay the Department \$200.00 in settlement of the matters addressed in this Consent Order. This amount includes \$00.00 in civil penalties for alleged violations of Section 403.859, Florida Statutes, and of the Department's rules and \$200.00 for costs and expenses incurred by the Department during the investigation of this matter and the preparation and tracking of this Consent Order. Payment shall be made by cashier's check or money order. The instrument shall be made payable to the Polk County Health Department and shall include thereon the OGC number assigned to this Consent Order. The payment shall be sent to the Polk County Health Department, 2090 East Clower Street, Bartow, Florida 33830. The following payment plan has been discussed and approved.
- 17. Persons who are not parties to this Consent Order but whose substantial interests are affected by this Consent Order have a right, pursuant to Section 120.57, Florida Statutes, to petition for an administrative hearing on it. The Petition must contain the information set forth below and must be filed (received) at the Department's Office of General Counsel, 2600 Blair

Stone Road, Tallahassee, Florida, 32399-2400, within 21 days of receipt of this notice. A copy of the Petition must also be mailed at the time of filing to the District Office named above at the address indicated. Failure to file a petition within the 21 days constitutes a waiver of any right such person has to an administrative hearing pursuant to Section 120.57, Florida Statutes.

The petition shall contain the following information:

- A. The name, address, and telephone number of each petitioner; the Department's Consent Order identification number and the county in which the subject matter or activity is located;
- B. A statement of how and when each petitioner received notice of the Consent Order.
- C. A statement of how each petitioner's substantial interests are affected by the Consent Order;
- D. A statement of the material facts disputed by petitioner, if any;
- E. A statement of facts which petitioner contends warrant reversal or modification of the Consent Order;
- F. A statement of which rules or statutes petitioner contends require reversal or modification of the Consent Order;
- G. A statement of the relief sought by petitioner, stating precisely the action petitioner wants the Department to take with respect to the Consent Order.

If a petition is filed, the administrative hearing process is designed to formulate agency action. Accordingly, the Department's final action may be different from the position taken by it in this Notice. Persons whose substantial interests will be affected by any decision of the Department with regard to the subject Consent Order have the right to petition to become a party to the proceeding. The petition must conform to the requirements specified above and be filed (received) within 21 days of receipt of this notice in the Office of General Counsel at the above address of the Department. Failure to petition within the allowed time frame constitutes a waiver of any right such person has to request a hearing under Section 120.57, Florida Statutes, and to participate as a party to this proceeding. Any subsequent intervention will only be at the approval of the presiding officer upon motion filed pursuant to Rule 60Q-2.010, Florida Administrative Code.

- 18. Entry of this Consent Order does not relieve Respondent of the need to comply with the applicable federal, state or local laws, regulations or ordinances.
- The terms and conditions set forth in this Consent Order may be enforced in a court of competent jurisdiction pursuant to Section 120.69 and 403.121, Florida Statutes. Failure to comply with the terms of this Consent Order shall constitute a violation of Section 403.859

- 20. Respondent is fully aware that a violation of the terms of this Consent Order may subject Respondent to judicial imposition of damages, civil penalties of up to \$5,000.00 per offense, and criminal penalties.
- 21. Respondent shall allow all authorized representatives of the Department access to the property and plant at reasonable times for the purpose of determining compliance with this Consent Order and the rules of the Department.
- 22. All plans, applications, penalties, costs and expenses, and information required by this Consent Order to be submitted to the Department should be sent to Polk County Health Department, 2090 East Clower Street, Bartow, Florida 33830.
- 23. The Department hereby expressly reserves the right to initiate appropriate legal action to prevent or prohibit any violations of applicable statutes, or the rules promulgated thereunder that are not specifically addressed by the terms of this Consent Order.
- 24 The Department, for and in consideration of the complete and timely performance by Respondent of the obligations agreed to in this Consent Order, hereby waives its right to seek judicial imposition of damages or civil penalties for alleged violations outlined in this Consent Order. Respondent acknowledges but waives the right to an administrative hearing pursuant to Section 120.57 Florida Statutes, on the terms of this Consent Order. Respondent acknowledges the right to appeal the terms of this Consent Order pursuant to Section 120.68, Florida Statutes, but waives that right upon signing this Consent Order.
- 25 The provisions of this Consent Order shall apply to and be binding upon the parties, their officers, their directors, agents, servants, employees, successors, and assigns and all persons, firms and corporations acting under, through or for them and upon those persons, firms and corporations in active concert or participation with them.
- 26 If all of the requirements of this Consent Order have not been fully satisfied, Respondent shall, at least 14 days prior to a sale or conveyance of the property, (1) notify the Department of such sale or conveyance, and (2) provide a copy of this Consent Order with all attachments to the new owner.
- 27 This Consent Order is a settlement of the Department's civil and administrative authority arising from Chapters 403 and 376, Florida Statutes, to pursue the allegations addressed herein. This Consent Order does not address settlement of any criminal liabilities which may arise from Sections 403.161(3) through (5), 403.413 (5), 403.727 (3) (b), 376.302 (3) and (4), or 376.3071 (10), Florida Law, nor does it address settlement of any violation which may be prosecuted criminally or civilly under federal law.

28 This Consent Order is final agency action of the Department pursuant to Section 120.69, Florida Statues, and Florida Administrative Code Rule 62-103.110 (3), and it is final and effective on the date filed with Clerk of the Department unless a Petition for Administrative Hearing is filed in accordance with Chapter 120, Florida Statutes. Upon the timely filing of a petition this Consent Order will not be effective until further order of the Department.

RECEIVED MAY 14 2012 ENVIRGAMENTAL ENGINEERING

FOR THE RESPONDENT:

MAY 10/2012 Date

Name LESLIE SZABO Title OWDER

DONE AND ORDERED THIS 18 day of May , 2012, in Bartow, Florida

FLORIDA DEPARTMENT OF HEALTH POLK COUNTY HEALTH DEPARTMENT

Donald Ehlenbeck, P.E. Administrator Environmental Engineering 2090 East Clower Street Bartow, Florida 33830

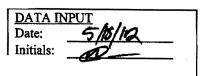
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Daniel O. Haight. MD FACP Director Polk County Health Department 1290 Golfview Avenue 4th Floor Bartow, Florida 33830

Entered this /8 day of May . 2012 in Bartow, Florida Department Clerk Rober Ingrahm

Copy furnished to: Roland Reis, Legal Council Polk County Health Department 1290 Golfview Avenue, 4th floor Bartow, Florida 33830





Polk County Health Department 2090 East Clower Street, Bartow, FL 33830 Phone (863) 519-8330

PWS RE-INSPECTION FORM

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Forward Date 05/18/2011

Review Date 5/21

System/Plant Name	Sunrise Utilities						County	y Pc	olk	PWS ID	# 653	1739
Plant Location	State Road 542 West, A	uburndale				Concession of the second	-			Phone	(352)302-	7406
Owner Name	Alturas Utilities LLC, I	Leslie G. Szab	ю							Phone	(352)302-	7406
Owner Address	PO Box 10186, Brooks	ville, FL 346	03							Cell		n/a
Owner Email	unknown									Fax	(352)726-	0547
Contact Person	Mike Smallridge	Title	Manager	Ċ	Email	michael	Ismallridge	@gmail	.com	Phone	(352)302-	7406
Operator Name	David Blount		Cla	ass & C	ertifica	tion Nu	mber _	A-5	611	Phone	(863)326-	6122
Operator Address	6039 Cypress Garden H	3lvd. #146, W	inter Have	n, FL 3:	3884					Cell	(863)661-	5315
Operator Email	dbwinterhaven@aol.co	m								Fax	(863)326-	6122
Re-Inspection Date	05/04/2012	Last Su	rvey Date	(03/08/2	.012						
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The chlorine solution	storage container is not	properly prote	ected.			<u> </u>	es 🛛	No				*
The auxiliary power	is not working.					XY	es	No				
The system may not l	have an emergency respo	mse plan.				XY	es	No				
The system may not l	have an up to date distrib	ution map.				XY	es 🔲	No				
The hydropneumatic	tanks have not been insp	ected.				<u> </u>	es 🛛	No				. *
The sight glass is dirt	у.					<u> </u>	es 🛛	No				*
The chlorine pump is	leaking and has calcium	buildup.				XY	es 🗌	No				
The water plant is no	t protected, damaged fen	<u></u>					es 🛛	No				
						<u> </u>	es 🔲	No				
		,				<u> </u>	es	No				
						T Y	es	No				

COMMENTS / ADDITIONAL DEFICIENCIES

* The well seal could not be check because the well was not in operation. The old meter had been remove, but the new meter had yet to be installed. The door protecting the chlorine storage container and pump has been repaired, but was not locked. The sight glasses will be replaced when the tanks are inspected.

SUBENIK

'nspector Reviewer PA SITE ID

ENV. ENG PWS RE-I FORM 2010

Title Environmental Specialist II Macher Title End



Rick Scott Governor Steven L. Harris, M.D., M.Sc. Interim State Surgeon General

April 17, 2012

Sent Certified U.S. Mail

Return Receipt No.: 7009 3410 0000 5407 5676

Sunrise Utilities PO Box 10186 Eaton Park, FL 33840

Warning Notice No. 12-653PW1739B

RE: Sunrise Utilities Water System PWS ID No. 6531739

Dear Public Water System Owner:

The purpose of this letter is to advise you of the violations of law for which the above mentioned facility's public water system may be responsible, and to seek your cooperation in resolving the matter. A review of the facility's drinking water records indicates that violations of Florida Statutes and Rules may exist at the facility.

• <u>Chapter 62-555.350(2)</u> requires that finished-drinking-water storage tanks be inspected for structural and coating integrity at least once every five years by personnel under the responsible charge of a professional engineer licensed in Florida. All tank inspection reports must be signed and sealed by the responsible professional engineer to be valid.

You are requested to contact Owen Devine at (863) 519-8330 Ext. 12151 upon receipt of this Warning Letter to arrange a meeting to discuss this matter. The Department is interested in reviewing any facts you may have that will assist in determining whether any violations have occurred.

Please be advised that this Warning Letter is part of an agency investigation, preliminary to agency action in accordance with Section 120.57(5), Florida Statutes. We look forward to your cooperation in completing the investigation and resolution of this matter.

POLK COUNTY HEALTH DEPARTMENT

Daniel O. Haight, MD, FACP Director Environmental Engineering Division 2090 East Clower Street, Bartow, FL 33830-6741 Phone (863) 519-8300 FAX (863) 534-0245 www.mypolkchd.org

Hillory Register, Jr., MPH Assistant Director Sunrise Utilities Page 2

Sincerely,

Donald R. Ehlenbeck, P.E. Administrator Environmental Engineering

DRE/od

Copy to:

Roland Reis, Legal Counsel Polk County Health Department 1290 Golfview Avenue, 4th floor Bartow, Florida 33830

Email Copy to:

[Leslie G. Szabo] l.szabo@rogers.com

[Mike Smallridge] utilityconsultant@yahoo.com

[David Blount] dbwinterhaven@aol.com

[Public Service Commission - Robert Simpson] rsimpson@psc.state.fl.us



Rick Scott Governor

Steven L. Harris, M.D., M.Sc. Interim State Surgeon General

April 5, 2012

Sent Certified U.S. Mail

Return Receipt No.: 7009 0960 0000 3707 7566

Sunrise Utilities PO Box 10186 Brooksville, FL 34603

Warning Notice No. 12-653PW1739A

RE: Sunrise Utilities Water System PWS ID No. 6531739

Dear Public Water System Owner:

The purpose of this letter is to advise you of the violations of law for which the above mentioned facility's public water system may be responsible, and to seek your cooperation in resolving the matter. A review of the facility's drinking water records indicates that violations of Florida Statutes and Rules may exist at the facility.

- Well AAD6709 is not properly sealed. <u>Chapter 62-532.500(3)(a)3</u> requires that any cased well equipped with permanently installed pumping equipment shall have that pumping equipment and any necessary piping installed through a well seal. <u>Chapter 62-555.350(2)</u> requires that suppliers of water keep all necessary public water system components in good operating condition so the components function as intended.
- The pressure relief valve on well AAD6709 is leaking. <u>Chapter 62-555.350(2)</u> requires that suppliers of water keep all necessary public water system components in good operating condition so the components function as intended.
- The flow meter gauge is unreadable and not functioning properly. <u>Chapter 62-555.350(2)</u> requires that all public water system components be maintained in good operating condition so that the components function as intended.
- The well vent on well AAD6709 has been reduced and is now undersized. <u>Chapter 62-555.350(2)</u> requires that all public water system components be maintained in good operating condition so that the components function as intended.

POLK COUNTY HEALTH DEPARTMENT

Daniel O. Haight, MD, FACP Director Environmental Engineering Division 2090 East Clower Street, Bartow, FL 33830-6741 Phone (863) 519-8300 FAX (863) 534-0245 www.mypolkchd.org

Hillory Register, Jr., MPH Assistant Director Sunrise Utilities Page 2

- Auxiliary power source is inoperable. <u>Chapter 62-555.350(2)</u> requires that all public water system components be maintained in good operating condition so that the components function as intended.
- Sight glass is dirty making reading difficult. <u>Chapter 62-555.350(2)</u> requires that all public water system components be maintained in good operating condition so that the components function as intended.
- Chlorine pump is leaking and has calcium build-up. <u>Chapter 62-555.350(2)</u> requires that all public water system components be maintained in good operating condition so that the components function as intended.
- There is no written emergency preparedness/response plan on file. <u>Chapter 62-555.350(15)</u> states that all community water systems serving, or designed to serve, 350 or more persons or 150 or more service connections, shall develop a written emergency preparedness/response plan in accordance with *Emergency Planning for Water Utilities, AWWA Manual M19*. Such plan must also include all the information required in <u>Chapter 62-555.350(15)</u> paragraphs (a) through (e).
- The drinking water treatment plant (well pump, tank and chlorine pump) not protected from tampering, vandalism, and sabotage. <u>Chapter 62-555.320(5)</u> requires that drinking water treatment or pumping facilities be enclosed by fences with lockable access gates, housed in lockable buildings or enclosures, or otherwise protected against tampering, vandalism, and sabotage. It also requires that finished drinking water storage facilities be enclosed by fences with lockable access gates, vandalism, and sabotage. It also requires that finished drinking water storage facilities be enclosed by fences with lockable access gates, or shall be otherwise protected to prevent tampering, vandalism, and sabotage.
- The drinking water distribution map was not available for review during the sanitary survey. <u>Chapter 62-555.350(14)</u> states that the supplier of water shall have an up-to-date map of the drinking water distribution system. The map must show the location and size of water mains if known; the location of valves and fire hydrants; and the location of any pressure zone boundaries, pumping facilities, storage tanks, and interconnections with other public water systems. Please submit a copy of the map to this office.

You are requested to contact Owen Devine at (863) 519-8330 Ext. 12151 within ten (10) days of receipt of this Warning Letter to arrange a meeting to discuss this matter. The Department is interested in reviewing any facts you may have that will assist in determining whether any violations have occurred.

Please be advised that this Warning Letter is part of an agency investigation, preliminary to agency action in accordance with Section 120.57(5), Florida Statutes. We look forward to your cooperation in completing the investigation and resolution of this matter.

Sunrise Utilities Page 3

Sincerely,

Donald R. Ehlenbeck, P.E. Administrator Environmental Engineering

DRE/od

Copy to:

Roland Reis, Legal Counsel Polk County Health Department 1290 Golfview Avenue, 4th floor Bartow, Florida 33830

Email Copy to:

[Mike Smallridge] <u>utilityconsultant@yahoo.com</u>

[David Blount] dbwinterhaven@aol.com

[Public Service Commission - Robert Simpson] rsimpson@psc.state.fl.us

					HEA	TMENT OF						
DATA INPUT	1			Polk	County Hea	th Departm	Ll ent	1	COMP	LIANCE	RES	ULTS
Date: 3/2	1/12		2		Clower Stree	t, Bartow, F				[C
Initials:	<u> </u>		~		Phone (863)					1		F
			SA	ANITA	RY SUR	VEY RI	EPORT	ſ)		
System/Plant Name	Sunrise U	Jtilities						County	Polk	PWS II	D#	6531739
Plant Location				uburndal						Phone		52)302-7406
Owner Name			·····	eslie G. S						Phone	(3	52)302-7406
Owner Address Owner Email	PO Box 1 unknown		Brooks	ville, FL	34603					Cell		n/a
Contact Person	Mike Sm		0	Title	Manage	er Em	ail michs	elsmallridge@	email com	Fax Phone		52)726-0547 52)302-7406
Alternate Contact	None	anniug		Title	n/a	Em		n/a	gman.com	Phone		n/a
This Survey Date		/08/201	12		Survey Date	· · · · · · · · · · · · · · · · · · ·	5/2011		C.I. Dat	-	11/0	5/2010
PWS TYPE & C	LASS	\boxtimes	Comm	unity	Non-t	ansient Nor	-Commu	nity [Tra	insient No	on-Co	mmunity
PWS STATUS		Þ	🛛 Appr	oved Syst	em	Acc	epted Sys	tem] Unappr	oved	System
SERVICE ARE	SERVICE AREA CHARACTERISTICS								Subdivis	sion and o	conve	nience store
SERVICE AREA CHARACTERISTICS												
GENERAL SUR	VEY CO	OMM	ENTS									
Copy of this report w	ill be sent i	to the v	water sy	stem.								
Mr. Smallridge secon	nd e -mail ac	ddress	utilityco	nsultant@)yahoo.com							
•												
					·····							
												,
DEFICIENCIES	5									ACTIO	DN T	AKEN:
Well AAD6709 is no	t properly s	sealed.								refe	erred	o enforcemer
The pressure relief va	alve on wel	l AAD	6709 is	leaking.						refe	erred	to enforcemen
The well vent on wel	1 AAD6709	9 is red	luced.							refe	erred	o enforcemen
The flow meter for w	ell AAD67	/09 my	not be :	functionin	ig correctly.					refe	erred	to enforcemen
The chlorine solution	storage co	ntainer	r is not p	properly p	rotected.					refe	erred	to enforcemer
The auxiliary power	is not work	ing.								refe	erred	to enforcemer
The system may not l	have an em	ergenc	y respo	nse plan.						refe	erred	to enforcemen
The system may not l					4					refe	erred	to enforcemen
The hydropneumatic	tanks have	not be	en inspe	ected.						refe	erred	to enforcemer
The sight glass is dirt	у.								to	be addre	ssed b	y enforcemer
The chlorine pump is		d has c	calcium	buildup.								y enforcemer
The water plant is no												y enforcemer
······································												
									-			
Inspector 0	Vert	M			Title	Environ	nental Sr.	ecialist II	For	ward Da	te	03/21/2012
Reviewer X	State State	J.	Tort	ter	Title	End	Marti	aTT/T	\	eview Da		4/2/17
PA SITE ID	27 X/4	ici en	e acri		I IIC	/	-p-ru-			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		

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ENV. ENG SS Rev 12/2004

System Name: Sunrise Water Company

PWS ID#	6531739
Survey Date	03/08/2012

MONITORING COMPLIANCE DATA {Last Twelve Months}

COMPLIANCE GROUP	MONITORING	REPORTING	EXCEEDANCE	MCL
Chemical	compliant	compliant	none	none
Bacteriological	compliant	compliant	none	none

Items checked with an (x) are explained below.

COMMENTS

none

Project Name	Approval Number	Approval Date	Connections Approved	Microfilm #
Sun Acres water plant (switching from gas to liquid Cl2)	5395- <u>1739-</u> A1	12/07/1995	274	N/A
Sun Acres Development (New Tank)	5377-6836-A	03-08-1977	Unk	Unk
Sun Acres S/D(distribution)	6836	01/03/1964	Unk	Unk
<u> </u>				

COMMENTS

None

E	ENFORCEMENT HISTORY {Minimum Last Twenty-Four Months}										
OGC Case Number	Referral Date	Resolution Date	Comments								
07-653PW1739A	2/07/07	2/20/07	Lead and copper sampling results for 2006, not received on time								
08-653PW1739B	09/18/2008	on going	Numerous deficiencies.								
			•								

System Name: Sunrise Water Company	PWS ID#	6531739
, ,	Survey Date	03/08/2012
TREATMENT PROCESSES IN USE	-	······································
IREATIONEAT I ROCESSES IN USE		hymochloringtion
		hypochlorination
Is any additional treatment needed?		Ning a static time
For control of what deficiencies?		None at this time
		<u>N/A</u>
DISTRIBUTION SYSTEM		Comments
Pipe Size Range/Type(s)	6" - 2" PVC & Galv.	
New/Altered Piping @ Plant(s) Color Coded & Labeled	Yes No N/A	
Flow Measuring Device Type/Size/Location	Inline,4", after check valve	Inline, 2", before check valve (backup)
Flow Measuring Device Reading (gallons)	58,914,330	Backup Well Reading 299,990
Backflow Prevention Devices	Yes No	
Cross-connections Observed	Yes 🛛 No	
Bacteriological Sampling Plan Date	12/4/2000	
Satisfactory Bacteriological Sampling Plan Implementation	Yes No N/A	
System Records Retention Compliance	Yes No N/A	
Lead & Copper Sampling Plan Date	8/06/1993	
Disinfection By-Products Sampling Plan Date	9/20/2004	
Cross-connection Control Program Plan Date	2011	
Satisfactory Cross-connection Control Program Plan Implementation	Yes No N/A	
Emergency Preparedness/Response Plan Date	unknown	manager stated he had plan
Current Drinking Water Distribution System Map	Yes No N/A	manger stated he had map with him
Asbestos Waiver or Plan Date	12/6/2003	
Additional Comments	2" Flow mete	r may not be functioning properly.
OPERATION & MAINTENANCE		Comments
Certified Operator	Yes No N/A	Comments
Operator Name	David Blount	· ·
Operator Valle Operator Certification Class-Number	A-5611	
Operator Phone Number	(863) 326-6122	and some state of the second state of the seco
Operator Cell Phone Number	(863) 661-5315	
Operator Fax Number	(863) 326-6122	
Operator Mailing Address		#146, Winter Haven, FL 33884
Operator E-mail Address	none	
Operation & Maintenance Log		
Operation and Maintenance Manual	\square Yes \square No \square N/A	
	Required Actual	
Operator Visitation Frequency	Hrs/wk: 0.3 1	and the state of the
	Days/wk: 3 6	
Non-consecutive Days	Yes No N/A	
Monthly Operation Reports Submitted Regularly & Timely	Yes No N/A	
Data Missing From Monthly Operation Reports	Yes No N/A	
Plant Category - Class	V-D	······································
Number of Service Connections	258	
Present Population Served	730	en anna an anna an anna anna anna anna
Population Basis	Estimate	
Population Seasonal (Timeframes)	Yes No N/A	
Water System Used Over 60 Days Per Year	Yes No N/A	
Number of Water Users 6 - 9 Months Per Year		
Number of Water Users Over 9 Months Per Year	730	
System Average Day Demand (Last 12 Months)	53,266 gpd	
System Maximum Day Demand (Last 12 Months)	166,000 gpd	·
System Firm Capacity (Calculate assuming largest pump is out of service)	216,000 gpd	······································
System Maximum Day Design Capacity	792,000 gpd	Based on 24 hour well pumping
Adequate Flushing Program (Frequency)		
Sufficient Valve Exercising	Yes No N/A	
Additional Comments		Permitted capacity = 250,000 gpd

PWS ID#	6531739
urvey Date _	03/08/2012
urvey Date _	03/08/20

GROUND WATER SOURCES

	D WATER SOURC.					
Well Numb	ber	1	2			
WMD Perm	nit Number	20003214	20003214			
Florida Uni	ique Well ID Number	AAD6710	AAD6709			
Grout Type	;	unknown	Cement			
Well Comp	letion Date	1963	1984			
6'x6'x4" C	oncrete Pad / Condition	Yes / cracked	Yes / cracked			
Depth Drill	ed (feet)	750'	150'			
Well Conta	mination History	none listed	none listed			
Drilling Me	ethod	unknown	Rotary			
Casing Mat	erial	black steel	black steel			
Casing Dia	meter (inches)	8"	4"			
Casing Len	gth (feet)	unknown	unknown			
Well Inund	ation Possible	Not Likely	Not Likely			
	Septic Tank	110'	112'			
SET BACKS	WW Plant	N/A	N/A			
(feet)	WW Plumbing	50'	50'			
	Other Sanitary Hazard	Private Pool 63'	Private pool 53'			
	Туре	submersible	submersible			
PUMP	Manufacturer	unknown	unknown			
TOM	Model Number	unknown	unknown			
	Rated Capacity (gpm)	400	150			
	Manufacturer	Franklin Electric	Goulds			
MOTOR	Model Number	unknown	unknown			
	Horsepower	25	7.5			
Well Casin	g 12" Above Pad	Yes	Yes	vandalisum		
Well Casin	g Sanitary Seal	watertight	not sealed			
Raw Water	Sampling Tap	compliant	compliant			
Above Gro	und Check Valve	yes	yes			
Secured / H	loused	no	no		-	
Well Vent	Protected	yes	yes / reduced			
Comments	The pressure relief	valve on well AAD	6709 is leaking.			
The wells a	re not protected from van	dalism				

AUXILIARY POWER SOURCE

	Yes No N/A	Comments
Туре	Olympian	
Description	G20F3 Propane Gas	
Functional	🗌 Yes 🛛 No	
Automatic Switchover	Yes 🗌 No	
Exercised Under Continuous Load Frequently	Yes 🗌 No	
Operates All Necessary Equipment	Yes No	
Capacity Satisfies System Average Daily Water Demand	Yes 🗌 No	
Additional Comments hour meter – 161.4 (last survey, hour meter readin	g could not be obtained this survey)
Operates All Necessary Equipment Capacity Satisfies System Average Daily Water Demand	Yes No Yes No Yes No	g could not be obtained this su

Plant :	Name:	<u>Sunrise</u>	Water	Company
,	,			

PWS ID#	 6531739
Survey Date	03/08/2012

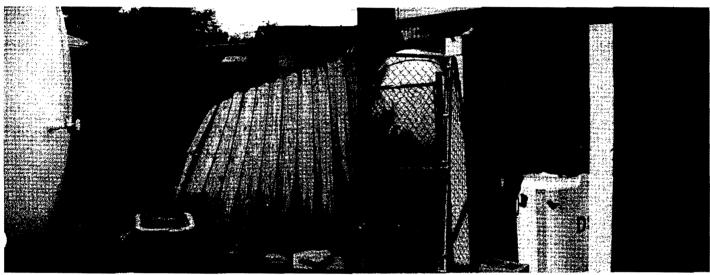
DISINFECTION

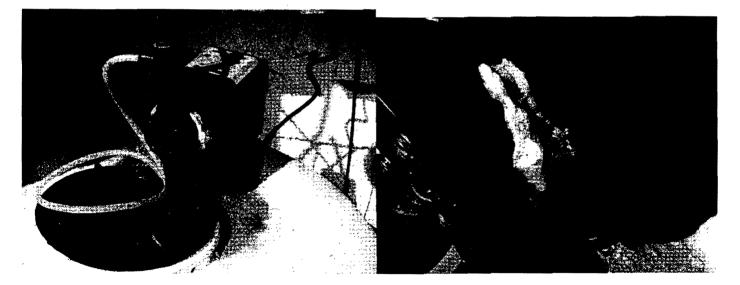
Туре	Chlorination	Comments
Phase	🗌 Gas 🛛 Liquid	· · · · · · · · · · · · · · · · · · ·
Number of Feeders	1	
Adequate Air-Pak	Yes No X N/A	
Alarms		
Loss of Cl ₂ Capability	Yes No N/A	
Loss of Cl ₂ Residual	Yes No N/A	
Cl ₂ Leak Detection	Yes No N/A	
Fresh Ammonia	Yes No N/A	
Injection Point Location(s)	Prior to storage	
Automatic Switchover	Yes No 🛛 N/A	
Reserve Supply	Yes No X N/A	
Capacity [liquid (gpd)] [gas(lb/day)]	30 gpd	
Adequate Ventilation	🛛 Yes 🗌 No 🗌 N/A	
Room Lighting	Yes No X N/A	
Safety Equipment	Yes 🗌 No	
Feed Rate or Stroke [liquid (%)]	65%	
Sign of Leaks	Yes No N/A	Cl pump is leaking, Cl buildup
Feeder(s) Manufacturer	Pulsafeeder	
Housed or Protected	🗌 Yes 🛛 No	
Chained Cylinders	Yes No N/A	
Plant Residuals [mg/l]	Free 2.69 Total n/a	
Remote Residuals [mg/l]	Free 2.24 Total n/a	
Scales Functioning Properly	☐ Yes ☐ No ⊠ N/A	
Repair Kits	□ Yes □ No ⊠ N/A	
DPD Test Kit	Yes No N/A	
Additional Comments:		

STORAGE FACILITIES

	(G) Ground (H) Hyd	ropneun	natic (E	E) Eleva	ted (B)	Bladder	· (C) Cl	learwell	(R) Re	tention
	Yes No	N/A	Yes	No	N/A	Yes	No	N/A	Yes	No	N/A
Tank Type/Number	H-1	·		H-2							÷
Capacity (gal)	3000			6000							
Material	Steel			Steel	_						
Gravity Drain	\boxtimes		X								
By-Pass Piping			X								
Protected Openings			X								
Pressure Gauge			X								
Pressure Relief Valve	\boxtimes		X								
Air Relief Valve			\boxtimes								
Sight Glass / Level Indicator			\boxtimes								
Fittings for Sight Glass			X								
On/Off Pressure (PSI)	40/60			40/60							
Secured Access				\boxtimes				يې مېرونونو د د کې			
Height to Minimum Water Level (C, E, G)	N/A			N/A							
Height to Maximum Water Level (C, E, G)	N/A			N/A							
Tank Equipped With Access Manhole			X								
Tank Inspection Report Date	2006			2006							
Comments:			Tan	ks inspe	ections a	re past o	lue, sigl	nt glass	for large	er tank	is dirty.
									Tanks	are not	secure.







DATA INPUT		Dalls Cours	Jan Hanleh Das			MPLIANCE F	Dern Te
Date: _///15/		2090 East Clow	nty Health Dep er Street, Bart			I I	\Box C
nitials:	-4		e (863) 519-83				F
		SANITARY	SURVEY	REPORT		0	
system/Plant Name	Sunrise Utilities		• •	· · · · ·	County P	olk PWS ID	# 6531739
Plant Location	State Road 542	West, Auburndale	· · ·			Phone	(863)421-6827
Jwner Name	Alturas Utilities	LLC, Leslie G. Szabo				Phone	(305)891-7506
Wher Address	the second s	Brooksville, FL 34603	}	· · · · · · · · · · · · · · · · · · ·		Cell	(305)891-7506
Owner Email	unknown	· · ·				Fax	(863)421-6827
Contact Person	Mike Smallridge		Manager		mallridge@gmai		(863)421-6827
Alternate Contact	None	Title	n/a	Email	n/a	Phone	
This Survey Date	10/25/201	1 Last Surve	ey Date	11/05/2010	Last C.I		02/18/2009
PWS TYPE & C	LASS	Community	Non-transier	nt Non-Communit	y 🖂 🛄	Transient Nor	n-Community
PWS STATUS	×	Approved System		Accepted System	n	Unappro	ved System
SERVICE AREA	CHARACT	ERISTICS	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·			nvenience store
	· · · · ·		· ,	Foo	d Service:	Ves 🛛	No N/A
."					· · ·		
GENERAL SUR	VEY COMM	ENTS	-			en de la Carl	
·		. e			· · · · · · · · · · · · · · · · · · ·	· · · · · ·	
Ar. Smallridge second	d e-mail address i	utilityconsultant@yaho	o.com				
Ar. Smallridge second	d e-mail address i	utilityconsultant@yaho	o.com				
Mr. Smallridge second	d e-mail address ı	utilityconsultant@yaho	o.com				
Mr. Smallridge second	d e-mail address i	utilityconsultant@yahoo	o.com				
Mr. Smallridge secon	d e-mail address i	utilityconsultant@yaho	o.com				
Mr. Smallridge second	d e-mail address i	utilityconsultant@yahoo	o.com				
		utility consultant@yahoo	o.com			ACTIO	N TAKEN:
DEFICIENCIES		utilityconsultant@yahoo	o.com				N TAKEN:
DEFICIENCIES Vell AAD6709 is not	properly sealed.		o.com			Letter,	, correct in 30 days
DEFICIENCIES Vell AAD6709 is not The pressure relief va	properly sealed.	6709 is leaking.	o.com			Letter, Letter,	, correct in 30 days , correct in 30 days
DEFICIENCIES Well AAD6709 is not The pressure relief va The well vent on well	properly sealed. lve on well AAD AAD6709 is red	6709 is leaking. uced.				Letter, Letter, Letter,	correct in 30 days correct in 30 days correct in 30 days
DEFICIENCIES Well AAD6709 is not The pressure relief va The well vent on well The flow meter for we	properly sealed. lve on well AAD AAD6709 is red ell AAD6709 my	6709 is leaking. uced. not be functioning cor	rectly.			Letter, Letter, Letter, Letter,	correct in 30 days correct in 30 days correct in 30 days correct in 30 days
DEFICIENCIES Well AAD6709 is not The pressure relief va The well vent on well The flow meter for we The chlorine solution	properly sealed. lve on well AAD AAD6709 is red ell AAD6709 my storage container	6709 is leaking. uced.	rectly.			Letter, Letter, Letter, Letter, Letter,	correct in 30 days correct in 30 days correct in 30 days correct in 30 days correct in 30 days
DEFICIENCIES Well AAD6709 is not The pressure relief va The well vent on well The flow meter for we The chlorine solution The auxiliary power is	properly sealed. lve on well AAD AAD6709 is red ell AAD6709 my storage container s not working. Q	6709 is leaking. uced. not be functioning corr is not properly protect	rectly.			Letter, Letter, Letter, Letter, Letter, Letter,	correct in 30 days correct in 30 days
DEFICIENCIES Well AAD6709 is not The pressure relief va The well vent on well The flow meter for we The chlorine solution The auxiliary power is The system may not h	t properly sealed. lve on well AAD AAD6709 is red ell AAD6709 my storage container s not working. Q nave an emergenc	6709 is leaking. uced. not be functioning corr is not properly protect y response plan.	rectly.			Letter, Letter, Letter, Letter, Letter, Letter,	correct in 30 days correct in 30 days
DEFICIENCIES Well AAD6709 is not The pressure relief va The well vent on well The flow meter for we The chlorine solution The auxiliary power is The system may not h	t properly sealed. lve on well AAD AAD6709 is red ell AAD6709 my storage container s not working. Q nave an emergenc	6709 is leaking. uced. not be functioning corr is not properly protect y response plan.	rectly.			Letter, Letter, Letter, Letter, Letter, Letter, Letter	correct in 30 days correct in 30 days submit in 30 days
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2

System Name:

	MON	ITORING CO {Last Twelv		DA	ATA				;
COMPLIANCE GROUP		MONITORING	REPORTING	}	EXCE	EEDANCE		MCL	
Chemical		compliant	compliant			none		none	
Bacteriological	· ·	compliant	compliant		· ·	none		none	
Items checked with an (x) are explained	d below.						×.`		
COMMENTS								2 ¹	
none	· .		· · · · · · · · · · · · · · · · · · ·				•		
· · · ·					· . ·				
		······································	· · ·						
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Project Name	Approval Number	Approval Date	Connections Approved	Microfilm #
Sun Acres water plant (switching from gas to liquid Cl2)	5395-1739 <u>-A1</u>	12/07/1995	274	N/A
Sun Acres Development (New Tank)	5377-6836-A	03-08-1977	Unk	Unk
Sun Acres S/D(distribution)	6836	01/03/1964	Unk	Unk
		· · ·		
	······································		1. A.	-

COMMENTS

None

OGC Case Number	Referral Date	Resolution Date	Comments	
07-653PW1739A	2/07/07	2/20/07	Lead and copper sampling resu	Its for 2006, not received on time
08-653PW1739B	09/18/2008	on going		Numerous deficiencies
		· .		
			and a second	
				<u> </u>

System Name: Sunrise Water Company	ar An an ta			I	PWS	S ID#	6531739
		÷ [Date	
REATMENT PROCESSES IN USE							handhaan an
REATMENT PROCESSES IN USE							B
							hypochlorination
T			····			<u> </u>	
Is any additional treatment needed?		· · ·					None at this time
For control of what deficiencies?						:	N/A
DISTRIBUTION SYSTEM						· ·	Comments
Pipe Size Range/Type(s)	T	6"	- 2"	PVC	28	Galv.	
New/Altered Piping @ Plant(s) Color Coded & Labeled	1					N/A	· [*
Flow Measuring Device Type/Size/Location	Inline						Inline, 2", before check valve (backup)
Flow Measuring Device Reading (gallons)					_	4,330	Backup Well Reading 299,990
Backflow Prevention Devices	×.	Yes		No	<u> </u>		
Cross-connections Observed		Yes	-	No	- - ,		
Bacteriological Sampling Plan Date			<u>×_</u> ¥ -		2/4	/2000	
Satisfactory Bacteriological Sampling Plan Implementation		Yes	Î T T	No		N/A	
System Records Retention Compliance		Yes	100 million	No		N/A	
Lead & Copper Sampling Plan Date						/1993	
Disinfection By-Products Sampling Plan Date						/2004	
Cross-connection Control Program Plan Date	+		· · · · ·			/1999	
Satisfactory Cross-connection Control Program Plan Implementation		Yes	1	No [1000	N/A	
Emergency Preparedness/Response Plan Date	┼╚╝		- <u>لمحيدا</u>			None	
Current Drinking Water Distribution System Map		Yes		No		N/A	
Asbestos Waiver or Plan Date						/2003	
							and a second
PERATION & MAINTENANCE		-	_	· ·			Comments
Certified Operator		Yes	1	No [N/A	
Operator Name			· I	David	d Bl	lount	
Operator Certification Class-Number				•	A-:	5611	
Operator Phone Number		7 g	(86	3) 3	26-1	6122	
Operator Cell Phone Number			(86	3)6	61-	5315	
Operator Fax Number		••••••				6122	
Operator Mailing Address	6039	O Cyr	oress	Gar	den	Blvd.	#146, Winter Haven, FL 33884
Operator E-mail Address	1					none	
Operation & Maintenance Log		Yes	1	No.[N/A	
Operation and Maintenance Manual		Yes		No	_	N/A	
·····	- Count		Requ			ctual	an a
Operator Visitation Frequency	Hrs/v	wk:	0.		1	1	
	Days/	/wk:		}		6	
Non-consecutive Days		Yes		No [N/A	
Monthly Operation Reports Submitted Regularly & Timely		Yes		No [N/A	
Data Missing From Monthly Operation Reports		Yes		No [N/A	
Plant Category - Class			-		-	V-D	
Number of Service Connections						258	
Present Population Served						730	
Population Basis			-]	Esti	mate	
Population Seasonal (Timeframes)		Yes		No		N/A	
Water System Used Over 60 Days Per Year		Yes		No	and the second	N/A	
Number of Water Users 6 - 9 Months Per Year						n/a	
Number of Water Users Over 9 Months Per Year	1 .					730	
System Average Day Demand (Last 12 Months)	1	• .	5	6,51	1	gpd	
System Maximum Day Demand (Last 12 Months)	1			6,00		gpd	
System Firm Capacity (Calculate assuming largest pump is out of service)	1.			6,00		gpd	
System Maximum Day Design Capacity	+			2,00		gpd	Based on 24 hour well pumpin
Adequate Flushing Program (Frequency)		Yes	- and the second second	No	100/01/01	N/A	not recorde
	_	Yes	-	No		N/A	not recorde
Sufficient Valve Exercising	1 1						

6531739 10/25/2011

GROUND WATER SOURCES

t Number ue Well ID Number	20003214 AAD6710	20003214		· · · · · · · · · · · · · · · · · · ·	
ue Well ID Number	AAD6710				
		AAD6709		v	
	unknown	Cement			
Well Completion Date		1984			
ncrete Pad / Condition	Yes / cracked	Yes / cracked			
d (feet)	750'	150'			
ination History	none listed	none listed			
hođ	unknown	Rotary			
rial	black steel	black steel			
eter (inches)	8"	4"			
th (feet)	unknown	unknown			
tion Possible	Not Likely	Not Likely			
Septic Tank	110'	112'			
WW Plant	N/A	N/A			
WW Plumbing	50'	50'			
Other Sanitary Hazard	Private Pool 63'	Private pool 53'			
Туре	submersible	submersible			
Manufacturer	unknown	unknown			
Model Number	unknown	unknown			
Rated Capacity (gpm)	400	150			
Manufacturer	Franklin Electric	Goulds			
Model Number	unknown	unknown			
Horsepower	25	7.5			
12" Above Pad	Yes	Yes	1 A.		
Sanitary Seal	watertight	not sealed			
Raw Water Sampling Tap		compliant			
nd Check Valve	yes	yes			
Secured / Housed		yes	-		
otected	yes	yes			
none			· ·		
			•		
	th (feet) tion Possible Septic Tank WW Plant WW Plumbing Other Sanitary Hazard Type Manufacturer Model Number Rated Capacity (gpm) Manufacturer Model Number Horsepower 12" Above Pad Sanitary Seal Sanitary Seal Sanitary Seal Sanitary Seal Sanitary Seal Sanitary Seal Sanitary Seal Sanitary Seal Sanitary Seal Sanitary Seal	th (feet)unknowntion PossibleNot LikelySeptic Tank110'WW PlantN/AWW Plumbing50'Other Sanitary HazardPrivate Pool 63'TypesubmersibleManufacturerunknownModel NumberunknownRated Capacity (gpm)400ManufacturerFranklin ElectricModel NumberunknownHorsepower2512" Above PadYesSanitary Sealwatertightcompliantand Check Valveyesyesotectedyes	th (feet)unknownunknowntion PossibleNot LikelyNot LikelySeptic Tank110'112'WW PlantN/AN/AWW Plumbing50'50'Other Sanitary HazardPrivate Pool 63'Private pool 53'TypesubmersiblesubmersibleManufacturerunknownunknownModel NumberunknownunknownRated Capacity (gpm)400150ManufacturerFranklin ElectricGouldsModel NumberunknownunknownHorsepower257.512" Above PadYesYesSanitary Sealwatertightnot sealedsampling Tapcompliantcompliantnd Check Valveyesyesyesyesyesyesyesyes	th (feet)unknownunknowntion PossibleNot LikelyNot LikelySeptic Tank110'112'WW PlantN/AN/AWW Plumbing50'50'Other Sanitary HazardPrivate Pool 63'Private pool 53'TypesubmersiblesubmersibleManufacturerunknownunknownModel NumberunknownunknownRated Capacity (gpm)400150ManufacturerFranklin ElectricGouldsModel NumberunknownunknownHorsepower257.512'' Above PadYesYesSanitary Sealwatertightnot sealedsampling Tapcompliantcompliantad Check Valveyesyesyesyesyesvesyesyesyesyesyes	th (feet) unknown unknown tion Possible Not Likely Not Likely Septic Tank 110' 112' WW Plant N/A N/A WW Plumbing 50' 50' Other Sanitary Hazard Private Pool 63' Private pool 53' Type submersible submersible Manufacturer unknown unknown Model Number unknown unknown Manufacturer Franklin Electric Goulds Model Number unknown unknown Horsepower 25 7.5 12" Above Pad Yes Yes Sanitary Seal watertight not sealed ampling Tap compliant compliant od Check Valve yes yes yes yes yes

AUXILIARY POWER SOURCE

	Yes No N/A	Comments
Туре	Olympian	
Description	G20F3 Propane Gas	
Functional	Yes 🛛 No	
Automatic Switchover	Yes 🗌 No	
Exercised Under Continuous Load Frequently	Yes No	· · · · · · · · · · · · · · · · · · ·
Operates All Necessary Equipment	Yes 🗋 No	
Capacity Satisfies System Average Daily Water Demand	Yes No	
Additional Comments		hour meter - 161.4

6531739 10/25/2011

Survey Date

DISINFECTION

Туре	Chlorination	Comments			
Phase	🔲 Gas 🛛 Liquid				
Number of Feeders	1				
Adequate Air-Pak	Yes No X N/A				
Alarms					
Loss of Cl ₂ Capability	Yes No N/A				
Loss of Cl ₂ Residual	Yes No N/A				
Cl ₂ Leak Detection	Yes No X N/A				
Fresh Ammonia	🗌 Yes 🗌 No 🛛 N/A				
Injection Point Location(s)	Prior to storage				
Automatic Switchover	🗌 Yes 🗌 No 🛛 N/A				
Reserve Supply	Yes No 🛛 N/A				
Capacity [liquid (gpd)] [gas(1	b/day)] 30 gpd				
Adequate Ventilation	🛛 Yes 🗌 No 🗌 N/A				
Room Lighting	Yes No 🛛 N/A				
Safety Equipment	Yes 🗌 No				
Feed Rate or Stroke [liquid (%)]	65%				
Sign of Leaks	🗌 Yes 🗌 No 🛛 N/A				
Feeder(s) Manufacturer	Pulsafeeder				
Housed or Protected	Yes 🛛 No				
Chained Cylinders	🗌 Yes 🗌 No 🛛 N/A				
Plant Residuals	[mg/l] Free 0.47 Total n/a				
Remote Residuals	[mg/l] Free 0.38 Total n/a				
Scales Functioning Properly	□ Yes □ No 🛛 N/A				
Repair Kits	Yes No X N/A				
DPD Test Kit	Yes No N/A				
Additional Comments:					

STORAGE FACILITIES

	(G) G	round (H) Hyd	ropneun	natic (E) Elevat	ed (B)	Bladde	r (C) Cl	earwell	(R) Re	tention
	Yes	No	N/A	Yes	No	N/A	Yes	No	N/A	Yes	No	N/A
Tank Type/Number		H-1			H-2							
Capacity (gal)		3000		-	6000						1. A.	
Material		Steel	• • •		Steel							
Gravity Drain	\boxtimes			X								
By-Pass Piping	\boxtimes			X								
Protected Openings	\boxtimes			\boxtimes								
Pressure Gauge	\mathbf{X}			\boxtimes								
Pressure Relief Valve	\boxtimes			\boxtimes								
Air Relief Valve	\boxtimes			X								
Sight Glass / Level Indicator	\boxtimes			\boxtimes								
Fittings for Sight Glass	X			\boxtimes								
On/Off Pressure (PSI)		40/60			40/60							
Secured Access	\boxtimes			\boxtimes								
Height to Minimum Water Level (C, E, G)		N/A			N/A	1	•	•				
Height to Maximum Water Level (C, E, G)		N/A			N/A			· .				
Tank Equipped With Access Manhole	\boxtimes			\boxtimes								
Tank Inspection Report Date		2006			2006							
Comments:									•	1		none
									•	· · · ·		

From: Sent: To: Cc: Subject: Yahoo [utilityconsultant@yahoo.com] Wednesday, September 05, 2012 11:59 AM Owen_Devine@doh.state.fl.us Leslie; Robert Simpson Fence @ sunrise

I just received notice from walker fence that they have moved the installation of the fence at the sunrise water plant to this Friday.

Mike Smallridge 352.302.7406 Sent from my iPhone

From: Yahoo [utilityconsultant@yahoo.com]

Sent: Wednesday, September 05, 2012 10:26 AM

To: Robert Simpson

Subject: Re: Sunrise

Currently the flow meter is working correctly.

According to the contractor the fence will be installed next week wednesday.

The site glass is readable but will cleaned when we take the system down again

Mike Smallridge 352.302.7406 Sent from my iPhone

On Sep 4, 2012, at 8:51 AM, "Robert Simpson" <<u>RSimpson@PSC.STATE.FL.US</u>> wrote:

On August 28, 2012 Sunrise sent an e-mail to the Polk County Health Department indicating that "the meter was taken apart and cleaned. As of this date the meter appears to be working correctly. I am having my staff and the operator. Stuart Blount, check the meter several times a week. If the meter stops working again, I will replace it." What is current status of the flow meter. Second, indicate whether the fence has been installed? Third, what is the current status of the site glass? Staff needs responses as soon as possible to finalize our recommendation. Thank you.

Sincerely,

Robert Simpson Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 Phone: (850) 413-7001 Fax: (850) 413-7002

From:Owen_Devine@doh.state.fl.usSent:Tuesday, August 28, 2012 2:34 PMTo:Robert SimpsonSubject:FW: Sunrise Utilities, LLCFYIFYI

From: Nickerson, Matthew A Sent: Tuesday, August 28, 2012 2:15 PM To: Devine, Owen F; Stadelbacher, Ron; Gatlin, Cindy L; Ingrahm, Robert C Subject: FW: Sunrise Utilities, LLC

FYI - Address change for Sunrise Utilities and others.

Matthew A. Nickerson Environmental Specialist II Polk County Health Department Environmental Engineering (863)519-8330 ext. 12154

Please note: Florida has a very broad public records law. Most written communications to or from state officials are public records available to the public and media upon request. Your e-mail communications are being archived for a period of at least 3 years and may be subject to public disclosure.

From: Mike Smallridge [mailto:utilityconsultant@yahoo.com] Sent: Tuesday, August 28, 2012 2:06 PM To: Nickerson, Matthew A Subject: Sunrise Utilities, LLC

> SUNRISE UTILITIES, LLC PO BOX 1798 ESATON PARK, FL. 33840

Matthew, I have just received your letter dated august 1, 2012.

Please change the address in your database as follows:

Alturas Utilities, LLC Sunrise Utilities, LLC West Lakeland Wastewater, LLC Pinecrest Utilities, LLC Bimini Bay Utilities, LLC Four Points Utility All mail for the above utilities should be sent to:

PO Box 1798 Eaton Park, FL. 33840

1. The gate at the chlorine tank has been repaired for some time now and is locked with a pad lock. the only person besides my staff that has the combo to the lock is Davis Supply. The new chain link will be installed next week by Walker Fence. I will notify you when the work is completed.

2. Will be done within the time frames allowed.

3. The meter was taken apart and cleaned. As of this date the meter appears to be working correctly. I am having my staff and the operator. Stuart Blount, check the meter several times a week. If the meter stops working again, I will replace it.

Mike Smallridge

From:	Yahoo [utilityconsultant@yahoo.com]
Sent:	Monday, August 27, 2012 7:07 PM
To:	Robert Simpson

Cc: <l.szabo@rogers.com>; Charles Murphy; Shannon Hudson

Subject: Re: Sunrise

Yes. Sunrise utilities llc is now aware of this rule and from here on will notify the commission clerk when more than 10% of its customers are effected.

Mike Smallridge 352.302.7406 Sent from my iPhone

On Aug 27, 2012, at 5:03 PM, "Robert Simpson" <<u>RSimpson@PSC.STATE.FL.US</u>> wrote:

Sunrise has acknowledged that it failed to provide the Commission with notices of water interruptions affecting 10% or more of its customers in the last three years. The failure represents a violation of Rule 25-30.251, F.A.C. Please respond indicating whether Sunrise will comply with this Rule in the future?

Sincerely,

Robert Simpson Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 Phone: (850) 413-7001 Fax: (850) 413-7002

From:	Owen_Devine@doh.state.fl.us
Sent:	Wednesday, August 22, 2012 12:46 PM
То:	Robert Simpson
Cc:	Matthew_Nickerson@doh.state.fl.us;
Subject:	RE: Sunrise
Attachments	: psc request 082212.pdf
Robert,	
Attachment F	YI

Owen

From: Robert Simpson [mailto:RSimpson@psc.state.fl.us] Sent: Thursday, August 16, 2012 4:38 PM To: Devine, Owen F Subject: Sunrise

Sunrise has indicated that they will be replacing the malfunctioning flow meter but they also disagree that the sight glass is readable. A review of the consent order indicates that they have not been able to meet the deadlines as outlined in the order. What will be the outcome of not complying with the order?

Robert

Polk County Health Department vs. Sunrise Utilities, LLC Consent Order, OGC 12-653PW1739A/B Page 2

- 2. Respondent is a person within the meaning of Section 403.852(5), Florida Statutes.
- 3. Respondent is owner of a community water system that serves Sunrise Utilities located in Auburndale, Florida.
- 4. Respondent failed to properly maintain public water system components in good operating conditions. Well AAC6709 is not properly sealed. <u>Chapter 62-555.350(2)</u> requires suppliers of water keep all necessary public water system components in good operating condition so the components function as intended. (Noted during 10/25/2011 and 03/08/2012 sanitary surveys) Cornected 7/18/12 Sourt AL Strung
- 5. Respondent failed to properly maintain public water system components in good operating conditions. Pressure relief value on well AAD6709 is leaking. <u>Chapter 62-555.350(2)</u> requires suppliers of water keep all necessary public water system components in good operating condition so the components function as intended. (Noted during 10/25/2011 and 03/08/2012 sanitary surveys) Conversed 7/18/12 Sorvices.
- 6. Respondent failed to properly maintain public water system components in good operating conditions. Flow meter gauge is unreadable and not functioning properly. <u>Chapter 62-555.350(2)</u> requires suppliers of water keep all necessary public water system components in good operating condition so the components function as intended. (Noted during 10/25/2011 and 03/08/2012 sanitary surveys) Flow protection is good operating keep and the components function as intended. (Noted during 10/25/2011 and 03/08/2012 sanitary surveys) Flow protection is good operating keep and the components function as intended. (Noted during 10/25/2011 and 03/08/2012 sanitary surveys) Flow protection is good operating keep and the components function as intended.

 OTNER Flow Mere 15 Un02901 RepAirs (AAD 6710) (AAD 6700)
 Respondent failed to properly maintain public water system components in good operating conditions. Well vent on well AAD 6709 has been reduced and is undersized. Chapter 62-555.350(2) requires suppliers of water keep all necessary public water system components in good operating condition so the components function as intended. (Noted during 10/25/2011 and 03/08/2012 sanitary surveys) Commune 7/18/12 Sourt Any Survey

- 8. Respondent failed to properly maintain public water system components in good operating conditions. Auxiliary power source is inoperable. <u>Chapter 62-555.350(2)</u> requires suppliers of water keep all necessary public water system components in good operating condition so the components function as intended (Noted during 10/25/2011 and 03/08/2012 sanitary surveys)
 Connected 7/18/12 Source State
- Respondent failed to properly maintain public water system components in good operating conditions. Sight glass is dirty and unreadable. <u>Chapter 62-555.350(2)</u> requires suppliers of water keep all necessary public water system components in good operating condition so the components function as intended. (Noted during 03/08/2012 sanitary survey)

Not Corrected. WILL REQUET Status upease.

Polk County Health Department vs. Sunrise Utilities, LLC Consent Order, OGC 12-653PW1739A/B Page 3

- Respondent failed to properly maintain public water system components in good operating conditions. Chlorine pump is leaking and has calcium buildup. <u>Chapter 62-555.350(2)</u> requires suppliers of water keep all necessary public water system components in good operating condition so the components function as intended. (Noted during 03/08/2012 sanitary survey) <u>Connected</u> 7/18/12 Soviets Survey
- 11. There is no written emergency preparedness/response plan on file. <u>Chapter 62-555.350(15)</u> states that all community water systems serving, or designed to serve, 350 or more persons or 150 or more service connections, shall develop a written emergency preparedness/response plan in accordance with *Emergency Planning for Water Utilities, AWWA Manual M19*. Such plan must also include all the information required in <u>Chapter 62-555.350(15)</u> paragraphs (a) through (e). (Noted during 11/05/2010, 10/25/2011 and 03/08/2012 sanitary surveys)
- through (e). (Noted during 11/05/2010, 10/25/2011 and 03/08/2012 sanitary surveys)
 COPRECIEN 7/18/12 Sorvey
 12. The drinking water treatment plant (well pump, tank and chlorine pump) not protected from tampering, vandalism, and sabotage. Chapter 62-555.320(5) requires that drinking water treatment or pumping facilities be enclosed by fences with lockable access gates, housed in lockable buildings or enclosures, or otherwise protected against tampering, vandalism, and sabotage. It also requires that finished drinking water storage facilities be enclosed by fences with lockable access gates, or shall be otherwise protected to prevent tampering, vandalism, and sabotage. (Noted during 10/25/2011 and 03/08/2012 sanitary surveys)
- HAS UPIL 9/1/12 TO COMPLY *Dava Car Be Lifted off Nirbes
 13. The drinking water distribution map was not available for review during the sanitary survey. Chapter 62-555.350(14) states that the supplier of water shall have an up-to-date map of the drinking water distribution system. The map must show the location and size of water mains if known; the location of valves and fire hydrants; and the location of any pressure zone boundaries, pumping facilities, storage tanks, and interconnections with other public water systems. (Noted during 11/05/2010, 10/25/2011 and 03/08/2012 sanitary surveys)
- 14. Respondent failed to have the storage tank professionally evaluated according to <u>Chapter 62-555.350(2) of the Florida Administrative Code</u>. (Noted during 10/25/2011 and 03/08/2012 sanitary surveys)

sanitary surveys) 3,000 Gol Due Jon 1,2013 × 6,000 Gol Due MM 2, 2013 Respondent and the Department met on April 25, 2012 at the Polk County Health Department in Bartow, Florida and reached a resolution of the matter, pursuant to Florida Administrative Code Rule 62-103.110(3). Respondent and the Department mutually agree and it is

CHLORIN ISSUE ANTER DURING 7/18/12 SONITIAN SURVEY Owner INDICOTED CNURING LOS RESTORD ARENT DOY. SIFE VISIT TO BE CONDUCTED AFTER 9/1/12 TO VERIG SIFE VISIT TO BE CONDUCTED AFTER 9/1/12 TO VERIG Repins TO FEACING, SITE GLOSS + FOON METER (AADG710)

From:Yahoo [utilityconsultant@yahoo.com]Sent:Monday, August 20, 2012 12:20 PMTo:Robert Simpson

Subject: Re: Response to July 24th Letter

The meters are read once per month by one person

Mike Smallridge 352.302.7406 Sent from my iPhone

On Aug 20, 2012, at 10:35 AM, "Robert Simpson" <<u>RSimpson@PSC.STATE.FL.US</u>> wrote:

How often are the meters read and is this done by one person?

From: Yahoo [mailto:utilityconsultant@yahoo.com] Sent: Thursday, August 16, 2012 2:15 PM To: Robert Simpson Subject: Re: Response to July 24th Letter

Yes gate to chlorine is now locked with a combo lock.

No
 Yes. We checked the chlorine levels and they meet all requirements
 yes
 yes. See#2

Mike Smallridge 352.302.7406 Sent from my iPhone

On Aug 16, 2012, at 11:40 AM, "Robert Simpson" <<u>RSimpson@PSC.STATE.FL.US</u>> wrote:

One additional question. Is the chlorine solution storage container properly protected?

From: Robert Simpson Sent: Thursday, August 16, 2012 9:13 AM To: 'Mike Smallridge' Cc: '<u>l.szabo@roqers.com</u>'; Shannon Hudson Subject: RE: Response to July 24th Letter

Mr. Smallridge:

 Did you notify the Commission regarding water interruptions that affected more than 10% of Sunrise's customers?
 The customers at the customer meeting complained about high dosages of chlorine in the water. Have you made any attempts to remedy this situation? 3. The customers also complained that the operator of the system lacks training. Is the operator licensed?

4. The customers complained that the water sometimes look dingy brown. Have you made any attempts to remedy this situation?

Please respond to these questions by Friday, August 17, 2012.

Sincerely,

Robert Simpson Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 Phone: (850) 413-7001 Fax: (850) 413-7002

From: Mike Smallridge [mailto:utilityconsultant@yahoo.com] Sent: Wednesday, August 15, 2012 2:19 PM To: Robert Simpson Cc: Patti Daniel Subject: Response to July 24th Letter

RE: utility response to your July 24th letter for Docket # 110238-WU. a paper copy of this email is being mailed tot he commission clerk.

Mr. Simpson:

As of today,

1. the well seal has been repaired.

2. the flow meter was removed, taken apart and cleaned and reinstalled. However, the meter worked well for only a short time and failed .a new meter has been ordered and will be installed upon its arrival.

3.Repair or replacement of the damaged fence will be done by September 1, 2012.

4. Utility strongly disagrees with the comments that the site glass is not readable. the site glass will be replaced when we bring down the system to inspect the tanks as well as replace the valves on the tank.

5. Hydro tanks will be inspected and evaluated in the time-line outlined by the consent order.

All water interruption and repairs are followed by a boil water notice and rescission notice. The method used is hand delivery.

All water interruptions effect more than 10% of Sunrise's customers.

4/18/2012- repair line break at meter that someone ran over. Service restored upon repair completion

5/4/2012- repair main line leak from garbage truck damage. Service restored upon repair completion.

5/23/2012- repair main line from garbage truck damage.- service restored upon repair completion.

7/31/2012- repair main line break. -service restored upon repair completion.

2/11/2011-repair damaged customer meter. Service restored upon repair completion.

2/28/2011-replace blow-off valve.service restored upon repair completion. 3/11/2011- Yearly maintance. Replaced curb stops an installed new meters. System was off from 10 am to 3 pm.

8/26/2011-repair leak. -Service restored upon repair completion.

2/26/2010- repair leak at meter. Service restored upon repair completion.3/31/2010- leak repair at street. Service restored upon repair completion.3/25/2010- leak repair under tree. Service restored upon repair completion.

11/20-11/23 2009 - replace main well pump. Sysytem was down for appx. 72 hours.

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CLK Official Filing****8/31/2011 3:37 PM

Matilda Sanders

From: Sent: To: Subject: **Carolyn Craig** Wednesday, August 31, 2011 2:27 PM CLK - Orders / Notices; Charles Murphy **Order / Notice Submitted**

Date and Time: Docket Number: Filename / Path: Notice Type:

8/31/2011 2:24:00 PM 110238-WU 110238-NOT-InfMtg.doc Memo for Issuance

ADMINISTRATIVE

Notice of Meeting to be issued in the above docket.

Carolyn Craig

Administrative Assistant III Office of the General Counsel Phone: (850) 413-6206

Faxed O Mailed O E-Mailed 2

DOCUMENT NUMBER - DATE 06359 SEP -2"= FPSC-COMMISSION CLERK

FLORIDA PUBLIC SERVICE COMMISSION CASE MANAGEMENT SYSTEM PARTICIPATING EMAIL ADDRESSES FOR DOCKET 110238

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Office of Public Counsel (111)		KELLY.JR@leg.state.fl.us	No
Sunrise Utilities, LLC		utilityconsultant@yahoo.com	No

Commission Clerk

Subject: Order or Notice issued by the Public Service Commission (Email ID = 957994)

Attachments: 06293-11.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.