

Diamond Williams

From: Susan Sherman [Susan.Sherman@arlaw.com]
Sent: Monday, September 19, 2011 4:52 PM
To: Filings@psc.state.fl.us
Cc: D. Bruce May, Jr.; dbussey@hotmail.com; Kelly Sullivan, Esquire; KELLY.JR@leg.state.fl.us; kajoyce@aquaamerica.com; Patty Christensen (Christensen.patty@leg.state.fl.us); Robert Lloyd; William Coakley; David Bernstein; Kenneth Curtin
Subject: Aqua Utilities Florida, Inc. Rate Action (Dkt. No. 100330-WS) - EXHIBIT D TO RESPONSE TO REQUEST TO PRODUCE

Attachments: NOTICE OF FILING EXHIBIT D.pdf

Electronic Filing

a. Person Responsible for this electronic filing:

David S. Bernstein, Esq.
Adams and Reese LLP
150 Second Avenue North, Suite 1700
St. Petersburg, Florida 33701
Direct: (727) 502-8215
E-Fax: (727) 502-8915
David.Bernsteain@arlaw.com

b. Docket No. 100330-WS

In Re: Application for increase in water/wastewater rates in Alachua, Brevard, DeSoto, Hardee, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

c. Document being filed on behalf of YES Companies, LLC d/b/a Arredondo Farms

d. There are a total of 32 pages

e. The document attached for electronic filing is YES Companies, LLC d/b/a Arredondo Farms', Notice of Filing Exhibit D to Objections and Responses to Applicant, Aqua Utilities Florida, Inc.'s, First Request to Produce.

Thank you for your cooperation and attention to this matter.

Susan G. Sherman, CP, FRP
Certified Paralegal
Adams and Reese LLP
150 Second Avenue North, Suite 1700
St. Petersburg, FL 33701
Direct: (727) 502-8243
E-Fax: (727) 502-8943
Main: (727) 502-8200
Fax: (727) 502-8282
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Web Site: www.adamsandreese.com

DOCUMENT NUMBER-DATE

06761 SEP 19 =

FPSC-COMMISSION CLERK

9/20/2011

ADAMS AND REESE LLP

**Baton Rouge | Birmingham | Houston | Jackson | Memphis | Mobile | Nashville | New Orleans | Sarasota | St. Petersburg | Tampa
| Washington, D.C.**

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9/20/2011

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Application for increase in water/wastewater Rates in Alachua, Brevard, DeSoto, Hardee, Highlands, Lake, Lee Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

DOCKET NO. 100330-WS

Filed September 19, 2011

**INTERVENER, YES COMMUNITIES, INC., D/B/A
ARREDONDO FARMS, NOTICE OF FILING EXHIBIT D
TO AQUA UTILITIES FLORIDA, INC.'S
FIRST REQUEST TO PRODUCE**

Intervener, Yes Communities, Inc., d/b/a Arredondo Farms ("YES"), by and through its undersigned counsel, files this its Notice of Filing of Exhibit D to Objections and Responses to Applicant, Aqua Utilities Florida, Inc.'s, First Request to Produce on the date provided below in the Certificate of Service.

Respectfully submitted,

ADAMS AND REESE, LLP
David S. Bernstein, Esq. and
Andrew J. McBride, Esq.
150 Second Avenue North, Suite 1700
St. Petersburg, Florida 33701
Direct: (727) 502-8261
E-Fax: (727) 502-8961
Kenneth.curtin@arlaw.com

By: /s/ Andrew J. McBride

David S. Bernstein
Florida Bar No. 454400
Andrew J. McBride
Florida Bar No. 0067973
Attorneys for Intervener YES

CERTIFICATE OF SERVICE

I HEREBY CERTIFY a true and correct copy of the foregoing has been furnished via email (where provided below) and U.S. Mail on September 19, 2011, to:

Kimberley A. Joyce, Esq.
Aqua American, Inc.
762 West Lancaster Avenue
Bryn Mawr, PA 19010
kajoyce@aquaamerica.com

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Tallahassee, Florida 32302-0810
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KELLY.JR@leg.state.fl.us

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Kelly.Sullivan.Woods@gmail.com

Ralph Jaeger
Florida Public Service Commission
2540 Shummard Oak Blvd.
Tallahassee, Florida 32399-0850
RJJaeger@Psc.State.fl.us

Joseph D. Richards, Esq.
Pasco County Attorney's Office
8731 Citizens Drive, Suite 340
New Port Richey, Florida 34654
jrichards@pascocountyfl.net

/s/ Andrew J. McBride
Attorney

<u>Band 1</u>	<u>Band 3</u>	<u>Band 4 = capped systems</u>	<u>Band 4 (cont.)</u>
Jasmine Lakes Kings Cove Ocala Oaks Picciola Island Silver Lake Estates Tangerine <u>Band 2</u> Carlton Village Fern Terrace Grand Terrace Lake Gibson Estates Piney Woods St. Johns Highlands Sunny Hills Valencia Terrace	48 Estates Gibsonia Estates Interlachen Lake / Park Manor Lake Osborne Orange Hill Quail Ridge Ravenswood Venetian Village	Arredondo Beechers Point East Lake Harris Friendly Center Haines Creek Harmony Homes Hermits Cove Hobby Hills Holiday Haven Imperial Mobile Terrace Jungle Den Kingswood Lake Josephine Lake Suzy Leisure Lakes Morningview Oakwood Palm Port Palm Terrace	Palms MHP Pomona Park River Grove Rosalie Oaks Sebring Lakes Silver Lake Oaks Skycrest Stone Mountain Summit Chase The Woods Tomoka Village Water Welaka / Saratoga Harbor Wootens Zephyr Shores

00001

Cap Band Rate Summary

Water 5000 Gallons

Band	ERC	% ERC	Increase/Mo	%to Tot.	Avg/erc
1-6	5592	33.2%	\$24,471.78	10.6%	\$4.38
2-8	2596	15.4%	\$28,582.49	12.4%	\$11.01
3-8	1606	9.5%	\$32,689.81	14.2%	\$20.35
4-34	7027	41.8%	\$144,824.24	62.8%	\$20.61
Total	16824		\$230,568.32		

Cap Band Rate Summary

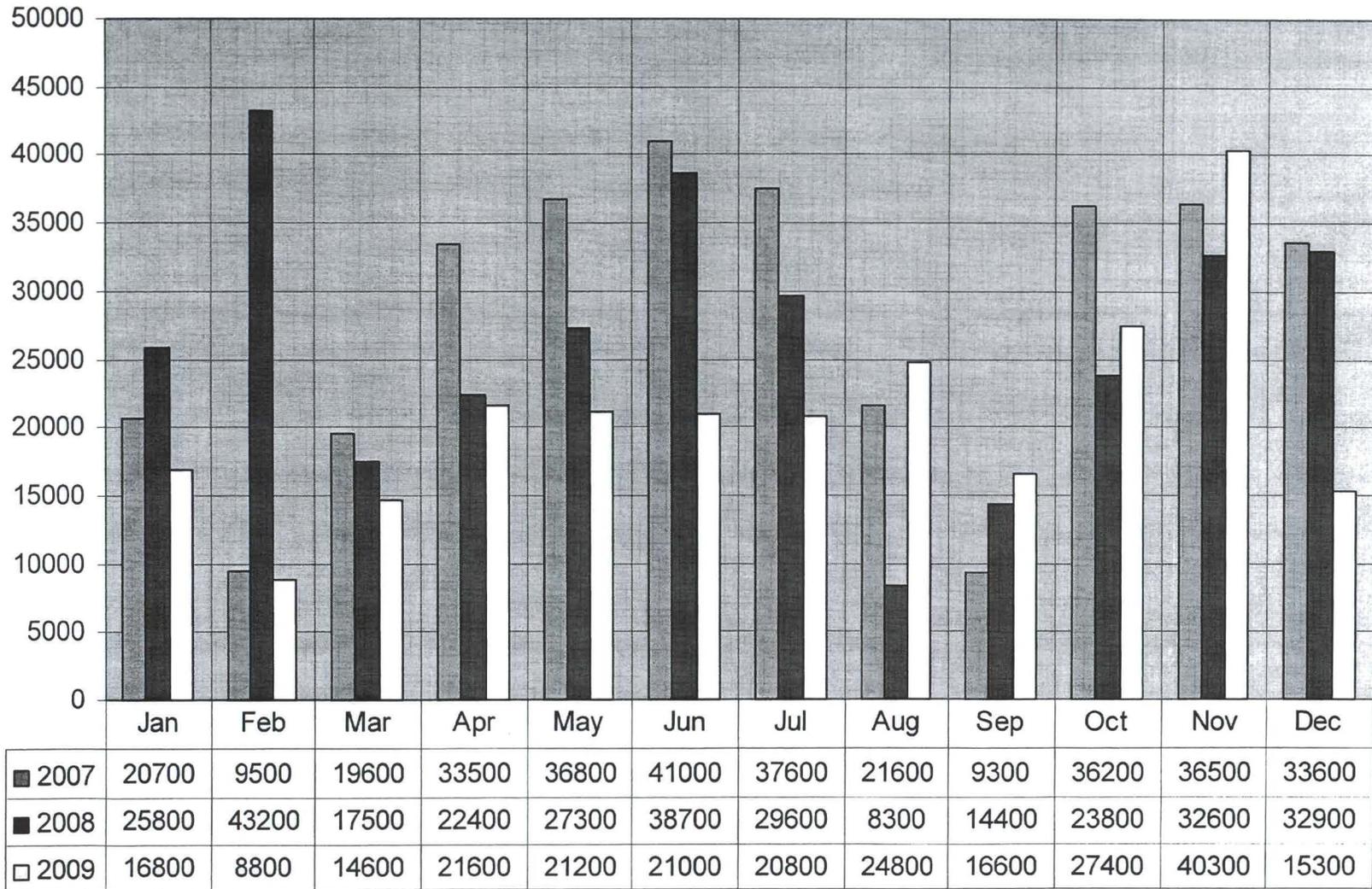
Water 6000 Gallons

Band	ERC	%erc	Increase	% to Total	Avg ERC
1-6	5592	33.2%	\$38,284.02	11.8%	\$6.85
2-8	2596	15.4%	\$40,679.85	12.5%	\$15.57
3-8	1606	9.5%	\$42,598.83	13.1%	28.52
4-34	7027	41.8	\$202,726.72	62.5	\$28.85
Total	16821		\$324,289.42		

Woman Questions Why Water Bill Is Up \$300



Elaine Glasscock usage in gallons 2007-2008-2009



■ 2007 ■ 2008 □ 2009

50000

Requested Action Items

- Commission review rate setting process to be more equitable for all ratepayers.
- Commission place an immediate suspension on all pending and future acquisitions by AUF, until customer commission complaints to this commission are in line with other water operations in Florida.

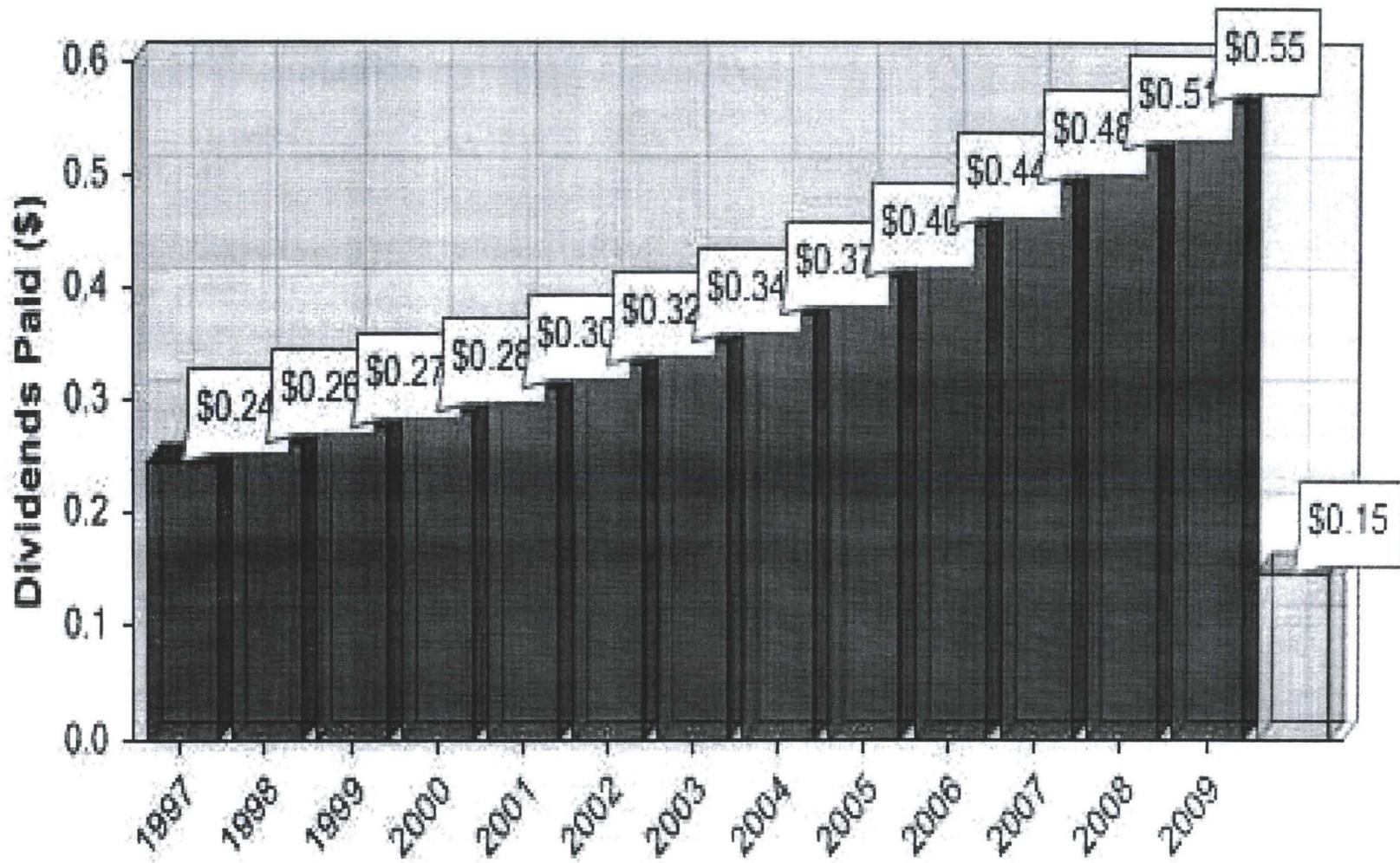
Requested Action Items

Consider enabling “Witness Poucher” seven recommendations.

ORDER NO. PSC-09-0385-FOF-WS

DOCKET NO. 080121-WS

PAGE 18 paragraph 4



Please note that an informal meeting between Commission staff and interested persons to the above-captioned docket has been scheduled for the following time and place:

Thursday, March 25, 2010, 1:30 p.m.
Gerald L. Gunter Building, Conference Room 154
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

The purpose of the meeting is to discuss the appropriate monitoring plan that the Commission should approve on a going forward basis. Attendance is not required; however, all interested persons are encouraged to attend. Interested persons may participate telephonically in this meeting by dialing 1-888-808-6959, Conference Code 4136206. If you have any questions about the meeting, please call Ralph Jaeger at (850) 413-6234.

THANK YOU

QUESTIONS

Universal Service Fund 2008

QUESTIONS ABOUT YOUR BILL ?

Customer Service: 877.WTR.AQUA or 877.987.2782

Fax: 866-780-8292

e-mail: custserv@aquaafrica.com

www.aquautilitiesflorida.com

If you have a billing question or complaint, call or write to us before the due date on your bill. You can contact us for a rate schedule which is an explanation of how to verify that your bill is correct or for an explanation of our charges. Our customer service address is listed on the front of the bill. You may also call, fax or e-mail your comments to one of the customer service telephone numbers or at the e-mail address listed above. When writing, please use a separate piece of paper and include your name, address, and account number. Notes written on the bill may delay processing of your payment.

Please notify our office immediately upon changes of occupancy, ownership or mailing address, as the customer is responsible for all charges until we are notified. All water passing through the meter will be charged to the customer whether used, wasted or lost by leakage.

EXPLANATION OF TERMS

Actual (A) Read: Meter reading obtained by a company employee or one of our automatic meter reading systems.

Customer Read: Meter reading obtained from our customer.

Employee Identification: All company employees carry an identification card showing their picture and employee number.

Estimated (E) Bill: When we are unable to read your meter, we base the bill on your past water use. If you receive an estimated bill, you may have a new bill by reading the meter and calling the company with that reading. Note, revised bills will not be issued after the due date of the estimated bill.

Late Charge: A penalty on past due balances.

Meter Reading: We attempt to read the water meter every billing period. We either have our meter reader visit your property or obtain the reading through one of our automatic meter reading systems.

Method of Payment: You can pay your bill by any of the following methods:

By mail: Place your check or money order in the enclosed pre-addressed envelope. Put a stamp on the envelope and mail it to us.
Aqua Utilities Florida: P.O. Box 1229, Newark, NJ 07101-1229. DO NOT SEND CASH.

By phone: Customers with bank accounts or credit cards may pay their bills over the phone for a fee by calling this toll free number: 866.269.2906. Customers with bank accounts may also pay through their bank. (Call the company or your bank for details)

ZipCheck®: A program in which your payment is automatically deducted from your bank account. You save the cost of postage and using bank checks. Details and applications are available from the company. Please call our Customer Service Department.

Payment Terms: You should pay your bill on or before the due date.

Return Check Charge: If for any reason your check is returned to us from the bank, we will add a service charge to your account.

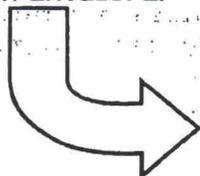
Sewer Base Facility Charge: A charge to recover the fixed costs of utility service regardless of usage.

Utility Tax: A county service tax.

Water Base Facility Charge: A charge to recover the fixed costs of utility service regardless of usage.

Please tear along the fold and return this portion with your payment.

PLACE THIS STUB SO THAT THE
NAME "Aqua Utilities Florida"
SHOWS THROUGH THE WINDOW
OF THE PAYMENT ENVELOPE.



Aqua Utilities Florida

P.O. Box 1229

Newark, NJ 07101-1229





Service To:
YES COMMUNITIES
 7117 SW ARCHER RD UNIT 2603
 GAINESVILLE, FL 32608-4721
 Lot: 13261461 Block:

Account Number
001451896 0649258
 ARREDONDO FARMS
 1336568 PWSID # FL2010042



Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: 877.987.2782
 Fax: 866.780.8292
 e Mail: custserv@aquamerica.com

Questions about your water/sewer service?... Contact us before the due date.
 Bill Date **October 13, 2010** Total Amount Due **\$ 143.76** Current Charges Due Date **November 04, 2010**

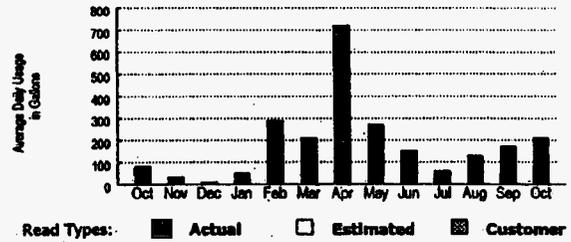
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56584447	5/8	10/11/10	28	Actual	296200	5,900	Gallons
		09/13/10		Actual	290300		
Average Daily Usage = 210 Gallons		Total Days: 28		Total Usage:		5,900	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 140.38
Total Payments Received	140.38
Remaining Balance	0.00
Water Base Facility Charge	15.71
5,000 gallons @ \$0.00731 per gallon	36.55
Next 900 gallons @ \$0.00898 per gallon	8.08
Current Water Charges	60.34
Sewer Base Facility Charge	35.44
5,900 gallons @ \$0.00711 per gallon	41.95
Current Sewer Charges	77.39
Utility Tax	6.03
Amount Due	\$ 143.78

Water Usage History



Message Center (see reverse side for other information)

- Aqua Utilities Florida is pleased to provide you with your annual Water Quality Report. If you do not receive a copy of the report by the end of June and would like to receive a free copy, please call 1.877.WTR.AQUA or visit our website at www.aquautilitiesflorida.com to view your report.
- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.
 Return this portion with your payment.

PAP515-A-4

AQUA Water/Sewer Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:
YES COMMUNITIES
 7117 SW ARCHER RD UNIT 2603
 GAINESVILLE, FL 32608-4721
 Lot: 13261461 Block:

Account Number
001451896 0649258
 Amount Due **\$ 143.76** Current Charges Due Date **November 04, 2010**

Seq=36747 Cyc=33M9 1up=924818 36747 1 MB 0.382

0649258

*****AUTO**MIXED AADC 189 C 107 P 138
 YES COMMUNITIES
 PO BOX 680541
 CHARLOTTE NC 28218-0010



Amount Enclosed
 \$

Please make check payable to Aqua Util. FL.
 Print your account number on your check,
 then mail to address on back.

00145189606492580000000143763



D:1-2

QUESTIONS ABOUT YOUR BILL ?

Customer Service: 877.WTR.AQUA or 877.987.2782

e-mail: custserv@aquaaamerica.com

Fax: 866-780-8292

www.aquautilitiesflorida.com

If you have a billing question or complaint, call or write to us before the due date on your bill. You can contact us for a rate schedule which is an explanation of how to verify that your bill is correct or for an explanation of our charges. Our customer service address is listed on the front of the bill. You may also call, fax or e-mail your comments to one of the customer service telephone numbers or at the e-mail address listed above. When writing, please use a separate piece of paper and include your name, address, and account number. Notes written on the bill may delay processing of your payment.

Please notify our office immediately upon changes of occupancy, ownership or mailing address, as the customer is responsible for all charges until we are notified. All water passing through the meter will be charged to the customer whether used, wasted or lost by leakage.

EXPLANATION OF TERMS

Actual (A) Read: Meter reading obtained by a company employee or one of our automatic meter reading systems.

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Employee Identification: All company employees carry an identification card showing their picture and employee number.

Estimated (E) Bill: When we are unable to read your meter, we base the bill on your past water use. If you receive an estimated bill, you may have a new bill by reading the meter and calling the company with that reading. Note, revised bills will not be issued after the due date of the estimated bill.

Late Charge: A penalty on past due balances.

Meter Reading: We attempt to read the water meter every billing period. We either have our meter reader visit your property or obtain the reading through one of our automatic meter reading systems.

Method of Payment: You can pay your bill by any of the following methods:

By mail: Place your check or money order in the enclosed pre-addressed envelope. Put a stamp on the envelope and mail it to us. Aqua Utilities Florida: P.O. Box 1229, Newark, NJ 07101-1229. DO NOT SEND CASH.

By phone: Customers with bank accounts or credit cards may pay their bills over the phone for a fee by calling this toll free number: 866.269.2906. Customers with bank accounts may also pay through their bank. (Call the company or your bank for details)

ZipCheck®: A program in which your payment is automatically deducted from your bank account. You save the cost of postage and using bank checks. Details and applications are available from the company. Please call our Customer Service Department.

Payment Terms: You should pay your bill on or before the due date.

Return Check Charge: If for any reason your check is returned to us from the bank, we will add a service charge to your account.

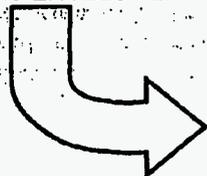
Sewer Base Facility Charge: A charge to recover the fixed costs of utility service regardless of usage.

Utility Tax: A county service tax.

Water Base Facility Charge: A charge to recover the fixed costs of utility service regardless of usage.

Please tear along the fold and return this portion with your payment.

PLACE THIS STUB SO THAT THE NAME "Aqua Utilities Florida" SHOWS THROUGH THE WINDOW OF THE PAYMENT ENVELOPE.



Aqua Utilities Florida

**P.O. Box 1229
Newark, NJ 07101-1229**





Service To:
YES COMMUNITIES
 7117 SW ARCHER RD UNIT 2613
 GAINESVILLE, FL 32608-4600
 Lot: 13200027 Block:

Account Number
000906731 0649268
 ARREDONDO FARMS
 1336568 PWSID # FL2010042

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
 Fax: **866.780.8292**
 e Mail: **custserv@aquamerica.com**

Questions about your water/sewer service?... Contact us before the due date.

Bill Date **September 15, 2010** Total Amount Due **\$ 125.45** Current Charges Due Date **October 07, 2010**

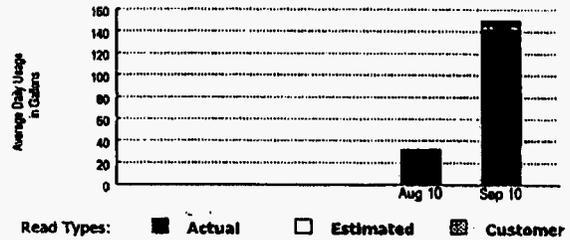
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56585646	5/8	09/13/10	32	Actual	421900	4,800	Gallons
		08/12/10		Actual	417100		
Average Daily Usage = 150 Gallons		Total Days: 32		Total Usage:		4,800	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 88.36
Total Payments Received	88.36
Remaining Balance	0.00
Water Base Facility Charge	15.71
4,800 gallons @ \$0.00731 per gallon	35.09
Current Water Charges	50.80
Sewer Base Facility Charge	35.44
4,800 gallons @ \$0.00711 per gallon	34.13
Current Sewer Charges	69.57
Utility Tax	5.08
Amount Due	\$ 125.45

Water Usage History



Message Center (see reverse side for other information)

- Aqua Utilities Florida is pleased to provide you with your annual Water Quality Report. If you do not receive a copy of the report by the end of June and would like to receive a free copy, please call 1.877.WTR.AQUA or visit our website at www.aquautilitiesflorida.com to view your report.
- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.
 Return this portion with your payment.

AQUA Water/Sewer Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:
YES COMMUNITIES
 7117 SW ARCHER RD UNIT 2613
 GAINESVILLE, FL 32608-4600
 Lot: 13200027 Block:

Account Number
000906731 0649268
 Amount Due **\$ 125.45** Current Charges Due Date **October 07, 2010**

Amount Enclosed
 \$

Please make check payable to Aqua Util. FL.
 Print your account number on your check,
 then mail to address on back.

Seq=36475 Cyc=33M9 Iup=913858 36475 1 AB 0.360 0649268
 ***AUTO**ALL FOR AADC 260 C 90 P 122
 YES COMMUNITIES
 PO BOX 680541
 UNIT 161
 CHARLOTTE NC 28216-0010
 |||||

00090673106492680000000125453



QUESTIONS ABOUT YOUR BILL ?

Customer Service: 877.WTR.AQUA or 877.987.2782
Fax: 866-780-8292

e-mail: custserv@aquaaamerica.com
www.aquautilitiesflorida.com

If you have a billing question or complaint, call or write to us before the due date on your bill. You can contact us for a rate schedule which is an explanation of how to verify that your bill is correct or for an explanation of our charges. Our customer service address is listed on the front of the bill. You may also call, fax or e-mail your comments to one of the customer service telephone numbers or at the e-mail address listed above. When writing, please use a separate piece of paper and include your name, address, and account number. Notes written on the bill may delay processing of your payment.

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Late Charge: A penalty on past due balances.

Meter Reading: We attempt to read the water meter every billing period. We either have our meter reader visit your property or obtain the reading through one of our automatic meter reading systems.

Method of Payment: You can pay your bill by any of the following methods:

By mail: Place your check or money order in the enclosed pre-addressed envelope. Put a stamp on the envelope and mail it to us. Aqua Utilities Florida: P.O. Box 1229, Newark, NJ 07101-1229. **DO NOT SEND CASH.**

By phone: Customers with bank accounts or credit cards may pay their bills over the phone for a fee by calling this toll free number: 866.269.2906. Customers with bank accounts may also pay through their bank. (Call the company or your bank for details)

ZipCheck®: A program in which your payment is automatically deducted from your bank account. You save the cost of postage and using bank checks. Details and applications are available from the company. Please call our Customer Service Department.

Payment Terms: You should pay your bill on or before the due date.

Return Check Charge: If for any reason your check is returned to us from the bank, we will add a service charge to your account.

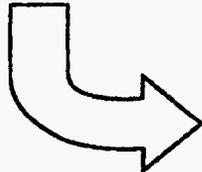
Sewer Base Facility Charge: A charge to recover the fixed costs of utility service regardless of usage.

Utility Tax: A county service tax.

Water Base Facility Charge: A charge to recover the fixed costs of utility service regardless of usage.

Please tear along the fold and return this portion with your payment.

PLACE THIS STUB SO THAT THE NAME "Aqua Utilities Florida" SHOWS THROUGH THE WINDOW OF THE PAYMENT ENVELOPE.



Aqua Utilities Florida

**P.O. Box 1229
Newark, NJ 07101-1229**





Service To:
CLIFTON PRIDGEN
7117 SW ARCHER RD UNIT 2129
GAINESVILLE, FL 32608-4635
Lot: 13261393 Block:

Account Number
001549810 0649144
 ARREDONDO FARMS
 1336568 PWSID # FL2010042

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
 Fax: **866.780.8292**
 e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.
 Bill Date **August 12, 2011** Total Amount Due **\$ 541.22** Current Charges Due Date **September 06, 2011**

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56576765	5/8	08/09/11	29	Actual	7300	2,300	Gallons
		07/11/11		Actual	5000		
Average Daily Usage = 79 Gallons		Total Days: 29		Total Usage:		2,300	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 453.30
Total Payments Received	0.00
Remaining Balance	453.30
Water Base Facility Charge Water at Old Rate	10.83
1,586 gallons @ \$0.00731 per gallon	11.59
Current Water Charges At Old Rate	22.42
Water Base Facility Charge Water at Current Rate	5.75
Next 714 gallons @ \$0.0062 per gallon	4.43
Current Water Charges at Current Rate	10.18
Current Water Charges	32.60
Sewer Base Facility Charge Sewer at Old Rate	23.46
1,586 gallons @ \$0.00682 per gallon	10.82
Current Sewer Charges At Old Rate	34.28
Sewer Base Facility Charge Sewer at Current Rate	11.16
Next 714 gallons @ \$0.00927 per gallon	6.62
Current Sewer Charges at Current Rate	17.78
Current Sewer Charges	52.06

Utility Tax..... 3.26
Amount Due..... \$ 541.22

Message Center (see reverse side for other information)

- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaaamerica.com/aquaonline today to make the switch!
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Keep top portion for your records.
 Return this portion with your payment.

AQUA Water/Sewer Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

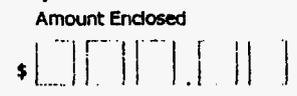
Service To:
CLIFTON PRIDGEN
7117 SW ARCHER RD UNIT 2129
GAINESVILLE, FL 32608-4635
Lot: 13261393 Block:

Account Number
001549810 0649144
 Amount Due **\$ 541.22** Current Charges Due Date **September 06, 2011**

Seq=742 Cyc=33M9 1up=1047536A PC=F

F204 0649144

*****AUTO**5-DIGIT 32608 C 3 P 3
 CLIFTON PRIDGEN
 7117 SW ARCHER RD LOT 2129
 GAINESVILLE FL 32608-4635



Please make check payable to Aqua Util. FL.
 Print your account number on your check,
 then mail to address on back.

00154981006491440000000541229





Aqua America, Inc.
762 Lancaster Avenue
Bryn Mawr, PA 19010-3489

Payment Arrangement Letter

Regarding: Aqua Account Number: 001549810 0649144

08/22/2011

Dear Customer,

This letter confirms the agreed upon payment arrangement terms that are described below:

Total Balance Due: \$541.22
Total Payment Arrangement Balance: \$541.22
Payment Arrangement Was Made On: August 22, 2011
Down Payment: \$115.00
Installment Payment: \$142.07, for 3 months
Due Date of Payment: August 31, 2011
Due Date of Installment Payment(s): 30th of each month beginning September 30, 2011

Also, it is important for you to know:

1. Each monthly installment payment must be received on or before the installment due date stated above. Please allow 7 days for mailing and processing time. Please write the Aqua account number on all payments.
2. Your current monthly bill amount found under the Billing Detail section of your bill is due each month on or before the due date listed on that bill. The current monthly bill amount is equal to the Amount Due minus the Amount Owed from Last Bill-Balance. Please note, the current monthly bill due date is different than the due date of your monthly installment(s) and you will need to send two payments to Aqua. One payment for your current bill amount and another payment for your installment amount.
3. This payment arrangement will automatically cancel if either your monthly installment or your current monthly bill amount is received after their due date. This is the only notice you will receive explaining your monthly payment arrangement.
4. Payments are to be mailed to:

AQUA
P.O. Box 1229
Newark, NJ 07101-1229

If you have any questions regarding this payment arrangement, please contact us at 1.877.987.2782 (1.877.WTR.AQUA)

We appreciate this opportunity to be of service to you.

Sincerely

AQUA Customer Service

An Aqua America Company

PAP015 A-4



Aqua America, Inc.
762 Lancaster Avenue
Bryn Mawr, PA 19010-3489

Seq#18

CLIFTON PRIDGEN
7117 SW ARCHER RD UNIT 2129
GAINESVILLE, FL 32608-4635

00018



Service To: **REGINA GENZEL**
7117 SW ARCHER RD UNIT 2421
GAINESVILLE, FL 32608-4646
 Lot: 13261485 Block:

284-1535

Account Number
001772538 0649221
 ARREDONDO FARMS
 1336568 PWSID # FL2010042

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: 877.987.2782
 Fax: 866.780.8292
 e Mail: custserv@aquaaamerica.com

Questions about your water/sewer service?... Contact us before the due date.
 Bill Date **August 12, 2011** Total Amount Due **\$ 150.98** Current Charges Due Date **September 06, 2011**

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56585683	5/8	08/09/11	30	Actual	1675700	5,000	Gallons
		07/10/11		Actual	1670700		
Average Daily Usage = 166 Gallons		Total Days: 30		Total Usage:		5,000	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 0.00
Total Payments Received	0.00
Remaining Balance	0.00
Water Base Facility Charge Water at Old Rate	11.00
3,500 gallons @ \$0.00731 per gallon	25.59
Current Water Charges At Old Rate	36.59
Water Base Facility Charge Water at Current Rate	5.56
Next 1,500 gallons @ \$0.0062 per gallon	9.30
Current Water Charges at Current Rate	14.86
Current Water Charges	51.45
Sewer Base Facility Charge Sewer at Old Rate	23.81
3,500 gallons @ \$0.00682 per gallon	23.87
Current Sewer Charges At Old Rate	47.68
Sewer Base Facility Charge Sewer at Current Rate	10.79
Next 1,500 gallons @ \$0.00927 per gallon	13.91
Current Sewer Charges at Current Rate	24.70
Current Sewer Charges	72.38

Turn On Fee..... 22.00
 Utility Tax..... 5.15
Amount Due..... \$ 150.98

June 8th / Regina

*8/12 - 1st 2010
 TJ 9/6/11 - North Coast
 3-5 business
 probably not be charged*

Message Center (see reverse side for other information)

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Keep top portion for your records.
 Return this portion with your payment.

AQUA Water/Sewer Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:
REGINA GENZEL
7117 SW ARCHER RD UNIT 2421
GAINESVILLE, FL 32608-4646
 Lot: 13261485 Block:

Account Number
001772538 0649221
 Amount Due **\$ 150.98** Current Charges Due Date **September 06, 2011**
 Amount Enclosed

Seq=40824 Cyc=33M9 1up=1047538 40824 1 MB 0.390

0649221

*****AUTO**MIXED AADC 189 C 108 P 154
 REGINA GENZEL
 7117 SW ARCHER RD LOT 2421
 GAINESVILLE FL 32608-4646



Please make check payable to Aqua Util. FL.
 Print your account number on your check,
 then mail to address on back.

00177253806492210000000150981



D-1-2



Service To:
BENJAMIN D. ANDERSON
7117 SW ARCHER RD UNIT 2629
GAINESVILLE, FL 32608-4658
 Lot: 13261476 Block:

Account Number
001399374 064928
 ARREDONDO FARMS
 1336568 PWSID # FL201004:

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
 Fax: **877.780.8292**
 e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the due
 Bill Date **April 12, 2011** Total Amount Due **\$ 103.58** Current Charges Due Date **May 04, 2011**

Meter Data	Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Unit
	56585698	5/8	04/08/11	30	Actual	231700	3,400	Ga
			03/09/11		Actual	228300		
Average Daily Usage = 113 Gallons			Total Days: 30		Total Usage:		3,400	Ga

Billing Detail

Amount Owed from Last Bill	\$ 97.02
Total Payments Received	97.02
Remaining Balance	0.00
Water Base Facility Charge	15.71
3,400 gallons @ \$0.00731 per gallon	24.85
Current Water Charges	40.56
Sewer Base Facility Charge Sewer at Old Rate	25.99
2,493 gallons @ \$0.00711 per gallon	17.72
Current Sewer Charges At Old Rate	43.71
Sewer Base Facility Charge Sewer at Current Rate	9.07
Next 907 gallons @ \$0.00682 per gallon	6.18
Current Sewer Charges at Current Rate	15.25
Current Sewer Charges	58.96
Utility Tax	4.06
Amount Due	\$ 103.58

Message Center (see reverse side for other information)

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Keep top portion for your records.
 Return this portion with your payment.

AQUA Water/Sewer Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:
BENJAMIN D. ANDERSON
7117 SW ARCHER RD UNIT 2629
GAINESVILLE, FL 32608-4658
 Lot: 13261476 Block:

Account Number
001399374 0649281
 Amount Due **\$ 103.58** Current Charges Due Date **May 04, 2011**
 Amount Enclosed

\$

Please make check payable to Aqua Util. FL.
 Print your account number on your check,
 then mail to address on back.

Seq=39513 Cye=33M9 1up=998110 39513 1 AV 0.335

0649281

*****AUTO**5-DIGIT 32608 C 122 P 143
 BENJAMIN D. ANDERSON
 7117 SW ARCHER RD LOT 2629
 GAINESVILLE FL 32608-4658



00139937406492810000000103587



D:1-2

00020



Service To:
WILLIAM M. WRIGHT
 7117 SW ARCHER RD UNIT 2407
 GAINESVILLE, FL 32608-4645
 Lot: 13261505 Block:

Account Number
000906882 0649211
 ARREDONDO FARMS
 1336568 PWSID # FL2010042

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
 Fax: **866.780.8292**
 e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.

Bill Date
June 13, 2011

Total Amount Due
\$ 1,391.84

Current Charges Due Date
July 05, 2011

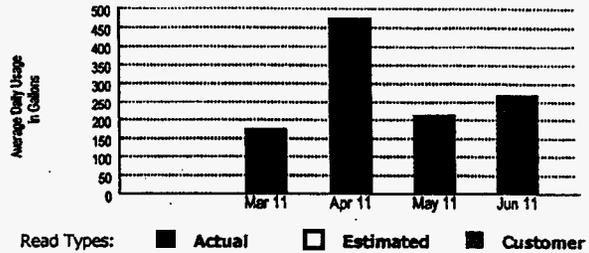
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56584511	5/8	06/09/11	31	Actual	255100	8,500	Gallons
		05/09/11		Actual	246600		
Average Daily Usage = 274 Gallons		Total Days: 31		Total Usage:		8,500	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 1,299.85
Total Payments Received	75.00
Remaining Balance	1,224.85
Water Base Facility Charge	15.71
5,000 gallons @ \$0.00731 per gallon	36.55
Next 3,500 gallons @ \$0.00898 per gallon	31.43
Current Water Charges	83.69
Sewer Base Facility Charge	34.01
6,000 gallons @ \$0.00682 per gallon	40.92
Next 2,500 gallons @ \$0.00 per gallon	0.00
Current Sewer Charges	74.93
Utility Tax	8.37
Amount Due	\$ 1,391.84

Water Usage History



Message Center (see reverse side for other information)

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Keep top portion for your records.
 Return this portion with your payment.

AQUA Water/Sewer Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:
WILLIAM M. WRIGHT
 7117 SW ARCHER RD UNIT 2407
 GAINESVILLE, FL 32608-4645
 Lot: 13261505 Block:

Account Number
000906882 0649211
 Amount Due Current Charges Due Date
\$ 1,391.84 July 05, 2011

Seq=16 Cyc=33M9 1up=1021685A PC=BLCR

BLCR 0649211

WILLIAM M. WRIGHT
 7117 SW ARCHER RD LOT 2407
 GAINESVILLE FL 32608-4645



Amount Enclosed
 \$, .

Please make check payable to Aqua Util. FL.
 Print your account number on your check,
 then mail to address on back.

00090688206492110000001391849





Service To:
WILLIAM M. WRIGHT
 7117 SW ARCHER RD UNIT 2407
 GAINESVILLE, FL 32608-4645
 Lot: 13261505 Block:

Account Number
000906882 0649211
 ARREDONDO FARMS
 1336568 PWSID # FL2010042

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
 Fax: **866.780.8292**
 e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.
 Bill Date **August 12, 2011** Total Amount Due **\$ 516.43** Current Charges Due Date **September 06, 2011**

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56584511	5/8	08/09/11	29	Actual	271600	8,100	Gallons
		07/11/11		Actual	263500		
Average Daily Usage = 279 Gallons		Total Days: 29		Total Usage:		8,100	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 1,482.84	Sewer Base Facility Charge Sewer at Current Rate	11.16
Total Payments Received	335.20	Next 1,862 gallons @ \$0.00927 per gallon	17.26
Remaining Balance	1,147.64	Next 652 gallons @ \$0.00 per gallon	0.00
Adjustments	797.78 Credit	Current Sewer Charges at Current Rate.....	28.42
Water Base Facility Charge Water at Old Rate	10.83	Current Sewer Charges	80.10
3,448 gallons @ \$0.00731 per gallon	25.21	Utility Tax	7.86
Next 2,138 gallons @ \$0.00898 per gallon	19.20	Amount Due.....	\$ 516.43
Current Water Charges At Old Rate.....	55.24		
Water Base Facility Charge Water at Current Rate	5.75		
Next 1,862 gallons @ \$0.0062 per gallon	11.54		
Next 652 gallons @ \$0.0093 per gallon	6.06		
Current Water Charges at Current Rate	23.35		
Current Water Charges	78.59		
Sewer Base Facility Charge Sewer at Old Rate	23.46		
4,138 gallons @ \$0.00682 per gallon	28.22		
Next 1,448 gallons @ \$0.00 per gallon	0.00		
Current Sewer Charges At Old Rate	51.68		

166.55

*55.24
78.59

133.83*

Message Center (see reverse side for other information)

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Keep top portion for your records.
 Return this portion with your payment.

AQUA Water/Sewer Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:
WILLIAM M. WRIGHT
 7117 SW ARCHER RD UNIT 2407
 GAINESVILLE, FL 32608-4645
 Lot: 13261505 Block:

Account Number
000906882 0649211
 Amount Due **\$ 516.43** Current Charges Due Date **September 06, 2011**

Seq=76 Cyc=33M9 1up=1047538A PC=BLCR

BLCR 0649211

WILLIAM M. WRIGHT
 7117 SW ARCHER RD LOT 2407
 GAINESVILLE FL 32608-4645



Amount Enclosed

\$

Please make check payable to Aqua Util. FL.
 Print your account number on your check,
 then mail to address on back.

00090688206492110000000516431





WILLIAM M. WRIGHT
7117 SW ARCHER RD UNIT 2407
GAINESVILLE, FL 32608-4645

Account Number
000906882 0649211
ARREDONDO FARMS
1336568 F123

Aqua Utilities Florida, Inc.
762 W. LANCASTER AVENUE
BRYN MAWR, PA 19010-3489

Tel: 877.987.2782
Fax: 866.780.8301
eMail: custserv@aquamerica.com

10 Day Shut Off Notice
COLLECTION DEPARTMENT OFFICE HOURS ARE
7:30 AM - 5:00 PM WEEKDAYS

Date of Notice	Shut Off Date	Total Amount Due
June 23, 2011	July 6, 2011	\$ 1,224.85

Your bill for \$ 1,224.85 is overdue. Because your bill is overdue, we will SHUT OFF service to:
7117 SW ARCHER RD UNIT 2407 after 8:00 AM on or after July 6, 2011.

To stop the shut off, you must do the following immediately:

1. Pay the total amount overdue. To pay by phone, call our toll free number at 866.269.2908 or go to the payment website at <https://paynow7.speedpay.com/aqua/index.asp>.
 2. Contact Aqua at 877.987.2782 (Select Collections) to let us know that you made a payment, to make a payment arrangement, or to dispute the overdue bill. You can also contact Aqua at our address above.
 3. Call 877.987.2782 (Select Collections) if you or someone in your home has a serious illness or a medical condition.
- Important Notice: Payments will not be accepted by Aqua representatives visiting the property. To avoid service termination due to unpaid bill(s), you must make payments at an authorized payment location. For the nearest location, please call 877.987.2782 (Select Collections). If we shut off your service, you may have to pay the following charges to have service restored:

Overdue amount:	\$ 1,224.85
Reconnect Fee:	35.00
Service Deposit (if required):	50.00
Total if we shut off your service:	\$ 1,309.85

If your service is shut off for non-payment, after making the required payment you must contact Aqua at 877-987-2782 and schedule to have your service reconnected. Your service will be reconnected in accordance with your state approved utility regulations. In most cases service will not be restored until the next business day after your required payment amount has been confirmed.

Keep top portion for your records.
Return this portion with your payment.

Service To:
WILLIAM M. WRIGHT
7117 SW ARCHER RD UNIT 2407
GAINESVILLE, FL 32608-4645



Aqua Utilities Florida, Inc.
PO Box 328 • BRYN MAWR, PA 19010-0328
URGENT NOTICE - OPEN IMMEDIATELY

Seq=636 Cym=1up=1028891 PC=7

*****AUTO**MIXED AADC 189 C 5 P 9
WILLIAM M. WRIGHT
7117 SW ARCHER RD LOT 2407
GAINESVILLE FL 32608-4645



Account Number
000906882 0649211
Total Amount Due
\$ 1,224.85
Amount Enclosed
Due Date
PAST DUE

\$

Please make check payable to Aqua Util. FL.
Print your account number on your check, then
mail to address on back.

00090688206492110000001224851



lot 2647

Dear Mallory Starling,

Thank you very much for taking an interest in the quality of the utilities provided here at Arredondo Farms. My wife and I have been active in this issue for a while, dating back to the previous management of this community. Please allow me to detail some of the experiences we have had while involved.

- attended commission hearings on the matter
- presented water test findings which were in opposition to the Aqua tests that were presented
- told the Aqua CEO to his face that we would not serve him a glass of his own water...he did not seem to care
- were able to have the local TV news channel do a story on it and even come out to film within the community
- were told by Aqua officials that to correct the issues would cost more money than they were willing to spend and that I should purchase a whole house filtration system at my own expense with no possible credit to any future bill
- received water boil notices days after the precaution had been in effect
- poor customer service, billing errors, and "flushing credits" that were never applied

I could continue but I think you get the point. It seems that your company cares much more than the previous company and hearing that you will have representatives and attorneys present lends me some hope. I hope you are able to bring many residents with you as well! Unfortunately I must be at work on the specified date and time to earn the money necessary to pay Aqua's outrageous fee - a fee that I might not actually mind paying if their service matched the price. I wish you and your team the best of luck at the hearing. Please keep us updated on your progress and any future events. Please feel free to read this letter to the commission in our absence. Thank you for being pro-active.

Ryan & Maria Hurley

September 8, 2011

Alachua County Public Health Department
224 SE 24th Street
Gainesville, FL 32604

PUBLIC HEARING REGARDING ARREDONDO FARMS ISSUES WITH AQUA UTILITIES

As residents of Arredondo Farms, we received a letter from the Community Manager, Mallory Starling, about the public hearing that will be held on September 12, 2011. Since, we will not be able to participate, and we were encouraged by our Community Manager to submit any issues with the service provided by Aqua Utilities to the PSC via e-mail, we decided to at least participate by letting you know about some issues that probably some other residents are having.

During the second half of 2010, our pipes exploded twice, because they were completely clogged by sediments. A few months after that, our water heater wasn't working properly until finally, it didn't work at all. My husband drained the water heater to try to fix it, it had so much sediment that in order for him to take it out of the house he had to wait until the water was all out of the heater to begin taking all that white stuff out (inside the house). The sedimentation was so bad that the water heater could not be fixed, so we had to buy a new one. When our neighbor from 2712 saw all the sediment that was inside the water heater told us that Arredondo Farms was having problems with the quality of the water, to put everything inside a zip lock, and take it to the office, we kept it, but at the end we never took it to the office.

People who live here, like us, have limited financial resources, so for us fixing our pipes, buying water heaters, or just changing toilets, bathtubs frequently because of the quality of the water it's not an option.

Hector & Mayda Otero
7117 SW Archer Rd. Lot 2513
Gainesville, FL 32608

To whom it concerns;

8/25/2011

We regret to tell you that we will no longer be renting from YES! Communities. Our lot # is 2515

The reasoning for this, is because between the cost of rent and utilities our single income does not supplement the financial needs.

We have already made arrangements with family in New York, we will be leaving the premises no later than 9/3/2011.

We are aware that there is a remaining amount due of \$400.00 left for August Rent.

We are not able to pay for that at this time, being that we have to make the arrangements to move out of here.

I would hope the we can establish a payment arrangement with you to pay off the \$400.00.

OBR →

our forwarding address is

323 c/hwy 158
Johnstown, NY 12095

attached is our clay and
Aqua bills and you
will see how outrageous
the amount is.

Juan Jose
Jennifer Fret

Any questions
Please call

352 226 3362

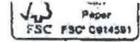
Jennifer Fret

2515

AQUA

Service To:
YES COMMUNITIES
 7117 SW ARCHER RD UNIT ENTRN
 GAINESVILLE, FL 32608
 ENTRANCE
 Lot: 13281343 Block:

Account Number
001451896 0649391
 ARREDONDO FARMS
 1336568 PWSID # FL2010042



Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: 877.987.2782
 Fax: 866.780.8292
 e Mail: custserv@aquamerica.com

Questions about your water/sewer service? ... Contact us before the due date.
 Bill Date **July 13, 2011**
 Total Amount Due **\$ 187.42**
 Current Charges Due Date **August 04, 2011**

Meter Data

Meter	Size	Billing Period - Days	Read Type	Meter Readings	Usage	Units
56585541	5/8	07/11/11 - 32	Actual	212900	7,800	Gallons
		06/09/11	Actual	205100		
Average Daily Usage = 243 Gallons		Total Days: 32		Total Usage:	7,800	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 96.66
Total Payments Received	96.66
Remaining Balance	0.00
Water Base Facility Charge	15.71
7,800 gallons @ \$0.00842 per gallon	65.68
Current Water Charges	81.39
Sewer Base Facility Charge	34.01
7,800 gallons @ \$0.00819 per gallon	63.88
Current Sewer Charges	97.89
Utility Tax	8.14
Amount Due	\$ 187.42

*THIS IS IRRIGATION
NO SURCHARGE!!*

Message Center (see reverse side for other information)

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Keep top portion for your records.
 Return this portion with your payment.

PAPSIS-A-4

AQUA Water/Sewer Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:
YES COMMUNITIES
 7117 SW ARCHER RD UNIT ENTRN
 GAINESVILLE, FL 32608
 ENTRANCE

Account Number: 2261343 Block:
001451896 0649391

Amount Due **\$ 187.42**
 Current Charges Due Date **August 04, 2011**

Amount Enclosed

\$

Please make check payable to Aqua Util. FL.
 Print your account number on your check,
 then mail to address on back.

Seq=41396 Cyc=32M9'1up=1034255 41396 1:MB 0.390

0649391

*****AUTO**MIXED AADC 189 C 109 P 133
 YES COMMUNITIES
 PO BOX 680541
 CHARLOTTE NC 28218-0010



00145189606493910000000187429



D1-2

AQUA

Marzo → 04 \$111.93
1827709

Service To:
AURORA FUENTES
7117 SW ARCHER RD UNIT 2401
GAINESVILLE, FL 32608-4645
Lot: 13261503 Block:

Account Number
001576507 0649206
ARREDONDO FARMS
1336568 PWSID # FL2010042

Aqua Utilities Florida, Inc.
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Tel: 877.987.2782
Fax: 866.780.8292
e Mail: custserv@aquamerica.com

Questions about your water/sewer service?... Contact us before the due date.

Bill Date **December 15, 2010** Total Amount Due **\$ 104.78** Current Charges Due Date **January 06, 2011**

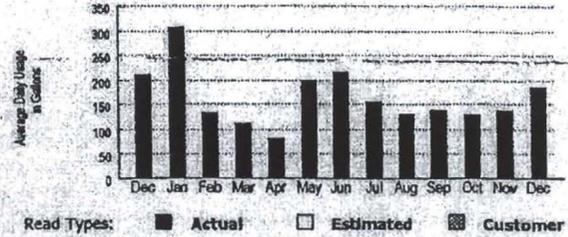
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
58585901	5/8	12/13/10	33	Actual	156000	6,200	Gallons
		11/10/10		Actual	149800		
Average Daily Usage = 187 Gallons		Total Days: 33		Total Usage:		6,200	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 85.69
Total Payments Received	85.69
Remaining Balance	0.00
Water Base Facility Charge	15.71
5,000 gallons @ \$0.00731 per gallon	36.55
Next 1,200 gallons @ \$0.00898 per gallon	10.78
Current Water Charges	83.04
Sewer Base Facility Charge	35.44
Current Sewer Charges	35.44
Utility Tax	6.30
Amount Due	\$ 104.78

Water Usage History



Message Center (see reverse side for other information)

- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.
Return this portion with your payment.

AQUA Water/Sewer Bill

Aqua Utilities Florida, Inc.
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:
AURORA FUENTES
7117 SW ARCHER RD UNIT 2401
GAINESVILLE, FL 32608-4645
Lot: 13261503 Block:

Account Number
001576507 0649206
Amount Due **\$ 104.78** Current Charges Due Date **January 06, 2011**

Amount Enclosed

\$

Please make check payable to Aqua Util. FL.
Print your account number on your check,
then mail to address on back.

Seq=31735 Cyc=33M9 1up=849091 31735 1 AV 0.335

*****AUTO**5-DIGIT 32608 C 88 P 97
AURORA FUENTES
7117 SW ARCHER RD LOT 2401
GAINESVILLE FL 32608-4645



#107.98
172/845

0015765070649206000000104784





Service To:
AURORA FUENTES
7117 SW ARCHER RD UNIT 2401
GAINESVILLE, FL 32608-4645
Lot: 13261503 Block:

Account Number
001576507 0649206
 ARREDONDO FARMS
 1336568 PWSID # FL2010042

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
 Fax: **866.780.8292**
 e Mail: **custserv@aquaaamerica.com**

Questions about your water/sewer service?... Contact us before the due date.
 Bill Date **June 06, 2011** Total Amount Due **\$ 601.63** Current Charges Due Date **June 28, 2011**

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56585901	5/8	05/09/11	333	Actual	194900	66,100	Gallons
		06/10/10		Actual	128800		
Average Daily Usage = 198 Gallons		Total Days: 333			Total Usage:	66,100	Gallons

Billing Detail

Amount Due..... **\$ 601.63**

Amount Owed from Last Bill	\$ 137.93
Total Payments Received	0.00
Remaining Balance	137.93
Adjustments	1,137.25 Credit
Water Base Facility Charge	174.38
55,500 gallons @ \$0.00731 per gallon	405.71
Next 10,600 gallons @ \$0.00898 per gallon	95.24
Current Water Charges	675.33
Sewer Base Facility Charge Sewer at Old Rate	346.13
58,335 gallons @ \$0.00711 per gallon	414.79
Current Sewer Charges At Old Rate	760.92
Sewer Base Facility Charge Sewer at Current Rate	44.21
Next 7,765 gallons @ \$0.00682 per gallon	52.96
Current Sewer Charges at Current Rate	97.17
Current Sewer Charges	858.09
Utility Tax	67.53

Message Center (see reverse side for other information)

- **LONG BILL ALERT** - This bill covers a greater number of days of service than your normal bill. If you require payment arrangements, please call 877.987.2782.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaaamerica.com/aquaonline today to make the switch!
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.
 Return this portion with your payment.

AQUA Water/Sewer Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:
AURORA FUENTES
7117 SW ARCHER RD UNIT 2401
GAINESVILLE, FL 32608-4645
Lot: 13261503 Block:

Account Number
001576507 0649206
 Amount Due **\$ 601.63** Current Charges Due Date **June 28, 2011**

Amount Enclosed

\$

Please make check payable to Aqua Util. FL.
 Print your account number on your check,
 then mail to address on back.

Seq=52 Cyc= 1up=1018591A PC=MISP

MISP 0649206

AURORA FUENTES
 7117 SW ARCHER RD LOT 2401
 GAINESVILLE FL 32608-4645



00157650706492060000000601639

