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315 South Calhoun Street, Suite 600 | Tallahassee, FL 32301 | T 850.224.7000 | F 850.224.8832 Holland & Knight LLP | www.hklaw.com

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D. Bruce May, Jr. (850) 425-5607 bruce.may@hklaw.com COMMISSION

October 27, 2011

Via Hand Delivery

Ms. Ann Cole, Director Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Betty Easley Conference Center, Room 110 Tallahassee, FL 32399-0850

Re:

In re: Application for increase in water and wastewater rates in Alachua, Brevard, DeSoto, Hardee, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc., Docket No. 100330-WS

Dear Ms. Cole:

Enclosed for filing on behalf of Aqua Utilities Florida, Inc. ("AUF") are the original and fifteen (15) copies each of the rebuttal testimony and exhibits of the following AUF witnesses:

- Stan Szczygiel; 07934-11 1.
- Preston Luitweiler; 07935-11 2.
- 3.

Susan Chambers; 07936-11

- William T. Rendell; and 17937-11 4.
- Frank Seidman. 07938-11 5.

PDF DN online.

PSC-COMMISSION CLERK

RAD SRC **ADM**  Ann Cole October 27, 2011 Page 2

For our records, please acknowledge your receipt of this filing on the enclosed copy of this letter. Thank you for your consideration.

Sincerely,

HOLLAND & KNIGHT LLP

D. Bruce May

DBM:kjg

**Enclosures** 

cc: Ralph Jaeger, Esq.
Caroline Klancke, Esq.
Lisa Bennett, Esq.
J.R. Kelly, Esq.
Patricia Christensen, Esq.
Kenneth Curtin, Esq.
Joseph Richards, Esq.
Cecilia Bradley, Esq.
Troy Rendell
Kim Joyce, Esq.

# BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Application for increase in water and	)	
wastewater rates in Alachua, Brevard, DeSoto,	)	DOCKET NO. 100330-WS
Hardee, Highlands, Lake, Lee, Marion, Orange,	)	
Palm Beach, Pasco, Polk, Putnam,	)	Dated: October 27, 2011
Seminole, Sumter, Volusia, and Washington	)	
Counties by Aqua Utilities Florida, Inc.	)	
	)	

# REBUTTAL TESTIMONY

**OF** 

STAN SZCZYGIEL

on behalf of

Aqua Utilities Florida, Inc.

DOCUMENT NUMBER-DATE

07934 OCT 27 =

FPSC-COMMISSION CLERK

1		AQUA UTILITIES FLORIDA, INC.
2		REBUTTAL TESTIMONY OF STAN SZCZYGIEL
3		<b>DOCKET NO. 100330-WS</b>
4		
5		
6	Q.	What is your name and business address?
7	A.	My name is Stan Szczygiel. My business address is 762 W. Lancaster Avenue, Bryr
8		Mawr, Pennsylvania 19010.
9		
0	Q.	Have you previously submitted testimony in this proceeding?
1	A.	Yes. I filed direct testimony on August 10, 2011, in this rate case, and sponsored
2		Exhibits SS-1, SS-2, and SS-3.
3		
4	Q.	What is the purpose of your rebuttal testimony?
5	A.	The purpose of my rebuttal testimony is to address issues raised by Kimberly Dismukes
6		Denise Vandiver, and Earl Poucher, who filed testimony on behalf of the Office of Public
17		Counsel ("OPC").
8		
9	Q.	Are you sponsoring any exhibits with your rebuttal testimony?
20	A.	Yes. I am sponsoring Exhibits SS-4 through SS-11.
21		
22	Q.	Have your reviewed the direct testimony of Ms. Dismukes in this docket?
23	A.	Yes.
24		DOCUMENT NUMBER-DATE
		07934  OCT  27 =

### Q. Do you have any concerns with respect to Ms. Dismukes' testimony?

- 2 A. Yes. I have general concerns with the overall purpose and analytical approach of Ms.
- 3 Dismukes' testimony. I also have specific concerns regarding technical and legal flaws
- in her analysis that, if adopted by the Commission, would result in confiscatory rates.

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### 6 Q. What are your general concerns with Ms. Dismukes' testimony?

- 7 A. Ms. Dismukes attempts to advance arguments about return on equity ("ROE") penalties,
- 8 affiliated transactions, bad debt expense, billing determinants, and rate case expense,
- which she has previously raised and which have been previously rejected by the
- 10 Commission. In a purely academic setting, it may be enticing to continue to argue
- previously rejected regulatory theories. However, Ms. Dismukes' cavalier attitude
- toward regulatory precedent has serious repercussions. Her testimony fundamentally
- threatens the doctrine of regulatory certainty, increases regulatory risks, and causes
- utilities to re-litigate settled issues, which ultimately drive up rate case expense to
- 15 customers.

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- 17 Q. Please explain your specific concerns with Ms. Dismukes' testimony.
- 18 A. My specific concerns are addressed in detail below, by heading.

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# 20 **QUALITY OF SERVICE**

- Q. Ms. Dismukes devotes a significant portion of her testimony urging the Commission
- to impose a 100 basis point penalty on the Company's ROE for what she claims to
- be insufficient quality of service. Do you agree with her recommendation?
- 24 A. No. The testimony of AUF witnesses Luitweiler and Chambers, along with various

witnesses proffered by the Florida Department of Environmental Protection ("FDEP") and the water management districts, demonstrate that AUF's quality of service is good and has significantly improved since the last rate case. Ms. Dismukes' recommendation to penalize AUF with an ROE reduction of 100 basis points is unwarranted and, if adopted, would result in confiscatory rates. Ms. Dismukes' argued for similar draconian ROE penalties in the last rate case, which the Commission rejected.

### AFFILIATED TRANSACTIONS

#### 9 Overview

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Q. Do you have overall comments on Ms. Dismukes' testimony regarding affiliated transactions?

Yes. Ms. Dismukes presents what are essentially three alternative recommendations to reduce AUF's test year expenses based on her so-called "review" of affiliated transactions. First, she recommends that the Commission make a "blanket" adjustment to test year water and wastewater expenses based on her claim that AUF's relationship with its parent and affiliates is not efficient. In support of her primary recommendation, Ms. Dismukes erroneously argues that AUF's affiliate costs have risen significantly since the last case, and points to a superficial and legally flawed comparative analysis that she prepared. In her secondary recommendation, Ms. Dismukes alternatively asks the Commission to reduce test year expenses by \$79,968, for what she deems as "management fees," based on arbitrary "adjustments" she makes to AUF's market study. In her tertiary recommendation, Ms. Dismukes again requests a "blanket" adjustment to reduce the water expense by \$882,388 and wastewater expense by \$348,674 in order to "hold" affiliate costs to 2007 levels. This recommendation is disingenuous and

1	confiscatory. As I will discuss in my testimony, her adjustment would actually cut out over
2	\$1.2 million in affiliate expenses that the Commission approved in the last case

I will address Ms. Dismukes' primary, secondary, and tertiary recommendations below.

#### Ms. Dismukes' Primary Recommendation

- Q. What is the basis for Ms. Dismukes' primary recommended adjustment regarding affiliate transactions?
- Ms. Dismukes recommends the Commission reduce water expenses by \$664,023 and wastewater expenses by \$312,822. In support of her primary recommendation, Ms. Dismukes falsely claims that there has been a significant increase in AUF's affiliate costs since the last case. She also relies on a superficial and legally flawed analysis that purports to compare various regulated water and wastewater utilities within Florida. I fundamentally disagree with Ms. Dismukes' primary recommendation and her underlying analysis.

- Q. Has AUF made available to OPC and Staff all documentation regarding affiliate transactions in this case?
- 19 A. Yes. AUF has made all documentation relating to affiliate transactions available to the
  20 OPC and to Staff as part of the audit and discovery phases of this rate case. I would point
  21 out that Staff Auditors have extensively audited the Company's affiliate transactions,
  22 including affiliate costs and charges, and nothing in Staff's Audit Report remotely
  23 suggests that those allocated costs and charges were not reasonable or necessary.

- Q. Please describe the degree and amount of discovery that OPC served on AUF in regard to affiliate transactions.
- 3 A. I personally participated in the discovery phase of this case and can attest that, thus far, 4 AUF has received and has responded, or is in the process of responding, to over 991 5 interrogatories and 347 production of document requests in this case. discovery was extremely comprehensive in regard to affiliate transactions. Affiliate 6 7 information that AUF provided to OPC included thousands of pages of documents 8 concerning such things as organizational charts on employees and positions for Aqua 9 Services, compensation, benefits, wage increases, types of services for allocations, time assignments, and detailed analyses of the logs of the direct and allocated costs for AUF. 10 AUF also provided OPC with a granular listing of all Service Company employees that 11 12 allocate time to AUF, along with their salary and benefit information. In addition, AUF's discovery responses explained in detail the components of the service and sundry charges 13 14 as those components relate to corporate allocations.

Q. Do you agree with Ms. Dismukes' claim that AUF's affiliate charges have increased significantly since the last rate case?

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No, Ms. Dismukes is wrong. Total affiliated charges from ASI and other subsidiaries have decreased for those systems in the last rate case. This information has been provided to OPC during the discovery phase of this proceeding. Ms. Dismukes' refusal to acknowledge this is simply a smokescreen to bolster her position.

In response, I have prepared Exhibit SS-4, which shows the amount of affiliated costs per book in AUF's last rate case compared to the affiliated costs per book included in the current rate case. My exhibit demonstrates that the total charges from ASI and other subsidiaries to AUF have actually decreased since the last rate case.

A.

### Q. Please explain Exhibit SS-4 in detail.

As helpful background to understanding the exhibit, there are four basic types of charges which are allocated by ASI or other Aqua subsidiaries to AUF: (1) Management Fees Corporate (Service and Sundry); (2) Direct Accounts Payable ("DAP") charges; (3) Regional Management Fees; and, (4) Customer Billing and Call Center Expenses ("ACO"). In addition, Aqua America, Inc. ("AAI"), provides insurance coverage for AUF's Florida operations, which is not included in this exhibit. I will explain insurance coverage later in my testimony. I note that these allocations were accurately summarized by Staff witness Welch on pages 2 and 3 of her direct testimony.

Exhibit SS-4 provides a clear comparison of the four categories of affiliated charges which are allocated to AUF. Exhibit SS-4 shows the per book amounts of affiliate charges for the historical test year in the last rate case (2007) and the per book amounts of affiliated charges for the test year in this current rate case with respect to: (1) the total state of Florida; (2) the AUF systems previously included in AUF's last rate case; and (3) the six new systems not included in the last rate case. Again, this comparison is drawn from the per book affiliated charges in the test year for the last case and those affiliated charges in the test year for this case.

- For the AUF systems in the prior rate case, Exhibit SS-4 shows that:
  - 1) Management Fees Corporate (Service and Sundry) has decreased from the last rate

case by \$54,224.

- 2 2) DAP Charges have increased over the test year by \$12,782; due mainly to increases in IT related operating expenses.
  - 3) Regional Management Charges increased by \$16,287. This item has already been adjusted downward by the Commission in its Order No. PSC-11-0256-PAA-WS, issued on June 13, 2011 ("PAA Order"), as a result of Staff's Affiliate Audit Finding No. 4. This adjustment relates to a then-employee of AUF whose salary was allocated to states outside of Florida where a portion of the employee's work was performed. AUF is not objecting to this adjustment which is reflected in the PAA Order.
  - 4) ACO expenses have decreased by \$18,886.

In summary, Exhibit SS-4 demonstrates that the total charges from affiliates to the AUF systems included in the last rate case have actually gone <u>down</u> from \$795,266 in the last case to \$751,225 in the current case, for a total decrease of \$44,041. Exhibit SS-4 also shows that, by including the six new systems that are part of the current rate case, there was still a decrease of \$17,612 in allocated charges compared to AUF's last rate case.

It is unfortunate that, after the extensive discovery responses which AUF provided to OPC on this issue, Ms. Dismukes still fails to understand that allocated affiliated charges have gone down.

- Q. Do you have any idea why Ms. Dismukes is unable to comprehend that affiliate charges have gone down?
- 24 A. I don't know for certain, but I suspect that her confusion is related to the way the

Company now records "in-state administrative costs," which I want to emphasize are costs that AUF incurs directly within the state, and are in no way related to affiliate costs.

#### Q. Please explain.

A. In the last rate case, the Commission ordered AUF to transition to a new approved capband rate structure. During that transition, AUF modified the manner in which it recorded "in-state administrative costs." (As stated earlier, these are <u>not</u> affiliated charges, but rather costs that AUF itself incurs directly.) As a result of this modification, AUF's accounting system now breaks out what had been larger buckets of line-item expenses into more granular units. This allows AUF to more clearly identify charges so that AUF's management can better track expenses.

- Q. Please provide an example of how AUF modified the manner in which it recorded in-state administrative costs.
- A. Prior to 2009, AUF distributed its in-state legal expenses among its Florida jurisdictional and Florida non-jurisdictional systems based on customer counts of those systems. Those in-state legal expenses were distributed to Expense line Accounts 675.863 Miscellaneous (Intraco Clearing) for water and 775.863 (Miscellaneous Intraco Clearing) for sewer on the individual system's financials based on the prior fiscal year's customer counts for each system.

For 2009 and years forward, AUF began **directly charging** legal expenses to a specific system in the Legal Expense Account if the system could be identified in the legal invoice. Invoices that indicated a shared legal expense among AUF's jurisdictional and

non-jurisdictional systems were still allocated based on customer account, but were appropriately reflected in the Legal Expense account instead of the Miscellaneous Expense, as previously recorded. As I mentioned earlier, this was done to enable AUF's management to better track expenses on a more granular basis. Again, recording of instate charges have nothing to do with affiliate charges.

A.

# Q. Can you provide another example of how AUF modified the manner in which it recorded in-state expenses?

Yes. For the In-State Miscellaneous Expense (again, not an affiliate charge), AUF distributes on a monthly basis O&M charges from the In-State Administrative accounting units to Florida jurisdictional and non-jurisdictional systems (accounting units) based on customer count and percentage (%) of labor. Just as I mentioned earlier, these O&M charges are not affiliated costs, but rather are costs that AUF itself incurs. Prior to 2009, all of these costs were previously booked to expense line Accounts 675.863 Miscellaneous (Intraco Clearing) for water and 775.863 Miscellaneous (Intraco Clearing) for sewer on the individual systems financials based on the prior fiscal year's customer counts for each system. Beginning in 2009 and forward, all of these costs are now booked appropriately to expense line Accounts 634.800 (Management Fees - States) for water and 734.800 (Management Fees - States) for sewer on the individual systems financials based on the prior fiscal year's customer count for each system. Also in 2009, AUF also began including Payroll Taxes in Management Fees-States, which was not done in 2008 and prior years. Again, this was done to enable AUF's management to better track expenses on a more granular basis.

- Q. If "in-state administrative costs" are not affiliate costs, then why would changes in the way AUF recorded "in-state administrative costs" confuse OPC about affiliate charges?
- A. Apparently OPC has failed to understand that its claimed "shift" in distribution 4 methodology was simply an accounting change in recording in-state administrative costs. 5 Where the in-state management and legal expenses were previously recorded in the 6 Miscellaneous Expense lines for water and sewer in the past (i.e., in last rate case), they 7 are now appropriately reflected in either the Legal Expense, or the Management Expense 8 lines in compliance with NARUC Uniform System of Accounts. In review of the Staff 9 10 spreadsheets and the PAA Order, this concept was fully understood and comprehended by the Commission Staff. 11

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- Q. Did OPC protest in-state administrative expenses?
- 14 A. No. Based on my review of the relevant pleadings, OPC did not protest any of these "in-15 state administrative expenses."

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### Non-Regulated Affiliates

- 18 Q. Ms. Dismukes alleges that Aqua America fails to consistently allocate costs to its
  19 non-regulated affiliates. Do you agree?
- A. No. After reviewing Ms. Dismukes' assertions regarding certain non-regulated affiliates not being allocated and affiliate charges allocation, I would like to explain how each of these non-regulated businesses are handled in Aqua's allocation process:

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1) Aqua Georgia was acquired at the beginning of 2010, midway into the test year. In 2010, there was no allocation of ASI costs to Georgia. Going forward Aqua will

charge Georgia a portion of ASI based on imputed customer count (entity assets to total assets). The imputed customer count for Aqua Georgia is 408 customers or 0.0445% of Aqua America. For purposes of this rate case, the impact to AUF would result in an annual reduction of allocated ASI and regional expenses of \$244.44 if Aqua Georgia were in the full test year.

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2) Suburban Environmental Service Company falls under Aqua Resources. Like Aqua Resources, Suburban has no "utility" customers. However, Aqua calculates imputed customers for Aqua Resources to absorb its portion of the ASI costs. The assets of Suburban as well as Aqua Resources result in an imputed customer count of 2,695 and, therefore, are receiving a portion of ASI allocated costs.

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3) Utility & Municipal Services, Inc. is owned by Aqua PA and receives passive income similar to other forms of passive income in many of our states (for example, passive income from antenna leases). These operations with passive revenues do not have customers or assets therefore they receive no allocation. Additionally, many of the passive revenues of Aqua serve to reduce the revenue requirement of the relevant state operating company.

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Aqua Operations is a legal entity that holds and administers Operation and Maintenance contracts at the applicable state level.

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4) Aqua does not allocate costs to all of its contract operators because not all of its contract operators require and receive services that are provided by the Service Company. As I explained in the last rate case (on page 14 of my rebuttal testimony), the majority of the contract operator services provided in Ms. Dismukes' Schedules 8 and 9 are locally driven. This means that the contract operator services for these various entities do not receive cost allocations from the Service Company because the local affiliate listed in the contract does not receive services from the Service Company. Instead, the local affiliate creates, processes, and bills the non-affiliate entities in accordance with the terms of the contract. Revenues are derived from completion of the services outlined in the contract and are recorded on the books of the relevant affiliate named in the contract. I would note that Aqua America, Inc., Aqua Services, Inc., and AUF currently are not a party to any contracts to provide operator services for non-affiliate companies. Consequently, no revenue for contractor services is recorded on their books. Finally, let me point out that the references on Ms. Dismukes' Schedule 9 to "description of services provided" refer to the services that the local affiliate is providing as a contract operator for these entities, and does not refer to services from the Service Company.

Do you believe that Ms. Dismukes understands the issue of contract operator

40 **Q.** 

services?

She should. The issue of contract operator services was explained in detail to Ms. Dismukes and to OPC in the last rate case, and also in response to OPC's discovery in this case. As Ms. Dismukes acknowledges on page 47 of the vast majority of the municipal contracts, there are no corporate services provided to these affiliates; therefore, there are no charges from Aqua America, ASI or ACO. Such costs are generally incurred in the individual states. To the extent any services are provided to non-regulated affiliates, costs are allocated from affiliates using the existing affiliate interest agreement and the underlying allocation methodology consistent with the last rate case. This is explained on Schedule 8 of Ms. Dismukes' Exhibit KHD-1. Furthermore, for the contract operations related to Aqua Resources, Ms. Dismukes has acknowledged on page 46 of her testimony that Aqua Services has allocated costs to Aqua Resources.

A.

A.

Q. Ms. Dismukes claims that AUF has failed to explain how its allocation methodology for contract services takes into account the "complexity" of contract service operations. Do you agree?

Again, Ms. Dismukes is rearguing issues that she raised but were rejected in the last rate case by this Commission. Just as I testified in the last rate case, Ms. Dismukes has made no showing that she has the experience or knowledge to substantively comment on the complexity and size of the in-state operations of our other state operations. However, I do note that her claim appears to contradict her later statements on page 72, where she observes, "I do not believe operating characteristics have as much of an impact on customer and administrative expenses as the Company does," and then again on page 74, where she states, "I do not believe operating characteristics would have a significant impact on customer and administrative expenses." It strikes me as inconsistent for her to advocate

greater allocations to account for added "complexities and size differentials" of certain systems, but later argue in her comparative analysis that the operating characteristics of a utility do not have an impact on administrative expenses.

 $\mathbf{Q}$ .

- Ms. Dismukes claims that because some of Aqua's non-regulated affiliates have common officers and directors with regulated affiliates, Aqua may have failed to properly allocate their salaries and benefits to the non-regulated affiliates. Is Ms. Dismukes correct?
- 9 A. No. The fact that there are some common officers among regulated and non-regulated affiliates should not dictate whether or not to allocate officer salaries. All legal entities require assigned officers and directors. Aqua, as in the case of most businesses that have multiple legal entities, does not conduct business generally through these officers or directors. For example, in the case of Aqua Operations, which covers multi-state non-regulated contracts, the contracts are handled at the state level and are generally signed by the state president.

- Q. Does Aqua America have a formal policy governing how it allocates costs to its unregulated affiliates?
- 19 A. Yes. Aqua America's allocations policy to regulated and unregulated affiliates is set
  20 forth in and governed by the Corporate Allocation Manual and the affiliated interest
  21 agreement among and between ASI and the state operating company. This information
  22 was provided to OPC during discovery in this case.
- Q. Did Ms. Dismukes identify any instances where Aqua was not following its allocation policy?

- Yes. As I outlined above, if Aqua Georgia had been in existence for the entire test year and received its full allocation, the full year impact would reduce the corporate expense allocation in this rate case by \$244.44.
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- 5 Q. Did Ms. Dismukes recommend any specific adjustments based on her claim that
- 6 Aqua America failed to properly allocate costs to its non-regulated affiliates.
- 7 A. No.

- 9 Q. You mentioned previously that insurance costs are allocated by Aqua America to
  10 AUF. Can you explain how insurance is allocated to Aqua's subsidiaries?
- Agua obtains insurance coverage for the entire company for insurances such as Worker 11 A. Compensation, Vehicle, and General Liability (this excludes medical insurance which is 12 direct cost by subsidiary in Account 604/704). The cost of this insurance coverage is 13 comprised of two elements: 1) premiums for base coverage, and 2) claims experience for 14 the deductable portion of these policies. For the premium portion of this cost, Aqua 15 allocates each type of coverage based on a factor that mirrors the driver of that given 16 cost. For example, Vehicle Insurance premiums are based on the number of vehicles in 17 each operating unit, and Workman Compensation premiums are based on payroll dollars. 18 For the claims portion of these costs, Aqua takes a five-year average of each entity's 19 claim experience and it is weighted to all other entities to determine the current year's 20 claim expense. 21

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#### AUF - Florida Study

Q. In your direct testimony, you presented the Commission with a Florida Study-

Exhibit SS-2--which shows that AUF's customers benefit by having centralized services provided to it by AAI. How do you respond to Ms. Dismukes' criticisms of this study?

First, I think it is important to note that Ms. Dismukes does not present any testimony which shows that any specific affiliate charge to AUF is above market or is otherwise inherently unfair. In fact, she does not even attempt to challenge a specific affiliate charge as being above market. Instead, Ms. Dismukes makes a series of unsupported claims that AUF's affiliate study <u>understates</u> the value of the services ASI provides to AUF, and erroneously <u>overstates</u> the costs of outside vendors to make it appear that AUF saves money by using ASI services rather that retaining those services from outside sources.

For example, Ms. Dismukes generally asserts that AUF has understated the hourly rates for ASI for in-house engineering, legal, accounting and management service employees by assuming that 100 percent of those ASI employees' hours would be billable. Again, Ms. Dismukes is wrong. In calculating the internal hourly rate for ASI employees for purpose of the market study, AUF appropriately recognized that ASI employees in fact bill out approximately 1,838 hours per year, not the 2,080 hours per year as claimed by Ms. Dismukes. This is because ASI employees only bill out time they actually work, not unproductive time like vacation, holidays, and sick days.

- Q. Ms. Dismukes suggests that the study overstates the costs of outside services because it fails to take into account potential discounts from outside firms. Do you agree?
- 23 A. No, I do not. Ms. Dismukes offers no suggested discounts in her testimony; she merely
  24 speculates that some discounts "may" be potentially available. Based on my experience as

an outside contractor, I know that discounts are <u>not</u> a certainty in the market. Some clients may receive a discount, while others will not. Furthermore, if a discount is available, the amount of the discount will likely differ from client to client. Thus, even assuming that a discount may be given, the resulting rates could very well still be higher than ASI's internal rates. Ms. Dismukes' speculation as to discounts is not credible and is not supported by any facts.

A.

# Q. Do you agree with Ms. Dismukes' claim that the study, by excluding travel expenses, understates the hourly rates of ASI employees?

No, I do not. In Exhibit SS-2, I specifically excluded travel because consultants would bill the clients separately for travel. My analysis compared ASI's rate to what a typical consultant would charge for similar functions. This analysis was not meant to normalize expenses to appropriate rate case levels. Furthermore, to get a true apples-to-apples comparison, it does not make sense to normalize ASI's rate and not normalize an outsider contractor's rate as well. To arrive at the ASI hourly rates in the original study, I added both Service and Sundry allocations, and then I excluded items that would be billed out separately.

Q.

A.

# Ms. Dismukes criticizes the market study's analysis regarding the costs of engineering services from outside sources. Do you agree?

No. Ms. Dismukes claims that the market rate analysis for engineering firms is deficient because only two engineering firms were considered. Ms. Dismukes is wrong. One need only look to OPC's outside engineering services to see that AUF's study is reasonable. OPC has retained the engineering services of Mr. Andrew Woodcock, who charges OPC at

a rate of \$185 per hour, which is higher than both ASI's rate and the market rate that AUF has analyzed.

I also disagree with Ms. Dismukes' suggestion that ASI's engineers do not have the education and expertise comparable to outside engineers in the study. As shown in AUF's response OPC Request for Production of Documents No. 175, AUF's study included all levels of engineers with various degrees of education and expertise, similar to ASI engineers.

Ms. Dismukes' claim that AUF failed to explain that the \$82/ hour engineering costs included "overhead" is equally baseless. As AUF stated in its response to OPC Interrogatory No. 250, all overhead to run the business is included in ASI's hourly rates. ASI, however, does not charge a profit margin to its affiliates.

# Q. Ms. Dismukes criticizes the study's analysis regarding the costs of legal services from outside sources. Are her criticisms valid?

A. No. Ms. Dismukes improperly attempts to distort the data in The Florida Bar's 2010 Economic & Law Office Management Survey. For example Ms. Dismukes erroneously suggests that the Survey shows that the average hourly rate for lawyers is in the range of \$220-\$245. To get to that number, she appears to manipulate the data to support her point of view. For instance, where the Survey states the hourly rate for some lawyers is "\$100 or less" or "over \$350," Ms. Dismukes' calculation arbitrarily uses \$90/hour for the low rate and \$400/hour for the high rate, thus shifting the average in her favor. Ms. Dismukes has not presented any evidence which shows the highest rate charged by any Florida lawyer is

1 \$400/hour, nor can she
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- Q. How did you obtain the \$247/hour rate for lawyers that is included in the market study?
- 4 A. From the Director of Research, Planning & Evaluation for The Florida Bar.

Q. Do you understand Ms. Dismukes' statement that the hourly rates for ASI lawyers could increase from \$140/hour to \$364/hour?

- No. Ms. Dismukes provides no explanation on why she believes that ASI legal rates could increase to \$364/hour. I suspect that Ms. Dismukes is manipulating the hourly rate by making unilateral changes to the number of hours that an ASI attorney would work in a year. As I mentioned earlier, Ms. Dismukes has <u>erroneously</u> assumed that the hourly rate in the study was based on each ASI attorney billing out all 2,080 hours per year.
- 14 Q. Ms. Dismukes also criticizes AUF's analysis regarding the cost of outside accounting
  15 services. Are her criticisms valid?
- No. Ms. Dismukes essentially is arguing that any accountant in ASI would <u>not</u> be able to 16 A. charge the rate as someone working at an outside accountant. That simply is incorrect. 17 Many accountants in ASI have a CPA and come from a public accounting background. 18 Moreover, there are several outside accountants who never obtain their CPA. There are 19 ASI employees who are Vice Presidents, Directors, and Senior Managers whose hourly rate 20 would be comparable to the rate of Directors in public accounting, if not even higher 21 positions. 22
  - Q. Ms. Dismukes criticizes AUF's analysis regarding the hourly rates for management

#### consultants. Are her criticisms valid?

A. No. Ms. Dismukes claims that the hourly rate for management consultants used in AUF's analysis is overstated because, according to her, the highest hourly rate included in the survey—\$468—would result in "annual compensation of \$973,440." What Ms. Dismukes has done is to equate a professional's hourly rate with a professional's total compensation. That is absurd. As a consultant, Ms. Dismukes knows very well that an hourly rate is what is billed out to clients, which includes overhead, not just compensation.

In another obvious attempt to arbitrarily manipulate the data, Ms. Dismukes recommends that if the Commission accepts AUF's market analysis then it should only use the "lowest hourly rates of the management firms shown." However, if the lowest hourly rates are used in the calculation, then it could not be considered a true mathematical average of all consultants. This is another example where Ms. Dismukes has cherry-picked the numbers so that the data supports her position.

A.

## Q. Does Ms. Dismukes make adjustments to AUF's affiliate study?

Yes. Based on her claims summarized above, Ms. Dismukes makes a series of arbitrary and self-serving adjustments to increase the hourly rate of ASI employees. For example, Ms. Dismukes arbitrarily increases by 40 percent the hourly rate of each ASI category in the market study based upon the erroneous premise that, in calculating ASI hourly rates, AUF assumed that ASI employees would bill 100 percent of their time. As I have previously testified, Ms. Dismukes is absolutely wrong. ASI employees only bill for time worked. Ms. Dismukes' arbitrary "hourly rate" adjustments are designed simply to manipulate data to support her position. Ms. Dismukes also made similar arbitrary

adjustments to include travel, computer hardware/software and other costs to inflate the hourly rate of ASI employees included in the market study. *See* Schedule 13 of Exhibit No. KHD-1. Even if you assume that all of Ms. Dismukes' adjustments are legitimate (which I strongly assert they are not), Ms. Dismukes' Schedule 14 shows that the only affiliate charges that exceed the market rate are \$79,968 in "management charges." As I will discuss later, this appears to form the basis for Ms. Dismukes' secondary recommended adjustment.

### 9 Q. Can you comment on Schedule 12 to Ms. Dismukes' testimony?

10 A. Yes. Ms. Dismukes continues to manipulate the data to support her argument. Specifically,
11 she attempts to lower the hourly rate of the outside consultants in the study by arbitrarily
12 shifting a greater percentage of time spent to lower level employs. She provides no credible
13 support for this adjustment.

- Q. On pages 50 and 51 of her testimony, Ms. Dismukes questions why a company would outsource these services where it cannot demonstrate that it would be less costly than providing the service in-house. Ms. Dismukes also states the Commission would likely frown on the high costs of outside consultants being passed onto ratepayers. Do you agree?
- 20 A. AUF has demonstrated that it is much less costly to provide these services "in-house."

- Q. Has anything in Ms. Dismukes' testimony caused you to question the study set forth in Exhibit SS-2?
- 24 A. Absolutely not. I strongly disagree with Ms. Dismukes' claims that there are

"shortcomings" with the market study. However, I have updated the study to address her purported concerns, which is attached to my rebuttal testimony as Exhibit SS-5.

#### Q. Please explain your updated study.

A. First, I have revised the analysis to exclude all ASI employees that hold less than a Bachelors' degree in the categories of accountants and management professionals. Although I disagree with Ms. Dismukes, I did this to address her claims that combining various accounting functions and management functions into one accounting rate and one management rate "hides" the differences in education and experience needed to perform the function. Second, although I believe Ms. Dismukes is incorrect, I have also included travel expense, and computer hardware and software maintenance costs in the hourly rate of each type of employee to address Ms. Dismukes' purported concerns. I have also obtained three additional engineer proposals and adjusted my hourly rate for outside engineers to include this additional rate information. AUF typically uses six engineering firms a year; therefore, I believe that using five proposals is an appropriate market level sample for AUF.

### Q. Please summarize what your updated study shows.

As was demonstrated by the original study, the updated study also clearly indicates that charges for ASI services are still well below market rates in each and every category.

- Q. Should the Commission accept Ms. Dismukes' recommendation and reject AUF's analysis?
- 24 A. No. The Company has demonstrated that affiliate charges from ASI do not exceed the

going market rate. In fact, both the original study in SS-2 and the updated study in SS-5 demonstrate that AUF's affiliate costs are <u>below</u> market. If AUF was a stand-alone company, it would be required to obtain tax, accounts payable, accounts receivable, payroll, rate making, human resources, engineering, legal, and other services that it currently obtains from ASI. Thus, the analyses in Exhibits SS-2 and SS-5 are the most comprehensive comparison that could be shown to address what AUF would actually be charged if it had to go to outsiders and obtain similar services.

In summary, I continue to believe that the Commission got it right in the PAA order, when it stated, "we find the Utility has met its burden of proof by demonstrating that AUF's requested affiliated charges are reasonable and that customers are benefitting from the remaining allocated affiliate charges." OPC's witness has offered no evidence that the Commission's objective analysis was incorrect.

#### **OPC Comparative Analysis**

- Q. After criticizing AUF's market study, does Ms. Dismukes make any specific adjustments to affiliated charges?
- 18 A. No. Ms. Dismukes simply resorts to the argument she made in the last case, which is to
  19 recommend a "blanket adjustment" to affiliated charges that would reduce water expenses
  20 by \$664,023 and wastewater expenses by \$312,822. She bases her "blanket adjustment"
  21 not on the specific affiliate charges, but rather on her "comparing" AUF to various
  22 regulated water and wastewater utilities within the state of Florida. In my opinion, Ms.
  23 Dismukes' comparative analysis and her "blanket adjustment" suffer from the same flaws
  24 embedded in her analysis and recommendations in the last rate case. The Commission

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# O. Do you have specific concerns regarding Ms. Dismukes' comparison of AUF's allocated overhead and rates to other utilities?

5 A. Yes. In effect, Ms. Dismukes is asking the Commission to set AUF's rates based on the costs, investments, and rates of other "peer group" utilities, and not on AUF's own costs 6 and investments. Ms. Dismukes' "peer group" rate-setting theory violates the Florida 7 Statutes, the Commission's rules, and long-standing Commission precedent, all of which 8 require that the rates of a water and wastewater utility be established to allow the utility the opportunity to recover its prudently incurred expenses and to earn a fair return on its 10 investments. Ms. Dismukes' "blanket adjustment" to AUF's expenses would also be 11 confiscatory. The Commission's PAA Order expressly recognized the legal flaws 12 embedded in Ms. Dismukes' "peer group" adjustment: 13

> To disallow affiliate charges solely based on the purported cost structures of other utilities would ignore the actual costs incurred by AUF and violate fundamental principles of cost-of-service regulation . . . . As set forth in Section 367.081(1), F.S., we shall fix rates which are just, reasonable, compensatory, and not unfairly discriminatory.

> Rates should be established to allow a utility the opportunity to recover its prudently incurred expenses and to earn a fair return on its investments. not to guarantee that it will do so. However, in determining a utility's rates by use of a prudent investments theory or original cost basis, we must consider whether rates are confiscatory and deprive a utility of a fair return. In rate cases, we are free to follow such methods as we may choose so long as the "end result" of such methods is the establishment of just and reasonable rates, and so long as such methods do not go so far astray that they violate Florida Statutes or run afoul of constitutional guarantees.

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Given the above, we believe that the Utility could make a compelling argument that the rates resulting from an approval of OPC's proposed allocated overhead adjustment would be confiscatory. To this point, the U.S. Supreme Court has addressed utility claims of unconstitutional

takings in the rate of return regulation environment on several occasions.
The Court has held in those cases that rates set so low as to deny an
adequate rate of return are confiscatory. (Citations omitted.)

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- Q. You point out that the PAA Order states that there is a compelling argument that Ms. Dismukes' recommended "peer group" adjustments to AUF's allocated overhead expenses would be confiscatory. Does Ms. Dismukes try to evade the issue of confiscatory rates in her testimony?
- Yes. On page 75 of her testimony, Ms. Dismukes states, "if affiliate costs are not prudently incurred, disallowing recovery of such costs is not confiscatory." This is circular reasoning. Ms. Dismukes is suggesting that AUF has imprudently incurred affiliate costs. However, nowhere in her testimony does she come close to identifying a single affiliate costs that AUF imprudently incurred.

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- 15 Q. Has the Commission previously addressed a similar argument by Ms. Dismukes?
- 16 A. Yes. As recognized in the PAA Order, the Commission rejected essentially the same
  17 argument by Ms. Dismukes made in a 1992 rate case. In that case, the Commission
  18 found it was inappropriate to make the reduction recommended by Ms. Dismukes when
  19 the record did not support an argument that any specific affiliate charge was
  20 unreasonable. In re: Application for Rate Increase by South Fort Myers Division of
  21 Florida Cities Water Company in Lee County, Docket No. 920808-SU, Order No. PSC22 93-1288-FOF-SU (Sept. 9, 1993).

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Q. Do you have other concerns with Ms. Dismukes' recommended "peer group" adjustment to AUF's allocated overhead expenses?

Yes, I do. From a purely analytical perspective, I fundamentally disagree with using this type of "peer group" comparison to make financial adjustments to any business entity, much less a utility like AUF that is subject to cost-of-service regulation. The source data relied on by Ms. Dismukes does not permit an "apples to apples" comparison with AUF. The limitation on the use of the data stems from the varying levels of services provided by the service companies to their individual affiliates (if there are service companies), the different allocation methodologies, and the lack of detail in the data submitted which prevents a clear determination of the amount of costs charged or the prudency of those charges. Furthermore, there is no indication that Ms. Dismukes has audited the source documents of the "peer group" companies, nor is there any indication that she has a baseline understanding of the condition of their facilities. There is also no showing of whether the companies are in need of rate relief, whether they are operating at a loss, or whether they have a service company. Moreover, those companies' corporate structures, expenses, operating standards, and environmental compliance records are not considered.

A.

I also take issue with the fact that Ms. Dismukes is ignoring data provided by AUF in the discovery process, and also manipulating data that AUF provided to make her point.

A.

# Q. Why do you say that Ms. Dismukes ignored and manipulated data that AUF provided to OPC in discovery?

In response to OPC Production of Documents Request No. 143, AUF provided OPC with a spreadsheet (file POD\_143 Allocated Chg.xlsx) which contains the documentation for all allocated charges from Aqua affiliates to AUF. That spreadsheet shows that \$487,392 in actual Management fees were charged from Aqua affiliates to AUF, with \$352,903

charged to AUF water systems and \$134,489 charged to AUF wastewater systems. Ms. Dismukes ignored these allocated charges that were provided in the spreadsheet. Instead, she arbitrarily selected amounts in specific expense accounts which, significantly and erroneously, overstated the administrative expenses when compared to the actual amounts charged to AUF by Aqua Affiliates as shown in the spreadsheet provided in response to Request No. 143.

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# Q. Can you provide a more granular explanation of Ms. Dismukes' incorrect use of AUF's data?

Yes. This can be readily seen by reviewing Schedule 21 of Ms. Dismukes' Exhibit No. KHD-1. As I just stated above, the actual Contractual Services – Mgt Fees charged to AUF's water systems by Aqua affiliates is \$352,903 which is \$946,767 less than the \$1,299,669 shown on Schedule 21 (Page 1 of 6) under AUF Contractual Services – Mgt. Fees. Similarly, the actual Contractual Services – Mgt Fees charged to AUF wastewater systems by Aqua affiliates is \$134,489, which is \$352,216 less than the \$486,705 shown on Schedule 21 (Page 4 of 6) under AUF Contractual Services – Mgt. Fees. Therefore, by ignoring the data provided to OPC through discovery, Ms. Dismukes' comparison schedules overstate affiliate charges for AUF's water systems by \$946,767 for AUF water systems, and overstate affiliate charges for wastewater systems by \$352,216.

# Q. Where does this overstatement appear in Ms. Dismukes' Administrative & General ("A&G") Comparative Analysis schedules?

23 A. The overstated amounts are shown in total and by rate band in Ms. Dismukes' Schedule 24 21, on pages 1 through 6. The erroneous amounts are included in the AUF line under the

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# Q. If the overstated amounts are not administrative expenses that are charged to AUF by Aqua affiliates, then what are they?

The overstated amounts represent the In-State Administrative Expenses shown in Exhibit 5 A. SS-4, which are not affiliate allocated charges, and were not protested by OPC or any 6 other party in this rate case. Ms. Dismukes' overstatement appears to stem from her 7 misinterpretation of the way the Company now records the "In-State Administrative 8 Costs," and is not related in any way to the allocated affiliate charges to AUF by Aqua 9 Affiliates. These direct In-State Administrative expenses are incurred within AUF and 10 recorded to Accounts 634.8 and 734.8, Contractual Services – Mgt Fees. The amounts in 11 these accounts should appropriately be excluded from Ms. Dismukes' Schedule 21, pages 12 1 through 6, because they do not represent amounts charged to AUF by Aqua affiliates. 13

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- If these direct In-State Administrative expenses are excluded from Schedule 21, what would Ms. Dismukes' comparative analysis show?
- Replacing Ms. Dismukes' overstated AUF Contractual Services-Mgt Fees amounts with the actual amounts shows that AUF's administrative expenses are considerably lower than the comparison group. This correction would indicate that Florida customers do, in fact, benefit from the economies of scale of Aqua America. The accurately stated comparison schedules are provided in Exhibit No. SS-6 to my rebuttal testimony.

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Q. Does Ms. Dismukes' analysis demonstrate that AUF's customer service expenses are unreasonably high?

A. No. In fact, a review of Ms. Dismukes' underlying analysis and schedules reveal that

AUF's customer services expenses are considerably lower than the comparison group.

Again, this demonstrates that Florida customers do in fact, benefit from the economies of scale of Aqua America's customer service operations.

Indeed, Ms. Dismukes confirms this beneficial effect to Florida customers in stating on page 78 that, "In all instances the cost per customer services related expenses were less than the comparison group."

Interestingly, Ms. Dismukes did not attach any customer service analysis schedules in her testimony, presumably because those schedules would have contradicted her other claims. A review of Ms. Dismukes' underlying customer service expense analysis schedules reveals that the peer group's customer service expenses per ERC for water is \$30, compared to Aqua's \$22, which amounts to a \$137,835 beneficial impact to Florida customers. Likewise, the peer group's customer service expenses for wastewater is \$22 compared to Aqua's \$14, which amounts to \$55,796 that benefits Florida customers. The unpublished customer service analysis schedules, which Ms. Dismukes also did not submit with her testimony, are included in my rebuttal testimony as Exhibit No. SS-7.

A.

# Q. Do have any other analytical concerns with her comparative analysis?

Yes. Even assuming that it were proper to adjust expenses in a rate case (which it is not), I have found several errors in her comparison. For example, Ms. Dismukes states on page 73 that she "excluded companies that did not report any expenses under Salaries & Wages." That is not entirely accurate. Ms. Dismukes' comparative analysis includes

Tradewinds Utilities, Inc., on Exhibit No. KHD-1, Schedule 21, page 4 of 6, though this wastewater company did not report any A&G Salaries & Wages. Furthermore, the Tradewinds' Annual Report shows this Company has a President and Vice President that spend 100 percent of their time as officers; however, these officers have zero compensation. This type of anomaly is similar to the concerns raised during the PAA process as to the validity and accuracy of the comparative analysis. This was also explained in AUF's Second Supplemental Response to Citizen's Preliminary Areas of Concern filed on May 3, 2011, which I have included as Exhibit SS-8 to my rebuttal testimony.

A more detailed review of the Tradewinds' Wastewater 2009 Annual Report further reveals that Salary & Wages and Miscellaneous expenses are arbitrarily allocated equally to four accounts that are not included in the specific accounts used in Ms. Dismukes' comparative analysis. Tradewinds wastewater is the only company in the comparison group with absolutely no A&G Salary & Wages. The arbitrary allocation of salary expenses to accounts (other than A&G) causes Tradewinds wastewater to be the lowest cost peer Group Company (at \$6 per ERC). The resulting understatement of Tradewinds' A&G expenses provides a valid reason to remove this system from the comparison group. The removal of Tradewinds wastewater from the comparative analysis would cause the overall peer group's cost per ERC to increase by \$3.

- Q. Do you have concerns with any company that Ms. Dismukes has included in her comparative analysis?
- A. Yes. Inclusion of Four Points Utility Corporation Water and Sewer Companies in Ms.

Dismukes' comparative analysis is problematic because the management and viability of that utility is currently under intense review by regulators. In fact, a June 2011 Commission management audit concluded that, "As evidenced throughout this report, management audit staff has found sufficient cause to believe that Four Points and Bimini Bay lack effective managerial controls. Just as significant, both utilities frequently disregard Commission rules in their current operations." Docket No. 110254-WS. In light of these developments, I seriously question Ms. Dismukes' inclusion of this utility in her "peer group."

A.

# Q. Do have any other concerns with Ms. Dismukes' comparative analysis of A&G expenses?

Yes. I have concerns with Ms. Dismukes' fabrication of a newly developed weighting methodology to make up her own Class C A&G expenses in the absence of real data. This new weighting method is explained in her testimony, starting on page 68, line 20, and ending on page 69, line 4. There is no disputing the fact that Ms. Dismukes' analysis contains amounts from portions of select expense accounts taken from Class B Annual Reports, Schedules W-10(a) and S-10(a). However, the Annual Reports of Class C Companies do not contain these expense account matrix schedules; therefore, there is no specific expense data available to obtain comparable data for the Class C Companies. The absence of specific comparable Class C expense data presents a significant problem that Ms. Dismukes attempts to solve by contriving a weighting process, which is based upon the total Class B Company expenses. This erroneous weighting process is a mathematical exercise that creates an illusion of comparable Class C expenses, when there is no real data available.

- Q. Do you have other concerns with the underlying data used in Ms. Dismukes' A&G analysis?
- A. Yes. Ms. Dismukes' analysis schedules contain expense information from 11 Class B 3 4 Water Companies and 10 Class B Sewer Companies. As discussed above, the source of 5 the expense information is the 2009 Annual Report expense matrix schedules W-10(a) 6 and S-10(a). A more detailed review of these Annual Report schedules revealed that 7 Contractual Services - Other and Miscellaneous Expenses are arbitrarily allocated in 3 of the 11 Class B Water Companies and in 4 of the 10 Class B Sewer Companies. These 7 8 9 Class B Companies reported their Contractual Services - Other and Miscellaneous 10 expenses equally to each of the 8 accounts in the expense matrix schedules.

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Account accuracy is an essential element of any reliable analysis; therefore, these arbitrary allocations create distortions in the results. Because the expenses of Class B Companies also form the basis for making up the Class C Company expenses in Ms. Dismukes' comparative analysis of A&G expenses, any distortions will be exacerbated. The inaccuracies in Class B expenses will cause Class C allocated expenses to become flawed as well.

19 Q. Do you agree with Ms. Dismukes' "peer group" rate comparison in Schedule 22 of
20 Exhibit No. KHD-1?

No. Aside from the blatant legal defects which I have already discussed, her "peer group" rate comparison schedule suffers from the same analytical deficiencies as her other comparison schedules. For example, in reviewing Ms. Dismukes' analysis, she fails to evaluate the last time any of these utilities have processed a rate case before the

Commission. This omission is not immaterial. Fifty-two of the 120 utilities listed in her "peer group" have never had a rate case increase processed before this Commission. Of the remaining utilities listed by Ms. Dismukes that have had rate cases, 14 of those have not processed a case since the year 2000.

Ms. Dismukes has also failed to provide any analysis of the financial operating status of the utilities listed in her "peer group." I can find no analysis performed that shows that Ms. Dismukes attempted to determine whether these utility companies were operating at a loss or had achieved its authorized rate of return.

A.

#### Q. Are there other flaws in Ms. Dismukes' Schedule 22?

Yes. Ms. Dismukes lists the utility company Service Management Systems, Inc., in Brevard County. However, Ms. Dismukes fails to inform the Commission that, due to financial and environmental problems, this utility went into receivership in 2010. She also she lists Farmton Water Resources (which is also located in Brevard County), but fails to explain that this company only provides bulk raw water to very limited number of customers. Regarding Highland County, Ms. Dismukes fails to inform the Commission that Highlands Utilities Corporation was recently sold to the Town of Lake Placid. Likewise, in Lee County, Ms. Dismukes fails to advise that Hunter's Ridge Utility Company was sold to a non-jurisdictional non-profit organization and, in Sumter County, North Sumter Utility Company was sold to a county District. These utilities have been sold, possibly due to financial difficulties, are no longer regulated, and are not compatible with AUF.

Ms. Dismukes also appears to include Kincaid Hills Water Company in her "peer group." However, the Commission has previously found that this utility had a documented history of repeated reporting and payment deficiencies; thus, it has no legitimate place in any "peer group" comparison.

Ms. Dismukes' "rate comparison" is also flawed because she uses 2010 rates and does not inform the Commission that three companies in her peer group recently completed rate cases and have new rates.

Attached to my testimony is Exhibit SS-9, which illustrates my findings with respect to Ms. Dismukes' "peer group" rate comparison.

# Q. What is your final observation related to Ms. Dismukes' analysis?

I have no way of verifying that the group used to compare expenses and calculate affiliate A. charges is an accurate test group. The operations of the companies on the list are most likely very different from the operations of AUF and its relationship with Aqua America, Inc. In addition, Utilities Inc. of Florida and other subsidiaries of Utilities Inc. (such as Sanlando) have been omitted from Ms. Dismukes' analysis due to these systems being considered Class A utilities. Utilities Inc. and its subsidiaries utilize allocated management services similar to Aqua. 

Q. In your opinion, has Ms. Dismukes provided any information that would justify the Commission rejecting AUF's market analysis and accepting her recommendation to reduce test year expenses by approximately \$976,845?

1 A. No. Ms. Dismukes' analysis points to no specific affiliate charge that is unreasonable.
2 Her "comparative analysis" approach is fundamentally flawed and, as recognized in the
3 PAA Order, would result in confiscatory rates. While the PAA Order has been protested,
4 Florida law has not changed. To that end, I agree with the statement in the PAA Order
5 that "Florida courts have made it clear that it would be improper to rely solely on OPC's
6 comparative analysis of Class C utilities to test the reasonableness and the necessity of
7 AUF's affiliated charges."

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Q.

- Do you agree with Ms. Dismukes' assertion on page 75 that "it is not necessary to compare the duties, activities, and responsibilities of employees to determine that, under the Florida Supreme Court's standard, the affiliate costs charged to AUF are otherwise inherently unfair"?
- I am not a lawyer, and I do not believe Ms. Dismukes is either. But it certainly sounds to
  me that she is thumbing her nose at what Florida's courts have said. Again, I think the
  Commission got it right in the PAA Order when it stated: "To disallow affiliate charges
  solely based on the purported cost structures of other entities, would ignore the actual
  cost incurred by AUF and violate fundamental principles of cost-of-service regulation."

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- Q. Do you have any other observations regarding Ms. Dismukes' "peer group" arguments?
- Yes. I believe Ms. Dismukes' and OPC's attempts to use "peer group" comparisons to set

  AUF's rates have unnecessarily driven up rate case expense. I fail to comprehend why

  OPC propounded excessive discovery on the Company regarding its affiliated costs, then

  ignored that data altogether and, instead, had its expert perform the same "peer group"

comparison that the Commission rejected in the last case. AUF went to great lengths to provide a comprehensive and detailed appendix in the MFRs so that OPC and other parties could follow Service Company charges to the state subsidiaries. *See* Volume 1 Appendix 1 of the MFRs. Aqua fully supported its filing, and OPC has not challenged any of these costs other than alleging that they are higher than those found in Ms. Dismukes' comparison.

#### Ms. Dismukes' Secondary Recommendation

9 Q. What is the basis for Ms. Dismukes' secondary recommended adjustment regarding affiliate transactions?

A. According to Ms. Dismukes, if the Commission accepts AUF's market analysis, she recommends that the Commission "reduce test year expenses by \$79,968 for management fees," which, according to Schedule 14 of Exhibit KHD-1, are the only affiliate charges that exceed her adjusted market rate. As I have previously explained, her secondary recommendation is based on arbitrary "adjustments" that she makes to AUF'S market study. For those same reasons, her secondary recommendation should be rejected.

#### Ms. Dismukes' Tertiary Recommendation

- Q. What is the basis for Ms. Dismukes' tertiary recommended adjustment regarding affiliate transactions?
- 21 A. Instead of recommending an adjustment based on her review of the reasonableness of 22 specific affiliated charges, Ms. Dismukes again recommends a "blanket" adjustment to 23 reduce the water expense by \$882,388 and wastewater by \$348,674. Ms. Dismukes claims 24 that this reduction in test year expenses of \$1,231,062 is needed to "hold' affiliated charges

to the level approved by the Commission in the last rate case. This recommendation is disingenuous and misleads the Commission. As shown on Exhibit SS-4, in the last rate case the Commission approved Management Fees from the corporate level for Services and Sundry in the amount of \$823,966, and allocated ACO expenses in the amount of \$397,648. Ms. Dismukes' recommended adjustment would not preserve the status quo; rather, it would actually cut affiliate expenses approved in the last case by over \$1.2 million. The remaining amount of which Ms. Dismukes is recommending disallowance is the In-State Administrative costs, which were not protested in this rate case. These are the direct in-state administrative management expenses incurred by AUF and which are distributed to Accounts No. 634 and 734, Contractual Services – Management.

#### **Bad Debt Expense**

- 13 Q. What is Ms. Dismukes' recommended adjustment for bad debt expense?
- 14 A. \$310,816.

- 16 Q. Do you agree with how she reaches this recommended adjustment?
- 17 A. No. The Commission's long-standing precedent is to establish bad debt expense based on a three-year average. Ms. Dismukes completely ignores this precedent.

- Q. Can you provide a listing of cases used by the Commission in establishing this precedent?
- 22 A. Yes, the list below has been previously cited by the Commission when making this
  23 finding:
- In re: Application for rate increase by Florida Public Utilities Company, Docket

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3	In Re: Application for a Rate Increase for Marianna electric operations by
4	Florida Public Utilities Company, Docket No. 930400-EI, Order No. PSC-94-
5	0170-FOF-EI, at 20 (Feb. 10, 1994);
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7	In Re: application for a rate increase by Tampa Electric Company, Docket No.
8	920324-EI, Order No. PSC-93-0165-FOF-EI, at 69-70 (Feb. 2, 1993);
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10	In Re: Petition for a rate increase by Florida Power Corporation, Docket No.
11	910890-EI, Order No. PSC-92-1197-FOF-EI, at 48 (Oct. 22, 1992);
12	·
13	In re: Application for a rate increase by Peoples Gas System, Inc., Docket No.
14	911150-GU, Order No. PSC-92-0924-FOF-GU, at 6 (Sept. 3, 1992);
15	
16	In Re: Petition for a rate increase by West Florida Natural Gas Company, Docket
17	No. 910778-GU, Order No. PSC-92-0580-FOF-GU, at 30-31 (June 29, 1992);
18	
19	In re: Application for increase in water and wastewater rates in Marion, Orange,
20	Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida, Docket No.
21	060253-WS, Order No. PSC-07-0505-SC-WS, at 41-42 (June 13, 2007);
22	
23	In re: Application for increase in water and wastewater rates in Marion, Orange,
24	Pasco, Pinellas and Seminole Counties by Utilities, Inc. of Florida, Docket No.
25	090462-WS, Order Nos. PSC-10-0585-PAA-WS, at 30-31 (Sept. 22, 2010);
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27	In re: Application for increase in water and wastewater rates in Seminole County
28	by Sanlando Utilities Corporation, Docket No. 090402-WS, Order No. PSC-10-
29	0423-PAA-WS, at 23-24 (July 1, 2010);
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31	In re: Application for increase in wastewater rates in Seminole County by
32	Utilities Inc. of Longwood, Docket No. 090381, Order No. PSC-10-0407-PAA-
33	SU, at 18 (June 21, 2010);
34	
35	In re: Petition for rate increase by Florida Public Utilities Company, Docket No.
36	070304-EI, Order No. PSC-08-0327-FOF-EI, at 59-60 (May 19, 2008);
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38	In re: Application for rate increase by City Gas Company of Florida, Docket No.
39	030569-GU, Order No. PSC-04-0128-PAA-GU, at 34-35 (Feb. 9, 2004);
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41	In re: Application for rate increase by City Gas Company of Florida, Docket No.
42	030569-GU, Order No. PSC-01-0316-PAA-GU, at 20 (Oct. 27, 2003);
43	
44	In re: Petition for rate increase by Peoples Gas System, Docket No. 020384-GU,
45	Order No. PSC- 03-0038-FOF-GU, at 8 (Jan. 6, 2003).
46	
47	In re: Application for rate increase in Bay County by Bayside Utility Services,

No. 040216-GU, Order No. PSC-04-1110-PAA-GU, at 22 (Nov. 8, 2004);

1 2		Inc., Docket No. 030444-WS, Order No. PSC-04-0820-PAA-WS, at 13 (Aug. 23, 2004);
3 4 5 6		In re: Application for rate increase by Florida Public Utilities Company, Docket No. 040216-GU, Order No. PSC-04-1110-PAA-GU, at 22 (Nov. 8, 2004).
7	Q.	Has the Commission and OPC just recently addressed the Commission's practice of
8		using a three-year average?
9	A.	Yes. At the October 4, 2011, Agenda Conference, the Commission addressed and
10		ultimately approved the use of a three-year average with Lake Utilities Service, Inc., in
11		Docket No. 100426-WS. The OPC stated on the record that it specifically supported
12		Staff on this issue.
13		
14	Q.	Why do you believe that bad debt expense should be set using a three-year historical
15		average?
16	A.	Bad debt expense will fluctuate on a variety of factors, including rate increases. The
17		Commission has recognized this and, therefore, has utilized averages. I have analyzed
18		the monthly write offs processed, net of recoveries, for the systems included in this rate
19		case for the period of October 2008 through August 2011, representing a 35-month
20		period. Based on my analysis, the average monthly write off is \$31,341 per month or a
21		total of \$376,092 for an average twelve-month period over this period.
22		
23		The increase in bad debt expense from the last rate case to present would be naturally
24		expected to increase due to the rate increase AUF received in 2008. These water and
25		wastewater systems had not received a full rate increase in 13 years or longer. In
26		addition, this current rate case also includes six additional systems, water and wastewater,

that were not included in the last rate case.

Due to the recent unfavorable individual economic conditions that may have worsened overall for customers, the percentage of delinquent accounts has risen. While the bad debt expense for the period October 2008 through August 2011 has somewhat stabilized, it is expected that bad debt will naturally increase as a result of the rate increase approved by the Commission. Therefore, it is expected that, on a prospective basis, bad debt expenses will be even greater than the amount approved in the Commission's PAA Order in this case.

A.

# Q. How does Ms. Dismukes recommend that the Commission set bad debt expense for AUF in this rate case?

Instead of utilizing a three-year average of AUF's actual bad debt and experience, Ms. Dismukes relies on a "peer group" comparison of other utilities similar to the one that she recommended and was rejected in the last case. This so-called analysis is found in Schedule 24 of Exhibit KHD-1. While her "peer group" comparison would support her ultimate goal of making a larger bad debt adjustment than that made in the PAA Order, her approach is legally and analytically flawed, as well as contradicted by the facts. Her "peer group" comparison should be rejected, as it was in AUF's last rate case.

A.

#### Q. Can you elaborate on why Ms. Dismukes' comparison should be disregarded?

First, Ms. Dismukes is essentially asking the Commission to set AUF's rates based the alleged bad debt expense of other "peer group" utilities and not on AUF's bad debt expense. As I stated earlier in my testimony Ms. Dismukes' "peer group" rate-setting theory violates Florida law and long-standing Commission precedent. Her "peer group"

comparison of bad debt expense also has serious analytical problems. Just as in AUF's last rate case, Ms. Dismukes has not provided any analysis on the policies and business practices for these "peer group" water companies. For example, when do the other utilities in her "peer group" issue shut off notices? When do they write off their bad debt? In addition, she fails to consider any unique customer profiles, including the credit worthiness of AUF's customers compared to other systems.

Furthermore, Ms. Dismukes performs no analysis of whether any of these companies in the "peer group" have recently received a rate increase through a rate case before the Commission. Increases in rates have long been considered a factor that increases bad debt expense. The Commission has consistently recognized this fact by including a bad debt expense multiplier as part of the expansion factor applied to rate increases granted to other regulated industries. *See, e.g., In re: Application for rate increase by City Gas Company of Florida*, Docket No. 030569-GU, Order No. PSC-04-0128-PAA-GU (Feb. 9, 2004); *In re: Request for rate increase by City Gas Company of Florida*, Docket No. 000768-GU, Order No. PSC-01-0316-PAA-GU (Feb. 5, 2001).

- Q. Has the Commission previously addressed Ms. Dismukes' comparative analysis approach to bad debt expense?
- 20 A. Yes. In AUF's last rate case, Ms. Dismukes recommended that the Commission adjust
  21 AUF's bad debt expense using virtually the same comparative analysis that she advocates
  22 in this case. The Commission flatly rejected Ms. Dismukes' comparative analysis in
  23 Order No. PSC-09-0385-FOF-WS, stating:

We disagree with the use of the comparison group that witness Dismukes developed in this instant case. First, in the 1991 rate case by Florida Cities Water Company, the Class A utilities in the comparison group were similar. With respect to the current case, the utilities in witness Dismukes' comparison group are located in nine counties: Broward, Lake, Lee, Marion, Martin, Orange, Pasco, Pinellas, and Seminole Counties. We believe that there are varying socioeconomic factors, such as the cost of living, that might affect the bad debt expense of a given utility. For instance, the cost of living in Washington County would be significantly lower than Broward County, a county associated with Ms. Dismukes' comparison group, but not one of AUF's jurisdictional counties. When selecting the utilities in her comparison group, witness Dismukes admitted that she did not consider any socioeconomic factors for the comparison group customer bases, nor the customer bases of AUF's jurisdictional system customer bases.

A.

Also, it is unclear which "comparable" utilities were used by Ms. Dismukes in her Schedule 24; therefore, no further analysis could be made.

On page 86, Ms. Dismukes states that AUF's bad debt expense is unusually high during the test year. Do you agree?

- AUF's bad debt expense is not unusually high. As I previously stated, and as further demonstrated in AUF's answer to OPC Interrogatory No. 281, the bad debt amount in the test year is analogous to the average bad debt experienced over the past thirty-five month period. Again, the amount of bad debt expense in the test year is reflective of the recent rate increase implemented by AUF.
- Q. Do you agree with Ms. Dismukes' assertion that AUF is not entitled to use a threeyear average to establish bad debt expense because the Company has experienced "billing, customer service and meter reading problems in the past"?
- 30 A. No. There is absolutely no showing that the level of AUF's bad debt expense is to be 31 attributed to billing, customer service, or meter reading problems. As AUF has

documented in response to Staff's Interrogatory No. 8, the Company has adopted sound and accepted policies regarding delinquency processes, final billing and collection agency assignments that have been consistently applied by the Company. With respect to allegations of meter reading issues, Ms. Dismukes is equally wrong. The Commission has audited AUF's meters and meter reading practices and found both to be acceptable.

- Q. Do you have any other observations regarding Ms. Dismukes' arguments for an adjustment to bad debt expense?
- 9 A. Yes. I believe that Ms. Dismukes' and OPC's continued insistence on re-litigating this 10 settled issue on bad debt expense has unnecessarily driven up rate case expense.

#### Revenue / Billing Determinants

- OPC Witness Dismukes proposes an adjustment to add back the lost consumption due to irrigation wells, do you agree?
- 15 A. No. Ms. Dismukes' proposed adjustment, if adopted, would be confiscatory and contrary
  16 to long-standing policy. A utility company should not be penalized when the
  17 consumption by customers is reduced for factors beyond the utility's control. Ms.
  18 Dismukes' proposal would essentially have the Commission impute revenues for factors
  19 beyond the utility's control which, in turn, would strand investment.

As part of AUF's last rate case, the Commission (at the direction of the water management districts) imposed a three-tiered inclined block conservation rate structure which was expressly designed to reduce customer consumption. It would be unlawful for the Commission to penalize AUF for complying with its Order.

Second, the drop in consumption is due in part to customers installing irrigation wells, which was a factor beyond the Company's control.

#### 4 Q. Please explain.

Drops in consumption due to the installation of irrigation wells is not an anomaly unique to AUF. Indeed, the Commission has been faced with this dilemma in several rate cases.

For example, in Commission Order No. PSC-02-1114-WU, issued August 14, 2002, the Commission examined the loss of consumption due to both private irrigation wells and a drop due to inclining rate structure. In that Order, the Commission found:

Since the utility's last SARC [staff assisted rate case], a number of customers have sunk private wells to provide for their outdoor water needs.... The proliferation of wells subsequent to the most recent SARC has greatly reduced the number of gallons sold by the utility. Ultimately, this resulted in the utility not achieving its approved rate of return for its water system, which led to the utility filing the instant case.

Breeze Hill is located in Polk County, within the South Florida Water Management District (District). As a result of our Memorandums of Understanding (MOU) with the State's five Water Management Districts and the Governor's stated water conservation policy that inclining-block rate structures be implemented whenever possible, we originally contemplated an inclining-block rate structure (IBRS). In fact, we designed an IBRS and our staff discussed the rate structure in their preliminary staff report that was presented and discussed during the customer meeting held on April 25, 2002. The IBRS was met with considerable opposition, with many customers threatening to install wells for their outdoor water needs as a way to avoid the higher gallonage charge in the second usage block.

Since the customer meeting, we have been notified that 12 additional customers have sunk private wells, allowing a total of 16 customers access to those wells to provide water for their outdoor needs. The ease of installation of wells, coupled with their relatively low cost, presents us with a unique situation from a rate setting perspective. We must account for the anticipated loss of gallonage sales attributable to those 16 customers who now have access to newly-sunk wells before a rate structure may be designed and the appropriate rates set . . . .

We have no customer-specific information regarding the 16 customers who now take advantage of private wells, nor do we know what each of these customers' usage was during the test year. Absent this information, it is reasonable to assume that the 16 customers who now have access to newly-sunk wells have the greatest amount to gain in terms of avoided gallonage charges; that is, those customers have the highest individual levels of gallons sold during the test year. Therefore, we believe a reasonable basis for calculating the anticipated gallons lost would be that those 16 customers accounted for the 134 highest levels of billed gallons during the test year (134 highest bills)....

Due to the loss of gallons attributable to new wells, the highly seasonal customer base and repression of consumption associated with the price increase, we are concerned that without some shift in cost recovery from the gallonage charge to the fixed charge (negative or reverse conservation adjustment), the utility's ability to pay its bills during the months of May through December may be compromised.

In a more recent rate case, in Order No. PSC-11-0010-SC-WU, issued January 3, 2011, the Commission also expressly recognized a decrease in consumption due to the installation of irrigation wells in setting rates. Unlike in the present case, OPC did <u>not</u> object to the utility taking into account drops in consumption due to the sinking of irrigation wells. In that Order, the Commission found:

 In 1991, we entered into a MOU with the five WMDs. The purpose of the MOU was to commemorate that the agencies recognized that it is in the public interest to engage in a joint goal to ensure the efficient and conservative utilization of water resources in Florida, and that a joint cooperative effort is necessary to implement an effective, state-wide water conservation policy. In keeping with this MOU, we have, whenever practicable, implemented water conserving rate structures which limit the BFC allocation to no more than 40 percent and to adopt inclining block rate structures that provide an economic incentive to consumers to reduce excessive consumption. Over the last several years, it has been our practice to implement these rate design parameters whenever applicable. In the instant case, staff witness Chelette testified that the Northwest Florida Water Management District (NWFWMD or District) believes that

<sup>&</sup>lt;sup>1</sup> See In re: Application for rate increase in Martin County by Hobe Sound Water Company, Docket No. 940475-WU, Order No. PSC-94-1452-FOF-WU (Nov. 28, 1994); In re: Application for increase in water rates in Highlands County by Placid Lakes Utilities, Inc., Docket No. 000295-WU, Order No. PSC-01-0327-PAA-WU (Feb. 6, 2001); In re: Application for staff-assisted rate case in Putnam County by Buffalo Bluff Utilities, Inc., Docket No. 000327-WS, Order No. PSC-00-2500-PAA-WS (Dec. 26, 2000); In re: Application for increase in water rates for Seven Springs system in Pasco County by Aloha Utilities, Inc., Docket No. 010503-WU, Order No. PSC-02-0593-FOF-WS (Apr. 30, 2002).

an inclining block rate structure is appropriate for WMSI. Such a water conserving rate structure, along with the District's policy on shallow wells, is intended to relieve withdrawal rates on the Floridian aquifer and prevent salt water intrusion into the aquifer in coastal counties.

Since the Utility's rates were last set in 2006, the number of gallons sold by the Utility has declined by 32 percent. According to WMSI witness Brown, three factors have contributed to this decline: a general deterioration in the level of economic activity over the last few years; business closures caused by the lack of adequate sewage treatment; and the proliferation of shallow wells by property owners on St. George Island. Furthermore, WMSI witness Brown testified that the current BFC allocation of 50 percent makes it difficult for the Utility to cover fixed cost during the off-season. Staff witness Chelette testified that a recent rule change by the NWFWMD encourages the use of shallow wells for irrigation purposes on St. George Island to relieve withdrawals from the Floridian aquifer . . . .

Our staff reviewed the aggregate billing determinants contained in MFR Schedule E-2 and the detailed billing determinants contained in MFR Schedules E-14. In this review, our staff verified that the aggregate billing determinants in MFR Schedule E-2 represent the sum of the detailed billing determinants contained in MFR Schedule E-14. Furthermore, our staff verified that the aggregate billing determinants contained in MFR Schedule E-2, page 1 of 2, column 5, produce test year revenues that are not materially different than the revenues recorded by the Utility for the 2009 test year.

At the hearing, WMSI witness Seidman testified that the billing determinants contained in MFR Schedule E-2, page 1 of 2, column 5, are the actual number of bills rendered and gallons sold during the 2009 test year. In its brief, OPC took no position on the test year billing determinants. Therefore, we find that the billing determinants contained in MFR Schedule E-2, page 1 of 2, column 5, are appropriate for rate-setting purposes. (emphasis added.)

### Q. Have you prepared an exhibit that addresses the drop in consumption for AUF?

A. Yes. Exhibit SS-10 demonstrates the actual drop in consumption experienced by AUF for the past four years. Based on the trailing 12-month periods from 2008 through 2011, the Residential consumption has dropped by 20.8 percent over the past four years. The overall consumption has decreased by 24.2 percent. Exhibit SS-10 shows that this drop in consumption was not an anomaly which was exclusive experienced during the test year

in this case. Indeed, the consumption continued to drop from 2009 through 2010 for the same 12-month period. My exhibit also shows that this consumption has now stabilized for the 2011, subsequent to the historic test year in this case. Exhibit SS-10 refutes Ms. Dismukes' recommendation that the consumption should artificially be increased for the loss in consumption. The consumption for the subsequent period is analogous to the historic test period and is representative of the consumption on a prospective basis, absent any repression adjustment for the increase in rates as a result of this rate case. I would also like to point out that the average residential consumption for the new Water Rate Band 1 has declined from an average of 8,446 in 2008 (prior to the last rate increase) to an average of 6,764 for 2011. For the new Water Rate Band 2, the average residential consumption has declined from 4,430 in 2008 to an average of 3,654 for 2011. In my opinion, if the Commission were to accept Ms. Dismukes' recommended adjustment, this would represent a confiscatory unconstitutional taking because it would deny an adequate rate of return.

Α.

# Q. Has Commission Staff addressed Ms. Dismukes' arguments regarding the billing determinants in this rate case?

Yes. In this case, Commission Staff witness Paul Stallcup specifically addressed Ms. Dismukes' recommendation to increase AUF's test year revenues by \$372,925 in order to remove some of the revenue impact of reduced sales since the last rate case. Mr. Stallcup stated:

Just because AUF underestimated the extent of customers' response to increased prices from the utility's last rate case does not mean that the reduced sales observed during the test year are transitory and not reflective of the period when AUF's new rates will go into effect. In fact, of the 56,722,489 gallon reduction cited in Ms. Dismukes' testimony,

approximately 80 percent of those gallons are attributable to the Scottish Highlands area of the Silver Lakes Estates system. This is significant because as AUF states in its Budget Variance Reports, the customers of this area have installed shallow irrigation wells to replace AUF as their source for irrigable water. I believe that once customers have invested in installing shallow wells, they will not return to AUF for their irrigation demands. Thus, these lost gallons and their associated revenues are a permanent reduction in AUF's sales and should not be artificially adjusted back into the test year.

Mr. Stallcup's analysis is right on point. I also agree with Mr. Stallcup's testimony that if the number of gallons sold were to be increased as recommended by Ms. Dismukes, AUF's rates would fall short of generating the utility's revenue requirement and would not be "compensatory" as required by Florida law.

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#### **Affordability**

- Q. On page 19 of his testimony, Mr. Poucher questions what he deems to be the "affordability" of the AUF's rates. Do you agree with his argument?
- 18 A. No. At the outset I want to be clear that AUF is sensitive to the impact its rates have on
  19 its customers. AUF intends to continue its efforts to keep rates as low as possible to stave
  20 off the need to seek additional rate relief any time soon following this rate case.

However, Mr. Poucher's testimony regarding "affordability" appears to be a back-door attempt to reduce AUF's revenue requirement based upon "affordability" standards found nowhere in Florida law. I am advised by counsel that the OPC cannot use affordability as a basis to adjust the Company's revenue requirement. Furthermore, I believe that sound ratemaking practices do not contemplate setting rates based on individual financial circumstances.

This rate case is driven in large part by AUF's efforts to improve water quality and its investments in water and wastewater plants for environmental compliance. No party has questioned the prudence of any of AUF's capital investments. To now deny AUF the recovery of the costs of those capital improvements based on a novel, undefined, and unsupported criteria of "affordability" would constitute an unconstitutional taking and a gross betrayal of the regulatory bargain. There simply is nothing in Florida law which would support Mr. Poucher's allegation that "affordability" is a factor in determining a utility's revenue requirement.

Α.

#### Q. Do you agree with Mr. Poucher's claim that he is an expert regarding affordability?

No, I do not. Mr. Poucher is not a statistician or an economist. I have no idea what his definition of "affordability" is. I also do not agree that Mr. Poucher is qualified to comment on the financial status of each AUF customer, as he presents no evidence on income, poverty levels, etc. In addition, I do not believe that he has provided testimony on what individual customers can and cannot afford. I agree that he may have experience with the Universal Service Fund in the telecommunications arena, which is a nationally and state legislated fund that subsidizes telephone rates. However, there is no parallel federal or state subsidy mechanism for water and wastewater utilities.

#### Rate Case Expense

- Q. Ms. Dismukes and Ms. Vandiver both claim that AUF's rate case expense is excessive. Do you agree with those claims?
- A. No, I do not. At the outset I note that while they claim that rate case expense is excessive, they point to no specifics.

Our Company filed this rate case under the Commission's PAA procedures in an effort to minimize rate case expense. When the Commission voted to approve the PAA Order at the May 24, 2011 Agenda Conference, several Commissioners reminded the parties that a protest could cause rate case expense to escalate to the detriment of the rate payers. While I understand that OPC has a duty to represent the ratepayers, as warned, its decision to protest the rate case has caused rate case expense to substantially increase. I find OPC's decision to protest this case perplexing and, from a cost perspective to the ratepayer, very disturbing. For example, I am baffled by OPC's desire to litigate the issue of pro forma adjustments for projects that address secondary water issues that OPC alleged were a basis for a reduction in ROE in the last case. I am likewise confused as to why OPC witnesses are making the same arguments regarding comparative "peer group" rate setting that they have raised and have been rejected by the Commission countless times. Equally unsettling are OPC's efforts to re-litigate used and useful arguments that contradict the Commission's rules and that have never been accepted by the Commission. This has necessitated the Company's hiring an outside used and useful consultant, Frank Seidman, to rebut OPC's used and useful arguments, which again has increased rate case expense.

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For all of these and other reasons, I have a difficult time understanding how OPC can now argue that AUF's rate case expense is excessive. This is an intensely contested rate case, in no small part because of OPC's approach taken in this rate case. Records produced by OPC confirm that OPC has closely coordinated with intervenors YES and Pasco County, as well as with non-party special interest groups such as FlowFlorida and Food & Water Watch, to escalate this \$2.6 million dollar rate case into full-blown, multi-

party litigation. To date, AUF has responded, or is in the process of responding, to over 991 interrogatories and 347 requests for production of documents, the vast majority of which was propounded by OPC. Two individual customers, one vocal member of FlowFlorida, with assistance from OPC, have formally intervened in the case and were granted party status. Both suspiciously withdrew from the case when presented with discovery that called for information concerning their motivation for participating in the proceeding.

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#### Q. Are there other factors that have caused rate case to increase?

While each rate case has its own issues, this case has a very different dynamic which has also caused AUF to incur additional rate case expense. This dynamic relates to the intervention of YES Communities, a large, multi-state, for-profit owner of mobile home parks, and Pasco County. Both of these entities are in the water and wastewater business, and both have made it clear that they intend to utilize this rate case as leverage to force AUF to sell its system to them.

A.

# Q. Why do you state that Pasco County intends to use the regulatory process as leverage to force a sale of the utility?

Pasco County's motivation is apparent from Pasco County witness Mariano's statements at the May 24, 2011 Agenda Conference prior to the Commission's vote on the PAA Order. Mr. Mariano showed his cards when he advised the Commission that if it were to reduce AUF's ROE in this case (as advocated by OPC and Pasco County), it would force AUF to "come to the table" and sell its facilities. Mr. Mariano urged the Commission that if it:

took that [ROE] number down, you would dramatically affect their rates, and I guarantee you they would come to the table quicker with not only myself, but everyone else as well. But when you keep the rates up at 10, 12, 11 percent, it is tough to get them to the table.

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- Q. Could you please explain your assertion that YES has attempted to use the regulatory process in its efforts to force the utility to sell its system in Alachua County?
- 9 A. In addition to aggressively participating in this rate case, YES has mounted a full-scale attack against AUF by filing a lawsuit against the Company in circuit court in Alachua 10 County, Florida. This has required AUF to hire litigation counsel. YES's litigation 11 counsel has advised AUF's litigation counsel that YES's "end-game" in protesting the 12 rate case and suing our Company is to force AUF to sell its Arredondo Farms systems to 13 YES. YES's efforts to create a regulatory firestorm to force AUF to sell its systems is 14 also illustrated by YES employee testimony at the Gainesville service hearing. That 15 testimony confirmed that, prior to the hearing, YES had invited Arredondo Farms 16 17 customers to a luncheon where YES encouraged them to complain against the utility and then transported many of the customers to the hearing. 18

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- Q. Do you agree with Ms. Dismukes' wholesale disallowance of rate case expense?
- 21 A. No. As I have explained above, the vast majority of the rate case expense in this case has 22 been directly driven by OPC's decision to protest the PAA Order and its litigation 23 strategies.

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Q. Have you prepared a revised schedule of requested rate case expense?

Yes. I have prepared a revised schedule, which is attached as composite Exhibit SS-11.

AUF is revising its requested rate case expense to \$1,422,607. This includes all actual costs to date of \$1,217,135, as well as projected costs through the conclusion of this rate case of \$205,472. I have also attached all support documentation in composite Exhibit SS-11.

- Q. Ms. Dismukes is also recommending that the costs of bringing AUF employees to the Commission service hearings should be disallowed. Do you agree?
- No. As mentioned, it was the OPC, not AUF, which protested the PAA Order requiring the additional cost of the service hearings. Furthermore, Ms. Dismukes spends thirty-eight pages of her testimony addressing quality of service hearings. AUF does not control the number of service hearings that are required per the Florida regulations. I am perplexed that she now objects to AUF's staff attending the hearings. I believe that is important for employees to attend service hearings. It would be irresponsible not to have employees present who could assist customers.

A.

- Q. Ms. Dismukes recommends that rate case expense should be shared 50/50 between the shareholders and the ratepayers similar to the last rate case, do you agree?
  - No, I do not. Ms. Dismukes raised this precise issue in AUF's last rate case and it was rejected by the Commission. In fact, for over 25 years the Commission has repeatedly rejected OPC's requests to have rate case expense shared by the utility and the customers. In so ruling, the Commission has consistently recognized a water or wastewater utility's rate case expense as part of the utility's operating expenses and, thus, must be treated as a part of the utility's cost of providing service. Ms. Vandiver provides no credible basis for

the Commission to disregard that long-standing precedent. Her efforts to have the Commission copy the policy of New Jersey is not credible. The Commission rejected this same argument in AUF's last rate case. New Jersey is not Florida, and Florida's regulatory laws and policies do not replicate New Jersey's. Furthermore, to treat AUF differently from other Florida water and wastewater utilities, as Ms. Vandiver suggests, would be discriminatory and place AUF at an unfair advantage in the utility industry.

- Q. Ms. Dismukes is also recommending a disallowance of the costs due to what she considers a "pancaking" of rate cases. Do you agree with her disallowance?
- 10 A. No. Again, Ms. Dismukes is advancing a theory that she has presented in the past and
  11 which has been rejected by the Commission. Ms. Dismukes would have the Commission
  12 believe that in applying for rate relief AUF somehow acted improperly. Her claim is
  13 completely without merit. Since AUF's last rate case was filed in 2008, AUF has
  14 invested over \$11 million in additional capital to improve the quality of water and
  15 wastewater services and comply with environmental regulations. Under Florida law, AUF
  16 has no mechanism other than a rate case to recover those significant capital investments.

- Q. With respect to Ms. Dismukes' argument on "pancaking" of rate cases, has the Commission recently addressed this same issue?
- A. Yes. At the October 4, 2011 Agenda Conference in Docket No. 100426-WS, the Commission addressed and ultimately approved this same situation where Lake Utilities Service, Inc., filed a rate case prior to the previous rate case expense being fully amortized. The Staff's recommendation, which the Commission approved, allowed the recovery of rate case expense prior to full amortization of previous rate case expense and

made none of the adjustments which Ms. Dismukes proposes in this case. OPC was an active participant in that proceeding, and addressed the Commission on three issues, none of which relate to this situation.

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Q. Do you agree with Ms. Dismukes' statement regarding AUF and rate expense related to the cost of producing unnecessary copy of hard copies of documents that are allowable electronically?

No, I do not. My understanding from counsel is that our Company has strictly adhered to the discovery protocols required by the Florida Rules of Civil Procedure and the Commission's Order on Prehearing Procedure in this case. Her allegations that counsel or the Company frustrated the discovery process are baseless. I would also note that Ms. Dismukes' claims about what is and what is not permitted with respect to how documents are produced in the discovery process were rejected by the Commission in Order No. PSC-09-0239-PCO-EI (recognizing it is permissible and customary to make responsive documents available at a utility's premises for inspection and copying, and denying intervenor's request that the utility "provide the requesting parties with hard copies or electronic copies of documents responsive to discovery requests"). While it is certainly customary to make responsive documents available at the responding party's premises for inspection and copying, contrary to Ms. Dismukes' allegations, AUF has provided OPC with electronic versions of non-confidential responsive documents. Moreover, AUF has provided voluminous documents to OPC without charging OPC, even though under Florida law the cost of producing documents is typically to be borne by the requesting party. In light of the accommodations AUF has made to OPC in this case, I frankly have a difficult time understanding what Ms. Dismukes is complaining about.

- Q. Did AUF proactively try to control the cost of rate case expense related to discovery?
- Yes. I find the OPC's assertions on this point to be disingenuous. OPC actually requested permission to expand the discovery limits set in the case, just as in the last rate case. In response to that motion, AUF proactively challenged OPC attempt to expand the discovery parameters in effort to control rate case expense. Ultimately, the Commission granted OPC's request to expand the discovery limits. As the Commission predicted in the last case, expanding discovery limits has had the ultimate effect of driving-up rate case expense.

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- Q. How many discovery questions were propounded upon the Company?
- By AUF's conservative count, AUF has responded or is in the process of responding to 12 Α. over 991 interrogatories and 347 requests for production of documents. Of that 13 discovery, OPC propounded 796 interrogatories and 299 requests for production of 14 documents. Responding to this massive discovery has required and continues to require 15 tremendous amount of time and effort by in-house employees as well as outside counsel 16 and consultants. As I mentioned, OPC's massive discovery caused AUF to incur a 17 significant amount of rate case expense. 18

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- Q. Ms. Dismukes also refers to specific adjustments to rate case expense recommended by OPC witness Ms. Vandiver. Would you also like to address Ms. Vandiver's recommended adjustments?
- 23 A. Yes.

# Q. Ms. Vandiver recommends specific adjustments related to what she considers out of state record keeping. Do you agree?

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No. First, I would like to dispel the concept of "out of state" record keeping. That concept may have been appropriate years ago due to the limitation of technology. However, in today's world of computers and virtual storage, this concept no longer applies. Aqua's records are kept in this virtual world of computers and storage. Therefore, Aqua's records are not actually kept in an out of state environment. These records are accessible by any Aqua employees located in any of the states we operate in. The travel expenses that Ms. Dismukes is referring to are directly related to the compilation of the actual Minimum Filing Requirements (MFRs) which are required by Commission rule; as well as, working on responses to the OPC's discovery. These expenses were also in the last rate case, and were thoroughly reviewed by the Commission at that time. The Commission allowed the recovery of these travel expenses in the last rate case, in order to compile and finalize the MFRs, as well as to respond to OPC's expanded discovery. There were also travel expenses related to Aqua witnesses and employees attending the Commission agenda in May 2011. I believe these are necessary and required rate case expenses for the processing and defending AUF's rate case before the Commission. If the Commission accepts Ms. Vandiver's recommended adjustment, this could have the perverse effect of considering these expenses as operating expenses which would be allowed to be recovered on a dollar for dollar basis. These expenses are directly related to the processing of a rate increase requests, which the Florida Legislature has mandated a four year amortization period and a subsequent reduction to rates. Ms. Vandiver's recommendation would circumvent this mandate and would allow recovery on an ongoing basis. The same would be true for the disallowance

of any FedEx postage costs. These costs, again, relate to the shipping of the required MFRs and responses to OPC discovery to the parties. There is no difference if the MFRs and responses were shipped from an in state corporate office or an out of state corporate office.

- 6 Q. Do you agree with Ms. Vandiver's adjustment related to AUF's response to deficiencies?
- 8 A. Yes. I agree with Ms. Vandiver's reduction in the amount of \$3,313 related to MFR deficiencies.

- 11 Q. Ms. Vandiver recommends disallowance of Aqua's corporate employees for the time 12 spent on the rate case. Do you agree?
  - A. No, I do not. Ms. Vandiver is misinformed. There is absolutely no "double dipping" of salary as she suggests. These Aqua corporate employees work in the rates department. As such, the employees charge out their time spent working on various rate cases for the states in which Aqua operate in. Therefore, if an employee works on a rate case for another Aqua state, the time is charged in that state. These employees charge very minimal salaries to the states, the vast majority of time are directly related to rate cases, which is charged to a deferred rate case account. Ms. Vandiver's allegation of "double dipping" is inaccurate and false. There is no such double recovery of their salary expenses. For the in-house Aqua employees identified by Ms. Vandiver, only 1.25 percent of their collective time was charged to Florida on non rate case related items.

It should also be noted that, if the Commission accepts Ms. Vandiver's recommendation, this could have the perverse effect of considering these expenses as operating expenses which would be allowed to be recovered on a dollar for dollar basis. These expenses are directly related to the processing of a rate increase requests, which the Florida Legislature has mandated a four year amortization period and a subsequent reduction to rates. Ms. Vandiver's recommendation would circumvent this mandate and would allow recovery on an ongoing basis, thus increasing the operating expenses. I would point out that this was previously approved not only in AUF's last rate case, but also in all of the Utilities, Inc. rate cases. Again, Ms. Vandiver's proposal would be an radical change to long-This change in practice could be viewed as an standing Commission practice. impermissible shift in Commission policy not supported by a change in either existing rules or statutes. Rate case assistance by ASI employees was recognized and allowed by the Commission in AUF's last case. This is yet another area where OPC attempts to relitigate an issue that was previously decided in a prior rate case.

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# Q. Has the Commission recently addressed the issue of in-house employees included in rate case expense?

Yes, at the October 4, 2011 Agenda Conference, the Commission addressed and ultimately approved this same issue with Lake Utilities Service, Inc., in Docket No. 100426-WS. The Staff's recommendation addressed the in-house employees of the WSC affiliate company. Again, as I previously indicated, OPC was an active participant in that proceeding and addressed the Commission on three issues, of which none were related to in-house employees. Thus, in that docket, OPC did not take issue with Staff's recommendation, or the Commission's approval of the recovery of in-house employees in

rate case expense. This has been the Commission's past practice in all of the rate cases in which Utilities, Inc. subsidiaries were processed over numerous years.

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Q. Ms. Vandiver also addresses recovery of expenses related to quality of service, specifically related to Docket No. 080121-WS. Do you agree that these expenses should not be recovered?

No, I do not. The quality monitoring was requested and negotiated by the OPC, and later ordered by the Commission in Docket No. 080121-WS, which was AUF's last rate case proceeding. I believe it is appropriate for these costs to be included as part of rate case expense. Absent a rate case, there is no other mechanism allowed by Florida law for AUF to recover these costs which were directly incurred by AUF as part of the monitoring program ordered by the Commission. The Commission has previously found that the quality of service has improved since the last rate case, and this monitoring program will be a integral part of the analysis of quality of service in the instant rate case. Pursuant to Section 367.081(2)(a), Florida Statutes, the Commission shall consider the quality of the service in every rate case. Again, these costs are directly related to providing the Commission and parties with the information related to quality of service. The Commission combined the previous Docket No. 080121-WS with the current Docket No. 100330-WS, when making a determination of the quality of service. In the absence of including these costs in the rate case expense to be amortized over a four year period, the alternative would be to include these costs in the operating expenses and allowing for full recovery. The same is true for the environmental related expenses. Again, these are directly related to the quality of service issue which will be decided in this rate case. Ms. Vandiver incorrectly alleges that the cost of the Commission ordered monitoring program should be considered a "fine or penalty." This is incorrect—this monitoring program was not implemented as either a fine or penalty. Just as it is doing in this rate case, OPC has consistently recommended an ongoing monitoring program for AUF. OPC would have the Commission believe that any costs associated with a required monitoring program is not recoverable. This simply is not correct.

Specifically, in Order No. PSC-10-0128-PAA-WS, issued April 6, 2010, the Commission stated that, "we find that, while preliminary monitoring results show substantial improvements in AUF's performance, additional monitoring is required to ultimately render a decision as to the adequacy of AUF's quality of service."

The Commission acknowledged that, "the Utility states that the six-month monitoring plan that we implemented in the Final Order has cost approximately \$100,000, and many hours of both Utility staff and Commission staff time." In recognition of this, the parties met and developed an agreed upon plan. As the Order states, "Our staff met with representatives from AUF, OPC, and the AG's Office in noticed meetings on March 25 and April 5, 2010, to discuss the specifics of a cost-effective monitoring plan consistent with our direction. At the April 5, 2010, meeting, AUF and OPC agreed to a joint proposed Phase II Monitoring Plan." The Commission ultimately stated, "the Phase II Monitoring plan submitted by AUF and OPC outlines an efficient, cost-effective means of monitoring AUF's quality of service." It is disingenuous for OPC to now recommend disallowance of these costs, when they agreed to the proposed plan.

# Q. Do you agree with Ms. Vandiver's recommendation to reduce the legal expenses to a level comparable to a study?

A. No, I do not. The Public Utility Law area of practice with a focus on rate case litigation is a unique specialty area that requires a certain set of skills and knowledge. The study upon which Ms. Vandiver relies is survey of all attorneys, not just Public Utility Law rate case specialists. The averages derived from that study do not come close to reflecting the unique specialty practices that are involved in utility regulatory litigation. The law firm used by AUF in this rate case is the exact same as in the previous rate case. Neither OPC nor any other party in the last rate case raised an issue with the hourly rate, and the Commission did not make any adjustments to reduce the hourly rate of AUF's attorney. Moreover, the Commission has recently approved an hourly rate of \$400 for a lawyers' work in a water utility rate case, which rate is higher than AUF's hourly rate in this case. See In re: Application for increase in water rates in Franklin County by Water Management Services, Inc., Docket No. 100104-WU, Order No. PSC-11-0010-SC-WU, at 32 (Jan. 3, 2011).

### Q. Does this conclude your testimony?

18 A. Yes.

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## AQUA FLORIDA AFFILATE FEES CHARGED TO AQUA FLORIDA AND AUF and IN STATE ADMINISTRATIVE COSTS

### TOTAL CHARGES FROM AFFILATES TO TOTAL STATE OF FLORIDA (Protested)

	<u>2007</u>	<u>TY</u>
Management Fees		
Corporate Service and Sur	823,966	777,282
Direct AP chages	76,410	99,641
Total Corp Mgt Fees	900,376	876,923
Regional Mgt Fee		28,117
Total Corp and Regional N	900,376	905,040
ACO	397,648	388,000
Total Affiliate Allocated cc	1,298,024	1,293,040
		-0.4%

Reduction to 2007

### IN STATE ADMINISTRATIVE EXPENSES - TOTAL STATE OF FLORIDA (Not Protested)

In State Admin Costs			
634000		-	2,116,558
675000	:	2,164,049	
Total IN STATE Admin		2,164,049	2,116,558
	2.7		

Docket No. 100330-WS Affiliated Costs Exhibit SS-4, Page 000001 of 000004

TOTAL CHARGES FROM AFFILATES TO SYSTEMS IN LAST RATE CASE AQUA UTILITIES FLORIDA (Protested) Test Year Per Book Same Systems in 2007 Case Total Test Year Per book AUF RATE FILING ENTITIES - CHARGES ONLY Management Fees From AFFILIATES ONLY Management Fees From AFFILIATES ONLY Corp Service and Sundry Corp Service and Sundry AUF Water 1 123,768 \$ 111.419 AUF Water 1 \$ 123,768 \$ 111,419 55,666 \$ AUF Water 2 50,685 2W AUF Water 2 \$ 55,666 \$ 50,685 AUF Water 3 34,866 \$ 31,329 3W AUF Water 3 \$ 34,866 \$ 31,329 154,321 S AUF Water 4 \$ 154,321 \$ 136,321 4W AUF Water 4 136,321 4W 5W Breeze Hill Water 2,496 Breeze Hill Water 10W Fairways Water 10W Fairways Water 6,382 Peace River Water 2.154 S 1.953 12W Peace River Water 12W AUF Sewer 1 AUF Sewer 1 23,058 \$ 1WW \$ 23.058 \$ 20.775 1WW 20,775 \$ 98,253 \$ 86.875 AUF Sewer 2 2WW AUF Sewer 2 2WW 98.253 \$ 86.875 AUF Sewer 3 AUF Sewer 4 3WW \$ 12,550 \$ 11,246 3WW AUF Sewer 3 12.550 S 11.246 4WW 2,187 \$ 1,795 2,187 \$ 1,795 \$ 4WW AUF Sewer 4 SWW Breeze Hill Sewer 2.475 5WW Breeze Hill Sewer Fairways Sewer 7WW 7WW Fairways Sewer 4,777 10WW Peace River Sewer 2.088 5 1.853 10WW Peace River Sewer \$ 504,670 \$ 450,445 508,911 \$ 470,381

Test Y	ear Per Book New Syste	ms Since 20	07 Case
4.534			
Manage	ment Fees From AFFILIA		100
Corp Ser	vice and Sundry	2007	<u> </u>
1W	AUF Water 1		
2W	AUF Water 2	생생님 - 네	
3W	AUF Water 3		
4W	AUF Water 4		
5W	Breeze Hill Water \$	- \$	2,496
10W	Fairways Water \$	- \$	6,382
12W	Peace River Water \$	2,154 \$	1,953
1WW	AUF Sewer 1	시원하다.	
2WW	AUF Sewer 2		
3WW	AUF Sewer 3		
4WW	AUF Sewer 4		
5WW	Breeze Hill Sewer \$	- \$	2,475
7WW	Fairways Sewer \$	- \$	4,777
10WW	Peace River Sewer S	2,088 \$	1,853
	3		

Direct A	P chages	2007	M.	ΣΥ
1W	AUF Water 1	\$ 11,478	\$	14,743
2W	AUF Water 2	\$ 5,162	\$	6,702
3W	AUF Water 3	\$ 3,233	\$	4,145
4W	AUF Water 4	\$ 14,311	\$	18,034
SW	Breeze Hill Water	\$	\$	329
10W	Fairways Water	\$ -	\$	736
12W	Peace River Water	\$ 200	\$	259
1WW	AUF Sewer 1	\$ 2,138	\$	2,745
2WW	AUF Sewer 2	\$ 9,111	\$	11,493
3WW	AUF Sewer 3	\$ 1,164	\$	1,487
4WW	AUF Sewer 4	\$ 203	\$	234
sww	Breeze Hill Sewer	\$ - "	\$	328
7WW	Fairways Sewer	\$ .	\$	631
10WW	Peace River Sewer	\$ 194	\$	246
		\$ 47,194	S	62,113

Direct AP	chages		2007	<u> 17</u>
1W	AUF Water 1	\$	11,478 \$	14,743
2W	AUF Water 2	\$	5,162 \$	6,702
3W	AUF Water 3	\$	3,233 \$	4,145
4W	AUF Water 4	\$	14,311 \$	18,034
5W	Breeze Hill Water			
10W	Fairways Water			
12W	Peace River Water	36		Bayer Sellar
1WW	AUF Sewer 1	\$	2,138 \$	2,745
2WW	AUF Sewer 2	\$	9,111 \$	11,493
3WW	AUF Sewer 3	\$	1,164 \$	1,487
4WW	AUF Sewer 4	\$	203 \$	234
sww :	Breeze Hill Sewer	X,9		
7WW	Fairways Sewer			2004
10WW	Peace River Sewer		Y established	A A
		S	46,800 \$	59,583

		\$	393 \$	2,530
10WW	Peace River Sewer	\$	194 \$	246
7WW	Fairways Sewer	\$	- \$	631
5WW	Breeze Hill Sewer	\$	. \$	328
4WW	AUF Sewer 4	-,3		7.4
3WW	AUF Sewer 3			
2WW	AUF Sewer 2			16.8 0
1WW	AUF Sewer 1			
12W	Peace River Water	\$	200 \$	259
10W	Fairways Water	\$	- \$	736
SW	Breeze Hill Water	\$	- \$	329
4W	AUF Water 4		14 1833	
3W	AUF Water 3			
2W	AUF Water 2			
1W	AUF Water 1			
DIECTO	P chages	<b>€</b>	007	<u> 11</u>

Total Co	rp Mgt Fees	2007	<u>1Y</u>
1W	AUF Water 1	\$ 135,246	\$ 126,162
2W	AUF Water 2	\$ 60,828	\$ 57,387
3W	AUF Water 3	\$ 38,100	\$ 35,474
4W	AUF Water 4	\$ 168,632	\$ 154,355
5W	Breeze Hill Water	\$ -	\$ 2,825
10W	Fairways Water	\$ -	\$ 7,118
12W	Peace River Water	\$ 2,354	\$ 2,212
1WW	AUF Sewer 1	\$ 25,197	\$ 23,519
zww	AUF Sewer 2	\$ 107,364	\$ 98,369
3WW	AUF Sewer 3	\$ 13,714	\$ 12,733
4WW	AUF Sewer 4	\$ 2,390	\$ 2,029
5WW	Breeze Hill Sewer	\$	\$ 2,803
7WW	Fairways Sewer	\$ -	\$ 5,408
10WW	Peace River Sewer	\$ 2,281	\$ 2,098
		\$ 556,105	\$ 532,493

Total Cor	p Mgt Fees		2007	45.	IΥ
1W	AUF Water 1	\$	135,246	\$	126,162
2W	AUF Water 2	\$	60,828	\$	57,387
3W	AUF Water 3	\$	38,100	\$	35,474
4W	AUF Water 4	\$	168,632	\$	154,355
5W	Breeze Hill Water		960.0		
10W	Fairways Water				
12W	Peace River Water				
1WW	AUF Sewer 1	\$	25,197	\$	23,519
2WW	AUF Sewer 2	\$	107,364	\$	98,369
3WW	AUF Sewer 3	\$	13,714	\$	12,733
4WW	AUF Sewer 4	\$	2,390	\$	2,029
5WW	Breeze Hill Sewer	9		ij.	1.5
7WW	Fairways Sewer			1.5%	W [ + ] 8 -
10WW	Peace River Sewer	<u> 60</u>	GARTHER.	440	
		\$	551,470	\$	510,028

Total Co	rp Mgt Fees			
1W	AUF Water 1	k, 050		
zw	AUF Water Z			
3W	AUF Water 3			
4W	AUF Water 4			No.
5W	Breeze Hill Water \$	esii≱.,	\$	2,825
10W	Fairways Water \$	Ŷ	\$	7,118
12W	Peace River Water \$	2,354	\$	2,212
1WW	AUF Sewer 1	1 4.45		28.00
2WW	AUF Sewer 2	2-19	98.	
3WW	AUF Sewer 3			
4WW	AUF Sewer 4		3.0	
5WW	Breeze Hill Sewer \$		\$	2,803
7WW	Fairways Sewer \$		\$	5,408
10WW	Peace River Sewer _\$	2,281	\$	2,098
		4,635	S	22,465

Docket No. 100330-WS Affiliated Costs Exhibit SS-4, Page 000002 of 000004

Regiona	ij Mgt Fee 2007	ΤΥ
1W	AUF Water 1 \$ -	\$ 4,028
2W	AUF Water 2 \$ -	\$ 1,833
3W	AUF Water 3 \$ -	\$ 1,133
4W	AUF Water 4 \$ -	\$ 4,929
5W	Breeze Hill Water \$ -	\$ 90
10W	Fairways Water \$ -	\$ 235
12W	Peace River Water \$ -	\$ 71
1WW	AUF Sewer 1 \$ -	\$ 751
2WW	AUF Sewer 2 \$	\$ 3,141
3WW	AUF Sewer 3 \$ -	\$ 407
4WW	AUF Sewer 4 \$ +	\$ 65
5WW	Breeze Hill Sewer \$ -	\$ 89
7WW	Fairways Sewer \$ -	\$ 173
10WW	Peace River Sewer \$	\$ 67
	\$ 5	\$ 17,011

Regional	Mgt Fee	2007	ΙΥ
1W	AUF Water 1	\$ * :	4,028
2W	AUF Water 2	\$ - :	1,833
3W	AUF Water 3	\$ - :	\$ 1,133
4W	AUF Water 4	\$ -	4,929
5W	Breeze Hill Water		
10W	Fairways Water	化磺基酰胺	48. 34/1
12W	Peace River Water	Fig. Sylvania 11	
1WW	AUF Sewer 1	\$ -	5 751
2WW	AUF Sewer 2	\$ .	\$ 3,141
3WW	AUF Sewer 3	/ <b>\$</b> /	\$ 407
4WW	AUF Sewer 4	\$ -:	\$ 65
5WW	Breeze Hill Sewer		
7WW	Fairways Sewer		
10WW -	Peace River Sewer		Service Company
300 S 1971		\$ -	\$ 16,287

Regiona	Mgt Fee <u>2007 TY</u>	
1W	AUF Water 1	1
2W	AUF Water 2	
3W	AUF Water 3	
4W	AUF Water 4	
5W	Breeze Hill Water \$ - \$	90
10W	Fairways Water \$ - \$ 2	35
12W	Peace River Water \$ - \$	71
1WW	AUF Sewer 1	
2WW	AUF Sewer 2	
3WW	AUF Sewer 3	
4WW	AUF Sewer 4	Ž.
5WW	Breeze Hill Sewer \$ - \$	89
7WW	Fairways Sewer \$ - \$ 1	73
10WW	Peace River Sewer 5 - 5	67
	\$ - \$ 7	25

Total Co	rp and Regional Mgt Fee	<u>2007</u>	צו
1W	AUF Water 1	\$ 135,246 \$	130,190
2W	AUF Water 2	60,828 \$	59,220
3W	AUF Water 3	38,100 \$	36,606
4W	AUF Water 4	5 168,632 \$	159,284
5W	Breeze Hill Water	; <u> </u>	2,916
10W	Fairways Water	; - <b>\$</b>	7,353
12W	Peace River Water	2,354 \$	2,283
1WW	AUF Sewer 1	5 25,197 \$	24,271
2WW	AUF Sewer 2	5 107,364 \$	101,510
3WW	AUF Sewer 3	\$ 13,714 <b>\$</b>	13,140
4WW	AUF Sewer 4	2,390 \$	2,094
SWW :	Breeze Hill Sewer	\$ - \$	2,892
7WW	Fairways Sewer	\$ - \$	5,581
10WW	Peace River Sewer	5 2,281 \$	2,165
and the	Maria da Maria de Terres	5 556,105 \$	549,505

Total Cor	p and Regional Mgt Fi	2007	V 1	ΙY
1W	AUF Water 1 \$	135,246	\$	130,190
2W	AUF Water 2 \$	60,828	\$	59,220
3W	AUF Water 3 \$	38,100	\$	36,606
4W	AUF Water 4 \$	168,632	\$	159,284
5W.	Breeze Hill Water			
10W	Fairways Water	Ora (SEE)		
12W	Peace River Water			
1WW	AUF Sewer 1 \$	25,197	\$	24,271
2WW	AUF Sewer 2 \$	107,364	\$	101,510
3WW	AUF Sewer 3 \$	13,714	\$	13,140
4WW	AUF Sewer 4 \$	2,390	\$	2,094
5WW	Breeze Hill Sewer			
7WW	Fairways Sewer			
10WW	Peace River Sewer	BOY LAND	6	
3892		551,470	\$	526,315

Total Co	rp and Regional Mgt	2007	<u> 17</u>
1W	AUF Water 1		
2W	AUF Water 2		
3W	AUF Water 3		35.45
4W	AUF Water 4		9345
5W	Breeze Hill Water	, . s	2,916
10W	Fairways Water	- \$	7,353
12W	Peace River Water	2,354 \$	2,283
1WW	AUF Sewer 1		
2WW	AUF Sewer 2		
3WW	AUF Sewer 3		
4WW	AUF Sewer 4		
5WW	Breeze Hill Sewer	\$ - \$	2,892
7WW	Fairways Sewer	\$ - \$	5,581
10WW	Peace River Sewer	2,281 \$	2,165
	<u> </u>	4,635 \$	23,190

ACO		<u>2007</u>	ΞY
1W	AUF Water 1	\$ 59,792	\$ 55,634
2W	AUF Water 2	\$ 26,893	\$ 25,307
3W	AUF Water 3	\$ 16,844	\$ 15,643
4W	AUF Water 4	\$ 74,548	\$ 68,067
5W	Breeze Hill Water	\$ -	\$ 1,246
10W	Fairways Water	\$ -	\$ 3,155
12W	Peace River Water	\$ 1,040	\$ 975
1WW	AUF Sewer 1	\$ 11,139	\$ 10,372
2WW	AUF Sewer 2	\$ 47,461	\$ 43,378
3WW	AUF Sewer 3	\$ 6,062	\$ 5,615
4WW	AUF Sewer 4	\$ 1,057	\$ 895
SWW .	Breeze Hill Sewer	\$ .	\$ 1,236
7WW	Fairways Sewer	\$ .	\$ 2,385
10WW	Peace River Sewer	\$ 1,008	\$ 925
		\$ 245,845	\$ 234,833

ACO		2007	1.4	ΤY
1W	AUF Water 1	\$ 59,792	\$	55,634
2W	AUF Water 2	\$ 26,893	\$	25,307
3W	AUF Water 3	5 16,844	\$	15,643
4W .	AUF Water 4	\$ 74,548	\$	68,067
SW .	Breeze Hill Water			
10W	Fairways Water			
12W	Peace River Water			\$100 PM
1WW	AUF Sewer 1	\$ 11,139	\$	10,372
2WW	AUF Sewer 2	\$ 47,461	\$	43,378
WWE	AUF Sewer 3	\$ 6,062	\$	5,615
4WW	AUF Sewer 4	\$ 1,057	\$	895
5WW	Breeze Hill Sewer			
7WW	Fairways Sewer			
10WW	Peace River Sewer		at Se	
		\$ 243,796	\$	224,911

ACO .	<u>2007</u>	÷.
1W	AUF Water 1	3646
2W	AUF Water 2	
3W	AUF Water 3	way.
4W	AUF Water 4	
5W	Breeze Hill Water \$ - \$	1,240
10W	Fairways Water \$ - \$	3,15
12W	Peace River Water \$ 1,040 \$	97
1WW	AUF Sewer 1	Alpha.
2WW	AUF Sewer 2	
3WW	AUF Sewer 3	
4WW	AUF Sewer 4	1
5WW	Breeze Hill Sewer \$ - \$	1,23
7WW	Fairways Sewer \$ - \$	2,38
10WW	Peace River Sewer \$ 1,008 \$	92
	\$ 2.049 \$	9,92

Total Af	filiate Allocated costs	<u>2007</u>		<u> TY</u>
1W	AUF Water 1	\$ 195,037	\$	185,824
2W	AUF Water 2	\$ 87,722	\$	84,527
3W	AUF Water 3	\$ 54,944	\$	52,249
4W	AUF Water 4	\$ 243,180	\$	227,351
5W	Breeze Hill Water	\$ -	\$	4,162
10W	Fairways Water	\$ -	\$	10,508
12W	Peace River Water	\$ 3,394	\$	3,258
1WW	AUF Sewer 1	\$ 36,335	\$	34,643
2WW	AUF Sewer 2	\$ 154,825	\$	144,888
3WW	AUF Sewer 3	\$ 19,777	\$	18,755
4WW	AUF Sewer 4	\$ 3,446	\$	2,990
sww .	Breeze Hill Sewer	\$	\$	4,128
7WW	Fairways Sewer	\$	\$	7,966
10WW	Peace River Sewer	\$ 3,290	\$_	3,091
	Property and the	\$ 801,950	\$	784,338

Total Aff	iliate Allocated costs	 2007		<u>TY</u> .
1W	AUF Water 1	\$ 195,037	\$	185,824
2W	AUF Water 2	\$ 87,722	\$	84,527
3W	AUF Water 3	\$ 54,944	\$	52,249
4W	AUF Water 4	\$ 243,180	\$	227,351
5W	Breeze Hill Water		. A.S	
10W	Fairways Water			
12W	Peace River Water			11-35.04
1WW	AUF Sewer 1	\$ 36,335	\$	34,643
2WW	AUF Sewer 2	\$ 154,825	\$	144,888
3WW	AUF Sewer 3	\$ 19,777	\$	18,755
4WW	AUF Sewer 4	\$ 3,446	\$	2,990
5WW	Breeze Hill Sewer			
7WW	Fairways Sewer			
10WW	Peace River Sewer	<u> 11 18 18 18 18 18 18 18 18 18 18 18 18 </u>		1 1 1 days
		\$ 795,266	\$	751,225

- 40633		1 (9/4)	. '	1.44-1.12
Total Af	iliate Allocated costs 2	007	e.	ΤΥ
1W	AUF Water 1			
2W	AUF Water 2			
3W	AUF Water 3		69.	
4W	AUF Water 4			
SW	Breeze Hill Water \$		\$	4,162
10W	Fairways Water \$		\$	10,508
12W	Peace River Water \$	3,394	\$	3,258
1WW	AUF Sewer 1	4		1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1
2WW	AUF Sewer 2			
3WW	AUF Sewer 3			
4WW	AUF Sewer 4			
5WW	Breeze Hill Sewer \$	- 19g	\$	4,128
7WW	Fairways Sewer \$	- 333	\$	7,966
10WW	Peace River Sewer 5	3,290	\$	3,091
4 8000	\$	6,684	\$	33,112

Docket No. 100330-WS Affiliated Costs Exhibit SS-4, Page 000003 of 000004

Docket No. 100330-WS Affiliated Costs Exhibit SS-4, Page 000004 of 000004

### IN STATE ADMINISTRATIVE EXPENSES - AUF SYSTEMS IN LAST RATE CASE (Not Protested)

In State	Admin Costs	Test Yea	rs e	nded
		12/31/2007		4/30/2010
1W	AUF Water 1	\$ 109,026	\$	313,959
2W	AUF Water 2	\$ 86,665	\$	142,064
3W	AUF Water 3	\$ 125,536	\$	85,758
4W	AUF Water 4	\$ 459,837	\$	375,794
5W	Breeze Hill Water	\$	\$	6,544
10W	Fairways Water	\$	\$	17,522
12W	Peace River Water	\$ 5,367	\$	5,126
1WW	AUF Sewer 1	\$ 142,465	\$	58,535
2WW	AUF Sewer 2	\$ 284,083	\$	233,227
3WW	AUF Sewer 3	\$ 79,378	\$	30,310
4WW	AUF Sewer 4	\$ 46,780	\$	4,978
5WW	Breeze Hill Sewer	\$	\$	6,496
7WW	Fairways Sewer	\$	\$	13,807
10WW	Peace River Sewer	\$ 88,946	\$	4,863
		\$ 1,428,083	\$	1,298,983

Docket No. 100330-WS Updated market study Exhibit SS-5, Page 000001 of 000011

### Aqua Utilities Florida Comparison of average hourly rates to market rates in Florida

Type of Employee	Market		AUF		Difference		<u> </u>
Accounting	\$	119	\$	66	\$	(53)	-45%
Engineering	\$	122	\$	82	\$	(40)	-33%
Legal	\$	247	\$	140	\$	(107)	-43%
Management Professionals	\$	207	\$	171	\$	(36)	-17%
Customer Service Cost per Account	\$	44	\$	18	\$	(26)	-59%

Aqua America, inc. Average Per Hour Rate Outside Services
Accounting, Engineering, Legal, and Management Consulting Services
For the Test Year Ended 4/30/2010

Engineering
4 firms were contacted that AUF has used in the past

	[	Average	]				
	ī	roject igineer		ject lager		cipal Ineer	
Firm #1	\$	110	\$	130	\$	145	]
Firm #2	\$	110	\$	125	\$	135	ł
Firm #3*	\$	85	\$	110	n/a		*Added 3 additional firm
Firm #4*	\$	125	n/a		\$	150	
Firm #5-Ardaman*	\$	110	\$	121	\$	166	
Average	\$	108	\$	122	\$	149	

Overall Average Hourly Rate ect Project Prineer Manager Eng Principal Engineer 149 Project Average Hourly Billing Rate Engineer Percent of Engineering Assignments 50% 25% 25% Weighted Average Weighted Factor 30 \$

Legal
Rates obtained from the "2010 Economics & Law Office Management Survey" conducted by the Florida Bar

		Average
Billing Rate	\$	247

3. Accountant

Standard rate from "AICPA 2008 PCPS/TSCPA National MAP Survey"

	Average Hourly Billing Rate									
	A	sociate		Senior		Manager		Director .		
Standard Rates Inflation Adjustment	\$	85 3.00%	\$	107 3.00%	\$	133 3.00%	\$	156 3.00%		
2010 Rates	s	88	\$	110	\$	137	\$	161		
Typical Percent of Time Spent on a Consulting Project		30%		30%		20%		20%		Weighted Average
Average	\$	26	\$	33	\$	27	\$	32	\$	119

Management Consultant
Rates obtained from the "Operating Ratios For Management consulting Firms, 2007 Edition" survey conducted by the Association of Management Consulting Firms

				Ave	rage	Hourly Billi	ng F	late			
Annual Consulting Fees	Ent	ry Level	٨	Midlevel A		Advanced		Upper Level		ighest Level	
Less than \$2,000,000	\$	110	\$	130	\$	175	\$	300	\$	295	
\$2,000,000 - \$4,999,999	S	123	\$	150	\$	180	\$	200	\$	300	
\$5,000,000 - \$19,999,999	\$	135	\$	185	\$	230	\$	293	\$	324	
\$20,000,000 & Over	_  \$	169	\$	226	\$	281	\$	360	\$	450	
Inflation Adjustment		4.10%		4.10%		4.10%		4,10%		4.10%	
2010 Rates											
Less than \$2,000,000		115	\$	135	\$	182	\$	312	\$	307	
\$2,000,000 - \$4,999,999	\$	128	\$	158	\$	187	\$	208	\$	312	
\$5,000,000 - \$19,999,999	\$	141	\$	193	\$	239	\$	305	\$	337	
\$20,000,000 & Over	- 5	176	\$	235	\$	293	\$	375	\$	468	
Typical Percent of Time											
Spent on a Consulting Project		30%		30%		20%		10%		10%	Averag
Average	\$	42	\$	54	\$	45	\$	30	\$	36	\$

5. Customer Service Cost per Account

Rate obtained from the "Benchmarking: Performance Indicators for Water and Wastewater Utilities: 2007 Annual Survey Data and Analyses Report" conducted by the American Water Works Assoc

	Me	dian
Cost per Account	\$	42
Inflation Adjustment	i	4.10%
·		
2010 Cost per Account	\$	44

Docket No. 100330-WS Updated market study Exhibit SS-5, Page 000003 of 000011

Aqua America, Inc. Average Per Hour Rate Affiliate Services Accounting, Engineering, Legal, and Management Consulting Services For the Test Year Ended 4/30/2010

Service Allocations - 5/1/2009 - 4/30/2010-Revised for OPC

Type of Emplyee	Sum of HOURS	Sum of DIST_AMT	Per hour
Accounting*	62,664	4,050,586	64.64
Engineering	17,555	1,435,512	81.77
Legal	7,132	992,561	139.17
Management Professionals	81,699	9,126,297	111.71
Grand Total	224,489	18,152,197	Selection of

\*Revised to only include those employees that hold a Bachelors or higher

Sundry Allocations - 5/1/2009 - 4/30/2010

Sum of TRAN AMOUNT				
Depart	Exclusions ACCOUNT	Total		
Accounting	Accounting	75,546		
	Comp Hardware/Software Maint	2,998		
	Contract Services	540,803		
	Travel Expense	43,369		
Accounting Sum	A THE STATE OF THE STATE OF	662,716		
Engineering	Comp Hardware/Software Maint	0		
	Engineering	142		
	Travel Expense	359		
Engineering Sum	Landau Marian Landau Landau	501		
Legal	Comp Hardware/Software Maint	1,282		
	Contract Services	986,533		
	Legal	5,980		
	Travel Expense	5,786		
Legal Sum	在16.000 (16.00 ) 1.20 (16.00 ) 1.20 (16.00 ) 1.20 (16.00 ) 1.20 (16.00 ) 1.20 (16.00 ) 1.20 (16.00 ) 1.20 (16.00 )	999,582		
Management Professionals	Comp Hardware/Software Maint	830,052		
	Contract Services	2,049,149		
	Management Professionals	2,399,522		
	Travel Expense	367,420		
Management Professionals Sur	mali to the least to be a to the	5,646,143		
Grand Total		7,308,942		

AP Directs - 5/1/2009 - 4/30/2010

Al Directs - di lizobo - diodizoro	
Comp Hardware/Software Maint	393,832
Contract Services	380,436
Management Professionals	1,207,127
Grand Total	1.981.396

Total Service and Sundry Charges Rate per hour ASI charges AUF\*

	Hours	Amt		Per hour
Accounting	62,6	64	4,129,130	65.89
Engineering	17,5	55	1,435,654	81.78
Legal	7,1	32	999,824	140.19
Management Professionals	81,6	99	13,956,830	170.83
Grand Total	169,0	50	20,521,438	

\*Revised to include comp hardware/software maint

Docket No. 100330-WS Updated market study Exhibit SS-5, Page 000004 of 000011

Aqua America, Inc.
Average Per Hour Rate Benefit of Service Co.
Over Outside Professionals-Less Exclusion Costs
For the Test Year Ended 4/30/2010

	Accounting Services	Engineering Services	Legal Services	Management Professionals	Total
Total Services Charges	4,713,301.73	1,436,012.78	1,992,142.94	16,373,399.58	24,514,857.03
Less Excludable:					
Contract Services	540,802.73		986,532.85	2,049,149.35	3,576,484.93
Travel Expenses	43,368.56	359.14	5,786.16	367,420.46	416,934.32
Computer Hardware/Software					
Net Service Charges	4,129,130.44	1,435,653.64	999,823.93	13,956,829.77	20,521,437.78
Total Hours	62,663.58	17,555.10	7,132.04	81,699.20	169,049.92
Average Hourly Rate	65.89	81.78	140.19	170.83	121.39

Contract Services, Travel Expenses, and Computer Hardware/Software charges not included in Service Charge Hourly Rate: Contract Services - charges that have already been assigned to outside professionals

Travel Expenses - charges would be billed separately and in addition to an outside contractor's hourly wage

Aqua America, Inc. Average Customer Service Cost Per Customer For the Test Year Ended 4/30/2010

Service Company Call Center		AUF	F	L Allocation		Total Aqua
Allocation ACO Direct Total ACO	\$ \$ \$	291,809.53 170,271.71 462,081.24	\$ \$ \$	390,344.42 227,767.11 618,111.53	\$ \$	9,739,146.02 5,746,582.90 15,485,728.92
Wghtd Customer	<del> </del>	25,590		34,231		854,493
ACO per Wghtd Customer	<u>\$</u>	18.06	\$	18.06	\$	18.12
2007 American Water Works Assoc Benchmarking Survey Customer Service Cost per Account		42.03	<u>\$</u>	42.03	\$	42.03

Docket No. 100330-WS Updated market study Exhibit SS-5, Page 000006 of 000011

Aqua America, Inc.
Average Costs of Outside Professionals vs.
Service Co. Cost by Total Hours
For the Test Year Ended 4/30/2010

T of Frankins	Values	Average Outside Rate		Outside Cost for Service
Type of Emplyee	Sum of HOURS	 		
Accounting	52,664	\$ 119	\$	6,259,843
Engineering	7,411	\$ 122	\$	901,368
Legal	7,132	\$ 247	\$	1,761,614
Management Professionals	157,282	\$ 207	\$	32,493,697
Grand Total	224,489	\$	41,416,521	
	_\$	20,521,438		
	Difference		_\$	20,895,083

<sup>-</sup>Hours worked actually understates the cost advantages of the Service Co. An outside contractor would bill for every hour worked compared to a exempt Service Co. employee who charges a maximum of 8 hours per day.

Docket No. 100330-WS Updated market study Exhibit SS-5, Page 000007 of 000011

## Aqua America, Inc. Inflation Calculation CPI Index

	CPI as of Nov
2007	210.177
2010	218.803
CPI Differential	8.626
CPI Index Increase	4.10%

	CPI as of Nov
2008	212.425
2010	218.803
CPI Differential	6.378
CPI index increase	3.00%

<sup>-</sup>l used November because that is the latest available data

# Aqua FL ACO Direct Analysis

Sum of Total ACCOUNT	ACCOUNT_DESC	Total
ACCOUNT	636700 WT-Other ACO Direct costs	26,645
636700 Total	OSOTOD WITOUIST TOO DITOUT TOOLS	26,645
030700 10141	636710 WT-WorkFlow Processing Fee	27,058
636710 Total	ooo, to the training to be a second to be	27,058
00071010101	636720 WT-WorkFlow Billing Postage	71,627
636720 Total	500, <b>2</b> 0 111 110 111 1211 131 131 131 131 131 131 131 13	71,627
000720 10141	636740 WT-ACO Lockbox Fees	21,296
636740 Total		21,296
000140 10101	736710 SW-WorkFlow Processing Fee	17,401
736710 Total		17,401
7007 10 1012	736720 SW-WorkFlow Billing Postage	46,044
736720 Total		46,044
	736740 SW-ACO Lockbox Fees	17,697
736740 Total		17,697
Grand Total		227,767

## Aqua America ACO Direct Analysis

Sum of Total		
ACCOUNT	ACCOUNT_DESC	Total
	636700 WT-Other ACO Direct costs	975,909
636700 Total		975,909
	636710 WT-WorkFlow Processing Fee	804,045
636710 Total		804,045
	636720 WT-WorkFlow Billing Postage	2,085,568
636720 Total		2,085,568
	636731 WT-Struthers Cust Serv Allocations	145,550
636731 Total		145,550
	636732 WT-Other Non-ACO Cust Service costs	302,621
636732 Total		302,621
	636740 WT-ACO Lockbox Fees	1,018,401
636740 Total		1,018,401
	736700 SW-Other ACO Direct costs	32,618
736700 Total		32,618
	736710 SW-WorkFlow Processing Fee	90,384
736710 Total		90,384
	736720 SW-WorkFlow Billing Postage	223,981
736720 Total		223,981
	736740 SW-ACO Lockbox Fees	67,506
736740 Total		67,506
<b>Grand Total</b>		5,746,583

#### ACO Master Allocation File May 2009 - April 2010

State	May	June	July	August	September	October	November	December	January	February	March	April	Total	YTD calc %	Cust Count %	Difference
15-1510-PA	411,579.53	422,143.79	402,148.07	391,029.52	394,553.16	418,770.66	381,089.88	401,054.81	393,297.23	399,773.52	453,391.79	403,079.95	4,871,911.91	50.02%	50.13%	-0.10%
15-900-PA-LWW	7,330.11	7,518.25	7,162.11	6,964.09	7,026.87	7,458.15	6,787.09	7,142.67	7,039.26	7,155.16	8,114.82	7,214.33	86,912.91	0.89%	0.89%	0.00%
23-Ohio	87,597.24	89,845.64	85,593.64	83,227.14	83,977.10	89,131.59	81,111.58	85,360.93	84,001.65	85,390.66	96,843.40	86,096.92	1,038,177.49	10.66%	10.67%	-0.01%
24-Illinois	56,566.75	58,018.66	55,273.26	53,745.08	54,229.38	57,557.95	52,378.92	55,123.02	53,847.80	54,737.38	62,078.85	55,190.09	668,747.14	6.87%	6.89%	-0.02%
25-New Jersey	50,271.67	51,562.01	49,119.57	47,761.49	48,191.89	51,149.90	46,547.47	48,986.04	50,725.45	51,560.74	58,476.15	51,987.16	606,339.54	6.23%	6.12%	0.10%
31-Texas	54,980.23	56,391.45	53,720.22	52,234.99	52,705.69	55,940.74	50,907.21	53,574.19	52,828.50	53,698.42	60,900.54	54,142.53	652,024.71	6.69%	6.70%	0.00%
32-Indiana	6,262.15	6,422.91	6,118.62	5,949.45	6,003.07	6,371.55	5,798.25	6,102.00	7,043.04	10,772.26	12,217.05	10,861.35	89,921.70	0.92%	0.76%	0.16%
33-Florida	33,065.72	33,914.43	32,307.95	31,414.70	31,697.77	33,643.38	30,616.15	32,220.10	31,344.78	31,860.91	36,134.13	32,124.40	390,344.42	4.01%	4.03%	-0.02%
34-Viginia	22,966.51	23,556.01	22,440.20	21,819.78	22,016.38	23,367.73	21,265.11	22,379.17	22,046.01	22,409.04	25,414.57	22,594.37	272,274.88	2.80%	2.80%	0.00%
35-North Carolina	81,286.26	83,372.65	79,423.36	77,227.45	77,923.35	82,706.27	75,264.39	79,207.43	77,949.43	79,233.02	89,859.89	79,888.32	963,341.82	9.89%	9.90%	-0.01%
37-Missouri	3,658.58	3,752.47	3,574.70	3,475.87	3,507.23	3,722.49	3,387.53	3,564.99	3,482.66	3,539.99	4,014.78	3,569.27	43,250.56	0.44%	0.45%	0.00%
39-New York ASI	1,142.68	1,172.09	1,116.53	1,085.76	1,095.46	1,162.68	1,058.09	1,113.51	1,086.64	1,104.50	1,252.63	1,113.73	13,504.30	0.14%	0.53%	-0.39%
39-New York Seacliff			4,230.42	4,113.44	4,150.53	4,405.30	4,008.91	4,218.92	4,116.96	4,184.77	4,746.02	4,219.37	42,394.64	0.44%	0.14%	0.30%
Total	816,707.43	837,670.36	802,228.65	780,048.76	787,077.88	835,388.39	760,220.58	800,047.78	788,809.41	805,420.37	913,444.62	812,081.79	9,739,146.02	100.00%	100.00%	0.00%
Posted to G/L 471093	816,707.43	837,670.36	802,228.65	780,048.76	787,077.88	835,388.39	760,220.58	800,047.78	788,809.41	. 805,420.37	913,444.62	812,081.79	9,739,146.02			
Difference	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			

Docket No. 100330-WS Updated market study Exhibit SS-5, Page 000010 of 000011

Aqua Services, Inc.
AP Directs - Income Statement
2009

#### AP Direct Income Statement

	Grand Total
Comp Hardware/Software Maint	393,832.30
Contract Services	380,436.27
Management Professionals	1,207,127.36
Grand Total	1,981,395.93

Aqua America, Inc. Average Per Hour Rate Affiliate Services Accounting, Englineering, Legal, and Management Consulting Services For the Test Year Ended 4/30/2010

Type of Emplyee	Sum of HOURS	Sum of DIST_AMT	Per hour
Accounting	52,663.53	2,970,889.75	56.41
Engineering	7,411.04	594,624.12	80.23
Legal	7,132.04	992,561.19	139.17
Management Professionals	157,282.33	13,594,122.43	86.43
Grand Total	224 488 94	18 152 197 49	49 74

Aqua Services, Inc. Sundry Allocations - 5/1/2009 - 4/30/2010

Depart	Exclusions ACCOUNT	Total			
Accounting	Accounting	75,546			
-	Comp Hardware/Software Maint	2,998			
	Contract Services	540,803			
	Travel Expense	43,369			
Accounting Sum	STATE OF THE PARTY AS A STATE OF	662,716			
Engineering	Comp Hardware/Software Maint	0			
	Engineering	142			
	Travel Expense	359			
Engineering Sum	(1) 10 10 10 10 10 10 10 10 10 10 10 10 10	501			
Legal	Comp Hardware/Software Maint	1,282			
	Contract Services	986,533			
	Legal	5,980			
	Travel Expense				
Legal Sum		999,582			
Management Professionals	Comp Hardware/Software Maint	830,052			
	Contract Services	2,049,149			
	Management Professionals	2,399,522			
	Travel Expense	367,420			
Management Professionals S	um a was a second	5,646,143			
Grand Total		7,308,942			

Total Service and Sundry Charges Rate per hour ASI charges AUF

	Hours	Amt	Per hour
Accounting	52,663.53	3,046,435.95	57.85
Engineering	7,411.04	594,765.80	80.25
Legal	7,132.04	998,541.62	140.01
Management Professionals	157,282.33	17,200,771.36	109.36
	224,488,94	21.840.514.73	97.29

Aqua Services, Inc.

AP Directs - Income Statement
2009

#### AP Direct Income Statement

	Grand Total
Comp Hardware/Sol	393,832.30
Contract Services	380,436.27
Management Profes	1,207,127.36
Grand Total	1,981,395.93

Chad's Numbers:

Total Service Co. Rate Per Hour Less Exclusions

Dept Category	Hours	Amt	Rate per Hour
Accounting	51,172.52	2,743,539.04	53.61
Engineering	3,568.77	235,705.48	66.05
Legal	6,794.04	1,048,047.29	154.26
Management Professionals	153,617.59	15,029,378.01	97.84
Grand Total	215,152.92	19,056,669.82	88.57

Dept Category	Chad Nameer	Diff	
Accounting	53.61	57.85	(4.23)
Engineering	66.05	80.25	(14.21)
Legal	154.26	140.01	14.25
Management Professional	s 97.84	109.36	(11.53)
Grand Total	88.57	97.29	(8.72)

Eliminate when finished

		601.8	Adn 603.8	nin. & Genera 632.8	l Expenses Accou 634.8	ent 636.8	675.8						
Company	Class	Salaries and Wages - Employees	Salaries and Wages - Officers, Directors, Stkholders	Contractual Services - Accounting	Contractual Services - Mgt. Fees	Contractual Services - Other	Miscellaneous Expenses	Total Salaries & Wages, Benefits, Contractual Service, & Misc	ERCs	Total Salaries & Wages, Benefits, Contractual Service, & Misc/ERC	Customers	Total Salaries & Wages, Benefits, Contractual Service, & Misc/Cust	Ave Adjus
Continental Utility, Inc.	В	\$26,260	\$0	Sc	\$41,837	\$0	\$0	\$68,097	1,031	66	945		
	В	\$19,395	\$0			\$0			797	33	790	33_	
	В	\$19,048	\$8,485			\$1,659			1,455	24	1265		
	B	\$80,383	\$0,483			\$0		\$144,267	704	205	617	234	
	<u>B</u>	\$11.910	\$5,305			\$1,323		\$22,440	988	23	797	28	
	B	\$12,398	\$30.055			\$0			2,079	30	1979	31	
	В	\$42,645	\$30,033			\$0		\$159,514	2,608	61	2,432	66	
	В	\$18,875	\$0			\$0			1,159	47	1033	52	
	B	\$4.087	\$0			\$0			612	12	501	14	
	<u>B</u>	\$22,280	\$9,922			\$1.741		\$40,190	1,478	27	1474	27	
	В	\$66,014	\$36,487			\$827		\$112,282	1,081	104	1059		
	<del>c</del> —	\$1,115	\$0,487			\$0			117	13	117		
	<del>č</del>	\$7,309	\$0			\$79			340	47_	340		
	<del>č –</del>	\$9,554	\$0			\$163			974	52	960		
	<del>č</del> —	\$15,011	\$0			\$436			910	28	888		
	<del>č</del>	\$7,882	\$0			\$239			615	45	615		
	<del>č –</del>	\$5,466	\$0			\$202		\$22,133	271	82	271		
	C	\$9,182	\$6,322			\$154		\$18,139	279	65	279		
	<del>č</del> –	\$6.543	\$0,322			\$251			850	19	850		
	č	\$9,265	\$8,015			\$60		\$19,527	259	75	259		
	<del>č</del> —	\$574	\$0,013			\$235			136	16	125		
	C	\$3.632	\$0			\$0			248	120	248		
	<del>C</del>	\$6,246	\$0			\$170		\$21,283	476	45	454		
	<del>C</del>	\$11,554	\$24,725			\$60		\$43,398	212	205	212		
	č	\$5,252	\$0			\$0			235	79	204		
	č	\$2,959	\$0			\$48			293	28_	293		
	<del>c</del> —	\$6,814	\$0			\$0		\$7,425	246	30	246		
	č	\$7,691	\$0			\$237			444	27	419		
	č	\$9,985	\$0			\$148		\$30,651	1,214	25	1214		
	c	\$9,035	\$0			\$238	\$306	\$12,706	759	17	728		
Shangri-La by the Lake Utilities, Inc.	C	\$2,189	\$0			\$227	\$4,254		181	42	181		
	С	\$2,772	\$0	\$(	\$4,894	\$79			160	55	160		
Sun Communities Acquisitions LLC d/b/a Buttonwood Bay Utilities	С	\$10,829	\$0	\$7,288					927	22	822		
	С	\$3,786	\$0			\$213			397	52	383		
	С	\$2,555	\$8,693			\$290			449	44_	449	50	
Total		\$ 480,493							24,983	\$ 48	23,609	50	
Total Per ERC		19.23	5.52	3.63	12.61	0.39	6.29	47.67					
Weight Comparative Companies According to Portion of AUF System Classes		\$ 259,700	\$ 73,981	\$ 45,536		\$ 5,029	\$ 81,499	\$ 626,917	12,843	\$ 49	12,059	\$ 52	
Aqua Utilities Florida (excluding in State Administrative Costs) Aqua Utilities Florida Per ERC		\$ 16,688 0.94	\$ 24,032 1.35	\$ 17,997 1.01	10 m 10 10 10 10 10 10 10 10 10 10 10 10 10	\$ 74,967 4.23	\$ 107,111 6.04	593,698 33.47	17,738	\$ 33	17,065	\$ 35	
Difference from Weighted Peer Average Adjustment										\$ (15) \$ 272,178		\$ (17) 293,451	\$ 2

		601.8	Adı 603.8	min. & Genera 632.8	Expenses Acco 634.8	unt 636.8	675.8									
·	Class	Salaries and Wages - Employees	Salaries and Wages - Officers, Directors, Stkholders	Contractual Services - Accounting	Contractual Services - Mgt. Fees	Contractual Services - Other	Miscellaneous Expenses	Total Salaries & Wages, Benefits, Contractual Service, & Misc	ERCs	W Be Con Ser	Salaries &  /ages, mefits, tractual rvice, & sc/ERC	Customers	Total Sala & Wage Benefits Contracti Service, Misc/Cu	s, s, uai &		verag
Rate Band - Water 1																
Weight Comparative Companies According to Portion of AUF System Classes		\$ 302,166	\$ 84,847	\$ 46,081	\$ 169,205	\$ 5,377	\$ 87,905	\$ 695,581	13,610	\$	51	12,615	\$	55		
Aqua Utilities Florida (excluding in State Administrative Costs)		\$ 1,070	\$ 6,903	\$ 5,890	\$ 115,447	\$ 24,960	\$ 22,035	\$ 176,306	5,613	\$	31	5,529	\$	32		
Difference from Weighted Peer Average Adjustment										\$	(20) 110,560		\$ \$ 128,	(23) 551	\$	119
Rate Band - Water 2			•													
Weight Comparative Companies According to Portion of AUF System Classes		\$ 248,287	\$ 71,061	\$ 45,389	\$ 159,014	\$ 4,935	\$ 79,778	\$ 608,464	12,637	\$	48	11,910	\$	51		
Aqua Utilities Florida (excluding in State Administrative Costs)		\$ 11,076	\$ 4,211	\$ 2,679	\$ 52,518	K.	\$ 22,072	\$ 103,819	2,614	\$	40	2,522	\$	41		
Difference from Weighted Peer Average Adjustment										\$	(8) 22,048			(10) 029	\$	23
Rate Band - Water 3																
Weight Comparative Companies According to Portion of AUF System Classes		\$ 211,436	\$ 61,632	\$ 44,916	\$ 152,043	\$ 4,633	\$ 74,219	\$ 548,879	11,971	\$	46	11,427	\$	48		
Aqua Utilities Florida (excluding in State Administrative Costs)		\$ 577	\$ 1,795	\$ 1,656	\$ 32,461	\$ 6,846	\$ 9,611	\$ 52,948	1,572	\$	34	1,555	\$	34		
Difference from Weighted Peer Average Adjustment										\$ \$	(12) 19,132			(14) ,743	\$	20
Rate Band - Water 4																
Weight Comparative Companies According to Portion of AUF System Classes		\$ 250,506	\$ 71,629	\$ 45,418	\$ 159,433	\$ 4,953	\$ 80,113	s \$ 612,052	12,677	\$	48	11,939	\$	51		
Aqua Utilities Florida (excluding in State Administrative Costs)		\$ 3,575	\$ 10,150	\$ 7,207	\$ 141,250	ŝ	\$ 50,623	\$ 242,587	7,254	\$	33	6,771	s	36		
Difference from Weighted Peer Average Adjustment										\$ \$	(15) 107,649		\$ \$ 104.	(15) ,532	s	10

		601.	8	60	Admi 3.8		General 32.8		15e5 Accol 634.8		6.8	675.8								10 1-1-		
	Class	Salaries Wage Employ	s -	Wag	ctors,	Serv	ractual vices - ounting	Servi	etractual ces - Mgt. Fees	Serv	ractual rices - ther	 cellaneous kpenses	C	al Salaries & Wages, Benefits, ontractual vice, & Misc	ERCs	B Co Se	Salaries & Nages, enefits, otractual ervice, & isc/ERC	Customers	& Be Cor Se	I Salaries Wages, enefits, ntractual rvice, & sc/Cust		verage ustment
Breeze Hill																						
Weight Comparative Companies According to Portion of AUF System Classes		<b>\$</b> 15	57,199	\$	47,754	\$	44,219	\$	141,783	\$	4,189	\$ 66,038	\$	461,182	10,991	\$	42	10,717	\$	43		
Aque Utilities Florida (excluding in State Administrative Costs)		\$		\$	179	\$	132	\$	2,586	\$	544	\$ 477	\$	3,917	122	\$	32	125	\$	31		
Difference from Weighted Peer Average Adjustment																\$ \$	(10) 1,202		\$ \$	(12) 1,462	\$	1,33
Fairways MHP																	(0.23)					
Weight Comparative Companies According to Portion of AUF System Classes		\$ 15	57,199	\$	47,754	\$	44,219	\$	141,783	\$	4,189	\$ 66,038	\$	461,182	10,991	\$	42	10,717	\$	43		
Aqua Utilities Florida (excluding in State Administrative Costs)		\$	5	\$	485	\$	329	•	6,617	\$	1,143	\$ 1,538	\$	10,116	467	\$	22	467	\$	22		
Difference from Weighted Peer Average Adjustment																\$ \$	(20) 9,480		\$	(21) 9,980	, <b>s</b>	9,7
Peace River																						
Weight Comparative Companies According to Portion of AUF System Classes		\$ 15	57,199	\$	47,754	\$	44,219	\$	141,783	\$	4,189	\$ 66,038	\$	461,182	10,991	\$	42	10,717	\$	43		
Aqua Utilities Florida (excluding in State Administrative Costs)		\$	386	s	309	\$	103	\$	2,024	\$	428	\$ 755	\$	4,006	96	\$	42	. 96	\$	42		
Difference from Weighted Peer Average Adjustment																\$	(0) 23		\$	(1) 125	\$	

		701.8	703.8	nin. & General 732.8	Expenses Acc 734.8	count 736.8	775.8						
		Salaries and Wages -	Salaries and Wages - Officers, Directors.	Contractual Services -	Contractual Services -	Contractual Services -	Miscellaneous	Total Salaries & Wages, Benefits, Contractual Service, &		Total Salaries & Wages, Benefits, Contractual Service, &		Total Salaries & Wages, Benefits, Contractual Service, &	A
Company	Class		Stkholders	Accounting	Mgt. Fees	Other	Expenses	Misc	ERCs	Misc/ERC	Customers	Misc/Cust	Ad
Continental Utility, Inc.	В	\$19,016	\$0	\$0	\$30,295	\$0	\$0	\$49,311	1,031	47.83	944	\$52	
CWS Communities LP dba Palm Valley	В	\$19,395	\$0				\$6,534	\$25,929	790	32.82	790	\$33	
Cypress Lakes Utilities Inc	В	\$17,485	\$7,788						1,442	21.15	1,465	\$21	
Environmental Protection Systems of Pine Island, Inc.	B	\$0	\$40,267	\$7,213				\$67,048	467	143.57	463	\$145	
Labrador Utilities Inc	B	\$11,461	\$5,105					\$20,639	958	21.54	893	\$23	
Rainbow Springs Utilities	B	\$42,645	\$0					\$132,315	1,501	88	1,480	89	
Sun Communities Finance LLC d/b/a Water Oak Utility	В	\$18,875	\$0			\$5,931	\$1,713		1,037	61	1,006	\$63	
Tradewinds Utilities, Inc.	B	\$0	\$0			\$0			366	6	292	\$8	
Utilities Inc of Longwood	В	\$26,277	\$11,682						1,852	26	1,599	30	
Utilities, Inc. of Pennbrooke	В	\$18,933	\$8,431	\$1,363				\$33,207	1,256	26	1,252	27	
Anglers Cove West, Ltd.	c	\$5,617	\$0					\$14,980	340	\$44	340	\$44	
BFF Corp.	Č	\$4,149	\$8,700						107	\$132	107	\$132	
CHC VII, LTD	č	\$10,957	\$0						909	\$19	887	\$20	
Damon Utilities, Inc.	č	\$2,545	\$1.631	\$376					101	\$75	101	\$75	
Fairmount Utilities, the 2nd, Inc.	č	\$6,053	\$17,148						442	\$66	442	\$66	
Four Lakes Golf Club, Ltd.	č	\$20,569	\$0						850	\$30	850	\$30	
Four Points Utility Corporation	č	\$8,525	\$6,205					\$19,007	258	\$74	259	\$73	
Hidden Valley SPE LLC d/b/a Orange Lake	č	\$2,150	\$0						242	\$15	242	\$15	
Hidden Cove, Ltd.	Č	\$2,150	\$0						127	\$28	123	\$29	
L. P. Utilities Corporation	č	\$3,070	\$0						178	\$37	167	\$39	
Lake Yale Treatment Associates, Inc.	<del>č</del>	\$2,734	\$0						293	\$16	293	\$16	
Northgate Properties, Inc.	č	\$4,216	\$0						245	\$21	245	\$21	
Pine Island Cove Homeowners Association, Inc.	č	\$2,389	\$0						318	\$42	318	\$42	
Plantation Landings, Ltd.	č	\$5,863	\$0						441	\$19	417	\$20	
River Ranch Water Management, LLC	c	\$9,268	\$0						728	\$17	728	\$17	
S. V. Utilities, Ltd.	č	\$5,601	\$0						759	\$12	728	\$12	•
Sebring Ridge Utilities, Inc.	č	\$7,603	\$14.854						535	\$62		\$62	•
Shangri-La by the Lake Utilities, Inc.	<del>č</del>	\$2,032	\$14,854						174	\$30	174	\$30	
Silver Fox Utility Company LLC d/b/a Timberwood Utilities	<u>c</u>	\$2,032	\$0						158	\$25	158	\$25	
Sun Communities Acquisitions LLC d/b/a Buttonwood Bay Utilities		\$10,051	\$0						854	\$17	810	\$17	
Sun Communities Operating Limited Partnership	<del>~</del>	\$3,514	. 50						384	\$17	377	\$17	
Tymber Creek Utilities, Incorporated	C	\$3,514 \$7,124	\$6,730						420	\$64	420	\$64	
Utility Corporation of Florida, Inc.	<del>c</del>	\$6,124 \$6,154	\$6,730 \$0						314	\$78		\$78	
Total	<u> </u>		\$ 128,542						19.875	\$ 39	19,219		
Total Per ERC		\$ 308,992 \$ 16					\$ 115,008		10,075	- 35	10,210	, ,,	
Weight Comparative Companies According to Portion of AUF System Classes		\$ 165,093	•	•	•			\$434,302	10,350	\$ 42	9,920	\$ 44	
Aqua Utilities Florida (excluding in State Administrative Costs) Aqua Utilities Florida Per ERC		\$ 19,052 \$ 3	\$ 15,286	\$ 6,861	\$ 134,489 \$ 19	\$ 28,784	\$ 48,830	\$253,302 \$ 35	7,216		6,455		
Difference from Weighted Peer Average Adjustment										\$ (7) \$ 49,495		\$ (5) 29,294	

	70	1.8	703.8	dmin.	. & General 732.8	Expenses Acc 734.8	ount 736.	8	775.8										
	Wag	es and ges - oyees	Salaries and Wages - Officers, Directors, Stkholders	c	Contractual Services - Accounting	Contractual Services - Mgt. Fees	Contrac Service Other	es -	Miscellaneous Expenses	& Ba Cor Se	al Salaries Wages, lenefits, intractual ervice, & Misc	ERCs	C	al Salaries & Wages, Benefits, ontractual Service, & Misc/ERC	Customers	Total Salari & Wages Benefits, Contractu Service, & Misc/Cus	al &		veraç ustm
Rate Band - Wastewater 1									<u> </u>										
Weight Comparative Companies According to Portion of AUF System Classes	\$ 1	34,905	\$ 55,26	8 \$	15,900	\$ 36,289	\$ 24	,118 :	41,529	\$	308,010	9,175	\$	34	9,035	\$	34		
Aqua Utilities Florida (excluding in State Administrative Costs)	\$	1,298	\$ 1,48	0 \$	1,098	\$ 21,526	\$ 4	,530	2,941	\$	32,873	1,037	\$	32	1,037	\$	32		
Difference from Weighted Peer Average Adjustment					-								\$	(2) 1,940	(0.06)		(2) 179	\$	:
Rate Band - Wastewater 2																			
Weight Comparative Companies According to Portion of AUF System Classes	\$ 1	70,147	\$ 71,46	4 \$	40,166	\$ 94,256	\$ 1	,556	70,860	\$	455,449	10,547	\$	43	10,068	\$	45		
Aqua Utilities Florida (excluding in State Administrative Costs)	\$	16,384	\$ 8,87	7 \$	4,593	\$ 90,016	\$ 18	,982	34,276	\$	173,129	4,853	\$	36	4,314	\$	40		
Difference from Weighted Peer Average Adjustment													\$	(8) 36,444		\$ \$ 22,0	(5) 116	\$	2
Rate Band - Wastewater 3																			
Weight Comparative Companies According to Portion of AUF System Classes	\$ 1	60,643	\$ 67,09	6 \$	33,622	\$ 78,622	\$ 13	,753	62,950	\$	415,685	10,177	\$	41	9,790	\$	42		
Aqua Utilities Florida (excluding in State Administrative Costs)	\$	934	\$ 1,28	0 \$	594	\$ 11,653		,896	5,819	\$	23,176	594	\$	39	559	\$	41		
Difference from Weighted Peer Average Adjustment													\$	(2) 1,086		\$ :	(1) 559	\$	
Rate Band - Wastewater 4																			
Weight Comparative Companies According to Portion of AUF System Classes	<b>\$</b> 1	74,087	\$ 73,27	4 \$	42,878	\$ 100,735	\$ (	,816	74,139	\$	471,930	10,700	\$	44	10,184	\$	46		
Aqua Utilities Florida (excluding in State Administrative Coats)	\$	74 :	\$ 2,54	9 \$	95	\$ 1,860	\$	384	3,876	\$	8,838	281	\$	31	94	\$	94		
Difference from Weighted Peer Average Adjustment													\$	(13) 3,556		\$	48 482)	s	

		701.8		Adr 703.8	nin. & G 732		Expenses Acc 734.8	ount 736.8		775.8									
		iaries and Vages - nployees	,	alaries and Wages - Officers, Directors, atkholders	Contra Servi Accou	ces -	Contractual Services - Mgt. Fees	Contractua Services - Other		Aiscellaneous Expenses	& W Ben Contr Serv	Salaries lages, nefits, ractual rice, & lisc	ERCs	W Be Con Ser	Salaries & lages, mefits, tractual vice, & sc/ERC	Customers	& V Ber Con Ser	Salaries Nages, enefits, atractual rvice, & sc/Cust	verage ustme
Breeze Hill																			
Weight Comparative Companies According to Portion of AUF System Classes	\$	134,905	i, \$	55,268	\$ 1	5,900	\$ 36,289	\$ 24,118	\$	41,529	\$ 3	308,010	\$ 9,175	\$	34	9,035	\$	34	
Aqua Utilities Florida (excluding in State Administrative Costs)	\$	-	\$	423	\$	131	\$ 2,564		\$	212	\$	3,872	123	\$	31	122	\$	32	
Difference from Weighted Peer Average Adjustment												-		\$	(2) 258		\$	(2) 288	\$ :
Fairways MHP																			
Weight Comparative Companies According to Portion of AUF System Classes	\$	134,905	\$	55,268	\$ 1	5,900	\$ 36,289	\$ 24,111	\$	41,529	\$ :	308,010	\$ 9,175	\$	34	9,035	\$	34	
Aqua Utilities Florida (excluding in State Administrative Costs)	s	52	: \$	361	\$		\$ 4,950		: \$	1,375	s	8,033	238	\$	34	238	\$	34	
Difference from Weighted Peer Average Adjustment														\$	0 (43)		\$	(0) 81	\$
Peace River																			
Weight Comparative Companies According to Portion of AUF System Classes	s	134,905	\$	55,268	\$ 1	5,900	\$ 36,289	\$ 24,118	\$ \$	41,529	s :	308,010	\$ 9,175	\$	34	9,035	\$	34	
Aqua Utilities Florida (excluding in State Administrative Costs)	\$	309	\$	316	\$	98	\$ 1,920	\$ 400	; <b>\$</b>	332	\$	3,381	90	\$	38	91	\$	37	
Difference from Weighted Peer Average Adjustment														\$	4 (360)		\$	3 (279)	\$

• •				Customer Ac	counts Expens	e				
		601.7	603.7	632.7	634.7	636.7	675.7	•		
		Salaries and Wages -	Salaries and Wages - Officers, Directors,	Contractual Services -	Services -	Contractual Services -	Miscellaneous	Total Salaries & Wages, Benefits, Contractual Service, &		Total Salaries & Wages, Benefits, Contractual Service, &
Company	Class	Employees	Stkholders	Accounting	Mgt. Fees	Other	Expenses	Misc	ERCs	Misc/ERC
Continental Utility, Inc.	В	\$0	\$0				\$0		1,031	75 11
CWS Communities LP dba Palm Valley	В	\$0	\$0				\$0		797	<del>- 11</del>
Cypress Lakes Utilities Inc	В	\$5,231	\$0				\$3,798		1,455	68
Harbor Hills Utilities, LP	В	\$47,596	\$0				\$0		704 988	8
Labrador Utilities Inc	В	\$3,273	\$0				\$3,042		2,079	63
Placid Lakes Utilities, Inc.	В	\$94,156	\$0				\$6,563		2,608	21
Rainbow Springs Utilities	В	\$51,390	\$0				\$3,663		1,159	<u></u>
Sun Communities Finance LLC d/b/a Water Oak Utility	В	\$0	\$0				\$0		612	42
Tradewinds Utilities, Inc.	В	\$12,262	\$0				\$1,031		1,478	8
Utilities, Inc. of Pennbrooke  Venture Associates Utilities Corp.	8	\$6,122	\$0				\$4,641		1,478	78
Allen Lafortune and Otis Fonder	B C	\$76,539	\$0				\$2,980 \$0		117	9
Anglers Cove West, Ltd.	<del>C</del>	\$1,023	\$0				\$141		340	27
BE Utility Systems, L.L.C. d/b/a Buccaneer Water Service	C	\$6,705	\$0 \$0				\$141		974	17
CHC VII. LTD	<del>- C</del>	\$8,764					\$337		910	26
Crestridge Utility Corporation	C	\$13,770	\$0			\$8,588 \$4,705	\$5,548		615	28
CWS Communities LP	č	\$7,230	\$0 \$0				\$5,546 \$151		271	43
Damon Utilities, Inc.	<del>c</del>	\$5,014					\$153		279	42
Four Lakes Golf Club, Ltd.	<del>- C</del>	\$8,423	\$0 \$0				\$130 \$130		850	15
Four Points Utility Corporation	c	\$6,002	\$0				\$617		259	40
Hidden Cove, Ltd.	<del>c</del>	\$8,499 \$527	\$0				\$103		136	40
Hidden Valley SPE LLC d/b/a Orange Lake	č	\$3,325	\$C				\$103		248	29
Holiday Gardens Utilities, Inc.	<del>c</del>	\$5,325 \$5,729	\$0				\$4,197		476	28
Keen Sales Rentals & Utilities Inc.	<del>-č</del>	\$10,579	\$0				\$666		212	62
L. P. Utilities Corporation	<del>-č</del>	\$4,818	\$0				\$2,377		235	34
Lake Yale Treatment Associates, Inc.	<del>- c</del>	\$2,715	\$0				\$396		293	16
Northgate Properties, Inc.	<del>c</del>	\$6,250	\$0				\$173		246	26
Plantation Landings, Ltd.	<del>- C</del>	\$7.055	\$0				\$112		444	28
River Ranch Water Management, LLC	Č	\$9,159	\$0				\$258		1,214	13
S. V. Utilities, Ltd.	<del>č</del>	\$8,288	\$0				\$86		759	18
Shangri-La by the Lake Utilities, Inc.	<del>Č</del>	\$2,008	\$0				\$1,201		181	43
Silver Fox Utility Company LLC d/b/a Timberwood Utilities	<del>Č</del>	\$2,542	\$0				\$320		160	32
Sun Communities Acquisitions LLC d/b/a Buttonwood Bay Utilities	<del>Č</del>	\$9.934	\$0				\$482		927	26
Sun Communities Operating Limited Partnership	Č	\$3,473	\$C				\$796		397	26
Tymber Creek Utilities, Incorporated	C	\$2,344	\$0				\$399		449	21
Total		\$ 440,748		\$ 7,204			\$ 44,362	\$ 731,493	24,983	29
Total Per ERC		\$ 18		\$ 0		\$ 8		\$ 29		
Weight Comparative Companies According to Portion of AUF System Classes		\$ 238,222		\$ 3,622	\$ 24,189	\$ 99.097	\$ 23.009	\$ 388,139	12,843	<b>s</b> 30
		4 T30'TTT	•	4 3,022	<b>4</b> 24,109	₩ 33,V31	23,003	,		•
Aqua Utilities Florida Aqua Utilities Florida Per ERC		\$ 141,728 \$ 8		\$ - \$ -	\$ - \$ -	\$ 256,521 \$ 14		\$ 398,249 \$ 22	17,738	\$ 22
Difference from Weighted Peer Average Adjustment										\$ (8 \$ 137,835

Source: Ms. Dismukes Schedules - File name - KHD-20,21 Comparative Analysis - Class B,C - same county v5.xlsx

Docker No. 100330-WS Exhibit No. SS-7 Page 2 of 2

April 30, 2010

				Customer Acc	ounts Expense	)				
		701.7	703.7	732.7	734.7	736.7	775.7			
			Salaries and Wages -		-			Total Salaries & Wages, Benefits,		Total Salaries & Wages, Benefits,
		Salaries	Officers,	Contractual	Contractual	Contractual		Contractual		Contractual
		and Wages -	Directors,	Services -	Services -	Services -	Miscellaneous	Service, &		Service, &
Company		Employees	Stkholders	Accounting	Mgt. Fees	Other	Expenses	Misc	ERCs	Misc/ERC
Continental Utility, Inc.	В	\$0	\$0			\$52,616			1,031	\$51
CWS Communities LP dba Palm Valley	В	\$0	\$0			\$0	\$0		790	\$0
Cypress Lakes Utilities Inc	В	\$4,801	\$0			\$232	\$3,728		1,442	\$6 \$0
Environmental Protection Systems of Pine Island, Inc.	В	\$0	\$0			\$0			467	\$7
Labrador Utilities Inc	В	\$3,150	\$0			\$132	\$3,112		958	
Rainbow Springs Utilities	В	\$51,390	\$0			\$0	\$3,603		1,501	37
Sun Communities Finance LLC d/b/a Water Oak Utility	В	\$0	\$0			\$10,380	\$0		1,037	\$10
Tradewinds Utilities, Inc.	В	\$20,437	\$0			\$0	\$1,273		366	114
Utilities Inc of Longwood	В	\$7,217	\$0			\$303	\$7,427		1,852	8
Utilities, Inc. of Pennbrooke	В	\$5,203	\$0			\$218	\$4,261	\$9,682	1,256	
Anglers Cove West, Ltd.	С	\$2,975	\$0			\$10,071	\$117		340	\$39
BFF Corp.	С	\$2,197	\$0			\$9,791	\$85		107	\$113
CHC VII, LTD	С	\$5,803	\$0	\$0		\$16,055	\$330		909	\$25 • \$75
Damon Utilities, Inc.	С	\$1,348	\$0			\$5,759	\$99		101	\$49
Fairmount Utilities, the 2nd, Inc.	С	\$3,206	\$0			\$17,454	\$976		442	\$43
Four Lakes Golf Club, Ltd.	С	\$10,893	\$0			\$25,570	\$153		850	\$43 \$76
Four Points Utility Corporation	C	\$4,515	\$0			\$14,396	\$534		258	\$36
Hidden Cove, Ltd.	C	\$1,139	\$0	\$0		\$3,121	\$121		127	\$27
Hidden Valley SPE LLC d/b/a Orange Lake	C	\$1,782	\$0			\$0			242	\$38
L. P. Utilities Corporation	C	\$1,626	\$0			\$4,298	\$679		178	\$19
Lake Yale Treatment Associates, Inc. Northgate Properties, Inc.	C	\$1,448	\$0			\$3,576			293 245	\$30
Pine Island Cove Homeowners Association, Inc.	C	\$2,233	\$0			\$4,975			318	\$25
Plantation Landings, Ltd.	C	\$1,265	\$0			\$3,311	\$3,139		441	\$25
River Ranch Water Management, LLC	С	\$3,105	\$0			\$7,780	\$135 \$285		728	\$24
S. V. Utilities, Ltd.	C	\$4,908	\$0			\$11,772	\$205		759	\$15
Sebring Ridge Utilities, Inc.	c	\$2,966	\$0 \$0			\$8,133	\$2,184		535	\$47
Shangri-La by the Lake Utilities, Inc.	c	\$4,027	\$0	\$0 \$0		\$18,590 \$2,397	\$2,164		174	\$25
Silver Fox Utility Company LLC d/b/a Timberwood Utilities	C	\$1,076 \$1,362	\$0			\$2,397	\$314		158	\$30
Sun Communities Acquisitions LLC d/b/a Buttonwood Bay Utilities	c	\$5,323	\$0	\$0 \$0		\$12,161	\$752		854	\$21
Sun Communities Operating Limited Partnership	<del>C</del> -	\$5,323 \$1,861	\$0			\$4,147	\$794		384	\$18
Tymber Creek Utilities, Incorporated	C	\$3,773	\$0			\$18,910			420	\$59
Utility Corporation of Florida, Inc.	<del>~</del>	\$3,773	\$0	\$0		\$17,603	\$31		314	\$72
Total		\$ 164,288		\$ .	\$ 31,640	\$ 286,786		\$519,105	19.875	\$ 26
Total Per ERC		\$ 104,200			\$ 31,040			\$ 26	15,075	•
Total Fer Live		• 8	• -	\$ -	<b>&gt;</b> 2	<b>3</b> 14	• 2	\$ 20		
Weight Comparative Companies According to Portion of AUF										
System Classes		\$ 87,582	\$ -	\$ -	\$ 18,054	\$ 100,385	\$ 21,012	\$227,033	10,350	\$ 22
Aqua Utilities Florida		\$ 4,766	<b>s</b> -	\$	<b>\$</b> -	\$ 97,726	\$ -	\$102,492	7,216	\$ 14
Aqua Utilities Florida Per ERC			\$ -	\$ -	\$ -	\$ 14		\$ 14		
Difference from Weighted Peer Average Adjustment										\$ (8) \$ 55,796

Source: Ms. Dismukes Schedules - File name - KHD-20,21 Comparative Analysis - Class B,C - same county v5.xlsx

Docket No. 100330-WS AUF's 2nd Suppl. Resp. to OPC Areas of Concern Exhibit SS-8, Page 000001 of 5

#### REFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Application for increase in water and	)	
wastewater rates in Alachua, Brevard, DeSoto,	)	DOCKET NO. 100330-WS
Highlands, Lake, Lee, Marion, Orange,	)	·
Palm Beach, Pasco, Polk, Putnam,	)	Dated: May 3, 2011
Seminole, Sumter, Volusia, and Washington	)	
Counties by Aqua Utilities Florida, Inc.	)	
	}	

## AQUA UTILITIES FLORIDA, INC.'S SECOND SUPPLEMENTAL RESPONSE TO CITIZENS' PRELIMINARY AREAS OF CONCERN

Aqua Utilities Florida, Inc. ("AUF"), by and through undersigned counsel, hereby files its Second Supplemental Response to Citizens' Preliminary Areas of Concern. attached hereto is AUF's supplemental response to the Class C Utility comparison submitted by the Office of Public Counsel to the staff and the parties on April 15, 2011.

Respectfully submitted this 3rd day of May, 2011.

#### **HOLLAND & KNIGHT LLP**

Bruce May, Jr.

Fla. Bar No. 354473

Gigi Rollini

Fla. Bar No. 684491 Holland & Knight LLP Post Office Drawer 810

Tallahassee, Florida 32302-0810

Phone: (850) 224-7000 Fax: (850) 224-8832

E-Mail: bruce.may@hklaw.com gigi.rollini@hklaw.com

-and-

Kimberly A. Joyce, Esquire Aqua America, Inc. 762 West Lancaster Avenue

> DOCUMENT NUMBER - DATE 03058 MAY - 3 =

FPSC-COMMISSION CLEAR

Docket No. 100330-WS AUF's 2nd Suppl. Resp. to OPC Areas of Concern Exhibit SS-8, Page 000002 of 5

Bryn Mawr, PA 19010 (610) 645-1077 (Telephone) (610) 519-0989 (Facsimile)

Attorneys for Aqua Utilities Florida, Inc.

## CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was furnished by e-

mail and U.S. Mail this 3rd day of May, 2011 to:

Ralph Jaeger
Caroline Klancke
Lisa Bennett
Office of General Counsel
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Kelly Sullivan 570 Osprey Lakes Circle Chuluota, FL 32667-6658 J.R. Kelly
Patricia Christensen
Office of Public Counsel
c/o The Florida Legislature
111 W Madison St, Room 812
Tallahassee, FL 32399-1400

Kenneth M. Curtin Adams and Reese LLP 150 Second Avenue North, Suite 1700 St. Petersburg, Florida 33701

#### RESPONSE TO OPC'S CLASS C COMPANY COMPARISON DOCKET NO. PSC-100300-WS

On March 31, 2011, OPC filed its Preliminary Areas of Concern and claimed that it had performed an "analysis using Class C companies" that showed that the management fees allocated to AUF by its service company -- Aqua Services -- have not produced any cost savings, but instead has resulted in excessive costs. OPC did not attach a copy of its "analysis" when it filed its Preliminary Areas of Concern. OPC later provided a copy of its "analysis" to staff and the parties on April 15, 2011 in response to staff's request. AUF has reviewed OPC's submission and respectfully submits that it is fundamentally flawed. However, before examining those flaws in more detail, AUF believes it is important to address two other general deficiencies at the outset.

First, OPC's claims regarding allocated costs completely overlooks the Commission's findings with respect to the reasonableness of AUF's allocated costs in the last rate case. In that case, the Commission noted that its staff had performed an audit of AUF's affiliate transactions for the test year 2007 and ultimately concluded that "there was nothing found in the audit to suggest that the affiliate charges were unreasonable or imprudent." Order No. PSC-09-0385-FOF-WS at 78.

Second, in an effort to justify its comparison group of Class C utilities, OPC erroneously claims that in the last case the Commission stated that it would be "more appropriate to make this comparison using Class C companies." OPC misquotes the Commission. What the Commission actually said was:

Additionally, we do not believe that OPC witness Dismukes' methodology for her recommended adjustments is appropriate. Although AUF is considered a Class A utility, we note that it is actually a collection of many different widely dispersed systems, most of which would be considered class C utilities if on a stand-alone basis. The comparison group proposed by witness Dismukes does not take this into account and inaccurately compares AUF to Class A single systems. We find that the comparison analysis proposed by witness Dismukes does not provide an appropriate basis to warrant an adjustment being made. . . In summary, based on our staff's audit and our review of the record, we find that no adjustment is needed for charges from affiliates.

Id.

#### OPC'S "ANALYSIS" IS FUNDAMENTALLY FLAWED

The materials that OPC provided to staff do not constitute an "analysis" in the traditional sense. Rather, it is a hastily assembled comparison of AUF to other Class C water and wastewater utility companies. Courts and the Commission have repeatedly cautioned against these types of shallow comparisons that fail to take into account the actual differences in the utilities being compared. See Sunshine Utilities of Cent. Fla., Inc. v. Fla. Pub. Serv. Comm'n, 624 So. 2d 306 (Fla. 1<sup>st</sup> DCA 1993) ("In determining whether an executive salary is reasonable compared to salaries paid to other company executives, the comparison must, at the minimum, be based on a showing of similar duties, activities, and responsibilities and the person receiving the salary."); See also FPSC Order No. 20066 ("A valid comparison would take into account all differences and similarities of the utilities whose rates were being compared.") In short, the policy of the Courts and the Commission is clear: if a "comparison" is to have any place in a proceeding to set rates, it must compare "apples to apples", otherwise it is misleading and invalid. As demonstrated below, OPC's comparison makes no effort to compare "apples to apples."

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#### The Comparison is Based on Faulty Assumptions.

By comparing AUF to Class C water/wastewater utilities, OUC assumes that each of AUF's systems that are part of this rate case would be considered a Class C Utility if those systems were required to report on a stand-alone basis. While that is true for many of AUF's systems, it is not true for all. Indeed, OPC overlooks the fact that AUF owns 7 water systems and 6 wastewater systems that would be considered Class B Companies if they were required to report on a stand-alone basis. Thus, OPC's "comparison group" is inappropriate because the group is comprised entirely of Class C Companies and fails to include a representative number of Class B utilities.

# The Comparison Incorrectly Includes Both Allocated and Non Allocated Costs, and thus Grossly Overstates Aqua Services' Costs.

OPC's comparison schedule incorrectly shows an average AUF Water cost of \$183 per ERC and \$191 per customer and an AUF Wastewater cost of \$239 per ERC and \$268 per customer. OPC then incorrectly asserts that these average costs are the result of charges for services provided by Aqua Services.

OPC bases its comparison on Salaries & Wages, Pensions & Benefits and all of the Contractual Services expense account information from AUF's 2009 Annual Report, and then erroneously infers that the total of these expenses represent charges for services provided to AUF by Aqua Services. That is incorrect. The expense amounts in AUF's Annual Reports include both allocated and non allocated costs. Thus, OPC's comparison schedule grossly overstates the allocated costs of Aqua Services.

In addition, close review of the information underlying AUF's 2009 Annual Report, including specific Salaries & Wages, Pensions & Benefits and Contractual Services expense accounts, shows that the Aqua Services costs allocated for AUF Water are \$29 per ERC and \$30 per Customer. The allocated costs for AUF Wastewater are \$27 per ERC and \$30 per Customer. OPC ignores this cost information.

#### The Comparison is Based on Widely Dispersed Class C Company Cost Information.

The term "analysis" necessarily implies a thorough examination and evaluation of information, which OPC failed to do. Instead, OPC has simply lifted selective operating expense, ERC and Customer information from the 2009 Annual Reports of several Class C companies, and then uses that selective information to produce a mathematical average cost based solely on those reported numbers. OPC calculates an average Florida Class C Water Company expense of \$137 per ERC and \$109 per Customer. However, a close review of OPC's schedule reveals that, for individual Class C Water Companies, expenses per ERC range from a low of \$15 to a high of \$2,665 and the expenses per Customer range from a low of \$7 to a high of \$2,665. This underscores the inherent flaws in relying on cost comparisons among and between utilities. The extreme disparity of these individual water company costs clearly illustrates that OPC's list of Class C Water Companies have dissimilar costs and operating characteristics, which cannot be relied upon for comparative purposes.

Likewise, OPC calculates an average Florida Class C Wastewater Company expense of \$189 per ERC and \$129 per Customer. Again, , a close review of OPC's schedule reveals that, for individual Class C Wastewater Companies, expenses per ERC range from a low of \$14.63 to a high of \$970.98, and the expenses per Customer range from a low of \$6.52 to a high of \$970.98. The extreme disparity of these individual wastewater company costs clearly illustrates that OPC's list of Class C Wastewater Companies have dissimilar costs and operating characteristics, which cannot be relied upon for comparative purposes.

Using OPC's own inherently flawed data, the following chart' shows that AUF's costs are nowhere near the highest of Class C companies in the State.

Comparison of AUF to Lov	vest and Hignes	I Class C Companie	
Water Systems	<u> </u>	Cost Per ERC	Cost per Customer
Orangedale Utilities, Inc.	Lowest .	\$ 15	\$ 7
Kemple Water Company		\$ 33	\$ 33
Heather Hills Estates Utilities, LLC		\$ 38	\$ 38
Coral Cay Water & Sewer Company		\$ 42	\$ 46
Aqua Utilities Florida	AUF	\$ 183	\$ 191
Sun River Utilities, Inc.		<b>\$</b> 550	\$ 550
Camachee Island Company, Inc.		\$ 820	\$ 759
Mountain Lake Corporation		\$ 1,322	\$ 892
Farmton Water Resources LLC	Highest	\$ 2,665	\$ 2,665
Wastewater Systems	1	Cost Per ERC	Cost per Customer
Orangedale Utilities, Inc.	Lowest	14.63	6.52
Heather Hills Estates Utilities, LLC		30.69	30.86
Lake Placid Utilities, Inc.	and the resulting him established by a	39.47	36.48
West Lakeland Wastewater, Inc.		38.52	38.77
Aqua Utilities Florida	AUF	238.52	267.67
C.F.A.T. H2O, Inc.		535.97	329.83
Sun River Utilities, Inc.	*	282.73	372.02
Highlands Utilities Corporation	f	789.88	789.88
Innerarity Island Development Corporation	Highest	970.98	970.98

In reviewing OPC's schedule, it appears that OPC made no meaningful attempt to evaluate the differences among the individual companies. For example, if it had, OPC would have quickly questioned the inclusion of Orangedale Utilities, Inc. Orangedale is the lowest cost water and wastewater company listed in OPC's comparison group. However, a quick review of that company's 2009 Annual Report reveals that the company is <u>not</u> in compliance with the Uniform System of Accounts prescribed by the Commission. In addition, the utility's wastewater expense schedule S-3 contains only a handwritten notation, "Accounts not separated in 2009." Furthermore, according to OPC's schedule, the only expenses reported for Orangedale were Contractual Services - Professional expenses of \$600 in Water and \$600 in Sewer. Based on this anomaly alone OPC should have removed this utility from its comparison group. However, there is more. On March 12, 2011, Orangedale formally notified the Commission that it had abandoned water and wastewater facilities. See FPSC Docket No. 110076-WS.

## The Comparison Relies On Information That Is Inconsistently Reported.

OPC's schedule contains averages for various expenses that are inconsistently reported by individual Class C utilities in its comparison group, which in some instances are developers. For example, OPC's comparison group contains a high number of Class C systems that report no Salaries & Wages or Employee Pensions & Benefits expenses, but then inexplicably includes those systems in the comparison group average. In fact, the cost per ERC that the OPC uses in its flawed analysis overlooks the fact that 50% of the Class C Water utilities and 41% of the Class C Wastewater utilities in the comparison group have no Salary & Wages. Consequently, OPC's comparison schedule dramatically understates average costs and thus is misleading and invalid.

As explained herein, this chart is included for illustrative purposes only and AUF disputes the accuracy of the cost information set forth in OPC's schedule. The chart contains the 4 lowest cost and the 4 highest cost Class C companies in OPC's schedule compared to AUF's "costs" as alleged by OPC.

Docket No. 100330-WS Rate "Peer Group" Deficiencies Exhibit SS-9, Page 000001 of 000003

Water/Wastewater Monthly Bill Comparisons Residential Service December 31, 2010 Exhibit SS-9 Page 1 of 3

Utility	Last Rate Case Processed	Additional Information
Alachua County		
Aqua Utilities Florida, Inc.	2008	
Kincaid Hills Water Company	Never	
Brevard County		
Aqua Utilities Florida, Inc.	2008	
Colony Park Utilities, Inc.	2008	
East Central Florida Services, Inc.	Never	B. II. S. M. A. B. date
Farmton Water Resources, LLC	Never	Bulk Raw Water Provider
Northgate Properties, Inc. (Bi Monthly)	Never	
Service Management Systems, Inc.	2003	Receivership - 2010
Wastewater Service only		
Charlotte County*		
Aqua Utilities Florida, Inc.	2008	
MSKP Town and Country Utility Company, LLC	Never	<u> </u>
Sun River Utilities Inc.	Never	
DeSoto County*		
Aqua Utilities Florida, Inc.	2008	
Sun River Utilities, Inc.	Never	
Hardee County	2000	
Aqua Utilities Florida, Inc.	2009	
TBBT Utility, LLC	Never	
Nursh de Court		
Highlands County   Agua Utilities Florida, Inc. (formerly Florida Water Service Corp.)	2008	<del> </del>
C & H Utilities, Inc.	Never	
Country Club Utilities, Inc.	Never	· · · · · · · · · · · · · · · · · · ·
Damon Utilities, Inc.	2009	<del>                                     </del>
Fairmont Utilities, the 2nd, Inc.	2009	
Francis   Utilities, L.L.C.	Never	<del> </del>
Highlands Utilities Corporation	1994	Sold to Town of Lake Placid
Holmes Utilities, Inc.	2001	
L.P. Utilities Corporation	2003	
Lake Placid Utilities, Inc.	2011	
Mink Associates II, LLC d/b/a Crystal Lake Club Utilities	2009	<del></del>
Placid Lakes Utilities, Inc.	2009	
Sebring Ridge Utilities, Inc.	1993	
Silver Lake Utilities, Inc. (No Tariff at this time.)	Never	
Sun Communities Acquisition, LLC d/b/a Buttonwood Bay Utilities	Never	
Utility Corporation of Florida, Inc.	Never	
Lake County		
Aqua Utilities Florida, Inc.	2008	
Brendenwood Water Systems	2010	
CWS Communities, LP (\$6.64 unoccupied)	2009	
Century Estates Utilities, Inc.	1996	
Colina Bay Water Company, LLC	Never	
Harbor Hills Utilities, L.P. (Bi Monthly)	Never	
Hidden Valley SPE LLC d/b/a Orange Lake	2009	
Lake Utility Services, Inc.	2011	Recent Case Not Reflected
Lake Yale Treatment Associates, Inc.	Never	ļ
Oak Springs, LLC	Never	
Pine Harbour Water Utilities, LLC Raintree Utilities, Inc Raintree Harbour Subdivision	Never 2009	
Kaintree Utilities, Inc Kaintree Harbour Subdivision	2008	
Ittilising Not Linted by OBC		· · · · · · · · · · · · · · · · · · ·
Utilities Not Listed by OPC	<del></del>	· · · · · · · · · · · · · · · · · · ·
COL Utility System, L.L.C. Shangri-La by the Lakes Utilities, Inc.		
Shangri-La by the Lakes Utilities, Inc. Sun Communities Finance, LLC d/b/a Water Oak Utility	<del></del>	
TLP Water, Inc.		
Utilities, Inc. of Pennbrooke		
W.B.B. Utilities, Inc.		

Exhibit SS-9 Page 2 of 3

	Utility	Last Rate Case Processed	Additional Information
		T	
8 Le	e County	2008	
	ua Utilities Florida, Inc.	Never	<del> </del>
	yshore Utilities Inc.	1996	<del></del>
BE	Utility Systems, L.L.C. d/b/a Buccaneer Water Service	2007	
	vironmental Protection Systems of Pine Island, Inc.	Never	
	orest Utilities, Inc.	1993	<del></del>
Fo	ountain Lakes Sewer Corporation	Never	Transferred to Non-Profit
Hu	inter's Ridge Utility Co. of Lee County	2009	
	obile Manor Water Company, Inc.	Never	<del></del>
	SKP Town and Country, LLC	Never under Ni, Florida	
	Florida , LLC	Never Cheer tri, Florida	
	ne Island Cove Homeowners Association, Inc.	2007	
	seppa Island Utility, Inc.	2009	
U	ilities, Inc. of Eagle Ridge	1	<del>                                     </del>
-		+	
	arion County	<del> </del>	<del>                                     </del>
	qua Utilities Florida, Inc	Never	New Utility
	ma Water Services LLC FF Corporation	2005	
		Never	<del> </del>
	entury-Fairfield Village, Ltd. F.A.T. H2O, Inc.	Never	Previously was in Receiversh
	punty-Wide Utility Co., Inc.	2007	
	ast Marion Sanitary Systems, Inc.	2002	† ·· · · · · · · · · · · · · · · · · ·
	ast Marion Sanitary Systems, Inc. arion Utilities, Inc.	1995	†
		1995	<del> </del>
	ainbow Springs Utilities, L.C.	2006	
	esidential Water Systems, Inc.	Never	<u> </u>
	& L Utilities, Inc.	Never	<del> </del>
	un Communities Operating Limited Partnership	2002	
150	unshine Utilities of Central Florida, Inc.	2011	Recent Case Not Reflected
	radewinds Utilities, Inc.	2010	Necesti Case 1401 Nellocied
	tilities, Inc. of Florida	Never	
	enture Associates Utilities Corp. /indstream Utilities Company	Never	<del> </del>
IVV	Indistream durines company		
	range County	2008	ļ
AC	qua Utilities Florida, Inc. (formerly Florida Water Services Corp.)	Never	<del> </del>
	ast Central Florida Services, Inc.	Never	<del> </del>
	ak Springs, LLC		Never under Pluris
	uris Wedgefield, Inc.	2008	Never under Pluris
U	tilities, Inc. of Florida	2010	<del> </del>
		<del> </del>	<del></del>
	alm Beach County	2000	
	qua Utilities Florida, Inc.	2008	<del> </del>
	arkland Utilities, Inc.	1996	<del> </del>
W	/.P. Utilities, Inc.	2008	<del> </del>
# 0.	asco County	-	
	qua Utilities Florida, Inc.	2008	<del>                                     </del>
	llen Lafortune and Otis Fonder	1998	<del> </del>
	restridge Utility Corporation	1993	<del> </del>
	V Utility Systems, L.L.C.	Never	<del>                                     </del>
	oliday Gardens Utilities, Inc.	1993	<del> </del>
	emple Water Company	Never	
	WV Utilities, Inc.	2007	
	abrador Utilities, Inc.	2009	
	ad Hatter Utility, Inc.	1997	†
	rangeland Water Supply	2008	
	rangewood Lakes Services, Inc.	2008	T
	aradise Lakes Utility, LLC	1998	<del> </del>
	ilver Fox Utility Company, LLC d/b/a Timberwood Utilities	2005	†
	tilities, Inc. of Florida	2010	<del> </del>
-15	unod, mo, v. , tonda		† · · · · · · · · · · · · · · · · · · ·
Tu	tilities Not Listed by OPC	<u> </u>	
	i Florida, LLC		

		Exhibit SS-9
		Page 3 of 3
Utility	Last Rate Case Processed	Additional Information
#   Polk County		I
Aqua Utilities Florida, Inc. (formerly Florida Water Services Corp.)	2008	
Alturas Utilities, LLC	2010	<u> </u>
Angler's Cove West, Ltd.	2008	
CHC VII, Ltd.	Never	
Crooked Lake Park Sewerage Company	2007	Financial & Environmental Issue
Cypress Lakes Utilities, Inc. (formerly Cypress Lakes Associates, Ltd.)	2010	
Four Lakes Golf Club, Ltd.	Never	
Four Points Utility Corporation	Never	Currently in Show Cause
Gold Coast Utility Corp.	2008	
Grenelefe Resort Utility Inc.	Currently in Rate Case	Currently in Rate Case
Hidden Cove, Ltd.	Never	
Keen Sales, Rentals and Utilities, Inc Ellison Park	2009	
Mountain Lake Corporation	2000	
Orchid Springs Development Corporation	1998	
Park Water Company	2006	
Pinecrest Ranches, Inc.	2006	
Plantation Landings, Ltd.	2008	
River Ranch Water Management, L.L.C.	2003	Currently in Rate Case
S.V. Utilities Ltd.	Never	
Sunrise Utilities, LLC	Never	Currently in Rate Case
TBBT Utility, LLC	Never	
Tevalo, Inc. d/b/a McLeod Gardens Water Company	2002	
	2008	
West Lakeland Wastewater, Inc.		
# Putnam County		
Agua Utilities Florida, Inc. (formerly Florida Water Services Corp.)	2008	
St. Johns Landing of Putnam County Utility Services, Inc.	Never	
d/b/a St. Johns Landing Utilities Services		
St. Johns River Club Utility Company, LLC	Never	
St. Johns River Clab Clary Company, 220		
# Seminole County		
Aqua Utilities Florida, Inc. (formerly Florida Water Services Corp.)	2008	
CWS Communities, LP d/b/a Palm Valley Utility	2010	
Sanlando Utilities Corporation	2010	
Utilities, Inc. of Florida	2010	
Utilities, Inc. of Longwood	2010	
Ounties, inc. of Longwood		
# Sumter County		
Agua Utilities Florida, Inc.	2008	
Cedar Acres, Inc.	Never	
Central Sumter Utility Company, L.L.C. (No Tariff at this time.)	Never	
Continental Utility, Inc.	2008	
North Sumter Utility Company, L.L.C.	Never	Sold to County District
Orange Blossom Utilities, Inc.	Never	
Orango erossoni osimico, moi		
# Volusia County		
Aqua Utilities Florida, Inc. (formerly Florida Water Services Corp.)	2008	
D & E Water Resources, L.L.C.	Never	
Farmton Water Resources, L.L.C.	Never	Bulk Raw Water Provider
North Peninsula Utilities Corporation	2005	
Plantation Bay Utility	2006	
Tymber Creek Utilities, Incorporated	2004	
# Washington County		
Aqua Utilities Florida, Inc. (formerly Florida Water Services Corp.)	2008	

Aqua Florida
Average Consumption per Customer
Sep-11

Avg Gals Sold Residential % decline to 08	<u>2008</u> 6,044	Total S <u>2009</u> 5,861	tate <u>2010</u> 4,942	2011 4,961 -17.9%	<u>2008</u> 5,967	AUF Conso 2009 5,820	idated <u>2010</u> 4,721	2011 4,727 -20.8%
Commercial	16,290	15,829	17,992	16,207	16,895	18,929	19,975	17,563
Trailer	1,916	1,810	1,715	1,746				
MultiFam	175,186	213,762	146,509	356,729				
Total	6,109	5,884	5,109	5,110	6,158	6,044	4,980	4,946
Antina Crat Ct								-19.7%
Active Cust Ct Residential	19,874	19,839	19,767	19,701 -0.9%	15,945	15,874	15,717	15,594 -2.2%
Commercial	715	698	685	679	283	276	272	272
Trailer	1,725	1,769	1,794	1,791				
MultiFam	7	4	4	4				
Total	22,320	22,311	22,249	22,175	16,229	16,150	15,988	15,866
=				-0.7%			<del></del>	-2.2%
Avg Gals Sold Residential % decline to 08	2008 8,795	AUF <u>2009</u> 8,767	1 2010 6,531	2011 6,737 -23.4%	<u>2008</u> 4,430	AUF 2 2009 4,232	2 <u>2010</u> 3,752	2011 3,654 -17.5%
Commercial	17,082	18,850	30,728	17,096	16,864	18,928	18,386	17,631
Trailer MultiFam	<u>-</u>	- ·	-	-				
Total —	8,853	8,832	6,684	6,800	4,717	4,566	4,083	3,974
				-23.2%				-15.8%
Active Cust Ct								
Residential	5,613	5,556	5,478	5,424 -3.4%	10,333	10,318	10,238	10,170 -1.6%
Commercial Trailer MultiFam	39	36	35	33	244	240	237	239
Total	5,652	5,592	5,513	5,457	10,576	10,558	10,475	10,409
******				-3.5%	<del></del>		<u></u>	-1.6%

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000001 of 000737

Aqua Florida - AUF Rate Case Expense on 9/30/11 through Completion

expenses Oct.1st Expense Incurred Sept. through Type of Expense 30 2011 Completion Legal 532,115 \$ 118,556 Consulting 406,547 21,475 Service Company 164,055 40,921 \$ 114,418 \$ 1.217.135 \$ 24,520 \$ 205,472 Other Total Rate Case Expense

Total Rate Case Expense				\$ 1,217,135			\$ 205,472	
					]			
Detail Of Legal, Consultants	s & Service Company E	mployees						
			Approx.	Total Amount		Projected	Projected	
		Rate	Hours Billed	Billed		Hours	Costs	Description of Work performed
<u>Legal</u>					1			i i
	Wgt Avg legal rate	\$ 315	;					
Holland Knight	Billed		1,689	\$ 532,115		376	\$ 118,556	Attorney licensed to practice law in Florida and represents utility clients before the FLPSC. See attached legal bills.
3	Future Estimated		, , , , , , , , , , , , , , , , , , , ,					
May, Walker	Partner Hr Rate - \$390	1						
Rollini	Associate Hr Rate - \$2							
Hatch	Paralegal Hr Rate - \$1							
Total Legal Exp. For Case	r araiegai rii rtate - ψ i	Totals		\$ 532,115	1		\$ 118,556	4
Total Legal Exp. For Case		Totals		\$ 532,115	-		\$ 118,006	4
O			1		1			
<u>Consultants</u>			.1			1		
T B.W. 1051		\$ 109.88	1					Deferred taxes and related discovery and audit responses, Used & Useful audit and related discovery responses, EUW, I&I
Timothy P. Ward, CPA	5				<u> </u>	ļ		calculations; engineering schedules & appendix; MFR review; Discovery management.
	Billed		1,767	\$ 194,150				
	Future Estimated					-	\$ -	
		\$ 86.88	3					Rate base and related audit and discovery respones, completion of supporting workpapers, and analysis of book and tax issues
Ronald J. Pasceri								
	Billed		1,404	\$ 121,973				
	Future Estimated					56	\$ 4,861	
Frank Seiedman								Witness for Used & Useful calculation
Traint Coloanian	Billed							Transce for Coda & Coda Galaxian
	Future Estimated						\$ 7,500	
	r didre Estimated						Ψ 1,000	
		\$ 86.78						Billing Analysis and related audit and discovery responses, MFR programming and execution, Rate Design and related audit and
Daniel T. Franceski		ψ 00.70						discovery responses
	Billed		1,042	\$ 90,424				Globert of the specified State of State of the specified State of
	Future Estimated		.,	* ***, := :		105	\$ 9,114	
	. diaro Estimatod	Totals		406,547	1	100	21,475	1
Total Consultant Exp. For C	ase	· otalo		,	1			1
rotar consultant Exp. r or c	,usc							
Service Company								
Employee								
Devine, Brian		\$ 46	239	\$ 11.084		50	\$ 2319	Accounting Services - Provide suporting financial data and response to audit and discovery questions
Joyce, Kim		\$ 109				154		Lead in house counsel for rate case
Burns, Kelly		\$ 39			1	76		
Hopper, Mary		\$ 95			<del>                                     </del>	144		In house counsel for rate case; assist and review responses to audit and discovery
Bhatti, Nameer		\$ 39				100		Accounting Services - Provide suporting financial data; prepare management study and response to discovery
Stahl, Alex		\$ 18			<del>                                     </del>	-		Seasonal - Research & Adminstrative
McVicker, Allison		\$ 42				30		Accounting Services - Provide suporting financial data and manage discovery
IVIC VICKEL, AIIISULL		Totals	. 30	\$ 164,055		30	\$ 40,921	A Moderning Contracts 1 1947as Supprising Internate data and menage discovery
Total Service Employee Exp	. For Case	iotais		ψ 104,055	1		Ψ 40,321	1
Total Service Employee Exp	J. FUI Gase							
Othor								
Other	_		1	<b>6</b> 04.004	1		e	
Travel & Fl. meetings/hearings	S		1	\$ 21,991			\$ 5,020	
System Maps			1	\$ 4,748			\$ -	
PSC Filing Fee				\$ 13,500			\$ -	
Printer - Filing				\$ 8,193			\$ -	L
Notice Requirement				\$ 59,956				Protested PAA process requiring approximately same amount of noticing requirements.
PwC Review				\$ 2,500			\$ -	
Other Expense			L	\$ 3,530			\$ 1,000	
Total Other Exp. For Case				\$ 114,418			\$ 24,520	
The second secon					-			

_	expenses
Expense	Oct.1st
Incurred Sept.	through
30 2011	Completion
\$ 532,115	\$ 118,556
\$ 406,547	\$ 21,475
\$ 164,055	\$ 40,921
\$ 114,418	\$ 24,520
\$ 1,217,135	\$ 205,472
	Incurred Sept. 30 2011 \$ 532,115 \$ 406,547 \$ 164,055 \$ 114,418

	Company Employees			
		Approx. Total Amou		
Legal	Rate	Hours Billed Billed	Hours Costs	Description of Work performed
Wgt Avg k	gal rate \$ 315			
Holland Knight Billed Future Est	imated	1,689 \$ 532,11	376 \$ 118,556	Attorney licensed to practice law in Florida and represents utility clients before the FLPSC. See attached legal bills.
Future Est	mated			
	Rate - \$390 Hr Rate - \$200			
	Hr Rate - \$200 Hr Rate - \$155			
Total Legal Exp. For Case	Totals	\$ 532,11	\$ 118,556	
				*
Consultants				7
Timothy P. Ward, CPA	\$ 109.88			Deferred taxes and related discovery and audit responses, Used & Useful audit and related discovery responses, EUW, I&I calculations; engineering schedules & appendix; MFR review; Discovery management.
Billed		1,767 \$ 194,15		The state of the s
Future Est	imated		- \$	
8	\$ 86.88		14:	Rate base and related audit and discovery respones, completion of supporting workpapers, and analysis of book and tax issues
Ronald J. Pasceri Billed		1.404 \$ 121.97		
Future Est	imated	1,404 \$ 121,51	56 \$ 4,861	T T
i and a second		<u> </u>		
Frank Seiedman Billed				Witness for Used & Useful calculation
Future Est	imated		\$ 7,500	
9	\$ 86.78			Billing Analysis and related audit and discovery responses, MFR programming and execution, Rate Design and related audit and
Daniel T. Franceski	\$ 60,70			discovery responses
Billed	imated	1,042 \$ 90,42	105 \$ 9,114	
Future Est	Totals	406,54		
Total Consultant Exp. For Case				e e
Service Company				w
Employee			TO \$ 0.040	A section Continue Desiring was the Section Laboratory and the section of the sec
Devine, Brian Joyce, Kim	\$ 46 \$ 109			Accounting Services - Provide suporting financial data and response to audit and discovery questions  Lead in house counsel for rate case
Burns, Kelly	\$ 39	743.5 \$ 29,29	76 \$ 2,994	Accounting - Provide suporting financial data. Allocations & Adminstrative functions; respond to audit and discovery questions
Hopper, Mary Bhatti, Nameer	\$ 95 \$ 39			In house counsel for rate case; assist and review responses to audit and discovery  Accounting Services - Provide suporting financial data; prepare management study and response to discovery
Stahl, Alex	\$ 18	10 S 10	- \$ -	Seasonal - Research & Adminstrative
McVicker, Allison	\$ 42 Totals			Accounting Services - Provide suporting financial data and manage discovery
Total Service Employee Exp. For Case	Totals	\$ 164,0	\$ 40,921	
			€	
Other				2
Travel & Fl. meetings/hearings		\$ 21,9		
System Maps PSC Filing Fee		\$ 4,7° \$ 13,5°		
Printer - Filing		\$ 8,1	\$ -	
Notice Requirement		\$ 59,9		Protested PAA process requiring approximately same amount of noticing requirements.
PwC Review Other Expense		\$ 2,5 \$ 3,5		
Total Other Exp. For Case		\$ 114,4		

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000003 of 000737

Legal Invoices
Consultant Hours
Consultant Invoices
Additional Other Invoices since last update
Service Company Employee Description of Hours and Timesheets
Consultant Invoices

033 03874 46



# AQUA SOURCE (FLORIDA) COMPANY (33)

# MPANY (33)

# CHECK REQUEST

AUG 0 2 2010

TO: ACCOUNTING DEPARTMENT  PLEASE ISSUE WIRE TO:  1 Vendor Norm  Holland & Knight (Complete lines 2 to 8 if a yendor number is not known)  2 Wire Info.  B Business Purpose:  Services: Florida Regulatory Matters  Requested By:  Peggy Mobiley  Manager's Approval Manager/Officer Approval Invoice No.  2530662  Special instructions  Invoice Date  June 22, 2010  Please return check to:
PLEASE ISSUE WIRE TO:  I Vendor Now 29192  Holland & Knight (Complete lines 2) o 8 Fa yendor number is not known)  Wire Info.  Business Purpose: Services: Florida Regulatory Matters  Requested By: Peggy Mobiley Manager's Approval Manager's Approval Manager/Officer Approv
Vendor Name  Holland & Knight (Complete pines 2 to 5 if a yendor number is not known)  Wire Info:  Business Purpose:  Services: Florida Regulatory Matters  Requested By: Peggy Mobiley  Manager/Officer Approval  Invoice No. 2530662  Special Instructions
(Complete lines 2 to 8 if a yendor number is not known )  Wire Info.  Business Purpose: Services: Florida Regulatory Matters  Requested By: Peggy Mobiley Manager's Approval  Manager's Approval Manager Officer Approval  Invoice No. 2530862  Special instructions
Wire Info.  Business Purpose: Services: Florida Regulatory Matters  Requested By: Peggy Mobiley Manager's Approval Manager/Officer Approval Manager/Officer Approval Manager/Officer Approval Special Instructions
Business Purpose: Services: Florida Regulatory Matters  Requested By: Peggy Mobiley Manager's Approval Manager/Officer Approval Manager/Officer Approval Involce No. 2530862
Business Purpose: Services: Florida Regulatory Matters  Requested By: Peggy Mobiley Manager's Approval Manager/Officer Approval Manager/Officer Approval Expenses Special Instructions
Business Purpose: Services: Florida Regulatory Matters  Requested By: Peggy Mobiley Manager's Approval Manager/Officer Approval Manager/Officer Approval Involce No. 2530662
Requested By: Peggy Mobiley Manager's Approval Manager/Officer Approval Manager/Officer Approval X
Requested By: Peggy Mobiley Manager's Approval Manager/Officer Approval Manager/Officer Approval X
Requested By: Peggy Mobiley Manager's Approval Manager/Officer Approval Manager/Officer Approval X
Requested By: Peggy Mobiley Manager's Approval Manager/Officer Approval Manager/Officer Approval X X
Requested By: Peggy Mobiley Manager's Approval Manager/Officer Approval Manager/Officer Approval X
Involce No. 2530662 Manager/Officer Approval FOWW 8/91//D. Special instructions X
Invoice No. 2530662 Special instructions X
Special instructions V X
그러지 일상의 이번 이번에 이 보고에 되었다고 있어요면 돼. 이렇고 그렇게 되어 있는 것이 아니라 보다는 그 그 없는 그를 하는 것이 되었다. 그런 이번에 되었다.
Peggy Mobley
Involce Due Date July 28, 2010
Last of the Form is Broiled by Accounting and Purphasing Policies
Amount \$ \$6,278.00 and Exceedures Non-adlessance may cause debuy in payment.
Accounting Approval Controller
ATTACH WYOKE 572
511
Co Accounting Unit General Ledger Sub
No. (Budget No.) Account Amount Description
6,276.00
TOTAL \$8,278.00 , 1 100 C
A to 1 109.36
- Michigan
Poles RequestXLS

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000005 of 000737

Law Offices

HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Pl 32886-4084 (813) 901-4180 BIN 59-0663819

Lakoland Atlanta Los 'Angeles Botheada Miani Boston Chicago New York

Ft. Lauderdale No. Virginia

Orlando

Abu Dhabi: Portland San Prancisco Tallahassee SquaT

West Palm Beach

Beijing . CATACAST Haxleo City\* Tel Aviv Washington, D.C.

International

\*Representative Office

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

June 22, 2010 Invoice 2530662 RECEIVED

ACCOUNTS PAYAB

Rate Case

TERMS: DUE ON RECEIPT AUG 0 2 2010

REMITTANCE COPY (PLEASE RETURN WITH YOUR PAYMENT)

Our Matter #117542.00004 General Florida regulatory matters

Pees for Professional Services

6,278.00

INVOICE TOTAL

BALANCE DUE THIS INVOICE '

6,278.00

If you wish to remit by WIRE TRANSPER, please wire transfer funds to

Nachovia Bank 214 M. Hogan Street, Jacksonville Fl., 32202 DOMESTIC Cliente: ABA 4063000021 INTERNATIONAL Cliente: SWIFT PREFUS33 For Credit to the Account of: HOLLAND & KNIGHT LLP \*ACCF. #2090002390441

Please indicate our INVOICE NUMBER as reference in your wire transfer.

If you wish to remit by COURIER DELIVERY, please use the following address:

Kolland & Knight LLP Buito 864084 11050 Lake Underhill Road Orlando, FL 12825-5016

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000006 of 000737

Jume 22, 2010 Invoice 2530662 Page 2 REMITTANCE COPY

06270

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000007 of 000737

HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 BIN 59-0663819 Atlanta Lekeland

Bethesda Ros Angeles

Boston Miami

Chicago Riew York

Ft. Lauderdale Ro. Virginia

Jacksonville Orlando

Portland Abu Dhabi
San Prancisco Beijing
Tallahassee Carscss\*
Tampa Haxico City\*
Washington, D.C. Tel Aviv\*

\*Representative Off:ice

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Hawr, PA 19010 June 22, 2010
Invoice 2530662
Page 1
TERMS: DUE ON RECEIPT

For professional services rendered through May 31, 2010 in connection with the following:

Our Matter #117542.00004

General Florida regulatory matters

05/03/10 Extended phone conference with Troy Rendell regarding acquisition adjustment workshop; call from Patti Daniel; review same.

D. Bruce May .50 hours at 365.00 per hour.

182,50

05/04/10 Call from client regarding legislative issues.

D. Bruce May ,30 hours at 365.00 per hour.

109.50

05/06/10 Call with Troy Rendell regarding South Seas complaint.

D: Bruce May .20 hours at 365.00 per hour.

73.00.

05/06/10 Call from Patti Daniel regarding certification requirements.

D. Bruce May .50 hours at 365.00 per hour.

182.50

05/07/10 Call from Chris Franklin regarding public counsel comments.

D. Bruce May .80 hours at 365.00 per hour.

292.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000008 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 June 22, 2010 Invoice 2530662 Page 2

		Call from Patti Daniel regarding acquisition	, 8
		adjustment 1ssues.  D. Bruce May30 hours at 365.00 per hour.	109.50
	05/10/10	Call from Jack Lihvarcik regarding meeting with OPC, Kelly; call from Troy Rendell regarding same.	- 5 ·
	· ·	D. Bruce May .60 hours at 365.00 per hour.	219.00
	05/10/10	Call from Patti Daniel regarding acquisition adjustment rule.	
	î:	D. Bruce May .30 hours at 365.00 per hour.	109.50
		Call from Patti Daniel regarding acquisition adjustment proposed rule by staff; call from Chris Franklin regarding same.	1
	¥	D. Bruce May .40 hours at 365.00 per hour.	146,00
	05/12/10	Call from Troy Rendell regarding file hydrant issue; call from Patti Daniel regarding same.	
	. ж . ө	D. Bruce May .40 hours at 365.00 per hour.	146.00
	05/12/10	Call from Jack Linvarcik regarding OPC issue with Steve Reilly, call from OPC counsel.	
		D. Bruce May .90 hours at 365.00 per hour.	328.50
	22	Call from Jack Lihvarcik regarding OPC issues; review OPC mandate; review statutory authority of OPC.	e er fir
	# g	D. Bruce May .60 hours at 365.00 per hour.	219.00
	05/17/i0	Extended phone conference with Jack Lihvarcik regarding OPC activities; call from OPC counsel.	Veriginal Control
	FI 66	D. Bruce May .60 hours at 365.00 per hour.	219.00
29	05/17/10	Call from Cynthia Henderson regarding Florida Public Service Commission nominating process.	· ·
	6	D. Bruce May .50 hours at 365.00 per hour.	182.50

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000009 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

June 22, 2010 Invoice 2530662 Page. 3

		Review acquisition adjustment rule proposal; call from Patti Daniel; call from Troy Rendell.	ŭ.	* 5	
		D. Bruce May .90 hours at 365.00 per hour.	H x=	328.50	35
(7)	05/18/10	Telephone conference from Troy Rendell regarding Florida Public Service Commission	e (f	31 4	8 85.
		application issue; call from Florida Public Service Commission General Counsel.			
	8	D. Bruce May .70 hours at 365.00 per hour.	N = 00 m	255.50	AG.
	05/18/10	Call from Carl Smith regarding acquisition adjustment rule; call from Patti Daniel		(a) × (b) × (c)	
	- <u>(2</u>	p. Bruce May .40 hours at 365.00 per hour.	awa a N	146.00	
-	05/19/10	Prepare for acquisition adjustment rule		. a.	:00
		workshop; call from Troy Rendell.  D. Bruce May .80 hours at 365.00 per hour.	10.00	292.00	ě
	05/20/10	Prepare for and participate in acquisition adjustment rule workshop; meeting with Troy	% ±: ₩ %	# (#)	87
	(e) H	Rendell; prepare post-hearing workshop comments.  D. Bruce May 3.10 hours at 365.00 per hour.	F .	1131.50	
(	05/20/10	Call from Troy Rendell regarding Florida Public	(9)	*******	¥
1		Service Commission application process and potential applicants.  D. Bruce May .30 hours at 365.00 per hour.	3 ¥ 8 \$	109.50	
	05/20/10	Review ROB leverage formula recommendation; conference with Erik Sayler, Plorida Public	50 Sec. 50 Sec	SSE	
1	15,01	Service Commission counsel.  D. Bruce May .40 hours at 365.00 per hour.		146.00	J
	05/21/10	Call from Stephanie Clapp; continue to prepare post-hearing comments.	×	# ¥ ¥	
	720	D. Bruce May .70 hours at 365.00 per hour.	3	255.50	

Rade

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000010 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

June 22, 2010 Invoice 2530662 Page 4

7 100				;
05/21/10	Extended phone conference with Jack Lihva and Office of Public Counsel (J.R. Kelley regarding OPC's statements about AUF.		: Sec. 30. 1	e en en
* ;	D. Bruce May 1.10 hours at 365.00 per	hour.	5 FF 8	401.50
05/24/10	Call from J.R. Kelley regarding phone cal Jack Lihvarcik.	l with		
	D. Bruce May .40 hours at 365.00 per	hour.		146.00
05/25/10	Call from Stephanie Clapp regarding acquisitions; review acquisition adjustments	ent	* **	70 (00)
n 6	D. Bruce May .60 hours at 365.00 per	hour.	· :	219.00
05/27/10	Review acquisition adjustment rule; call Patti Daniel.	from	¥ 8 10	
· · · · · · · · · · · · · · · · · · ·	D. Bruce May .40 hours at 365.00 per	hour.	≨£ (€ .5%	146.00
	Call from Patti Daniel regarding acquisit rule; call from counsel for Florida Publi		, ol. 3€ 3€	
æ 34 × •	Service Commission regarding rule comment	. e.	** C = 2 0:	400 FO
\$3 <sub>1</sub>	D. Bruce May .50 hours at 365.00 per	nour.	- €	182.50

Total	Fees	for	Professional	Services	\$	950	6,278.00
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Mari	NO .	Title	Hours	RAÇe	Value
			******	******	
May, D. Bri	ice .	Partner	17.70	365.00	6,278,00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000011 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

June 22, 2010 Invoice 2530662 Page 5

BALANCE DUE THIS INVOICE

6,278.00

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Docket No. 100330-WS Rate Case Expense

Exhibit SS 11, Pagee 000012 of 000737



RECEIVED

# AQUA SOURCE (FLORIDA) COMPANY (33)

# CHECK REQUEST

usiness Purpose:  Services: Florida Regulatory Matters  Lequested By: Peggy Mobley Manager's Approval Manager's Approval Manager/Officer Approval				200 April 2		
Holland & Knight (Complete Ress 2 to 5 & Extrendor number is not known)  ins Info.  Services: Florida Regulatory Matters  Legosetted By: Peggy Mobiley Manager's Approval  Manager's Appro	O: ACCOUNTING	G DEPARTMENT		\$7° x7's		
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Complete Res 2 to 5 Extrander number is not known)  usiness Purpose:  Services: Florida Regulatory Matters  coquested By: Peggy Mobiley  Manager's Approval  Manager'Officer Approval  Manager'Officer Approval  Amount S  So, 293.50  Peggy Mobiley  Track By So, 293.50  Controller  Accounting Approval  Accounting Approval  Controller  Accounting Unit  General Ledger  Sub  No. (Budget No.)  Account  A	endor Name		Holland & Knight			
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Usiness Purpose:  Services: Florida Regulatory Matters  Invoice No. 2541420  Special instructions  Peggy Mobiley  Manager's Approval  Manager's Approval  Manager's Approval  Manager's Approval  Manager's Approval  Special instructions  Peggy Mobiley  Peggy Mobiley  Peggy Mobiley  Peggy Mobiley  Peggy Mobiley  Arround \$  S6,293.50   Accounting Approval  Controller  Arrach NYONCE  Co Accounting Unif General Ledger  No. (Budget No.) Account Account Amount Description  9001 633800  6,293.50	Vire Info.				V: 34	
usiness Purpose: Services: Florkia Regulatory Matters  lequested By: Peggy Mobiley Manager's Approval Manager/Officer App			1,713 (A) (A)			
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Invoice No.  2541420  Special Instructions  Please return check to:  Peggy Mobiley  Invoice Due Date  July 28, 2010  Amount \$  \$6,293.50  Controller  Accounting Approval  Accounting Unit  General Ledger  No. (Budget No.)  Account  Accoun	The second			. , .		
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Rates Recount XLS

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000013 of 000737

My Offices HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Pl 32886-4084 (813) 901-4180 BIN 59-0663819

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

Abu Dhabi Portland Atlanta LaKeland Beijing Son Prancisco Bethesda : Los Angeles Tallahasses Caracas\* Miami Boston Chicago New York Tumpa . Haxico City. Tol Avive Washington, D.C. Pt. Lauderdale No. Virginia Jacksonville Orlando ' Wout Palm Beach

Representative Office

July 21, 2010 Invoice 2541420

TERMS: DUE ON RECEIPT

RECEIVED AUG 0 8 2010 ACCOUNTS PAYAB

REMITTANCE COPY (PLEASE RETURN WITH YOUR PAYMENT)

Our Matter #117542.00004 General Florida regulatory matters

Fees for Professional Services

6,293.50

INVOICE TOTAL .

BALANCE DUE THIS INVOICE

OUTSTANDING INVOICE SUMMARY

DATE 6,278,00 06/22/10

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000014 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc... 762 W. Lancaster Avenue Bryn Mawr, PA 19010 July 21, 2010 Invoice 2541420 Page 2 REMITTANCE COPY

MATTER BALANCE BROUGHT FORWARD:

6,278.00

TOTAL DUE

\$ 12,571.50

If you wish to remit by WIRE TRANSFER, please wire transfer funds to:

Wachovia Bank

214 N. Hogan Street; Jacksonville Fl., 12202

DOMESTIC Clients: ARA \$063000021

INTERRATIONAL Clients: SWIFT PREPOSES

FOR Credit to the Account of:

HOLLAND & INIGHT LLP

ACCT. \$2090002390441

Please indicate our INVOICE NUMBER as reference in your wire transfer.

If you wish to remit by COURIER DELIVERY, please use the following address:

Holland & Enight LLP Suito 964084 11050 Lake Endarbill Road Orlando, FL 12825-5016

06270

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000015 of 000737

LAW Offices HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Pl 32886-4084 (813) 901-4180 RIN 59-0663819

Atlanta Lakeland Mos Angeles Hew York Ft. Lauderdalw Mo. Virginia Jacksonville , Orlando

Abu Dhabi Portland TARDA Washington, 'D.C. Tel 'Aviv'

West Palm Beach

Herico City

\*Representative Office

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

July 21, 2010 Invoice 2541420 Page 1 TERMS: DUE ON RECEIPT

For professional services rendered through June 30, 2010 in connection with the following:

Our Matter #117542.00004 General Florida regulatory matters

06/01/10 Call: from Chris Franklin; call from Charlie Beck, call from Attorney General, Cecilia Bradley, regarding alleged overbilling of Scottish Highlands. D. Bruce May .60 hours at 365.00 per hour.

06/01/10 Call from Troy Rendell regarding complaint to South Seas; call from Ralph Jaeger; call from Jack Lihvarcik; call from Carl Smith.

D. Bruce May 1.10 hours at 365.00 per hour

06/01/10 Review acquisition adjustment rule; call from Patti Daniel; call from Troy Rendell.

511.00 D. Bruce May 1.40 hours at 365.00 per hour.

06/03/10 Multiple phone calls to Ralph Jaeger regarding South Seas complaints; call from Troy Rendell; call Jack Lihvarcik; call from counsel for South Seas. D. Bruce May 1.20 hours at 365.00 per hour.

438.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000016 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 July 21, 2010 Invoice 2541420 Page 2

	1997	
05/04/10	Call from Troy Rendell regarding emforcement	9 (H 12)
00/04/10	action/South Seas complaints/Chuluota; review	94 (Q1) (E6)
	correspondence from Stan Rieger.	
848. 94	D. Bruce May .70 hours at 365.00 per hour.	255.50
-	pri bidde say. The house do see to per model a	25 00 000 55
06/04/10	Call from Patti Daniel regarding acquisition	
	adjustment rule comments; call from Troy	9
	Rendell regarding same; call with Florida	37
are a	Public Service Commission counsel, Curt Kiser,	
96	regarding same.	E
100	D. Bruce May .60 hours at 365.00 per hour.	219.00
67		
06/11/10	Call from Florida Public Service Commission	10 <sup>18</sup>
	counsel, Ralph Jaeger, regarding South Seas;	. 7 2
	call from Jack Libvarcik; call from Harry	**************************************
÷ ::	Householder.	
E E	D. Bruce May .60 hours at 365.00 per hour.	219.00
0.00		* 145 H &
06/11/10	Call from client regarding acquisition	· 45.
	adjustment rule; call from staff.	•0 000 €0
	D. Bruce May .40 hours at 365.00 per hour.	146.00
2/(		;
06/14/10	Multiple phone calls from Florida Public	31
16 E60	Service Commission counsel regarding possible	* ^* *
	enforcement action and complaints; review	1900 - W
4.4	status of complaints; call to Ralph Jaeger.	120
	D., Bruce May .80 hours at .365.00 per hour.	292.00 ′
90	20 CST 80	S0 S0 S0
06/14/10	Call from Florida Public Service Commission	10. 34. 34
ąŝi.	staff regarding acquisition adjustment rule	# . N
	comments; review and prepare same.	
	D. Bruce May .60 hours at 365.00 per hour.	219.00
2	N 168	
06/15/10	Extended phone conference with Ralph Jaeger	2 124 2 2 3
(a)	regarding South Seas complaints; call from Jack	
	Lihvarcik; call from Troy Rendell; prepare	
•	internal memorandum regarding same.	511.00
	D. Bruce May 1.40 hours at 365.00 per hour.	211.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000017 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 July 21, 2010. Invoice 2541420 Page 3

4	1.5		/a (%)
	06/16/10	Continue to prepare comments on acquisition	× 3
*1		adjustment rule; multiple phone calls from Troy	
	,	Rendell; prepare analysis regarding same.	mcc #0
	32	D. Bruce May 2.10 hours at 365.00 per hour.	766,50
			a 81
		Continued preparation of acquisition adjustment	**: **** ****
		comments; call from Johnne Chase at Florida	(8)
		Public Service Commission; call from Troy	
-		Rendell.	365.00
	• ○ ﴿	D. Bruce May 1.00 hours at 365.00 per hour.	303,00
	06/19/10	Multiple phone calls with Kim Joyce; multiple	
		phone calls with Troy Rendell; continued review	2 8
		and revise acquisition adjustment rule	E: 75
	×	comments	3
		D. Bruce May .80 hours at 365.00 per hour.	292.00
		s, brace has 100 mours at source per mour	
	06/21/10	Multiple phone calls to client; review,	
5.	00/22/20	finalize and file post-workshop comments on	,
		acquisition adjustment rule.	•17
		D. Bruce May 1.70 hours at 365.00 per hour.	620.50
٠			G240
٠,	06/25/10	Call from Troy Rendell regarding Florida Public	0.000
		Service Commission Commissioners that will	
	•	participate in rate case; review rate case,	
		schedule issues.	
		D. Bruce May .60 hours at 365.00 per hour.	219.00
	06/29/10	Continue review of file and online review of	
	E-	Public Service Commission records for related	
	:	case information; prepare file for attorney	2 × 6
		Georgianna Hatch 2.70 hours at 140.00 per hour.	378.00
	·		8 8
	06/30/10	Continue to prepare file and review Public	24 14 24
P		Service Commission online systems for	70
U	0	information related to file	112.00
4 1		Georgianna/Hatch .80 hours at 140.00 per hour.	114.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000018 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

Invoice 2541420 Page

06/30/10 Call from Stephanie Clapp regarding Fountain Lakes issue.

D. Bruce May

.30 hours at 365.00 per hour.

109.50

6,293.50

365.00 5,803.50 15.90 May, D. Bruce 140.00 Hatch, Georgianna

Total Fees for Professional Services .....\$

Current Billing for this Matter ..... BALANCE DUE THIS INVOICE .....

#### OUTSTANDING INVOICE SUMMARY

DATE		INVOICE		AMOUNT
06/23/10	· .	2530662	•	6,278.00

MATTER	BALANCE BROUGH	r Porward	****	6,278.00
er.	8,	16	* 3	
TOTAL D	OUR			12,571.50

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000019 of 000737



### AQUA SOURCE (FLORIDA) COMPANY (33)

#### **CHECK REQUEST**

# RECEIVED AUG 8 1 2010

TO: ACCOUNTING DEPARTMENT PLEASE \$88UE WIRE TO:		3)	VENDOR NO #	29192	A walls
Vendor Name	Holland & Knight LLP (Complete lines 2 to 6 if a vendo	r number is not	n y ==	1	
Wire Info.	100 E E E		9	· 12 Parenter	
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	A A A A A A A A A A A A A A A A A A A				
Business Purpose:	Services:	Florida	(e) (e)	<u> </u>	3"
			2010 Test Year Ra	te Case	de de la constant de
			1 # 5		5 FO S (M)
		4/4			·
Requested By:	Peggy Mobley		Manager's Approval	- Klasta	- Analint
Invoice No.	2551086	<sup>36</sup> N	Manager/Officer Appl	roval TXVIII	- ONDANDO
		10 to	Special Instru		X
Invoice Date	August 18, 2010	9.6	Please return chec	K 10:	
Involce Due Date	August 26, 2010	41 · 18 · 14	reggy wobley.	v <sub>a</sub> vv <sub>a</sub>	
Amount \$	\$2,579.90			d by Accounting and Living	
Accounting Approval		A II	Controller		· · · · · ·
Accounting Approval		ATTACH INVO			
Co Accounting Unit	General Ledger	Sub		7 B	
No. (Budget No.)	Account	Account	-Amount	Description	4 .
9001	186101		2,579.90	M92105	
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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000020 of 000737

Law Offices

HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 International:

Portland San Francisco
Tallahassee

Abu Dhabi Beijing Caracas\* Nexico City\*

Washington, D.C. Tel Aviv\*

West Palm Beach

\*Representative Office

Jacksonville

Atlanta

'Boston

Chicago

Betheeda

Lakeland

Miami.

Ft. Lauderdale No. Virginia

New York

Orlando

Los Angeles

August 18, 2010 Invoice 2551086

TERMS: DUE ON RECEIPT

REMITTANCE COPY (PLEASE RETURN WITH YOUR PAYMENT)

Our Matter #117542.00006 2010 Test Year Rate Case

Fees for Professional Services Reimbursable Costs 2,576.50 3.40

INVOICE TOTAL

BALANCE DUE THIS INVOICE

OUTSTANDING INVOICE SUMMARY

DATE INVOICE AMOUNT
07/29/10 2543777 9,100.83

2,579.90

DECEMBED AUG 2 4 2010 DECEMBED

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000021 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 August 18, 2010 Invoice 2551086 Page 2 REMITTANCE COPY

. MATTER BALANCE BROUGHT FORWARD:

9,100.83

TOTAL DUE

11,680.73

If you wish to remit by WIRE TRANSFER, please wire transfer funds to:

Wachovia Bank
214 N. Hogan Street, Jacksonville Fl., J2202
DOMESTIC Clients: ABA #063000021
INTERNATIONAL Clients: SWIFT PNEPUS33
For Credit to the Account of:
HOLLAND & KNIGHT LLP
ACCT. #2090002390441

Please indicate our INVOICE NUMBER as reference in your wire transfer.

If you wish to remit by COURIER DELIVERY, please use the following address:

Holland & Knight LLP Suite 864084 11050 Leke Underhill Road Orlando, FL 32825-5016

06270

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000022 of 000737

P.O. Box 864084

(813) 901-4180

EIN 59-0663819

International: Abu Dhabi

HOLLAND & KNIGHT LLP

Orlando, Fl 32886-4084

Atlanta Los Angeles Bethesda' Miami -Boston New York Chicago Pt. Lauderdale No. Virginia

Beijing San Francisco Caracas\* Tallahassee Tamos Washington, D.C. Tel Aviv\*

Mexico City\*

Jacksonville Orlando

West Palm Beach

Portland

Representative Office

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

August 18, 2010 Invoice 2551086 Page 1 TERMS: DUE ON RECEIPT.

For professional services rendered through July 31, 2010 in connection with the following:

Our Matter #117542.00006 2010 Test Year Rate Case

07/16/10 Review PAA petition; continued preparation regarding same.

D. Bruce May 1.30 hours at 390.00 per hour. 507.00

07/26/10 Call from Kim Joyce.

D. Bruce May .40 hours at 390.00 per hour. 156.00

93.00

07/27/10 Assist with preparation of Application re: review exhibit citations for compliance with Florida Administrative Rules and Statutes.

Georgianna Hatch .60 hours at 155.00 per hour.

07/28/10 Assist with preparation of Application; review files; begin to review exhibit citations for compliance with Florida Administrative Rules and Statutes.

356.50 Georgianna Hatch 2.30 hours at 155.00 per hour.

07/28/10 Continued review and preparation of PAA application.

.90 hours at 390.00 per hour. D. Bruce May

351.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000023 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 August 18, 2010 Invoice 2551086 Page 2

07/29/10 Assist with preparation of Application re:
review exhibit citations for compliance with
Florida Administrative Rules and Statutes.
Georgianna Hatch 2.40 hours at 155.00 per hour.

372.00

07/29/10 Continued review and preparation of application.

D. Bruce May .60 hours at 390.00 per hour.

234.00

07/30/10 Multiple phone calls from Troy Rendell
regarding use and useful issues and single cost
of service fillings; review order for single
cost of service; review correspondence to
Jennifer Crawford (Florida Public Service
Commission staff counsel); call from Florida
Public Service Commission counsel.
D. Bruce May 1.30 hours at 390.00 per hour.

507.00

Total Fees for Professional Services .....\$

2,576.50

14				
Name	Title : .	Hours	Rate	Value
May, D. Bruce	Partner	4.50	390.00	1,755.00
Hatch, Georgianna	Paralegal	5.30	155.00	921,50

Reimbursable costs through July 31, 2010

Copying	o	6" B	26	3,40
	¥1 35 SF	0	. 8 5 10	* E
Total Re	imbursable C	osts	\$	3.40
Current 1	Billing for	this Matter		2,579.90

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000024 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 August 18, 2010 Invoice 2551086 Page 3

OUTSTANDING INVOICE SUMMARY

DATE INVOICE AMOUNT 07/29/10 2543777 9,100.83

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000025 of 000737



# AQUA SOURCE (FLORIDA) COMPANY (33)

### CHECK REQUEST

TO: ACCOUNTING DEPARTMENT	stjas, algeb				
LEASE ISSUE WIRE TO:			VENDOR NO#	29192	<u> </u>
fendor Nama	HOLLAND & KNIGHT		iown )		
Vire Info.					
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Jusiness Purpose:	Services:	Florida			
		, 20	10 TEST YEAR	RATE CASE	<u> </u>
		3. 7. 7.			
				$\rho$	
Requested By:	Peggy Mobley		Manager's Approval		2 10 1 1 1 T
nvoice No. nvoice Date	2561159 September 16, 2010		Manager/Officer Appl Special Instru- Please return chec	ctions U	<u>e 10   4   11</u>
nvoice Due Data	September 27, 2010		Peggy Mobley		
Amount \$	\$14,957.20	Grand Company		d by Accounting and Pure Englishe may cause delay	
Accounting Approva		e 14. 19.13	Controller		
		ATTACH INVOK	¥ n		in the second
Co Accounting Un	경에는 그리에 사고하는 - 건강에는 보고 2000 보다. 스	Sub Account	Amount	Description	
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drawn way ya		TOTAL	- \$14,957.20	OCT	VED 0 5 2010

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000026 of 000737

Law Offices

HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819

\*Representative Office

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

International: Abu Dhabi Portland Lakeland Atlanta San Francisco Los Angeles Tallahassee Miami 7 Boston Mexico City New York Chicago Washington, B.C. Tel Aviv\* Ft. Lauderdale No. Virginia Jacksonville Orlando West Palm Beach

> September 16, 2010 Invoice 2561159

TERMS: DUE ON RECEIPT

(PLEASE RETURN WITH YOUR PAYMENT)

Our Matter #117542.00006 2010 Test Year Rate Case

Fees for Professional Services Reimbursable Costs \$ 14,624.00 333.20

INVOICE TOTAL

BALANCE DUE THIS INVOICE

\$ 14,957.20

If you wish to remit by WIRE TRANSFER, please wire transfer fund

Wachovis Bank
214 N. Hogan Street, Jacksonville Fl., 32202
DOMESTIC Clients: ABA #063000021
INTERNATIONAL Clients: SWIFT PNBPUS33
FOR Credit to the Account of:
HOLLAND & KNIGHT LLP
ACCT. #2090002390441

Please indicate our INVOICE NUMBER as reference in your wire transfer.

RECEIVED

OCT 0 5 2010

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000027 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 September 16, 2010 Invoice 2561159 Page 2 REMITTANCE COPY

If you wish to remit by COURIER DELIVERY, please use the following address:

Holiand & Knight LLP Suite 864084 11050 Lake Underhill Road. Orlando, FL 32825-5016

06270

RECEIVED

OCT 0 5 2010 ACCOUNTS PAYAB

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000028 of 000737

Law Offices
HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, FI 32886-4084 (813) 901-4180 EIN 59-0663819 Atlanta Lakeland
Bethesda Los Angeles
Boston Miami
Chicago New York
Ft. Lauderdale No. Virginia
Jacksonville Orlando

Portland Abu Dhabi
San Francisco Beijing
Tallahassee Caracas\*
Tampa Mexico City\*
Washington, D.C.
West Palm Beach

\*Representative Office

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 September 16, 2010 Invoice 2561159 Page 1 TERMS: DUE ON RECRIPT

For professional services rendered through August 31, 2010 in connection with the following:

Our Matter #117542.00006 2010 Test Year Rate Case

08/03/10 Assist with preparation of rate case application re: exhibits and attachments.

Georgianna Hatch .80 hours at 155.00 per hour.

124.00

08/03/10 Meeting with Troy Rendell; continued preparation of application; conference call with Kim Joyce, Stan Szczygiel, and Troy Rendell to address U&U issues presented by staff; research and analysis regarding consolidated rates; begin to develop appendix to application to address consolidated/uniform rate structure.

D. Bruce May 3.50 hours at 390.00 per hour.

1365,00

08/04/10 Review exhibits from T. Rendell and update exhibit matrix/summary.

Georgianna Hatch .60 hours at 155.00 per hour.

93.00

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OCT 0 5 2010

ACCOUNTS PAYAB

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000029 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 September 16, 2010 Invoice 2561159 Page 2

	300	The state of the s
	08/04/10	Continued preparation of PAA application and
• •	·	MFRs; continued research and analysis regarding
	100	appendix addressing uniform rate structure;
	6 <sup>0</sup> <	continue drafting uniform rate structure
	N.	analysis to be included in the application;
	(a) (b) (c)	extended phone conference OPC and Florida
		Public Service Commission regarding used and
	# (##.Q)	useful and other potential stipulated issues.
į		D. Bruce May 3.40 hours at 390.00 per hour. 1326.00
	08/05/10	Calls from potential ROE witness; continue to
	#	prepare PAA application; research and analysis
		regarding affiliated transaction information.
5	,	D. Bruce May .80 hours at 390.00 per hour. 312.00
		b. Blace hely to hours at sports post area.
	08/06/10	Update summary of exhibits to Petition re:
		receipt of exhibits to date.
į	187	Georgianna Hatch .20 hours at 155.00 per hour. 31.00
	**** #	Georgianna natch .20 hours at 155.00 per hour.
	00/00/00	and the second of the second o
	08/06/10	Continue to prepare 2010 rate case application
٠		and MFR attachments.
		D. Bruce May 2.30 hours at 390.00 per hour. 897.00
		a land
•		Update summary of exhibits to Petition re:
		receipt of exhibits to date.
		Georgianna Hatch .30 hours at 155.00 per hour. 46.50
		90 N N N N N N N N N N N N N N N N N N N
Ì,	08/09/10	Calls from Florida Public Service Commission
		staff regarding U&U review correspondence from
		OPC. D. Bruge May: 40 hours at 390 00 per hour 156.00
		D. Bruce May .40 hours at 390.00 per hour. 156.00
		Determine Test Year Request decision and status
	%	of Petition due September 1, 2010; obtain and
		review orders issued.

20 hours at

200.00 per hour.

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OCT 0 5 2010

ACCOUNTS PAYAB

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000030 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 September 16, 2010 Invoice 2561159 Page 3

	1 (4)	
	5.2	
	08/10/10	Update summary of exhibits to Petition re:
- 60	20	receipt of exhibits to date.
		Georgianna Hatch .10 hours at 155.00 per hour. 15.50
	, a	Georgianna Maccia
	18: 35()	40.00
	08/10/10	Continue to prepare PAA application; review
		correspondence from Florida Public Service
	3900	Commission regarding OPC memorandum; call from
		Florida Public Service Commission regarding
		Ugu; call from OPC.
	. 3	D. Bruce May .80 hours at 390.00 per hour. 312.00
77.	. 3	
	00/44/40	Gall See Many Davids I woomding DNA
	08/11/10	Call from Troy Rendell regarding PAA
		application and attachments thereto.
×	iii	D. Bruce May .30 hours at 390.00 per hour. 117.00
ě		
	08/12/10	Review correspondence from OPC regarding U&U
•		review schedules; review correspondence from
		Patti Daniel; regarding used and useful; call
		from client; continue to prepare PAA
	- 280	application; prepare potential testimony; call
		applications prepare potential testimony, said
		from Kim Joyce; call from Jack Libvarcik.
٠	9 g	D. Bruce May 1.10 hours at 390.00 per hour. 429.00
VII.	37 tran	
	08/16/10	Call from Patti Daniel regarding used and
		useful.
		D. Bruce May .30 hours at 390.00 per hour. 117.00
	08/16/10	Continue to review U&U issue; continue to
	00/10/10.	prepare PAA application.
		D. Bruce May 1.40 hours at 390.00 per hour. 546.00
()		D. Bruce May 1.40 hours at 390.00 per hour.
*	08/17/10	Phone conference with Troy Rendell regarding
		PAA application; call from Florida Public
i	×	Service Commission counsel regarding U&U
		issues; review correspondence from Kim Joyce.
		646.66

390.00 per hour

OCT 0 5 2010

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000031 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 September 16, 2010 Invoice 2561159 Page 4

08/18/10 Continue to prepare PAA petition; multiple phone calls to client.

D. Bruce May 1.70 hours at 390.00 per hour.

663.00

08/19/10 Continue to review and develop MFRs; research and analysis regarding reconciliation schedules; review same; research and analysis regarding wastewater capacity analysis; continue to develop exhibit that will address uniform rates.

D. Bruce May 2.40 hours at 390.00 per hour.

936.00

08/20/10 Continue to prepare PAA application; multiple phone calls to Troy Rendell; research and analysis regarding leverage formula issues; prepare rate structure proposal; review final order in last rate case addressing rate structure and consolidated books and records; review conversation incline block rate structure precedent.

D. Bruce May 3.50 hours at 390.00 per hour.

1365.00

08/23/10 Continued preparation of application; continued preparation of exhibits; provide rate structure write up with analysis to client.

D. Bruce May 3.50 hours at 390.00 per hour.

1365.00

08/24/10 Continued preparation of application and exhibits; multiple phone calls to Troy Rendell; continue to review and revise ROE issue; continue to review and revise rate structure issue; conference with Florida Public Service Commission counsel; call from OPC counsel regarding discovery.

D. Bruce May 3.30 hours at 390.00 per hour.

1287.00

RECEIVED

OCT 0 5 2010

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000032 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 September 16, 2010 Invoice 2561159 Page 5

08/25/10	Continued p	reparation	of rate	structure w	rite
:	up; multipl				
•	from Kim Jo	yce; call	from Jack	Lihvarcik;	call
	from OPC.			•	

D. Bruce May 1.10 hours at 390.00 per hour.

429 0

08/26/10 Continued preparation of PAA; review exhibits; revise exhibits; conference with Troy Rendell.

D. Bruce May 1.50 hours at 390.00 per hour.

585,00

08/27/10 Continue to review and revise PAA application; multiple phone calls with Kim Joyce; multiple calls with Troy Rendell; review rate structure issue; prepare rate structure write up; call with Jack Lihvarcik.

D. Bruce May 1.90 hours at 390.00 per hour.

741.00

08/30/10 Continued preparation of PAA application; research and analysis regarding ROE issue; call from Florida Public Service Commission staff counsel; multiple phone calls to Troy Rendell; meeting with Troy Rendell; phone conference with Kim Joyce.

D. Bruce May 1.50 hours at 390.00 per hour.

585.00

08/31/10 Continue to prepare application for rate case; continue to prepare MFRs.

D. Bruce May 1.10 hours at 390.00 per hour.

429,00

#### Total Fees for Professional Services .....\$

			7
Name	Title	Hours Rate	Value
****			
May, D. Bruce	Partner	36.60 390:00	14,274.00
Rollini, Gigi	Associate	0.20 200.00	40.00
Hatch, Georgianna	Paralegal	2.00 155.00	310.00

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OCT 0.5 2010

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000033 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 September 16, 2010 Invoice 2561159 Page 6

#### Reimbursable costs through August 31, 2010

07/15/10	OTHER	**	*	47.20
	D. Bruce May; Library Purchases research charges; 07/15/10	; Lexis Nexis		e
*	Copying	12	#!! S	286.00
		# # # # # # # # # # # # # # # # # # #	1	
	Total Reimbursable Costs	· · · · · · · · · · · · · · · · · · ·	\$	333.20
650	Current Billing for this I	Matter		14,957.20
ê 11 ° ° 8	BALANCE DUE THIS INVOICE		\$	14,957.20

RECEIVED

OCT 0 5 2010

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000034 of 000737



## AQUA SOURCE (FLORIDA) COMPANY (33)

## CHECK REQUEST

TO: ACCOUNTING DEPARTMENT		J., 1			F . 9
PLEASE ISSUE WIRE TO:			VENDOR NO#	29192	# # # # # # # # # # # # # # # # # # #
Vendor Name	Holland & Knight (Complete lines 2 to 5 If a vend	or number is not kr	own)	N <sub>2</sub> - 12 - 1	
Wire Info			4, 1, 1	Pn	
		a tale com	16 <sup>2</sup> , 8 25 y	CE	
		. 4 5		AUG	ED
		\$ × 9		ACCO!!! 7 2011	100 m
8 Susiness Purpose:	Services:	Florida		AUG 17 2010 ACCOUNTS PAYA	. ما
		je i g	2010 Test Year	Rate Case	·
		1 1 1		en Ha e	R T TO HAT W'
		4 85 4		0	
Requested By:	Peggy Mobley		Manager's Approval		-014/15
			Manager/Officer App	proval Tomu	8/10/19
Invoice No.	2543777	<u>.</u>	* 1	. 0 0	
		THE ACT OF	Special instru	2009: 200	X
Invoice Date	July 29, 2010	- 1	Please return che Peggy Mobiley	CK IO.	
Invoice Due Date	August 11, 2010		r eggy meoney		
117/5/30 200 200		Taraka a a	Due of this form is limit	ed by Accounting and Furth	ashu Palkera
Amount \$	\$9,100.83		und Procedures. Non a	adforunco may caces delay	r payment
		gi g e "	3 14 14 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	The Same of	
Accounting Approval			Controller		
	1 7 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	ATTACH INVOK	E		
Co Accounting Unit	General Ledger	Sub			
No. (Budget No.)	Account	Account	Amount	Description	
9001	186101		9,100.83	M92015.	(4) (4) (4)
			* X41   15		
	748 N 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		12 St St 27	12 87 22	
			er og ville	3	
			* ± ± ± ± ± ± ± ± ± ± ± ± ± ± ± ± ± ± ±	3 30	
		TOTAL	\$9 100.83	3 0 0	

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000035 of 000737

Law Offices

HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Fl 32886-4084 (B13) 901-4180 EIN 59-0663819

International: Abu Dhabi

Atlanta San Francisco Bethesda Los Angeles Boston Miami

Tallahassee

Beijing Caracas\*

Chicago New York Mexico City\* Washington, D.C. Tel Aviv\* Ft. Lauderdale No. Virginia

Orlando West Palm Beach Jacksonville

\*Representative Office

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

July 29, 2010 Invoice 2543777

TERMS: DUE ON RECEIPT

REMITTANCE COPY (PLEASE RETURN WITH YOUR PAYMENT) DECETIVE

Our Matter #117542.00006 2010 Test Year Rate Case

Fees for Professional Services Reimbursable Costs

9,031.50 69,33

INVOICE TOTAL

BALANCE DUE THIS INVOICE

9,100.83

If you wish to remit by WIRE TRANSFER, please wire transfer funds

Wachovia Bank

214 N. Hogan Street, Jacksonville Pl., 32202

DOMESTIC Clients: . ABA #063000021

INTERNATIONAL Clients: SWIFT PNBPUS33

For Credit to the Account of: HOLLAND & KNIGHT: LLP

ACCT. #2090002390441

Please indicate our INVOICE NUMBER as reference in your wire transfer.

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000036 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 July 29, 2010 Invoice 2543777 Page 2 REMITTANCE COPY

If you wish to remit by COURIER DELIVERY, please use the following address:

Holland & Knight LLP Suite 864084 11050 Lake Underhill Road Orlando, FL 32825-5016

06270

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000037 of 000737

HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819

Lakeland Los Angeles Bethesda Miami Boston New York Chicago

Ft. Lauderdale No. Virginia Jacksonville Orlando.

International:

Abu Dhabi Beijing Caracage Mexico City\*

Tel Aviv\* Washington, D.C.

West Palm Beach

San Francisco

Tallabassee

Tampa

Representative Office

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

July 29, 2010 Invoice 2543777 Page 1 TERMS: DUE ON RECEIPT

For professional services rendered through July 15, 2010 in connection with the following:

Our Matter #117542.00006 . 2010 Test Year Rate Case

05/13/10 Call from client regarding test year approval letter.

.20 hours at 390.00 per hour. D: Bruce May

06/04/10 Extended phone conference with Troy Rendell regarding rate case adjustments and pro forma needed to complete application; call from Troy Rendell regarding PAA process.

D. Bruce May .40 hours at 390.00 per hour.

06/06/10 Prepare, review and revise test year approval letter; multiple phone calls to Troy Rendell.

2.50 hours at 390.00 per hour. D. Bruce May

975.00

06/07/10 Continued to prepare PAA application.

D. Bruce May 1.80 hours at 390.00 per hour.

06/08/10 Continued preparation of test year approval letter; continue to review application for PAA.

.60 hours at 390.00 per hour. D. Bruce May

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000038 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

July 29, 2010 Invoice 2543777 Page

06/09/10	Continue to review and prepare petition on PAA.	507.00
"	D. Bruce May 1.30 hours at 390.00 per hour.	507.00
06/09/10	Continue to review PAA application; prepare PAA	97 (0)
	application; call to client.  D. Bruce May 1.20 hours at 390.00 per hour.	468.00
		n '
	Multiple phone calls with Kim Joyce regarding rate case issues.	3 24 3 3
000 00 00 00	D. Bruce May .50 hours at 390.00 per hour.	195.00
05/14/10	Multiple phone calls from Troy Rendell	
06/14/10	regarding test year approval letter; continued	
Maria Al	preparation regarding same; extended phone	9
	conference with Kim Joyce regarding legal	*
	strategy for PAA rate case proceeding.	26
. =	D. Bruce May .80 hours at 390.00 per hour.	312.00
,		, s w
06/14/10	Begin to prepare for Fall rate case filing,	
	including consider possibility and timing for hearing.	W1 2 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5
100) 1902	Gigi Rollini .10 hours at 200.00 per hour.	20.00
06/16/10	Extended phone conference with Jack Lihvarcik	a 1 3
00,10,10	and Kim Joyce regarding rate case expense	
	issues; continued preparation of rate case	
10.00	expense projection; call from Charlie Beck	" 15 <sup>81</sup> %
	regarding intervention; review intervention;	
9	call from client; call from Troy Rendell	
	regarding application.	5 36 27 :
98	D. Bruce May .90 hours at 390.00 per hour.	351.00
06/49/20	Multiple phone calls with Jack Lihvarcik and	
06/1//10	Troy Rendell regarding application; prepare	(\$50c
5	"clarifying" edits to test year approval letter;	100
7.50	file same.	150
0	D. Bruce May 1.20 hours at 390.00 per hour.	468.00
77.0		E 30

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000039 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 July 29, 2010 Invoice 2543777 Page 3

	4	
06/21/10	Continue to review application; multiple phone	
	calls to Kim Joyce; prepare legal strategy	
*1	outline.	F:
	D. Bruce May 1.50 hours at 390.00 per hour.	585.00
	D. Bitte May 1:30 Hours at 330.00 per mour.	4 7
T		*,
06/22/10	Research and analysis regarding application.	4-5:06
350	D. Bruce May .40 hours at 390.00 per hour.	156.00
÷	1 A 18 g	
06/24/10	Continued preparation of application; call from	25x 78 x25
•	Kim Joyce; call from Chris Franklin; call from	2
	Troy Rendell.	
	D. Bruce May .70 hours at 390.00 per hour.	273.00
	b. Blace May	3
		1 1 1
06/28/10	Multiple phone calls with client regarding test	
	year approval letter and PAA process; continued	*
5 5	preparation of application.	n * '92
	D. Bruce May 1,10 hours at 390.00 per hour.	429.00
		N
06/29/10	Multiple phone calls from Troy Rendell regarding	1417
00, -0, 00	application for 2010 rate case; review PAA	III S
	process; call from Kim Joyce.	*
	D. Bruce May60 hours at 390.00 per hour.	234.00
•	D. Bruce May 80 Hours at 530.00 per hour.	
		4.0
07/01/10	Multiple phone calls from Troy Rendell regarding	*
	PAA application.	2
	D. Bruce May .50 hours at 390.00 per hour.	1,95.00
10		
07/02/10	Prepare PAA application.	7, 1
	D. Bruce May ,40 hours at 390.00 per hour.	156.00
28		W 18 8/8
07/00/10	Multiple phone calls to Kim Joyce regarding new	
01/09/10	rate case; continued to review and prepare	· v.d.
		30,000
	application.	468.00
8	D. Bruce May 1.20 hours at 390.00 per hour.	468.00
07/12/10	Phone conference with Kim Joyce regarding test	
	year approval letter and PAA process.	
8	D. Bruce May .60 hours at 390.00 per hour.	234.00
24.		

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000040 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 July 29, 2010 Invoice 2543777 Page 4

•	
07/13/10	Continue to prepare application; review
	application.
	D. Bruce May 2.40 hours at 390.00 per hour. 936.00
¥.	of path a second second of the digital second of the digital second of the second of t
07/14/10	O Phone calls with Kim Joyce and Troy Rendell;
8.9	review application.
¥	D. Bruce May .70 hours at 390.00 per hour. 273.00
07/15/10	Strategy planning to discuss handling of rate
	case and discovery strategies; review discovery
60	
" × 9	files and begin to prepare template documents
**	for use with responding to expected discovery
110,	requests.
101 "A	Georgianna Hatch .50 hours at 155.00 per hour. 77.50
8 .8.	and the second of the second o
07/15/10	Phone conference with Florida Public Service
3	Commission counsel regarding response to test
	year approval request letter; review letter from
S × 20	Chairman Argenziano regarding test year
_ % G S	approval; meeting with Gigi Rollini and
	Georgianna Hatch to discuss PAA process and
- 00	preparing application; continue to prepare
er.	
8	application; extended phone conference with Kim
90	Joyce; extended phone conference with Troy
(#) ·	Rendell.
	D. Bruce May 1.10 hours at 390.00 per hour. 429.00
07/15/10	Strategy meeting regarding 2010 Rate Case;
-:/ =0/ =0	

Total Fees for Professional Services ..... \$ 9,031.50

Name	8 <u> </u>	Title	Hours	Rate	Value
			~~~~~~~		
May, D. Bruce	~	Partner	22.60	390.00	8,814.00
Rollini, Gigi	. 1	Associate	0.70	200,00	140.00
Hatch, Georgiann		Paralegal	0.50	155.00	77.50

.60 hours at 200.00 per hour.

begin to prepare for decision on PAA Request.

Gigi Rollini

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000041 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 July 29, 2010 Invoice 2543777 Page 5

#### Reimburgable costs through July 15, 2010

	500 (A-C)C (1 C)C (A-C)C (B) (A-C)C (C)		
06/15/10	Local Travel	* #3	6.50
	Van Madden; Mileage - Local; Hand deliver		2 Co. 1912
	letters to Florida Public Service Commission;		W
	06/15/10		
06/15/10	OTHER	e si	29.50
- Si - Si	D. Bruce May; Library Purchases; Lexis Nexis	n espera	No.
W W	Research Charges; 06/15/10	. 0	
06/16/10	Local Travel Barry C. Ivey; Mileage - Local;	10	4.50
4 F F	Florida Public Service Commission; Delivered 8	R 2 9 5	
	letters to different people with the Florida	e	Jan Brand
ην" α "".	Public Service Commission; 06/16/10	- S	a 1, 7 x 1 =
100 10		Tet 1	
	Copying	o e	27.00
	Postage	- 1	1.83
(i) 1 1			
3.02		100	2
R. 5 . W	Total Reimbursable Costs	.\$	69.33
10° 100	Current Billing for this Matter	• ,	9,100.83
		3	
	BALANCE DUE THIS INVOICE	. \$	9,100.83
N 22 1 22	2 NS NO		======================================

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000042 of 000737



# AQUA SOURCE (FLORIDA) COMPANY (33)

# CHECK REQUEST

TO: ACCOUNTING DEPARTMENT	DANGER STO	RI ASTANTANTANTANTAN
PLEASE ISSUE WIRE TO:		VENDOR NO # 29192
1 Vendor Name	Holland & Knight (Complete lines 2 to 5 if a vendor number	ie not known)
2 Wire Info.		
3		
4 (1.5) (1.5) (2.5)		
5		
s Business Purpose:	Services: Florid	
		Aequisition initiatives in Florida
		P
Requested By:	Peggy Mobley	Manager's Approval
		Manager/Officer Approval TWAL (0 28) (0
Invoice No.	2572345	Special instructions X
Involce Date	October 15, 2010	Please return check to:
		Peggy Mobiley
Invoice Due Date	October 28, 2010	
Amount \$	\$12,698.14	Bird Procedures (New additional into sease delay) in payment
Accounting Approval		
	ATTACH	UNVOICE 0CT 2-9 2010
Co Accounting Unit		ACCOUNTS PAYA
No. (Budget No.)	Account Acco	
9001	186101	12,698.14 M92105
Annual An		
	TOTAL	\$12.698.14

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000043 of 000737

Law Offices HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819

Kimberly A. Joyce Assistant Rate Counsel . Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

Atlanta Los Angeles Bethesda Boston ' Chicago New York . Pt. Lauderdale No. Virginia

Orlando

San Francisco Washington, D.C.

International Abu Dhabi Beijing Tel Aviv\* West Palm Beach

\*Representative Office

· Jacksonville

October 15, 2010 Invoice 2572345

TERMS: DUE ON RECEIPT

REMITTANCE COPY (PLEASE RETURN WITH YOUR PAYMENT)

Our Matter #117542.00006 2010 Test Year Rate Case

Fees for Professional Services Reimbursable Costs

INVOICE TOTAL

BALANCE DUE THIS INVOICE

12,582.00 116.14

12,69<u>B</u>.14

mg 10/26/10

To remit payment by WIRE TRANSFER:

Domestic Wires

Wachovia Bank NA 214 N. Hogan Street Jacksonville, FL 32202 ABA # 063000021

FOR CREDIT TO: Holland & Knight LLP ACCT. #2090002390441 International Wires

Wells Fergo Bank NA Plaza Building PA4918 101 W Independence Mall Ea OCT 2 9 2010 Philadelphia, PA

International swift: PNEPUSICOUNTS PAYAB ABA #026005092

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000044 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 October 15, 2010 Invoice 2572345 Page 2 REMITTANCE COPY

FOR CREDIT TO: Holland & Knight LLP ACCT. #2090002390441

Please indicate Holland & Knight INVOICE or MATTER number as Beneficiary Reference in the wire.

To remit payment by COURIER DELIVERY, please use the following address:

Holland & Enight LLP Suite 864084 11050 Lake Underhill Road Orlando, FL 32825-5016

06270

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000045 of 000737

Law Offices
HOLLAND & KNIGHT LLE

P.O. Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819 Atlanta Lakeland
Bethesda Los Angeles
Boston Miami
Chicago New York
Ft. Lauderdale No. Virginia
Jacksonville Orlando

Portland Abu Dhabi
San Francisco Beijing
Tallahassee Caracas\*
Tampa Merico City
Washington, D.C. Tel Aviv\*

\*Representative Office

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 October 15, 2010
Invoice 2572345
Page 1
TERMS: DUE ON RECEIPT

For professional services rendered through September 30, 2010 in connection with the following:

Our Matter #117542.00006 2010 Test Year Rate Case

09/01/10 Prepare for and file PAA application; review exhibits; calls from Florida Public Service Commission counsel.

D. Bruce May 1.60 hours at 390.00 per hour.

624.00

09/02/10 Multiple calls to Jennifer Crawford regarding rate case filing and potential additional documents; review supplemental schedules to be provided to staff and other parties pursuant to agreement; multiple phone calls to Troy Rendell; multiple phone calls to Kim Joyce; phone conference with Katherine Fleming regarding PAA process and case assignment and scheduling record; phone conference with Kim Joyce regarding same; prepare memorandum to client regarding same; call to OPC regarding additional information in supplementing rate case filing; prepare correspondence to OPC.

D. Bruce May 2.50 hours at 390.00 per hour:

975,00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000046 of 000737

Rimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 October 15, 2010 Invoice 2572345 Page 2

	09/03/10	Extended phone conference with Kim Joyce and	
	S	Troy Rendell regarding discovery.	g na i
		D. Bruce May .60 hours at 390.00 per hour.	234.00
	8		. 34
	09/03/10	Continued preparation of customer meetings; call	80
		from staff.	12
		D. Bruce May .90 hours at 390.00 per hour.	351.00
	. e 2	ad a	43
	09/07/10	Continue to prepare for rate case; review dates	(4)
	Ē	for customer service meetings; extended phone	(#)
		conference with Florida Public Service	
		Commission staff counsel regarding customer	9
		service meetings; phone conference with Kim	es f
		Joyce; phone conference with Troy Rendell.	**
		D. Bruce May 1.40 hours at 390.00 per hour.	546.00
	09/07/10	Begin to review discovery issues.	**
	057,077,20	D. Bruce May .30 hours at 390.00 per hour.	117.00
	•		
	09/08/10	Meeting with Chris Franklin and Troy Rendell to	3100
	37, 33, 23	discuss rate case filing and additional	8 9
	384 A	materials responsive to staff's request; meeting	8
	· ·	with Office of Public Counsel (J.R. Kelly and C.	100
	=	Back),	
	8	D. Bruce May 2.30 hours at 390.00 per hour.	897.00
	8		技 :
	09/08/10	Obtain Customer Hearing schedule and begin to	\$5
	30, -0.	determine staffing.	₹
	191	Gigi Rollini .30 hours at 200.00 per hour.	60.00
	82		쑆
	09/08/10	Determine status of and prepare for responses	
	30, 30, 20	to discovery.	
	8	Gigi Rollini .40 hours at 200.00 per hour.	80.00
	156		· *
	09/09/10	Extended phone conference regarding potential	
	,,	discovery issues.	50 965
	200 E	D. Bruce May .40 hours at 390.00 per hour.	156.00
4	6.7		

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000047 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 October 15, 2010 Invoice 2572345 Page 3

		# 40 A A A	*****
	09/09/10	Call from Florida Public Service Commission counsel regarding discovery; call from Florida	e
	127	Public Service Commission counsel regarding	32
	× 6	customer meetings; call from Troy Rendell; call	_E
		from Kim Joyce; call from Chris Franklin.	
	4.	D. Bruce May .70 hours at 390.00 per hour.	273.00
	• 10: X	· P ·	,
	09/10/10	Continue to review PODs interrogatories	
	•	submitted by OPC.	507.00
	v	D. Bruce May 1.30 hours at 390.00 per hour.	507.00
	09/10/10	Discovery - Receive and begin to review Office	· 10
		of Public Counsel's first sets of discovery to	
	9	Aqua.	
		Gigi Rollini .20 hours at 200.00 per hour.	40.00
	09/13/10	Conference call with Kim Joyce regarding	300 \$
		discovery; continue to review and develop responses to discovery.	#3 If
	s = .	D. Bruce May 1.50 hours at 390.00 per hour.	585.00
	09/14/10	Continue to review OPC discovery.	
		D. Bruce May .30 hours at 390.00 per hour.	117,00
	09/14/10	Discovery - Continue to analyze Office of Public	
	,	Counsel and Staff discovery requests.	160
	· · .	Gigi Rollini .80 hours at 200.00 per hour.	160.00
	00/15/10	Consideration of issues re: discovery responses	S 39-11
	03/13/10	to OPC and OPC Staff.	
		Georgianna Hatch .30 hours at 155.00 per hour.	46.50
	98 at		E 48
9	09/15/10	Continue to review discovery and begin to	95
	•	prepare responses therefor:	
	V: 800 I	D. Bruce May .60 hours at 390.00 per hour.	234.00
			94

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000048 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 October 15, 2010 Invoice 2572345 Page 4

		20 D D D D D D D D D D D D D D D D D D D	2 3	
*	2.		92 ==== U28#	(+2)) #: #0
	09/15/10	Finalize coverage and procedure for scheduled		2.5
		Customer Hearings; continue to develop	<b>a</b>	1005
	•	Pleadings documents.	Ð	
		Gigi Rollini .30 hours at 200.00 per hour.	. 1	60.00°
		Old rolling to roll and the best many	. 4	
	00/15/10	Discovery - Continue to prepare for discovery	.2	£:
	03/12/10	phase of Rate Case; prepare for and attend	1	¥1
		phase of kate case; prepare for and accend	. 2	
	*	meeting to coordinate handling of pending and	36	
		incoming discovery; begin to prepare discovery	4	
		response documents.	ž	446.00
		Gigi Rollini 2.20 hours at 200.00 per hour.	1	440.00
		. × ×	000 Age.	, KI 38
	09/16/10	Conference with OPC regarding customer notice	3.6	
	•	issues, calls with Kim Joyce and Troy Rendell	84,	
		regarding same (.6); review OPC initial		· 2
		interrogatories and begin to develop objections		
9 25		and answers thereto(.6).		
		D. Bruce May 1.20 hours at 390.00 per hour.		468.00
		2 1	10	ec "v.
	09/17/10	Assist with preparation of Aqua's answers to	12	35 E 06
	02/2//20	Staff's Twelfth Set of Interrogatories	00	
	• 10	Georgianna Hatch 1.10 hours at 155.00 per hour.	80 <sup>20</sup> 08	170.50
	545	Georgianna nacci ,1.10 nouts at 155.00 per mour.		n 0
	00/10/10	noul - and all and loss disservants with	2	
:0	09/17/10	Review OPC discovery; analyze discovery with	20	all a
	a .	responses from last rate case to identify	12 2	1 145
	•	duplicative discovery from OPC.	- 100 P	195.00
		D. Bruce May .50 hours at 390.00 per hour.		195.00
	3	and the second s	- N	, vg
iė	09/17/10	Client correspondence regarding preparation for	ι	
		Office of Public Counsel discovery requests.		
		Gigi Rollini .20 hours at 200.00 per hour.	a	40.00
		# # # # # # # # # # # # # # # # # # #	5	1,2,00
	09/20/10	Continue initial draft/template of Aqua's		n 200
		responses to OPC's First Set of Interrogatories		24.0
i.	2 W	and Request for Production; review requests and	2 2	**
	2 <sup>8</sup>	determine total number of interrogatories and	, s	ga es
26		POD's (including subparts) for purposes of	A S	
90	1171580	filing objections.	78*	77 TO
	38 B	Georgianna Hatch 1.80 hours at 155.00 per hour.		279.00
	W name	Georgiania natur 1:00 mouth at 100100 box	_ a _ @	

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000049 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 October 15, 2010 Invoice 2572345 Page 5

09/20/10	Call from OPC; call from Florida Public Service	:00
-,,,,	Commission staff counsel; call from Troy	180
**	Rendell; call from Kim Joyce all regarding	85
	customer meetings and notice.	10001
·	D. Bruce May ,60 hours at 390.00 per hour.	234.00
£		6
09/20/10	Determine discovery production labeling	
17 86	requirements in preparation for discovery	
(40)	production to Office of Public Counsel.	
37	Gigi Rollini .80 hours at 200.00 per hour.	160.00
# 9		8 9
09/20/10	Continue to schedule and prepare to attend	, n
$\epsilon$	Customer Hearings.	
	Gigi Rollini .60 hours at 200.00 per hour.	120.00
		8 56
09/21/10	Continue to review and prepare responses to	tig: 150
	OPC's discovery. (PODs)	702.00
1 2	D. Bruce May 1.80 hours at 390.00 per hour.	702.00
00/00/40	And the second s	2 8
09/22/10.	Continue to review and prepare discovery	*
•	responses to OPC's interrogatories.  D. Bruce May 1.20 hours at 390.00 per hour.	468.00
	D. Bruce may 1.20 nours at 390.00 per hour.	400.00
09/23/10	Begin review of deficiency letter; initial	
03/23/10	conference call with Troy Rendell and Kim Joyce	**
	to discuss deficiency letter.	•
*	D. Bruce May .40 hours at 390.00 per hour.	156.00
	Di Di de la	· · · · · · · · · · · · · · · · · · ·
09/23/10	Continue to review documents responsive to	
,	OPC's request for production of documents; call	, ".6" 9
	from Troy Rendell.	4.
8	D. Bruce May 1.10 hours at 390.00 per hour.	429.00
	60 62	(19)
09/24/10	Complete initial draft/template of Aqua's	
	responses to OPC's First Set of Interrogatories	- 2 <sup>1</sup> x
4.	and Request for Production; prepare	8 8
	e-correspondence to B. Roberts, OPC re:	AV 1
22 16	discovery requests	# DEC 65
× 8	Georgianna Hatch 1.80 hours at 155.00 per hour.	279.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000050 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 October 15, 2010 Invoice 2572345 Page 6

09/24/10	Continued review of deficiency letter; begin	
ř	preparation of response.	541
	D. Bruce May .80 hours at .390.00 per hour.	312.00
09/24/10	Review, analyze and locate documents responsive to OPC's Request for Production of Documents.	
wii	D. Bruce May .80 hours at 390.00 per hour.	312.00
09/27/10	Continue to review documents responsive to	×
	OPC's latest discovery; continue to prepare	ia.
36 34	interrogatory answers.	8
*07	D. Bruce May 1.30 hours at 390.00 per hour.	507.00
8.	· · · · · · · · · · · · · · · · · · ·	n
09/29/10	Continue to prepare responses to OPC's First	* *
	Set of Interrogatories (1-118).	
94 (4)	D. Bruce May 1.50 hours at 390.00 per hour.	585.00
· · · · · · · · · · · · · · · · · · ·	9 8	1
09/29/10	Begin preparing response to deficiency letter; review relevant documents.	
	D. Bruce May 1.30 hours at 390.00 per hour.	507.00
09/30/10	Continue to review deficiency issues; call from	, s
	Troy Rendell; continue to prepare deficiency response.	***
6	D. Bruce May 40 hours at 390.00 per hour.	156.00

Total Fees for Professional Services .....\$ 12,582.0

	**					
35	Name		Title	Hours	Rate .	V≖lue
		W				
May, D.	Bruce	1	Partner	27.30	្នន់១០.០០ 🤘	10,647.00
Rollini	, Gigi		Associate :	5.80	200.00	,1,160.00
Hatch.	Georgianna		Paralega1	5.00	155.00	775.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000051 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 October 15, 2010 Invoice 2572345 Page 7

## Reimbursable costs through September 30, 2010

97		
08/16/10	OTHER	42.14
	D. Bruce May; Library Purchases; Lexis Nexis	
3 <sup>2</sup>	research; 08/16/10	
09/01/10	Local Travel	1.50
e * 8	Van Madden; Mileage - Local; Deliver boxes to C.	24 6
- 1 ga 8	beck at the OPC-Pepper Building.; 09/01/10	
09/01/10	Local Travel	6.00
	Van Madden; Mileage - Local; Meet Bruce May and	
<u>*</u> !	Troy Rendell at the Florida Public Service	**
***	Commission for filing and hand delivery.;	36 O
ж.	09/01/10	3
09/02/10	Local Travel	6.50
	Van Madden; Mileage - Local; Pick up cd from	*
35	Troy Rendell and deliver to Charles Beck at the	
	Office of Public Counsel. 1 09/02/10	
09/07/10	Messenger Service - 09/01/10	8.00
09/07/10	Messenger Service - 09/01/10	10.00
09/07/10	Messenger Service - 09/02/10	8.00
09/24/10	Local Travel	7.00
120 250	Barry C. Ivey; Mileage - Local; Florida Public	
P	service Commission and Attorney General.;	
	Deliver to Psc and Attorney General's office for	
117	B May.; 09/24/10	
09/28/10	Messenger Service - 09/24/10	11.00
37	8 66	
	Telephone	16.00
N call fi		8
47		
8 4	Total Reimbursable Costs\$	116.14
( <del>)</del>		40 600 44
	Current Billing for this Matter	12,698.14
		12,698.14
70	BALANCE DUE THIS INVOICE\$	12,070,14
. x	- W	

Law Offices

HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819 Atlanta Lakeland
Bethesda Los Angeles
Boston Miami
Chicago New York
Ft. Lauderdale No. Virginia
Jacksonville Orlando

Portland Abu Dhabi
San Francisco Beijing
Tallahassee Caracas\*
Tampa Mexico City\*
Washington, D.C. Tel Aviv\*

\*Representative Office

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 November 23, 2010 Invoice 2587509 Page 1 TERMS DUE ON RECEIPT

For professional services rendered through November 17, 2010 in connection with the following:

Our Matter #117542.00006 2010 Test Year Rate Case

11/01/10 Consideration of issues with B. May re: Interim
Rates Agenda Conference/interim rate
recommendation, Motion for Protective Order,
copies of documents to Staff, discovery issue
regarding electronic documents, and other
recent case developments.
Georgianna Hatch 1.10 hours at 155.00 per hour.

170.50

11/01/10 Complete detailed discovery matrix with all requests and responses to date re: OPC discovery requests.

Georgianna Hatch .80 hours at 155.00 per hour.

124.00

11/01/10 Prepare answers received to date for responses to OPC: OPC's 1st Interrog Nos. 31-60; update detailed matrix/summary regarding same.

Georgianna Hatch .50 hours at 155.00 per hour.

77.50

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000053 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

11/01/10	Prepare documents received to date for responses to OPC's 1st Request for Production Nos. 31-60; update detailed matrix/summary regarding same.	3	
	Georgianna Hatch .70 hours at 155.00 per hour.		108.50
11/01/10	Multiple phone calls from Katherine Fleming (PSC Counsel) regarding AUF's discovery responses.  D. Bruce May .60 hours at 390.00 per hour.	集	234.00
11/01/10	Continue to compile discovery responses to OPC's first set of ROGs.  D. Bruce May .80 hours at 390.00 per hour.		312.00
11/01/10	Continue to review documents responsive to		
,, <b>-</b> -	OPC's first set of PODs.  D. Bruce May .70 hours at 390.00 per hour.		273.00
11/01/10	Continue to review OPC's request confidential documents supplied to staff auditor; continue to prepare motion for temporary protective order and request for confidential classification; phone conference with Troy Rendell; continue to review documents; review exhibits submitted by Dave Bussey and FLOW at the customer service hearing in Lakeland.		
	D. Bruce May .60 hours at 390.00 per hour.		234.00
11/01/10	Research e-discovery requirements in light of Office of Public Counsel's Motion to Compel; prepare for and provide preliminary analysis to		
	B. May regarding findings. Gigi Rollini 2.50 hours at 200.00 per hour.		500.00
11/02/10	Prepare documents received to date for responses to OPC's 1st Request for Production Nos. 31-60; update detailed matrix/summary		
6:	regarding same.  Georgianna Hatch 2.30 hours at 155.00 per hour.	4	356.50

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

		₩			
11/02		Prepare answers received to date for responses to OPC: OPC's 1st Interrog Nos. 31-60; update detailed matrix/summary regarding same.  Georgianna Hatch 1.30 hours at 155.00 per hour.		201.50	
11/02		Continue to prepare Motion for Protective Order; call from Troy Rendell regarding same. D. Bruce May .60 hours at 390.00 per hour.		234.00	
11/02		Continue to review responses to OPC's PODs.  D. Bruce May 1.20 hours at 390.00 per hour.		468.00	
11/03		Assist with research re: issues concerning motions for protective orders and confidentiality requests.  Georgianna Hatch .30 hours at 155.00 per hour.		46.50	
11/03		Continued preparation of Motion for Protective Order; review correspondence Roy Stahl; call from Kim Joyce; begin review of interim recommendation by staff; call from Katherine Fleming regarding interim recommendation; call from Troy Rendell regarding possible errors in staff's interim recommendation.  D. Bruce May 1.10 hours at 390.00 per hour.	20	429.00	
11/04	_	Review data requests from staff; incorporate data requests into discovery tracking table.  Georgianna Hatch .80 hours at 155.00 per hour.		124.00	
11/04		Compile and upload documents received from T. Rendell re: production responses to OPC's 1st Set Nos. 61-94. Georgianna Hatch .60 hours at 155.00 per hour.	ý.	93.00	
11/04		Call from Troy Rendell regarding customer service meeting; call from Kim Joyce regarding customer service meeting; call from Katherine Fleming regarding staff data request; review staff data request; prepare correspondence to	**************************************		

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000055 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

*	client regarding additional discovery in staff's data request; call from Ralph Jaeger regarding customer service meeting; call from Troy Rendell regarding Greenacres customer service meeting; continue to prepare Motion for Protective Order; continue to review and analyze confidential documents.  D. Bruce May 1.80 hours at 390.00 per hour.	702:00
11/04/10	Receive and review Staff's First Data Request to Aqua Utilities of Florida.  Gigi Rollini .30 hours at 200.00 per hour.	60.00
11/05/10	Continue to review discovery responses.  D. Bruce May .30 hours at 390.00 per hour.	117.00
11/05/10	Continue to prepare motion for protective order; call to OPC; review correspondence from Troy Rendell; continue to prepare for interim rate hearing; call from Katherine Fleming regarding staff data request and additional discovery from staff.  D. Bruce May 2.20 hours at 390.00 per hour.	858.00
11/08/10	Calls from Kim Joyce and Jack Lihvarcik regarding interim rate hearing.  D. Bruce May .50 hours at 390.00 per hour.	195.00
11/08/10	Prepare for interim rate hearing; research regarding Florida Supreme Court cases holding that utility is entitled to interim rate relief.	055 00
	D. Bruce May 2.50 hours at 390.00 per hour.	975,00
11/08/10	Call from Mary Hopper regarding responses to OPC discovery.	9 IV
0	D. Bruce May .40 hours at 390.00 per hour.	156.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000056 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

	and the second s		
11/09/1	O Draft AUF's Supplemental Responses to OPC Production of Documents Nos. 31-60.	1	
	Georgianna Hatch .40 hours at 155.00 per hour.	¥5	62.00
11/09/1	O Review attachments provided by M. Hopper, AUF, regarding supplemental answers to OPC Interrogatories Nos. 31-60; prepare interrogatory attachments for production to OPC.		
	Georgianna Hatch 2.10 hours at 155.00 per hour.		325,50
11/09/1	0 Meetings with Jack Lihvarcik and Troy Rendell. D. Bruce May .50 hours at 390.00 per hour.		195.00
11/09/1	O Prepare for and participate in interim rate hearing; meeting with Troy Rendell and Jack Lihvarcik.	J.	
	D. Bruce May 4.30 hours at 390.00 per hour.		1677.00
11/09/1	O Continue to review discovery responses. D. Bruce May .80 hours at 390.00 per hour.	, (F	312.00
11/09/1	O Receive and review Staff's Second Data Request to Aqua Utilities of Florida; receive and		
	review Staff's Third Request to Aqua Utilities of Florida; client correspondence regarding Data Audit Report on Affiliated Transactions.		
	Gigi Rollini .50 hours at 200.00 per hour.		100.00
11/10/1	O Revise AUF's Supplemental Responses to OPC Production of Documents Nos. 31-60 re: responses provided by M. Hopper.		
	Georgianna Hatch .60 hours at 155.00 per hour.		93.00
11/10/1	O Review attachments provided by M. Hopper, AUF, regarding supplemental responses to OPC Request for Production Nos. 31-60; prepare documents for production to OPC.		
	Georgianna Hatch 2.80 hours at 155.00 per hour.		434.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000057 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

		2	
11/10/10	Continue to review proposed response to staff		
	audit report; continue to analyze Utilities,		
	Inc. orders addressing allocations.	4	
	D. Bruce May .60 hours at 390.00 per hour.	ž.	234.00
11/10/10	Continue to prepare responses to OPC's	3	
11/10/10	interrogatories.	£.	
			156.00
	D. Bruce May .40 hours at 390.00 per hour.		150.00
		14	
11/10/10	Continue to review documents responsive to	1993	
	OPC's PODs 31-60.	3.	
	D. Bruce May .30 hours at 390.00 per hour.		117.00
		W. C.	
22/22/20	Revise AUF's Supplemental Responses to OPC		
11/11/10			
	Production of Documents Nos. 31-60 re:		
	additional responses provided by T. Rendell.		
	Georgianna Hatch .80 hours at 155.00 per hour.		124.00
11/11/10	Review additional attachments provided by M.		
//	Hopper, AUF, regarding supplemental responses		
	to OPC Request for Production Nos. 31-60;		
21	continue to prepare documents for production to	- 2	
	OPC.		
	Georgianna Hatch 2.10 hours at 155.00 per hour.		325.50
**:	•		
11/11/10	Revise AUF's Supplemental Answers to OPC		
-1, -1, -0	Interrogatories Nos. 31-60 re: additional	22	
	answers provided by M. Hopper; finalize for		
	filing and prepare affidavit and		
	correspondence.		
	Georgianna Hatch .70 hours at 155.00 per hour.		108.50
11/11/10	Finalize attachments to AUF's Answers to OPC		
,,,	Interrogatories Nos. 31-60, and prepare for		
	- · · · · · · · · · · · · · · · · · · ·		
	filing.		62.00
	Georgianna Hatch .40 hours at 155.00 per hour.		02,00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000058 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

audi	inue to review and analyze t; prepare revisions regar ruce May .80 hours at	ding same.	s *	312.00
OPC' docu mult inte answ	inue to prepare supplement s interrogatories; continu- ments responsive to OPC's iple phone calls to Troy F rrogatory answers; revise ers; review confidentialit	ne to review PODs 31-60; Rendell; review interrogatory ry issues.		
D. B	ruce May 1.50 hours at	390.00 per hour.		585.00
Resp 31-6 Hopp		Documents Nos. provided by M.	•	31.00
Geor	gianna Hatch .20 hours	at 155.00 per nour		31.00
Hopp to O (num	ew remaining attachments per, AUF, regarding supplem PC Request for Production erous attachments for Request remaining documents for	nental responses Nos. 31-60 nest No. 56);		
	gianna Hatch 2.80 hours	at 155.00 per hour		434.00
	lize affidavit and notaria		o.	82
Geor	gianna Hatch .10 hours	at 155.00 per hour	:.	15.50

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000059 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

		Til	
11/12/10	Review documents responsive to OPC's POD requests; review confidentiality issues; prepare supplemental response to PODs; prepare supplemental answers to interrogatories; meeting with Troy Rendell; conference with Florida Public Service Commission staff counsel	*	185
	regarding discovery; multiple phone calls with Mary Hopper regarding discovery issues; multiple phone calls with Tim Ward regarding discovery issues.		1404.00
	D. Bruce May 3.60 hours at 390.00 per hour.		1404.00
11/12/10	Phone call with Florida Public Service Commission staff counsel regarding staff data requests; continue to review staff data requests and compile responses thereto. D. Bruce May .20 hours at 390.00 per hour.		78.00
11/12/10	Client correspondence regarding public records request; begin to prepare for Confidentiality Motion and Response regarding the Office of Public Counsel's discovery request of confidential information; receive and review Staff's Fourth Data Request and determine next action needed.  Gigi Rollini .80 hours at 200.00 per hour.		160.00
11/15/10	Review discovery responses to OPC.  D. Bruce May .30 hours at 390.00 per hour.		117.00
11/15/10	Begin request for confidential classification of certain documents requested by OPC in its PODs.  D. Bruce May .60 hours at 390.00 per hour.	· ·	234.00
	2. 2-22		
11/15/10	Call from Katherine Fleming regarding discovery. D. Bruce May .30 hours at 390.00 per hour.	94	117.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000060 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

	M Total Control of the Control of th		
11/16/10	Conference call with Chris Franklin, Jack Lihvarcik, Troy Rendell and Kim Joyce regarding rate case procedures and interim rate notice issues. D. Bruce May .90 hours at 390.00 per hour.		351.00
11/16/10	Meeting with Denise Vandiver regarding discovery; review questions presented by OPC; call from OPC.  D. Bruce May .60 hours at 390.00 per hour.		234.00
	* A		
11/16/10	Continue to review staff data requests; call from Katherine Fleming.		50
	D. Bruce May .50 hours at 390.00 per hour.		195.00
11/16/10	Receive and review Office of Public Counsel's Second PODS to Aqua Utilities of Florida (Nos. 98-112), Second ROGS to Aqua Utilities of Florida (Nos. 119-150), and corresponding Notice of Service; client correspondence.	4	
	Gigi Rollini .60 hours at 200.00 per hour.		120.00
11/16/10	Receive and review Public Service Commission Staff's Fifth Data Request. Gigi Rollini .20 hours at 200.00 per hour.		40.00
11/17/10	Call with Chris Franklin, Kim Joyce, Troy Rendell and Jack Lihvarcik regarding rate case issues.		
	D. Bruce May .60 hours at 390.00 per hour.		234.00
11/17/10	Continue to review potential discovery responses to OPC's second set of discovery.		
	D. Bruce May .30 hours at 390.00 per hour.		117.00
11/17/10	Call from Katherine Fleming.		
	D. Bruce May .20 hours at 390.00 per hour.		78.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000061 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 November 23, 2010 Invoice 2587509 Page 10

11/17/10 Prepare letter to Denise Vandiver regarding documents responsive to OPC's Request for Production of Documents (Nos. 31-60).

D. Bruce May .20 hours at 390.00 per hour.

78.00

Total Fees for Professional Services .....\$

16,309.00

Name	Title	Hours Rate	Value
***************************************			
May, D. Bruce	Partner	30.80 390.00	12,012.00
Rollini, Gigi	Associate	4.90 , 200.00	980.00
Hatch, Georgianna	Paralegal	21.40 155.00	3,317.00

Reimbursable costs through November 17, 2010

10/20/10	Out Of Town Travel D. Bruce May; Lodging; Lodging associated with attendance and participation and customer service hearing in New Port Richey; 10/20/2010		93.20
10/20/10	through 10/21/2010		31.59
10/20/10	Out Of Town Travel D. Bruce May; Fuel; Fuel expense for attendance at customer service		31.33
60	hearing in New Port Richey; 10/20/10		
10/20/10	Meals		8.20
ř	D. Bruce May; Lunch; Meal expense associated with attendance at customer service hearing in New Port Richey; 10/20/10		
10/21/10	Out Of Town Travel		199.50
	Gigi Rollini; Mileage; Travel from Tallahassee		
	to Gainesville and Palatka to attend Customer	1141	
	Hearings; Mileage; 10/21/10		

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000062 of 00073

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/22/10	Out Of Town Travel	132,98
	Gigi Rollini; Lodging; Travel from Tallahassee	
	to Gainesville and Palatka to attend Customer	
	Hearings; Hotel Charge; 10/21/2010 through	
	10/22/2010	
10/22/10	Meals	14.84
	Gigi Rollini; Lunch; Travel from Tallahassee to	
	Gainesville and Palatka to attend Customer	
	Hearings; 10/22/10	
10/27/10	OTHER	73,75
,,	D. Bruce May; Library Purchases; Lexis	
	research.; 10/27/10	
10/27/10	Out Of Town Travel	40.00
10/2//10	D. Bruce May; Other Air Travel Fees; Travel	
	agent fee associated with airfare travel to	
	Lakeland and Eustis customer service hearings;	
	10/27/10	
10/27/10	Out Of Town Travel	406.70
10/2//10	D. Bruce May; Airfare; Airfare associated with	2001.0
	travel to Lakeland and Eustis customer service	
/ /	hearings; 10/27/10	40.00
10/27/10	Out of Town Travel	40,00
	D. Bruce May; Other Air Travel Fees; Travel	
	agent fee associated with airfare for Ft. Myers	0.0
	customer service hearing; 10/27/10	397.40
10/27/10	Out Of Town Travel	397,40
	D. Bruce May; Airfare; Airfare associated with	
	travel to attend at Ft. Myers customer service	
	hearing; 10/27/10	202 40
10/27/10	Out Of Town Travel	392.40
	D. Bruce May; Airfare; Airfare associated with	
	travel to Greenacres customer service hearing;	
	10/27/10	1
10/28/10	Out Of Town Travel	94.25
	D. Bruce May; Car Rental; Car Rental associated	
	with attendance at Lakeland and Eustis customer	4.
	service hearings.; 10/28/10	

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000063 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/28/10	Out Of Town Travel	11.49
	D. Bruce May; Car Rental - Fuel; Car Rental fuel	
	associated with attendance at Lakeland and	
	Eustis customer service hearings.; 10/28/10	
10/28/10	Meals	8.56
	D. Bruce May; Lunch; Lunch associated with	
	attendance at Lakeland and Eustis customer	
	service hearings.; 10/28/10	(I
10/28/10	Local Travel	20.00
,,	D. Bruce May; Parking - Local; Car Rental fuel	- X
	associated with attendance at Lakeland and	
	Eustis customer service hearings.; 10/28/10	
11/01/10	Out Of Town Travel	99.80
, 0-, -0	D. Bruce May; Lodging; Lodging associated with	
	attendance at Lakeland and Eustis customer	
	service hearings.; 10/28/2010 through 10/29/2010	
11/02/10	Messenger service - 10/27/10	4.00
11/02/10	Local Travel	3,50
11/02/10	Barry C. Ivey; Mileage - Local; Florida Public	
	Service Commission; Deliver envelope to K Fleming	8
h.*	for B May; 11/02/10	
11/03/10	OTHER - IVIZE of Tallahassee, LLC 1-13898,	722.53
11/03/10	Electronic bates labeling	,20,00
11/04/10	Messenger Service ~ 11/02/10	5.00
11/04/10	Local Travel	7,00
11/00/10	Barry C. Ivey; Mileage - Local; Florida Public	,,,,,
6	Service Commission and OPC; File with Clerk and	
	deliver HD to OPC; 11/08/10	
11/11/10	Messenger Service - 11/02/10	5.00
11/11/10	Messenger Service - 11/02/10 Messenger Service - 11/08/10	8.00
11/12/10	Local Travel	6.00
11/12/10		0.00
	Eric G. Kent; Mileage - Local; Florida Public Service Commission; File with FPSC and deliver	
	to counsel for B. May; 11/12/10	
3	* 1 ® 1	252.00
	Copying	252.00
	Telephone	54.19
	Online Research	34.13

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000064 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

	Total Reimbursable Costs\$	3,134.76
	Current Billing for this Matter	19,443.76
	BALANCE DUE THIS INVOICE\$	19,443.76
8 2	E.	
OUTSTANDING INVO	ICE SUMMARY	
DATE	INVOICE AMOUNT	
	****	
11/04/10	2578079 44,513.76	2
		W
	MATTER BALANCE BROUGHT FORWARD	44,513.76
	TOTAL DUE\$	63,957.52

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000065 of 000737



## AQUA SOURCE (FLORIDA) COMPANY (33) CHECK REQUEST

	Value III and Carlotte Charles Committee			기계
EASE ISSUE WIRE TO:			VENDOR NO#	92192
ndor Name	HOLLAND & KNIGHT (Complete lines 2 to 5 if a vende	LLP or number is not ke	nown)	
re Info.		1 W.	(V	
		5 5 57 L		
		,9		
				Park to a transfer of the
isiness Purpose:	Services:	FLORIDA		
			2010 TEST YEA	AR RATE CASE
		3 14		
		7-		$ \downarrow$ $\downarrow$ $\downarrow$ $\downarrow$
quested By:	Peggy Mobley		Manager's Approval	12 71/ 14 - 1 1 1 1 1 1
voice No. voice Date	2595515 December 10, 2010		Manager/Officer App Special Instru Please return che	ictions
voice Due Date	December 21, 2010 \$6,998.40			ed by Acquaining and Pumhasing Policies Sterences may source doby in payment
Accounting Approval	Azara da el como como como como como como como com	F 100 50	Controller	
		ATTACH INVOK	Œ	
Co Accounting Uni	t General Ledger Account	Sub	Amount	Description
9001	186101		6,998.40	M92105
		1,5		
				- CIVED
				RECEIVED
				DEC 2 1 2010
		TOTAL	\$6,998.40	ACCOUNTS PAVAR

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000066 of 000737

Beijing

Mexico City\*

Law Offices

HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

Abu Dhabi

Atlanta Lakeland San Prancisco Bethesda Los Angeles Miami Tallahassee, Boston

Tampa Chicago New York Ft. Lauderdale No. Virginia Washington, D.C.

\*Representative Office

Jacksonville Orlando .

December 10, 2010 Invoice 2595515

West Palm Beach

TERMS: DUE ON RECEIPT

REMITTANCE COPY (PLEASE RETURN WITH YOUR PAYMENT)

Our Matter #117542.00006 2010 Test Year Rate Case

Fees for Professional Services 6,891.00 Reimbursable Costs 107.40

INVOICE TOTAL

BALANCE DUE THIS INVOICE

OUTSTANDING INVOICE SUMMARY

DATE 11/04/10 2578079 11/23/10 2587509

me 12/20/10

6,998.40

44,513.76 19,443.76

DEC 2 0 2010

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000067 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 December 10, 2010 Invoice 2595515 Page 2 REMITTANCE COPY

MATTER BALANCE BROUGHT FORWARD:

03,937.3

TOTAL DUE

70,955.92

To remit payment by WIRE TRANSFER:

Domestic Wires

International Wires

Wachovia Bank NA 214 N. Hogan Street Jacksonville, FL 32202 ABA # 063000021 Wells Fargo Bank NA
Plaza Building PA4918
101 N Independence Mall East
Philadelphia, PA

FOR CREDIT TO: Holland & Knight LLP ACCT. #2090002390441 International Swift; PNBPUS33 ABA #026005092

FOR CREDIT TO: Holland & Knight LLP ACCT. #2090002390441

Please indicate Holland & Knight INVOICE or MATTER number as Beneficiary Reference in the wire.

To remit payment by COURIER DELIVERY, please use the following address:

Holland & Knight LLP Suite 864084 11050 Lake Underhill Road Orlando, FL 32825-5016

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000068 of 000737

Law Offices

HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819

Atlanta Lakeland Bethesda Los Angeles Boston

Miam1 Chicago New York Ft. Lauderdale No. Virginia Washington, D.C.

orlando

Abu Dhabi Portland San Francisco Tallahassee

Beijing · Mexico City

West Palm Beach

Tampa

Representative Office

Jacksonville

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

December 10, 2010 Invoice 2595515 Page 1 TERMS: DUE ON RECEIPT

For professional services rendered through December 8, 2010 in connection with the following:

Our Matter #117542.00006 2010 Test Year Rate Case

11/17/10 Prepare documents for production to PSC Staff re: documents provided to OPC in supplemental response to POD Nos. 31-60; update document summary/matrix. Georgianna Hatch .80 hours at 155.00 per hour.

11/18/10 Multiple phone calls with Denise Vandiver regarding additional discovery follow up; review documents responsive to OPC's requests; prepare correspondence to OPC regarding additional documents; review confidentiality issues; conference call with Troy Rendell, Mary Hopper and Tim Ward regarding staff data requests and additional discovery propounded by OPC; call from Katherine Fleming regarding discovery requests; review staff data requests; begin review of customer service meeting notes and prepare report thereof. D. Bruce May 2.90 hours at 390.00 per hour.

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000069 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 December 10, 2010 Invoice 2595515 Page 2

11/18/1	Prepare 5 month waiver letter; call to OPL; call	
\	to PSL counsel re same; file waiver letter.	
72 34	D. Bruce May .50 hours at 390.00 per hour.	195.00
11/18/1	Receive and review Public Service Commission	ਜ਼ ਕਰ ਤੋਂ
	Staff's Sixth Data Request.	at a
	Gigi Rollini .10 hours at 200.00 per hour.	20.00
11/18/1	Determine status of Office of Public Counsel	and A
	Discovery follow-ups and responses.	
	Gigi Rollini .20 hours at .200.00 per hour.	40.00
100 mm	√(a)	6
11/19/1	Continue to review responses to discovery; call	5.0
,	from Tim Ward; call from Mary Hopper; continue	
	to prepare Motion for Temporary Protective Order	FCQ 17
8:	concerning proprietary confidential compensation	, Was
•	information call from Marshall Willis.	- X 1
	D. Bruce May 2.20 hours at 390.00 per hour.	858.00
S	n la	
11/22/10	Conference with B. May to discuss discovery	42 19
	strategy concerning Staff requests and	
	outstanding OPC requests.	
	Georgianna Hatch .40 hours at 155.00 per hour.	62.00
12/00/1	Begin preparation of Motion for Protective	
11/22/10	Order regarding OPC discovery request Nos. 64,	78
5	65, and 82.	200 W 1855
	Georgianna Hatch .40 hours at 155.00 per hour.	62.00
2	ooolgimin naccii , 40 nodis ac 155.00 per nodi.	02.00
11/22/10	Continue to review and revise customer meeting	Donat 1
30	summaries; continue to review filings required	95 1965 98
×	by Florida Public Service Commission staff in	= # <sub>0</sub> = g =
	response to customer concerns addressed at	. X
	customer meetings; multiple phone calls with	A 18
Y	Chris Franklin; multiple phone calls with Kim	57.0
e	Joyce; call from Katherine Fleming regarding	
3	waiver of 5 month clock.	3 V 2
	D. Bruce May 1.30 hours at 390.00 per hour.	507.00
	91 (2)	

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000070 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 December 10, 2010 Invoice 2595515 Page 3

11/22/10	Continue to review discovery; call from Troy	15
8	Rendell regarding discovery responses; call	160 July 30
=	from Mary Hopper regarding discovery responses;	***
g 8 Ny	review correspondence from Brian Devine	
	regarding discovery responses.	
	D. Bruce May .60 hours at 390.00 per hour.	234.00
	g K a cog da o	.3
11/22/10	Continue to address additional incoming	
,,	discovery requests.	. V ×
	Gigi Rollini .10 hours at 200.00 per hour.	20.00
	and realist to mean an addition ben mean.	
11/23/10	Analyze all discovery requests from OPC and	9
5	Staff and prepare notations of requests related	
	to quality of service and allocations for	-91 - 18 D S
0	purposes of establishing defenses.	
1010	Georgianna Hatch 1.70 hours at 155.00 per hour.	263.50
	Jest Jest Land Land Land Land Land Land Land Land	8 3
11/23/10	Complete preparation of Motion for Protective	. 14 13 15
11,15,10	Order regarding OPC discovery request Nos. 64,	7.8
	65, and 82.	a 15 V 19
	Georgianna Hatch .80 hours at 155.00 per hour.	124.00
2:	cecigialma naccii . so nouts ac 155.00 pei nout.	60.00
11/23/10	Review and revise draft responses to New Port	
11/23/10	Richey, Gainesville, and Palatka customer	ger jirke 👡 🤉
72	service meetings.	e 100 May 20
	D. Bruce May .60 hours at 390.00 per hour.	234.00
	b. Bidde May	× 32,0
11/22/10	Begin review of staff's seventh data request;	
11/23/10	multiple phone calls from Katherine Fleming	8
45	regarding discovery issues.	818
	D. Bruce May .60 hours at 390.00 per hour.	234.00
	D. Bruce May .60 hours at 390.00 per hour.	234.00
11/02/10	Confession	19
11/23/10	Conference call with Troy Rendell regarding finalizing response to staff's first data	v (200
	request; review and prepare response to same.	195.00
	D. Bruce May .50 hours at 390.00 per hour.	193.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000071 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 December 10, 2010 Invoice 2595515 Page 4

è	11/23/10	Call from Marshall Willis regarding waiver of 5
		month clock.
		D. Bruce May .20 hours at 390.00 per hour. 78.0
	>:	
	11/23/10	Continue to review OPC's Second Set of
		Interrogatories (Nos. 119-150)' begin
		developing responses thereto; call from Kim
	11 19/39	Joyce regarding same.
	2 54	D. Bruce May 60 hours at 390.00 per hour. 234.0

11/23/10 Receive Notice from Public Service Commission regarding change in Prehearing Officer to Chairman Graham; client correspondence; receive and review Public Service Commission Staff's Seventh Data Request to Aqua Utilities of Florida; update regarding correspondence with Staff regarding extensions; determine status of current deadlines.

Gigi Rollini .50 hours at 200.00 per hour. 100.00

11/24/10 Calls to and from Mary Hopper regarding OPC discovery; review and prepare responses to Staff's Data Requests; call from Troy Rendell; continue to prepare order of proof for rate case.

D. Bruce May 1.30 hours at 390.00 per hour. 507.00

11/29/10 Prepare draft template Aqua's responses to
OPC's First Set of Interrogatories Nos. 31-118.
Georgianna Hatch .70 hours at 155.00 per hour. 108.50

11/29/10 Review and prepare requests for confidentiality; review response to staff data requests and edit same; calls from Troy Rendell and Kim Joyce; continued preparation of responses to OPC's discovery; continue preparation of Order of Proof.

D. Bruce May 1.90 hours at 390.00 per hour. 741.0

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000072 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 December 10, 2010 Invoice 2595515 Page 5

11/30/10 Review and prepare requests for confidentiality; review response to staff data requests and edit same; calls from Troy Rendell and Kim Joyce; continued preparation of responses to OPC's discovery; continue preparation of Order of Proof.

D. Bruce May 2.10 hours at 390.00 per hour. 819.00

Total Fees for Professional Services .....\$ 6,891.00

Name	ath V	Title	Hours	Rate	Value
		*			**********
May, D. Bruce	2 2	Partner	15.30	390.00	5,967.00
Rollini, Gigi	*** *	Associate	0,90	200.00	180.00
Hatch, Georgianna		Paralegal	4.80	155.00	744.00

## Reimbursable costs through December 8, 2010

r Baradia

- 99		
11/12/10	Meals	10.11
	D. Bruce May; Lunch; Working Lunch; 11/12/10	
11/15/10	Meals	11.55
	D. Bruce May; Lunch; Working Lunch; Lunch with	**
	T. Rendell to discuss rate case.; 11/15/10	48 %
11/17/10	Local Travel	6.00
- 8	Van Madden; Mileage - Local; Deliver cd to	
TREAT	Katherine Fleming with the Florida Public	n 6
4	Service Commissions Office of General Counsel.;	V
No. 15	11/17/10	a n a E .
11/18/10	Messenger Service - 11/12/10	5.00
11/18/10	Local Travel Barry C. Ivey; Mileage - Local;	3.50
	Florida Public Service Commission; File document	8 - 1
***. A	at the clerks office and deliver 5 envelopes for	
:g "	B. May; 11/18/10	1 × 10
11/19/10	Messenger Service - 11/17/10	5.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000073 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 December 10, 2010 Invoice 2595515 Page 6

- C - C - C - C - C - C - C - C - C - C	name ()		
11/19/10	OTHER		59.00
9 1 8 5 4/ .	D. Bruce May; Library Purc	hases; Lexis Resea	rch
ar <sub>a e</sub> s	Charges: 11/19/10		The Part of the Control of the Contr
11/24/10	Messenger Service '- 11/18/	10	5.00
5 S T <sub>3</sub>	* p .	90.7%	
2 3	Postage	40 2 14 5 5 T	2.24
	e of a steel go	- 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1	그 너 그 뭐겠다면 !
a +5			
**************************************	Total Reimbursable Co	osts	\$ 107.40
9	Survivado Palatina Santa	No. S	5 000 40
	Current Billing for t	nis matter	6,998.40
	BALANCE DUE THIS INVO	CICE	\$ 6,998.40

## OUTSTANDING INVOICE SUMMARY

DATE	1.5	INVOICE	100 E	AMOUNT
$\frac{1}{2}$ $\frac{1}$		51	e ***	
11/04/10	(1)	2578079	W(97)	44,513.76
11/23/10		2587509	4.8	19,443.76

MATTER BALANCE E	ROUGHT FORWARD		63,957.52
	2 1 5	5 Hy 5	
TOTAL DUE		\$	70,955.92
	. 5. W <sup>8</sup> m <sup>6</sup>		

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000074 of 000737

Law Offices

HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819

Atlanta Bethesda

Boston

Chicago

Lakeland Los Angeles

Miami

New York

Portland San Francisco International: Abu Dhabi Beijing

Tallahassee

Caracas\* Mexico City\*

Tampa

Ft. Lauderdale No. Virginia Washington, D.C. Tel Aviv\*

West Palm Beach

\*Representative Office

Jacksonville Orlando

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

November 4, 2010 Invoice 2578079

TERMS: DUE ON RECEIPT

REMITTANCE COPY (PLEASE RETURN WITH YOUR PAYMENT)

Our Matter #117542.00006 2010 Test Year Rate Case

Fees for Professional Services Reimbursable Costs

42,721.00

1,792.76

INVOICE TOTAL

BALANCE DUE THIS INVOICE

44,513.76

44,513.76

OUTSTANDING INVOICE SUMMARY

DATE INVOICE AMOUNT

10/15/10

2572345

12,698.14

Law Offices

HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819 Atlanta Lakeland
Bethesda Los Angeles
Boston Miami
Chicago New York

Ft, Lauderdale No. Virginia
Jacksonville Orlando

Portland Abu Dhabi
San Francisco Beijing
Tallahassee Caracas\*
Tampa Mexico City\*
Washington, D.C. Tel Aviv\*

\*Representative Office

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 November 4, 2010 Invoice 2578079 Page 1 TERMS: DUE ON RECEIPT

For professional services rendered through October 31, 2010 in connection with the following:

Our Matter #117542.00006 2010 Test Year Rate Case

09/23/10 Continue to prepare Office of Public Counsel discovery.
Gigi Rollini .20 hours at 200.00 per hour.

40.00

10/01/10 Review requests for production of documents
(Nos. 20-30) propounded by OPC; review
potentially responsive documents; conference
call with client regarding same; review initial
responses provided by client.
D. Bruce May 2.70 hours at 390.00 per hour.

1053.00

10/04/10 Assist with preparation of firm Extranet for client to upload documents responsive to discovery requests.

Georgianna Hatch .80 hours at 155.00 per hour.

124.00

10/04/10 Continued preparation of response to deficiency letter from PSC staff; continue to review documents responsive to staff's request for additional clarifying information.

D. Bruce May .80 hours at 390.00 per hour.

312.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000076 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/05/10	Assist with preparation of firm Extranet for client to upload documents responsive to discovery requests.  Georgianna Hatch .30 hours at 155.00 per hour.	46.50
10/05/10	Continue to prepare responses to OPC's first set of production of documents; continue to review documents responsive to production of documents.  D. Bruce May 1.90 hours at 390.00 per hour.	741.00
10/06/10	Assist with preparation of Aqua's filing of Deficiency Response. Georgianna Hatch .70 hours at 155.00 per hour.	108.50
10/06/10	Assist with preparation of Aqua's Answers to OPC's 1st Interrogatories and 1st Request for Production.  Georgianna Hatch 1.10 hours at 155.00 per hour.	170.50
10/06/10	Continue to prepare response to deficiency letter; multiple phone calls to Troy Rendell re same.  D. Bruce May 1.20 hours at 390.00 per hour.	468.00
10/07/10	Assist with preparation of Aqua's filing of Deficiency Response.  Georgianna Hatch .40 hours at 155.00 per hour.	62.00
10/07/10	Assist with preparation of Aqua's Answers to OPC's 1st Interrogatories and 1st Request for Production; participate in telephone conference and discussion with B. May and T. Rendell, Aqua. Georgianna Hatch 1.40 hours at 155.00 per hour.	217.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000077 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/07/10	Continue to review and compile documents responsive to OPC's First Set of PODs, review documents for attorney-client privilege and confidentiality purposes.  D. Bruce May 1.20 hours at 390.00 per hour.	468.00	
	Review documents responsive to staff's deficiency letter; continue to prepare and finalize deficiency letter; multiple phone conferences with Troy Rendell; multiple phone conferences from Kim Joyce regarding deficiency letter.  D. Bruce May 1.10 hours at 390.00 per hour.	429.00	
10/08/10	Assist with preparation of Aqua's Answers to OPC's 1st Interrogatories and 1st Request for Production re: incorporate answers/responses from clients into written responses in preparation for filing; incorporate general objections from prior rate case in our responses.  Georgianna Hatch 2.10 hours at 155.00 per hour.	325.50	
10/08/10	Call from Florida Public Service Commission regarding deficiency letter.  D. Bruce May .20 hours at 390.00 per hour.	78.00	
10/08/10	Continue to review and analyze documents that are potentially responsive to OPC's POD requests.  D. Bruce May 1.80 hours at 390.00 per hour.	702.00	
10/08/10	Continue to prepare objections to POD requests.  D. Bruce May .60 hours at 390.00 per hour.	234.00	
10/08/10	Continue to review proposed answers to interrogatories.  D. Bruce May 1.40 hours at 390.00 per hour.	546.00	
	F.)		

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000078 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

	10/08/10	Continue to prepare objections to interrogatories.	
		D. Bruce May .40 hours at 390.00 per hour.	156.00
	10/08/10	Continue to prepare letter to Charlie Beck regarding excessive/oppressive discovery and potential impact on rate case.  D. Bruce May .50 hours at 390.00 per hour.	195.00
	10/08/10	Continue to review rate case expense projections in light of expansive discovery recently filed by OPC.  D. Bruce May .20 hours at 390.00 per hour.	78.00
			,,,,,,,
	10/09/10	Continue to review documents responsive to OPC's PODs. D. Bruce May .70 hours at 390.00 per hour.	273.00
	8	· X	2,0,00
**	10/09/10	Continue to review and prepare responses, answers and objections to OPC PODs and ROGs.  D. Bruce May 1.20 hours at 390.00 per hour.	468.00
	10/10/10	Review documents responsive to POD 27; review documents responsive to POD 21; begin to organize documents and identify potential confidentiality issues associated with documents; continue to develop responses and answers to interrogatories.  D. Bruce May 1.10 hours at 390.00 per hour.	429,00
	10/11/10	Assist with preparation of Aqua's Answers to OPC's 1st Interrogatories and 1st Request for Production; participate in conference call with clients re: finalizing the discovery responses; draft/revise written discovery responses and finalize for service.  Georgianna Hatch 5.30 hours at 155.00 per hour.	821.50

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000079 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

	*		
10/11/10	Review correspondence from Stan Reiger regarding additional information concerning environmental reports; call from Troy Rendell regarding same.  D. Bruce May .40 hours at 390.00 per hour.		156.00
10/11/10	Continue to review documents responsive to OPC's First Set of PODs concerning potential attorney-client confidences and other proprietary information.  D. Bruce May 1.10 hours at 390.00 per hour.		429.00
10/11/10	Prepare letter to Charlie Beck objecting to the scope of OPC's First PODs and First ROGs; call from Kim Joyce; call from Troy Rendell; call from Chris Franklin.  D. Bruce May .80 hours at 390.00 per hour.	:	312.00
10/11/10	Conference call with AUF representatives, Troy Rendell, Mary Hopper, Stan Sczygiel and Tim Ward regarding responding to OPC's First Set of ROGs; continue to prepare answers to ROGs; continue to prepare response to OPC's First Set of PODs; finalize and file responses and objections to PODs and answers to ROGs.  D. Bruce May 1.60 hours at 390.00 per hour.	ā	624.00
10/12/10	Begin to review and download from the firm Extranet all responsive documents uploaded by client for production to OPC; prepare summary of outstanding requests and need for additional information from client. Georgianna Hatch 2.50 hours at 155.00 per hour.		387.50
10/12/10	Multiple phone calls with Troy Rendell regarding customer service hearing.  D. Bruce May .40 hours at 390.00 per hour.	;	156.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000080 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

	333			
10/12/10	Correspondence and phone calls with OPC regarding production of document issues; continue to review documents responsive to OPC's PODs; review PODs for confidentiality purposes; extended phone conference with Mary Hopper and Tim Ward regarding production of		14	
	documents and additional efforts required to comply with OPC's discovery requests; continue to review documents to be produced in lieu of answering interrogatories.  D. Bruce May 2.20 hours at 390.00 per hour.	G	858,00	
10/12/10	Phone conference with Florida Public Service Commission staff regarding interim rate and deficiency letter. D. Bruce May .30 hours at 390.00 per hour.		117.00	
10/12/10	Prepare for on-site review by the Office of Public Counsel of discovery documents produced. Gigi Rollini .20 hours at 200.00 per hour.		40.00	
10/13/10	Review and prepare remaining documents responsive to OPC's First Set of Interrogatories re: Numbers 7, 21, and 27. Georgianna Hatch 2.10 hours at 155.00 per hour.		325.50	
10/13/10	Continue to review and prepare documents for production to OPC re: approx. 11,000 pages of documents in response to First Request for Production, Nos. 1-30.		1007.50	
10/13/10	review confidentiality issues; review	A.	2007,30	
	attorney-client privilege issues.  D. Bruce May 2,80 hours at 390.00 per hour.	a <sup>r</sup>	1092.00	

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000081 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

	94		1.7
10/13/10	Continue to review and draft answers to interrogatories.		
đ <sub>i</sub>	D. Bruce May .50 hours at 390.00 per hour.		195.00
10/13/10	Continue to prepare for Office of Public Counsel review of produced documents.	8.	
	Gigi Rollini .20 hours at 200.00 per hour.	*	40.00
10/14/10	Research legislative history of Section 367.081(8), Fla. Stat., for purposes of identifying supporting information on legislative intent of PAA process re: review lengthy chapter history and determine Chapter		
	Law that enacted Section 8 of Statute.  Georgianna Hatch 1.80 hours at 155.00 per hour.		279.00
10/14/10	Complete review and preparation of documents for production to OPC re: approx. 11,000 pages of documents in response to First Request for Production, Nos. 1-30; prepare for and participate in meeting with Charlie Beck, OPC, to review responsive documents; conferences with Ivize copy service re: costs for reproduction of documents; telephone conference		
	with B. May re: document production to OPC. Georgianna Hatch 3.40 hours at 155.00 per hour.		527.00
10/14/10	Prepare for and participate in and travel to and from customer service hearing in Sunny Hills.  D. Bruce May 4.90 hours at 390.00 per hour.	1	1911.00
10/14/10	Meeting with OPC counsel, Steve Reilley.  D. Bruce May .20 hours at 390.00 per hour.		78,00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000082 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/14/10	Begin to respond to Office of Public Counsel request for voluminous document copies requested during on-site review of produced documents; obtain and begin to analyze Office of Public Counsel's Motion to Set Discovery Procedure and Motion to Compel Discovery.  Gigi Rollini .70 hours at 200.00 per hour.	140.00
10/15/10	Obtain and review legislative history file of Section 367.081(8), Fla. Stat., for purposes of identifying supporting information on legislative intent of PAA process and provide to attorney.  Georgianna Hatch .50 hours at 155.00 per hour.	77.50
10/15/10	Call from PSC staff regarding additional discovery issues.  D. Bruce May .10 hours at 390.00 per hour.	<sup>*</sup> 39.00
10/15/10	Call from Jack Lihvarcik; call from Troy Rendell regarding Sunny Hills meeting. D. Bruce May .30 hours at 390.00 per hour.	117.00
10/15/10	Review documents responsive to OPC's PODs 1 through 30; review correspondence from OPC regarding instructions to copy; prepare correspondence to Charlie Beck (OPC counsel) identifying cost of copying and requesting further instructions. D. Bruce May .50 hours at 390.00 per hour.	195.00
10/15/10	Extended phone conference with Kim Joyce, Mary Hopper and Troy Rendell regarding Motion to Compel; begin to analyze response to Motion to Compel.	w.
	D. Bruce May 1.10 hours at 390.00 per hour.	429.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000083 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/15/10	Continue to review documents responsive to OPC POD's 31 through 40.	
	D. Bruce May .80 hours at 390.00 per hour.	312.00
10/17/10	Continue to analyze Office of Public Counsel's Motion to Compel Discovery.	
	Gigi Rollini .20 hours at 200.00 per hour.	40.00
10/18/10	Update detailed matrix summary with all documents provided to OPC to date for purposes of providing to PSC Staff.	*
2	Georgianna Hatch 2.50 hours at 155.00 per hour.	387.50
10/18/10	Review and analyze documents received from client that are responsive to higher numbered PODs from OPC; update detailed document matrix	
	and note outstanding requests regarding OPC's lst Request for Production.	
	Georgianna Hatch 2.80 hours at 155.00 per hour.	434.00
10/18/10	Multiple phone calls to Chris Franklin;	
	multiple phone calls to Kim Joyce; phone conference with Troy Rendell; call from Florida Public Service Commission counsel regarding customer service meetings; review	
	Correspondence from OPC.  D. Bruce May 1.20 hours at 390.00 per hour.	468.00
10/18/10	Review responses to OPC PODs 45 through 52; review confidentiality issues and proprietary issues; continue to prepare response to Motion to Compel; continue to develop answers to OPC	
	ROGs 22 and 23. D. Bruce May 2.40 hours at 390.00 per hour.	936.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000084 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/19/10	Continue to review and analyze documents received from client that are responsive to higher numbered PODs from OPC; update detailed document matrix and note outstanding requests regarding OPC's 1st Request for Production.	325.50
	Georgianna Hatch 2.10 hours at 155.00 per hour.	325.50
10/19/10	Call from Kim Joyce regarding official date of filing.	
	D. Bruce May .20 hours at 390.00 per hour.	78.00
10/19/10	Review, finalize and serve supplemental answers to OPC ROGs 22 and 23.	312.00
	D. Bruce May .80 hours at 390.00 per hour.	312.00
10/19/10	Calls to Troy Rendell regarding discovery responses; review and prepare answers to OPC ROGs 37-47; call from Chris Franklin regarding discovery.  D. Bruce May 2.20 hours at 390.00 per hour.	858.00
	b. Blace May 2.20 Moule at 350100 per moul.	
10/19/10	Finalize and file response to OPC's motion to compel.	
	D. Bruce May .50 hours at 390.00 per hour.	195.00
10/19/10	Multiple calls with Kim Joyce regarding follow up from customer meeting in Pasco; prepare opening statement; calls from Jack Lihvarcik regarding customer meeting.	
	D. Bruce May 1.20 hours at 390.00 per hour.	468.00
10/19/10	Continue to prepare for Gainesville and Palatka hearings; continue to review docket regarding recent filings.	
	Gigi Rollini .40 hours at 200.00 per hour.	80.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000085 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/20/10	Travel to, prepare for and participate Pasco Customer Service meeting; review and review Jack Lihvarcik's opening remarks; call from Katherine Flemming at Florida Public Service Commission.	
	D. Bruce May 8,10 hours at 390.00 per hour.	3159.00
10/20/10	Continue to finalize Response in Opposition to Office of Public Counsel's Motion to Compel and Motion to Set Discovery Parameters.	
	Gigi Rollini 2.40 hours at 200.00 per hour.	480.00
10/21/10	Finalize and file response to OPCs motion to compel.	
	D. Bruce May .60 hours at 390.00 per hour.	234.00
10/21/10	Calls to Troy Rendell and Gretchen Toner regarding Gainesville customer service hearing.  D. Bruce May .40 hours at 390.00 per hour.	156.00
10/21/10	Travel back from Pasco Service Hearing; multiple calls with Kim Joyce regarding follow up from customer meeting in Pasco; prepare notes from meeting; calls from Jack Lihvarcik regarding meeting.  D. Bruce May 4.50 hours at 390.00 per hour.	1755,00
		2.00
10/21/10	Prepare for, travel to/from and attend Gainesville Customer Hearing; prepare hearing report.	
	Gigi Rollini 7.90 hours at 200.00 per hour.	1580.00
10/22/10	Continue preparation for detailed matrix summary for purposes of providing to PSC Staff re: details concerning documents provided to OPC in response to discovery.	
	Georgianna Hatch 1.80 hours at 155.00 per hour.	279.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000086 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/22/10	Continue to review and prepare answers to interrogatories 37 through 41.	234.00
	D. Bruce May .60 hours at 390.00 per hour.	234.00
10/22/10	Call from Troy Rendell regarding test year approval letter; review follow-up issues arising	
	from Gainesville and Palatka service hearings.  D. Bruce May .40 hours at 390.00 per hour.	156.00
10/22/10	Travel to/from and attend Palatka Customer Hearing; return travel to Tallahassee.	1740.00
	Gigi Rollini 8.70 hours at 200.00 per hour.	1740.00
10/23/10	Prepare Customer Hearing status report.	
10, 20, 20	Gigi Rollini .60 hours at 200.00 per hour.	120.00
10/25/10	Prepare electronic format of all responsive	
	documents for sending to outside vendor to	
	convert and Bates label for submission to OPC	\$15
	and PSC Staff, re: Aqua's Response to OPC's First Request for Production (Nos. 1-30).	30,
	Georgianna Hatch .80 hours at 155.00 per hour.	124.00
10/25/10	Call from Troy Rendell; call from Kim Joyce;	
	call from Jack Lihvarcik regarding customer	
	meetings.	195.00
	D. Bruce May .50 hours at 390.00 per hour.	175.00
10/25/10	Continued research and analysis regarding	
,,	responses to OPC ROGs 56 through 62; review	
	documents responsive to POD requests.	
	D. Bruce May 2.50 hours at 390.00 per hour.	975.00
10/25/10	Continue to address Public Service Commission	9
10/25/10	Staff request regarding Office of Public	
	Counsel Discovery Responses; continue to	
	address Office of Public Counsel Discovery	
	requests.	200.00
	Gigi Rollini 1.00 hours at 200.00 per hour.	200.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000087 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/25/10	Continue to address matters stemming from Customer Hearings. Gigi Rollini .20 hours at 200.00 per hour.	40.00
10/26/10	Continue to prepare electronic format of all responsive documents for sending to outside vendor to convert and Bates label for	ř.
77 Ti	submission to OPC and PSC Staff, re: Aqua's Response to OPC's First Request for Production (Nos. 1-30); telephone conferences with Ivize re: document disc conversion; review OPC's written request for confidential information regarding audit information; research prior OPC requests for audit information in similar rate cases and determine PSC's response to same for	2. 1
	purposes of preparing Motion for Protective Order and/or Request for Confidential	
	Classification. Georgianna Hatch 2.80 hours at 155.00 per hour.	434.00
10/26/10	Review correspondence from OPC requesting confidential documents related to staff audit work papers; call from Troy Rendell regarding same.	
	D. Bruce May .50 hours at 390.00 per hour.	195.00
10/26/10	Call from Katherine Fleming regarding confidentiality issues.  D. Bruce May .20 hours at 390.00 per hour.	78.00
10/26/10	Continue tor review documents potentially responsive to OPC PODs.	312.00
10/26/10	D. Bruce May .80 hours at 390.00 per hour.  Call from Troy Rendell regarding customer	312.00
	meetings.  D. Bruce May .20 hours at 390.00 per hour.	78.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000088 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/26/10	Call from Ralph Jaeger regarding customer	
	meeting.  D. Bruce May .20 hours at 390.00 per hour.	78.00
10/26/10	Begin to prepare Motion for Protective Order regarding Office of Public Counsel's confidential document request.	
•	Gigi Rollini .50 hours at 200.00 per hour.	100.00
10/27/10	Review OPC's written request for confidential information regarding audit information;	
· .	research prior OPC requests for audit information in similar rate cases and determine PSC's response to same for purposes of	
	preparing Motion for Protective Order and/or Request for Confidential Classification. re:	.9
	Aqua's Response to OPC's First Request for Production (Nos. 1-30); begin preparation of Motion for Protective Order.	
	Georgianna Hatch 3.50 hours at 155.00 per hour.	542.50
10/27/10	Continue to research documents responsive to OPC PODs.	
	D. Bruce May 1.00 hours at 390.00 per hour.	390.00
10/27/10	Call from Troy Rendell regarding customer service meeting in Sebring.	
o "E	D. Bruce May .30 hours at 390.00 per hour.	117.00
10/27/10	Review correspondence from Katherine Fleming regarding staff's request for discovery matrix;	
=, = *	prepare memorandum to client regarding same.  D. Bruce May .30 hours at 390.00 per hour.	117.00
10/27/10	Continue to review and analyze request for confidential work papers; begin to develop and prepare motion for protective order and request	
	for confidential classification.  D. Bruce May .70 hours at 390.00 per hour.	273.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000089 of 000737

42,721.00

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 November 4, 2010 Invoice 2578079 Page 15

10/27/10	Address Public Service Commission Staff's proposed Discovery Matrix; finalize Response Letter to Office of Public Counsel regarding production of discovery documents.  Gigi Rollini .80 hours at 200.00 per hour.	160.00	
10/28/10	Assist with preparation for service hearing; compile complaint query reports; research prior Requests for Confidential Classification related to protected salary information.  Georgianna Hatch 3.40 hours at 155.00 per hour.	527.00	
	Georgianna nacon 5.30 nouts as 155.00 per mout.		
10/28/10	Continued research, analysis and drafting of Motion for Temporary Protective Order.		
	D. Bruce May .50 hours at 390.00 per hour.	195.00	
10/28/10	Prepare for, travel to and participate in customer service meeting in Lakeland, Florida; meeting with Jack Lihvarcik, Gretchen Toner, and Troy Rendell regarding same.		
	D. Bruce May 5.30 hours at 390.00 per hour.	2067,00	
10/29/10	Continue preparation of detailed matrix summary for purposes of providing to PSC Staff re: OPC's discovery requests. Georgianna Hatch .80 hours at 155.00 per hour.	124.00	3
10/29/10	Prepare for, participate in and travel from  Eustis customer meeting; phone conference with  Chris Franklin; phone conference with Kim		
	D. Bruce May 5.10 hours at 390.00 per hour.	1989.00	
10/29/10	Research and analysis regarding documents requested OPC in PODs (PODs 54-62).		
	D. Bruce May 1.40 hours at 390.00 per hour.	546.00	

Total Fees for Professional Services .....\$

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000090 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

Name

November 4, 2010 Invoice 2578079 Page 16

Rate

Hours

	May, D. Bruce	Partner	77.60	390.00	30,264.00	
	Rollini, Gigi	Associate	24.00	200.00	4,800,00	
	Hatch, Georgianna	Paralegal	49.40	155.00	7,657.00	
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Reimb	oursable costs throu	igh October 3:	1, 2010		_ 1	•
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10/01/10	Local Travel Bar	ry C. Ivey;	Mileage -	Local;	4	6.50
	Florida Public S	ervice Commi	ssion; Fi	le at	3	
#	clerks office an	d hand deliv	er to Gen	eral	9	
	Counsel.; 10/01/	10			35	
10/07/10	Local Travel			E.1		6.00
	Eric G. Kent; Mi	leage - Loca	l; Florid	la Public	=	
	Services Commiss					
	to counsel for F				83	
10/12/10	Messenger Servic					6.00
10/12/10	Local Travel					6.50
	Van Madden; Mile	age - Local:	Deliver	to Attor	ney	
	Generals Office				-	
	Commission.; 10/					
10/14/10	Local Travel	,	*			6.50
20/21/20	Van Madden; Mile	eage - Local:	File wit	h Florid	a .	
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	staff and delive					
	of Public Counci					
	10/14/10	a do ono rop	por			
10/15/10	Messenger Service	se - 10/12/10				8.00
10/15/10	Messenger Service					4.50
10/18/10	OTHER - Departme	ent of State	39616. Le	gislativ	re .	42.00
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	Archives for G.					
10/20/10	Messenger Service					1.00
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Title

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000091 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 November 4, 2010 Invoice 2578079 Page 17

10/20/10	Out Of Town Travel	278.50
• • • • • • • • • • • • • • • • • • • •	D. Bruce May; Mileage; Round Trip Mileage to	
	customer service hearing in New Port Richey;	
	10/20/10	25
10/21/10	Local Travel Barry C. Ivey; Mileage - Local;	4.00
10/21/10	Florida Public Service Commission; File Document	1
	with Clerks office; 10/21/10	
40/05/40		5.00
10/25/10	Messenger Services - 10/21/10	3.00
10/25/10	Messenger Services - 10/19/10	
10/27/10	Local Travel	1,00
	Van Madden; Mileage - Local; Deliver package to	2
	Charles Beck with Office of Public Counsel at	1
	the Pepper Building.; 10/27/10	8
	4 ** V	7
	Copying	1,357.80
	Telephone	1.60
	Online Research	33.46
	- 11 - 12 - 1	20.40
	Postage	20.40
	Total Reimbursable Costs\$	1,792.76
	Current Billing for this Matter	44,513.76
	4	
9	BALANCE DUE THIS INVOICE\$	44,513.76

## OUTSTANDING INVOICE SUMMARY

DATE		INVOICE	AMOUNT		
10/15/10		2572345	12,698.14		

MATTER BALANCE BROUGHT FORWARD	12,698.14
TOTAL DUE\$	57,211.90
a contract of the contract of	

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000092 of 000737

Law Offices

HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819

Lakeland Atlanta Bethesda Los Angeles Boston Miami

Portland San Francisco Tallahassee

Beijing Caracae\* Mexico City\*

International:

Abu Dhabi

Ft. Lauderdale No. Virginia Jacksonville Orlando

New York

Washington, D.C. Tel Aviv\* West Palm Beach

\*Representative Office

Chicago

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

November 23, 2010 Invoice 2587509

TERMS: DUE ON RECEIPT

#### REMITTANCE COPY (PLEASE RETURN WITH YOUR PAYMENT)

Our Matter #117542.00006 2010 Test Year Rate Case

Fees for Professional Services Reimbursable Costs

16,309.00 3,134.76

INVOICE TOTAL

BALANCE DUE THIS INVOICE

19,443.76 \$ \$ 19,443.76

## OUTSTANDING INVOICE SUMMARY

DATE	INVOICE	AMOUNT
11/04/10	2578079	44,513.76

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000093 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 November 23, 2010 Invoice 2587509 Page 2 REMITTANCE COPY

MATTER BALANCE BROUGHT FORWARD:

TOTAL DUE

44,513.76 -----63,957.52

To remit payment by WIRE TRANSFER:

Domestic Wires

International Wires

Wachovia Bank NA
214 N. Hogan Street
Jacksonville, FL 32202
ABA # 063000021

FOR CREDIT TO: Holland & Knight LLP ACCT. #2090002390441 Wells Fargo Bank NA Plaza Building PA4918 101 N Independence Mall East Philadelphia, PA

International Swift: PNBPUS33
ABA #026005092

FOR CREDIT TO: Holland & Knight LLP ACCT. #2090002390441

Please indicate Holland & Knight INVOICE or MATTER number as Beneficiary Reference in the wire.

To remit payment by COURIER DELIVERY, please use the following address:

Holland & Knight LLP Suite 864084 11050 Lake Underhill Road Orlando, FL 32825-5016

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000094 of 000737



NEW VENDOR 

## **AQUA FLORIDA** A/P INVOICE INPUT DOCUMENT **COMPANY NUMBER 33**

VENDOR NAME	Holland & Knight LLP				
VENDOR NUMBER	29192	<u> </u>		INVOICE DATE	1/26/2011
REMIT TO	P O Box 864084 Orlando FL 32886 4084			DUE DATE	Upon Receipt
INVOICE NUMBER	2610194			INVOICE AMOUNT	\$21 334 74
DESCRIPTION	For services rendered 2010 F	Flonda Rate Case	9		
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ACC	DUNTING UNIT	G/L ACCT	ACCT	AMOUNT	ACTIVITY NUMBER
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TOTAL				\$21 334 74	
TOTAL				<b>421 334 74</b>	0
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				Other	
SPECIAL INST				ENCLOSURE	(CHECK )
Please return check to be Thanks	reny when our			OTHER	
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				F	EB 1 4 2011
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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000095 of 000737

Law Offices

HOLLAND & KNIGHT LLP

Atlanta

Lakeland

Portland San Francisco International Abu Dhabı

Bethesda Boston

Chicago

Los Angeles Miami

Beljing

P O Box 864084

Orlando Fl 32886-4084

New York

Tampa

Mexico City\*

(813) 901-4180

EIN 59-0663819

Kimberly A Joyce

Ft Lauderdale No Virginia

Tallahassee Washington D C

Jacksonville Orlando

West Palm Beach

\*Representative Office

January 26, 2011 Invoice 2610194

Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

TERMS DUE ON RECEIPT

REMITTANCE COPY (PLEASE RETURN WITH YOUR PAYMENT)

Our Matter #117542 00006 2010 Test Year Rate Case

Fees for Professional Services

21,164 00

Reimbursable Costs

170 74

INVOICE TOTAL

21,334 74

BALANCE DUE THIS INVOICE

21 334 74

To remit payment by WIRE TRANSFER

Domestic Wires

International Wires

Wachovia Bank NA 200 S Biscayne Blvd

Miami Fl 33131

ABA # 063000021

Wells Fargo Bank NA

Plaza Building PA4918

101 N Independence Mall East

Philadelphia PA

FOR CREDIT TO

Holland & Knight LLP ACCT #2090002390441

International Swift PNBPUS33

ABA #026005092

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000096 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010 January 26 2011 Involce 2610194 Page 2 REMITTANCE COPY

IEB - 3 2011

FOR CREDIT TO
Holland & Knight LLP
ACCT #2090002390441

Please indicate Holland & Knight INVOICE or MATTER number as Beneficiary Reference in the wire

To remit payment by COURIER DELIVERY please use the following address

Holland & Knight LLP Suite 864084 11050 Lake Underhill Road Orlando FL 32825 5016

06270

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000097 of 000737

Law Offices

HOLLAND & KNIGHT LLP

P O Box 864084 Orlando Fl 32886-4084 (813) 901-4180 EIN 59-0663819

International Abu Dhabı Lakeland Portland

Atlanta San Francisco Los Angeles Bethesda

Tallahassee

Beijing Mexico City\*

Miami New York Tampa Chicago

Ft Lauderdale No Virginia Jacksonville Orlando

Washington D C

West Palm Beach

\*Representative Office

Roston

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

3 2011 FEB

January 26 2011 2610194 Invoice Page 1 TERMS DUE ON RECEIPT

For professional services rendered through December 31, 2010 in connection with the following

Our Matter #117542 00006 2010 Test Year Rate Case

12/01/10 Phone conference with Florida Public Service Commission staff regarding staff data requests, phone conference with Troy Rendell regarding staff data request continue to prepare responses to staff s data request, review and revise same review and revise summary of customer service meeting for Lake Osborne/Greenacres meeting

D Bruce May 1 50 hours at 390 00 per hour

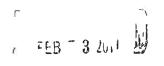
585 00

12/02/10 Call from Florida Public Service Commission counsel Katherine Fleming regarding discovery continue to prepare responses to staff's data requests multiple phone calls to Troy Rendell regarding same continue to OPC discovery continue to research and analyze possible confidential classification issues associated with executive compensation D Bruce May 1 30 hours at 390 00 per hour

507 00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000098 of 000737

Kimberly A Joyce
Assistant Rate Counsel
Aqua America Inc
762 W Lancaster Avenue
Bryn Mawr PA 19010



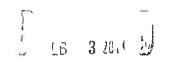
January 26, 2011 Invoice 2610194 Page 2

L

12/03/10	Continue to review discovery responses to OPC's second round of discovery research and analysis regarding confidentiality of executive compensation information in light of First District Court of Appeal decision involving Florida Power & Light research and analysis regarding quality of service implications with respect to rate case review latest staff data request analyze data request for potential confidentiality issues and other attorney-client privilege issues review responses to staff s data requests  D Bruce May 3 90 hours at 390 00 per hour	1521	00
12/06/10	Continue to review staff s data requests and prepare responses thereto multiple phone calls to Troy Rendell		
	D Bruce May 40 hours at 390 00 per hour	156	00
12/06/10	Multiple phone calls with OPC (Denise Vandiver and Patty Christensen) regarding follow up questions regarding discovery review POD responses  D Bruce May 80 hours at 390 00 per hour	312	00
12/07/10	Contains to more or OTG descended against warrant		
12/0//10	Continue to review OPC discovery issues review confidentiality issues		
	D Bruce May 80 hours at 390 00 per hour	312	00
12/07/10	Continue to review responses to staff s data requests Nos 5 and 6 continue to prepare responses regarding same  D Bruce May 1 50 hours at 390 00 per hour	585	00
12/07/10	Call from OPC regarding discovery issues D Bruce May 30 hours at 390 00 per hour	117	00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000099 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010



12/08/10	Review and prepare responses to staff s data request No 5 review and prepare responses to staff s data request No 6 review response to audit, multiple phone calls to Kim Joyce regarding discovery issues call from Patty Christensen regarding additional information responsive to prior OPC production of documents request continue to review discovery requests, prepare responses thereto  D Bruce May 1 60 hours at 390 00 per hour	624 00	
12/09/10	Begin to review OPC s discovery requests and prepare written responses re OPC Interrogatories Nos 61-118 Georgianna Hatch 50 hours at 155 00 per hour	77 50	
12/09/10	Continue to review responses to OPC s PODs, research regarding confidentiality issues multiple calls to client continue to prepare response to POD requests and ROG requests by OPC review information supplied by Katherine Fleming in connection with staff's data requests  D Bruce May 1 30 hours at 390 00 per hour	507 00	
12/10/10	Conference with B May and T Rendell AUF re discovery response strategy and analysis of OPC s request for additional information regarding prior responses conference with T Rendell AUF re discovery affidavit pages Georgianna Hatch 1 30 hours at 155 00 per hour	201 50	
12/10/10	Compile and review attachments to OPC Interrogatories Nos 61-118 for purposes of production to OPC draft written responses to same review attachments for any confidential/protected information for incorporation into Motion for Protective Order Georgianna Hatch 2 80 hours at 155 00 per hour	434 00	

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000100 of 000737

Kimberly A Joyce
Assistant Rate Counsel
Aqua America Inc
762 W Lancaster Avenue
Bryn Mawr PA 19010

· En - 32 11 19

January 26 2011 Invoice 2610194 Page 4

12/10/10 Begin to review OPC s discovery requests
Interrogatories Nos 61-118 and Request for
Production Nos 61-97 for any
confidential/protected information
Georgianna Hatch 30 hours at 155 00 per hour

46 50

12/10/10 Multiple phone calls to Florida Public Service
Commission regarding discovery and data request
issues phone conference Patty Christensen
regarding follow up questions regarding OPC
discovery continue to prepare responses to
OPC s First ROGs and First PODs review
documents responsive to First PODs and ROGs,
research and analysis regarding confidentiality
associated with compensation, phone conference
with Troy Rendell, review and prepare draft
responses to staff's data requests, conference
call with Kim Joyce extended phone conference
with Tim Ward and Mary Hopper regarding
executive compensation issue
D Bruce May 3 10 hours at 390 00 per hour

1209 00

12/12/10 Prepare Supplemental Answer to OPC s First Set of Interrogatories No 49 and prepare supplemental attachment Georgianna Hatch 30 hours at 155 00 per hour

46 50

12/12/10 Review numerous emails from AUF and compile written responses to OPC's Interrogatories Nos 61-118 prepare draft of AUF's Answers and Objections to OPC's Interrogatories, Nos 61-118

Georgianna Hatch 2 80 hours at 155 00 per hour

434 00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000101 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010 1 FE3 - 3 1/11 1

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12/12/10	Compile and review attachments to OPC Interrogatories Nos 61-118 for purposes of production to OPC review same attachments for any confidential/protected information for incorporation into Motion for Protective Order Georgianna Hatch 80 hours at 155 00 per hour	124	00
12/12/10	Draft Motion for Protective Order regarding confidential information responsive to OPC s discovery requests contained within Interrogatories Nos 61-118 and Request for Production Nos 61-97 Georgianna Hatch 40 hours at 155 00 per hour	62	00
12/13/10	Continue to receive and review emails from AUF and compile written responses to OPC s Interrogatories Nos 61-118, revise draft of AUF s Answers and Objections to OPC s Interrogatories Nos 61-118 Georgianna Hatch 2 80 hours at 155 00 per hour	434	00
12/13/10	Continue to compile and review attachments to OPC Interrogatories Nos 61-118 for purposes of production to OPC review same attachments for any confidential/protected information for incorporation into Motion for Protective Order Georgianna Hatch 2 10 hours at 155 00 per hour	325	50
12/13/10	Revise Motion for Protective Order regarding confidential information responsive to OPC s discovery requests contained within Interrogatories Nos 61-118 and Request for Production Nos 61-97 Georgianna Hatch 40 hours at 155 00 per hour	62	00
12/13/10	Finalize Supplemental Answer to OPC's First Set of Interrogatories No 49 and prepare supplemental attachment Georgianna Hatch 20 hours at 155 00 per hour	31	00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000102 of 000737

Kimberly A Joyce
Assistant Rate Counsel
Aqua America Inc
762 W Lancaster Avenue
Bryn Mawr PA 19010

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12/13/10	Review emails and attachments from AUF regarding documents responsive to OPC's Request for Production, Nos 61-97 draft written responses to same Georgianna Hatch 1 50 hours at 155 00 per hour	232	50
12/13/10	Review and finalize responses to OPC discovery requests (First ROGs and PODs) review documents responsive to PODs, review attachments to First ROGs, review, edit and finalize motion for temporary protective order, call to Charlie Beck and OPC regarding Motion for Protective Order multiple phone calls to and from Kim Joyce and Troy Rendell regarding discovery responses continue to review and develop responses to data requests submitted by staff review follow up issues associated with data requests by staff		
12/13/10	D Bruce May 5 10 hours at 390 00 per hour  Continue to prepare Aqua Utilities of Florida s  Answer/Objections to Office of Public Counsel s	1989	00
	First Set of ROGs (No 49) Gigi Rollini 30 hours at 200 00 per hour	60	00
12/14/10	Begin review and preparation of documents for production to OPC in response to 1st Set of Request for Production Nos 61-97		
	Georgianna Hatch 80 hours at 155 00 per hour	124	00
12/14/10	Strategic planning with B May to discuss discovery status and strategy Georgianna Hatch 1 00 hours at 155 00 per hour	155	00
12/14/10	Compile and prepare confidential documents pursuant to protective order re protected personnel information		
	Georgianna Hatch 60 hours at 155 00 per hour	93	UU

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000103 of 000737

Kimberly A Joyce						
Assistant Rate Counsel						
Aqua America Inc						
762 W Lancaster Avenue						
Bryn Mawr PA 19010						

Kimberly A Joyce	January 26 2011
Assistant Rate Counsel	Invoice_2610194
	Page 7
762 W Lancaster Avenue	
Bryn Mawr PA 19010 7-6 3 /611 20	
12/14/10 Draft/revise discovery tracking chart to	-
include AUF s responses to OPC s First Set of	
Interrogatories Nos 61-118 and First Reque	st
for Production of Documents Nos 61-97	hour 124 00
Georgianna Hatch 80 hours at 155 00 per	nour 124 00
3	
12/14/10 Continue to review discovery responses,	
continue to prepare discovery responses and data request responses continue to review	
confidentiality issues regarding compensation	n
review correspondence Katherine Fleming	••
regarding discovery matrix	
D Bruce May 1 90 hours at 390 00 per hou	r 741 00
b bluce may 1 50 hours at 550 00 per mou	_
12/15/10 Continue review and preparation of documents	
for production to OPC in response to 1st	
Request for Production, Nos 61-97	
Georgianna Hatch 40 hours at 155 00 per	hour 62 00
-	— ·
12/15/10 Draft/revise discovery tracking chart to	
include OPC's exceptions and status of AUF s	
response for purposes of production to Staff	
Georgianna Hatch 1 80 hours at 155 00 per	
12/15/10 Prepare initial draft of written response to	
OPC re objections to their 2nd Set of	
discovery requests	
Georgianna Hatch 40 hours at 155 00 per	hour 62 00
12/15/10 Prepare for and participate in conference ca	11
with T Rendell M Hopper K Joyce, and T	
Ward, AUF to discuss discovery and case	
strategy	hour 263 50
Georgianna Hatch 1 70 hours at 155 00 per	110u1 263 50
12/15/10 Multiple phone calls to Katherine Fleming	
regarding confidentiality issues continue t	0
prepare response to staff's data request	_
D Bruce May 1 30 hours at 390 00 per hou	r 507 00
D DIRECTION I DO HOUTS OF 330 00 Der Hor	_

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000104 of 000737

Kimberly A Joyce
Assistant Rate Counsel
Aqua America Inc
762 W Lancaster Avenue
Bryn Mawr PA 19010

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January 26, 2011 Invoice 2610194 Page 8

12/15/10 Conference call with Troy Rendell Mary Hopper,
Tim Ward Stan Szczygiel and Kim Joyce
regarding additional outstanding discovery
issues with OPC
D Bruce May 1 20 hours at 390 00 per hour

468 00

12/16/10 Complete preparation of AUF s documents
responsive to OPC s Request for Production
Nos 61-118 re compiling documents, bates
number designation and formatting for
production approximately 2 000 pages of
documents
Georgianna Hatch 4 10 hours at 155 00 per hour

635 50

12/16/10 Prepare objections to OPC s second PODs and ROGs continue to review and analyze documents requested by staff in latest data request, research and analysis regarding confidentiality issues

D Bruce May 2 30 hours at 390 00 per hour

897 00

12/17/10 Prepare for and meet with D Vandiver Office
of Public Counsel for her review of Aqua s
responses to OPC s discovery requests begin to
prepare documents chosen by Ms Vandiver for
production
Georgianna Hatch 2 50 hours at 155 00 per hour

387 50

12/17/10 Prepare, review and finalize response to staff's data request multiple phone calls from Florida Public Service Commission staff conference with Troy Rendell call from Kim Joyce research and analysis regarding discovery responses to OPC s second round of discovery research and analysis regarding quality of service issues associated with rate case continue to review discovery responses to second set of PODs and second set of ROGs

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000105 of 000737

Kimberly A Joyce
Assistant Rate Counsel
Aqua America Inc
762 W Lancaster Avenue
Bryn Mawr PA 19010

January 26, 2011 Invoice 2610194 Page 9

ctp = 3 11, j

	submitted by OPC call from Katherine Fleming regarding discovery call from Jack Lihvarcik regarding discovery  D Bruce May 2 70 hours at 390 00 per hour	1053	00
	b bladd hag b to mount of the party		
12/20/10	Prepare for and meet with PSC Staff members to review documents responsive to Office of Public Counsel s discovery requests production Georgianna Hatch 2 10 hours at 155 00 per hour	325	50
12/20/10	Update discovery matrix to reference all documents and interrogatories provided to date, incorporate OPC s objections/exceptions into matrix and indicate status of AUF s response Georgianna Hatch 1 70 hours at 155 00 per hour	263	50
12/20/10	Multiple phone calls with Katherine Fleming regarding discovery continue to review staff s data requests continue to review documents responsive to OPC discovery requests, begin to review documents for presentation to staff, call from Bart Fletcher regarding document review, research and analysis regarding motion for temporary protective order, review confidentiality issues associated with executive compensation review confidential documents supplied by Aqua General Counsel  D Bruce May 2 50 hours at 390 00 per hour	975	00
12/21/10	E-correspondence with T Ward re Interrogatory answers receipt and review of additional attachments re OPC Interrogatory No 64 Georgianna Hatch 70 hours at 155 00 per hour	108	50
146	Georgianna nacent /o nours at 155 of per nour		-
12/21/10	Complete preparation of documents chosen by Office of Public Counsel and PSC Staff for production Georgianna Hatch 20 hours at 155 00 per hour	31	00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000106 of 000737

Kimberly A Joyce
Assistant Rate Counsel
Aqua America Inc
762 W Lancaster Avenue
Bryn Mawr PA 19010

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January 26, 2011 Invoice 2610194 Page 10

21 164 00

12/21/10	Continue to review revise and prepare responses to staff s data request review confidential information associated with as-built drawings in post-911 concerns with respect to public release of as-built drawings of core utility infrastructure  D Bruce May 90 hours at 390 00 per hour	351	00
12/22/10	Continue to review and develop responses to staff s data requests  D Bruce May 1 60 hours at 390 00 per hour	624	00
12/23/10	Receive and review Staff s Eleventh Data Request to Aqua Utilities of Florida Gigi Rollini 20 hours at 200 00 per hour	40	00
12/27/10	Continue to prepare responses to staff's data request review confidentiality issues D Bruce May 1 20 hours at 390 00 per hour	468	00
12/28/10	Continue to prepare responses to staff's data request review confidentiality issues  D Bruce May 80 hours at 390 00 per hour	312	00
12/29/10	Continue to review and prepare response to staff s data requests continue to review affiliated charges analysis conference with Troy Rendell regarding same D Bruce May 1 40 hours at 390 00 per hour	546	00
12/30/10	Review and revise supplemental responses to staff's data requests conference call with Kim Joyce, Troy Rendell and Tim Ward D Bruce May 70 hours at 390 00 per hour	273	00

Total Fees for Professional Services

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000107 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

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January 26 2011 Invoice 2610194 Page 11

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Name	Title Hours		Rate	Value		
May D Bruce	Partner	40 10	390 00	15 639 00		
Rollini Gigi	Associate	0 50	200 00	100 00		
Watch Georgianna	Paralegal	35 00	155 00	5 425 00		

#### Reimbursable costs through December 31 2010

11/03/10	Meals	59	67
	D Bruce May Troy Rendell Lunch Working lunch		
	with Troy Rendell 11/03/10		
12/10/10	OTHER	8	12
	D Bruce May Conf call on 121010		
12/13/10	Local Travel	6	00
	Eric G Kent Mileage - Local Florida Public		
	Service Commission File with FPSC for B May		
	12/13/10		
12/13/10	Local Travel	1	00
	Barry C Ivey Mileage - Local Office of Public		
	Counsel Deliver envelope to general counsel for		
	B May 12/13/10		
12/15/10	Messenger Service - 12/13/10	5	00
12/15/10	OTHER	10	77
	D Bruce May Conf call on 121510		
12/22/10	Local Travel	3	50
	Eric G Kent, Mileage - Local Florida Public		
	Services Commission Deliver to FPSC General		
	Counsel for B May, 12/22/10		
12/30/10	Messenger Service - 12/22/10	3	00
	Copying	. –	40
	Telephone	1	28

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000108 of 000737

Kimberly A Joyce
Assistant Rate Counsel
Aqua America Inc
762 W Lancaster Avenue
Bryn Mawr PA 19010

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Total Reimbursable Costs	\$ 170 74
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Current Billing for this Matter	21,334 74
BALANCE DUE THIS INVOICE	\$ 21,334 74

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000109 of 000737



NEW VENDOR

# AQUA FLORIDA A/P INVOICE INPUT DOCUMENT COMPANY NUMBER 33

VENDOR NAME	Holland & Knight LLP				
VENDOR NUMBER	29192			INVOICE DATE	2/11/2011
REMIT TO	P O Box 864084 Orlando FL 32886 4084	4134.5		DUE DATE	Upon Receipt
INVOICE NUMBER	2616914			INVOICE AMOUNT	\$17 197 94
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SPECIAL INST				ENCLOSURE	(CHECK )
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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000110 of 000737

Law Offices

HOLLAND & KNIGHT LLP

P O Box 864084 Orlando Fl 32886-4084 (813) 901-4180 EIN 59-0663819

Lakeland Atlanta Bethesda Los Angeles Boston

Jacksonville Orlando

Tellahassee Miami Tampa Ft Lauderdale No Virginia

Portland San Francisco

West Palm Beach

Abu Dhaba Beljing Mexico City\*

International

Washington D C

\*Representative Office

Chicago

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr, PA 19010

February 11, 2011 Invoice 2616914

TERMS DUE ON RECEIPT

REMITTANCE COPY (PLEASE RETURN WITH YOUR PAYMENT)

MAN

Our Matter #117542 00006 2010 Test Year Rate Case

Fees for Professional Services Reimbursable Costs

17,152 00 45 94

INVOICE TOTAL

BALANCE DUE THIS INVOICE

17 197 94

OUTSTANDING INVOICE SUMMARY

THUUMA DATE INVOICE -----01/26/11 2610194 21,334 74

RECEIVED

MAR 0 7 2011

ACCOUNTS PAYA

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000111 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr, PA 19010

J. - C-- TWE

February 11 2011 Invoice 2616914 Page 2 REMITTANCE COPY

BI

MATTER BALANCE BROUGHT FORWARD

TOTAL DUE

38,532 68

21,334 74

To remit payment by WIRE TRANSFER

Domestic Wires

International Wires

Wachovia Bank NA
200 S Biscayne Blvd
Miami Fl 33131
ABA # 063000021

Wells Fargo Bank NA Plaza Building PA4918 101 N Independence Mall East Philadelphia PA

FOR CREDIT TO Holland & Knight LLP ACCT #2090002390441 International Swift PNBPUS33
ABA #026005092

FOR CREDIT TO Holland a Knight LLP ACCT #2090002390441

Please indicate Holland & Knight INVOICE or MATTER number as Beneficiary Reference in the wire

To remit payment by COURIER DELIVERY, please use the following address

Holland & Knight LLP Suite 854084 11050 Lake Underhill Road Orlando FL 32825 5016

06270

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000112 of 000737

Law Offices HOLLAND & KNIGHT LLP

P O Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 RIN 59-0663819

Lakeland Atlanta Bethesda Los Angeles Boston

Ni.ami New York

Pt Lauderdale No Virginia Jacksonville Orlando

Portland Ban Francisco

Abu Dhabi Beijing Mexico City\*

International

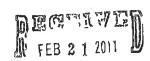
Tallahassee

Tampa

Washington D C West Palm Beach

\*Representative Office

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr, PA 19010



February 11, 2011 2616914 Involce Page 1 TERMS DUE ON RECEIPT

BA

For professional services rendered through January 31, 2011 in connection with the following

Our Matter #117542 00006 2010 Test Year Rate Case

01/03/11 Continue to review discovery responses to OPC, call from Florida Public Service Commission staff engineer, review responses to staff's data requests, review confidentiality issues, call from staff counsel 70 hours at 390 00 per hour D Bruce May

273 00

01/04/11 Continue to prepare responses to staff data requests, call from Troy Rendell review information requested by OPC, call from Florida Public Service Commission staff counsel D Bruce May 1 30 hours at 390 00 per hour

507 00

01/05/11 Prepare documents for responding to OPC's 2nd Request for Production and 2nd Set of Interrogatories Georgianna Hatch

80 hours at 155 00 per hour

124 00

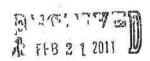
312 00

01/05/11 Review discovery order analyze same, prepare e-mail to client

80 hours at 390 00 per hour D Bruce May

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000113 of 000737

Kimberly A Joyce
Assistant Rate Counsel
Aqua America Inc
762 W Lancaster Avenue
Bryn Mawr, PA 19010



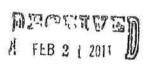
February 11, 2011 Invoice 2616914 Page 2

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		9		
01/	/06/11	Continue to review discovery responses review confidentiality issues associated with latest staff data request, call regarding engineering study, research and analysis regarding as-built drawings and confidential nature of as-built drawings in a post-911 environment  D Bruce May 80 hours at 390 00 per hour	312	00
01/	07/11	Meeting with M May and T Rendell, ADF, participate in conference call with AUF personnel to discuss status of additional information requested by OPC and AUF's responses to OPC's 2nd discovery requests Georgianna Hatch 1 50 hours at 155 00 per hour	232	50
01/	/07/11	Update document matrix, continue preparation of written responses to OPC s 2nd discovery requests	124	00
01/	/07/11 	Georgianna Hatch 80 hours at 155 00 per hour  Continued review of Florida Public Service  Commission discovery order, conference call with  Tim Wards, Mary Hopper, and Troy Rendell  regarding responses to OPC discovery continue  to prepare same, review follow-up questions from  OPC regarding 1st PODs and ROGs  D Bruce May 1 20 hours at 390 00 per hour	468	
01/	/10/11	Continue preparation of written responses to OPC s 2nd discovery requests re standard responses Georgianna Hatch 30 hours at 155 00 per hour	46	50
01/	/10/11	Continue to review discovery responses and prepare same, phone conference with Florida Public Service Commission counsel regarding additional discovery, review staff data requests, continue to prepare answers thereto D Bruce May 1 50 hours at 390 00 per hour	585	00
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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000114 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America, Inc 762 W Lancaster Avenue Bryn Mawr, PA 19010



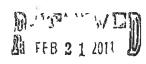
February 11 2011 Invoice 2616914 Page 3

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01/10/11	Review rate of return issue follow-up call with Kim Joyce			
	D Bruce May 50 hours at 390 00 per hour	195	00	
01/11/11	Review documents and written responses received to date from AUF and incorporate into template, begin to prepare documents for production to OPC			
	Georgianna Hatch 2 10 hours at 155 00 per hour	325	50	
01/11/11	Review correspondence from Denise Vandiver regarding discovery questions, review correspondence from client, continue to prepare to OPC's follow-up issues and discovery, review recent staff data request provide same to client conference regarding discovery schedule prepare interrogatory answers to OPC's second set of interrogatories			
	D Bruce May 2 20 hours at 390 00 per hour	858	00	
01/12/11	Continue preparation of written responses to OPC s 2nd discovery requests and preparing responsive documents and attachments Georgianna Hatch 80 hours at 155 00 per hour	124	00	
01/12/11	Continue to review data request provided by staff, continue to prepare responses thereto, call from Florida Public Service Commission staff call from Troy Rendell, review correspondence from Kim Joyce		ş	
	D Bruce May 80 hours at 390 00 per hour	312	00	
01/13/11	Continue preparation of written responses to OPC's 2nd discovery requests and preparing responsive documents and attachments			
	Georgianna Hatch 80 hours at 155 00 per hour	124	00	

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000115 of 000737

Kimberly A Joyce
Assistant Rate Counsel
Aqua America Inc
762 W Lancaster Avenue
Bryn Mawr, PA 19010



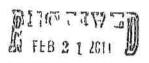
February 11, 2011 Invoice 2616914 Page 4

BY

	a a contract of the contract o		
01/13/11	Continue to prepare discovery responses call from Florida Public Service Commission counsel, Katherine Fleming call to Patty Christensen at OPC begin preparation of request for temporary protective order regarding confidentiality of as-built documents, review as-built document issues that arise in a post-911 environment D Bruce May 1 60 hours at 390 00 per hour	624	00
01/14/11	Continue preparation of written responses to OPC's 2nd discovery requests and preparing responsive documents and attachments Georgianna Hatch 1 80 hours at 155 00 per hour	279	00
01/14/11	Continue to review follow-up questions by OPC prepare responses to follow-up questions regarding first set of discovery call from Florida Public Service Commission counsel regarding discovery deadlines  D Bruce May 2 50 hours at 390 00 per hour	975	00
01/15/11	Review correspondence from Tim Ward regarding discovery continue to prepare responses  D Bruce May 70 hours at 390 00 per hour	273	00
01/17/11	Continue to review and prepare documents responsive to OPC's second PODs and second set of ROGs, review documents to follow-up discovery responses to OPC's first set of discovery, review correspondence from Mary Hopper review correspondence from Troy Rendell		
	D Bruce May 2 80 hours at 390 00 per hour	1092	00
01/18/11	Assist with preparation of Motion for Protective Order regarding discovery requests from OPC, prepare Motion for submission to PSC and draft correspondence		
	Georgianna Hatch 70 hours at 155 00 per hour	108	50

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000116 of 000737

Kimberly A Joyce
Assistant Rate Counsel
Aqua America, Inc
762 W Lancaster Avenue
Bryn Mawr, PA 19010



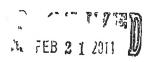
February 11, 2011 Invoice 2616914 Page 5

BY

01/18/11	Preparation of written answers to OPC's 2nd Set of Interrogatories to AUF, review, compile and prepare attachments to interrogatories for electronic submission to OPC pursuant to PSC Order Georgianna Hatch 2 80 hours at 155 00 per hour	434	00
01/18/11	Preparation of written responses to OPC's 2nd Request for Production of Documents to AUF review, compile and prepare responsive documents for electronic submission to OPC pursuant to PSC Order	387	50
	Georgianna Hatch 2 50 hours at 155 00 per hour	701	-
01/18/11	Prepare Notices (2) of Service of Answers/Responses to OPC's 2nd Set of Interrogatories/Requests for Production to AUF, finalize Affidavit for AUF s interrogatory answers, prepare e-correspondence and attachments to PSC re E-file of Notices, prepare e-correspondence to K Fleming, PSC re discovery responses to OPC, prepare e-correspondence to C Beck OPC re discovery responses Georgianna Hatch 1 20 hours at 155 00 per hour	186	00
01/18/11	Continue to prepare responses to OPC s second set of ROGs and second PODs, review documents prepare motion for temporary protective order D Bruce May 2 50 hours at 390 00 per hour	975	00
01/19/11	Strategic planning conference with B May to discuss discovery and case status, preparation for responding to future discovery requests		
	Georgianna Hatch 80 hours at 155 00 per hour	124	00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000117 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America, Inc 762 W Lancaster Avenue Bryn Mawr PA 19010



February 11, 2011 Invoice 2616914 Page 6

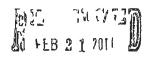
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	7.					
	01/19/11	Complete preparation of all discovery exception documents pursuant to correspondence from D Vandiver, OPC, re missing documentation and unreadable files provided in response to discovery, prepare all electronic documents for submission to D Vandiver OPC Georgianna Hatch 1 80 hours at 155 00 per hour	5)	279	00	
	01/19/11	Review staff latest data requests (17 and 18),				
	V = / / =	analyze possible confidentiality issues				
	E	D Bruce May 1 10 hours at 390 00 per hour		429	00	
	01/19/11	Continue to review confidential documents responsive to OPC s discovery, review correspondence from Denise Vandiver regarding	T.			
	X 0 5	additional follow up issues prepare responses to discovery and follow up information to be provided to OPC, prepare correspondence to OPC regarding follow up/supplemental information relative to the first set of discovery		8		
		D Bruce May 2 50 hours at 390 00 per hour		975	00	
	01/20/11	Continue preparation of additional discovery exception documents pursuant to correspondence				
		from D Vandiver, OPC, re missing documentation and unreadable files provided in response to discovery				
		Georgianna Hatch 2 10 hours at 155 00 per hour		325	50	
	01/20/11	Continue updating OPC discovery matrix re production of exception documents to OPC and				
		responses to OPC's 2nd set of discovery Georgianna Hatch 80 hours at 155 00 per hour	140	124	00	
0	01/20/11	Continue to prepare follow-up discovery responses to OPC inquiries concerning alleged				
		"missing" and "misformatted" documents, prepare email to Denise Vandiver with OPC regarding				
				311		

same call from Denise Vandiver regarding same

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000118 of 000737

Kimberly A Joyce
Assistant Rate Counsel
Aqua America Inc
762 W Lancaster Avenue
Bryn Mawr PA 19010



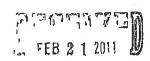
February 11, 2011 Invoice 2616914 Page 7

BY

	a e		
	call from Katherine Fleming regarding pending motions for temporary protective order and procedure for addressing motions review		
H	confidential information, organize confidential information for OPC inspection at the request from Denise Vandiver	546	00
	D Bruce May 1 40 hours at 390 00 per hour	5.0	••
01/21/11	Continue updating OPC discovery matrix re production of exception documents to OPC and responses to OPC s 2nd set of discovery		
	Georgianna Hatch 1 80 hours at 155 00 per hour	279	00
01/21/11	Compile and prepare the confidential documents under Motion for Protective Order for review by D Vandiver, meet with D Vandiver to review confidential documents finalize preparation of additional discovery exception documents requested by D Vandiver and prepare correspondence regarding same		
	Georgianna Hatch 3 80 hours at 155 00 per hour	589	00
01/21/11	Call from OPC, prepare documents for OPC review review confidentiality issues associated with compensation		
	D Bruce May 1 30 hours at 390 00 per hour	507	00
01/24/11	Continue updating OPC discovery matrix re production of exception documents to OPC and responses to OPC's 2nd set of discovery		
	incorporate additional information into discovery matrix re production dates and corresponding Bates numbers		
	Georgianna Hatch 2 50 hours at 155 00 per hour	387	50

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000119 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America, Inc 762 W Lancaster Avenue Bryn Mawr, PA 19010



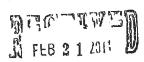
February 11, 2011 Invoice 2616914 Page 8

# BY

01/24/11	Call from OPC regarding Woodcock's desire to inspect, review correspondence from Florida Department of Environmental Protection concerning Sunny Hills notification issue call from Troy Rendell regarding reasons for delay, call from staff regarding reasons for delay D Bruce May 90 hours at 390 00 per hour	351	00	
01/25/11	Complete OPC discovery matrix re production of exception documents to OPC and responses to OPC s 2nd set of discovery Georgianna Hatch 1 10 hours at 155 00 per hour	170	50	
01/26/11	Review correspondence from Florida Public Service Commission staff counsel regarding additional data requests, call from client D Bruce May 40 hours at 390 00 per hour	156	00	
01/27/11	Update discovery matrix re additional information concerning dates of production to OPC and PSC Staff Georgianna Hatch 60 hours at 155 00 per hour	93	00	
01/27/11	Continue to review responses to staff data requests, continue to prepare responses thereto calls from Katherine Flemins (Florida Public Service Commission) regarding documents produced		20	
	D Bruce May 1 40 hours at 390 00 per hour	546	00	
01/28/11	Multiple phone calls with Katherine Fleming regarding additional discovery and documents produced in response OPC, continue and revise responses to staff data requests			
	D Bruce May 1 20 hours at 390 00 per hour	468	00	
01/31/11	Review Motion to Intervene by mobile home park/Arredondo Estates D Bruce May 20 hours at 390 00 per hour	78	00	

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000120 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America, Inc 762 W Lancaster Avenue Bryn Mawr PA 19010



February 11 2011 Invoice 2616914 Page 9

BA

01/31/11 Multiple phone calls from Troy Rendell
regarding staff data requests, review and
revise same, review and revise letter to
Florida Public Service Commission staff
regarding Lake Worth utility issues call from
Katherine Fleming regarding discovery requests,
continue to prepare response to staff data
requests

D Bruce May 1 20 hours at 390 00 per hour

468 00

Total Fees for Professional Services \$ 17,152 00

Name Title Hours Rate Value

May D Bruce Partner 31 50 390 00 12 285 00

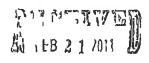
Hatch Georgianna Paralegal 31 40 155 00 4 867 00

Reimbursable costs through January 31, 2011

			5.6
OTHER		29	50
D Bruce May, Library Purchases, Lexis charges			
(December), 12/24/10		- 4	
Local Travel		6	12
Commission. Deliver to PSC General Counsel for			
		3	00
		6	00
Mensenger Service - 01/21/11		•	•
		1	00
Copying		_	
Telephone		0	32
	D Bruce May, Library Purchases, Lexis charges (December), 12/24/10 Local Travel Eric G Kent Mileage - Local Public Service Commission, Deliver to PSC General Counsel for B May 01/21/11 Messenger Service - 01/19/11 Messenger Service - 01/21/11 Copying	D Bruce May, Library Purchases, Lexis charges (December), 12/24/10 Local Travel Eric G Kent Mileage - Local Public Service Commission, Deliver to PSC General Counsel for B May 01/21/11 Messenger Service - 01/19/11 Messenger Service - 01/21/11 Copying	D Bruce May, Library Purchases, Lexis charges (December), 12/24/10 Local Travel Eric G Kent Mileage - Local Public Service Commission, Deliver to PSC General Counsel for B May 01/21/11 Messenger Service - 01/19/11 Messenger Service - 01/21/11  Copying

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000121 of 000737

Kimberly A - Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010



February 11, 2011 Involce 2616914 Page 10

DY

Total Reimbursable Costs	\$ ¥	45	94
Current Billing for this Matter	17	,197	94
•			
BALANCE DUE THIS INVOICE	\$ 17	7,197	94

### OUTSTANDING INVOICE SUMMARY

DATE	INVOICE	AMOUNT
01/26/11	2610194	21,334 74

MATTER BALANCE BROUGHT	FORWARD	2	1 334	74
		/page 440		
TOTAL DUE		\$ 3	8,532	68
		20 00 00	te ter ter till til til	200

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000122 of 000737





# AQUA FLORIDA A/P INVOICE INPUT DOCUMENT COMPANY NUMBER 33

VENDOR NAME	Holland & Knight LLP				
VENDOR NUMBER	29192			INVOICE DATE	2/11/2011
REMIT TO	P O Box 864084 Orlando FL 32886 4084	- 11		DUE DATE	Upon Receipt
INVOICE NUMBER	2616912			INVOICE AMOUNT	\$5 037 00
DESCRIPTION	For services rendered Florida	Rate Case QSN	A		
	A	CCOUNT DI	STRIBL	JTION	
			G/L SUB		
ACC	DUNTING UNIT	G/L ACCT	ACCT	AMOUNT	ACTIVITY NUMBER
	9001	188101		5 037 00	M91761
3,411 3,444 4.4					
					RECEIVE
				-	MAR 0 7 23 1
TOTAL				\$5 <b>0</b> 37 00	ACCOUNTS PATAB
		APPROVAL	.S - Dep	artment Other	- Kome 3/1/11
SPECIAL INSTI Please return check to K Thanks				ENCLOSURE OTHER	(CHECK )

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000123 of 000737

Law Offices

HOLLAND & KNIGHT LLP

P O Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819

Kimberly A Joyce Assistant Rate Counsel Aqua America, Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

Atlanta Bethesda Boston

Lakeland Los Angeles

Miama

New York

Portland

San Francisco

International Abu Dhabi Beljing Mexico City\*

Tallahassee

Tampa

Ft Lauderdale No Virginia Washington D C West Palm Beach

\*Representative Office

Jacksonville Orlando

February 11, 2011 Invoice 2616912

TERMS DUE ON RECEIPT

BY

REMITTANCE COPY (PLEASE RETURN WITH YOUR PAYMENT)

Our Matter #117542 00001 Florida Rate Case

Fees for Professional Services

5,037 00

INVOICE TOTAL

BALANCE DUE THIS INVOICE

5,037 00

5,037

OUTSTANDING INVOICE SUMMARY

DATE ------ INVOICE -----

AMOUNT \_\_\_\_\_

01/26/11

2610191

4,384 90

RECEIVED

MAR 0 7 2011

**ACCOUNTS PAYAF** 

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000124 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America, Inc 762 W Lancaster Avenue Bryn Mawr PA 19010 February 11, 2011 Invoice 2616912 Page 2 REMITTANCE COPY

MATTER BALANCE BROUGHT FORWARD

TOTAL DUE

**日頃のでする7**図 **は FEB 2 1 2011** 。

4 384 90 -----9,421 90

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FIR

To remit payment by WIRE TRANSFER

Domestic Wires

International Wires

Wachovia Bank NA 200 S Biscayne Blvd Miami Fl 33131

ABA # 063000021

FOR CREDIT TO
Holland & Enight LLP
ACCT #2090002390441

Wells Fargo Bank NA Plaza Building PA4918 101 N Independence Mall East Philadelphie PA

International Swift PNBPUS33 ARA #026005092

FOR CREDIT TO
Holland & Knight LLP
ACCT #2090002390441

Please indicate Holland & Knight INVOICE or MATTER number as Beneficiary Reference in the wire

To remit payment by COURIER DELIVERY, please use the following address

Holland & Knight LLP Suite 864084 11050 Lake Underhill Road Orlando PL 32825 5016

06270

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000125 of 000737

Law Offices
HOLLAND & KNIGHT LLP

Atlanta Lakeland
Bethesda Los Angele
Boston Miami
Chicago New York

Lakeland Portland
Los Angeles San Francisco
Miami Tallahassee

Тапра

Abu Dhabi Beijing Mexico City\*

International

P O Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819

Chicago New York

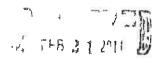
Ft Lauderdale No Virginia

Jacksonville Orlando

Washington D C West Palm Beach

\*Representative Office

Kimberly A Joyce
Assistant Rate Counsel
Aqua America Inc
762 W Lancaster Avenue
Bryn Mawr PA 19010



February 11, 2011 Invoice 2616912 Page 1 TERMS DUE ON RECEIPT

BY

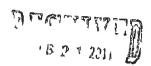
For professional services rendered through January 31, 2011 in connection with the following

Our Matter #117542 00001 Florida Rate Case

01/03/11	Continue to review complaints call from Earl Poucher call from OPC D Bruce May 70 hours at 365 00 per hour	255 50
01/04/11	Call from Florida Public Service Commission staff regarding complaints review complaints D Bruce May 40 hours at 365 00 per hour	146 00
01/05/11	Review complaints review information from Patti Daniel regarding upcoming meeting, call from client D Bruce May 50 hours at 365 00 per hour	182 50
01/06/11	Call from client regarding complaints, call from Florida Public Service Commission staff regarding complaints D Bruce May 50 hours at 365 00 per hour	182 50
01/07/11	Review discovery responses in QSM matter review outline for final report D Bruce May 40 hours at 365 00 per hour	146 00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000126 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010



February 11, 2011 Invoice 2616912 Page 2

01/10/11	Continue to review complaint information	
	continue to prepare report  D Bruce May 90 hours at 365 00 per hour	328 50
01/12/11	Continue to prepare QSM report, call from Troy Rendell	146 00
	D Bruce May 40 hours at 365 00 per hour	146 00
01/19/11	Call from Florida Public Service Commission staff person Patti Daniel concerning agenda for QSM meeting on 1/20/11	
	D Bruce May 30 hours at 365 00 per hour	109 50
01/19/11	Call from Troy Rendell regarding QSM D Bruce May 20 hours at 365 00 per hour	73 00
01/20/11	Prepare for and participate in QSM meeting with Florida Public Service Commission staff, phone conference with Kim Joyce, phone conference with Troy Rendell, extended phone conference with Patti Daniel with Florida Public Service Commission staff conference call from Ralph Jaeger  D Bruce May 3 90 hours at 365 00 per hour	1423 50
01/21/11	Meeting with AUF regarding QSM report, continue to review complaints, call from Patti Daniel call from Troy Rendell call from Florida Public Service Commission counsel, Ralph Jaeger D Bruce May 2 20 hours at 365 00 per hour	803 00
01/24/11	Call from Ralph Jaeger regarding complaints, review complaint log D Bruce May 50 hours at 365 00 per hour	182 50

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000127 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America, Inc 762 W Lancaster Avenue Bryn Mawr, PA 19010

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February 11, 2011 Invoice 2616912 Page 3

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Call from Ralph Jaeger regarding ongoing complaint tracking activity at Florida Public Service Commission D Bruce May 40 hours at 365 00 per hour	146	00
Call from Florida Public Service Commission staff regarding Sunny Hills issue call from Tricia Williams regarding same, call from Troy Rendell regarding same D Bruce May 50 hours at 365 00 per hour	182	50
Continue to review complaint log, continue prepare draft of QSM report calls from client  D Bruce May 50 hours at 365 00 per hour	182	50
Continue to prepare draft of QSM report  D Bruce May 80 hours at 365 00 per hour	292	00
Multiple phone calls from Jack Lihvarcik regarding complaints and environmental compliance call from Trisha Williams continue to prepare report	255	50
	Complaint tracking activity at Florida Public Service Commission  Described Bruce May 40 hours at 365 00 per hour  Call from Florida Public Service Commission  Staff regarding Sunny Hills issue call from  Fricia Williams regarding same, call from Troy  Rendell regarding same  Described Bruce May 50 hours at 365 00 per hour  Continue to review complaint log, continue  prepare draft of QSM report calls from client  Described Bruce May 50 hours at 365 00 per hour  Continue to prepare draft of QSM report  Described Bruce May 80 hours at 365 00 per hour  Multiple phone calls from Jack Lihvarcik  regarding complaints and environmental  compliance call from Trisha Williams continue	Complaint tracking activity at Florida Public Service Commission  Described May 40 hours at 365 00 per hour 146  Call from Florida Public Service Commission Staff regarding Sunny Hills issue call from Fricia Williams regarding same, call from Troy Rendell regarding same  Described May 50 hours at 365 00 per hour 182  Continue to review complaint log, continue prepare draft of QSM report calls from client  Described May 50 hours at 365 00 per hour 182  Continue to prepare draft of QSM report 182  Continue to prepare draft of QSM report 292  Multiple phone calls from Jack Lihvarcik regarding complaints and environmental compliance call from Trisha Williams continue co prepare report

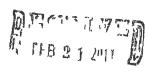
	Total Fees	for Profession	al Serv	1сев	\$	5	037	00
	Name	Title	Hours	Rate	Value			
May D	Bruce	Partner	13 80	365 00	5 037 00			

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000128 of 000737

9 421 90

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Kimberly A Joyce
Assistant Rate Counsel
Aqua America Inc
762 W Lancaster Avenue
Bryn Mawr PA 19010



February 11 2011 Invoice 2616912 Page 4

Current Billing for this Matter	5,037 00
_	
BALANCE DUE THIS INVOICE	\$ 5,037 00

### OUTSTANDING INVOICE SUMMARY

INVOICE

TOTAL DUE

DATE

01/26/11	2610191	4 384 90	
	MATTER BALANCE BRO	DUGHT FORWARD	4 384 90

AMOUNT

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000129 of 000737



NEW VENDOR

ACCOUNTS PAYABLE

## AQUA FLORIDA A/P INVOICE INPUT DOCUMENT COMPANY NUMBER 33

VENDOR NAME	Holland & Knight LLP				
VENDOR NUMBER	29192			INVOICE DATE	6/17/2011
REMIT TO	P O Box 864084 Orlando FL 32886 4084			DUE DATE	Upon Receipt
INVOICE NUMBER	2664574			INVOICE AMOUNT	\$44 953 41
DESCRIPTION	For services rendered 2010 7	est Year Rate Cas	se		es.
			3/L SUB		
ACC	DUNTING UNIT	G/L ACCT	ACCT	AMOUNT	ACTIVITY NUMBER
	9001	186101		44 953 41	M92106
	A Paramananina:				
					RECEIVED
					JUL_ 1 9 2011
					ACCOUNTS PAYABLE
<u>TOTAL</u>		E		\$44 953 41	0
SPECIAL INST Please return check to I Thanks		APPROVALS	S - Dep	artment Other ENCLOSURE OTHER	(CHECK) (CHECK)
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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000130 of 000737

Law Offices

### HOLLAND & KNIGHT LLP

P O Box 864084 Orlando Fl 32886-4084 (813) 901-4180 EIN 59-0663819

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

International Portland

Atlanta Lakeland Los Angeles San Francisco Bethesda Miami Boston

Tallahassee

Abu Dhabı Beljing Mexico City

New York Tampa

Ft Lauderdale No Virginia Washington D C Jacksonville Orlando

West Palm Beach

Representative Office

Chicago

June 17 2011 Invoice 2664574

TERMS DUE ON RECEIPT

REMITTANCE COPY (PLEASE RETURN WITH YOUR PAYMENT)

TOUOMA

41 577 24

Our Matter #117542 00006 2010 Test Year Rate Case

Fees for Professional Services Reimbursable Costs

INVOICE TOTAL

BALANCE DUE THIS INVOICE

OUTSTANDING INVOICE SUMMARY

INVOICE

-----06/03/11 2657758

DATE

\$ 44 319 00 634 41

> 44 953 41 \$

Kg/m 6/29/4 \$ 44 953 41

BA

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000131 of 000737

Kimberly A Joyce
Assistant Rate Counsel
Aqua America Inc
762 W Lancaster Avenue
Bryn Mawr PA 19010

June 17 2011 Invoice 2664574 Page 2 REMITTANCE COPY

MATTER BALANCE BROUGHT FORWARD

TOTAL DUE

41 577 24

\$ 86 530 65

To remit payment by WIRE TRANSFER

Domestic Wires

International Wires

Wachovia Bank NA
200 S Biscayne Blvd
Miami Fl 33131
ABA # 063000021

Wells Fargo Bank NA Plaza Building PA4918 101 N Independence Mall East Philadelphia PA 19106

FOR CREDIT TO
Holland & Knight LLP
ACCT #2090002390441

International Swift PNBPUS33
ABA #026005092

FOR CREDIT TO
Holland & Knight LLP
ACCT #2090002390441

Please indicate Holland & Knight INVOICE or MATTER number as Beneficiary Reference in the wire

To remit payment by COURIER DELIVERY please use the following address

Holland & Knight LLP Suite 864084 11050 Lake Underhill Road Orlando FL 32825 5016

06270

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000132 of 000737

Law Offices

#### HOLLAND & KNIGHT LLP

P O Box 864084 Orlando Fl 32886-4084 (813) 901-4180 EIN 59-0663819

Atlanta Bethesda Boston Chicago Ft Lauderdale No Virginia Washington D C

Portland San Francisco mallahassee Tampa

West Palm Beach

Abu Dhabi Beljing Mexico City

International

Jacksonville Orlando

Lakeland

New York

Miami

Los Angeles

Representative Office

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

June 17 2011 Invoice 2664574 Page 1 TERMS DUE ON RECEIPT

For professional services rendered through May 31 2011 in connection with the following

Our Matter #117542 00006 2010 Test Year Rate Case

05/02/11 Continue to review discovery responses to OPC s fourth set of PODs and ROGs phone conference with Mary Hopper regarding same continue to review and prepare documents to OPC s fifth ROGs call from Troy Rendell regarding discovery D Bruce May 1 80 hours at 390 00 per hour

702 00

05/02/11 Continue to review and prepare response to OPC s Class C comparative analysis phone conference with Troy Rendell call from Mary Hopper continue to review correspondence filed with Florida Public Service Commission for complaints 1 20 hours at 390 00 per hour D Bruce May

468 00

05/03/11 Prepare written response and attachments re AUF s Supplemental Response to OPC Pod No 113 80 hours at 155 00 per hour Georgianna Hatch

124 00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000133 of 000737

Kimberly A Joyce
Assistant Rate Counsel
Aqua America Inc
762 W Lancaster Avenue
Bryn Mawr PA 19010

05/03/11	Continue to prepare response to OPC s Class C analysis continue to prepare for agenda conference review complaint issues review water quality issues extended analysis of billing issues continue to prepare responses to OPC s fifth set of discovery continue to review documents responsive to the fourth set of discovery from OPC  D Bruce May 3 60 hours at 390 00 per hour	1404	00
	2 Bidde May 5 of Models at 550 of got model		
05/04/11	Review draft responses to OPC s Fourth Interrogatories and Document production requests circulate comments make revisions Kevin W Cox 1 50 hours at 200 00 per hour	300	00
05/04/11	Preparation of AUF s Response to OPC s 4th		
03/04/11	Request for Production		
	Georgianna Hatch 30 hours at 155 00 per hour	46	50
05/04/11	Preparation of AUF s Answer to OPC s 4th Set of		
	Interrogatories	62	0.0
	Georgianna Hatch 40 hours at 155 00 per hour	62	UŲ
05/04/11	Continue to review and analyze backbilling		
03/04/11	issue presented by OPC call from client		
	D Bruce May 60 hours at 390 00 per hour	234	00
05/05/11	Continue to check status on and review responses to OPC s Fourth Request for Production of Documents and Fourth Set of Interrogatories		
	Kevin W Cox 40 hours at 200 00 per hour	80	00
05/05/11	Preparation of AUF s Response to OPC s 4th		
	Request for Production	108	5.0
	Georgianna Hatch 70 hours at 155 00 per hour	TÓO	70

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000134 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

05/05/11	Preparation of AUF s Answer to OPC s 4th Set of Interrogatories		
	Georgianna Hatch 80 hours at 155 00 per hour	124	00
05/05/11	Continue to summarize discovery responses multiple phone calls to Florida Public Service Commission regarding QSM and rate case issues	468	0.0
	D Bruce May 1 20 hours at 390 00 per hour	400	00
05/06/11	Review revised draft responses to OPC s Fourth Interrogatories and Document production requests make additional revisions	140	00
	Kevin W Cox 70 hours at 200 00 per hour	140	VV
05/06/11	Preparation of AUF s responses to OPC s 4th Request for Production	16	50
	Georgianna Hatch 30 hours at 155 00 per hour	40	30
05/06/11	Preparation of AUF s Answers to OPC s 4th Set of Interrogatories		
	Georgianna Hatch 50 hours at 155 00 per hour	77	50
05/06/11	Review discovery responses to OPC s fourth set of discovery finalize same		
	D Bruce May 1 10 hours at 390 00 per hour	429	00
05/09/11	Continue to review and prepare responses to OPC s fifth set of discovery concerning		
	backbilling call from Troy Rendell  D Bruce May 80 hours at 390 00 per hour	312	00
05/10/11	Continue to review OPC s fifth set of		
	D Bruce May 60 hours at 390 00 per hour	234	00
05/10/11	Continue to prepare for agenda conference D Bruce May 90 hours at 390 00 per hour	351	00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000135 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

	i i		
05/11/11	Call from Troy Rendell regarding anticipated staff recommendation call from Ralph Jaeger regarding protocol for issuing staff recommendation  D Bruce May 60 hours at 390 00 per hour	23	4 00
05/11/11	Conference call with Mary Hopper Kim Joyce Tim Ward Sue Chambers Dan Francheski and Troy Rendell regarding responses to OPC s latest ROGs and PODs continue to review documents potentially responsive to discovery propounded by OPC	101	4 00
	D Bruce May 2 60 hours at 390 00 per hour	101	4 00
05/12/11	Confer with B May re whether any duty to supplement applies to EPA testing compliance issues recently discovered continue analyzing same	×	
	Kevin W Cox 30 hours at 200 00 per hour	6	0 00
05/12/11	E-correspondence with M Hopper and preparation of AUF s Answers to OPC s 5th Set of Interrogatories	_	
	Georgianna Hatch 40 hours at 155 00 per hour	6	2 00
05/12/11	Strategic planning meeting with B May re discovery status and preparation for PSC Staff Recommendation		
	Georgianna Hatch 50 hours at 155 00 per hour	7	7 50
05/12/11	Continue to review and prepare discovery responses to OPC s fifth set of discovery  D Bruce May 1 20 hours at 390 00 per hour	46	8 00
05/12/11	Multiple phone calls to Troy Rendell regarding staff recommendation		
	D Bruce May 60 hours at 390 00 per hour	23	4 00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000136 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

05/12/11	Call from Kim Joyce regarding staff recommendation		
	D Bruce May 30 hours at 390 00 per hour	117	00
05/12/11	Begin review of staff recommendation  D Bruce May 90 hours at 390 00 per hour	351	00
05/12/11	Call from Ralph Jaeger regarding staff recommendation  D Bruce May 30 hours at 390 00 per hour	117	00
05/12/11	Strategize regarding action needed in light of impending Staff Recommendation s issuance and May 24 2011 Agenda Conference receive and begin to review Staff Recommendation Gigi Rollini 50 hours at 200 00 per hour	100	00
05/13/11	Research case law on duty to supplement discovery under Florida law and any exceptions to general rule that there is no duty to supplement summarize analysis and conclusions in email to B May confer with B May re case law on municipalities acting against private utilities and send case re same	240	00
05/13/11	Kevin W Cox 1 20 hours at 200 00 per hour Continue to review and analyze staff	240	UU
	recommendation call to Ralph Jaeger D Bruce May 2 40 hours at 390 00 per hour	936	00
05/13/11	Multiple phone calls to Kim Joyce multiple phone calls to Troy Rendell multiple phone calls to Chris Franklin all regarding staff		
	recommendation D Bruce May 1 50 hours at 390 00 per hour	585	00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000137 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

05/13/11	Call from Mary Hopper regarding responses to OPC s fifth set of discovery continue to review documents responsive thereto		
	D Bruce May 70 hours at 390 00 per hour	273	00
05/16/11	Assist with AUF s written answers and attachments to OPC s 5th Set of Interrogatories Georgianna Hatch 80 hours at 155 00 per hour	124	00
05/16/11	Assist with preparation of AUF s written response and attachments to OPC s 5th Request for Production Georgianna Hatch 1 10 hours at 155 00 per hour	170	50
05/16/11	Assist attorney with preparation for PSC Agenda hearing re review discovery summaries and update with any additional supplemental responses to all parties by AUF Georgianna Hatch 50 hours at 155 00 per hour	77	50
05/16/11	Continue to review staff recommendation and prepare response to computational errors multiple phone calls to Troy Rendell and Kim Joyce conference call with Ron Pasceri D Bruce May 2 70 hours at 390 00 per hour	1053	00
05/16/11	Continue to review staff recommendation and prepare responses thereto call from Troy Rendell call from Kim Joyce research and analysis regarding quality of service issues continue to prepare responses to OPC s fifth set of discovery D Bruce May 2 60 hours at 390 00 per hour	1014	00
05/16/11	Begin to prepare Motion for Temporary		
	Protective Order Gigi Rollini 40 hours at 200 00 per hour	80	00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000138 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

05/17/11	Continue to assist attorney with preparation for PSC Agenda hearing resummaries and update with any additional supplemental responses to all parties by AUF begin preparation of PSC agenda hearing notebook and compile key documents for attorney  Georgianna Hatch 1 10 hours at 155 00 per hour	170	50
05/17/11	Review all discovery requests received from OPC YES and PSC Staff to determine number of requests propounded to AUF since date of PSC Order  Georgianna Hatch 1 50 hours at 155 00 per hour	232	50
05/17/11	Continue to prepare discovery responses to OPC regarding backbilling review confidential bills conference with client begin preparation of Motion for Temporary Order D Bruce May 2 10 hours at 390 00 per hour	819	00
05/17/11	Continue to review staff recommendation for computational errors conference with Troy Rendell  D Bruce May 2 10 hours at 390 00 per hour	819	00
05/17/11	Extended phone conference with Chris Franklin Kim Joyce Stan Sczcygiel Troy Rendell and Judy Wallingford regarding staff s recommendation and position to be taken at agenda conference continue to review computational errors in staff recommendation D Bruce May 3 20 hours at 390 00 per hour	1248	00
05/17/11	Prepare and finalize Motion for Temporary Protective Order Gigi Rollini 1 40 hours at 200 00 per hour	280	00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000139 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

05/18/11	Preparation of AUF s Supplemental Answers/Objections to OPC ROG 198 and attachments	
	Georgianna Hatch 80 hours at 155 00 per hour	124 00
05/18/11	Preparation of confidential AUF documents for production to YES re Arredondo Farms	
	Georgianna Hatch 50 hours at 155 00 per hour	77 50
05/18/11	Continue to assist attorney with preparation for PSC Agenda hearing resummaries and update with any additional supplemental responses to all parties by AUF additional tasks as needed complete preparation of PSC agenda hearing notebook and compile key documents for attorney	
	Georgianna Hatch 3 50 hours at 155 00 per hour	542 50
05/18/11	Review and analysis of staff recommendation prepare for agenda review staff work papers for computational errors multiple phone calls with Troy Rendell multiple phone calls with Dan Francheski multiple phone calls with Kim Joyce conference call with Kim Joyce	
	D Bruce May 4 50 hours at 390 00 per hour	1755 00
05/18/11	Reviewing documents responsive to OPC s discovery prepare motion to temporary protective order prepare and file supplemental response to OPC s Fifth Set of Interrogatories	
	(No 198) D Bruce May 3 00 hours at 390 00 per hour	1170 00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000140 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010 June 17 2011 Invoice 2664574 Page 9

05/18/11 Receive and review status report regarding upcoming discovery and Public Service Commission conference agenda receive and review client comments on Motion for Temporary Protective Order to determine whether further revision is required

Gigi Rollini 40 hours at 200 00 per hour

80 00

05/19/11 Continue to assist attorney with preparation for PSC Agenda hearing reduscovery summaries and updates additional tasks as needed Georgianna Hatch 1 80 hours at 155 00 per hour

279 00

05/19/11 Continue to review backbilling issue review correspondence from YES counsel review issues associated with confidential communication of counsel review issues with respect to proprietary information of customers review request for confidentiality issues continue to prepare for agenda conference continue to review discovery continue to prepare opening continue to develop possible questions for preparation of witnesses call regarding billing issues with Aqua research and analysis regarding rate structure review possible rate structure issues review used and useful analysis

D Bruce May 6 40 hours at 390 00 per hour

2496 00

05/19/11 Continue to prepare for upcoming discovery and Agenda Conference
Gigi Rollini 40 hours at 200 00 per hour

80 00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000141 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

05/20/11	Prepare opening remarks extended review of environmental compliance issues continue to prepare for possible questions from Florida Public Service Commission multiple phone calls to Troy Rendell regarding staff errata and possible computational errors multiple phone calls with Florida Public Service Commission regarding computational errors call from OPC counsel review discovery requests  D Bruce May 5 40 hours at 390 00 per hour	2106	00
05/20/11	Continue to prepare for Agenda Conference Gigi Rollini 60 hours at 200 00 per hour	120	00
05/21/11	Review U&U issues research and analysis regarding QSM metrics and OPC s refusal to acknowledge metrics agreed upon continue to prepare opening statement multiple phone calls prepare witnesses for hearing D Bruce May 6 20 hours at 390 00 per hour	2418	00
05/22/11	Continue to review discovery responses continue to review staff s recommendation review errata information supplied by Florida Public Service Commission staff concerning mathematical/computational errors review rate case expense issue review allocation issue D Bruce May 6 50 hours at 390 00 per hour	2535	00
05/23/11	Assist with preparation for Agenda Conference/Hearing re exhibits handouts and compiling discovery Georgianna Hatch 2 50 hours at 155 00 per hour	3.87	50
05/23/11	Conference with B May re PSC Hearing Agenda preparation and strategy		50
	Georgianna Hatch 50 hours at 155 00 per hour	11	50

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000142 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

05/23/11	Continue to prepare for PAA hearing meeting		
	with client prepare withesses for hearing		
	continue to prepare opening statement	4500	0.0
	D Bruce May 12 00 hours at 390 00 per hour	4680	00
05/23/11	Continue to prepare for Agenda Conference		
03, 22,	Gigi Rollini 10 hours at 200 00 per hour	20	00
	}		
05/24/11	Assist with preparation for Agenda		
	Conference/Hearing re exhibits handouts and		
	other supporting documentation for AUF		
	defenses assist with other preparation tasks		
	as needed		
	Georgianna Hatch 3 50 hours at 155 00 per hour	542	50
	1		
05/24/11	Prepare for and participate in PAA hearing		
	before the Commission		
	D Bruce May 14 50 hours at 390 00 per hour	5655	00
05/24/11	Research authority regarding propriety of		
1	certain public testimony at Agenda Conference		
	Gigi Rollini 1 50 hours at 200 00 per hour	300	00
05/24/11	Conduct extensive searches on Westlaw to		
	identify authority that would limit the ability		
	of a former commissioner to testify about a		
	matter that the commissioner materially		
	participated in when he served on the Public		
	Service Commission email exchanges re same	100	00
	Matthew H Mears 50 hours at 200 00 per hour	100	Ų Ū
55 (55 (55	Marie Tenniclan		
05/25/11	Multiple phone calls to Chris Franklin multiple phone calls to Troy Rendell call from		
	Florida Public Service Commission counsel call		
	from Florida Public Service Commission staff		
	person Patti Daniel call.from Kim Joyce		
	D Bruce May 1 30 hours at 390 00 per hour	507	00
	the transfer and the tr		

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010 June 17 2011 Invoice 2664574 Page 12

05/26/11 Research and analysis regarding protest issues call from Gretchen Toner D Bruce May 40 hours at 390 00 per hour

156 00

05/26/11 Multiple phone calls to Troy Rendell call from Kim Joyce call from Chris Franklin research and analysis regarding extended monitoring of Phase III review PAA process call from Williams call from Preston Luitweiler review correspondence from Florida Public Service Commission staff call from YES counsel regarding confidential documents

D Bruce May 1 60 hours at 390 00 per hour

624 00

05/31/11 Multiple phone calls to Troy Rendell extended phone conference with Kim Joyce continue to review transcript call from Mary Hopper regarding response to customer concerns and statements made at May 24th hearing continue to prepare analysis regarding outstanding issues to address prior to PAA issuance call from Preston Luitweiler regarding EPA issue call from Tricia Williams multiple phone calls from Florida Public Service Commission staff counsel regarding additional documents

D Bruce May 2 10 hours at 390 00 per hour

819 00

Total Fees for Professional Services \$

\$ 44 319 00

Name	Title	Hours	Rate	Value
May D Bruce	Partner	99 50	390 00	38 805 00
Cox Kevin W	Associate	4 10	200 00	820 00
Mears Matthew H	Associate	0 50	200 00	100 00
Rollini Gigi	Associate	5 30	200 00	1 060 00
Watch Georgianna	Paralegal	22 80	155 00	3 534 00

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010 June 17 2011 Invoice 2664574 Page 13

## Reimbursable costs through May 31 2011

04/18/11	OTHER	11	88
04/10/11	D Bruce May Conf call on 041811		
04/20/11	OTHER	4	80
04/20/11	D Bruce May Conf call on 042011		
05/03/11	Messenger Service - 04/28/11	6	00
05/03/11	Local Travel	7	14
	Van Madden Mileage - Local Deliver packages to		
2	Caroline Klancke with the PSC and to J R		
	Kelly with the OPC '05/03/11		
05/03/11	Delivery Services/Messengers	8	95
	United Parcel Service		
	KELLY SULLIVAN		
	KELLY SULLIVAN		
	570 OSPREY LAKES CIRCLE		
	CHULUOTA FL 32766	_	2.5
05/03/11	Delivery Services/Messengers	8	37
	United Parcel Service		
	KENNETH M CURTIN		
	ADAMS AND REESE LLP		
	150 SECOND AVENUE NORTH		
	SAINT PETERSBURG FL 33701	1	00
05/06/11	Messenger Service - 05/03/11	_	95
05/06/11	Delivery Services/Messengers	Ų	,,,
	United Parcel Service		
	KELLY SULLIVAN		
	KELLY SULLIVAN 570 OSPREY LAKES CIRCLE		
	CHULUOTA FL 32766		
05/06/11	Delivery Services/Messengers	8	37
03/00/11	United Parcel Service		
	KENNETH M CURTIN		
	ADAMS AND REESE LLP		
	150 SECOND AVENUE NORTH		
	SAINT PETERSBURG FL 33701		

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

05/06/11	Local Travel Barry C Ivey Mileage - Local Florida Public Service Commission Deliver	7 14
05/16/11	envelope to General Counsel and OPC 05/06/11  Delivery Services/Messengers  United Parcel Service  KENNETH M CURTIN	8 37
05/16/11	ADAMS AND REESE LLP 150 SECOND AVENUE NORTH SAINT PETERSBURG FL 33701 Delivery Services/Messengers United Parcel Service KELLY SULLIVAN KELLY SULLIVAN	8 95
	570 OSPREY LAKES CIRCLE CHULUOTA FL 32766	
05/16/11	Local Travel	6 63
05/18/11	Van Madden Mileage - Local Deliver package to Ralph Jaeger at the Florida Public Service Commission 05/16/11 Delivery Services/Messengers United Parcel Service KELLY SULLIVAN KELLY SULLIVAN 570 OSPREY LAKES CIRCLE CHULUOTA FL 32766 Delivery Services/Messengers United Parcel Service	8 95 8 37
	KENNETH M CURTIN ADAMS AND REESE LLP 150 SECOND AVENUE NORTH' SAINT PETERSBURG FL 33701	
05/18/11	Local Travel Eric G Kent Mileage - Local Public Service Commission Deliver to General Counsel for B May 05/18/11	6 12
05/18/11	Local Travel	3 57
05/20/11	office 05/18/11 Messenger Service - 05/16/11	7 00
,	•	

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000146 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

	<u> </u>	
	1	
05/23/11 05/24/11	Messenger Service -5/18/11 Meals D Bruce May Judy Wallingford Mary Hopper Troy Rendell Preston Luitweiler Tricia	6 00 62 56
05/24/11	Williams William Kephart Lunch Working lunch in advance of hearing 05/24/11 Local Travel Van Madden Mileage - Local Pick up Bruce May from Cynergy 05/24/11	1 02
	Copying Telephone Online Research	185 00 3 84 245 43
	Total Reimbursable Costs	\$ 634 41
	Current Billing for this Matter	44 953 41
	BALANCE DUE THIS INVOICE	\$ 44 953 41
OUTSTANDING	INVOICE SUMMARY  INVOICE AMOUNT	
06/03/11	2657758 41 577 24	
AŬ	MATTER BALANCE BROUGHT FORWARD	41 577 24
	TOTAL DUE	\$ 86 530 65

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000147 of 000737



## AQUA SOURCE (FLORIDA) COMPANY (33)

## RECEIVED

## **CHECK REQUEST**

MAY 27 2011

**ACCOUNTS PAYAB** 

		VENDOR NO #	29192	-
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Services			-21,	
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186101		20 086 29	M92105	
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	TOTAL	\$20,088.29		
	Services  Peggy Mobiley  2648136  May 5 2011  May 18 2011  \$20 086 29  General Ledger  Account	Peggy Mobley  2648136  May 5 2011  May 18 2011  \$20 086 29  ATTACH INVO  General Ledger Sub Account Account	Services  Consulting Services  2010 Test Year  Peggy Mobiley  Manager/officer Approval  May 5 2011  May 18 2011  Services  Consulting Services  2010 Test Year  Manager/officer Approval  Manager/officer Approval  Please return check  Peggy Mobiley  May 18 2011  See of this form is lighted to the services hot selfet  Controller  ATTACH INVOICE  General Ledger  Account  Account  Account  Account  Account  Amount  186101  20 086 29	Services  Consulting Services  2010 Test Year - Rate Case  Peggy Mobiley  Manager's Approval  Manager's Ap

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000148 of 000737

International

Abu Dhabi

Beijing

Law Offices

HOLLAND & KNIGHT LLP

P O Box 864084 Orlando F1 32886-4084 (813) 901-4180 EIN 59-0663819

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

Lakeland Atlanta Los Angeles Bethesda Boston Miami New York Chicago

San Francisco Tallahassee Tampa Ft Lauderdale No Virginia Jacksonville Orlando

Mexico City Washington D C West Palm Beach

Representative Office

May 5 2011 Invoice 2648136

TERMS DUE ON RECEIPT

Portland

REMITTANCE COPY (PLEASE RETURN WITH YOUR PAYMENT)

Our Matter #117542 00006 2010 Test Year Rate Case

Fees for Professional Services Reimbursable Costs

19 368 00 \$ 718 29

INVOICE TOTAL

BALANCE DUE THIS INVOICE

20 086 29 \$ 20 086 29

To remit payment by WIRE TRANSFER

Domestic Wires

International Wires

Wachovia Bank NA 200 S Biscayne Blvd Maama F1 33131 ABA # 063000021

FOR CREDIT TO Holland & Knight LLP ACCT #2090002390441

Wells Fargo Bank NA Plaza Building PA4918 101 N Independence Mall East Philadelphia PA 19106

International Swift PNBPUS33 ABA #026005092



Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000149 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010 May 5 2011 Invoice 2648136 Page 2 REMITTANCE COPY

FOR CREDIT TO Holland & Knight LLP ACCT #2090002390441

Please indicate Holland & Knight INVOICE or MATTER number as Beneficiary Reference in the wire

To remit payment by COURIER DELIVERY please use the following address

Holland & Knight LLP Suite 864084 11050 Lake Underbill Road Orlando FL 32825 5016

06270

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000150 of 000737

Law Offices

### HOLLAND & KNIGHT LLP

P O Box 864084 Orlando Fl 32886-4084 (813) 901-4180 EIN 59-0663819

Lakeland Atlanta Los Angeles Bethesda Boston Miami New York Chicago Ft Lauderdale No Virginia Washington D C Jacksonville Orlando

International Abu Dhabi Portland San Francisco Beljing Mexico City Tallahassee Tampa

West Palm Beach

Representative Office

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

May 5 2011 Invoice 2648136 Page 1 TERMS DUE ON RECEIPT

For professional services rendered through April 30 2011 in connection with the following

Our Matter #117542 00006 2010 Test Year Rate Case

03/01/11	Continue to review latest round of discovery submitted by OPC  D Bruce May 40 hours at 390 00 per hour	156	00
	D Bidde May 40 Hours at 330 to ber were		
03/01/11	Continue to review staff s 29th data request  D Bruce May 30 hours at 390 00 per hour	117	00
03/01/11	Continue to review petition for leave to intervene filed by David Bussey research and analysis regarding standing issue and scope of Florida Public Service Commission jurisdiction to entertain efforts to have customer require utility to sell assets to governmental entities		
	D Bruce May 70 hours at 390 00 per hour	273	00
03/02/11	Continue to prepare response to Mr Bussey s		
	petition for leave to intervene  D Bruce May 60 hours at 390 00 per hour	234	00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000151 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

03/02/11	Begin review of third round of discovery from OPC		
	D Bruce May 1 20 hours at 390 00 per hour	468	00
03/02/11	Continue to prepare responses to staff s data request call from Florida Public Service Commission staff counsel		
	D Bruce May 50 hours at 390 00 per hour	195	00
03/02/11	Continue to review FLOW intervention issues  D Bruce May 40 hours at 390 00 per hour	156	00
03/03/11	Continue to review OPC discovery and prepare responses thereto  D Bruce May 50 hours at 390 00 per hour	195	00
03/03/11	Finalize and file response to Mr Bussey s petition for leave to intervene		22
	D Bruce May 1 10 hours at 390 00 per hour	429	00
03/04/11	Prepare draft template/responses to OPC s 3rd Request for Production Georgianna Hatch 1 30 hours at 155 00 per hour	201	50
03/04/11	Prepare draft template/answers to OPC s 3rd Set of Interrogatories	232	50
	Georgianna Hatch 1 50 hours at 155 00 per hour		•
03/04/11	Continue to review staff data request and prepare responses thereto call from Florida Public Service Commission counsel Ralph		
	D Bruce May 1 50 hours at 390 00 per hour	585	00
03/08/11	Assist with preparation of responses to OPC s 3rd discovery requests re review of prior ROGS 7 8 and 9 and POD 13 attachments		
	Georgianna Hatch 50 hours at 155 00 per hour	77	50

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000152 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

	Continue to review most recent discovery requests from OPC continue to prepare responses thereto review order granting YES intervention in rate case prepare correspondence to client		
	D Bruce May 1 40 hours at 390 00 per hour	546	00
	Assist with preparation of responses to OPC s 3rd discovery requests re update discovery matrix		
	Georgianna Hatch 80 hours at 155 00 per hour	124	00
03/09/11	Continue to review and prepare responses to OPC discovery calls from Troy Rendell calls from Kim Joyce		
	D Bruce May 90 hours at 390 00 per hour	351	00
03/09/11	Calls regarding potential homeowners association intervention		
	D Bruce May 30 hours at 390 00 per hour	117	00
03/10/11	Multiple phone calls with Kim Joyce continue to prepare discovery responses multiple phone calls with Troy Rendell research and analysis regarding OPC s third set of interrogatories and third request for production of documents call from Florida Public Service Commission technical staff regarding processing of		
	confidential documents D Bruce May 2 50 hours at 390 00 per hour	975	00
03/11/11	Review Order granting Mr Bussey's intervention in rate case analyze same  D Bruce May 30 hours at 390 00 per hour	117	00
03/11/11	Continue to review discovery  D Bruce May 40 hours at 390 00 per hour	156	00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000153 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

03/14/11	Continue to review OPC discovery continue to prepare responses thereto  D Bruce May 60 hours at 390 00 per hour	234	00
03/15/11	Extended phone conference with Patty Christensen and Denise Vandiver with OPC to discuss additional discovery issues in responding to third set of discovery propounded to AUF and OPC prepare correspondence to client regarding same call from Troy Rendell regarding same	460	
	D Bruce May 1 20 hours at 390 00 per hour	468	00
03/16/11	Continue to review discovery conference call with Troy Rendell regarding discovery issues conference call with Mary Hopper and Tim Ward regarding discovery prepare for same continue to prepare responses  D Bruce May 1 30 hours at 390 00 per hour	507	00
	D Bruce May 1 30 hours at 330 00 per hour		
03/17/11	Assist with preparation of responses to OPC POD #121 re review files for discrepancy in Excel spreadsheets Georgianna Hatch 50 hours at 155 00 per hour	77	50
03/17/11	Finalize discovery templates for OPC s 3rd Set of discovery requests email correspondence and attachments to T Ward and M Hopper re OPC discovery templates		
	Georgianna Hatch 80 hours at 155 00 per hour	124	00
03/17/11	Review Motion to Disqualify filed by David		
	D Bruce May 30 hours at 390 00 per hour	117	00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000154 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

<u> </u>	Multiple phone calls to Troy Rendell regarding discovery continue to review discovery issues prepare responses to staff s data requests continue to review and prepare responses to OPC s third set of interrogatories  D Bruce May 80 hours at 390 00 per hour	312	00
1	Review discovery responses call from Florida Public Service Commission attorney review motion to substitute continue to review motion to disqualify D Bruce May 1 10 hours at 390 00 per hour	429	00
	Continue to review and prepare response to Motion to Disqualify research and analysis regarding same D Bruce May 1 10 hours at 390 00 per hour	429	00
	Analysis of strategies for deposing and obtaining documents from intervenor customer E Bevington 30 hours at 390 00 per hour	117	00
03/21/11	Extensive preparation of Memorandum in Opposition to Motion to Disqualify Commissioner Graham with emphasis on identifying case law in support of the argument 1) that legal conclusions and conjecture are not binding only factual allegations and 2) that sworn statements in support of a motion to disqualify are required to guard against forum shopping identify and download important cases Matthew H Mears 2 10 hours at 200 00 per hour	420	00
03/22/11	Continue to prepare response to Motion to Disqualify continued research and analysis regarding same prepare responses to OPC s Third Request for Production of Documents D Bruce May 1 60 hours at 390 00 per hour	624	00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000155 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

	Continue to research and analyze Motion to Disqualify Commissioner Graham continue to prepare response thereto		
	D Bruce May 70 hours at 390 00 per hour	273	00
03/24/11	Finalize and file response to motion to disqualify D Bruce May 1 00 hours at 390 00 per hour	390	00
03/24/11	Continue to review and prepare responses to OPC s third set of discovery D Bruce May 1 20 hours at 390 00 per hour	468	00
03/24/11	Run Westcheck in on Aqua Utilities Memorandum in Response to Motion to Disqualify Commissioner Graham in preparation for filing the same forward Westcheck results to B May with email correspondence Matthew H Mears 30 hours at 200 00 per hour	60	00
03/25/11	Continue to review and revise discovery responses  D Bruce May 60 hours at 390 00 per hour	234	00
03/25/11	Call from Troy Rendell D Bruce May 30 hours at 390 00 per hour	117	00
03/25/11	Continued preparation of response to OPC s position in rate case D Bruce May 1 20 hours at 390 00 per hour	468	00
03/28/11	Determine and outstanding Motions for Protective Order and prepare summary for attorney Georgianna Hatch 80 hours at 155 00 per hour	124	00
03/28/11	Assist with drafting responses and compiling		
	attachments to OPC s 3rd Request for Production Georgianna Hatch 1 80 hours at 155 00 per hour	279	00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000156 of 000737

Kimberly A Joyce
Assistant Rate Counsel
Aqua America Inc
762 W Lancaster Avenue
Bryn Mawr PA 19010

03/28/11	Assist with drafting answers to OPC s 3rd Set of Interrogatories re information and attachments provided by M Hopper and T Ward		
	Georgianna Hatch 1 10 hours at 155 00 per hour	170	50
03/28/11	Extended review and analysis of OPC s position paper on PAA rate case begin preparation of response call from Troy Rendell		
	D Bruce May 1 90 hours at 390 00 per hour	741	00
03/28/11	Call from Kim Joyce regarding discovery call from Troy Rendell regarding discovery		
	D Bruce May 60 hours at 390 00 per hour	234	00
03/28/11	Call from Mary Hopper regarding discovery  D Bruce May 30 hours at 390 00 per hour	117	00
03/29/11	Review emails from M Hopper and T Ward re discovery responses and attachments for OPC s 3rd set of discovery begin review and preparation of documents for production to OPC re POD Nos 113-127 and ROG Nos 151-184 Georgianna Hatch 2 80 hours at 155 00 per hour	434	00
03/29/11	Continue to prepare responses to OPC s Third Request for Production of Documents and Third Set of Interrogatories review documents associated thereto call with Troy Rendell review and consideration of e-mails from client regarding discovery D Bruce May 2 10 hours at 390 00 per hour	819	00
03/29/11	Review e-mail correspondence from client regarding discovery propounded by YES review and analyze discovery propounded by YES research and analysis regarding same review confidentiality issues		
	D Bruce May 60 hours at 390 00 per hour	234	00

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010 May 5 2011 Invoice 2648136 Page 8

03/29/11	Continue to review and analyze OPC s areas of concern research and analysis regarding same review and analyze draft response prepare edits to same research and analysis regarding same  D Bruce May 2 90 hours at 390 00 per hour	1131	00
03/30/11	Review multiple emails from M Hopper and T Ward re discovery responses and attachments for OPC s 3rd set of discovery complete review and preparation of documents for production to OPC re POD Nos 113-127 Georgianna Hatch 3 50 hours at 155 00 per hour	542	50
03/30/11	Review emails from M Hopper and T Ward re attachments for answers to OPC s 3rd Set of Interrogatories review documents in preparation for responding to ROG No 175 and finalize affidavit for same meet with T Ward and execute affidavit re ROG Nos 151-184, compile and prepare interrogatory attachments for production to OPC re ROG Nos 151-184 Georgianna Hatch 2 80 hours at 155 00 per hour	434	00
03/30/11	Begin to update discovery/document production matrix with latest discovery responses re OPC s 3rd requests Georgianna Hatch 50 hours at 155 00 per hour	77	50
03/30/11	Prepare finalize and file answers to OFC s Third Set of Interrogatories multiple phone calls to Mary Hopper Troy Rendell and Kim Joyce regarding same prepare finalize and file response to OPC s Third Request for Production of Documents multiple phone calls to Troy Rendell meeting with Georgianna Hatch continue to review relevant documents to be produced D Bruce May 3 40 hours at 390 00 per hour	1326	00
	D Brace May 2 40 Hours at 220 00 Bor 11961	-	

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

May 5 2011 Invoice 2648136 Page 9

03/31/11 Continue to update document production matrix re OPC 3rd discovery requests Georgianna Hatch 50 hours at 155 00 per hour

77 50

03/31/11 Phone conference with Ralph Jaeger regarding OPC s areas of concern review e-mail correspondence from staff regarding same review staff questions to AUF to include in response to OPC s areas of concern review new draft response provided by client continue to prepare same review multiple e-mails from client research and analysis regarding response prepare outline for possible deposition of David Bussey

624 00

03/31/11 Analysis of issues of press access to depositions including legal research and brief report E Bevington 1 10 hours at 390 00 per hour

D Bruce May 1 60 hours at 390 00 per hour

429 00

Total Fees for Professional Services

\$ 19 368 00

Name	Title	Hours	Rate	Value
Bevington Elizabeth L	Partner	1 40	390 00	546 00
May D Bruce	Partner	39 40	390 00	15 366 00
Mears Matthew H	Associate	2 40	200 00	480 00
Hatch Georgianna	Paralegal	19 20	155 00	2 976 00

Reimbursable costs through April 30 2011

Local Travel Barry C Ivey Mileage - Local 02/15/11 Florida Public Service Commission File document with the PSC Clerk's office 02/15/11

6 12

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000159 of 000737

Kimberly A Joyce
Assistant Rate Counsel
Aqua America Inc
762 W Lancaster Avenue
Bryn Mawr PA 19010

May 5 2011 Invoice 2648136 Page 10

02/18/11	Local Travel	6	63
	Barry C Ivey Mileage - Local Florida Public		
	Service Commission and Office Public Counsel		
	File document with the PSC Clerk s office and HD		
	to Jaeger and Kelley 02/18/11		
02/28/11	Local Travel	4	59
	Eric G Kent Mileage - Local Florida Public		
	Service Commission File with FPSC for B May		
	02/28/11		
03/01/11	Delivery Services/Messengers	10	30
	United Parcel Service		
	JOHN LIHVARCIK		
	AQUA UTILITIES FLORIDA IN		
	510 HIGHWAY 466		
	LADY LAKE FL 32159		
03/01/11	Delivery Services/Messengers	14	84
	United Parcel Service		
	KIMBERLY A JOYCE		
	AQUA AMERICA INC		
	762 WEST LANCASTER AVENUE		
	BRYN MAWR PA 19010		
03/01/11	Delivery Services/Messengers	14	84
	United Parcel Service		
	KIMBERLY A JOYCE		
	AQUA AMERICA INC		
	762 WEST LANCASTER AVENUE		
	BRYN MAWR PA 19010		0.0
03/03/11	Messenger Service - 02/28/11	_	00
03/03/11	Local Travel	b	12
	Barry C Ivey Mileage - Local Florida Public		
	Service Commision File document at PSC Clerk		
	03/03/11	n	00
03/14/11	Messenger Service - 03/03/11		61
03/17/11	Local Travel	5	ρŢ
	Eric G Kent Mileage - Local Aqua Utilities of		
	Florida Deliver CD to Troy Rendell and pick up		
	package for Bruce May 03/17/11	_	00
03/23/11	Messenger Service - 03/17/11	2	00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000160 of 000737

Kimberly A Joyce
Assistant Rate Counsel
Aqua America Inc
762 W Lancaster Avenue
Bryn Mawr PA 19010

May 5 2011 Invoice 2648136 Page 11

		6 12
03/24/11	Van Madden Mileage - Local Filing with Florida Public Service Commission Clerk 03/24/11	
03/30/11	Messenger Service - 03/24/11	7 00
03/30/11	OTHER - Action Legal Discovery Services LLC Inv#1220-Oversize scan per sq ft CD creation	45 15
	Copying	126 00
	Telephone	6 08
	Online Research	438 11
	Postage	4 78
	Total Reimbursable Costs	\$ 718 29
	Current Billing for this Matter	20 086 29
	BALANCE DUE THIS INVOICE	\$ 20 086 29

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000161 of 000737



## AQUA FLORIDA A/P INVOICE INPUT DOCUMENT COMPANY NUMBER: 33

NEW VENDOR	
	1000

VENDOR NAME:	Holland & Knighl, L	LP						
VENDOR NUMBER:		29192			INVOICE DATE:	6/3/2011		
REMIT TO:	P.O. Box 864084	- 3.			DUE DATE:	Upon Receipt		
	Orlando, FL 32886	-4084	9 9 3		0 1129			
INVOICE NUMBER:		2657758	T 9 2		INVOICE AMOUNT	\$41,577.24		
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DESCRIPTION:	For services rende	eu - 2010 1	est rear Nate C	430				
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Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000162 of 000737

IEW VENDOR	니

## AQUA FLORIDA A/P INVOICE INPUT DOCUMENT COMPANY NUMBER: 33

VENDOR NAME: Holland & Knight, LLP								
VENDOR NUMBER: 29192				INVOICE DATE:	6/3/2011			
REMIT TO:	P.O. Box 864084 Orlando, FL 32886-4084		DUE DATE:	Upon Receipt				
INVOICE NUMBER:	*	2657758			INVOICE AMOUNT:	\$41,577.24		
DESCRIPTION:	For services render	ed - 2010 T	est Year Rate C	ase				
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ACC	OUNTING UNIT		G/L ACCT	ACCT	AMOUNT	ACTIVITY NUMBER		
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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000163 of 000737

Law Offices

HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 Atlanta Lakeland
Bethesda Los Angeles
Boston Miami
Chicago New York
Ft. Lauderdale No. Virginia
Jacksonville Orlando

Fortland A
San Francisco B
Tallahassee M
Tampa
Washington, D.C.

West Palm Beach

International:
Abu Dhabi
Beijing
Mexico City\*

\*Representative Office

June 3, 2011 Invoice 2657758

TERMS: DUE ON RECEIPT

REMITTANCE COPY
(PLEASE RETURN WITH YOUR PAYMENT)

DECETWED

JUN 1 4 2011

Our Matter #117542.00006

Fees for Professional Services Reimbursable Costs

Outbusic Copes

2010 Test Year Rate Case

INVOICE TOTAL

BALANCE DUE THIS INVOICE

OUTSTANDING INVOICE SUMMARY

40,612.00 965.24

> 41,577.24 41,577.24 Konyo 6/23/11

> > RECEIVED
> > JUN 2 9 2011
> > ACCOUNTS PAYABLE

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000164 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 June 3, 2011 Invoice 2657758 Page 2 REMITTANCE COPY

MATTER BALANCE BROUGHT FORWARD:

TOTAL DUE

20,086.29

To remit payment by WIRE TRANSFER:

Domestic Wires

International Wires

Wachovia Bank NA 200 S: Biscayne Blvd Miami, Fl 33131 ABA # 063000021 Wells Fargo Bank NA Plaza Building PA4918 101 N Independence Mall East Philadelphia, PA 19106

FOR CREDIT TO:
Holland & Knight LLP
ACCT. #2090002390441

International Swift: PNBPUS33
ABA #026005092

FOR CREDIT TO:
Holland & Knight LLP
ACCT. #2090002390441

Please indicate Holland & Knight INVOICE or MATTER number as Beneficiary Reference in the wire.

To remit payment by COURIER DELIVERY, please use the following address:

Holland & Knight LLP Suite 864084 11050 Lake Underhill Road Orlando, FL 32825-5016

06270

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000165 of 000737

Law Offices

HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819 Atlanta Lakeland
Bethesda Los Angeles
Boston Miami
Chicago Naw York
Ft. Lauderdale No. Virginia
Jacksonville Orlando

Portland Abu Dhabi
San Francisco Beijing
Tallahassee Mexico City\*
Tampa
Washington, D.C.
West Palm Beach

\*Representative Office

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 June 3, 2011
Invoice 2557758
Page 1
TERMS: DUE ON RECEIPT

For professional services rendered through April 30, 2011 in connection with the following:

Our Matter #117542.00006 2010 Test Year Rate Case

04/01/11 Email correspondence with M. Hopper re: remaining unanswered interrogatory responses to OPC; compile attachments and prepare for production to OPC and PSC Staff re: outstanding interrogatory answers to OPC's 3rd Set; draft supplemental interrogatory answers. Georgianna Hatch 1.40 hours at 155.00 per hour. 04/01/11 Email correspondence with M. Hopper re: remaining unanswered POD #113; compile attachments and prepare for production to OPC and PSC Staff re: response to OPC POD #113 from 3rd Set. 124:00 .80 hours at 155.00 per hour. Georgianna Hatch 04/02/11 Continue to review and prepare response to OPC's preliminary list of concerns. 585.00 D. Bruce May 1.50 hours at 390.00 per hour. 04/03/11 Continue to prepare response to OPC's preliminary list of concerns. 507.00 D. Bruce May 1.30 hours at 390.00 per hour.

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000166 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

			100
	04/04/11	Email correspondence with M. Hopper re: additional unanswered interrogatory responses to OPC; compile attachments and prepare for production to OPC and PSC Staff re: outstanding interrogatory answers to OPC's 3rd Set; draft/update supplemental interrogatory answers and prepare for attorney's review. Georgianna Hatch .60 hours at 155.00 per hour.	93.00
	04/04/11	Assist with preparation of attachments to POD #113 and draft supplemental response to OPC for	£ 5
	¥7	attorney's review.  Georgianna Hatch .80 hours at 155.00 per hour.	124.00
	04/04/11	Continue to review discovery responses; review correspondence from Florida Public Service Commission regarding additional data request; call from Ralph Jaeger regarding additional	8 g 8 8 8 8 8
		questions presented by staff; continue to prepare response to OPC's areas of concern.  D. Bruce May 2.50 hours at 390.00 per hour.	975.00
	04/05/11	Phone conference with David Bussey regarding deposition.  D. Bruce May .10 hours at 390.00 per hour.	39,00
	04/05/11	Research and analysis regarding deposition of David Bussey.  D. Bruce May .30 hours at 390,00 per hour.	117.00
	04/05/11	Phone conference with Kim Joyce regarding discovery in rate case.  D. Bruce May .30 hours at 390.00 per hour.	117.00
Ŧ,	04/05/11	Continue to prepare response to OPC's filing regarding OPC's preliminary areas of concern in rate case.  D. Bruce May 4.90 hours at 390.00 per hour.	1911.00
		D. BIRCE MAY 4.30 ROUTS at 330.00 Por 1302.	

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000167 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 June 3, 2011 Invoice 2657758 Page 3

04/06/11 Continue to review discovery responses; call from Florida Public Service Commission staff counsel regarding discovery responses; begin review of additional interrogatories and request for production of documents propounded by OPC; Review e-mail from David Bussey; prepare e-mail to David Bussey regarding deposition; review e-mail from David Bussey regarding his having retained counsel on April 6, 2011.

D. Bruce May 1.50 hours at 390.00 per hour.

585.00

04/07/11 Continue to review and compile responses to staff's latest data request; continue to review and compile responses to YES discovery; research and analysis regarding quality of service impact on rate case; call from Ralph Jaeger; call from OPC counsel regarding outstanding discovery; continue to review additional documents that are potentially responsive to OPC discovery; conference call with Troy Rendell; call from Kim Joyce; phone conference with Kelly Sullivan regarding deposition of David Bussey; phone conference with Kenneth Curtin regarding deposition of David Bussey; phone conference with Patty Christensen regarding deposition of David Bussey; phone conference with Florida Public Service Commission counsel, Ralph Jaeger regarding deposition of David Bussey; prepare notice of taking deposition of David Bussey; prepare e-mail to Kelly Sullivan. D. Bruce May 2.20 hours at 390.00 per hour.

858.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000168 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

W		·
	6	* 185
04/08/11	Begin analyzing issues and resources related to	
	research for authorities or support that	
	increased customer complaints around time of	
	rate proceedings was typical and does not	
	reflect that quality of service is	
	insufficient,	
* 6	Kevin W. Cox .50 hours at 200.00 per hour.	100.00
		¥
04/09/33	Continue to review discovery issues; continue	
04/00/11	to review discovery responses to YES discovery.	
	D. Bruce May 1.20 hours at 390.00 per hour.	468.00
	D, Bruce May 1.20 hours at 350.00 per hour.	
04/11/11	Research law for authorities or support that	* 2
	increased customer complaints around time of	
	rate proceedings was typical and does not	( <b>)</b>
	reflect that quality of service is	
	insufficient; send B. May summary of findings	
	and authorities re same.	222 22
	Kevin W. Cox 4.10 hours at 200.00 per hour.	820.00
	A STATE OF THE STA	T 8
04/11/11	Review memorandum in opposition of rate case	
	filed by YES; begin to develop responsive	
	outline, "	<sup>52</sup> 90
	D. Bruce May 1.20 hours at 390.00 per hour.	468.00
		9
04/12/11	Continue to review discovery responses to YES	
01/11/11	discovery.	
	D. Bruce May 1.20 hours at 390.00 per hour.	468.00
	b. blace imy	× p
04/10/11	Continue to review responsive information to	18 19
04/12/11	staff's thirtieth data request; call from Ralph	\$ N
22.12	Jaeger regarding motion for temporary	#/C
		4 °
	protective order.	195.00
	D. Bruce May .50 hours at 390.00 per hour.	

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000169 of 000737

Kimberly A. Joyce
Assistant Rate Counsel
Aqua America, Inc.
762 W. Lancaster Avenue
Bryn Mawr, PA 19010

	**	83
04/13/11	Continue to prepare supplemental response to OPC's preliminary areas of concern on rate case; review sludge hauling issue; research and analysis regarding legal expense; phone conference with Kim Joyce and Troy Rendell.  D. Bruce May 2.50 hours at 390.00 per hour.	975.00
04/13/11	Continue to review and prepare responses to YES discovery.  D. Bruce May .70 hours at 390.00 per hour.	273.00
04/13/11	Review correspondence from Troy Rendell; call from Ralph Jaeger.  D. Bruce May .50 hours at 390.00 per hour.	195.00
04/14/11	Continue to review documents responsive to YES' first set of discovery.  D. Bruce May .70 hours at 390.00 per hour.	273.00
04/14/11	Prepare response to YES memorandum in opposition to rate case; call from Florida Public Service Commission counsel regarding deposition; call from Troy Rendell regarding data request responses to staff's thirtieth data request.  D. Bruce May 1.70 hours at 390.00 per hour.	663.00
04/15/11	Prepare template for AUF's Responses to YES First Request to Produce; review e-correspondence from M. Hopper re: draft	
27	responses; incorporate draft production responses into written response; telephone conferences with T. Ward re: sending responsive documents.	(4)
	Georgianna Hatch 1.80 hours at 155.00 per hour.	279.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000170 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

04/15/11	Prepare template for AUF's Answers to YES First Set of Interrogatories; review e-correspondence from M. Hopper re: draft answers; incorporate	
21	draft interrogatory answers into written response; review interrogatory attachments and upload for production to YES.	0. N
	Georgianna Hatch 1.50 hours at 155.00 per hour.	232.50
04/15/11	Review discovery responses to YES.  D. Bruce May .90 hours at 390.00 per hour.	351.00
04/15/11	Continue to review documents responsive to OPC's latest set of discovery.	ü
	D. Bruce May .70 hours at 390.00 per hour.	273.00
04/15/11	Continue to prepare response to YES memorandum in opposition to rate case.	
	D. Bruce May 1.20 hours at 390.00 per hour.	468.00
	E-mail communications with T. Ward re: status of AUF documents responsive to YES discovery	
. 15	requests.  Georgianna Hatch .20 hours at 155.00 per hour.	31.00
04/16/11	Review information potentially responsive to OPC PODs.	
	D. Bruce May .60 hours at 390.00 per hour.	234.00
04/16/11	Review and analyze "comparative analysis" prepared by OPC to purportedly compare the cost	
.75	of service for Class C utilities to that of AUF; prepare correspondence to client regarding	
	same. D. Bruce May .80 hours at 390.00 per hour.	312.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000171 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

9)			
04/17/11	Telephone conference w/T. Ward re: AUF documents responsive to YES discovery requests; review e-mails and download attachments from T. Ward re: documents responsive to YES PODs and ROGs.	3	3 .
×	Georgianna Hatch 1.10 hours at 155.00 per hour.		170.50
	Continue preparation of written responses to YES ROGs; telephone conference with AUF personnel re: answers to YES ROGs; identify confidential documents requested by YES; email communications with M. Hopper, AUF re:		
	discovery issues.  Georgianna Hatch 2.60 hours at 155.00 per hour.	ž	403.00
04/18/11	Continue preparation of written responses to YES PODs; telephone conference with AUF personnel re: documents responsive to discovery requests; prepare documents for production to		
	YES. Georgianna Hatch 3.80 hours at 155.00 per hour.		589.00 🐇
1	Multiple phone calls with AUF regarding responses to YES discovery; continue to prepare responses to discovery; review documents for	3	
	confidentiality purposes.  D. Bruce May 3.50 hours at 390.00 per hour.		1365.00
04/18/11	Continue to review OPC's fourth and fifth sets of discovery review back billing policies of the company; preparation of response to YES' Companies memorandum in opposition to rate		
	case. D. Bruce May 2.50 hours at 390.00 per hour,		975.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000172 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

	Participate in conference calls related to responding to YES Companies' allegations re water quality, billing deficiencies, and to formulate overall response to YES Companies memorandum in opposition; begin analyzing issues related to responding to same.  Kevin W. Cox 3.90 hours at 200.00 per hour.	780.00
8	Assist with preparation of AUF's response to YES' Memorandum, re: compile key documents.  Georgianna Hatch .80 hours at 155.00 per hour.	124.00
04/19/11	Email communications with P. Davis, OPC re: OPC's 4th and 5th discovery requests; prepare templates for AUF's answers to OPC's 4th and 5th Sets of Interrogatories. Georgianna Hatch 1.00 hours at 155.00 per hour.	155.00
04/19/11	Email communications with P. Davis, OPC re: OPC's 4th and 5th discovery requests; prepare templates for AUF's answers to OPC's 4th and 5th Requests for Production. Georgianna Hatch .60 hours at 155.00 per hour.	93.00
04/19/11	Email communications with M. Hopper, AUF re: service order history report and identification of confidential information; prepare confidential documents for production to PSC (under seal).  Georgianna Hatch 1.30 hours at 155.00 per hour.	201.50
04/19/11	Create document production matrix for YES discovery requests to AUF and incorporate responses.  Georgianna Hatch .80 hours at 155.00 per hour.	124.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000173 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

	· · · · · · · · · · · · · · · · · · ·	
04/19/11	Research and analysis regarding YES' memorandum in opposition to rate case; extended conference call with client regarding allegations made in memorandum in opposition; extensive review and analysis of YES' exhibits and supplemental	,
	filing by YES; review and consideration of multiple e-mails from client regarding secondary water quality standards; preparation of outline of response; prepare e-mail to clients.  D. Bruce May 4.90 hours at 390.00 per hour.	1911.00
04/19/11	Review comparison analysis; prepare initial analysis and provide same to client.  D. Bruce May .40 hours at 390.00 per hour.	156.00
04/19/11	Review and prepare supplemental responses to OPC discovery; calls to and from client.  D. Bruce May .80 hours at 390.00 per hour.	312.00
04/20/11	Research and draft sections for response to YES Companies' opposition memorandum to address appropriate legal standards and to distinguish cases cited by YES Companies; send additional comments and analysis to B. May.  Kevin W. Cox 3.40 hours at 200.00 per hour.	680.00
04/20/11	Assist with preparation of AUF's Request for Confidential Classification and Motion for Protective Order re: YES discovery requests - ROGs 6,11,12, and 14 and PODs 6 and 12; prepare redacted and unredacted versions of confidential documents for production to PSC re: service order history report.	e v
	Georgianna Hatch 2.80 hours at 155.00 per hour.	434.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000174 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

04/20/11	Continue preparation of templates for AUF's answers to OPC's 4th and 5th Sets of	
	Interrogatories.  Georgianna Hatch .30 hours at 155.00 per hour.	46.50
04/20/11	Prepare Motion for Protective Order and Request for Confidential Classification; review	
+1	documents for confidentiality purposes; redact same.	**
	D. Bruce May 1.10 hours at 390.00 per hour.	429.00
04/20/11	Continue to review YES' memorandum of law in opposition to rate case; prepare responses; research and analysis regarding water hardness issue; review aesthetics issue; multiple phone calls with Troy Rendell and Preston Luitweiler;	
	call from Trisha Williams.  D. Bruce May 2.70 hours at 390.00 per hour.	1053.00
04/21/11	Continue revising response to YES Companies' memorandum in opposition to rate increase, focusing on legal standards section; research re same.	)
	Kevin W. Cox .90 hours at 200.00 per hour.	180.00
04/21/11	Update discovery matrix re: confidential classification of documents (YES discovery requests).  Georgianna Hatch .30 hours at 155.00 per hour.	46.50
04/21/11	Continue to prepare response to YES' Memorandum of Law; calls to and from Kim Joyce; meeting with T. Rendell.  D. Bruce May 2.50 hours at 390.00 per hour.	975.00
04/21/11	Continue to review staff data request and prepare information regarding backbilling policies.	024.03
8	D. Bruce May .60 hours at 390.00 per hour.	234.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000175 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

8	Review notice of withdrawal filed by Kelly Sullivan on behalf of David L. Bussey; review correspondence from OPC regarding deposition; call from client regarding procedural impact on withdrawal; research and analysis regarding whether withdrawal is sufficient; call from Florida Public Service Commission counsel.			-
	D. Bruce May 1.10 hours at 390.00 per hour.			429.00
04/22/11	Continue to revise response to memo in opposition, focusing on elements related to legal standards, and related research.			
	Kevin W. Cox 2.00 hours at 200.00 per hour.		E 2	400.00
	Review, analyze and begin preparation of response to OPC's "Class C Utility Cost Comparison" analysis.			
	D. Bruce May .80 hours at 390.00 per hour.			312.00
04/22/11	Multiple phone calls to Kim Joyce regarding response to billing allegations by YES; continue to prepare response to YES' memorandum of law; multiple phone calls to Troy Rendell;	1.77	***	·
	conference call with Mary Hopper.  D. Bruce May 1.80 hours at 390.00 per hour.			7.02.00
04/22/11	Continue to prepare response to OPC's latest discovery regarding backbilling issues; review tariff provisions regarding backbilling.			
	D. Bruce May .40 hours at 390.00 per hour.			156.00
04/24/11	Continue to prepare response YES' memorandum of law; review tariff on billing issues; review billing rules - Rule 25-30.350.		-	*51
	D. Bruce May 1.20 hours at 390.00 per hour.			468.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000176 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

04/25/11	Continue to assist attorney with preparation of response to YES Memorandum re: Arredondo	
1	exhibit.  Georgianna Hatch .60 hours at 155.00 per hour.	93.00
04/25/11	Prepare and file notice of postponement of deposition of David Bussey.	
	D. Bruce May .20 hours at 390.00 per hour.	78.00
04/25/11	Call with Kim Joyce and Chris Franklin regarding discovery issues.	
	D. Bruce May .50 hours at 390.00 per hour.	195.00
04/25/11	Multiple phone calls regarding quality of water issue; review correspondence from Preston Luitwiler; revise response; continue to prepare	
	response; continue to analyze billing identified by YES; review broken ERT issue;	5
	review replacement meter issue; review repeated move-in/move-out issue.	
ž	D. Bruce May 4.40 hours at 390.00 per hour.	* 1716.00 °
04/26/11	Continue preparation of written supplemental responses to OPC discovery requests and attachments.	
	Georgianna Hatch .80 hours at 155.00 per hour.	124.00
04/26/11	Review prior rate case discovery propounded to OPC and begin preparation of expert	
	interrogatories to OPC. Georgianna Hatch 1.80 hours at 155.00 per hour.	279.00
04/26/11	Extended phone conference regarding discovery responses; continue to prepare discovery	**
	responses; continue to prepare supplemental response to OPC POD 113.	075 00
	D. Bruce May 2.50 hours at 390.00 per hour.	975.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000177 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

04/26/11	Continue to research, analyze and prepare response to OPC's Class C comparative	
-	"analysis."  D. Bruce May 2.50 hours at 390.00 per hour.	975.00
04/27/11	Proofread, check citations, and revise draft response to memorandum in opposition to rate increase by YES Companies.	1000.00
	Kevin W. Cox 5.00 hours at 200.00 per hour.	1000.00
04/27/11	Review Arredondo Farms secondary water issue documents and assist with preparation of response to YES Memorandum.	
E-	Georgianna Hatch .50 hours at 155.00 per hour.	77.50
04/27/11	Call from Ralph Jaeger; review correspondence from OPC; extended phone conference regarding discovery responses; continue to prepare discovery responses; continue to prepare	
	supplemental response to OPC POD 113.  D. Bruce May 3.50 hours at 390.00 per hour.	1365.00
04/27/11	Continue to research, analyze and prepare to YES' memorandum in opposition to rate case.  D. Bruce May 3.10 hours at 390.00 per hour.	1209.00
04/28/11	Make additional proofreading, technical and substantive revisions to response to YES' memorandum in opposition; continue to review cited authorities for purposes of same.	380 8 - 90
	Kevin W. Cox 4.00 hours at 200.00 per hour.	800.00
04/28/11	Continue preparation of AUF's 2nd Supplemental Response to OPC POD No. 113; participate in conference call with M. Hopper, AUF re: legal invoices and discovery response.	% <sub>2</sub>
	Georgianna Hatch 1.80 hours at 155.00 per hour.	279.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000178 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

	Nati		
	Continue to review and analyze OPC's "analysis" of Class C utility companies' costs; continue to prepare response thereto; multiple phone calls with Troy Rendell regarding same.  D. Bruce May 1.40 hours at 390.00 per hour.	8	546.00
04/28/11	Call from YES counsel regarding Motion for Protective Order; review correspondence from Ralph Jaeger regarding same; respond to YES counsel.  D. Bruce May .40 hours at 390.00 per hour.		156.00
50	Continue to review OPC's fifth set of interrogatories and fifth request to produce of documents; analyze documents responsive to request; multiple phone calls with client regarding discovery.  D. Bruce May 1.80 hours at 390.00 per hour.	26	702.00
04/28/11	Research and analyze water quality issues associated with YES response; review water quality analysis; multiple phone calls with Troy Rendell; multiple phone calls with Mary Hopper; finalize and file response to YES memorandum in opposition to rate case.  D. Bruce May 3.20 hours at 390,00 per hour.	*	1248.00
04/29/11	Continue to prepare rebuttal to OPC's "Class C" utility company comparative analysis; multiple phone calls to client; continue to review and revise response.  D. Bruce May 2.50 hours at 390.00 per hour.		975.00
	24		
04/29/11	Continue to review and prepare responses to OPC's fourth set of discovery; call from client regarding discovery responses.  D. Bruce May 1.50 hours at 390.00 per hour.		585.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000179 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc., 762 W. Lancaster Avenue Bryn Mawr, PA 19010 June 3, 2011 Invoice 2657758 Page 15

Total Fees for Professional Services 40,612.00

9.				
Name	Title	Hours	Rate	Value
May, D. Bruce	Partner	80.80	390.00	31,512.00
Cox, Kevin W.	Associate	23.80	200.00	4,760.00
Hatch, Georgianna	Paralegal	28.00	155.00	4,340,00

Reimbursable costs through April 30, 2011

DAVID L. BUSSEY 4948 BRITNI WAY ZEPHYRHILLS FL 33541

03/01/11	OTHER		88.50
	D. Bruce May; Library Purchases; Lexis Nexis Research Charges for March; Lexis Nexis Research	rch	400
04/04/11	Charges for March; 03/01/11		6.63
04/04/11	Local Travel Van Madden; Mileage - Local; Deliver package ( Caroline Klancke and Ralph Jaeger with the Florida Public Service Commission.; 04/04/11	to	0.03
04/07/11	Messenger Service - 04/04/11		7.00
04/19/11	Delivery Services/Messengers		8.23
04/15/11	United Parcel Service		lit
	DAVID L. BUSSEY		
	4948 BRITNI WAY ZEPHYRHILLS FL 33541	100	9
04/19/11	Delivery Services/Messengers	£	8.23
20	United Parcel Service KENNETH M. CURTIN		2
	ADAMS AND REESE LLP		
	150 SECOND AVENUE NORTH		
04/19/11	SAINT PETERSBURG FL 33701 Delivery Services/Messengers United Parcel Service		0.57
8	"		

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000180 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

04/19/11	Local Travel	5.10
04/45/44	Van Madden; Mileage - Local; Deliver package to	N
74	Caroline Klancke at the Florida Public Service	
1	Commission.; 04/19/11	
04/21/11	Messenger Service - 04/19/11	6.00
04/28/11	Delivery Services/Messengers	8.79
00,,	United Parcel Service	
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	570 OSPREY LAKES CIRCLE	
	CHULUOTA FL 32766	55
	USER DEFINED 2: 1ZX90W950155096929	
04/28/11	Delivery Services/Messengers	8.23
00,00,00	United Parcel Service	
	KENNETH M. CURTIN	
	ADAMS AND REESE LLP	
	150 SECOND AVENUE NORTH	4
-	SAINT PETERSBURG FL 33701	
	USER DEFINED 2: 1ZX90W950157230538	
04/29/11	Local Travel	6.63
V	Barry C. Ivey; Mileage - Local; Florida Public	
	Service Commision; Deliver envelope to Patti	*
	Daniel for B May; 04/29/11	
	\$tt	
	Copying	383.40
25	Telephone	10.24
	Online Research	393.93
	Postage	23.76
	φ - Â	
	Total Reimbursable Costs\$	965.24
	Current Billing for this Matter	41,577.24
	BALANCE DUE THIS INVOICE\$	41,577.24

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000181 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 June 3, 2011 Invoice 2657758 Page 17

61,663.53

#### OUTSTANDING INVOICE SUMMARY

INVOICE

DATE

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AMOUNT

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000182 of 000737



NEW VENDOR

# AQUA FLORIDA A/P INVOICE INPUT DOCUMENT COMPANY NUMBER: 33

VENDOR NAME.	Holland & Palight, CCI			T	E 10	
VENDOR NUMBER:	29	9192		INVOICE DATE:	6/3/2011	* T
REMIT TO:	P.O. Box 864084 Orlando, FL 32886-4084		nengi 22	DUE DATE:	Upon Receipt	* * * **
INVOICE NUMBER:		7752		INVOICE AMOUNT:	\$10,267.84	a <sub>e</sub>
DESCRIPTION:	For services rendered - F	lorida Rate Case - Q	SM issue		nië G	
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SPECIAL INST		2		ENCLOSURE	(CHECK )	
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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000183 of 000737

Law Offices

HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

Atlanta Bethesda Boston

Lakeland Los Angeles

Miami New York

Chicago Ft. Lauderdale No. Virginia Jacksonville Orlando

International:

Abu Dhabi Beijing Mexico City\*

Tallahassee Tampa

San Francisco

Portland \*

Washington, D.C. West Palm Beach

\*Representative Office

June 3, 2011 Invoice 2657752

TERMS: DUE ON RECEIPT

REMITTANCE COPY (PLEASE RETURN WITH YOUR PAYMENT)

Our Matter #117542.00001 Florida Rate Case

BY:

Fees for Professional Services Reimbursable Costs

10,001.00 266.84

INVOICE TOTAL

BALANCE DUE THIS INVOICE

OUTSTANDING INVOICE SUMMARY

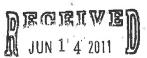
INVOICE AMOUNT DATE 05/05/11 1,423.50 2648133

10,267.84

RECEIVED JUN 2 9 2011 ACCOUNTS PAYABLE

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000184 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010



June 3, 2011 Invoice 2657752 Page 2 REMITTANCE COPY

BY: .....

MATTER BALANCE BROUGHT FORWARD:

1,423.50

TOTAL DUE

11,691.34

To remit payment by WIRE TRANSFER:

Domestic Wires

International Wires

Wachovia Bank NA 200 S. Biscayne Blvd Miami, F1 33131 ABA # .063000021 . Weils Fargo Bank NA Plaza Building PA4918 101 N Independence Mall East Philadelphia, PA 19106

FOR CREDIT TO: :
Holland & Knight LLP
ACCT. #2090002390441

International Swift: PNBPUS33
ABA #026005092

FOR CREDIT TO: Holland & Enight LLP ACCT. #2090002390441

Please indicate Holland & Knight INVOICE or MATTER number as Beneficiary Reference in the wire.

To remit payment by COURIER DELIVERY, please use the following address:

Holland & Knight LLP Suite 854084 11050 Lake Underhill Road Orlando, FL 32825-5016

06270

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000185 of 000737

Law Offices

#### HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819

Lakeland Atlanta Los Angeles Bethesda Boston Miami New York Chicago Ft. Lauderdale No. Virginia Jacksonville Orlando

International: Abu Dhabi Portland San Francisco Beijing Tallahassee Tampa

Mexico City\* Washington, D.C. West Palm Beach

\*Representative Office

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

June 3, 2011 2657752 Invoice Page 1 TERMS: DUE ON RECEIPT

For professional services rendered through April 30, 2011 in connection with the following:

Our Matter #117542.00001 Florida Rate Case

	6		
04/01/11	Review OPC's response to QSM report; begin preparation of analysis regarding same.	×	÷
	D. Bruce May 1.50 hours at 365.00 per hour.	547.50	**
04/04/11	Review OPC's response to final QSM report; continue to response thereto.		
	D. Bruce May 1.50 hours at 365.00 per hour.	547.50	
	Review prior discovery responses provided to		
	OPC in QSM docket.  D. Bruce May 1.40 hours at 365.00 per hour.	511,00	
04/05/11	Continue to review OPC's response to final QSM	× ×	
04/03/11	report; research regarding filing OPC's quality		
	of service pleading in QSM docket.  D. Bruce May 1.10 hours at 365.00 per hour.	401.50	
04/05/11	Continue to review and prepare reply to OPC's		
	response to final QSM report.  D. Bruce May 1.70 hours at 365.00 per hour.	620.50	l i

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000186 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

04/06/11	Continue to review QSM document filed by OPC.			
	D. Bruce May 1.10 hours at 365.00 per hour.	9	401.50	
			10	
04/07/11	Continue to prepare reply to OPC's latest		3	
	filing.			
	D. Bruce May .50 hours at 365.00 per hour.		182.50	
19	0 (25 ft Mr.			
04/08/11	Continue to review and prepare reply to OPC's			
03,00,11	response to Final QSM Report.			
	D. Bruce May 3.10 hours at 365.00 per hour.	= 1	131,50	
	D. Didde ing Districted at the property		-	
04/09/11	Continue to review OPC's response to Final QSM			
03/03/11	Report; continue to prepare reply thereto;			
10	research regarding billing issues.			
0.	D. Bruce May 1.60 hours at 365.00 per hour.	= 0	584.00	
	D. Bruce may 1.00 hours at 303.00 per mour.		501100	
04/10/11	Continue to prepare response to OPC's response	52	100	
04/10/11	to Final QSM Report.			
97	D: Bruce May 2.50 hours at 365.00 per hour.		912.50	
	D. Bruce May 2.30 Hours at 365.00 per hour.		244.30	
04/11/11	Continue to prepare reply to OPC's response to		,	
	final QSM report; research and analysis			
	regarding quality of service issues; multiple		20 2	
	phone calls to Kim Joyce; multiple phone calls			
	to Troy Rendell.			
. •	D. Bruce May 4.80 hours at 365.00 per hour.	1	1752.00	
	D. Bruce May 4.80 Hours at 303.00 per hour.	. 1	3	
04/12/11	Prepare and file reply to OPC's response to			
04/12/11	final QSM report; multiple phone calls to Troy	*:		
	Rendell; multiple phone calls to Kim Joyce.			
-	D. Bruce May 5.20 hours at 365.00 per hour.	245	1898.00	
V	. D. Bruce May 5.20 hours at 505.00 per hour.		2030.00	
04/14/11	Pourious Airgonomy regressed to OPC in OFM		,4	
04/14/11	Review discovery responses to OPC in QSM docket.	1 2		
	D. Bruce May 1.10 hours at 365.00 per hour.	×	401.50	
	D. Bruce rmy 1,10 hours at 505,00 per hour.			
04/29/11	Review "hard water" issues associated with QSM.	u <sup>2</sup>		
	D. Bruce May 30 hours at 365.00 per hour.		109.50	
	.D. Bruce may30 nours at 363.00 per nour.		103.50	

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000187 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 June 3, 2011 Invoice 2657752 Page 3

Total Fees for Professional Services ......\$ 10,001.00

Name	Title		Hours	Rate	Value
May, D. Bruce	 Partner	120	27.40	365,00	1.0,001.00

Reimbursable costs through April 30, 2011

#(W)		M & M	
03/01/11	OTHER	88.00	
	D. Bruce May; Library Purchases; Lexis Nexis		
	Research Charges for March; Lexis Nexis Research	A	
	Charges for March; 03/01/11		
04/01/11	Local Travel	5.10	
g ff 25 S4	Eric G. Kent; Mileage - Local; Aqua Utilities of		
	Florida; Deliver notebook to Troy Rendell for		
	Bruce May; 04/01/11		
04/13/11	Local Travel	6.12	
	Eric G. Kent; Mileage - Local; Public Service		
	Commission; File with PSC for Bruce May;	(a)	
	04/13/11		- 1
04/19/11	Messenger Service - 04/12/11	6.00	
	Copying	149.20	
	Postage	12.42	195
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8	Total Reimbursable Costs	\$ <sub>•</sub> 266.	84
18	e e a <sup>ll</sup>		***
	Current Billing for this Matter	10,267.	84
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34 - 25	BALANCE DUE THIS INVOICE	\$ 10,267;	84

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000188 of 000737

Kimberly A. Joyce
Assistant Rate Counsel
Aqua America, Inc.
762 W. Lancaster Avenue
Bryn Mawr, PA 19010

June 3, 2011 Invoice 2657752 Page 4

#### OUTSTANDING INVOICE SUMMARY

DATE		TMAOTCE		AMOUNT					
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TOTAL DUE .....\$ 11,691.34

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000189 of 000737



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### **AQUA FLORIDA** A/P INVOICE INPUT DOCUMENT COMPANY NUMBER 33

VENDOR NAME	Holland & Knight LLP					
VENDOR NUMBER	29192			INVOICE DATE	6/17/2011	
REMIT TO	P O Box 864084 Orlando FL 32886 4084			DUE DATE	Upon Receipt	
INVOICE NUMBER	OICE NUMBER 2664577			INVOICE AMOUNT	\$4 089 00	
DESCRIPTION	For services rendered Florida	Rate Case QS	M issue		-	
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SPECIAL INST	RUCTIONS			ENCLOSURE	(CHECK )	
Please return check to	Kelly when cut			OTHER		
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					JUL 1 1 2011	
				AC	CCOUNTS PAYABLE	

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000190 of 000737

Law Offices

HOLLAND & KNIGHT LLP

P O Box 864084 Orlando F1 32886-4084

Assistant Rate Counsel Aqua America Inc

762 W Lancaster Avenue Bryn Mawr PA 19010

(813) 901-4180 EIN 59-0663819

Kimberly A Joyce

Atlanta Bethesda Boston Chicago

Lakeland Los Angeles Miami New York

Portland San Francisco Tallahassee Tampa Ft Lauderdale No Virginia Washington D C

West Palm Beach

International Abu Dhab Berging Mexico City

Representative Office

Jacksonville Orlando

June 17 2011 Invoice 2664577

TERMS DUE ON RECEIPT

REMITTANCE COPY (PLEASE RETURN WITH YOUR PAYMENT)

Our Matter #117542 00001 Florida Rate Case

Fees for Professional Services Reimbursable Costs

\$ 4 088 00 1 00

INVOICE TOTAL

BALANCE DUE THIS INVOICE

4 089 00 \$ \$ 4 089 00

OUTSTANDING INVOICE SUMMARY

DATE ------06/03/11 INVOICE

AMOUNT

2657752

10 267 84

BA

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000191 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010 June 17 2011 Invoice 2664577 Page 2 REMITTANCE COPY

MATTER BALANCE BROUGHT FORWARD

10 267 84

TOTAL DUE

14 356 84

FDBBBBBBBB

To remit payment by WIRE TRANSFER

Domestic Wires

International Wires

Wachovia Bank NA 200 S Biscayne Blvd Miami F1 33131 Wells Fargo Bank NA Plaza Building PA4918 101 N Independence Mall East

ABA # 063000021

Philadelphia PA 19106

FOR CREDIT TO Holland & Knight LLP International Swift PNBPUS33

ABA #026005092

ACCT #2090002390441

FOR CREDIT TO
Holland & Knight LLP
ACCT #2090002390441

Please indicate Holland & Knight INVOICE or MATTER number as Beneficiary Reference in the wire

To remit payment by COURIER DELIVERY please use the following address

Holland & Knight LLP Suite 864084 11050 Lake Underhill Road Orlando FL 32825 5016

06270

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000192 of 000737

Law Offices

#### HOLLAND & KNIGHT LLP

P O Box 864084 Orlando Fl 32886-4084 (813) 901-4180 EIN 59-0663819

Lakeland Atlanta Bethesda Miami Boston New York Chicago Ft Lauderdale No Virginia Washington D C Jacksonville Orlando

International Abu Dhabi Portland Los Angeles San Francisco Beijing Mexico City Tallahassee Tampa west Palm Beach

Representative Office

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

June 17 2011 Invoice 2664577 Page 1 TERMS DUE ON RECEIPT

For professional services rendered through May 31 2011 in connection with the following

Our Matter #117542 00001 Florida Rate Case

	M .		
05/02/11	Continue to prepare for QSM agenda on May 24 D Bruce May 1 20 hours at 365 00 per hour	438	00
05/04/11	Continue to review complaint issues associated		12
03,01,11	with environmental compliance		
	D Bruce May 90 hours at 365 00 per hour	328	50
05/09/11	Continue to prepare QSM environmental analysis		
03/03/11	and summarize water quality issues associated		
	with upcoming agenda conference		
	D Bruce May 50 hours at 365 00 per hour	182	50
05/10/11	Continue to review complaints environmental		
	compliance issues and staff recommendation		
	continue to prepare for agenda conference		
	D Bruce May 1 10 hours at 365 00 per hour	401	50
05/11/11	Continue to review environmental complaints		
	associated with QSM docket	400	50
	D Bruce May 1 10 hours at 365 00 per hour	401	50

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000193 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010 June 17 2011 Invoice 2664577 Page 2

05/12/11	Review quality of service issues associated with QSM recommendation		
	D Bruce May 1 20 hours at 365 00 per hour	438	00
05/12/11	Call from Mary Hopper regarding staff recommendation		
	D Bruce May 30 hours at 365 00 per hour	109	50
05/13/11	Continue to review standards of review for		
	complaints D Bruce May 80 hours at 365 00 per hour	292	00
05/19/11	Call from Pasco County regarding sewage spill issue call from Troy Rendell call from Patricia Williams call to Florida Public Service Commission regarding water interruption issue		
	D Bruce May 1 10 hours at 365 00 per hour	401	50
05/20/11	Continue to review environmental compliance issues review consent order conference regarding Jungle Den consent order call from Florida Public Service Commission regarding water cut off issue	328	50
	D Bruce May 90 hours at 365 00 per hour	320	50
05/26/11	Call from Ralph Jaeger regarding environmental compliance issue call from Preston Luitweiler research and analysis regarding additional reporting requirements call from Florida Public Service Commission staff call from		
	Florida Department of Environmental Protection D Bruce May 1 40 hours at 365 00 per hour	511	00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000194 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010 June 17 2011 Invoice 2664577 Page 3

05/31/11 Multiple phone calls from Florida Public
Service Commission staff regarding outstanding
consent orders and status of consent orders
review correspondence from EPA review
correspondence from Florida Department of
Environmental Protection concerning Pasco
County issue
D Bruce May 70 hours at 365 00 per hour

255 50

Total Fees for Professional Services

\$ 4 088 00

Name	Title	Hours	Rate	Value
May D Bruce	Partner	11 20	365 00	4 088 00

Reimbursable costs through May 31 2011

05/16/11 Messenger Service - 05/06/11

1 00

Total Reimbursable Costs	\$	1	00
Current Billing for this Matter	4	089	00
BALANCE DUE THIS INVOICE	\$ 4	089	00

#### OUTSTANDING INVOICE SUMMARY

DATE	INVOICE	AMOUNT
06/03/11	2657752	10 267 84

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000195 of 000737

Kimberly A Joyce
Assistant Rate Counsel
Aqua America Inc
762 W Lancaster Avenue
Bryn Mawr PA 19010

June 17 2011 Invoice 2664577 Page 4

MATTER BALANCE BROUGHT FORWARD

TOTAL DUE

10 267 84 ------\$ 14 356 84 -----

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000196 of 000737



**AQUA FLORIDA** A/P INVOICE INPUT DOCUMENT COMPANY NUMBER 33

	-
NEW VENDOR	

VENDOR NAME	Holland & Knight LLP		-	
VENDOR NUMBER	29192		INVOICE DATE	7/26/2011
REMIT TO	P O Box 864084 Orlando FL 32886 4084		_ DUE DATE	Upon Receipt
INVOICE NUMBER	2677112	77	INVOICE AMOUNT	\$13 063 92
DESCRIPTION	For services rendered 2010 Test Year R	ate Case		

INVOICE NUMBER	2	677112	- V	INVOICE AMOUNT	\$13 063 92
DESCRIPTION	For services rendered	2010 Test Year F	tate Case		-
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		ACCOOK	G/L SUB		
ACC	DUNTING UNIT	G/L ACCT		AMOUNT	ACTIVITY NUMBER
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		RECEN	<b>VED</b>	Other	
SPECIAL INST	RUCTIONS	RECEIVANG 2	4 2011	ENCLOSURE	(CHECK )
Please return check to Thanks	Neny when cut	- OUNT	IS PAYABLE	OTHER	
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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000197 of 000737

Law Offices

HOLLAND & KNIGHT LLP

P O Box 864084 Orlando Fl 32886-4084 (813) 901-4180 EIN 59-0663819

Atlanta Bethesda

Boston

Chicago

Lakeland Los Angeles

Miami

New York

Portland

International Abu Dhabi

San Francisco

Tallahassee

Beijing Mexico City\*

Tampa

Pt Lauderdale No Virginia Washington D C West Palm Beach

\*Representative Office

Jacksonville Orlando

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr, PA 19010

July 26, 2011 Invoice 2677112

TERMS DUE ON RECEIPT

REMITTANCE COPY (PLEASE RETURN WITH YOUR PAYMENT)

BY

Our Matter #117542 00006 2010 Test Year Rate Case

Fees for Professional Services Reimbursable Costs

12 976 00 87 92

INVOICE TOTAL

13 063 92 \_\_\_\_\_

BALANCE DUE THIS INVOICE

13 063 92

OUTSTANDING INVOICE SUMMARY

DATE

INVOICE

AMOUNT

-----06/17/11

2664574

------44 953 41

MATTER BALANCE BROUGHT FORWARD

44 953 41

TOTAL DUE

RECEIVED AUG 2 4 2011

58 017 33

ACCOUNTS PAYABLE

=========

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000198 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr, PA 19010 July 26 2011 Invoice 2677112 Page 2 REMITTANCE COPY

To remit payment by WIRE TRANSFER

Domestic Wires

International Wires

Wachovia Bank NA
200 S Biscayne Elvd
Miami Fl 33131
ABA # 063000021

Wells Fargo Bank NA

Flaza Building PA4918

101 N Indspendence Mall East

Philadelphia PA 19106

Account #2090002390441

International Swift PNSPUS33

FOR CREDIT TO
Holland & Knight LLP
ACCT #2090002390441

FOR CREDIT TO Holland & Knight LLP

Please indicate Holland & Knight INVOICE or MATTER number as Beneficiary Reference in the wire

To remit payment by COURIER DELIVERY, please use the following address

Holland & Knight LLP Suite 864084 11050 Lake Underbill Road Orlando FL 32825 5016

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000199 of 000737

Law Offices

HOLLAND & KNIGHT LLP

P O Box 864084 Orlando Fl 32886-4084 (813) 901-4180 EIN 59-0663819

Atlanta Lakeland Bethesda Miami Boston

Los Angeles New York Ft Lauderdale No Virginia Washington D C Jacksonville Orlando

Portland San Francisco Tallahassee

Abu Dhabı Beljing Mexico City\*

International

Татра West Palm Beach

\*Representative Office

Chicago

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

July 26 2011 Involce 2677112 Page 1 TERMS DUE ON RECEIPT

For professional services rendered through June 30 2011 in connection with the following

Our Matter #117542 00006 2010 Test Year Rate Case

06/01/11 Continue to review PAA process, review possible settlement review cross-petition opportunities call from Florida Public Service Commission staff regarding additional documents and revised staff workpapers call from Troy Rendell, call from Kim Joyce, call from Chris Franklın D Bruce May 3 10 hours at 390 00 per hour

1209 00

06/02/11 Multiple calls from Lisa Bennett at Florida Public Service Commission regarding additional staff workpapers research and analysis regarding outstanding discovery issues review confidentiality issues, call from Troy Rendell, call from Kim Joyce call from Mary Hopper call from Chris Franklin D Bruce May 1 30 hours at 390 00 per hour

507 00

06/02/11 Receive and review report of Public Service Commission Agenda Conference 20 hours at 200 00 per hour Gigi Rollini

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000200 of 000737

Kimberly A Joyce
Assistant Rate Counsel
Aqua America Inc
762 W Lancaster Avenue
Bryn Mawr PA 19010

July 26 2011 Invoice 2677112 Page 2

06/03/11	Continue to review PAA issues call from		
	Florida Public Service Commission staff		
	regarding discovery issues call from Troy		
	Rendell call from Kim Joyce	251	0.0
	D Bruce May 90 hours at 390 00 per hour	351	00
06/06/11	Multiple phone calls to Troy Rendell extended phone conference with Kim Joyce continue to review transcript call from Mary Hopper regarding response to customer concerns and statements made at May 24th hearing continue to prepare analysis regarding outstanding issues to address prior to PAA issuance call from Preston Luitweiler regarding EPA issues call from Tricia Williams multiple phone calls from Florida Public Service Commission staff		
	counsel regarding additional documents		
	D Bruce May 1 90 hours at 390 00 per hour	741	00
06/07/11	Call from Troy Rendell review proposed rates call from Florida Public Service Commission counsel	4	
	D Bruce May 40 hours at 390 00 per hour	156	UU
06/07/11	Continue to prepare for likely Office of Public Counsel Protest Gigi Rollini 20 hours at 200 00 per hour	40	00
06/08/11	Extended phone conference with Florida Public Service Commission staff regarding workpapers call from Troy Rendell call from client D Bruce May 60 hours at 390 00 per hour	234	00
06/09/11	Call from staff regarding workpapers meeting with Florida Public Service Commission staff regarding workpapers call from Troy Rendell regarding same review protest issues review protocol for filing cross-petition call from		

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000201 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America, Inc 762 W Lancaster Avenue Bryn Mawr, PA 19010 July 26, 2011 Invoice 2677112 Page 4

06/15/11	Review test year approval letter draft for Chuluota call from Troy Rendell D Bruce May 70 hours at 390 00 per hour	273	00
06/15/11	Phone conference with Kim Joyce Judy Wallingford Troy Rendell and Chris Franklin regarding PAA issues, continue to review possible cross-petition issues research and analysis regarding notice issues and right to implement PAA rights in the event of a protest call from Florida Public Service Commission counsel call from Mary Hopper regarding billing issues call from Kim Joyce regarding YES		
	D Bruce May 2 90 hours at 390 00 per hour	1131	00
06/15/11	Continue to prepare for potential protest Gigi Rollini 10 hours at 200 00 per hour	20	00
06/16/11	Client correspondence regarding public records request		
	Gigi Rollini 40 hours at 200 00 per hour	80	00
06/17/11	Multiple phone calls from Florida Public Service Commission staff review intervention issues review public records issues call from Florida Public Service Commission counsel call from Troy Rendell call from Chris Franklin, call from Kim Joyce		
	D Bruce May 1 40 hours at 390 00 per hour	546	00
06/17/11	Continue to prepare for protest  Gigi Rollini 20 hours at 200 00 per hour	40	00
06/20/11	Call from Troy Rendell D Bruce May 40 hours at 390 00 per hour	156	00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000202 of 000737

Kimberly A Joyce
Assistant Rate Counsel
Aqua America Inc
762 W Lancaster Avenue
Bryn Mawr PA 19010

July 26, 2011 Invoice 2677112 Page 5

06/21/11	Continue to review issues associated with cross-petition, call from client call from Florida Public Service Commission  D Bruce May 1 10 hours at 390 00 per hour	429	00
06/22/11	Multiple phone calls to Troy Rendell review cross-petition issues, continue to develop cross-petition, review outstanding discovery/confidentiality issues, call from Kim Joyce		
	D Bruce May 80 hours at 390 00 per hour	312	00
06/23/11	Call from Kim Joyce regarding regulatory		
	D Bruce May 30 hours at 390 00 per hour	117	00
06/23/11	Continue to review cross-petition issues continue to prepare letter implementing PAA rates, review PAA rate issues, calls from Troy		
	Rendell D Bruce May 1 50 hours at 390 00 per hour	585	00
06/25/11	Continue to review and analyze cross-petition		
	D Bruce May 30 hours at 390 00 per hour	117	00
06/27/11	Review cross-petition issues research and analysis regarding additional discovery still outstanding		
	D Bruce May 1 10 hours at 390 00 per hour	429	00
06/28/11	Continue to prepare notice of intent to implement PAA rates call from Troy Rendell regarding rate case issues review correspondence		
	D Bruce May 1 70 hours at 390 00 per hour	663	00

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

July 26 2011 Invoice 2677112 Page 6

06/29/11 Continue to analyze PAA issues continue to prepare responses to customer comments at the May 24 Agenda

2 20 hours at 390 00 per hour D Bruce May

858 00

06/30/11 Respond to customer concerns expressed at May 24 Agenda Conference, extended phone conference with Mary Hopper and Troy Rendell, continue to review notice issues, conference call with Kim Joyce, Troy Rendell Mary Hopper regarding rate case

D Bruce May 2 10 hours at 390 00 per hour

819 00

12,976 00

\$ Total Fees for Professional Services

Value Title Hours Rate Name 12 636 00 32 40 390 00 May D Bruce Partner 1 70 200 00 340 00 Rollini Gigi Associate

Reimbursable costs through June 30 2011

Telephone

6 00 06/23/11 Messenger Service - 06/21/11 80 00 Facsımıle 1 92

Total Reimbursable Costs	\$ <b>87</b> 9	)2
Current Billing for this Matter	13 063 9	}2
BALANCE DUE THIS INVOICE	\$ 13,063 9	€2

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000204 of 000737

Kimberly A Joyce
Assistant Rate Counsel
Aqua America Inc
762 W Lancaster Avenue
Bryn Mawr PA 19010

July 26 2011 Invoice 2677112 Page 7

## OUTSTANDING INVOICE SUMMARY

DATE	INVOICE	AMOUNT		
06/17/11	2664574	44 953 41		

MATTER BALANCE BROUGHT FORWARD 44,953 41

TOTAL DUE \$ 58 017 33

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000205 of 000737





# AQUA FLORIDA A/P INVOICE INPUT DOCUMENT COMPANY NUMBER 33

# **RECEIVED**

SEP 0 2 2011

VENDOR NAME	Holland & Knight LLP				ACCOUNTS PAYAB
VENDOR NUMBER	29192			INVOICE DATE	8/19/2011
REMIT TO	P O Box 864084 Orlando FL 32886-4084			DUE DATE	Upon Receipt
INVOICE NUMBER	2687086			INVOICE AMOUNT	\$27 673 09
DESCRIPTION	For services rendered 2010	Test Year Rate C	888		_
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ACC	OUNTING UNIT	G/L ACCT	ACCT	AMOUNT	ACTIVITY NUMBER
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TOTAL				\$27 673 09	0
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SPECIAL INST				ENCLOSURE	(CHECK )
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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000206 of 000737

Law Offices

HOLLAND & KNIGHT LLP

Atlanta Betheada

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International Abu Dhabl

P O Box 864084 Orlando, Fl 32886-4084

(813) 901-4180 EIN 59-0663819

Los Angeles Boston Miami

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West Palm Beach

\*Representative Office

Kimberly A Joyce Assistant Rate Counsel Aqua America, Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

August 19, 2011 Invoice 2687086

TERMS DUE ON RECEIPT

REMITTANCE COPY (PLEASE RETURN WITH YOUR PAYMENT) BY

Our Matter #117542 00006 2010 Test Year Rate Case

Fees for Professional Services Reimbursable Costs

\$ 27,305 00 368 09

INVOICE TOTAL

27,673 09

BALANCE DUE THIS INVOICE

27 673,09

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OUTSTANDING INVOICE SUMMARY

DATE ----- INVOICE

AMOUNT

07/26/11

2677112

-------13,063 92

MATTER BALANCE BROUGHT FORWARD

13,063 92 -------

TOTAL DUE

40,737 01 \$ \*\*\*\*

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000207 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America, Inc 762 W Lancaster Avenue Bryn Mawr, PA 19010 August 19, 2011 Invoice 2687086 Page 2 REMITTANCE COPY

#### To remit payment by WIRE TRANSFER

#### Domestic Wires

#### International Wires

Wells Fargo Bank NA

Wachovia Bank NA
200 S Biscayne Blvd
Miami Fl 33131
ABA # 063000021

Plaza Bulding PA4918

101 N Independence Wall Bast
Philadelphia PA 19106

Account #2090002390441

International Swift PMBPUS33

FOR CREDIT TO
Holland & Knight LLP
ACCT #2090002390441

FOR CREDIT TO Holland & Enight LLP

Please indicate Holland & Knight INVOICE or MATTER number as Beneficiary Reference in the wire

To remit payment by COURIER DELIVERY, please use the following address

Holland & Knight LLP Suite 864084 11050 Lake Underhill Road Orlando FL 32825 5016

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000208 of 000737

Law Offices HOLLAND & KNIGHT LLP

Atlanta Lakeland Bethesda Log Angeles Boston Miami

Portland San Francisco Tallahassee

Tampa

Abu Dhaba Beljing Maxico City\*

International

P O Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819

Chicago Ft Lauderdale No Virginia Washington D C Jacksonville Orlando

New York

West Palm Beach

\*Representative Office

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

August 19 2011 2687086 Invoice Page 1 TERMS DUE ON RECEIPT

For professional services rendered through July 31, 2011 in connection with the following

Our Matter #117542 00006 2010 Test Year Rate Case

07/01/11 Review protests filed by OPC and Wambsgan (1 2), prepare Cross-Petition (1 6), prepare and file notice of implementation of PAA rates (6) D Bruce May 3 40 hours at 390 00 per hour

1326 00

07/01/11 Receive and begin to review Office of Public Counsel s Protest Petition (2), prepare for Cross-Petition (2) 40 hours at 200 00 per hour Gigi Rollini

80 00

07/03/11 Continue to analyze Office of Public Counsel's Protest Petition in light of Public Service Commission's Order 90 hours at 200 00 per hour Gigi Rollini

180 00

07/05/11 Strategy conference with B May to discuss OPC's Petition protesting PAA ( 6) research legislative session information (2) 80 hours at 155 00 per hour Georgianna Hatch

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000209 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America, Inc 762 W Lancaster Avenue Bryn Mawr, PA 19010 August 19, 2011 Invoice 2687086 Page 2

07/05/11 Continue to review and analyze protest of PAA
Order filed by Kelly Sullivan on behalf of Lucy
Wambsgan (4) continue to review and analyze
protest filed by OPC (6), analyze issues that
are stipulated (5), begin development of
cross-petition (4) phone conference with Kim
Joyce (3), phone conference with Troy Rendell
(3), call from Chris Franklin (3), meeting
with paralegal (Georgianna Hatch) and associate
(Gigi Rollini) to discuss OPC protest and
develop cross-petition and other issues
associated with formal administrative hearing
(7)
D Bruce May 3 50 hours at 390 00 per hour

1365 00

07/05/11 Prepare for and attend strategy meeting (7), continue to analyze next action in light of Office of Public Counsel s Protest Petition (7) analyze Lucy Wambsgan's Protest Petition filed July 1, 2011 (4)
Gigi Rollini 1 80 hours at 200 00 per hour

360 00

07/06/11 Continue to review PAA order for potential cross-petition issues (4), review petition on PAA filed by Ms Lucy Wambsgan (2), continue to review petition on PAA filed by OPC (4), call from Troy Rendell (2), call from Kim Joyce (2) review potential discovery issues associated with formal administrative proceeding (3) continue to review analyze and prepare cross-petition (7), review issues associated with implementation of PAA rates (3), review potential refund issues associated with PAA rates (3), review corporate undertaking issue (3)

D Bruce May 3 30 hours at 390 00 per hour

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000210 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America, Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

07/06/11	Continue to address issues stemming from Office of Public Counsel's Protest Petition and prepare Cross-Petition Gigi Rollini 1 40 hours at 200 00 per hour	280	00
	<b>7831</b> 10411111		
07/07/11	Continue to review and analyze petition on PAA filed by Wambsgan (5), continue to review and analyze petition on PAA filed by OPC (6), review settlement opportunities (4), review rate case expense issues (5), continue to develop cross-petition (13), multiple phone calls to Kim Joyce (6), multiple phone calls to Troy Rendell (6)		
	D Bruce May 4 50 hours at 390 00 per hour	1755	00
07/07/11	Continue to prepare Cross-Petition (6), continue to determine likely Protest schedule based on similar Public Service Commission Protest Cases from a PAA order (10) Gigi Rollini 160 hours at 200 00 per hour	320	00
07/08/11	Strategy conference with B May to finalize response to OPC's Petition protesting PAA Georgianna Hatch 50 hours at 155 00 per hour	77	50
07/08/11	Call to JR Kelly regarding petition on proposed agency action  D Bruce May 20 hours at 390 00 per hour	78	00
07/08/11	Review petition on proposed agency action filed by Wambsgan (2) continue to review petition on proposed agency action filed by OPC (2) continue to prepare cross-petition (9), call from Kim Joyce (2) call from Chris Franklin (2)		
	D Bruce May 1 70 hours at 390 00 per hour	663	00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000211 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America Inc 762 W Lancaster Avenue Bryn Mawr, PA 19010

07/08/11	Continue to determine likely schedule for Protest deadlines/hearings in light of statutory and rule requirements and Public Service Commission precedent (1 3), prepare for and attend strategy meeting (1 2)		
	Gigi Rollini 2 50 hours at 200 00 per hour	500	00
07/11/11	Assist with finalizing Aqua's Cross Petition re OPC's Petition protesting PAA Georgianna Hatch 20 hours at 155 00 per hour	31	00
	Georgianna nacch 20 nomb ac 133 00 por 1001		
07/11/11	Edit and finalize cross-petition D Bruce May 50 hours at 390 00 per hour	195	00
07/11/11	Call from client regarding cross-petition D Bruce May 20 hours at 390 00 per hour	78	00
07/11/11	Finalize and prepare Cross-Petition for filing/service in compliance with administrative rules (1 1), receive and review YES Cross-Petition (1 2)		
	Gigi Rollini 2 30 hours at 200 00 per hour	460	00
07/12/11	Review and analyze cross-petition filed by YES D Bruce May 60 hours at 390 00 per hour	234	00
07/13/11	Phone conference with client regarding cross-petition filed by YES (3), continued review notice issues associated with implementation of PAA rates (3)	074	0.0
	D Bruce May 60 hours at 390 00 per hour	234	UU

Kimberly A Joyce Assistant Rate Counsel Aqua America, Inc 762 W Lancaster Avenue Bryn Mawr, PA 19010

07/14/11	Call from Ralph Jaeger regarding implementation of PAA rates (1), continue to review issues and possible stipulations associated with petitions and cross-petitions of PAA order (6), call from Troy Rendell (1) conference call with Chris Franklin (1), conference call with Kim Joyce (2)  D Bruce May 1 10 hours at 390 00 per hour	429	00
07/15/11	Prepare for meeting with OPC (2), calls to and from PSC staff counsel re procedural dates (2), research and analysis re stipulation issues relating to scope of protests (4)	312	0.0
	D Bruce May 80 hours at 390 00 per hour	314	00
07/15/11	Review outstanding discovery issues D Bruce May 30 hours at 390 00 per hour	117	00
07/15/11	Meeting with public counsel, J R Kelly D Bruce May 1 20 hours at 390 00 per hour	468	00
07/18/11	Review discovery files to determine outstanding discovery motions (1 0) prepare memorandum restatus of all discovery motions to date (4), review PSC's request for matrix justification regarding Aqua's 11-8-10 Request for Confidential Classification (7) Georgianna Hatch 2 10 hours at 155 00 per hour	325	50
07/18/11	Extended phone conference with Ralph Jaeger regarding procedural deadlines (5), review testimony issues (3), begin to develop testimony outline and order of proof (4)  D Bruce May 1 20 hours at 390 00 per hour	468	00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000213 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America, Inc 762 W Lancaster Avenue Bryn Mawr, PA 19010

07/18/11	Review outstanding discovery issues (3), call from Florida Public Service Commission regarding request for confidential classification information and line-by-line justification issues (2), review same (1)  D Bruce May 60 hours at 390 00 per hour	234	00
07/18/11	Receive and review Office of Public Counsel's filing (regarding customer email) and Public Service Commission's correspondence regarding same  Gigi Rollini 20 hours at 200 00 per hour	40	00
07/18/11	Begin to analyze issues relating to affordability and subsidy standards Gigi Rollini 20 hours at 200 00 per hour	40	00
07/19/11	Preparation for and attend strategy conference with B May re rate case issues (9) conference call with B May and T Rendell, Aqua, re rate case testimony and issues (9) Georgianna Hatch 1 80 hours at 155 00 per hour	279	00
07/19/11	Call from Florida Public Service Commission regarding request for confidential classification (3), begin line-by-line matrix (1), conference with paralegal (1)  Bruce May 50 hours at 390 00 per hour	195	,00
07/19/11	Call from Kim Joyce re rate case D Bruce May 30 hours at 390 00 per hour	117	00
07/19/11	Call from Chris Franklin re rate case D Bruce May 20 hours at 390 00 per hour	78	00
07/19/11	Continue to prepare draft quality of service testimony associated with quality of product D Bruce May 50 hours at 390 00 per hour	195	00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000214 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America, Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

07/19/11	Extended phone conference with Troy Rendell regarding testimony outline		
	D Bruce May 60 hours at 390 00 per hour	234	00
07/19/11	Continue to analyze issues relating to "affordability" and "subsidy" Gigi Rollini 1 20 hours at 200 00 per hour	240	00
	5		
07/19/11	Receive and review customer hearings schedule, as well as tentative dates for technical hearing, and begin to schedule attendance		
	Gigi Rollini 20 hours at 200 00 per hour	40	00
07/20/11	Begin preparation of line-by-line justification matrix requested by Commission staff re AUF's 11-8-10 Request for Confidential classification		
	Georgianna Hatch 3 30 hours at 155 00 per hour	511	50
07/20/11	Continue to develop testimony on quality of service (4), continue to develop testimony on used and useful issues (4) continue to develop		
	testimony on corporate allocation issues (2) review PAA order (2), continue to review		
	<pre>protest ( 1), assess stipulated issues ( 1), multiple phone calls to client ( 3)</pre>		
	D Bruce May 1 70 hours at 390 00 per hour	663	00
07/21/11	Continue preparation of line-by-line justification matrix requested by Commission staff re AUF's 11-8-10 Request for Confidential classification		
	Georgianna Hatch 2 50 hours at 155 00 per hour	387	50

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000215 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America, Inc 762 W Lancaster Avenue Bryn Mawr, PA 19010

07/21/11	Continue to develop testimony on quality of service (5), continue to develop testimony on used and useful issues (5), continue to develop testimony on corporate allocation issues (5), review PAA order (1) continue to review protest (1), assess stipulated issues (1), multiple phone calls to client (4)  D Bruce May 2 20 hours at 390 00 per hour	858	00
07/21/11	Continue to prepare for hearing, including regarding dispute on issue of "affordability" (3), correspondence regarding protested issues (1) Gigi Rollini 40 hours at 200 00 per hour	80	00
07/22/11	Continue preparation of line-by-line justification matrix requested by Commission staff re AUF's 11-8-10 Request for Confidential classification Georgianna Hatch 1 80 hours at 155 00 per hour	279	00
07/22/11	Assist attorney with preparation of draft testimony re quality of service issue Georgianna Hatch 50 hours at 155 00 per hour	77	50
07/22/11	Assist with preparation of calendar of key events to track critical rate case deadlines Georgianna Hatch 30 hours at 155 00 per hour	46	50
07/22/11	Continue to review outstanding discovery issues (2) call from client regarding testimony and used & useful matter (3), review testimony on used & useful (4), continue to prepare revisions regarding same (3), continue to develop testimony on quality of service (3) D Bruce May 1 50 hours at 390 00 per hour	585	00
07/22/11	Continue to research protested issues Gigi Rollini 20 hours at 200 00 per hour	40	00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000216 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America, Inc 762 W Lancaster Avenue Bryn Mawr, PA 19010

07/25/11	Continue preparation of line-by-line justification matrix requested by PSC re Aqua's 11-8-10 Request for Confidential Classification of Audit Workpapers Georgianna Hatch 1 50 hours at 155 00 per hour	232	50
07/25/11	Review PSC s Order Establishing Procedure and note litigation deadlines and hearing dates Georgianna Hatch 20 hours at 155 00 per hour	31	00
07/25/11	Call from Ralph Jaeger (3), continue to prepare testimony on quality of service (8) continue to prepare testimony of customer service (7), continue to prepare testimony on billing issues (6), research and analysis regarding back billing issues (6), multiple phone calls from Florida Public Service Commission staff regarding implementation of PAA rates (4), review notice issues (1)  D Bruce May 3 50 hours at 390 00 per hour	1365	00
07/25/11	Continue to prepare direct testimony Gigi Rollini 80 hours at 200 00 per hour	160	00
07/26/11	Complete preparation of line-by-line justification matrix requested by PSC re Aqua's 11-8-10 Request for Confidential Classification of Audit Workpapers Georgianna Hatch 1 60 hours at 155 00 per hour	248	00
07/26/11	Monitor other dockets re issues affecting AUF s current rate case Georgianna Hatch 20 hours at 155 00 per hour	31	00
07/26/11	Continue to consider and develop issues for issue identification conference (6) call from Florida Public Service Commission staff (3)  D Bruce May 90 hours at 390 00 per hour	351	00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000217 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America, Inc 762 W Lancaster Avenue Bryn Mawr PA 19010

07/26/11	Review research and analyze petition to intervene by Pasco County D Bruce May 40 hours at 390 00 per hour	156	00
07/26/11	Prepare and participate on Florida Public Service Commission Conference regarding implementation of PAA rates (7), call from Ralph Jaeger (3), research and analysis regarding liquidity issue mentioned in staff s recommendation (3), call with Kim Joyce (1), call with Troy Rendell (1), meeting with Troy Rendell (2)		
	D Bruce May 1 70 hours at 390 00 per hour	663	00
07/26/11	Continue to prepare quality of service testimony of Sue Chambers and Preston Luitweiler (7), research and analysis regarding quality of product and condition of facilities (5)		
	D Bruce May 1 20 hours at 390 00 per hour	468	00
07/26/11	Continue to research disputed issues Gigi Rollini 1 00 hours at 200 00 per hour	200	00
07/26/11	Receive and review Order Establishing Procedure (4), continue to prepare direct testimony		
	(2 2) Gigi Rollini 2 60 hours at 200 00 per hour	520	00
07/26/11	Continue to schedule upcoming events, and determine coverage and action needed		
	Gigi Rollini 50 hours at 200 00 per hour	100	00
07/27/11	Continue to monitor other dockets re issues affecting AUF's current rate case (2), prepare e-correspondence to Aqua re status of docket monitoring (1)		
	Georgianna Hatch 30 hours at 155 00 per hour	46	50

Kimberly A Joyce Assistant Rate Counsel Aqua America, Inc 762 W Lancaster Avenue Bryn Mawr, PA 19010

07/27/11	Preparation for and attend strategy conference with B May re testimony, discovery and other rate case issues (1 3), begin review of prior rate case filings re preparation of templates (1 7)  Georgianna Hatch 3 00 hours at 155 00 per hour	465	00
07/27/11	Edit and finalize line-by-line justification requested by Commission staff (3), prepare correspondence to Commission staff re submission of justification matrix (2) Georgianna Hatch 50 hours at 155 00 per hour	77	50
07/27/11	Review MFRS D Bruce May 40 hours at 390 00 per hour	156	00
07/27/11	Meeting with Georgianna Hatch and Gigi Rollini to develop outline of testimonies in rate case (1 0), continue preparation of prefiled testimonies (5)	585	00
	D Bruce May 1 50 hours at 390 00 per hour	262	00
07/27/11	Call from Ralph Jaeger regarding meeting notices (1) continue to review customer service hearing notices (1), review and revise same (1)		
	D Bruce May 30 hours at 390 00 per hour	117	00
07/28/11	Assist with preparation of direct testimony and exhibits (1 8), prepare exhibit to S Chambers' testimony re mark for identification as requested in Order Establishing Procedure (7). Georgianna Hatch 2 50 hours at 155 00 per hour	387	50
07/28/11	Prepare for issue identification conference D Bruce May 40 hours at 390 00 per hour	156	00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000219 of 000737

Kimberly A Joyce
Assistant Rate Counsel
Aqua America Inc
762 W Lancaster Avenue
Bryn Mawr PA 19010

07/28/11	Call from Troy Rendell (2), call from Kim Joyce (2)	156	00
	D Bruce May 40 hours at 390 00 per hour	130	00
07/28/11	Continue to prepare testimony for Preston Luitweiler regarding quality of service issues ( 8), continue to prepare testimony for Sue Chambers regarding quality of service issues (1 1), continue to prepare testimony of Stan Szczygiel regarding corporate allocation issues ( 9) D Bruce May 2 80 hours at 390 00 per hour	1092	00
	b blace ray is or about the order to get the man		
07/29/11	Continue to prepare testimony for Sue Chambers on quality of service (7), continue to prepare direct testimony for Preston Luitweiler on quality of service (8) continue to prepare direct testimony for Troy Rendell on rate structure (1 1), continue to prepare testimony for Stan Szczygiel regarding corporate allocations (1 0)		e e
	D Bruce May 3 60 hours at 390 00 per hour	1404	00
07/29/11	Prepare for and participate in preliminary issue identification conference at Florida Public Service Commission with Florida Public Service Commission staff and other parties D Bruce May 2 40 hours at 390 00 per hour	936	00
07/30/11	Prepare correspondence to client summarizing issue identification issues and follow up issues (1), continue to develop testimony for Troy Rendell regarding rate structure issues (2) research and analysis regarding pro forma issues (1) continue to prepare testimony on pro forma (2)		
	D Bruce May 60 hours at 390 00 per hour	234	00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000220 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America, Inc 762 W Lancaster Avenue Bryn Mawr, PA 19010 August 19, 2011 Invoice 2687086 Page 13

27,305 00

					i	
	Name	Title	Hours	Rate	Value	
			( <del>)</del>	(9 <del>4</del> )	(#)	
	May D Bruce	Partner	51 30	390 00	20 007 00	
	Rollini Gigi	Associate	18 20	200 00	3 640 00	
	Hatch Georgianna	Paralegal	23 60		3 658 00	
	-					
Reimb	oursable costs thr	ough July 31,	2011			
	**					
06/21/11	Local Travel					6 12
00/21/11		Mileage - Local	Plorid	a Dublic		v
		sion, Pick up (				
		-	JD IIOM P	oc crerk		
07/02/22	for B May 06					8 44
07/01/11	Delivery Servi					0 11
	United Parcel					
	KENNETH M CUR					
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	KELLY SULLIVAN	•				
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	570 OSPREY LAK					
	CHULUOTA FL 32					0 50
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	570 OSPREY LAK					
	CHULUOTA FL 32	766				
07/01/11	Local Travel					6 66
	-	Mileage - Local				
		le with the P	3 C for	B May,		
	07/01/11					

Total Fees for Professional Services

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000221 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America, Inc 762 W Lancaster Avenue Bryn Mawr, PA 19010

07/05/11	Delivery Services/Messengers	8	34
	United Parcel Service		
	KENNETH M CURTIN		
	ADAMS AND REESE LLP		
	150 SECOND AVENUE NORTH		
	SAINT PETERSBURG FL 33701		
07/05/11	Delivery Services/Messengers	8	91
	United Parcel Service		
19	KELLY SULLIVAN		
	KELLY SULLIVAN		
	570 OSPREY LAKES CIRCLE		
	CHULUOTA FL 32766		
07/05/11	Delivery Services/Messengers	10	50
	United Parcel Service		
	KIMBERLY A JOYCE		
	AQUA AMERICA INC		
	762 WEST LANCASTER AVENUE		
	BRYN MAWR PA 19010		
07/07/11	Messenger Service - 07/01/11	_	00
07/11/11	Delivery Services/Messengers	8	81
	United Parcel Service		
	KELLY SULLIVAN	#I	
	SULLIVAN		
	570 OSPREY LAKES CIRCLE		
	CHULUOTA FL 32766		
07/11/11	Delivery Services/Messengers	8	34
	United Parcel Service		
	KENNETH M CURTIN		
	ADAMS AND REESE LLP		
	150 SECOND AVENUE NORTH		
	SAINT PETERSBURG FL 33701		
07/11/11	Local Travel	6	66
	Eric G Kent, Mileage - Local, Florida Public		
	Service Commission File with P S C and deliver		
	to General Counsel for B May, 07/11/11		
07/12/11	Messenger Service - 07/11/11	_	00
07/20/11	Messenger Service - 07/15/11	7	00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000222 of 000737

Kimberly A Joyce Assistant Rate Counsel Aqua America, Inc 762 W Lancaster Avenue Bryn Mawr, PA 19010 August 19, 2011 Invoice 2687086 Page 15

**				
07/21/11	Delivery Services/Messengers		7 9	1
	United Parcel Service			
	KENNETH M CURTIN			
	ADAMS AND REESE LLP			
	150 SECOND AVENUE NORTH			
	SAINT PETERSBURG FL 33701			
07/21/11	Delivery Services/Messengers		8 8	1
	United Parcel Service			
	KELLY SULLIVAN			
	SULLIVAN			
	570 OSPREY LAKES CIRCLE			
	CHULUOTA FL 32766			_
07/29/11	Messenger Service - 07/21/11		7 0	_
07/29/11	Messenger Service - 07/21/11		5 0	0
	Copying		170 4	_
	Online Research		62 4	
	Postage		5 7	6
			36	8 09
	Total Reimbursable Costs	\$	30	
	Current Billing for this Matter		27,67	3 03
		Š	27,67	3 09
	BALANCE DUE THIS INVOICE	ş	27,07	- 03

### OUTSTANDING INVOICE SUMMARY

DATE	INVOICE	THUOMA
***	~~~	
07/26/11	2677112	13,063 92

MATTER BALANCE BROUGHT FORWARD	13,063 92
TOTAL DUE	\$ 40,737 01
	*=========

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000223 of 000737

NEW	VENDOR	

# **AQUA FLORIDA** A/P INVOICE INPUT DOCUMENT **COMPANY NUMBER: 33**

**VENDOR NAME:** 

Holland &

LLP

**VENDOR NUMBER:** 

29192

INVOICE DATE:

9/30/2011

REMIT TO:

P.O. Box 864084

Orlando, FL 32886-4084

**DUE DATE:** 

**Upon Receipt** 

INVOICE NUMBER:

2699448

INVOICE AMOUNT: \_\_\_\_\$85,792.05

**DESCRIPTION:** 

For services rendered - 2010 Florida Rate Case

# ACCOUNT DISTRIBUTION

G/L SUB

**ACCOUNTING UNIT** 

**G/L ACCT** 

ACCT

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\$85,792.05

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**APPROVALS - Department** 

Other

**SPECIAL INSTRUCTIONS:** 

Please return check to Lora when cut.

Thanks.

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**ECK** 

**OTHER** 

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000224 of 000737

NEW	VENDOR	

# AQUA FLORIDA A/P INVOICE INPUT DOCUMENT COMPANY NUMBER: 33

**VENDOR NAME:** 

Holland &

LLP

**VENDOR NUMBER:** 

29192

INVOICE DATE:

9/30/2011

REMIT TO:

P.O. Box 864084

Orlando, FL 32886-4084

DUE DATE:

Upon Recelpt

INVOICE NUMBER:

2699448

INVOICE AMOUNT:

\$85,792.05

DESCRIPTION:

For services rendered - 2010 Florida Rate Case

### **ACCOUNT DISTRIBUTION**

G/L SUB

**ACCOUNTING UNIT** 

G/L ACCT

ACCT

AMOUNT

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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000225 of 000737

Law Offices

HOLLAND & KNIGHT LLP

Atlanta Bethesda Lakeland Los Angeles Portland San Francisco International:
Abu Dhabi
Beijing
Mexico City\*

007 ( 7 Zhr)

P.O. Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819

\*Representative Office

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

(PLEASI

Our Matter #117542.00006 2010 Test Year Rate Case

Fees for Professional Services
Reimbursable Costs

INVOICE TOTAL

BALANCE DUE THIS INVOICE

Kelal 13 VIsi,

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000226 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 September 30, 2011 Invoice 2699448 Page 2 REMITTANCE COPY

To remit payment by WIRE TRANSFER:

#### Domestic Wires

#### International Wires

Wachovia Bank NA 200 S. Biscayne Blvd Miami, Fl 33131

ABA # 063000021

FOR CREDIT TO:

FOR CREDIT TO:
Holland & Knight LLP
ACCT. #2090002390441

Wells Fargo Bank NA
Plaza Building PA4918
101 N Independence Mall East
Philadelphia, PA 19106
Account #2090002390441
International Swift: PNBPUS33

FOR CREDIT TO: Holland & Knight, LLP

Please indicate Holland & Knight INVOICE or MATTER number as Beneficiary Reference in the wire.

To remit payment by COURIER DELIVERY, please use the following address:

Holland & Knight LLF Suite 864084 11050 Lake Underhill Road Orlando, FL 32825-5016

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000227 of 000737

Law Offices

HOLLAND & KNIGHT LLP

Lakeland Los Angeles Miami International:
Abu Dhabi
Beijing
Mexico City\*

P.O. Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819 Boston Miami
Chicago New York
Ft. Lauderdale No. Virginia
Jacksonville Orlando

\*Representative Office

Atlanta

Bethesda

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 September 30, 2011
Invoice 2699448
Page 1
TERMS: DUE ON RECEIPT

For professional services rendered through August 31, 2011 in connection with the following:

Our Matter #117542.00006 2010 Test Year Rate Case

07/27/11	Continue to research issues in preparation for Protest Hearing.  Gigi Rollini 1.90 hours at 200.00 per hour.	380.00
07/28/11	Continue to develop and research issues; prepare for and attend client teleconference.  Gigi Rollini 2.90 hours at 200.00 per hour.	580.00
07/28/11	Continue to prepare direct testimony.  Gigi Rollini .90 hours at 200.00 per hour.	180.00
07/29/11	Continue to develop issues; continue to prepare for protested issues, including challenge to rate case expense.  Gigi Rollini 1.00 hours at 200.00 per hour.	200.00
07/29/11	Continue to prepare direct testimony for T. Rendell. Gigi Rollini 3.40 hours at 200.00 per hour.	680.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000228 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 September 30, 2011 Invoice 2699448 Page 2

07/30/11	Continue to prepare direct testimony for T. Rendell.	
	Gigi Rollini 2.10 hours at 200.00 per hour.	420.00
07/31/11	Continue to prepare direct testimony for T. Rendell.	
	Gigi Rollini 5.10 hours at 200.00 per hour	1020.00
08/01/11	Continue to assist with preparation of direct testimony and exhibits re: S. Chambers and P. Luitweiler.	
	Georgianna Hatch 1.50 hours at 155.00 per hour.	232.50
08/01/11	Prepare for and participate in conference call with client to discuss issues list, strategy of case and direct testimony.	
	D. Bruce May 1.10 hours at 390.00 per hour.	429.00
08/01/11	Review correspondence from Ralph Jaeger regarding service hearing notices and staff meeting regarding issues.	
	D. Bruce May .40 hours at 390.00 per hour.	156.00
08/01/11	Continue to prepare Preston Luitweiler testimony.	
	D. Bruce May 1.60 hours at 390.00 per hour.	624.00
08/01/11	Continue to prepare testimony of Stan Szczygiel.	663.00
	D. Bruce May 1.70 hours at 390.00 per hour.	663.00
	Continue to prepare testimony of Troy Rendell.  D. Bruce May 1.90 hours at 390.00 per hour.	741.00
08/01/11	Continue to prepare Sue Chambers testimony.  D. Bruce May 1.00 hours at 390.00 per hour.	390.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000229 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

08/01/11	Prepare for August 5, 2011 Public Service	
	Commission Issue ID Meeting.  Gigi Rollini .20 hours at 200.00 per hour.	40.00
08/01/11	Continue to prepare direct testimony.  Gigi Rollini .90 hours at 200.00 per hour.	180.00
08/01/11	Continue to develop Protest issues; analysis of	
	OPC's protest. Gigi Rollini 2.90 hours at 200.00 per hour.	580.00
08/02/11	Continue to assist with preparation of direct testimony and exhibits re: S. Chambers and P.	
	w 11 17 mm	124.00
08/02/11	Review and analysis of environmental compliance issues (.7); review and consideration of multiple email correspondence regarding Preston Luitweiler testimony (.6); continue to prepare Preston Luitweiler testimony (.8).  D. Bruce May 2.10 hours at 390.00 per hour.	819.00
08/02/11	Extended telephone conference with Florida Public Service Commission staff counsel regarding Pasco County request to intervene and issues list; review and research caselaw re intervention. D. Bruce May .60 hours at 390.00 per hour.	234.00
08/02/11	Review and consideration of multiple email correspondence from client regarding analysis	
	of rate case.  D. Bruce May .60 hours at 390.00 per hour.	234.00
08/02/11	Continued preparation of testimony of Stan	0
	Szczygiel.  D. Bruce May 2.20 hours at 390.00 per hour.	858.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000230 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

08/02/11	Review and revise response to petition to intervene filed by Pasco County.  D. Bruce May .50 hours at 390.00 per hour.	195.00
	D. Bruce May .50 mours at 330.00 per mour.	
08/02/11	Continue to prepare testimony of Troy Rendell.  D. Bruce May 1.40 hours at 390.00 per hour.	546.00
08/02/11	Continue to prepare direct testimony of T.  Rendell and Stan Szczygiel; prepare Response to  Pasco County's Petition to Intervene and  finalize for filing and service; receive and  review YES Response to Preliminary List of	
	Issues.  Gigi Rollini 2.00 hours at 200.00 per hour.	400.00
08/02/11	Continue to prepare issues response; research intervention standard and scope.  Gigi Rollini 1.20 hours at 200.00 per hour.	240.00
08/03/11	Prepare for and participate in conference call with client regarding prefiled direct testimony of Stan Szczygiel.	780.00
	D. Bruce May 2.00 hours at 390.00 per hour.	,00.00
08/03/11	Continued preparation of prefiled direct testimony of Stan Szczygiel (.7); review correspondence regarding same (.3).	
	D. Bruce May 1.00 hours at 390.00 per hour	390.00
08/03/11	Prepare for and participate in conference call regarding prefiled direct testimony of Preston Luitweiler.	
	D. Bruce May 1.50 hours at 390.00 per hour.	585.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000231 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

08/03/11	Prepare draft e-mail to staff counsel regarding issue identification list; correspondence to client regarding same; phone conference with client regarding same; review issues list submitted by OPC; prepare e-mail correspondence regarding same; phone conference with Ralph Jaeger regarding list of issues.  D. Bruce May 1.10 hours at 390.00 per hour.	429.00
08/03/11	Review and analysis of OPC's Request for Production and Interrogatories to staff.  D. Bruce May .40 hours at 390.00 per hour.	156.00
08/03/11	Continue to prepare prefiled direct testimony regarding quality of service; review e-mails regarding same.  D. Bruce May 1.20 hours at 390.00 per hour.	468.00
08/03/11	Continue to prepare prefiled direct testimony of Troy Rendell.  D. Bruce May 1.20 hours at 390.00 per hour.	468.00
08/03/11	Continue to prepare direct testimony; begin to prepare Motion to Withdraw protest issue.  Gigi Rollini .70 hours at 200.00 per hour.	140.00
08/03/11	Continue to prepare for Public Service Commission issue ID meeting. Gigi Rollini .20 hours at 200.00 per hour.	40.00
08/03/11	Receive and review Office of Public Counsel's First ROGs and First PODs to Staff. Gigi Rollini .20 hours at 200.00 per hour.	40.00
08/04/11	Compile key documents and begin preparation of index and trial notebook for attorney's use.  Georgianna Hatch .50 hours at 155.00 per hour.	77.50

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000232 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

08/04/11	Phone call with Ralph Jaeger regarding issue identification conference; review e-mail correspondence regarding same.  D. Bruce May .40 hours at 390.00 per hour	156.00
08/04/11	Review and analyze quality of service documents regarding Sue Chambers' prefiled direct testimony.  D. Bruce May .90 hours at 390.00 per hour.	351.00
08/04/11	Prepare for and participate in conference call regarding Sue chambers prefiled direct testimony.  D. Bruce May 2.30 hours at 390.00 per hour.	897.00
08/04/11	Continue to review and prepare prefiled direct testimony of Troy Rendell.  D. Bruce May 2.30 hours at 390.00 per hour.	897.00
08/04/11	Receive and review details on Customer Service Hearings and arrange travel. Gigi Rollini .70 hours at 200.00 per hour.	140.00
08/04/11	Continue to prepare for Public Service Commission Protest Issues ID Meeting; continue to research protested issues; research requirements for protest issues withdrawal. Gigi Rollini 1.20 hours at 200.00 per hour.	240.00
08/04/11	Receive and review Notice cancelling Issue ID Meeting; continue to prepare Motion to Withdraw protested issue regarding Pro Forma Plant additions to Village Water and Wastewater	
	Systems.  Gigi Rollini 1.30 hours at 200.00 per hour.	260.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000233 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

08/05/11	Compile key documents and complete preparation of index and trial notebook for attorney's use (1.5); prepare witness folders (.5).  Georgianna Hatch 2.00 hours at 155.00 per hour.	310.00
08/05/11	of Preston Luitweiler concerning environmental compliance issues, quality of service improvements in the environmental arena issues; review correspondence from client; extended phone conference with witness.	429.00
08/05/11		234.00
08/05/11	Continue to prepare prefiled direct testimony of Sue Chambers addressing quality of service issue, CSR training issues; pro-active efforts to address customer concerns.  D. Bruce May 1.90 hours at 390.00 per hour.	741.00
08/05/11	Continue to prepare direct prefiled testimony of Troy Rendell concerning used and useful issues and rate structure issues.  D. Bruce May 1.40 hours at 390.00 per hour.	546.00
08/05/11	Continue to prepare prefiled direct testimony of Preston Luitweiler; phone conference with witness; continue to analyze allocation issues.  D. Bruce May 1.60 hours at 390.00 per hour.	624.00
08/05/11	of protest issue; continue to research protested issues.	680.00
	08/05/11 08/05/11 08/05/11	(1.5); prepare witness folders (.5). Georgianna Hatch 2.00 hours at 155.00 per hour.  08/05/11 Continue to prepare prefiled direct testimony of Preston Luitweiler concerning environmental compliance issues, quality of service improvements in the environmental arena issues; review correspondence from client; extended phone conference with witness.  D. Bruce May 1.10 hours at 390.00 per hour.  08/05/11 Multiple phone calls with staff regarding issue identification conference; continue to review issues presented by other parties.  D. Bruce May .60 hours at 390.00 per hour.  08/05/11 Continue to prepare prefiled direct testimony of Sue Chambers addressing quality of service issue, CSR training issues; pro-active efforts to address customer concerns.  D. Bruce May 1.90 hours at 390.00 per hour.  08/05/11 Continue to prepare direct prefiled testimony of Troy Rendell concerning used and useful issues and rate structure issues.  D. Bruce May 1.40 hours at 390.00 per hour.  08/05/11 Continue to prepare prefiled direct testimony of Preston Luitweiler; phone conference with witness; continue to analyze allocation issues.  D. Bruce May 1.60 hours at 390.00 per hour.

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000234 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

08/08/11	Continue to assist with preparation of direct testimony and exhibits, re: e-correspondence with AUF personnel, receipt of e-attachments (exhibits to testimony of P. Luitweiler and S. Chambers); review testimony of S. Chambers and S. Szczygiel to identify necessary edits/revisions; prepare exhibits received to date into usable (PDF) format for filing and marking pursuant to Order.  Georgianna Hatch 5.80 hours at 155.00 per hour.	899.00
08/08/11	Continue to prepare Troy Rendell rate structure testimony (.5); review rate structure issues (.3); review confidentiality issues (.2); review salary issues (.2); research and analysis regarding Stan Szczygiel's incentive	
	compensation issues (.5).  D. Bruce May 1.70 hours at 390,00 per hour.	663.00
08/08/11	Continue to prepare Preston Luitweiler testimony (pro forma plant additions) (1.0); review exhibits to testimony (.5).  D. Bruce May 1.50 hours at 390.00 per hour.	585.00
08/08/11	Multiple phone calls from Florida Public Service Commission staff regarding discovery (.6); review discovery submitted by YES (.4); begin development of responses thereto (.2); conference call with Kim Joyce and other AUF representatives regarding YES discovery (.5); review correspondence from OPC regarding pro forma plant addition inspection request (.1). D. Bruce May 1.80 hours at 390.00 per hour.	702.00
08/08/11	Continue to prepare Sue Chambers testimony (.9); review exhibits (.5).  D. Bruce May 1.40 hours at 390.00 per hour	546.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000235 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 September 30, 2011 Invoice 2699448 Page 9

08/08/11 Continue to prepare Stan Szczygiel testimony
(.8); conference with Troy Rendell (.4); review
exhibits (.4); review confidentiality issues
associated with exhibits (.2).
D. Bruce May 1.80 hours at 390.00 per hour.

702.00

08/08/11 Continue to prepare direct testimony and exhibits.

Gigi Rollini 2.70 hours at 200.00 per hour.

540.00

08/09/11 Continue to assist with preparation of direct testimony and exhibits, re: e-correspondence with AUF personnel, receipt of e-attachments (exhibits to testimony of P. Luitweiler, S. Chambers, T. Rendell, and S. Szczygiel); review testimony of P. Luitweiler, S. Chambers, and S. Szczygiel to identify necessary edits/revisions; prepare list of exhibits to all testimony; prepare all exhibits into usable (PDF) format for filing and marking pursuant to Order; assist with other tasks necessary for finalizing testimony for 8/10 deadline.

Georgianna Hatch 6.80 hours at 155.00 per hour

1054.00

08/09/11 Multiple phone calls from Florida Public Service Commission staff regarding discovery (.6); review discovery submitted by YES (.4); begin development of responses thereto (.2); conference call with Kim Joyce and other AUF representatives regarding YES discovery (.5); review correspondence from OPC regarding proforma plant addition inspection request (.1). D. Bruce May 1.80 hours at 390.00 per hour.

702.00

08/09/11 Continue to prepare Preston Luitweiler testimony (pro forma plant additions) (1.0); review exhibits to testimony (.5).

D. Bruce May 1.50 hours at 390.00 per hour.

585.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000236 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 September 30, 2011 Invoice 2699448 Page 10

08/09/11	Continue to prepare Sue Chambers testimony (.9); review exhibits (.5).  D. Bruce May 1.40 hours at 390.00 per hour.	546.00
08/09/11	Continue to prepare Stan Szczygiel testimony (.8); conference with Troy Rendell (.4); review exhibits (.4); review confidentiality issues associated with exhibits (.2).  D. Bruce May 1.80 hours at 390.00 per hour.	702.00
08/09/11	Continue to prepare Troy Rendell rate structure testimony (.5); review rate structure issues (.3); review confidentiality issues (.2); review salary issues (.2); research and analysis regarding Stan Szczygiel's incentive compensation issues (.5).  D. Bruce May 1.70 hours at 390.00 per hour.	663.00
08/09/11	Continue to prepare direct testimony; begin to prepare Request for Confidential Classification to be filed with Direct Testimony.  Gigi Rollini 3.50 hours at 200.00 per hour.	700.00
08/09/11	Receive and review Office of Public Counsel's Sixth PODs and ROGs to Aqua Utilities of Florida.  Gigi Rollini .20 hours at 200.00 per hour.	40.00

08/10/11 Continue to assist with preparation of direct testimony and exhibits, re: exhibits to testimony of P. Luitweiler, S. Chambers, T. Rendell, and S. Szczygiel); additional review of testimony of P. Luitweiler, S. Chambers, S. Szczygiel, and T. Rendell to identify necessary edits and finalize; finalize all exhibits into usable (PDF) format for filing and marking pursuant to Order; assemble testimony and exhibits and prepare for submission to

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000237 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

	Commission.	1054.00
	Georgianna Hatch 6.80 hours at 155 00 per hour.	1051.00
08/10/11	Continue to prepare and finalize the testimony of Stan Szczygiel (.8); extended phone conference with client (.4); multiple phone calls with Troy Rendell and Kim Joyce regarding testimony (.4); continue to review and prepare exhibits (.3).	741.00
	D. Bruce May 1.90 hours at 390.00 per hour.	741.00
08/10/11	Continue to prepare, finalize and file prefiled direct testimony of Troy Rendell (.9); extended phone conference with witness (.3); multiple phone calls with Troy Rendell and Kim Joyce regarding testimony (.4); continue to review and prepare exhibits (.3).	
	D. Bruce May 1.90 hours at 390.00 per hour.	741.00
08/10/11	Phone call from Steve Reilly regarding pro	
	forma plant project inspections schedule.	78.00
	D. Bruce May .20 hours at 390.00 per hour	
08/10/11	Prepare request for confidential classification of Exhibit TR-3 to witness Rendell's prefiled direct testimony.  D. Bruce May .80 hours at 390.00 per hour.	312.00
08/10/11	Continue to prepare, edit, finalize and file prefiled direct testimony of Preston Luitweiler (1.7); multiple phone calls with witness (.4); multiple conferences with Kim Joyce and Troy Rendell (.4).	
	D. Bruce May 2.50 hours at 390.00 per hour.	975.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000238 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

08/10/11	Phone conference with Mary Hopper (.2); continue to prepare and finalize prefiled direct testimony of Sue Chambers (1.0); extended phone conference with witness (.4); conference with Kim Joyce (.2). D. Bruce May 1.80 hours at 390.00 per hour.	702.00
08/10/11	Begin to coordinate for next round of upcoming deadlines.  Gigi Rollini .30 hours at 200.00 per hour.	60.00
08/10/11	Continue to prepare direct testimony; continue to prepare Request for Confidential Classification.  Gigi Rollini 2.50 hours at 200.00 per hour.	500.00
08/11/11	Review 6th discovery requests from OPC and update discovery tracking chart; begin preparation of templates for responses to OPC discovery (.6); prepare discovery deadlines tracking chart pursuant to Commission Order Establishing Procedure (.8); review discovery requests from YES and Notice correcting requests and update discovery tracking chart; begin preparation of templates for responses to YES discovery (.6).	
	Georgianna Hatch 2.00 hours at 155.00 per hour.	310.00
08/11/11	Review Orders, filings and notices within Docket and prepare master calendar for tracking case deadlines through 2012; prepare index and notebook for each witness regarding their testimony and exhibits re: T. Rendell, P. Luitweiler, S. Chambers, and S. Szczygiel. Georgianna Hatch 3.10 hours at 155.00 per hour	480.50

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000239 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

08/11/11	Continue to review discovery propounded by OPC (.5); continue to review discovery propounded by YES (.3).	
	D. Bruce May .80 hours at 390.00 per hour.	312.00
08/11/11	Continue to prepare for September 7, 2011 discovery deadline.	
	Gigi Rollini .40 hours at 200.00 per hour.	80.00
08/12/11	Preparation for and attend strategy conference with B. May re: discovery, testimony, deadlines and other case issues.	
	Georgianna Hatch 1.50 hours at 155.00 per hour.	232.50
08/12/11	Brief strategy telephone conference with B. May re: case deadlines; continue to review Orders, filings and notices within Docket and prepare master calendar for tracking case deadlines through Feb. 2012; complete preparation of index and notebook for each witness regarding	
	their testimony and exhibits re: T. Rendell, P. Luitweiler, S. Chambers, and S. Szczygiel. Georgianna Hatch 2.80 hours at 155.00 per hour.	434.00
08/12/11	Meeting with Gigi Rollini, Troy Rendell and Georgianna Hatch to discuss OPC and YES discovery, witness preparation, follow up issues from prefiled direct testimony, customer service hearing preparation, demonstrative exhibits to be introduced at final hearing.	1404.00
	D. Bruce May 3.60 hours at 390.00 per hour.	1404.00
08/12/11	Finalize draft Motion to withdraw protested Village Water Wastewater pro forma plant issue. Gigi Rollini .60 hours at 200.00 per hour.	120.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000240 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

08/12/11	Prepare for strategy session; finalize research	
,	on legal framework applicable to withdrawal of	
	protested issue; team meeting; continue to assess protest to rate case expense.	
	Gigi Rollini 3.70 hours at 200.00 per hour.	740.00
08/12/11	Begin to prepare Aqua Utilities of Florida ROGs and PODs to Intervenors.	
	Gigi Rollini .30 hours at 200.00 per hour.	60.00
08/15/11	Continue preparation of templates for AUF	
,,	responses to OPC's 6th (.5) and YES' 2nd	
	discovery requests (.3).  Georgianna Hatch .80 hours at 155.00 per hour.	124.00
08/15/11	Review e-correspondence and attachments from T.	
	Rendell re: FL Commission control sheet;	
	prepare attachments for B. May and G. Rollini.  Georgianna Hatch .40 hours at 155.00 per hour	62.00
/ /		
08/15/11	Develop order of proof (.4); research and analysis regarding standard of proof for	
	corporate allocations (.3); begin review of	
	customer testimony to prepare for customer	
	service hearings (.6).  D. Bruce May 1.30 hours at 390.00 per hour	507.00
08/15/11	Review procedural order issues (.3); multiple	
	phone calls to Kim Joyce (.3). D. Bruce May .60 hours at 390.00 per hour.	234.00
08/15/11	Continue to develop order of proof.	
	D. Bruce May .60 hours at 390.00 per hour.	234.00
08/15/11	Extended telephone conference regarding case management issues and discovery issues	
	responding to OPC discovery and responding to	
	YES discovery.	390.00
	D. Bruce May 1.00 hours at 390.00 per hour.	223.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000241 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 September 30, 2011 Invoice 2699448 Page 15

- 08/15/11 Call from Ralph Jaeger regarding customer service hearings.
  - D. Bruce May .20 hours at 390.00 per hour.

08/15/11 Prepare objections and responses to Office of Public Counsel/YES Discovery; continue to prepare discovery to Intervenors; begin to prepare Motion for Protective Order/request for Confidential Classification.

Gigi Rollini 1.00 hours at 200.00 per hour.

200.00

78.00

08/15/11 Prepare for and attend client teleconference in preparation for hearings and discovery deadlines.

Gigi Rollini .70 hours at 200.00 per hour.

140.00

08/16/11 Review YES' 2nd Set of Interrogatories and Request for Production (.2); e-mail correspondence with attorneys regarding objections (.2); prepare templates for Answers to YES' 2nd Set of Interrogatories (.6) and Request for Production (.5); prepare email correspondence and attachments to K. Joyce and M. Hopper, AUF, re: discovery templates (.2). Georgianna Hatch 1.70 hours at 155.00 per hour.

263.50

08/16/11 Review OPC's 6th Set of Interrogatories and
Request for Production (.2) and prepare
templates for specific objections to
Interrogatories (.8) and Request for Production
(.8); prepare templates for answers and
objections to OPC's 6th Set of Interrogatories
(.4) and Request for Production (.4); compile
all referenced AUF documents produced in prior
discovery requests from OPC and prepare for
attorney's review (.4); review voicemail from D

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000242 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

	Vandiver, OPC re: confidential AUF documents (.1) and conference with attorney regarding compliance (.1).	
	Georgianna Hatch 3.80 hours at 155.00 per hour.	589.00
08/16/11	Begin to prepare for service hearings in Greenacres, Sebring, Ft. Myers and Chuluota; review unofficial transcripts of service hearings provided by OPC; review transcripts of service hearings in prior rate case; begin development of scripts and questions for service hearings.	
	D. Bruce May .70 hours at 390.00 per hour.	273.00
08/16/11	Review and analyze OPC's PODs and ROGs propounded in last rate case; begin preparation of responses and objections to OPC's ROGs and PODs in current rate case; review and consideration of possible clarification issues to discovery.	
	D. Bruce May 2.10 hours at 390.00 per hour.	819.00
08/16/11	Begin preparation of PODs and ROGs to OPC; begin preparation of PODs and ROGs to Wambsgan; begin preparation of PODs and ROGs to YES; review documents regarding potential ROGs and PODs to OPC; call with Troy Rendell; call with	
	Kim Joyce.  D. Bruce May 1.10 hours at 390.00 per hour.	429.00
08/16/11	Continued preparation of Order of Proof.  D. Bruce May .20 hours at 390.00 per hour.	78.00
08/16/11	Continue to respond to recent discovery; continue to develop discovery.  Gigi Rollini .70 hours at 200.00 per hour	140.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000243 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

08/17/11	Assist with preparation of written discovery to OPC re: 1st Set of Interrogatories and Request for Production (1.5); review all outstanding requests for confidentiality and prepare summary for attorney including all correlating documents (1.1); conference with B. May re: outstanding Motions for Protective Order and OPC's request to review confidential documents (.3); review prior rate case correspondence and draft correspondence to OPC re: confidential documents request (.5).  Georgianna Hatch 3.40 hours at 155.00 per hour.	-527.00
	Georgianna nacon 5.40 nouts de 15000 per	
08/17/11	Update discovery calendar and prepare master trial calendar with all pertinent case	
	deadlines through February 2011; update trial	
	notebook and assist with preparations for	
	technical hearings.	434.00
	Georgianna Hatch 2.80 hours at 155.00 per hour	434.00
08/17/11	Continue to prepare for customer service hearings in Greenacres, Ft. Myers, Sebring and Chuluota.	
	D. Bruce May .60 hours at 390.00 per hour.	234.00
08/17/11	Continue to review, draft and edit discovery (PODs and ROGs) to OPC; continue to review, draft and edit discovery (PODs and ROGs) to Wambsgan; continue to review, draft and edit discovery (PODs and ROGs) to YES; review and consideration of email correspondence from client; conference with Gigi Rollini regarding discovery; research and analysis regarding	
	additional discovery questions and requests.	
	D. Bruce May 3.70 hours at 390.00 per hour.	1443.00
08/17/11	Continue to prepare Intervenor discovery.	
•	Gigi Rollini 5.30 hours at 200.00 per hour.	1060.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000244 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

08/18/11	Conference with B. May and preparation of cross exam file subdivided by issue for attorney's use at final hearing; other preparations for technical hearings re: summaries and updating notebooks.  Georgianna Hatch 2.80 hours at 155.00 per hour.	434.00
08/18/11	Assist with preparation of additional public records request to Pasco County, FL; review prior requests and pull pertinent records.  Georgianna Hatch .80 hours at 155.00 per hour.	124.00
08/18/11	Assist with preparation of discovery to Office of Public Counsel re: 1st Interrogatories and Request for Production. Georgianna Hatch 1.10 hours at 155.00 per hour.	170.50
	Phone conference with Ralph Jaeger regarding possible withdrawal of the protest issue concerning pro forma plant addition of The Village Water Wastewater Disposal Project.  D. Bruce May .30 hours at 390.00 per hour.	117.00
08/18/11	Continue to prepare, analyze, edit discovery to OPC; continue to prepare, analyze, edit discovery to YES; continue to prepare, analyze, edit discovery to Wambsgan; multiple e-mails to clients regarding same; review and consideration of e-mail correspondence from Kim Joyce and Troy Rendell; multiple correspondence to and from Gigi Rollini regarding discovery.  D. Bruce May 2.20 hours at 390.00 per hour.	858.00
08/18/11	Continued preparation of Order of Proof.  D. Bruce May .70 hours at 390.00 per hour.	273.00
08/18/11	Continue to prepare discovery responses and answers.  Gigi Rollini 4.20 hours at 200.00 per hour.	840.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000245 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 September 30, 2011 Invoice 2699448 Page 19

08/19/11 Continue preparation of cross exam file and compiling related documents subdivided by issue for attorney's use at final hearing. 232.50 Georgianna Hatch 1.50 hours at 155.00 per hour. 08/19/11 Assist with preparation of discovery to L. Wambsgan and YES re: 1st Interrogatories and Request for Production (.4); prepare Notices of Service for discovery to L. Wambsgan and YES (.3); additional assistance with editing, finalizing and filing discovery to intervenors (1.2).Georgianna Hatch 1.90 hours at 155.00 per hour. 294.50 08/19/11 Assist with preparation of discovery to Office of Public Counsel re: 1st Interrogatories and Request for Production; prepare Notice of Service for discovery to OPC; additional assistance with editing, finalizing and filing discovery to OPC (2.8); telephone conference with D. Vandiver, OPC re: voicemail regarding confidential document review (.1). 449.50 Georgianna Hatch 2.90 hours at 155.00 per hour. 08/19/11 Continued preparation of PODs and ROGs to OPC; continued preparation of PODs and ROGs to Wambsgan; continued preparation of PODs and ROGs to YES; conference call with Gigi Rollini. D. Bruce May 1.60 hours at 390.00 per hour. 624.00 08/19/11 Continue to prepare discovery. 1160.00 Gigi Rollini 5.80 hours at 200.00 per hour. 08/22/11 Review OPC's 7th Set of Interrogatories and Request for Production and update master discovery deadline summary (.3); prepare email correspondence to AUF personnel re: important

deadlines for OPC's 7th set of discovery (.2);

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000246 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

	begin preparation of templates for Objections to OPC's 7th set of discovery to AUF (.8); telephone conference with D. Vandiver re: confidential AUF documents; incorporate objections discussed with AUF into OPC 6th set of discovery templates (.4); preparation for and attendance at analysis/strategy conference with B. May re: case and discovery deadlines and additional strategy discussions (1.1); preparation for conference with AUF re: compile documents referenced in OPC's 6th Request for Production (.4); participate in conference with AUF re: answers/objections to OPC's 6th Set of	
	Discovery (2.5).  Georgianna Hatch 5.70 hours at 155.00 per hour.	883.50
08/22/11	Meeting with Georgianna Hatch regarding objections to discovery; prepare same; review same.  D. Bruce May .70 hours at 390.00 per hour.	273.00
08/22/11	Conference call with client regarding discovery issues and discovery objections; begin preparation second set of discovery to OPC; review Arredondo Farms issues; review discovery tracking chart provided by client; review OPC's	
	seventh set of PODs and ROGs.  D. Bruce May 3.90 hours at 390.00 per hour.	1521.00
08/22/11	Review opening scripts for Ft. Myers and Greenacres.  D. Bruce May .50 hours at 390.00 per hour.	195.00
08/22/11	Continued preparation of Order of Proof; continued preparation of cross-examination questions.	351.00
	D. Bruce May .90 hours at 390.00 per hour	351.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000247 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

08/22/11	Continue to prepare for upcoming response deadline; prepare for and attend client teleconference in preparation for deadlines to Office of Public Counsel's 6th Set of Discovery. Gigi Rollini 3.10 hours at 200.00 per hour.	620.00
08/22/11	Prepare for and attend strategy session.  Gigi Rollini .90 hours at 200.00 per hour	180.00
08/23/11	Prepare documents for review by OPC re: all confidential documents requested by OPC from 1st and 5th Sets of discovery, as well as YES discovery; e-correspondence with D. Vandiver re: OPC's review of confidential documents; continue to assist with preparation of AUF's Objections to OPC's 6th Set of discovery requests; prepare e-mail correspondence to M. Hopper re: OPC Production Request No. 130. Georgianna Hatch 5.20 hours at 155.00 per hour	806.00
08/23/11	Review and consideration of e-mail correspondence to OPC counsel regarding review of confidential documents; review and analyze confidentiality agreements provided by OPC; phone call with Patty Christensen.  D. Bruce May .90 hours at 390.00 per hour.	351.00
08/23/11	Continued preparation of objections to OPC discovery; research and analysis regarding same.  D. Bruce May .70 hours at 390.00 per hour.	273.00
08/23/11	Preparation of second set of discovery to OPC; multiple calls with client; review discovery (sixth and seventh sets); prepare e-mail to client regarding OPC discovery. D. Bruce May 1.30 hours at 390.00 per hour.	507.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000248 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 September 30, 2011 Invoice 2699448 Page 22

08/23/11	Review and consideration of e-mail correspondence from Troy Rendell regarding Lake	
	Osborne Civic Association.  D. Bruce May .40 hours at 390.00 per hour.	156.00
08/23/11	Preparation of withdrawal of cross-petition issue.	
	D. Bruce May .30 hours at 390.00 per hour.	117.00
08/23/11	Review and consideration of e-mail correspondence from Kim Joyce regarding customer questions for service hearing.	
	D. Bruce May .70 hours at 390.00 per hour.	273.00
08/23/11	Continue to prepare for Rebuttal Testimony.  Gigi Rollini .20 hours at 200.00 per hour.	40.00
08/23/11	Continue to prepare testimony; finalize Notice of Withdrawal of Village Water/Wastewater protested issue.	
	Gigi Rollini 1.80 hours at 200.00 per hour.	360.00
08/23/11	Continue to prepare for Aqua Utilities of Florida's response/objection to Office of Public Counsel's 6th Set of discovery.	
	Gigi Rollini .80 hours at 200.00 per hour.	160.00
08/24/11	Complete preparation of confidential documents for OPC's review (.5); e-mail correspondence with M. Hopper re: customer bills (.2); meet with D. Vandiver, OPC and supervise review of confidential AUF documents (.8); prepare summary of documents D. Vandiver (OPC) would like to	

copy (.3); participate in conference call with AUF re: continuation of discussions regarding answers and objections to OPC's 6th set of discovery (1.1); continue to assist with

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000249 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

	preparations of AUF's Objections to OPC's 6th set of discovery (3.1); begin to draft correspondence to P. Christensen, OPC re: confidential AUF documents requested by OPC (.3); preparation of OPC discovery notebook for G. Rollini (.4).	
	Georgianna Hatch 6.70 hours at 155.00 per hour.	1038.50
08/24/11	Continue to review and prepare responses and objections to OPC PODs and ROGs.  D. Bruce May 2.10 hours at 390.00 per hour.	819.00
08/24/11	Finalize and file notice of withdrawal of	
	distinct protest issue.  D. Bruce May .40 hours at 390.00 per hour.	156.00
08/24/11	Prepare and revise opening statements.  D. Bruce May .50 hours at 390.00 per hour.	195.00
08/24/11	Multiple phone calls with Florida Public Service Commission attorney regarding notice issues and other exhibits to service hearings. D. Bruce May .40 hours at 390.00 per hour.	156.00
08/24/11	Research and analysis regarding confidentiality issues and outstanding requests for confidential classification.  D. Bruce May .40 hours at 390.00 per hour.	156.00
08/24/11	Telephone conference with Kim Joyce and Troy Rendell regarding customer service hearing in Greenacres.	
	D. Bruce May .60 hours at 390.00 per hour	234.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000250 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 September 30, 2011 Invoice 2699448 Page 24

1248.00

100.00

08/24/11	Prepare for and attend client teleconference regarding responses and objections to Office of Public Counsel's 6th Set of ROGs/PODs; continue to prepare objections/responses to Office of Public Counsel's 6th Set of ROGs/PODs.  Gigi Rollini 6.70 hours at 200.00 per hour.	1340.00
08/25/11	Assist with preparations for upcoming technical hearings re: compile documents and prepare notebooks and other assistance as needed.  Georgianna Hatch 2.20 hours at 155.00 per hour.	341.00
08/25/11	Continue to assist with preparations of AUF's Objections to OPC's 6th set of discovery (2.6) complete draft of correspondence to P. Christensen re: OPC's request for confidential AUF documents (.5); review Protective Order from PSC re: documents requested in OPC's 5th set of discovery (.1); update draft letter to P. Christensen re: newly received Protective Orders (.2); Bates label all confidential documents requested by OPC and prepare electronic version for production to OPC (1.8). Georgianna Hatch 5.30 hours at 155.00 per hour	821.50
08/25/11	Continue to prepare opening statements for Greenacres, Ft. Myers, Sebring and Oviedo; review prior customer comments; multiple	

telephone conferences with client regarding same; multiple e-mail correspondence to client

08/25/11 Continue to prepare objections to Office of Public Counsel's 6th Set of ROGs/PODs.

D. Bruce May 3.20 hours at 390.00 per hour.

Gigi Rollini .50 hours at 200.00 per hour

regarding same.

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000251 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

08/25/11	Correspondence regarding Notices and continued preparation for Customer Hearings.  Gigi Rollini .40 hours at 200.00 per hour.	80.00
08/26/11	Conference with B. Mary re: finalizing objections to OPC"s 6th Set of Discovery (.8); continue to assist with finalizing AUF's Objections to OPC's 6th set of discovery pursuant to meeting and AUF's emails and corresponding materials (1.8); complete Bates labeling of all confidential documents requested by OPC and preparation of electronic version for production to OPC (.6); analysis and review of number of interrogatories and requests	
	production (including subparts) from OPC (.8); review of OPC's 8th Set of Interrogatories and Request for Production and update discovery calendar deadlines (.3); begin preparation of templates for OPC's 8th Set of discovery requests to AUF (.8); participate in conference call with AUF to finalize AUF' objections to OPC's 6th set of discovery (1.0); e-mail communications with D. Vandiver re: confidentiality agreements with OPC consultants (.2). Georgianna Hatch 6.50 hours at 155.00 per hour	1007.50
08/26/11	Assist with preparations for upcoming technical hearings re: compile documents and prepare notebooks and other assistance as needed.  Georgianna Hatch 1.50 hours at 155.00 per hour	232.50
08/26/11	Conference call with client to prepare for customer service hearings.  D. Bruce May 2.20 hours at 390.00 per hour.	858.00
08/26/11	Conference call with client regarding specific objections to OPC's sixth set of discovery.  D. Bruce May .90 hours at 390.00 per hour.	351.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000252 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

08/26/11	Review executive summaries for Greenacres and Ft. Myers; prepare for service hearings.  D. Bruce May 1.10 hours at 390.00 per hour.	429.00
08/26/11	Review of OPC's eighth set of discovery to AUF.  D. Bruce May .70 hours at 390.00 per hour.	273.00
08/26/11	Prepare composite exhibit; call with Caroline Klancke regarding same; review affidavit of mailing and proofs of publication; continue to prepare opening statements for customer service hearings; prepare cross examination question.  D. Bruce May 3.60 hours at 390.00 per hour.	1404.00
	D. Bruce May 3.80 Hours at 350.00 per mour.	
08/26/11	Continue to prepare for upcoming hearings.  Gigi Rollini .20 hours at 200.00 per hour.	40.00
08/26/11	Continue to prepare responses/objections to Office of Public Counsel's 6th Set of ROGs/PODs. Gigi Rollini 4.40 hours at 200.00 per hour.	880.00
08/27/11	Continued preparation for services hearings; prepare opening statements; prepare possible cross questions; prepare introduction.  D. Bruce May .50 hours at 390.00 per hour.	195.00
08/27/11	Continue to review and draft specific objections to OPC's sixth set of discovery.  D. Bruce May .60 hours at 390.00 per hour.	234.00
08/27/11	Begin to finalize objections to Office of Public Counsel's 6th Set of ROGs/PODs for August 29, 2011 deadline.	620.00
	Gigi Rollini 3.10 hours at 200.00 per hour.	620.00
08/28/11	Continue to finalize objections to Office of Public Counsel's 6th Set of ROGs/PODs for August 29, 2011 deadline.	
	Gigi Rollini .70 hours at 200.00 per hour.	140.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000253 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

08/29/11	Finalize objections to OPC's 6th Set of discovery and assist with filing (.4); prepare package for OPC re: confidential AUF documents (.2).	
	Georgianna Hatch .60 hours at 155.00 per hour.	93.00
08/29/11	Continue preparation of issue list identifying all OPC discovery requests and correlating with case issues.	170.50
	Georgianna Hatch 1.10 hours at 155.00 per hour	170.30
08/29/11	Travel to, prepare for and attend Greenacres customer service hearing; continued preparation of opening statements; executive summaries; meeting with client; prepare for Ft. Myers service hearing.	
	D. Bruce May 7.80 hours at 390.00 per hour.	3042.00
08/29/11	Continue to determine likely timing for Customer Hearing Rebuttal/Response submission; determine outstanding research needed and conduct.	
	Gigi Rollini 1.20 hours at 200.00 per hour.	240.00
08/29/11	Receive and analyze Florida Public Service Commission's Order Granting (with limitations) Pasco County's Petition to Intervene; correspondence regarding Order's issuance; prepare client status report.	
	Gigi Rollini .80 hours at 200.00 per hour.	160.00
08/29/11	Continue to finalize Objections to Office of Public Counsel's 6th Set of ROGs/PODs; prepare 2nd Set of Aqua Utilities of Florida Discovery	
	to Office of Public Counsel; prepare Objections to Office of Public Counsel's 6th Set of Discovery for filing/service in compliance with	
	applicable directions.  Gigi Rollini 2.70 hours at 200.00 per hour.	540.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000254 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

08/30/11	Update templates for AUF's Answers to OPC's 6th Set of Interrogatories (.6) and Request for Production (.8) re: incorporate specific objections filed on 8/26/11. Georgianna Hatch 1.40 hours at 155.00 per hour	217.00
08/30/11	Travel to, prepare for and attend Ft. Myers customer service hearing; meeting with client; prepare for Sebring customer service hearing.  D. Bruce May 3.20 hours at 390.00 per hour.	1248.00
08/30/11	Receive and review report on Greenacres Customer Hearing, including items for follow-up; receive and review initial report of Fort Myers Customer Hearing.  Gigi Rollini .30 hours at 200.00 per hour.	60.00
08/30/11	Receive and review client comments to Second Set of Discovery to Office of Public Counsel; finalize Discovery to Office of Public Counsel and prepare for filing and service.  Gigi Rollini .90 hours at 200.00 per hour.	180.00
08/31/11	Prepare email correspondence to M. Hopper re: updated templates for OPC's 6th set of discovery (.2); complete preparation of templates for OPC's 7th set of discovery and send to M. Hopper via email (.8); continue preparation of templates for OPC's 8th Set of discovery (.6); continue issue list correlating all OPC discovery requests with case issues (2.8).  Georgianna Hatch 4.50 hours at 155.00 per hour.	697.50
08/31/11	Prepare for and participate at Sebring customer service hearing; prepare possible cross for Sebring and Chuluota; research and analysis regarding regarding same.	
	D. Bruce May 4.20 hours at 390.00 per hour.	1638.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000255 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 September 30, 2011 Invoice 2699448 Page 29

82,726.00

	Name	Title	Hours	Rate	Value	
	May, D. Bruce	Partner	125.50	390.00	48,945.00	
	Rollini, Gigi	Associate	92.80	200.00	18,560.00	
	Hatch, Georgianna	Paralegal	98.20	155.00	15,221.00	
Dojek	ursable costs thr	rough Averat 21	2011			
Reliibi	ursable coscs cm	Ough August 31	, 2011			
			-			
07/05/11	Local Travel					7.22
		Mileage - Loc			2	
		sion; File docu				
	clerk and hand	ł delivery copy	to Gener	al		
	Counsel.; 07/0					
07/15/11		Man Madden; Mil				6.66
	Deliver packag	ges to Florida	Public Se	rvice		
	Commission.; (	7/15/11				
07/21/11	Local Travel					3.89
	Van Madden; Mi	ileage - Local;	Deliver	filing ar	nd	
		es to Florida P				
		Office of Pub	lic Couns	el.;		
	07/21/11					
07/21/11	Local Travel		37	_		5.55
	Van Madden; Mi	lleage - Local;	Pick up	document	3	
		dell with Aqua		.; 07/21,	/11	0.01
08/02/11	-	Lces/Messengers				8.91
	United Parcel	Service				
	KELLY SULLIVAN	ı				
	KELLY SULLIVAN	1				
	570 OSPREY LAI	KES CIRCLE				
	CHULUOTA FL 32					
	USER DEFINED 2	2: 1ZX90W95015	5486141			

Total Fees for Professional Services

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000256 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

08/02/11	Delivery Services/Messengers United Parcel Service KENNETH M. CURTIN ADAMS AND REESE LLP 150 SECOND AVENUE NORTH SAINT PETERSBURG FL 33701 USER DEFINED 2: 1ZX90W950156036956	8.34
08/02/11	Delivery Services/Messengers United Parcel Service JOSEPH D. RICHARDS	8.34
	PASCO COUNTY ATTORNEY'S OFF 8731 CITIZENS DRIVE NEW PORT RICHEY FL 34654 USER DEFINED 2: 12X90W950157608363	
08/02/11	Local Travel Barry C. Ivey; Mileage - Local; Florida Public Service Commision; Deliver envelope to General Counsel.; 08/02/11	7.22
08/05/11	Messenger Service - 08/02/11	7.00
08/10/11	Delivery Services/Messengers United Parcel Service KELLY SULLIVAN KELLY SULLIVAN 570 OSPREY LAKES CIRCLE	17.44
08/10/11	CHULUOTA FL 32766 Delivery Services/Messengers	17.44
	United Parcel Service KENNETH M. CURTIN ADAMS AND REESE LLP 150 SECOND AVENUE NORTH SAINT PETERSBURG FL 33701	
08/10/11	Local Travel Barry C. Ivey; Mileage - Local; Florida Public Service Commision; File documents with the clerks office and deliver package to General Counsel.; 08/10/11	7.22

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000257 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

08/11/11	Local Travel	7.22
,,	Van Madden; Mileage - Local; Deliver filing to	
	the Florida Public Service Commission and	
	courtesy copies to Ralph Jaeger and Caroline	
	Klancke.; 08/11/11	
08/12/11	Delivery Services/Messengers	7.77
//	United Parcel Service	
	KIMBERLY A. JOYCE	
	AQUA AMERICA INC	
	762 WEST LANCASTER AVENUE	
	BRYN MAWR PA 19010	
08/12/11	Local Travel Barry C. Ivey; Mileage - Local;	5.00
,,	Aqua America office; Deliver four Notebooks to	
	Troy Rendell; 08/12/11	
08/19/11	Local Travel	7.22
00/25/22	Barry C. Ivey; Mileage - Local; Florida Public	
	Service Commission; Pick up from Marguerite from	
	the clerk's office for Bruce May.; 08/19/11	
08/22/11	Messenger Service - 08/12/11	5.00
08/22/11	Messenger Service - 08/11/11	8.00
08/24/11	Messenger Service - 08/19/11	6.00
08/25/11	Federal Express - Inv#7-477-90454 - Jennifer	14.87
,,	Gillis - 04/20/11	
08/29/11	Local Travel	7.77
,,	Barry C. Ivey; Mileage - Local; Florida Public	
	Service Commision; File documents with the	
	Clerk's office, General Counsel and Office of	
	Public Counsel.; 08/29/11	
08/30/11	OTHER - Action Legal Discovery Services LLC	1,553.81
	1970, copies	
	Copying	1,331.80
	Telephone	1.92
	Postage	4.44
	Total Reimbursable Costs	\$ 3,066.05
	Current Billing for this Matter	85,792.05

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000258 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 September 30, 2011 Invoice 2699448 Page 32

BALANCE DUE THIS INVOICE

\$ 85,792.05

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000259 of 000737

Law Offices

HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819

Atlanta Bethesda Boston Chicago Ft. Lauderdale

Jacksonville

Lakeland Los Angeles Mlami New York No. Virginia Orlando

International: Portland San Francisco Tallahassee Tampa Washington, D.C.

West Palm Beach

Abu Dhabl Belling Mexico City\*

\*Representative Office

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

October 26, 2011 Invoice 2709487

TERMS: DUE ON RECEIPT

## REMITTANCE COPY (PLEASE RETURN WITH YOUR PAYMENT)

Our Matter #117542.00006 2010 Test Year Rate Case

Fees for Professional Services Reimbursable Costs

> INVOICE TOTAL BALANCE DUE THIS INVOICE

126,186.50 \$ 3,343.69

> \$ 129,530.19 129,530.19 \$ =========

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000260 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 October 26, 2011 Invoice 2709487 Page 2 REMITTANCE COPY

To remit payment by WIRE TRANSFER:

Domestic Wires

International Wires

Wachovia Bank NA 200 S. Biscayne Blvd Miami, Fl 33131 ABA # 063000021 Wells Fargo Bank NA
Plaza Building PA4918
101 N Independence Mall East
Philadelphia, PA 19106
Account #2090002390441
International Swift: PNBPUS33

FOR CREDIT TO: Holland & Knight LLP ACCT. #2090002390441

FOR CREDIT TO: Holland & Knight, LLP

Please indicate Holland & Knight INVOICE or MATTER number as Beneficiary Reference in the wire.

To remit payment by COURIER DELIVERY, please use the following address:

Holland & Knight LLP Suite 864084 11050 Lake Underhill Road Orlando, FL 32825-5016

06270

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000261 of 000737

International: Law Offices Abu Dhabi HOLLAND & KNIGHT LLP Portland Lakeland Atlanta Los Angeles San Francisco Beijing Bethesda Tallahassee Mexico City\* P.O. Box 864084 Boston Miami Orlando, Fl 32886-4084 New York Tampa Chicago (813) 901-4180 Ft. Lauderdale No. Virginia Washington, D.C. West Palm Beach Jacksonville Orlando EIN 59-0663819

\*Representative Office

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 October 26, 2011 Invoice 2709487 Page 1 TERMS: DUE ON RECEIPT

For professional services rendered through October 21, 2011 in connection with the following:

Our Matter #117542.00006 2010 Test Year Rate Case

08/25/11 Review Pasco County's intervention (.7); begin to develop potential cross-examination questions as well as discovery (.6).

D. Bruce May 1.40 hours at 390.00 per hour. 546.00 09/01/11 Draft/revise templates for AUF's responses to YES' second set of discovery and incorporate responses/answers (.8); draft first Set of Interrogatories (.8) and Requests for Production to PASCO County (.6). 2.40 hours at 155.00 per hour. 372.00 Georgianna Hatch 09/01/11 Update document production summary/matrix tracking chart for all intervenor discovery to date. 124.00 Georgianna Hatch .80 hours at 155.00 per hour. 09/01/11 Draft/revise templates for AUF's answers/responses to OPC's seventh set of discovery. Georgianna Hatch .60 hours at 155.00 per hour. 93.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000262 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 October 26, 2011 Invoice 2709487 Page 2

09/01/11 Prepare for and participate in customer service hearing at Oviedo; prepare cross-examination questions; review correspondence from customers; analyze recent water quality issues; review Florida Department of Environmental Protection test results; participate in debriefing session after hearing with client.  D. Bruce May 5.60 hours at 390.00 per hour.	2184.00
	2102100
09/01/11 Continue to determine and schedule discovery deadlines.	
Gigi Rollini .40 hours at 200.00 per hour.	80.00
09/01/11 Client correspondence.	
Gigi Rollini .20 hours at 200.00 per hour.	40.00
09/01/11 Receive and begin to analyze Florida Attorney General's Motion to Intervene. Gigi Rollini .30 hours at 200.00 per hour.	60.00
_	
09/02/11 Preparation for and participate in strategy conference with B. May re: upcoming service hearings, discovery responses, and other	
pending matters. Georgianna Hatch .60 hours at 155.00 per hour.	93.00
09/02/11 Update document production summary/matrix tracking chart for OPC's ninth discovery	
requests. Georgianna Hatch .20 hours at 155.00 per hour.	31.00
09/02/11 Review of OPC's ninth Set of discovery requests (.1); prepare templates for Objections to OPC's	
seventh discovery requests (.6). Georgianna Hatch .70 hours at 155.00 per hour.	108.50

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000263 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 October 26, 2011 Invoice 2709487 Page 3

09/02/11	Assist attorney with preparations for upcoming service hearings re: update notebooks and compile key documents; additional review of Pasco County documents re: D. Bussey correspondence.  Georgianna Hatch 2.20 hours at 155.00 per hour.	341.00
09/02/11	Review discovery issues outstanding from OPC (.5); research and analysis regarding documents responsive to YES' discovery (.7) D. Bruce May 1.20 hours at 390.00 per hour.	468.00
09/02/11	Review Attorney General's Motion to Intervene. D. Bruce May .30 hours at 390.00 per hour.	117.00
09/02/11	Prepare for and attend Team Meeting. Gigi Rollini 1.10 hours at 200.00 per hour.	220.00
09/02/11	Continue to review and begin to prepare potential response to Attorney General's Motion to Intervene.  Gigi Rollini .30 hours at 200.00 per hour.	60.00
09/02/11	Receive and review Public Service Commission's Temporary Protective Order regarding YES Discovery; continue to prepare responses to Office of Public Counsel's discovery; receive and review correspondence from Office of Public Counsel regarding forthcoming Motion to Compel. Gigi Rollini .80 hours at 200.00 per hour.	160.00
09/06/11	Prepare for and participate on status call with B. May and client re response to OPC's anticipated motion to compel and status of responses to interrogatories and document production requests.	
	Kevin W. Cox 1.50 hours at 200.00 per hour.	300.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000264 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

October 26, 2011 Invoice 2709487 Page 4

09/06/11	Research and analyze extent to which motion for protective order in addition to response to motion to compel may be required with respect to responding to OPC's Motion to Compel responses to its sixth Set of Interrogatories and Document Production Requests.  Kevin W. Cox .70 hours at 200.00 per hour.	140.00
09/06/11	Review and begin analyzing OPC's Motion to Compel responses to OPC's sixth Set of Interrogatories and Document Production requests, review comments from K. Joyce re same, and confer with B. May re same.  Kevin W. Cox .50 hours at 200.00 per hour.	100.00
09/06/11	Review objections to OPC's sixth Set of Interrogatories and Document Production Requests in preparation for response to Motion to Compel.  Kevin W. Cox .60 hours at 200.00 per hour.	120.00
09/06/11	Preparation for and participate in conference call with AUF personnel re: OPC's sixth and seventh sets of discovery and OPC's Motion to Compel (.8); review OPC's ninth set of discovery requests and prepare email to M. Hopper with pertinent response deadlines (.3); update discovery summary/matrix with ninth set of OPC discovery (.3); begin to draft templates for AUF's answers/responses to OPC's ninth set of discovery (.8).  Georgianna Hatch 2.10 hours at 155.00 per hour.	325.50
09/06/11	Participate in conference call with AUF personnel re: answers/responses to YES' second set of discovery (.4); continue preparation of AUF's answers/responses to YES' discovery requests and preparation of attachments (1.8). Georgianna Hatch 1.20 hours at 155.00 per hour.	186.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000265 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

Participate in conference call with AUF personnel re: preparation for Friday's meeting at PSC; service hearing follow-up and upcoming service hearings, and AG's Notice of Intervention (.5); assist with preparations for upcoming service hearings and follow up tasks from conference call related to intervenor discovery and Motions (1.8).  Georgianna Hatch 2.30 hours at 155.00 per hour.	356.50
Review Motion to Compel (.6); call from Ralph Jaeger (.2); prepare correspondence to OPC (.2); begin developing response to Motion to Compel (.7).  D. Bruce May 1.70 hours at 390.00 per hour.	663.00
Correspondence regarding Office of Public Counsel's Motion to Compel. Gigi Rollini .40 hours at 200.00 per hour.	80.00
Correspondence regarding upcoming deadline and action needed.  Gigi Rollini .20 hours at 200.00 per hour.	40.00
Correspondence regarding Affidavits and Notice. Gigi Rollini .20 hours at 200.00 per hour.	40.00
Review draft answers to OPC's sixth Set of Interrogatories and Document Production Requests and make revisions to same.  Kevin W. Cox 1.50 hours at 200.00 per hour.	300.00
Prepare for and participate on status call with B. May and client re response to OPC's sixth Set of Interrogatories and Document Production requests and re motion to compel.  Kevin W. Cox 1.10 hours at 200.00 per hour.	220.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000266 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

09/07/11 Continue to assist with preparing AUF's A and Responses to OPC's sixth Set of Interrogatories (IROGs) and Request for Production (PODs) re: drafting responses, communications with AUF personnel, and coresponsive documents (3.3); conference can AUF personnel to finalize discovery responsive discovery responses preparation of attachments to IROGs and documents responsive to PODs (1.2); additional conference call with AUF personnel to disstatus of AUF's responses to OPC's sixth discovery and additional information (1.5 Georgianna Hatch 7.30 hours at 155.00	ompiling all with onses and cional scuss set of
09/07/11 Review and analyze OPC's Motion to Compel conference call with client regarding sam (1.4).  D. Bruce May 2.10 hours at 390.00 per	ne
09/07/11 Conference call with client to discuss OF sixth set of discovery to AUF. D. Bruce May 1.90 hours at 390.00 per	
09/07/11 Receive and review Office of Public Couns discovery filings. Gigi Rollini .20 hours at 200.00 per	
09/07/11 Analysis/Strategy: Client correspondence Gigi Rollini .20 hours at 200.00 per	hour. 40.00
09/08/11 Continue to review draft answers to OPC's Set of Interrogatories and Document Produced Requests prior to filing.  Kevin W. Cox 1.00 hours at 200.00 per	action

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000267 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

09/08/11	Finish preparing draft response to OPC's motion to compel and revise same based on comments from B. May and G. Hatch; review comments from K. Joyce to same and confer with B. May re additional changes.  Kevin W. Cox 4.70 hours at 200.00 per hour.	940.00
09/08/11	Assist with preparing AUF's Answers and Responses to OPC's sixth Set of Interrogatories (IROGs) and Request for Production (PODs) re: drafting responses, communications with AUF personnel, and compiling responsive documents (4.3); conference call with AUF personnel to finalize discovery responses (1.2); final drafts/edits to written responses and complete preparation of attachments to IROGs and documents responsive to PODs (1.3). Georgianna Hatch 6.50 hours at 155.00 per hour.	1007.50
09/08/11	Prepare, finalize and file answers to OPC's sixth set of interrogatories and responses to OPC's sixth request for production of documents.  D. Bruce May 1.20 hours at 390.00 per hour.	468.00
09/08/11	Continue to prepare for Customer Service Hearings. Gigi Rollini .40 hours at 200.00 per hour.	80.00
09/08/11	Continued correspondence regarding responses to Office of Public Counsel's discovery requests; receive and begin to review Office of Public Counsel's objections to Aqua Utilities of Florida's First Set of Discovery.	100.00
	Gigi Rollini .50 hours at 200.00 per hour.	100.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000268 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

09/09/11	Continue to revise response to OPC's motion to compel based on comments from K. Joyce and additional information from G. Hatch, and send to B. May for review; review comments from K. Joyce and W. Rendell to same.  Kevin W. Cox .90 hours at 200.00 per hour.	180.00
09/09/11	Assist with preparation of AUF's Response to OPC's Motion to Compel Discovery (regarding sixth Set); e-mail communications with M. Hopper, AUF re: prior OPC ROG responses and attachments.  Georgianna Hatch 3.10 hours at 155.00 per hour.	480.50
09/09/11	Participate in conference call to prepare for customer hearings at Gainesville, Palataka, Eustis and Chipley.  D. Bruce May 1.10 hours at 390.00 per hour.	429.00
09/09/11	Prepare for and attend meeting with Florida Public Service Commission staff requested by OPC to address cap band rate structure. D. Bruce May 1.20 hours at 390.00 per hour.	468.00
09/09/11	Begin to review objections to discovery filed by OPC; prepare e-mail correspondence to Patty Christiansen requesting meeting among experts to address discovery issues.  D. Bruce May .70 hours at 390.00 per hour.	273.00
09/09/11	Prepare for Team Meeting. Gigi Rollini .40 hours at 200.00 per hour.	80.00
09/09/11	Correspondence and filings regarding Office of Public Counsel Discovery and Motion to Compel. Gigi Rollini .20 hours at 200.00 per hour.	40.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000269 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

09/09/11	Continue to prepare for next week's Customer Service Hearings.	
	Gigi Rollini .30 hours at 200.00 per hour.	60.00
09/10/11	Correspondence regarding Office of Public Counsel's Motion to Compel and Response. Gigi Rollini .10 hours at 200.00 per hour.	20.00
09/12/11	Review OPC's objections to AUF's discovery requests and comments from B. May re proposed motion to compel (.6); confer with G. Rollini re same (.2).	
	Kevin W. Cox .80 hours at 200.00 per hour.	160.00
09/12/11	Review question re F.A.C. provision for refund entitlements where service is interrupted and begin researching same.	
	Kevin W. Cox .20 hours at 200.00 per hour.	40.00
09/12/11	Prepare for and attend customer service hearing in Gainesville.	
	D. Bruce May 3.10 hours at 390.00 per hour.	1209.00
09/12/11	Prepare summaries from customer service hearing in Gainesville; continue to prepare for Eustis and Palatka service hearings.	
	D. Bruce May 2.10 hours at 390.00 per hour.	819.00
09/12/11	Begin to prepare Motion to Compel Office of Public Counsel's responses to Aqua Utilities of	
	Florida's Discovery. Gigi Rollini 1.40 hours at 200.00 per hour.	280.00
09/13/11	Review PSC order on OPC's motion to compel, and procedures set forth therein, and analyze effects for anticipated AUF motion to compel OPC's discovery responses.	
	Kevin W. Cox .60 hours at 200.00 per hour.	120.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000270 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

09/13/11	Email communications with D. Vandiver, Office of Public Counsel re: OPC's discovery requests and documents responsive to YES discovery; prepare attachments and email to D. Vandiver; review PSC Order re: OPC's Motion's to Compel. Georgianna Hatch .50 hours at 155.00 per hour.	77.50
09/13/11	Review Order regarding OPC's motion to compel and Order modifying order establishing procedure; calls to client regarding same.  D. Bruce May .90 hours at 390.00 per hour.	351.00
09/13/11	Prepare for and participate in customer service hearing in Palatka and Eustis. D. Bruce May 6.10 hours at 390.00 per hour.	2379.00
09/13/11	Receive and review report on Gainesville Customer Hearing and action needed. Gigi Rollini .20 hours at 200.00 per hour.	40.00
09/13/11	Receive and analyze Order on Office of Public Counsel's Motion to Compel. Gigi Rollini .60 hours at 200.00 per hour.	120.00
09/13/11	Receive and review Staff's First Set of ROGs and PODs to Aqua Utilities of Florida. Gigi Rollini .20 hours at 200.00 per hour.	40.00
09/13/11	Analyze Office of Public Counsel's Objections to Aqua Utilities of Florida's First Set of Discovery; continue to prepare Motion to Compel; coordinate required informal meeting with Office of Public Counsel and Aqua Utilities of Florida. Gigi Rollini 4.50 hours at 200.00 per hour.	900.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000271 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

09/14/11	Research issues related to moving to compel OPC's discovery responses, deficiencies with OPC's objections based on attorney client privilege and work product, scope of permissible discovery by interrogatory and with respect to anticipated expert testimony under rules of civil procedure, and begin incorporating same into draft motion to compel responses and for use in good faith conference with OPC.  Kevin W. Cox 4.80 hours at 200.00 per hour.	960.00
09/14/11	Preparation for and participate in conference call with AUF personnel re: OPC's Motion to compel and PSC's Order and upcoming conference with OPC to discuss AUF's objections (2.8); follow up conference with B. May to discuss supplemental responses to OPC's sixth set of discovery (.4).  Georgianna Hatch 3.20 hours at 155.00 per hour.	496.00
09/14/11	Participate in conference call between AUF and P. Christensen, OPC re: PSC's Order on Motion to Compel and AUF's responses and OPC's objections to AUF's ninth set of discovery.  Georgianna Hatch .30 hours at 155.00 per hour.	46.50
09/14/11	Draft templates for AUF's Answers to Staff's first Set of Interrogatories (.4) and Request for Production (.3); prepare email correspondence and attachments to M. Hopper re: templates for Staff's discovery.  Georgianna Hatch .70 hours at 155.00 per hour.	108.50

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000272 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

09/14/11 Preparation for and participation in conferent call with clients regarding discovery respons to sixth set of discovery from OPC; review Or on Motion to Compel and Modifying Order Establishing Procedure.  D. Bruce May 3.10 hours at 390.00 per hour	es der
09/14/11 Conference call with OPC regarding OPC's sixt set of discovery in compliance with Order No. PSC-11-0384-PCO-WS. D. Bruce May .30 hours at 390.00 per hour	
09/14/11 Post conference call with clients regarding conference call with OPC concerning sixth set discovery pursuant to Florida Public Service Commission Order.  D. Bruce May .50 hours at 390.00 per hour	
09/14/11 Receive and review report on Eustis Customer Hearing and action needed. Gigi Rollini .20 hours at 200.00 per hour	40.00
09/14/11 Continue to address Motion to Compel; continue to prepare responses to Office of Public Counsel's Sixth Set of Discovery; continue to analyze objections to Office of Public Counse Eighth Set of Discovery; continue to prepare teleconference with Office of Public Counsel regarding Office of Public Counsel's Motion to Compel; attend teleconference.  Gigi Rollini 8.10 hours at 200.00 per hour	el's for
09/14/11 Correspondence with Office of Public Counsel regarding prefiled testimony.  Gigi Rollini .20 hours at 200.00 per hour	40.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000273 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

09/15/11	Prepare templates for AUF's Objections to OPC's eighth Set of discovery (pursuant to G. Rollini's request) (.6); e-mail correspondence with M. Hopper, AUF re: supplemental answers/responses to OPC's sixth set of discovery; incorporate AUF's draft responses	
	into templates and begin preparation of attachments and documents (2.8); e-mail correspondence with D. Vandiver, OPC re: missing page to OPC POD No. 132; review files and locate missing page to POD No. 132 and forward to OPC (.6); additional e-correspondence with D. Vandiver re: confidential information request;	
	begin preparation of AUF's supplemental response to OPC ROG No. 74 and corresponding Motion for	
	Temporary Protective Order (.8) Georgianna Hatch 4.80 hours at 155.00 per hour.	744.00
09/15/11	Conference call with OPC regarding discovery from OPC to AUF; prepare e-mail correspondence	
•	to OPC memorializing conference call.  D. Bruce May 1.00 hours at 390.00 per hour.	390.00
09/15/11	Review additional responses to OPC's discovery. D. Bruce May 1.10 hours at 390.00 per hour.	429.00
09/15/11	Review exhibits entered at Eustis customer service hearing; analyze same; prepare e-mail to client regarding possible response.  D. Bruce May 1.10 hours at 390.00 per hour.	429.00
09/15/11	Receive and review Staff's Second ROGs to Aqua	
	Utilities of Florida. Gigi Rollini .20 hours at 200.00 per hour.	40.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000274 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 October 26, 2011 Invoice 2709487 Page 14

09/15/11 Prepare for teleconference with Office of Public Counsel regarding Aqua Utilities of Florida's First Set of Discovery to Office of Public Counsel; determine objections needed to Office of Public Counsel's Eighth Set of PODs / ROGs; continue to prepare responses to Office of Public Counsel's Sixth Set of PODs / ROGs per Public Service Commission's Order on Motion to 960.00 Giqi Rollini 4.80 hours at 200.00 per hour. 09/16/11 Review correspondence between OPC and AUF counsel re dispute over OPC's objections to AUF's discovery requests, and analyze in light of need for potential motion to compel. .30 hours at 200.00 per hour. 60.00 Kevin W. Cox 09/16/11 Assist with preparation of written supplemental answers to OPC's sixth Set of Interrogatories; draft/revise written answers; email correspondence with M. Hopper, AUF re: answers and attachments; prepare attachments to interrogatories for submission to OPC and parties of record; update discovery document summary/matrix. 511.50 3.30 hours at 155.00 per hour. Georgianna Hatch 09/16/11 Assist with preparation of written supplemental answers to OPC's sixth Request for Production of Documents ("POD"); draft/revise written responses; email correspondence with M. Hopper, AUF re: responsive documents; prepare POD documents for submission to OPC; update discovery document summary/matrix. 589.00 Georgianna Hatch 3.80 hours at 155.00 per hour.

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000275 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

09/16/11	Begin preparation of Motion for Protective Order and Request for Confidential Classification re: additional salary information responsive to OPC's first Set of Interrogatories. Georgianna Hatch .50 hours at 155.00 per hour.	77.50
09/16/11	Email correspondence with K. Joyce, AUF re: Answers to OPC's seventh Set of Interrogatories; begin to incorporate answers into written response to OPC. Georgianna Hatch .40 hours at 155.00 per hour.	62.00
09/16/11	Prepare for and participate in informal staff meeting regarding rate structure issues.  D. Bruce May 2.00 hours at 390.00 per hour.	780.00
09/16/11	Attendance at Chipley customer service hearing. D. Bruce May 2.00 hours at 390.00 per hour.	780.00
09/16/11	Continue to prepare responses/answers and documents to Office of Public Counsel's Sixth Set of Discovery for today's production; continue to prepare responses to Office of Public Counsel's Seventh Set of Discovery. Gigi Rollini 6.90 hours at 200.00 per hour.	1380.00
09/18/11	Prepare email correspondence to D. Vandiver, OPC re: status of requested confidential salary information.  Georgianna Hatch .10 hours at 155.00 per hour.	15.50
09/18/11	Assist with preparation of written answers to OPC's seventh Set of Interrogatories; begin to prepare attachments to interrogatories for submission to OPC and parties of record. Georgianna Hatch 2.10 hours at 155.00 per hour.	325.50

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000276 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

09/18/11	Assist with preparation of written responses to OPC's seventh Request for Production of Documents ("POD"); draft/revise written responses; prepare POD documents for submission to OPC.  Georgianna Hatch 2.30 hours at 155.00 per hour.	356.50
09/18/11	Continue preparation of Motion for Protective Order and Request for Confidential Classification re: additional salary information responsive to OPC's first Set of Interrogatories; draft email correspondence to AUF re: confidential salary documents and Motion for Protective Order. Georgianna Hatch .30 hours at 155.00 per hour.	46.50
09/18/11	Continue to prepare responses to Office of Public Counsel's Seventh Set of Discovery. Gigi Rollini .90 hours at 200.00 per hour.	180.00
09/19/11	Review and begin analyzing revisions required for AUF's proposed discovery requests to Yes Communities. Kevin W. Cox .30 hours at 200.00 per hour.	60.00
09/19/11	Review responses to OPC's seventh PODs and ROGs. Kevin W. Cox .30 hours at 200.00 per hour.	60.00
09/19/11	Begin review issues re request for confidential classification or motion for temporary restraining order on discovery materials containing confidential salary information.  Kevin W. Cox .30 hours at 200.00 per hour.	60.00
09/19/11	Review OPC's responses to AUF's discovery requests and analyze extent to which AUF is entitled to further responses under Florida law.	
	Kevin W. Cox 1.50 hours at 200.00 per hour.	300.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000277 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

09/19/11	Participate in conference call with AUF to discuss answers and attachments to OPC's seventh Set of Interrogatories ("ROGS") (1.5); draft/revise written answers to ROGs; prepare attachments to ROGs for submission to OPC and parties of record (2.1); update discovery document summary/matrix (.2). Georgianna Hatch 3.80 hours at 155.00 per hour.	589.00
09/19/11	Participate in conference call with AUF to discuss responses and documents to OPC's seventh Request for Production ("PODs") (1.5); draft/revise written responses to PODs; prepare documents to ROGs for submission to OPC (3.4); update discovery document summary/matrix (.3). Georgianna Hatch 5.20 hours at 155.00 per hour.	806.00
09/19/11	Continue to review prefiled direct testimony of Earl Poucher.  D. Bruce May .60 hours at 390.00 per hour.	234.00
09/19/11	Extended phone conference with Kim Joyce, Troy Rendell, Mary Hopper, Nameer Bhatti regarding answers and responses to OPC's seventh set of discovery; review confidentiality issues.  D. Bruce May 3.00 hours at 390.00 per hour.	1170.00
09/19/11	Continue to prepare and finalize for service responses to Office of Public Counsel's Seventh Set of Discovery. Gigi Rollini 5.50 hours at 200.00 per hour.	1100.00
09/20/11	Review responses by Yes Communities, Inc. to first set of discovery requests. Kevin W. Cox .50 hours at 200.00 per hour.	100.00
09/20/11	Review additional revisions by K. Joyce to draft discovery requests to Yes Communities. Kevin W. Cox .10 hours at 200.00 per hour.	20.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000278 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

09/20/1	1 Revise prior draft of motion to compel OPC's responses to AUF's discovery requests based on OPC's responses and evaluate potential need for additional good faith conference.  Kevin W. Cox 1.30 hours at 200.00 per hour.	260.00
09/20/1	1 Draft request for confidential classification or motion for temporary restraining order on discovery materials containing confidential salary information, review underlying information and qualifications for protection, review rules re same, revise based on conference with B. May and conference between G. Rollini and OPC counsel, proofread and file. Kevin W. Cox 2.80 hours at 200.00 per hour.	560.00
09/20/1	1 Continue review of OPC's responses to AUF's discovery requests and analysis of extent to which AUF is entitled to further responses under Florida law.  Kevin W. Cox 1.20 hours at 200.00 per hour.	240.00
09/20/1	1 Research grounds for motion to compel OPC's responses to AUF's discovery requests. Kevin W. Cox 1.10 hours at 200.00 per hour.	220.00
09/20/1	1 Revise prior draft of motion to compel OPC's responses to AUF's discovery requests based on OPC's responses and evaluate potential need for additional good faith conference.  Kevin W. Cox 1.30 hours at 200.00 per hour.	260.00
09/20/1	1 Draft/revise Motion for Protective Order and Request for Confidential Classification re: additional salary information responsive to OPC's first Set of Discovery; emails and conference w/ M. Hopper, AUF re: confidential	

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000279 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

	salary information requested by OPC; prepare correspondence and confidential attachments to D. Vandiiver, OPC re: requested confidential salary information; telephone conference w/ D. Vandiver, OPC re: confidential documents; prepare template for AUF's Answers to OPC's eighth Set of Interrogatories.  Georgianna Hatch 2.80 hours at 155.00 per hour.	434.00
09/20/11	Assist with preparation of Motion for Temporary Protective Order re: OPC's seventh Set of Discovery, Nos. 175 and 194; prepare confidential documents responsive to OPC's seventh Request for Production; update discovery summary/matrix; prepare template for AUF's responses to OPC's eighth Request for Production.  Georgianna Hatch 2.70 hours at 155.00 per hour.	418.50
09/20/11	Review written discovery responses and documents from YES; update discovery summary/matrix; prepare notebook and index for YES discovery responses for attorney.  Georgianna Hatch 1.70 hours at 155.00 per hour.	263.50
09/20/11	Call from client. D. Bruce May .20 hours at 390.00 per hour.	78.00
09/20/11	Continue to develop potential cross-examination questions. Gigi Rollini .20 hours at 200.00 per hour.	40.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000280 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

09/20/11	Continue to prepare for discovery to Intervenors; teleconference with Office of Public Counsel to obtain position on Motion for Protective Order regarding Office of Public Counsel's Seventh Set of Discovery, and finalize Motion and cover correspondence to Office of Public Counsel; receive and begin to review Intervenor responses to Aqua Utilities of Florida's First Set of Discovery. Gigi Rollini 2.30 hours at 200.00 per hour.	460.00
09/21/11	Begin revising second Set of ROGS and PODS to Yes Communities, including research of public records related to entities referenced in the same, review of pertinent procedural rules, and comparison to prior ROGS and PODS to Yes Communities.  Keyin W. Cox .50 hours at 200.00 per hour.	100.00
09/21/11	Prepare discovery disc for M. Hopper, AUF re: all documents produced by AUF to OPC and YES. Georgianna Hatch .50 hours at 155.00 per hour.	77.50
09/21/11	Begin to review OPC's answers to AUF's Interrogatories; prepare notebook and index for attorney; prepare email correspondence to AUF re: sending templates for OPC's eighth Set of Discovery; prepare email correspondence to M. Hopper, AUF re: objections to OPC's ninth Set of Discovery.	279.00
	Georgianna Hatch 1.80 hours at 155.00 per hour.	2/9.00
09/21/11	Begin to review OPC's document production to AUF; prepare notebook and index for attorney; begin preparation of document discovery log for OPC; update issue/count matrix for OPC discovery through seventh Set.	
	Georgianna Hatch 3.80 hours at 155.00 per hour,	589.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000281 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

09/21/11	Review and consideration of e-mails from client regarding follow up to service hearing issues.  D. Bruce May .70 hours at 390.00 per hour.	273.00
09/21/11	Begin to prepare for next round of Office of Public Counsel discovery; confirm position on objections regarding Office of Public Counsel's Ninth Set of Discovery.  Gigi Rollini .40 hours at 200.00 per hour.	80.00
09/22/11	Finish revising second Set of ROGS and PODS to Yes Communities including review of pertinent background information and send to B. May to review.  Kevin W. Cox 3.10 hours at 200.00 per hour.	620.00
09/22/11	Preparation of AUF's Answers to Staff's first Set of Interrogatories and Responses to first Request for Production; prepare templates for AUF's Answers/Responses to Staff's second Set of Discovery. Georgianna Hatch 1.80 hours at 155.00 per hour.	279.00
09/22/11	Assist with compiling key documents and updating hearing and discovery notebooks for attorney's use at final hearing.  Georgianna Hatch .80 hours at 155.00 per hour.	124.00
09/22/11	Receipt of Direct Testimony from OPC; assist with initial review of testimony and distribution to AUF witnesses.  Georgianna Hatch .80 hours at 155.00 per hour.	124.00
09/22/11	Prepare template for AUF's Answers to OPC's ninth Set of Interrogatories; update document summary/matrix. Georgianna Hatch .80 hours at 155.00 per hour.	124.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000282 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

09/22/11	Continue to review OPC's document production to AUF; prepare notebook and index for attorney; continue preparation of document discovery log for OPC; prepare template for OPC's ninth Request for Production.	
	Georgianna Hatch 2.80 hours at 155.00 per hour.	434.00
09/22/11	Receipt and review of Staff's second Set of PODs to AUF.  D. Bruce May .40 hours at 390.00 per hour.	156.00
09/22/11	Continue to prepare second Set of Discovery to	
03,22,11	YES. D. Bruce May .60 hours at 390.00 per hour.	234.00
09/22/11	Begin review of testimony provided by YES (Kurz, Harpin, Gray, Starling and Green). D. Bruce May .70 hours at 390.00 per hour.	273.00
09/22/11	Begin to review OPC prefiled testimony of Dismukes; prepare discovery/deposition questions.  D. Bruce May 2.30 hours at 390.00 per hour.	897.00
09/22/11	Begin to review testimony of Poucher. D. Bruce May .70 hours at 390.00 per hour.	273.00
09/22/11	Review testimony of Mariano. D. Bruce May .40 hours at 390.00 per hour.	156.00
09/22/11	Receive and review Staff's Second PODs to Aqua Utilities of Florida. Gigi Rollini .20 hours at 200.00 per hour.	40.00
09/23/11	Review comments and changes by B. May to second set of discovery requests by AUF to Yes Communities, proofread and revise same, and	
	prepare for service. Kevin W. Cox 2.50 hours at 200.00 per hour.	500.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000283 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

09/23/11	Begin reviewing background and preparing motion to compel discovery responses from L. Wambsgan. Kevin W. Cox .60 hours at 200.00 per hour.	120.00
09/23/11	Email correspondence and attachments from M. Hopper, AUf re: answers to OPC's eighth Set of Interrogatories ("ROGs"); begin incorporating written responses and preparation of attachments. Georgianna Hatch 2.10 hours at 155.00 per hour.	325.50
09/23/11	Email correspondence and attachments from M. Hopper, AUF re: responses to OPC's discovery requests; begin incorporating written responses and preparation of multiple documents. Georgianna Hatch 2.50 hours at 155.00 per hour.	387.50
09/23/11	Begin to review and organize Direct Testimony of OPC witnesses Diskmukes, Poucher, Woodcock, and Vandiver; prepare summary of schedules and index for notebooks for attorney's use.  Georgianna Hatch 2.80 hours at 155.00 per hour.	434.00
09/23/11	Review and edit second Set of Discovery to YES. D. Bruce May 1.00 hours at 390.00 per hour.	390.00
09/23/11	E-mail to client regarding follow up to customer service hearing in Gainesville.  D. Bruce May .20 hours at 390.00 per hour.	78.00
09/24/11	Continue to review discovery responses to OPC's ROGs and PODs.  D. Bruce May .60 hours at 390.00 per hour.	234.00
09/26/11	Review underlying materials and discovery requests, and draft motion to compel discovery responses from L. Wambsgan. Kevin W. Cox 2.70 hours at 200.00 per hour.	540.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000284 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

09/26/11	Participate in conference call with AUF to discuss answers and attachments to OPC's eighth Set of Interrogatories ("ROGS") (.5); draft/revise written answers to ROGs; prepare attachments to ROGs for submission to OPC and parties of record; prepare Notice of Service of ROGs; prepare emails and attachments for e-filings (2.5); update discovery document summary/matrix (.2). Georgianna Hatch 3.20 hours at 155.00 per hour.	496.00
09/26/11	Participate in conference call with AUF to discuss responses and documents to OPC's eighth Request for Production ("PODs") (.5); draft/revise written responses to PODs; prepare documents to PODs for submission to OPC; prepare Notice of Service of PODs (3.1); update discovery document summary/matrix (.2); conference w/ B. May to discuss outstanding discovery and strategy for upcoming discovery responses/deadlines for seventh Set of Discovery (.3).  Georgianna Hatch 4.10 hours at 155.00 per hour.	635.50
09/26/11	Prepare response to OPC's eighth Set of Discovery. D. Bruce May .70 hours at 390.00 per hour.	273.00
09/26/11	Review cease and desist letter from YES counsel, David Bernstein. D. Bruce May .40 hours at 390.00 per hour.	156.00
09/26/11	Call to Kelly Sullivan regarding discovery requests not responded to by Ms. Wambsgan; prepare correspondence to Kelly Sullivan regarding same.	
<b>©</b>	D. Bruce May .50 hours at 390.00 per hour.	195.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000285 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

Review prefiled testimony of Kimberly Dismukes, Earl Poucher and Denise Vandiver; begin to develop outline for rebuttal testimony; extended phone conference with Kim Joyce, Troy Rendell, Stan Szczygiel, and Sue Chambers regarding rebuttal testimony outline; begin development of rebuttal testimony outlines.  D. Bruce May 4.50 hours at 390.00 per hour.	1755.00
Conference w/ B. May re: OPC testimony and strategy for AUF rebuttal testimony and other hearing preparations; review testimony of K. Kismukes to identify all customer quotes in testimony and cross reference with unofficial hearing transcripts to determine customer name and system; additional review of K. Dismukes testimony transcript for customer references to boil water notices; compile key documents and additional research regarding quality of service for use in rebuttal testimony.  Georgianna Hatch 5.40 hours at 155.00 per hour.	837.00
Draft/revise written responses and answers to Staff's first set of Discovery and prepare for filing; prepare attachments for submission to Staff.  Georgianna Hatch .80 hours at 155.00 per hour.	124.00
Draft/revise discovery templates re: OPC's ninth Set of Discovery; prepare email to AUF re: forwarding discovery templates for OPC's ninth Set of Discovery. Georgianna Hatch .80 hours at 155.00 per hour.	124.00
Review Motion for Investigation; review allegations for cease and desist letter filed by YES counsel; continue to review and prepare rebuttal testimony of Kimberly Dismukes.  D. Bruce May 3.20 hours at 390.00 per hour.	1248.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000286 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

09/27/11	Prepare and file response to Staff's first ROGs and first POD regarding uniform rate structure benefits.	
	D. Bruce May .80 hours at 390.00 per hour.	312.00
09/28/11	Participate in conference call with AUF re: YES cease and desist issue and outstanding discovery.	155 00
	Georgianna Hatch 1.00 hours at 155.00 per hour.	155.00
09/28/11	Continue review of testimony of K. Kismukes to identify all customer quotes in testimony and cross reference with unofficial hearing transcripts to determine customer name and system; complete review of K. Dismukes testimony transcript for customer references to boil water notices; prepare summary for P. Luitweiler, AUF (2.7); review prior OPC discovery, Staff Requests and pleadings regarding boil water notices and list references (1.8).	
	Georgianna Hatch 4.50 hours at 155.00 per hour.	697.50
09/28/11	E-mail correspondence (2) w/D. Vandiver, OPC re: documents responsive to OPC's ninth Set and confidential documents (.2); review prior responses and respond to inquiries from D. Vandiver re: OPC POD No. 190; prepare e-mail response (.4); prepare e-mail correspondence to K. Burns re: status of additional information	
	responsive to OPC ROG No. 287 (.1). Georgianna Hatch .70 hours at 155.00 per hour.	108.50
09/28/11	Review exhibits introduced at service hearings (.4); prepare e-mail to client regarding same (.3).	
	D. Bruce May .70 hours at 390.00 per hour.	273.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000287 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

Andrew Woodcock. D. Bruce May 3.40 hours at 390.00 per hour.  09/28/11 Prepare quality of service rebuttal outline. D. Bruce May .80 hours at 390.00 per hour.  312.  09/28/11 Prepare and edit letter to David Bernstein regarding Motion to Investigate. D. Bruce May .40 hours at 390.00 per hour.  156.  09/28/11 Correspondence with client regarding YES Motion for Investigation. Gigi Rollini .20 hours at 200.00 per hour.  40.  09/28/11 Prepare for Responses to Office of Public Counsel's Ninth Set of Discovery. Gigi Rollini .60 hours at 200.00 per hour.  120.  09/29/11 Continue review of pleadings and prior discovery re: boil water notices; finalize summary for P. Luitweiler and prepare e-mail correspondence and attachments. Georgianna Hatch 2.80 hours at 155.00 per hour.  434.  09/29/11 E-mail correspondence and attachments from K. Burns re: OPC ROG No. 287; prepare attachments for submission to OPC and e-mail correspondence w/D. Vandiver; assist with preparation of AUF answers to eighth Set of Interrogatories from OPC re: read meter metrics. Georgianna Hatch 2.10 hours at 155.00 per hour.  325.	
D. Bruce May .80 hours at 390.00 per hour.  09/28/11 Prepare and edit letter to David Bernstein regarding Motion to Investigate. D. Bruce May .40 hours at 390.00 per hour.  156.  09/28/11 Correspondence with client regarding YES Motion for Investigation. Gigi Rollini .20 hours at 200.00 per hour.  40.  09/28/11 Prepare for Responses to Office of Public Counsel's Ninth Set of Discovery. Gigi Rollini .60 hours at 200.00 per hour.  120.  09/29/11 Continue review of pleadings and prior discovery re: boil water notices; finalize summary for P. Luitweiler and prepare e-mail correspondence and attachments. Georgianna Hatch 2.80 hours at 155.00 per hour.  434.  09/29/11 E-mail correspondence and attachments from K. Burns re: OPC ROG No. 287; prepare attachments for submission to OPC and e-mail correspondence w/D. Vandiver; assist with preparation of AUF answers to eighth Set of Interrogatories from OPC re: read meter metrics.	00
regarding Motion to Investigate. D. Bruce May .40 hours at 390.00 per hour.  156.  09/28/11 Correspondence with client regarding YES Motion for Investigation. Gigi Rollini .20 hours at 200.00 per hour.  40.  09/28/11 Prepare for Responses to Office of Public Counsel's Ninth Set of Discovery. Gigi Rollini .60 hours at 200.00 per hour.  120.  09/29/11 Continue review of pleadings and prior discovery re: boil water notices; finalize summary for P. Luitweiler and prepare e-mail correspondence and attachments. Georgianna Hatch 2.80 hours at 155.00 per hour.  09/29/11 E-mail correspondence and attachments from K. Burns re: OPC ROG No. 287; prepare attachments for submission to OPC and e-mail correspondence w/D. Vandiver; assist with preparation of AUF answers to eighth Set of Interrogatories from OPC re: read meter metrics.	)0
for Investigation. Gigi Rollini .20 hours at 200.00 per hour.  09/28/11 Prepare for Responses to Office of Public Counsel's Ninth Set of Discovery. Gigi Rollini .60 hours at 200.00 per hour.  120.  09/29/11 Continue review of pleadings and prior discovery re: boil water notices; finalize summary for P. Luitweiler and prepare e-mail correspondence and attachments. Georgianna Hatch 2.80 hours at 155.00 per hour.  09/29/11 E-mail correspondence and attachments from K. Burns re: OPC ROG No. 287; prepare attachments for submission to OPC and e-mail correspondence w/D. Vandiver; assist with preparation of AUF answers to eighth Set of Interrogatories from OPC re: read meter metrics.	00
Counsel's Ninth Set of Discovery. Gigi Rollini .60 hours at 200.00 per hour.  09/29/11 Continue review of pleadings and prior discovery re: boil water notices; finalize summary for P. Luitweiler and prepare e-mail correspondence and attachments. Georgianna Hatch 2.80 hours at 155.00 per hour.  434.  09/29/11 E-mail correspondence and attachments from K. Burns re: OPC ROG No. 287; prepare attachments for submission to OPC and e-mail correspondence w/D. Vandiver; assist with preparation of AUF answers to eighth Set of Interrogatories from OPC re: read meter metrics.	00
discovery re: boil water notices; finalize summary for P. Luitweiler and prepare e-mail correspondence and attachments.  Georgianna Hatch 2.80 hours at 155.00 per hour. 434.  09/29/11 E-mail correspondence and attachments from K.  Burns re: OPC ROG No. 287; prepare attachments for submission to OPC and e-mail correspondence w/D. Vandiver; assist with preparation of AUF answers to eighth Set of Interrogatories from OPC re: read meter metrics.	0 0
Burns re: OPC ROG No. 287; prepare attachments for submission to OPC and e-mail correspondence w/D. Vandiver; assist with preparation of AUF answers to eighth Set of Interrogatories from OPC re: read meter metrics.	00
Coordianna Haron / 10 hours at 100.00 Det nout.	50
09/29/11 Continue to review discovery responses to OPC's	
ninth Set of Discovery.  D. Bruce May .50 hours at 390.00 per hour. 195.	00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000288 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

09/29/11	Continue to review the used and useful testimony filed by OPC witness, Andrew Woodcock.  D. Bruce May .50 hours at 390.00 per hour.	195.00
09/29/11	Continue to prepare rebuttal testimony to Earl Poucher's testimony concerning quality of service.  D. Bruce May 1.10 hours at 390.00 per hour.	429.00
09/30/11	E-mail correspondence and attachments from M. Hopper, AUf re: OPC's ninth Request for Production Set of Interrogatories; draft/revise written responses and prepare documents for submission to OPC and Staff; update issue list/count of OPC discovery (PODs) through the ninth Set. Georgianna Hatch 2.10 hours at 155.00 per hour.	325.50
09/30/11	E-mail correspondence from M. Hopper, AUF re: OPC's ninth Set of Interrogatories; draft/revise written answers to interrogatories and prepare draft for attorney; review OPC's answers and responses to AUF's first and second discovery requests and determine compliance re: supporting workpapers for witnesses testimony; prepare summary and additional discovery recommendation for B. May; update issue list/count of OPC discovery through ninth set.	
	Georgianna Hatch 3.10 hours at 155.00 per hour.	480.50
09/30/11	Continue to review discovery responses; consideration of preparation of additional discovery to OPC.  D. Bruce May .60 hours at 390.00 per hour.	234.00
	D. Bruce May .00 Hours at 390.00 per Hour.	234.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000289 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

09/30/11	Call to Patty Christiansen regarding workpapers supporting testimony filed by OPC experts; prepare correspondence to OPC regarding same; prepare correspondence to client regarding same.	
	D. Bruce May .40 hours at 390.00 per hour.	156.00
09/30/11	Begin review of Atlanta Investigative Report provided by OPC witness, Earl Poucher.  D. Bruce May .40 hours at 390.00 per hour.	156.00
09/30/11	Continue to review prefiled testimony of Kim Kurz.	
	D. Bruce May .60 hours at 390.00 per hour.	234.00
09/30/11	Continue to review prefiled testimony of Andrew Woodcock.	
	D. Bruce May .70 hours at 390.00 per hour.	273.00
09/30/11	Continue to review prefiled testimony of Earl Power; continue to develop rebuttal testimony to Earl Poucher's customer service testimony.  D. Bruce May .60 hours at 390.00 per hour.	234.00
09/30/11	Continue to review prefiled testimony of Commissioner Mariano (.5); begin development of	
	rebuttal testimony (.2).  D. Bruce May .70 hours at 390.00 per hour.	273.00
09/30/11	Continue to review and prepare responses to OPC's ninth set of ROGs and PODs.  D. Bruce May .90 hours at 390.00 per hour.	351.00
09/30/11	Continue to review and prepare response to YES' Motion for Investigation. D. Bruce May 1.10 hours at 390.00 per hour.	429.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000290 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

09/30/11	Continue to review affidavit supporting response to YES Motion for Investigation; review details of each account listed in YES' Motion.  D. Bruce May .80 hours at 390.00 per hour.	312.00
09/30/11	Prepare Response to YES Motion for Investigation; prepare Response to YES Motion To Set Date for Testimony at Technical Hearing. Gigi Rollini 6.20 hours at 200.00 per hour.	1240.00
09/30/11	Continue to prepare for deadline to respond to Office of Public Counsel's Ninth Set of Discovery; receive and review Office of Public Counsel's Response to Aqua Utilities of Florida's Second Set of Discovery.  Gigi Rollini .50 hours at 200.00 per hour.	100.00
09/30/11	Correspondence regarding preparation of Rebuttal Testimony. Gigi Rollini .10 hours at 200.00 per hour.	20.00
09/30/11	Receive and begin to review Staff's Third Set of Discovery. Gigi Rollini .20 hours at 200.00 per hour.	40.00
10/01/11	Continue to prepare response to YES Motion for investigation; continue to review affidavit of AUF employees to support response; review correspondence from Kim Joyce.  D. Bruce May 1.60 hours at 390.00 per hour.	624.00
10/01/11	Continue to prepare Response to YES Motion for Investigation. Gigi Rollini 2.00 hours at 200.00 per hour.	400.00
10/02/11	Review and prepare response to YES' Motion for Investigation. D. Bruce May .60 hours at 390.00 per hour.	234.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000291 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/02/11 Continue to review Staff's Third Production of Documents and Third Set of Interrogatories to AUF; prepare correspondence to client regarding same.  D. Bruce May .70 hours at 390.00 per hour.	273.00
10/02/11 Review, analyze and prepare edits to responses and answers to OPC's ninth Set of Interrogatories and ninth Request to Produce to AUF.  D. Bruce May .70 hours at 390.00 per hour.	273.00
10/02/11 Continue to prepare rebuttal testimony to the testimony of Earl Poucher.  D. Bruce May 1.40 hours at 390.00 per hour.	546.00
10/03/11 Preparation for and participation in conference call with AUF personnel re: OPC's ninth set Interrogatories and Requests for Production (2.3); draft/revise AUF's Answers to OPC's ninth Set of Interrogatories (.8); draft/revise AUF's Responses to OPC's ninth Request for Production (.6); prepare responsive documents for submission to OPC and finalize written responses for PSC filing (1.6); update OPC discovery summary/matrix (.3).  Georgianna Hatch 5.60 hours at 155.00 per hour.	868.00
10/03/11 Continue to prepare rebuttal testimony to direct testimony of Andrew Woodcock; prepare rebuttal testimony to direct testimony of Kim Kurz; prepare rebuttal testimony to direct testimony of Kim Dismukes; prepare rebuttal testimony to direct testimony of Denise Vandiver.	
D. Bruce May 1.60 hours at 390.00 per hour.	624.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000292 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

of ROGs and regarding s	finalize responses to OPC's ninth set PODs; phone conference with client ame; finalize and file same. Ly .60 hours at 390.00 per hour.	234.00
motion for analysis re prepare aff with Sue Ch including K Hopper (.9)	review and prepare response to YES investigation (.9); research and egarding billing (.5); continue to idavit (.5); multiple phone calls nambers and other AUF representatives im Joyce, Troy Rendell, and Mary  2.80 hours at 390.00 per hour.	1092.00
Counsel's N	sponses/answers to Office of Public Winth Set of Discovery. Ni 1.80 hours at 200.00 per hour.	360.00
Affidavit t continue to Set Testimo	o prepare Response and Response to YES Motion for Investigation; o prepare Response to YES Motion to ony Date. ni 6.00 hours at 200.00 per hour.	1200.00
by Yes Comm non-prefile	oofread and revise response to motion munities to set hearing dates for ed witnesses.  ox .50 hours at 200.00 per hour.	100.00
discovery s prepare upo attornev (.	onference with B. May to discuss status and outstanding requests (.2); dated case deadlines summary for .2). Hatch .40 hours at 155.00 per hour.	62.00
10/04/11 Assist with of T. Rende regarding t	n preparation of rebuttal testimony ell re: review of OPC discovery total number of discovery requests. Hatch .80 hours at 155.00 per hour.	124.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000293 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/04/11	Continue to review discovery responses provided by OPC; begin review supplemental discovery responses provided by OPC; call to Mary Hopper regarding same.  D. Bruce May .50 hours at 390.00 per hour.	195.00
10/04/11	Continue to review discovery responses provided by YES.	
	D. Bruce May .60 hours at 390.00 per hour.	234.00
10/04/11	Research, prepare, finalize and file response to YES' motion to set date certain for witnesses.	
	D. Bruce May .70 hours at 390.00 per hour.	273.00
10/04/11	Research, analyze, prepare and finalize verified response to YES' motion for investigation; extended telephone conference call with Mary Hopper, Sue Chambers, Kim Joyce, Troy Rendell, and Gigi Rollini; review and discuss Sue Chambers' affidavit.  D. Bruce May 4.60 hours at 390.00 per hour.	1794.00
10/04/11	Continue to prepare Response and Affidavit to YES Motion for Investigation; continue to prepare Response to YES Motion to Set Testimony Date.  Gigi Rollini 5.50 hours at 200.00 per hour.	1100.00
10/04/11	Correspondence regarding number of Office of Public Counsel Discovery ROG/POD subparts. Gigi Rollini .20 hours at 200.00 per hour.	40.00
10/05/11	Prepare templates for Staff's second Set of Interrogatories (.8) and Request for Production (.6); prepare email correspondence to M. Hopper re: Staff's first Set of discovery (.1). Georgianna Hatch 1.50 hours at 155.00 per hour.	232.50

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000294 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/05/11	Review prior rate case files for OPC witness testimony and compile for attorney; assist with other preparations regarding AUF rebuttal testimony re: review of OPC discovery requests regarding case issues.  Georgianna Hatch 1.20 hours at 155.00 per hour.	186.00
10/05/11	Strategy conference with B. May to discuss discovery status, outstanding requests from parties, depositions, and rebuttal testimony. Georgianna Hatch 1.00 hours at 155.00 per hour.	155.00
10/05/11	Review discovery responses supplied by OPC (.7); continue to develop cross-examination questions for OPC witnesses (.5).  D. Bruce May 1.20 hours at 390.00 per hour.	468.00
10/05/11	Continue to prepare rebuttal testimony to Kim Dismukes' direct testimony.  D. Bruce May 1.10 hours at 390.00 per hour.	429.00
10/05/11	Continue to prepare rebuttal testimony to Earl Poucher's testimony. D. Bruce May 1.20 hours at 390.00 per hour.	468.00
10/05/11	Review OPC discovery issues (.2); review potential responses to Staff's third set of discovery (.2); call from Ralph Jaeger regarding issue identification (.1); research and analysis regarding D&O insurance issue (.3).	
	D. Bruce May .80 hours at 390.00 per hour.	312.00
10/05/11	Prepare Notice of Scrivener's Error; call from Ralph Jaeger.	<b>50.00</b>
	D. Bruce May .20 hours at 390.00 per hour.	78.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000295 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/05/11	Extended phone conference with Troy Rendell, Kim Joyce, Rick Fox and others regarding Arredondo Farms.	
	D. Bruce May 1.10 hours at 390.00 per hour.	429.00
10/05/11	Review correspondence from YES counsel regarding deposition. D. Bruce May .30 hours at 390.00 per hour.	117.00
10/05/11	Research and analysis regarding affordability	
10/05/11	issue.  D. Bruce May 1.20 hours at 390.00 per hour.	468.00
10/05/11	Prepare for internal Strategy Meeting; attend	
	Strategy Meeting. Gigi Rollini .90 hours at 200.00 per hour.	180.00
10/05/11	Begin to prepare Rebuttal Testimony to A. Woodcock's testimony; revise testimony exhibits. Gigi Rollini 2.60 hours at 200.00 per hour.	520.00
10/06/11	Continue to prepare rebuttal testimony to Earl Poucher's testimony and Kimberly Dismukes' testimony; research regarding backbilling issues.	
	D. Bruce May 2.90 hours at 390.00 per hour.	1131.00
10/06/11	Review prefiled testimony of Paul Stallcup. D. Bruce May .80 hours at 390.00 per hour.	312.00
10/06/11	Review testimony of Rhonda Hicks. D. Bruce May .40 hours at 390.00 per hour.	156.00
10/06/11	Call from Rick Fox. D. Bruce May .20 hours at 390.00 per hour.	78.00
10/06/11	Call from Troy Rendell.  D. Bruce May .30 hours at 390.00 per hour.	117.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000296 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/06/11	Multiple phone calls with Kim Joyce regarding trial preparation.  D. Bruce May .60 hours at 390.00 per hour.	234.00
10/06/11	Review environmental compliance testimony from Florida Department of Environmental Protection witnesses.  D. Bruce May 2.10 hours at 390.00 per hour.	819.00
10/06/11	Prepare response to YES counsel regarding deposition.  D. Bruce May .30 hours at 390.00 per hour.	117.00
10/06/11	Consultation re retaining attorney client privilege on deposition preparations with Aqua employee.  E. Bevington .20 hours at 390.00 per hour.	78.00
10/06/11	Review and analyze Office of Public Counsel Witness A. Woodcock's Testimony; continue to prepare Rebuttal Testimony of Aqua Utilities of Florida's Witnesses on Used & Useful. Gigi Rollini 4.60 hours at 200.00 per hour.	920.00
10/06/11	Research and develop response options to YES's request to depose Aqua Utilities of Florida employee who is not a testifying rate case witness; prepare correspondence to YES's counsel regarding request for deposition.  Gigi Rollini 2.70 hours at 200.00 per hour.	540.00
10/07/11	Continued preparation of rebuttal testimony of Sue Chambers. D. Bruce May 2.10 hours at 390.00 per hour.	819.00
10/07/11	Conference call with client regarding Sue Chambers' testimony.  D. Bruce May .70 hours at 390.00 per hour.	273.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000297 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/07/11	Review and consideration of e-mail correspondence from Ralph Jaeger regarding issues list.  D. Bruce May .40 hours at 390.00 per hour.	156.00
10/07/11	Begin review of draft rebuttal testimony of	
	Troy Rendell.  D. Bruce May 1.10 hours at 390.00 per hour.	429.00
10/07/11	Review Florida Department of Environmental Protection testimony (.4); prepare e-mail to Preston Luitweiler regarding same (.2).  D. Bruce May .60 hours at 390.00 per hour.	234.00
10/07/11	Review e-mail correspondence from OPC regarding Joint Motion to move brief filing date (.2); review joint motion (.3).  D. Bruce May .50 hours at 390.00 per hour.	195.00
10/07/11	Review e-mail correspondence from OPC regarding public records request.  D. Bruce May .20 hours at 390.00 per hour.	78.00
10/07/11	Review and consideration of e-mail correspondence from Preston Luitweiler regarding Florida Department of Environmental Protection testimony (.4); begin review of edits to Preston Luitweiler rebuttal testimony (.7).	
	D. Bruce May 1.10 hours at 390.00 per hour.	429.00
10/07/11	Review revised opening statements for Lakeland and New Port Richey.	024 62
	D. Bruce May .60 hours at 390.00 per hour.	234.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000298 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/07/11	Continue to prepare Rebuttal Testimony, including continue to analyze Office of Public Counsel Witness Woodcock's Testimony in prior and current Aqua Utilities of Florida rate cases; continue to prepare Rebuttal Testimony regarding Used & Useful, including F. Seidman Rebuttal Testimony, FS-1 Exhibit, and T. Rendell Rebuttal Testimony.  Gigi Rollini 5.40 hours at 200.00 per hour.	1080.00
10/10/11	Review and analyze executive summaries for New Port Richey and Lakeland. D. Bruce May 1.50 hours at 390.00 per hour.	585.00
10/10/11	Prepare for and participate in conference with client regarding customer service hearings.  D. Bruce May 1.50 hours at 390.00 per hour.	585.00
10/10/11	Communications re process server for employee. E. Bevington .10 hours at 390.00 per hour.	39.00
10/10/11	Address YES Process Server multiple attempts to require acceptance of subpoena for S. Grisham deposition; determine status of authority to accept service on behalf of S. Grisham; attempt to contact counsel for YES to address concerns with multiple service attempts; continue to assess options to address deposition request; prepare status report.  Gigi Rollini 1.80 hours at 200.00 per hour.	360.00
10/10/11	Continue to prepare Rebuttal Testimony of T. Rendell. Gigi Rollini 1.90 hours at 200.00 per hour.	380.00
10/11/11	Prepare for and participate in customer service hearing in New Port Richey. D. Bruce May 5.10 hours at 390.00 per hour.	1989.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000299 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/11/11 Review email correspondence from Tricia Williams regarding Florida Department of Environmental Protection issues; call fr Florida Department of Environmental Protregarding meeting.  D. Bruce May 1.70 hours at 390.00 per	om ection
10/11/11 Review and analyze revised opening state for Lakeland.  D. Bruce May .70 hours at 390.00 per	
10/11/11 Review and analyze revised executive sum for Lakeland customer service hearing; proceeding comments regarding same.  D. Bruce May .50 hours at 390.00 per	provide
10/11/11 Discussions re engagement for employee deposition.  E. Bevington .10 hours at 390.00 per	hour. 39.00
10/11/11 Continue to address YES attempt to depose non-testifying Aqua Utilities of Florida employee, including continue to analyze of service of S. Grisham Subpoena Notice Deposition and research Commission precediscovery sought from non-testifying with prepare analysis of findings.  Gigi Rollini 4.40 hours at 200.00 per	a adequacy e of edent on tnesses;
10/12/11 Review outstanding discovery requests from Staff re: critical deadlines regarding objections and responses.  Georgianna Hatch .20 hours at 155.00	
10/12/11 Review and analyze YES' Notice of Taking Deposition of Steve Grisham.  D. Bruce May .40 hours at 390.00 per	

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000300 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/12/11 Conference call with client regarding legal posture of rate case.  D. Bruce May .80 hours at 390.00 per hour.	312.00
10/12/11 Review and analyze Staff's fourth set of ROGs	
to AUF.  D. Bruce May .60 hours at 390.00 per hour.	234.00
10/12/11 Begin review and analyze YES' Verified Rebutta to AUF's Verified Response to YES' Motion for	1
Investigation. D. Bruce May 1.30 hours at 390.00 per hour.	507.00
10/12/11 Review filing by YES related to alleged retaliation; consultation re attorney client issues with employee deposition and review and revise engagement letter re same.	
E. Bevington .60 hours at 390.00 per hour.	234.00
10/12/11 Continue to address outstanding issues to be addressed by Rebuttal Testimony and Exhibits.  Gigi Rollini .50 hours at 200.00 per hour.	100.00
10/12/11 Continue to address YES attempt to depose non-testifying Aqua Utilities of Florida employee, including representation of employee continue to prepare Letter of Engagement in response to YES Subpoena and Notice of Deposition of S. Grisham; prepare Motion to Quash; receive and begin to analyze YES Verifi Rebuttal to Response to Motion for Investigation.  Gigi Rollini 2.20 hours at 200.00 per hour.	ed
10/12/11 Continue to prepare Rebuttal Testimony of T. Rendell; consider Office of Public Counsel's Motion to move the post-hearing brief due date	
Gigi Rollini 3.40 hours at 200.00 per hour.	680.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000301 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/12/11	Discovery: Receive and review Staff's Fourth Set of ROGs to Aqua Utilities of Florida. Gigi Rollini .20 hours at 200.00 per hour.	40.00
10/13/11	Research grounds for moving to strike pleadings based on L. Wambsgan's failure to respond to discovery requests.  Kevin W. Cox .70 hours at 200.00 per hour.	140.00
10/13/11	Review status of response by L. Wambsgan to AUF's discovery requests and prepare motion to strike pleadings based on Wambsgan's failure to respond.	
	Kevin W. Cox 2.10 hours at 200.00 per hour.	420.00
10/13/11	Prepare for and participate in conference call with B. May and AUF personnel re: Staff discovery and AUF rebuttal testimony.	8
	Georgianna Hatch 1.00 hours at 155.00 per hour.	155.00
10/13/11	Review discovery requests from all parties to determine outstanding discovery and status (.3); update discovery and critical deadlines summary (.2); conference with B. may to discuss deadlines and case strategy (.2).  Georgianna Hatch .70 hours at 155.00 per hour.	108.50
10/13/11	Continue to review and prepare rebuttal testimony for Stan Szczygiel.  D. Bruce May .60 hours at 390.00 per hour.	234.00
10/13/11	Review possible stipulations. D. Bruce May .30 hours at 390.00 per hour.	117.00
10/13/11	Continue to prepare rebuttal testimony of Sue	
	D. Bruce May 1.50 hours at 390.00 per hour.	585.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000302 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/13/11 Research propriety of YES Motion for Investigation and hearing being held within the pending rate case.	10/13/11	Continue to review and prepare rebuttal testimony of Troy Rendell.  D. Bruce May .80 hours at 390.00 per hour.	312.00
notice of taking deposition of Steve Grisham (.4); research and analysis regarding YES' "response" to AUF's response to Motion for Investigation (.9); phone conference with client regarding same (.6). D. Bruce May 1.90 hours at 390.00 per hour.  10/13/11 Conferences re status of proposed deposition of employee; forward deposition instructions; consideration of process. E. Bevington .70 hours at 390.00 per hour.  273.00  10/13/11 Analyze impact of YES Rebuttal to Motion for Investigation on Motion to Quash Subpoena and Notice of Deposition of S. Grisham. Gigi Rollini .40 hours at 200.00 per hour.  80.00  10/13/11 Continue to analyze YES Rebuttal to Motion for Investigation; continue to prepare Rebuttal Testimony of T. Rendell. Gigi Rollini 4.80 hours at 200.00 per hour.  960.00  10/13/11 Research propriety of YES Motion for Investigation and hearing being held within the pending rate case.	10/13/11	rebuttal testimony of Sue Chambers.	429.00
employee; forward deposition instructions; consideration of process. E. Bevington .70 hours at 390.00 per hour. 273.00  10/13/11 Analyze impact of YES Rebuttal to Motion for Investigation on Motion to Quash Subpoena and Notice of Deposition of S. Grisham. Gigi Rollini .40 hours at 200.00 per hour. 80.00  10/13/11 Continue to analyze YES Rebuttal to Motion for Investigation; continue to prepare Rebuttal Testimony of T. Rendell. Gigi Rollini 4.80 hours at 200.00 per hour. 960.00  10/13/11 Research propriety of YES Motion for Investigation and hearing being held within the pending rate case.	10/13/11	notice of taking deposition of Steve Grisham  (.4); research and analysis regarding YES'  "response" to AUF's response to Motion for  Investigation (.9); phone conference with  client regarding same (.6).	741.00
Investigation on Motion to Quash Subpoena and Notice of Deposition of S. Grisham. Gigi Rollini .40 hours at 200.00 per hour. 80.00  10/13/11 Continue to analyze YES Rebuttal to Motion for Investigation; continue to prepare Rebuttal Testimony of T. Rendell. Gigi Rollini 4.80 hours at 200.00 per hour. 960.00  10/13/11 Research propriety of YES Motion for Investigation and hearing being held within the pending rate case.	10/13/11	employee; forward deposition instructions; consideration of process.	273.00
Investigation; continue to prepare Rebuttal Testimony of T. Rendell. Gigi Rollini 4.80 hours at 200.00 per hour.  960.00  10/13/11 Research propriety of YES Motion for Investigation and hearing being held within the pending rate case.	10/13/11	Investigation on Motion to Quash Subpoena and Notice of Deposition of S. Grisham.	80.00
Investigation and hearing being held within the pending rate case.	10/13/11	Investigation; continue to prepare Rebuttal Testimony of T. Rendell.	960.00
	10/13/11	Investigation and hearing being held within the pending rate case.	980.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000303 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/14/11	Email correspondence with M. Hopper, AUF re: Answers to Staff's second Set of Interrogatories; draft/revise AUF's Answers to Staff's second Set of Interrogatories and begin to prepare multiple interrogatory attachments for submission to Staff.	
	Georgianna Hatch 2.30 hours at 155.00 per hour.	356.50
10/14/11	Continue to analyze allegations filed by YES regarding alleged retaliatory conduct; continue to prepare responsive pleadings.	
	D. Bruce May 1.80 hours at 390.00 per hour.	702.00
10/14/11	Continue to prepare rebuttal testimony of Troy	
	Rendell. D. Bruce May .30 hours at 390.00 per hour.	117.00
10/14/11	Continue to prepare rebuttal testimony of Sue	
	Chambers. D. Bruce May .90 hours at 390.00 per hour.	351.00
10/14/11	Continue to prepare rebuttal testimony of Stan Szczygiel (.3); review OPC testimony (.1). D. Bruce May .40 hours at 390.00 per hour.	156.00
10/14/11	Continue to prepare rebuttal testimony of Troy	
	Rendell. D. Bruce May .30 hours at 390.00 per hour.	117.00
10/14/11	Conference call regarding rate case and YES	
	complaint. D. Bruce May 2.40 hours at 390.00 per hour.	936.00
10/14/11	Various preparations for interview of S. Grisham including outline of pertinent allegations and review of background documents; participate in interview and notes to file; finalize affidavit.	
	E. Bevington 3.50 hours at 390.00 per hour.	1365.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000304 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/14/11	Begin to finalize Aqua Utilities of Florida's responses to Staff's Second Set of Discovery. Gigi Rollini 1.80 hours at 200.00 per hour.	360.00
10/14/11	Continue to prepare Motion to Strike Response to Response; continue to prepare Rebuttal Testimony of T. Rendell; continue to prepare Rebuttal Testimony of F. Seidman; finalize FS-1 Exhibit to F. Seidman's testimony.  Gigi Rollini 3.10 hours at 200.00 per hour.	620.00
10/15/11	Continue to prepare rebuttal testimony of Troy	
	Rendell.  D. Bruce May .30 hours at 390.00 per hour.	117.00
10/15/11	Continue to review testimony of Denise Vandiver and Earl Poucher regarding quality of service (.6); research regarding complaint statistics	
	(.2). D. Bruce May .80 hours at 390.00 per hour.	312.00
10/15/11	Continue to prepare rebuttal testimony of Sue Chambers.	
	D. Bruce May 2.50 hours at 390.00 per hour.	975.00
10/16/11	Draft/revise AUF's Answers to Staff's second Set of Interrogatories and continue to prepare multiple interrogatory attachments for submission to Staff.	
	Georgianna Hatch 1.80 hours at 155.00 per hour.	279.00
10/16/11	Continue to prepare rebuttal testimony of Stan Szczygiel.	
	D. Bruce May .80 hours at 390.00 per hour.	312.00
10/16/11	Continue to prepare answers and objections to Staff's second Set of Interrogatories to AUF.  D. Bruce May .50 hours at 390.00 per hour.	195.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000305 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/16/11	Finalize answers to Staff's Second ROGs. Gigi Rollini .20 hours at 200.00 per hour.	40.00
10/16/11	Continue to prepare Motion to Strike; correspondence regarding Rebuttal Testimony; correspondence regarding pre-hearing statements. Gigi Rollini 4.10 hours at 200.00 per hour.	820.00
10/16/11	Begin to review YES Third Set of Discovery and First Request for Admissions. Gigi Rollini .20 hours at 200.00 per hour.	40.00
10/17/11	Assist with preparation of AUF Rebuttal Testimony re: review of prior OPC Production of Document responses and attachments. Georgianna Hatch .30 hours at 155.00 per hour.	46.50
10/17/11	Strategy conference with B. May re: discovery deadlines and rebuttal testimony. Georgianna Hatch .30 hours at 155.00 per hour.	46.50
10/17/11	Draft/revise AUF's Answers to Staff's second Set of Interrogatories and finalize; prepare interrogatory attachments for submission to Staff and parties of record.(2.1); update discovery summary/matrix (.2).  Georgianna Hatch 2.40 hours at 155.00 per hour.	372.00
10/17/11	Continue to prepare rebuttal testimony of Stan Szczygiel. D. Bruce May 2.50 hours at 390.00 per hour.	975.00
10/17/11	Review discovery from Pasco County. D. Bruce May .70 hours at 390.00 per hour.	273.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000306 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/17/11	Review and consideration of e-mail correspondence from OPC regarding stipulations; conference with client; provide response to OPC.	
	D. Bruce May .60 hours at 390.00 per hour.	234.00
10/17/11	Prepare, edit and finalize interrogatory responses to Staff. D. Bruce May .60 hours at 390.00 per hour.	234.00
10/17/11	Review most current draft rebuttal testimony of Preston Luitweiler. D. Bruce May .70 hours at 390.00 per hour.	273.00
10/17/11	Begin review of most current draft rebuttal testimony of Frank Seidman. D. Bruce May .50 hours at 390.00 per hour.	195.00
10/17/11	Begin review of most current draft rebuttal testimony of Troy Rendell. D. Bruce May .80 hours at 390.00 per hour.	312.00
10/17/11	Analysis/Strategy: Determine action items for completion. Gigi Rollini .20 hours at 200.00 per hour.	40.00
10/17/11	Correspondence regarding Rebuttal Testimony and Response to Customer Hearings; finalize Motion to Strike unauthorized YES Rebuttal; correspondence regarding Pre-hearing Statement; receive and review Used & Useful Stipulations; continue to prepare Rebuttal Testimony on Used & Useful.  Gigi Rollini 4.10 hours at 200.00 per hour.	820.00
10/17/11	Consider final discovery to be propounded before	
	discovery deadline. Gigi Rollini .20 hours at 200.00 per hour.	40.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000307 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/18/11	Review discovery from Pasco County; prepare email correspondence to AUF personnel re: Pasco County discovery and critical deadlines; update discovery summary/matrix.	
	Georgianna Hatch .50 hours at 155.00 per hour.	77.50
10/18/11	Complete preparation of issue summary for all OPC discovery issued to AUF re: OPC Interrogatories Sets 1 - 9.	205 50
	Georgianna Hatch 2.10 hours at 155.00 per hour.	325.50
10/18/11	Conference call with client regarding Sue Chambers' testimony.	
	D. Bruce May 1.40 hours at 390.00 per hour.	546.00
10/18/11	Continue to prepare draft rebuttal testimony of	
	Sue Chambers.  D. Bruce May .80 hours at 390.00 per hour.	312.00
10/18/11	Continue to prepare rebuttal testimony of Stan	
	Szczygiel. D. Bruce May 2.50 hours at 390.00 per hour.	975.00
10/18/11	Continue to analyze best response to YES Subpoena and Deposition Notice regarding S. Grisham; receive and review Pasco County First Set of Discovery.	
	Gigi Rollini .40 hours at 200.00 per hour.	80.00
10/18/11	Continue to prepare Motion to Quash Subpoena and Deposition Notice; continue to prepare T. Rendell Rebuttal Testimony.	
	Gigi Rollini 1.80 hours at 200.00 per hour.	360.00
10/19/11	Prepare revisions to Troy Rendell's testimony. D. Bruce May .90 hours at 390.00 per hour.	351.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000308 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/19/11 Continue to review and revise Sue Chambers Rebuttal testimony; forward same to client. D. Bruce May 2.10 hours at 390.00 per hour.	819.00
10/19/11 Continue to review and revise Stan Szczygiel rebuttal testimony.  D. Bruce May 3.10 hours at 390.00 per hour.	1209.00
10/19/11 Begin review of Staff's Fifth Set of ROGs. D. Bruce May .40 hours at 390.00 per hour.	156.00
10/19/11 Review and analyze Commission Order regarding YES' Motion for Investigation.  D. Bruce May .70 hours at 390.00 per hour.	273.00
10/19/11 Review e-mail from OPC regarding Motion to Extend Briefing Deadline; conference call with client; respond to same. D. Bruce May .30 hours at 390.00 per hour.	117.00
10/19/11 Receive and analyze Public Service Commission Order Denying YES Motion for Investigation. Gigi Rollini .40 hours at 200.00 per hour.	80.00
10/19/11 Receive and review Staff's Fifth Set of ROGs. Gigi Rollini .20 hours at 200.00 per hour.	40.00
10/20/11 Prepare draft of first Request for Production to Pasco County for attorney's review.  Georgianna Hatch .80 hours at 155.00 per hour.	124.00
10/20/11 Continue to prepare Troy Rendell's rebuttal testimony; review exhibits thereto.  D. Bruce May 1.10 hours at 390.00 per hour.	429.00
10/20/11 Review e-mail from Staff counsel regarding issues list.  D. Bruce May .30 hours at 390.00 per hour.	117.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000309 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/20/11	Continue to prepare Stan Szczygiel rebuttal testimony.	
	D. Bruce May .90 hours at 390.00 per hour.	351.00
10/20/11	Prepare edits to Sue Chambers testimony; provide same to client.	
	D. Bruce May .70 hours at 390.00 per hour.	273.00
10/20/11	Prepare and file letter regarding revenue report.	
	D. Bruce May .20 hours at 390.00 per hour.	78.00
10/20/11	Conference call with client regarding Stan Szczygiel's rebuttal testimony.	
	D. Bruce May 1.50 hours at 390.00 per hour.	585.00
10/20/11	Correspondence regarding Rebuttal Testimony and continued preparation of Testimony for S. Chambers and S. Szczygiel; continue to prepare T. Rendell Rebuttal.	
	Gigi Rollini .50 hours at 200.00 per hour.	100.00
10/20/11	Pleadings: Finalize final discovery pleadings for filing with the Public Service Commission and service of all documents of parties of record.	
	Gigi Rollini .50 hours at 200.00 per hour.	100.00
10/20/11	Finalize final set of written discovery to Pasco County.	
	Gigi Rollini .80 hours at 200.00 per hour.	160.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000310 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/21/11	Email correspondence with M. Hopper, AUF re: responses to Staff's second Request for Production ("PODs"); incorporate AUF's responses to Staff PODs into template and edit/revise; prepare attachments to AUF's responses to Staff's PODs (1.3); prepare templates for Staff's 3rd PODs (.5) and 3rd set of Interrogatories (.8) to AUF.	
	Georgianna Hatch 2.60 hours at 155.00 per hour.	403.00
10/21/11	Review of additional discovery from OPC and Staff; update discovery deadline summary; prepare email correspondence to AUF re: outstanding discovery deadlines. Georgianna Hatch .80 hours at 155.00 per hour.	124.00
10/21/11	Begin to review draft responses to Staff's second POD request.  D. Bruce May .70 hours at 390.00 per hour.	273.00
10/21/11	Conference call with client regarding rebuttal testimony of Stan Szczygiel.  D. Bruce May 2.50 hours at 390.00 per hour.	975.00
10/21/11	Continue to prepare Rebuttal Testimony, including of T. Rendell and S. Szczygiel exhibit. Gigi Rollini 1.10 hours at 200.00 per hour.	220.00

Total Fees for Professional Servi	ces \$ 126,186.50
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Name	Title	Hours	Rate	Value
Bevington, Elizabeth L.	Partner	5.20	390.00	2,028.00
May, D. Bruce	Partner	173.60	390.00	67,704.00
Cox, Kevin W.	Associate	42.60	200.00	8,520.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000311 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

October 26, 2011 Invoice 2709487 Page 51

Rollini, Gigi Associate 126.60 200.00 25,320.00 Hatch, Georgianna Paralegal 145.90 155.00 22,614.50

#### Reimbursable costs through October 21, 2011

07/05/11	OTHER D. Bruce May; Library Purchases; Lexis research charges; 07/05/11	80.00
08/25/11	Out Of Town Travel (Costomer Service Hearing Amex Airfare D.MAY/8671699318 Depart Date:08/29/11 Arr Date:08/29/11 Tallahassee/Atlanta	485.00
08/29/11	Delivery Services/Messengers United Parcel Service KELLY SULLIVAN KELLY SULLIVAN 570 OSPREY LAKES CIRCLE	8.91
08/29/11	CHULUOTA FL 32766 Delivery Services/Messengers United Parcel Service KENNETH M. CURTIN ADAMS AND REESE LLP 150 SECOND AVENUE NORTH SAINT PETERSBURG FL 33701	8.34
08/29/11	Meals D. Bruce May; Lunch; Lunch expense associated with attendance at customer service hearings; 08/29/11	9.70
08/30/11	Local Travel Van Madden; Mileage - Local; Deliver package to Office of Public Counsel at the Pepper building.; 08/30/11	1.11
08/30/11	Local Travel Eric G. Kent; Mileage - Local; Florida Public Service Commission; Deliver to F.P.S.C. general counsel for B. May; 08/30/11	4.44

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000312 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

08/30/11	Out Of Town Travel D. Bruce May; Lodging; Lodging expense associated with attendance at Greenacres customer service hearing; 08/29/2011 through 08/30/2011		109.89
08/31/11	Out Of Town Travel D. Bruce May; Lodging; Lodging expense associated with attendance at Ft. Myers/Sebring customer service hearing; 08/30/2011 through 08/31/2011	ş	110.09
09/01/11	Out Of Town Travel D. Bruce May; Lodging; Lodging expense associated with attendance at Chuluota customer service hearing; 08/31/2011 through 09/01/2011		133.88
09/02/11	OTHER		1.80
09/07/11	D Bruce May Conf call on 090211 Messenger Services - 08/30/11		3.00
09/07/11	Local Travel		3.89
	Van Madden; Mileage - Local; Pick up signed documents from Troy Rendell.; 09/07/11		
09/08/11	Local Travel Van Madden; Mileage - Local; Deliver package to J.R. Kelly with the Office of Public Commission.; 09/08/11		1.11
09/08/11	Delivery Services/Messengers		8.95
	United Parcel Service KELLY SULLIVAN KELLY SULLIVAN 570 OSPREY LAKES CIRCLE CHULUOTA FL 32766		
09/08/11	Delivery Services/Messengers		8.37
	United Parcel Service		
	KENNETH M. CURTIN ADAMS AND REESE LLP		
9	150 SECOND AVENUE NORTH		
	SAINT PETERSBURG FL 33701		

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000313 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

09/08/11	Delivery Services/Messengers United Parcel Service JOSEPH D. RICHARDS PASCO COUNTY ATTORNEY'S OFF 8731 CITIZENS DRIVE	8.37
00/00/11	NEW PORT RICHEY FL 34654	7 22
09/08/11	Local Travel Barry C. Ivey; Mileage - Local; Florida Public Service Commision; Deliver envelope to General Counsel for B may.; 09/08/11	7.22
09/09/11	Messenger Services - 09/07/11	5.00
09/12/11	Local Travel	7.22
	Barry C. Ivey; Mileage - Local; Florida Public Service Commision; Pick up from C. Klancke for B May.; 09/12/11	
09/13/11	Out Of Town Travel	115.70
	D. Bruce May; Lodging; Lodging expense associated with Gainesville customer service hearing on 9/12/11; 09/12/2011 through 09/13/2011	
09/14/11	Out Of Town Travel	109.67
	D. Bruce May; Lodging; Lodging expense associated with Palatak and Eustis customer service hearings on 9/13/11; 09/13/2011 through 09/14/2011	
09/14/11	OTHER	4.63
00/45/44	D Bruce May Conf call on 091411	6.00
09/15/11 09/16/11	Messenger Services - 09/12/11 CL Delivery - Inv. #9711 - Courtyard, West Palm	6.00 18.00
09/16/11	- 08/30/11	10.00
09/16/11	Delivery Services/Messengers United Parcel Service KELLY SULLIVAN SULLIVAN 570 OSPREY LAKES CIRCLE CHULUOTA FL 32766	8.95
	C1101100111 11 32700	

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000314 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

09/16/11	Delivery Services/Messengers United Parcel Service KENNETH M. CURTIN ADAMS AND REESE LLP 150 SECOND AVENUE NORTH SAINT PETERSBURG FL 33701	8.37
09/16/11	Local Travel Eric G. Kent; Mileage - Local; Florida Public Service Commission; Deliver to F.P.S.C. General Counsel for B. May; 09/16/11	6.66
09/16/11	Local Travel Barry C. Ivey; Mileage - Local; Troy Rendell; Pick up document from Troy Rendell; 09/16/11	5.00
09/20/11	Delivery Services/Messengers United Parcel Service KELLY SULLIVAN KELLY SULLIVAN 570 OSPREY LAKES CIRCLE CHULUOTA FL 32766	11.40
09/20/11	Delivery Services/Messengers United Parcel Service KENNETH M. CURTIN ADAMS AND REESE LLP 150 SECOND AVENUE NORTH SAINT PETERSBURG FL 33701	11.40
09/20/11	Delivery Services/Messengers United Parcel Service JOSEPH D. RICHARDS PASCO COUNTY ATTORNEY'S OFF 8731 CITIZENS DRIVE NEW PORT RICHEY FL 34654	11.40
09/20/11	Local Travel Van Madden; Mileage - Local; Deliver package to Caroline Klancke and Ralph Jaeger at the Florida Public Service Commission.; 09/20/11	7.22
09/21/11 09/21/11 09/21/11	Messenger Services - 09/15/11 Messenger Services - 09/19/11 Messenger Services - 09/16/11	5.00 3.00 6.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000315 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

09/21/11	Local Travel	6.66
	Eric G. Kent; Mileage - Local; Florida Public	
	Service Commission; Deliver to F.P.S.C. General	
00/00/11	Counsel for B. May; 09/21/11	10 01
09/22/11	Federal Express - Inv# 7-630-14814 - Jennifer Gillas - 9/13/11	12.21
09/22/11	Delivery Services/Messengers	10.55
09/22/11	United Parcel Service	10.33
	MARY MCFALL HOPPER	
	AQUA AMERICA INC	
	762 WEST LANCASTER AVENUE	
	BRYN MAWR PA 19010	
09/22/11	Delivery Services/Messengers	7.72
	United Parcel Service	
	RICK FOX TRICIA WI	
	AQUA UTILITIES FLORIDA IN 510 HIGHWAY 466	
	LADY LAKE FL 32159	
09/22/11	Delivery Services/Messengers	10.55
05/22/11	United Parcel Service	10.55
	KIMBERLY A. JOYCE	
	AQUA AMERICA INC	
	762 WEST LANCASTER AVENUE	
	BRYN MAWR PA 19010	
09/23/11	Messenger Services - 09/21/11	6.00
09/23/11	Messenger Services - 09/20/11	6.00
09/23/11	Delivery Services/Messengers United Parcel Service	8.37
	KENNETH M. CURTIN	
	ADAMS AND REESE LLP	
	150 SECOND AVENUE NORTH	
	SAINT PETERSBURG FL 33701	
09/23/11	Delivery Services/Messengers	8.37
	United Parcel Service	
	JOSEPH D. RICHARDS	
	PASCO COUNTY ATTORNEY'S OFF 8731 CITIZENS DRIVE	
	NEW PORT RICHEY FL 34654	
	MRW LOWI WICHEL LH DAODA	

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000316 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

09/23/11	Delivery Services/Messengers United Parcel Service KELLY SULLIVAN KELLY SULLIVAN 570 OSPREY LAKES CIRCLE	8.95
09/23/11	CHULUOTA FL 32766 Local Travel Eric G. Kent; Mileage - Local; Aqua Utilities; Deliver to T. Rendell of A.U.F. for B. May; 09/23/11	5.00
09/23/11	Local Travel Barry C. Ivey; Mileage - Local; Florida Public Service Commission; Deliver package to General	7.22
09/23/11	Counsel for B May.; 09/23/11 Local Travel Barry C. Ivey; Mileage - Local; Troy Rendell;	5.00
09/26/11	Pick up document from Troy Rendell; 09/23/11 Delivery Services/Messengers United Parcel Service	27.13
00 (05 (11	MR. RICK FOX 14812 BALLANTYNE COUNTRY CLUB DRIVE CHARLOTTE NC 28277	
09/26/11	Delivery Services/Messengers United Parcel Service	0.58
09/27/11	MR. RICK FOX 14812 BALLANTYNE COUNTRY CLUB DRIVE CHARLOTTE NC 28277 Delivery Services/Messengers	8.95
	United Parcel Service KELLY SULLIVAN KELLY SULLIVAN 570 OSPREY LAKES CIRCLE CHULUOTA FL 32766	

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000317 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

09/27/11	Delivery Services/Messengers United Parcel Service JOSEPH D. RICHARDS PASCO COUNTY ATTORNEY'S OFF	8.37
	8731 CITIZENS DRIVE NEW PORT RICHEY FL 34654	
09/27/11	Delivery Services/Messengers	8.37
	United Parcel Service	
	KENNETH M. CURTIN ADAMS AND REESE LLP	
	150 SECOND AVENUE NORTH	
	SAINT PETERSBURG FL 33701	
09/27/11	Local Travel	7.22
	Barry C. Ivey; Mileage - Local; Florida Public	
	Service Commission; Deliver package to General	
09/27/11	Counsel for B May.; 09/27/11 Local Travel	3.89
05/21/11	Van Madden; Mileage - Local; Pick up package for	3.03
	Bruce may from the Florida Public Service	
	Commission.; 09/27/11	- 00
09/30/11	Messenger Service - 09/23/11	5.00 5.00
09/30/11 09/30/11	Messenger Services - 09/27/11 Local Travel	6.66
09/30/11	Eric G. Kent; Mileage - Local; Florida Public	0.00
	Service Commission; File with P.S.C. Clerk for	
	B. May; 09/30/11	
10/03/11	Delivery Services/Messengers	8.87
	United Parcel Service KELLY SULLIVAN	
	KELLY SULLIVAN	
	570 OSPREY LAKES CIRCLE	
	CHULUOTA FL 32766	
10/03/11	Delivery Services/Messengers	8.30
	United Parcel Service KENNETH M. CURTIN	
	ADAMS AND REESE LLP	
20	150 SECOND AVENUE NORTH	
8	SAINT PETERSBURG FL 33701	

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000318 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/03/11	Delivery Services/Messengers United Parcel Service JOSEPH D. RICHARDS PASCO COUNTY ATTORNEY'S OFF	8.30
	8731 CITIZENS DRIVE	
10/03/11	NEW PORT RICHEY FL 34654 Local Travel	5.55
10/03/11	Van Madden; Mileage - Local; Pick up signed	3.33
10/04/11	documents from Troy Rendell with Aqua.; 10/03/11	
10/04/11	Local Travel Eric G. Kent; Mileage - Local; Florida Public	6.66
	Service Commission; Deliver to F.P.S.C. General	
	Counsel for B. May; 10/04/11	
10/05/11	Delivery Services/Messengers	10.45
	United Parcel Service MARY MCFALL HOPPER	
	AQUA AMERICA INC	
	762 WEST LANCASTER AVENUE	
10/05/11	BRYN MAWR PA 19010 Local Travel	5.00
10/03/11	Barry C. Ivey; Mileage - Local; Aqua Utilities;	3.00
	Deliver Cd to Troy Rendell; 10/05/11	
10/06/11	Local Travel Van Madden; Mileage - Local; Pick up package for	7.22
	Bruce may from the security desk at the Florida	
	Public Service Commission.; 10/06/11	
10/07/11	Messenger Services - 10/05/11	7.00
10/07/11 10/07/11	Messenger Services - 09/30/11 Messenger Services - 10/03/11	6.00 5.00
10/07/11	Messenger Services - 10/04/11	6.00
10/07/11	Delivery Services/Messengers	10.45
	United Parcel Service PRESTON LUITWEILER	
	AQUA AMERICA INC	
	762 WEST LANCASTER AVENUE	
10/07/11	BRYN MAWR PA 19010 Local Travel	3.33
10/0//11	Eric G. Kent; Mileage - Local; Aqua Utilities of	3.33
	Florida; Deliver to T. Rendell of A.U.F. for B.	
	May; 10/07/11	

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000319 of 000737

Kimberly A. Joyce Assistant Rate Counsel Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

10/07/11	Local Travel Van Madden; Mileage - Local; Pick up package for Bruce may from the security desk at the Florida Public Service Commission.; 10/07/11	7.22
10/10/11	Out Of Town Travel D. Bruce May; Mileage; One way mileage expense associated with New Port Richey and Lakeland	152.63
10/11/11	customer service hearings; 10/10/11 Out Of Town Travel D. Bruce May; Lodging; Lodging expense associated with New Port Richey customer service hearing; 10/10/2011 through 10/11/2011	107.91
10/12/11	Service Messenger - 10/06/11	6.00
10/12/11	Service Messenger - 10/07/11	7.00
10/12/11	Out Of Town Travel	109.76
10/12/11	D. Bruce May; Lodging; Lodging expense associated with Lakeland customer service hearing; 10/11/2011 through 10/12/2011	
10/17/11	Messenger Service - 10/07/11	3.00
10/17/11	Local Travel	7.22
10/11// ==	Barry C. Ivey; Mileage - Local; Florida Public Service Commission; Hand Delivery to General Counsel.; 10/17/11	
	Copying Facsimile	1,117.20 156.00
	Telephone	9.28
	Postage	33.88
		7/.
	Total Reimbursable Costs\$	3,343.69
	Current Billing for this Matter	129,530.19
	BALANCE DUE THIS INVOICE\$	129,530.19

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000320 of 000737

#### Aqua Utilities Florida Services provided by Timothy P Ward, CPA 2010 Rate Filling

	<u>Month</u>	<u>Hours</u>	<u>Amount</u>		<u>Services</u>
	May-10	52.25	\$	5,734.86	Preparations/assignments for filing
	Jun-10	165.25	\$	18,099.75	Used and Useful and tax calculations
	Jul-10	122.5	\$		Used and Useful and tax calculations
	Aug-10	175.25	\$	19,397.75	Used and Useful, tax calculations, affiliated interest charge analysis
	Sep-10	144.2	\$	15,701.57	Used and Useful, tax calculations, MFR review
	Oct-10	156.5	\$	17,163.21	Assign, prepare, review discovery requests
	Nov-10	118.5	\$	12,942.45	Assign, prepare, review discovery requests
	Dec-10	146.25	\$	16,142.75	Assign, prepare, review discovery requests
	Jan-11	172.75	\$	18,708.36	Assign, prepare, review discovery requests
	Feb-11	97	\$	10,640.58	Assign, prepare, review discovery requests
	Mar-11	172	\$	19,006.19	Assign, prepare, review discovery requests
	Apr-11	125	\$		Assign, prepare, review discovery requests
	May-11	115.25	\$	12,447.34	Assign, prepare, review discovery and review staff report
	Jun-11	4.5	\$	490.40	Assign, prepare, review discovery requests
		1767.2	\$	193,389.31	
Ave	erage Rate		\$	109.43	
Sun	nmary:	<b>Hours</b>		<u>%</u>	
Dis	covery, etc.	1107.75		62.7%	
Ų&	U, tax, etc.	607.2		34.4%	
Pre	paration	52.25		3.0%	
Tot	al	1767.2		100.0%	

#### AUF Rate Case Exps estimate for Ronald J Pasceri

Staff's Third Set of Interrogatories - Number 33 & 34

Hourly rate

\$ 85.00

Hourly rate incl expenses: \$ 86.80

					Rate Base	MFR							
					Reqts/Recon/	Process -	Audit		OPC	Staff Data	Review/Analyze	PSC Order -	Tactimony
					Analysis/Tax/	Validation/A	Review/	Deficiency	Discovery	Request	Staff/OPC	accounting	Testimony related
PAA Scenario	- No Prote	sts/C	PC discov	ery	Other	nalysis	Responses	Responses	Responses	Responses	proposals	regts	relateu
			A										
Period	Hours	Φ.	Amount	A -41	10.0								
Mar-2010	10.0			Actual	10.0								
Apr-2010	125.5			Actual	125.5								
May-2010		\$	10,850		125.0								
Jun-2010	109.5		9,508		109.5								
Jul-2010	155.0	\$	13,438		83.0	56.0	16.0						
Aug-2010	153.0	\$	13,255	Actual	74.0	75.0	4.0						
Sep-2010	56.5	\$	4,919	Actual	8.0	18.0	25.0	4.0	1.5				
Oct-2010	97.0	\$	8,461	Actual	21.0		42.0		34.0				
Nov-2010	83.5	\$	7,242	Actual	4.5				37.0	42.0			
Dec-2010	107.5			Actual	2.5				55.0	50.0			
Jan-2011	49.5			Actual	2.0				8.0	39.5			
Feb-2011	50.0		4,369		2.0					48.0			
Mar-2011	108.5				2.5				94.0	12.0			
Apr-2011		\$		Actual	4.0				104.5				
May-2011	65.0			Actual					8.0		53.5		
Jun-2011	00.0	\$	5,000	Actual									
Jul-2011		¢		Actual									
		Φ	2 2	Actual									
Aug-2011	0.0	Φ							3.0		5.0		
Sep-2011	8.0	<b>Þ</b>	694	Estimate					0.0	3.0	45.0		8.0
Oct-2011	56.0	\$	4,861	Estimate						5.0	40.0		
Nov-2011	1105 -	\$	407 500	Estimate	F70 F	440.0	97.0	4.0	345.0	194.5	103.5		8.0
Total Est	1468.0	\$	127,528		573.5	149.0	87.0	4.0	343.0	134.5	100.0		

AUF 2010 R	ate Case	activities b	y month		D. T. Frances	ski			10/11/11	DIF	
	hr rate:	85.00									
\$/hr inclg e	expnses:	86.80									
Mon-Yr		Total Amount	Total Hours	MFR, Anyls	Deficiency Responses	OPC Discovery Responses	Staff Data Request Responses	Review/ Analyze Staff/ OPC/ PSC proposals	Hearing/ Testimony related	(mil incl in T	ense leage, luded lotal)
Mar-2010	Actl	\$ 3,329	38.3	38.3	-	77	2	-	841	\$	73
Apr-2010	Actl	\$ 3,476	40.0	40.0	-	D D	-		() e	\$	76
May-2010	Actl	\$ 9,875	113.9	113.9		-	-			\$	194
Jun-2010	Actl	\$ 8,533	98.1	98.1	-				(€	\$	195
Jul-2010	Actl	\$ 13,498	155.8	155.8	1. 358			-	*	\$	255
Aug-2010	Actl	\$ 15,801	182.4	182.4	- E	2	2	-		\$	297
Sep-2010	Actl	\$ 5,090	58.6	25.1	7.5	22.0	4.0			\$	109
Oct-2010	Acti	\$ 1,134	13.0	3.5	-	9.5				\$	29
Nov-2010	Actl	\$ 4,161	47.7	3.0	9#19	12.7	32.0	30	2	\$	107
Dec-2010	Actl	\$ 7,339	84.5	0.00		27.0	57.5	140	=	\$	157
Jan-2011	Actl	\$ 2,734	31.5	, <del></del> .	-	6.5	25.0	*** :#*	#.	\$	57
Feb-2011	Actl	\$ 1,083	12.5	1/2		5.0	7.5	:->:		\$	21
Mar-2011	Actl	\$ 693	8.0	4.5	•	3.5		( <del>-</del> ).	2	\$	13
Apr-2011	Actl	\$ 1,195	13.7	0963	( <b>-</b> )	13.7	-	-	-	\$	30
May-2011	Actl	\$ 6,971	80.3	11-1	-	27.5	-	37.8	15.0	\$	146
Jun-2011	Actl	\$ 367	4.2	0.9	· ·	<b>34</b> 0.		2.0	1.3	\$	10
Jul-2011	Actl	\$ 497	5.7	0.8	5=5	-		1.0	3.9	\$	12
Aug-2011	Actl	\$ 3,388	39.0	0.3	13 <del>-</del> 2	35.0	1.50	-	3.7	\$	73
Sep-2011	Actl	\$ 1,262	14.5	-	ne.	9.0	720	5.5		\$	29
Oct-2011	Estd	\$ 3,472	40.0	10.0		5.0	20.0		5.0	\$	72
Nov-2011	Estd	\$ 2,604		10.0				10.0			54
Dec-2011	Estd	\$ 1,302	15.0	5.0					10.0		, 27
Jan-2012	Estd	\$ -								\$	4
Feb-2012	Estd	\$ 1,736	20.0	5.0				10.0	5.0	\$	36
Subtotal	Actl	\$ 90,424	1,041.7	666.6	7.5	171.4					1,879
Subtotal		\$ 9,114				5.0	20.0	20.0	30.0	\$	189
Total		\$ 99,538	1,146.7	696.6	7.5	176.4	146.0	66.3	53.9	\$	2,069

Docket No. 100330-WS

Rate Case Expense
Exhibit SS 111 Pagee 000323 of 000737

T. Franc	eski			1,041.7
Date	Day	For	Job	Hrs
03/01/10	Mon	PN 290,020	review emails	1.
03/02/10	Tue		build 2009 rates for bling anlsys	3.
03/03/10	Wed	AUF	research	2.
03/04/10	Thu	AUF	2009 rates, 2007 O&M	7.
03/05/10	Fri	AUF	B7&8 data from 2008 filing into new data source file	6.
03/08/10	Mon	AUF	create MFR link list & data file rqmnts; create input forms for F1-4	7.
03/09/10	Tue	AUF	prep MFR	3.
03/17/10		AUF	review Troy's rate calcs	0.
03/22/10		AUF	MFR code links & alloc calcs (staff mtg)	4.
03/23/10		AUF	elasticity w/Stan	2.
04/07/10		AUF		6.
04/08/10		AUF	Plan MFR w/Troy, Tim	0.
04/16/10		AUF	modify MFR for Rate Base	6.
04/20/10		AUF	MFR	3.
04/21/10		AUF	MFR balance sheets, GL data	8
04/22/10		AUF	GL data: analyze, format, link codes	4
04/23/10		AUF	split GL file, link to A-17,-18, B-5,-6	3
04/26/10		AUF	SSea bad debt alalysis, GL links, billing accuracy file	3
04/27/10		AUF	MFR balance sheets, GL data	4
05/03/10		AUF	link B-4,13,14,15	6
05/03/10		AUF	MFR	7
05/04/10			MFR	4
05/05/10			Admin expenses	6
05/00/10			Admin expenses	2
05/07/10			Billing detrmnts	9
05/10/10			MFR plnng w Troy	1
05/11/10			water flow data, plng w/Troy	2
05/13/10			MFR plnng w Troy, billg analysis	7
			MFR	9
05/14/10	Mon			7
05/17/10		AUF	Billing detrmnts, new GL, relink	5
05/18/10				6
			Billing detrmnts, plnng w/Tim	9
05/21/10	) ITI		Billing detrmnts	7
05/24/10			Billing detrmnts	8
05/25/10			Swr Billing detrmnts, mtgs	8
05/26/10		AUF	Swr Billing detrmnts	7
05/27/10			Swr Billing detrmnts; 1hr RC mtg	e
06/01/10		AUF	V .	6
06/02/10				<del>                                     </del>
06/03/10		AUF		
06/04/10		AUF	Indian Carana Ca	1
06/07/10				
06/08/10		AUF		
06/09/1				
06/15/1		AUF		1
06/16/1				
06/17/1				
06/18/1		AUF		
06/21/1			Billing analysis - OT	
06/22/1	0 Tue		Billing analysis - OT	
			MFR E-5, B-4	
06/24/1	0 Thu	AUF	MFR E-2s, Sewer billing	

Docket No. 100330-WS

Rate Case Expense Exhibit SATs 1, Pagee 000324 of 000737

D.4. Devi	Ear	<b>Job</b> Exhib	it S <b>A</b> rs1, Pa
<b>Date Day</b> 06/29/10 Tue	For AUF	MFR	8.7
00,-0,.0		MFR	8.0
06/30/10 Wed	AUF	MFR, Cust Deps data file	6.5
07/01/10 Thu	27.55		6.0
07/02/10 Fri	AUF	D-7	6.0
07/06/10 Tue		MFR	5.0
07/07/10 Wed		MFR	8.5
07/08/10 Thu	AUF	MFR, B-3	8.5
07/09/10 Fri	AUF	MFR, A-3, B-3	4.5
07/13/10 Tue	AUF	proforma plant adds & links	4.3
07/14/10 Wed	AUF	MFR, mtg	9.0
07/15/10 Thu	AUF	MFR	3.0
07/16/10 Fri	AUF	MFR	9.3
07/19/10 Mon	AUF	MFR, minimodel, mtg w/Chris	9.0
07/20/10 Tue	AUF	MFR	9.2
07/21/10 Wed	AUF	MFR	8.0
07/22/10 Thu	AUF	MFR, U&U	8.5
07/23/10 Fri	AUF	MFR	9.0
07/26/10 Mon	AUF	Swr E1s, E-2s; mtg	12.0
07/27/10 Tue	AUF	Billing analysis - swr 7.5, wtr 4.5	10.5
07/28/10 Wed	AUF	MFR	
07/29/10 Thu	AUF	MFR	9.0
07/30/10 Fri	AUF	MFR	10.0
08/02/10 Mon	AUF	MFR, bllg anlys	6.5
08/03/10 Tue	AUF	MFR	9.5
08/04/10 Wed	AUF	MFR, bllg anlys	9.5
08/05/10 Thu	AUF	MFR, mtg w/Chris prelim rates	8.5
08/06/10 Fri	AUF	MFR, bllg anlys	6.0
08/09/10 Mon	AUF	MFR	7.0
08/10/10 Tue	AUF	MFR, wtr consol fctr frmlas, prep CEO ovrvw	8.5
08/11/10 Wed		MFR	7.0
08/12/10 Thu	AUF	MFR	9.5
08/13/10 Fri	AUF	MFR, Wtr rate dsgn	9.2
08/16/10 Mon	AUF	MFR	8.3
08/17/10 Tue	AUF	MFR	9.5
08/17/10 Tue 08/18/10 Wed			8.5
	ALIE	MFR, rate design scenarios	10.0
08/19/10 Thu	VIIE	MFR, rate design scenarios, Chris calls	9.5
08/20/10 Fri		MFR, rate design scenarios, orms cano	9.5
08/23/10 Mon		MFR almost done	8.5
08/24/10 Tue	AUI	MFR almost done	9.3
	AUF	final review; change D-1 to composite rate	8.5
08/26/10 Thu	AUI	finish MFR document process flow, bind MFR (ship)	7.3
08/27/10 Fri			6.3
08/30/10 Mon	AUF	file workpapers	6.0
08/31/10 Tue		program supl scheds for U&U Interim	7.0
09/01/10 Wed			2.0
09/02/10 Thu			3.0
09/09/10 Thu		emails	5.3
	AUF	OPC discovery	6.5
09/14/10 Tue	AUF	OPC discovery, 5 max day revised	6.5
		emails 3.5, OPC discovery	
09/16/10 Thu		OPC discovery	7.5
09/20/10 Mon	AUI	OPC discovery	2.0
09/22/10 Wed	JAUI	Audit request	2.0
09/23/10 Thu		run crrctd schds E-1	2.0
09/27/10 Mor	_	deficiency analysis-OK	7.3
09/28/10 Tue		F deficiencies-revise D-2	4.5
USIZUITU TUG		F deficiencies-revise D-2	3.0

Docket No. 100330-WS Rate Case Expense

Exhibit SS-11, Pagee 000325 of 000737 Job For Date Day 3.5 10/04/10 Mon AUF interim rev calcs, mtg 2.0 10/05/10 Tue AUF discovery 3.5 10/06/10 Wed AUF discovery 4.0 AUF discovery 10/25/10 Mon 0.5 11/02/10 Tue AUF Interim 2.0 11/03/10 Wed AUF Interim, MFR doc'n, emails 0.5 AUF interim hearing video 11/11/10 Thu 1.0 AUF staff data requests 11/12/10 Fri 2.0 11/15/10 Mon AUF staff data requests, conf call 1.0 AUF staff data requests 11/16/10 Tue 6.0 11/17/10 Wed AUF staff data requests 7.5 11/18/10 Thu AUF staff data requests 0.7 11/22/10 Mon AUF status call 6.5 11/23/10 Tue AUF staff data requests 7.0 11/24/10 Wed AUF Staff DR & OPC 6.0 AUF discovery & conf call 11/29/10 Mon 7.0 AUF Staff DR & OPC 11/30/10 Tue 6.0 12/01/10 Wed AUF OPC discovery 7.0 12/02/10 Thu AUF OPC discovery 4.0 AUF discovery & conf call 12/06/10 Mon 4.5 AUF OPC discovery, Staff .5 12/13/10 Mon 2.5 AUF RC expns estimates 12/14/10 Tue 5.5 AUF **OPC** discovery 12/16/10 Thu 6.7 AUF 12/17/10 Fri staff data rost ERC 7.3 staff data rqst set 10 2 hr, ERC 5.3 AUF 12/20/10 Mon 6.5 staff data rqst ERC 12/21/10 Tue AUF 8.8 AUF staff data rqst ERC 12/22/10 Wed 9.7 12/23/10 Thu AUF staff data rqst ERC 6.0 AUF staff data rost ERC 12/28/10 Tue 7.0 AUF staff data rost ERC 12/29/10 Wed 3.0 12/30/10 Thu AUF staff data rost ERC 6.0 AUF Staff data rqsts 01/03/11 Mon 8.0 AUF Staff data rosts 01/04/11 Tue 1.0 AUF Staff data rqsts 01/05/11 Wed 3.0 01/06/11 Thu AUF Staff data rqsts 3.5 AUF discovery 01/10/11 Mon 1.0 01/11/11 Tue AUF discovery 1.0 01/12/11 Wed AUF discovery status call 1.0 AUF discovery 01/13/11 Thu 1.0 01/17/11 Mon AUF disc status conf call 2.0 01/24/11 Mon AUF disc & conf call 2.0 AUF discovery 01/27/11 Thu 2.0 01/31/11 Mon AUF data rqsts & conf call 2.0 AUF discovery 02/01/11 Tue 1.0 02/02/11 Wed AUF discovery 1.0 AUF discovery 02/04/11 Fri 1.0 02/09/11 Wed AUF data rqsts 0.5 02/11/11 Fri AUF data rosts 1.5 02/15/11 Tue AUF data rgsts 1.0 02/16/11 Wed AUF data rqsts 1.0 02/22/11 Tue AUF data rosts 3.5 Stff data rqst, OPC 3rd 1hr AUF 02/28/11 Mon 2.0 AUF OPC discvry 03/01/11 Tue 1.0 03/10/11 Thu **AUF** OPC discvry 3.5 min/max bill calcs **AUF** 03/21/11 Mon 1.0 AUF status call 03/22/11 Tue 0.5 03/23/11 Wed AUF OPC discvry

Docket No. 100330-WS Rate Case Expense

Exhibit SS-11, Pagee 000326 of 000737

Date	Day	For	Job	Hrs
04/05/11	Tue		OPC discvry	1.5
	Thu		AUF OPC disc	1.0
	Tue	e Comment	OPC discvry	2.0
04/12/11			OPC discvry	1.0
04/10/11			OPC discvry	1.5
04/21/11			OPC discvry	1.5
04/25/11		AUF	OPC discvry	2.2
04/26/11		AUF	OPC discvry	2.0
04/27/11		AUF	OPC discvry	1.0
		AUF	OPC discvry	1.0
05/03/11		AUF	OPC discvry	3.0
05/04/11	Wed	AUF	OPC discvry	8.5
05/11/11		1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		9.0
05/12/11		AUF	OPC disc; staff rec'n	9.0
05/13/11	Fri	AUF	OPC disc 4.5; staff rec'n	7.5
05/16/11		AUF	OPC discvry	8.5
05/17/11		AUF	staff rec'n review	9.3
05/18/11		AUF	staff rec'n review	3.5
05/20/11		AUF	staff rec'n review	4,5
05/23/11		AUF	staff crrctd rec'n	12.5
05/24/11		AUF	PSC Agenda hearing	1.5
05/26/11		AUF	PSC dscssn	2.5
05/31/11		AUF	cust lookup	
06/07/11	Tue	AUF	status call	0.4
06/14/11	Tue	AUF	status call, PSC order review	2.5
06/23/11	Thu	AUF	files, backbill	1.3
07/05/11	Tue	AUF	status, protests	1.0
07/19/11	Tue	AUF	status	0.8
07/20/11		AUF	hearing mail lists	1.0
07/25/11		AUF	hearing mail lists	2.7
07/26/11		AUF	status	0.0
07/29/11		AUF	hearing mail lists	0.2
08/09/11	Tue	AUF	discovery	0.8
08/11/11		AUF	discovery, OPC, YES	1,0
08/12/11		AUF	OPC dscvry	2.0
08/16/11		AUF	status call .3, OPC dscvry	4.6
08/17/1	1 Wed	11.00		2.0
08/18/1		AUF		1,4
08/19/1		AUF		1.9
08/22/1		AUF		3.
08/22/1		AUF		5.
08/23/1		11/2/2/2		4.
		AUF	The state of the s	4.
08/26/1		AUF		8.
08/29/1		AUF		2.
08/30/1		AUF		0.
09/01/1				2.
09/02/1		AUF		2
09/06/1		AUF		2
09/08/1		AUF		2
09/09/1		AUF		5
00/26/1	1 Mon	AUF	OPC tstmny rvw	

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000327 of 000737

# AQUA SERVICES CHECK REQUEST COMPANY #11



derak tax (dentification No. siness Purpose:	170 Cumeros Drive Holland, PA 18968 180-42-8084 Consulting Fee	):S	VENDOR NO # Timothy P. V	Vard	
derak tex identification No. siness Purpose:	Holland, PA 18968 180 42 8084	)S			
derak kax (dentification No. siness Purpose:	180-42-8084	9 <b>S</b>			
siness Purpose:		9 <b>S</b>			
siness Purpose:		98			<b></b>
	Consulting Fee	es			
muested By:		E			
mested By:					
	Kelly Ann Burns		Purchasing Managera	Approval /	
	Keny Ann Burns		Manager/Officer Appr	27/1/1/1	4/10
voice Nos.	None listed	i		7/	1
6			Special instruc		
voice Dates	6/1/2010		Is cut. Thanks.	K. Burns when check	
voice Due Date/ Or Date Required	Upon Receipt		is cut, Thanks.		
a a a		1	Lise of this form is limite	d sy Assounting and Purplicating Pol	clos
nount	\$13,610.00	· ×	and Procedures, Nor at	helopse may cause stotay in poyment	
Accounting Approval OIC /	no-lo-	7-10	Controller		
a	38	ATTACH INVOICE	CE 4		
Accounting Unit	General Ledger	Sub		Summary Type	T.
( Budget No. )	Account	, Account	Amount	(Authorization No.)	AUF
33-9001	186101		5,734.86	M92105	M
34-9001	186101		5,570.22	M91925	
10-9	675800		2,304.92	M92164	
	ECEIVED		-	Dr.	
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Α(	CCOUNIZ		\$13,610.00	4cco/11 *******	

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000328 of 000737

Timothy P. Ward, CPA
Invoice for Consulting Services
Aqua America, Inc
May, 2010

Payable on receipt

Billing	for services r	endered - 5/03/1	10 thro	ugh 5/3(	D <b>/10</b> - •	\$	13,610.00
2(4)					VA Consolidated	\$	5,570.22
					AUF	- \$	5,734.86
		* *			AZ	. \$	2,304.92

#### Services:

Manage post hearing VA consolidated filling activities. Commence preparation of schedule and assignments for AUF filling.

Review VA hearing transcripts and draft brief for filed on 5/7/10. Interact with VA staff members on briefing issues

Review post rate change bill validations

Research AZ regulatory environment

Timothy P. Ward, CPA Work Schedule for Aqua America, inc May 3, 2010 through May 30, 2010

	Date	Bryn Mawr Time	Total Hrs	Home Office	Total Hrs	Lunch/ Dinner	Grend Total Hrs.	Mileage	Parking/ Tolls	VA Hours	FLA Hours	AZ Hours
Of 110	05/03/10	745e-1215p	4.50			W.	4.50	70	\$ 3.00	4.50		8
	05/04/10	7a-230p	7.50	1 1		0.50	7.00	70	\$ 3.00	7.00		
4	05/05/10	1030a-3p	4.50	7a-830a	1.50		6.00	70	\$ 3.00	6.00		
22	03/03/10	i dogge ob		7a-1130a	1100	387						
		× 6		& 130p-				Sai		a		
	05/06/10			345p	6.75		6.75			8.75		(400)
ec oc	0000010			79-120 8				1	l I		1	.12
	05/07/10	1 1		1p-3p	7,00		7.00	1	6 I	7.00		
	05/08/10			1 1			0.00		1	0.00		
	05/09/10	1 1		(E)			0.00		1 1	0.00	(i	
a) Wk.	03/04/10		16.50		15.25	0.60	31.26		E I	-6:		
	25 22		-	7a-9a &	11 11000		12-2-20-2	- 97	1 1			
of 15 D/10	05/10/10	1 1		10a-2p	6.00	080	6.00		1 1	6.00		
0110	05/10/10			7a-2p	8.00	9 9	8.00	1	I	6,00	1000	
	05/12/10			8a-130p	5.50	1 1	5.50	1		6.50		
	05/13/10	1030a-330p	5.00	7a-9a	2.00	1 1	7,00	70	\$ 3.00	2,00	2.00	3.00
8	05/14/10	1030а-330р	0.00	7a-1230p	5.50		5.50			0.00	3.00	2.50
	05/15/10			7 a= 1200p	5.00		0.00			0.00	- 84	
	05/16/10	1 1				1	0.00		1 1	0.00		
bil VVk.	V0/10/10		5.00		28.00	0.00	30.00	1				
of				-				1	1 1			ď.
7/10	05/17/10			7g-130p	7.50	1	7.50		1 - 1	0.00	2.00	5.50
//10	05/18/10	1 1		9a-2p	5.00		5.00	1	1	0.00	1.00	4.00
	USTATIO	(.e.)		7a-930 &	0.00	. 3		1	1 1			
	05/19/10	1030a-230p	4.00	8p-10p	4.00	1 1	- 8.00	70	S 3.00	0.00	2.00	6.00
	05/20/10	1030#230р	4,00	7a-230p	7.50	1	7,50		1 1	0.00	7,60	
	05/21/10	1 1		7a-1230p	5.50	1 1	5.50	4	1 1	0.00	5.50	
	05/22/10	1. 1		/ a 1200p	0.00	1	0.00			0.00		\$10
	05/23/10	1 0		1	1	100 100	0.00		1	0.00		- 6
lai Wk	03/23/10		4,00	-	29,50	0.00	33,50	1	1 1			
of	l		4,00	-		17		1800	1 1		. 1	14
4/10	05/24/10	745a-230p	6,75	1		0.50	6.75	70.	\$ 3.00	0.00	6.75	
-4 JU		745a-245p	7.00			0.60	6,50	70	\$ 3.00	0.00	6.50	
	05/25/10	140a-740b	7.00.	330p-		0.00	0.00	1				
	05100/45	0 120	4.00	530p	2.00		6,00	70	\$ 3.00	0.00	8.00	
	05/28/10	8a-12p	7.00	1 220b	2.00		7.00	70	\$ 3.00	0.00	7,00	
	05/27/10	8a-3p	7,00	7a-10a	3.00	1	3.00	1 7	1	0.00	3.00	1
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	05/29/10	1 1	1			1	0.00		1 1	0.00	11	
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tal Wk. Total	1		24.10		0.00	0.00	20.00	_				-
TOTAL U.		200		8		1						
30/10			50.25	14	74.75	1.00	124,00	630.00	27.00	50.75	52.25	21.0
(1)				5'		DAM		9	Federal			1
	180			5		Billing	264.66	1 00	Mileage	40.9%	42.1%	16.99
						Amt-Hrs Billing	124.00	0.5	1 .0.0	40.070	92.170	10.3

Billing Amt-\$ \$ 13,268.00 \$ 315.00 Mileage(T

Olla \$ 342.00 Total \$ 13,810.00 VA \$ 5,570.22 AUF \$ 6,734.88 AZ \$ 2,304.92

\$ 2,304.92 charge to M92164

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000330 of 000737



# AQUA SOURCE (FLORIDA) COMPANY (33)

#### **CHECK REQUEST**

LEASE ISSUE V	VIRE TO:	2 62		VENDOR NO #	32333	¥Î.	
ndor Nama	3	Timothy P. Ward (Complete lines 2 to 5 if a vend	for number is not	mpwn )	§ 2		
ire Info.		,		#1 -11-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1	7/		
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1)	5 <u>a</u> a						
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usiness Purpos	ie: "iš	Services:	2010 FLO	RIDA CONSOLIDA	TED RATE CASE		
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	· · · · · · · · · · · · · · · · · · ·	De seu Mahlau		Manager's Approval	11/		
Requested By:		Peggy Mobley		Manager/Officer Appro	eval KAMALTITI	17	
nvoice No.		N/A	¥ .;	and the same of th	7/1	-	
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Invoice Date	6	June 1, 2010	Please return check to:				
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invoice Due Da	ate .	July 6, 2010	<del></del> 8	personal (1980)		9900	
		040 000 75	29	# 1 * 1 * 2 * 1 * 1 * 1 * 1 * 1 * 1 * 1 *	by Accounting and Purchaning Police	2	
Amount \$	<b>2</b> 80 00	\$18,099.75	-	and Procedures Nos aut	tereince may cause dolay in payment	0000	
	accounting Approval		- W	Controller	J		
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Co	Accounting Unit	General Ledger	- \$ub	1	16 <sup>15</sup> 14		
No.	( Budget No. )	Account	Account	Amount	Description	33	
	. 9001 .	186101		18,099.75	M92105		
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9 4			-			إسرار و	
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				\$18,099.75			

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000331 of 000737

# Timothy P. Ward, CPA Invoice for Consulting Services Aqua America, Inc June, 2010

Payable on receipt

#### Services:

Develop AUF Deferred taxes and Used/Useful and allocated expense calculations for 2010 rate filing.

JUL 0 9 2010 ACCOUNTS PAYAB

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000332 of 000737

Timothy P. Ward, CPA Work Schodule for Aqua America, Inc May 31 2010 through July 4, 2010

Ref   31/10   05/31/10   05/31/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/10   06/02/	ı	Date	Bryn Mawr Ilme	Total	Home Office	Total Hrs	Lunch/ Dinner	Grand Total Hrs.	Mileage	Parking/ Tolls
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Detail Wik.			1 1				0.50	7.50		l .
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Deal Wick Rt of   Deal Wick		06/12/10	1 2			0		0.00		1
No. of   14/10	- 1	06/13/10								8
14/10	otal Wk			4.50		24.50	1.50	27.50	1	
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11a-3p   4.00   7a-10a   3.00   0.50   8.50   70   \$ 3.0	Vic of	30			1				7	
06/22/10		06/21/10	11a-3p	4,00	7g-10a	3.00	0,50	6.50	70	\$ 3.00
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06/22/10	1						1 /			1
06/23/10 1030a-315p 4.76 945a 3.00 7.75 70 \$ 3.0  06/24/10 06/25/10 06/25/10 06/25/10  06/25/10 06/25/10 06/27/10  06/27/10 06/27/10  06/27/10 06/27/10  06/28/10 715a-3p 7.75 6a-7a & 9p-11p 3.00 3.00 6a/30/10 7a-330p 6.50 10-430p 3.50 70 \$ 3.0  06/30/10 7a-330p 6.50 10-430p 3.50 3.50 0.00  07/01/10 7a-330p 6.50 10-430p 3.50 3.50 0.00  07/03/10 07/03/10 07/03/10 07/03/10 07/03/10 7a-330p 6.50 10-430p 3.50 3.50 165.25 770.00 33.00  00tal Wk. in Total 10-430p 3.50 3.50 165.25 770.00 33.00  00tal Wk. in Total 10-430p 3.50 3.50 165.25 770.00 33.00  00tal Wk. in Total 10-430p 3.50 165.25 770.00 33.00  00tal Wk. in Total 10-430p 3.50 165.25 770.00 33.00  00tal Wk. in Total 10-430p 3.50 165.25 770.00 33.00  00tal Wk. in Total 10-430p 3.50 165.25 770.00 33.00			1							1
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Milouge/ Oils Total AUF RECEIVED

JUL 0 9 2010

ACCOUNTS PAYAB

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000333 of 000737



## AQUA SOURCE (FLORIDA) COMPANY (33)

# CHECK REQUEST

RECEIVED

AUG 0 4 2010

TO: ACCOUNTING DEPARTMENT		,		ACCOU	INTS PAYAB
PLEASE ISSUE WIRE TO:			VENDOR NO#	32333	
1 Vendor Name	Timothy P.Ward (Complete lines 2 to 5 if a vendo	rnumber is not	known)	tal tal	
2 Wire Info.	per grant to the second				
4			***		
5				<u> </u>	
	and the state of the state of	i s		100 To 100	
e Business Purpose:	Services:	Florida			4.0
			2010 AUF Rate	Filing	
		er de , ge	er g juli		<u> </u>
		10 m	to the affine	1	
Requested By:	Peggy Mobley	e e se	Manager's Approva		
		£3	Manager/Officer Ap	proval Son	a x14110
Invoice No.	Jul-10	5 N.		0.1	ਜ਼ੀ /
	14 0040	v.	Special Instr		×
Invoice Date	August 1, 2010	g (80)	Please return che Peggy Mobiley	ick to:	******
Invoice Due Date	August 2, 2010		reggy wobley		
invoice bue bate	Adgust 2, 2010	. 3		ad by Accounting and P	archaeling Policies
Amount \$	\$13,221.50			स्त्रीतक्षणाद्य तास्य द्राक्षण	
		Me s. #e″ o geo	• • • • • • • • • • • • • • • • • • • •		
Accounting Approval			Controller		
		ATTACH INVO	ICE		
Co Accounting Unit	General Ledger	Sub	· · ·		
No. (Budget No.)	Account	Account	Amount	Description	and the Market
9001	186101	e <sup>11</sup> ,00	13,221.50	M92015	<b>-</b>
		1,67			
	X (1.0)		W0000		

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000334 of 000737

## Timothy P. Ward, CPA Invoice for Consulting Services Aqua America, Inc July, 2010

Payable on receipt

Billing for services rendered - 7/05/10 through 8/01/10

\$ 13,221.50

**AUF** 

#### Services:

Develop AUF Deferred taxes and Used/Useful calculations, and and assist with development of allocated expense calculations for 2010 AUF rate filing

Timothy P. Ward, CPA Work Schedule for Aqua America, Inc July 5, 2010 through August 1, 2010

(30 S)	<u>Date</u>	Bryn Mawr <u>Time</u>	Total Hrs	Home Office	Totai <u>Hrs</u>	Lunch/ Dinner	Grand <u>Total Hrs.</u>	Mileagn	Parking/ Tolla	FLA Hours
Wk of				6a-10a		q*	4.00.			·: 4.00·
7/5/10·	07/05/10	× . `		7a-8a &		33	9,00.		1 1	
	07/08/10	1	A. S	1p-630p	6.50	9	8,50	100	1	B.50
122	6 64	N 3	(A)	7a-945a &	. 5		0.50	- X	\$ 3.00	8.50
981.5	07/07/10	11a-315p	4.25	430p-6- 730a-	4.25		8.50	70	3.00	0.50
	07/08/10	11a-3p	4.00	1015	2.75		6.75	70	\$ 3.00	6.75
10.00	07/09/10.			1p-830p	5,00		5.00		1 1	5.00
2 B	07/10/10		A(10)	-88	4.50	38 45 9	0.00			0.00 ·1.50
e dian	07/11/10	· · · · · ·		7a-830à	1.50	0.00	1.50 32.25	14		
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		eer A		& 130p-	× 4	(1941 )		* *!	1 1	6.00
20	07/13/10	000- 0-	7.40	530p	6.00		6.00 7.50	70	\$ 3.00	7.50
	07/14/10 . • 07/15/10	830a-3p	7.50	7p-10p	3.00	1, 2	3,00		1 .0.00	- 3.00
W W	0111310	80 8	11.	6158-	×		2	100	0.00	- %
		- S-00		1145a &			***	74 N		8 8
9	07/16/10	2 8 4 4	2 2.5	730p- 1030p	8.50		8.50	90	9 1	8.50
	07/17/10	10 2		630a-11a	4.50		4.50	e	1 1	4.50
10.00	07/18/10		9.09	730p-10p	2.50		2.50			2.50
lotal Wic	2 × 15.00		7.50		32.50	0.00	. 40.00		, ×	15
Alk of	· · · · · ·	1	Q 94	7a-4p	9.00	0.50	∞ 8,50	1 march 10	1 3	8.50
7/19/10	07/19/10 07/20/10	1	1	1p-630p	5.50	7.00	5.50			5.50
10.00	07/21/10			7a-330p	·8.50 *	0.50	8.00	•0		8,00
	07/22/10	189 'S	1	230p	8:50	0,50	8.00			8.00
	07/23/10	. N. (18)		8a-315p	7.25	17	7.25 0.00			7.25 0.00
	07/24/10	3	1 8.		ž		0.00	Sit.		0.00
Total Wk.	07/25/10		0.00		38.75	1.50	37.25	- G		
7/28/2010	07/26/10			7a-10a	3,00		3.00	47	1 3	3.00
19.00	07/27/10				2 9		0.00		8	0.00 2.50
100	07/28/10			7a-930a	2.5		2.50 0.00			0.00
	07/29/10 07/30/10	(32) (59)		1p-330p	2.50	, a	2.50		1	2.50
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		. A	1170	230p-	- 19					
*	000440	- C	S ear	630p & 9p 10p	5.00	(i)	5.00			5.00
Total Wk.	. 08/01/10		0.00	· IOD	13.00	0.00	13.00			
Gr Total			1	-		(4)				
thru ·	1 2 4 A	1		4 4			400 00	0.00		1 m
07/04/10	36.20 44		15.75	<u> </u>	104.25	1.50	122.50	210.00	9.00 Federal	122.5
	(4)					Billing			Mileage	
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	25 N 35	8.	25 5 5	22	9	Billing				. V
S	**************************************		a 01 St	8		Amt-\$	\$ 13,107.50	\$ 105.00	В.,	to (2)
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6 E	gree e	87 81	1707	(S)	60	olls Total	\$ 114.00		150	1
	E 020	4.7					W. IUMSTIVU		19	100

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000336 of 000737



# AQUA SOURCE (FLORIDA) COMPANY (33)

# CHECK REQUEST

TO: ACCOUNTING DEPARTMENT					
PLEASE ISSUE WIRE TO:			VENDOR NO #	32333	
Vendor Name	Timothy P. Ward (Complete lines 2 to 5 if a ver	idor number is not kin	own)		
Wire Info.				REC	ENVER
					EIVED
				SEP 0	2 2010
	<u> </u>			ACCOUNT	
				7.0000N	SPAYAB
Business Purpose:	Services:	Florida		4 - 1 - A	
		20	10 AUF Florida I	Rate Case	
Remiested By:		·			
Requested By:	Peggy Mobley		lanager's Approval lanager/Officer App	roval KAWIL	alilin.
Invoice No.	N/A		aniagei/Onice/ App	17/1	11110
			Special instru	ctions	x
Invoice Date	Aug-10		Please return chec	k to:	
		· _	Peggy Mobley		
Invoice Due Date	August 31, 2010				
Amount \$	\$19,397.75			d by Accounting and Purch Disease states	
Amount \$	\$19,091.10	- L	ud:Espiseantasi: trocse	auturania, social	
Accounting Approva	u		Controller		
		ATTACH NVOIC	E .		
Co. Accounting U	nit General Ledger	Sub			
No. (Budget No.	) Account	Account	Amount	Description	
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		100			
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		أنبنا			
The second secon		TOTAL	\$19.397.75		0.74

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000337 of 000737

# Timothy P. Ward, CPA Invoice for Consulting Services Aqua America, Inc August, 2010

Payable on receipt

Billing for services rendered - 8/02/10 through 8/29/10

\$ 19,397.75 \$ 19,397.75

70,

#### Services:

Develop AUF Deferred taxes and Used/Useful, Unaccounted for Water and Wastewater, and Inflow and Infiltration calculation Program and compile required Engineering schedules for the AUF filing, and create Volume 1 Appendix 2- Detailed Engineering schedules. Assist in the development of allocated expense support and the compilation of Volume 1- Appendix AUF rate filing. Conduct a review of preliminary completed Minimum Filing Regulrements for all rate groups.

Timothy P. Ward, CPA Work Schedule for Aqua America, Inc August 2, 2010 through August 29, 2010

40 TO 18			A		·			-		
	Date	Bryn Mawr Time	Total <u>Hrs</u>	Home Office	Total <u>Hm</u>	Lunch/ Dinner	Graind Total Hrs.	Mileagi "	Parking/ Tolls	FLA Hours
Wk of 8/2/10	08/02/10 08/03/10	630a-1130a 7a-715p	5.00 / 12.25	1230p- 715p	7,25	6.50	12.25 : 12.25	70 70	\$ 3.00 \$ 3.00	12.25 12.25
	08/04/10 08/05/10	7a-6p 715a-330p	11.00 8.25	t.			11.00 8.25	70 70	\$ 3,00° \$ 3,00°	11.00 9.25
	08/06/10 08/07/10	1045a-4p	5.25	7a-915a	2,25		7.50 0.00	70	\$ 3,00	7.50 0.00
Total Wk.	08/08/10			-	9.60	6,50	0.00 51.25		4	0.00
I OCAL YVX.			41.75		3.00	0.00	14.		. 4.60	
	08/09/10	6a-10a	2.00	11a-315p & 430p-5p 1030p-	4.75		6.75	- 70	\$ 3.00	6.75
	08/10/10 08/11/10	715a-315p 715a-315p	8.00	1130p	1.00		9,00 8,00	70 70	\$ 3,00 \$ 3,00	9.00 8.00
	08/12/10 08/13/10	7a-345p 7a-3p	B.75 B.00		ine <sup>X</sup>	5 2	8.75 8.00	70. 70	\$ 3.00 \$ 3.00	8.75 8.00
	08/14/10 08/15/10		, = Y	2.0		0.00	0.00		3	0.00
Total Wk. Wk of			34.75	20	5.75	0.00	40.50	Sept. 1		
8/16/10	08/16/10 08/17/10	7a-330p 7a-330p	8.50 8.60	10p-11p	1.00	M & # -	9,50 8,50	. 70 70	\$ 3.00 \$ 3.00	9.50 8.50
	08/16/10 08/19/10	715a-415p 7a-4p	9.00	7p-730p 1045p	0,50 0,75	2	9.50 9.75	70	\$ 3.00 \$ 3.00	9,50. 9,75
	08/20/10	.8a-4p	8.00		e g		8.00 0.00 0.00	70	\$. 3.00	0.00
Total Wk.	08/22/10		43.00	7158-	2.25	0.00	45.25			94 350
8/23/2010	08/23/10 .08/24/10.			330p 715a-3p	8,25 : 8,00		8.25 8.00			8.25 8.00
	08/25/10 08/26/10	1145a-415p 1030a-4p	4.50 5.50	7a-930a 7a-930a	2:50 2.50		7,00 8.00	. 70 70	\$ 3.00 \$ 3.00	7,00 8.00
	08/27/10 08/28/10 08/29/10			7а-2р	7.00		7.00 4 0.00 0.00			7.00 0.00 0.00
Total Wk. Gr Total	002210	10. 05	10.00		28,25	0.00	38.25	<u> </u>	- 1	tive y
thru	78.0		129.50		45.75	6,50	175.25	1190.00	51.00	175.25
i. 08/29/10		. 69.	129.30	. F	40/19	Billing Amt-Hrs	175.25	0.5	Federal Mileage rate	100.0%
es A SA		46 K	n se			Billing Amt-\$	\$ 18,761.75	\$ 595.00		
						Mileage/T olls Total	\$ 646.00 \$ 19,397.75			ak s

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000339 of 000737

033 03944 79

## AQUA SOURCE (FLORIDA) COMPANY (33)

## CHECK REQUEST

TO: ACCOUNTING DEPARTMENT			485145		ASTARI.
PLEASE ISSUE WIRE TO:			VENDOR NO#	32333	
Vendor Name	Timothy P. Ward, CP (Complete lines 2 to 5 if a vend	A lor number le not kn	own)	1 1000	
Wire Info					<u> Partingel</u>
			<u>eja, aja.</u>		5. 19. 5. 5. 5. 5. 7. 1.
		<u> </u>		PEC	EWEN
e Business Purpose:	Services	Florida		OCT ACCOUN	EIVED 0 5 2010 173 ÞAYAB
		20	10 AUF Rate Ca	88	TATAB
		rite site <sub>ser</sub> ite.			
				A A	<u> </u>
Requested By:	Peggy Mobiley	THE RESERVE TO SHARE THE PARTY OF THE PARTY	Manager's Approval		n oblika
			Manager/Officer App	roval KM	10/4/10
Invoice No.	N/A	÷	Special instru	00	
invoice Date	September 30, 2010		Please return che	25 25 E	
mirrore Date			Peggy Mobiley	The state of the s	
Invoice Due Date	October 1, 2010				
				od by Addauning and Plant	
Amount \$	\$15,701.57		and Precedures. Non a	dheronbo may couse dolay.	in payment
	ante proportion de la companya de l La companya de la co		Controller		
Accounting Approva		ATTACH INVOK			
		AI IAON INVOL			
Co Accounting Ur	nit General Ledger	Sub			
No. (Budget No.	) Account	Account	Amount	Description	4
9001	186101	(Cara	15,701.57	: M92105:	
					4
		20 118 2			
· P. C. S. S. Charles A. A.					
	agreem a green in Agreem and	TOTAL	\$16 701 57	* 10 N. ** 10 N. **	<ul> <li>17" (Az E<sup>***</sup>)</li> </ul>

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000340 of 000737

# Timothy P. Ward, CPA Invoice for Consulting Services Aqua America, Inc September, 2010

Payable on receipt

Billing for services rendered - 8/30/10 through 10/3/10

\$ 19,730.40 \$ 15,701.57 \$ 4,028.83

> RECEIVED OCT 0.5 2010 ACCOUNTS PAVA-

#### Services:

#### Florida

Finalize supporting data and files for AUF Deferred taxes and Used/Useful, Unaccounted for Water and Wastewater; and Inflow and Inflitration calculations included in the 2010 AUF rate filling. Coordinate and manage rate case discovery process. Establish tracking mechanisms and assign OPC discovery request. Interact with respondents, rate case representatives, and In-house coulned regarding requests and responses. Review draft responses. Virginia:

Participate in development and filing of Aqua's response to the Hearing Examiner report for the 2009 rate filing, and review reponses from VA Commission Staff and other intervenors.

Timothy P, Ward, CPA Work Schedule for Aque America, Inc August 30, 2010 through October 3, 2010

[										
		Bryn Mawr	Total	Home'	Total	Lunch	Grand		Pårking/	FLA
1.	Date	Time	Hra-	Office	Hra	Dioner	Total Hrs.	Miléage.	Tolla	Hours
Wk of 6/30/10	08/30/10			715a- 215p	7.00		7.00			7.00
	. Fryn yr K	1. 1.		615a-12N 8 930p-				1.4.		
	08/31/10			. 11p	7.25	2.0	7.25			7.25
1.7	09/01/10		· · ·	7a-1145a 7a-3p	4.75 8.00		8.00			8.00
	09/03/10			7a-1130a	4.50	n an isti	4.50	1 1 1		4.50
	09/04/10 09/05/10	· - 1 - 1					0.00			0,00
Total Wk.		rriu v.	0.00		31.50	0.00	31.50			
Wk of 9/06/10	09/08/10		11.0		24-3		0.00			0,00
. 13.3	09/07/10			7a-230p	.7.50		7,50			5.50
V 1000				730a			· · · · · ·			
	09/08/10	* * v * •		4p-6p	6.75		6.75			3.25
	08/09/10	746a-3p	7.25	1015p- 130a	3.25	Serve #	10.50	70	\$ 9.00	0.00
1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	09/10/10			3p-430p & 8p-9p	2.50		2.50		110	0.00
	09/11/10						0.00	3.5		0.00
Total Wk	09/12/10		7.25	8p-9p	21.00	0.00	1.00		A	1.00
Wk of					153	3 7				
9/13/10	09/13/10	.830a-315p	6.75	6p-7p 7a-930a &	1.00		7.75	70	\$ 3.00	3.50
			Region.	-'430p		1. 1	4,14			
	09/14/10	1030a-215p 815a-345p	- 4,75 . . 7.50	630p 9p-10p	1.00		9.25 8.50	70	\$ 3.00 \$ 3.00	8.00 8.50
:: A		. 7	*	7a-845a			T.	******	F977C	
	09/16/10	10a-345p	5.45	8.8p-7p 645a	3.75	y Ôs	9.20	70	\$ 3.00	9.20
	09/17/10			1215p	5.50		5.50			5,50
	09/18/10	10111-001			la de	H Ma	0.00			0.00
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sa okuzife d				715a- 1030a &		. 7.1			1	
9/20/2010	D9/20/10	1130a-315p	3.75	5p-630p 715a-4p	4.75 8.75	1.00 0.50	7.50 8.25	.70	\$ 3.00	7.50 6.75
	09/21/10			/ 15a-40	0.79	0.50	0.20			
1. 1. Car	09/22/10			6a-730a & 3p-615p	4.75		4.75			2.75
	09/23/10	10 m		6a-415p	10.25	1.00	9.25		1	8.25
1	09/24/10 09/25/10	815a-315p	7,00				0.00	70	\$ 3.00	0.00
	09/26/10			general sulfa			0.00			0.00
Total Wk. 9/28/2010	09/27/10	730a-330p	8.00		28,50	2.50	7.50			4.00
9/28/2010	09/28/10	715a-5p	9,75	100	1,010	0.50	9.25			9.25
	09/29/10	1015a-645p	8.50	715a- 930a	2.25	1:00	9.75	70	\$ 3.00	9.75
			100	715a-	33.	1.00	9.50	7 × 7		7.50
	09/30/10	715a-146p	8,50	545p 3p-5p	10.50 2,00	1,00	8.50	70	\$ 3.00	8.50
	10/02/10	11.5	2		1 100		0.00			0.00
Total Wk.	10/(0/10		32.75	1	14.75	3.00	A4.50	200		3.00
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10/03/10	i yapin, ini	in and	75.20	***	111.50	5.50	181.20	630.00	27.00.	144.20
						Billing Amt-Hrs	181.20	0.5	Federal Mileage rate	79.6%
	100				100 AND	Billing Ami-\$	\$ 19,388.40	\$ 315.00	100	
540 34 10 1	STREET THE T		760002014	C. 15. 19	3.9	- T- T- E			#U 500	F

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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000342 of 000737



### AQUA SOURCE (FLORIDA) COMPANY (33)

### **CHECK REQUEST**

TO: ACCOUNTING	DEPARTMENT						
LEASE ISSUE WIF	RE TO:			VENDOR NO #	32333		
endor Name		Timothy P. Ward, CP. (Complete lines 2 to 5 if a vendo		snown)			
fire info.							
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. 11 w. <u>17</u>							بربيد
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in the state of the					NÓ	V 0'8 2010	
Business Purpose:		Services:	Florida				)
1 2 2 2 300				2010 Florida Ra	te Case ACCOU	NTS PAYABLE	-
							<u> </u>
				120 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	-i0	- 11	-
Requested By:		Peggy Mobley		Manager's Approval Manager/Officer App	PS/1 -1 -1	1-11/11	tt
Invoice No.		40452		Manageromcer Ap	A A	$\sim$ / $^{-1}$	
invoice No.		·		Special Instri	uctions U	X	
Involce Date		November 2, 2010		Please return che	ck to:	<u>gil Ty</u> ri s <u>i</u> m	
			The second second	Peggy Mobley			 
Involce Due Date	•	October 29, 2010	- 1965 F				
		\$17,163.71			ed by Accounting and Fu otherwise may cause det		
Amount \$		\$17,103.71		and it the surrained in the sta			
Acc	counting Approval			Controller		9 j. j	7
			ATTACH INVO	ICE			
Сь	Accounting Unit	General Ledger	Sub				
No.	( Budget No. )	Account	Account	Amount	Description		
	9001	186101		17,163.71	M92105		
8					17.0	-1	Total St.
2 4 5 5 5				1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		$\dashv$	ÿ.,
F. C. S.			1				
			TOTAL	\$17,163.71		and the remain	No. 118

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000343 of 000737

### Timothy P. Ward, CPA Invoice for Consulting Services Aqua America, Inc October, 2010

Payable on receipt

Billing for services rendered - 10/04/10 through 10/31/10

\$ 17,163.71 \$ 17,163.71

#### Services

Coordinate and manage the AUF rate case discovery process. Establish tracking mechanisms and assign OPC discovery request. Interact with respondents, rate case representatives, and in-house counsel regarding requests and responses.

Review and finalize all submitted draft responses.

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ACCOUNTS PAYABLE

Timothy P. Ward, CPA Work Schedule for Agua America, Inc October 4, 2010 through October 31, 2010

	7. A . D.	1/8000 (8 50.7)	20 TO NO. 1	14			2. 5		1. 1	
		2/4			⇒ ¥	57	(a) a		7.71	
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e. E. 31 9 1	2	10.5	74.	8	:4-	1.7		1	in x i	
	100000	Bryn Mawr	Total	Home	· Total	Luncty	Grend	1.15	Parking/	FLA.
	Date	Time	Hra	Hrs	Hrs	D)nner	Total Hrs.	Milonge	Tolla	Hours
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Wk of			* *	1130e &	****	7.4	* M ()	1. 1. 1.	A 9.00	37.50
10/4/10	10/04/10	1215p-315p	3.00	5p-6p	4,75	300 at 1	7.76	.70	\$ 3.00	7.76
15)yr 2, 45		***	Symen	730a-10a	videt in	100		2 X	.2	5"
	10/05/10	1115a-315p	4.00	5:430p-7p	5.00	a 185, 265	9.00	70	\$ 3.00	9.00
100			. 00	715a-	()	8 W W		9.3		1000 to
****	10/08/10			. 200p 7a-930a &	6.75		6.75	8 W	1	6.75
2 × 30	W.	far e	3 P	445p-	100	* a * *	8 X 1			F 200
	10/07/10	1015a-315p	5.00	645p	4.50		9,50	70 .	\$ 3.00	9,50
102 Sun (1)	10/08/10	1015a-8p	7.76	7a-915a	2.00		9.75	70	\$ 3.00	9.75
	10/09/10		Page 1	*** **********************************		3 *	0.00	- 3	8737	
Total Wk.	10/10/10		19.75		23.00	0.00	42.75		l Æ	. 10
* ****		7 1					1.5		1:	1.3
,Wk of	3.4			7156-945	400	* * *		8 E	\$ 3.00	8.75
10/11/10	10/11/10	1030a-315p	4.75	8 430p-6p 7a-2p	4:00 7:00		8.75 7.00	70	\$ 3.00	7.00
	10/12/10	5.1	10 "	730a	7.00,	1 . 1	7.00	, . <b>.</b>		1 1
	10/13/10	1015a-315p	5.00	930a	2.00	18	7.00	. 70	\$ 3.00	7.00
544	10/14/10	.1015a-3p	4.75	7≘-915a	-2.25	82 JA	7.00	70	\$ 3,00	7.00
	4014646	14		645a-9a & 5p-7p	4.25		4.25	ž: 1	1.4	4.25
1	10/15/10 10/16/10			ap-16	4,20	300	0.00		- 8	(8)
S. Sec. or	10/17/10	1 2 3	388				0.00			
Total Wk.			14.50		19.50	. 0.00	34.00			1.5
Wk of 10/18/10	10/18/10			7a-330p	8.50		8.50	#	545	8.50
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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000345 of 000737



## SERVICE COMPANY (11)

### CHECK REQUEST

PLEASE ISSUE WIRE TO:			VENDOR NO#	32333				
Vendor Name	Timothy P. ward, C	PA or number is not i	(nówn )					
Wire Info.								
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Duamess Pulpose.	00111300	***************************************		ted Rate Case				
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	Peggy Mobley		Manager's Approva	11.0				
Requested By:	reggy Mooley		Manager's Approva	The same of the last of the la	12/1/10			
Involce No.	AquaNov10	,	in in in	7 /				
			Special instr	uctions U ()	x			
Invoice Date	11/30/2010		Please return che	ock to:				
			Peggy Mobley					
Invoice Due Date	12/1/2010							
			Use of this form is See	ted by Addounting and Purp	hasing Policies			
Amount \$	\$14,963.00		and Procedures, Non	adherance may cause delay	In payment			
Accounting Approval	h. 12-2-		Controller					
	W. 19	ATTACH INVO	ÇE'					
		House	far far					
Co Accounting Unit	General Ledger	Sub						
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	DEC WILLDIG	TOTAL	\$14,963.00					

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000346 of 000737

# Timothy P. Ward, CPA Invoice for Consulting Services Aqua America, Inc November, 2010

Payable on receipt

Bliling for services rendered - 11/1/10 through 11/28/10 \$ 14,963.00 \$ 12,942.4

TA \$ 2,020.55

#### Services:

Prepare responses to numerous data requests regarding, including those addressing used and useful calculations.

Maintain tracking mechanisms and assign AUF discovery requests. Interact with respondents, rate case representatives, and in-house counsel regarding requests and responses. Review and finalize all submitted draft responses. Review VA commission final order, and discuss accounting requirements and business implications with .

Aqua management

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ACCOUNTS PAYABLE

Timothy P. Ward, CPA Work Schedule for Aque America, Inc November 1, 2010 through November 28, 2010

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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000348 of 000737



## AQUA SOURCE (FLORIDA) COMPANY (33) CHECK REQUEST

TO: ACCOUNTING DEPARTMENT		VENDOR NO # 32333
PLEASE ISSUE WIRE TO:		VENDOR NO #
Vendor Nаme	TIMOTHY P. WARD, CPA (Complete lines 2 to 5 if a vendor numbe	or is not known )
Wire Info.		
		그 이 교육하다라고 이번 살은 하셨다는데 이다.
Business Purpose:	Services: FLO	RIDA
		AQUA UTILITIES FLORIDA RATE CASE
Requested By:	Peggy Mobley	Manager's Approval
		Manager/Officer Approval
Invoice No.	AQUADEC10	Special instructions
	Day	Special instructions \( \int \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
Invoice Date	December 28, 2010	Peggy Mobley
Invoice Due Date	December 28, 2010	A state of the sta
	36	
IIIVOICE DUE DAG		Use of this term is limited by Accounting and Purchasing Policies
Amount \$	\$16,142.75	Use of this form is limited by Accounting and Purchasing Policies and Procedures. Non adherence may cause delay in payment
	\$16,142.75	
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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000349 of 000737

# Timothy P. Ward, CPA Invoice for Consulting Services Aqua America, Inc December, 2010

Payable on receipt

Billing for services rendered - 11/29/10 through 12/26/10

\$ 16,142.75

AUF

#### ooste ve

Prepare responses to numerous data requests, including those addressing used and useful calculations.

Maintain tracking mechanisms and assign AUF discovery requests. Interact with respondents, rate case representatives, and external/in-house counsel regarding requests and responses. Review and finalize all submitted draft responses.

Timothy P. Ward, CPA Work Schedule for Aqua America, Inc November 29, 2010 through December 25, 2010

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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000351 of 000737

#### Mobley, Peggy

Tim Ward, Sr [timwardsr@verizon.net] Tuesday, December 28, 2010 12:22 PM Joyce, Kimberly A.; Mobley, Peggy December Services aquadec10.xlsx From: Sent: To:

Subject: Attachments:

Kim and Peggy:

Attached for approval and payment is my billing for December, 2010 services.

Happy New Year!

Tim

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000352 of 000737



# AQUA SOURCE (FLORIDA) COMPANY (33) CHECK REQUEST

PLEASE ISSUE	NG DEPARTMENT		i Nata	VENDOR NO#	32214	
endor Name		DANIEL T. FRANCES	SKI or number is not kn			
Vire Info.						P II obgustie
			× 1			
Business Purpo	ose:	Services:	FLORIDA			
1. 2				AQUA UTILITIES	FLORIDA RATE CAS	Æ
			of the			1,1
					$-\theta$	
Requested By:		Peggy Mobley		fanager's Approval fanager/Officer Appr	oval Komul	12/20/
Invoice No.		DTF1012FL	10	nanager/Onicer Appr	A D	- 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
				Special instruc	EST SHOWN THE UNITE	<u>(</u>
Invoice Date		December 30, 2010		Please return check Peggy Mobiley	(to:	
Invoice Due I	Date	December 30, 2010	100	reggy wobley	to The State of the	
			Ī	jes of this form is the that	by Accounting and Purchasing	(Palicies
Amount \$		\$7,339.33		nd Procedures. Nos ad	Kerance may cause delay in pay	rmant .
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				5,875,2		
				2.5.75		
			TOTAL	\$7,339.33	RECEIVED	

DEC 3 0 2010

ACCOUNTS PAYABLE

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000353 of 000737

### INVOICE # DTF1012FL

Aqua America, Inc. 762 West Lancaster Avenue Bryn Mawr, PA 19010

December 30, 2010

Attn: Kimberly Joyce

## Invoice for work performed for Aqua FL in December 2010

Time worked: 84.5 hours. Rate: \$85 per hour.

Subtotal for hours worked: \$ 7,182.50

Subtotal for travel expenses: \$ 156.83

Total amount due: \$ 7,339.33

Summary of work performed:

Reviewed and responded to OPC Discovery and Staff's Data Requests.

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Dates and hours worked	12/01	6.0
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" poly" "	12/23	9.7
8.41.65. 11.89	12/28	6.0
	12/29	7.0
Fe	12/30	6.0
Hours		84.5

Expense details:

Daniel T Franceski 215-233-1221 office; 215-219-2362 cell danfranceski@yahoo.com

30 Glenn Circle Erdenheim, PA 19038

Terms: Payment due upon receipt

AQUA SERVICES C 033 04155 48

 $\sqrt{\phantom{a}}$ 

TO ACCOUNTING DEPARTMENT			
PLEASE ISSUE CHECK PAYABLE TO Vendor Name		VENDOR NO # Timothy P	32333 Ward
Address	170 Cameron Drive Holland, PA 18966	1 1	*
Federal Tax (dentification No	180-42 8084		
Business Purpose	Consulting Fees		LAL THE STATE OF T
Requested By	Kelly Ann Burns	Purchasing Manag	ers Approval
Invoice Nos	None listed	Manager/Officer A	() ()
Invoice Dates	2/7/2011		ct K Burns when check
Invoice Due Date/ Or Date Required	Upon Receipt	use of this forms is fin	niled by Accounting and Purchasing Policies
Amount	\$19 033 25	and Procedures Nor	adherence may cause delay in payment
Accounting Approval	- A - A - A - A - A - A - A - A - A - A	Controller	

#### ATTACH INVOICE

Accounting Unit (Budget No.)	General Ledger Account	Sub Account	Amount	Summary Type ( Authorization No )
33-9001	186101		18,708 36	M92105
34-9001	186101		324 89	M91925
	1			
W	1 . 17 bise led	7,15 6,	\$19,033 25	

RECEIVED

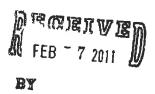
FEB 0 9 2011

ACCOUNTS FAVOR F

Serv Co T m Ward \$14876 2 25 09 XLS

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000355 of 000737

## Timothy P Ward, CPA Invoice for Consulting Services Aqua America, Inc January, 2011



Payable on receipt

Billing for services rendered - 12/27/10 through 1/30/11

\$ 19,033 25 \$ 18,708 36 \$ 324 89

AUF VA

#### Services

Prepare responses to numerous FLA data requests including those addressing used and useful calculations

Maintain tracking mechanisms and assign AUF discovery requests and external/in house counsel regarding requests and responses

Review and finalize all submitted draft responses

Prepare rate case summaries for VA Colsolidated and RELAC rate cases

Timothy P Ward CPA Wo k Schedule for Aqua America Inc December 27 2010 through January 30 2011

	Date	Bryn Mawr Time	Total Hrs	Home Hre	Total Hrs	Lunch/ Dinner	Grand Total Hre	Mileage	Parking/ Tolls	FLA Ho.m	VA Hours	ځين.
Wk of 12/27/19	12/27/10	1	18	<b>Ва</b> 2р	600		8 00			6 00	0 00	22 HM
	12/28/10 12/28/10 12/30/10 12/31/10 01/01/11			7e 1p & 200p-330p 7e-230p 7a-330p 8a 1030a	7 50 7 50 8 50 2 50		7 50 7 50 8 50 2 50			7 50 7 50 8 50 2 50	0 00 0 00 0 00 0 00	32 thas
Total Wk	01/02/11		0 00		32 00	Ø 00	0 00 32 00			0.00	0 00	-
Wk of 1/3/11	01/03/11			7m 8m & 1p-830p	7 50	0 50	7 50			7 50	0 00	
	01/04/11 Q1/06/11 01/06/11	1116a-3p 1015a 316p	9.76 5.00	7a 130p & 330p-5p 7e-1030a 7a-9a	8 00 3 50 2 00	100	6 00 6 25 7 00	70 70	\$ 300 \$ 300		0 00 0 00 0 00	
Yotal Wk	01/07/11 01/08/11 01/09/11		8 75	7a 230p	7 50	150	7 60 0 00 0 00 30 25			7 50 0 00 0 00	0.00	
Wk of 1/10/11	01/10/11 01/11/15	1115a 315p	4 00	7e-11a & 2p-5p 7a 915a 630e-	7 00 2 5	0 50	7 00 6 00	70	\$ 3.00	7 00 6 00	0 00	भी <sup>१</sup> देश का प्राप्त
	01/12/11			1230р & 330р-бр	7 50		7 60			7 50	0 00	10 FEB - 7 2011
	01/13/11 01/14/11 01/15/11 01/16/11	10a 230p	4 50	530e 230p 7a 915a	8 00 2 25	1 00	8 00 5 75 0 00 0 00	70	\$ 30	8 00 5 75 0 00 0 00	0 00 0 00 0 00 0 00	DX 5011
Total Wk Wk of		1015-015-	8 50	7a 910a &	4 25	100	8 25	70	\$ 30	9 26	0.00	
1/17/11	01/17/11	1015s 315p	5 00	4p-6p		100	8 00	,"		8 00	0 00	
	01/18/11 01/19/11 01/20/11 01/21/11 01/22/11 01/23/11	715a 1230p	5 26	730s 330p 7a 1230p & 130p- 515p 7a 3p	9 25 8 00	1 00	9 25 5 25 8 00 0 00 0 00	70	\$ 30	B 25	1 DO 2 00 0 00 0 00 0 00	
Total Wk Wk of			10 25	58 68 & 4= 620=	3 50	100	3 50	1	1	3 50	0 00	1
1/24/11	01/24/11	10a 330p	5 50	4p-530p 7a 9a & 5p-6p	300	100	7 50			7 50	0 00	1
	01/26/11	Total Storp	1 000	730s 1230p & 115p 430p			8 26			8 25	0.00	
	01/27/11 01/28/11 01/29/11 01/30/11	945a 330p	6 75	730a-430p 7a 9a	9 00 2 00	0 50 1 00	6 50 6 76 0 00 0 00			8 50 6 75 0 00 0 00	0 00 0 00 0 00 0 00	
Total Wk Gr Total	0110011		11 25		25 75	2.50	34 50	<b>├</b> ─			-	-
thru 1/30/11			38.75		143 00	8 50	176 75	420 00			3 00	]
						8 II ng Amt Hrs	175 75	0.5	Mileag rate		179	
						Billing Amil \$	\$ 18 806 25	\$ 210 0				
						M leage/1 oils Yotal AUF VA	\$ 228 00 \$ 19 033 25 \$ 18 705 36 \$ 324 69					



TO ACCOUNTING DEPARTMENT					1
PLEASE ISSUE CHECK PAYABLE TO 1 Vendor Name		) <u>.</u>	VENDOR NO # Timothy P	32333 Ward	
2 3 4 5 5 6 5 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6					
6 Business Purpose	Consulting Fee	)\$	· · · · · · · · · · · · · · · · · · ·		
AND THE RESIDENCE OF THE PARTY			- CARRIED - CARR		
Requested By	Kelly Ann Burns		Purchasing Manager	1// 10 0	hoto
Invoice Nos	None listed		Manager/Officer App Special instru	7) ()	7 <i>10/11</i>
Invoice Dates	3/7/2011		-	K Burns when check	-
Invoice Due Date/ Or Date Required	Upon Receipt		THE COLUMN THE PARTY OF THE PAR	7. S. 7. S. 7.	
Amount	\$12 258 61	9			
Accounting Approval			Controller	·	
		ATTACH INVOIC	E	3	
Accounting Unit ( Budget No )	General Ledger Account	Sub Account	Amount	Summary Type ( Authonzation No )	
33-9001	186101	102	10,640 58	M92105	
34-9001	186101		438 79	M91925	
25-900	636800		1,179 24		
				and the second s	ΞD
RECEIVE	D	RECE	\$12,258 61 VED	MAR 10	
MAR 15	2011	MAR 1		ACCOUNTS	
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RECE					
MAR 1	6 2011 Serv C	o Tm Ward \$19083	02 07 11 XLS		
ACCOUNT	SPAYABLE				

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000358 of 000737

## Timothy P Ward, CPA Invoice for Consulting Services Aqua America, Inc February, 2011

Payable on receipt

Billing for services rendered - 1/31/11 through 2/27/11

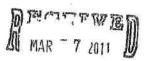
\$ 12,258 61 \$ 10,640 58 VA \$ 438 79 NJ \$ 1,179 24

#### Services

Prepare responses to numerous FLA data requests from Commission Staff and Office of People's Counsel

Maintain tracking mechanisms and assign AUF discovery requests and external/in house counsel regarding requests and responses and external/in house counsel regarding requests and responses Review and finalize all submitted draft responses

Prepare rate case summary information for 2009 VA rate case final outcome. Commence preparations for 2011 New Jersey rate filing including meetings with Bryn Mawr Rate Case Team and NJ management team.



BY

Tenothy P Ward CPA Work Schedule for Aqua America Inc January 31 2010 through February 27 2011

		Transfer of the second		-								
	Date	Bryn Mowr <u>Time</u>	Total Hrs	Home Hrs	Total Hrs	Lunch/ Dinner	Grand Total Hra	Milense	Parking/ Tolls	FLA Hours	VA Houre	NJ Howa
ik of 131/19	01/31/11 02/01/11	745a 215p	8 50	3p 6p 4p 516p 7a 10a &	3 00 1 25		3 00 7 76	70	\$ 400	3 00 6 75	0 00 1 00	
	02/02/11			11a-4p 7a 12p &	7 00		700			5 00 7 00	200	
	02/03/11 02/04/11 02/05/11 02/08/11	8a 230p	₿ 80	230p-430p	7 00		7 00 6 50 0 00 0 00	70	\$ 400	6 50 0 00 0 00	0 00	
otal Wk	020011		13 00	-5012	18 25	0 00	31 25		- 4			
lk of 17/11	02/07/11			645e 12N & 3p 530p	7 75		7 75			7 75	0.00	
	02/08/11 02/09/11 02/10/11	1045a 315p 1015a 315p	4 50 5 00	7a 1230a & 230p 6p 7a 10a 7a 930a	9 00 3 00 2 50	0 50	9 00 7 00 7 60	70 70	\$ 400 \$ 400	9 00 7 00 7 60	0 00 0 00 0 00	
	02/11/11 02/12/11 02/13/11			630a 8a 8i 130p-430p	5 00		5 00 0 00 0 00			5 00 0 00 0 00	0 00 0 00 0 00	
otel Wk /k of			9 50		27.25	0.50	30 25					1
14/11	02/14/11 02/16/11	10a 315p	5 25	8s 230p 730a 9a	1 5	100	0 00 5 76	70	\$ 400	0 00 5 75	0 00	
	02/16/11	1015a 315p	5 00	730s 930a	2 00		700	70	\$ 400	7 00	0 00	
otal Wk	02/17/11 02/18/11 02/19/11 02/20/11		10 25	4p 530p	1 50 5 00	100	0 00 0 00 0 00 1 50 14.25			0 00 0 00 0 00 1 50	0 00 0 00 0 00 0 00	
lk of 21/11	02/21/11 02/22/11 02/23/11	1145a 315p	3 60	630a 11a 7a 1045 7a 11a	4 50 3 76 4 00	0 60	4 50 6 75 4 00	70	\$ 400	4 50 8 76 3 00	0 00 0 00 1 00	
1	02/24/11	1045a 230p	375	7e 10e δ 4p δρ	4 00		7 76	48		1 00	0 00	676
	02/25/11 02/26/11 02/27/11			730a 230p	7 00	(4)	7 00 0 00 0 00			3 00 0 00 0 00	0 00 0 00 0 00	400
otal Wk r Total	AMEIIT		725		23.26	0.50	30 60					-
ru 26/11			40 00	<u></u>	73 76	2 00	111 75	538 00	28 00	97 00	400	10 7
		C				Billing Ami Hrs	111 76	0 51	Federal Mileage rate	88.87	30/	96.
						Billing Amt-\$ Milesge/T	\$ 11 967 26	- Andrewson and the Control of the C	]			
						olis Total	\$ 301 38	-				

DE MAR - 7 2011

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000360 of 000737



### SERVICE COMPANY (11) **CHECK REQUEST**

	INTING DEPARTMENT			VENDOD NO 6	32333					
Please is:	SUE WIRE TO			VENDOR NO #	32300					
Vendor Name	•	Timothy P Ward ( Complete lines 2 to 5 if a vent		t known )	11.00					
Wire Info				***************************************						
_										
_										
		-	**		A A A A A A A A A A A A A A A A A A A					
Business P	urpose	Services								
			Consultin	ng Fees						
					7)					
Requested	Bv	Peggy Mobley		Manager s Approval	128					
		and the second second		Manager/Officer Approval						
Invoice No	•	None Listed			() ()					
		3/1/2011		Special instruc Please return check	<del></del>					
Invoice Da	2 <b>10</b>	3/1/2011	-	Peggy Mobiley						
Invoice Di	ue Date	4/5/2011	= 1							
				Use of this form is finited by Accounting and Purchasing Policies						
Amount \$	•	\$19 669 20		and Procedures Non adherence may cause delay in payment						
Acc	counting Approval			Controller						
			ATTACH INV	DICE						
Co	Accounting Unit	General Ledger	Sub							
No	(Budget No )	Account	Account	Amount	Description					
	33-9001	186101		19 006 19						
	25-900	636800		\$663 01	RECEIVED					
	d				APR 0 8 2011					
	A A STATE OF THE S				ACCOUNTS PAYABLE					
			<b>.</b>							
			TOTAL	\$19,669 20						

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000361 of 000737

## Timothy P Ward, CPA Invoice for Consulting Services Aqua America, Inc March, 2011

DECENWED Napr - 5 2011

Payable on receipt

Billing for services rendered - 2/28/11 through 4/3/11

AUF NJ \$ 19,669 20 \$ 19,006 19 \$ 663 01

Services

Prepare responses to numerous FLA data requests from Conmission Staff and Office of People's Counsel

Maintain tracking mechanism and assign AUF discovery requests and external/in house counsel regarding requests and responses

Commence preparations for 2011 New Jersey rate filing

Timothy P Ward CPA We k Schedul fo Age Ame I I F b ry 28 2011 th o gh April 3 2011

r									_	Т	Т	
	<u>D ta</u>	Bry Mawr	T tel	Hom H	Total	L h/	G d Total Hr	EATT OR	Pe ki	9/	FLA H	NJ Hour
Wk of 2/28/11	02/28/11	8 -40	8 00			0.50	8 00	70	month 623	00	8 00	
2/28/11	V2/20/11	0 -4p	Q UU			۱ ۵۰۰	,,,	,,	• •	"		
	03/01/11 03/02/11	945 230p	475	730 Ba & 330p-515p 7m-816m 845 B30	3 25 1 25	1 00	7 00 1 25	70	5 4	00	7 00 1 25	
Total Wk.	03/03/11 03/04/11 08/05/11 03/06/11	915 315p 7 130p	8 00 8 50	& 415p- 530p	3 00	1 00 0 50	8 00 8 00 0 00 0 00	70 70		00	6 00 4 00 0 00 0 00	2 00 2 00
				545					1	١	- 1	
Wk of 3/7/11	03/07/11 03/08/11 03/09/17 03/10/11	1118a 315p 715a 315p 915a 315p	4 00 8 00 8 00	1030 & 5p-7p 7 830a 7a-9	5 76 1 50 2 00	1 00 1 00 1 00	975 700 650 200	70 70 70	\$ 4	00 00 00	975 700 660 200	
Total Wk.	03/11/11 03/12/11 03/13/11		18 00	715s-445p 7 930	9 60 1 50 20 25	0.50	9 00 0 00 1 50				7 00 0 00 1 60	2 00
			10 00		20 20	- 17	2010					
Wk f 3/14/11	03/14/11	1045a-2p	3 25	645e 9a & 8p-930p	375	1 00	6 00	70	\$ 4	00	8 00	
	03/15/11			845 <515p	10 5	2 00	8 50				8 50	
	03/16/11			630 830 & 4p-6p	4 00		4 00				400	
	03/17/11 03/18/11 03/19/11 03/20/11			645 1145 7 1230p	5 00 8 50		5 00 5 50 0 00 0 00				5 00 6 50 0 00 0 00	
Y tal WL			3 25		28 75	3 60	29 00		l	- 1		
Wk f 3/21/11	03/21/11	946a 316p	8 50	845a-845 8 415p- 815p	4 00	1 00	8 50	70	, ,	00	8 50	
	03/22/11	945a 3p	B 25	645a 845 & 4p-630p 730 10	4 50	0.50	9 25	70	6 4	00	9 25	
	03/23/11	1045a-3p	4 25	5 430p- 630p	4 50		8 75	70	\$ 4	00	875	
	03/24/11	815 315p	7 00	430p-630p	2 00	0 50	8 50	70	\$ 4	00	8 50	Ï
	03/25/11 03/26/11 03/27/11	830m 315p	6 76 28 75	830 730 8 4p-7p	4 00	0 50	10 25 0 00 0 00 46 26	70	s	00	10 25 0 00 0 00	
Total Wk. Wik of			1			7.00			١.		44.00	
3/28/11	03/28/11 03/29/11 03/30/11	930 700p 730 7p 1115a-3p	9 60 11 50 3 75	7 830e 7e-1030 630	1 50 3 50	0.50	11 00 11 50 6 75	70 70 70	\$ 4	00 00 00	11 00 11 50 6 75	
	03/31/11 04/01/11 04/02/11 04/03/11			1230p 430e 7	8 00 2 50		6 00 2 50 0 00				6 00 2 50 0 00 0 00	
Total Wk.	04003/11		24.75		13 50	0.50	37.76					
G Total				3570		n.m	471.00	4420.00		DO.	172 00	8 00
4/03/11			74.75		81 50	9.59	178 00	1120 00	Fed	ral	172 00	1
*						Billi g Amt Hre Billi g	178 00	0.51	1	l	95 6%	3 4%
						Ami-\$ M1_ge/i	8 19 046 00	\$ 671.20	1			
						II T (a)	\$ 623.20	-				

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000362 of 000737

M APR - 5 2011 D

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000363 of 000737



## AQUA SOURCE (FLORIDA) COMPANY (33) CHECK REQUEST

TO ACCOUNTING DEPARTMENT	Т			
PLEASE ISSUE WIRE TO			VENDOR NO #	32333
Vendor Name	TIMOTHY P WARE		Deff.	
	( Complete lines 2 to 5 if a ve	ndor number iš not l	mown )	
Wire Info				and the same of th
	NA COLUMN TORREST TORR			
***************************************				
Business Purpose	Services			
		Consulting	Services	
			AUF RATE CAS	SE
Requested By	Peggy Mobley		Manager s Approval	1/1
9	W/-8		Manager/Officer Appro	oval 18 ml 5/16/1
Invoice No	4-2011			tions X
Investor Date	May 5 2011		Special Instruction Please return check	
Invoice Date	May 0 2011	_	Peggy Mobley	
Invoice Due Date	May 5 2011			
			7.100	by Adequithing and Furthaning Policies
Amount \$	<b>\$13 692 60</b>		ind Procedures Non adi	iarantia may causa delay in payment
Accounting Appr	oval		Controller	
- wy Hour on the fellow		ATTACH INVO	ICE	==
Co Accounting	Unit General Ledger	Sub	ll I	
No (Budget N		Account	Amount	Description
9001	186101		13 692 60	M92105
				RECEIVED
			4	MAY 1.6 2011
	227	TOTAL	\$13,692 60	ACCOUNTS PAYABLE

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000364 of 000737

### Timothy P. Ward, CPA Invoice for Consulting Services Aqua America, Inc April , 2011

Payable on receipt

Billing for services rendered - 4/04/11 through 5/01/11

\$ 13,692 60

**AUF** 

\$ 13,692 60

#### Services

Prepare responses to numerous FLA data requests from Yes Communications and Office of People's Counsel

Maintain tracking mechanism and assign AUF discovery requests
and external/in house counsel regarding requests and responses

Review and finalize all submitted draft responses

Timothy P Ward CPA Work Schedule for Aqua America Inc April 4, 2011 through May 1 2011

		Bryn Mawr	Total	Horne	Total	Lunchi	Grand		Parking/	FLA
	<u>Date</u>	Time	Hra	Hra	Hre	Dinner	Total Hrs	Mileage	Tolls	Hours
Wk of 4/4/11	04/04/11			6a 1130a	5 60		5 50			5 50
44011	04/04/11	1		730a	000		0		1	
	04/06/11	1		230p	7 00		7 00			7 00
	04/06/11	4000-		8a 3p	700		7 00			7 00
	04/07/17	1030a 1230a	2 00	7а 945а & 4р бр	3 76		676	70	\$ 400	5 75
	04/08/11	12000	2.00	730a 1p	5 50		6 60			5 50
	04/09/11	1 1					0 00			0 00
	04/10/11						0 00			0 00
Total Wk Wk of			2 00	_	28 75	8 00	30 75			
4/11/11	04/11/11	730a 915a	1 75	10a 245p	475	100	5 50	70	\$ 400	5 50
	04/12/11	730a 915a	1 75	10e-415p	6 25	0.50	7 50	70	\$ 400	7 50
	04/13/11	1		7e 4p	9 00	1 00	8 00	70	\$ 400	B 00
	04/14/11	915a 7p	9 75	645a 745a	1 00	1 00	9.75	70	\$ 400	9 75
1	04/14/11	810a 1p	8.0	1400	, 00	1 00	•		*	
	04/15/11	845a 8p	9 25	7a 8a	1 00	0 50	9 76	70	\$ 400	9 76
	04/16/11	1								0 00
Total Wk	04/17/11		22 50	2p-415p	2 25	4 00	2 25 42 75			2 25
Wk of	1	<b></b>	22.50	615a	24 25		42.75			
4/18/11	04/18/11			345p	9 50		9 50		3	9 50
	04/19/11	930a-415p	6 75	7a-830a	15		8 25	70	\$ 400	8 25
				630a 1045a	4 25		4 25			4 25
	04/20/11			TUMON	4 25		420			420
		1								
	04/21/11	1		7a-530p	10 50	0 60	10 00			10 00
	04/21/11			715a	10 00	1 000	10 00			12.24
	04/22/11			445p	9 50	0 50	9 00			9 00
1	04/23/11						0 00			0 00
Total Wk	04/24/11		675		35 25	100	0 00 41 00			0,00
Wkof				645a						
4/25/11	04/25/11	930a-6p	8 50	845a	2 00		10 50	70	\$ 400	10 50
	04/26/11		9				0 00			0 00
1	04/27/11 04/28/11		ř.				0 00			000
	04/28/11						0 00			0.00
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5/01/11			39 75	1	90 25	5 00	125 00	560 00	32 00	125 00
1						M.H.			Federal Mileage	
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ĵ	Ű					olis Total	\$ 317 60 \$ 13 692 60	1		
						AUF	\$ 13 692 60	t		
						NJ	\$	1		
								-		

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000366 of 000737

## AQUA SERVICES CHECK REQUEST COMPANY #11



TO ACCOUNTING DEPARTMENT								
PLEASE ISSUE CHECK PAYABLE TO Vendor Name		V. 1822-1821-182	ENDOR NO # Timothy P V	32333 Vard				
Business Purpose	Consulting Fee	s						
				ρ				
Requested By	Kelly Ann Burns	The state of the s	urchesing Managers	1771 010 1.1	2/11			
Invoice Nos	None listed Special instructions							
Invoice Dates	6/3/2011	we	The second secon	C Burns when check				
Invoice Due Date/ Or Date Required	Upon Receipt	_	s cut Thanks					
Amount	\$12 825 35		id Stockerings, Reinad					
Accounting Approval		l	ontroller					
		ATTACH INVOICE						
Accounting Unit ( Budget No )	General Ledger Account	Sub Account	Amount	Summary Type ( Authorization No )				
33-9001	186101		12,447 34	M92105				
25-900	186101		378 01	M92321				
	<u> </u>							
			\$12,825 35					

RECEIVED

JUN 0 6 2011 ACCOUNTS PAISE

Serv Co Tim Ward \$12268 03 07 11 XL8

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000367 of 000737

## Timothy P. Ward, CPA Invoice for Consulting Services Aqua America, Inc May 2011

Payable on receipt

Billing for services rendered -5/02/11 through 5/29/11

\$ 12,825 35 AUF \$ 12,447 34 NJ \$ 378 01

#### Services

Prepare responses to numerous FLA data requests from Yes Communications and Office of People's Counsel Maintain tracking mechanism and assign AUF discovery requests interact with respondents rate case representatives and external/in house counsel regarding requests and responses. Review and analyze FPSC staff recommendation in preparation for May 24th agenda conference. Attend FPSC agenda conference via video feed.

Review Aqua NJ issues to prepare for upcoming rate case filing

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Timothy P Ward CPA Work Schedule for Aqua America Inc May 2 3011 through May 29 2011

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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000369 of 000737

## AQUA SERVICES CHECK REQUEST COMPANY #11



Timothy P Ward											
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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000370 of 000737

### Timothy P Ward, CPA **Invoice for Consulting Services** Aqua America, Inc June 2011

Payable on receipt

Billing for services rendered -5/30/11 through 6/26/11

**AUF** 

Services

Complete discovery tracking for FLA consolidated rate filing
Review Aqua NJ issues previous filings and rate case model to prepare for upcoming 2011 rate case filing

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JUL 1 5 2011

ACCOUNTS PAYABLE

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Timothy P Ward CPA Work Schedule for Aqua America Inc May 30 2011 through June 26 2011

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	<u>Date</u>	Bryn Mawr Time	Total	Home Hrs	Total Hra	Lunch/ Dunner	Grand Total Hrs	Mileage	Parking/ Tolls	FLA Consol	NJ Consel
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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000372 of 000737



### AQUA SOURCE (FLORIDA) COMPANY (33)

### **CHECK REQUEST**

PLEASE ISSUE WIRE TO:				VENDOR NO #	35371	
Vendor Name		Ronald J. Pasceri (Complete lines 2 to 5 if a ven	or number is not	cnown )		IV.
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**ACCOUNTS PAYABLE** 

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000373 of 000737

#### Ronald J. Pasceri Invoice for Consulting Services Aqua America, Inc March 1, 2010 through March 26, 2010 Consolidated FL Rate Case

Invoice Number - 039 Invoice Date - March 29, 2010 Invoice payable upon receipt

Total
Amount Due

March 1, 2010 through March 26, 2010

\$ 875.00

Summary of Services: Rate Base requirements review and planning for 2010 Consolidated Florida filling. Develop detailed Water and Wastewater rate base analysis summary, per PSC order as adjusted. Review revised MFR process and programming changes that will be required due to rate groupings approved in the last filling and new systems acquired since the last filling.

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MAR 3 1 2010

ACCOUNTS PAYABLE

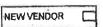
Invoice Date

Ronald J. Pasceri Work Schedule for Aque America, Inc March 1, 2010 through March 26, 2010

Date *	Bryn Mawr Time	Bryn Mawr Total Hra	Home Office	Grand Total Hrs.	R/T Miles	State
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3/3/2010	Agua VA -8:15 AM to 11:45PM 12:30PM to 4:30PM	7.50	1 1	7,50	25	
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3/17/2010	Agua FL -8 AM to 12 PM 12:45 PM to 4:45 PM	8.00	1 1	8.00	>25	
3/18/2010	Aqua FL -8:15 AM to 11:45 PM 12:15 PM to 4:45PM	5.00	1 1	5.00	25	
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3/23/2010	Aqua VA -8:15 AM to 11:45PM 12:15PM to 3:15PM	8.00	9 m	8.00		FL
3/24/2010	Aqua FL -8 AM to 12 PM 12:30 PM to 4:30 PM	6.00	1 1	6.00		Consol FL
3/25/2010	Agua Consol FL -8 AM to 10:30 PM 1 PM to 4:30PM	4.00	1 . 1	4.00		Consol FL
3/26/2010	Aqua Consol FL -8 AM to 12 PM	4.00	1 1	4.00	~	
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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000375 of 000737





### AQUA FLORIDA A/P INVOICE INPUT DOCUMENT COMPANY NUMBER: 33

VENDOR NAME:	Ronald J. Pasceri	****				
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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000376 of 000737

#### Ronald J. Pasceri Invoice for Consulting Services Aqua America, Inc March 29, 2010 through April 30, 2010 Consolidated FL Rate Case

Invoice Number - 040-Invoice Date - May 3, 2010 Invoice payable upon receipt

Total
Amount Due

March 29, 2010 through April 30, 2010

\$ 10,892.50

Summary of Services: Rate Base requirements review and planning for 2010 Consolidated Florida filing. Review revised MFR process and programming changes that will be required due to rate groupings approved in the last filing and new systems acquired since the last filing. Continue update of rate base rollforward schedules for UPIS, Accum Depr, CIAC and Accum Amort of CIAC. Review GL data for the test period and compare the the General Ledger data to the Power Plant UPIS and Accumulated Depreciation 12/31/2009 year end balances by system.



Invoice Date

Ronald J. Pasceri Work Schedule for Aqua America, Inc March 29, 2010 through April 30, 2010

Date	Bryn Mawr - Ylme	Bryn Mawr Total Hrs	Office Office	Grand Total Hrs.	R/T Miles	State
	Agus Consol FL-8 AM to 11:45 PM 12:15 PM to 4:30 PM	8,00		8.00	25	Consol FL
3/29/2010	AQUE CONSOL FL -B AM to 11:45 PM 12:15 PM 40 4.50 PM	8.00	1 1	B.00		Consol FL
3/30/2010	-Aqua Consol FL-8:15 AM to 11:45 PM 12:15 PM to 4:45 PM	8.00	1 1	8.00		Consol FL
3/31/2010	Aqua Consol FL -B AM to 11:45 PM 12:15 PM to 4:30 PM		1 1	8.00		Consol FL
4/1/2010	Aqua Consol FL -B AM to 11:45 PM 12:15 PM to 4:30 PM	8,00	1 1	4.00		Consol FL
4/2/2010	Aqua Consol FL -8 AM to 12 PM	4.00	1 1	4.00	20	COMBOLL
Veek Endl	ng 4/2/2010	36.00		36.00	125	
4/5/2010	8 8		1 1			
4/6/2010	Aqua Consol FL -8:15 AM to 11:46 PM 12:15 PM to 3:16 PM	6.50	1 1	6.50		Consol FL
4/7/2010	Aqua Consol FL -8:15 AM to 12:15 PM 1:15 PM to 4:45 PM	7,50	1 1	7.50		Consol FL
4/8/2010	Aqua Consol FL -8:15 AM to 11:45 PM 12 PM to 4:30 PM	8.00	1 1	8.00		Consol FL
4/8/2010	Aqua Consol FL -8 AM to 11:30 PM	3.50	2	3.50	25	Consol FL
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4/13/2010	Agua Consol FL -8 AM to 12 PM 12:15 PM to 3:15 PM	7.00	1 1	7.00		Consol FL
4/14/2010	Agua Consol FL -8:16 AM to 11:45 PM 12:15 PM to 4:46 PM	8.00	1 1	8.00		Consol FL
4/16/2010	Agua Consol FL -8:15 AM to 11:45 PM 12:45 PM to 4:45 PM	7.50	1 1	7.50		Consol FL
4/16/2010	Aqua Consol FL -8:15 AM to 1:15 PM	5.00	1 .	5.00	25	Consol FL
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4/20/2010	Aqua FL -8:15 AM to 11:46 PM 12:15 PM to 4:45 PM	8.00	1 1	8.00		FL
4/21/2010	Agua Consol FL -8:15 AM to 11:45 PM 12:15 PM to 4:45 PM	8.00	1 1	8.00		Consol FL
4/22/2010	Agua Consol FL -8:15 AM to 11:45 PM 12 PM to 4:30 PM	8.00	1 1	8.00		Consol FL
4/23/2010	Aqua FL -8:15 AM to 11:45 PM	3,50		3,50	25	FL
Naek Fadi	ng 4/23/2010	35.00	+	35.00	125	
						Consol FL
4/26/2010	Aqua Consol FL -8:15 AM to 11:45 PM 12:15 PM to 2:45 PM	8.00	1 1	6.00		
4/27/2010	Agua Consol FL -8:15 AM to 11:45 PM 12:15 PM to 3:15 PM	6.50	1 1	6,50		Consol FL
4/28/2010	Agua Consol VA -8:15 AM to 11:45 PM 12:45 PM to 4:45 PM	B.00	1.5	8.00	25	VA
4/28/2010 4/30/2010	Aqua Consol VA -8:15 AM to 12:15 PM 2 PM to 4:30 PM	6.50		6.50	25	VA .
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Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000378 of 000737

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NEW VENDOR

#### AQUA FLORIDA A/P INVOICE INPUT DOCUMENT COMPANY NUMBER: 33

VENDOR NAME:	Ronald J. Pasceri			1/6	9.5	* 15
VENDOR NUMBER:	2 2			INVOICE DATE:	6/1/2010	
REMIT TO:	419 Highland Теггасе			DUE DATE:	Upon Receipt	
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INVOICE NUMBER:	. 043			INVOICE AMOUNT:	\$10,850.00	
DESCRIPTION:	For consulting services render	ed for 2010 AUF	Consolidat	ed Rate Case	-	
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**ACCOUNTS PAYAB** 

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000379 of 000737

Ronald J. Pasceri Invoice for Consulting Services Aqua America, Inc May 3, 2010 through May 28, 2010 Consolidated FL Rate Case

Invoice Number - 043 Invoice Dete - June 1, 2010 Invoice payable upon receipt

Total Amount Due

May 3, 2010 through May 28, 2010

\$ 10,850.00

Summary of Services: Rate Base requirements review and planning for 2010 Consolidated Florida filing. Review revised MFR process and programming changes that will be required due to rate groupings approved in the last filing and new systems acquired since the last filing. Continue update of rate base rollforward schedules for UPIS, Accum Depr., CIAC and Accum Amort of CIAC. Review GL data for the test period and compare the the General Ledger data to the Power Plant UPIS and Accumulated Depreciation 4/30/2010 ending balances by system. Analyze property taxes by system. Create rate base adjustments for Incorporation Into the MFR.

Ronald J. Pascerl Work Schedule for Aqua America, Inc May 3, 2010 through May 28, 2010 Invoice Date

Date	Bryn Mawr <u>Time</u>	Bryn Mawr Total Hra	Home Office	Grand Total Hrs.	R/T Miles	<u>Stat</u>
5/3/2010	Aqua Consol FL -8 AM to 11:45 AM 12:15 PM to 4:30 PM	8,00		8.00	25	Consol F
5/4/2010	Aqua Consof FL -8 AM to 11:45 AM 12:30 PM to 3:15 PM	6.50		6.50	26	Consol F
5/5/2010	Aqua Consol FL -8 AM to 11:45 AM 12:15 PM to 4:30 PM	8.00		8.00	25	Consol F
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5/7/2010	Aqua Consol FL -8:15 AM to 12:15 PM	4.00	, Ti	4,00	25	Consol F
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/13/2010	Aqua Consol FL-8 AM to 12 PM 1:15 PM to 4:45 PM	7.50	1 1	7.50		Consol f
/14/2010	Aqua Consol FL -8:15 AM to 11:45 AM 12:15 PM to 3:45 PM	7.00	1	7.00	25	Consol
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17/2010	Aqua Consol FL -8:15 AM to 11:45 AM 12:15 PM to 4:15 PM	7.50	48	7.50		Consol F
/18/2010	Agua Consol FL -8:15 AM to 11:45 AM 12 PM to 4:30 PM	8.00		8.00		Consol F
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5/21/2010	Aqua Consol FL -8:15 AM to 12:15 PM	4.00	1 1	4.00	25	Consol
eek Endin	g 5/21/2010	35.00		35.00	125	
5/24/2010	Aqua Consol FL -8:15 AM to 11:45 AM 12 PM to 4:30 PM	8.00		8.00		Consol
/25/2010	Aqua Consol FL -8 AM to 12 AM 12:45 PM to 3:15 PM	6.50	l I	5,50		Consol I
/20/2010	Agua Consol FL -8:15 AM to 11:45 AM 12:15 PM to 4:46 PM	8.00		,6.00		Consol
/27/2010	Aqua Consol FL -8:15 AM to 11:46 AM 12:15 PM to 4:45 PM	8.00	1 1	8.00		Consol
/28/2010	Aqua Consol FL -8 AM to 12 PM	4.00		4.00	25	Consol
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Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000381 of 000737



# AQUA SOURCE (FLORIDA) COMPANY (33) CHECK REQUEST

TO: ACCOUNTI	NG DEPARTMENT		<b>\$</b>	*	765 gr	* **
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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000382 of 000737

#### Ronald J. Pasceri Invoice for Consulting Services Aqua America, Inc June 1, 2010 through June 30, 2010 Consolidated FL Rate Case

Invoice Number - 044 Invoice Date - July 1, 2010 Invoice payable upon receipt

Total
Amount Due

June 1, 2010 through June 30, 2010

\$ 9,507.50

Summary of Services: Rate Base requirements review and planning for 2010 Consolidated Florida filing. Review revised MFR process and rate grouping related programming changes and new systems acquired since the last filing. Reconcile Plant and Accumulated Depreciation to the 2009 Annual Report. Continue update of rate base rollforward schedules for UPIS, Accum Depr. CIAC and Accum Amort of CIAC. Review GL data for the test period and compare the the General Ledger data to the Power Plant UPIS and Accumulated Depreciation 4/30/2010 ending balances by system. Develop depreciation and retirement estimates for pro forma plant additions incorporated into the test year letter. Analyze property taxes by system and incorporatethe normalizatalon adjustment into the requested test year letter. Create rate base adjustments for incorporation into the MFR.

**RECEIVED** 

JUL 0 7 2010

ACCOUNTS PAYAR

Involce Date -

Ronald J. Pasceri Work Schedule for Aqua America, Inc June 1, 2010 through June 30, 2010

	Bryn Mawr	Bryn Mawr	Home	Grand	R/T	07.75
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8/2/2010	Agua Consol FL -8:15 AM to 11:45 AM 12:45 PM to 3:15 PM	8.00	1 1	6.00		5 Consol FL
6/3/2010	Agus Consol FL -8:15 AM to 11:45 AM 12:30 PM to 4:30 PM	7.50	1	7.50		5 Consol FL
6/4/2010	Aqua Consol FL -8:15 AM to 12:15 PM	4.00	1 1	4.00	2	5 Consol FL
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B/8/2010	Agua Consol FL -8 AM to 11:45 AM 12:15 PM to 3 PM	6.50	1 1	6.50		5 Consol FL
6/9/2010	Agua Consol FL -8:15 AM to 11:45 AM 12:15 PM to 4:45 PM	8.00	1 1	B.00		5 Consol FL
8/10/2010	Agua Consol FL -8:15 AM to 11:45 AM 12:00 PM to 4:30 PM	8.00	1 1	8.00		5 Consol FL
1/2010	Aqua Consol FL -10:15 AM to 1:45 PM	3.50	1 1	3.50	2	5 Consol FL
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8/14/2010	Aqua Consol FL -8:15 AM to 11:45 AM 12:15 PM to 4:45 PM	8.00	1	8.00		5 Consol FL
8/15/2010	Aqua Consol FL -8:15 AM to 12:15 PM 12:45 PM to 4:15 PM	7.50	1 1	7.50	1 2	5 Consol FL
3/16/2010	Agua Consol FL -8:15 AM to 11:45 AM 12:30 PM to 4:30 PM	7.50	1	7,50		5 Consol FL
	Agua Consol FL -8:15 AM to 11:45 AM 12:15PM to 1:45PM	5.00	1 1	5.00		5 Consol FL
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3/28/2010	Agua Consol FL -8:15 AM to 11:45 AM 12:15 PM to 4:15 PM	7.50		7.50	1 :	Consol FL
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V30/2010	Agua Consol FL -8 AM to 12 PM 1:15 PM to 4:45 PM	7.50	1 1	7.50		5 Consol FL
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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000384 of 000737



### AQUA SOURCE (FLORIDA) COMPANY (33)

## RECEIVED

#### CHECK REQUEST

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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000385 of 000737

#### Ronald J. Pasceri Invoice for Consulting Services Aqua America, Inc July 1, 2010 through July 30, 2010 Consolidated FL Rate Case

invoice Number - 045 invoice Date - 'August 2, 2010 invoice payable upon receipt

Total Amount Due

July 1, 2010 through July 30, 2010

\$ 13,437.50

Summary of Services: Rate Base requirements review and planning for 2010 Consolidated Florida filing, Review revised MFR process and rate grouping related programming changes and new systems acquired since the last filing. Reconcile CIAC and Accumulated Amortization of CIAC to the 2009 Annual Report. Continue update of rate base rollforward schedules for UPIS, Accum Depr, CIAC and Accum Amort of CIAC. Document the proforms source files from the test year letter and incorporate those files into the MFR program. Create deferred tax summary including net book values by system for 2008, 2009 and through April 30, 2010. Create an MFR validity check file to ensure programming accuracy and completeness. Update the AUF Mini model to analyze the preliminary revenue requirement results created by runnling the MFR. Create an NU&U summary process fot the Consolidated MFR program.

Ronald J. Pasceri Work Schedule for Aqua America, Inc July 1, 2010 through July 30, 2010

nvoice Date -

Jan 1	Bryn Mewr	Bryn Mawr	Home Office		. Grand	R/T	SE Dieta
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/2/2010	Aqua Consol FL -8 AM to 12 PM	4.00			4.00	25	Consol FL
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/6/2010	Agus Consol FL-8 AM to 12 PM 12:30 PM to 4:30 PM	8.00	- g <sub>o</sub> -		8.00	25	Consol FL
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13/2010	Agua Consol FL -8:15 AM to 12 PM 12:45 PM to 4:45 PM	8.00		1	8.00		Consol FL
	Agua Consol FL -7:45 AM to 12:15 PM 12:30 PM to 4:30 PM	8.50			8.60		Consol FL
15/2010	Agua Consol FL-8 AM to 11:45 AM 12:45 PM to 4:30 PM	7.50	)		7.50		Consol FL
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20/2010	Agua Consol FL -8 AM to 12 PM 12:30 PM to 4:30 PM	8.00	14	9 85	8,00		Consol FL
21/2010	Agua Consol FL -8 AM to 12 PM 12:30 PM to 4:30 PM	8.00			8.00	25	Consol FL
22/2010	Agus Consol FL -8 AM to 12 PM 12:15 PM to 4:45 PM	8.50	f De		8.50	: 25	Consol FL
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27/2010	Aqua Consol FL -8 AM to 12 PM 12:45 PM to 4:45 PM	8.00			. 8.00	26	Consol FL
28/2010	Aqua Consol FL -8 AM to 12 PM 12:15 PM to 4:45 PM	8.50			8.50		Consol FL
29/2010	Aqua Consol FL -8 AM to 12 PM 12:30 PM to 5:30 PM	10.00	3	- 5	10.00		Consol FL
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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000387 of 000737



# AQUA SOURCE (FLORIDA) COMPANY (33) CHECK REQUEST

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Docket No. 100330-WS

Rate Case Expense Exhibit SS-11, Pagee 000388 of 000737

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8/9/2010 Aqua Consol FL -7:45 AM to 11:46 AM 12:15 PM to 4:45 PM 17:0/2010 Aqua Consol FL -8 AM to 12 AM 12:15 PM to 4:45 PM 17:0/2010 Aqua Consol FL -7:45 AM to 12 AM 12:15 PM to 4:45 PM 17:0/2010 Aqua Consol FL -7:45 AM to 11:45 AM 12:15 PM to 4:45 PM Aqua Consol FL -12:45 PM to 4:15 PM	8,50 8,50 8,00 8,50 3,50			8.50 8.50 8.00 8.50 3.50	25 25 25	Consol FL Consol FL Consol FL Consol FL Consol FL
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B/18/2010 Aqua Consol FL -8:15 AM to 11:45 AM 12:15 PM to 4:45 PM Aqua Consol FL -8:35 AM to 12 PM 12:15 PM to 4:45 PM 18/18/2010 Aqua Consol FL -7:30 AM to 12 PM 12:30 PM to 4:30 PM Aqua Consol FL -7:30 AM to 12 PM 12:30 PM to 4:30 PM 8/20/2010 Aqua Consol FL -7:30 AM to 12 PM 12:30 PM to 5:30 PM	8.00 8.50 8.50 8.60 9.60			8.00 8,50 8.50 8.50 9.50	25 25 25	Consol FL Consol FL Consol FL Consol FL Consol FL
Week Ending 8/20/2010	43.00			43.00	125	
8/23/2010 Agua Consol FL -7:45 AM to 11:45 AM :12:15 PM to 4:45 PM 8/24/2010 Agua Consol FL -7:30 AM to 12 PM 12:30 PM to 4:30 PM Agua Consol FL -1:20 PM to 6:15 PM Agua Consol FL -8 AM to 12 PM 12:15 PM to 4:45 PM Agua Consol FL -8 AM to 12 PM 12:15 PM to 4:45 PM Agua Consol FL -7:45 AM to 12:15 PM	8.50 8.50 5,60 8,60 4.50			8.50 8.50 5.80 8.50 4.60	25 25 25	Consol FL Consol FL Consol FL Consol FL Consol FL
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Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000389 of 000737



## AQUA SOURCE (FLORIDA) COMPANY (33) CHECK REQUEST

TO: ACCOUNTING I	DEPARTMENT					
PLEASE ISSUE WIR	Œ TO:			VENDOR NO#	35371	
Vendor Name		Ronald J. Pasceri (Complete lines 2 to 5 if a vendor	number is not kn	own)		
Wire info					RECEIV	/ED
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Requested By:		Peggy Mobley		Manager's Approval		210/4/16
Invoice No.	Marine Wales	47.			XI	_''/
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Invoice Date		September 30, 2010	1. **. **. <b>.</b>	Please return chec Peggy Mobiley	K 10:	
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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000390 of 000737

#### Ronald J. Pasceri Invoice for Consulting Services Aqua America, Inc September 1, 2010 through September 30, 2010 Consolidated FL Rate Case

Invoice Number - 047 Invoice Date - September 30, 2010 Invoice payable upon receipt

Total
Amount Due

4,918.94

September 1, 2010 through September 30, 2010

Summary of Services: Finalize the update of the AUF process flow documentation and create CD's for the electronic version of the MFR to be provided to the PSC staff, the OPC and internally.

Review interim files provided to PSC staff and prepare impact assessment of a U&U scenario for The Woods for AUF-W4 compared to the As Filed version. Review and respond to Consolidated Florida audit requests and provide detailed spreadsheets containing Plant, Accum Depr and Accum Amort of CIAC containing the requested information consistent with the MFR's. Review OPC decovery requests and develop formal responses to OPC requests for Production of Documents and Interrogatories.

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4,918.94

September 30, 2010 September 30, 2010-

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000392 of 000737



# AQUA SOURCE (FLORIDA) COMPANY (33)

## CHECK REQUEST

TO: ACCOUNTIN	NG DEPARTMENT					
PLEASE ISSUE	WIRE TO:			VENDOR NO #	35371	
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			TOTAL	\$8,461.35		

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000393 of 000737

#### Ronald J. Pasceri Invoice for Consulting Services Aqua America, Inc October 4, 2010 through October 29, 2010 Consolidated FL Rate Case

Involce Number - 050 Involce Date - November 1, 2010 Involce payable upon receipt

Total

Amount Due

October 4, 2010 through October 29, 2010

8,461.35

Summary of Services: Review and respond to additional rate base related Audit Requests. Review Auditor's Report and assess the impact of the affiliate audit findings. Review OPC discovery requests and provide complete responses to those requests. Create a comprehensive rate comparison schedule and review OPC and Staff documents for accuracy of rates. Review rate base reconciliation of Power Plant to the General Ledger with Manager Rates & Planning.

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ACCOUNTS PAYABLE

Invoice Date - November 1, 2010

Vovember 1, 2010

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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000395 of 000737



### AQUA SOURCE (FLORIDA) COMPANY (33)

#### CHECK REQUEST

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Invoice Due D	ate	March 3, 2010	- 1	Use of this form is limited by Accounting and Purchasing Policies			
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ACCOUNTS PAYABLE

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000396 of 000737

#### Ronald J. Pasceri Invoice for Consulting Services Aqua America, Inc November 29, 2010 through December 31, 2010 Consolidated FL Rate Case

Invoice Number - 054 Invoice Date - January 3, 2011 Invoice payable upon receipt

Total Amount Due

November 29, 2010 through December 31, 2010

\$ 9,328,59

Summary of Services: Review OPC discovery requests and provide complete responses to those requests. Review and respond to numerous Florida Commission staff data requests. Create MFR CD, including revised Schedule D-2.

Federal Mileage rate

Mileage Total

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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000398 of 000737



NEW VENDOR

# AQUA FLORIDA A/P INVOICE INPUT DOCUMENT COMPANY NUMBER 33

VENDOR NAME	Ronald J Pasceri				
VENDOR NUMBER	35371			INVOICE DATE	2/2/2011
REMIT TO	419 Highland Terrace Holmes PA 19043	المحر المحر		DUE DATE	Upon Receipt
INVOICE NUMBER	056	1100		INVOICE AMOUNT	\$4 332 00
DESCRIPTION	For consulting services render	ed for 2010 FL C	onsolidated	d Rate filing	*.
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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000399 of 000737

#### Ronald J Pasceri Invoice for Consulting Services Aqua America, Inc January 3, 2011 through January 28, 2011 Consolidated FL Rate Case

Invoice Number | 058 Invoice Date | February 2 | 2011 Invoice payable upon receipt

Total Amount Due

January 3 2011 through January 28 2011

\$ 433200

Summary of Services Review OPC discovery requests and provide complete responses to those requests. Review and respond to numerous Florida Commission staff data requests explaining MFR calculations and providing underlying spreadsheets with detailed calculations for the rate bands and stand alone systems.

	Invoice Number 057	nvoice Number 056	
	Invoice b	y State	
State	Sarasota	Consol FL	Summary of work performed
Consol FL/Sarasota	3 00	4 00	Review and respond to OPC discovery Attend wee
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Consol FL			Provide responses to Staff's thirteenth data request
Consol FL			Review and begin draft responses to Staff's fifteent
Consol FL		5 00	Provide responses to Staff's fifteenth data requests
Consol FL		6 50	Provide responses to Staff's fifteenth data requests
Sarasota	1 50		Review proposed Sarasota rate base adjusting enti
Consol FL/Serasota	3 50	4 00	Finish review of proposed Sarasota rate base adju
Consol FL		6 50	Identifed and communicated staff requirements for
Sarasota	1 50		Review revised proposed Sarasota rate base adjus
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Federal Mileage rate			
Hourly Rate	\$ 2677 50	s 4 207 50	
Mileage	\$ 63 00	\$ 124 50	
Total	\$ 2740 50	\$ 4 332 00	

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000401 of 000737



## AQUA SOURCE (FLORIDA) COMPANY (33)

### CHECK REQUEST

TO: ACCOUNTING DEPARTMENT					
PLEASE ISSUE WIRE TO:			VENDOR NO #	35371	
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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000402 of 000737

#### Ronald J. Pasceri Invoice for Consulting Services Aqua America, Inc November 1, 2010 through November 26, 2010 Consolidated FL Rate Case

Invoice Number - 052 Invoice Date - November 29, 2010 Invoice payable upon receipt

Total Amount Due

November 1, 2010 through November 26, 2010

\$ 7 242 33

Summary of Services: Review OPC discovery requests and provide complete responses to those requests. Review and respond to numerous Florida Commission staff data requests. Review Auditor's Report and assess the Impact of the audit findings. Review PSC staff's Interim rate recommendation. Create MFR CD, including revised Schedule D-2.

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DEC 0 1 2010

ACCOUNTS PAYABLE

Invoice Number - 053

Invoice Number - 052

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Hourly Rate		850.00 \$	7,097.50	
Mileage	-	42,68 \$	144.82	
Total	\$ .	892.68 \$	7,242.32	

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000404 of 000737



NEW VENDOR

## AQUA FLORIDA A/P INVOICE INPUT DOCUMENT COMPANY NUMBER 33

VENDOR NUMBER  36371  INVOICE DATE  419 Highland Terrace Holmas PA 19043  INVOICE NUMBER  068  INVOICE AMOUNT \$4 369 09  ACCOUNT DISTRIBUTION  GIL SUB ACCOUNTING UNIT  GIL ACCT  9001  188101  4 358 09  MB2105  TOTAL  APPROVALS - Department Other  SPECIAL INSTRUCTIONS Places give check to Kelly when cut Thanks  Other  ENGLOSURE  OCHECK  DUE DATE Upon Receipt  4 358 09  A4 358 09  ACTIVITY NUMBER  ACTIVITY NUMBER  APPROVALS - Department Other  SPECIAL INSTRUCTIONS Places give check to Kelly when cut Thanks	VENDOR NAME	Ronald J Pasceri					
Holmas PA 19043  INVOICE NUMBER 058 INVOICE AMOUNT \$4 369 09  DESCRIPTION For consulting services rendered for 2010 FL Consolidated Rate filing  ACCOUNT DISTRIBUTION  G/L SUB  ACCOUNTING UNIT G/L ACCT ACCT ACCT AMOUNT ACTIVITY NUMBER  9001 196101 4 368 09 M62105  TOTAL \$4 369 09  APPROVALS - Department Other  SPECIAL INSTRUCTIONS Please give check to Kelly when cut	VENDOR NUMBER	35371			INVOICE DATE	3/1/2011	
ACCOUNT DISTRIBUTION  ACCOUNT DISTRIBUTION  GIL SUB  ACCOUNTING UNIT  GIL ACCT  ACCT	REMIT TO	419 Highland Temace Holmes PA 19043	- III		DUE DATE	Upon Receipt	
ACCOUNT DISTRIBUTION  GIL SUB ACCOUNTING UNIT  GIL ACCT ACCT AMOUNT ACTIVITY NUMBER  9001 186101 4 369 09 MB2105  TOTAL  S4 369 09  APPROVALS - Department Other  SPECIAL INSTRUCTIONS Please give check to Kelly when cut	INVOICE NUMBER	058			INVOICE AMOUNT	\$4 369 09	
ACCOUNTING UNIT  G/L SUB  AMOUNT  ACTIVITY NUMBER  9001  186101  4 359 09  M92105  TOTAL  S4 369 09  APPROVALS - Department Other  SPECIAL INSTRUCTIONS Please give check to Kelly when cut	DESCRIPTION	For consulting services render	ed for 2010 FL C	onsolidate	d Rate filing		
ACCOUNTING UNIT  G/L ACCT AMOUNT ACTIVITY NUMBER  9001 186101 4 368 09 M82105  TOTAL  S4 369 09  APPROVALS - Department Other  SPECIAL INSTRUCTIONS Please give check to Kelly when cut			CCOUNT D	STRIBL	ITION		
186101	100	OLINGING TAILS			AMOUNT	ACTIVITY NUMBER	
TOTAL  \$4 359 09  APPROVALS - Department Other  SPECIAL INSTRUCTIONS Please give check to Kelly when cut	ACC			ACCI			
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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000405 of 000737

#### Ronald J Pasceri Invoice for Consulting Services Aqua America, Inc January 31, 2011 through February 28, 2011 Consolidated FL Rate Case

Invoice Number | 058 Invoice Date | March 1 | 2011 Invoice payable upon receipt

Total Amount Due

January 31, 2011 through February 28, 2011

\$ 436909

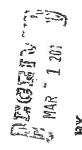
Summary of Services Review and respond to numerous Florida Commission staff data requests Prepare analysis and obtain documentation for Staff's follow up request for IT pro forma projects Provide detailed responses and creation of support Workpapers related to Staff's follow up data requests related to Deferred income Taxes



MAR TI 2011 U

BY

æ	Invoice Na	umber 059 f	nvoice Num					
	Inv			oice by State				
State	Sa	rasota	<u>v</u> /	<u> </u>	Cons	iol FL	Summary of work performed	
Consol FL						4 50	Review and respond to Staff discovery Attend were	
Consol FL						5 50	Obtain documentation for Staff's follow up request	
Consol FL						3 50	Prepare analysis for Staff's follow up request for IT	
					*.			
					9			
Consol FL/Virginia				2 50		4 00	Review and respond to Flonda Staff discovery requ	
Consol FL						3 00	Review and respond to Staff discovery related to si Review Sarasota stipulation adjustment impacts wi	
Sarasota		3 00					MEANER OFFICE Suborariou aniazaneur mibaco Au	
Sarasota Sarasota/Consol FL		7 50 6 50				0 50	Review Sarasota stipulation adjustment impacts will Detailed review of Sarasota stipulation adjustment	
Sarasota		6 50					Coordinate with PowerPlant consultant and Control	
Sarasota		3 00					Research a Sarasota Sewer CIAC adjustment doc	
Consol FL							Review and create support workpapers to respond	
Consol FL Sarasota/Consol FL		1 50					Continue creation of support workpapers to respon Sarasota write up on establishment of new CIAC st	
Consol FL		1 50				4 00	Continue creation of support workpapers to respon	
Consol FL				2.50		7 00 <b>50 00</b>	Continue creation of support workpapers to respon	
	8 (8	28 00		2 50		50 00	4	
Federal Mileage rate	9				,			
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Hourly Rate	\$	2 380 00	\$	212 50	\$	4 250 00		
Mileage	\$	60 71	\$	7 69	\$	119 09	00	
Total	\$	2 440 71	\$	220 19	\$	4 369 09	- U	



Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000407 of 000737



### AQUA SOURCE (FLORIDA) COMPANY (33)

#### **CHECK REQUEST**

TO ACCOUNT	ING DEPARTMENT									
PLEASE ISSUE	WIRE TO			VENDOR NO#	35371					
Vendor Name		Ronald J Pasceri (Complete lines 2 to 5 if a vendor number is not known)								
Wire Info			<u> </u>		**************************************					
1 5	100					-				
Business Purp	ose	Services								
		Consulting Services								
	lated Rate Case									
		entral femilia femilia	-							
Requested By		Peggy Mobley		Manager s Approval	Wann-U	0/11				
Invoice No		61		Manager/Officer Appr	oval Mul	8/11/				
		//=		Special instruc	tions U V X					
Invoice Date		March 28 2011		Please return check to						
Invoice Due I	Date	April 7 2011	1	Peggy Mobley						
				Use of this form is litting	by Accounting and Furthwing Po	ircues.				
Amount \$		\$9 424 29	_	and Procedures Nez adl	eratics may cause delay in paymer	nt				
	Accounting Approval			Controller						
			ATTACH INVO	OICE						
Co	Accounting Unit	General Ledger	Sub	A-1011-1	Description					
No	( Budget No )	Account	Account	Amount	Description					
	9001	186101	<del></del>	9 424 29	M92015					
					RECEIVE	)				
					APR 8 8 20	111				
			-		, ACCOUNTS PAY	'ABLE				
			TOTAL	\$9,424 29						

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000408 of 000737

#### Ronald J Pasceri Invoice for Consulting Services Aqua America, Inc March 1, 2011 through March 25, 2011 Consolidated FL Rate Case

invoice Number 061 invoice Date Merch 28 2011 invoice payable upon receipt

Total Amount Due

March 1 2011 through March 25 2011

\$ 9 424 29

Summary of Services Finalize support workpapers and complete response to Staff discovery related to Deferred Income Taxes staff data request 28 Review OPC's third set of PODs and ROGS and update discovery tracking schedule. Prepare numerous responses to OPC's third set of PODs and ROGS. Manage and organize source files required in response to OPC PODs 121 122 & 123 Complete OPC'ROG 177 and revise. MFR schedules requested for each system due to changed Accum Deferred Income Taxes, using Bonus Depreciation on 2010 Plant additions. Summarize pro forma plant additions for preparation of IROG 179 and 180 response. Review and finalize responses to ADIT IROGS 181 to 183.

2		Invoice Number 061	
[	Invoice	by State	
<u>State</u>	Sarasota	Consol FL	Summary of work performed
Oamani Fi		7.00	Carbonia associa of manufactural parts
Consol FL Consol FL			Continue creation of support workpapers to respor Continue creation of support workpapers to respor
Consol FL			Prepare draft responses to OPC s third set of POC
Consol FL			Review responses to Staff Data Request 28 relate
CUISOITL		7 50	Noview responses to state batta request 20 relate
Consol FL		7 00	Prepare draft responses to OPCs third set of POC
Consol FL		8 00	Review responses to Staff Data Request 28 relate
Consol FL		6 50	Finalize responses to Staff Data Request 28 relate
Consol FL		7 50	Prepare draft responses to OPCs third set of POC
Consol FL		3 00	Prepare draft responses to OPCs third set of POC
Consol FL		7.00	Prepare draft responses to OPC s third set of POE
Consol FL			Prepare draft responses to OPC s third set of POC
Consol FL			Prepare draft responses to OPCs third set of POC
Consol FL			Prepare draft responses to OPC's third set of POC
Consol FL		7 00	Prepare draft responses to OPCs third set of POC
Sarasota/Consol FL	3 00		Detailed review of Sarasota stipulation adjustment
Sarasota/Consol FL	3 00		Prepare draft responses to OPC's third set of POE
Sarasota/Consol FL	2 00	5 00	Prepare draft responses to OPC's third set of POC
Consol FL		5 00	Prepare draft responses to OPCs third set of POE
	8 00	108 50	
	000	,00 30	
Federal Mileage rate			
Hourly Rate	\$ 680 00	\$ 9 222 50	
Mileage	\$ 23 21	\$ 201 79	
Total	\$ 703.21	\$ 9 424 29	

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000410 of 000737



# AQUA SOURCE (FLORIDA) COMPANY (33) CHECK REQUEST

TO: ACCOUNTING	DEPARTMENT						
PLEASE ISSUE WII	RE TO:		x 29	VENDOR NO #	35371		
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nvoice Date		May 2, 2011	<b>→</b> 0:	Please return chec	ck to:		
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nvoice Due Date		May 3, 2011	, E		d by Accounting and Purchasing Policies		
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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000411 of 000737

#### Ronald J. Pasceri Invoice for Consulting Services Aqua America, Inc March 28, 2011 through April 29, 2011 Consolidated FL Rate Case

Invoice Number - 063 Invoice Date - May 2, 2011 Invoice payable upon receipt

Total Amount Due

March 28, 2011 through April 29, 2011

\$ 9,428.61

Summary of Services: Finalize responses to OPC's third and fourth sets of PODs and ROGS. Analyze additional support required to complete the summary of pro forma plant additions in preparation of IROG # 179 (Accumulated Deferred Income Taxes) response, including reprogramming excel spreadsheets for 50% and 100% bonus depreciation projects. Create revised MFR schedules used in the response to deferred tax changes OPC IROG #180 and assess impact. Create response to OPC's area of concerns related to depreciation expense and income taxes. Review OPC comparative analyss and prepare rebuttal.

	Invoice t	or Ctate			1
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<u>State</u>	Sarasota	Consol FL	- :	Summary of work performe	<u>u.</u>
1915	MOKON.	20 W	3 10	u	
Consol FL		9 P	7.00	Prepare draft responses to	OPC's third set of POD
Consol FL				Prepare draft responses to	
Consol FL				Prepare draft responses to	
Consol FL/Sarasota	2.00		3.50	Prepare draft responses to	OPC's third set of POD
Consol FL			8.00	Prepare draft responses to	OPC's third set of POD
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	F2				
Consol FL		.77	7.00	Finalize responses to OPC	s third set of PODs and
	U.S. E.00			Create spreadsheet to proo	
Sarasota/Consol FL	5.00		2.00	Create spreadsheet to broo	I IIIC GARAGONI TANC DAS
Sarasota/Consol FL	2.50	72	4.50	Confirm accuracy of Saraso	ta adjusting entries wit
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Consol FL			7.00	OPC's fourth set of IROGs.	IROG 192 - continue (
Consol FL		5.5		OPC's fourth set of IROGs.	
CORSOLFE			1.00	Of O.5 Router out of into oo.	
Sarasota/Consol FL	3.00		4.00	Provide follow-up explanati	one for the Spreents an
		2		OPC's fourth set of IROGs.	
Sarasota/Consol FL	2.50	200	1.50	OPCS IODILI SELOI INOGS.	FIGURE ACCIDIS WITH
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Consol FL	8.8	5)		OPC's fourth set of IROGs.	
Consol FL:		1.6		OPC's fourth set of IROGs.	
Consol FL	18.9	22		OPC's fourth set of IROGs.	
Consol FL	200 =		7.50	OPC's fourth set of IROGs.	Follow up on response
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Consol FL			7.50	OPC's fourth set of IROGs	Follow up on response
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Hourty Rate	\$ 1,275.00	\$ 9.	222.50		N 10 10 10 10 10 10 10 10 10 10 10 10 10
Mileage	\$ 31,39	\$	206.11		D (2) N
Total	\$ 1,306.39		428.61		and the second
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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000413 of 000737



NEW VENDOR

#### AQUA FLORIDA A/P INVOICE INPUT DOCUMENT COMPANY NUMBER 33

VENDOR NAME	Ronald J Pasceri				
VENDOR NUMBER	35371			INVOICE DATE	6/2/2011
REMIT TO	419 Highland Terrace Holmes PA 19043			DUE DATE	Upon Receipt
INVOICE NUMBER	065			INVOICE AMOUNT	\$5,650 00
DESCRIPTION	For consulting services render	ed for AUF Rate	Case		-
			G/L SUB		
ACC	DUNTING UNIT	G/L ACCT	ACCT	AMOUNT	ACTIVITY NUMBER
	9001	188101		5 650 00	M92105
TOTAL		APPROVAL	.S - Der	\$5 850 00  Dartment Other	Kfryce 6/3/11
SPECIAL INST Please give check to Ke Thanks	RECE	EIVED		ENCLOSURE OTHER	(CHECK )
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ACCOUNTS PAYAB

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000414 of 000737

#### Ronald J Pasceri Invoice for Consulting Services Aqua America, Inc May 2, 2011 through May 27, 2011 Consolidated FL Rate Case

Invoice Number 065
Invoice Date June 2 2011
Invoice payable upon receipt

Total Amount Due

May 2, 2011 through May 27, 2011

\$ 5,650 00

Summary of Services Finalize responses to OPC's fourth and fifth sets of PODs and ROGS Review OPC Class C comparative analysis and prepare detailed analysis and rebuttal response Create summary overview and impact analysis of MFR - As Filed v PSC staff recommendation report. Analyze PSC staff's recommended property tax adjustment, highlighting their incorrect MFR amounts and creating a revised spreadsheet with the correct property tax calculations. Assess impact and create revised spreadsheet identifying errors in proforma depreciation expense and accumulated depreciation adjustments contained in the PSC staff recommendation workpapers. Provided revised correct spreadsheet to PSC staff to allow them to amend their schedules for the May 24th hearing before the Commissioners.

JUN 0 6 2011
ACCOUNTS PAYAB

Invorce	Number	065

Invoice by State

State Consol FL

Summary of work performed

3 00 OPC s fourth set of IROGs Follow up on response 2 00 OPC s fourth set of IROGs Follow up on response

3 00 OPC's fifth set of IROGs. Finalize supporting docum

8 00 Create summary overview and impact analysis of M 4 50 Complete and distribute summary overview and imp

7 50 Analyze and explain property tax adjustment highlii

8 00 Follow up on other issue assignments from the staf

7 50 Follow up on other issue assignments from the staf

4 00 Follow up on other issue assignments from the staff

4 50 Follow up on spreadsheet filed with Commission to

13 00 Complete and distribute summary overview and imp

85 00

#### Federal Mileage rate

Hourly Rate	\$ 5 525 00
Mileage	\$ 125 90
Total	\$ 5 650 90

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000416 of 000737

# Ronald J. Pasceri Invoice for Consulting Services Aqua America, Inc September 1, 2011 through September 30, 2011 Consolidated FL Rate Case

Invoice Number - 069
Invoice Date - October 3, 2011
Invoice payable upon receipt

Total Amount Due

September 1, 2011 through September 30, 2011

\$ 720.34

Summary of Services: Research expense allocation methodology used in the 2008 AUF filing and communicate to Florida team for discovery response purposes. Prepare response to OPC deferred tax related discovery requests. Rebuttal of Comparative Analysis testimony of Kimberly Dismukes

Ronald J. Pasceri

Invoice Date - October 3, 2011

Work Schedule for Aqua America, Inc September 1, 2011 through September 30, 2011

Invoice Number - 069

				mvoice number - 009		
	$\neg$	Grand	1	-		
<u> D</u>	ate	Total Hrs.	<u>State</u>	Consol FL	Summary of work performed:	
	- 1		1		Research expense allocation methodology used in the 2008 AUF filing and communicate to Florida team for discovery purposes. Prep	are
9/9/	/2011	2.00	FL	2.00	response to OPC deferred tax discovery set 7 #206.	
9/12	2/2011	0.50	FL	0.50	Research expense allocation methodology used in the 2008 AUF filing and communicate to Florida team for discovery purposes.	
9/16	3/2011	0.50	FL	0.50	) AUF discovery follow up.	
- 1	- 1		1		Review Comparative Analysis testimony of Kimberly Dismukes, research systems included in the analysis and determine whether their	
9/30	)/2011	5.00	FL	5.00	) inclusion is appropriate.	
Mont	th Endi	8.00		8.00		•

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000418 of 000737



# AQUA SOURCE (FLORIDA) COMPANY (33) CHECK REQUEST

TO: ACCOUNT	ING DEPARTMENT			20	· · · · · · · · · · · · · · · · · · ·	9 5"
PLEASE ISSUE	WIRE TO:			VENDOR NO #	32214	
Vendor Name		Daniel T. Franceski (Complete lines 2 to 5 if a vend	for number is not	known)		2 8
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Requested By:	- wante result	Peggy Mobley		Manager's Approval	- XI WOULD	11/1.1.0
Invoice No.	**	DTF1003	# ¥ <del></del> ∷	Manager/Officer Appro	00	<i>9/0/10</i>
Invoice Date	(90 ji	April 1, 2010	<b>→</b> 2:	Please return check		— —
Invoice Due I	Date	April 5, 2010	. X:	Peggy Mobiley		
Amount \$	9	\$3,328.64	¥ .	Controller APR	2 2010 .	The month
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		1/12	ATTACH INVO	ACCO	NN12,	<u>.</u>
Co No.	Accounting Unit (Budget No.)	General Ledger - Account	Sub Account	Amount	Description	a .
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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000419 of 000737

#### INVOICE # DTF1003

April 1, 2010

Aqua America, Inc. 762 West Lancaster Avenue Bryn Mawr, PA 19010

Attn: Kimberly Joyce

Invoice for work performed for Aqua FL (AUF & Sarasota), IL, and VA in March 2010

Time worked: 113,1 hours.

Rate: \$85 per hour,

Subtotal for hours worked: \$ 9,613.50

Subtotal for travel expenses: \$216.00

Total amount due: \$ 9,829.50

#### Summary of work performed:

For AUF: revised 2008 MFR files for 2010.

- For Sarasota: created 2H2009 billing determinants for a data request.
- For Kankakee IL: created bill frequency analyses & sample actual customer bill comparisons.
- For VA: calculated rates with new revenue requirements & created new rate option.
- Participated in related meetings and conference calls.

	FL AUF	· · · · · · · · · · · · · · · · · · ·	1L	VA
Dates and	03/01 1.5	03/24 5.3	03/17 7.5	03/01 3.0
hours	03/02 3.0	03/25 4.3	03/18 8.5	03/02 6,0
worked	03/03 2.0	03/26 8.7	03/22 1.5	03/03 5.0
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Tot Hours	38.3	38.3	VAK 3372	14.0
Charge for	\$3,255.5	0 \$3,255.50	APR 1 224 AB 224 AB 224 AB 2297 5.42.97 \$1.955.47	\$ 1,190.00
Expenses	\$ 73.1	4 \$ 73.15	\$.42.97	\$ 26.74
Total. Charges	\$ 3,328.6	\$ 3,328.65	\$ 1,955.47	\$ 1,216,74

Terms: Payment due upon receipt

Expense details:

Miles

432

Daniel T Franceski 215-233-1221 office; 215-219-2362 cell danfranceski@yahoo.com

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000420 of 000737

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Business Purpose:	For Consulting	Services	$d_{j}$		turnet made and
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Requested By:	Kelly Ann Burns	p	urchesing Manager	a Approval	1 1
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Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000421 of 000737

#### INVOICE # DTF1004

May 3, 2010

Aqua America, Inc. 762 West Lancaster Avenue Bryn Mawr, PA 19010

Attn: Kimberly Joyce

Invoice for work performed for Aqua FL (AUF & Sarasota), IL, and VA in April 2010

Time worked: 135.0 hours.

Rate: \$85 per hour.

Subtotal for hours worked: \$ 11,475.00

Subtotal for travel expenses: \$ 256.50

Total amount due: \$ 11,731.50

#### Summary of work performed:

• For AUF: revised 2008 MFR files for 2010.

- For Sarasota: created 2H2009 billing determinants for a data request, supported same on conf call with Staff; responded to interrogatories.
- For IL consolidated: created tariff tables; analyzed mis-classified customers.
- For VA: reviewed and revised Brief draft; corrected Staff's billing determinants; calculated resulting rates under different scenarios.
- Participated in related meetings and conference calls.

	FLAUF	(1000) 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	FL Saras	sota	JIL ·		VA	
Dates and	03/01.	1.5	03/24	5.3	04/12	5.5	03/01	3.0
hours	03/02	3.0	03/25	4.3	04/13	5.0	03/02	6,0
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Tot Hours		40.0		48.5		17.5	ti ti i	29.0
Charge for Hours		\$3,400.00		\$4,122.50		\$ 1,487.50	D 10 %	\$ 2,465.00
Expenses		\$ 76.00	5///.	\$ 92.15		\$ 33.25		\$ 55:10
Total Charges		\$ 3,476.00		\$ 4,214.65		\$ 1,520.75	v 1-4	\$ 2,520.10

#### Expense details:

Miles

513

Daniel T Franceski 215-233-1221 office; 215-219-2362 cell danfranceski@yahoo.com

Terms: Payment due upon receipt

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000422 of 000737

### AQUAS REQUES

TO: ACCOUNTING DEPARTMENT

PLEASE ISSUE CHECK PAYABLE TO: Vendor Name	1	·	VENDOR NO # Daniel T. Fra	nceski	- 1
Address	30 Glenn Circle Erdesheim, PA 190	38			
Federal Tax identification No.					
Business Purpose:	For Consulting	g Services			
Requested By:	Kelly Ann Burns		Purchasing Manage	9 //	dda
Invoice Nos.	DTF1006	- L	Manager/Officer App	7//	<u>Uujio</u>
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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000423 of 000737

#### **INVOICE # DTF1005**

'May 28, 2010

Aqua America, Inc. 762 West Lancaster Avenue Bryn Mawr, PA 19010

Atm: Kimberly Joyce

Invoice for work performed for Aqua FL & Aqua Services in May 2010

Time worked: 142.9 hours.

Rate: \$85 per hour.

Subtotal for hours worked: \$ 12,146.50

Subtotal for travel expenses: \$ 243.00

Total amount due: \$ 12,389.50

#### Summary of work performed:

For AUF: continued revising MFR; worked on Admin expense allocations & billing analysis.

Participated in meetings re: Customer Suite 4.2 and required Banner enhancements.

• Participated in related meetings and conference calls.

1	FL AUF		Services	(CS4.2)
Dates and	05/03	6.0	05/05	3.0
hours worked	05/04	7.5	05/07	7.0
ē 9.*	05/05	4.5	05/11	6.5
	05/06	6.0	05/12	6.5
34	05/07	2.0	05/13	2.5
	05/10	9.0	05/14	0.5
	05/11	1.5	05/18	3.0
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	05/13	7.5		
-	05/14	9.0		
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190	05/24	7.7		
	05/25	8.5	2	
	05/26	8.2		
	05/27	7.0		
Tot Hours	11:	3,9		29.0
Charge for Hours	\$9	681.50	3	2,645.00
Expenses	\$	193.69		\$ 49.31
Total Charges	\$9	875.19	S	2,514.31

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JUN 0 4 2010

ACCOUNTS PAYAB

Expense details:

Miles

486

Daniel T Franceski 215-233-1221 office; 215-219-2362 cell danfranceski@yahoo.com

Terms: Payment due upon receipt

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000424 of 000737



# AQUA SOURCE (FLORIDA) COMPANY (33) CHECK REQUEST

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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000425 of 000737

#### **INVOICE # DTF1006**

June 30, 2010

Aqua America, Inc. 762 West Lancaster Avenue Bryn Mawr, PA 19010

Attn: Kimberly Joyce

#### Invoice for work performed for Aqua FL in June 2010

Time worked: 129.3 hours.

Rate: \$85 per hour.

Subtotal for hours worked: \$ 10,990.50

Subtotal for travel expenses: \$ 256.50

Total amount due: \$ 11,247.00

#### Summary of work performed:

• For AUF: continued revising MFR; billing analysis.

· For Sarasota: responded to interrogatories, created new consolidated factor analyses.

• Participated in related meetings and conference calls.

	FL AUF		FL Sarasota	64-10
Dates and	06/01	6.8	06/04	5.5
hours worked	06/02	6.0	06/08	2.0
	06/03	7.0	06/09	1,5
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	06/08	7.8	06/23	4.5
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5/	06/24	3.5		
161 X	06/29	8.7		
	06/30	8.0		
Tot Hours	3	98.1	31	*****
Charge for Hours	\$	8,338.50	\$	2,652.00
Expenses .		\$ 194.61		\$ 61.89
Total Charges	\$	8,533.11	\$	2,713.89

JUL 0 7 2010 ACCOUNTS PAYAB

Expense details:

Miles

513

Daniel T Franceski 215-233-1221 office; 215-219-2362 cell danfranceski@yahoo.com

Terms: Payment due upon receipt

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000426 of 000737



# SERVICE COMPANY (11) CHECK REQUEST

AUG 0 4 2010 ACCOUNTS PAYAB

TO: ACCOUNTING DEPARTMENT			#:	. ,	- 48
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Requested By:	Peggy Mobley		Manager's Approval Manager/Officer App	177 171 6 7	08/21/10
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Aqua Services Check RequestXLS

TOTAL

\$15,014.00

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000427 of 000737

INVOICE # DTF1007

August 2, 2010

Aqua America, Inc. 762 West Lancaster Avenue Bryn Mawr, PA 19010

Attn: Kimberly Joyce

Invoice for work performed for Aqua FL & Aqua Services in July 2010

Time worked: 173.3 hours.

Rate: \$85 per hour.

Subtotal for hours worked: \$ 14,730.50

Subtotal for travel expenses: \$ 283.50

Total amount due: \$ 15,014.00

#### Summary of work performed:

For AUF: continued revising and enhancing MFR, billing analysis, etc.

For Sarasota: responded to interrogatories.

Participated in meetings re: Customer Suite 4.2 and required Banner enhancements.

	FL AUF		FL	Sarasoti	B **	Services (C	CS4.2)
Dates and	07/01	6.5		07/12	7.5	07/07	2.5
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Tot Hours	i i	55.8			2.5		5.0
Charge for Hours	\$1	3,243.00		\$	1,062.50		\$425.0
Expenses		\$ 254.87			\$20.45		\$ 8.1
Total Charges	\$ 1	3,497.87		\$	1,082.95		\$ 433.1

Expense details:

Miles

567

Daniel T Franceski 215-233-1221 office; 215-219-2362 cell danfranceski@yahoo.com

Terms: Payment due upon receipt

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000428 of 000737



### AQUA SOURCE (FLORIDA) COMPANY (33)

#### RECEIVED

### CHECK REQUEST

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TO: ACCOUNTING DEPARTMENT		1.	4.	i i	Magney & oc.
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Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000429 of 000737

#### INVOICE # DTF1008

August 31, 2010

Aqua America, Inc. 762 West Lancaster Avenue Bryn Mawr, PA 19010

Attn: Kimberly Joyce

Invoice for work performed for Aqua FL in August 2010

Time worked: 182.4 hours.

Rate: \$85 per hour,

Subtotal for hours worked: \$ 15,504.00

Subtotal for travel expenses: \$ 297.00

Total amount due: \$ 15,801.00

Summary of work performed:

- Continued revising and enhancing the AUF MFR, billing analysis, etc.
- Designed rates and discussed with Chris Franklin.
- Prepared overview for CEO.
- Completed MFR on time and prepared for shipping to FL PSC.

Participated in related meetings and conference calls.

	FL AUF	FL Sarasota	Services (CS4.2)
Dates and hours worked	· · · · ·		* 98 24 V
Tot Hours	182.4		
Charge for Hours	\$15,504.00		
Expenses	\$ 297.00		
Total Charges	\$ 15,801.00	\$0	\$ 0

Expense details:

Miles 594

Daniel T Franceski 215-233-1221 office; 215-219-2362 cell danfranceski@yahoo.com

Terms: Payment due upon receipt

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000430 of 000737



# AQUA SOURCE (FLORIDA) COMPANY (33)

### CHECK REQUEST

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LEASE ISSUE	WIRE TO:			VENDOR NO#	32214	
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Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000431 of 000737

#### INVOICE # DTF1009FL

September 30, 2010

Aqua America, Inc. 762 West Lancaster Avenue Bryn Mawr, PA 19010

Attn: Kimberly Joyce

Invoice for work performed for Aqua FL in September 2010

Time worked: 58.6 hours. : Rate: \$85 per hour.

Subtotal for hours worked: \$ 4,981.00

Subtotal for travel expenses: \$ 108.69

Total amount due: \$ 5,089.69

#### Summary of work performed:

- Reviewed and responded to OPC Discovery, Staff's deficiency letter, and Audit Requests.
- Revised master MFR program as required; re-ran selected schedules.

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#### Expense details:

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ACCOUNTS PAYABI

Daniel T Franceski 215-233-1221 office; 215-219-2362 cell danfranceski@yahoo.com

Terms: Payment due upon receipt

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000432 of 00073



## AQUA SOURCE (FLORIDA) COMPANY (33)

### CHECK REQUEST

TO: ACCOUNTI	NG DEPARTMENT		×				
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		The second spine and the		Peggy Mobley			
Invoice Due D	ate	October 29, 2010					
					ea by Accounting and Parch		
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a. S				2.00			
4.0			TOTAL	\$1,133.57			

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000433 of 000737

#### INVOICE # DTF1010FL

October 29, 2010

Aqua America, Inc. 762 West Lancaster Avenue Bryn Mawr, PA 19010

Attn: Kimberly Joyce

Invoice for work performed for Aqua FL in October 2010

Time worked: 13.0 hours. Rate: \$85 per hour.

Subtotal for hours worked: \$1,105.00

Subtotal for travel expenses: \$ 28.57

Total amount due: \$ 1,133.57

Summary of work performed:

Reviewed and responded to OPC Discovery:

NAME OF TAXABLE PARTY.	Aqua FL:			4		
Dates and	10/04	3.5	7. X		1.0	
hours worked	10/05	2.0	E R 2	214	3 %	
1 a v x	10/06	3.5		8 B 4	e 3 <sup>22</sup>	2
	10/25	4.0		(e.		
Tot Hours	K	13.0	1			1 2 2

Expense details:

Miles 57:1

RECEIVED

NOV 08 2010

ACCOUNTS PAYABLE

Daniel T. Franceski 215-233-1221 office; 215-219-2362 cell

danfranceski@yahoo.com

Terms: Payment due upon receipt

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000434 of 000737



# AQUA SOURCE (FLORIDA) COMPANY (33)

### CHECK REQUEST

TO: ACCOUN	ITING DEPARTMENT							
PLEASE ISS	UE WIRE TO:			YENDOR NO #	32214			
Vendor Name		Daniel T. Franceski (Complete lines 2 to 5 If a vend	or number is not	known )				
Wire Info.								
1000		in A. A. A. A. A.						
				1.				
Business Pu	rpose:	Services:	Florida					
		te transcription to the transcription		2010 Florida Co	nsolidated Rate Cas	se		
					$  \rho$ $-$			
Requested B	у	Peggy Mobley *		Manager's Approval				
Invoice No.	with the property of the	DTF1011FL		Manager/Officer App	proval XMM	101110		
anvoice 140.		Special Instructions () ()						
invoice Dat		November 30, 2010		Please return che	3 90 10 10 10 10			
E = 1 &_				Peggy Mobley	· a lagram . Sanda i			
Invoice Due	Date	December 1, 2010		Numerosanosanosanos				
		0/40/00			ed by Accounting and Purch			
Amount \$		\$4,161.30		and Procedures: Non a	queinus may cause demy	n payment		
	Accounting Approval			Controller				
			ATTACH INVO	ice .				
Со	Accounting Unit	General Ledger	Sub !					
No.	( Budget No. )	Account	Account	Amount	Description			
10 10 T	9001	186101 RECEN	<del> </del>	4,161.30	M92105			
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		DEC 01	2010					
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44, 14, 14			h, an, ak					
A 3550 J	Control of Montes and	2 MORE - N. 2 50 Jan	TOTAL	\$4 161 30		BERTHER		

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000435 of 000737

#### INVOICE # DTF1011FL

November 30, 2010

Aqua America, Inc. 762 West Lancaster Avenue Bryn Mawr, PA 19010

Attn: Kimberly Joyce

Invoice for work performed for Aqua FL in November 2010

Time worked: 47.7 hours.

Rate: \$85 per hour.

Subtotal for hours worked: \$ 4,054.50

Subtotal for travel expenses: \$ 106.80

Total amount due: \$ 4,161.30

#### Summary of work performed:

Reviewed Interim Rate ruling.

Reviewed and responded to OPC Discovery and Staff's Data Requests

1	Aqua FL			2.4		£ . §	30 J 51
Dates and	11/02	0.5		•	F. 30		
hours worked	11/03	2.0	4 30				**
	11/11	0.5		. 90	E 5	*	
9 994	* * 11/12*	1.0	y 5 g	22.0	1208	8	
	11/15	2.0	5 m	0.8	x a <sub>x</sub>	3000	
The second over	11/16	1.0	4		3	ze <sup>2</sup> ,	-
4. Was "g	11/17	6.0			. v "Š		103
	1.1/18	7.5		100	382	* **	
	11/22	0.7	F 5.	180	977	200	**
	11/23	6.5	1	٠,	1	10	x *80°
	11/24	7.0		- " "		. 80	
	11/29	6.0	500 a	orași (		90	
1 2	11/30	7.0		g 19g	a " &		H 10
Tot Hours	W V E	47.7		9 2	÷)		

#### Expense details:

Miles . 213

DEC 0.1 2010

ACCOUNTS PAYABLE

Daniel T Franceski 215-233-1221 office; 215-219-2362 cell danfranceski@yahoo.com

Terms: Payment due upon receipt

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000436 of 000737

#### INVOICE # DTF1012FL

December 30, 2010

Aqua America, Inc. 762 West Lancaster Avenue Bryn Mawr, PA 19010

Attn: Kimberly Joyce

Invoice for work performed for Aqua FL in December 2010

Time worked: 84.5 hours. Rate: \$85 per hour.

Subtotal for hours worked: \$ 7,182.50

Subtotal for travel expenses: \$ 156.83

Total amount due: \$ 7,339.33

#### Summary of work performed:

• Reviewed and responded to OPC Discovery and Staff's Data Requests.

	Aqua FL	
Dates and	12/01	6.0
hours worked	12/02	7.0
guille Harara	12/06	4.0
	12/13	4.5
n 190	12/14	2.5
the state of the	12/16	5.5
as a n	12/17	6.7
THE STATE OF	12/20	7.3
THE WIND A	12/21	6.5
J 8. " -	12/22	8.8
	12/23	9.7
	12/28	6.0
10 31	12/29	7.0
3 40.	12/30	6.0
Tot Hours		84.5

Expense details:

Miles 313.

Daniel T Francëski 215-233-1221 office; 215-219-2362 cell danfranceski@yahoo.com

Terms: Payment due upon receipt

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000437 of 000737



NEW VENDOR

### AQUA FLORIDA A/P INVOICE INPUT DOCUMENT COMPANY NUMBER 33

VENDOR NAME	Daniel T Franceski				
VENDOR NUMBER	32214			INVOICE DATE	1/31/2011
REMIT TO	30 Glenn Circle			DUE DATE	Upon Receipt
	Erdenheim PA 19038				
INVOICE NUMBER	DTF1101FL			INVOICE AMOUNT	\$2 734 40
DESCRIPTION	For consulting services render	ed for 2010 AUF	Consolida	ted Rate Filing	
		CCOUNT DI	STRIRI	ITION	
	<b>=</b>	10/2	G/L SUB	<u> </u>	
ACC	OUNTING UNIT	G/L ACCT	ACCT	AMOUNT	ACTIVITY NUMBER
	9001	186101		2 734 40	M92105
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T0741					
TOTAL				\$2 734 40	0
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		APPROVAL	<u>.S - Der</u>	<u>partment</u>	- 10/m/a 2/11/1
				Other	
SPECIAL INST	PUCTIONS			ENCLOSURE	(CHECK )
Please return check to					(0.120.1
Thanks				OTHER	
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Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000438 of 000737

#### INVOICE # DTF1101FL

January 31 2011

Aqua America, Inc 762 West Lancaster Avenue Bryn Mawr PA 19010

Attn Kımberly Joyce

Invoice for work performed for Aqua FL in January 2011

Time worked 31 5 hours
Rate \$85 per hour
Subtotal for hours worked \$ 2,677 50

Subtotal for travel expenses \$ 145 60

Total amount due \$ 2,734 40

Summary of work performed

Reviewed and responded to OPC Discovery and Staff's Data Requests

		A SHARE A
	Aqua FL	
Dates and	01/03	60
hours worked	01/04	8 0
	01/05	10
	01/06	3 0
	01/10	3 5
	01/11	10
	01/12	10
	01/13	10
	01/17	10
	01/24	20
	01/27	20
	01/31	20
Tot Hours		31.5

Expense details

Miles

1138

Daniel T Franceski 215 233 1221 office 215 219 2362 cell danfranceski@yahoo com

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000439 of 000737



NEW VENDOR

### AQUA FLORIDA A/P INVOICE INPUT DOCUMENT COMPANY NUMBER 33

VENDOR NAME	Daniel T Franceski				
VENDOR NUMBER	32214	-		INVOICE DATE	3/1/2011
REMIT TO	30 Glenn Circle Erdenheim PA 19038	tone di se		DUE DATE	Upon Receipt
INVOICE NUMBER	DTF1102FL	une con contra		INVOICE AMOUNT	\$1 083 14
DESCRIPTION	For consulting services render	red for 2010 AUF	Consolidat	ted Rate Filing	
	8				
8	E	CCOUNT D		TION	*
ACC	DUNTING UNIT	G/L ACCT	G/L SUB ACCT	AMOUNT	ACTIVITY NUMBER
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	and the second s	+			MAR 2 3 2011
	N N			A	CCOUNTS PAYABLE
TOTAL				\$1 083 14	0
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				Other	
SPECIAL INST				ENCLOSURE	(CHECK )
Thanks	amily artifult forms			OTHER	

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000440 of 000737

#### INVOICE # DTF1102FL

March 1 2011

Aqua America, Inc 762 West Lancaster Avenue Bryn Mawr, PA 19010

Attn Kımberly Joyce

Invoice for work performed for Aqua FL in February 2011

Time worked 12 5 hours Rate \$85 per hour Subtotal for hours worked \$1,062 50

Subtotal for travel expenses \$20 64

Total amount due \$ 1,083 14

Summary of work performed

Reviewed and responded to OPC Discovery and Staff's Data Requests in AUF rate case

	Aqua FL	
Dates and	02/01	20
hours worked	02/02	10
	02/04	10
	02/09	10
	02/11	0.5
	02/15	1.5
	02/16	10
	02/22	10
1/1	02/28	3 5
Tot Hours		125

Expense details

Miles

413

Daniel T Franceski 215 233 1221 office 215 219 2362 cell danfranceski@yahoo com

Terms Payment due upon receipt

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000441 of 000737

### AQUA SOURCE (FLORIDA) COMPANY (33)

### CHECK REQUEST

PLEASE ISSU	JE WIRE TO:			VENDOR NO #	32214	a
Vendor Name		Daniel Franceski (Complete lines 2 to 5 if a ve	endor number is not k	(nown )		
Wire Info.		- MI K.W				5.0
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300			1.0			
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Business Pur	pose:	Services:	is 15			38.
Fig. 189		7 7 7 7 7 1	Consulting	Services	4	
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7.1			2 v			1 to
Requested By	<i>r</i> :	Peggy Mobley		Manager's Approval	13/	Alaly
1 040 2 A				Manager/Officer Appro	oval Amil	118/11
Invoice No.	T NOT 2 NOTE 1	dtf1103fl		eg Tarr ee	1 ()	7
		4 14 1		Special instruc	tions	X
Invoice Date	20 H H H DE	March 31, 2011		Please return check	to:	
			w * ;	Peggy Mobley		
Invoice Due	Date	April 5, 2011	-			
8 8		\$600.0F	n (2)		by Accounting and Purchas	
Amount \$		\$692.95		and Procedures: Non add	ierence may cause delay in	payment
	Accounting Approval			Controller		<del>••• , •• , ••</del>
A 1984 II. 14	Accounting Approver		ATTACH INVOK			× -
		V = V ====		4 * 9	† <u>1</u> 1	
Со	Accounting Unit	General Ledger	Sub		8 4 4 6	
No.	( Budget No. )	Account	Account	Amount	Description	
3.9	9001	186101		692.95	M92015	
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	-		TOTAL	\$692.95		The grant of

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000442 of 000737

#### INVOICE # DTF1103FL

March 31, 2011

Aqua America, Inc.
762 West Lancaster Avenue
Bryn Mawr, PA 19010

Attn: Kimberly Joyce

Invoice for work performed for Aqua FL in March 2011

mp 4/5/11

Time worked: 8.0 hours. Rate: \$85 per hour.

Subtotal for hours worked: \$ 680.00

Subtotal for travel expenses: \$ 12.95

Total amount due: \$ 692.95

Summary of work performed:

Reviewed and responded to OPC Discovery and Staff's Data Requests in AUF rate case.

	Aqua FL	7
Dates and	03/01	2.0
hours worked	03/10	1.0
	03/21	3.5
mai ag ji	03/22	1.0
	03/23	0.5
Tot Hours	8 -84	8.0

Expense details:

Miles 2

RY: .....

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000443 of 000737



NEW VENDOR

## AQUA FLORIDA A/P INVOICE INPUT DOCUMENT COMPANY NUMBER 33

VENDOR NAME	Daniel T Franceski					
VENDOR NUMBER	32214			INVOICE DATE	5/31/2011	
REMIT TO	30 Glenn Circle			DUE DATE	Upon Receipt	
	Erdenheim PA 19038					
INVOICE NUMBER	DTF1105FL	- 1 No 1		INVOICE AMOUNT	\$9 462 75	
DESCRIPTION	For consulting services render	ed for 2010 AUF	Consolida	ted & 2011 Chuluota R	ate Filings	
	_					
	A	CCOUNT D	Day of the same of	JTION		
ACC	OUNTING UNIT	G/L ACCT	G/L SUB ACCT	AMOUNT	ACTIVITY NUMBER	
			-200			·
·	9001	186101		6 971 18	M92106	
	9001	188101		2 491 57	M92317	-
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	- 10-11 - 11 - 11 - 11 - 11 - 11 - 11 -					
						_
	1					
TOTAL				\$9 462 75	0	
					ul ula	
		<b>APPROVAL</b>	<u> S - Der</u>	<u>partment</u>	Kgmu 6/0/11	-
		3		Other	l d i .	_
SPECIAL INST				ENCLOSURE	(CHECK )	_
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					AC. JAILS PAYAB	
					AC JUILLO PRICE	

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000444 of 000737

#### INVOICE # DTF1105FL

May 31 2011

Aqua America, Inc 762 West Lancaster Avenue Bryn Mawr PA 19010

Attn Kimberly Joyce

Invoice for work performed for Aqua FL in May 2011

Time worked 109 0 hours, Rate \$85 per hour Subtotal for hours worked \$ 9,265 00

Subtotal for travel expenses \$ 197.75

Total amount due \$9,462 75

#### Summary of work performed

- Reviewed and responded to OPC Discovery AUF rate case
- Reviewed and analyzed PSC Staff recommendations
- Billing analysis for Chuluota rate case

	AUF		Chuluota	
Dates and	05/03	10	05/02	4 5
hours worked	05/04	3 0	05/03	20
	05/11	8.5	05/04	42
	05/12	90	05/05	60
	05/13	90	05/06	5 5
	05/16	75	05/09	60
	05/17	8.5	05/31	0.5
	05/18	93		
	05/20	3 5		
	05/23	4 5		
	05/24	12 5		
	05/26	15		
	05/31	2.5		
Tot Hours		803		28 7
Hour Charges		,825 50	2	439 50
Expenses	W-1111-20-21W19-	145 68	7 HESC	52 07
Tot Charges		5,971 18	2	,491 57

JUN 0 6 2011 ACCOUNTS PAYAB

Expense details

Miles

305 5

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BY

Daniel T Franceski 215 233 1221 office 215 219 2362 cell danfranceski@yahoo com

Terms Payment due upon receipt

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000445 of 000737



### AQUA FLORIDA A/P INVOICE INPUT DOCUMENT COMPANY NUMBER 33

NEW VENDOR

\$367

VENDOR NAME	Daniel T Franceski					
VENDOR NUMBER	32214	>		INVOICE DATE	6/30/2011	
REMIT TO	30 Glenn Circle Erdenheim PA 19038			DUE DATE	Upon Receipt	
INVOICE NUMBER	DTF1106FL			INVOICE AMOUNT	\$3 202 59	
DESCRIPTION	For consulting services render	ed for 2010 AUF	Consolida	ted Rate Filing	-	
	<u> </u>	CCOUNT DI	ISTRIBU	ITION		
			G/L SUB			
ACC	DUNTING UNIT	G/L ACCT	ACCT	AMOUNT	ACTIVITY NUMBER	/
B75.4	9001	196101		3 202 59	M92105	
		22000				
- 10 4 10 11100				-	1 10 10 10	
***						
	V. Village					
TOTAL		W.23.		\$3 202 59		
		APPROVAL	<u>_S - Dep</u>	<u>artment</u>	Klyne 7/14/11	
				Other	7	
SPECIAL INST	RUCTIONS			ENCLOSURE	(CHECK )	
Thanks	rent when out—			OTHER	9 <u></u>	

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000446 of 000737

### INVOICE # DTF1106FL

June 30 2011

Aqua America Inc 762 West Lancaster Avenue Bryn Mawr PA 19010

Attn Kımberly Joyce

Invoice for work performed for Aqua FL in June 2011

Tune worked 36 7 hours

Rate \$85 per hour

Subtotal for hours worked \$3 119 50

Subtotal for travel expenses \$83.09

Total amount due \$3,202 59

Summary of work performed

- Analyzed AUF billing records Reviewed and analyzed PSC AUF PAA order

Billing analysis etc for Chuluota rate case

BY

	AUF		Chuluota	
Dates and	06/07	04	06/01	2 5
hours worked	06/14	25	06/14	0.5
	06/23	13	06/16	20
			06/17	15
			06/20	30
			06/21	10
			06/23	30
	1		06/24	30
	1		06/27	30
			06/28	3 5
			06/29	25
			06/30	70
Tot Hours		42		32 5
Hour Charges		357 00		762 50
Expenses		9 51		73 58
Tot Charges		366 51		2,836 08

Expense details

Miles

166 2

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JUL 1 4 2011

ACCOUNTS PAYAB

Daniel T Franceski 215 233 1221 office 215 219 2362 cell danfranceski@yahoo com

Terms Payment due upon receipt

30 Glenn Circle Erdenheim PA 19038

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000447 of 000737



### AQUA FLORIDA A/P INVOICE INPUT DOCUMENT COMPANY NUMBER 33

NEW VENDOR

RECEIVED

AUG 1 5 2011

ACCOUNTS PAYA

VENDOR NAME	Daniel T Franceski				
VENDOR NUMBER	32214			INVOICE DATE	7/30/2011
REMIT TO	30 Glenn Circle Erdenheim PA 19038			DUE DATE	Upon Receipt
INVOICE NUMBER	DTF1107FL			INVOICE AMOUNT	\$583 68
DESCRIPTION	For consulting services render	ed for 2011 Chul	uota Rate (	Case	
ACC	OUNTING UNIT	CCOUNT DI	STRIBU G/L SUB ACCI	ITION AMOUNT	ACTIVITY NUMBER
700					A 200017
	9001	186101		583 68	M92317
	Park A				0
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L					
TOTAL				\$583 68	
		APPROVAL	<u>_S - Der</u>	_	15/14 8/15/11
				Other	
SPECIAL INST	RUCTIONS			ENCLOSURE	(CHECK )
Please return check to	Kelly when cut			OTHER	

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000448 of 000737

### INVOICE # DTF1107FL

July 30 2011

Aqua America, Inc 762 West Lancaster Avenue Bryn Mawr PA 19010

Attn Kımberly Joyce

Invoice for work performed for Aqua FL in July 2011

Time worked 67 hours

Rate \$85 per hour

Subtotal for hours worked \$ 569 50

Subtotal for travel expenses

\$ 14 18

Total amount due \$583 68

Summary of work performed

Analyzed AUF protests prepared mailing lists for service hearings

Billing analysis etc for Chuluota rate case

	AUF		Chuluota	
Dates and	07/05	10	07/05	1 0
hours worked	07/19	0.5		
	07/20	10		
	07/25	27		
	07/26	03		
	07/29	0 2		
Tot Hours		57		10
Hour Charges		484 50		85 00
Expenses		12 06		2 12
Tot Charges		496 56		87 12

DECEMBED AUS O 1 2011

BI.

Expense details

Miles

28 4

Damel T Franceski 215 233 1221 office 215 219 2362 cell danfranceski@yahoo com 30 Glenn Circle Erdenheim PA 19038

Terms Payment due upon receipt

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000449 of 000737





### AQUA FLORIDA A/P INVOICE INPUT DOCUMENT COMPANY NUMBER 33

VENDOR NAME	Daniel T Franceski				
VENDOR NUMBER	32214			INVOICE DATE	9/1/2011
REMIT TO	30 Glenn Circle Erdenheim PA 19038			DUE DATE	Upon Receipt
INVOICE NUMBER	DTF1108FL	· · · · · · · · · · · · · · · · · · ·		INVOICE AMOUNT	\$3 387 82
DESCRIPTION	For consulting services render	red for 2010 AUF	Rate Case	)	ā
					RECEIVED
	<u> </u>	CCOUNT D	ISTRIBL	JTION	SEP 1 9 2011
			G/L SUB		
ACC	OUNTING UNIT	G/L ACCT	ACCT	AMOUNT	ACTIVITY DUBBER ASIE
	9001	186101		3,387 82	M92358
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				-	
				4.50	
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		V			
TOTAL				\$3 387 82	
					xhught.
		APPROVAL	LS - Der	partment	Taylor Hilli
				Other	_ V *
SPECIAL INST	RUCTIONS			ENCLOSURE	(CHECK )
Please return check to Thanks	Lora Fracek when cut			OTHER	
117417709					

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000450 of 000737

### INVOICE # DTF1108FL

September 1 2011

Aqua America, Inc 762 West Lancaster Avenue Bryn Mawr PA 19010

Attn Kımberly Joyce

Invoice for work performed for Aqua FL in August 2011

Time worked 39 0 hours Rate \$85 per hour Subtotal for hours worked \$3 315 00

Subtotal for travel expenses \$ 72 82

Total amount due \$3,387 82

Summary of work performed

• Responded to discovery

Khadz/11

***************************************	AUF		Chuluota	
Dates and	08/09	0 5		
hours worked	08/11	10	i.	
	08/12	20		
	08/16	48		
	08/17	20		
	08/18	10		
	08/19	10		
	08/22	3 0		
	08/23	50		
	08/24	40		
	08/26	47		
	08/29	8 0	i	
	08/30	20		
Tot Hours		39 0		0.0
Hour Charges	3	3,315 00		0 00

BY

Expense details

Miles

1312

Daniel T Franceski 215 233 1221 office 215 219 2362 cell danfranceski@yahoo com

Terms Payment due upon receipt

30 Glenn Circle Erdenheim PA 19038

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000451 of 000737



NEW VENDOR

### AQUA FLORIDA A/P INVOICE INPUT DOCUMENT COMPANY NUMBER 33

VENDOR NAME	Daniel T Fran	ceski				
VENDOR NUMBER	32	214			INVOICE DATE	9/30/2011
<b>REMIT TO</b>	30 Glenn Circle				DUE DATE	Upon Receipt
	Erdenheim PA				INVOICE AMOUNT	e4 924 00
INVOICE NUMBER		DTF1109FL				\$120130
DESCRIPTION	For consulting	services render	ed for 2010 AUF	Rate Case		<del>-</del> :
		A	CCOUNT D	STRIBL	<u>JTION</u>	
				G/L SUB		LOTHER WILLIAM
ACC	OUNTING UNIT		G/L ACCT	ACCT	AMOUNT	ACTIVITY NUMBER
	i	9001	166101		1 261 98	M92358
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Please return check to Thanks	Lors Fracek when	cut			OTHER	

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000452 of 000737

### INVOICE # DTF1109FL

September 30 2011

Aqua America, Inc 762 West Lancaster Avenue Bryn Mawr PA 19010

Attn Kimberly Joyce

Invoice for work performed for Aqua FL in September 2011

Time worked 14 5 hours

Rate \$85 per hour

Subtotal for hours worked \$ 1 232 50

Subtotal for travel expenses \$ 29 48

Total amount due \$1,261 98

Summary of work performed

Responded to OPC discovery and testimony

	AUF	
Dates and	09/01	0.5
hours worked	09/02	25
	09/06	20
	09/08	20
	09/09	20
	09/26	5 5
Tot Hours	<b>Y</b>	14 5

Africe 10/10/11

DECELAED

N.

Expense details

Miles

53 1

Daniel T Franceski 215 233 1221 office 215 219 2362 cell danfranceski@yahoo com

Terms Payment due upon recespt

30 Glenn Circle Erdenheim, PA 19038

### **Additional AUF Rate Case Invoices**

Date / Vendor	<u>Amount</u>	
08 AP 08/31/11 36011PRECISION P N 3 AD M92105	\$	9,311.73
08 AP 08/31/11 36011PRECISION P N 5 AD M92105	\$	5,992.98
08 GL 08/31/11 NEWS-PRESS MEDIA GR I 2 XL M92105	\$	351.90
08 GL 08/31/11 PBN*PALM BEACH POST I 2 XL M92105	\$	288.96
08 GL 08/31/11 MGI*TAMPA TRIBUNE AD I 2 XL M92105	\$	81.75
09 AP 09/30/11 30564THE DAILY C N 7 AD	\$	97.61
09 AP 09/30/11 24552The Orlando N 7 AD M92105	\$	343.25
09 AP 09/30/11 35293WILLIAM TRO N 7 AD M92358	\$	352.61
09 AP 09/30/11 24552The Orlando N 9 AD M92358	\$	343.25
09 AP 09/30/11 35293WILLIAM TRO N 12 AD M92358	\$	504.81
09 AP 09/30/11 32271QUALITY INN N 12 AD M92358	\$	77.00
09 AP 09/30/11 32271QUALITY INN N 12 AD M92358	\$	77.00
09 AP 09/30/11 32271QUALITY INN N 13 AD M92358	\$	77.00
09 GL 09/30/11 USAIRWAYS 03724424 I 1 XL M92105	\$	277.40
09 GL 09/30/11 GAINESVILLE SUN ADV   1 XL M92105	\$	221.20
09 GL 09/30/11 PALATKA DAILY NEWS II 1 XL M92105	\$	151.00
09 GL 09/30/11 USAIRWAYS 03724433 I 1 XL M92105	\$	25.00
09 GL 09/30/11 THE NEWS HERALD I 1 XL M92105	\$	186.44
09 GL 09/30/11 CHILI'S LS MCO101581 I 1 XL M92105	\$	15.98
09 GL 09/30/11 GUAVA & JAVA - PHL - I 1 XL M92105	\$	1.89
09 GL 09/30/11 RUBY TUESDAY I 1 XL M92105	\$ -	21.02
09 GL 09/30/11 ZA ZA CUBEN COFFEE C I 1 XL M92105	\$	2.24
09 GL 09/30/11 USAIRWAYS 03724436 I 1 XL M92105	\$	25.00
09 GL 09/30/11 HERTZ RENT-A-CAR I 1 XL M92105	\$	123.48
09 GL 09/30/11 TOWNEPLACE SUITES OR I 1 XL M92105	\$	240.98
09 GL 09/30/11 PREFLIGHT PHILADELPH I 1 XL M92105	\$	31.50
09 GL 09/30/11 LEDGER/NEWSCHIEF ADV I 1 XL M92105	\$	401.57
	2.0	

O8AP	STAPLES ADVANTAGE	M92105	\$ 1,740.03
09AP	STAPLES ADVANTAGE	M92105	\$ 955.40
09AP	STAPLES ADVANTAGE	M92105	\$ 226.63
09AP	STAPLES ADVANTAGE	M92105	\$ 172.93

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000454 of 000737

TO ACCOUNTING DEPARTMENT						
PLEASE ISSUE WIRE TO	VENDOR NAME		VENDOR NO #			
Vendor Name	Precision Print				E.	
	( Complete lines 2 to 5 if a	vendor number i	s not known )	5		
Wire Info		-				
	3		· ·			
Business Purpose	Postage for Aqua customer notifica for 2010 rate cas	ation of pu				
Requested By Gretchen Toner	State of		Supervisor & Approva	1 hat	por	
Invoice No	PR 00080811 1	PR 00080811 1		Manager/Officer Approval		
Invoice Date	8/8/2010				_	
Invoice Due Date	8/11/2011					
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Accounting Approval		-11	Controller			
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TOTAL 9 311 73

RECEIVED AUG 1 1 2011 ACCOUNTS PAYABLE

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000455 of 000737



### Postage Request INVOICE

Please remit to

Precision Print Communications 258 Wilmington Pike Chadds Ford PA 19317

Please make checks payable to **Precision Print Communications** 

Invoiced to Aqua Utilities Florida, Inc Gretchen Toner Invoice # PR00080811-1 Inv Date 8/08/11

### **AUF Rate Case Notice**

List Count 19583

Postage Due \$9311 73

### MUST BE RECEIVED ASAP

It is <u>very</u> important to remit to Precision Print Communications. Ltd at the address stated above. If the check is mailed to U.S. Postmaster, this may cause a delay in the Mailing. Processing fee's apply for postage paid by credit card.

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000456 of 000737



FAX 610-459-9469 INVOICE

18615

610-459-3658

DATE

JOB#

21111

PLEASE NOTE NEW REMIT TO: P.O. BOX 1482, CHADDS FORD, PA 19317

033 04462 23

BILL TO: AQU180 Aqua Utilities Florida, Inc. 510 Highway 466 Suite 204 Lady Lake FL 32159

SHIP TO: LL Aqua Utilities Florida, Inc. 510 Highway 466 Suite 204 Lady Lake FL 32159

CUSTO	DMER PO#	TERMS	SHIP VIA	SHIP DA	TE SALES REPRE	SENTATIVE
AUF R	late Notice	10 Days		7/27/1	1 Jeff Vonr	nahme
QTY.		DESCRIP	TION	U/	M PRICE UNIT	AMOUNT
1	AUF Rate	Notice Booklet		LT/18	4,289.67	4,289.67
1	Mailing Se	rvices	•	LT/18	1,498.72	1,498.72
		PLY 3 WAFER SEAL	T, NCOA, ADDRESS S, DROP MAIL-			
1	100000000000000000000000000000000000000	Documents Into Print	able File	A EA	/1 60.00	60.00
		AUG 1 5 2011 Aqua Utilitles	1 gul st	{/}	Frank (Se U)	1 6 2011
		Florida Inc.	all	77	ENTERE	02
		T 10 DAYS, CLIENT			Freight (S&H)	144.59
RESPC STATE		R ANY APPLICABLE	SALES TAX, IF ANY, IN Y	OUR	Sales Tax	0,00
					Total	5,992.98
	178	26011	71-186101 N 90		Prepayment	0.00
		000	21-18/0/01		Balance Due	5,992.98

Thank You For Your Order

Total/Print Management . . . Online Ordering Solutions . . Direct Mail Management Warehousing & Fulfillment

www.precisiononline.net

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000457 of 000737



TO ACCOU	NTING DEPARTMENT					
PLEASE ISS	SUE WIRE TO	VENDOR NAME		VENDOR NO#	****	2
Vendor Name		The Daily Comme				
	Market Branch (1990)	( Complete lines 2 to 5 if a	vendor number	is not known )		
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SEP 1 4 2011

ACCULATIS PAYABLE

TOTAL

97 61

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000458 of 000737

# Advertising Invoice

**The Daily Commercial** 

PO Box 490007 Leesburg FL 34749 0007

Phone 352 365 8200 Fax 352 365 1951

URL www dailycommercial com

Gretchen Toner Aqua America Inc 762 West Lancaster Ave Bryn Mawr PA 19010

 Cust #
 22103283

 Phone
 610 645 1175

 Post Date
 08/30/2011

 Due Date
 08/31/2011

 Invoice #
 4425831

	Andrew Company	Description of the last of the				THE RESERVE OF THE PERSON NAMED IN	THE OWNER WHEN	THE R. P. LEWIS CO., LANSING, MICH.
Ad#	Start	Stop	Pub	Description	Cols	Inch	Days	Amount
00297096	08/30/2011	08/30/2011	01	service hearing notice	1	125	1	95 61
00297096	08/30/2011	08/30/2011	07	service hearing notice	1	125	1	0 00
00297096				Affidavit	1	125	2	2 00

RECEIVED
SEP 1 4 2011
ACCOUNTS PAYABLE

Exhibit SS-11, Pagee 000459 of 000737

The Daily Commercial 212 East Main Street Leesburg, FL 34748

Bryn Mawr, PA 19010

### **ADVERTISING INVOICE**

BILLING DATE TERMS OF PAYMENT

08/31/11 Standard Terms

# BILLED ACCOUNT NO. AGENCY/CLIENT 22103285 NAME OF AGENCY / CLIENT Aqua America Inc

## Gretchen Toner Aqua America, Inc 762 West Lancaster Ave

01 Daily Commercial serv 1 110 0 87 95 61 97 61	DATE	TRANS#	DESCRIPTION	INS	SAU DIMENSIONS	UNITS	RATE	AMOUNT	TOTAL
			service hearing notice Affidavit 01 Daily Commercial serv	1	DIMENSIONS	110 12 53 in	0 87	2 00 95 61	2 00 97 61 97 61

OUDDENT		AG	ING	
CURRENT	30 DAYS	60 DAYS	90 DAYS	120+ DAYS
97 61	0 00	0 00	0 00	0 00

TOTAL NET AMOUNT DUE 97 61

PLEASE RETURN THIS PORTION
WITH YOUR REMITTANCE

Discrepancies with this invoice must be received in writing within 30 days

BILLED ACCOUNT NO. BILLED ACCOUNT NAME AMOUNT REMITTED

22103285 Gretchen Toner

REMIT TO

The Daily Commercial
PO Box 490007
Leesburg FL 34749 0007

Phone 352 365 8200
Fax 352 365 1951

Payment in full is due upon receipt of the statement A service charge on all balances over 30 days will be computed by a Penodic Rate of 1 1/2% per month which is an ANNUAL PERCENTAGE RATE OF 18% this applies to the previous balance after deducting current payments and credits appearing on your statement

**REMITTANCE ADVICE** 

42

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000460 of 000737

1



TO ACCOUN	TING DEPARTMENT					
PLEASE ISSU	JE WIRE TO	VENDOR NAME		VENDOR NO #		4:
Vendor Name		Orlando Sentinel				
		(Complete lines 2 to 5 if a	vendor number	s not known )		
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Business Pur	pose	Classified ad for customer hearing		da rate case		
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Invoice No		0024955512				of live
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TOTAL

343 25

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000461 of 000737

5

### **Orlando Sentinel**

PO BOX 100608 ATLANTA GEORGIA 30384 0608 FED ID# 59 1103775 LEGAL ADVERTISING INVOICE

610-645-1175 TELEPHONE

024955512	08/21/11	2
ACCOUNTING	DATE	PO

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RECEIVED

AQUA AMERICA, INC 762 W LANCASTER AVE BRYN MAWR

AUG 3 9 2011

19010-340COUNTS PAYAB PA

TERMS PAYABLE IN FULL UPON RECEIPT

DATE	HEFERENCE NO.	DESCRIPTION TIMES PUN AMOUNT
N	CUSTOMER ONDAY - FRIDAY	SERVICE IS HERE TO HELP 8 30 AM - 5 00 PM 1-866-536-2725
08/16/11	WO# 083770401 INV# 061210001 LEGAL AFFIDAVIT	BEFORE THE FLORIDA PUBLI 1 AD# 01147716 341 25 2 00 0 00 0 00 0 00 0 00 0 00 3 75 1 X 91 343 25

TO PLACE A CLASSIFIED AD CALL 1 800 669 5757

FOR INFORMATION REGARDING THESE CHARGES CALL 1 866 536 2725 OR EMAIL osccustserv1@tribune.com

**RETURN WITH PAYMENT** 

343 25

AMOUNT DUE

-

**RETURN ADDRESS ON OTHER SIDE** TERMS UPON RECEIPT

Make Check Payable To **ORLANDO SENTINEL** 

AQUA AMERICA, INC 762 W LANCASTER AVE BRYN MAWR

PA

19010-3402

02495551200000000041061210001 00034325 00034325 8

### Orlando Sentinel

Aqua America Inc 762 West Lancaster Avenue

Bryn Mawr PA 19010

Before the undersigned authority personally appeared Jennifer Irwin/Tamela Vargas/Deborah M Toney, who on oath says that s/he is the Legal Advertising Representative of Orlando Sentinel, a daily newspaper published in Seminole County, Florida, that the attached copy of advertisement, being a Public Hearing in the matter of Docket No 100330-WS in the Seminole County \_, was published in said newspaper in the issue(s), of \_\_\_\_\_\_\_

08/16/11

Affiant further says that the said Orlando Sentinel is a newspaper published in said Seminole County, Florida, and that the said newspaper has heretofore been continuously published in said Seminole County, Florida, each week day and has been entered as second-class mail matter at the post office in said Seminole County, Florida, for a period of one year next preceding the first publication of the attached copy of advertisement, and affiant further says that s/he has neither paid nor promised any person, firm or corporation any discount, rebate, commission or refund for the purpose of securing this advertisement for publication in the said newspaper

The foregoing instrument was acknowledged before me this day of August, 2011, Jennifer Irwin/Tamela Vargas/Deborah M Toney, who is personally known to me and who did take an oath

Sealle DEBORATH TONE

POTARY PUBLIC TTATE OF FLORIDA

Andrea Dr. Grand

1147716

NAME		William Troy Ren	dell	DEPARTMENT	33			DATE	9/2/2011		
DATI		T T	17.01.74	BUSINESS PURPOSE AN	D L OCATION	x	ACCOUNTING UNIT	GENERAL LEDGER	SUB	AMOUNT	NC
8/30/2		Hotel Courtyard	TION :	AGINEDO I DITI GOLFA	D DOTTO		9001	186101	M92358	\$129 18	
8/31/2	_	Hotel Residence Inn					9001	186101	M92358	93 74	/
9/1/20		Hotel TownePlace S	urbes				9001	186101	M92358	120 49	-
9/1/20		Tolls highway					9001	188101	M92358	\$9 25	,
	-	To attend Service Hea	nngs ir	AUF rate case Docket	No 100330 WS					<b>.</b>	
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TOTAL A	OVAN	CES	0 00	1/1/11	3/1/2	9/13/11					

<sup>\*\*</sup> If capital please provide summary type X Attach supporting documentation

MA AUDA	ERICA, INC		EMPLOYEE	EXPENSE REPOR	RT		
NAME	William Troy Rendell DEPARTMENT 33			DATE	9/14/2011		
DATE	DESCRIPTION BUSINESS PURPOSE AND LOCATION	x	ACCOUNTING UNIT (BUDGET NO.)	GENERAL LEDGER ACCOUNT **	SUB	AMOUNT	NCR
9/13/2001	Hotel Springhill Suites		9001	186101	M92368	\$114.81	
9/14/2001	Maleage Gainesville Palatka Eustis (495 miles)	-	9001	186101	M92358	247 50	
***********	To attend Service Hearings in AUF rate case Docket No. 100339 WS						
9/9/2001	Mileage Commission meeting on rate structure (30 miles)		9001	166101	M92358	15 00	
	To/From Public Service Commission rate case						
25	AUF Rate Case Docket No 100330 WS			400104	M92358	20 00	
9/3/2011	Mileage to/from airport (40 miles)	+	9001	186101	M92356	20 00	
	West Paim Beach Ft Myers Sebring Oviedo service hearings	+					
2/40/2044	AUF Rate Case Docket No 100330 WS	_	9001	186101	M92358	\$107 50	
9/16/2011	Mileage to/from Chipley Sunny Hills (216 miles)  Bunny Hills Service hearing AUF rate case Docket No 100330 WS	-	3001	100101	IIIVaevo	7,0,00	
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Use reverse side for additional explanation

\*\* If capital please provide summary type

X Attach supporting documentation

FORM A 218 Rev 12-86

RECEIVED

SEP 23 2011

ACCCUINTS PAYABLE

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000465 of 000737

SPRINGHILL SUITES

SpringHill Suites by Marnott Gainesville

4155 Sw 40th Blvd Gainesville FI 32608 t(352) 376 8873

W Rendell		Room, 4I	- <u>-                                  </u>	112
		g godin ry Number		
1 - 35		anne si	Clerk	
Arrive 12Sep11	Time 10.30AM Depart 13Sept1 Time: 10.50AM Depart 13Sept1	Follo Ni	mber: 88041) Charges C	
		<b>运动员</b> 统	402.70	1000年2000年2000年2000年2000年200日
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13Sep11	Visa		11	14 81
15 75	Card # VIXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX			

Rewards Account # XXXXX4376 Year Rewards points/miles earned on your eligible earnings will be credited to your account Check your Rewards Account Statement or your online Statement for updated activity

We Want To Hear From Yould Go to Impadvisor com And Tell Us About Your Stay

Get all your hotel bills by amen by updating your Rewards Preferences Or ask the Front Desk to email your bill for this stay See Julianet Privacy Statement on Marriott com

AVF Rate Case

DK+ No 100330-WS

Gaines VIILE Service Hearing

Tz Renlett

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000466 of 000737





#### TO ACCOUNTING DEPARTMENT

PLEASE IS	SUE WIRE TO			VENDOR NO #	39075	_
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invoice No	-	SS12001794	-8			
Invoice Dat	le .	8/23/2011		Special Instru	ictions	
Invoice Du	e Date	9/23/2011				
Amount \$	*****	988 90		3.5	imited by Accounting on adherance may ca	
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	under 1			<del></del>		=
	A in the second contract of					-
					2222	
			TOTAL	788.90		

RECEIVED SEP 26 2011 **ACCOUNTS PAYABLE** 



450 N Galfelin Avenue P O Box 487 Uniontown PA 15401 1-800 METER IT 1 800 638 3748

	STOMER ORDER # 3 - 0000	SENSUS ORDER#	E NUMBER   INVOICE DATE			PAGE PAGE	1	
	0ATE SHIPPED 8/23/11	SHIPPED VIA FEDEX GRO	DUND			TER 2 %	MS 15 NET	30
REGION	SALESPERSON			SEND RE	MITTANCI	E TO		
031 LUTZ ROBERT S					USA 37125 BURGH,		5251-725	<b>.</b> 4

FEDERAL TAX | D # 51 0338883

BILL TO 655094

AQUA AMERICA INC ATTN DEBBIE SAVAGE 700 W SPROUL RD SPRINGFIELD PA 19064 SHIP TO 24

AQUA FLORIDA 510 HWY 466 - STE 204 LADY LAKE FL 32159

Seller hereby certifies that all goods covered by this invoice have been produced in compitance with all applicable requirements of Sections 6.7 and 12(e) of the Fair Labor Standards Act of 1938, as amended, and the regulations and orders of the U.S. Department of Labor Issued under Section 14 thereof

INE	WHSE	DESCRIPTION	ORDERED	SHIPPED	BACK ORDERED	UNIT PRICE	AMOUNT	
1	62	5191861661919A MEAS CHB 6 W2000 ECRWPIT 10000 MMP ASY 6WHL 3A REG SET @ 10,000G 25' SENSUS SUPPLIED ERT	3	j		988 9000	988 9	<b>∌</b> 0
- 1		SN 73,382 827						
		*************  * DISCOUNT OF 2 % ON MATERIAL ONLY  * PAYMENT MUST BE RECEIVED 15 DAYS FROM*  * INVOICE DATE TO QUALIFY  ***********************************						
	1	QUOTE 20501						
		AQUA PENNSYLVANIA ALWAYS GETS ECRWR ON PD ME'ALL REGISTER TO BE SET AT 100 GAL AND 10 CU NO BLACK BOX REQ'D COPY OF TEST RESULTS & INVOICES TO BE SENT TO LARRY DOYLE VIA EMAIL "LJDoyle@aquaamerica of the company of t	T			19 19 18		
		US DOLLARS SUB-TOTAL					988 5	9
						= =		
		DUE DATE 9/22/11			PLEASE	PAY	988 9	-

Docket No. 100330-WS

Rate Case Expense Exhibit SS-11, Pagee 000468 of 000737

				LEGA	L ADVERTISI	NG INVOICE AN	ID STATEME	<u>л</u>	minutenmental
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OIL		1.1	08/01/11-08/2	8/11		Tall -	033 04	368 592	530 _
d-	OrlandoSentinel.com	X	23] TOTAL AMOUNT DUE 343.25	-	*UNAPPLIED A	.00	DUE UF	ON RECE	IPT
· · · · · · · ·	PO BOX 100608 TLANTA GA 30384-0	608 F	CUPRENT NET AMOUNT	22	30 DAYS		60 DAYS		PL BO DAYS
TEL: 866/	536-2725 FED ID # OSCCUSTSERV19TRI	59-1103775	343.25		0.00		0.00		0.00
PAGE #   5	DILLING DATE B		ED ACCOUNT NAME AND ADDRESS	4	[9]		REMITTANCE AD	ORESS	
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BILLED ACC	OB/28/11 COUNT NUMBER DB5512 VIGLENT NUMBER	AQUA AMERICA 762 W LANCAS BRYN MAWR		102		FOR REMITTAN	ICE ADDRESS	SEE REVE	RSE SIDE.
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08/01/11-08/28/11

299 OS-111 (11/07) S111

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000469 of 000737

### **LEGEND**

The 25 elements of the Standard Advertising Invoice (SAI)

- BILLING PERIOD
   "FROM" "TO" DATES FOR THIS STATEMENT.
- 2. ADVERTISER/CLIENT NAME NAME OF ADVERTISER (IF AGENCY, CLIENT NAME).
- 3. TERMS OF PAYMENT WHEN PAYMENT IS DUE.
- 4. PAGE NUMBER PAGE NUMBER FOR MULTI PAGE STATEMENTS.
- 5. BILLING DATE
  DATE STATEMENT WAS PREPARED.
- 6. BILLED ACCOUNT NUMBER NEWSPAPER ACCOUNT NUMBER CORRESPONDING TO ELEMENT 8.
- 7. ADVERTISER/CLIENT NUMBER
  BILLED ACCOUNT NUMBER CORRESPONDING TO ELEMENT 2.
- 8. BILLED ACCOUNT NAME AND ADDRESS COMPANY RECEIVING INVOICE.
- REMITTANCE ADDRESS RETURN PAYMENT ADDRESS.
- DATE INSERTION DATE OF AD OR TRANSACTION DATE.
- 11. INVOICE NUMBER INVOICE NUMBER FOR EACH ITEM DETAILED ON THE INVOICE/STATEMENT.
- 12. DESCRIPTION, OTHER COMMENTS
- 13. PRODUCT/SERVICE CODE
- 14. OTHER CHARGES OR CREDIT
  ALL INFORMATION RELATING TO AD INCLUDING PURCHASE ORDER NUMBER.
  DETAIL OF ALL DISCOUNTS/CHARGES RELATING TO AD.

- 15. SAU SIZE STANDARD ADVERTISING UNIT AD SIZE (FOR CLASSIFIED, SINGLE INSERTION LINES).
- 16. BILLED UNITS

  MEASUREMENT OF AD (COLUMNS X DEPTH)

  (FOR CLASSIFIED: TOTAL LINES IN AD SCHEDULE).
- 17. TIMES RUN NUMBER OF INSERT DAYS FOR THIS AD.
- 18. RATE
  APPLICABLE NEWSPAPER ASSIGNED RATE PRIOR TO ANY DISCOUNTS OR CHARGES.
- 19. GROSS AMOUNT
  CALCULATION OF AD PRICING
  EXTENSION OF TOTAL BILLED AMOUNT AT APPLICABLE
  RATE BEFORE AGENCY COMMISSION AND ANY DISCOUNTS.
- 20. NET AMOUNT FINAL COST OF AD DUE FOR ADVERTISER (ELEMENT 2).
- 21. CURRENT NET AMOUNT DUE SUM OF ELEMENT 20.
- 22. 30/60/OVER 90/UNAPPLIED AMOUNT AGING OF PAST DUE BALANCES FOR ADVERTISER.
- 23. TOTAL AMOUNT DUE SUM OF ELEMENTS 21 AND 22.
- 24. NEWSPAPER REFERENCE NEWSPAPER'S INTERNAL DOCUMENT NUMBER.
- 25. ADVERTISER INFORMATION
  (1) BILLING PERIOD, (6) BILLED ACCOUNT,
  (7) ADVERTISER NUMBER, (2) ADVERTISER/CLIENT
  NAME

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000470 of 000737

Florida Public Notices: Search for Public and Legal Notices in FL newspapers

Page 1 of 1

Orlando Sentinei 08/16/2011 Miscellaneous Notices

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION NOTICE OF COMMISSION CUSTOMER SERVICE HEARINGS DOCKET NO. 100330-WS

Application for increase in water and wastewater rates in Alachua, Bravard, DaSoto, Hardee, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia and Washington Counties, Florida by Aqua Utilities | Florida, Inc. (Utility)

Date Issued: August 16, 201

Notice is hereby given that the Florida Public Service Commission will cold customer service hearings in the abovereferenced docket to consider the Utility's application for an increase in water and wastewater rates in Alachus, Brevard,
DeSoto, Hardee, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasce, Polk, Putnam, Seminole, Sumter, Volusia and
Washington counties, Florida. The purpose of the customer service hearings is to allow customers the opportunity to
comment on the Utility's proposed final rates or service. CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED
TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME BECAUST THE SERVICE HEARING MAY BE ADJOURNED
EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY.

Date and Time: September 1, 2011 at 10:00 a.m.
Place: Canterbury Retreat d.
Conference Center
1601 Alafaya Trail
Oviedo, FL 32768

#### PURPOSE AND PROCEDURE

At the hearing, customers will be given an opportunity to present testimeny and other evidence concerning the Utility's proposed rates, quality of service, and any and all issues in the case relating to the proposed changes in rates and changes. AGAIN, CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME SECAUSE THE SERVICE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY. All witnesses shall be subject to cross-examination at the conclusion of their testimony.

In accordance with the Americans with Disabilities Act, persons needing a special accommodation to participate at this proceeding should contact the Office of Commission Clerk no later than two days prior to the hearing at 1-800-955-8770 (Voice) or 1-800-955-8771 (TDD), Fiorida Relay Service.

#### EMERGENCY CANCELLATION OF HEARINGS

If settlement of the case or a named storm or other disaster requires cancellation(s) of the hearing(s), Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation(s) of the hearing(s) will also be provided on the Commission's website (<a href="http://www.psc.atate.fl.qs/">http://www.psc.atate.fl.qs/</a>) under the Hot Topica link found on the home page. Cancellation(s) can also be confirmed by calling the Office of the Gondral Counsel at 850-413-8199.

CSE1147716 08/16/2011

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000471 of 000737



Aqua Utilities Inc

3328 White Blossom Clermont, FL 34711

Barnes, Stacey

Quality Inn (FLB75)

1130 Motel Drive Chipley, FL 32428 (850) 638-3996 GM.FLB75@choicehotels.com Account: 196515704

Date: 9/16/11

Room: 106 LDB1

Arrival Date: 9/15/11

9/16/11 Departure Date:

9/15/11 3:36 PM Check In Time:

Check Out Time:

9/16/11 8:34 AM

Rewards Program ID:

You were checked out by:

tbeall.flb75

You were checked in by:

Jwilli.flb75

Total Balance Due:

0.00

Post Date	Description 4	ile" Con	ment		Amount
9/15/11	Room Charge	#10	Barnes, Stacey		70.00
9/15/11	State Tax				4.90
9/15/11	City / County Tax			10	2.10
9/16/11	Direct Bill				(77.00)

Folio Summary 9/15/11 - 9/16/11

Room Charge

State Tax

City / County Tax

Direct Bill

This rate is eligible for partner rewards. If this rate is changed, you may no longer be entitled to partner rewards.

70.00 4.90 2.10 (77.00)

Balance Due:

0.00

77,00 will be billed to: Account 600003 Aqua Utilitles Inc, 1100 Thomas Ave , Leesburg, FL 34748

ENTERED SEP 282011

9001-18610 M92358

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000472 of 000737



Quality Inn (FLB75)

033 04522 49

1130 Motel Drive Chipley, FL 32428 (850) 638-3996

GM.FLB75@choicehotels.com

Aqua Utilities Inc Householder, Harry 18835 5th St

x, x

Account: 196515439 Date: 9/16/11 Room: 220 LDB1

Arrival Date: 9/15/11 Departure Date: 9/16/11

9/15/11 5:32 PM Check In Time: 9/16/11 7:59 AM Check Out Time:

Rewards Program ID:

You were checked out by: tbeall.flb75 sjones.flb75 You were checked in by:

> Total Balance Due: 0.00

Post Date	Description	Compant,	Amount
9/15/11	Room Charge	#220 Householder, Harry	70.00
9/15/11	State Tax .		4.90
9/15/11	City / County Tax		2.10
9/16/11	Direct Bill	- 1	(77.00)

Folio Summary 9/15/11 - 9/16/11

Room Charge State Tax

City / County Tax

Direct Bill

This rate is eligible for partner rewards. If this rate is changed, you may no longer be entitled to partner rewards.

70.00 4.90 2.10 (77.00)0.00

Balance Due:

77.00 will be billed to: Account 600003 Aqua Utilities Inc, 1100 Thomas Ave , Leesburg, FL 34748

Harry: Room
Rate Case Kearing S

3227/ ENT

9001-186/01

ENTERED SEP 24 2011

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000473 of 000737



### Quality Inn (FLB75)

1130 Motel Drive

Chipley, FL 32428 (850) 638-3996

GM.FLB75@choicehotels.com

Account: 196515582

Date: 9/16/11

Room: 205 LDB1

Arrival Date: 9/15/11

9/16/11 Departure Date:

9/15/11 5:33 PM Check In Time: 9/16/11 7:54 AM Check Out Time:

Rewards Program ID:

You were checked out by:

tbeall.flb75 sjones.flb75 You were checked in by:

> Total Balance Due: 0.00

Aqua Utilities Inc Fox, Rick

Х

X, X

Post Date	Description ( )	Comment
9/15/11	Room Charge	#205 Fox, Rick 70.00
9/15/11	State Tax	4.90
9/15/11	City / County Tax	2.10
9/16/11	Direct Bill	(77.00)

Folio Summary 9/15/11 9/19/11

Room Charge

State Tax

City / County Tax

Direct Bill

This rate is eligible for partner rewards. If this rate is changed, you may no longer be entitled to partner rewards.

70.00

4.90

2.10 (77.00)

Balance Due:

0.00

77.00 will be billed to: Account 600003 Aqua Utilities Inc, 1100 Thomas Ave , Leesburg, FL 34748

ENTERED SEP 3 0 2011

3227/ 9001-18610/ M9235-8

#### **Order Confirmation** Ad Order Number Customer Payor Customer PO Number 0001435487 Aqua America, Aqua America, Notice of Hearing Ordered By Sales Rep. **Customer Account** Payor Account Gretchen gvanderb 6106451175AQUA 6106451175AQUA Customer Fax Order Taker Customer Address Payor Address gvanderb 762 West Lancaster Avenue 762 West Lancaster Avenue BRYN MAWR PA 19010 USA BRYN MAWR PA 19010 USA Customer EMail Order Source Walk In Customer Phone Payor Phone (610)645-1175 (610)645-1175 Special Pricing None

Ad Order Notes

Tear Sheets **Proofs Affidavits** Blind Box Promo Type Materials 0 Ω 0 No Promo

Invoice Text Notice of Hearing

> **Net Amount** Tax Amount Total Amoun Payment Method Payment Amount Amount Due \$351.90 \$0.00 \$351.90 Fredit Card - Visa: 156: \$351.90 \$0.00

Ad Number Ad Type Ad Size **Production Method Production Notes** Color 0001435487-0' Legal Liner : 1.0 X 153 Li AdBooker <NONE>

External Ad Number Ad Attributes Ad Released

Pick Up

**Product Information** Placement/Classification Run Dates # Inserts Cost Run Schedule Invoice Text Sort Text The News-Press::Classified 1001-1099 Legals 8/15/2011 \$351.90

1

Before the Florida Public Service Commiss BEFORETHEFLORIDAPUBLICSERVICE(

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000475 of 000737

### PALM BEACH NEWSPAPERS, INC.

The Palm Beach Post

2751 S. Dixie Hwy., West Palm Beach, FL 33405

Phone: (561) 820-3106

Fax: (561) 820-4340

FED ID # 58-1633719 legals@pbpost.com

### **Legal Advertising Invoice**

Account #

Ad#

6186129

Description:

Not: Public Service Commission Services Hearings

Size:

7 "

Amount:

\$288.96 (pd by credit card)

Published:

August 12, 2011

Aqua America Gretchen Toner 762 W. Lancaster Avenue Bryn Mawr, PA 19010



### Payment Receipt

### Thursday, August 11, 2011

Transaction Type: Payment

Ad Number: 0003080019

Apply to Current Order: No

Payment Method: Credit Debit Card

Bad Debt: -

Credit Card Number:

Credit Card Expire Date: March 2012

Payment Amount: \$81.75

Amount Due: \$0.00

Reference Number: 064994

Charge to Company: FPG

Category: Classified

Credit to Transaction Number:

Invoice Text:

Invoice Notes:

Customer Type: Commercial

Customer Category: Retail PREPRINTS

Customer Status: Active

Customer Group: Local

Customer Trade: UT: Utilities

Account Number: 1354411

Phone Number: 6106451175

Company / Individual: Company

Customer Name: AQUA AMERICA, INC.

Customer Address: 762 WEST LANCASTER AVENUE

BRYN MAWR, PA 19010 USA

Check Number: Routing Number:

		Invoice Number Invoice Da		Page
		7-626 87446 Sep 13 20	11 1093 1032 8	6 of 12
racking ID 797	7483691765 continued			
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edEx Use	0000000000/0001486/_	Total Charge	USD	\$14.33
Distance Breed FedEx has audite	FedEx has applied a fuel surcharge of Pricing Zona 2 ad this shipment for correct parkages	Cust Ref (AAVIN-14000)  Ref #3, 14 14000 - 7 7 5 3 7 1 1550 / to this shipment  weight and service Any changes made are reflected in the invikaging type (herefore FedEx Envelope was rated as FedEx Pak		
Automation	INET	Sender	Recipient	
Tracking ID	797485684571	Dennis Capella	Allen Mason	ii Jai
Service Type	FedEx Priority Overnight	Aqua	Carroll Engineering Corporatio	1 - 1
Package Type	FedEx Pak	762 W Lancaster Avenue	949 EASTON RD	198
Zone	02	BRYN MAWR PA 19010 US	WARRINGTON PA 18976 US	
Packages	1 5			#1
Rated Weight	10 lbs 05 kgs			
Delwered	Sep 07 2011 11 19	Transportation Charge		21 30
Svc Area	A2	Discount		11 29
Signed by	G SHULMEYER	Fuel Surcharge		1 55
FedEx Use	000000000/0001486/_	Total Charge	USD	\$11 58
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Proked up Sep	96 Z011	Cust Rel 3031 426930	Ref.#2	
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Fuel Surcharge Distance Based	FedEx has applied a fuel surcharge of Pricing Zone 6	f 15 50 ' to this shipmer"		
Automation	INET	Sender	<u>Recipient</u>	
Tracking ID	797486547342	Thomas Gittelman	Ted Kilpatrick	
Service Type	FedEx 2Day	Agus	NTMWÜ	
Package Type	Customer Packaging	782 W Lancaster Ave	505 E BROWN ST	
Zona	06	BRYN MAWR PA 19010 US	WYLIE TX 75098 US	
Packages	1			
Rated Weight	50lbs 23kgs	Transportation Charge		29 20
Declared Value	USD 500	Additional Handling Charge Package		8 00
Delivered	Sep 08 2011 12 41	Declared Value Charge		0 00
Svc Area	A2	Fuel Surcharge		2 27
Signed by	TTURNER	Discount		13 54
FødEx Usø	000000000/0006068/_	Total Charge	USO	\$24 93
Picked up Sep		Cust Ref 33 9001 186101 M92358 1	Ref.#2	
	FedEx has applied a fuel surcharge o	Ref #3-11-315 115 FO / In this shipment		
Distance Based	Pricing Zone 5			
Automation	INET	<u>Sender</u>	Recipient	
Tracking ID	797487226011	Kelly Ann Burns	Bruce May/Jennifer Gillis	
Service Type	FedEx Standard Overnight	Aqua	Holland & Knight	
Package Type	FedEx Envelops	762 West Lancaster Avenue	315 S CALHOUN ST	
Zone	05	BRYN MAWR PA 19010 US	TALLAHASSEE FL 32301 US	1
Packages	1			
Rated Weight	N/A			/
Delivered	Sep 07 2011 11 06	Transportation Charge		24 35
Svc Area	A2	Discount		12 91
Signed by	E ALLEN	Fuel Surcharge		177
FedEx Use	000000000/0000233/_	Total Charge	USD	\$13 21
	: <del>-</del>	=		
				\ \ \ \ \ \ \ \ -
	2:			\$ 13

		Invoice Number   Invoice D	ate Account Number	Page
		7 612 18056 Aug 30 20		4 of 11
- FedEx Expr	ess Shipment Detail E	By Payor Type (Original)		
Picked up Aug	•	Cust Ref. 15 2320 105030 -/	Ref.#2 15900300661	
Payor Shipper	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Rel #3.		
Fuel Surcharge Distance Based	FedEx has apphed a fuel surcharge Pricing Zone 2 ed to Recipient Address - Release Ai			
Automation	INET	Sender	Recipient	100
Tracking ID	795100487108	Patricia Burroughs	Paul Catenia	
Service Type	FedEx Priority Overnight	Адив	Rel Tek LLC	
Package Type	FedEx Envelope	762 W Lancaster Avenue	1314 OXMEAD RD	
Zane	02	BRYN MAWR PA 19010 US	BURLINGTON NJ 08016 US	\$ 1 8 W
Packages	1	_		17.00
Rated Weight	N/A	Transportation Charge		17 85 1 57
Delivered	Aug 22 2011 08 50	Fuel Surcharge		2 75
Svc Area	A2	Residential Delivery		9 46
Signed by FedEx Use	see above 000000000/0000186/02	Discount Total Charge	USD	\$12.81
Picked up Aug	19 2011	Cust Ref (AVVIV 14600)	Ref.#2	w   z
Payor Shipper		Ref#3 14 14000 67583/		V I
Fuel Surcharge Distance Based	FedEx has applied a luel surcharge Pricing Zone 2	of 15 00 / to this shipment		
Automation	INET	Sender	Recipient	
Tracking 1D	795100607860	Dennis Capella	Douglas A Hein Business Mana	
Service Type	FedEx Priority Overnight	Aqua	Coolbaugh Township	
Package Type	FedEx Pak	762 W Lancaster Avenue	5550 Memorial Boulevard	
Zone	02	BRYN MAWR PA 19010 US	TOBYHANNA PA 18466 US	
Packages	1			21 30
Rated Weight	1 0 lbs 0 5 kgs	Transportation Charge		1 78
Delivered	Aug 22 2011 09 28	Fuel Surchargo DAS Extended Comm		1 85
Svc Area Signed by	AM S TIGUE	Discount		11 29
FedEx Use	0000000000/0001486/_	Total Charge	USD	\$13 64
Picked up Aug		Cust Ref 33 9001 186101 M92358	Ref_#2	
Payor Shipper		Ref #3:11*514-		
Fuel Surcharge Distance Based	FedEx has applied a fuel surcharge Pricing Zona 5	of 15 00 ' to this shipment		
Automation	INET	Sender	Recipient	
Tracking ID	795113501241	Kelly Ann Burns	Bruce May	
Service Type	FedEx 2Day	Aqua	Holland & Knight	
Package Type	FedEx Envelope	762 West Lancaster Avenue	315 S CALHOUN ST	
Zone	05	BRYN MAWR PA 19010 US	TALLAHASSEE FL 32301 US	6
Packages	1			
Rated Weight	N/A	T		1370
Delivered	Aug 26 2011 13 29	Transportation Charge		658
Svc Area Signed by	A2 E ALLEN	Discount Fuel Surcharge		107
FedEx Use	00000000000001111/_	Total Charge	USD	\$8 19
Picked up Aug Payer Shipper		Cust Ref 15 900 775831 V Ref #3 - <del>15 000</del>	Ref#2	
	FedEx has applied a fuel surcharge			
Automation	INET	Sender	Recipient	
Tracking ID	797447290119	Sendra Super	DMR REPORTING	
Service Type	FedEx Standard Overnight	Aqua	PA DEPT OF ENVIRONMENTAL PROTE	
Package Type	FedEx Envelope	762 West Lancaster Avenue	2 EAST MAIN STREET	
Zone	02	BRYN MAWR PA 19010 US	NORRISTOWN PA 19401 US	
Packages	1			
Rated Weight	N/A			45.50
Dekvered	Aug 25 2011 09 07	Transportation Charge		15 50
Continued on n	ext page			

Date Issued: August 15, 2011

Notice is hereby ofven that the Florida Public Service Commission will hold customer service reorings in the above-referenced checket to consider the Utility's application for an increase in water and wastewater rates in Alachia, Brewind, DeSoto, Hardee, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Samter, Volusia and Washington countles, Florida. The purpose of the customer service hearings is to allow customer service hearings is to allow customer opportunity of the Commission of the Control of the Commission 
ate and Time:

August 31, 2011 at 10 a.m. Highlands County Administration Building Board Chambers (Room B104) 600 South Commerce Avenue Sebring, Florida 33870

the hearing, customers will be given prortunity to present centimony and out with the proposed care to the propose

ccordance with the Americans with Disabilities persons needing a special accommodation teleplate at this proceeding should contact the cof Contribusion Clerk no later than five day or to the lienting at 1,800,955,8770 (Voice) co,955,8771 (TDD), Fiorida Relay Service.

### Highlands Today and The Tampa Tribune

**Published Daily** 

Sebring, Highlands County, Florida

State of Florida County of Highlands

}SS

Before the undersigned authority personally appeared C. Pugh, who on oath says that she is the Advertising Billing Analyst of Highlands Today & The Tampa Tribune, daily newspapers published at Sebring in Highlands County, Florida, that the attached copy of advertisement being a

> IN THE Highlands Today Legal Ads

In the matter of

Legal Notices

was published in said newspaper in the issues of

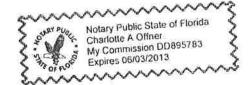
08/15/2011

Affiant further says that the said Highlands Today & The Tampa Tribune are newspapers published at Sebring in said Highlands County, Florida, and that the said newspapers have heretofore been continuously published in said Highlands County, Florida, each day and have been entered as second class mail matter at the post office in Sebring, in said Highlands County, Flòrida for a period of one year next preceding the first publication of the attached copy of advertisement; and affiant further says that she has neither paid nor promised any person, this advertisement for publication in the said newspaper.

Sworn to and subscribed by me, this 15 day of Aug A.D. 2011

Personally Known or Produced Identification

Type of Identification Produced



Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000480 of 000737

### The Gaineswill Sun CLASSIFIED ADVERTISING

2700 SW 13th Street, Gainesville, FL 32608 352-372-4222 fax 352-338-3131

#### **CLASSIFIED ADVERTISING RECEIPT**

GNV LEGAL ACCOUNT KEN BLAKE 2700 SW 13TH STREET

Gainesville, FL 32608

Account: 661188

Phone: (352)374-5017

P.O. #: AquaAmeric Ad Taken By: G046

Receipt printed: 08/23/2011

Order Number	Class Number	Start Run	End Run	Run Times	Lines	Description
A000711033	0001	08-26-11	08-26-11	2	95	Before the Florida Public Service Commission Notice of Commission Customer Service Hearings Docket No. 100330-WS Application for increase in water and wastewater rates in Alachua, Brevard, DeSoto, Hardee, Highlands, Lake, Lee, Marion, Orange, Palm Bea

Payment Detail	Pay Date	Туре	Card or Check #	Card	Ехр	Amount
Current Payment	08/23/2011	CARD	xxxxxxxxxxx1565	VI	03/12	\$ 221.20
Order Price						\$ 221.20
Total Payments						\$ 221.20
Balance					=	\$ 0.00

### The Gainesville Sun

Classified: (352) 372-4222 or 1-800-622-5327 Credit: (352) 867-4010 http://www.gainsvillesun.com

Fixellanias and

The Gainesville Sun's Copy

GNV LEGAL ACCOUNT KEN BLAKE 2700 SW 13TH STREET

Gainesville, FL 32608

Account: 661188

Phone: (352)374-5017 P.O. #: AquaAmeric

Ad Taken By: G046

Receipt printed: 08/23/2011

Order	Class	Start	End	Run		
Number	Number	Run	Run	Times	Lines	Description
A000711033	0001	08-26-11	08-26-11	2	95	Before the Florida Public Service Commission Notice of Commission Customer Service Hearings Docket No. 100330-WS Application for increase in water and wastewater rates in Alachua, Brevard, DeSoto, Hardee, Highlands, Lake, Lee, Marion, Orange, Palm Bea

Payment Detail	Pay Date	Туре	Card or Check #	Card	Exp	Amount
Current Payment	08/23/2011	CARD	xxxxxxxxxxx1565	VI	03/12	\$ 221.20
Order Price						\$ 221.20
Total Payments					: <del>*</del> 0	\$ 221.20

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000481 of 000737

#### Toner, Gretchen M.

From: reservations@email-usairways.com

Sent: Monday, August 22, 2011 5:35 PM

To: Toner, Gretchen M. Subject: Your US Airways flight



Your reservation

Book travel

Travel lools

**Dividend Miles** 

Specials

**US Airways Vacations** 

Confirmation code: A0ZR90

Date issued: Monday, August 22, 2011

New baggage policy



**Passengers** 

Passenger name

Frequent flyer # (Airline)

Ticket number

Special needs

Gretchen Marie Toner

03724424912235



Earn US Airways **Dividend Miles** on every rental.



Trip details



Download to Outlook

Depart: Philadelphia, PA (PHL) Orlando, FL (MCO)

Date: Wednesday, August 31, 2011

Status: Active

Flight #/ Carrier

Depart

Arrive

Travel time Meal

Aircraft

Cabin

Seats

14F

11:34 AM PHL 02:00 PM MCO 2h 26m

None

A320

Coach

Return: Orlando, FL (MCO) Philadelphia, PA (PHL)

Date: Friday, September 02, 2011

Status: Active

Flight #/ Carrier

Depart

Arrive

Travel time Meal

Aircraft

Cabin

Seats

Docket No. 100330-WS Rate Case Expense Page 2 of 3 Exhibit SS-11, Pagee 000482 of 000737

1250 墨 念

12:00 PM MCO 02:26 PM PHL 2h 26m

Unknown

A321

Coach

20B

**US Airways** 

Wi-Fi on board (\$) Provided by Gogo™ Inflight Internet







Total travel cost (1 passengers)

1 Adult Taxes + fees \$238.14 USD \$39.26 USD

Fare total

\$277.40 USD Non-refundable

Total

\$277.40 USD

Charged to Gretchen M. Toner \*\*\*\*\*\*\*\*\*1565 (Visa)

Estimated Dividend Miles earned per member: 1,722 miles

Helpful links

Manage your reservation

Join Dividend Miles

Airport information

Baggage policies

TSA regulations

Seated in an exit row? Read about checking in.





#### **Terms & conditions**

- Ticket is non-transferable.
- Ticket is non-refundable.
- Unused tickets must be cancelled on the date of departure to retain value.
- Any change to this reservation, including flights, dates, or cities, is subject to a fee per passenger (according to the rules of the original fare). The new itinerary will be priced at the lowest available published fare at the time of change, which may result in a fare increase.
- Ticket expires one year from original date of issue. Unflown value expires one year from original date of issue.
- Read more about all US Airways taxes and fees.
- You have 24 hours to cancel your reservation without penalty. Read how.
- Checked baggage fees may apply.
- Air transportation on US Airways is subject to the US Airways Contract of Carriage. View this document in PDF
- Security regulations may require us to disclose to government agencies the data you provide to us in connection with this reservation.

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000483 of 000737

# Advertising Receipt

Palatka Daily News

P.O. Box 777 Palatka, FL 32178-0777 Phone: (386) 312-5200 Fax: (386) 312-5209

Gretchen Toner Aqua America, Inc 762 West Lancaster Avenue BRYN MAWR, PA 19010

Cust#:

05101572-000

Ad#:

05515290

Phone:

(610)645-1175

Date:

08/25/11

Ad taker:

vic

Salesperson:

Classification:

0360

Description	Start	Stop	Ins.	Cost/Day	Surcharges	Total
01 Palatka Daily News Affidavit	08/26/11	08/26/11	1	148.50		148.50 2.50
Payment Reference:					Total:	151.00
					Tax:	0.00
Before the Florida Public Service Commi	ssion				Net:	151.00
Notice of Commission Customer Service Hearings	001011				Prepaid:	151.00
Docket No. 100330-WS					Total Due	0.00

Application for increase in water and wastewater rates in Alachua, Brevard, DeSoto, Hardee, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia and Washington Counties, Florida by Aqua Utilities Florida, Inc. (Utility)

Date Issued: August 26, 2011

Notice is hereby given that the Florida Public Service Commission will hold customer service hearings in the above-referenced docket to consider the Utility's application for an increase in

Fe rate waries

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000484 of 000737

Page

**Order Number** 

PO Number

Customer

Contact

Address1

Address2

City St Zip

Credit Card

Printed By

Entered By

Phone

Fax

1 of 3 09

34175463

Gretchen

Legals

09/30/2011 08:21:11

33856738 Aqua America, Inc.

762 West Lancaster Avenue

Bryn Mawr PA 19010

(610) 645-1175

Lynda Speights

Ad Number Ad Key

Ad Key Salesperson :

Publication Section

Sub Section Category Dates Run

Days Size Words

> Ad Rate Ad Price Amount Paid

Amount Due 35338 PUBLIC NOTICE Before the Florida Public S

34424369

35 - Lynda Speights The News Herald Classified 2006 Classified 2006 1100 Legal Advertising 09/01/2011-09/01/2011

1 x 15.37, 144 lines

Legals Rate 186.44 186.44 -0.00

Keywords Notes Zones

35338 PUBLIC NOTICE

Before the Florida
Public Service Commission Notice of Commission Customer
Service Hearings

Docket No. 100330-WS

Application for Increase in water and wastewater rates in Alachua, Brevard. DeSoto. Hardee, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia and Washington Counties, Florida by Aqua Utilitles Florida, Inc. (Utility)

Date Issued: September 1, 2011

Notice is hereby given

that the Florida Public Service Commission will hold customer service hearings in the above-referenced docket to consider the Utility's application for an increase in water and wastewater rates in Alachua, Brevard, DeSoto, Hardee, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco. Polk, Putnam, Seminole, Sumter, Volusia and Washington countles, Florida. The purpose of the customer service hearings is to allow customers the opportunity to comment on the Utility's proposed final rates or service. CUS-TOMERS WHO WISH TO PRESENT TESTI-MONY ARE URGED TO



Florida rate hearing legal ad

Docket No. 100330-WS
Rate Case Expense Page 1 of 2
Exhibit SS-11, Pagee 000485 of 000737

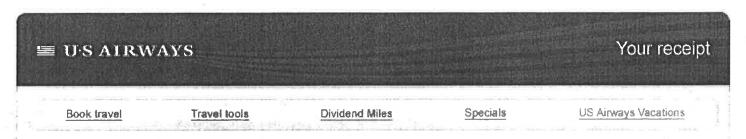
#### Toner, Gretchen M.

From: reservations@email-usairways.com

Sent: Tuesday, August 30, 2011 1:52 PM

To: Toner, Gretchen M.

Subject: US Airways checked baggage confirmation



### Baggage

Here's a receipt for this portion of your trip. If you're traveling roundtrip, we'll prompt you to pay for bags when you check in for your return flight.

#### Confirmation code: A0ZR90

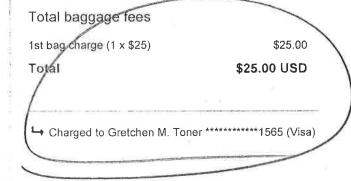
Depart: Philadelphia, PA (PHL) • Orlando, FL (MCO)

Date: Wednesday, August 31, 2011

Flight #/Carrier Depart Arrive Travel time Meal Aircraft Cabin Seats

1585 = 11:34 AM PHL 02:00 PM MCO 2h 26m Unknown A320 Coach 14F





#### Terms & conditions

Baggage charges are non-refundable.

Baggage fees apply to travel on US Airways and US Airways Express flights.

Once you complete your purchase, you will have to pay for any additional checked bags at the airport.

There is an additional \$2 fee for curbside check-in at the airport. For more information, please read our <u>baggage policies</u>.

If US Airways cancels your flight or you are denied boarding on an oversold flight, and if therefore you are unable to use the baggage fee for which you have already paid, US Airways will refund the unused baggage fee. If you have any questions about the refund of your unused baggage fee, please contact a US Airways customer service agent at the airport or call our Reservations Center at 800-428-4322.

#### ZAZA CUBAN COFFEE CAFE

\*\*\* COPY \*\*\*

ORDER # 01278

12oz AuLAITE 2.10

TAKE-OUT

SUBTOTAL \$ 2.10 TAX 1 \$ 0.14 TAX INCLUDED \$ 0.14 TOTAL \$ 2.24

AMOUNT: \$

2.24

VISACHARGE 4

ACCOUNT# :XXXXXXXXXXXXX1565

EXP. DATE :03/12

AUTH# :053920

SIGN:

GRETCHEN M TONER

I hereby approve all charges, and by signing this document have agreed to the charges, and full payment of these charges for which I am billed.

#### CUSTOMER COPY

0293 STA# 1 STATION 1 SEP.02,2011 #019 Rodriguez Gi 09:25

THANK YOU!

Flore marin to

Docket No. 100330-WS Rate Case Expense Exhibit 等外界 Pagee 000486 of 000737

> RR 598109120 GRETCHEN TONER

VEHICLE: 01398 / 5085493 11VE5X LIC: FL R620AD

CDP: 57379 - AQUA AMERICA INC

RES: F21500729F7 / TMDD / B COMPLETED BY: 0948 / FLORL16 RENTED: ORLANDO INTL AIRPORT RENTAL: 08/31/11 15:14 RETURN: 09/02/11 08:41 RETURNED: ORLANDO INTL AP

PLAN IN: TMDD RATE CLASS: B
PLAN OUT: TMDD

MILES IN: 18769 TR-X MILES MILES OUT: 18726 MILES ALLOWED MILES DRIVEN: 43 MILES CHARGED

2@\$ 28.96 / DAY 57 92 SUBTOTAL 1 57.92 DISCOUNT -5 % 2.90 SUBTOTAL 2 T\$ 55.02 CONCESSION FEE RECOVERY 9.79 T\$ VEHICLE LICENSING COST RECOVERY T\$ LDW LIS .77 ADDITIONAL CHARGES\* 25.98 DECLINED **DECLINED** 

PAI, PEC DECLINED
FUEL & SVC \$ .332/MI \$ 9.29/GL T\$
FLA SURCHG\* T\$
ENERGY SURCHARGE T\$

TAX 6.500% ON 115.93
NET DUE
PAID BY VISA XXXXXXXXXXXXX1565

\* ADDITIONAL CHARGES
NEVERLOST . \$12.99 DY/90.93 WK

Hertz.

Hertz

HOW WAS YOUR EXPERIENCE? WE'D LIKE YOUR FEEDBACK.

- 1) Call 1-800-278-1595, or Visit WWW.HERTZSURVEY.COM
- 2) Enter Access Code: 01324
- 3) Take Brief 4 Question Survey

QUESTION? Visit WWW.HERTZ.COM or Call 1-800-654-4173

THANK YOU FOR RENTING FROM

#02

14.28

9.06

1.03

7.59

123.48

Areas USA Ruby Tuesday Orlando Int'l Airport CHECK: 6599 402/1 TABLE: SERVER: 1112 Mikey DATE: 02SEP'11 10:51AM CARD TYPE: VISA ACCT #: XXXXXXXXXXXX1565 EXP DATE: XX/XXAUTH CODE: 038807 RESEARCH: 124514611419 GRETCHEN M TONER SUBTOTAL:

02 GRATUITY:\_ SIGNATURE:

SIGNED COPY TO MERCHANT

Finte marinas

Docket No. 100330-WS Rate Case Expense

Exhibit SS-11, Pagee 000487 of 000737

CHILI'S ORLANDO INT'L AIRPORT CHECK: 4152 123/1 TABLE: 4110 Donna SERVER:

DATE: AUG31'11 3:03PM CARD TYPE: VISA ΑO

ACCT #: XXXXXXXXXXXX1565

EXP DATE: XX/XXAUTH CODE: 069355

12.98 TOTAL: TIP:

TOTAL:

HMSHOST

I AGREE TO PAY THE ABOVE AMOUNT IN ACCORDANCE WITH THE CARD ISSUER'S AGREEMENT. THANK YOU!

rate maring

34.50 FeeComputer Number: : 7
Entry Time: 8/31/2011 9:41 AM
Exit Time: 9/2/2011 3:11 PM
Duration: 2d 5h 30m Receipt #: 0000000000009524 Non-resetable tr #: 9729 PreFlight PreFlight Philadelphia Ticket Number: 56972 Tran: 9136

31.50 ₩ ₩  $\overline{\times}$ Regular Outdoor AAA Outdoor \$1 Off Visa Last 4 Digits: Total:

Check 288 Brittney S. Guests 1 Small Coffee Le Bus Philadelphia 8/31/201 19:06 AM 1.75

Receipt

913607090215112011

Approval 094965 CHANGE DUE

0.00

Acct. XXXXXXXXXXXXXX1565

0b: 1

Tax Subtotal

0.14 1.75

Thank You!

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000488 of 000737

Docket No. 100330-WS Rate Case Expense Page 1 of 2 Exhibit SS-11, Pagee 000489 of 000737

#### Toner, Gretchen M.

From:

reservations@email-usairways.com

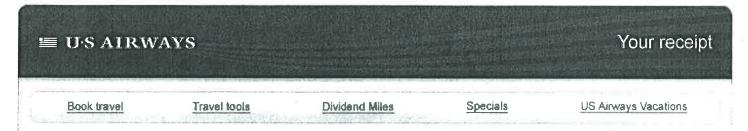
Sent:

Friday, September 02, 2011 6:46 AM

To:

Toner, Gretchen M.

Subject: US Airways checked baggage confirmation



### Baggage

Here's a receipt for this portion of your trip. If you're traveling roundtrip, we'll prompt you to pay for bags when you check in for your return flight.

Confirmation code: A0ZR90



Depart: Orlando, FL (MCO) Philadelphia, PA (PHL)

Date: Friday, September 02, 2011

Flight #/Carrier

Depart

Arrive

Travel time

Meal

Aircraft

Cabin

Seats

1250 臺 🕏

12:00 PM MCO

02:26 PM PHL

2h 26m

Unknown

A321

Coach

20B



**US** Airways

Wi-Fi on board (\$) Provided by Gogo™ Inflight Internet

Total baggage fees

1st bag charge (1 x \$25)

Total





#### Terms & conditions

1

- Baggage charges are non-refundable.

Baggage fees apply to travel on US Airways and US Airways Express

Once you complete your purchase, you will have to pay for any additional checked bags at the airport.

There is an additional \$2 fee for curbside check-in at the airport. For more information, please read our baggage policies

If US Airways cancels your flight or you are denied boarding on an oversold flight, and if therefore you are unable to use the baggage fee for which you have already paid, US Airways will refund the unused baggage fee, If you have any questions about the refund of your unused baggage fee, please contact a US Airways customer service agent at the airport or call our Reservations Center at 800-428-4322

From:

#988 P.001/001

10 Rante/20 se Expense Exhibit SS-11, Pagee 000490 of 000737



TownePlace Suites by Marriott Orlando East Ucf

11801 High Tech Ave | Orlando, FL 32817 phone 407.243.6100

Docket No. 100330-WS

Gretchen Toner

1327 Richards Alley

Wilmington DE 19806

Aqua America

room: 219

room type: UHOZ

number of guests: 1

rate: \$107.10

arrive: 31Aug11	time: 04:16PM depart: 025ep11 tim	e: 08:03AM	folia number: 56916	
Date	Description	Charges	Credits	
31Aug11 31Aug11 31Aug11 01Sep11 01Sep11 01Sep11 02Sep11	rm chg stdo t1 transient occupancy sales tax state occupancy tax rm chg stdo t1 transient occupancy sales tax state occupancy tax Visa card #: VIXXXXXXXXXXXXX1565/XXXX amount: 240.98 auth: 092634 signature on file this card was electronically swiped on 31aug11	107.10 6.96 6.43 107.10 6.96 6.43	240.98	
	balance:	0.00		

As a Rewards Member, you could have earned points toward your free dream vacation today. Start earning points and elite status, plus enjoy exclusive member offers. Enroll today at the front desk.

Want your final hotel bill by email? Just ask the Front Desk! See "Internet Privacy Statement" on Marriott.com.

Chulvara Custamel hearing



#### theledger.com

300 West Lime St., Lakeland FL 33815 Classified Advertising: (863) 802-7355

Fax Number: (863) 802-7814

East Polk bureau: 455 Sixth St. NW, Winter Haven FL 33881 Four Corners bureau: 9 S. C St., Haines City FL 33844

AQUA AMERICA INC GRETCHEN TONER 762 WEST LANCASTER AVE

Bryn Mawr, PA 19010

Account: L266836

Phone: (610)645-1175

P.O. #:

Ad Taken By:

L060

Receipt printed:

09/30/2011

Order Number	Class Number	Start Run	End Run	Run Times	Lines	Description
L060G0DUPZ	0001	09-22-11	09-22-11	2	87	Before the Florida Public Service Commission Notice of Commission Customer Service Hearings Docket No. 100330-WS Application for increase in water and wastewater rates in Alachua, Brevard, DeSoto, Hardee, Highlands, Lake, Lee, Marion, Orange, Palm Bea

Payment Detail	Pay Date	Туре	Card or Check #	Card	Ехр	Amount
Current Payment	09/19/2011	CARD	xxxxxxxxxxxx1565	VI	03/12	\$ 401.57
Order Price						\$ 401.57
Total Payments	8				(*)	\$ 401.57
Balance					S=3	\$ 0.00

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000491 of 000737

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000492 of 000737

1740.03 BUF



INVOICE DATE	CUSTOMER	SUMMARY INVOICE
7/31/10	NYC 1000186	8016135487
PLEASE PAY BY	TERMS	AMOUNT DUE
8/30/10	Net 30 Days	6,860.59

## INVOICE

Bill to Account: 1005225

Staples Advantage

Federal ID #:04-3390816

AQUA PENNSYLVANIA COLLEEN MCLEER 762 W LANCASTER AVE BRYN MAWR, PA 19010

RECEIVED

AUG 1 9 2010

ACCOUNTS PAYABLE

Remittance Page of Summary Invoice

Customer Service inquiries # 800-225-1884 Invoice Payment Inquiries 888-753-4107 Make checks payable to Staples Advantage, Dept NY PO Box 415256, Boston MA 02241-5256

0013102 0005528-0000002

TO ENSURE PROPER CREDIT, TEAR OFF AND RETURN THIS PORTION WITH YOUR PAYMENT

Customer Service inquiries # 800-225-1884

Invoice Payment Inquiries 888-753-4107

STAPLES

//31/10	NYC 1000186	8016135487
PLEASE PAY B	Y TERMS	AMOUNT DUE
8/30/10	Net 30 Days	6.860.59
PLEASE ENTER	AMOUNT PAID	#686D:50

Please send payment to:

Staples Advantage Dept NY PO Box 415256 Boston, MA 02241-5256

NYCARILIBSUAZOOOLALOST



INVOICE DATE	CUSTOMER	SUMMARY INVOICE
7/31/10	NYC 1000186	8016135487
PLEASE PAY BY	TERMS	AMOUNT DUE
8/30/10	Net 30 Days	6,860.59

## INVOICE SUMMARY

Staples Advantage

Federal ID #:04-3390816

AQUA PENNSYLVANIA COLLEEN MCLEER 762 W LANCASTER AVE BRYN MAWR, PA 19010

Bill to Account: 1005225

	OWEN SER	INVOICE:	NET I	FIGS TAX NISC	/FREIGH	TOTAL
1370 - 67 581 9	0097058072-000-001	3140187084	26.09	1.56	0.0	27 65
2820 675819	0097202520-000-001	3140187086	83.79	5.03	0.0	88.82
900 - 675819 PSC MI UTIL	0097296876-000-001	3140187088	19.81	1.19	.00	21:00
11.411.675819 PSC ALL WITTL	0097340690-000-001	3140187090	9.30	5.6	- 00	9.86
330-675817 SUBTOTAL	0097383466.000-001	3140187092	33.76 172.75	10.37	.00	183.12
CUSTOMER SERVICE 304-675819 CUSTOMER SERVICE 304-675819	7064450315-000-001 7064450315-001	3140187093 3140187095	148.16 1.90CR	8.89 11CR	.00	157.05 2.01CR
CUSTOMER SERVICE 204-615819 CUSTOMER SERVICE 204-615819 CUSTOMER SERVICE 204-615819	7064450315-001-002 7064450524-000-001 7064451946-000-001	3140187097 -3140187099 -3140187100	10.54GR 311.96 37.19	.63CR 18.72 2.23	. 00 . 00 . 00	11 17 CR 330 68 39 42
CUSTOMER SERVICE CUSTOMER SERVICE SUBTOTAL CUSTOMER SERVICE	7064451346-000-002 7064451346-002-001	3140187102 3140187104	63.71 12.99CR <b>535.5</b> 9	3.82 .78CR 32_14	.00	67.53 18.77CR 567.73
JIM MEYER SUBTOTAL JIM MEYER 11-600-615819	0096732409-000-001	3140197106	157.50 157.50	9.45 9.45	.00	166.95 166.95
(11410 675819 11 410 675819 . SUBTOTAL 11 410 675819	7064328462-000-001 7064669071-000-001	8140187107 8140187108	77.42 190.48 267.90	3.55 11.43 14.98	00 00 .00	80.97 201.91 282.88
11.312.675819 PSC ALL UTILITI	7064136889-000-004	3140187110	80.99	4.86	σο	(85.85

For billing inquiries call 888-753-4107 For order Inquiries call 800-225-1884

Make checks payable to Staples Advantage, Dept NY PO Box 415256, Boston MA 02241-5256

Page: 1



INVOICE DATE	CUSTOMER	SUMMARY INVOICE
7/31/10	NYC 1000186 ·	8016135487
PLEASE PAY BY	TERMS	AMOUNT DUE
8/30/10	Net 30 Days	6,860.59

Page: 2

## INVOICE SUMMARY

Federal ID #:04-3390816 Staples Advantage 4.86 .00 85.85 80.99 81.26 . 96.14 7064776872-000-001 8140187112 4.98 11-311-675819 PSC ALL UTILITI 69,99 . 00 74.19 711-311-875819 PSC ALL UTILITE -----7064776972-000-003 160.33 V 151,25 9.08 .00 SUBTOTAL 11-311-675819 PSC ALL UTILITIES 3.93 .00 77.34 73:41 7064433732-000-001 3140187116 77.34 73.41 3.93 .00 SUBTOTAL /11-600-675819 5.41 .00 95.51 7064226277-000-001 3140187117 90.10 11600675819 95.51 -00 90.10 5.41 SUBTOTAL 11600675819 B4.37 5.06 .00 89.43 1250 -675819 7064300457-000-001 3140187118 56.39 7064615457-000-001 3140187120 53,61 1250 675819 137,98 7.83 .00 145.81 SUBTOTAL 1250 675819 72.49 7064182593-000-001 3140187122 68,39 4.10 .00 1420 675919 72.49 68.39 4.10 .00 SUBTOTAL 1420 675819 78.52 7064280923-000-001 3140187124 74.08 15-1120-675019 7064429151:000-001 3140187126 .00 56.42 53.23 3.19 15-1120-875819 134.94 127.31 7.63 .00 SUBTOTAL 15-1120-675819 140,35 8.42 .00 148.77 18-200-675819 7064417562-000-001 3140187128 60.76 3.65 18-200-675819 7064491070-000-001 3140187130 14.87 14.03 84 .00 7084491070-000-002 3140187131 18-200-675819 228.05 215, 14 12.91 SUBTOTAL 18-200-675819 53.20 7064448302-000-001 3140187133 50.19 3.01 . 00 2820 675819 3.01 .00 53.20 50.19 SUBTOTAL 2820 675819 3.07 .00 54.25 0097041713-000:001 3140187135 51.18 241103 2920675819 51.18 3.07 SUBTOTAL .2920675819 7,084467425-000-001 3140187136 .00 124.35 117.74 6.61 \$00 875819 SUBTOTAL 300 675819 071910 .00 124.35 117.74 6.61 .00 308.04 0097250968-000-001 3140187138 290,60 17.44 3031 675319 239275 169.36 .00 0097369744-000-001 3140187140 159.77 3031 675819 239275

For billing inquiries call 888-753-4107 For order inquiries call 800-225-1884

Make checks payable to Staples Advantage, Dept NY PO Box 415256; Boston MA 02241-5256

0013104-0005528-0000004



INVOICE DATE	CUSTOMER	SUMMARY INVOICE
7/31/10	NYC 1000186	8016135487
PLEASE PAY BY	TERMS	AMOUNT DUE
8/30/10	Net 30 Days	6,860.59

# INVOICE SUMMARY

		a tullilari illilli		ZANYOLG			KEIGH.	ULAL
		REPUBLICATION OF THE PROPERTY		(*	450.37	27.03	.00	477.40
SUBTOTAL 3031 675819	rat, s	8	ž pr	22	,		0.0	04 00
0 675819	071410	일보	7064373293-000-001		87.00	4.31	. 00	91.39
0 675819	072310		7064646894-000-001	3140187143	129.75	7.79	.00	
SUBTOTAL 320 675819					216.83	12.10	.00	228 93
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9001 186101 M92105	¥ 700 H 91	.2	0097287153-000-001		570.00	34.20	.00	
9001 186101 M92105	19		7064547599-000-001		1071,54	64.29	. 00	1.135.83
9001 186101 M92105			7064547599-000-003		570.00	34.20	.00	
9001 186101 W92105	2.00	\$ 100	7064547599-001-001		506.16CR	30.37CR	.00	536.53
9001 186101 M92105		<b>3</b>	7064547599-002-001	3140187152	63.84CR	3.83CR	. 00	67.87
SUBTOTAL 33 9001 186101	M92105		14		1641.54	98.49	.00	1740_03
202101ME 33 3001 180101	1102 140				0		Gar 10	112-09
0 675819	063010		7063985615-001-001	3140187154	106,59GR	6.40CR	. 00	112.99
SUBTOTAL 330 675819	2227				106.59CR	6.40CR	.00	112.99
20010 ME (Sao Gradia)	2.5					7 7 40		130.79
0 675819	C _ E		7064190806-000-001	3140197156	123.39	7.40	: 00	130.79
SUBTOTAL 410 675819	* ± 2			, T. 18	123.39	7.40	.00	.130.79
300101AL 410 010013	A STATE OF THE STA	F2	3	S <sub>lit</sub> 8	919			-142.53
2.0	620802		7064442035-000-001		134.46	8'. 07	0.0	171.92
20	675019		7064772450-000-001	3140187160	152.19	9.73	00	314.45
SUBTOTAL 4120	1.00		A. 145*	2	296.65	17.80	.00	
The rivers and	3 D	.00	TA GALLA	1/1	45	4 - 6		79.87
20 - 675819	보통, 보 및 "함		7064311407-000-001		75.35	4.52	.00	-7.41
20 675919	ାଲ୍ଲୀ କୁଆ ଥିବା ଓ	5.4	7064311407-000-002	3140187164	6,99	. 42	. 00	2 LUCKETTON
SUBTOTAL 4120 675819	the activities of the second	3	a	8.300	82.34	4.94	.00	87.28
303191RE 41E0 410019		- A	(41%)	69	1	8.6	0.0	79,64
20 676819		× ×	7064566747-000-001	3140187166	75.13	4.51	00	79.64
SUBTOTAL 4120 675819	- P - 1			. 787 . 822	75.13	4.51	.00	/9.64
SSE STATE ATTO ALMOS	8.0		. F - 6	0.0133	78 (4.8)	7.00		464 00
20 675819	Area 1		7064402851-000-001	3140187169	143.67	7.62	. 00	151.29
SUBTOTAL 4420-675819	94, 1,4 , 1 , 1 , 1 , 1 , 8 , 8 , 1		9 a 95	0 100	143.67	7.62	.00	151,29
30510172 11120 070210		9 2		2.33		2 0 00	0.0	-63.58
40-675819	n 200 to	. · ·	-7064260117-000-001	3140187170	59.98	3.60	.00	
40-675819		0	7064815266-000-001	31:40187.171	187.20	11.28	. 00	198.43 262.01
SUBTOTAL 5140-675819		** X	7 g*fg_		247.18	14.83	.00	202.01
27 8 221	1 . W	e 9	# 12 Y	- 106	400 40	6 01	. 00	111,.43
40-675831		. 14.72	7064237862-000-001	3140187173	105.12	6.31		7 (4)
SUBTOTAL 5140-675831	A PART OF THE PART			9 8	105.12	6.31	.00	111.43
3 3 3		1.0	28			E4 00	. 00	957.53
10 675919	TO BE LANGE TO THE SECOND	8	7064726976-000-001	3140187175	903.33	54.20		
	· · · · · · · · · · · · · · · · · · ·				Page: 3		1 " ×	10 (10) 2



INVOICE DATE	CUSTOMER	SUMMARY INVOICE
7/31/10	NYC 1000186	8016135487
PLEASE PAY BY	TERMS	AMOUNT DUE
8/30/10	Net 30 Days	6,860.59

INVOICE SUMMARY

Staples Advantage

Federal ID #:04-3390816

AQUA PENNSYLVANIA COLLEEN MCLEER 762 W LANCASTER AVE BRYN MAWR, PA 19010

Bill to Account: 1005225

	PURCHASE ORDER	RELEASE	ORDER MARE		NET	TAX	MISC/FREIGHT	TOTAL	
SUBTOTAL 7810 675819			4.0	H 100 T 15 B	903.33	54.20	.00	957.53	

For billing inquiries call 888-753-4107 For order inquiries call 800-225-1884

Make checks payable to Staples Advantage, Dept NY PO Box 415256, Boston MA 02241-5256



INVOICE DATE	CUSTOM	A	SUMMARY INVOICE
7/31/10	NYC	1000186	8016135487
PLEASE PAY BY	TERMS		AMOUNT DUE
8/30/10	Net 3	O Days	6,860.59

# INVOICE SUMMARY

0005528 IN T 5386 AQUA PENNSYLVANIA COLLEEN MCLEER 762 W LANCASTER AVE BRYN MAWR, PA 19010

For billing Inquiries call 888-753-4107 For order inquiries call 800-225-1884

Make checks payable to Staples Advantage, Dept NY PO Box 415256, Boston MA 02241-5256

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000498 of 000737



INVOICE DATE	CUSTOMER	SUMMARY INVOICE
8/28/10	NYC 1000186	8016372636
PLEASE PAY BY	TERMS	AMOUNT DUE
9/27/10	Net 30 Days	7,752.59

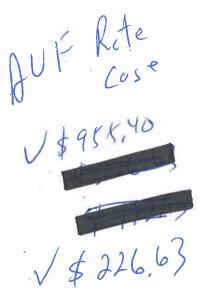
Federal ID #:04-3390816

Staples Business Advantage

AQUA PENNSYLVANIA COLLEEN MCLEER 762 W LANCASTER AVE BRYN MAWR, PA 19010

Bill to Account: 1005225

Remittance Page of Summary Invoice



Customer Service inquiries # 800-225-1884 Invoice Payment Inquiries 888-753-4107
Make checks payable to Staples Business Advantage, Dept NY PD Box 415256, Boston MA 02241-5256

0005794-0007304-0000002

TO ENSURE PROPER CREDIT, TEAR OFF AND RETURN THIS PORTION WITH YOUR PAYMENT

Customer Service inquirtes # 800-225-1884

Invoice Payment Inquiries 888-753-4107



BO16372636 AMOUNT DUE
THE PAINT OUNT MAIN
7,752,59

Please send payment to:

Staples Business Advantage Dept NY PO Box 415256 Boston, MA 02241-5256

NYC80163726360007752592



INVOICE DATE	CUSTOMER	SUMMARY INVOICE
8/28/10	NYC 1000186	8016372636
PLEASE PAY BY	TERMS	AMOUNT DUE
9/27/10	Net 30 Days	7,752.59

## INVOICE SUMMARY

Staples Business Advantage

Federal ID #:04-3390816

AQUA PENNSYLVANIA COLLEEN MCLEER 762 W LANCASTER AVE BRYN MAWR, PA 19010

Bill to Account: 1005225

TBLOGE LECENTER THE TRUE TO THE TRUE TO THE TRUE THE TRUE TO THE TRUE THE T	TOTAL CONTROL NUMBER CONTROL	INVOICE	NET	TAX	IISC/EREIGHT	TOTAL
74000-19514-	0097416847-000-001	3141584683	82.03	4.92	.00	(86.95)
€3320=G75119-	0097447888-000-001	3141584684	9.92	. 60	.00	(10.52)
44000-175819-	0097494052-000-001	3141584685	122.21	7.33	.00	1129.54
-3115-645800_	0097530240-000-001	3141584686	79.43	4.77	.00	184.20
S 10 10 67 CE 19	0097607931-000-001	3141584687	23.95	1.44	.00	25, 39
2320 GTSV19-	0097741055-000-001	3141584688	10.75	. 65	. 00	F11.40
15 1430 105030 159005337873	0097810407-000-001	3141584689	67.53	4.06	. 30	\$71.59
11-500-695819	0097854452-000-001	8141584690	43.29	2.60	.00	(45.89
SUBTOTAL			439.11	26.37	.00	465.48
11 311 675819 PSC ALL UTILITI	7004905964-000-001	3141584691	65.81	3.95	.00	69.76
SUBTOTAL (11 311 675819 PSC ALL UTILITIES	6		65.81	3.95	.00	69.76
11=440.675819	7064982754-000-001	3141584692	9.50	57	. 00	10.07
11-410:6758192	7.064982754-000-002	3141584693	53.93	3.24	0.0	0117
11-410-675819-2	7065269164-000-001	3141584694	123.19	7.39	. 00	130_58
C11 410 675819 7	7065653476-000-001	3141584695	170.37	10.22	. 00	(180.59
SUBTOTAL 11 410 675819			356.99	21.42	.00	378.41
91. 312.875819 PSC ALL UTILITIE	7065660906-000-001	3141584696	54.63	1.26	00	55.89
51:312-675819-PSC-ACC-UT-LIT-	7065660906-000-002	3141584697	7.43	45	. 00	7.88
SUBTOTAL 11.312.675819 PSC ALL UTILITIES			62.06	1.71	.00	63.77
11-311-675819-RSC-ALL_UILLII	7064776872-000-004	3141584698	21.50	1.29	. 00	22.79

For billing inquiries call 888-753-4107 For order inquiries call 800-225-1884 Page: 1
Make checks payable to Staples Business Advantage, Dept NY PO Box 415256, Boston MA 02241-5256





INVOICE DATE	CUSTOMER	SUMMARY INVOICE
8/28/10	NYC 1000186	8016372636
PLEASE PAY BY	TERMS	AMOUNT DUE
9/27/10	Net 30 Days	7,752.59

Page: 2

## INVOICE SUMMARY

10   10   10   10   10   10   10   10	Staples Business Advantage	Federal ID #:04-33908	316		9		
811-675819_SCALLUMILINES  82.25				NE I	IAX MIS	eyankeneni 	UIAL
811-675819_SCALLUMILINES  82.25	311-675819_PSC_ALL_UTTERT()	7064776872-000-005	3141584699	3.90			₹4.13.
SERIOTAL   11-311-675819   PSC ALL UTILITIES   162.03   9.72   .00   171.75	311-875819TRSCEAUCTUILLETT	7065337296-000-00t	3141584700				57.64
SUBTOTAL   11-311-675819   PSC ALL UTILITIES   162.03   9.72   .00   171.75     10820513   7085895084-000-002   3141584702   229.67   13.78   .00   243.45     10.875819   7085147953-000-001   3141584703   186.12   11.17   .00   197.29     10.875819   7085487588-000-001   3141584704   53.39   3.20   .00   55.58     SUBTOTAL   1250 675819   7085487588-000-001   3141584704   53.39   3.20   .00   56.59     10.875819   7085441194-000-001   3141584705   55.98   3.36   .00   59.34     SUBTOTAL   1270 675819   7085019284-000-001   3141584706   76.50   4.59   .00   59.34     10.875819   708501928-000-001   3141584707   68.95   4.20   .00   74.15     10.875819   7085092028-000-002   3141584709   8.12   .49   .00   74.15     10.875819   7085092028-001-002   3141584709   8.12   .49   .00   74.15     10.875819   7085092028-001-001   3141584709   8.12   .49   .00   74.15     10.875819   7085092028-001-001   3141584709   8.12   .49   .00   74.15     10.875819   7085092028-001-001   3141584709   8.12   .49   .00   74.15     10.875819   7085092028-001-001   3141584710   69.95   4.20   .00   74.15     10.875819   7085092028-001-001   3141584710   69.95   4.20   .00   74.15     10.875819   7085092028-001-001   3141584711   51.06   9.95   4.20   .00   74.15     10.875819   7085092028-001-001   3141584711   51.06   9.95   4.20   .00   78.75     10.875819   708509208-001   3141584711   51.06   9.95   4.20   .00   78.75     10.875819   708509208-001   3141584711   51.06   9.95   4.20   .00   78.75     10.875819   708509208-001   3141584711   51.06   9.95   4.20   .00   78.75     10.875819   708509208-001   3141584711   51.06   9.95   4.20   .00   78.75     10.875819   708509208-001   3141584711   51.06   9.95   4.20   .00   78.75     10.875819   708509208-001   3141584711   51.06   9.95   4.20   .00   78.75     10.875819   708509208-001   3141584711   51.06   9.95   4.20   .00   78.75     10.875819   708509208-001   3141584711   51.06   9.95   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00	311-675819 PSC_ALL_UILLIL	7065421708-000-001	3141584701				
SUBTOTAL (1130620513)  229.67 13.78 .00 (243.45  10 675819 SUBTOTAL (1250 675819)  7085147953-000-001 3141584703 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17 .00 197.29 186.12 11.17	SUBTOTAL 11-311-675819 PSC ACL UTILITIES			162.03	9.72	.00	171.75
0 675819   7065147953-000-001 3141584703   186.12   11.17   .00   197.29   186.12   11.17   .00   197.29   186.12   11.17   .00   197.29   186.12   11.17   .00   197.29   186.12   11.17   .00   197.29   186.12   11.17   .00   197.29   186.12   11.17   .00   197.29   186.12   11.17   .00   197.29   186.12   11.17   .00   197.29   186.12   11.17   .00   197.29   186.12   11.17   .00   197.29   186.12   11.17   .00   197.29   186.12   11.17   .00   197.44   11.17   .00   197.44   11.18   .00   197.44   11.19   11.19   11.10   197.44   11.19   11.10   197.44   11.19   10.00   11.19   11.19   11.10   197.44   157.15   9.43   .00   187.49   186.26   11.18   .00   197.44   187.20   187.15   186.26   11.18   .00   197.44   187.20   187.15   186.26   11.18   .00   197.44   187.20   187.15   186.26   11.18   .00   197.44   187.20   187.15   186.26   11.18   .00   197.44   187.20   187.15   186.26   11.18   .00   197.44   187.20   187.15   186.26   11.18   .00   197.44   187.20   187.15   186.26   11.18   .00   197.44   187.20   187.15   186.26   11.18   .00   197.44   187.20   187.15   186.26   11.18   .00   187.45   186.26   11.18   .00   187.45   186.26   11.18   .00   187.45   186.26   11.18   .00   187.44   187.15   186.26   11.18   .00   187.44   187.15   186.26   11.18   .00   187.44   187.15   186.26   11.18   .00   187.44   187.15   186.26   11.18   .00   187.44   187.15   186.26   11.18   .00   187.44   187.15   186.26   11.18   .00   187.44   187.15   186.26   11.18   .00   187.44   187.15   186.26   11.18   .00   187.44   187.15   186.26   11.18   .00   187.44   187.15   186.26   11.18   .00   187.44   187.15   186.26   11.18   .00   187.44   187.15   186.26   11.18   .00   187.44   187.15   186.26   11.18   .00   187.44   187.15   186.26   11.18   .00   187.44   187.15   186.26   11.18   .00   187.44   187.15   186.26   11.18   .00   187.44   187.15   186.26   11.18   .00   187.44   187.15   186.26   11.18   .00   187.44   187.15   186.26   11.18   .00   187.44   187.15   187.15   187.15   187.15   187.15	0620513	7065695084-000-002	3141584702				
SUBTOTAL 1220 675819 SUBTOTAL 1250 675819  7065441194 000 001 3141584704 53.38 3.20 00 56.59 53.39 3.20 00 56.59 55.98 3.36 00 69.34 55.98 3.36 00 69.34 55.98 3.36 00 69.34 55.98 3.36 00 69.34 55.98 3.36 00 69.34 55.98 3.36 00 69.34 55.98 3.36 00 69.34 55.98 3.36 00 69.34 55.98 3.36 00 69.34 55.98 3.36 00 69.34 55.98 3.36 00 69.34 55.98 3.36 00 69.34 55.98 3.36 00 69.34 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.59 8 56.50 8 56.50 8 56.50 8 56.50 8 56.50 8 56.50 8 56.50 8 56.50 8 56.50 8 56.50 8 56.50 8 56.50 8 56.50 8 56.50 8 56.50 8 56.50 8 56.50 8 56.50 8 56.50 8	SUBTOTAL 1130620513			229.67	13.78	.00	243.45
SUBTOTAL 1220 675819  186,12  11.17  .00  197.29  186,12  11.17  .00  197.29  186,12  11.17  .00  197.29  186,12  11.17  .00  197.29  186,12  11.17  .00  197.29  186,12  11.17  .00  197.29  186,12  11.17  .00  197.29  186,12  11.17  .00  197.29  186,12  11.17  .00  197.29  186,12  11.17  .00  197.29  186,12  11.17  .00  197.29  186,12  10.055819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.675819  10.	0 675819	7065147953-000-001	3141584703				
SUBTUTAL 1250 675819  53.39  3.20  0.00  56.59  50.676818  SUBTUTAL 1260-6758.19  7065441194.000.001  3141584705  55.98  3.36  0.00  59.34  55.98  3.36  0.00  59.34  55.98  3.36  0.00  59.34  55.98  3.36  0.00  59.34  55.98  3.36  0.00  59.34  55.98  3.36  0.00  59.34  55.98  3.36  0.00  59.34  59.34  59.34  59.34  59.38  59.38  3.36  0.00  59.34  59.38  59.38  3.36  0.00  59.34  59.38  59.38  3.36  0.00  59.34  59.38  59.38  59.38  3.36  0.00  59.34  59.38  76.50  4.59  0.00  81.09  76.50  4.59  0.00  74.15.  7065032028.000.001  3141584707  69.95  4.20  0.00  74.15.  78.07  4.69  0.00  82.76  78.07  4.69  0.00  82.76  78.07  4.69  0.00  82.76  78.07  4.69  0.00  82.76  78.07  4.69  0.00  82.76  78.07  4.69  0.00  82.76  78.07  4.69  0.00  82.76  78.07  4.69  0.00  82.76  78.07  4.69  0.00  82.76  78.07  4.69  0.00  82.76  78.07  4.69  0.00  82.76  78.07  4.69  0.00  82.76  78.07  4.69  0.00  82.76  78.07  4.69  0.00  82.76  78.07  4.69  0.00  63.04  1120.675819  7065211383-000-001  3141584711  51.06  3.06  0.00  14.15  12.06,75819  7065213830-000-001  3141584713  50.04  3.00  30.35  30.41  30.05  30.42  30.06  30.43  30.07  30.55  30.44  30.07  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.76  30.7	SUBTOTAL 1240 675819			186.12	11.17	.00	197.29 ~
10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-675819   10-6	0 675819	7065487588-000-001	3141584704				
SUBTOTAL (260-675819)  TO 675819  SUBTOTAL (1270-675819)  TO 675819  TO 67581	SUBTOTAL 4250 675819			53.39	3.20	.00	[56.59.4.
SUBTOTAL 1260-675819  55.98  3.36  .00  59.34  70.675819  70.675819  70.65092028.000.001  3141584707  69.95  4.20  .00  74.15.  70.65092028.001.001  3141584707  69.95  4.20  .00  74.15.  70.65092028.001.001  3141584707  69.95  4.20  .00  74.15.  70.65092028.001.001  3141584709  69.95CR  4.20  .00  74.15.  70.65092028.001.001  3141584709  69.95CR  4.20  .00  74.15.  70.65092028.001.001  3141584710  69.95  4.20  .00  74.15.  70.65092028.001.001  3141584710  69.95  4.20  .00  74.15.  70.65092028.001.001  3141584710  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.07  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  78.08  7	0-675919	7065441194-000-001	3141584705	55.98	3.36	. 00	59.34
SUBTOTAL 1270-675819  SUBTOTAL 1270-675819  76.50  4.59  0.66592028-000-001 3141584707 69.95 4.20 00 74.15. 7665092028-000-002 3141584708 8.12 49 00 85.1 7665092028-001-001 3141584709 69.95CR 4.20CR 00 74.15. 7665092028-001-001 3141584710 69.95 4.20 00 74.15. SUBTOTAL 1420 675819  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50  76.50		,,		55.98	3.36	.00	[59.34
SUBTOTAL 1270-675819 7065092028-000-001 3141584710 69.95 4.20	0 675819	7065019264-000-001	3141584706	76.50		. 00	
7065092028-000-002 3141584708 8.12 49 00 78 5T 7065092028-001-001 3141584709 69.95CR 4.20CR 00 74.15CR 7065092028-002-001 3141584710 69.95 4.20 00 74.15CR 7065092028-002-001 3141584710 69.95 4.20 00 74.15CR 7065092028-002-001 3141584710 69.95 4.20 00 74.15CR 78.07 4.69 00 82.76  1120-675819 7064888820-000-001 3141584711 51.06 3.06 00 54.12 706511933-000-001 3141584712 52.11 3.13 00 55.24 7065415840-000-001 3141584712 52.11 3.13 00 55.24 7065415840-000-001 3141584713 50.04 3.00 00 53.04 7065415840-000-001 3141584714 144.20 8.65 00 152.85 SUBTOTAL 15-1120-675819 7065718191-000-001 3141584714 144.20 8.65 00 152.85 SUBTOTAL 15-2120-675819 7065718191-000-001 3141584714 17.84 00 315.25 7065718191-000-001 3141584715 186.26 11.18 00 197.44 SUBTOTAL 15-2120-675819 186.26 11.18 00 197.44 7830620900 5000 157.15 9.43 00 166.58 SUBTOTAL 157830620900		(50) E2		76.50	4.59	.00	81.09
7065092028-000-002 3141584708 8.12 49 00 8.51 7065092028-001-001 3141584709 69.95CR 4.20CR 00 74.15CR 7065092028-002-001 3141584710 69.95 4.20 00 74.15CR 7065092028-002-001 3141584711 51.06 3.06 00 82.76  1120-675819 70651933-000-001 3141584711 51.06 3.06 00 82.76  1120-675819 706511933-000-001 3141584712 52.11 3.13 00 55.24 1120-675819 7065415840-000-001 3141584714 144.20 8.65 00 152.85  SUBTOTAL 15-1120-675819 7065718191-000-001 3141584715 186.26 11.18 00 197.44  SUBTOTAL 15-2120-675819 186.26 11.18 00 197.44  SUBTOTAL 15-2120-675819 186.26 11.18 00 197.44  SUBTOTAL 15-2120-675819 186.26 11.18 00 197.44  SUBTOTAL 15-30620900 7065101819-000-001 3141584716 157.15 9.43 .00 166.58  SUBTOTAL 157830620900	G. 675819	7065092028-000-001	3141584707	69.95	4.20	.00	
7065092028-001-001 3141584710 69.95 4.20 00 74.155  SUBTOTAL 1420 675819  7064986820-000-001 3141584711 51.06 3.06 00 55.24. 70652193-000-001 3141584712 52.11 3.13 00 55.24. 7065415840-000-001 3141584712 52.11 3.13 00 55.24. 7065415840-000-001 3141584712 52.11 3.13 00 55.24. 7065415840-000-001 3141584714 144.20 8.65 00 152.85  SUBTOTAL 15-1120-675819  227.41 17.84 .00 315.25  2120-675819  22120-675819  7065718191-000-001 3141584715 196.26 11.18 00 197.44  SUBTOTAL 15-2120-675819  7065101819-000-001 3141584716 157.15 9.43 .00 166.58  SUBTOTAL 157830620900	0-67.581.9	7065092028-000-002	3141584708	8.12	. 49	.00	
TOGS092028-002-001 3141584710 69.95  TOGS092028-002-001 3141584711 69.95  TOGS092028-002-001 3141584711 51.06 3.06 .00 54.12  TOGS092028-002-001 3141584711 51.06 3.06 .00 55.24  TOGS092028-002-001 3141584711 51.06 3.06 .00 55.24  TOGS092028-002-001 3141584711 51.06 3.06 .00 55.24  TOGS092028-002-001 3141584712 52.11 3.13 .00 55.24  TOGS092028-002-001 3141584712 52.11 3.13 .00 55.24  TOGS092028-002-001 3141584712 52.11 3.13 .00 55.24  TOGS092028-002-001 3141584713 50.04 3.00 .00 55.24  TOGS092028-002-001 3141584714 144.20 8.65 .00 55.24  TOGS092028-002-001 3141584714 144.20 8.65 .00 55.24  TOGS092028-002-001 3141584715 186.26 11.18 .00 197.44  TOGS092028-002-001 3141584716 157.15 9.43 .00 166.58	0.675849-	7065092028-001-001	3141584709	69.95CR			
1120-675819   7064886820-000-001 3141584711   51.06   3.06   .00   .01   .00   .01   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00   .00	0_675819	7065092028-002-001	3141584710	69.95			7.415
7065211933-000-001 3141584712 52.11 3.13 .00 55.24 7065415840-000-001 3141584713 50.04 3.00 .00 53.04 1120-675819 7065554300-000-001 3141584714 144.20 8.65 .00 152.85 SUBTOTAL 15-1120-675819 297.41 17.84 .00 315.25 2120-675819 7065719191-000-001 3141584715 186.26 11.18 .00 197.44 SUBTOTAL 15-2120-675818 186.26 11.18 .00 197.44 SUBTOTAL 15-2120-675819 186.26 11.18 .00 197.44 SUBTOTAL 15-2120-675819 186.26 11.18 .00 197.44 SUBTOTAL 15-2120-675819 186.26 11.18 .00 197.44				78.07	4.69	.00	82.76
7065211933-000-001 3141584712 52.11 3.13 .00 55.24— 7065415840-000-001 3141584713 50.04 3.00 .00 53.04 1120-675819 7065554300-000-001 3141584714 144.20 8.65 .00 152.85 SUBTOTAL 15-1120-675819 297.41 17.84 .00 315.25 2120-675819 2120-675819 7065718191-000-001 3141584715 186.26 11.18 .00 197.44 SUBTOTAL 15-2120-675819 830820900 830820900 7065101819-000-001 3141584716 157.15 9.43 .00 166.58 SUBTOTAL 157830620900	1120-675819	7064886820-000-001	3141584711	51.06	3.06	.00	
7065415840-000-001 3141584713 50.04 3.00 .00 53.04 1120-675819) 7065554300-000-001 3141584714 144.20 8.65 .00 152.85 SUBTOTAL 15-1120-675819 297.41 17.84 .00 315.25 2120-675819 7065719191-000-001 3141584715 186.26 11.18 .00 197.44 SUBTOTAL 15-2120-675818 186.26 11.18 .00 197.44 830820900 7065101819-000-001 3141584716 157.15 9.43 .00 166.58 SUBTOTAL 157830620900 157.15 9.43 .00 166.58		7065211933-000-001	3141584712	52.11	3.13		
1120-675819 7065554300-000-001 3141584714 144.20 8.65 .00 152.85 SUBTOTAL 15-1120-675819 7065718191-000-001 3141584715 186.26 11.18 .00 197.44 SUBTOTAL 15-2120-675819 186.26 11.18 .00 197.44  1830620900 7065101819-000-001 3141584716 157.15 9.43 .00 166.58 SUBTOTAL 157830620900 157.15 9.43 .00 166.58		7065415840-000-001	. 3141584713	50.04	3.00		-
SUBTOTAL 15-1120-675819  297.41  7065718191-000-001  3141584715  186.26  11.18  .00  197.44  SUBTOTAL 15-2120-675819  7065101819-000-001  3141584716  157.15  9.43  .00  166.58  SUBTOTAL 157830620900		7065554300-000-001	3141584714	144.20	8.65		
SUBTOTAL 15-2120-675819 186.26 11.18 .00 197.44  7830820900 7065101819-000-001 3141584716 157.15 9.43 .00 166.58  SUBTOTAL 157830620900 157.15 9.43 .00 166.58				297.41	17.84	.00	315.25
SUBTOTAL 15-2120-675819 186.26 11.18 .00 197.44  1830620900 7065101819-000-001 3141584716 157.15 9.43 .00 166.58  SUBTOTAL 157830620900 157.15 9.43 .00 166.58	2120-675819	7065718191-000-001	3141584715				
SUBTOTAL (57830620900) 157.15 9.43 .00 (166.58				186.26	11.18	.00	197.44
SUBTOTAL 157830620900) 157.15 9.43 .00 (166.58	7830820900	7065101819-000-001	3141584716				
200 675819				157.15	9.43	.00	166.58
	200 875819	7064986590-000-001	3141584717	85.73	5.14	. 00	90:87-

For billing inquiries call 888-753-4107 For order inquiries call 800-225-1884

Make checks payable to Staples Business Adventage, Dept NY PO Box 415256, Boston MA 02241-5256

0005796-0007304-0000004





INVOICE DATE	CUSTOMER	SUMMARY INVOICE
8/28/10	NYC 1000186	8016372636
PLEASE PAY BY	TERMS	AMOUNT DUE
9/27/10	Net 30 Days	7,752.59

# INVOICE SUMMARY

Staples Business Advantage Federal ID #:04-3390816									
= (T H = 1)   3 (F)   1 (F)	PORCHASETOR					NEI	E AX NIS		BUILDIAL
0.06.7-5 8-1-9-4				7065238304-000-001	3141584718	57.97	3.48	; <sub>€</sub> 0 0	61.45
SUBTOTAL 18-200-675819						143.70	8.62	.00	152.32
675819					1	74.00			75 00
				7065131708-000-001	3141584719	71.00	4.26 4.26	. 00 . 00	75.26
SUBTOTAL 200						71.00	4.20	100	75.26
675819				7065587570-000-001	3141584721	206.93	12.42	. 0 0	219.35
C75819-				7065567570-000-002		1.16	07	.00	1.23
SUBTOTAL 209						208.09	12.49	.00	220.58
CTERAR				7065439635-000-001	2141584728	128.30	7.70	. 00	136.00
675819 SUBTOTAL: 2320-675819				, 303409003-000-001	V. T. I VVT I EV	128.30	7.70	.00	3600
SOUTH THE SESSON OF COOLINE		10							
675819				7085307082-000-001	3141584724	191,82	8,97	00	200.79
SUBTOTAL 2615 675849						191.82	8.97	.00	200.79
675819		0		7065019050-000-001	3141584725	57.01	3.42	. 00	60.43
SUBTOTAL 2820 675819						57.01	3.42	.00	(60.43
C50014J				7000007507 000 004	0444504706	47.12	2.83	. 00	149 95
6.13.61				7065627597-000-001 7065627597-000-002		4,71	28	.00	1, 00
SUBTOTAL 2920				1002021341-000-002	3141384727	51.83	3.11	.00	54.94
303101AE 2020			27		241				20000000
675819				7065185611-000-001	3141584728	94.75	5 69	. 00	100.44
67-5819-			(4)	7065185407-000-001	8141584729	51.85	8.11	<sub>76</sub> 0 0	54.96
SUBTOTAL 300 675819						146.60	8.80	· 00	155.40
2675819				0097705284-000-001	3141584730	6.32	38	. 00	68.70
6.75.84.9		8		0097764544-000-001		28.50	1.71	00	(3.0:-2:1
267,581.9	289275			0097582061-000-001	3141584732	31.84	1 91	. 00	1233, 75
SUBTOTAL 3031 675819					125	66.66	4.00	.00	70.66
675819	239275			0097849397-000-001	2141594733	308.66	18,52	== 00	327,18
SUBTOTAL 3031675819 - 1	209213			2001040001 000 001	3	308.66	18.52	.00	327.18
075040	081610			7065308221-000-001	2141584734	157.20	9.43	. 00	166.63
675819 SUBTOTAL 305-525819	001010			7 4 6 3 6 6 6 6 7 1 - 6 6 6 7 1	0.71007707	157.20	9.43	.00	(166.63
				7/		1020			
6758 i 9	080510			7065006036-000-001	3141584735	113.85	6;83	್ 00	120.68
			St. 57						
10.45									IX
	753-4107	2	35.55	800-225-1884		Page: 3			



INVOICE DATE	CUSTOMER	SUMMARY INVOICE
8/28/10	NYC 1000186	8016372636
PLEASE PAY BY	TERMS	AMOUNT DUE
9/27/10	Net 30 Days	7,752.59

## INVOICE SUMMARY

Staples Business Advantage	Federal ID #:04-339081	6	55			
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20 675819 7 081210	7085231799-000-001	3141584736	121.92	5:68	. 00	127.60
SUBTOTAL 320 675819	Ti Ti		235.77	12.51	.00	248.28
3 9001 186101 M92105	7064907874-000-001	3141594737	901.32	541.08	.00	955.40
SUBTOTAL 33 9001 186101 M92105	2		901.32	54.08	.00	(955.40
3 9.001 1.86101 M92105	7065259933-000-001		123.36	7.40	.00	130.76
8 9001 1861 01 M92105	7065466812-000-001	3141584739	90.44 213.80	5.43 12.83	.00	226.63
SUBTOTAL 33 9001 186101 M92105			213.80	12.65	.00	
5 0.6.7.5;8,1,9-,1	7085307966-000-001		63.75	3.83	0.0	67.58
50.6.7.5.8.19=2	7065464516-000-001	3141594741	330.65	19.84	00	350.49
SUBTOTAL 350675819			394.40	23.67	.00	418.07
20-675819	7064863676-000-001	3141584742	80.26	3.72	. 00	88.98
	7065605526-000-001	3141584743	203.88	10.00	.00	214:68
20 67 8019 SUBTOTAL 3520 675819			284.14	14.52	.00	298.66
2.0 675819	7065602729-000-001	3141584744	93.85	5.63	- 00	99 48
SUBTOTAL 4120			93.85	5.63	.00	199.48
120-620802	7065041394-000-001	3141584745	216.16	12.97	00	229.13
SUBTOTAL 4.120=620802		140	216.16	12.97	.00	229.13
120-675819.	7085025014-000-001	3141584746	51.28	1,64	0 0	52.92 3
120-675819	7065672568-000-001	3141584747	84.32	5,06	0.0	[89]38
SUBTUTAL 4120-675819			135.60	6.70	-00	142.30
130_67,5819	7064969013-000-001	3141584748	37.09	2 23	0.0	39.32
1.3.0 - 6,7.5.8.1.9	7064969013-000-002	3141584749	82.60	4.96	.00	187.56
130.675819)	7085456324-000-001	3141584750	123.65	7.42	. 00	1.31=0.7
SUBTOTAL 4130-675819			243.34	14.61	.00	257.95
420620820	7065313330-000-001	3141584751	157.16	9 43	. 00	166.59
SUBTOTAL 4420620820	2		157.16	9.43	.00	166.59
720-620802	7064912440-000-001	3141584752	122.64	7.36	. 0 0	130.00
SUBTOTAL 4720-620802			122.64	7.36	.00	\$\\\ 30\\\ \\\\\\\\\\\\\\\\\\\\\\\\\\\\\
720-675819	7064912031-000-001	3141584753	193.26	11.60	.00	204.86
	€	3			_	
For billing inquiries call 888-753-4107 For ord	er inquiries call 800-225-1884		Page: 4		· i	

0005798-0007304-0000006

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000502 of 000737



INVOICE DATE	CUSTOMER	SUMMARY INVOICE
8/28/10	NYC 1000186	8016372636
PLEASE PAY BY	TERMS	AMOUNT DUE
9/27/10	Net 30 Days	7,752.59

## INVOICE SUMMARY

Staples Business Advantage	Federal ID #:04-339081	6	¥	3		1.00
\$3#\$\$2\\$\$###############################		INVEXICE	Net		PONTRE IN	
<u>printing (1976)</u> 0≥6758197	7064912031-000-002	3141584754	20.80	1.25	. 00	22 .05
		3141584755	5.75	. 35	,, 00	76.10
0-675819 3 SUBTOTAL 4720-675819	122		219.81	13,20	.00	233701-
all and a second a	7065246127-000-001	3141584756	54.85	3.29	. 00	58.14
0-620802-0000 SUBTOTAL 5140-620802-0000	7003240127-000-001	0147004705	54.85	3.29		58.14
7.782.W.	7065246471-000-001	3141584757	13.46	. 81	. 00	14-27
)±67/5819- \$	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	3141584758	37.21	2.23	.00	39 44
SUBTOTAL 5140-675819	/A		50.67	3.04	.00	53.71
3128 G75819	7064913593-000-001	3141584759	58.56	3.51	₃ 00	62 00
	0	3141584760-	3.79	. 23	= 00	4 0 2
SUBTOTAL 616630			62.35	3.74	.00	66.09

7752.59 (CIAL)

For billing inquiries call 888-753-4107 For order inquiries call 800-225-1884

Make checks payable to Staples Business Advantage, Dept NY PO 80x 415256, Boston MA 02241-5256

Page: 5



INVOICE DATE	CUSTOMER	SUMMARY INVOICE
8/28/10	NYC 1000186	8016372636
PLEASE PAY BY	TERMS	AMOUNT DUE
9/27/10	Net 30 Days	7,752.59

## INVOICE SUMMARY

0007304 N T 5410 AQUA PENNSYLVANIA. COLLEEN MCLEER 762 W LANCASTER AVE BRYN MAWR, PA 19010

For billing inquiries call 888-753-4107 For order inquiries call 800-225-1884

Make checks payable to Staples Business Advantage, Dept NY PO Box 415256, Boston MA 02241-5256

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000505 of 000737



NVOICE DATE	CUSTOMER	SUMMARY INVOICE
.0/02/10	NYC 1000186	8016666647
PLEASE PAY BY	TERMS	AMOUNT DUE
11/01/10	Net 30 Days	. 12,414.35



Staples Business Advantage

Federal ID #:04-3390816

AQUA PENNSYLVANIA COLLEEN MCLEER 762 W LANCASTER AVE BRYN MAWR, PA 19010

Bill to Account: 1005225



Duf Rite Cose \$172,93

Remittance Page of Summary Invoice

Customer Service Inquiries # 800-225-1884

Invoice Payment Inquiries 888-753-4107 Make checks payable to Staples Business Advantage, Dept NY PO Box 415256, Boston NA 02241-5256

0008710-0008303-0000002

TO EMSURE PROPER CREDIT, TEAR OFF AND RETURN THIS PORTION WITH YOUR PAYMENT

Customer Service inquiries # 800-225-1884

Invoice Payment Inquiries 888-753-4107



INVOICE DATE	CUSTOMER	SUMMARY INVOICE
0/02/10	NYC 1000186	8016666647
PLEASE PAY BY	TERMS	AMOUNT DUE
1/01/10	Net 30 Days	12.414.35

Please send payment to:

Staples Business Advantage Dept NY PO Box 415256 02241-5256 Boston, MA



INVOICE DATE	CUSTOMER	SUMMARY INVOICE
10/02/10	NYC 1000186	801666647
PLEASE PAY BY	TERMS	AMOUNT DUE
11/01/10	Net 30 Days	12.414.35

## INVOICE SUMMARY

Staples Business Advantage

Federal ID #:04-3390816

AQUA PENNSYLVANIA COLLEEN MCLEER 762 W LANCASTER AVE ERYN MAWR, PA 19010

B111 to Account: 1005225

DESCRIPTION OF THE PROPERTY OF	ORDER NUMBER	INVOICE	NE.	AX ALSO	FKEIGH	IU IAL
And Ambidumoun Abdulla - Accounting abdullable	0097868224-000-001	3142248893	60.21	3.62	.00	63.83
3615 1058AU 15900104183	0097970326-000-001	3143348894	81.25	4.88	.00	86.13
NS-675800	0098019872-000-001		190.42	11.43	00	201.85
2615-675819	0098140522-000-001	3143348897	156.74	9.34	.00	165,08
1615-105030 15900104182-	0098140523-000-001	3143348899	139.00	8.34	0.0	147.34
GIS 10 5030 15900 104182	0098142003-000-001	3143348900	64.93	3.90	.00	(68.83
SGIC- G75819	0098165194-000-001	3143348901	468.34	28.10	.00	496.44
1430 105030 15900523872	0098259760-000-001	3143348903	39.95	2.40	0.0	1 42.35
11-400-675819	0098281861-000-001	3143348904	21.31	1.28	.00	22.59
11-400-G75819	0098316569-000-001	3143348905	69.69	4.19	.00	73:88
SUBTOTAL	. 1, 3		1290.84	77.48	.00	1368:32
TOURN ACRUACE	7064451346-003-001	3143348906	37,19CR	2.23CR	. 00-,	39.42C
STOMER SERVICE SUBTOTAL CUSTOMER SERVICE	· Sections as a	1	37. 19CR	2.23CR	.00	(39.420
	7085875500-000-001	3143348907	97.29	5.84	.00	103.13
410 675819	7066095360-000-001	3143348908	50:08	3.00	. 0 0-	<b>53.08</b>
410 675819	7088442925-000-001	3143348909	77.10	4.63	.00	- <b>₹81,78</b> j
410 675819 410 675819	7066508102-000-001	3143348910	79.43	4.77	.00	
SUBTOTAL 11 410 675819	00 1 8 8 8 8 8 1 8 8 8 8	90	303.90	18.24	.00	322.14
	7066513866-000-001	3143348911	160.70	9.64	.00	170.34
411 875819 SUBTOTAL (11 411 675819		201 21	160/70	9.64	.00	170.34
312:875819 PSC ALL UTIL. TREASURY DEPARTMENT	7068807903-000-001	3143348912	55.40	3.32	.00	58.72
For billing inquiries call 888-753-4107 For order inquiries call 800 Make checks payable to Staples Business Advantage, Dept NY PO Box 419	0-225-1884 5256 Boston MA 02241	-5256	Page: 1	·	34	X C





INVOICE DATE	GUSTOMER	SUMMARY INVOICE
10/02/10	NYC 1000186	8016666647
PLEASE PAY BY	TERMS	AMOUNT DUE
11/01/10	Net 30 Days	12,414.35

## INVOICE SUMMARY

Staples Business Advantage		Federal ID #:04-33908	3 ,	1.5	ii a		
CERCENTERES TRANSPORTE ESCRETAS PURE ESTREMENTA ES ESCRETARIO DE CONTRA LA CONTRA DE C		REPORT NAME OF THE PARTY OF THE	INVUICE	NE		SC/FREIGH)	
312.675819 PSC ALL UTIL TREASURY DEPARTMENT	west the transfer of the	7066607903-001-001	3143348913	55.40CR	3.82CR	.00	28. (SCH
SUBTOTAL 11.312.675819 PSC ALL UTIL		-	≈ <sub>12</sub>	.00	.00	.00	.00
312.675819 PSC ALL UT/LITTI- : 37		7086778728-000-001	3143348914	64.76	3.89	. 00	68.65
SUBTOTAL 11.312.675819 PSC ALL UTILITIES	*	* A		64.76	3.89	.00	68.65
911-675819 PSC ALL UTILITI		7064776872-002-001	3143348915	69.99CR	4.20CR	.00	74.19CR
SUBTOTAL 11-311-675819 PSC ALL UTILITIES				69.99CR	4,20CR	.00	74.19CR
312-675819 TREASURY DEPARTMENT	** 360 F	7086675453-000-001	8143348917	59,41	3.56	.00	62.97
SUBTOTAL 11-312-675819				59.41	3.56	.00	62.97
600-675819		7066389877-000-001	3143348919	67.49	3.89	.00	71.18
SUBTOTAL 11-600-675819		·		67.49	3.69	.00	71.18
675819		7065823844-000-001	3143348920	687.27	41,24	.00	728.51
675819		7065823844-000-002	3143348921	39.95	2.40	. 0 0	42.85
0 675819		7065823844-000-003		40.20	2.41	.00	42.61
0 675819		7065823844-000-004	3143348923	20.10 787.52	1.21 47.26	.00	21.3 <u>1</u> 834.78
SUBTOTAL 1130							557.20
0 675819		7066026386-000-001		525.66	31.54	.00	557.20 277.71
0 675819		7066026386-000-002		261.99 159.99	15.72 9.60	.00	169.59
0 675819		7066085523-000-001		69 99	4.20	00	74.19
0 675819 SUBTOTAL 1130 675819		7066085523-000-002	0140040929	1017.63	61.06	.00	1078.69
	300	*************	0440040000	81.45	4, 27	00	85.72
00675819	30.	7066440782-000-001	3143348930	81.45	4.27	.00	85.72
SUBTOTAL 11600675819	, n <sup>2</sup> a		3 p 3	51.40	<b>™ ∠</b> !		97.12
0.00000	i, is a	7066493766-000-001	3143348931	109:07	6.54		115.61
0 636800 SUBTOTAL 1220 636800	3 10			109.07	6.54	.00	115.61
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0 675819 SUBTOTAL 1220 675819		The state of the s	3	143.97	8.64	.00	₹152.61
	N 22 23	17. 19. 15. 15.		12.07	4.00	0.0	34.95
10 675819	2.6	0098003749-000-001		32.97 39.30CR	1.98 2.36CR	.00	41_66CA
SUBTOTAL 1240 675819	4 5	7065147953-003-001	0144040830	6.33CR	38CR	.00	6.71CR
	.w.e. 3 H	9 99	0.4.0.4.0.0.7	9,89	.59	.00	10.48
70 675819	Section 1	7085756815-000-002	3143348931	9,89	23		(_),0.40

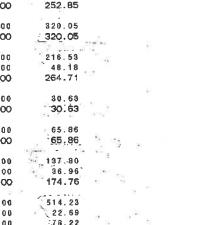


INVOICE DATE	CUSTOMER	SUMMARY INVOICE
10/02/10	NYC 1000186	801666647
PLEASE PAY BY	TERMS	AMOUNT DUE
11/01/10	Net 30 Days	12,414.35

# INVOICE SUMMARY

Staples Business Advantage		Federal ID #:04-33908	176	8.0			gr.
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0 675819 -	In best of the control of the first of the control of	7066277277-000-001	THE PARTY OF THE P	60,92	3.66	.00	64.58
0 675819		7066277277-000-002	3143348939	13.32	. 80	. 00	14.12
		7066277277-000-003	3143348940	16.66	1.00	.00	17.66
0 675819	26 D	7066392099-000-001	3143348941	50.18	2.50	0.00	1 52.68
0, 675819		100000200	EC	150.97	8 55	.00	159.52
SUBTOTAL 1270 675819	3	<sub>2</sub> <sup>2</sup> ≅		100101	12	67	0 0 0
0.0750+6		7066028522-000-001	3143346943	101.06	6.06	.00	107.12
20 675819		7066028522-000-002		2.50	. 15	00	2.65
20,675819	9	7,000020022 000 000	• • • • • • • • • • • • • • • • • • • •	103.56	6.21	.00	109.77
SUBTOTAL 1420 675819			ti git		- 14	/8 1	30 m 10 m
7040 075040	(4)	7068284986-000-001	3143348946	741.19	44.47	.00	785.66
7810 675819		7066284986-001-001	3143348948	31.99CR	1 92CR	.00	33.91CF
7810 675819		7086284986-002-001	3143348950	31.99	1.92	0.0	-33.91
781.0 675819	Y .	7066284986-003-001	8148948951	350.50CR	21 03CR	.00	_ 371.58CF
7010 675019		7068284986-004-001	3143348952	350.50	21.03	. 00	371.53
7810 675819	8 W	700204300-004-001	0140040332	741.19	44.47	.00	785.66
SUBTOTAL 15 7810 675819				741813			
file More example		7065850785-000-001	3143348953	90_05	5.40	. 00	95.45
-1120-675819		7066191791-000-001	3143348954	147.60	8.86	. 00	156.46
1120:675819		7066570006-000-001		64.51	3.87	.00	08.38
1120-675819		7066752386-000-001	3143348958	56.74	3.40	.00	60.14
1120-675819-		7060/32380-000-001	3140040330	358.90	21,53	.00	380.43
SUBTOTAL 15-1120-675819	7.7			000.00	211.00		5.1
e a waa ay	ta y <sup>1</sup>	7065876301-000-001	3143348959	105.35	6.32	.00	111:67
7815-675819		7003070007000-001	3140040555	105.35	6.32	.00	111.67
SUBTOTAL 15-7815-675819		2 3 12 E		100.00	0.02	: ••	(C. ) = 14
., Liv, Più Grazare, a		7065779364-000-001	3143348960	328 17	19.69	.00	347.86
200-675819	vi	7065992031-000-001	3143348962	447.71	26.86	. 00	474.57
200-875919		7065992031-000-002	3143348964	8.80	53	. 00	933
- 200 - 675819	1 <sup>10</sup> 5 <sup>10</sup> 1,3	7065992031-000-002	3143346604	784.68	47.08	.00	831.76
SUBTOTAL 18-200-675819	W 180			704.00	47.00	.00	331.10
et n eur * v	- 1 THE 18	7400400440 000 001	044704000	74.22	4: 45	. 00	78.67
400-675019	200	7066138418-000-001	3143348965	62.72	3.76	00	66.48
400-675819.	20 100	7066232366-000-001	3143348966	136.94	8.21	-00	145.15
SUBTOTAL 18-400-675819	√ <sup>4</sup>		3.00	130.34	0.21	٠.	170.13
ina ana ana		700000154 000 004	0440740007	02.75	5.63	, 00	99.39
40 675819		7065858151-000-001	3143348957	93.76 93.76	5.63	g 10 3 <b>-00</b>	99.39
SUBTOTAL 2140 675819	선택 기계의 기계	The second secon		9 7 23.10	5.03		<ul> <li>Significant in the latest properties.</li> </ul>
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			" 10 H - 35,		*. × ×	Tage	
" See " I see " Se		2.5			Ø		2.7
				Page: 3		٦	5
For billing inquiries call 888-75	2-4107 / For order inquirie	s call 800-225-1884		Page: 3		100	

0008713-0008303-0000005



Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000509 of 000737

AQUA PENNSYLVANIA



INVOICE DATE	CUSTOMER	SUMMARY INVOICE
10/02/10	NYC 1000186	8016666647
PLEASE PAY BY	TERMS	AMOUNT DUE
11/01/10	Net 30 Days	12,414.35

INVOICE SUMMARY

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			AX The state of the state of th		
Enthalmore and the committee of the comm	7066694812-000-002 31433		9.47	.00	167.31
SUBTOTAL 2320		166.69	10.00	,00	17.6.69
a Amerika	7066714785-000-001 31433	348970 149.88	8.99	.00	159.87
- 820003		348972 74.90	4.49	.00	79.39
- 950903		348973 = 13,76	. 83	.00	1,4.59
-620603 SUBTOTAL 2530-620603	4,	238.54	14.31	.00	252.85
	7066261080-000-001 31435	348974 301.93	18.12	. 00	320.05
675819	7000201000.000.000	301.93	18.12	.00	320.05
SUBTOTAL 2615 675819		001100			
	7066401411-000-001 81433	348975 204.27	12.26	. 00	216.53
013048 .	7066401411-000-002 31433		2.73	.00	* 48.18
675819 SUBTOTAL 2820 675819	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	249.72	14.99	.00	264.71
A. A	0098354516-000-001 31433	348977 28.90	1 73	≘ ≤, 00	30.63
675819 241103	0098334518-000-001 01400	28.90	1.73	.00	30.63
SUBTOTAL 2920 675819			8 1		269 12 12
575819 74 9 091310	7066196849-000-001 31433	349979 62.13	3.73	.00	- 65.86
SUBTOTAL 300 675819		62.13	3.73	.00	65.86
A 61 -				1.5	(A) Common (
675819 092710	7066613155-000-001 3143		780	.00	13790
675819 092710	7066613155-000-002 3143	348980 34.87	2,09	.00	36.96
SUBTOTAL 301 675819		164.87	9.89	.00	174.76
eden and a <u>clas</u>	6098184747-000-001 3143	348981 485.12	29.11	.00	514.23
675819 239275		348982 21.41	1,29	.00	22.69
675819 239275		348983 78.79	4.43	.00	78.22
675819 239275	000000011 000 00.	580.32	34.82	.00	615.14
SUBTOTAL 3031 675819		8 -4,011	270250	38	e 9
675819 - 239275	0098064343-000-001 3143	348985 185.98	8.16	.00	144.14
010010	N =	135.98	8.16	.00	144.14
SUBTOTAL 3032 675819.		ell in the		. E	
675819	7066678014-000-001 8148	348986 94.75	5.69	.00	100.44
SUBTOTAL 305 675819	y **	94.75	5,69	.00	100.44
30B101AC-303-010013		2 No. 3 19	0.7		· = . · ·
875819 239275	0098192256-000-001 3143	348988. 20,49	1 2.3	.00	21.72
SUBTOTAL 3131 675819	t × 2, 28	20.49	1.23	.00	21.72
302101762,0101,010013	to se nillan er <sup>618</sup>	8 5 9 9	,	198 1	202
675819 100110	7066794256-000-001. 3143	348989 61.01	2.91		63.92
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For billing inquiries call 888-753-4107 For order inquiries call 800-		Page:			3 2



| INVOICE DATE | CUSTOMER | SUMMARY INVOICE | 10/02/10 | NYC | 1000186 | 8016666647 | PLEASE PAY BY | TERMS | AMOUNT DUE | 11/01/10 | Net 30 Days | 12,414.35

AQUA PENNSYLVANIA

# INVOICE SUMMARY

Staples Business Advantage		Federal ID #:04-3390	leral ID #:04-3390816		, ,			
		RELEASE.					<b>(4)</b>	
SUBTOTAL 320 675819	2.0	*	0.00556	The second second	61.01	2.91	.00	63.92
	1410		7066239278-000-001	3143348990	149.18	8.95	. 00	158.11
SUBTOTAL 321 675819		*)	₩ W W		149.16	8.95	.00	158.11
E. S. C. 19 44 1 16 1	0810		7066049201-000-001		141.39	8.48	.00	149.87
다	0810		7066049201-000-002	3143348992	3.08	. 18	.00	3,26
SUBTOTAL 321 675831	8 8				144.47	8.66	.00	153.13
	10 FLORIDA RATE CA		7065868280-000-001		157.46	9.45	.00	166.91
	10 FLORIDA RATE CA		7065868280-000-002	3143348994	5.68	34	. 00	6.02
SUBTOTAL 33,9001.186101.M92	105		**		163.14	9.79	.00	172.93
20 675819			7065818572-000-001		106.97	6.42	. 00	113,39
20.675819			7065818572-001-001	3143348996	18.35CR	1.10CR	.00	19.45CR
20 675819			7065818572-002-001	3143348997	10.35	1.10	.00	19.45
20 675819 SUBTOTAL 3520 675819			7066739451-000-002	3145548888	62.35 169.32	3.74 10.16	.00	66.09
30B101AC 3320 073613	tit grassj				103,32	10.10	.00	أقا والمعاقلة والسوي
20 62	0802		7065941136-000-001		162.12	9.73	.00	17.185
	0802	3.0	7066476445-000-001	3143349002	142,95	9.58	0.0	151.53
SUBTOTAL 4120	The Impact and	- € ±			305.07	18.31	⊚ -00	323.38
20-675819		- T-X	7066115005-000-001	3143349003	253,30	15.20	.00	268.50
20-675819.			7066576837-000-001	3143349004	75.82	3.11	00	7.8.93
SUBTOTAL 4.120-675819			0.00		329.12	18.31	.00	347.43
0.000				0440040000	404 55	0.00		440.07
20-675819 SUBTOTAL (4420=675819 ***)	752		7066029810-000-001	3143349006	134.59 134.59	8.08 8.08	.00	142.67 ( 142.67
308101ML(4420-073618		B 8	8 5		104.35	8.00	.00	( 128,00/
20620802	× * *	ango ng K	7066570158-000-001	3143349008	157.16	9.43	. 00	166.59
SUBTOTAL 4420620802	(2)			v 15	157.16	9.43	.00	<b>~166.59</b>
40 075040	# H_	2 to 2 to 2	7066522792-000-001	0149040010	292,33	17.54	.00	200 07
40 875819SUBTOTAL 5140 675819	1 15	107 87	1000355195-000-001	0 644049010	292.33	17.54	.00	309 87 309 87
300,0112	E 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	W 1				AL 10		C. C. C. C.
40-620802-0000	g (A 18)		7066001334-000-001	3143349011	392.90	23.57	.00	416.47
SUBTOTAL 5140-620802-0000		25		er ung la	392.90	23.57	.00	416.47
40-675819	The Free Park		7065890262-000-001	3143349013	417.65	25.08	.00	(442.71
	R			190	***************************************			Casa Circle
		ربية إلى المالين الأقالين.			4.00		S., S.	161 72 5/97



INVOICE DATE	CUSTOMER	SUMMARY INVOICE
10/02/10	NYC 1000186	8016666647
PLEASE PAY BY	TERMS	AMOUNT DUE
11/01/10	Net 30 Days	12,414.35

Page: 6

# INVOICE SUMMARY

Staples Business Advantage	30 A 3		37 300g 14	Federal ID #:04-33908	116	*7" */	* 4	* ***	E 19
					INVOICE		MIXAL MIL		
40-675819				7065890262-000-002	3143349014	12.82	. <b>7</b> 7	.00	, 18.59
40-675819				7065890262-001-001	8143349016	111.90CR	6.71CA	.00	118.61CR
40-675819		10.00		7065890262-002-001	8143349018	58.10	3 49	. 00	61.59
10-675819	No.		8	7066681129-000-001	3143349020	196 18	11,77	. 00	207.95
0-675819				7066714573-000-001	3143349022	60.84	3.65	.00	64.49
SUBTOTAL 5140-675819	72					633.69	38.03	00	671.72
0-675831				7065890961-000-001	3143349024	69.31	4.16	. 00	73.47
SUBTOTAL 5140-675831	71	a		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		69.31	4.16	.00	73.47
1819 15-1120	0.5	F 6	10	7066430703-000-001	3143349025	53.99	3.24	° ,00	
SUBTOTAL 675819				D) Ø		53.99	3.24	.00	_57.29 _57.29 _ <sub>  </sub>
819; 11-250				7066018999-000-001	3143349026	95.43	5.73	. 00	101-:16
SUBTOTAL 675819; 11-250				550		95.43	5.73	.00	101.16
675819				7066604846-000-001	3143349027	71.47	4.29	.00	75.76
SUBTOTAL 900 675819						71.47	4.29	.00	75.76

For billing inquiries call 888-753-4107 For order inquiries call 800-225-1884

Make checks payable to Staples Business Advantage, Dept NY PO Box 415256, Boston MA 02241-5256



INVOICE DATE	CUSTOMER	SUMMARY INVOICE
10/02/10	NYC 1000186	8016666647
PLEASE PAY B	Y TERMS	AMOUNT DUE
11/01/10	Net 30 Days	12,414.35

## INVOICE SUMMARY

0008303 IN T 5440 AQUA PENNSYLVANIA COLLEEN MCLEER . 762 W LANCASTER AVE BRYN MAWR, PA 19010

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OCT 2 0 2010

ACCOUNTS PAYABLE

For billing inquiries call 888-753-4107 For order inquiries call 800-225-1884

Make checks payable to Staples Business Advantage, Dept NY PO Box 415256, Boston MA 02241-5256

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000513 of 000737

## **Summary of Service Company details which follows**

Aqua Service Company Employee Hours & Decription of Work

-Devine 6 pages
-Joyce 6 pages
-Burns 6 pages
-Hopper 6 pages
-Bhatti 6 pages

-McVicker 3 pages

-Stahl 1 pages

Monthly Service Company Allocations & Monthly Timesheets

#### **AUF Service Company Hours**

Time sheet	DAY	DATE	Hours	Devine Work Description
	Monday	04/12/10		
	Tuesday	04/13/10		
	Wednesday	04/14/10		
	Thursday	04/15/10		Download test year data & format to MFR
	Friday	04/16/10		Download test year data & format to MFF
	Monday Tuesday	04/19/10	4	Download test year data & format to MFF
	Wednesday	04/20/10 04/21/10	1	Download test year data & format to MFF
	Thursday	04/21/10	1	Download test year data & format to MFF
	Friday	04/23/10		Download test year data & format to MFF
TimeSht End	Sunday	04/25/10	<del>                                     </del>	
	Monday	04/26/10		
	Tuesday	04/27/10		
	Wednesday	04/28/10		E-
	Thursday	04/29/10		Download test year data & format to MFF
	Friday	04/30/10	4	Download test year data & format to MFF
	Monday	05/03/10		
	Tuesday	05/04/10		
	Wednesday	05/05/10		
	Thursday Friday	05/06/10		
Thurscha Ford	Sunday	05/07/10 05/09/10		
TimeSht End	Monday	05/10/10	_	
	Tuesday	05/11/10		
	Wednesday	05/12/10		
	Thursday	05/13/10		
	Friday	05/14/10	4	Prepare filing
	Monday	05/17/10	4	Prepare filing
	Tuesday	05/18/10		Prepare filing
	Wednesday	05/19/10		Prepare filing
	Thursday	05/20/10		Prepare filing
	Friday	05/21/10	8	Prepare filing
TimeSht End	Sunday	05/23/10		
	Monday Tuesday	05/24/10	<del>                                     </del>	Brance filing
	Wednesday	05/25/10 05/26/10		Prepare filing
	Thursday	05/27/10		Prepare filing
	Friday	05/28/10		Prepare filing
	Monday	05/31/10		
	Tuesday	06/01/10		
	Wednesday	06/02/10		
	Thursday	06/03/10	2	Prepare filing
	Friday	06/04/10	2	Prepare filing
TimeSht End	Sunday	06/06/10		
	Monday	06/07/10		
	Tuesday	06/08/10		
	Wednesday	06/09/10	<del>                                     </del>	D. CH.
	Thursday Friday	06/10/10		Prepare filing
	Monday	06/11/10 06/14/10		-
	Tuesday	06/15/10	-	-
	Wednesday	06/16/10	4	Prepare filing
	Thursday	06/17/10		Prepare filing
	Friday	06/18/10		
TimeSht End	Sunday	06/20/10		1
	Monday	06/21/10		]
	Tuesday	06/22/10		
	Wednesday	06/23/10		]
	Thursday	06/24/10		
	Friday	06/25/10		1
	Monday	06/28/10		4
	Tuesday	06/29/10		4
	Wednesday	06/30/10	-	4
	Thursday	07/01/10	-	4
	Friday	07/02/10		1
TimeSht End	Sunday	07/04/10		1
	Monday Tuesday	07/05/10	+	Prepare & Review filing
	Wednesday	07/06/10		Prepare & Review filing
		. 1//1//11/11	4	disselvance or records mude
	Thursday	07/08/10		Prepare & Review filing

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000514 of 000737

Time sheet	DAY	DATE	Hours	Devine Work Description
	Monday	07/12/10		
	Tuesday	07/13/10	ļ	Daview filing
	Wednesday	07/14/10	- 4	Prepare & Review filing
	Thursday Friday	07/15/10		1
imeSht End	Sunday	07/16/10		ł
imesnt Enu	Monday	07/19/10		Prepare & Review filing
	Tuesday	07/20/10	— °	Trepare a netien imile
	Wednesday	07/21/10		1
	Thursday	07/22/10		1
	Friday	07/23/10		1
	Monday	07/26/10		
	Tuesday	07/27/10		1
	Wednesday	07/28/10	6	Prepare & Review filing
	Thursday	07/29/10	6	Prepare & Review filing
	Friday	07/30/10	6	Prepare & Review filing
TimeSht End	Sunday	08/01/10		
	Monday	08/02/10		Prepare & Review filing
	Tuesday	08/03/10		Prepare & Review filing
	Wednesday	08/04/10	6	Prepare & Review filing
	Thursday	08/05/10		-
	Friday	08/06/10	-	4
	Monday	08/09/10	-	1
	Tuesday	08/10/10		4
	Wednesday	08/11/10		-
	Thursday	08/12/10		-
et 01 - E 1	Friday	08/13/10	-	-
TimeSht End	Sunday	08/15/10	-	Prepare & Review filing
	Tuesday	08/10/10		Prepare & Review filing
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	Thursday	08/19/10		1
	Friday	08/20/10	+	1
	Monday	08/23/10	1	Prepare & Review filing
	Tuesday	08/24/10		Prepare & Review filin
	Wednesday	08/25/10		1 '
	Thursday	08/26/10		
	Friday	08/27/10		
TimeSht End	Sunday	08/29/10		1
	Monday	08/30/10		
	Tuesday	08/31/10		
	Wednesday	09/01/10		
	Thursday	09/02/10		
	Friday	09/03/10		
	Monday	09/06/10		
	Tuesday	09/07/10		
	Wednesday	09/08/10		
	Thursday	09/09/10		4
	Friday	09/10/10		1
TimeSht End	Sunday	09/12/10		4
	Monday	09/13/10		4
	Tuesday	09/14/10		-
	Wednesday	09/15/10		-
	Thursday	09/16/10		_
	Friday	09/17/10		-
	Monday	09/20/10		_
	Tuesday	09/21/10		-
	Wednesday	09/22/10	-	-
	Thursday	09/23/10	-	-
m ol. r '	Friday	09/24/10	-	-
TimeSht End	Sunday	09/26/10	-	-
	Tuesday	09/27/10		-
	Wednesday	09/28/10		+
	Thursday	09/29/10	-	-
	Friday	10/01/10		1
	Monday	10/01/10	-	-
	Tuesday	10/04/10	1	-
	Wednesday	10/05/10	1	
	Thursday	10/07/10		1
	Friday	10/08/10		7
			-	-
TimeSht End	Sunday	10/10/10		

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000515 of 000737

Time sheet	DAY	DATE	Hours	Devine Work Description
	Tuesday	10/12/10		
	Wednesday	10/13/10	ļ	
	Thursday Friday	10/14/10	-	-
	Monday	10/15/10	-	-
	Tuesday	10/19/10		-
	Wednesday	10/20/10		-
	Thursday	10/21/10		
	Friday	10/22/10		
TimeSht End	Sunday	10/24/10		
	Monday	10/25/10		
	Tuesday	10/26/10		
	Wednesday	10/27/10		
	Thursday	10/28/10		
	Friday Monday	10/29/10	-	-
	Tuesday	11/02/10	-	-
	Wednesday	11/03/10	-	
	Thursday	11/04/10		
	Friday	11/05/10		
TimeSht End	Sunday	11/07/10		
	Monday	11/08/10		
	Tuesday	11/09/10		_
	Wednesday	11/10/10		_
	Thursday	11/11/10	-	
	Friday	11/12/10		
	Monday Tuesday	11/15/10 11/16/10	-	-
	Wednesday	11/17/10	+	
	Thursday	11/18/10	1	
	Friday	11/19/10		2 Update rate case expenses
TimeSht End	Sunday	11/21/10		
	Monday	11/22/10		
	Tuesday	11/23/10		
	Wednesday	11/24/10		
	Thursday	11/25/10	-	
	Friday	11/26/10	<u> </u>	
	Monday	11/29/10	-	4 Prepare and review discovery 4 Prepare and review discovery
	Tuesday Wednesday	11/30/10	-	Trepare and review discovery
	Thursday	12/02/10	_	<del>-  </del>
	Friday	12/03/10	+	-
TimeSht End	Sunday	12/05/10		
	Monday	12/06/10		
	Tuesday	12/07/10		
	Wednesday	12/08/10		
	Thursday	12/09/10		
	Friday	12/10/10		4 Prepare and review discovery
	Monday	12/13/10	-	4 Prepare and review discovery
	Tuesday Wednesday	12/14/10	-	3 Propose and review discovery
	Thursday	12/15/10	+	<ul><li>2 Prepare and review discovery</li><li>2 Prepare and review discovery</li></ul>
	Friday	12/16/10		Zirrepare and review discovery
TimeSht End	Sunday	12/17/10	-	_
TimeSite End	Monday	12/20/10		
	Tuesday	12/21/10		
	Wednesday	12/22/10		
	Thursday	12/23/10		
	Friday	12/24/10		
	Monday	12/27/10		
	Tuesday	12/28/10	4	_
	Wednesday	12/29/10		-
	Thursday	12/30/10	-	-
Time Chi E . 1	Friday	12/31/10	1	-
TimeSht End	Sunday	01/02/11	1-	-
	Tuesday	01/03/11	-	=
	Wednesday	01/04/11		
	Thursday	01/05/11		
	Friday	01/07/11		
	Monday	01/10/11		
	Tuesday	01/11/11		
	Wednesday	01/12/11		

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000516 of 000737

Time sheet	DAY	DATE	Hours	Devine Work Description
	Thursday	01/13/11		7
	Friday	01/14/11		
ΓimeSht End	Sunday	01/16/11		
	Monday	01/17/11		_
	Tuesday	01/18/11		4
	Wednesday Thursday	01/19/11 01/20/11		-
	Friday	01/20/11		-
	Monday	01/21/11	-	+
	Tuesday	01/25/11		1
	Wednesday	01/26/11		
	Thursday	01/27/11		2 Update rate case expenses
	Friday	01/28/11		
imeSht End	Sunday	01/30/11		
	Monday	01/31/11		
	Tuesday	02/01/11	ļ	
	Wednesday	02/02/11	-	4
	Thursday Friday	02/03/11 02/04/11	1	-
	Monday	02/04/11		-
	Tuesday	02/08/11	ł	1
77	Wednesday	02/09/11		
	Thursday	02/10/11		
	Friday	02/11/11		
TimeSht End	Sunday	02/13/11		
	Monday	02/14/11		
	Tuesday	02/15/11		
	Wednesday	02/16/11		
	Thursday	02/17/11		_
	Friday Monday	02/18/11	-	
	Tuesday	02/21/11 02/22/11		_
	Wednesday	02/22/11	-	4 Prepare and review discover
	Thursday	02/23/11		4 Prepare and review discover
	Friday	02/25/11		
TimeSht End	Sunday	02/27/11		
	Monday	02/28/11		
	Tuesday	03/01/11		2 Prepare and review discover
	Wednesday	03/02/11		
	Thursday	03/03/11		
	Friday	03/04/11	-	_
	Monday Tuesday	03/07/11		-
	Wednesday	03/08/11		
	Thursday	03/10/11	<b>-</b>	-
	Friday	03/11/11		
TimeSht End	Sunday	03/13/11		
,,,,,,	Monday	03/14/11		
	Tuesday	03/15/11		
	Wednesday	03/16/11		
	Thursday	03/17/11		
	Friday	03/18/11		
	Monday	03/21/11		
	Tuesday	03/22/11	-	_
	Wednesday	03/23/11		
	Thursday	03/24/11	-	-
Time Cha Cod	Sunday	03/25/11	-	-
TimeSht End	Monday	03/27/11	-	_
	Tuesday	03/29/11		_
	Wednesday	03/30/11		→
	Thursday	03/31/11	1	7
	Friday	04/01/11		
	Monday	04/04/11		
	Tuesday	04/05/11		
	Wednesday	04/06/11		
	Thursday	04/07/11		
	Friday	04/08/11		4 Review customer billing dat
TimeSht End	Sunday	04/10/11		
	Monday	04/11/11		
	Tuesday	04/12/11	-	Albandani enstalara Ellina III.
	Wednesday Thursday	04/13/11	-	4 Review customer billing dat 6 Review customer billing dat

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000517 of 000737

Time sheet	DAY	DATE	Hours	Devine Work Description
	Friday	04/15/11		
	Monday	04/18/11	ļ	1
	Tuesday	04/19/11	-	2 Review customer billing data
	Wednesday	04/20/11		-
	Thursday	04/21/11		-
Consche Food	Sunday	04/22/11		-
TimeSht End	Monday	04/24/11	-	-
	Tuesday	04/25/11	-	<del></del>
	Wednesday	04/27/11		2 Prepare and review discover
	Thursday	04/28/11		- VIII A FAME SO
	Friday	04/29/11		
	Monday	05/02/11		
	Tuesday	05/03/11		
	Wednesday	05/04/11		
	Thursday	05/05/11		
1,0	Friday	05/06/11		
TimeSht End	Sunday	05/08/11		
	Monday	05/09/11		
	Tuesday	05/10/11		
	Wednesday	05/11/11		
	Thursday	05/12/11		2 Review customer billing dat
	Friday	05/13/11		4 Review customer billing dat
	Monday	05/16/11		_
	Tuesday	05/17/11		
	Wednesday	05/18/11	-	3 Us date vate case evpenses
	Thursday Friday	05/19/11		2 Update rate case expenses
Cincolle Food	Sunday	05/20/11 05/22/11		
TimeSht End	Monday	05/23/11	+	4 Review customer billing dat
	Tuesday	05/24/11		The view costonier similar and
	Wednesday	05/25/11	1	7
	Thursday	05/26/11		
	Friday	05/27/11	1	7
	Monday	05/30/11		
	Tuesday	05/31/11		7
	Wednesday	06/01/11		7
	Thursday	06/02/11		
	Friday	06/03/11		
TimeSht End	Sunday	06/05/11		
	Monday	06/06/11		
	Tuesday	06/07/11		
	Wednesday	06/08/11		_
	Thursday	06/09/11		
	Friday	06/10/11		_
	Monday	06/13/11		_
	Tuesday	06/14/11	-	
	Wednesday	06/15/11		
	Thursday	06/16/11		_
T	Friday	06/17/11	_	_
TimeSht End	Sunday	06/19/11	-	<b>-</b>
	Tuesday	06/20/11	-	-
	Wednesday	06/21/11	_	-
	Thursday	06/22/11	-	
	Friday	06/23/11	+	-
	Monday	06/27/11	1	-
	Tuesday	06/28/11	+	-
	Wednesday	06/29/11		-
	Thursday	06/30/11	1	7
	Friday	07/01/11		
TimeSht End	Sunday	07/03/11		
	Monday	07/04/11		
	Tuesday	07/05/11		
	Wednesday	07/06/11		
	Thursday	07/07/11		
	Friday	07/08/11		
	Monday	07/11/11		
	Tuesday	07/12/11		
	Wednesday	07/13/11		
	Thursday	07/14/11		
	Friday	07/15/11		

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000518 of 000737

Time sheet	DAY	DATE	Hours	Devine work Description
	Monday	07/18/11		
	Tuesday	07/19/11		
	Wednesday	07/20/11		
	Thursday	07/21/11		
	Friday	07/22/11		
	Monday	07/25/11		
	Tuesday	07/26/11		
	Wednesday	07/27/11		
	Thursday	07/28/11		
	Friday	07/29/11		
TimeSht End	Sunday	07/31/11		
	Monday	08/01/11		
	Tuesday	08/02/11		
	Wednesday	08/03/11		
	Thursday	08/04/11		
	Friday	08/05/11		
	Monday	08/08/11		
	Tuesday	08/09/11		
	Wednesday	08/10/11		ļ
	Thursday	08/11/11		
- 0.5	Friday	08/12/11		ł
TimeSht End	Sunday	08/14/11		ł
	Monday	08/15/11		1
	Tuesday	08/16/11	-	Prepare and review discovery
		08/17/11		Prepare and review discovery
	Thursday	08/18/11		-
	Friday	08/19/11		-
	Monday	08/22/11		-
	Wednesday	08/23/11	1	Prepare and review discovery
	Thursday	08/24/11	4	Prepare and review discovery
	Friday	08/25/11		1
× 01.5.1	Sunday	08/26/11		
TimeSht End	Monday	08/28/11	1	Prepare and review discovery
	Tuesday	08/29/11		Prepare and review discovery
	Wednesday	08/30/11		Prepare and review discovery
		08/31/11	-	-
	Thursday	09/01/11		-
	Friday Monday	09/02/11	-	- T
	Tuesday	09/05/11		1
	Wednesday	09/06/11		4
	Thursday	09/07/11	-	-
	Friday		-	4
T. Cl. 5 1	Sunday	09/09/11	-	4
TimeSht End	Monday	09/11/11	-	1
	Tuesday	09/12/11		1
	Wednesday	09/13/11		
		09/14/11	-	4
	Friday		-	4
	Monday	09/16/11		-
	Tuesday	09/19/11		-
	Wednesday	09/20/11		-
	Thursday	09/22/11	-	Update rate case expenses
	Friday		<del>                                     </del>	Dopuate rate case expenses
T' Charad	Sunday	09/23/11	+	-
TimeSht End	Monday	09/25/11	-	
	Tuesday	09/26/11		-
	Wednesday	09/27/11	-	-
	Thursday	09/29/11		
	Friday	09/30/11		
	I nay	Total	239	9
		1 40 10 1004	ı .	-leuwen and antique diagrams
Bi-Weekly Timsheet	Actual	10/9/2013		Prepare and review discover
Bi-Weekly Timsheet	Estimated	10/23/2013		Prepare and review discover
Bi-Weekly Timsheet	Estimated	11/6/201		Prepare and review discover
Bi-Weekly Timsheet	Estimated	11/20/201		-
Bi-Weekly Timsheet	Estimated	12/4/201		-
Bi-Weekly Timsheet	Estimated	12/18/201		+
Bi-Weekly Timsheet	Estimated	1/1/2017		-
Bi-Weekly Timsheet	Estimated	1/15/2013		-
Bi-Weekly Timsheet	Estimated	1/29/2013		Daview final dealers
Bi-Weekly Timsheet	Estimated	2/12/201		Review final decision
		Total	50	DI

DAY

Time sheet

Total

50

DATE

Devine Work Description

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000519 of 000737

# **AUF Service Company Hours**

Time sheet	DAY	DATE	Joyce Hrs	Joyce Work Description
	Monday	04/12/10		
	Tuesday	04/13/10		
	Wednesday	04/14/10		
	Thursday	04/15/10		1
	Friday	04/16/10		
	Monday	04/19/10		-
	Tuesday	04/20/10	-	-
er oliveria	Wednesday Thursday	04/21/10	-	-
04/25/10	Friday	04/22/10		
04/25/10	Monday	04/25/10	_	
	Tuesday	04/27/10		1
	Wednesday	04/28/10		1
	Thursday	04/29/10		1
	Friday	04/30/10		1
	Monday	05/03/10		
	Tuesday	05/04/10		
	Wednesday	05/05/10		
TimeSht End	Thursday	05/06/10		
05/09/10	Friday	05/07/10		
	Monday	05/10/10		-
	Tuesday	05/11/10		-
	Wednesday Thursday	05/12/10	+	-
	Friday	05/13/10	_	-
	Monday	05/17/10		1
	Tuesday	05/18/10	+	1
	Wednesday	05/19/10		
TimeSht End	Thursday	05/20/10		1
05/23/10	Friday	05/21/10		]
	Monday	05/24/10		
	Tuesday	05/25/10		
	Wednesday	05/26/10		
	Thursday	05/27/10	-	1
	Friday	05/28/10		4
	Monday	05/31/10		-
	Tuesday Wednesday	06/01/10		-
T Cha F. J	Thursday	06/02/10		-
7imeSht End 06/06/10	Friday	06/03/10		1
00/00/10	Monday	06/07/10		
	Tuesday	06/08/10		1
	Wednesday	06/09/10		
	Thursday	06/10/10		-
	Friday	06/11/10		
	Monday	06/14/10		
	Tuesday	06/15/10		
	Wednesday	06/16/10		
TimeSht End	Thursday	06/17/10		
06/20/10	Friday	06/18/10		
	Monday	06/21/10		-
	Tuesday Wednesday	06/22/10	_	-
	Thursday			-
	Friday	06/24/10 06/25/10	_	-
	Monday	06/28/10		
	Tuesday	06/29/10		
	Wednesday	06/30/10		
TimeSht End	Thursday	07/01/10		
07/04/10	Friday	07/02/10		
	Monday	07/05/10		
	Tuesday	07/06/10		
	Wednesday	07/07/10		
	Thursday	07/08/10		
	Friday	07/09/10		
	1	07/12/10		1
	Monday			
	Tuesday	07/13/10		
TimeSht End				3

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000520 of 000737

Time sheet	DAY	DATE	Joyce Hrs	Joyce Work Description
	Monday	07/19/10		
	Tuesday	07/20/10		
	Wednesday	07/21/10	-	
	Thursday	07/22/10		
	Friday Monday	07/23/10	-	
	Tuesday	07/26/10		
	Wednesday	07/27/10	2	Prepare and relvew application
Time of the Food	Thursday	07/28/10 07/29/10		Prepare and relivew application
TimeSht End 08/01/10	Friday	07/29/10		Prepare and reivew application
08/01/10	Monday	08/02/10		Prepare and reivew application
	Tuesday	08/03/10		Prepare and reivew application
	Wednesday	08/04/10		Prepare and reivew application
	Thursday	08/05/10		Prepare and reivew application
	Friday	08/06/10		, , , , , , , , , , , , , , , , , , , ,
	Monday	08/09/10		
	Tuesday	08/10/10		
	Wednesday	08/11/10		
TimeSht End	Thursday	08/12/10	4	Prepare and review application
08/15/10	Friday	08/13/10	4	Prepare and review application
	Monday	08/16/10		
	Tuesday	08/17/10		
	Wednesday	08/18/10		Prepare and review application
	Thursday	08/19/10	6	Prepare and review application
	Friday	08/20/10	_	
	Monday	08/23/10		
	Wednesday	08/24/10	+	
TimeSht End	Thursday	08/25/10 08/26/10	-	1
08/29/10	Friday	08/27/10	7	Prepare and review application
08/23/10	Monday	08/30/10	+	Trepare and review application
	Tuesday	08/31/10	6	Prepare and review application
	Wednesday	09/01/10		
	Thursday	09/02/10		1
	Friday	09/03/10		
	Monday	09/06/10		1
	Tuesday	09/07/10		
	Wednesday	09/08/10		
TimeSht End	Thursday	09/09/10		
09/12/10	Friday	09/10/10		
	Monday	09/13/10		
	Tuesday	09/14/10		
	Wednesday	09/15/10		
	Thursday	09/16/10		
	Friday	09/17/10	4	Prepare and review discovery
	Monday	09/20/10	-	-
	Tuesday	09/21/10	-	-
T	Wednesday Thursday	09/22/10	<del>                                     </del>	Dranese and ravious discovery
TimeSht End 09/26/10	Friday	09/23/10		Prepare and review discovery
03/20/10	Monday	09/27/10	_	
	Tuesday	09/28/10		1
	Wednesday	09/29/10	-	
	Thursday	09/30/10		1
	Friday	10/01/10	8	Case management; prepare and review discovery
	Monday	10/04/10		1
	Tuesday	10/05/10	2	Prepare and review discovery
	Wednesday	10/06/10		
TimeSht End	Thursday	10/07/10		
10/10/10	Friday	10/08/10		
	Monday	10/11/10		
	Tuesday	10/12/10		]
	Wednesday	10/13/10		1
	Thursday	10/14/10		-
	Friday	10/15/10	_	4
	Monday	10/18/10		4
	Linonday	10/19/10		4
	Tuesday			
	Wednesday	10/20/10		
TimeSht End	Wednesday Thursday	10/20/10 10/21/10		
TimeSht End 10/24/10	Wednesday	10/20/10		

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000521 of 000737

Time sheet	DAY	DATE	Joyce Hrs	Joyce Work Description
	Wednesday	10/27/10		
	Thursday	10/28/10		
	Friday	10/29/10		
	Monday Tuesday	11/01/10	-	
	Wednesday	11/02/10 11/03/10	-	
rimeSht End	Thursday	11/03/10	-	
11/07/10	Friday	11/05/10	_	
11/0//10	Monday	11/08/10	4	Prepare interim rate hearing
	Tuesday	11/09/10		, repare mile movemb
	Wednesday	11/10/10		
	Thursday	11/11/10	<b>†</b>	
	Friday	11/12/10		
	Monday	11/15/10		
	Tuesday	11/16/10		
	Wednesday	11/17/10		
TimeSht End	Thursday	11/18/10		
11/21/10	Friday	11/19/10		
	Monday	11/22/10		
	Tuesday	11/23/10		
	Wednesday	11/24/10		
	Thursday	11/25/10		
	Friday	11/26/10		
	Monday	11/29/10		
	Tuesday	11/30/10		
	Wednesday	12/01/10		
TimeSht End	Thursday	12/02/10		
12/05/10	Payperiod	12/05/10	16	For the pay period ending 12/5/10 - AUF Rate Case work
12/03/10	Ending Monday	12/05/10		Prepare and review discovery; case management
	Tuesday	12/07/10	<u> </u>	, , , , , , , , , , , , , , , , , , , ,
	Wednesday	12/08/10		
	Thursday	12/09/10		I a
	Friday	12/10/10		
	Monday	12/13/10	4	Prepare and review discovery; case management
	Tuesday	12/14/10	4	Prepare and review discovery; case management
	Wednesday	12/15/10	4	Prepare and review discovery; case management
TimeSht End	Thursday	12/16/10		NIVA ME-DATA
12/19/10	Friday	12/17/10		1
	Monday	12/20/10		Prepare and review discovery; case management
	Tuesday	12/21/10	8	Prepare and review discovery; case management
	Wednesday	12/22/10		
	Thursday	12/23/10		
	Friday	12/24/10		
	Monday	12/27/10		
	Tuesday	12/28/10		
	Wednesday	12/29/10		
TimeSht End	Thursday	12/30/10		
01/02/11	Friday	12/31/10		
	Monday	01/03/11		1
	Tuesday	01/04/11		-
	Wednesday	01/05/11		4
	Thursday	01/06/11	4	4
	Friday	01/07/11		
-	Monday	01/10/11		
	Tuesday	01/11/11		4
	Wednesday	01/12/11		-
TimeSht End	Thursday	01/13/11		4
01/16/11	Friday	01/14/11		-
	Monday	01/17/11		
	Tuesday	01/18/11		-
	Wednesday	01/19/11		-
	Thursday	01/20/11	+	4
	Friday	01/21/11		-
	Monday	01/24/11	-	-
	Tuesday	01/25/11		-
Time Chair a	Wednesday	01/26/11	_	-
TimeSht End	Payperiod	01/27/11	+	-
01/30/11	Ending	01/30/11	10	For the pay period ending 1/30/11 - AUF Rate Case worl
, ,	Monday	01/31/11		
	Tuesday	02/01/11		1 Prepare and review discovery; review case documents
	Wednesday	02/02/11		

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000523 of 000737

Time sheet	DAY	DATE Jo		Joyce Work Description
	Thursday	02/03/11		Prepare and review discovery; review case documents
	Friday	02/04/11	2	Prepare and review discovery; review case documents
	Monday	02/07/11		
	Tuesday	02/08/11		Review and discuss filed case documents
	Wednesday	02/09/11	2	Review and prepare discovery
TimeSht End	Thursday	02/10/11		
02/13/11	Friday	02/11/11		
	Monday	02/14/11		
	Tuesday	02/15/11		
	Wednesday	02/16/11		
	Thursday	02/17/11	4	
	Friday Monday	02/18/11	4	Case management; prepare and review discovery
	Tuesday	02/21/11 02/22/11		
	Wednesday	02/23/11		Case management; prepare and review discovery
TimeSht End	Thursday	02/24/11		and the state of t
02/27/11	Friday	02/25/11		
02/2//11	Monday	02/28/11		
	Tuesday	03/01/11		
	Wednesday	03/02/11		
	Thursday	03/03/11	2	Case management; prepare and review discovery
	Friday	03/04/11	2	
	Monday	03/07/11	2	Case management; prepare and review discovery
	Tuesday	03/08/11	2	Case management; prepare and review discovery
	Wednesday	03/09/11	2	Case management; prepare and review discovery
TimeSht End	Thursday	03/10/11		
03/13/11	Friday	03/11/11		
	Monday	03/14/11		
	Tuesday	03/15/11		
	Wednesday	03/16/11		
	Thursday	03/17/11		A SECURITY OF THE PROPERTY OF
	Friday	03/18/11	2	Prepare and review filings to be filed at PSC
	Monday	03/21/11	_	
	Tuesday	03/22/11		December of the state of the st
	Wednesday	03/23/11		Prepare and review filings to be filed at PSC Prepare and review filings to be filed at PSC; prepare and review discovery
TimeSht End	Thursday Friday	03/24/11		Prepare and review mings to be med at 150, prepare and review discovery
03/27/11	Monday	03/25/11		-
	Tuesday	03/28/11 03/29/11		
	Wednesday	03/30/11		•
	Thursday	03/31/11		•
	Friday	04/01/11		1
	Monday	04/04/11		
	Tuesday	04/05/11	5	Review OPC filing re: areas of preliminary concern; discuss deposition issues; prepare and manage discover
	Wednesday	04/06/11	6	Review OPC filing re: areas of preliminary concern; discuss deposition issues; prepare and manage discover
TimeSht End	Thursday	04/07/11	5	Review OPC filing re: areas of preliminary concern; discuss deposition issues; prepare and manage discover
04/10/11	Friday	04/08/11		
	Monday	04/11/11	5	Review documents filed with PSC; review and prepare discovery; draft responsive documents
	Tuesday	04/12/11	8	Review documents filed with PSC; review and prepare discovery; draft responsive documents
	Wednesday	04/13/11	2	
	Thursday	04/14/11	4	Draft responsive documents; review and prepare discovery
	Friday	04/15/11		
	Monday	04/18/11		Case management; review and prepare discovery
	Tuesday	04/19/11	4	Case management; review and prepare discovery
	Wednesday	04/20/11		Prepare and review PSC responsive pleading; case managmeent; review and prepare discovery
TimeSht End	Thursday	04/21/11	4	Prepare and review PSC responsive pleading; case managmeent; review and prepare discovery  Prepare and review PSC responsive pleading; case managmeent; review and prepare discovery
04/24/11	Friday	04/22/11		Prepare and review PSC responsive pleading, case managineerit, review and prepare discovery
	Monday	04/25/11		Prepare and review PSC responsive pleading; case management; review and prepare discovery
	Tuesday	04/26/11		Frepare and review F3C responsive picading, case managineers, review and property
	Wednesday Thursday	04/27/11		-
	Friday	04/28/11 04/29/11		1
	Monday	05/02/11		
	Tuesday	05/02/11		4 Case managmeent including discovery
	Wednesday	05/04/11		
TimeSh+ End	Thursday	05/05/11		1
TimeSht End 05/08/11	Friday	05/06/11		7
03/08/11	Monday	05/09/11		1
	Tuesday	05/10/11		1
				1
	Wednesday	05/11/11 05/12/11		

Time sheet	DAY	DATE	Joyce Hrs	Joyce Work Description Preparation for agenda confernce; case management including discove
	Monday	05/16/11	8	Preparation for agenda confernce; case management including discoven Preparation for agenda confernce; case management including discoven
	Tuesday	05/17/11	8	Preparation for agenda confernce; case management including discovery
	Wednesday	05/18/11	8	Preparation for agenda conference; case management including discov
imeSht End	Thursday	05/19/11	4	Preparation for agenda confernce; case management including discov
05/22/11	Monday	05/20/11 05/23/11	9	Preparation for agenda confernce; case management including discov
	Tuesday	05/23/11	0	Preparation for agenda confernce; case management including discov
	Wednesday	05/25/11		Case management; follow up from agenda
	Thursday	05/25/11		Case management; follow up from agenda
	Friday	05/27/11	2	Case management; follow up from agenda
	Monday	05/30/11		Sand Harrage Harry Forest Sp. 199
	Tuesday	05/31/11		
	Wednesday	06/01/11		
imeSht End	Thursday	06/02/11		
06/05/11	Friday	06/03/11		
00/05/22	Monday	06/06/11		
	Tuesday	06/07/11		
	Wednesday	06/08/11		
	Thursday	06/09/11		
	Friday	06/10/11		
	Monday	06/13/11		
	Tuesday	06/14/11		
	Wednesday	06/15/11		
imeSht End	Thursday	06/16/11		
06/19/11	Friday	06/17/11		]
	Monday	06/20/11		]
	Tuesday	06/21/11		
	Wednesday	06/22/11		
	Thursday	06/23/11		
	Friday	06/24/11		
	Monday	06/27/11		_[
	Tuesday	06/28/11		
	Wednesday	06/29/11		
TimeSht End	Thursday	06/30/11	4	
07/03/11	Friday	07/01/11		
	Monday	07/04/11	-	
	Tuesday	07/05/11		4
	Wednesday	07/06/11		
	Thursday	07/07/11	_	
	Friday Monday	07/08/11	+	-
	Tuesday	07/11/11 07/12/11		-
	Wednesday	07/12/11	-	1
Time Cha Ford	Thursday	07/13/11	-	-
TimeSht End	Friday	07/15/11	+	-
07/17/11	Monday	07/13/11	<b>-</b>	
	Tuesday	07/19/11	-	
	Wednesday	07/19/11		1
	Thursday	07/20/11		1
	Friday	07/22/11		1
	Monday	07/25/11		1
	Tuesday	07/26/11		1
	Wednesday	07/27/11		
TimeSht End	Thursday	07/28/11		T I I
07/31/11	Friday	07/29/11		
,,	Monday	08/01/11		Prepare for litigated case; testimony and exhbitis
	Tuesday	08/02/11		
	Wednesday	08/03/11		3 Prepare for litigated case; testimony and exhbitis
	Thursday	08/04/11		2 Prepare for litigated case; testimony and exhbitis
	Friday	08/05/11		
	Monday	08/08/11		2 Prepare for litigated case; testimony and exhbitis
	Tuesday	08/09/11		2 Prepare for litigated case; testimony and exhbitis
	Wednesday	08/10/11		2 Prepare for litigated case; testimony and exhbitis
TimeSht End	Thursday	08/11/11		
08/14/11	Friday	08/12/11		_
	Monday	08/15/11		
	Tuesday	08/16/11		8 Prepare for litigated case; testimony and exhbitis
	Wednesday	08/17/11		
	Thursday	08/18/11		
	Friday	08/19/11		<b>1</b>
	Monday	08/22/11		2 Prepare for litigated case; testimony and exhbitis 2 Prepare for litigated case; testimony and exhbitis
	Tuesday	08/23/11		

Time sheet	DAY	DATE	Joyce Hrs	Joyce Work Description
	Wednesday	08/24/11	2	Prepare for litigated case; testimony and exhbitis
TimeSht End	Thursday	08/25/11		Prepare for litigated case; testimony and exhbitis
08/28/11	Friday	08/26/11		Prepare for litigated case; testimony and exhbitis
	Monday	08/29/11		
	Tuesday	08/30/11		
	Wednesday	08/31/11		
	Thursday	09/01/11		
	Friday	09/02/11		
	Monday	09/05/11		
	Tuesday	09/06/11		
	Wednesday	09/07/11	8	Case management; prepare and review discovery
TimeSht End	Thursday	09/08/11	4	Case management; prepare and review discovery
09/11/11	Friday	09/09/11		
	Monday	09/12/11		
	Tuesday	09/13/11		
	Wednesday	09/14/11		
	Thursday	09/15/11		
	Friday	09/16/11		
	Monday	09/19/11	8	Prepare and review discovery
	Tuesday	09/20/11		
	Wednesday	09/21/11		
TimeSht End	Thursday	09/22/11		
09/25/11	Friday	09/23/11	4	Prepare and review discovery
		Total	370	

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000525 of 000737

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000526 of 000737

# **AUF Service Company Hours**

Time sheet	DAY		Burns	Burns Work Description
	Monday	04/12/10		
	Tuesday	04/13/10		
	Wednesday	04/14/10		
	Thursday	04/15/10		
	Friday	04/16/10		
	Tuesday	04/19/10 04/20/10		
	Wednesday	04/20/10		
TimeSht End	Thursday	04/22/10		
04/25/10	Friday	04/23/10		
0.720720	Monday	04/26/10		
	Tuesday	04/27/10		
	Wednesday	04/28/10		
	Thursday	04/29/10		
	Friday	04/30/10		
	Monday	05/03/10		
	Tuesday	05/04/10		
	Wednesday	05/05/10		
TimeSht End	Thursday Friday	05/06/10		
05/09/10	Monday	05/07/10 05/10/10		
	Tuesday	05/10/10		
	Wednesday	05/12/10		
	Thursday	05/12/10		1
	Friday	05/14/10		
	Monday	05/17/10		
	Tuesday	05/18/10		
	Wednesday	05/19/10		
TimeSht End	Thursday	05/20/10		The Armondia 1
05/23/10	Friday	05/21/10	- 8	Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 1
	Monday	05/24/10		Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 1 Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 1
	Tuesday	05/25/10		Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 1 Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 1
	Wednesday	05/26/10		Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 1
	Friday	05/27/10 05/28/10		Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 1
	Monday	05/28/10		Francisco Cata for 11/ calactatic adjustments for cases, sensore, compared to the case of
	Tuesday	06/01/10		Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 1
	Wednesday	06/02/10		al Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 1
TimeSht End	Thursday	06/03/10		Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 1
06/06/10	Friday	06/04/10		4 Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 1
	Monday	06/07/10		Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 1
	Tuesday	06/08/10		Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 1
	Wednesday	06/09/10		Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 1
	Thursday	06/10/10		
	Friday	06/11/10		
	Monday	06/14/10		A D. W. A. C. A. S. A. S. A. S. A. T. W. C. S. C
	Tuesday	06/15/10	-	4 Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 1 8 Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 1
Timesta F. J	Wednesday	06/16/10		8 Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 1
TimeSht End	Thursday Friday	06/17/10		of the Mante ( CC data for 11) condended adjustments for about 5 and the South Fire and t
06/20/10	Monday	06/21/10		†
	Tuesday	06/22/10		1
	Wednesday	06/23/10		1
	Thursday	06/24/10		
	Friday	06/25/10		
	Monday	06/28/10		4 Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 1
	Tuesday	06/29/10		6 Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 1
	Wednesday	06/30/10		4 Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 1
TimeSht End	Thursday	07/01/10		4 Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 1
07/04/10	Friday	07/02/10	-	4 Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 1
	Monday	07/05/10	-	
		07/06/10		-
	Tuesday			
	Wednesday	07/07/10		
	Wednesday Thursday	07/07/10 07/08/10		
	Wednesday Thursday Friday	07/07/10 07/08/10 07/09/10		1 Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix:
	Wednesday Thursday Friday Monday	07/07/10 07/08/10 07/09/10 07/12/10	1.	1 Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix : 5 Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix :
	Wednesday Thursday Friday Monday Tuesday	07/07/10 07/08/10 07/09/10 07/12/10 07/13/10	1.	5 Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 3 4 Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 3
TimeSht Fnd	Wednesday Thursday Friday Monday	07/07/10 07/08/10 07/09/10 07/12/10	1.	5 Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 3 4 Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 3 4 Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 3
TimeSht End 07/18/10	Wednesday Thursday Friday Monday Tuesday Wednesday	07/07/10 07/08/10 07/09/10 07/12/10 07/13/10 07/14/10	1.	5 Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 3 4 Pull Mgmt Fee data for TY/caluculate adjustments for Labor/Benefits/Compile data for MFR Appendix 3

ime sheet	DAY	DATE	Burns		
	Tuesday	07/20/10			
	Wednesday	07/21/10		8	
	Thursday	07/22/10		7	
	Friday	07/23/10			
	Monday	07/26/10		8	-
	Tuesday	07/27/10		8	
	Wednesday	07/28/10		- 8	8
FimeSht End	Thursday	07/29/10	-	-4	4
08/01/10	Friday Monday	07/30/10	-	4	8
	Tuesday	08/02/10	_		8
	Wednesday	08/04/10	+		8
	Thursday	08/05/10	+		8
	Friday	08/06/10			8
	Monday	08/09/10	1		8
	Tuesday	08/10/10		_	8
	Wednesday	08/11/10			8
TimeSht End	Thursday	08/12/10	_		8
08/15/10	Friday	08/13/10			8
55,15,15	Monday	08/16/10		_	_
	Tuesday	08/17/10			ī
	Wednesday	08/18/10		6	6
	Thursday	08/19/10		- 4	4
	Friday	08/20/10			□
	Monday	08/23/10			
	Tuesday	08/24/10		_	8
	Wednesday	08/25/10		_	7
FimeSht End	Thursday	08/26/10		_	8
08/29/10	Friday	08/27/10		_	8
	Monday	08/30/10	-	_	1
	Tuesday	08/31/10		_	8
	Wednesday	09/01/10			3
	Thursday	09/02/10	-		
	Friday	09/03/10			4
	Monday Tuesday	09/06/10 09/07/10	4	-	-
	Wednesday	09/07/10	-		-
TimeSht End	Thursday	09/08/10	-	-	_
09/12/10	Friday	09/10/10	+		Ħ
09/12/10	Monday	09/13/10	+	_	-
	Tuesday	09/14/10	1	-	1
	Wednesday	09/15/10	-	_	_
	Thursday	09/16/10	1	_	_
	Friday	09/17/10	1		
	Monday	09/20/10			2
	Tuesday	09/21/10			7
	Wednesday	09/22/10			4
TimeSht End	Thursday	09/23/10			4
09/26/10	Friday	09/24/10			4
	Monday	09/27/10			4
	Tuesday	09/28/10			8
	Wednesday	09/29/10		-	8
	Thursday	09/30/10			€
	Friday	10/01/10			4
	Monday	10/04/10			Ξ
	Tuesday	10/05/10			4
	Wednesday	10/06/10			
TimeSht End	Thursday	10/07/10			4
10/10/10	Friday	10/08/10		_	4
	Monday	10/11/10			8
	Tuesday	10/12/10			1
	Wednesday	10/13/10			
	Thursday	10/14/10			
	Friday	10/15/10			
	Monday	10/18/10			-
	Tuesday	10/19/10			
	Wednesday	10/20/10			
TimeSht End	Thursday	10/21/10			
10/24/10	Friday	10/22/10			
	Monday	10/25/10			Ī
	Tuesday	10/26/10			
	Wednesday	10/27/10		Ι	
	Thursday	10/28/10			_

Time sheet	DAY	DATE	Burns	Burns Work Description
	Friday	10/29/10		
	Monday	11/01/10		
	Tuesday	11/02/10	2	
	Wednesday	11/03/10 11/04/10		-
imeSht End				
11/07/10	Friday Monday	11/05/10 11/08/10		
			-	OPC Production of Documents and Interrogatories - Set 2/ Staff Data Request - Set 2
	Tuesday Wednesday	11/09/10 11/10/10	1	OPC Production of Documents and Interrogatories - Set 2/ Staff Data Request - Set 2
	Thursday	11/11/10		OPC Production of Documents and Interrogatories - Set 2/ Staff Data Request - Set 2
	Friday	11/11/10		OPC Production of Documents and Interrogatories - Set 2/ Staff Data Request - Set 2
	Monday	11/15/10		OPE   Todate to II of Bocuments and Internogations and Todate
	Tuesday	11/15/10		1
	Wednesday	11/17/10		•
imeSht End	Thursday	11/18/10		1
11/21/10	Friday	11/19/10		
11/11/10	Monday	11/22/10		1
	Tuesday	11/23/10		1
	Wednesday	11/24/10		
	Thursday	11/25/10		Ī
	Friday	11/26/10		
	Monday	11/29/10		OPC Production of Documents and Interrogatories - Set 2/ Staff Data Request - Sets 2 8
	Tuesday	11/30/10	1	OPC Production of Documents and Interrogatories - Set 2/ Staff Data Request - Sets 2 &
	Wednesday	12/01/10	8	OPC Production of Documents and Interrogatories - Set 2/ Staff Data Request - Set 4
imeSht End	Thursday	12/02/10		
12/05/10	Friday	12/03/10		
	Monday	12/06/10	4	Research various data requests for respondants
	Tuesday	12/07/10		
	Wednesday	12/08/10		
	Thursday	12/09/10		Research various data requests for respondants
	Friday	12/10/10		Research various data requests for respondants
	Monday	12/13/10		Research various data requests for respondants
	Tuesday	12/14/10	4	1
	Wednesday	12/15/10		-
imeSht End	Thursday	12/16/10	-	-
12/19/10	Friday	12/17/10		8 Research various data requests for respondants
	Monday Tuesday	12/20/10		Research various data requests for respondents
	Wednesday	12/21/10		8 Research various data requests for respondants
	Thursday	12/23/10	+	nesearch various data requests for respondents
	Friday	12/24/10		
	Monday	12/27/10	+	
	Tuesday	12/28/10		5 Research various data requests for respondants
	Wednesday	12/29/10		4 Research various data requests for respondants
TimeSht End	Thursday	12/30/10		
01/02/11	Friday	12/31/10	-	
01/02/11	Monday	01/03/11		2 Research various data requests for respondants
	Tuesday	01/04/11		2 Research various data requests for respondants
	Wednesday	01/05/11		2 Research various data requests for respondants
	Thursday	01/06/11		Research various data requests for respondants
	Friday	01/07/11		
	Monday	01/10/11		2 Research various data requests for respondants
	Tuesday	01/11/11		2 Research various data requests for respondants
	Wednesday	01/12/11		
TimeSht End	Thursday	01/13/11		
01/16/11	Friday	01/14/11		
	Monday	01/17/11		2 Staff Data Requests - Set 15
	Tuesday	01/18/11		
	Wednesday	01/19/11		8 Staff Data Requests - Set 15
	Thursday	01/20/11		4 Staff Data Requests - Set 15
	Friday	01/21/11		4
	Monday	01/24/11		4 Staff Data Requests - Set 15
	Tuesday	01/25/11		
	Wednesday	01/26/11		4
TimeSht End	Thursday	01/27/11		4
01/30/11	Friday	01/28/11		4
	Monday	01/31/11		8 Staff Data Requests - Set 15
	Tuesday	02/01/11		8 Research various data requests for respondants
	Wednesday	02/02/11		8 Research various data requests for respondants
	Thursday	02/03/11		8 Research various data requests for respondants
	Friday	02/04/11		2 Research various data requests for respondants
	Monday	02/07/11		
	Tuesday	02/08/11		2 Research various data requests for respondants

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000529 of 000737

Time sheet	DAY	DATE	Burns	Burns Work Description
	Wednesday	02/09/11		Research various data requests for respondants
imeSht End	Thursday	02/10/11	4	Research various data requests for respondants
02/13/11	Friday Monday	02/11/11	-	,
	Tuesday	02/14/11	-	
	Wednesday	02/15/11	+	
	Thursday	02/16/11		
	Friday	02/17/11		
	Monday	02/21/11	-	
	Tuesday	02/22/11	+	
	Wednesday	02/23/11		
TimeSht End	Thursday	02/24/11	10	
02/27/11	Friday	02/25/11		ĺ
02/21/22	Monday	02/28/11		
	Tuesday	03/01/11	4	OPC Production of Documents and Interrogatories - Set 3
	Wednesday	03/02/11		OPC Production of Documents and Interrogatories - Set 3
	Thursday	03/03/11	2	OPC Production of Documents and Interrogatories - Set 3
	Friday	03/04/11	2	OPC Production of Documents and Interrogatories - Set 3
	Monday	03/07/11		
	Tuesday	03/08/11		
	Wednesday	03/09/11	2	OPC Production of Documents and Interrogatories - Set 3
TimeSht End	Thursday	03/10/11		
03/13/11	Friday	03/11/11		
	Monday	03/14/11		
	Tuesday	03/15/11	4	OPC Production of Documents and Interrogatories - Set 3
	Wednesday	03/16/11		
	Thursday	03/17/11		
	Friday	03/18/11		
	Monday	03/21/11	_	
	Tuesday	03/22/11	-	-
71 01 5 1	Wednesday	03/23/11	4	
TimeSht End	Thursday	03/24/11	-	-
03/27/11	Friday Monday	03/25/11	-	1
	Tuesday	03/28/11	+	-
	Wednesday	03/29/11		1
	Thursday	03/31/11	-	
	Friday	04/01/11	+	1
	Monday	04/04/11	+	
	Tuesday	04/05/11		1
	Wednesday	04/06/11	1	i
TimeSht End	Thursday	04/07/11	1	1
04/10/11	Friday	04/08/11		1
0.1, 20, 22	Monday	04/11/11	1	1
	Tuesday	04/12/11		1
	Wednesday	04/13/11		1
	Thursday	04/14/11		
	Friday	04/15/11		1
	Monday	04/18/11		
	Tuesday	04/19/11	2	OPC Interrogatory Set 4
	Wednesday	04/20/11		20
TimeSht End	Thursday	04/21/11		
04/24/11	Friday	04/22/11		C = A'
	Monday	04/25/11	4	OPC Interrogatory Set 4
	Tuesday	04/26/11		
	Wednesday	04/27/11		
	Thursday	04/28/11		_
	Friday	04/29/11		
	Monday	05/02/11	0.5	OPC Interrogatory Set 4
	Tuesday	05/03/11		
	Wednesday	05/04/11		-
TimeSht End	Thursday	05/05/11		_
05/08/11	Friday	05/06/11		-
	Monday	05/09/11		<u>.</u>
	Tuesday	05/10/11		-
	Wednesday	05/11/11	-	-
	Thursday	05/12/11		_
	Friday	05/13/11		-
	Monday	05/16/11	-	-
	Tuesday	05/17/11		-
	Wednesday	05/18/11		Con Management 9 Adminstrative
TimeSht End	Thursday	05/19/11		Case Management & Adminstrative
05/22/11	Friday	05/20/11		

Time sheet	DAY	DATE	Burns	Burns Work Description
	Monday	05/23/11		
	Tuesday	05/24/11		
	Wednesday	05/25/11		
	Thursday	05/26/11		
	Friday	05/27/11		7
	Monday	05/30/11		
	Tuesday	05/31/11		
	Wednesday	06/01/11		
TimeSht End	Thursday	06/02/11		<b>-</b>
06/05/11	Friday	06/03/11		
00/03/11	Monday	06/06/11	+	8 Case Management & Adminstrative
	Tuesday	06/07/11		6 Case Management & Adminstrative
	Wednesday	06/08/11		6 Case Management & Adminstrative
	Thursday	06/09/11	_	8 Case Management & Adminstrative
	Friday	06/10/11	+	8 Case Management & Adminstrative
	Monday	06/13/11	+	4 Case Management & Adminstrative
	Tuesday	06/14/11	+	4 Case Management & Adminstrative
	Wednesday	06/15/11		- Case Wandgement & National action
ri che rd	Thursday		+	2 Case Management & Adminstrative
FimeSht End		06/16/11	+	4 Case Management & Administrative
06/19/11	Friday	06/17/11		4 Case Management & Adminstrative
	Monday	06/20/11	-	-
	Tuesday	06/21/11	-	-
	Wednesday	06/22/11		4
	Thursday	06/23/11	4	<b>⊣</b>
	Friday	06/24/11		_
	Monday	06/27/11		
	Tuesday	06/28/11		
	Wednesday	06/29/11		
TimeSht End	Thursday	06/30/11		
07/03/11	Friday	07/01/11		
	Monday	07/04/11		
	Tuesday	07/05/11		
	Wednesday	07/06/11		
	Thursday	07/07/11		7
	Friday	07/08/11		
	Monday	07/11/11		
	Tuesday	07/12/11	1	-
	Wednesday	07/13/11	-	7
TimeSht End	Thursday	07/14/11	+	
07/17/11	Friday	07/15/11	+	
0//1//11	Monday	07/18/11	+	+
	Tuesday	07/19/11	+	=
	Wednesday	07/20/11	+	<del>-</del>
	Thursday		+	
		07/21/11	+	-
	Friday	07/22/11		_
	Monday	07/25/11		
	Tuesday	07/26/11	_	-
	Wednesday	07/27/11		_
TimeSht End	Thursday	07/28/11		
07/31/11	Friday	07/29/11		
	Monday	08/01/11		
	Tuesday	08/02/11		_
	Wednesday	08/03/11		
	Thursday	08/04/11		
	Friday	08/05/11		
	Monday	08/08/11		
	Tuesday	08/09/11		
	Wednesday	08/10/11		
TimeSht End	Thursday	08/11/11		
08/14/11	Friday	08/12/11		
00/14/11	Monday	08/15/11		
	Tuesday	08/15/11		
	Wednesday	08/17/11		<del>-</del>
	Thursday	08/18/11	_	
	Friday		_	-
		08/19/11	+	DECOR Production of Documents & Interrogatories - Sets 6 & 3
	Monday	08/22/11		2.5 OPC Production of Documents & Interrogatories - Sets 6 & 7
	Tuesday	08/23/11	_	
	Wednesday	08/24/11		<b>-</b>
TimeSht End	Thursday	08/25/11		OPC Production of Documents & Interrogatories - Sets 6 & 7
08/28/11	Friday	08/26/11		8 OPC Production of Documents & Interrogatories - Sets 6 & 7
	Monday	08/29/11		2 OPC Production of Documents & Interrogatories - Sets 6, 7 8
	Tuesday	08/30/11		
	Wednesday	08/31/11		

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000531 of 000737

Time sheet	DAY	DATE	Burns	Burns Work Description
	Thursday	09/01/11		OPC Production of Documents & Interrogatories - Sets 6, 7 & 8
	Friday	09/02/11	4	OPC Production of Documents & Interrogatories - Sets 6, 7 & 8
	Monday	09/05/11		
	Tuesday	09/06/11	2	OPC Production of Documents & Interrogatories - Sets 7 & 8
	Wednesday	09/07/11	8	OPC Production of Documents & Interrogatories - Sets 7 & 8
TimeSht End	Thursday	09/08/11	8	OPC Production of Documents & Interrogatories - Sets 7 & 8
09/11/11	Friday	09/09/11	4	OPC Production of Documents & Interrogatories - Sets 7 & 8
	Monday	09/12/11	4	OPC Production of Documents & Interrogatories - Sets 7 & 8
	Tuesday	09/13/11	4	OPC Production of Documents & Interrogatories - Sets 7 & 8
	Wednesday	09/14/11	8	OPC Production of Documents & Interrogatories - Sets 7 & 8
	Thursday	09/15/11	8	OPC Production of Documents & Interrogatories - Sets 7 & 8
	Friday	09/16/11	8	OPC Production of Documents & Interrogatories - Sets 7 & 8
	Monday	09/19/11	4	OPC Production of Documents & Interrogatories - Sets 7 & 8
	Tuesday	09/20/11	4	OPC Production of Documents & Interrogatories - Set 8
	Wednesday	09/21/11	4	OPC Production of Documents & Interrogatories - Set 8
TimeSht End	Thursday	09/22/11	8	OPC Production of Documents & Interrogatories - Set 8
09/25/11	Friday	09/23/11	6	OPC Production of Documents & Interrogatories - Set 8
	***************************************	Total	743.5	10
D: 147	Actual	10/9/2011	1.0	Respond to Interogatories and requests
Bi-Weekly Timsheet	Estimated	10/3/2011		Respond to Interogatories and requests
Bi-Weekly Timsheet				Respond to Interogatories and requests
Bi-Weekly Timsheet	Estimated	11/6/2011		Respond to interogatories and requests
Bi-Weekly Timsheet	Estimated	11/20/2011		
Bi-Weekly Timsheet	Estimated	12/4/2011		
Bi-Weekly Timsheet	Estimated	12/18/2011		
Bi-Weekly Timsheet	Estimated	1/1/2012		
Bi-Weekly Timsheet	Estimated	1/15/2012		1
Bi-Weekly Timsheet	Estimated	1/29/2012		Prepare for hearing
Bi-Weekly Timsheet	Estimated	2/12/2012		Review final decision
		Total	76	

# **AUF Service Company Hours**

Time sheet	DAY	DATE	Hours	Hopper Work Description
inne sileet	Monday	04/12/10	1.5013	
	Tuesday	04/13/10		
	Wednesday	04/14/10		
	Thursday	04/15/10		
	Friday	04/16/10		
	Monday	04/19/10		
	Tuesday	04/20/10		
	Wednesday	04/21/10	-	
	Thursday	04/22/10		
	Friday	04/23/10	-	_
imeSht End	Sunday	04/25/10	-	_
	Tuesday	04/27/10	-	→
	Wednesday	04/28/10	-	-
	Thursday	04/29/10		
	Friday	04/30/10	_	
	Monday	05/03/10		
	Tuesday	05/04/10		
	Wednesday	05/05/10		
	Thursday	05/06/10		
	Friday	05/07/10		_
imeSht End	Sunday	05/09/10		
	Monday	05/10/10		_
	Tuesday	05/11/10	-	-
	Wednesday	05/12/10		-
	Thursday Friday	05/13/10	+	-
	Monday	05/14/10	-	1 Meet to prepare filing
	Tuesday	05/17/10	+	I Meet to prepare ming
	Wednesday	05/19/10	+	
	Thursday	05/20/10	1	
	Friday	05/21/10	1	
imeSht End	Sunday	05/23/10		
	Monday	05/24/10		
	Tuesday	05/25/10		
	Wednesday	05/26/10		
	Thursday	05/27/10		
	Friday	05/28/10		
	Monday	05/31/10		
	Tuesday	06/01/10	-	
	Wednesday	06/02/10	-	
	Thursday	06/03/10		
E - Classed	Friday	06/04/10	-	-
TimeSht End	Monday	06/06/10		
	Tuesday	06/08/10	-	
	Wednesday	06/09/10		
	Thursday	06/10/10		_
	Friday	06/11/10		
	Monday	06/14/10		
	Tuesday	06/15/10		
	Wednesday	06/16/10		
	Thursday	06/17/10		
	Friday	06/18/10		
TimeSht End	Sunday	06/20/10		
	Monday	06/21/10	_	
	Tuesday	06/22/10		
	Wednesday	06/23/10		_
	Thursday	06/24/10	-	
	Friday Monday	06/25/10		
	Tuesday	06/28/10	_	-
	Wednesday	06/29/10	_	
	Thursday	07/01/10		
	Friday	07/01/10		
TimeSht End	Sunday	07/04/10		
com thu	Monday	07/05/10		
	Tuesday	07/06/10		
	Wednesday	07/07/10		
	Thursday	07/08/10		
	Friday	07/09/10		7,1

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000532 of 000737

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Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000533 of 000737

Time sheet	DAY	DATE	Hours	Hopper Work Description
	Monday	07/12/10	1	Meet to prepare filing
	Tuesday	07/13/10		
	Wednesday	07/14/10		
	Thursday	07/15/10		
Time of the final	Friday Sunday	07/16/10 07/18/10		
TimeSht End	Monday	07/18/10		
	Tuesday	07/19/10		
	Wednesday	07/20/10	-	
	Thursday	07/22/10		9
	Friday	07/23/10		
	Monday	07/26/10		
	Tuesday	07/27/10		
	Wednesday	07/28/10		
	Thursday	07/29/10		
	Friday	07/30/10		
TimeSht End	Sunday	08/01/10		
	Monday	08/02/10	1	Meet to prepare filing
	Tuesday	08/03/10		
	Wednesday	08/04/10		
	Friday	08/05/10	-	
	Monday	08/06/10	-	-
	Tuesday	08/09/10 08/10/10		1
	Wednesday	08/10/10	1	1
	Thursday	08/11/10		1
	Friday	08/13/10		
TimeSht End	Sunday	08/15/10		1
	Monday	08/16/10		
	Tuesday	08/17/10		
	Wednesday	08/18/10		
	Thursday	08/19/10		
	Friday	08/20/10		
	Monday	08/23/10		
	Tuesday	08/24/10		
	Wednesday	08/25/10		
	Thursday	08/26/10		-
TimeCht End	Friday Sunday	08/27/10 08/29/10		-
TimeSht End	Monday	08/30/10	+	-
	Tuesday	08/31/10	-	
	Wednesday	09/01/10	+	1
	Thursday	09/02/10		1
	Friday	09/03/10		
	Monday	09/06/10		1
	Tuesday	09/07/10		
	Wednesday	09/08/10		
	Thursday	09/09/10		1
	Friday	09/10/10		1
TimeSht End	Sunday	09/12/10		
	Monday	09/13/10		
	Tuesday	09/14/10	1	Case management including preparing and reviewing discovery
	Wednesday	09/15/10		
	Thursday	09/16/10		Case management including preparing and reviewing discovery
	Friday	09/17/10		Communication and reviewing discourse
	Monday	09/20/10		Case management including preparing and reviewing discovery Case management including preparing and reviewing discovery
	Tuesday Wednesday	09/21/10	-	Case management including preparing and reviewing discovery
	Thursday	09/22/10		2 Case management including preparing and reviewing discovery
	Friday	09/23/10	+	Total Management Management Properties and Testerning absorber y
TimeSht End	Sunday	09/26/10		1
Timesite cita	Monday	09/27/10		Case management including preparing and reviewing discovery
	Tuesday	09/28/10		1
	Wednesday	09/29/10		1
	Thursday	09/30/10		Case management including preparing and reviewing discovery
	Friday	10/01/10		Case management including preparing and reviewing discovery
	Monday	10/04/10		Case management including preparing and reviewing discovery
	Tuesday	10/05/10		Case management including preparing and reviewing discovery
	Wednesday	10/06/10		Case management including preparing and reviewing discovery
	Thursday	10/07/10		Case management including preparing and reviewing discovery
	Friday	10/08/10		Case management including preparing and reviewing discovery
TimeSht End	Sunday	10/10/10		
	Monday	10/11/10		B Case management including preparing and reviewing discovery

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000534 of 000737

Time sheet	DAY	DATE	Hours	Hopper Work Description
	Tuesday	10/12/10		
	Wednesday	10/13/10	4	Case management including preparing and reviewing discovery
	Thursday	10/14/10		
	Friday	10/15/10	- 6	Case management including preparing and reviewing discovery
	Monday	10/18/10	1	4
	Tuesday	10/19/10	ļ .	
	Wednesday Thursday	10/20/10		Case management including preparing and reviewing discovery
	Friday	10/21/10		Case management including preparing and reviewing discovery
TimeSht End	Sunday	10/22/10		4
Timesiit Liiu	Monday	10/25/10	7	Case management including preparing and reviewing discovery
	Tuesday	10/26/10	<del>-</del>	Case management including preparing and reviewing discovery
	Wednesday	10/27/10	4	Case management including preparing and reviewing discovery
	Thursday	10/28/10		annone .
	Friday	10/29/10		1
	Monday	11/01/10	2	Case management including preparing and reviewing discovery
	Tuesday	11/02/10		]
	Wednesday	11/03/10	1	Case management including preparing and reviewing discovery
	Thursday	11/04/10		Case management including preparing and reviewing discovery
	Friday	11/05/10	4	Case management including preparing and reviewing discovery
TimeSht End	Sunday	11/07/10		
	Monday	11/08/10		Case management including preparing and reviewing discovery
	Tuesday Wednesday	11/09/10		Case management including preparing and reviewing discovery
	Thursday	11/10/10	+	Case management including preparing and reviewing discovery
	Friday	11/11/10		Case management including preparing and reviewing discovery
	Monday	11/15/10		Case management including preparing and reviewing discovery
	Tuesday	11/16/10		
	Wednesday	11/17/10		1
	Thursday	11/18/10		1
	Friday	11/19/10		
TimeSht End	Sunday	11/21/10		1
	Monday	11/22/10	4	Case management including preparing and reviewing discovery
	Tuesday	11/23/10	4	1 Case management including preparing and reviewing discovery
	Wednesday	11/24/10	4	Case management including preparing and reviewing discovery
	Thursday	11/25/10		4
	Friday	11/26/10		
	Monday	11/29/10		Case management including preparing and reviewing discovery
	Tuesday Wednesday	11/30/10		3 Case management including preparing and reviewing discovery 4 Case management including preparing and reviewing discovery
	Thursday	12/01/10	-	Tease management including preparing and reviewing discovery
	Friday	12/03/10	-	+
TimeSht End	Sunday	12/05/10		1
	Monday	12/06/10	1	1
	Tuesday	12/07/10		1
	Wednesday	12/08/10		
	Thursday	12/09/10		
	Friday	12/10/10		]
	Monday	12/13/10		
	Tuesday	12/14/10		
	Wednesday	12/15/10		_
	Thursday	12/16/10		-
- 01 1	Friday	12/17/10		4
TimeSht End	Sunday	12/19/10	4	-
	Monday	12/20/10	-	-
	Tuesday Wednesday	12/21/10		-
	Thursday	12/22/10	-	-
	Friday	12/24/10	+	†
	Monday	12/27/10		1
	Tuesday	12/28/10	1	1
	Wednesday	12/29/10		1
	Thursday	12/30/10		1
	Friday	12/31/10		]
TimeSht End	Sunday	01/02/11		
	Monday	01/03/11		2 Case management including preparing and reviewing discovery
	Tuesday	01/04/11		Case management including preparing and reviewing discovery
	Wednesday	01/05/11		1
	Thursday	01/06/11		1
	Friday	01/07/11		2 Case management including preparing and reviewing discovery
	Monday	01/10/11		3 Case management including preparing and reviewing discovery
	Tuesday	01/11/11		3 Case management including preparing and reviewing discovery
	Wednesday	01/12/11	1	2 Case management including preparing and reviewing discovery

DAY		ours Hopper Work Description
	01/13/11	2 Case management including preparing and reviewing discove
Friday	01/14/11	
		2 Case management including preparing and reviewing discover
		2 Case management including preparing and reviewing discove
		2 Case management including preparing and reviewing discove
Wednesday		
Thursday		
Friday	01/28/11	
Sunday	01/30/11	
Monday	01/31/11	
Tuesday	02/01/11	
Wednesday	02/02/11	
Thursday	02/03/11	
Friday	02/04/11	
Monday	02/07/11	
Tuesday	02/08/11	4 Case management including preparing and reviewing discover
Wednesday	02/09/11	1 Case management including preparing and reviewing discover
Thursday	02/10/11	
Friday	02/11/11	
Sunday	02/13/11	
Monday	02/14/11	
Tuesday	02/15/11	2 Case management including preparing and reviewing discover
Wednesday	02/16/11	
Thursday	02/17/11	
Friday	02/18/11	
Monday		
		1 Case management including preparing and reviewing discover
		1 Case management including preparing and reviewing discov
		1 Case management including preparing and reviewing discov
		T Case management including preparing and reviewing discov
		2 Case management including preparing and reviewing discov
		2 Case management including preparing and reviewing discov
		2 Case management including preparing and reviewing discov
		1 Case management including preparing and reviewing discov
Wednesday		
Thursday		
Friday	03/18/11	
Monday	03/21/11	3 Case management including preparing and reviewing discov
Tuesday	03/22/11	1 Case management including preparing and reviewing discov
Wednesday	03/23/11	
Thursday	03/24/11	4 Case management including preparing and reviewing discov
Friday	03/25/11	
Sunday	03/27/11	
Monday	03/28/11	6 Case management including preparing and reviewing discov
Tuesday		6 Case management including preparing and reviewing discov
		4 Case management including preparing and reviewing discov
		2 Case management including preparing and reviewing discov
		4 Case management including preparing and reviewing discov
		2 Case management including preparing and reviewing discovery
		2 Case management including preparing and reviewing discov
Tuesday	04/05/11	Zipase management including preparing and reviewing discov
lar.	04/06/11	
Wednesday		
Thursday	04/07/11	2 Case management including preparing and reviewing discov
Thursday Friday	04/07/11 04/08/11	2   Case management including preparing and reviewing discov
Thursday Friday Sunday	04/07/11 04/08/11 04/10/11	2   Case management including preparing and reviewing discov
Thursday Friday Sunday Monday	04/07/11 04/08/11 04/10/11 04/11/11	
Thursday Friday Sunday	04/07/11 04/08/11 04/10/11	Case management including preparing and reviewing discov      Case management including preparing and reviewing discov
	Thursday Friday Sunday Monday Tuesday Wednesday Thursday Friday Monday Tuesday Wednesday Thursday Friday Sunday Monday Tuesday Wednesday Thursday Friday Sunday Monday Tuesday Wednesday Thursday Friday Sunday Monday Tuesday Wednesday Thursday Friday Monday Tuesday Wednesday Thursday Friday Monday Tuesday Wednesday Thursday Friday Sunday Monday Tuesday Wednesday Thursday Friday Sunday Wednesday Thursday Friday Monday Tuesday Wednesday Thursday Friday Monday Tuesday Wednesday Thursday Friday Monday Tuesday Wednesday Thursday Friday Friday Monday Tuesday Wednesday Thursday Friday Friday Sunday Monday Tuesday Wednesday Thursday Friday Friday Sunday Monday Tuesday Friday Monday Thursday Friday Sunday Monday Friday Sunday Monday	Thursday 01/13/11 Friday 01/14/11 Sunday 01/16/11 Monday 01/17/11 Tuesday 01/18/11 Wednesday 01/19/11 Thursday 01/20/11 Friday 01/21/11 Friday 01/24/11 Tuesday 01/25/11 Wednesday 01/25/11 Wednesday 01/26/11 Thursday 01/26/11 Thursday 01/26/11 Thursday 01/28/11 Sunday 01/30/11 Friday 01/30/11 Wednesday 02/01/11 Wednesday 02/01/11 Wednesday 02/02/11 Thursday 02/03/11 Tuesday 02/03/11 Tuesday 02/03/11 Thursday 02/03/11 Thursday 02/03/11 Thursday 02/03/11 Thursday 02/08/11 Wednesday 02/09/11 Thursday 02/10/11 Friday 02/11/11 Sunday 02/13/11 Wednesday 02/15/11 Wednesday 02/15/11 Wednesday 02/16/11 Tuesday 02/16/11 Tuesday 02/16/11 Thursday 02/16/11 Thursday 02/18/11 Wednesday 02/21/11 Tuesday 02/21/11 Tuesday 02/21/11 Friday 02/21/11 Friday 02/25/11 Sunday 02/25/11 Sunday 02/25/11 Sunday 02/28/11 Thursday 02/28/11 Thursday 02/28/11 Thursday 03/03/11 Friday 03/03/11 Friday 03/03/11 Friday 03/03/11 Friday 03/03/11 Friday 03/11/11 Sunday 03/03/11 Friday 03/11/11 Friday 03/11 Thursday 03/23/11 Thursday 03/23/11 Thursday 03/23/11 Thursday 03/23/11 Friday 03/23/11 Friday 03/23/11 Thursday 03/23/11 Friday 03/23/11

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000536 of 000737

Time sheet	DAY	DATE	Hours	Hopper Work Description
	Friday	04/15/11		Case management including preparing and reviewing discovery
	Monday	04/18/11	7	
	Tuesday	04/19/11		Case management including preparing and reviewing discovery
	Wednesday	04/20/11		Case management including preparing and reviewing discovery
	Thursday	04/21/11	4	Case management including preparing and reviewing discovery
TimeCht End	Friday Sunday	04/22/11	-	<u>-</u>
TimeSht End	Monday	04/24/11	1	Case management including preparing and reviewing discovery
	Tuesday	04/25/11		Case management including preparing and reviewing discovery
	Wednesday	04/27/11		Case management including preparing and reviewing discovery
	Thursday	04/28/11		Case management including preparing and reviewing discovery
	Friday	04/29/11		
	Monday	05/02/11	- 6	Case management including preparing and reviewing discovery
	Tuesday	05/03/11		Case management including preparing and reviewing discovery
	Wednesday	05/04/11		Case management including preparing and reviewing discovery
	Thursday	05/05/11		Case management including preparing and reviewing discovery
r)	Friday	05/06/11		
TimeSht End	Sunday	05/08/11		Case management including preparing and reviewing discovery
	Tuesday	05/09/11 05/10/11		Case management including preparing and reviewing discovery
	Wednesday	05/10/11		Case management including preparing and reviewing discovery
=====	Thursday	05/11/11		Case management including preparing and reviewing discovery
	Friday	05/12/11		Case management including preparing and reviewing discovery
	Monday	05/16/11		Case management including preparing and reviewing discovery
	Tuesday	05/17/11		
	Wednesday	05/18/11	(	Case management including preparing and reviewing discovery
	Thursday	05/19/11		Case management including preparing and reviewing discovery
	Friday	05/20/11	8	Case management including preparing and reviewing discovery
TimeSht End	Sunday	05/22/11		
	Monday	05/23/11		Prepare for Hearing
	Tuesday Wednesday	05/24/11		Attend Hearing  Case management including preparing and reviewing discovery
	Thursday	05/25/11 05/26/11		Case management including preparing and reviewing discovery
	Friday	05/27/11	+	case management melading preparing and reviewing discovery
	Monday	05/30/11		-
	Tuesday	05/31/11	-	Case management including preparing and reviewing discovery
	Wednesday	06/01/11	-	Case management including preparing and reviewing discovery
	Thursday	06/02/11		Case management including preparing and reviewing discovery
	Friday	06/03/11		
TimeSht End	Sunday	06/05/11		
	Monday	06/06/11	4	Case management including preparing and reviewing discovery
	Tuesday	06/07/11		_
	Wednesday	06/08/11	-	Construction of the state of th
	Thursday Friday	06/09/11 06/10/11		2 Case management including preparing and reviewing discovery
	Monday	06/10/11	-	-
	Tuesday	06/14/11	-	Case management including preparing and reviewing discovery
	Wednesday	06/15/11		
	Thursday	06/16/11		Case management including preparing and reviewing discovery
	Friday	06/17/11		
TimeSht End	Sunday	06/19/11		]
	Monday	06/20/11		1
	Tuesday	06/21/11		4
	Wednesday	06/22/11		Case management including preparing and reviewing discovery
	Thursday	06/23/11	_	Case management including preparing and reviewing discovery
	Friday	06/24/11		Case management including preparing and reviewing discovery
	Monday	06/27/11		Case management including preparing and reviewing discovery
	Tuesday Wednesday	06/28/11		2 Case management including preparing and reviewing discovery Case management including preparing and reviewing discovery
	Thursday	06/29/11		2 Case management including preparing and reviewing discovery
-	Friday	07/01/11		7
TimeSht End	Sunday	07/03/11	_	1
	Monday	07/04/11		1
	Tuesday	07/05/11		
	Wednesday	07/06/11		]
	Thursday	07/07/11		
	Friday	07/08/11		
	Monday	07/11/11		_
	Tuesday	07/12/11		
	Wednesday	07/13/11		
	Thursday	07/14/11		4
	Friday	07/15/11		
TimeSht End	Sunday	07/17/11		

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000537 of 000737

Time sheet	DAY	DATE	Hours	Hopper Work Description
	Monday	07/18/11	1	Case management including preparing and reviewing discovery
	Tuesday	07/19/11	2	Case management including preparing and reviewing discovery
	Wednesday	07/20/11		
	Thursday	07/21/11	1	Case management including preparing and reviewing discovery
	Friday	07/22/11		
	Monday	07/25/11		
	Tuesday	07/26/11		
	Wednesday	07/27/11		
	Thursday	07/28/11	2	Case management including preparing and reviewing discovery
	Friday	07/29/11		
TimeSht End	Sunday	07/31/11		
	Monday	08/01/11		1
	Tuesday	08/02/11		
	Wednesday	08/03/11	€	Case management including preparing and reviewing discovery
	Thursday	08/04/11	8	Case management including preparing and reviewing discovery
	Friday	08/05/11	5	Case management including preparing and reviewing discovery
	Monday	08/08/11		1
	Tuesday	08/09/11		
	Wednesday	08/10/11	6	Case management including preparing and reviewing discovery
	Thursday	08/11/11	4	Case management including preparing and reviewing discovery
	Friday	08/12/11		1
TimeSht End	Sunday	08/14/11		1
	Monday	08/15/11	4	Case management including preparing and reviewing discovery
	Tuesday	08/16/11		Case management including preparing and reviewing discovery
	Wednesday	08/17/11		Case management including preparing and reviewing discovery
	Thursday	08/18/11		Case management including preparing and reviewing discovery
	Friday	08/19/11		
	Monday	08/22/11	8	Case management including preparing and reviewing discovery
	Tuesday	08/23/11		Case management including preparing and reviewing discovery
	Wednesday	08/24/11		<b>-</b>
	Thursday	08/25/11	1 8	- 1 MARKET
	Friday	08/26/11		Case management including preparing and reviewing discovery
TimeSht End	Sunday	08/28/11		
Three or crid	Monday	08/29/11		Case management including preparing and reviewing discovery
	Tuesday	08/30/11		Case management including preparing and reviewing discovery
	Wednesday	08/31/11	_	
	Thursday	09/01/11		1
	Friday	09/02/11	_	1
	Monday	09/05/11	1	1
	Tuesday	09/06/11	1 8	Case management including preparing and reviewing discovery
	Wednesday	09/07/11		Case management including preparing and reviewing discovery
	Thursday	09/08/11		Case management including preparing and reviewing discovery
	Friday	09/09/11		Case management including preparing and reviewing discovery
TimeSht End	Sunday	09/11/11	W	
	Monday	09/12/11	1 8	Case management including preparing and reviewing discovery
	Tuesday	09/13/11		Case management including preparing and reviewing discovery
	Wednesday	09/14/11		Case management including preparing and reviewing discovery
	Thursday	09/15/11		Case management including preparing and reviewing discovery
	Friday	09/16/11		B Case management including preparing and reviewing discovery
	Monday	09/19/11		4 Case management including preparing and reviewing discovery
	Tuesday	09/20/11		4 Case management including preparing and reviewing discovery
	Wednesday	09/21/11		4 Case management including preparing and reviewing discovery
	Thursday	09/22/11		Case management including preparing and reviewing discovery
	Friday	09/23/11		Case management including preparing and reviewing discovery
TimeSht End	Sunday	09/25/11		
TimeSite Line	Monday	09/26/11		1
	Tuesday	09/27/11	1	
	Wednesday	09/28/11		-
	Thursday	09/29/11		
	Friday	09/30/11		1
	1.1100)	Total	61	0
		7000	JI	<u>-</u>
Bi-Weekly Timsheet	Actual	10/9/201	1	o o

		Total	144
Bi-Weekly Timsheet	Estimated	2/12/2012	16
Bi-Weekly Timsheet	Estimated	1/29/2012	16
Bi-Weekly Timsheet	Estimated	1/15/2012	16
Bi-Weekly Timsheet	Estimated	1/1/2012	16
Bi-Weekly Timsheet	Estimated	12/18/2011	16
Bi-Weekly Timsheet	Estimated	12/4/2011	16
Bi-Weekly Timsheet	Estimated	11/20/2011	16
Bi-Weekly Timsheet	Estimated	11/6/2011	16
Bi-Weekly Timsheet	Estimated	10/23/2011	16
Bi-Weekly Timsheet	Actual	10/9/2011	0

Case management including preparing and reviewing discovery Case management including preparing and reviewing discovery Case management prepare for hearing Case management and review decision

### **AUF Service Company Hours**

Time sheet	DAY	DATE	Hours	Bhatti Work Description
	Monday	04/12/10		
	Tuesday	04/13/10		
	Wednesday	04/14/10		
	Thursday	04/15/10		
	Friday	04/16/10	-	4
	Monday	04/19/10		-
	Tuesday	04/20/10	-	_
	Wednesday	04/21/10	-	
	Thursday	04/22/10	-	-
1el.s ed	Friday	04/23/10	-	
ImeSht End	Sunday Monday	04/25/10	-	-
	Tuesday	04/26/10	-	
	Wednesday	04/28/10	+	
	Thursday	04/29/10	_	
	Friday	04/30/10	_	
	Monday	05/03/10		
	Tuesday	05/04/10	1	
	Wednesday	05/05/10		
	Thursday	05/06/10		
	Friday	05/07/10		
imeSht End	Sunday	05/09/10		
	Monday	05/10/10		
	Tuesday	05/11/10		
	Wednesday	05/12/10		
	Thursday	05/13/10		4 MFR work-gathering data
	Friday	05/14/10		
	Monday	05/17/10		
	Tuesday	05/18/10		4
	Wednesday	05/19/10		_
	Thursday	05/20/10		_
	Friday	05/21/10		4
TimeSht End	Sunday	05/23/10	_	_
	Monday	05/24/10		_
	Tuesday	05/25/10	_	_
	Wednesday	05/26/10	_	-
	Thursday Friday	05/27/10	-	-
	Monday	05/28/10 05/31/10	+	
	Tuesday	06/01/10		-
	Wednesday	06/02/10	_	-
	Thursday	06/03/10		
	Friday	06/04/10		
TimeSht End	Sunday	06/06/10		
	Monday	06/07/10		
	Tuesday	06/08/10		
	Wednesday	06/09/10		
	Thursday	06/10/10		
	Friday	06/11/10		
	Monday	06/14/10		
	Tuesday	06/15/10		
	Wednesday	06/16/10		
	Thursday	06/17/10		
	Friday	06/18/10		
TimeSht End	Sunday	06/20/10		
	Monday	06/21/10		
	Tuesday	06/22/10		
	Wednesday	06/23/10		_ ×
	Thursday	06/24/10		
	Friday	06/25/10		_
	Monday	06/28/10		
	Tuesday	06/29/10		_
	Wednesday	06/30/10		
	Thursday	07/01/10	4	-
	Friday	07/02/10	_	
TimeSht End	Sunday	07/04/10		
	Monday	07/05/10		-
	Tuesday	07/06/10	_	3 MED work quetomor cours
	Wednesday	07/07/10	-	3 MFR work-customer coun 2 MFR work-customer coun
	Thursday Friday	07/08/10		5 MFR work-customer coun
	I, Iluay	07/09/10		TIALLY MOLY-COSCOLLER COOL

Time sheet	DAY	DATE		Bhatti Work Description
	Monday	07/12/10		MFR work-customer counts
	Tuesday	07/13/10		AUF Meeting
	Wednesday	07/14/10	4	MFR work-customer counts
	Thursday	07/15/10		
	Friday	07/16/10		
TimeSht End	Sunday	07/18/10		
	Monday	07/19/10		
	Tuesday	07/20/10		
	Wednesday	07/21/10		
	Thursday	07/22/10		
	Friday	07/23/10		
	Monday	07/26/10		
	Tuesday	07/27/10		ASS
	Wednesday	07/28/10		MFR work-Billing Reconciliatio MFR work-Billing Reconciliatio
	Thursday Friday	07/29/10		MFR work-Billing Reconciliation
TiCl-+ Fd	Sunday	07/30/10	8	WIFK WORK-BIIING RECONCINATIO
TimeSht End	Monday	08/01/10		
	Tuesday	08/02/10 08/03/10		
	Wednesday	08/03/10	-	
	Thursday	08/04/10		
	Friday	08/05/10	-	
	Monday	08/09/10		
	Tuesday	08/10/10	6	MFR work-Used and Useful
	Wednesday	08/10/10		MFR work-Used and Useful
	Thursday	08/12/10	-	MFR work-Used and Useful
	Friday	08/13/10		MFR work-Used and Useful
TimeSht End	Sunday	08/15/10	1	
TimeSite End	Monday	08/16/10	8	MFR work-Used and Useful
	Tuesday	08/17/10		MFR work-Used and Useful
1	Wednesday	08/18/10		MFR work-Used and Useful
	Thursday	08/19/10	8	MFR work-Used and Useful
	Friday	08/20/10		
	Monday	08/23/10		
	Tuesday	08/24/10		
	Wednesday	08/25/10		
	Thursday	08/26/10	8	MFR work-Used and Useful
	Friday	08/27/10	8	MFR work-Used and Useful
TimeSht End	Sunday	08/29/10		
	Monday	08/30/10	8	MFR work-F schedules
	Tuesday	08/31/10	2	MFR work-F schedules
	Wednesday	09/01/10	4	MFR work-F schedules
	Thursday	09/02/10	2	MFR work-F schedules
	Friday	09/03/10		
	Monday	09/06/10		
	Tuesday	09/07/10		
	Wednesday	09/08/10		
	Thursday	09/09/10		
	Friday	09/10/10		
TimeSht End	Sunday	09/12/10		
	Monday	09/13/10		
	Tuesday	09/14/10		
	Wednesday	09/15/10		
	Thursday	09/16/10	7	Discovery-OPC Set 1
E .	Friday	09/17/10		Discovery-OPC Set 1
	Monday	09/20/10	6	Discovery-OPC Set 1
	Tuesday	09/21/10	6	Discovery-OPC Set 1
	Wednesday	09/22/10		Discovery-OPC Set 1
	Thursday	09/23/10	8	Discovery-OPC Set 1
	Friday	09/24/10	8	Discovery-OPC Set 1
TimeSht End	Sunday	09/26/10		
	Monday	09/27/10	6	Discovery-OPC Set 1
	Tuesday	09/28/10	4	Discovery-OPC Set 1
	Wednesday	09/29/10		Discovery-OPC Set 1
	Thursday	09/30/10	7	Discovery-OPC Set 1
	Friday	10/01/10		Discovery-OPC Set 1
	Monday	10/04/10	3	Discovery-OPC Set 1
	Tuesday	10/05/10	6	Discovery-OPC Set 2
	Wednesday	10/06/10	2	Discovery-OPC Set 2
	Thursday	10/07/10	4	Discovery-OPC Set 2
	Friday	10/08/10	6	Discovery-OPC Set 2
TimeSht End	Sunday	10/10/10		
	Monday	10/11/10		F .

Monday

10/11/10

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000539 of 000737

Time sheet	DAY	DATE	Hours	Bhatti Work Description
	Tuesday	10/12/10		
	Wednesday	10/13/10		
	Thursday	10/14/10		
	Friday	10/15/10		
	Monday	10/18/10		
	Tuesday	10/19/10		
	Wednesday	10/20/10		
	Thursday	10/21/10		
~ Cl. F. L	Friday	10/22/10		Discovery-OPC Set 2
TimeSht End	Sunday Monday	10/24/10		Discovery-OPC Set 2
	Tuesday	10/25/10	+	AUF Meeting
	Wednesday	10/28/10		ł ·
	Thursday	10/28/10	<del>                                     </del>	
	Friday	10/29/10		T .
	Monday	11/01/10		i i
	Tuesday	11/02/10	1	AUF Meeting
	Wednesday	11/03/10		-
	Thursday	11/04/10		[
	Friday	11/05/10		
TimeSht End	Sunday	11/07/10		ji
	Monday	11/08/10		
	Tuesday	11/09/10		
	Wednesday	11/10/10		
	Thursday	11/11/10		ļ
	Friday	11/12/10	-	
	Monday	11/15/10		Discovery-OPC Set 2
	Tuesday Wednesday	11/16/10	*	Discovery-OPC Set 2
	Thursday	11/17/10 11/18/10	-	Discovery-OPC Set 2
	Friday	11/19/10		Discovery-OPC Set 2
TimeSht End	Sunday	11/21/10	+	Discovery of C Set 2
THITCOIL LING	Monday	11/22/10	4	Discovery-OPC Set 2
	Tuesday	11/23/10		Discovery-OPC Set 2
	Wednesday	11/24/10		Discovery-OPC Set 2
	Thursday	11/25/10		1
	Friday	11/26/10		
	Monday	11/29/10	6	Discovery-OPC Set 2
	Tuesday	11/30/10		Discovery-Staff Set 6
	Wednesday	12/01/10		Discovery-Staff Set 6
	Thursday	12/02/10		Discovery-Staff Set 6
	Friday	12/03/10	8	Discovery-Staff Set 6
TimeSht End	Sunday	12/05/10		
	Monday	12/06/10		Discovery-Staff Set 7
	Tuesday	12/07/10		Discovery-Staff Set 7
	Wednesday Thursday	12/08/10	-	Discovery-Staff Set 7
	Friday	12/09/10 12/10/10		Discovery-Staff Set 7 Preparing FL Affiliate Analysis
	Monday	12/13/10		Preparing FL Affiliate Analysis
	Tuesday	12/14/10		Preparing FL Affiliate Analysis
	Wednesday	12/15/10		Preparing FL Affiliate Analysis
	Thursday	12/16/10		Preparing FL Affiliate Analysis
	Friday	12/17/10	8	Preparing FL Affiliate Analysis
TimeSht End	Sunday	12/19/10		1
	Monday	12/20/10	8	Preparing FL Affiliate Analysis
	Tuesday	12/21/10		]
	Wednesday	12/22/10	2	Preparing FL Affiliate Analysis
	Thursday	12/23/10	2	Preparing FL Affiliate Analysis
	Friday	12/24/10		
	Monday	12/27/10		Preparing FL Affiliate Analysis
	Tuesday	12/28/10		Preparing FL Affiliate Analysis
	Wednesday	12/29/10		Preparing FL Affiliate Analysis
	Thursday	12/30/10	1 - 6	Preparing FL Affiliate Analysis
		40 100 100	1	1
T	Friday	12/31/10		
TimeSht End	Friday Sunday	01/02/11		Droppring El Affiliata Analysis
TimeSht End	Friday Sunday Monday	01/02/11 01/03/11	4	Preparing FL Affiliate Analysis
TimeSht End	Friday Sunday Monday Tuesday	01/02/11 01/03/11 01/04/11	4	Preparing FL Affiliate Analysis
TimeSht End	Friday Sunday Monday Tuesday Wednesday	01/02/11 01/03/11 01/04/11 01/05/11	4	Preparing FL Affiliate Analysis
TimeSht End	Friday Sunday Monday Tuesday Wednesday Thursday	01/02/11 01/03/11 01/04/11 01/05/11 01/06/11	4	Preparing FL Affiliate Analysis
TimeSht End	Friday Sunday Monday Tuesday Wednesday Thursday Friday	01/02/11 01/03/11 01/04/11 01/05/11 01/06/11 01/07/11	4	Preparing FL Affiliate Analysis
TimeSht End	Friday Sunday Monday Tuesday Wednesday Thursday	01/02/11 01/03/11 01/04/11 01/05/11 01/06/11	4	Preparing FL Affiliate Analysis

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000540 of 000737

Time sheet	DAY	DATE	Hours	Bhatti Work Descriptio
	Thursday	01/13/11		
	Friday	01/14/11		
TimeSht End	Sunday	01/16/11		41700 14 17
	Monday	01/17/11	1	AUF Meeting
	Tuesday Wednesday	01/18/11	-	
	Thursday	01/19/11 01/20/11		
	Friday	01/20/11	-	
	Monday	01/24/11	1	Discovery-Staff Set 15
	Tuesday	01/25/11		AUF Meeting
	Wednesday	01/26/11		Discovery-Staff Set 15
	Thursday	01/27/11	4	Discovery-Staff Set 15
	Friday	01/28/11	2	Discovery-Staff Set 15
TimeSht End	Sunday	01/30/11		
	Monday	01/31/11	1	AUF Meeting
25	Tuesday	02/01/11		
	Wednesday	02/02/11		
	Thursday Friday	02/03/11	-	
	Monday	02/04/11	-	1
	Tuesday	02/08/11	1	AUF Meeting
	Wednesday	02/08/11	1	nor meeting
	Thursday	02/10/11		
	Friday	02/11/11		
TimeSht End	Sunday	02/13/11		1
	Monday	02/14/11		
	Tuesday	02/15/11	1	AUF Meeting
	Wednesday	02/16/11		
	Thursday	02/17/11		
	Friday	02/18/11		
	Monday	02/21/11		
	Tuesday Wednesday	02/22/11		-
	Thursday	02/23/11 02/24/11	+	1
	Friday	02/25/11		1
TimeSht End	Sunday	02/27/11		1
Timodiic and	Monday	02/28/11		1
	Tuesday	03/01/11	1	AUF Meeting
	Wednesday	03/02/11	2	Discovery-Staff Set 15
	Thursday	03/03/11		
	Friday	03/04/11		
	Monday	03/07/11		1
	Tuesday	03/08/11	-	-
	Wednesday Thursday	03/09/11	-	-
	Friday	03/10/11	_	1
TimeSht End	Sunday	03/13/11	-	
TimeSitt cita	Monday	03/14/11	4	Discovery-OPC Set 3
	Tuesday	03/15/11		Discovery-OPC Set 3
	Wednesday	03/16/11	2	Discovery-OPC Set 3
	Thursday	03/17/11	5	Discovery-OPC Set 3
	Friday	03/18/11		
	Monday	03/21/11		AUF Meeting
	Tuesday	03/22/11	3	Discovery-OPC Set 3
	Wednesday	03/23/11		-
	Thursday	03/24/11		-
The office field	Friday	03/25/11		+
TimeSht End	Sunday Monday	03/27/11	-	Discovery-OPC Set 3
	Tuesday	03/29/11		Discovery-OPC Set 3
	Wednesday	03/30/11	-	1
	Thursday	03/31/11		1
	Friday	04/01/11		1
	Monday	04/04/11		
	Tuesday	04/05/11	1	AUF Meeting
	Wednesday	04/06/11		]
	Thursday	04/07/11		
	Friday	04/08/11		1
TimeSht End	Sunday	04/10/11		
	Monday	04/11/11		d.us.v.
	Tuesday	04/12/11	-	AUF Meeting
	Wednesday Thursday	04/13/11	-	-
	Indiaday	04/14/11		1

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000541 of 000737

Time sheet	DAY Friday	DATE 04/15/11	Hours	Bhatti Work Descriptio
	Monday	04/13/11	-	1
	Tuesday	04/19/11	_	1
	Wednesday	04/20/11	_	-
	Thursday		-	-
	Friday	04/21/11		
51 51 5		04/22/11	-	
TimeSht End	Sunday	04/24/11	-	0000.4
	Monday	04/25/11		Discovery-OPC Set 4
	Tuesday	04/26/11	1	AUF Meeting
	Wednesday	04/27/11		
	Thursday	04/28/11		]
	Friday	04/29/11		
	Monday	05/02/11		
	Tuesday	05/03/11		
	Wednesday	05/04/11		
	Thursday	05/05/11		
	Friday	05/06/11		1
TimeSht End	Sunday	05/08/11		1
	Monday	05/09/11		1
	Tuesday	05/10/11	1	AUF Meeting
	Wednesday	05/11/11		
	Thursday	05/12/11		
	Friday	05/12/11	+	1
	Monday		_	1
		05/16/11	-	-
	Tuesday	05/17/11		
	Wednesday	05/18/11		-
	Thursday	05/19/11		
	Friday	05/20/11		
TimeSht End	Sunday	05/22/11		1
	Monday	05/23/11	2	AUF Meeting
	Tuesday	05/24/11	4	Hearing
	Wednesday	05/25/11		
	Thursday	05/26/11		]
	Friday	05/27/11		1
	Monday	05/30/11		1
	Tuesday	05/31/11	1	AUF Meeting
	Wednesday	06/01/11		
	Thursday	06/02/11	_	
	Friday	06/03/11	_	
TimeSht End	Sunday	06/05/11		1
ilitiesht thu	Monday	06/06/11	_	-
	Tuesday	06/07/11	0.5	ALIE Mosting
			0.5	AUF Meeting
	Wednesday	06/08/11	_	
	Thursday	06/09/11		
	Friday	06/10/11		
	Monday	06/13/11		
	Tuesday	06/14/11	0.5	AUF Meeting
	Wednesday	06/15/11		
	Thursday	06/16/11		]
	Friday	06/17/11		1
rimeSht End	Sunday	06/19/11		1
	Monday	06/20/11		1
	Tuesday	06/21/11		1
	Wednesday	06/22/11		1
	Thursday	06/22/11	+	1
	I	00/23/11	_	1
	Friday	06/24/11		
	Friday	06/24/11	_	1
	Monday	06/27/11		1
	Monday Tuesday	06/27/11 06/28/11		
	Monday Tuesday Wednesday	06/27/11 06/28/11 06/29/11		
	Monday Tuesday Wednesday Thursday	06/27/11 06/28/11 06/29/11 06/30/11		
	Monday Tuesday Wednesday Thursday Friday	06/27/11 06/28/11 06/29/11 06/30/11 07/01/11		
FimeSht End	Monday Tuesday Wednesday Thursday	06/27/11 06/28/11 06/29/11 06/30/11		
FimeSht End	Monday Tuesday Wednesday Thursday Friday	06/27/11 06/28/11 06/29/11 06/30/11 07/01/11		
TimeSht End	Monday Tuesday Wednesday Thursday Friday Sunday	06/27/11 06/28/11 06/29/11 06/30/11 07/01/11 07/03/11 07/04/11		AUF Meeting
FimeSht End	Monday Tuesday Wednesday Thursday Friday Sunday Monday Tuesday	06/27/11 06/28/11 06/29/11 06/30/11 07/01/11 07/03/11 07/04/11 07/05/11	1	AUF Meeting
FimeSht End	Monday Tuesday Wednesday Thursday Friday Sunday Monday Tuesday Wednesday	06/27/11 06/28/11 06/29/11 06/30/11 07/01/11 07/03/11 07/04/11 07/05/11	1	AUF Meeting
FimeSht End	Monday Tuesday Wednesday Thursday Friday Sunday Monday Tuesday Wednesday Thursday	06/27/11 06/28/11 06/29/11 06/30/11 07/01/11 07/03/11 07/04/11 07/05/11 07/06/11	1	AUF Meeting
FimeSht End	Monday Tuesday Wednesday Thursday Friday Sunday Monday Tuesday Wednesday Thursday Friday	06/27/11 06/28/11 06/29/11 06/30/11 07/01/11 07/03/11 07/04/11 07/05/11 07/06/11 07/07/11	1	AUF Meeting
FimeSht End	Monday Tuesday Wednesday Thursday Friday Sunday Monday Tuesday Wednesday Thursday Friday Wednesday Thursday Friday Monday	06/27/11 06/28/11 06/29/11 06/30/11 07/01/11 07/03/11 07/04/11 07/05/11 07/06/11 07/08/11 07/08/11	1	AUF Meeting
FimeSht End	Monday Tuesday Wednesday Thursday Friday Sunday Monday Tuesday Thursday Truesday Thursday Friday Monday Truesday Thursday Thursday Monday Triday Monday Tuesday	06/27/11 06/28/11 06/29/11 06/30/11 07/01/11 07/03/11 07/04/11 07/05/11 07/06/11 07/08/11 07/11/11	1	AUF Meeting
FimeSht End	Monday Tuesday Wednesday Thursday Friday Sunday Monday Tuesday Wednesday Thursday Friday Tuesday Wonday Trusday Tuusday Monday Tuusday Wednesday Wednesday Wednesday	06/27/11 06/28/11 06/29/11 06/30/11 07/01/11 07/03/11 07/05/11 07/05/11 07/06/11 07/08/11 07/11/11 07/12/11 07/13/11	1	AUF Meeting
TimeSht End	Monday Tuesday Wednesday Thursday Friday Sunday Monday Tuesday Thursday Truesday Thursday Friday Monday Truesday Thursday Thursday Monday Triday Monday Tuesday	06/27/11 06/28/11 06/29/11 06/30/11 07/01/11 07/03/11 07/04/11 07/05/11 07/06/11 07/08/11 07/11/11		AUF Meeting

07/17/11

TimeSht End Sunday

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000542 of 000737

Time sheet	DAY	DATE	Hours	Bhatti Work Description
	Monday	07/18/11		
	Tuesday	07/19/11	1	AUF Meeting
	Wednesday	07/20/11	2	FL Affiliate Analysis
	Thursday	07/21/11		
	Friday	07/22/11		
	Monday	07/25/11		
	Tuesday	07/26/11		
	Wednesday	07/27/11		
	Thursday	07/28/11		
	Friday	07/29/11		
TimeSht End	Sunday	07/31/11		
	Monday	08/01/11		
	Tuesday	08/02/11		
	Wednesday	08/03/11		
	Thursday	08/04/11		
	Friday	08/05/11	-	
	Monday	08/08/11		
	Tuesday	08/09/11	1	AUF Meeting
	Wednesday			Nor Meeting
	Thursday	08/10/11		
		08/11/11		
	Friday	08/12/11		
TimeSht End	Sunday	08/14/11		
	Monday	08/15/11		
	Tuesday	08/16/11		
	Wednesday	08/17/11		
	Thursday	08/18/11		
	Friday	08/19/11		
	Monday	08/22/11		
	Tuesday	08/23/11	6	Discovery-OPC Set 7
	Wednesday	08/24/11	8	Discovery-OPC Set 7
	Thursday	08/25/11	8	Discovery-OPC Set 7
	Friday	08/26/11		
TimeSht End	Sunday	08/28/11		
	Monday	08/29/11		
	Tuesday	08/30/11		1
	Wednesday	08/31/11	4	Discovery-OPC Set 7
	Thursday	09/01/11		
	Friday	09/02/11	2	Discovery-OPC Set 7
	Monday	09/05/11		
-	Tuesday	09/06/11	8	Discovery-OPC Set 7
	Wednesday	09/07/11		Discovery-OPC Set 7
	Thursday	09/08/11		Discovery-OPC Set 7
	Friday			Discovery-OPC Set 7
Time of the final	Sunday	09/09/11		Discovery-OFC Set 7
TimeSht End		09/11/11		Discovery OBC Set 7
	Monday	09/12/11		Discovery-OPC Set 7
	Tuesday	09/13/11		Discovery-OPC Set 7
	Wednesday	09/14/11		Discovery-OPC Set 7
	Thursday	09/15/11		Discovery-OPC Set 7
	Friday	09/16/11		Discovery-OPC Set 7
	Monday	09/19/11		Discovery-OPC Set 7
	Tuesday	09/20/11		Discovery-OPC Set 9
	Wednesday	09/21/11	1	Discovery-OPC Set 9
	Thursday	09/22/11		
	Friday	09/23/11	4	Discovery-OPC Set 9
TimeSht End	Sunday	09/25/11		~
	Monday	09/26/11		
	Tuesday	09/27/11		
	Wednesday	09/28/11		1
	Thursday	09/29/11		
	Friday	09/30/11		1
	L	Total	608	
E711.	т	l'to re-		70
Bi-Weekly Tin		10/9/2011		Prepare and review discovery
Bi-Weekly Tin		10/23/2011		Prepare and review discovery
Bi-Weekly Tin		11/6/2011	+	Prepare and review discovery
Bi-Weekly Tin		11/20/2011		Prepare and review discovery and hearings
Bi-Weekly Tin		12/4/2011		Prepare and review discovery and hearings
Bi-Weekly Tin		12/18/2013		Prepare and review discovery and hearings
Bi-Weekly Tin	Estimated	1/1/2012	2	Prepare and review discovery and hearings

Bi-Weekly Tin Estimated

Bi-Weekly Tin Estimated

Bi-Weekly Tin Estimated Bi-Weekly Tin Estimated 1/1/2012 1/15/2012

1/29/2012

2/12/2012

Total

2 Prepare and review discovery and hearings
2 Prepare and review discovery and hearings
2 Prepare and review discovery and hearings

16 Review final decision

100

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000543 of 000737

### **AUF Service Company Hours**

	Monday			
	Monday	06/20/11	Ü	
	Tuesday	06/21/11		
	Wednesday	06/22/11		
	Thursday	06/23/11		
	Friday	06/24/11		
	Monday	06/27/11		
	Tuesday	06/28/11		
	Wednesday	06/29/11		
	Thursday	06/30/11		
	Friday	07/01/11		
TimeSht End	Sunday	07/03/11		
	Monday	07/04/11		
	Tuesday	07/05/11		
	Wednesday	07/06/11		
	Thursday	07/07/11		
	Friday	07/08/11		
	Monday	07/11/11		
	Tuesday	07/12/11		
	Wednesday	07/13/11		
	Thursday	07/14/11		
	Friday	07/15/11		
TimeSht End	Sunday	07/17/11		
	Monday	07/18/11		
	Tuesday	07/19/11		
	Wednesday	07/20/11		
	Thursday	07/21/11		
	Friday	07/22/11		
	Monday	07/25/11		
	Tuesday	07/26/11		
	Wednesday	07/27/11		
	Thursday	07/28/11		
	Friday	07/29/11		
ΓimeSht End	Sunday	07/31/11		
	Monday	08/01/11		
	Tuesday	08/02/11		
	Wednesday	08/03/11		
	Thursday	08/04/11		
	Friday	08/05/11		4 Legal Research & Administrative
	Monday	08/08/11		6 Legal Research & Administrative
	Tuesday	08/09/11		
	Wednesday	08/10/11		
	Thursday	08/11/11		
	Friday	08/12/11		
	Sunday	08/14/11		1

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000544 of 000737

# **AUF Service Company Hours**

Time sheet	DAY	DATE	Hours	McVicker Work Description
	Monday	09/27/10		
	Tuesday	09/28/10		_
	Wednesday	09/29/10	-	-
	Thursday Friday	09/30/10 10/01/10	-	<b>-</b>
	Monday	10/01/10	1	-
	Tuesday	10/05/10		1
	Wednesday	10/06/10		
	Thursday	10/07/10		
	Friday	10/08/10		
TimeSht End	Sunday	10/10/10		
	Monday	10/11/10		
	Tuesday	10/12/10	-	
	Wednesday	10/13/10	-	
	Thursday Friday	10/14/10		-
	Monday	10/15/10	-	- 1
	Tuesday	10/19/10	_	-
	Wednesday	10/20/10		=
	Thursday	10/21/10		
	Friday	10/22/10		
TimeSht End	Sunday	10/24/10		
	Monday	10/25/10		
	Tuesday	10/26/10		
	Wednesday	10/27/10		
	Thursday	10/28/10		
	Friday	10/29/10	-	
	Monday Tuesday	11/01/10		-
	Wednesday	11/02/10		-
	Thursday	11/04/10	-	-
	Friday	11/05/10		1
TimeSht End	Sunday	11/07/10	1	
	Monday	11/08/10		
	Tuesday	11/09/10		
	Wednesday	11/10/10		
	Thursday	11/11/10		
	Friday	11/12/10		_
	Monday	11/15/10	-	_
	Tuesday Wednesday	11/16/10	-	-
	Thursday	11/17/10	+	-
	Friday	11/19/10	_	-
TimeSht End	Sunday	11/21/10		
	Monday	11/22/10		
	Tuesday	11/23/10		
	Wednesday	11/24/10		
	Thursday	11/25/10		
	Friday	11/26/10		
	Monday	11/29/10	-	
	Tuesday	11/30/10		
	Wednesday Thursday	12/01/10	-	-1
	Friday	12/02/10		-
TimeSht End	Sunday	12/05/10		-
Timesin Lina	Monday	12/06/10		=
	Tuesday	12/07/10		
	Wednesday	12/08/10		
	Thursday	12/09/10		
	Friday	12/10/10		
	Monday	12/13/10		_
	Tuesday	12/14/10		_
	Wednesday	12/15/10	-	-
	Thursday	12/16/10	_	-
Time Charter	Friday	12/17/10	-	-
TimeSht End	Sunday Monday	12/19/10	+	-
	Tuesday	12/20/10	-	-
	Wednesday	12/22/10		$\neg$
	Thursday	12/23/10		
	Friday	12/24/10		<b>—</b>

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000545 of 000737 rs McVicker Work Description

Docket No. 100330-WS Rate Case Expense

Exhibit SS-11, Pagee 000546 of 000737

Time sheet	DAY	DATE	Hours
	Monday	12/27/10	
	Tuesday	12/28/10	
	Wednesday	12/29/10	
	Thursday	12/30/10	
	Friday	12/31/10	
TimeSht End	Sunday	01/02/11	
	Monday	01/03/11	
	Tuesday	01/04/11	
	Wednesday	01/05/11	
	Thursday	01/06/11	
	Friday	01/07/11	
	Monday	01/10/11	
	Tuesday	01/11/11	
	Wednesday	01/12/11	
	Thursday	01/13/11	
	Friday	01/14/11	
TimeSht End	Sunday	01/16/11	
	Monday	01/17/11	
	Tuesday	01/18/11	+
	Wednesday	01/19/11	-
	Thursday	01/20/11	
	Friday	01/20/11	-
	Monday	01/24/11	
	Tuesday	01/24/11	1
	Wednesday	01/25/11	+
	Thursday		
	Friday	01/27/11 01/28/11	-
T. O E. I	Sunday		1
TimeSht End	Monday	01/30/11	-
		01/31/11	4
	Tuesday	02/01/11	-
	Wednesday	02/02/11	-
	Thursday	02/03/11	
	Friday	02/04/11	
	Monday	02/07/11	
	Tuesday	02/08/11	
	Wednesday	02/09/11	
	Thursday	02/10/11	
	Friday	02/11/11	
TimeSht End	Sunday	02/13/11	
	Monday	02/14/11	
	Tuesday	02/15/11	
	Wednesday	02/16/11	
	Thursday	02/17/11	
	Friday	02/18/11	
	Monday	02/21/11	
	Tuesday	02/22/11	
	Wednesday	02/23/11	+
	Thursday	02/24/11	
	Friday	02/25/11	
TimeSht End	Sunday	02/27/11	+
inicont chu	Monday	02/28/11	
	Tuesday	03/01/11	+
	Wednesday	03/01/11	
	Thursday	03/02/11	-
	Friday	03/03/11	-
	Monday	03/04/11	+
	Tuesday	03/08/11	
	Wednesday	03/09/11	
	Thursday	03/10/11	
	Friday	03/11/11	
TimeSht End	Sunday	03/13/11	
	Monday	03/14/11	
	Tuesday	03/15/11	
	Wednesday	03/16/11	
	Thursday	03/17/11	
	Friday	03/18/11	
	Monday	03/21/11	
	Tuesday	03/22/11	
	Wednesday	03/23/11	
	Thursday	03/24/11	
	Friday	03/25/11	
TimeSht End	Sunday	03/27/11	
	Monday	03/28/11	

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000547 of 000737

Time sheet	DAY	DATE	Hours	McVicker Work Description
	Tuesday	03/29/11		
	Wednesday	03/30/11		
	Thursday Friday	03/31/11	-	-
	Monday	04/01/11	1	1
	Tuesday	04/05/11		1
	Wednesday	04/06/11		1
	Thursday	04/07/11		]
	Friday	04/08/11		
TimeSht End	Sunday	04/10/11		_
	Monday	04/11/11		4
	Wednesday	04/12/11		1
	Thursday	04/14/11	+	1
	Friday	04/15/11		]
	Monday	04/18/11		1
	Tuesday Wednesday	04/19/11	4	1
	Thursday	04/20/11	1	1
	Friday	04/22/11		1
TimeSht End	Sunday	04/24/11		1
	Monday	04/25/11		]
	Tuesday	04/26/11		1
	Wednesday	04/27/11		1
	Thursday Friday	04/28/11	-	-
	Monday	05/02/11		×
	Tuesday	05/03/11		1
	Wednesday	05/04/11		]
	Thursday	05/05/11		
	Friday	05/06/11	-	
TimeSht End	Sunday	05/08/11	-	-
	Tuesday	05/05/11		
	Wednesday	05/11/11		1
	Thursday	05/12/11		
	Friday	05/13/11		
	Monday	05/16/11	-	
	Tuesday Wednesday	05/17/11	-	-
	Thursday	05/18/11	-	-
	Friday	05/20/11		
TimeSht End	Sunday	05/22/11		
	Monday	05/23/11		
	Tuesday	05/24/11	4	Watched the AUF customer
	Wednesday Thursday	05/25/11	_	
	Friday	05/27/11		-
	Monday	05/30/11		1
	Tuesday	05/31/11		
	Wednesday	06/01/11		
	Thursday	06/02/11		
= 01.5	Friday	06/03/11	_	
TimeSht End	Sunday	06/05/11	+	-
	Tuesday	06/07/11	_	1
	Wednesday	06/08/11		
	Thursday	06/09/11		
	Friday	06/10/11		
	Monday	06/13/11		
	Tuesday Wednesday	06/14/11		-
	Thursday	06/15/11	+	1
	Friday	06/17/11		
TimeSht End	Sunday	06/19/11		
	Monday	06/20/11		
	Tuesday	06/21/11		4
	Wednesday	06/22/11		-
	Thursday Friday	06/23/11		-
	Monday	06/24/11		1
	Tuesday	06/28/11		1
	Wednesday	06/29/11		<b>-</b>

AUF customer hearings

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000548 of 000737

Time sheet	DAY	DATE	Hours	McVicker Work Description
	Thursday	06/30/11		
	Friday	07/01/11		_
TimeSht End	Sunday	07/03/11		4
	Tuesday	07/04/11		-
	Wednesday	07/05/11		-
	Thursday	07/00/11	-	-
	Friday	07/08/11		†
	Monday	07/11/11	-	-
	Tuesday	07/12/11		
	Wednesday	07/13/11		7
	Thursday	07/14/11		
	Friday	07/15/11		
TimeSht End	Sunday	07/17/11		
	Monday	07/18/11	-	
	Tuesday	07/19/11		
	Wednesday Thursday	07/20/11		-
	Friday	07/21/11	-	-
	Monday	07/22/11 07/25/11	-	-
	Tuesday	07/25/11		-
	Wednesday	07/27/11		-
	Thursday	07/28/11		
	Friday	07/29/11	ľ	
TimeSht End	Sunday	07/31/11		
	Monday	08/01/11		
	Tuesday	08/02/11		_
	Wednesday	08/03/11		
	Thursday	08/04/11		_
	Friday	08/05/11		
	Monday	08/08/11	-	5 Worked on OPC Set 6 & YES tracking shee
	Tuesday	08/09/11		1 Washing on ORC Set E P VES tracking shoo
	Thursday	08/10/11 08/11/11	-	Worked on OPC Set 6 & YES tracking shee
	Friday	08/11/11	-	-
TimeSht End	Sunday	08/14/11		-
TimeSite Lita	Monday	08/15/11	1	.5 AUF Discovery Meeting
	Tuesday	08/16/11	<b>-</b>	1 Worked on OPC Set 6 & YES tracking shee
	Wednesday	08/17/11		
	Thursday	08/18/11		
	Friday	08/19/11		The second of th
	Monday	08/22/11	4	.5 Worked on OPC Set 7 tracking sheet
	Tuesday	08/23/11		1 Worked on OPC Set 7 tracking sheet
	Wednesday	08/24/11	-	
	Thursday	08/25/11	-	
T 01: E 1	Friday	08/26/11	-	_
TimeSht End	Sunday	08/28/11	-	2 Worked on OPC Set 8 tracking sheet
	Tuesday	08/29/11 08/30/11	-	4 Worked on OPC Set 8 tracking sheet
	Wednesday	08/31/11	+	3 Worked on OPC Set 8 tracking sheet
	Thursday	09/01/11	+	3 Worked on or e see a dacking sheet
	Friday	09/02/11		2 AUF Discovery Meeting
	Monday	09/05/11		
	Tuesday	09/06/11		4 Worked on OPC Set 9 tracking sheet
	Wednesday	09/07/11		1 Worked on OPC Set 9 tracking sheet
	Thursday	09/08/11		
	Friday	09/09/11		_
TimeSht End	Sunday	09/11/11		_
	Monday	09/12/11	-	-
	Tuesday	09/13/11	-	1 Worked on OPC tracking sheet
	Wednesday	09/14/11	+	
	Thursday	09/15/11	+	<b>⊣</b>
	Friday Monday	09/16/11	+	1 Worked on OPC tracking sheet
	Tuesday	09/19/11	+	2 AUF Discovery Meeting
	Wednesday	09/20/11	+	Discovery Weeting
	Thursday	09/21/11	-	-
	Friday	09/22/11	+	1
TimeSht End	Sunday	09/25/11	_	1
micon tild	Monday	09/26/11		
	Tuesday	09/27/11		
	Wednesday	09/28/11		
	Thursday	09/29/11		

Time sheet	DAY	DATE	Hours	McVicker Work Description
	Friday	09/30/11		
		Total	38	
BI-Weekly Timsheet	Actual	10/9/2011	1 4	Prepare and review discovery
BI-Weekly Timsheet	Estimated	10/23/2011		Prepare and review discovery
Bi-Weekly Timsheet	Estimated	11/6/2011	4	Prepare and review discovery
Bi-Weekly Timsheet	Estimated	11/20/2011	4	Prepare and review discovery and hearing
Bi-Weekly Timsheet	Estimated	12/4/2011		
BI-Weekly Timsheet	Estimated	12/18/2011		
Bi-Weekly Timsheet	Estimated	1/1/2012		
Bi-Weekly Timsheet	Estimated	1/15/2012		
Bi-Weekly Timsheet	Estimated	1/29/2012		
Ri-Weekly Timsheet	Estimated	2/12/2012	14	Review final decision

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000549 of 000737 Service Company Billable Allocation

Company 33 - AU \*

Billing Period: 4/1/2010 - 4/30/2010

Docket No. 100330-WS Rate Case Expense

Exhibit SS-11, Pagee 000550 of 000737

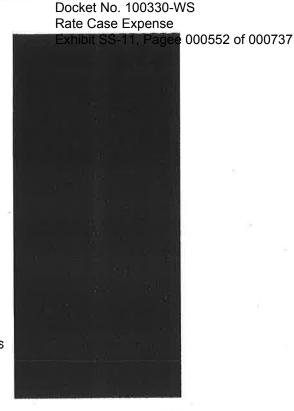
Page 1 of 3 2:29:24 PM 5/3/2010

Activity:	Activity	Employee Name	Hours	Amount
WWTP improvements	33638920982	MARK BUBEL		
WWTP improvements Total:			1 1 32	
Replace Hydro tank	33643408054	MARK BUBEL		
Replace Hydro tank Total:				
ACCOUNTING	AC	BRIAN DEVINE GREGORY MCWILLIAMS		
ACCOUNTING	AC AC	MARY SUPER	N - 10 11 11 11 11 11 11 11 11 11 11 11 11	76, 7,035
ACCOUNTING ACCOUNTING	AC	CAROLINE WALLO		10 - 11 Ta
ACCOUNTING	AC	DIANE COOK		
ACCOUNTING	AC	LINDA SLATCHER		ILAN
ACCOUNTING	AC	MARGARET MARLOWE	THE RESERVE TO SERVE	
ACCOUNTING	AC	TERESA MCGONIGLE		
ACCOUNTING	AC	WILLIAM JERDON	4.5	TELEDIN .
ACCOUNTING	AC	DAVID NEWTON		
ACCOUNTING	AC AC	FRANCIS SPOLLEN BRIAN MELTON		
ACCOUNTING ACCOUNTING	AC	THOMAS MCGUIRE		1 LE
ACCOUNTING	AC	AMY KUPAY		3 ° 3 7 w
ACCOUNTING	AC	LESLIE PRAHAR		
ACCOUNTING	AC	SEBASTIAN MORALES		V
ACCOUNTING	AC	KELLY ANN BURNS	m f	1,04,17
ACCOUNTING	AC	LISA DELEON		l Till a said l
ACCOUNTING	AC	STAN SZCZYGIEŁ	According to the	
ACCOUNTING ACCOUNTING	AC AC	THOMAS O'CONNOR MARY HOPPER		
ACCOUNTING	AC	KIMBERLY JOYCE	_000 (6)	- 34
ACCOUNTING	AC	CHARLES TWINING		
ACCOUNTING	AC	ROSIE CHEAH		MALE OF
ACCOUNTING	AC	MITCHELL ARCH		
ACCOUNTING	AC	PAULINE ELLSWORTH		
ACCOUNTING	AC	ANTHONY RIEGEL	100 801 6	
ACCOUNTING	AC	NAMEER BHATTI		- 75
ACCOUNTING	AC	DIANA MOY KELLY LUIS GARCIA		
ACCOUNTING ACCOUNTING	AC AC	ANNETTE MILLER-SMITH		0.00
ACCOUNTING	AC	BARBARA LATINI		
ACCOUNTING	AC	XAVIERA JONES		H-54 11 18 1
ACCOUNTING	AC	DOLORES BYRNES	100	1,000
ACCOUNTING	AC	ROSEMARY MARINO	V * 17 /	
ACCOUNTING	AC	MEGHAN FOX	1 8 A 1 1 E E	
ACCOUNTING	AC	PEGGY MOBLEY		100
ACCOUNTING	AC AC	ALEXANDER STAHL MARY PLATE		
ACCOUNTING ACCOUNTING	AC	MARGARET MARTIN		n 2 1 2 2
ACCOUNTING	AC	WARREN SCOTT		
ACCOUNTING	AC	KEVIN CASTELLANO		
ACCOUNTING	AC	LINDSEY CZERPAK	P KW X	
ACCOUNTING	AC	DIANE BRADLEY		9 1 10
ACCOUNTING	AC	CHRISTOPHE FRANKLIN	· - · - · - · ·	4.7
ACCOUNTING Total:				
AD-ADMINISTRATION	AD	LISA MOSHER	8 * 1 7	
AD-ADMINISTRATION	AD	KEISHA CURETON MARY ELLEN CALLAGHAN	100	
AD-ADMINISTRATION  AD-ADMINISTRATION Total:	AD	WANT ELLEN CALLACTIVITY		
	CISMODS09	MARK JOHNS		1 2 1 X 2 1 1
CIS Modifications 2009 CIS Modifications 2009 Total:	CISIVICUSUS			
COMMUNICATIONS	СМ	GRETCHEN TONER		
COMMUNICATIONS  COMMUNICATIONS Total:	<b>○141</b>	J., E. G., E. F. J. G., E. F.		
ENVIRONMENTAL COMPLIANCE SRV ENVIRONMENTAL COMPLIANCE SRV		MICHAEL PICKEL CAROLYN HATHAWAY		
ENVIRONMENTAL COMPLIANCE SRVC	S Total:			
FIS IMPROVEMENTS 2009	FISIMPV09	JORGE PERALES		C4

			Docket No. 100330-WS	
FIS IMPROVEMENTS 2009	FISIMPV09	ROGER LUO	Rate Case Exp	ense Pagee 000551 of 000737
FIS IMPROVEMENTS 2009 Total:	FIGUVEVOS	ROGEN LOO	EXHIBIT 33-11,	agee 000551 01 000757
FL-FLEET ADMINISTRATION	FL	CHARLES STEVENSON		
FL-FLEET ADMINISTRATION Total:		517 W (CES 6 ) E ( E ( ) E ( )		
	LID	SHARON KLEIN		
HUMAN RESOURCE SERVICES HUMAN RESOURCE SERVICES	HR HR	LESLIE MALWITZ		
HUMAN RESOURCE SERVICES	HR	MATTHEW WHITE DOLORES MELCHIORRE		
HUMAN RESOURCE SERVICES HUMAN RESOURCE SERVICES	HR HR	CAROLYN PANETTA		
HUMAN RESOURCE SERVICES	HR	REBECCA ISCARO MELISSA HUTCHINSON		
HUMAN RESOURCE SERVICES HUMAN RESOURCE SERVICES	HR HR	TINAMARIE PIERSON		
HUMAN RESOURCE SERVICES	HR	BRIAN SMITH		9.10
HUMAN RESOURCE SERVICES HUMAN RESOURCE SERVICES	HR HR	TAMMI FOGLIO MICHELLE BAKER		
HUMAN RESOURCE SERVICES	HR	NANCY BRAMMER		
HUMAN RESOURCE SERVICES HUMAN RESOURCE SERVICES	HR HR	JOHN GULEZIAN NICOLE DIMARIANO		
HUMAN RESOURCE SERVICES	HR	CHRISTOPHER TROYAN		100
HUMAN RESOURCE SERVICES	HR	KELLY BONEBRAKE		
HUMAN RESOURCE SERVICES Total:		91		The second second
INFORMATION SYSTEM SERVICES INFORMATION SYSTEM SERVICES	IS IS	ERIC PETERS MARK KELLY		
INFORMATION SYSTEM SERVICES	IS	ERNEST SCOTT		
INFORMATION SYSTEM SERVICES	IS IS	DONNA MARTIN SANDYA KAUSHIK	33 1 1 - 1	
INFORMATION SYSTEM SERVICES INFORMATION SYSTEM SERVICES	IS	MARK JOHNS	2 Y . B	
INFORMATION SYSTEM SERVICES	IS. IS	ZHILIANG XU THOMAS BASQUILL		
INFORMATION SYSTEM SERVICES INFORMATION SYSTEM SERVICES	IS	ISABELLA CORSARO	11 Y 2 15 1 1 1 1 1 1 1	·
INFORMATION SYSTEM SERVICES INFORMATION SYSTEM SERVICES	IS 1S	DAVID FOX ROGER LUO		
INFORMATION SYSTEM SERVICES	IS	JOHN HORNBERGER		
INFORMATION SYSTEM SERVICES	IS IS	KATHLEEN FLANAGAN MICHAEL ALTEMUS		
INFORMATION SYSTEM SERVICES INFORMATION SYSTEM SERVICES	IS	JOSEPH MCBRIDE		
INFORMATION SYSTEM SERVICES	IS	KENNETH GWIRTZ MICHAEL MARCONI	N 10 L T 1 5 3	
INFORMATION SYSTEM SERVICES INFORMATION SYSTEM SERVICES	IS IS	LISA NICHOLS		
INFORMATION SYSTEM SERVICES	IS	MARCIA PACKO JANICE ELIAS		
INFORMATION SYSTEM SERVICES INFORMATION SYSTEM SERVICES	IS IS	TODD HUMPHREY		1.0
INFORMATION SYSTEM SERVICES	IS	JOHN OSTROWSKI MICHAEL TURRELL		
INFORMATION SYSTEM SERVICES INFORMATION SYSTEM SERVICES	IS IS	JEFFREY WALWORTH		
INFORMATION SYSTEM SERVICES	IS	DONALD SUTTER		
INFORMATION SYSTEM SERVICES To	tal:			
LEGAL SERVICES	LG LG	LISA PIOTROWSKI MARIA GORDIANY		
LEGAL SERVICES  LEGAL SERVICES Total:	£ <b>G</b>	MAKIN CORDINATI		7.0
LAWSON VERSION 9 UPGRADE	LWSNVER9S	SANDYA KAUSHIK		A 15
LAWSON VERSION 9 UPGRADE SOFT		O, (ND ), (TO COUNT)	H 1.4	
EXP. 2009 Sarasota Rate Case	M92016	BRIAN DEVINE		- 5.
EXP, 2009 Sarasota Rate Case	M92016	KELLY ANN BURNS		
EXP, 2009 Sarasota Rate Case Total:		<i>p</i> .		
EXP. 2010 FL Rate Case	M92105	BRIAN DEVINE		944.28
EXP. 2010 FL Rate Case Total:			21.00	344.20
OFFICER SERVICES	OF OF	J PRESTON LUITWEILER SUSAN BROUSSARD		
OFFICER SERVICES OFFICER SERVICES	OF	ROBERT RUBIN		
OFFICER SERVICES	OF OF	WILLIAM ROSS CHRISTOPHER LUNING		
OFFICER SERVICES OFFICER SERVICES	OF	NICHOLAS DEBENEDICTIS		
OFFICER SERVICES	OF OF	ROY STAHL DAVID SMELTZER		
OFFICER SERVICES OFFICER SERVICES	OF	WILLIAM PISZKER		
OFFICER SERVICES Total:				
*				

Docket No. 100330-WS

SANDYA KAUSHIK Power Plant Phase 3 Hard Cost POWERPH3H Power Plant Phase 3 Hard Cost Total: POWERPH3S AMY KUPAY Power Plant Phase 3 Soft Cost Power Plant Phase 3 Soft Cost POWERPH3S SANDYA KAUSHIK JORGE PERALES Power Plant Phase 3 Soft Cost POWERPH3S POWERPH3S **ROGER LUO** Power Plant Phase 3 Soft Cost Power Plant Phase 3 Soft Cost POWERPH3S **ERIN FEENEY** Power Plant Phase 3 Soft Cost Total: PU JAMES MEYER PURCHASING SERVICES **CATHERINE DESANTIS PURCHASING SERVICES** PU **PURCHASING SERVICES** ΡU KAREN CAMPOPIANO PURCHASING SERVICES Total: **BRIAN DINGERDISSEN** SHAREHOLDER SERVICES SH SHAREHOLDER SERVICES SH FREDERICK MARTINO SHAREHOLDER SERVICES Total: Service Link Related 2009 SVCLINK09 DONALD SUTTER Service Link Related 2009 Total: NICHOLAS DEBENEDICTIS Total: 1,418,337.90 **Grand Total** 



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000558		2020				203	70			April			5		2010				Devine, Brian	4		19	Service Co (11)
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SC E	) M	4	4									- 3				Regular	1	12	1131 31TXSTATE		601810	M91834	TX
9 44			4													Regular	1	- 4	1115 15PASTATE		601810	M91968	
Ü 🗜									4				74		#X*	Regular	1	4	1133 33FLSTATE	2 73	601810	M92016	
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# Service Company Billable Allocation

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000554 of 000737

> Page 1 of 4 8:44:24 AM 5/27/2010

Company 33 - AU * Billing Period: 5/1/2010 - 5/31/2010	2			Page 1 of 4 8:44:24 AM 5/27/2010
Activity: WWTP improvements	Activity 33638920982	Employee Name MARK BUBEL	Hours	Amount
WWTP Improvements Total:				4 * V
ACCOUNTING ACCOUNTING	AC AC	GREGORY MCWILLIAMS MARY SUPER		100
ACCOUNTING	AC	CAROLINE WALLO DIANE COOK		
ACCOUNTING ACCOUNTING	AC AC	LINDA SLATCHER		100
ACCOUNTING	AC	MARGARET MARLOWE	1	* J M
ACCOUNTING	AC	TERESA MCGONIGLE		
ACCOUNTING ACCOUNTING	AC AC	WILLIAM JERDON DAVID NEWTON		
ACCOUNTING	AC	FRANCIS SPOLLEN		20 37 1
ACCOUNTING	AC	BRIAN MELTON		- 3- N 3-1
ACCOUNTING	AC	THOMAS MCGUIRE AMY KUPAY		1 1 4
ACCOUNTING ACCOUNTING	AC AC	LESLIE PRAHAR	n 2 '	
ACCOUNTING	AC	SEBASTIAN MORALES		
ACCOUNTING	AC	KELLY ANN BURNS		
ACCOUNTING ACCOUNTING	AC AC	LISA DELEON STAN SZCZYGIEL		
ACCOUNTING	AC	THOMAS O'CONNOR	100	
ACCOUNTING	AC	MARY HOPPER		T PER SE
ACCOUNTING	AC	KIMBERLY JOYCE		
ACCOUNTING ACCOUNTING	AC AC	CHARLES TWINING MITCHELL ARCH		
ACCOUNTING	AC *	PAULINE ELLSWORTH		
ACCOUNTING	AC	JENNIFER SCHLACK		
ACCOUNTING	AC AC	ANTHONY RIEGEL NAMEER BHATTI		
ACCOUNTING ACCOUNTING	AC -	NAMEER BHATTI		
ACCOUNTING	AC	DIANA MOY KELLY	177	
ACCOUNTING	AC	LUIS GARCIA		
ACCOUNTING	AC AC	ANNETTE MILLER-SMITH BARBARA LATINI		
ACCOUNTING ACCOUNTING	AC	XAVIERA JONES		
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ACCOUNTING	AC	ROSEMARY MARINO	1 1	
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ACCOUNTING	AC	MARY PLATE		
ACCOUNTING	AC	MARGARET MARTIN	134 515 1	w 1
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ACCOUNTING ACCOUNTING	AC	WILLIAM JERDON		
ACCOUNTING	AC	LINDSEY CZERPAK		
ACCOUNTING	AC	DIANE BRADLEY CHRISTOPHE FRANKLIN		7.
ACCOUNTING	AC	CHRISTOPHE FIXAREIIA		
ACCOUNTING Total:				
AD-ADMINISTRATION	AD	LISA MOSHER		
AD-ADMINISTRATION	AD	MARIA GORDIANY KEISHA CURETON		
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AD-ADMINISTRATION Total:	£	2.2		
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Banner 4.2 Planning Total:		¥.		
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CIS Modifications 2009 Total:		ODETOLIEN TONES		
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COMMUNICATIONS Total:				
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FL-FLEET ADMINISTRATION	FL ,	CHARLES STEVENSON		
FL-FLEET ADMINISTRATION Total:				
HUMAN RESOURCE SERVICES	HR	SHARON KLEIN LESLIE MALWITZ MATTHEW WHITE DOLORES MELCHIORRE CAROLYN PANETTA REBECCA ISCARO MELISSA HUTCHINSON TINAMARIE PIERSON BRIAN SMITH TAMMI FOGLIO		8
HUMAN RESOURCE SERVICES Total:	HR HR HR HR HR HR	MICHELLE BAKER NANCY BRAMMER JOHN GULEZIAN NICOLE DIMARIANO CHRISTOPHER TROYAN KELLY BONEBRAKE JESSICA FULLERTON		
INFORMATION SYSTEM SERVICES TOTAL LEGAL SERVICES TOTAL:  EXP. 2009 Sarasota Rate Case	IS I	ERIC PETERS MARK KELLY ERNEST SCOTT DONNA MARTIN SANDYA KAUSHIK MARK JOHNS ZHILIANG XU THOMAS BASQUILL ISABELLA CORSARO DAVID FOX ROGER LUO JOHN HORNBERGER KATHLEEN FLANAGAN MICHAEL ALTEMUS JOSEPH MCBRIDE KENNETH GWIRTZ MICHAEL MARCONI LISA NICHOLS MARCIA PACKO JANICE ELIAS TODD HUMPHREY JOHN OSTROWSKI MICHAEL TURRELL JEFFREY WALWORTH DONALD SUTTER  LISA PIOTROWSKI BRIAN DEVINE KELLY ANN BURNS KIMBERLY JOYCE		
EXP, 2009 Sarasota Rate Case Total:	M02405	PRIANI DEVINE	40.00 1,798.64	
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**Grand Total** 

Exhibit SS-11, Pagee 000556 of 000737

Docket No. 100330-WS Rate Case Expense

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## Service Company Billable Allocation

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000562 of 000737

> Page 1 of 4 9:39:08 AM 6/25/2010

Company 33 - AU * Billing Period: 6/1/2010 - 6/30/20	10				9:39:08 AM 6/25/2010
Activity: Replace Hydro tank	5	Activity 33643408054	Employee Name MARK BUBEL	Hours	Amount
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Rate Case Expense gee 000563 of 000737 CIS Modifications 2009 Total: **GRETCHEN TONER** CM COMMUNICATIONS **COMMUNICATIONS Total:** MARK BUBEL **ENGINEERING** FN **ENGINEERING Total:** MICHAEL PICKEL **ENVIRONMENTAL COMPLIANCE SRV EV** CAROLYN HATHAWAY ENVIRONMENTAL COMPLIANCE SRV **ENVIRONMENTAL COMPLIANCE SRVCS Total:** FISIMPV09 JORGE PERALES **FIS IMPROVEMENTS 2009** FISIMPV09 ROGER LUO **FIS IMPROVEMENTS 2009** FIS IMPROVEMENTS 2009 Total: CHARLES STEVENSON **FL-FLEET ADMINISTRATION** FL **FL-FLEET ADMINISTRATION Total:** SHARON KLEIN **HUMAN RESOURCE SERVICES** HR LESLIE MALWITZ **HUMAN RESOURCE SERVICES** HR MATTHEW WHITE **HUMAN RESOURCE SERVICES** HR **DOLORES MELCHIORRE HUMAN RESOURCE SERVICES** HR **HUMAN RESOURCE SERVICES** HR CAROLYN PANETTA REBECCA ISCARO HR **HUMAN RESOURCE SERVICES** MELISSA HUTCHINSON HR **HUMAN RESOURCE SERVICES** TINAMARIE PIERSON **HUMAN RESOURCE SERVICES** HR **BRIAN SMITH HUMAN RESOURCE SERVICES** HR TAMMI FOGLIO HR **HUMAN RESOURCE SERVICES** MICHELLE BAKER **HUMAN RESOURCE SERVICES** HR NANCY BRAMMER **HUMAN RESOURCE SERVICES** HR JOHN GULEZIAN HR **HUMAN RESOURCE SERVICES** NICOLE DIMARIANO **HUMAN RESOURCE SERVICES** HR CHRISTOPHER TROYAN **HUMAN RESOURCE SERVICES** HR KELLY BONEBRAKE **HUMAN RESOURCE SERVICES** HR JESSICA FULLERTON **HUMAN RESOURCE SERVICES** HR **HUMAN RESOURCE SERVICES Total:** MARK KELLY IS INFORMATION SYSTEM SERVICES 1S **ERNEST SCOTT** INFORMATION SYSTEM SERVICES DONNA MARTIN INFORMATION SYSTEM SERVICES IS INFORMATION SYSTEM SERVICES IS SANDYA KAUSHIK MARK JOHNS INFORMATION SYSTEM SERVICES IS IS ZHILIANG XU INFORMATION SYSTEM SERVICES THOMAS BASQUILL INFORMATION SYSTEM SERVICES IS ISABELLA CORSARO INFORMATION SYSTEM SERVICES IS DAVID FOX IS INFORMATION SYSTEM SERVICES **ROGER LUO** IS INFORMATION SYSTEM SERVICES JOHN HORNBERGER INFORMATION SYSTEM SERVICES IS KATHLEEN FLANAGAN INFORMATION SYSTEM SERVICES 18 MICHAEL ALTEMUS IS INFORMATION SYSTEM SERVICES JOSEPH MCBRIDE INFORMATION SYSTEM SERVICES IS KENNETH GWIRTZ IS INFORMATION SYSTEM SERVICES MICHAEL MARCONI INFORMATION SYSTEM SERVICES IS LISA NICHOLS IS INFORMATION SYSTEM SERVICES MARCIA PACKO INFORMATION SYSTEM SERVICES IS JANICE ELIAS INFORMATION SYSTEM SERVICES IS **TODD HUMPHREY** IS INFORMATION SYSTEM SERVICES JOHN OSTROWSKI INFORMATION SYSTEM SERVICES IS MICHAEL TURRELL IS INFORMATION SYSTEM SERVICES PAUL TRAN INFORMATION SYSTEM SERVICES IS JEFFREY WALWORTH IS INFORMATION SYSTEM SERVICES DONALD SUTTER INFORMATION SYSTEM SERVICES IS INFORMATION SYSTEM SERVICES Total: LISA PIOTROWSKI LG LEGAL SERVICES **LEGAL SERVICES Total:** LWSNVER9S **ERIN FEENEY** LAWSON VERSION 9 UPGRADE LAWSON VERSION 9 UPGRADE SOFT Total: BRIAN DEVINE M92016 EXP, 2009 Sarasota Rate Case KIMBERLY JOYCE M92016 EXP, 2009 Sarasota Rate Case

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SHAREHOLDER SERVICES	SH	FREDERICK MARTINO	
SHAREHOLDER SERVICES Total:			
Service Link Related 2009	SVCLINK09	DONALD SUTTER	
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#### Exhibit SS-11, Pagee 000569 of 000737

Page 1 of 4 1:58:13 PM

## Service Company Billable Allocation

Company 33 - AU \*

Banner 4.2 Planning

Banner 4.2 Planning

Banner 4.2 Planning

Banner 4.2 Planning

8/5/2010 Billing Period: 7/1/2010 - 7/31/2010 Hours Amount Activity **Employee Name** Activity: MARK BUBEL 33638920982 WWTP improvements WWTP improvements Total: BRIAN DEVINE **ACCOUNTING** ΑÇ **BRIAN DEVINE** AC **ACCOUNTING GREGORY MCWILLIAMS ACCOUNTING** AC LISA MOSHER AC **ACCOUNTING** MARY SUPER **ACCOUNTING** AC CAROLINE WALLO AC ACCOUNTING DIANE COOK ACCOUNTING AC LINDA SLATCHER AC **ACCOUNTING** MARGARET MARLOWE **ACCOUNTING** AC TERESA MCGONIGLE **ACCOUNTING** AC WILLIAM JERDON AC ACCOUNTING DAVID NEWTON **ACCOUNTING** AC FRANCIS SPOLLEN AC ACCOUNTING **BRIAN MELTON** ACCOUNTING AC THOMAS MCGUIRE **ACCOUNTING** AC AMY KUPAY **ACCOUNTING** AC LESLIE PRAHAR **ACCOUNTING** AC SEBASTIAN MORALES AC ACCOUNTING **KELLY ANN BURNS ACCOUNTING** AC AC LISA DELEON **ACCOUNTING** STAN SZCZYGIEL **ACCOUNTING** AC AC THOMAS O'CONNOR **ACCOUNTING ACCOUNTING** AC MARY HOPPER MARY HOPPER AC **ACCOUNTING** KIMBERLY JOYCE **ACCOUNTING** AC **CHARLES TWINING ACCOUNTING** AC **ROSIE CHEAH** AC ACCOUNTING MITCHELL ARCH AC **ACCOUNTING** PAULINE ELLSWORTH AC **ACCOUNTING** ANTHONY RIEGEL AC **ACCOUNTING** NAMEER BHATTI AC **ACCOUNTING** DIANA MOY KELLY AC **ACCOUNTING ACCOUNTING** AC **LUIS GARCIA** ANNETTE MILLER-SMITH AC ACCOUNTING AC BARBARA LATINI **ACCOUNTING** AC TIMOTHY SMELTZER **ACCOUNTING** AC XAVIERA JONES **ACCOUNTING DOLORES BYRNES** AC **ACCOUNTING** AC ROSEMARY MARINO **ACCOUNTING** MEGHAN FOX **ACCOUNTING** AC AC **PEGGY MOBLEY ACCOUNTING ALEXANDER STAHL** AÇ **ACCOUNTING** AC MARY PLATE **ACCOUNTING** MARGARET MARTIN AC **ACCOUNTING** AC WARREN SCOTT ACCOUNTING **KEVIN CASTELLANO ACCOUNTING** AC AC WILLIAM JERDON **ACCOUNTING** AC LINDSEY CZERPAK **ACCOUNTING** MATTHEW SMELTZER AC **ACCOUNTING** DIANE BRADLEY **ACCOUNTING** AC CHRISTOPHE FRANKLIN AC **ACCOUNTING ACCOUNTING Total:** LISA MOSHER AD AD-ADMINISTRATION AD-ADMINISTRATION AD MARIA GORDIANY KEISHA CURETON AD AD-ADMINISTRATION **BRIAN DINGERDISSEN** AD-ADMINISTRATION AD MARY ELLEN CALLAGHAN AD-ADMINISTRATION AD FREDERICK MARTINO AD-ADMINISTRATION AD AD-ADMINISTRATION Total: Banner 4.2 Planning BANR42PLA DAVID NEWTON MARK JOHNS BANR42PLA

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Rate Case Expense Exhibit \$S-11, Page 000570 of 000737 Banner 4.2 Planning Total: CIS Modifications 2009 CISMODS09 MARK JOHNS CIS Modifications 2009 Total: CM **GRETCHEN TONER** COMMUNICATIONS **COMMUNICATIONS Total: ENGINEERING** EN MARK BUBEL **ENGINEERING Total:** MICHAEL PICKEL ENVIRONMENTAL COMPLIANCE SRV EV ENVIRONMENTAL COMPLIANCE SRV EV CAROLYN HATHAWAY **ENVIRONMENTAL COMPLIANCE SRVCS Total:** JORGE PERALES FIS IMPROVEMENTS 2009 FISIMPV09 FISIMPV09 ROGER LUO FIS IMPROVEMENTS 2009 FIS IMPROVEMENTS 2009 Total: **CHARLES STEVENSON** FL-FLEET ADMINISTRATION FL FL-FLEET ADMINISTRATION Total: SHARON KLEIN **HUMAN RESOURCE SERVICES** HR **HUMAN RESOURCE SERVICES** HR LESLIE MALWITZ MATTHEW WHITE **HUMAN RESOURCE SERVICES** HR **DOLORES MELCHIORRE** HR **HUMAN RESOURCE SERVICES CAROLYN PANETTA HUMAN RESOURCE SERVICES** HR REBECCA ISCARO **HUMAN RESOURCE SERVICES** HR MELISSA HUTCHINSON **HUMAN RESOURCE SERVICES** HR TINAMARIE PIERSON **HUMAN RESOURCE SERVICES** HR **BRIAN SMITH HUMAN RESOURCE SERVICES** HR **TAMMI FOGLIO HUMAN RESOURCE SERVICES** HR MICHELLE BAKER **HUMAN RESOURCE SERVICES** HR NANCY BRAMMER **HUMAN RESOURCE SERVICES** HR JOHN GULEZIAN **HUMAN RESOURCE SERVICES** HR **NICOLE DIMARIANO HUMAN RESOURCE SERVICES** HR **CHRISTOPHER TROYAN HUMAN RESOURCE SERVICES** HR **KELLY BONEBRAKE HUMAN RESOURCE SERVICES** HR JESSICA FULLERTON **HUMAN RESOURCE SERVICES** HR MARY RODDY HR **HUMAN RESOURCE SERVICES HUMAN RESOURCE SERVICES Total:** INFORMATION SYSTEM SERVICES 18 **ERIC PETERS** MARK KELLY INFORMATION SYSTEM SERVICES IŞ. **ERNEST SCOTT** IS INFORMATION SYSTEM SERVICES **DONNA MARTIN** INFORMATION SYSTEM SERVICES IS SANDYA KAUSHIK INFORMATION SYSTEM SERVICES IS MARK JOHNS INFORMATION SYSTEM SERVICES IS **ZHILIANG XU** INFORMATION SYSTEM SERVICES IS INFORMATION SYSTEM SERVICES IS THOMAS BASQUILL ISABELLA CORSARO INFORMATION SYSTEM SERVICES IS DAVID FOX INFORMATION SYSTEM SERVICES IS IS **ROGER LUO** INFORMATION SYSTEM SERVICES JOHN HORNBERGER IS INFORMATION SYSTEM SERVICES KATHLEEN FLANAGAN INFORMATION SYSTEM SERVICES 1\$ MICHAEL ALTEMUS IS INFORMATION SYSTEM SERVICES INFORMATION SYSTEM SERVICES IS JOSEPH MCBRIDE KENNETH GWIRTZ INFORMATION SYSTEM SERVICES IS MICHAEL MARCONI IS INFORMATION SYSTEM SERVICES LISA NICHOLS INFORMATION SYSTEM SERVICES 15 IS MARCIA PACKO INFORMATION SYSTEM SERVICES JANICE ELIAS IS INFORMATION SYSTEM SERVICES TODD HUMPHREY IS INFORMATION SYSTEM SERVICES JOHN OSTROWSKI INFORMATION SYSTEM SERVICES IS MICHAEL TURRELL INFORMATION SYSTEM SERVICES IS **PAUL TRAN** IS INFORMATION SYSTEM SERVICES JEFFREY WALWORTH INFORMATION SYSTEM SERVICES IS DONALD SUTTER IS INFORMATION SYSTEM SERVICES INFORMATION SYSTEM SERVICES Total: LISA PIOTROWSKI **LEGAL SERVICES LEGAL SERVICES Total:** KIMBERLY JOYCE EXP, 2009 Sarasota Rate Case M92016 EXP, 2009 Sarasota Rate Case Total:

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## Service Company Billable Allocation

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000577 of 000737

Page 1 of 4 10:38:20 AM 9/1/2010

Company 33 - AU * Billing Period: 8/1/2010 - 8/31/2010				Page 1 of 4 10:38:20 AM 9/1/2010
Activity: WWTP improvements	Activity 33638920982	Employee Name MARK BUBEL	Hours	Amount
WWTP improvements Total:				
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ACCOUNTING	AC	ANNETTE MILLER-SMITH	N 1	0.1 000
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HUMAN RESOURCE SERVICES	HR	MARY RODDY	
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**Grand Total** 

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Rate Case Expense
Exhibit SS 11, Pagee 000579 of 000737

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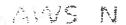
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To Company	Accounting Unit	Base Account	Sub Account	Activity	Account Category	Amount	Units	Journal Entry Line Description
	9001	105030		33900119107		683.92		Corp capital charges
	9001	634810		/		(55,135.10)		Corp capital charges
	9001	634900				55,135.10		Corp services Mgmt Fees
	9001	634810				(23,135.32)		Corporate Services Capital
	9001	105030		33638920982		322.54		Corp capital charges
	9001	105030		33900118257		1,629.53		Corp capital charges
	9001	105030		33900119813		452.39		Corp capital charges
	9001	105030		33900120660		277.70		Corp capital charges
	9001	105030		33900118489		470.83		Corp capital charges
	2016	186101		M92016		1,186.99		Corp capital charges
	9001	186101		M92105		18,111.42		Corp capital charges

Prepared by:

Approved by:

(P)

## Service Company Billable Allocation

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000594 of 000737

> Page 1 of 4 6:41:53 PM 10/4/2010

Company 33 - AU * Billing Period: 9/1/2010 - 9/30/2010				6:41:53 PM 10/4/2010
Activity: WWTP improvements	Activity 33638920982	Employee Name MARK BUBEL	Hours	Amount
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## EXP. 2010 FL Rate Case Total:

Docket No. 100330-WS Rate Case Expense

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OFFICER SERVICES	OF	J PRESTON LUITWEILER
OFFICER SERVICES	OF	SUSAN BROUSSARD
OFFICER SERVICES	OF	ROBERT RUBIN
OFFICER SERVICES	OF	WILLIAM ROSS
OFFICER SERVICES	OF	CHRISTOPHER LUNING
OFFICER SERVICES	OF	NICHOLAS DEBENEDICTIS
OFFICER SERVICES	OF	ROY STAHL
OFFICER SERVICES	OF	DAVID SMELTZER
OFFICER SERVICES	OF	WILLIAM PISZKER

#### OFFICER SERVICES Total:

Power Plant Phase 3 Soft Cost	POWERPH3S	AMY KUPAY
Power Plant Phase 3 Soft Cost	POWERPH3S	ROGER LUO

## Power Plant Phase 3 Soft Cost Total:

PURCHASING SERVICES	PU	JAMES MEYER
PURCHASING SERVICES	PU	CATHERINE DESANTIS
PURCHASING SERVICES	PU	KAREN CAMPOPIANO

## PURCHASING SERVICES Total:

SHAREHOLDER SERVICES	SH	BRIAN DINGERDISSEN
SHAREHOLDER SERVICES	SH	FREDERICK MARTINO
SHAREHOLDER SERVICES	SH	EMILY HERMAN

## SHAREHOLDER SERVICES Total:

SHARLHOLDER SERVICES TOTAL		
Service Link Related 2009	SVCLINK09	DONALD SUTTER

## Service Link Related 2009 Total:

NICHOLAS DEBENEDICTIS

Total:

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# Service Company Billable Allocation

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000604 of 000737

Page 1 of 4 3:17:21 PM 11/4/2010

Company 33 - AU * Billing Period: 10/1/2010 -				3:17:21 PM 11/4/2010
Activity:	Activity	Employee Name	Hours	Amount
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ACCOUNTING	AC	MARY SUPER		
ACCOUNTING	AC	CAROLINE WALLO		
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AD-ADMINISTRATION	AD	EMILY HERMAN		
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Banner 4.2 Planning	BANR42PLA	MARK JOHNS ISABELLA CORSARO		
Banner 4.2 Planning	BANR42PLA BANR42PLA	DIANE BRADLEY		
Banner 4.2 Planning	BANR42PLA BANR42PLA	SHARON EICHENLAUB		
Banner 4.2 Planning Banner 4.2 Planning	BANR42PLA	DOUGLAS WEBER		
Banner 4.2 Planning Total:		MARK IOUNG		
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CIS Modifications 2009	CISMODS09	DOOGLAS WEDER		

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Paged 000605 of 000737

CIS Modifications 2009 Total:			Exhibit	SS-11, Pagee 0
COMMUNICATIONS	CM	GRETCHEN TONER		*
COMMUNICATIONS Total:				
ENGINEERING	EN	MARK BUBEL		W
ENGINEERING Total:				
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ENVIRONMENTAL COMPLIANCE SRVC	3 Total:			100
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FIS IMPROVEMENTS 2009 Total:		-		
FL-FLEET ADMINISTRATION	FL	CHARLES STEVENSON		
FL-FLEET ADMINISTRATION Total:				
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LEGAL SERVICES	LG	LISA PIOTROWSKI		
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EXP. 2010 FL Rate Case EXP. 2010 FL Rate Case EXP. 2010 FL Rate Case EXP. 2010 FL Rate Case	M92105 M92105 M92105 M92105	KELLY ANN BURNS MARY HOPPER KIMBERLY JOYCE NAMEER BHATTI	55.00 \( \) 68.00 \( \) 10.00 \( \) 57.00 \( \)	6,080.77 904.59

EXP. 2010 FL Rate Case Total:

Docket No. 100330-WS Rate Case Expense

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OFFICER SERVICES	OF	J PRESTON LUITWEILER
OFFICER SERVICES	OF	SUSAN BROUSSARD
OFFICER SERVICES	OF	ROBERT RUBIN
OFFICER SERVICES	OF	WILLIAM ROSS
OFFICER SERVICES	OF	CHRISTOPHER LUNING
OFFICER SERVICES	OF	NICHOLAS DEBENEDICTIS
OFFICER SERVICES	OF	ROY STAHL
OFFICER SERVICES	OF	DAVID SMELTZER
OFFICER SERVICES	OF	CHRISTOPHE FRANKLIN
OFFICER SERVICES	OF	WILLIAM PISZKER

## **OFFICER SERVICES Total:**

Power Plant Phase 3 Soft Cost	POWERPH3S	AMY KUPAY
Power Plant Phase 3 Soft Cost	POWERPH3S	ROGER LUO

## Power Plant Phase 3 Soft Cost Total:

PURCHASING SERVICES	PU	JAMES MEYER
PURCHASING SERVICES	PU	CATHERINE DESANTIS
PURCHASING SERVICES	PU	KAREN CAMPOPIANO

## **PURCHASING SERVICES Total:**

## SHAREHOLDER SERVICES Total:

Service Link Related 2009	SVCLINK09	DONALD SUTTER
Service Link Related 2009 Total:		

1,506,561.28

**Grand Total** 



Exhib	Rate Case Expense	Docket No. 100330-WS
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Docket No. 100330-WS	Rate Case Expense

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Exhibit SS-11, Pagee 000615 of 000737

**Grand Total** 

Docket No. 100330-WS

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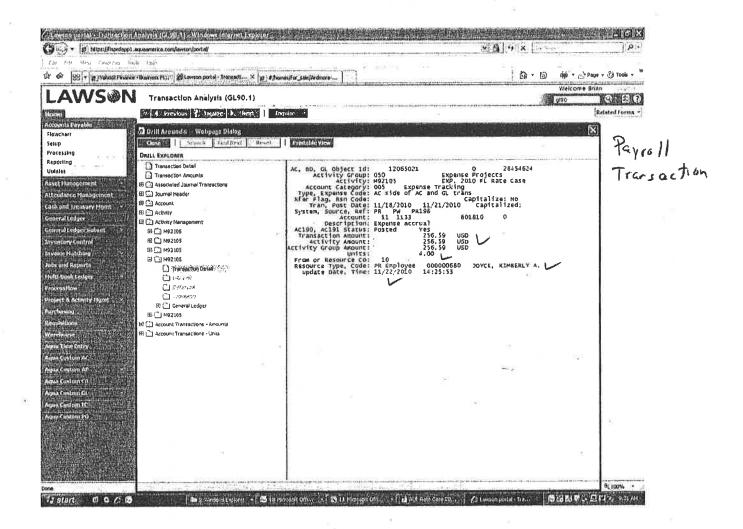
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Total Hrs
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Personal/Bday 16

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<sup>\*\*15</sup> Death/Jury/Military

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<sup>\*14</sup> Excused with pay \*\*15 Death/Jury/Military

Docket No. 100330-WS
Rate Case Expense Page 1 of 1
Exhibit SS-11, Pagee 000636 of 000737

## Transaction Analysis

DRILL EXPLORER	
Transaction Detail  Transaction Amounts  Associated Journal Transactions  Transaction Amounts  Associated Journal Transactions  Account  Account  Account  Account  M92105  M92105  M92105  M92105  M92105  M92105  M92105  M92105  M92105  M92105  M92105  M92105  M92105  M92105  M92105  M92105  M92105  M92105  M92105  M92105  M92105  M92105  M92105  M92105  Account Transaction Detail  M92105  M92105  Account Transactions - Amounts  Account Transactions - Amounts	AC, BD, GL Object Id:  Activity Group:  Activity:  M92105  Expense Projects  Account Category:  OSS  Expense Tracking  Type, Expense Code:  Xfer Flag, Rsn Code:  Tran, Post Date:  System, Source, Ref:  Account:  Activity Amount:  Activity Amount:  Activity Group Amount:  Activity Group Amount:  Units:  From or Resource Co:  Resource Type, Code:  Update Date, Time:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Group Amount:  Activity Amount:  Activity Amount:  Activity Amount:  Activity Amount:  Activity Amount:  Activity Amount:  Activity Amount:  Activity Amount:  Activity Amount:  Activity Amount:  Activity Amount:  Activity Amount:  Activity Amount:  Activity Amount:  Activity Amount:  Activity Amount:  Activity Amount:  Activity Amount:  Activity Amount:

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Total Hrs \*14 Excused with pay \*\*15 Death/Jury/Military

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Total Hrs \*14 Excused with pay

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""15 Death/Jury/Military

## **Employee Time Sheet**

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Kimberly A. Joyce
Employee Signature:

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Date

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<sup>\*14</sup> Excused with pay

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GL ACCT Number

Activity 601810 AC Accounting

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Total Hrs \*14 Excused with pay \*\*15 Death/Jury/Military

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~15 Death/Jury/Military

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<sup>\*14</sup> Excused with pay

<sup>\*\*15</sup> Death/Jury/Military

Pocket No. 100330, WS
Rate Case Expense y Page 1 of 1
Exhibit SS-11, Pagee 000652 of 000737

## Transaction Analysis

DRILL EXPLORER				
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Transaction Detail	AC, BD, GL Object Id: 12349	648 0	29085834	
Transaction Amounts	Activity Group: 050	Expense Proj	ects	
Associated Journal Transactions	Activity: M92105 Account Category: 005 E	EXP. 2010 FL xpense Tracking	Rate Case	
	Type, Expense Code: AC side o	f AC and GL trans		
	Xfer Flag, Rsn Code: Tran, Post Date: 01/28/201	Capita 1 01/31/2011 Cap	lize: No italized:	
Activity	System, Source, Ref: PR PW	PR198		K Jav
☐ Activity Management	Account: 11 113 Description: Expense a		0	11.00/
⊞ [ii] M92105	AC190, AC191 Status: Posted	Yes		
⊞ M92105	Transaction Amount: Activity Amount:	641.48 USD 641.48 USD	10 60	Vanner.
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Transaction Detail	Resource Type, Code: PR Employ		E, KIMBERLY A.	, ,0
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Account Transactions - Amounts				
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SHAREHOLDER SERVICES Total:					
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Total:					
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ENVIRONMENTAL COMPLIANCE SRVC	S Total:		··········	
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**BRIAN DEVINE** 

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<sup>\*14</sup> Excused with pay

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Personal/Bday 16

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HUMAN RESOURCE SERVICES	HR	SHARON KLEIN		
HUMAN RESOURCE SERVICES	HR	LESLIE MALWITZ		
HUMAN RESOURCE SERVICES	HR	MATTHEW WHITE		
HUMAN RESOURCE SERVICES	HR	DOLORES MELCHIORRE CAROLYN PANETTA		
HUMAN RESOURCE SERVICES	HR HR	REBECCA ISCARO		
HUMAN RESOURCE SERVICES HUMAN RESOURCE SERVICES	HR	MELISSA HUTCHINSON		
HUMAN RESOURCE SERVICES	HR	TINAMARIE PIERSON		
HUMAN RESOURCE SERVICES	HR	TAMMI FOGLIO		
HUMAN RESOURCE SERVICES	HR	NANCY BRAMMER		
HUMAN RESOURCE SERVICES	HR	JOHN GULEZIAN	177	
HUMAN RESOURCE SERVICES	HR	NICOLE DIMARIANO		
HUMAN RESOURCE SERVICES	HR	CHRISTOPHER TROYAN KELLY BONEBRAKE		
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INFORMATION SYSTEM SERVICES	IS	DAVID FOX		
INFORMATION SYSTEM SERVICES	IS	ROGER LUO		
INFORMATION SYSTEM SERVICES	IS	JOHN HORNBERGER		
INFORMATION SYSTEM SERVICES	IS	MICHAEL ALTEMUS JOSEPH MCBRIDE		
INFORMATION SYSTEM SERVICES INFORMATION SYSTEM SERVICES	IS IS	KENNETH GWIRTZ		
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INFORMATION SYSTEM SERVICES	IS	TODD HUMPHREY JOHN OSTROWSKI		
INFORMATION SYSTEM SERVICES INFORMATION SYSTEM SERVICES	IS IS	MICHAEL TURRELL		
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INFORMATION SYSTEM SERVICES	IS	JOHN CHILDERS		
INFORMATION SYSTEM SERVICES	IS	WILLIAM WILLS		
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		LISA PIOTROWSKI		
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LEGAL SERVICES Total:			40.00	700.00
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EXP. 2010 FL Rate Case	M92105	KELLY ANN BURNS MARY HOPPER	65.00	6,141.39
EXP. 2010 FL Rate Case	M92105 M92105	KIMBERLY JOYCE	51.00	5,867.95
EXP 5010 FT Bate Case 9900 99089 , IT	-SSJANA	NAMEER BHATTI	11.00	396.57
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	Dept lumber				mployee lumber				Month	Two		eriod E ay	nding	Year					npioyee Name		Company (Co Number)
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Exhibit SS-11, Pagee 000686 of 000737	Rate Case Expense	Docket No. 100330-WS

	Dept umber				mploye Numbe				Мс	onth	Two		eriod E ay	nding	Year					ployee lame		Company (Co Number)
	311				674				M	lay			8		2011				Mary Mo	Fall Hopper		Service Co (11)
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Employee

Name

Two Week Period Ending

Day

Year

Month

Company

(Co Number)

Dept

Number

Employee

Number

Total Hrs \*14 Excused with pay

<sup>\*\*15</sup> Death/Jury/Military

	Dept Number	r			Employe Numbe				Month	Two	Week P		nding	Year				E	mployee Name		Company (Co Number)
	311				733				May		8	3 : V		2011				Na	meer Bhatti		Service Co (11)
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\*\*Ex. Pd Personal/Bday 16

Total Hrs
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	Dept Number				mploye Number		-		Month	Two		ėriod Ei ay	nding	Year				s	Employee Name		Company (Co Number)
	311				632				May			В		2011				Ke	lly Ann Burns		Service Co (11)
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737		

Employee Number Month	Two Week Period Ending Day Year	Employee Name	Company (Co Number)
674 May	22 2011	Mary McFall Hopper	Service Co (11)
Daily Hours Sa Su M Tu W	Th F Sa Su (for time		L ACCT Number Activity
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		Regular 1 0 1125 25NJSTATE	AC Accounting
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Dept Number				Employee Number					Month		Week P	eriod En Iy	nding	Year			Employee Name		Company (Co Number)	
	311		632			632			Мау		2	2		2011			Kelly Ann Burns		Service Co (11)	
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Total Hrs \*14 Excused with pay 80

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000692 of 000737

<sup>\*15</sup> Death/Jury/Military

Exhibit SS-11, Pagee 000693 of 000737	Rate Case Expense	Docket No. 100330-WS

Dept Employee Number Number				e		Two Week Period Ending Month Day					nding	Year					ployee lame		Company (Co Number)		
	311				674				May			22		2011			15.17		Fall Hopper		Service Co (11)
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4	8	8	8	8			8		6	4	8				Regular	1	62	1133	33FLSTATE		M92105-2010 AUF Pata (DA)
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															Regular	1	C	1139	39NYSTATE		AC Accounting
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Docket No. 100330-WS
Rate Case Expense
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Date

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Docket No. 100330-WS

Rate Case Expense
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Total Hrs
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INFORMATION SYSTEM SERVICES Tot	al:	-		,	
LEGAL SERVICES	LG	LISA PIOTROWSKI			
LEGAL SERVICES Total:		_			
EXP. 2010 FL Rate Case EXP. 2010 FL Rate Case	M92105 - M92105	MARY HOPPER NAMEER BHATTI	21.00 4.00	2,019.51 148.42	
EXP. 2010 FL Rate Case Total:		-	25.00	2,167.93	
Co33 : 2011 Chuluota Rate Case Co33 : 2011 Chuluota Rate Case	M92317 M92317	KELLY ANN BURNS ALISON MCVICKER			40.5 32
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PURCHASING SERVICES PURCHASING SERVICES PURCHASING SERVICES	PU PU PU	JAMES MEYER CATHERINE DESANTIS KAREN CAMPOPIANO			
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SHAREHOLDER SERVICES SHAREHOLDER SERVICES SHAREHOLDER SERVICES	SH SH SH	BRIAN DINGERDISSEN FREDERICK MARTINO EMILY HERMAN			
SHAREHOLDER SERVICES Total:					
	2,451,898.33	Grand Total	858.30	77,308.70	

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Two Week Period Ending

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<sup>5</sup> Death/Jury/Military

	Dept Number			Employee Two Week Perlod Ending Employee Number Month Day Year Name				Company (Co Number)													
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Total Hrs \*14 Excused with pay \*\*15 Death/Jury/Military

Docket No. 100330-WS Rate Case Expense Exhibit SS-11, Pagee 000711 of 000737	
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Company (Co Number)

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Employee Name

Dept Number Employee Number Two Week Period Ending

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Exhibit SS-11, Pagee 000712 of 000737	Rate Case Expense	Docket No. 100330-WS

Dept Number				mploye Number				Month	Two	Week F	Period E ay	nding	Year				Employee Name			Company (Co Number)
311				674				July		i i	17		2011				Mary Mo	Fall Hopper		Service Co (11)
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LEGAL SERVICES	LG	LISA PIOTROWSKI	Rate Case	o. 100330-WS e Expense G-11, Pagee 000	AUS 111
LEGAL SERVICES LEGAL SERVICES	LG LG	WILLIAM DICKERSON WILLIAM DICKERSON	LATIIDIT OC		All
LEGAL SERVICES Total:					8/28
EXP. 2010 FL Rate Case EXP. 2010 FL Rate Case EXP. 2010 FL Rate Case	M92105 M92105 M92105	BRIAN DEVINE KIMBERLY JOYCE ALISON MCVICKER	6.00 31.00 4.00	287.98 3,500.60 168.58	47
EXP. 2010 FL Rate Case Total:			41.00	3,957.16	
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Co33AUF Rate Case Deferr EXP Total:			138.50	9,827.84	
OFFICER SERVICES OFFICER SERVICES OFFICER SERVICES OFFICER SERVICES OFFICER SERVICES OFFICER SERVICES OFFICER SERVICES OFFICER SERVICES OFFICER SERVICES	OF OF OF OF OF OF OF OF	J PRESTON LUITWEILER SUSAN BROUSSARD ROBERT RUBIN WILLIAM ROSS CHRISTOPHER LUNING NICHOLAS DEBENEDICTIS ROY STAHL DAVID SMELTZER WILLIAM PISZKER			
OFFICER SERVICES Total:					
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SHAREHOLDER SERVICES Total:					
		CHRISTOPHER TROYAN SUSAN COVATTA			
Total:					
	1,613,207.07	Grand Total	691.58	59,659.77	

,	Dept Number				mploye Number				Month	Two	Week P		nding	Year			)		mployee Name		Company (Co Number)
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Total Hrs \*14 Excused with pay \*15 Death/Jury/Militery

\*\*Ex. Pd Personal/Bday 16

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Exhibit SS-11, Pagee 000715 of 000737	Rate Case Expense	Docket No. 100330-WS

	Dept umber				Employ Numb					Month	Two	Week	Period Day	Ending	Year				Employee Name		Company (Co Number)
	311				674					August			12		2011	E 11			Mary McFall Hopper		Service Co (11)
						Da	ly Ho	urs							Date			Total	ACCTG	GL ACCT	T
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Exhibit SS-11, Pagee 000716 of 0007	Rate Case Expense	Docket No. 100330-WS

	Dept umber				mploye Number				Month	Two V	Veek Pe Da	riod En	ding	Year	5 0 0		5 1		ployee ame	-/-	Company (Co Number)
	311				5009		_		August		14			2011					x Stahl		Service Co (11)
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Total Hrs
"14 Excused with pay
"15 Death/Jury/Military

\*\*Ex. Pd Personal/Bday 16

	Dept Number				mploye Number				Month	Two	Week P	eriod En Iy	ding	Year	11.11				ployee lame		Company (Co Number)
	311				80098				August		· *2	414		2011				Allson	McVicker		Service Co (11)
24				STATE OF	782	U.S.					N. C.		-244			R. W.			Marine Hall		
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Total Hrs

14 Excused with pay
15 Death/Jury/Military

1	Dept Number				mployer Yumber				Month			eriod Er ay	nding	Year				Employee Name		Company (Co Number)
	304				680				Augus			13		2011				Kimberly Joyce		Service Co (11)
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	Dept				mploye Number				Month	Two	Week P		nding	Year					Employee Name		Company (Co Number)
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	77	P(I)		£ 100	N. W.			N.S.	-277											E MANAGE	
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				4			4	4		4	4				Regular	1	20	1115	15PASTATE	601810	M92320 PA Rets Co.
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Total Hrs
"14 Excused with pay
"15 Death/Jury/Military

Personal/Bday 16

	Dept lumber				Employe Number				Month	Two	Week Po Da	eriod Er	nding	Year					Employee Name		Company (Co Number)
	311				632		h. 1		August		2	8		2011				Kel	ly Ann Burns	FE	Service Co (11)
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Total Hrs \*14 Excused with pay \*\*15 Death/Jury/Military

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\*\*Ex. Pd Personal/Bday 16

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	Dept lumber				Employe Number				Month	Two		eriod E	nding	Year	-				nployee Name		Company (Co Number)
	311				674			85	August			28		2011			- 4	Mary Mo	Fall Hopper		Service Co (11)
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<sup>\*\*15</sup> Death/Jury/Military

	Dept Numbe				mploye Numbe				Month		Week F	eriod E	nding	Year					mployee Name	Company (Co Number)
3/1	304		1		680				Augus	t	:	27		2011				Kiml	berly Joyce	Service Co (11)
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\*14 Excused with pay \*\*15 Death/Jury/Military

Dept Numb					mploye Number			- 5	Month			Period E	nding	Year				Employee Name		Company (Co Number)
311					733				August		2	28		2011				Nameer Bhatti		Service Co (11)
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Total Hrs \*14 Excused with pay

~15 Death/Jury/Military

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Employee Timesheet

Docket No. 100330-WS
Rate Case Expense
Exhibit SS-11, Pagee 000723 of 000737

1	Dept lumber				mploye				Month	Two	Week P	eriod Eı ay	nding	Year					Employee Name		Company (Co Number)
	311				80098		1		August		2	18		2011				Ali	son McVicker		Service Co (11)
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Exhibit SS-11, Pagee 000728 of 000737	Rate Case Expense	Docket No. 100330-WS

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Total Hrs \*14 Excused with pay \*\*15 Death/Jury/Military

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Total Hrs
\*14 Excused with pay
\*15 Death/Jury/Military

Personal/Bday 16

Depi Numb		-		nployee lumber				Monti		o Wee	k Period I Day	inding	Year			Employee Name		Company (Co Number)
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											9	/ i l ,	12011					
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<sup>\*\*15</sup> Death/Jury/Military

Exhibit SS-11, Pagee 000732 of 0007	Rate Case Expense	DOCKEL NO. 100000-VVO

	Dept umber				mploye Number				Mont		wo W	eek Pe Da	riod Er	iding	Year					Employee Name			Company (Co Number)
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Total Hrs \*1'4 Excused with pay \*\*15 Death/Jury/Military

Personal/Bday 16

Approved by

Employee

Kelly Ann Burns

Total Hrs
\*14 Excused with pay

Personal/Bday 16

Date

Approved by

Company

(Co Number)

Service Co (11)

Dept

Number

311

Employee

Number

632

Two Week Period Ending

Day

25

Year

2011

Month

September

<sup>~15</sup> Death/Jury/Military

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AC Accounting

Total ACCTG Hours UNIT Company

(Co Number)

Service Co (11)

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Dept

Number

311

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6

8

Employee

Number

733

Two Week Period Ending

Day

25

F Sa Su

Year

2011

Date

(for time off)

Pay Code

Regular

Regular

Month

September

Daily Hours
Su M Tu W Th

Approved by

	Dept lumber				mploye Number				Month			Period El	nding	Year					Employee Name		Company (Co Number)
	311				80098			S	eptemb	er		25		2011				Ali	son McVicker		Service Co (11)
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Total Hrs \*14 Excused with pay \*\*15 Death/Jury/Military

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Personal/Bday 16

Company

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Employee

Two Week Period Ending

Dept

Employee

<sup>\*\*15</sup> Death/Jury/Military

September   25   2011   Seminarity Ann Joyce   Service Co(11)		Dept umber				Mumbe				Month		Week P	eriod Er	naing	Year					mployee Name			pany umber)		
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Overtime   5   0																Regular	1	0							
Holiday 2 0   Vacation 3 0   Kimberly A. Joyce (if)   9-22-3																Regular	1	0							
Holiday   2   0   Vacation   3   0     Sick   4   0     Sick   4   0     Fex. Pd   15   0     Personal/Bday   16   0     Personal/Bday   16   0     Total Hrs   80     Fex. Pd   15   Date   Fex. Pd   15   Date   Fex. Pd   15   Date   Fex. Pd   15   Date   Fex. Pd   15   Date   Fex. Pd   15   Date   Fex. Pd   15   Date   Fex. Pd   Date   Fex. Pd   Date   Fex. Pd   Date   Fex. Pd   Date   Fex. Pd   Date   Fex. Pd   Date   Fex. Pd   Date   Fex. Pd   Date   Fex. Pd   Date   Fex. Pd   Date   Date   Fex. Pd   Date   Fex. Pd   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date   Date													is			Overtime	5	0							_
Vacation 3 0   Kimberly A. Joyce (lif)   Y - 2 2 3																Holiday	2	0					^	- 2	Д
Sick   4   0     Employee signature   Date   O																Vacation	3	0			-	Kimberly A. Joyce	(lf) 4-	-22.	∄
*Ex. Pd 14 0  *Ex. Pd 15 0  Personal/Bday 16 0  *Total Hrs 80  *14 Excused with pay **15 Death/Jury/Military  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *Total Hrs 80  *																Sick	4	0			Employee sig	gnature	Date		Ĭ
**Ex. Pd 15 0 Personal/Bday 16 0  8 8 8 8 8 0 0 8 8 8 8 8 0 0 0  **Total Hrs 80  **14 Excused with pay **15 Death/Jury/Military								_								*Ex. Pd	14	0	ļ						Ÿ.
Personal/Bday   16   0   Approved by   Date   0								<u> </u>								**Ex. Pd	15	0				2			<u></u>
8 8 8 8 0 0 8 8 8 8 0 0 Total Hrs 80  **14 Excused with pay **15 Death/Jury/Military	_															Personal/Bday	16	0	1		Approved by		Date		Pac
*14 Excused with pay **15 Death/Jury/Military  OO737 o	8	8	8	8	8	0	0	8	8	8	8	8	0	0				80							јее
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