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# Public Service Commission

October 19, 2011

Ms. Alexa Daniels  
Regency Utilities, Inc.  
One Independent Drive, Suite 3120  
Jacksonville, FL 32202

**Re: Docket No. 110282-WS; Application for staff-assisted rate case in Duval County by Regency Utilities, Inc.**

Dear Ms. Daniels:

For the engineering portion of this rate case, staff requires that several items be submitted to ensure fast, expedient treatment of this case. Please submit the following information to the Commission on or before November 28, 2011.

1. A copy of the Annual Drinking Water Quality or Water Quality Consumer Confidence Report for the last three years.
2. A copy of all correspondence, warning letters, or consent orders with the JEA, the health department, or the water management district in the past three years.
3. A schedule showing the amount of water sold each month from January 2010 through August 2011.
4. Pursuant to Rule 25-30.130, F.A.C., each utility shall maintain a record of written complaints received by the utility from any of the utility's customers. Please provide a list of complaints received by the utility from any of the utility's customers during the past three years and an explanation of how each was resolved.
5. Provide the number of general service customers based on meter sizes for the last five years.
6. A description of all assets (land, pumps, wells, storage tanks, lift stations, and water distribution and collection systems) owned by the utility.
7. A map showing the location and size of the water distribution system throughout the service area. The location of all existing customers and the location of all vacant lots.

DOCUMENT NUMBER - CASE  
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8. A map showing the location and size of the wastewater collection system throughout the service area. The location of all existing customers and the location of all vacant lots.
9. A description of any planned or future expansion of your service area.
10. A description of any plant additions or repairs that have been made in the past year along with the cost and reason for the addition or repair. If the additions or repairs are in response to a JEA or health department compliance requirement, provide a copy of the supporting documentation.
11. A description of any plant additions or repairs that are expected to be made in the next year, along with the estimated cost and reason for the addition or repair. The cost should include at least 2 bids to support the addition or repair. If the additions or repairs are in response to a JEA or health department compliance requirement, provide a copy of the supporting documentation.

Please submit the following information on or before November 28, 2011, to the **Office of Commission Clerk, Docket No. 110282-WS, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, Florida 32399-0850. The information should not be addressed to staff.** If you have any questions, do not hesitate to contact me at (850) 413-7001.

Sincerely,



Robert Simpson  
Engineering Specialist  
Bureau of Certification, Economics & Tariff

RS:

cc: Division of Economic Regulation (Hudson, Fletcher, Maurey, Daniel)  
Office of General Counsel (Robinson)  
**Office of Commission Clerk (Docket No. 110282-WS)**  
Martin S Friedman, Esquire