

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

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RECEIVED-FPSC

COMMISSION
CLERK

DATE: September 20, 2012
TO: Ann Cole, Commission Clerk, Office of Commission Clerk
FROM: Avy Smith, ^{AS} Public Utility Analyst II, Division of Accounting and Finance
RE: Docket No. 120082-WU - Application for staff-assisted rate case in Gadsden County by Joyland Water System

Please incorporate the attached Affidavit of Mailing and Customer Meeting Notice into the docket file.

DOCUMENT NUMBER-DATE

06341 SEP 20 12

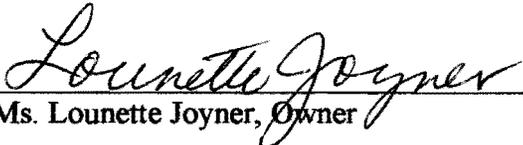
FPSC-COMMISSION CLERK

AFFIDAVIT OF MAILING

State of Florida

Gadsden County

I hereby certify that on Sept. 17, 2012 (date), a copy of the Notice of Customer Meeting, attached hereto, was distributed to all customers of the Joyland Water System.


Ms. Lounette Joyner, Owner

SEP 17 2012

Copies

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF CUSTOMER MEETING

TO THE CUSTOMERS OF JOYLAND WATER SYSTEM

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 120082-WU

APPLICATION OF JOYLAND WATER SYSTEM

FOR A STAFF-ASSISTED RATE CASE IN

GADSDEN COUNTY

Issued: 9-17-12

Notice is hereby given that the staff of the Florida Public Service Commission (Commission) will conduct a customer meeting to discuss the application of Joyland Water System (Joyland or Utility) for a staff-assisted rate case (SARC) in Gadsden County. The meeting will be held at the following time and place:

6:00 p.m., Tuesday, October 9, 2012
Gadsden County Public Library
732 Pat Thomas Parkway
Quincy, FL 32351

All persons who wish to comment are urged to be present at the beginning of the meeting, since the meeting may be adjourned early if no customers are present. One or more of the Commissioners of the Commission may attend and participate in this meeting. The meeting will begin as scheduled and will continue until all the customers have been heard.

If a named storm or other disaster requires cancellation of the meeting, Commission staff will attempt to give timely direct notice to the parties. Notice of the cancellation of the meeting will also be provided on the Commission's website (<http://www.psc.state.fl.us/>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Commission's Office of the General Counsel at (850) 413-6199.

Any person requiring some accommodation at the customer meeting because of a physical impairment should call the Office of Commission Clerk at (850) 413-6770 at least five calendar days prior to the meeting. Any person who is hearing or speech impaired should contact the Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

PURPOSE

The purpose of this meeting is to give customers and other interested persons an opportunity to offer comments to Commission staff regarding the quality of service the Utility provides, the proposed

DOCUMENT NUMBER - DATE

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rate increase, and to ask questions and comment on staff's preliminary rates included in this notice as well as other issues. Staff members will summarize Joyland's proposed filing, the preliminary work accomplished, and answer questions to the extent possible. A representative from the Utility has also been invited to respond to questions.

At the beginning of the meeting, procedures will be established for the order of comments. Commission Staff will have sign-up sheets, and customers will be called to speak in the order that they sign up. Staff will be available to coordinate customers' comments and to assist members of the public.

Any person who wishes to comment or provide information to staff may do so at the meetings, orally or in writing. Written comments may also be sent to the Commission at the address given at the end of this notice. Your letter will be placed in the correspondence file of this docket. You may also submit comments through the Commission's toll-free facsimile line at 1-800-511-0809.

BACKGROUND

Joyland Water System (Joyland or Utility) is a Class C water utility in Gadsden County. According to the Utility's 2011 Annual Report, gross revenues were \$13,035. The Utility's operating expenses were \$19,791. The Utility provides water to 43 residential customers and 1 general service customer. Joyland was issued Grandfather Certificate No. 559-W on March 3, 1994.¹

CURRENT AND PRELIMINARY RATES AND CHARGES

Staff has compiled the following rates and charges for the purpose of discussion at the customer meeting. These rates are preliminary and subject to change based on information gathered at the customer meeting, further staff review, and the final decision by the Commission. The Utility's current, and staff's preliminary rates and charges, are as follows:

¹ See Order No. PSC-94-0234-FOF-WU, issued March 3, 1994, in Docket No. 930752-WU, In re: Application for certificate to provide water service in Gadsden County under grandfather rights by Joyland Water System.

JOYLAND WATER SYSTEM		DOCKET NO. 120082-WU	
MONTHLY WATER RATES		UTILITY'S	STAFF
		EXISTING	RECOMMENDED
		RATES	RATES
Residential and General Service			
<u>Base Facility Charge by Meter Size:</u>			
All meter sizes		\$7.50	N/A
5/8"		N/A	\$14.26
3/4"		N/A	\$21.39
1"		N/A	\$35.65
1-1/2"		N/A	\$71.30
2"		N/A	\$114.08
3"		N/A	\$228.16
4"		N/A	\$356.50
6"		N/A	\$713.00
 <u>Residential Service Gallonage Charge</u>			
Per 1,000 Gallons		\$3.00	N/A
0 - 6,000 Gallons		N/A	\$5.37
6,001 - 10,000 Gallons		N/A	\$9.03
10,000+ Gallons		N/A	\$11.29
 <u>General Service Gallonage Charge</u>			
Per 1,000 Gallons		\$3.00	\$6.18
 <u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>			
3,000 Gallons		\$16.50	\$30.37
5,000 Gallons		\$22.50	\$41.11
10,000 Gallons		\$37.50	\$82.60

STAFF REPORTS AND UTILITY APPLICATION

The results of staff's preliminary investigation are contained in a staff report dated September 7, 2012. Copies of the report may be examined by interested members of the public from 10:00 a.m. to 9:00 p.m., on Monday, Tuesday, Thursday and Friday, and from 12:00 noon to 9:00 p.m. on Wednesday, at the following location:

Gadsden County Public Library
732 Pat Thomas Parkway
Quincy, FL 32351

PROCEDURES AFTER CUSTOMER MEETING

After the customer meeting, Commission staff will prepare a recommendation which is scheduled to be submitted to the Commission on November 29, 2012. The Commission will then vote on staff's recommendation at its December 11, 2012 Commission Conference. The Commission will thereafter issue a proposed agency action (PAA) order containing rates which may be different from those contained in staff's final recommendation. Substantially affected persons have 21 days from the date that the PAA order is issued to protest the Commission's PAA order. Five to ten customers or persons who attend the meeting, and who wish to receive a copy of the recommendation and the order should so indicate at the meeting. Those individuals are expected to distribute the information in the recommendation and the order to other customers. Anyone who is unable to attend and who wishes to obtain a copy of the recommendation or the order may do so in writing to the Commission at the address at the end of this notice.

HOW TO CONTACT THE COMMISSION

Written comments regarding the Utility and the proposed rates, and requests to be placed on the mailing list for this case, may be directed to this address:

Director, Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

All correspondence should refer to "Docket No. 120082-WU, Joyland Water System" If you wish to contact the Commission regarding complaints about service, you may call the Commission's Division of Service, Safety and Consumer Assistance at the following toll-free number: 1-800-342-3552. This notice was prepared by Commission staff for distribution by the Utility to its customers.