Notice of Proposed Rule

## PUBLIC SERVICE COMMISSION

RULE NO .: RULE TITLE:

25-24.845: Customer Relations

PURPOSE AND EFFECT: Rule 25-24.845 would be repealed as obsolete due to statutory changes to chapter 364, FS, made by the Regulatory Reform Act of 2011.

Docket No. 120266-TP

SUMMARY: Rule 25-24.845 currently applies to competitive local exchange companies. The rule is obsolete by its terms, and would be repealed.

SUMMARY OF STATEMENT OF ESTIMATED REGULATORY COSTS AND LEGISLATIVE RATIFICATION:

The Agency has determined that this will not have an adverse impact on small business or likely increase directly or indirectly regulatory costs in excess of \$200,000 in the aggregate within one year after the implementation of the rule. A SERC has been prepared by the agency.

The Agency has determined that the proposed rule is not expected to require legislative ratification based on the statement of estimated regulatory costs or if no SERC is required, the information expressly relied upon and described herein: based upon the information contained in the SERC.

Any person who wishes to provide information regarding a statement of estimated regulatory costs, or provide a proposal for a lower cost regulatory alternative must do so in writing within 21 days of this notice.

RULEMAKING AUTHORITY: <u>350.127(2)</u>, <u>364.337(2)</u>, <u>364.604(5)</u>, <u>FS</u>

LAW IMPLEMENTED: 364.16, 364.337(2), 364.602, 364.603, 364.604, FS.

IF REQUESTED WITHIN 21 DAYS OF THE DATE OF THIS NOTICE, A HEARING WILL BE SCHEDULED AND ANNOUNCED IN THE FAR.

THE PERSON TO BE CONTACTED REGARDING THE PROPOSED RULE IS: Rosanne Gervasi, Office of General Counsel, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850, (850) 413-6224, rgervasi@psc.state.fl.us.

## THE FULL TEXT OF THE PROPOSED RULE IS:

### 25-24.845 Customer Relations.

The following rules apply to CLECs. In the following rules, the acronym "LEC" should be omitted or interpreted as "CLEC".

Section Title Portions Applicable

25-4.082Number Portability All

25-4.083Preferred Carrier Freeze All

25-4.110Customer Billing Subsections (11), (12), (14), (15), (16), (17),

(18), and (20)

24-4.118Local, Local Toll, or Toll Provider Selection All

Rulemaking Authority 350.127(2), 364.337(2), 364.604(5) FS. Law Implemented 364.16, 364.337(2), 364.602, 364.603, 364.604 FS. History–New 12-28-98, Amended 7-5-00, 11-16-03, 9-9-04<u>, Repealed XX-XX-XX</u>.

## NAME OF PERSON ORIGINATING PROPOSED RULE: Jeff Bates

NAME OF AGENCY HEAD WHO APPROVED THE PROPOSED RULE: Florida Public Service

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FPSC-COMMISSION CLERK

# DATE PROPOSED RULE APPROVED BY AGENCY HEAD: December 10, 2012 DATE NOTICE OF PROPOSED RULE DEVELOPMENT PUBLISHED IN FAR: Volume 38, Number 28, July 13, 2012.

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**Rules Open for Comments** 

Notices Confirmed by ACR

Notices Submitted to ACR

	ID	Rule No./ Organization	Rule Title	Section	Issue	Date
1	12387887	25-24.845	Customer Relations	Proposed	12/13/2012 Vol. 38/90	12/12/2012
	<u>12387596</u>	25-4.083,	Preferred Carrier Freeze, Local, Local Toll, or Toll Provider Selection	Proposed	12/13/2012 Vol. 38/90	12/12/2012
	12386335	25-6.050,	Location of Meters, Customer Billings	Proposed	12/13/2012 Vol. 38/90	12/12/2012
	12387305	25-24.825	Price List	Proposed	12/13/2012 Vol. 38/90	12/12/2012
	12387111	25-4.034,	Tariffs, Filing of Service Schedules	Proposed	12/13/2012 Vol. 38/90	12/12/2012
	<u>12386917</u>	25-24.510,	Certificate of Public Convenience and Necessity Required, Application for Certificate, Application for Approval of Sale, Assignment or Transfer of Certificate, Cancellation of a Certificate, Pay Telephone Service	Proposed	12/13/2012 Vol. 38/90	12/12/2012
	12386141	25-7.0851,	Backbilling, Unauthorized Use of Gas	Proposed	12/13/2012 Vol. 38/90	12/12/2012
	12385559	25-24.585,	Rules Incorporated, Rules Incorporated	Proposed	12/13/2012 Vol. 38/90	12/12/2012
	12385365	25-4.0051	Certificate Holder Information	Proposed	12/13/2012 Vol. 38/90	12/12/2012

#### Notices Confirmed by ACR

ID Rule No./ Rule Title Section Issue Date
Organization None

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