

Eric Fryson

From: Bev DeMello
Sent: Wednesday, April 24, 2013 2:41 PM
To: 'ftaubert@metrocast.net'
Cc: Consumer Correspondence
Subject: RE: To CLK Docket 120015

FPSC, CLK - CORRESPONDENCE
___Administrative___ Parties ☒ Consumer
DOCUMENT NO. 00404-13
DISTRIBUTION: _____

Good afternoon:

Thank you for your recent e-mail to the Florida Public Service Commission (PSC), and I have attached a "Fact Sheet" from the PSC's website that offers some information about Florida Power & Light Company's recent rate case before the Commission. Please let me know if you cannot access the link.

Bev DeMello
Assistant Director
Office of Consumer Assistance & Outreach

<http://www.floridapsc.com/about/decisions/FPLFactsheetratecase2012.pdf>

From: Ruth McHargue
Sent: Tuesday, April 23, 2013 3:08 PM
To: Consumer Correspondence
Cc: Bev DeMello
Subject: FW: To CLK Docket 120015

From: Ruth McHargue
Sent: Tuesday, April 23, 2013 2:20 PM
To: Consumer Contact
Cc: Bev DeMello
Subject: FW: To CLK Docket 120015

Customer correspondence

From: Consumer Contact
Sent: Tuesday, April 23, 2013 2:14 PM
To: Ruth McHargue
Subject: To CLK Docket 120015

Copy on file, see 1108309C. DH

From: Fredeerick Taubert [mailto:ftaubert@metrocast.net]
Sent: Monday, April 22, 2013 3:27 PM
To: Consumer Contact
Subject: FPL rate increases?

Does FPL have any rate increases on file at this time??

Until they stop paying a fat dividend to the stock holders, no increase to the users.

The Tauberts
Delray Beach

Eric Fryson

From: Ruth McHargue
Sent: Tuesday, April 23, 2013 3:08 PM
To: Consumer Correspondence
Cc: Bev DeMello
Subject: FW: To CLK Docket 120015

FPSC, CLK - CORRESPONDENCE
___Administrative___ Parties ☒ Consumer
DOCUMENT NO. 00404-13
DISTRIBUTION: _____

From: Ruth McHargue
Sent: Tuesday, April 23, 2013 2:20 PM
To: Consumer Contact
Cc: Bev DeMello
Subject: FW: To CLK Docket 120015

Customer correspondence

From: Consumer Contact
Sent: Tuesday, April 23, 2013 2:14 PM
To: Ruth McHargue
Subject: To CLK Docket 120015

Copy on file, see 1108309C. DH

From: Fredeerick Taubert [<mailto:ftaubert@metrocast.net>]
Sent: Monday, April 22, 2013 3:27 PM
To: Consumer Contact
Subject: FPL rate increases?

Does FPL have any rate increases on file at this time??

Until they stop paying a fat dividend to the stock holders, no increase to the users.

The Tauberts
Delray Beach

RECEIVED-FPSC

13 APR -3 PM 3:31

COMMISSION
CLERK

Utilities
CAB KIKI

OFFICE OF THE GOVERNOR
CITIZEN SERVICES

2480 NE 21 Terrace
Lighthouse Point, Florida
33064-7737
January 5, 2013

Executive 13 April 9 of 3:00

Governor Rick Scott

400 S. Monroe Street

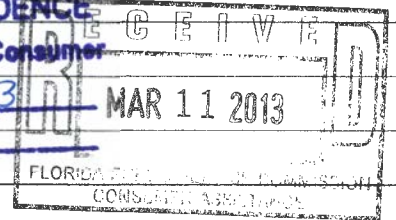
Tallahassee, Fla. 32399

FPSC, CLK - CORRESPONDENCE

Administrative Parties ☒ Consumer

DOCUMENT NO. 00404-13

DISTRIBUTION:



Dear Governor Scott,

I am filing a written complaint against Florida Power & Light Co. for it's failure in customer care, customer service, and customer service maintenance.

On Saturday night on November 17, 2012 at 10 minutes before 10 PM, I jumped up out of my chair as 5 loud explosions were heard just outside our home. As I jumped up, "flames" about 16-18" came out of the receptacle by my wife & scorched the wall paneling. I put the fire out & saw smoke coming out of a bedroom. I ran in & put out the same length of fire from a receptacle in that room that was burning the bedroom room ^{also}.

The wife called 911 and 5 fire engines came. Outside our home is the service "pole" with the electrical box that services a number of homes. (ABOUT 500 HOMES) "We are at the END" of the line we are told by FP&L. The box was emitting thousands of sparks like the 4th of July.

The firemen came into our house and a report was filed by them after checking the house & outlets for our safety.

EVERYTHING ELECTRIC OR ELECTRICAL WAS BURNED OUT, IF PLUGGED IN, WHETHER TURNED ON OR NOT. We were now without heat or electric on a COLD NIGHT. FP&L said they would "replace" the 70 foot electric line that connects to our outside service box meter. After an hour, the pole box fire & sparks were put out.

THE ELECTRICIAN AT Lighthouse Point
ELECTRICAL SERVICE SAID AT
LEAST 30,000 RMS VOLTS WENT
THROUGH OUR HOUSE WIRE

(2)

Trying to get an emergency electrician on a late Saturday night was impossible. I called. No response. What a chilling & scary experience right indeed.

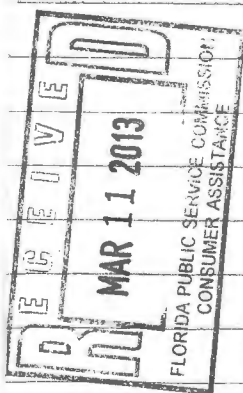
We called FPI & on 11-19-12 to report the fire & damage. She said that we would be receiving a letter in 10 days - WHICH WE NEVER RECEIVED -. An FPI & rep did call us "shortly" (about 11-20-12), but we have spoke to NO ONE FROM FPI & SINCE. Shame on them.

We are two 82 year old FPI & customers since 1973 when we bought a newly built - 6 bedroom, 3 bath, 2 dining rooms, living room, family room, double garage, 650 feet of screened porch, 20x40 ft. pool - 3150 ft ^(under mp) home on a 125x125 ft S/E corner lot - that was built for a large family.

We have 4 children, 8 grandchildren and 4 great grandchildren that come all year round to our home. 3 bedrooms have been specifically prepared & wired for today's techno-savvy kids with all the computer, TV & electronic gadgets to keep them busy & happy while visiting two "greatest generation" grandparents.

However, I am crippled with painful arthritis, walk with a 4 prong cane for stability & use a special phone for hearing. The wife uses a cane & does 95% of the driving.

But --- on Sunday morning before Christmas, at 11 AM, we called FPI & - WE HAD NO ELECTRICITY "INTO" OUR HOUSE - no hot water to cook or shower. We called FPI & who said they would be out at 1:30 PM, we called at 1:30 PM & were told it would be at 3 PM. AT 3 PM FPI & "TOLD US WE WERE NOT ON THE SCHEDULING BOARD FOR SERVICE. I am now furious at the FPI & incompetence.



FP&L come out at 4PM + "TELL US THEY USED A
"LIFT TRUCK" TO REACH THE POLE SERVICE BOX. What
a bunch of idiots running the maintenance department.
FP&L come with the lift truck at 6PM, replaced the
70 foot service wire from the pole to the house
(that they were supposed to - + "said they did" - at the
time of the fire on 11-17-12). at 7:30 PM job done -

Because of our medical problem, + in trying
to keep "replacement costs" as low as possible, it has
taken time to complete our end of buying

I have been to the bank 4 times to borrow
funds to buy replacement items. "INTEREST ON THE
BORROWED MONIES IS ACCRUING". We still need to
have the rug replaced + some items purchased.

ALSO - when the FP&L line went dead on
12-23-12, our newly replaced MICRO-WAVE and TANKLESS
WATER SYSTEM went out also. The GC service man
is due 01-08-13. We are awaiting the "CO-ORDINATION"
of the plumber + electrician - to "DIS-CONNECT" + send
the tankless water unit back to the manufacturer - to
service or replace.

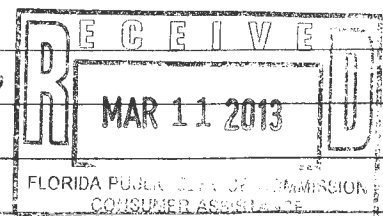
Thus the delay in finishing the project.
all of this extended + continuing aggravation +
"STRESS" culminated in my collapse + fall, including
breaking a finger in the fall - + taken by ambulance to
the hospital on 12-30-12.

I am requesting that any future rate request by
FP&L - require stipulations on customer care and customer
service - "BEFORE" action by the Public Service
Commission.

Thank you

Loret W. Carson

cc. Volusia House Co.
enclosure



at 4PM a loud boom from the
pole outside the house - a the electric
went off 3 x in 5 minutes -
WHAT IS GOING ON 5:30 Repair of
gas compressor kept to fix one + for all!!
01/07/13
Note:

COMMISSIONERS:
RONALD A. BRISÉ, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



OFFICE OF
CONSUMER ASSISTANCE & OUTREACH
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

April 3, 2013

Mr. Robert Cameron
2480 NE 21 Terrace
Lighthouse Point, FL 33064-7737

RE: PSC Inquiry 1103974E

Dear Mr. Cameron:

This is in response to your inquiry with the Florida Public Service Commission (PSC) regarding Florida Power & Light Company (FPL). You expressed a concern about recent electric service incidents at your residence.

Rule 25-6.044, Florida Administrative Code, requires electric companies to construct, maintain and operate facilities in a manner that assures customers have quality service. Although the continuity of electric service cannot be guaranteed, companies must do everything possible to prevent service interruptions and restore service as quickly as possible when an interruption occurs.

FPL records indicated the following outages occurred at your residence between September 2, 2012, and March 26, 2013:

Date of Outage	Duration of Outage	Reason for Outage
November 10, 2012	9 hours, 56 minutes	Outage due to downed electric wire
December 23, 2012	5 hours, 37 minutes	Outage due to equipment failure
January 5, 2013	4 hours, 30 minutes	Feeder outage due to utility pole fire
February 24, 2013	6 hours, 49 minutes	Lateral outage due to downed electric wire
March 8, 2013	4 minutes	Feeder outage due to contractor incident
March 14, 2013	54 minutes	Planned outage due to feeder improvements
March 14, 2013	21 minutes	Substation transformer outage due to equipment failure

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

FPL reports you residence experienced the following momentary outages between September 2, 2012, and March 26, 2013:

Month	Number of Momentary Outages
September 2012	2
October 2012	1
November 2012	0
December 2012	1
January 2013	5
February 2013	1
March 2013	0

FPL confirmed that on November 10, 2012, a neutral and primary electric wires were downed, which resulted in an outage at your residence. FPL's contractor trimmed four trees and subsequently restored your electric service. You expressed concerns about a November 17, 2013, electric service incident. The company has no record of a service incident at your residence on November 17, 2013. On December 23, 2012, your residence experienced an outage due to a service line failure. FPL replaced 70 feet of service wire from the utility pole to your weatherhead to restore your electric service. FPL records reflect a momentary outage occurred at your residence on December 31, 2012, but the cause was unknown. On January 5, 2013, your residence experienced a feeder outage due to a utility pole fire, which resulted from a damaged insulator. FPL restored your electric service by installing a temporary cross-arm.

On March 8, 2013, your electric service was interrupted for four minutes due to a contractor incident. On March 14, 2013, your electric service was interrupted due to a planned outage to improve the feeder that serves your residence. Prior to this planned outage, FPL left written notification at each residence whose electric service would be affected. The same day, a subsequent outage occurred due to a transformer failure at the substation that serves your residence. FPL restore your electric service the same day.

On March 22, 2013, FPL completed cosmetic trimming on your mango tree that was previously trimmed on November 10, 2012. On March 28, 2013, FPL completed permanent repairs and replacement to the equipment damaged by the January 5, 2013, utility pole fire. You may contact Mr. Richard Paraiso, FPL Power Systems Communications Coordinator, at 305-626-750 to discuss further electric service concerns.

You also expressed concerns about damages to your appliances and electric equipment. It is my understanding that you have pursued your damage claim concerns directly with your homeowner's insurance. Please be advised that although the PSC has regulatory authority over the rates and services pursuant to Chapter 366, Florida Statutes, the PSC does not have the legal authority to award relief in the form of monetary damages. In dismissing a complaint for lack of subject matter jurisdiction by Order No. PSC-99-1054-FOF-EI, issued May 24, 1999, in Docket No 981923-EI, the PSC noted that it may not award

Mr. Robert Cameron

Page 3

April 3, 2013

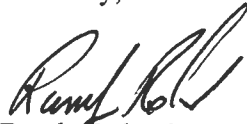
monetary damages in resolving utility related disputes. In so doing, the PSC cited to Southern Bell Tel. Co. v. Mobile America Corp., Inc., 291 So.2d 199, 202 (Fla. 1974), in which the Florida Supreme Court decreed that "[n]owhere in Ch. 364 is the PSC granted authority to enter an award of money damages (if indicated) for past failures to provide telephone service meeting the statutory standards; this is a judicial function within the jurisdiction of the circuit court pursuant to Art. V, §5(b), Fla. Const." Similarly, Chapter 366, Florida Statutes, does not grant the PSC the authority to enter an award of money damages for past failures to provide natural gas service meeting the statutory standards.

Finally, you expressed a concern about the petition filed by Florida Power & Light Company for a base rate increase. We appreciate your comments regarding the petition and will add your correspondence to Docket No. 120015-EI.

Complaints are a valuable source of information, and we will keep your complaint on file. We closely monitor complaints and track any trends indicating where further action might be needed.

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

A handwritten signature in black ink, appearing to read "Randy Roland", is positioned above the printed name.

Randy Roland
Regulatory Program Administrator
Office of Consumer Assistance & Outreach

RR:mep

C: Florida Power & Light Company



RICK SCOTT
GOVERNOR

STATE OF FLORIDA
Office of the Governor

THE CAPITOL
TALLAHASSEE, FLORIDA 32399-0001

www.flgov.com
850-488-7146

COMMISSION
CLERK

13 MAR - 7 AM 8:02

RECEIVED-FPSC

March 4, 2013

Mr. Lawrence L. Luttrell
161 Northeast 50th Street
Miami, Florida 33137-2714

FPSC, CLK - CORRESPONDENCE

Administrative Parties ☒ Consumer

DOCUMENT NO. 00404-13

DISTRIBUTION: _____

Dear Mr. Luttrell:

Thank you for contacting Governor Rick Scott's Office and sharing your concerns about Florida Power and Light rate increases and about reports relating to the actions of management and employees of Citizens Property Insurance Corporation. Governor Scott asked that I respond on his behalf.

The agency that regulates certain public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government. Within the Public Service Commission is a Division of Regulatory Compliance and Consumer Assistance, which I believe may be able to assist you. To assist you, I am forwarding a copy of your letter to the Public Service Commission to ensure they are aware of your concerns. If you want to contact the PSC directly please call 1-800-342-3552 or contact them by using the information provided below.

For more information on the services the Public Service Commission does and does not regulate, please view the online brochure entitled "When to Call the PSC" which is available on the Public Service Commission's Web site at www.floridapsc.com/publications/consumer/brochure/When_to_Call_the_PSC.pdf.

The Low-Income Home Energy Assistance Program (LIHEAP) assists households that have incomes below 150% of the federal poverty income guidelines who need assistance in paying their utility bills. To qualify you must apply in the county in which you live. Please visit the Department of Economic Opportunity website for answers to questions about the Low-Income Home Energy Assistance Program and contact information for the service provider in your county. This information may be found at <http://www.floridajobs.org/job-seekers-community-services/community-services/low-income-home-energy-assistance-program.html>. If you do not have access to the Internet, please call the Department of Economic Opportunity at (850) 717-8450 for additional information.

As you probably know, Citizens Property Insurance is a not-for-profit, tax-exempt government corporation whose public purpose is to provide insurance protection to Florida property owners throughout the state. The Corporation insures 1.4 million homes, businesses and condominiums whose owners otherwise might not be able to find coverage.

Mr. Lawrence L. Luttrell
March 4, 2013
Page Two

Citizens Insurance operates according to statutory requirements created by the Florida Legislature and a Plan of Operation approved by the Florida Financial Services Commission, of which the Governor is a member. The Corporation is governed by a Board of Governors that administers its Plan of Operation. Governor Scott believes that whenever taxpayer or private citizen money is involved, we need to make sure we're holding our government accountable. The recent reports about Citizens' spending concerns the Governor and he asked the Office of Chief Inspector General to review this situation.

Upon receiving the Chief Inspector General's report in January 2013, Governor Scott said, "Citizens, a taxpayer supported entity, is now the largest insurance company in Florida. I requested this IG report to ensure Citizens is held to the highest standards of accountability and transparency, and it is clear from the IG's findings that Citizens is in urgent need of four reforms. First, Citizens should immediately change their travel guidelines to comply with official state travel restrictions. Second, Citizens board members must immediately change their travel policy to prohibit any international travel. Third, the Citizens travel policy should be further tightened to only allow essential employees to attend board meetings in order to eliminate excessive expenses. Finally, as I have previously said, Citizens needs its own independent statutory IG to enforce existing rules, and the additional reforms it is clear they need to make. Any egregious expenses, unethical behavior, or violation of the law must be grounds for dismissal. A company this large, supported by hard-working Florida families, must be held to the highest standards of integrity."

Thank you again for taking the time to contact the Governor's office. Your opinions are important to him.

Sincerely,



Martha Lynn
Office of Citizen Services
Executive Office of the Governor

ML/cas

cc/enc: Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6100

*utilities, citizens
CAS Marty*

Lawrence L. Luttrell
161 N. E. 50th Street
Miami, FL 33137-2714
305-759-0258 Home 305-318-7438 Cell
e-mail: LLLuttrell@gmail.com

Feb. 18, 2013

Governor Rick Scott
State of Florida
The Capitol
400 S. Monroe Street
Tallahassee, FL 32399-0001

Dear Governor Scott,

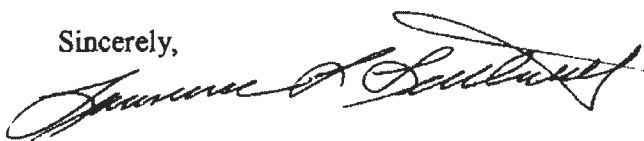
I am one of your strongest supporters. Have been from the beginning, and think you are doing as good a job as can be done with the resources and restraints you have to deal with. There are two areas that you have failed badly in solving. One is the Citizens Insurance den of thieves, the other is with Florida Power and Light being able to continually asked for increases, and the idiots on the PUC giving it to them. Both these entities are monopolies giving we the set upon public no choice.

I was born and raised in Florida, and proud of it. In 1943 my family moved into the home in which I, at 75, now reside. It is of CBS construction, rather like a bunker, and has been thru the worst storms ever recorded, yet our insurance keeps going up even though we have NEVER had a single storm related claim. They have over 16 Billion in reserves, go on first class flights to useless conferences, have \$800.00 plus dinners, maintain unused offices at great expense, and just this week saw double digit raises for the execs, all for which we the defenseless public is expected to pay. Please do something!

The Florida Power and Light inundates us with prime time ad after prime time ad telling us what a great job they are doing for us, extolling the low rates we pay, and yet continuing to ask for raise after raise. Can you tell me what the hell is the necessity of expensive tv ads is for? Maybe to make us feel better about the raises, knowing we don't have any other option. I give you an example of their inefficiency. They spent millions on 'smart meters' and as yet they don't have them in use, and we have to open our doors and gates to allow the meter reader in.

I am one of the fortunate ones, as my wife works, I work part time, draw a small pension and social security and still am hurt by these continued, unavoidable increases. For those less fortunate than me, it is a recipe for disaster. And as the property assessors who sit in an office, take no note of an individual house's real value, but simply keep reducing them while mortgage rates remain high, and worse, unalterable it is going to spell nothing but continued hardship for all of us individually as well as the economy of the entire state we love..

Sincerely,



STATE OF FLORIDA

COMMISSIONERS:
RONALD A. BRISÉ, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
EDUARDO E. BALBIS
JULIE I. BROWN



OFFICE OF
CONSUMER ASSISTANCE & OUTREACH
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

March 5, 2013

Mr. Lawrence Luttrell
161 NE 50th Street
Miami, FL 33137-2714

RE: FPSC Inquiry Number 1103468C

Dear Mr. Luttrell:

The Governor's office forwarded a copy of your correspondence regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. The PSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service.

You expressed a concern about FPL's petition for a rate increase. We appreciate your comments and will add your correspondence to Docket No. 120015-EI.

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552, or by fax at 1-800-511-0809.

Sincerely,

A handwritten signature in black ink, appearing to read "Randy Roland".

Randy Roland
Regulatory Program Administrator
Office of Consumer Assistance & Outreach

RR:mep

Catherine Potts

From: Pamela Paultre on behalf of Office of Commissioner Brisé
Sent: Wednesday, February 13, 2013 8:54 AM
To: Commissioner Correspondence
Subject: FW: Deny FPL's Settlement Agreement

Cathi,

Please place the forwarded or enclosed correspondence in Docket Correspondence of Consumers and their representatives for docket no. 120015 -EI.

Thank you,

Pamela Paultre
Assistant to Chairman Ronald Brisé
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6036

From: greenejayne@verizon.net [mailto:greenejayne@verizon.net]
Sent: Tuesday, February 12, 2013 12:14 PM
To: Office of Commissioner Brisé
Subject: Deny FPL's Settlement Agreement

February 12, 2013
Chairman Ronald Brise

Dear Ronald Brise,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jayne Greene
1025 Old Parsonage Dr
Merritt Island, FL 32952-6141

Catherine Potts

From: Office of Commissioner Brown
Sent: Tuesday, February 12, 2013 4:41 PM
To: Commissioner Correspondence
Subject: FW: Deny FPL's Settlement Agreement

Please place the following email in Docket Correspondence, Consumers and their Representatives, in Docket No. 120015-EI.

Thank you,

Katherine E. Fleming
Chief Advisor to Commissioner Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
(850) 413-6028 (Office)
(850) 413-6029 (Facsimile)

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: greeneyayne@verizon.net [mailto:greeneyayne@verizon.net]
Sent: Tuesday, February 12, 2013 12:14 PM
To: Office of Commissioner Brown
Subject: Deny FPL's Settlement Agreement

February 12, 2013
Commissioner Julie Imanuel Brown

Dear Julie Imanuel Brown,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jayne Greene
1025 Old Parsonage Dr
Merritt Island, FL 32952-6141

Eric Fryson

120015-E1

From: Ann Cole
Sent: Tuesday, February 12, 2013 12:51 PM
To: Eric Fryson
Cc: Hong Wang; Catherine Potts
Subject: FW: Deny FPL's Settlement Agreement

Please process. Thank you.

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO.		00404-13
DISTRIBUTION:		

From: Office of Commissioner Balbis
Sent: Tuesday, February 12, 2013 12:50 PM
To: Commissioner Correspondence
Subject: FW: Deny FPL's Settlement Agreement

Cathi,

Please place the email below in Docket Correspondence in Consumers and their representatives for docket no. 120015-E1.

Thanks,

Cristina

From: greenelaiyne@verizon.net [mailto:greenelaiyne@verizon.net]
Sent: Tuesday, February 12, 2013 12:14 PM
To: Office of Commissioner Balbis
Subject: Deny FPL's Settlement Agreement

February 12, 2013
 Commissioner Eduardo Balbis

Dear Eduardo Balbis,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

2/12/2013

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jayne Greene
1025 Old Parsonage Dr
Merritt Island, FL 32952-6141

Eric Fryson

From: Ann Cole
Sent: Monday, February 11, 2013 11:03 AM
To: Eric Fryson
Cc: Hong Wang; Catherine Potts
Subject: FW: FP&L to self-regulate

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00404-13		
DISTRIBUTION:		

Please process. Thank you.

From: Office of Commissioner Brown
Sent: Monday, February 11, 2013 10:32 AM
To: Commissioner Correspondence
Subject: FW: FP&L to self-regulate

Please place the following email in Docket Correspondence, Consumers and their Representatives, in Docket No. 120015-EI.

Thank you,

Katherine E. Fleming
 Chief Advisor to Commissioner Brown
 Florida Public Service Commission
 2540 Shumard Oak Boulevard
 Tallahassee, FL 32399
 (850) 413-6028 (Office)
 (850) 413-6029 (Facsimile)

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Peggy Black [<mailto:reboundpeg@gmail.com>]
Sent: Friday, February 08, 2013 5:44 PM
To: undisclosed-recipients
Subject: FP&L to self-regulate

Dear Commissioner:

Since you have decided to allow FP&L to self regulate, and since they are the largest provider of electricity in Florida, it seems to me that your positions are no longer necessary. I, along with several thousand other citizens represented by Patriot groups across the state, suggest you step down, resign and close up shop. The PSC was created to protect the citizens from the Power Companies, not the other way around. It seems, therefore, that the PSC has no reason to remain in existence since it no longer serves the purpose for which it was formed and is only a drain on the taxpayer. I, along with my many contacts, will suggest to Governor Scott to disband the PSC.

Peggy Black

COMMISSIONERS:
RONALD A. BRISÉ, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



OFFICE OF
CONSUMER ASSISTANCE & OUTREACH
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

January 31, 2013

Mr. Richard L. Webster
Treasurer
Sarabay Lake Homeowners Association, Inc.
P.O. Box 833
Tallevast, Florida 34270

FPSC, CLK	CORRESPONDENCE
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO.	00404-13
DISTRIBUTION:	

COMMISSION
CLERK

13 JAN 31 AM 9:35

RECEIVED-FPSC

RE: Florida Power & Light Company Rate Case

Dear Mr. Webster:

Thank you for your correspondence about the Florida Power & Light Company (FPL) rate case. Following is information on the Florida Public Service Commission's (PSC) recent decision and rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November,

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

Richard L. Webster

Page 2

January 31, 2013

where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff. Please call me at 850/413-6107 if I can be of further assistance.

Sincerely,

A handwritten signature in black ink that reads "Bev DeMello". The signature is written in a cursive, flowing style.

Bev DeMello
Assistant Director

BSD/bsd

cc: PSC Clerk's Office

**SARABAY LAKE HOMEOWNERS ASSOCIATION INC.
P. O. BOX 833
TALLEVAST, FL. 34270**

1/25/13

Florida Power & Light Company
P.O. Box 025576
Miami , FL. 33102

Regarding Large Rate Increase Account # 57447-05236

Rate on HP50100 Maintenance Up 38%

Rate on PMF0001 Up 50%

Rate on UCNP Maintenance Up 57%

We are a small 28 Unit Association and the cost increase it too high

I was under the impression that we had a contract on the light and poles ???

Thanks

Richard L. Webster
Treasurer

CC: Fax to Florida Public Service Commission 800-511-0809

Maybe should regulate all services provided by FPL

Eric Fryson

From: worth630@centurylink.net
Sent: Monday, December 10, 2012 3:14 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

Are you kidding me?! This is not a time to kick hard working people in the gut! At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Mrs. Sandra Worth
944 Robalo Dr
Fort Myers, FL 33919-1825

1/30/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:36 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement

<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>
 <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate
 Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate
 Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's
 Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement
 Agreement>> <<Say No to FPL's Rate Increase and Settlement>>

Eric Fryson

From: wplakoff@aol.com
Sent: Monday, December 10, 2012 3:14 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Patricia Lakoff
804 Tallow Tree Ct
Naples, FL 34108-8207

1/30/2013

Eric Fryson

From: wrshouse@bellsouth.net
Sent: Tuesday, December 11, 2012 8:21 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Warren R Shepherd
14 Marbella Ct
Palm Coast, FL 32137-2279

1/30/2013

Eric Fryson

From: wsaex@aol.com
Sent: Tuesday, December 11, 2012 9:54 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

j. bertone
4410 Lost Forest Rd
Sarasota, FL 34235-5116

1/30/2013

Eric Fryson

From: wsickler@mac.com
Sent: Monday, December 17, 2012 5:00 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 17, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Wendy Sickler
2896 Forbes St
Jacksonville, FL 32205-7572

1/30/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:49 AM
To: 'zoharyigal@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Yigsl Zohar
zoharyigal@gmail.com

Dear Mr. Zohar:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: www.luisamonte@aol.com
Sent: Monday, December 10, 2012 7:04 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

WALDEMAR MONTERO
25 Empress Ln
Palm Coast, FL 32164-6143

1/30/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:48 AM
To: 'zdee7@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Dee Deering
zdee7@yahoo.com

Dear Ms. Deering:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:48 AM
To: 'yountsclan@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Christie Younts
yountsclan@yahoo.com

Dear Ms. Younts:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:48 AM
To: 'youme@tampabay.rr.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Roland LaChance
youme@tampabay.rr.com

Dear Mr. LaChance:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:47 AM
To: 'Yorktown19Oct@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Tamzin Rosenwasser
Yorktown19Oct@aol.com

Dear Mr. Rosenwasser:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:47 AM
To: 'luisamonte@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Waldemar Montero
www.luisamonte@aol.com

Dear Mr. Montero:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:46 AM
To: 'wsickler@mac.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Wendy Sickler
wsickler@mac.com

Dear Ms. Sickler:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:46 AM
To: 'wsaex@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. J. Bertone
wsaex@aol.com

Dear Mr. Bertone:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:46 AM
To: 'wrshouse@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Warren R. Shepherd
wrshouse@bellsouth.net

Dear Mr. Shepherd:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:45 AM
To: 'wplakoff@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Patricia Lakoff
wplakoff@aol.com

Dear Ms. Lakoff:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:45 AM
To: 'worth630@centurylink.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mrs. Sandra Worth
worth630@centurylink.net

Dear Mrs. Worth:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:44 AM
To: 'wmcquade@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. William C. McQuade
wmcquade@bellsouth.net

Dear Mr. McQuade:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: yountsclan@yahoo.com
Sent: Tuesday, December 11, 2012 10:03 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Christie Younts
11 Canterbury Ct
Orange Park, FL 32065-7289

1/30/2013

Eric Fryson

From: zdee7@yahoo.com
Sent: Monday, December 10, 2012 9:36 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Dee Deering
5154 Turquoise Ln
#107
New Port Richey, FL 34652-3577

1/30/2013

Eric Fryson

From: zoharyigal@gmail.com
Sent: Monday, December 10, 2012 3:57 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Yigsl Zohar
8093 Florenza Dr
Boynton Beach, FL 33472-7136

1/30/2013

Eric Fryson

From: Yorktown19Oct@aol.com
Sent: Monday, December 10, 2012 4:26 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Tamzin Rosenwasser
5846 Venisota Rd
Venice, FL 34293-6828

1/30/2013

Eric Fryson

From: youme@tampabay.rr.com
Sent: Monday, December 10, 2012 9:18 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Roland LaChance
1970 W Marsten Ct
Lecanto, FL 34461-7638

1/30/2013

Eric Fryson

From: wmcquade@bellsouth.net
Sent: Monday, December 10, 2012 5:52 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

William C McQuade
9600 E Maiden Ct
Vero Beach, FL 32963-4595

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:38 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
 DOCUMENT NO. 00404-13
 DISTRIBUTION: _____

[illegible][illegible]

Consumer Consumer
Poultry - Florida Poultry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: whartonwharton2@gmail.com
Sent: Monday, December 10, 2012 5:29 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Maurice and Barbara Wharton
3735 Beachwood Dr
Delray Beach, FL 33445-1265

1/30/2013

Eric Fryson

From: william.brockett@att.net
Sent: Tuesday, December 11, 2012 8:00 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Bill Brockett
104 Roann Dr
Oviedo, FL 32765-8758

1/30/2013

Eric Fryson

From: wheatinst@gmail.com
Sent: Tuesday, November 20, 2012 3:50 PM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

November 20, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

James Bernard
14831 Balough Rd
Odessa, FL 33556-3670

Eric Fryson

From: whuff@cfl.rr.com
Sent: Monday, December 10, 2012 6:57 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

William Huff
310 Inlet Ave
310 Inlet Ave.
Merritt Island, FL 32953-3078

1/30/2013

Eric Fryson

From: wilkes@epicply.org
Sent: Friday, November 30, 2012 6:27 AM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

November 30, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Charles Wilkes
1160 Elizabeth Ct
The Villages, FL 32162-8736

1/30/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:35 AM
To: 'wjkin8@htn.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Jerry Kingsbury
wjkin8@htn.net

Dear Mr. Kingsbury:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: william.gilmour1@gmail.com
Sent: Tuesday, December 11, 2012 10:54 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Bill Gilmour
PO Box 2761
Apt 105
Stuart, FL 34995-2761

1/30/2013

Eric Fryson

From: windjamm@att.net
Sent: Monday, December 10, 2012 3:13 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jack Klauss
3117 Needle Palm Dr
Edgewater, FL 32141-6225

1/30/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:34 AM
To: 'Wistarmo@embarqmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Wistar Moore
Wistarmo@embarqmail.com

Dear Mr. Moore:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:34 AM
To: 'winstoncooney@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Winston I. Cooney
winstoncooney@aol.com

Dear Mr. Cooney:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:34 AM
To: 'windjamm@att.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Jack Klauss
windjamm@att.net

Dear Mr. Klauss:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:33 AM
To: 'william.gilmour1@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Bill Gilmour
william.gilmour1@gmail.com

Dear Mr. Gilmour:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:33 AM
To: 'william.brockett@att.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Bill Brockett
william.brockett@att.net

Dear Mr. Brockett:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:33 AM
To: 'wilkes@epicply.org'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Charles Wilkes
wilkes@epicply.org

Dear Mr. Wilkes:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:32 AM
To: 'whuff@cfl.rr.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. William Huff
whuff@cfl.rr.com

Dear Mr. Huff:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:32 AM
To: 'wheatinst@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. James Benard
wheatinst@gmail.com

Dear Mr. Benard:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:32 AM
To: 'whartonwharton2@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Maurice Wharton
whartonwharton2@gmail.com

Dear Mr. & Mrs. Wharton:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: wjkin8@htn.net
Sent: Tuesday, December 11, 2012 8:14 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jerry Kingsbury
PO Box 3028
Lake Placid, FL 33862-3028

1/30/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:36 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Say No to FPL's Rate Increase and Settlement; Protect the Ratepayers, Say No to FPL's Rate Increase; Deny FPL's Settlement Agreement; Protect the Ratepayers, Say No to FPL's Rate Increase; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement

<<Say No to FPL's Rate Increase and Settlement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Deny FPL's Settlement Agreement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>>

Eric Fryson

From: winstoncooney@aol.com
Sent: Monday, December 10, 2012 6:23 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

I was a budget manager and financial analyst for a major northern electric utility before I retired to Florida. In my opinion this proposed rate increase is extravagant and the settlement agreement "screws" residential ratepayers. This proposed settlement needs to be rejected.

Sincerely,

Winston I. Cooney
8009 Midnight Pass Rd
Sarasota, FL 34242-2721

1/30/2013

Eric Fryson

From: Wistarmo@embarqmail.com
Sent: Monday, December 10, 2012 8:50 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Wistar Moore
1501 E Crooked Lake Dr
Eustis, FL 32726-5717

1/30/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:25 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00404-13		
DISTRIBUTION: _____		

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Consumer



Consumer

Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: vic153744@aol.com
Sent: Tuesday, December 11, 2012 10:37 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Victor R. KRuger
13779 Ishnala Cir
Wellington, FL 33414-7804

1/30/2013

Eric Fryson

From: victoria@baeredge.net
Sent: Thursday, November 29, 2012 11:38 AM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

November 29, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

victoria Baer
4320 Deerwood Lake Pkwy
#101-222
Jacksonville, FL 32216-1177

1/30/2013

Eric Fryson

From: viviangleon@yahoo.com
Sent: Monday, December 10, 2012 3:35 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Vivian Leon
10423 N Kendall Dr Apt C108
Miami, FL 33176-1518

1/30/2013

Eric Fryson

From: veen1990@aim.com
Sent: Tuesday, December 11, 2012 6:30 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Naveen Mudaliar
1028 Eastwood Branch Dr
Fruit Cove, FL 32259-1800

1/30/2013

Eric Fryson

From: Walker.mandyann@gmail.com
Sent: Monday, December 10, 2012 9:33 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Mandy Hinton
5459 Bentgrass Dr Unit 105
Sarasota, FL 34235-2665

1/30/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:25 AM
To: 'wew147@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. William Warchol
wew147@aol.com

Dear Mr. Warchol:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: wareagle46@centurylink.net
Sent: Tuesday, December 11, 2012 9:38 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Robert Windham
7 Bougainvillea Ct
Miramar Beach, FL 32550-7500

1/30/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:24 AM
To: 'wecoopers2@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. William Cooper
wecoopers2@gmail.com

Dear Mr. & Mrs. Cooper:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: warner34224@yahoo.com
Sent: Tuesday, December 11, 2012 9:38 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

warner webb
1275 Seagull Dr
Englewood, FL 34224-4631

1/30/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:24 AM
To: 'wburnett1@cfl.rr.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Wendy Burnett
wburnett1@cfl.rr.com

Dear Ms. Burnett:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:24 AM
To: 'warner34224@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Warner Webb
warner34224@yahoo.com

Dear Mr. Webb:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:23 AM
To: 'wareagle46@centurylink.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Robert Windham
wareagle46@centurylink.net

Dear Mr. Windham:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:23 AM
To: 'Walker.mandyann@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Mandy Hinton
Walker.mandyann@gmail.com

Dear Ms. Hinton:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:23 AM
To: 'viviangleon@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Vivian Leon
viviangleon@yahoo.com

Dear Ms. Leon:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:22 AM
To: 'victoria@baeredge.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Victoria Baer
victoria@baeredge.net

Dear Ms. Baer:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:22 AM
To: 'vic153744@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Victor R. Kruger
vic153744@aol.com

Dear Mr. Kruger:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:22 AM
To: 'veen1990@aim.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Naveen Mudaliar
veen1990@aim.com

Dear Mr. Mudaliar:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: wecoopers2@gmail.com
Sent: Tuesday, December 11, 2012 9:00 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

William AND Susan Cooper
6801 Mitchell St
Jupiter, FL 33458-3861

1/30/2013

Eric Fryson

From: wew147@aol.com
Sent: Monday, December 10, 2012 3:17 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

William Warchol
4176 Centurian Cir
Greenacres, FL 33463-4660

1/30/2013

Eric Fryson

From: wburnett1@cfl.rr.com
Sent: Monday, December 10, 2012 8:49 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Wendy Burnett
101 Little Wekiva Ct
Longwood, FL 32779-4938

1/30/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:35 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Protect the Ratepayers, Say No to FPL's Rate Increase; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement

<<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Say No to FPL's Rate Increase and Settlement>>
 <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>>

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:14 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>00404-13</u>		
DISTRIBUTION:		

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

quiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

quiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: Udoabbie@att.net
Sent: Monday, December 10, 2012 5:11 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Udo and Abbie Jsnsen
101 King Eider Ct
Daytona Beach, FL 32119-8772

1/30/2013

Eric Fryson

From: twelke63@yahoo.com
Sent: Wednesday, December 12, 2012 10:01 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 12, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Teresa Welke
1821 Morris St
Eustis, FL 32726-6401

1/30/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:14 AM
To: 'vdhaene2@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Vickie L. DHaene
vdhaene2@yahoo.com

Dear Ms. DHaene:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: usma71@gmail.com
Sent: Monday, December 10, 2012 3:06 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Robert D. Weiss
13104 Balm Boyette Rd
Riverview, FL 33579-9100

1/30/2013

Eric Fryson

From: usmcumr@yahoo.com
Sent: Monday, December 10, 2012 8:56 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Todd L. Erlinger
1000 N US Hwy 1
#660
Jupiter, FL 33477-4481

1/30/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:14 AM
To: 'vavila@med.miami.edu'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Vivian Avila
vavila@med.miami.edu

Dear Ms. Avila:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:14 AM
To: 'vanguard14@cox.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Jay McCrea
vanguard14@cox.net

Dear Mr. & Mrs. McCrea:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: v2graphics@me.com
Sent: Monday, December 10, 2012 9:11 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Rick Varley
16934 Tequesta Trl
Clermont, FL 34715-7979

1/30/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:13 AM
To: 'van@vangor.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Van Vangor
van@vangor.net

Dear Mr. Vangor:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:13 AM
To: 'valinas@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Ina Kacani
valinas@aol.com

Dear Ms. Kacani:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:12 AM
To: 'v2graphics@me.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Rick Varley
v2graphics@me.com

Dear Mr. Varley:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:12 AM
To: 'usmcumr@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Todd L. Erlinger
usmcumr@yahoo.com

Dear Mr. Erlinger:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:12 AM
To: 'usma71@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Robert D. Weiss
usma71@gmail.com

Dear Mr. Weiss:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:11 AM
To: 'Udoabbie@att.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Udo Jensen
Udoabbie@att.net

Dear Mr. & Mrs. Jensen:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 10:11 AM
To: 'twelke63@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Teresa Welke
twelke63@yahoo.com

Dear Ms. Welke:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: vavila@med.miami.edu
Sent: Monday, December 10, 2012 10:23 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Vivian avila
7101 SW 74th St
Miami, FL 33143-4320

1/30/2013

Eric Fryson

From: van@vangor.net
Sent: Monday, December 10, 2012 3:09 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Van Vangor
285 Villanova Rd
Venice, FL 34293-6554

1/30/2013

Eric Fryson

From: vdhaene2@yahoo.com
Sent: Tuesday, December 11, 2012 10:36 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Vickie L DHaene
3600 SE Mariposa Ave
Lot A
Port St Lucie, FL 34952-7419

1/30/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]

Sent: Friday, January 18, 2013 11:35 AM

To: Ellen Plendl

Cc: Sunburst

Attachments: Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Protect the Ratepayers, Say No to FPL's Rate Increase; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement

<<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>>

Eric Fryson

From: valinas@aol.com
Sent: Thursday, November 29, 2012 10:05 AM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

November 29, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Ina Kacani
595 97th Ave N
Naples, FL 34108-2286

1/30/2013

Eric Fryson

From: vanguard14@cox.net
Sent: Monday, December 10, 2012 8:51 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jay and Erlinda McCrea
400 Kelly Plantation Dr
Destin, FL 32541-8459

1/30/2013

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:50 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
 DOCUMENT NO. 00404-13
 DISTRIBUTION: _____

[illegible]

Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

uiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: tony@floridiangroup.net
Sent: Monday, December 10, 2012 4:54 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Anthony Martinez
408 Boabadilla St
Coral Gables, FL 33134-2045

1/30/2013

Eric Fryson

From: toolaite@windstream.net
Sent: Friday, December 14, 2012 4:24 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 14, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Lesleigh Butts
1326 Shady Oak Ln
Jasper, FL 32052-6226

1/30/2013

Eric Fryson

From: torkster1@verizon.net
Sent: Monday, December 10, 2012 5:50 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Robert N Morris
5651 Illinois Ave
New Port Richey, FL 34652-2618

1/30/2013

Eric Fryson

From: tonipgad@gmail.com
Sent: Monday, December 10, 2012 8:39 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Toni Gad
9801 Collins Ave
15N
Bal Harbour, FL 33154-1815

1/30/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:49 AM
To: 'ttsing4u@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Tom Talley
ttsing4u@gmail.com

Dear Mr. Talley:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: totallyinclusive@bellsouth.net
Sent: Tuesday, December 11, 2012 10:32 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Rebecca Williams
9663 SE Gleason St
Hobe Sound, FL 33455-3535

1/30/2013

Eric Fryson

From: tpterryl@yahoo.com
Sent: Tuesday, December 11, 2012 2:10 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Theresa Lombard
10417 Lago Louisa Ct
Clermont, FL 34711-9092

1/30/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:49 AM
To: 'trw.bradley@cox.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Theresa Bradley
trw.bradley@cox.net

Dear Ms. Bradley:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: tranzed@hotmail.com
Sent: Tuesday, December 11, 2012 11:07 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Linda Wentworth
15701 Willo Pines Ln
Montverde, FL 34756-3500

1/30/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:49 AM
To: 'Tropmarco@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Ghassan Habeyeb
Tropmarco@aol.com

Dear Mr. Habayeb:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:48 AM
To: 'tranzed@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Linda Wentworth
tranzed@hotmail.com

Dear Ms. Wentworth:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:48 AM
To: 'totallyinclusive@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Rebecca Williams
totallyinclusive@bellsouth.net

Dear Ms. Williams:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:48 AM
To: 'tpterryl@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Theresa Lombard
tpterryl@yahoo.com

Dear Ms. Lombard:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:47 AM
To: 'torkster1@verizon.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Robert N. Morris
torkster1@verizon.net

Dear Mr. Morris:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:46 AM
To: 'toolaite@windstream.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Lesleigh Butts
toolaite@windstream.net

Dear Ms. Butts:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:45 AM
To: 'tony@floridiangroup.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Anthony Martinez
tony@floridiangroup.net

Dear Mr. Martinez:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:45 AM
To: 'tonipgad@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Toni Gad
tonipgad@gmail.com

Dear Ms. Gad:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Tropmarco@aol.com
Sent: Thursday, December 13, 2012 7:34 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 13, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Ghassan Habayeb
1515 NE 170th St
North Miami Beach, FL 33162-2938

1/30/2013

Eric Fryson

From: trw.bradley@cox.net
Sent: Monday, December 10, 2012 4:35 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Theresa Bradley
311 Oakdale Ave
Mary Esther, FL 32569-1329

1/30/2013

Eric Fryson

From: ttsing4u@gmail.com
Sent: Monday, December 10, 2012 3:22 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Tom Talley
445 30th Ct SW
Vero Beach, FL 32968-3230

1/30/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:34 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement

<<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>>

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:35 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>00404-13</u>		
DISTRIBUTION: _____		

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

uiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

uiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: tamberlaine@comcast.net
Sent: Tuesday, December 11, 2012 9:32 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Lucy Baker-Dickey
4807 Boynton Lakes Blvd
4807 Boynton Lakes Blvd
Boynton Beach, FL 33436 -

Eric Fryson

From: tampajym@yahoo.com
Sent: Monday, December 10, 2012 4:39 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jim Wells
PO Box 290849
Tampa, FL 33687-0849

1/30/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:35 AM
To: 'timreckner@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Tim Reckner
timreckner@bellsouth.net

Dear Mr. Reckner:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: tapollock@cox.net
Sent: Wednesday, December 12, 2012 11:32 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 12, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Teresa Pollock
6011 NE 38th Pl
Silver Springs, FL 34488-1920

1/30/2013

Eric Fryson

From: tcoraci@cfl.rr.com
Sent: Monday, December 10, 2012 4:43 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Tonya L Coraci
27 Langdon Dr
Palm Coast, FL 32137-9632

1/30/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:35 AM
To: 'timbogingging@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Theresa M. McKeon
timbogingging@yahoo.com

Dear Ms. McKeon:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: terrifulton@earthlink.net
Sent: Thursday, November 29, 2012 5:32 PM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

November 29, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

I spoke at PSC hearing against rate increase due to the horror of this economy in FL and if GE can withhold earnings to stock holders SO CAN FPL!!

At a time when Floridians are tightening their belts (puts it mildly), Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

T Fulton
1688 Pontiac Cir
Melbourne, FL 32935-4968

1/30/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:35 AM
To: 'tikrepon@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Will Cadet
tikrepon@gmail.com

Dear Mr. Cadet:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:34 AM
To: 'threeluvgigi@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Linda G. Clark
threeluvgigi@yahoo.com

Dear Ms. Clark:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:34 AM
To: 'tgabe313@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Tami Gabriel
tgabe313@yahoo.com

Dear Ms. Gabriel:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:34 AM
To: 'terrifulton@earthlink.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. T. Fulton
terrifulton@earthlink.net

Dear Mr. Fulton:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:33 AM
To: 'tcoraci@cfl.rr.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Tonya L. Coraci
tcoraci@cfl.rr.com

Dear Ms. Coraci:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:33 AM
To: 'tapollock@cox.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Theresa Pollock
tapollock@cox.net

Dear Ms. Pollock:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:33 AM
To: 'tampajym@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Jim Wells
tampajym@yahoo.com

Dear Mr. Wells:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:32 AM
To: 'tamberlaine@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Lucy Baker-Dickey
tamberlaine@comcast.net

Dear Ms. Baker-Dickey:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: tgabe313@yahoo.com
Sent: Tuesday, December 11, 2012 5:44 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Tami Gabriel
313 SW Cherryhill Rd
Port St Lucie, FL 34953-6235

1/30/2013

Eric Fryson

From: timreckner@bellsouth.net
Sent: Monday, December 10, 2012 5:57 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Tim Reckner
19108 Winslow Ter
Boca Raton, FL 33434-5546

1/30/2013

Eric Fryson

From: timbogingging@yahoo.com
Sent: Monday, December 10, 2012 8:05 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Theresa M. McKeon
29 N Waterview Dr
Palm Coast, FL 32137-1622

1/30/2013

Eric Fryson

From: tikrepon@gmail.com
Sent: Sunday, December 16, 2012 4:25 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 16, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

will cadet
13990 NE 20th Ct Apt 4
North Miami Beach, FL 33181-1635

1/30/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:34 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement;
Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement;
Protect the Ratepayers, Say No to FPL's Rate Increase; Say No to FPL's Rate Increase and
Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and
Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>
<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>
<<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Say No to FPL's Rate Increase and
Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and
Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>>

Eric Fryson

From: threeluvgigi@yahoo.com
Sent: Monday, December 10, 2012 3:56 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Linda G Clark
1725 1st St N
Jacksonville Beach, FL 32250-7411

1/30/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:23 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>00404-13</u>		
DISTRIBUTION: _____		

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

uiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

uiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: tintaj5510@gmail.com
Sent: Monday, December 10, 2012 7:57 AM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Sharon Jones
3008 51st St W
Lehigh Acres, FL 33971-5755

1/30/2013

Eric Fryson

From: tjwheels@ymail.com
Sent: Monday, December 10, 2012 3:54 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Tim Wheeler
5419 Tribune Dr
Orlando, FL 32812-8221

1/30/2013

Eric Fryson

From: tkcrystal2@gmail.com
Sent: Monday, December 10, 2012 10:15 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Laura Ketcham
6636 Pony Ln
St Augustine, FL 32095-8255

1/30/2013

Eric Fryson

From: tijoslin@verizon.net
Sent: Thursday, December 13, 2012 6:34 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 13, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Tammy Joslin
12313 Wexford Hills Rd
Riverview, FL 33569-6428

1/30/2013

Eric Fryson

From: todd-ross@cfl.rr.com
Sent: Monday, December 10, 2012 4:57 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Christopher T. Ross
2146 E Old Mill Dr
Street Address 2
Deltona, FL 32725-3783

1/30/2013

Eric Fryson

From: tom.colgan@att.net
Sent: Monday, December 10, 2012 7:38 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Thomas Colgan
402 Lake Shore Dr
Apt. #102
Lake Park, FL 33403-3578

1/30/2013

Eric Fryson

From: tmiller35@aol.com
Sent: Monday, December 10, 2012 5:49 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Thomas J. Miller
9775 Quinn Ct
Wellington, FL 33414-6488

1/30/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:22 AM
To: 'tomharrison51@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Tom Harrison
tomharrison51@yahoo.com

Dear Mr. Harrison:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:22 AM
To: 'tomgorm@ronaldreagan.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Thomas Gorman
tomgorm@ronaldreagan.com

Dear Mr. Gorman:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:22 AM
To: 'tom.concorde@sbcglobal.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Thomas Concorde
tom.concorde@sbcglobal.net

Dear Mr. Concorde:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:21 AM
To: 'tom.colgan@att.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Thomas Colgan
tom.colgan@att.net

Dear Mr. Colgan:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:21 AM
To: 'todd-ross@cfl.rr.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Christopher T. Ross
todd-ross@cfl.rr.com

Dear Mr. Ross:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:21 AM
To: 'tmiller35@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Thomas J. Miller
tmiller35@aol.com

Dear Mr. Miller:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:20 AM
To: 'tljoslin@verizon.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Tammy Joslin
tljoslin@verizon.net

Dear Ms. Joslin:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:20 AM
To: 'tkcrystal2@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Laura Ketcham
tkcrystal2@gmail.com

Dear Ms. Ketcham:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:20 AM
To: 'tjwheels@ymail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Tim Wheeler
tjwheels@ymail.com

Dear Mr. Wheeler:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:19 AM
To: 'tintaj5510@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Sharon Jones
tintaj5510@gmail.com

Dear Ms. Jones:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: tomgorm@ronaldreagan.com
Sent: Sunday, December 02, 2012 10:17 AM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

December 2, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Thomas Gorman
25179 Alcazar Dr
Punta Gorda, FL 33955-4238

1/30/2013

Eric Fryson

From: tomharrison51@yahoo.com
Sent: Thursday, December 13, 2012 9:28 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 13, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

tom harrison
5251 SW 97th Ave
Miami, FL 33165-7229

1/30/2013

Eric Fryson

From: tom.concorde@sbcglobal.net
Sent: Tuesday, December 11, 2012 11:53 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Thomas Concorde
84 Rymshaw Dr
Palm Coast, FL 32164-6459

1/30/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:34 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Protect the Ratepayers, Say No to FPL's Rate Increase; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Protect the Ratepayers, Say No to FPL's Rate Increase; Say No to FPL's Rate Increase and Settlement

<<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Say No to FPL's Rate Increase and Settlement>>

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:13 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK	CORRESPONDENCE
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO.	00904-13
DISTRIBUTION:	

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

quiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

quiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: smrob39@comcast.net
Sent: Monday, December 10, 2012 5:34 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Sylvia Roberts
3928 Cattail Pond Dr
Jacksonville, FL 32224-7939

1/30/2013

Eric Fryson

From: solelybygrace@reagan.com
Sent: Saturday, December 01, 2012 7:49 AM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

December 1, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Susan Tucker
4403 67th St E
Bradenton, FL 34203-4270

1/30/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:12 AM
To: 'sterling63fl@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. June Scharra-Dawbarn
sterling63fl@gmail.com

Dear Ms. Scharra-Dawbarn:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: sonatagp@att.net
Sent: Monday, December 10, 2012 3:25 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Duane and Anita Matson
2048 Tropic Isle
Pompano Beach, FL 33062-7658

1/30/2013

Eric Fryson

From: spatra444@yahoo.com
Sent: Monday, December 10, 2012 6:55 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Noel Richards
1632 Montego Street
Sarasota, FL 33712 -

1/30/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:12 AM
To: 'stephenclester@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Stephen C. Lester
stephenclester@gmail.com

Dear Mr. Lester:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: speakout2007@hotmail.com
Sent: Monday, December 10, 2012 3:30 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

yvonne harr
27 Evergreen Dr
North Fort Myers, FL 33917-6323

1/30/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:12 AM
To: 'stanleyrw73@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Robert Stanley
stanleyrw73@gmail.com

Dear Mr. Stanley:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:11 AM
To: 'ssilv48@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Steven Silveus
ssilv48@aol.com

Dear Mr. Silveus:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:11 AM
To: 'Srmathews415@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Susan Mathews
Srmathews415@gmail.com

Dear Ms. Mathews:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:11 AM
To: 'speakout2007@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Yvonne Harr
speakout2007@hotmail.com

Dear Ms. Harr:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:10 AM
To: 'spatra444@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Noel Richards
spatra444@yahoo.com

Ms. Richards:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:10 AM
To: 'sonatagp@att.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Duane Matson
sonatagp@att.net

Dear Mr. & Mrs. Matson:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:10 AM
To: 'solelybygrace@reagan.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Susan Tucker
solelybygrace@reagan.com

Dear Ms. Tucker:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:09 AM
To: 'smrob39@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Sylvia Roberts
smrob39@comcast.net

Dear Ms. Robert:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Srmathews415@gmail.com
Sent: Monday, December 10, 2012 4:18 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Susan Mathews
2601 Gsbn Apt 47
Naples, FL 34103-4343

1/30/2013

Eric Fryson

From: stephenclester@gmail.com
Sent: Monday, December 10, 2012 6:35 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Stephen C. Lester
1336 E Schwartz Blvd
The Villages, FL 32159-2466

1/30/2013

Eric Fryson

From: stanleyrw73@gmail.com
Sent: Tuesday, December 18, 2012 11:06 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 18, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Robert Stanley
18414 NW 9th St
Pembroke Pines, FL 33029-3603

1/30/2013

Eric Fryson

From: sterling63fl@gmail.com
Sent: Wednesday, December 12, 2012 12:08 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

June Scharra-Dawbarn
1111 N Bayshore Blvd Apt D6
Clearwater, FL 33759-3317

1/30/2013

Eric Fryson

From: ssilv48@aol.com
Sent: Monday, December 10, 2012 9:50 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Steven Silveus
1230 Gulf Blvd
#308
Clearwater Beach, FL 33767-2747

1/30/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:33 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Say No to FPL's Rate Increase and Settlement; Protect the Ratepayers, Say No to FPL's Rate Increase; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement

<<Say No to FPL's Rate Increase and Settlement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:01 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00404-13		
DISTRIBUTION:		

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

uiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

uiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: steve.ingram@mutualofamerica.com
Sent: Tuesday, December 11, 2012 7:22 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Steve Ingram
4262 Hibiscus Cir
West Palm Beach, FL 33409-2729

1/30/2013

Eric Fryson

From: steve.schneider1@comcast.net
Sent: Monday, December 10, 2012 5:59 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Steve Schneider
4753 Pirates Bay Dr
Jacksonville, FL 32210-8236

1/30/2013

Eric Fryson

From: stevenrepub@aol.com
Sent: Monday, December 10, 2012 3:10 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Steven Rosenblum
4605 Windward Cove Ln
Wellington, FL 33449-7400

1/30/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:01 AM
To: 'sylviasolheim1@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Jay Solheim
sylviasolheim1@aol.com

Dear Mr. & Mrs. Solheim:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:00 AM
To: 'sw.goddess@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Tammy O. Carter
sw.goddess@hotmail.com

Dear Ms. Carter:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: stjosephbear@gmail.com
Sent: Monday, December 10, 2012 5:28 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Brenda and John Shanley
5464 Katia Ct
Ave Maria, FL 34142-9623

1/30/2013

Eric Fryson

From: sue.ferris@haskell.com
Sent: Tuesday, December 11, 2012 10:17 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Carol Sue Ferris
5392 Boondocks Rd
5392 Boondocks Road
Keystone Heights, FL 32656-8281

1/30/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 9:00 AM
To: 'svrpleasur@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Dick Bennett
svrpleasur@aol.com

Dear Mr. & Mrs. Bennett:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 8:59 AM
To: 'susanjhinson@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Susan J. Hinson
susanjhinson@aol.com

Dear Ms. Hinson

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 8:59 AM
To: 'summerbreeze2324@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Carol Williams
summerbreeze2324@yahoo.com

Dear Ms. Williams:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 8:59 AM
To: 'sue.ferris@haskell.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Carol Sue Ferris
sue.ferris@haskell.com

Dear Ms. Ferris:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 8:59 AM
To: 'stjosephbear@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. John Shanley
stjosephbear@gmail.com

Dear Mr. & Mrs. Shanley:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 8:58 AM
To: 'stevenrrepub@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Steven Rosenblum
stevenrrepub@aol.com

Dear Mr. Rosenblum:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 8:57 AM
To: 'steve.schneider1@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Steve Schneider
steve.schneider1@comcast.net

Dear Mr. Schneider:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 30, 2013 8:57 AM
To: 'steve.ingram@mutualofamerica.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Steve Ingram
steve.ingram@mutualofamerica.com

Dear Mr. Ingram:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: summerbreeze2324@yahoo.com
Sent: Tuesday, December 11, 2012 11:16 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Carol Williams
34A Dale Dr
Tavares, FL 32778-5213

1/30/2013

Eric Fryson

From: sylviasolheim1@aol.com
Sent: Thursday, December 13, 2012 12:31 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 13, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Mr. and Mrs. Jay Solheim
8963 Crown Bridge Way
Fort Myers, FL 33908-5624

1/30/2013

Eric Fryson

From: sw.goddess@hotmail.com
Sent: Tuesday, December 11, 2012 5:16 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Tammy O. Carter
1809 N Indian River Dr
Cocoa, FL 32922-6948

1/30/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:33 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement

<<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>

Eric Fryson

From: svrpleasur@aol.com
Sent: Thursday, December 20, 2012 9:31 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 20, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

Sincerely,

Dick & Pat Bennett
4003 129th St W Apt 101
#101
Cortez, FL 34215-2579

1/30/2013

Eric Fryson

From: susanjhinson@aol.com
Sent: Monday, December 10, 2012 7:53 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Susan J. Hinson
311 Llwyds Ln
Vero Beach, FL 32963-3254

1/30/2013

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 2:37 PM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
DOCUMENT NO. 00404-13
DISTRIBUTION:

Attachments:

Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Consumer Inquiry - Florida Power & Light Company

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 2:37 PM
To: 'smjay16@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Sharon Jay
smjay16@yahoo.com

Dear Ms. Jay:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 2:36 PM
To: 'smith-ld@mindspring.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Denise Smith
smith-ld@mindspring.com

Dear Ms. Smith:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 2:36 PM
To: 'smilingjack@cox.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. John Lindsay
smilingjack@cox.net

Dear Mr. Lindsay:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 2:35 PM
To: 'smg33071@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Sonia Maria Green
smg33071@gmail.com

Dear Ms. Green:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 2:35 PM
To: 'skychick11@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Traci Edwards
skychick11@gmail.com

Dear Ms. Edwards:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 2:35 PM
To: 'skkline1113@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Scott Kenline
skkline1113@yahoo.com

Dear Mr. Kenline:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 2:34 PM
To: 'skippy22229@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Robert Meier
skippy22229@yahoo.com

Dear Mr. & Mrs. Meier:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 2:34 PM
To: 'sj.sandstrom@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Shirley Sandstrom
sj.sandstrom@gmail.com

Dear Ms. Sandstrom:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 2:34 PM
To: 'silkie1@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Kenneth Rivard
silkiel@bellsouth.net

Dear Mr. Rivard:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 2:33 PM
To: 'signs21229@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Mike Peplinski
signs21229@aol.com

Dear Mr. & Mrs. Peplinski:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 2:20 PM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
DOCUMENT NO. 00404-13
DISTRIBUTION:

Attachments: Emails for Docket 120015-EI; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Emails for



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

Docket 120015-EI - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Consumer



Consumer

Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 1:58 PM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

quiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Consumer



Consumer

quiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 2:20 PM
To: 'scwaterman@carcomminc.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Steven Waterman
scwaterman@carcomminc.com

Dear Mr. Waterman:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 2:20 PM
To: 'SCROWDER@FABCOMETAL.COM'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Sylvia Crowder
SCROWDER@FABCOMETAL.COM

Dear Ms. Crowder:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 2:20 PM
To: 'sciofalo@cfl.rr.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Silvia Ciofalo
sciofalo@cfl.rr.com

Dear Ms. Ciofalo:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 2:19 PM
To: 'scapak1@cfl.rr.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Stephen J. Capak, II
scapak1@cfl.rr.com

Dear Mr. Capak:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 2:19 PM
To: 'sbonny@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Sue Bonny
sbonny@aol.com

Dear Ms. Bonny:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 2:19 PM
To: 'savpub@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Vicky Jackson
savpub@aol.com

Dear Ms. Jackson:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 2:18 PM
To: 'SASSELADE1@ATT.NET'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Margaret Jarvis
SASSELADE1@ATT.NET

Dear Ms. Jarvis:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 2:18 PM
To: 'salnofi@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Salvatore Nofi, Jr.
salnofi@comcast.net

Dear Mr. Nofi:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 2:17 PM
To: 'sageofthesouth@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Charles R. Wright
sageofthesouth@yahoo.com

Dear Mr. Wright:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 2:16 PM
To: 'safriese@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. S.A. Friese
safriese@comcast.net

Dear Mr. Friese:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 1:58 PM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00404-13		
DISTRIBUTION:		

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Consumer



Consumer

Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: sgtobrien26@gmail.com
Sent: Monday, December 10, 2012 3:08 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

James D. O'Brien
107 50th Ave Ter E
Bradenton, FL 34203-4518

Eric Fryson

From: seymouralphe@yahoo.com
Sent: Tuesday, December 11, 2012 6:14 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Al & Patricia Seymour
1413 Carrillo St
The Villages, FL 32162-0219

1/29/2013

Eric Fryson

From: seacruise2@gmail.com
Sent: Monday, December 10, 2012 4:43 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Ken Chmielowiec
1472 SE 15th St
C
Fort Lauderdale, FL 33316-2758

1/29/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:31 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Protect the Ratepayers, Say No to FPL's Rate Increase; Protect the Ratepayers, Say No to FPL's Rate Increase

<<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>>

Eric Fryson

From: sharonberrane@hotmail.com
Sent: Tuesday, December 11, 2012 9:37 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Sharon McGowan
11011 Tanton Ln
11011 Tanton Lane
Pensacola, FL 32506-6851

1/29/2013

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 1:58 PM
To: 'shuntersr@netzero.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Stephen Hunter
shuntersr@netzero.com

Dear Mr. Hunter:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: shaw.greg@hotmail.com
Sent: Tuesday, December 11, 2012 8:21 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Gregory Shaw
16431 Winburn Pl
Or Invalid Address
Sarasota, FL 34240-9228

1/29/2013

Eric Fryson

From: sheboom5@hotmail.com
Sent: Tuesday, December 11, 2012 5:41 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Barbara McMahon
3024 Foxboro Cir
Deltona, FL 32738-9568

1/29/2013

Eric Fryson

From: shemya88@yahoo.com
Sent: Monday, December 10, 2012 4:39 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

William Bradley
311 Oakdale Ave
Mary Esther, FL 32569-1329

1/29/2013

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 1:57 PM
To: 'shrrysmrt@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Sherry Smart
shrrysmrt@yahoo.com

Dear Ms. Smart:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 1:57 PM
To: 'shemya88@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. William Bradley
shemya88@yahoo.com

Dear Mr. Bradley:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 1:56 PM
To: 'sheboom5@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Barbara McMahon
sheboom5@hotmail.com

Dear Ms. McMahon:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 1:56 PM
To: 'shaw.greg@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Gregory Shaw
shaw.greg@hotmail.com

Dear Mr. Shaw:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 1:56 PM
To: 'sharonbirrane@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Sharon McGowan
sharonbirrane@hotmail.com

Dear Ms. McGowan:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 1:55 PM
To: 'sgtobrien26@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. James D. O'Brien
sgtobrien26@gmail.com

Dear Mr. O'Brien:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 1:55 PM
To: 'seymouralphe@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Al Seymour
seymouralphe@yahoo.com

Dear Mr. & Mrs. Seymour:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 1:55 PM
To: 'sealyon@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Carolyn C. Lyon
sealyon@comcast.net

Dear Ms. Lyon:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 1:54 PM
To: 'seacruise2@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Ken Chmielowiec
seacruise2@gmail.com

Dear Mr. Chmielowiec:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: shuntersr@netzero.com
Sent: Friday, November 30, 2012 9:12 AM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

November 30, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Stephen Hunter
PO Box 88
Sparr, FL 32192-0088

1/29/2013

Eric Fryson

From: shrrysmrt@yahoo.com
Sent: Thursday, November 29, 2012 12:31 PM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

November 29, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Sherry Smart
2875 Thomas Ln
North Port, FL 34286-5062

1/29/2013

Eric Fryson

From: sealyon@comcast.net
Sent: Monday, December 10, 2012 10:36 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Carolyn C Lyon
1457 SW Greens Pointe Way
Palm City, FL 34990-7779

1/29/2013

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 1:12 PM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
DOCUMENT NO. 00404-13
DISTRIBUTION:

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Consumer



Consumer

Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: rubensteinfriedman@att.net
Sent: Sunday, January 13, 2013 4:01 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

January 13, 2013
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

sally friedman
1500 SW 131st Way
n414
Pembroke Pines, FL 33027-2451

1/29/2013

Eric Fryson

From: russbieber@aol.com
Sent: Monday, December 10, 2012 3:24 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Russ Bieber
7361 82nd Ave
Pinellas Park, FL 33781-1003

1/29/2013

Eric Fryson

From: russo.erin13@yahoo.com
Sent: Wednesday, December 12, 2012 1:15 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 12, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Erin Russo
9285 Pine Top Rd
Glen St Mary, FL 32040-4671

1/29/2013

Eric Fryson

From: ruthalford@cox.net
Sent: Tuesday, December 11, 2012 10:16 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Ruth Alford
149 Baywind Dr
Niceville, FL 32578-4801

1/29/2013

Eric Fryson

From: rpambrun@comcast.net
Sent: Monday, December 10, 2012 3:07 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Richard Pambrun
3006 SE 18th Pl
Cape Coral, FL 33904-4011

1/29/2013

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 1:12 PM
To: 's4skee@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Lane French
s4skee@aol.com

Dear Mr. French:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: rvm8@juno.com
Sent: Monday, December 10, 2012 6:13 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Ron Mosca
20 Royal Palm Cir
Port Orange, FL 32127-5307

1/29/2013

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 1:11 PM
To: 's_thuss@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Steven Thuss
s_thuss@bellsouth.net

Dear Mr. Thuss:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 1:11 PM
To: 's_silva@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Sandra Silva
s_silva@yahoo.com

Dear Ms. Silva:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 1:11 PM
To: 'rwhmk@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Roger Hoffman
rwhmk@yahoo.com

Dear Mr. Hoffman:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 1:10 PM
To: 'rvm8@juno.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Ron Mosca
rvm8@juno.com

Dear Mr. Mosca:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 1:10 PM
To: 'ruthalford@cox.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Ruth Alford
ruthalford@cox.net

Dear Ms. Alford:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 1:10 PM
To: 'russo.erin13@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Erin Russo
russo.erin13@yahoo.com

Dear Ms. Russo:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 1:09 PM
To: 'russbieber@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Russ Bieber
russbieber@aol.com

Dear Mr. Bieber:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 1:09 PM
To: 'rubensteinfriedman@att.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Sally Friedman
rubensteinfriedman@att.net

Dear Ms. Sally Friedman:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 1:09 PM
To: 'rpambrun@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Richard Pambrun
rpambrun@comcast.net

Dear Mr. Pambrun:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: rwhmk@yahoo.com
Sent: Monday, December 10, 2012 7:25 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Roger Hoffman
581 NW 14th Pl
Crystal River, FL 34428-3873

1/29/2013

Eric Fryson

From: s_silva@yahoo.com
Sent: Tuesday, December 11, 2012 9:32 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Sandra Silva
5451 NW 180th Ter
Miami Gardens, FL 33055-3163

1/29/2013

Eric Fryson

From: s4skee@aol.com
Sent: Monday, December 10, 2012 6:59 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely, Lane French

Lane French
6307 Rose Rush Ct
Lakewood Ranch, FL 34202-2838

1/29/2013

Eric Fryson

From: s_thuss@bellsouth.net
Sent: Monday, December 10, 2012 4:15 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Steven Thuss
14508 Larkspur Ln
Wellington, FL 33414-8207

1/29/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]

Sent: Friday, January 18, 2013 11:30 AM

To: Ellen Plendl

Cc: Sunburst

Attachments: Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement

<<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 11:00 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00404-13		
DISTRIBUTION:		

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

uiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

uiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: Rhorro11horrocks@aol.com
Sent: Monday, December 10, 2012 7:00 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Rex I horrocks
1826 Atlantic Ave
Fernandina Beach, FL 32034-2709

1/29/2013

Eric Fryson

From: richardakudla@msn.com
Sent: Tuesday, November 20, 2012 4:07 PM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

November 20, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Richard Kudla
1116 SW 45th Ter
Cape Coral, FL 33914-6341

1/29/2013

Eric Fryson

From: richeyracquet@yahoo.com
Sent: Tuesday, December 11, 2012 8:37 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

James Adamek
8836 US Highway 19
Port Richey, FL 34668-5242

1/29/2013

Eric Fryson

From: rford1500@comcast.net
Sent: Monday, December 10, 2012 4:15 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely, Richard Ford

Richard Ford
1500 Sunrise Dr
Sebring, FL 33872-2000

1/29/2013

Eric Fryson

From: richkane2012@gmail.com
Sent: Monday, December 10, 2012 6:22 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Richard Kane
5870 NW 40th Ln
Coconut Creek, FL 33073-4046

1/29/2013

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:59 AM
To: 'roane4@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. John Roane
roane4@comcast.net

Dear Mr. Roane:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:58 AM
To: 'rmontgomery30@tampabay.rr.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Robert H. Montgomery
rmontgomery30@tampabay.rr.com

Dear Mr. Montgomery:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:58 AM
To: 'rmlrbest@fairpoint.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. L. Ruth Best
rmlrbest@fairpoint.net

Dear Ms. Best:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:58 AM
To: 'riwawi@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Richard Williams
riwawi@yahoo.com

Dear Mr. Williams:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:57 AM
To: 'Rid500@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Joanne Ridley
Rid500@aol.com

Dear Ms. Ridley:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:57 AM
To: 'richkane2012@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Richard Kane
richkane2012@gmail.com

Dear Mr. Kane:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:57 AM
To: 'richey racquet@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. James Adamek
richey racquet@yahoo.com

Dear Mr. Adamek:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:56 AM
To: 'richardakudla@msn.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Richard Kudla
richardakudla@msn.com

Dear Mr. Kudla:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:56 AM
To: 'Rhorro11horrocks@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Rex I. Horrocks
Rhorro11horrocks@aol.com

Dear Mr. Horrocks:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:55 AM
To: 'rford1500@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Richard Ford
rford1500@comcast.net

Dear Mr. Ford:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Rid500@aol.com
Sent: Wednesday, December 12, 2012 8:21 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 12, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Joanne Ridley
208 NE Balsam Way
Jensen Beach, FL 34957-4654

1/29/2013

Eric Fryson

From: rmontgomery30@tampabay.rr.com
Sent: Monday, December 10, 2012 3:51 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Robert H. Montgomery
9447 Discovery Ter
#202
Bradenton, FL 34212-5113

1/29/2013

Eric Fryson

From: riwawi@yahoo.com
Sent: Tuesday, December 11, 2012 9:30 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Richard Williams
1337 Dovercourt Ln
Ormond Beach, FL 32174-9299

1/29/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]

Sent: Friday, January 18, 2013 11:30 AM

To: Ellen Plendl

Cc: Sunburst

Attachments: Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Protect the Ratepayers, Say No to FPL's Rate Increase; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Protect the Ratepayers, Say No to FPL's Rate Increase; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement

<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>
<<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Deny FPL's Settlement Agreement>>
<<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>>

Eric Fryson

From: rmlrbest@fairpoint.net
Sent: Thursday, November 22, 2012 8:32 PM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

November 22, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

L. Ruth Best
18583 NE Live Oak Ln
Blountstown, FL 32424-4405

1/29/2013

Eric Fryson

From: roane4@comcast.net
Sent: Tuesday, December 11, 2012 1:51 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

John Roane
5425 Aruba Pl
Sarasota, FL 34233-3824

1/29/2013

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:38 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00404-13		
DISTRIBUTION:		

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

quiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

quiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:36 AM
To: 'ronpaynter@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Ronald J. Paynter
ronpaynter@comcast.net

Dear Mr. Paynter:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: robert.difilippo@yahoo.com
Sent: Monday, December 10, 2012 10:13 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Robert DiFilippo
7644 Shadow Bay Dr
Panama City, FL 32404-2412

1/29/2013

Eric Fryson

From: robmckey@gmail.com
Sent: Tuesday, December 11, 2012 10:07 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

And maybe there should be a requirement by the State for all of the power providers, including FPL, to subsidize the costs for alternate power sources, ie solar, wind, geothermal, etc., for all residents & businesses. These should be part of any consideration of rate increases. If these are done, I'm sure we won't need any additional power generation facilities for many years.

Sincerely,

Robert M. McKey
1110 Wineberry Ct
Ocoee, FL 34761-3417

1/29/2013

Eric Fryson

From: RobertLanier@gmail.com
Sent: Tuesday, December 11, 2012 8:37 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Robert Lanier
4426 Meadow Creek Cir
Sarasota, FL 34233-1805

1/29/2013

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:34 AM
To: 'royw58@embarqmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Clarence Williams
royw58@embarqmail.com

Dear Mr. Williams:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:34 AM
To: 'roy.handsel@eglin.af.mil'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Roy Handsel
roy.handsel@eglin.af.mil

Dear Mr. Handsel:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:33 AM
To: 'roxannwilliamson@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Roxann Williamson
roxannwilliamson@yahoo.com

Dear Ms. Williamson:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:33 AM
To: 'rosiliana1@verizon.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Rosiliana Wilder
rosiliana1@verizon.net

Dear Ms. Wilder:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:32 AM
To: 'robert.difilippo@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Robert DiFilippo
robert.difilippo@yahoo.com

Dear Mr. DiFilippo:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:31 AM
To: 'ronaldw@reagan.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Ron Walters
ronaldw@reagan.com

Dear Mr. Walters:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:30 AM
To: 'roevic@att.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Victor Sparozic
roevic@att.net

Dear Mr. Sparozic:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:30 AM
To: 'robmckey@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Robert M. McKey
robmckey@gmail.com

Dear Mr. McKey:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:30 AM
To: 'RobertLanier@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Robert Lanier
RobertLanier@gmail.com

Dear Mr. Lanier:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: roevic@att.net
Sent: Monday, December 10, 2012 3:16 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

victor sparozic
2314 Jaremko Ave SE
Palm Bay, FL 32909-6232

1/29/2013

Eric Fryson

From: ronaldw@reagan.com
Sent: Monday, December 10, 2012 5:58 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Ron Walters, Citizen
674 Bimini Lake Rd
Greenacres, FL 33413-1093

1/29/2013

Eric Fryson

From: rosiliana1@verizon.net
Sent: Monday, December 10, 2012 3:14 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

rosiliana wilder
1220 Sweet Gum Dr
Brandon, FL 33511-1889

1/29/2013

Eric Fryson

From: roy.handsel@eglin.af.mil
Sent: Monday, December 10, 2012 3:10 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Roy Handsel
5757 Seminole Dr
Crestview, FL 32536-9549

1/29/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:30 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement

<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>
 <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny
 FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's
 Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's
 Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>>

Eric Fryson

From: ronpayntyer@comcast.net
Sent: Monday, December 10, 2012 3:50 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Ronald J Paynter
820 W Chaminade Dr
Hollywood, FL 33021-5712

1/29/2013

Eric Fryson

From: roxannwilliamson@yahoo.com
Sent: Tuesday, December 11, 2012 9:55 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Roxann williamson
617 Locust Ct
Winter Springs, FL 32708-3425

1/29/2013

Eric Fryson

From: royw58@embarqmail.com
Sent: Tuesday, December 11, 2012 5:46 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Clarence Williams
39434 N Meyers Rd
Lady Lake, FL 32159-3946

1/29/2013

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:21 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00404-13		
DISTRIBUTION:		

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

quiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

quiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: philrey@aol.com
Sent: Monday, December 10, 2012 9:11 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Phillip Reynolds
257 Plymouth Rd
West Palm Beach, FL 33405-3324

1/29/2013

Eric Fryson

From: phizzle@aol.com
Sent: Tuesday, December 11, 2012 9:58 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Alfred Sasiadek
463 NE 55th Ter
Miami, FL 33137-2616

1/29/2013

Eric Fryson

From: pianoguy48@gmail.com
Sent: Monday, December 10, 2012 4:56 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Daniel C. Pike, Jr.
3333 County Road 215
Middleburg, FL 32068-6412

1/29/2013

Eric Fryson

From: pipal007@hotmail.com
Sent: Monday, December 10, 2012 3:55 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Richard Pipal
26275 Hickory Blvd
#22
Bonita Springs, FL 34134-3778

1/29/2013

Eric Fryson

From: pirate55@embarqmail.com
Sent: Monday, December 10, 2012 4:23 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Raymond R. Sucik
4643 Fairloop Run
Lehigh Acres, FL 33973-6078

1/29/2013

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:19 AM
To: 'popofcop38@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Kenneth B. Dopp
popofcop38@yahoo.com

Dear Mr. Dopp:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: pjm42744@aol.com
Sent: Tuesday, December 11, 2012 10:45 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Percy Mervyn
4084 Cave Ter
North Port, FL 34286-5520

1/29/2013

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:19 AM
To: 'pnhndlgrl@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Laurie Herring
pnhndlgrl@gmail.com

Dear Ms. Herring:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:19 AM
To: 'plutonium0007@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Ralph Compte
plutonium0007@yahoo.com

Dear Mr. Compte:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:18 AM
To: 'plgordon123@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Patricia Gordon
plgordon123@gmail.com

Dear Ms. Gordon:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:18 AM
To: 'philrey@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Phillip Reynolds
philrey@aol.com

Dear Mr. Reynolds:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:18 AM
To: 'pjm42744@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Percy Mervyn
pjm42744@aol.com

Dear Mr. Mervyn:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:17 AM
To: 'pirate55@embarqmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Raymond R. Sucik
pirate55@embarqmail.com

Dear Mr. Sucik:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:17 AM
To: 'pipal007@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Richard Pipal
pipal007@hotmail.com

Dear Mr. Pipal:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:17 AM
To: 'pianoguy48@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Daniel C. Pike, Jr.
pianoguy48@gmail.com

Dear Mr. Pike:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:16 AM
To: 'phizzle@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Alfred Sasiadek
phizzle@aol.com

Dear Mr. Sasiadek:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: plgordon123@gmail.com
Sent: Monday, December 10, 2012 7:28 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Patricia Gordon
5614 King James Ave
Leesburg, FL 34748-7961

1/29/2013

Eric Fryson

From: pnhdlgrl@gmail.com
Sent: Monday, December 17, 2012 2:58 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 17, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Laurie Herring
2055 Thomasville Rd
SPT 5F
Tallahassee, FL 32308-0763

1/29/2013

Eric Fryson

From: popofcop38@yahoo.com
Sent: Monday, December 10, 2012 10:22 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Kenneth B. Dopp
106 Freeport Ln
Palm Coast, FL 32137-8412

1/29/2013

Eric Fryson

From: plutonium0007@yahoo.com
Sent: Tuesday, December 11, 2012 4:34 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Ralph Compte
9211 SW 100th Avenue Rd
Miami, FL 33176-1723

1/29/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]

Sent: Friday, January 18, 2013 11:28 AM

To: Ellen Plendl

Cc: Sunburst

Attachments: Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement

<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>
<<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:07 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:07 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
 DOCUMENT NO. 00404-13
 DISTRIBUTION: _____

[illegible][illegible]

Consumer Consumer
quiry - Florida quiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: ralphzastenik@yahoo.com
Sent: Monday, December 10, 2012 4:25 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Ralph Zastenik
7994 Steeplechase Ct
Port Saint Lucie, FL 34986-3119

1/29/2013

Eric Fryson

From: ramdesignstudio@yahoo.com
Sent: Tuesday, December 11, 2012 3:15 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

R Ramirez
813 Morocco Ave
Orlando, FL 32807-1225

1/29/2013

Eric Fryson

From: randal.agostini@yahoo.com
Sent: Monday, December 10, 2012 6:27 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition. There must be something blocking the interest of other utility providers to come and generate electricity in Florida. I have nowhere else to turn for my electricity. Living on a fixed income means that every rate increase over and above CPI amounts to a tax increase and a reduction in my standard of living. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's proposed "settlement" means the financial burden is shifted from those that have clout onto those that have no voice. It is the responsibility of our representatives to act on our behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Randal Agostini
132 SE 1st St
132 SE 1st Street
Satellite Beach, FL 32937-2120

1/29/2013

Eric Fryson

From: ralphcapila@yahoo.com
Sent: Tuesday, December 11, 2012 4:18 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

RALPH CAPILA
PO Box 8776
Lakeshore, FL 33854-8776

1/29/2013

Eric Fryson

From: randall.hobbs@gmail.com
Sent: Monday, December 10, 2012 3:05 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Randall D. Hobbs
2612 Ravenwood Ct
Lynn Haven, FL 32444-4756

1/29/2013

Eric Fryson

From: rapflyguy@yahoo.com
Sent: Monday, December 10, 2012 5:51 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Ralph Piacente
2334 SW Cooper Ln
Port St Lucie, FL 34984-5057

1/29/2013

Eric Fryson

From: rascalis@att.net
Sent: Saturday, December 22, 2012 1:51 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 22, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely, Richard A Scalise

Richard Scalise
380 Sagamore St
Melbourne, FL 32904-4851

1/29/2013

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:07 AM
To: 'raymargil@verizon.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Kristen Bechdolt
raymargil@verizon.net

Dear Ms. Bechdolt:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:06 AM
To: 'raylosey@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Ray Losey
raylosey@bellsouth.net

Dear Mr. Losey:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:06 AM
To: 'rausburn@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Robert M. Ausburn
rausburn@bellsouth.net

Dear Mr. Ausburn:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:05 AM
To: 'rascalis@att.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Richard Scalise
rascalis@att.net

Dear Mr. Scalise:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:05 AM
To: 'rapflyguy@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Ralph Piacente
rapflyguy@yahoo.com

Dear Mr. Piacente:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:04 AM
To: 'randall.hobbs@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Randall Hobbs
randall.hobbs@gmail.com

Dear Mr. Hobbs:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:04 AM
To: 'randal.agostini@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Randal Agostini
randal.agostini@yahoo.com

Dear Mr. Agostini:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:04 AM
To: 'ramdesignstudio@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. R. Ramirez
ramdesignstudio@yahoo.com

Dear Mr. Ramirez:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:03 AM
To: 'ralphzastenik@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Ralph Zastenik
ralphzastenik@yahoo.com

Dear Mr. Zastenik:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 10:03 AM
To: 'ralphcapila@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Ralph Capila
ralphcapila@yahoo.com

Dear Mr. Capila:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: raymargi1@verizon.net
Sent: Monday, December 10, 2012 5:19 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Kristen Bechdolt
5325 21st St W
Bradenton, FL 34207-3006

1/29/2013

Eric Fryson

From: rausburn@bellsouth.net
Sent: Monday, December 10, 2012 3:55 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Robert M Ausburn
8086 Pagoda Dr
Spring Hill, FL 34606-6813

1/29/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:29 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement

<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>
 <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No
 to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No
 to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's
 Settlement Agreement>> <<Deny FPL's Settlement Agreement>>

Eric Fryson

From: raylosey@bellsouth.net
Sent: Monday, December 10, 2012 5:03 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Ray Losey
7880 NW 54th Ct
Lauderhill, FL 33351-5057

1/29/2013

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 9:45 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>0040413</u>		
DISTRIBUTION:		

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Consumer



Consumer

Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: raymond123@embarqmail.com
Sent: Tuesday, December 11, 2012 8:29 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Raymond Barton
1448 Claret Ct
Fort Myers, FL 33919-3458

1/29/2013

Eric Fryson

From: rcdj9192@yahoo.com
Sent: Monday, December 10, 2012 3:10 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Rick and Michele Watson
15601 Paddock Dr
Montverde, FL 34756-3337

1/29/2013

Eric Fryson

From: rda330@aol.com
Sent: Monday, December 10, 2012 3:07 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Ronelle Ashby
1656 Wisconsin Ln
Sarasota, FL 34239-5939

1/29/2013

Eric Fryson

From: rebeccavolkman@bellsouth.net
Sent: Monday, December 10, 2012 4:30 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Rebecca Volkman
14821 Philips Hwy
Jacksonville, FL 32256-3728

1/29/2013

Eric Fryson

From: Rebound.peg@gmail.com
Sent: Tuesday, December 11, 2012 8:15 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Andrew Black
3199 Royal Birkdale Way
Port Orange, FL 32128-6815

1/29/2013

Eric Fryson

From: reid_judd@yahoo.com
Sent: Monday, December 10, 2012 11:04 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Reid Judd, Lakeland, FL
3945 Serenade Ln
Lakeland, FL 33811-8603

1/29/2013

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 9:45 AM
To: 'rcdj9192@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Rick Watson
rcdj9192@yahoo.com

Dear Mr. & Mrs. Watson:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 9:43 AM
To: 'raymond123@embarqmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Raymond Barton
raymond123@embarqmail.com

Dear Mr. Barton:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 9:43 AM
To: 'rda330@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Ronelle Ashby
rda330@aol.com

Dear Ms. Ashby:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 9:42 AM
To: 'rebeccavolkman@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Rebecca Volkman
rebeccavolkman@bellsouth.net

Dear Ms. Volkman:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 9:42 AM
To: 'Rebound.peg@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Andrew Black:
Rebound.peg@gmail.com

Dear Mr. Black:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 9:42 AM
To: 'reid_judd@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Reid Judd
reid_judd@yahoo.com

Dear Mr. Judd:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 9:41 AM
To: 'rellimtra@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Art Miller
rellimtra@hotmail.com

Dear Mr. Miller:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 9:41 AM
To: 'relucado@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Ralph Lucado
relucado@gmail.com

Dear Mr. Lucado:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 9:41 AM
To: 'RenateFerrante@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Renate Ferrante
RenateFerrante@yahoo.com

Dear Ms. Ferrante:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 9:40 AM
To: 'retual@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Del Gartner
retual@bellsouth.net

Dear Mr. & Mrs. Gartner:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: rellimtra@hotmail.com
Sent: Monday, December 10, 2012 3:05 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Art Miller
2320 E Yancey Ln
Floral City, FL 34436-5068

1/29/2013

Eric Fryson

From: RenateFerrante@yahoo.com
Sent: Monday, December 10, 2012 8:43 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Renate Ferrante
570 110th Ave N
Naples, FL 34108-1816

1/29/2013

Eric Fryson

From: retual@bellsouth.net
Sent: Tuesday, December 11, 2012 9:35 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Del and Patricia Gartner
1490 SW Eagleleglen Pl
Stuart, FL 34997-7167

1/29/2013

Eric Fryson

From: relucado@gmail.com
Sent: Monday, December 10, 2012 3:11 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

As other utility companies are lowering their bills because of decreased fuel costs, FPL asks its customers to pay more. It's time for FPL to be good stewards and watch out for their customers, not just their shareholders.

Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Ralph Lucado
5286 River Bay Dr
Punta Gorda, FL 33950-8738

1/29/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]

Sent: Friday, January 18, 2013 11:29 AM

To: Ellen Plendl

Cc: Sunburst

Attachments: Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement

<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>
<<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 9:29 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

[illegible]

Consumer

Poultry - Florida Poultry - Florida Poultry - Florida Poultry - Florida Poultry - Florida Poultry - Florida Poultry - Florida Po



Consumer

quiry - Florida Pouriry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: paul@g2ideas.com
Sent: Monday, December 10, 2012 11:16 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Paul Galburt
26158 Stillwater Cir
Punta Gorda, FL 33955-4729

1/29/2013

Eric Fryson

From: pbarker@yahoo.com
Sent: Monday, December 10, 2012 3:06 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Paul and Joan Barker
3300 Florene Dr
Orlando, FL 32806-6424

1/29/2013

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 9:25 AM
To: 'PhillygalLisa@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Lisa Ladley
PhillygalLisa@yahoo.com

Dear Ms. Ladley:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: paul.makovich@baml.com
Sent: Tuesday, December 11, 2012 9:47 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Paul Makovich
8732 Nathans Cove Ct
Jacksonville, FL 32256-9536

1/29/2013

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 9:24 AM
To: 'pham1951@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Maria de los Angeles Hernandez-Pistorino pham1951@aol.com

Dear Ms. de los Angeles Hernandez-Pistorino:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 9:24 AM
To: 'petme38@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Monty S. Young
petme38@comcast.net

Dear Mr. Young:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 9:23 AM
To: 'peter@electRichter.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Peter Richter
peter@electRichter.com

Dear Mr. Richter:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 9:23 AM
To: 'pertzog@wmconnect.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Michael J. Pertzog
pertzog@wmconnect.com

Dear Mr. Pertzog:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 9:23 AM
To: 'perez58@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Santiago Perez
perez58@bellsouth.net

Dear Mr. Perez:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 9:22 AM
To: 'Pblack@mail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Margaret Black
Pblack@mail.com

Dear Ms. Black:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 9:22 AM
To: 'paul@g2ideas.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Paul Galburt
paul@g2ideas.com

Dear Mr. Galburt:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 9:22 AM
To: 'pbarker@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Paul Barker
pbarker@yahoo.com

Dear Mr. & Mrs. Barker:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 29, 2013 9:21 AM
To: 'paul.makovich@bam1.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Paul Makovich
paul.makovich@bam1.com

Dear Mr. Makovich:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: PhillygalLisa@yahoo.com
Sent: Monday, December 10, 2012 3:20 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Lisa Ladley
249 SW Chelsea Ter
Port Saint Lucie, FL 34984-4436

1/29/2013

Eric Fryson

From: peter@electRichter.com
Sent: Monday, December 10, 2012 3:15 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Peter Richter
4700 Lighthouse Ln
Naples, FL 34112-6434

1/29/2013

Eric Fryson

From: pham1951@aol.com
Sent: Monday, December 10, 2012 9:39 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Maria de los Angeles Hernandez-Pistorino
6535 SW 123rd St
Pinecrest, FL 33156-5554

1/29/2013

Eric Fryson

From: petme38@comcast.net
Sent: Monday, December 10, 2012 3:06 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

monty s. young
6432 Brooklyn Bay Rd
Keystone Heights, FL 32656-7800

1/29/2013

Eric Fryson

From: perez58@bellsouth.net
Sent: Monday, December 10, 2012 3:45 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Santiago Perez
6441 Rockingtree Ln
Orlando, FL 32819-4188

1/29/2013

Eric Fryson

From: Pblack@mail.com
Sent: Tuesday, December 11, 2012 8:07 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Margaret Black
3199 Royal Birkdale Way
Port Orange, FL 32128-6815

1/29/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]

Sent: Friday, January 18, 2013 11:28 AM

To: Ellen Plendl

Cc: Sunburst

Attachments: Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement

<<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>

1/29/2013

Eric Fryson

From: pertzog@wmconnect.com
Sent: Tuesday, December 11, 2012 6:55 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Michael J. Pertzog
PO Box 824
Callahan, FL 32011-0824

1/29/2013

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:58 PM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE

☐ Administrative ☐ Parties ☒ Consumer

DOCUMENT NO. 00404-13

DISTRIBUTION:

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

quiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

quiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: princetwo@earthlink.net
Sent: Tuesday, December 11, 2012 8:24 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

roy johnson
2372 Warwick Rd
Melbourne, FL 32935-2976

1/28/2013

Eric Fryson

From: pregabelli@gmail.com
Sent: Tuesday, December 11, 2012 8:19 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

carol louise
815 W Boynton Beach Blvd
Boynton Beach, FL 33426-3665

1/28/2013

Eric Fryson

From: psbroggi@bellsouth.net
Sent: Monday, December 10, 2012 4:55 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Patricia Sbroggio
3400 Prairie Ave
Miami Beach, FL 33140-3429

1/28/2013

Eric Fryson

From: psel1@msn.com
Sent: Tuesday, December 11, 2012 8:05 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Stephanie Klipfel
21644 Magdalena Ter
Boca Raton, FL 33433-3036

1/28/2013

Eric Fryson

From: psjdac@bellsouth.net
Sent: Tuesday, December 11, 2012 5:26 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

David Claiborne
5090 Hogan Pl
Port St John, FL 32927-3146

1/28/2013

Eric Fryson

From: psmt45@aol.com
Sent: Monday, December 10, 2012 3:04 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Pamela Therrien
2001 83rd Ave N Lot 1126
Lot 1148
St Petersburg, FL 33702-3917

1/28/2013

Eric Fryson

From: pw0370@juno.com
Sent: Wednesday, December 05, 2012 7:58 PM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

December 5, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Patricia Walsh
1420 Winkler Ave
Ft, Myers, FL 33901-8434

1/28/2013

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:58 PM
To: 'rachael.g.pacholek@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Rachael Gleckler-Pacholek
rachael.g.pacholek@gmail.com

Dear Ms. Gleckler-Pacholek:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:58 PM
To: 'qom500@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Ukaasha Hakeem
qom500@yahoo.com

Dear Ms. Hakeem:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:57 PM
To: 'qnestr@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Mary Merth
qnestr@gmail.com

Dear Ms. Merth:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:57 PM
To: 'pw0370@juno.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Patricia Walsh
pw0370@juno.com

Dear Ms. Walsh:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:57 PM
To: 'psmt45@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Pamela Therrien
psmt45@aol.com

Dear Ms. Therrien:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:56 PM
To: 'psjdac@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. David Claiborne
psjdac@bellsouth.net

Dear Mr. Claiborne:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:56 PM
To: 'psel1@msn.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Stephanie Klipfel
psel1@msn.com

Dear Ms. Klipfel:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:55 PM
To: 'psbroggi@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Patricia Sbroggio
psbroggi@bellsouth.net

Dear Ms. Sbroggio:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:55 PM
To: 'princetwo@earthlink.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Roy Johnson
princetwo@earthlink.net

Dear Mr. Johnson:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:54 PM
To: 'pregabelli@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Carol Louise
pregabelli@gmail.com

Dear Ms. Louise:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: rachael.g.pacholek@gmail.com
Sent: Monday, December 10, 2012 7:06 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Rachael Gleckler-Pacholek
3083 Hidden Oaks Dr
Middleburg, FL 32068-6136

1/28/2013

Eric Fryson

From: qom500@yahoo.com
Sent: Monday, December 10, 2012 3:58 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely, Ukaasha Hakeem

Ukaasha Hakeem
3277 Mahan Dr
Tallahassee, FL 32308-5536

1/28/2013

Eric Fryson

From: qnestr@gmail.com
Sent: Monday, December 10, 2012 3:49 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Mary Merth
790 Tooley Rd SW
Palm Bay, FL 32908-3335

1/28/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]

Sent: Friday, January 18, 2013 11:28 AM

To: Ellen Plendl

Cc: Sunburst

Attachments: Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Protect the Ratepayers, Say No to FPL's Rate Increase; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement

<<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>>

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:22 PM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE

☐ Administrative ☐ Parties ☒ Consumer

DOCUMENT NO. 00404-13

DISTRIBUTION: _____

Attachments:

[illegible][illegible]

Consumer Consumer
quiry - Florida quiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: nita.peltier@gmail.com
Sent: Thursday, November 29, 2012 1:51 PM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

November 29, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Nita Peltier
1157 Wilmington Drive
Deltona, FL 32725-7329

1/28/2013

Eric Fryson

From: NOEL@CALADIUMWORLD.COM
Sent: Tuesday, December 11, 2012 8:08 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Noel Durrance
PO Box 629
Sebring, FL 33871-0629

1/28/2013

Eric Fryson

From: nolde@verizon.net
Sent: Tuesday, December 11, 2012 8:07 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Noel Engler
41 Dominica Dr
Englewood, FL 34223-1847

1/28/2013

Eric Fryson

From: owenjerry6@yahoo.com
Sent: Monday, December 10, 2012 5:13 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Jerry Owen

jerry owen
3824 White Oak Ct
Lake Wales, FL 33898-8557

1/28/2013

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:22 PM
To: 'patwayne@att.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Patricia Dykes
patwayne@att.net

Dear Ms. Dykes:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: omarsilio@live.com
Sent: Tuesday, December 11, 2012 1:40 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Omar Silio
9161 Caroline Ridge Ln N
Jacksonville, FL 32225-9314

1/28/2013

Eric Fryson

From: omronnie@yahoo.com
Sent: Wednesday, December 12, 2012 12:04 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 12, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Ron Marquis
811 Cinnamon Dr E
Winter Haven, FL 33880-1702

1/28/2013

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:21 PM
To: 'Patkeyt@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Patsy L. Keyt
Patkeyt@yahoo.com

Dear Ms. Keyt:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:21 PM
To: 'partysmart@cfl.rr.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Cheryl Lankes
partysmart@cfl.rr.com

Dear Ms. Lankes:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:21 PM
To: 'pamelacrocker@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Pamela Crocker
pamelacrocker@hotmail.com

Dear Ms. Crocker:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:21 PM
To: 'owenjerry6@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Jerry Owen
owenjerry6@yahoo.com

Dear Mr. Owen:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:20 PM
To: 'omronnie@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Ron Marquis
omronnie@yahoo.com

Dear Mr. Marquis:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:20 PM
To: 'omarsilio@live.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Omar Silio
omarsilio@live.com

Dear Mr. Silio:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:20 PM
To: 'nolde@verizon.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Noel Engler
nolde@verizon.net

Dear Ms. Engler:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:19 PM
To: 'NOEL@CALADIUMWORLD.COM'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Noel Durrance
NOEL@CALADIUMWORLD.COM

Dear Ms. Durrance:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:19 PM
To: 'nita.peltier@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Nita Peltier
nita.peltier@gmail.com

Dear Ms. Peltier:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: pamelacrocker@hotmail.com
Sent: Monday, December 10, 2012 5:22 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Pamela Crocker
8189 Pelican Rd
Fort Myers, FL 33967-3465

1/28/2013

Eric Fryson

From: partysmart@cfl.rr.com
Sent: Monday, December 10, 2012 10:16 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Cheryl Lankes
1356 Jane Ct
1356 Jane Ct.
Merritt Island, FL 32952-5413

1/28/2013

Eric Fryson

From: Patkeyt@yahoo.com
Sent: Monday, December 10, 2012 5:12 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Patsy L Keyt
1215 Privacy Pt
Altamonte Springs, FL 32714-2838

1/28/2013

Eric Fryson

From: patwayne@att.net
Sent: Wednesday, December 19, 2012 1:38 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 19, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Patricia Dykes
750 SE Adams Ct
Port St Lucie, FL 34984-5208

1/28/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]

Sent: Friday, January 18, 2013 11:27 AM

To: Ellen Plendl

Cc: Sunburst

Attachments: Protect the Ratepayers, Say No to FPL's Rate Increase; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement

<<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Deny FPL's Settlement Agreement>>
<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>
<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>
<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>
<<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>>

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:08 PM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>00404-13</u>		
DISTRIBUTION: _____		

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

quiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

quiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: naples@HOTMAIL.COM
Sent: Thursday, December 13, 2012 11:48 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 13, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

james cadotte
9597 Crescent Gdn Dr
Naples, FL 34109-4545

1/28/2013

Eric Fryson

From: nan4tjn@me.com
Sent: Monday, December 10, 2012 4:32 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement
December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

I can't AFFORD anything MORE!
My 3 ADULT kids live with us
Paying for College for one
My mother HAD to move in back in 1993 because she couldn't afford the taxes!
My husband is a Military Retiree meaning OUR KIDS are not allowed to remain on our health care like the REST OF THE NATION!
The cost of EVERYTHING has gone UP yet his salary and Retirement remain the same!
FPL has a MONOPOLY Why???
Microsoft was sued for this and that is a Private Company!
Give US A CHOICE!

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Nancy Nadeau
1201 Hibiscus St
Saint Augustine, FL 32084-3083

1/28/2013

Eric Fryson

From: natsharpen@verizon.net
Sent: Monday, December 10, 2012 7:19 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Nathan S Pendleton
615 Crossfield Cir
Venice, FL 34293-4353

1/28/2013

Eric Fryson

From: nbaranet@gmail.com
Sent: Thursday, November 29, 2012 6:52 PM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

November 29, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Nancy Baranet@gmail.com
65 Elmwood Trl
Deland, FL 32724-1354

1/28/2013

Eric Fryson

From: ncholt@gmail.com
Sent: Saturday, December 15, 2012 4:21 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 15, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Natolie Adkins
8021 Princeton Manor Cir
Lakeland, FL 33809-2109

1/28/2013

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:08 PM
To: 'nfn18400@naples.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. M. Kaverman
nfn18400@naples.net

Dear Mr. Kaverman:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: nbottles@comcast.net
Sent: Monday, December 10, 2012 4:49 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Nathan L Bottles
13 Broadway Cir
Fort Myers, FL 33901-8006

1/28/2013

Eric Fryson

From: neuge@cfl.rr.com
Sent: Monday, December 10, 2012 5:44 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Hans & Susan Neugebauer
1658 Independence Ave
Melbourne, FL 32940-6810

1/28/2013

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:07 PM
To: 'nfafterdark@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Nicholas Ferris
nfafterdark@yahoo.com

Dear Mr. Ferris:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:07 PM
To: 'newperry2@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Jackie Perry
newperry2@yahoo.com

Dear Ms. Perry:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:07 PM
To: 'neuge@cfl.rr.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Hans Neugebauer
neuge@cfl.rr.com

Dear Mr. & Mrs. Neugebauer:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:06 PM
To: 'ncholt@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Natolie Adkins
ncholt@gmail.com

Dear Ms. Adkins:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:06 PM
To: 'nbottles@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Nathan L. Bottles
nbottles@comcast.net

Dear Mr. Bottles:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:05 PM
To: 'nbaranet@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Nancy Baranet
nbaranet@gmail.com

Dear Ms. Baranet:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:05 PM
To: 'natsharpen@verizon.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Nathan S. Pendleton
natsharpen@verizon.net

Dear Mr. Pendleton:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:05 PM
To: 'naples@HOTMAIL.COM'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. James Cadotte
naples@HOTMAIL.COM

Dear Mr. Cadotte:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 3:04 PM
To: 'nan4tjn@me.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Nancy Nadeau
nan4tjn@me.com

Dear Ms. Nadeau:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: nfn18400@naples.net
Sent: Monday, December 10, 2012 3:30 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

M. Kaverman
5515 Rattlesnake Hammock Rd
Apt 101
Naples, FL 34113-7430

1/28/2013

Eric Fryson

From: nfafterdark@yahoo.com
Sent: Monday, December 10, 2012 4:09 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Nicholas Ferris
PO Box 1361
Jensen Beach, FL 34958-1361

1/28/2013

Eric Fryson

From: newperry2@yahoo.com
Sent: Monday, December 10, 2012 4:09 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jackie Perry
12902 Castlemaine Dr
Tampa, FL 33626-4470

1/28/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]

Sent: Friday, January 18, 2013 11:27 AM

To: Ellen Plendl

Cc: Sunburst

Attachments: Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Protect the Ratepayers, Say No to FPL's Rate Increase; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement

<<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>>

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:51 PM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
 DOCUMENT NO. 00404-13
 DISTRIBUTION: _____

[illegible]

Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

uiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

quiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: moproman@aol.com
Sent: Monday, December 10, 2012 3:18 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Joe Hammett
155 N Lakeview Dr
Lake Helen, FL 32744-2710

1/28/2013

Eric Fryson

From: mrlgs@hotmail.com
Sent: Sunday, December 02, 2012 5:00 PM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

December 2, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Ruby Schuetz
5132 Pine Hollow Dr
Pensacola, FL 32505-1834

1/28/2013

Eric Fryson

From: mradoctors@comcast.net
Sent: Monday, December 10, 2012 3:38 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

James DeiCicchi
2170 Balsan Way
Wellington, FL 33414-6432

1/28/2013

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:44 PM
To: 'Namvet049@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Wayne Smyly
Namvet049@aol.com

Dear Mr. Smyly:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: msatta2d@yahoo.com
Sent: Monday, December 10, 2012 8:27 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Alice Schultz
1824 Shore Dr
Saint Augustine, FL 32086-6063

1/28/2013

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:43 PM
To: 'naidinel@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Naidine Hayes
naidinel@comcast.net

Dear Ms. Hayes:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:43 PM
To: 'nabruner@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Norma Bruner
nabruner@comcast.net

Dear Ms. Bruner:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:43 PM
To: 'mtrep42@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. M. Trepanier
mtrep42@gmail.com

Dear Mr. Trepanier:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:42 PM
To: 'mtlhgl@att.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Harold Levell
mtlhgl@att.net

Dear Mr. Levell:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:42 PM
To: 'msvlperkins@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Valencia Perkins
msvlperkins@hotmail.com

Dear Ms. Perkins:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:42 PM
To: 'msatta2d@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Alice Schultz
msatta2d@yahoo.com

Dear Ms. Schultz:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:41 PM
To: 'mrlgs@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Ruby Schuetz
mrlgs@hotmail.com

Dear Ms. Schuetz:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:41 PM
To: 'mradoctors@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. James DeiCicchi
mradoctors@comcast.net

Dear Mr. DeiCicchi:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:40 PM
To: 'moproman@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Joe Hammett
moproman@aol.com

Dear Mr. Hammett:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: nabruner@comcast.net
Sent: Tuesday, December 11, 2012 4:56 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Norma Bruner
11220 Caravel Cir Apt 308
Fort Myers, FL 33908-5219

1/28/2013

Eric Fryson

From: msvlperkins@hotmail.com
Sent: Monday, December 10, 2012 5:28 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Valencia Perkins
1406 NE Washington St
Lake City, FL 32055-6571

1/28/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]

Sent: Friday, January 18, 2013 11:26 AM

To: Ellen Plendl

Cc: Sunburst

Attachments: Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Protect the Ratepayers, Say No to FPL's Rate Increase; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Protect the Ratepayers, Say No to FPL's Rate Increase; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement

<<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>

Eric Fryson

From: mtlhgl@att.net
Sent: Monday, December 10, 2012 4:14 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Harold Levell
5990 SW 135th Ter
Miami, FL 33156-7269

1/28/2013

Eric Fryson

From: naidinel@comcast.net
Sent: Monday, December 10, 2012 3:27 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Naidine Hayes
103 SW Aloe Ct
Lake City, FL 32024-3807

1/28/2013

Eric Fryson

From: mtrep42@gmail.com
Sent: Wednesday, November 21, 2012 10:57 AM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

November 21, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

M. Trepanier
2061 Champion St.
Sarasota, FL 34231-5621

1/28/2013

Eric Fryson

From: Namvet049@aol.com
Sent: Monday, December 10, 2012 5:57 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

wayne smyly
3312 Harvey Ln
Pace, FL 32571-9619

1/28/2013

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:22 PM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>00404-13</u>		
DISTRIBUTION: _____		

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

uiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer
uiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: mike.purtell@verizon.net
Sent: Wednesday, December 12, 2012 9:35 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 12, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Mike Purtell
2523 Clareside Dr
Valrico, FL 33596-8313

1/28/2013

Eric Fryson

From: millardhuff@verizon.net
Sent: Monday, December 10, 2012 6:43 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Millard R. Huff
12845 Ridge Rd
Largo, FL 33778-1854

1/28/2013

Eric Fryson

From: MILLERCOURT11@AOL.COM
Sent: Tuesday, December 11, 2012 10:36 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

LP MILLER
4146 SW 102nd Lane Rd
Ocala, FL 34476-4140

1/28/2013

Eric Fryson

From: michelezebra@gmail.com
Sent: Monday, December 10, 2012 3:22 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Anne Michele Weber Bermel
10 Suntree Pl
Melbourne, FL 32940-7689

1/28/2013

Eric Fryson

From: milroydj1935@aol.com
Sent: Tuesday, December 11, 2012 10:01 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Donald Milroy
776 Eagle Creek Dr
Unit J101
Naples, FL 34113-8003

1/28/2013

Eric Fryson

From: mlc1949@aol.com
Sent: Thursday, December 13, 2012 12:53 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 12, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Martha Carlson
824 Live Oak Ln
Fleming Island, FL 32003-9381

1/28/2013

Eric Fryson

From: mmartin59@comcast.net
Sent: Monday, December 10, 2012 3:56 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Marilynne Martin
420 Cerromar Ct Unit 162
#462
Venice, FL 34293-4339

1/28/2013

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:22 PM
To: 'mommerch@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Marjorie Merchant
mommerch@aol.com

Dear Ms. Merchant:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:21 PM
To: 'mnwlandry@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Wayne Landry
mnwlandry@gmail.com

Dear Mr. Landry:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:21 PM
To: 'mmlatimer@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Margarita Latimer
mmlatimer@bellsouth.net

Dear Ms. Latimer:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:20 PM
To: 'mmartin59@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Marilynne Martin
mmartin59@comcast.net

Dear Ms. Martin:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:20 PM
To: 'mlc1949@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mrs. Martha Carlson
mlc1949@aol.com

Dear Mrs. Carlson:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:20 PM
To: 'milroydj1935@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Donald Milroy
milroydj1935@aol.com

Dear Mr. Milroy:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:19 PM
To: 'MILLERCOURT11@AOL.COM'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. L.P. Miller
MILLERCOURT11@AOL.COM

Dear Mr. Miller:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:19 PM
To: 'millardhuff@verizon.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Millard R. Huff
millardhuff@verizon.net

Dear Mr. Huff:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:19 PM
To: 'mike.purtell@verizon.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Mike Purtell
mike.purtell@verizon.net

Dear Mr. Purtell:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: mmlatimer@bellsouth.net
Sent: Wednesday, December 19, 2012 8:53 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 19, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Margarita Latimer
555 NE 34th St Apt 555
Apt 1511
Miami, FL 33137-4054

1/28/2013

Eric Fryson

From: mommerch@aol.com
Sent: Tuesday, December 11, 2012 6:55 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Marjorie Merchant
207 W Ridgewood Ct
Longwood, FL 32779-3311

1/28/2013

Eric Fryson

From: mnwlandry@gmail.com
Sent: Monday, December 10, 2012 9:39 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Wayne Landry
2600 NE 49th St
Lighthouse Point, FL 33064-7815

1/28/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:26 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement

<<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>>

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:03 PM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
DOCUMENT NO. 00404-13
DISTRIBUTION: _____

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

quiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

quiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: mcooney3@tampabay.rr.com
Sent: Monday, December 10, 2012 4:16 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Pastor Michael E Cooney
6580 Seminole Blvd
Lot 723
Seminole, FL 33772-6323

1/28/2013

Eric Fryson

From: mddiamond2@earthlink.net
Sent: Tuesday, December 11, 2012 8:58 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

michael diamond
2343 Woodbend Cir
New Port Richey, FL 34655-3929

1/28/2013

Eric Fryson

From: mdwoodman@earthlink.net
Sent: Wednesday, December 12, 2012 10:36 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 12, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and me to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Dr. Michael D. Woodman
3475 Heirloom Rose Pl
Oviedo, FL 32766-6610

1/28/2013

Eric Fryson

From: me@robsatori.com
Sent: Thursday, December 13, 2012 10:40 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 13, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Robert Sartore
5702 39th St Cir E
Bradenton, FL 34203-5500

1/28/2013

Eric Fryson

From: meggy1017@aim.com
Sent: Monday, December 03, 2012 11:02 AM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

December 3, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Megan Wentworth
2874 Meadow Oak Dr E
Clearwater, FL 33761-3335

1/28/2013

Eric Fryson

From: meme14002@gmail.com
Sent: Monday, December 10, 2012 5:50 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Brenda Halckias
14002 Fiddlers Green Rd
Southport, FL 32409-2610

1/28/2013

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:02 PM
To: 'michelezebra@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Anne Michele Weber Bermel
michelezebra@gmail.com

Dear Ms. Bermel:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: MERCHSAVAGE@AOL.COM
Sent: Monday, December 10, 2012 6:30 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely, Michael Merchant

Mr. Michael Merchant
207 W Ridgewood Ct
Longwood, FL 32779-3311

1/28/2013

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:02 PM
To: 'michaeld46@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Michael D'Addario
michaeld46@comcast.net

Dear Mr. D'Addario:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:01 PM
To: 'miartisme@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Kelly Sue Jones
miartisme@gmail.com

Dear Ms. Jones:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:01 PM
To: 'MERCHSAVAGE@AOL.COM'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Michael Merchant
MERCHSAVAGE@AOL.COM

Dear Mr. Merchant:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:00 PM
To: 'meme14002@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Brenda Halckias
meme14002@gmail.com

Dear Ms. Halckias:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:00 PM
To: 'meggy1017@aim.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Megan Wentworth
meggy1017@aim.com

Dear Ms. Wentworth:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 2:00 PM
To: 'me@robsatori.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Robert Sartore
me@robsatori.com

Dear Mr. Sartore:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 1:59 PM
To: 'mdwoodman@earthlink.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Dear Dr. Woodman
mdwoodman@earthlink.net

Dear Dr. Woodman:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 1:59 PM
To: 'mddiamond2@earthlink.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Michael Diamond
mddiamond2@earthlink.net

Dear Mr. Diamond:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 1:59 PM
To: 'mcooney3@tampabay.rr.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Pastor Michael E. Cooney
mcooney3@tampabay.rr.com

Dear Pastor Cooney:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: miartisme@gmail.com
Sent: Monday, December 10, 2012 4:58 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

When I found this out...I was outraged!!! Truly maddened. I am a lucky one and got a raise this year. But I am a single mom and I work very hard to make ends meet. I donate money on my account every month to help those that have it rough and can't pay their bills. I think when there is talk of a fiscal cliff and the average American is hurting bad that throwing an increase at us is a slap in the face. At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget. You will make more money so you can live a better lifestyle or at least maintain...but most of us are sliding backwards.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Kelly Sue Jones
1251 7th Ave N Apt 301
Apt 301
Naples, FL 34102-5660

1/28/2013

Eric Fryson

From: michaeld46@comcast.net
Sent: Monday, December 10, 2012 8:17 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely, Michael D'Addario

Michael D'Addario
125 NE Naranja Ave
Port St Lucie, FL 34983-8448

1/28/2013

Eric Fryson

From: michelezebra@gmail.com
Sent: Monday, December 10, 2012 3:23 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Anne Michele Weber Bermel
10 Suntree Pl
Melbourne, FL 32940-7689

1/28/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]

Sent: Friday, January 18, 2013 11:26 AM

To: Ellen Plendl

Cc: Sunburst

Attachments: Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Protect the Ratepayers, Say No to FPL's Rate Increase; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement

<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>
<<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>>

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 1:44 PM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE

☐ Administrative ☐ Parties ☒ Consumer

DOCUMENT NO. 0040413

DISTRIBUTION: _____

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

uiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer
uiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: MadelineDavis@Reagan.com
Sent: Tuesday, December 11, 2012 9:02 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Madeline Davis
3301 SE 22nd Ave
Cape Coral, FL 33904-4422

1/28/2013

Eric Fryson

From: MadelineDavis@Reagan.com
Sent: Monday, December 10, 2012 3:08 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Madeline Davis
3301 SE 22nd Ave
Cape Coral, FL 33904-4422

1/28/2013

Eric Fryson

From: mangoldrg@comcast.net
Sent: Tuesday, December 11, 2012 9:41 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Robert Mangold
4 Meadows Park Ln
Boynton Beach, FL 33436-9009

1/28/2013

Eric Fryson

From: mannowar777@yahoo.com
Sent: Tuesday, December 11, 2012 9:10 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

John Manning
363 SW Birley Ave
Lake City, FL 32024-0609

1/28/2013

Eric Fryson

From: Marcolaj10@hotmail.com
Sent: Monday, December 10, 2012 4:15 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Mark Fernicola
948 Pine Ridge Dr
Plantation, FL 33317-4445

1/28/2013

Eric Fryson

From: mariebarnett12@yahoo.com
Sent: Thursday, November 29, 2012 8:06 PM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

November 29, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Marie Barnett
1651 Pine Ave
Orange City, FL 32763-8872

1/28/2013

Eric Fryson

From: marieprice3768@yahoo.com
Sent: Monday, December 10, 2012 3:53 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely, Mildred Price

Mildred M. Price
36 Williams Rd
Defuniak Springs, FL 32433-5805

1/28/2013

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 1:44 PM
To: 'marjb@umich.edu'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Marjorie C. Becker
marjb@umich.edu

Dear Ms. Becker:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 1:43 PM
To: 'marilynlararus@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Marilyn Lazarus
marilynlararus@gmail.com

Dear Ms. Lazarus:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 1:43 PM
To: 'marika494@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Marie Podolak
marika494@yahoo.com

Dear Ms. Podolak:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 1:42 PM
To: 'marieprice3768@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Mildred M. Price
marieprice3768@yahoo.com

Dear Ms. Price:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 1:42 PM
To: 'mariebarnett12@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Marie Barnett
mariebarnett12@yahoo.com

Dear Ms. Barnett:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 1:42 PM
To: 'Marcolaj10@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Mark Fernicola
Marcolaj10@hotmail.com

Dear Mr. Fernicola:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 1:41 PM
To: 'mannowar777@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. John Manning
mannowar777@yahoo.com

Dear Mr. Manning:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 1:41 PM
To: 'mangoldrg@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Robert Mangold
mangoldrg@comcast.net

Dear Mr. Mangold:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 1:40 PM
To: 'MadelineDavis@Reagan.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Madeline Davis
MadelineDavis@Reagan.com

Dear Ms. Davis:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: marika494@yahoo.com
Sent: Monday, December 10, 2012 9:35 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Marie Podolak
3468 SE Cormorant Pl
Hobe Sound, FL 33455-8244

1/28/2013

Eric Fryson

From: marjb@umich.edu
Sent: Tuesday, December 11, 2012 9:23 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Marjorie C. Becker
3725 Cadbury Cir
Venice, FL 34293-5295

1/28/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:25 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Protect the Ratepayers, Say No to FPL's Rate Increase; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement

<<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>>

Eric Fryson

From: marilynlarazarus@gmail.com
Sent: Monday, December 10, 2012 3:12 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

marilyn Lazarus
210 Sunset Rd
West Palm Beach, FL 33401-8040

1/28/2013

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 1:28 PM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>00404-13</u>		
DISTRIBUTION: _____		

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

quiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

quiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: marybonin@comcast.net
Sent: Monday, December 10, 2012 4:52 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Mary M. Bonin
23409 Water Cir
Boca Raton, FL 33486-8547

1/28/2013

Eric Fryson

From: martin4220@aol.com
Sent: Monday, December 10, 2012 10:40 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Dennis Martin
6597 Nicholas Blvd
Naples, FL 34108-7263

1/28/2013

Eric Fryson

From: markknfl@gmail.com
Sent: Monday, December 10, 2012 6:15 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

E.M. Kilgore II
8200 SW 16th Pl
Gainesville, FL 32607-6626

1/28/2013

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 1:28 PM
To: 'mcmms@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Marion Cummins
mcmms@aol.com

Dear Mr. Cummins:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: markmindi@comcast.net
Sent: Monday, December 10, 2012 11:42 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

john and judith humphreys
140 Friendship Ln
Englewood, FL 34223-5906

1/28/2013

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 1:28 PM
To: 'mbonne13@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Margaret Bonneville
mbonne13@aol.com

Dear Ms. Bonneville:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 1:27 PM
To: 'maxwellrj@msn.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Robert J. Maxwell
maxwellrj@msn.com

Dear Mr. Maxwell:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 1:27 PM
To: 'maureenlorraine@earthlink.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Maureen Futch-Overton
maureenlorraine@earthlink.net

Dear Ms. Futch-Overton:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 1:27 PM
To: 'marymmadsen@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Mary M. Madsen
marymmadsen@gmail.com

Dear Ms. Madsen:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 1:26 PM
To: 'marygregory64@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Mary K. Gregory
marygregory64@yahoo.com

Dear Ms. Gregory:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 1:26 PM
To: 'marybonin@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Mary Bonin
marybonin@comcast.net

Dear Ms. Bonin:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 1:25 PM
To: 'martin4220@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Dennis Martin
martin4220@aol.com

Dear Mr. Martin:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 1:25 PM
To: 'markmindi@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. John Humphreys
markmindi@comcast.net

Dear Mr. & Mrs. Humphreys:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 1:24 PM
To: 'markknfl@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

E.M. Kilgore II
markknfl@gmail.com

Dear Mr. Kilgore:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: mcmms@aol.com
Sent: Monday, December 10, 2012 4:07 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Mr Marion Cummins
664 Salem Pl
The Villages, FL 32162-4366

1/28/2013

Eric Fryson

From: mbonne13@aol.com
Sent: Monday, December 10, 2012 8:21 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Margaret Bonneville
708 Danville Cir
Melbourne, FL 32904-7557

1/28/2013

Eric Fryson

From: maureenlorraine@earthlink.net
Sent: Saturday, December 15, 2012 1:45 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 14, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Maureen Futch-Overton
PO Box 4374
Hialeah, FL 33014-0374

1/28/2013

Eric Fryson

From: marymmadsen@gmail.com
Sent: Monday, December 10, 2012 5:06 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do. PLEASE DO NOT INFLATE OUR COSTS ANY HIGHER!

Sincerely,

Mary M. Madsen
3082 Sawgrass Cir
Tallahassee, FL 32309-2886

1/28/2013

Eric Fryson

From: maxwellrj@msn.com
Sent: Monday, December 10, 2012 3:52 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

ROBERT J. MAXWELL
1727 Lake Pl
Apt B
Venice, FL 34293-1920

1/28/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]

Sent: Friday, January 18, 2013 11:25 AM

To: Ellen Plendl

Cc: Sunburst

Attachments: Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement

<<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>>

Eric Fryson

From: marygregory64@yahoo.com
Sent: Tuesday, December 11, 2012 8:57 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Mary K. Gregory
5529 Primrose Ln
Jacksonville, FL 32277-1722

1/28/2013

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 12:58 PM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
DOCUMENT NO. 08404-13
DISTRIBUTION: _____

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

quiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

quiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: Isitko75@hotmail.com
Sent: Monday, December 10, 2012 6:19 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

L R Sitko
283 Falling Water Dr
Kissimmee, FL 34759-5219

1/28/2013

Eric Fryson

From: LTMagasano@gmail.cim
Sent: Monday, December 10, 2012 3:53 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Larry Magasano
13650 SE 91st Ave
Summerfield, FL 34491-8220

1/28/2013

Eric Fryson

From: luckycin@comcast.net
Sent: Monday, December 10, 2012 3:08 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

cynthia lucas martin912teapartycommittee
1 Mandalay Rd
Stuart, FL 34996-7008

1/28/2013

Eric Fryson

From: luis@bodemusic.com
Sent: Wednesday, December 12, 2012 8:10 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 12, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Luis F Perez-Bode
1900 Meridian Ave
204
Miami Beach, FL 33139-1878

1/28/2013

Eric Fryson

From: luckywidman@yahoo.com
Sent: Monday, December 10, 2012 7:09 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Mark Northrup
7701 Tyson Dr
Port Richey, FL 34668-2337

1/28/2013

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 12:52 PM
To: 'lsitko75@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. L.R. Sitko
lsitko75@hotmail.com

Dear Mr. Sitko:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: lukewarm5@yahoo.com
Sent: Tuesday, December 11, 2012 9:56 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Tuan
7519 Dragon Fly Loop
Gibsonton, FL 33534-5648

1/28/2013

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 12:53 PM
To: 'luckycin@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Cynthia Lucas Martin
luckycin@comcast.net

Dear Ms. Lucas Martin:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 12:54 PM
To: 'luckywidman@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Mark Northrup
luckywidman@yahoo.com

Dear Mr. Northrup:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 12:55 PM
To: 'luis@bodemusic.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Luis F. Perez-Bode
luis@bodemusic.com

Dear Mr. Perez-Bode:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 12:55 PM
To: 'lukewarm5@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Tuan
lukewarm5@yahoo.com

Dear Tuan:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 12:55 PM
To: 'luv2myalana@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Misty Mangat
luv2myalana@gmail.com

Dear Ms. Mangat:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 12:56 PM
To: 'macarles1@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Marjorie A. Carles
macarles1@aol.com

Dear Ms. Carles:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 12:56 PM
To: 'macoplan@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Matthew A. Coplan
macoplan@bellsouth.net

Dear Mr. Coplan:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 12:56 PM
To: 'madase3@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Rosenda Rivera
madase3@bellsouth.net

Dear Ms. Rivera:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 12:57 PM
To: 'LTMagasano@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Larry Magasano
LTMagasano@gmail.com

Dear Mr. Magasano:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:24 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement

<<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>>

Eric Fryson

From: luv2myalana@gmail.com
Sent: Monday, December 10, 2012 7:44 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Misty Mangat
1900 Woodlake Dr NE
Apt. 203
Palm Bay, FL 32905-3225

1/28/2013

Eric Fryson

From: madase3@bellsouth.net
Sent: Monday, December 10, 2012 6:09 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Rosenda rivera
19230 NW 61st Ave
Hialeah, FL 33015-5098

1/28/2013

Eric Fryson

From: macoplan@bellsouth.net
Sent: Tuesday, December 11, 2012 9:09 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Matthew A. Coplan
483 SW 169th Ter
Weston, FL 33326-1530

1/28/2013

Eric Fryson

From: macarles1@aol.com
Sent: Tuesday, December 11, 2012 2:35 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Marjorie A. Carles
9650 SW 63rd Ct
Pinecrest, FL 33156-3371

1/28/2013

Eric Fryson

From: Ruth McHargue
Sent: Monday, January 28, 2013 12:02 PM
To: Consumer Correspondence
Subject: FW: To CLK Docket 120015

Attachments: FAX-2013-01-26 13_25_06.tif

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00404-13		
DISTRIBUTION:		



FAX-2013-01-26
13_25_06.tif (2)

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Monday, January 28, 2013 8:32 AM
To: Ruth McHargue
Subject: To CLK Docket 120015

Copy on file, see 1098555C. DH

-----Original Message-----

From: Fax Server [mailto:FaxAdmins@psc.state.fl.us]
Sent: Saturday, January 26, 2013 1:25 PM
To: Consumer Contact
Subject: 9413592779 , 1 page(s)

New Fax Received!

You have received a 1 page fax from 9413592779 ().

It was sent to 8504136362. The fax is attached to this email, open the attachment to view your fax.

**SARABAY LAKE HOMEOWNERS ASSOCIATION INC.
P. O. BOX 833
TALLEVAST, FL. 34270**

1/25/13

Florida Power & Light Company
P.O. Box 025576
Miami, FL. 33102

Regarding Large Rate Increase Account # 57447-05236

Rate on HP50100 Maintenance Up 38%

Rate on PMF0001 Up 50%

Rate on UCNP Maintenance Up 57%

We are a small 28 Unit Association and the cost increase it too high

I was under the impression that we had a contract on the light and poles ???

Thanks

Richard L. Webster
Treasurer

CC: Fax to Florida Public Service Commission 800-511-0809

Maybe should regulate all services provided by FPL

From: Ellen Plendl
Sent: Monday, January 28, 2013 11:18 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE

☐ Administrative ☐ Parties ☒ Consumer

DOCUMENT NO. 00404-13

DISTRIBUTION: _____

[illegible][illegible]

Consumer Consumer
quiry - Florida quiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: leahpaluca@gmail.com
Sent: Monday, December 10, 2012 7:34 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Americo A. Fusco
7914 Dawsons Creek Dr
Jacksonville, FL 32222-4907

1/28/2013

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 11:18 AM
To: 'lin_da_rose@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Linda Rose
lin_da_rose@hotmail.com

Dear Ms. Rose:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]

Sent: Friday, January 18, 2013 11:24 AM

To: Ellen Plendl

Cc: Sunburst

Attachments: Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement

<<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>>

Eric Fryson

From: lewis2005@verizon.net
Sent: Monday, December 10, 2012 8:13 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Michael Lewis
10607 Bay Hills Cir
Thonotosassa, FL 33592-3149

1/28/2013

Eric Fryson

From: ldecoulaz@yahoo.com
Sent: Wednesday, December 19, 2012 9:41 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 19, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Lynn DeCoulaz
16961 SW 92nd Ct
Apt 403
Palmetto Bay, FL 33157-4516

1/28/2013

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 11:17 AM
To: 'lillianmartin7@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Lillian Martin
lillianmartin7@yahoo.com

Dear Ms. Martin:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 11:17 AM
To: 'lilbit_mickey@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Mickey Moritz
lilbit_mickey@yahoo.com

Dear Mr. Moritz:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 11:17 AM
To: 'LIGHTNING@KNOLOGY.NET'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. John Beighle
LIGHTNING@KNOLOGY.NET

Dear Mr. Beighle:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 11:16 AM
To: 'lhaines1020@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Larry Haines
lhaines1020@yahoo.com

Dear Mr. Haines:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 11:16 AM
To: 'lgoldmanj316@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Linda Goldman
lgoldmanj316@yahoo.com

Dear Ms. Goldman:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 11:16 AM
To: 'lewis2005@verizon.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Michael Lewis
lewis2005@verizon.net

Dear Mr. Lewis:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 11:15 AM
To: 'leahpaluca@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Americo A. Fusco
leahpaluca@gmail.com

Dear Ms. Fusco:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 11:15 AM
To: 'ldecoulaz@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Lynn DeCoulaz
ldecoulaz@yahoo.com

Dear Ms. DeCoulaz:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Monday, January 28, 2013 11:14 AM
To: 'leroy schwab@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. LeRoy Schwab
leroy schwab@gmail.com

Dear Mr. Schwab:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: lgoldmanj316@yahoo.com
Sent: Monday, December 10, 2012 3:13 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Linda Goldman
11751 NE 111th Ave
Archer, FL 32618-6947

1/28/2013

Eric Fryson

From: lilbit_mickey@yahoo.com
Sent: Monday, December 10, 2012 11:51 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

mickey moritz
101600 Overseas Hwy Apt 2
Key Largo, FL 33037-2634

1/28/2013

Eric Fryson

From: lillianmartin7@yahoo.com
Sent: Tuesday, December 11, 2012 3:07 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Lillian
13291 NW 5th Ct
Plantation, FL 33325-2179

1/28/2013

Eric Fryson

From: lin_da_rose@hotmail.com
Sent: Tuesday, December 11, 2012 6:52 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Linda Rose
4319 SW 22nd Ct
Cape Coral, FL 33914-6125

1/28/2013

Eric Fryson

From: lhaines1020@yahoo.com
Sent: Thursday, December 13, 2012 2:13 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 13, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Larry Haines
3290 Spruce Creek Gln
Port Orange, FL 32128-6867

1/28/2013

Eric Fryson

From: leroyschwab@gmail.com
Sent: Tuesday, December 11, 2012 10:18 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

LeRoy Schwab
435 SW 14th Ct
Pompano Beach, FL 33060-8619

1/28/2013

Eric Fryson

From: LIGHTNING@KNOLOGY.NET
Sent: Tuesday, December 11, 2012 10:13 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

John Beighle
1440 S Kimbrel Ave
Panama City, FL 32404-9013

1/28/2013

Catherine Potts

From: Pamela Paultre on behalf of Office of Commissioner Brisé
Sent: Monday, January 28, 2013 12:08 PM
To: Commissioner Correspondence
Subject: FW: Say No to FPL's Rate Increase and Settlement

Cathi,

Please place the forwarded or enclosed correspondence in Docket Correspondence of Consumers and their representatives for docket no. 120015-EI.

Thank you,

Pamela Paultre
Assistant to Chairman Ronald Brisé
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6036

From: lucielroth@att.net [mailto:lucielroth@att.net]
Sent: Sunday, January 27, 2013 8:11 PM
To: Office of Commissioner Brisé
Subject: Say No to FPL's Rate Increase and Settlement

January 27, 2013
Chairman Ronald Brisé

Dear Ronald Brisé,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

lucie roth
714 SE 9th St
Fort Lauderdale, FL 33316-1210

Catherine Potts

From: Cristina Slaton
Sent: Monday, January 28, 2013 10:41 AM
To: Commissioner Correspondence
Subject: Docket Correspondence 120015-EI
Attachments: Say No to FPL's Rate Increase and Settlement

Cathi,

Please place the attached email in Docket Correspondence in Consumers and their representatives for docket no. 120015-EI.

Thanks,

Cristina

Catherine Potts

From: lucielroth@att.net
Sent: Sunday, January 27, 2013 8:11 PM
To: Office of Commissioner Balbis
Subject: Say No to FPL's Rate Increase and Settlement

January 27, 2013
Commissioner Eduardo Balbis

Dear Eduardo Balbis,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

lucie roth
714 SE 9th St
Fort Lauderdale, FL 33316-1210

Catherine Potts

From: Katherine Fleming
Sent: Monday, January 28, 2013 10:19 AM
To: Commissioner Correspondence
Subject: Docket No. 120015-EI
Attachments: Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement

Please place the attached emails in Docket Correspondence, Consumers and their Representatives, in Docket No. 120015-EI.

Thank you,

Katherine E. Fleming
Chief Advisor to Commissioner Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
(850) 413-6028 (Office)
(850) 413-6029 (Facsimile)

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

Catherine Potts

From: tranzed@hotmail.com
Sent: Thursday, January 24, 2013 12:15 PM
To: Office of Commissioner Brown
Subject: Say No to FPL's Rate Increase and Settlement

January 24, 2013
Commissioner Julie Imanuel Brown

Dear Julie Imanuel Brown,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Linda & John Wentworth
15701 Willo Pines Ln
Montverde, FL 34756-3500

Catherine Potts

From: lucielroth@att.net
Sent: Sunday, January 27, 2013 8:11 PM
To: Office of Commissioner Brown
Subject: Say No to FPL's Rate Increase and Settlement

January 27, 2013
Commissioner Julie Imanuel Brown

Dear Julie Imanuel Brown,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

lucie roth
714 SE 9th St
Fort Lauderdale, FL 33316-1210

Catherine Potts

From: Betty Leland
Sent: Monday, January 28, 2013 8:19 AM
To: Catherine Potts
Subject: FW: Say No to FPL's Rate Increase and Settlement

Cathi:

Please place the attached e-mail in docket correspondence - consumers and their representatives in Docket No. 120015.

Thanks.

From: lucielroth@att.net [mailto:lucielroth@att.net]
Sent: Sunday, January 27, 2013 8:11 PM
To: Office Of Commissioner Graham
Subject: Say No to FPL's Rate Increase and Settlement

January 27, 2013
Commissioner Art Graham

Dear Art Graham,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

lucie roth
714 SE 9th St
Fort Lauderdale, FL 33316-1210

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 2:31 PM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK	CORRESPONDENCE
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00404-13	
DISTRIBUTION:	

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

uiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

uiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: Lizark5@Yahoo.com
Sent: Monday, December 10, 2012 3:54 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely a voting taxpayer

Elizabeth M. Clark
2296 Monaco Ln Apt 30
Clearwater, FL 33763-2533

1/25/2013

Eric Fryson

From: lizlamontimages@aol.com
Sent: Monday, December 10, 2012 6:40 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Alice E Lamont
202 Citrus Trl
Boynton Beach, FL 33436-1831

1/25/2013

Eric Fryson

From: Ljacobs1948@gmail.com
Sent: Monday, December 10, 2012 3:48 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Linda Jacobs
12041 Fairway Pointe Ln
Fort Myers, FL 33913-8381

1/25/2013

Eric Fryson

From: lindanly@mac.com
Sent: Monday, December 10, 2012 11:18 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Linda Danly, Naples FL
4711 Crayton Rd
304
Naples, FL 34103-2437

1/25/2013

Eric Fryson

From: Ljenne73c@verizon.net
Sent: Monday, December 10, 2012 3:48 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits. Doesn't the higher management make enough money already ???

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out big raises to higher management while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims. They could realize a quick by just laying off a lot of higher management.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely, LaFayette E. Jenne'

Ljenne73c@verizon.net
3102 Clovewood Pl
Seffner, FL 33584-6004

1/25/2013

Eric Fryson

From: loaly819@gmail.com
Sent: Tuesday, December 11, 2012 9:42 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Lori A. Reimer
1160 Twin Trees Ln
Sanford, FL 32771-7268

1/25/2013

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 2:30 PM
To: 'lpegnbob290@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Robert Lindsey
lpegnbob290@yahoo.com

Dear Mr. Lindsey:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: loffredo1126@att.net
Sent: Monday, December 10, 2012 4:13 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Larry Loffredo
19524 SW 82nd Place Rd
Dunnellon, FL 34432-3588

1/25/2013

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 2:27 PM
To: 'lindanly@mac.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Linda Danly
lindanly@mac.com

Dear Ms. Danly:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 2:27 PM
To: 'Lizark5@Yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Elizabeth M. Clark
Lizark5@Yahoo.com

Dear Ms. Clark:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 2:28 PM
To: 'Ljacobs1948@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Linda Jacobs
Ljacobs1948@gmail.com

Dear Ms. Jacobs:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 2:28 PM
To: 'lizlamontimages@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Alice E. Lamont
lizlamontimages@aol.com

Dear Ms. Lamont:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 2:28 PM
To: 'Ljenne73c@verizon.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. LaFayette E. Jenne
Ljenne73c@verizon.net

Dear Ms. Jenne:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 2:29 PM
To: 'loffredo1126@att.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Larry Loffredo
loffredo1126@att.net

Dear Mr. Loffredo:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 2:29 PM
To: 'loaly819@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Lori A. Reimer
loaly819@gmail.com

Dear Ms. Reimer:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 2:30 PM
To: 'lorihiggs17@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Lorraine Higgins
lorihiggs17@yahoo.com

Dear Ms. Higgins:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 2:30 PM
To: 'lou@loubellera.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Louis Bellera
lou@loubellera.com

Dear Mr. Bellera:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: lori higgs17@yahoo.com
Sent: Monday, December 10, 2012 3:21 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Lorraine Higgins
113 Mariel Ct
Davenport, FL 33896-6550

1/25/2013

Eric Fryson

From: lou@loubellera.com
Sent: Tuesday, December 11, 2012 8:47 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Louis Bellera
3600 Collonade Dr
Wellington, FL 33449-8080

1/25/2013

Eric Fryson

From: lpegnbob290@yahoo.com
Sent: Monday, December 10, 2012 4:49 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Robert Lindsey
17911 Orange Dr
Spring Hill, FL 34610-8823

1/25/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]

Sent: Friday, January 18, 2013 11:24 AM

To: Ellen Plendl

Cc: Sunburst

Attachments: Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement

<<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>>

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 2:12 PM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00404-13		
DISTRIBUTION:		

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

quiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

quiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: jwelk52@aol.com
Sent: Tuesday, December 11, 2012 11:56 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Judith Welker
10155 Grove Ln
Cooper City, FL 33328-4008

1/25/2013

Eric Fryson

From: jwlapinski@embarqmail.com
Sent: Friday, November 30, 2012 3:01 PM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

November 30, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jimmy W. Lapinski
25 Pine Radl
Ocala, FL 34472-8209

1/25/2013

Eric Fryson

From: jtf@informant.net
Sent: Tuesday, December 11, 2012 7:29 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

James Fowler
244 Lagoon Dr
Fort Myers, FL 33905-2532

1/25/2013

Eric Fryson

From: jtskipper@yahoo.com
Sent: Monday, December 10, 2012 7:17 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jeff Skipper
6714 Hayter Dr
Lakeland, FL 33813-3535

1/25/2013

Eric Fryson

From: k9malusa@yahoo.com
Sent: Wednesday, December 12, 2012 11:51 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 12, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

ashley taylor
12017 C W Harrell Rd
Clermont, FL 34711-8705

1/25/2013

Eric Fryson

From: justhizone@gmail.com
Sent: Thursday, November 29, 2012 9:57 PM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

November 29, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Suzanne Spencer
913 Debbie St
Wildwood, FL 34785-5512

1/25/2013

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 2:11 PM
To: 'kcm839@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Kenny Macri
kcm839@yahoo.com

Dear Mr. Macri:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 2:11 PM
To: 'kathymtasgt@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Katherine Loerch
kathymtasgt@yahoo.com

Dear Ms. Loerch:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 2:10 PM
To: 'Kathygagne@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Kathlee B. Gagne
Kathygagne@aol.com

Dear Ms. Gagne:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 2:10 PM
To: 'kathy.ogden@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Kathy Ogden
kathy.ogden@comcast.net

Dear Ms. Ogden:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 2:10 PM
To: 'k9malusa@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Ashley Taylor
k9malusa@yahoo.com

Dear Ms. Taylor:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 2:09 PM
To: 'jwlapinski@embarqmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Jimmy W. Lapinski
jwlapinski@embarqmail.com

Dear Mr. Lapinski:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 2:09 PM
To: 'jwelk52@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Judith Welker
jwelk52@aol.com

Dear Ms. Welker:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 2:09 PM
To: 'justhizone@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Suzanne Spencer
justhizone@gmail.com

Dear Ms. Spencer:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 2:08 PM
To: 'jtskipper@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Jeff Skipper
jtskipper@yahoo.com

Dear Mr. Skipper:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 2:08 PM
To: 'jtf@informant.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. James Fowler
jtf@informant.net

Dear Mr. Fowler:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: kathy.ogden@comcast.net
Sent: Saturday, December 01, 2012 3:50 PM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

December 1, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Kathy Ogden
271 Wilson Blvd S
Naples, FL 34117-9332

1/25/2013

Eric Fryson

From: kathymtasgt@yahoo.com
Sent: Wednesday, November 21, 2012 7:53 AM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

November 21, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Katherine Loerch
6484 E Tenison St
Inverness, FL 34452-8556

1/25/2013

Eric Fryson

From: kcm839@yahoo.com
Sent: Monday, December 10, 2012 4:31 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Kenny Macri
18328 Rock Oak Ct
Hudson, FL 34667-5759

1/25/2013

Eric Fryson

From: Kathygagne@aol.com
Sent: Tuesday, December 11, 2012 9:28 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Kathlee B Gagne
9 Jeff Rd
Largo, FL 33774-2038

1/25/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]

Sent: Friday, January 18, 2013 11:22 AM

To: Ellen Plendl

Cc: Sunburst

Attachments: Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Protect the Ratepayers, Say No to FPL's Rate Increase; Say No to FPL's Rate Increase and Settlement; Protect the Ratepayers, Say No to FPL's Rate Increase; Say No to FPL's Rate Increase and Settlement; Protect the Ratepayers, Say No to FPL's Rate Increase; Say No to FPL's Rate Increase and Settlement; Protect the Ratepayers, Say No to FPL's Rate Increase; Deny FPL's Settlement Agreement

<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>
 <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Say No to FPL's Rate Increase and Settlement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Say No to FPL's Rate Increase and Settlement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Say No to FPL's Rate Increase and Settlement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Deny FPL's Settlement Agreement>>

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:48 PM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
 DOCUMENT NO. 00404-13
 DISTRIBUTION: _____



Consumer

Poultry - Florida Poultry - Florida Poultry - Florida Poultry - Florida Poultry - Florida Poultry - Florida Poultry - Florida Po



uiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: kefrec07@yahoo.com
Sent: Monday, December 10, 2012 9:21 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Kerry
6221 W Thorpe St
Tampa, FL 33611-4938

1/25/2013

Eric Fryson

From: ken@kenandbarbie.ws
Sent: Monday, December 10, 2012 3:57 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Those of us on Fixed Incomes would be particularly harmed by the requested confiscatory rate hikes!!

Sincerely,

Kenneth E Mullenix
2190 NW 74th Ave
Sunrise, FL 33313-3854

1/25/2013

Eric Fryson

From: ken7suzy@embarqmail.com
Sent: Monday, December 10, 2012 4:40 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Ken Smithson
8137 Gull Ln
Fort Myers, FL 33967-3408

1/25/2013

Eric Fryson

From: kenny40@gmail.com
Sent: Monday, December 10, 2012 3:24 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Kenneth Tiedeman
4107 Tymberwood Ln
Orlando, FL 32839-1023

1/25/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]

Sent: Friday, January 18, 2013 11:23 AM

To: Ellen Plendl

Cc: Sunburst

Attachments: Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Protect the Ratepayers, Say No to FPL's Rate Increase; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement

<<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>

Eric Fryson

From: kiwigran7@gmail.com
Sent: Wednesday, December 12, 2012 10:28 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 12, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Shona Darress
3454 SE Narragansett Ter
Stuart, FL 34997-5414

1/25/2013

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:47 PM
To: 'kurtz967@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. William W. Kurtz
kurtz967@hotmail.com

Dear Mr. Kurtz:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:46 PM
To: 'kthy_bryan@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Kathy Bryan
kthy_bryan@yahoo.com

Dear Ms. Bryan:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:46 PM
To: 'kristallaw06@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Kristal Law
kristallaw06@gmail.com

Dear Ms. Law:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:46 PM
To: 'klavierdoc@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Heide Rice
klavierdoc@yahoo.com

Dear Ms. Rice:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:46 PM
To: 'kiwigran7@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Shona Darress
kiwigran7@gmail.com

Dear Ms. Darress:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:45 PM
To: 'kennyt40@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Kenneth Tiedeman
kennyt40@gmail.com

Dear Mr. Tiedeman:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:45 PM
To: 'ken7suzy@embarqmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Ken Smithson
ken7suzy@embarqmail.com

Dear Mr. Smithson:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:44 PM
To: 'ken@kenandbarbie.ws'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Kenneth E. Mullenix
ken@kenandbarbie.ws

Dear Mr. Mullenix:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:44 PM
To: 'kefrec07@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Kerry
kefrec07@yahoo.com

Dear Kerry:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:44 PM
To: 'kdrabs@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Ken Rabideau
kdrabs@gmail.com

Dear Mr. Rabideau:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: kthy_bryan@yahoo.com
Sent: Monday, December 10, 2012 3:48 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Kathy Bryan
234 NE 2nd St
Williston, FL 32696-2118

1/25/2013

Eric Fryson

From: klavierdoc@yahoo.com
Sent: Monday, December 10, 2012 7:11 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Heide Rice
10118 SW 125th St
Miami, FL 33176-4864

1/25/2013

Eric Fryson

From: kurtz967@hotmail.com
Sent: Tuesday, December 11, 2012 3:51 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

William W. Kurtz
1022 Grove St
Maitland, FL 32751-6316

1/25/2013

Eric Fryson

From: kristallaw06@gmail.com
Sent: Wednesday, December 05, 2012 12:46 PM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

December 5, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Kristal Law
4043 County Road 795
Live Oak, FL 32060-8356

1/25/2013

Eric Fryson

From: kdrabs@gmail.com
Sent: Tuesday, December 11, 2012 7:29 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Ken Rabideau
2420 Anita Way
The Villages, FL 32162-2481

1/25/2013

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:33 PM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
 DOCUMENT NO. 2004-13
 DISTRIBUTION: _____



Consumer

uiry - Florida Pouiry - Florida Po

1

Eric Fryson

From: ladell@me.com
Sent: Monday, December 03, 2012 9:19 AM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

December 3, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

LaDell Crookston
5 Greenvale Dr
Ormond Beach, FL 32174-8781

1/25/2013

Eric Fryson

From: lalinamen@earthlink.net
Sent: Tuesday, December 11, 2012 9:17 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Lois Linamen
1562 Auburn Oaks Ct
Auburndale, FL 33823-2073

1/25/2013

Eric Fryson

From: kuyk4@bellsouth.net
Sent: Monday, December 10, 2012 10:22 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

C Kuykendall
2415 Inlet Dr
Fort Lauderdale, FL 33316-3621

1/25/2013

Eric Fryson

From: ladyredfl@comcast.net
Sent: Tuesday, December 11, 2012 7:25 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Vera Ellen Rich
1857 Creekview Dr
Green Cove Springs, FL 32043-6206

1/25/2013

Eric Fryson

From: lane.wayne@gmail.com
Sent: Monday, December 10, 2012 4:47 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Wayne K. Lane
4258 Shadow Wood Ln
Winter Haven, FL 33880-1522

1/25/2013

Eric Fryson

From: lanklam@aol.com
Sent: Monday, December 10, 2012 6:34 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Lynn Anklam
17500 Boat Club Dr
Fort Myers, FL 33908-4464

1/25/2013

Eric Fryson

From: Landman2759@aol.com
Sent: Monday, December 10, 2012 3:57 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

steve Truluck
PO Box 548
Sumterville, FL 33585-0548

1/25/2013

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:33 PM
To: 'Lbtstoni@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Antoinette Golfo
Lbtstoni@yahoo.com

Dear Ms. Golfo:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:33 PM
To: 'lastbaldeagle@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Jack F. Samuelson
lastbaldeagle@comcast.net

Dear Mr. Samuelson:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:32 PM
To: 'larrycastle@globaldrplanner.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Larry Castle
larrycastle@globaldrplanner.com

Dear Mr. Castle:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:32 PM
To: 'lanklam@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Lynn Anklam
lanklam@aol.com

Dear Ms. Anklam:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:32 PM
To: 'lane.wayne@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Wayne K. Lane
lane.wayne@gmail.com

Dear Mr. Lane:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:31 PM
To: 'Landman2759@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Steve Truluck
Landman2759@aol.com

Dear Mr. Truluck:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:31 PM
To: 'lalinamen@earthlink.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Lois Linamen
lalinamen@earthlink.net

Dear Ms. Linamen:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:31 PM
To: 'ladyredfl@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Vera Ellen Rich
ladyredfl@comcast.net

Dear Ms. Rich:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:30 PM
To: 'ladell@me.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. LaDell Crookston
ladell@me.com

Dear Ms. Crookston:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:30 PM
To: 'kuyk4@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. C. Kykendall
kuyk4@bellsouth.net

Dear Mr. Kuykendall:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: lastbaldeagle@comcast.net
Sent: Monday, December 10, 2012 4:26 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jack F. Samuelson
17463 SE 74th Raes Hall Ave
The Villages, FL 32162-5352

1/25/2013

Eric Fryson

From: Lbtstoni@yahoo.com
Sent: Monday, December 10, 2012 5:38 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Antoinette Golfo
4300 Sea Grape Dr Apt 8
Lauderdale By the Sea, FL 33308-5060

1/25/2013

Eric Fryson

From: larrycastle@globaldrplanner.com
Sent: Monday, December 10, 2012 3:30 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Larry Castle
5235 Bent Tree Rd
Milton, FL 32583-2786

1/25/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:23 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Deny FPL's Settlement Agreement; Protect the Ratepayers, Say No to FPL's Rate Increase; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement

<<Deny FPL's Settlement Agreement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>>
 <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No
 to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No
 to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's
 Settlement Agreement>> <<Deny FPL's Settlement Agreement>>

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:15 PM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK	CORRESPONDENCE
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00404-13	
DISTRIBUTION:	

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Consumer



Consumer

Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]

Sent: Friday, January 18, 2013 11:22 AM

To: Ellen Plendl

Cc: Sunburst

Attachments: Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement

<<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>>

Eric Fryson

From: johnhd500@gmail.com
Sent: Tuesday, December 11, 2012 8:54 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

John S. Wentworth
15701 Willo Pines Ln
Montverde, FL 34756-3500

1/25/2013

Eric Fryson

From: johnson099@bellsouth.net
Sent: Monday, December 10, 2012 4:27 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jerry & Linda Johnson
4153 Mustang Rd
Middleburg, FL 32068-3764

1/25/2013

Eric Fryson

From: jonpin78@hotmail.com
Sent: Monday, December 10, 2012 8:03 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

jona
2207 Bignonia St
Melbourne, FL 32901-5903

1/25/2013

Eric Fryson

From: Jomansour@yahoo.com
Sent: Monday, December 10, 2012 4:07 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

John Mansour
14223 Waterville Cir
Tampa, FL 33626-1623

1/25/2013

Eric Fryson

From: jomaxinc@yahoo.com
Sent: Thursday, December 13, 2012 7:27 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 13, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Joe M. Blevins
310 Sheffield Cir W
Palm Harbor, FL 34683-5746

1/25/2013

Eric Fryson

From: jrlysr@att.net
Sent: Wednesday, December 12, 2012 9:28 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 12, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

John A Riley
1209 Winding Meadows Rd
Rockledge, FL 32955-8404

1/25/2013

Eric Fryson

From: jorgem51@bellsouth.net
Sent: Monday, December 10, 2012 3:59 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jorge R. Munoz
19138 NW 23rd Ct
Pembroke Pines, FL 33029-5335

1/25/2013

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:14 PM
To: 'jsnellenberg5005@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. John Snellenberger
jsnellenberg5005@comcast.net

Dear Mr. Snellenberger:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: joseph.kaplan38@yahoo.com
Sent: Monday, December 10, 2012 3:50 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Joseph Kaplan
206 SE 10th St
Apt 201
Dania, FL 33004-4466

1/25/2013

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:14 PM
To: 'jrlysr@att.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. John A. Riley
jrlysr@att.net

Dear Mr. Riley:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:14 PM
To: 'joseph.kaplan38@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Joseph Kaplan
joseph.kaplan38@yahoo.com

Dear Mr. Kaplan:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:13 PM
To: 'jorgem51@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Jorge R. Munoz
jorgem51@bellsouth.net

Dear Mr. Munoz:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:13 PM
To: 'jonpin78@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Jona
jonpin78@hotmail.com

Dear Jona:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:12 PM
To: 'jomaxinc@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Joe M. Blevins
jomaxinc@yahoo.com

Dear Mr. Blevins:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:12 PM
To: 'Jomansour@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. John Mansour
Jomansour@yahoo.com

Dear Mr. Mansour:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:12 PM
To: 'johnson099@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Jerry Johnson
johnson099@bellsouth.net

Dear Mr. & Mrs. Johnson:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:11 PM
To: 'johnhd500@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. John S. Wentworth
johnhd500@gmail.com

Dear Mr. Wentworth:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 1:11 PM
To: 'john11882@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. John Schmidt
john11882@hotmail.com

Dear Mr. Schmidt:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: jsnellenberg5005@comcast.net
Sent: Monday, December 10, 2012 4:27 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

John Snellenberger
250 W Lake Trout Dr
Avon Park, FL 33825-9258

1/25/2013

Eric Fryson

From: john11882@hotmail.com
Sent: Monday, December 10, 2012 3:36 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

John Schmidt
134 Lakes End Dr
A2
Fort Pierce, FL 34982-6717

1/25/2013

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 11:16 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK	CORRESPONDENCE
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00104-13	
DISTRIBUTION:	

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer
Inquiry - Florida Power & Light Company



Consumer



Consumer

Inquiry - Florida Power & Light Company

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: jknapp101@yahoo.com
Sent: Monday, December 10, 2012 3:07 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Joseph Knapp
2256 Lacrosse Ln
The Villages, FL 32162-5089

1/25/2013

Eric Fryson

From: jmups01@aol.com
Sent: Tuesday, December 11, 2012 8:26 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

James N. & Maria B. Merrill
83 White Hall Dr
Palm Coast, FL 32164-3922

1/25/2013

Eric Fryson

From: jlrenick@comcast.net
Sent: Monday, December 10, 2012 9:55 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

John and Linda Renick
12424 Draw Dr
Grand Island, FL 32735-8432

1/25/2013

Eric Fryson

From: jldsiaca@yahoo.com
Sent: Monday, December 10, 2012 6:27 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jose Luis Davila
1217 Garden Isle Ct
Orlando, FL 32824-6218

1/25/2013

Eric Fryson

From: joeblum53@gmail.com
Sent: Monday, December 10, 2012 5:19 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely, Joseph Blum

Joseph Blum
9503 Queensbury Ct
Windermere, FL 34786-8212

1/25/2013

Eric Fryson

From: jmaddocks@electricalresources.com
Sent: Monday, December 10, 2012 3:33 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jon A Maddocks
3062 Sir Hamilton Cir
Titusville, FL 32780-4956

1/25/2013

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 11:16 AM
To: 'john@rvpe.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. John Coons
john@rvpe.com

Dear Mr. Coons:

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: jmeehan7@tampabay.rr.com
Sent: Tuesday, December 11, 2012 7:09 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

jmeehan7@tampabay.rr.com
3242 Lifeboat Ln
Spring Hill, FL 34607-2662

1/25/2013

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 11:16 AM
To: 'john.ferich@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. John Ferich
john.ferich@gmail.com

Dear Mr. Ferich:

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 11:15 AM
To: 'joefasthorse@verizon.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Joe Harill
joefasthorse@verizon.net

Dear Mr. Harill:

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 11:15 AM
To: 'joebloom53@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Joseph Blum
joebloom53@gmail.com

Dear Mr. Blum:

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 11:15 AM
To: 'jmups01@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. James N. Merrill
jmups01@aol.com

Dear Mr. & Mrs. Merrill:

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 11:14 AM
To: 'jmeehan7@tampabay.rr.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. J. Meehan
jmeehan7@tampabay.rr.com

Dear Mr. Meehan:

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 11:14 AM
To: 'jmaddocks@electricalresources.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Jon A. Maddocks
jmaddocks@electricalresources.com

Dear Mr. Maddocks:

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 11:14 AM
To: 'jlrenick@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. John Renick
jlrenick@comcast.net

Dear Mr. & Mrs. Renick:

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 11:13 AM
To: 'jldsiaca@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Jose Luis Davila
jldsiaca@yahoo.com

Dear Mr. Davila:

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 11:13 AM
To: 'jknapp101@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Joseph Knapp
jknapp101@yahoo.com

Dear Mr. Knapp:

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: john@rvpe.com
Sent: Monday, December 10, 2012 9:46 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

John Coons
13801 US Highway 441 SE # 229
Okeechobee, FL 34974-2030

1/25/2013

Eric Fryson

From: joefasthorse@verizon.net
Sent: Thursday, November 29, 2012 1:03 PM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

November 29, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

joe harrill
1449 Quail Lake Dr
Venice, FL 34293-1458

1/25/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:21 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Protect the Ratepayers, Say No to FPL's Rate Increase; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement

<<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>>

Eric Fryson

From: john.ferich@gmail.com
Sent: Wednesday, December 12, 2012 8:03 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 12, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

John Ferich
8549 Via Garibaldi Cir Unit 203
Estero, FL 33928-8332

1/25/2013

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 10:44 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK	CORRESPONDENCE
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>00404-13</u>	
DISTRIBUTION: _____	

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

quiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

quiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: jha6760@bellsouth.net
Sent: Tuesday, December 11, 2012 2:45 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

June H. Arias
8826 NW 151st Ter
Miami Lakes, FL 33018-1339

1/25/2013

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 10:44 AM
To: 'jha6760@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. June Arias
jha6760@bellsouth.net

Dear Ms. Arias:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: jgreen375@tampabay.rr.com
Sent: Monday, December 10, 2012 9:50 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jeannette Green
702 Dorado Ct
Brandon, FL 33511-5860

1/25/2013

Eric Fryson

From: jgvillages48@comcast.net
Sent: Monday, December 10, 2012 4:03 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

James Gibson
7771 SE 166th Smallwood Pl
The Villages, FL 32162-8368

1/25/2013

Eric Fryson

From: jhedger@cornerstonefabrication.com
Sent: Monday, December 10, 2012 4:05 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jim Hedger
1451 Travertine Ter
Sanford, FL 32771-7730

1/25/2013

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 10:43 AM
To: 'jjcarter645@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Jocelyn Sturgeon
jjcarter645@gmail.com

Dear Ms. Sturgeon:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 10:42 AM
To: 'jimwhiteside45@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. James Whiteside
jimwhiteside45@gmail.com

Dear Mr. Whiteside:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 10:41 AM
To: 'jimm@m912tc.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Jim McGovern
jimm@m912tc.com

Dear Mr. McGovern:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 10:41 AM
To: 'jimgiancola@ymail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Jim Giancola
jimgiancola@ymail.com

Dear Mr. Giancola:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 10:41 AM
To: 'jhockenberry@cfl.rr.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. James Hockenberry
jhockenberry@cfl.rr.com

Dear Mr. Hockenberry:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 10:40 AM
To: 'jheinrich@cfl.rr.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. L.M. Heinrich
jheinrich@cfl.rr.com

Dear Mr. Heinrich:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 10:40 AM
To: 'jhedger@cornerstonefabrication.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Jim Hedger
jhedger@cornerstonefabrication.com

Dear Mr. Hedger:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 10:39 AM
To: 'jgvillages48@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. James Gibson
jgvillages48@comcast.net

Dear Mr. Gibson:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 10:39 AM
To: 'jgreen375@tampabay.rr.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Jeanette Green
jgreen375@tampabay.rr.com

Dear Ms. Green:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: jimwhiteside45@gmail.com
Sent: Monday, December 10, 2012 10:31 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

JAMES WHITESIDE
4 Oceans West Blvd
Unit 305C
Daytona Beach Shores, FL 32118-5948

1/25/2013

Eric Fryson

From: jimm@m912tc.com
Sent: Monday, December 10, 2012 9:15 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jim McGovern
6058 SE Grand Cay Ct
Stuart, FL 34997-8282

1/25/2013

Eric Fryson

From: jjcarter645@gmail.com
Sent: Tuesday, December 11, 2012 5:57 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely, Joycelyn Sturgeon

jjcarter645@gmail.com
31440 Prestwick Ave
Sorrento, FL 32776-9693

1/25/2013

Eric Fryson

From: jheinrich@cfl.rr.com
Sent: Monday, December 10, 2012 9:06 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

LM Heinrich
208 Slade Dr
Longwood, FL 32750-3936

1/25/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]

Sent: Friday, January 18, 2013 11:20 AM

To: Ellen Plendl

Cc: Sunburst

Attachments: Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement

<<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>>

Eric Fryson

From: jimgiancola@ymail.com
Sent: Monday, December 10, 2012 5:52 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jim Giancola
1279 Sugar Plum Dr
Boca Raton, FL 33486-5640

1/25/2013

Eric Fryson

From: jhockenberry@cfl.rr.com
Sent: Wednesday, December 12, 2012 8:37 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 12, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

James Hockenberry
256 Autumn Trl
Port Orange, FL 32129-7801

1/25/2013

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 10:17 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

Attachments: Consumer Inquiry - Florida Power & Light Company

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00404-13		
DISTRIBUTION:		



Consumer
Inquiry - Florida Power & Light Company

See attached PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 10:16 AM
To: 'jfmathis@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. John Mathis
jfmathis@gmail.com

Dear Mr. Mathis:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 10:09 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00404-13		
DISTRIBUTION:		

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer
Inquiry - Florida Power & Light Company



Consumer
Inquiry - Florida Power & Light Company

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]

Sent: Friday, January 18, 2013 11:20 AM

To: Ellen Plendl

Cc: Sunburst

Attachments: Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Protect the Ratepayers, Say No to FPL's Rate Increase; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement

<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>
<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>
<<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>

Eric Fryson

From: jdekam@live.com
Sent: Tuesday, December 11, 2012 11:16 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

john dekam
63 Midwood Ln
6
Boynton Beach, FL 33436-9004

1/25/2013

Eric Fryson

From: je.molloy@verizon.net
Sent: Monday, December 10, 2012 4:30 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

John Molloy
6410 Golden Leaf Ct
Lakewood Ranch, FL 34202-1806

1/25/2013

Eric Fryson

From: jebrennan@comcast.net
Sent: Monday, December 10, 2012 4:57 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Joan Brennan
1499 Gumwood Dr
The Villages, FL 32162-2120

1/25/2013

Eric Fryson

From: jeffpickens@embarqmail.com
Sent: Tuesday, December 11, 2012 9:10 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jeff Pickens
2203 Seashore Circle
Unit #2
Estero, FL 33928 -

1/25/2013

Eric Fryson

From: jeherra@gmail.com
Sent: Monday, December 10, 2012 3:55 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jorge E Herrera M
450 SW 182nd Way
Pembroke Pines, FL 33029-4317

1/25/2013

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 10:08 AM
To: 'jennb984@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Jennifer D. Brock
jennb984@gmail.com

Dear Ms. Brock:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: jelliott2@nyc.rr.com
Sent: Monday, December 10, 2012 3:17 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

JAMES G ELLIOTT
7715 Majestic Palm Dr
7715 Majestic Palm Drive
Boynton Beach, FL 33437-5411

1/25/2013

Eric Fryson

From: jemurdock@comcast.net
Sent: Tuesday, November 20, 2012 6:50 PM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

November 20, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

John Murdock
12066 Terraverde Ct
Unit 6
Fort Myers, FL 33908-4488

1/25/2013

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 10:08 AM
To: 'jemurdock@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. John Murdock
jemurdock@comcast.net

Dear Mr. Murdock:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 10:07 AM
To: 'jelliott2@nyc.rr.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. James G. Elliott
jelliott2@nyc.rr.com

Dear Mr. Elliott:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 10:07 AM
To: 'jeherra@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Jorge E. Herrera
jeherra@gmail.com

Dear Mr. Herrera:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 10:06 AM
To: 'jeffpickens@embarrqmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Jeff Pickens
jeffpickens@embarrqmail.com

Dear Mr. Pickens:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 10:06 AM
To: 'jebrennan@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Joan Brennan
jebrennan@comcast.net

Dear Ms. Brennan:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 10:06 AM
To: 'je.molloy@verizon.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. John Molloy
je.molloy@verizon.net

Dear Mr. Molloy:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 10:05 AM
To: 'jdekam@live.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. John Dekam
jdekam@live.com

Dear Mr. Dekam:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Friday, January 25, 2013 10:05 AM
To: 'jcovone@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Joseph Covone
jcovone@gmail.com

Dear Mr. Covone:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: jcovone@gmail.com
Sent: Monday, December 10, 2012 3:42 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Joseph Covone
518 41st Ave NE
Saint Petersburg, FL 33703-5006

1/25/2013

Eric Fryson

From: jennb984@gmail.com
Sent: Monday, December 10, 2012 4:42 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jennifer D. Brock
100 Treasure Cay Dr Apt 305
Apt 307
Fort Pierce, FL 34947-5206

1/25/2013

Eric Fryson

From: jfmathis@gmail.com
Sent: Monday, December 10, 2012 9:08 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

John P. MaTHIS
1400 County Road 17a N
Lot 67
Avon Park, FL 33825-7739

1/25/2013

Catherine Potts

From: Office of Commissioner Balbis
Sent: Thursday, January 24, 2013 4:29 PM
To: Commissioner Correspondence
Subject: FW: Say No to FPL's Rate Increase and Settlement

Cathi,

Please place the email below in Docket Correspondence in Consumers and their representatives for docket no. 120015-EI.

Thanks,

Cristina

From: tranzed@hotmail.com [<mailto:tranzed@hotmail.com>]
Sent: Thursday, January 24, 2013 12:15 PM
To: Office of Commissioner Balbis
Subject: Say No to FPL's Rate Increase and Settlement

January 24, 2013
Commissioner Eduardo Balbis

Dear Eduardo Balbis,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Linda & John Wentworth

15701 Willo Pines Ln
Montverde, FL 34756-3500

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 3:07 PM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK	CORRESPONDENCE
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00404-13	
DISTRIBUTION:	

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

quiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

quiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: janisun@comcast.net
Sent: Monday, December 10, 2012 5:32 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jane Wever
7250 Hendry Creek Dr
Fort Myers, FL 33908-4212

1/24/2013

Eric Fryson

From: janjillpr@msn.com
Sent: Monday, December 10, 2012 9:21 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Interview a few of the retired engineers or sit in a bar in Crystal River and talk to a few employees and you will find out how they are creating busy work and re doing reports that have already been done and are on file instead of getting rid of employees for a closed power plant. The plant does not function! Why are there people working in it and what are they doing?

Sincerely,

Jill Jacoby
1005 NE 4th Ave
Crystal River, FL 34428-3606

1/24/2013

Eric Fryson

From: japanesechinlv@embarqmail.com
Sent: Monday, December 10, 2012 5:33 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Kent W Williams
4218 SW 7th Ave
Cape Coral, FL 33914-5888

1/24/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:20 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Protect the Ratepayers, Say No to FPL's Rate Increase; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement

<<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>>

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 3:07 PM
To: 'jcosta539@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. John Costa
jcosta539@gmail.com

Dear Mr. Costa:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 3:07 PM
To: 'jcmotr@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Joanne Mahoney
jcmotr@comcast.net

Dear Ms. Mahoney:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 3:06 PM
To: 'jcdamato@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. John D'Amato
jcdamato@comcast.net

Dear Mr. D'Amato:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 3:06 PM
To: 'Jb0614@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. J. Beasley
Jb0614@gmail.com

Dear Mr. Beasley:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 3:05 PM
To: 'jazzyanne@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Anne Shirley
jazzyanne@comcast.net

Dear Ms. Shirley:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 3:05 PM
To: 'jashus@cox.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. James Husser
jashus@cox.net

Dear Mr. Husser:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 3:05 PM
To: 'japanesechinlvr@embarqmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Kent Williams
japanesechinlvr@embarqmail.com

Dear Mr. Williams:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 3:04 PM
To: 'janjillpr@msn.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Jill Jacoby
janjillpr@msn.com

Dear Ms. Jacoby:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 3:04 PM
To: 'janisun@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Jane Wever
janisun@comcast.net

Dear Ms. Wever:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 3:03 PM
To: 'janiced22@cox.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. James DuBois
janiced22@cox.net

Dear Mr. DuBois:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: jcmotr@comcast.net
Sent: Monday, December 10, 2012 3:30 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Joanne Mahoney
6628 Merryport Ln
6628 Merryport Lane
Naples, FL 34104-7862

1/24/2013

Eric Fryson

From: jashus@cox.net
Sent: Monday, December 10, 2012 4:07 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

James F. Husser
8188 Tippin Ave
Pensacola, FL 32514-4747

1/24/2013

Eric Fryson

From: janiced22@cox.net
Sent: Monday, December 03, 2012 1:01 PM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

December 3, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

James DuBois
1100 Chip Ln
Niceville, FL 32578-3253

1/24/2013

Eric Fryson

From: Jb0614@gmail.com
Sent: Monday, December 10, 2012 10:54 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

J Beasley
1025 W Indiantown Rd
Suite 102
Jupiter, FL 33458-6852

1/24/2013

Eric Fryson

From: jazzyanne@comcast.net
Sent: Monday, December 10, 2012 10:13 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Anne Shirley
608 SW Natura Blvd
#105
Deerfield Beach, FL 33441-3270

1/24/2013

Eric Fryson

From: jcdamato@comcast.net
Sent: Monday, December 10, 2012 5:22 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

John D'Amato
5965 Colony Ct
Boca Raton, FL 33433-5203

1/24/2013

Eric Fryson

From: jcosta539@gmail.com
Sent: Monday, December 10, 2012 3:10 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

John Costa
539 Meadow Sweet Cir
Osprey, FL 34229-8879

1/24/2013

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 2:48 PM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK	CORRESPONDENCE
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00404-13	
DISTRIBUTION:	

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

quiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

quiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: iguana874@gmail.com
Sent: Monday, December 17, 2012 12:02 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 16, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

michael coffey
3737 E Beck St
Inverness, FL 34453-9107

1/24/2013

Eric Fryson

From: irajpaul@att.net
Sent: Monday, December 10, 2012 8:40 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Ira J. Paul
18495 NW 78th Ave
Hialeah, FL 33015-2704

1/24/2013

Eric Fryson

From: ihate2kuk@yahoo.com
Sent: Thursday, December 13, 2012 8:06 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 13, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

patricia sutton
9233 Thunderbolt Dr
Jacksonville, FL 32221-8053

1/24/2013

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 2:47 PM
To: 'ivangiraldez@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Ivan Giraldez
ivangiraldez@bellsouth.net

Dear Mr. Giraldez:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: ionxalpha@gmail.com
Sent: Monday, December 10, 2012 3:48 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Erik Stanger
2861 SE 18th Ave
Gainesville, FL 32641-1016

1/24/2013

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 2:47 PM
To: 'itscurtins4u@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Bob Curtin
itscurtins4u@bellsouth.net

Dear Mr. Curtin:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 2:46 PM
To: 'islamoradamoon@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Patrick Fox
islamoradamoon@gmail.com

Dear Mr. Fox:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 2:46 PM
To: 'irisrojas818@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

irisrojas818@gmail.com

Iris Rojas
9172 SW 166th Ct
Miami, FL 33196-4844

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 2:44 PM
To: 'irene.wishart@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Irene Wishart
irene.wishart@yahoo.com

Dear Ms. Wishart:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 2:43 PM
To: 'irajpaul@att.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Ira J. Paul
irajpaul@att.net

Dear Mr. Paul:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 2:43 PM
To: 'ionxalpha@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Erik Stanger
ionxalpha@gmail.com

Dear Mr. Stanger:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 2:43 PM
To: 'ihate2kuk@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Patricia Sutton
ihate2kuk@yahoo.com

Dear Ms. Sutton:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 2:43 PM
To: 'iguana874@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Michael Coffey
iguana874@gmail.com

Dear Mr. Coffey:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 2:38 PM
To: 'iwrbc@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Elaine Ekhart
iwrbc@yahoo.com

Dear Ms. Ekhart:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: islamoradamoon@gmail.com
Sent: Tuesday, December 11, 2012 9:03 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Patrick M. Fox
295 Yumas Dr
Titusville, FL 32796-2946

1/24/2013

Eric Fryson

From: ivangiraldez@bellsouth.net
Sent: Tuesday, December 11, 2012 12:29 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Ivan A Giraldez
6260 SW 144th St
Coral Gables, FL 33158-1827

1/24/2013

Eric Fryson

From: irene.wishart@yahoo.com
Sent: Sunday, December 02, 2012 9:05 PM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

December 2, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Irene Wishart
75 Mound Ave
Ormond Beach, FL 32174-6432

1/24/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:19 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Protect the Ratepayers, Say No to FPL's Rate Increase; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement

<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>

<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>

<<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Deny FPL's Settlement Agreement>>

<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>

<<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>>

Eric Fryson

From: irisrojas818@gmail.com
Sent: Monday, December 10, 2012 10:21 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Iris Rojas
9172 SW 166th Ct
Miami, FL 33196-4844

1/24/2013

Eric Fryson

From: itscurtins4u@bellsouth.net
Sent: Monday, December 10, 2012 4:33 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

bob curtin
1970 SE Madison St
Stuart, FL 34997-5640

1/24/2013

Eric Fryson

From: iwrbc@yahoo.com
Sent: Tuesday, December 11, 2012 1:27 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely, ELAINE B ECKART

34205
3715 14th St W Lot 305
Lot 305
Bradenton, FL 34205-6151

1/24/2013

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 2:15 PM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00404-13		
DISTRIBUTION:		

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

quiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

quiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: holsomlisa@aol.com
Sent: Tuesday, December 11, 2012 1:52 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Mrs. Lisa Holsomback
552 W Hillsborough Ave
Florahome, FL 32140-1522

1/24/2013

Eric Fryson

From: hrly94@yahoo.com
Sent: Monday, December 10, 2012 4:05 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jim Reif
89 Bridgewater Ln
Ormond Beach, FL 32174-9266

1/24/2013

Eric Fryson

From: hgardner@watsonrealtycorp.com
Sent: Monday, December 10, 2012 5:50 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Howard L. Gardner III
532 Turnberry Ln
Saint Augustine, FL 32080-5818



1/24/2013

Eric Fryson

From: hitnmiss@embarqmail.com
Sent: Tuesday, December 11, 2012 6:07 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Forrest Wyatt
7282 NW 87th Ct
Okeechobee, FL 34972-7355

1/24/2013

Eric Fryson

From: hgrossman1@comcast.net
Sent: Monday, December 10, 2012 3:04 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Harry Grossman
3181 Orangetree Bnd
Fort Myers, FL 33905-5833

1/24/2013

Eric Fryson

From: hkranch2@cfl.rr.com
Sent: Tuesday, December 11, 2012 1:10 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are having furlough days from work with no pay, the people do not need a higher FPL bill. People do not have the money.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

What kind of dream world is FPL living in? People are trying to live on Social Security and pay for medicine. I cannot afford to have my FPL bill jump up. Please protect all customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL does not need a Return on Equity to be able to provide reliable service and attract investors. Since their investors have little risk and received 22% return on investment in 2011, they can afford to tighten their belts for a change.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase. My family has been tightening our belt for a lot longer than 2011.

Sincerely,

Diane
PO Box 393
Mims, FL 32754-0393

1/24/2013

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 2:15 PM
To: 'ichele12@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Michelle Cuevas
ichele12@gmail.com

Dear Ms. Cuevas:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 2:14 PM
To: 'IBUYRMP@YAHOO.COM'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Reynold Palmer
IBUYRMP@YAHOO.COM

Dear Mr. Palmer:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 2:14 PM
To: 'I_T_Gamer@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Jason Williams
I_T_Gamer@yahoo.com

Dear Mr. Williams:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 2:13 PM
To: 'hvpquest@msn.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Darius Mizera
hvpquest@msn.com

Dear Mr. Mizera:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 2:13 PM
To: 'hrly94@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Dear Mr. Reif
hrly94@yahoo.com

Dear Mr. Reif:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 2:12 PM
To: 'holsomlisa@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Dear Mrs. Holsomback
holsomlisa@aol.com

Dear Mrs. Holsomback:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 2:12 PM
To: 'hkranch2@cfl.rr.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Diane
hkranch2@cfl.rr.com

Dear Diane:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 2:12 PM
To: 'hitnmiss@embarqmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Forrest Wyatt
hitnmiss@embarqmail.com

Dear Mr. Wyatt:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 2:11 PM
To: 'hgrossman1@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Harry Grossman
hgrossman1@comcast.net

Dear Mr. Grossman:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 2:11 PM
To: 'hgardner@watsonrealtycorp.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Howard Gardner
hgardner@watsonrealtycorp.com

Dear Mr. Gardner:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: hvpquest@msn.com
Sent: Monday, December 10, 2012 5:30 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Darius Mizera
5715 17th St E
Bradenton, FL 34203-5086

1/24/2013

Eric Fryson

From: ichele12@gmail.com
Sent: Tuesday, December 11, 2012 8:15 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Michelle Cuevas
763 SE 1st Way
Deerfield Beach, FL 33441-5312

1/24/2013

Eric Fryson

From: IBUYRMP@YAHOO.COM
Sent: Monday, December 10, 2012 11:53 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Reynold Palmer
1644 Cove Pl
Merritt Island, FL 32952-5966

1/24/2013

Eric Fryson

From: I_T_Gamer@yahoo.com
Sent: Tuesday, December 11, 2012 11:54 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement
December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

I felt the need to insert my own ideas on top of this pre-generated email. It is absurd in this economy to push this increase on my family and so many others like it. We are a one income family that pays our bills, but I'm still paying for my own education, and in 9 short years I'll begin paying for my children's. How am I supposed to elevate my children to their potential with rate increases on an item I have no choice to use. Yes I can go completely green and generate all of my own power. My children are just like so many others they enjoy watching TV which I have to dance from vendor to vendor so that I can afford to have it on. They enjoy playing outside and coming into our reasonably cool home which I cannot cool to my own comfort level because of an already inflated power bill. Please consider the more than 8 million people you'll be affecting. I already pay 3 times what I paid for gasoline when my son was born a short 7 years ago.

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jason Williams
521 Antelope Dr
Deltona, FL 32725-3135

1/24/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:18 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement

<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>
 <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>>

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 11:26 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

PSC, CLK CORRESPONDENCE	
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00404-13	
DISTANCE	

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Consumer



Consumer

Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: jackflinn@comcast.net
Sent: Monday, December 10, 2012 5:42 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jack Flinn
12135 55th Rd N
West Palm Beach, FL 33411-8525

1/24/2013

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 11:26 AM
To: 'janette_sheely@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Janette Sheely
janette_sheely@hotmail.com

Dear Ms. Sheely:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: jadrfd@gmail.com
Sent: Monday, December 10, 2012 3:34 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

Dear Gov. Scott:

Adequate and secure electric power is essential to us today. We have to look further than the AFP argument, and determine what is right for the state in the long run. The utilities must have adequate capital to protect us all.

Robert F. Denny. Marco Island

Robert Denny
679 Cameo Ct
Marco Island, FL 34145-1904

1/24/2013

Eric Fryson

From: jaindlfamily@gmail.com
Sent: Monday, December 10, 2012 9:27 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Joan Jaindl
3660 7th Ave NW
Naples, FL 34120-1610

1/24/2013

Eric Fryson

From: jak3040@aol.com
Sent: Monday, December 10, 2012 6:20 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Judy Kenney
7436 Wexford Ct
Lakewood Ranch, FL 34202-7919

1/24/2013

Eric Fryson

From: jaltamblack@hotmail.com
Sent: Tuesday, November 20, 2012 8:52 PM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

November 20, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jalta Pace
1628 Wild Fox Dr
Casselberry, FL 32707-5218

1/24/2013

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 11:26 AM
To: 'jane.martin001@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Jane Martin
jane.martin001@gmail.com

Dear Ms. Martin:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 11:25 AM
To: 'jan@professionaltitlefl.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Janice Sapp
jan@professionaltitlefl.com

Dear Ms. Sapp:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 11:25 AM
To: 'jameswm07@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. James W. Mauer
jameswm07@gmail.com

Dear Mr. Mauer:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 11:24 AM
To: 'jamesganguf@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. William James
jamesganguf@aol.com

Dear Mr. James:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 11:24 AM
To: 'jaltamblack@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Jalta Pace
jaltamblack@hotmail.com

Dear Ms. Pace:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 11:24 AM
To: 'jak3040@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Judy Kennedy
jak3040@aol.com

Dear Ms. Kennedy:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 11:24 AM
To: 'jaindlfamily@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Joan Jaendl
jaindlfamily@gmail.com

Dear Ms. Jaendl:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 11:23 AM
To: 'jadrfd@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Robert Denny
jadrfd@gmail.com

Dear Mr. Denny:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 11:23 AM
To: 'jackflinn@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Jack Finn
jackflinn@comcast.net

Dear Mr. Finn:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: jan@professionaltitlefl.com
Sent: Tuesday, December 11, 2012 9:00 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Janice Sapp
2579 Highway 173
Bonifay, FL 32425-3305

1/24/2013

Eric Fryson

From: jane.martin001@gmail.com
Sent: Sunday, December 02, 2012 8:24 PM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

December 2, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jane Martin
3417 Oakwood Blvd N
3417 Oakwood Blvd N
Sarasota, FL 34237-7412

1/24/2013

Eric Fryson

From: janette_sheely@hotmail.com
Sent: Tuesday, December 11, 2012 2:46 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and me to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Janette Sheely
5399 NE 58th Ter
High Springs, FL 32643-6141

1/24/2013

Eric Fryson

From: jamesganguf@aol.com
Sent: Tuesday, December 11, 2012 1:59 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

William R. James
1929 Viewpoint Landings Rd
Lakeland, FL 33810-3297

1/24/2013

Eric Fryson

From: jameswm07@gmail.com
Sent: Monday, December 10, 2012 5:48 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

James W Maurer
13921 Long Lake Ln
13921 Long Lake Lane
Port Charlotte, FL 33953-5675

1/24/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:19 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Protect the Ratepayers, Say No to FPL's Rate Increase; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Protect the Ratepayers, Say No to FPL's Rate Increase; Say No to FPL's Rate Increase and Settlement

<<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Say No to FPL's Rate Increase and Settlement>>

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 11:10 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK	CORRESPONDENCE
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00404-13	
DISTRIBUTION:	

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

quiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

quiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:18 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement

<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>
 <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>
 <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>>
 <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>

Eric Fryson

From: HAYBAILER8565@JUNO.COM
Sent: Tuesday, December 11, 2012 8:20 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

DENNIS V. BUTENSCHOEN SR.
2263 Lisa Ln
Chipley, FL 32428-4859

1/24/2013

Eric Fryson

From: hbecker4@cfl.rr.com
Sent: Monday, December 10, 2012 3:30 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Harry Becker
204 Quayside Cir Apt 403
Apt 403
Maitland, FL 32751-5778

1/24/2013

Eric Fryson

From: hayesalley56@yahoo.com
Sent: Saturday, December 15, 2012 8:43 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 15, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

David/Brenda Slaughter/Hayes
1400 Gibbs St
Melbourne, FL 32901-8015

1/24/2013

Eric Fryson

From: HeatherKline@comcast.net
Sent: Tuesday, December 11, 2012 6:22 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Heather Kline-home and business owner
309 Caicos Dr
Punta Gorda, FL 33950-5838

1/24/2013

Eric Fryson

From: heh1125@hotmail.com
Sent: Monday, December 10, 2012 6:01 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Holly Davies
3427 Key Ave
Sarasota, FL 34239-6614

1/24/2013

Eric Fryson

From: henchar3@msn.com
Sent: Tuesday, December 11, 2012 10:06 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Henry Waldschmidt
1063 Derian Pl
Nokomis, FL 34275-4418

1/24/2013

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 11:09 AM
To: 'hessrs@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Richard S. Hess
hessrs@yahoo.com

Dear Mr. Hess:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: henrykzaleski@yahoo.com
Sent: Monday, December 10, 2012 4:06 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Henryk B Zaleski
34 Jasmine St
Apt. B3
Lake Placid, FL 33852-9388

1/24/2013

Eric Fryson

From: hergenroeder@mac.com
Sent: Monday, December 10, 2012 6:56 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Udo Hergenroeder
2281 Clipper Way
Naples, FL 34104-3319

1/24/2013

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 11:09 AM
To: 'hergenroeder@mac.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Udo Hergenroeder
hergenroeder@mac.com

Dear Mr. Hergenroeder:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 11:09 AM
To: 'henrykzaleski@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Henry B. Zaleski
henrykzaleski@yahoo.com

Dear Mr. Zaleski:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 11:08 AM
To: 'henchar3@msn.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Henry Waldschmidt
henchar3@msn.com

Dear Mr. Waldschmidt:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 11:08 AM
To: 'heh1125@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Holly Davies
heh1125@hotmail.com

Dear Ms. Davies:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 11:07 AM
To: 'HeatherKline@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Heather Kline
HeatherKline@comcast.net

Dear Ms. Kline:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 11:07 AM
To: 'hbecker4@cfl.rr.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Harry Becker
hbecker4@cfl.rr.com

Dear Mr. Becker:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 11:07 AM
To: 'hayesalley56@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. David Hayes
hayesalley56@yahoo.com

Dear Mr. & Mrs. Hayes:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 11:06 AM
To: 'HAYBAILER8565@JUNO.COM'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Dennis V. Butenschoen, Sr.
HAYBAILER8565@JUNO.COM

Dear Mr. Butenschoen:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 11:06 AM
To: 'hart4444@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Sandra hart
hart4444@bellsouth.net

Dear Ms. Hart:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: hart4444@bellsouth.net
Sent: Monday, December 10, 2012 7:43 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Sandra Hart
649 W Oakland Park Blvd Apt 216A
Apt 216A
Wilton Manors, FL 33311-0906

1/24/2013

Eric Fryson

From: hessrs@yahoo.com
Sent: Monday, December 10, 2012 3:24 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Richard S. Hess
5290 Shoreline Cir
Sanford, FL 32771-7121

1/24/2013

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 10:57 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00404-13		
DISTRIBUTION:		

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

uiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

uiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: guidogato@comcast.net
Sent: Tuesday, December 11, 2012 9:05 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Beverly Novark
1220 Ember Ct
1220 Ember Court
Marco Island, FL 34145-5804

1/24/2013

Eric Fryson

From: gurbsr@gmail.com
Sent: Monday, December 10, 2012 4:24 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Stephen Gurbel
142 S Lake Dr
Leesburg, FL 34788-2657

1/24/2013

Eric Fryson

From: gulia_f@yahoo.com
Sent: Monday, December 10, 2012 8:23 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Ann Ashfield
1240 Indian River Ave
Titusville, FL 32780-4219

1/24/2013

Eric Fryson

From: gwebsterg@gmail.com
Sent: Monday, December 10, 2012 3:44 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

graham webster-gardiner
3675 Old Dixie Hwy
Mims, FL 32754-5544

1/24/2013

Eric Fryson

From: gwensing02@gmail.com
Sent: Tuesday, December 11, 2012 3:57 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Gwen Randle
14751 SE 66th Pl
Morrison, FL 32668-4481

1/24/2013

Eric Fryson

From: gwmanton@yahoo.com
Sent: Tuesday, December 11, 2012 2:35 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

George W. Manton
51 Southwinds Dr
Sarasota, FL 34231-4050

1/24/2013

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 10:56 AM
To: 'harrypeters@blueridgegroop.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Harry J. Peters
harrypeters@blueridgegroop.com

Dear Mr. Peters:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 10:56 AM
To: 'hanford7@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Walter Hanford
hanford7@aol.com

Dear Mr. Hanford:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 10:56 AM
To: 'hahail@tampabay.rr.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Holly A. Hail
hahail@tampabay.rr.com

Dear Ms. Hail:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 10:56 AM
To: 'gwparker@cfl.rr.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Glenn Parker
gwparker@cfl.rr.com

Dear Mr. Parker:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 10:55 AM
To: 'gwmanton@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. George W. Manton
gwmanton@yahoo.com

Dear Mr. Manton:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 10:55 AM
To: 'gwensing02@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Gwen Randle
gwensing02@gmail.com

Dear Ms. Randle:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 10:55 AM
To: 'gwebsterg@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Graham Webster-Gardiner
gwebsterg@gmail.com

Dear Mr. Webster-Gardiner:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 10:54 AM
To: 'gurbsr@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Stephen Gerbel
gurbsr@gmail.com

Dear Mr. Gerbel:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 10:54 AM
To: 'gulia_f@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Ann Ashfield
gulia_f@yahoo.com

Dear Ms. Ashfield:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 10:53 AM
To: 'guidogato@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Beverly Novark
guidogato@comcast.net

Dear Ms. Novark:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: gwparker@cfl.rr.com
Sent: Tuesday, December 11, 2012 8:13 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Glenn Parker
830 Arbormoor Pl
Suite 215
Lake Mary, FL 32746-7021

1/24/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:17 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement

<<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>

Eric Fryson

From: hanford7@aol.com
Sent: Monday, December 10, 2012 10:01 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

Florida Power and Light just spent \$800,000,000 on Smart Meters. Those meters are two way radios TWO WAY. The meters are designed to enable "dynamic pricing" - forcing higher billing fees on customers need electricity to run their air-conditioners during hot summer days

NO RATE INCREASE. Tell Florida power they shouldn't have wasted our money on SMART METERS.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Walter Hanford
1918 Seclusion Dr
Port Orange, FL 32128-6826

1/24/2013

Eric Fryson

From: hahail@tampabay.rr.com
Sent: Monday, December 10, 2012 3:19 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Holly A Hail
11850 Dr Milk St No, Condo 4208
St Petersburg, FL 33716 -

1/24/2013

Eric Fryson

From: harrypeters@blueridgegroop.com
Sent: Monday, December 10, 2012 3:24 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

harry j peters
7144 Lemuria Cir Apt 1102
Naples, FL 34109-6175

1/24/2013

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:22 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>DOCH04-13</u>		
DISTRIBUTION		

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

quiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

quiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:16 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Protect the Ratepayers, Say No to FPL's Rate Increase; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Protect the Ratepayers, Say No to FPL's Rate Increase

<<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>>

Eric Fryson

From: franksangeltwo@bellsouth.net
Sent: Monday, December 10, 2012 3:57 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Mary Berardino
155 Pine Grove Dr
Palm Coast, FL 32164-4802

1/24/2013

Eric Fryson

From: franke1000@aol.com
Sent: Monday, December 10, 2012 4:50 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Frank Sweeney
526 4th Ave E
Bradenton, FL 34208-1124

1/24/2013

Eric Fryson

From: fred.mercado@mercado.net
Sent: Monday, December 10, 2012 4:00 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Fred Mercado
11257 NW 20th Dr
Coral Springs, FL 33071-5714

1/24/2013

Eric Fryson

From: freddy.ferro@yahoo.com
Sent: Monday, December 10, 2012 12:39 AM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

December 9, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Ernest Ferro
6443 31st St N
St Petersburg, FL 33702-6250

1/24/2013

Eric Fryson

From: fx_miro@yahoo.com
Sent: Tuesday, December 11, 2012 9:42 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Felix Miro
2823 W Orchard Cir
Davie, FL 33328-6788

1/24/2013

Eric Fryson

From: g_r_stanton@hotmail.com
Sent: Tuesday, December 11, 2012 1:41 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

George R. Stanton Sr
12540 SE 115th St
Ocklawaha, FL 32179-4821

1/24/2013

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:20 AM
To: 'frank7175@verizon.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Frank Bianco
frank7175@verizon.net

Dear Mr. Bianco:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: gabr7322@bellsouth.net
Sent: Thursday, December 13, 2012 10:27 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 13, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

michelle gabriel
1021 Egremont Dr
West Palm Beach, FL 33406-5032

1/24/2013

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:19 AM
To: 'gaqyleleo@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Leo Gavel
gaqyleleo@gmail.com

Dear Mr. Gavel:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:19 AM
To: 'gadgetnutster@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Kenneth Stanton
gadgetnutster@gmail.com

Dear Mr. Stanton:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:18 AM
To: 'gabr7322@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Michelle Gabriel
gabr7322@bellsouth.net

Dear Ms. Gabriel:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:18 AM
To: 'g_r_stanton@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. George R. Stanton, Sr.
g_r_stanton@hotmail.com

Dear Mr. Stanton:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:17 AM
To: 'fx_miro@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Felix Miro
fx_miro@yahoo.com

Dear Mr. Miro:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:17 AM
To: 'freddy.ferro@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Ernest Ferro
freddy.ferro@yahoo.com

Dear Mr. Ferro:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:16 AM
To: 'fred.mercado@mercado.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Fred Mercado
fred.mercado@mercado.net

Dear Mr. Mercado:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:16 AM
To: 'franksangeltwo@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Mary Beradino
franksangeltwo@bellsouth.net

Dear Ms. Beradino:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:16 AM
To: 'franke1000@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Frank Sweeney
franke1000@aol.com

Dear Mr. Sweeney:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: gadgetnutster@gmail.com
Sent: Monday, December 10, 2012 3:36 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Kenneth Stanton
940 Osceola Trl
Casselberry, FL 32707-2648

1/24/2013

Eric Fryson

From: frank7175@verizon.net
Sent: Monday, December 17, 2012 9:54 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 17, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf. WHY DONT THEY TIGHTEN THEIR BELTS LIKE THE REST OF US HAVE TO DO.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

FRANK BIANCO
1770 Kilruss Dr
Venice, FL 34292-4312

1/24/2013

Eric Fryson

From: gaqyleleo@gmail.com
Sent: Saturday, November 24, 2012 12:00 AM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

November 23, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

leo gavel
5710 Sawyer Rd
Sarasota, FL 34233-2436

1/24/2013

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:34 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

PPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00404-13		
DISTRIBUTION:		

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Consumer



Consumer

Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: garyreid1@verizon.net
Sent: Tuesday, December 11, 2012 4:37 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Gary Reid
3846 Muirfield Ct
Palm Harbor, FL 34685-3120

1/24/2013

Eric Fryson

From: gbothesr@verizon.net
Sent: Monday, December 10, 2012 5:54 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Gregory Bothe Sr.
910 Cypress Ave
Venice, FL 34285-7801

Eric Fryson

From: gctile@comcast.net
Sent: Tuesday, December 11, 2012 3:37 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Teri Colas
218 Tait Ter SE
Port Charlotte, FL 33952-9147

1/24/2013

Eric Fryson

From: gd.martin@verizon.net
Sent: Monday, December 10, 2012 3:12 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

George Martin
902 River Rapids Ave
Brandon, FL 33511-8080

1/24/2013

Eric Fryson

From: geoden57@hotmail.com
Sent: Tuesday, December 11, 2012 7:40 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

George J. Dennison
14797 Cumberland Dr Apt 103
Delray Beach, FL 33446-1311

1/24/2013

Eric Fryson

From: Geemil@earthlink.net
Sent: Monday, December 10, 2012 6:25 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

FG. Miller
668 Scarlet Oak Cir
Altamonte Springs, FL 32701-6397

1/24/2013

Eric Fryson

From: GFischell@gmail.com
Sent: Monday, December 10, 2012 3:13 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

George Fischell
2000 58th Ave S
St Petersburg, FL 33712-4984

1/24/2013

Eric Fryson

From: geroldj@comcast.net
Sent: Friday, November 30, 2012 6:15 PM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

November 30, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jean Gerold
3045 Harpers Ferry Dr
Tallahassee, FL 32308-9408

1/24/2013

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:32 AM
To: 'ghemsoth@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Greg Hemsoth
ghemsoth@comcast.net

Dear Mr. & Mrs. Hemsoth:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:31 AM
To: 'gfpoakah@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Geri Fowler
gfpoakah@aol.com

Dear Ms. Fowler:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:31 AM
To: 'GFischell@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. George Fischell
GFischell@gmail.com

Dear Mr. Fischell:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:31 AM
To: 'geroldj@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Jean Gerold
geroldj@comcast.net

Dear Ms. Gerold:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:30 AM
To: 'geoden57@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. George J. Dennison
geoden57@hotmail.com

Dear Mr. Dennison:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:30 AM
To: 'Geemil@earthlink.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. F.G. Miller
Geemil@earthlink.net

Dear Mr. Miller:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:30 AM
To: 'gd.martin@verizon.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. George Martin
gd.martin@verizon.net

Dear Mr. Martin:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:29 AM
To: 'gctile@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Teri Colas
gctile@comcast.net

Dear Ms. Colas:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:29 AM
To: 'gbothesr@verizon.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Gregory Bothe, Sr.
gbothesr@verizon.net

Dear Mr. Bothe:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:28 AM
To: 'garyreid1@verizon.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Gary Reid
garyreid1@verizon.net

Dear Mr. Reid:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:16 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Protect the Ratepayers, Say No to FPL's Rate Increase; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement

<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>
 <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny
 FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Protect the Ratepayers, Say
 No to FPL's Rate Increase>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's
 Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>>

Eric Fryson

From: gfpookah@aol.com
Sent: Wednesday, December 12, 2012 11:21 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 12, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Geri Fowler
1770 SE 183rd Ter
-
Silver Springs, FL 34488-6401

1/24/2013

Eric Fryson

From: ghemsoth@comcast.net
Sent: Monday, December 10, 2012 3:27 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Greg and Diane Hemsoth
2643 Tacito Trl
Jacksonville, FL 32223-7106

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:48 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC. CLK CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
 DOCUMENT NO. 00404-13
 DISTRIBUTION:

[illegible][illegible]

Consumer Consumer
quiry - Florida quiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: gigichelsea@aol.com
Sent: Wednesday, December 12, 2012 11:30 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 12, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Carol Longmuir
2489 Saint Johns Ln
Melbourne, FL 32935-3635

1/24/2013

Eric Fryson

From: ginger_hurst@hotmail.com
Sent: Tuesday, December 11, 2012 9:30 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Kathy Hurst
5340 Fan Palm Ave
Canaveral Groves
Cocoa, FL 32927-2004

1/24/2013

Eric Fryson

From: gjbark4312@earthlink.net
Sent: Monday, December 10, 2012 3:46 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Gary Barker
3600 Bal Harbor Blvd
APT 1B
Punta Gorda, FL 33950-8213

1/24/2013

Eric Fryson

From: Gjorbay@aol.com
Sent: Monday, December 10, 2012 4:43 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Theresa Gordon
4633 Cherry Rd
West Palm Beach, FL 33417-5943

1/24/2013

Eric Fryson

From: gjustice5@tampabay.rr.com
Sent: Wednesday, December 12, 2012 12:18 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Sally Justice
226 Towhee Rd
Winter Haven, FL 33881-8246

1/24/2013

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:46 AM
To: 'gmorotti@verizon.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Gloria Morotti
gmorotti@verizon.net

Dear Ms. Morotti:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: gklassen@tampabay.rr.com
Sent: Monday, December 10, 2012 7:11 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

George Klassen
4209 W Leona St
Tampa, FL 33629-7713

1/24/2013

Eric Fryson

From: glazert@bellsouth.net
Sent: Monday, December 10, 2012 4:44 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Pamela Glazer
104 Mt Pilot St
Cantonment, FL 32533-6571

1/24/2013

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:46 AM
To: 'glennbob@embarqmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Robert Glenn
glennbob@embarqmail.com

Dear Mr. Glenn:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:46 AM
To: 'Glenfede@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Glen Gibellina
Glenfede@yahoo.com

Dear Mr. Gibellina:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:45 AM
To: 'glazert@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Pamela Glazer
glazert@bellsouth.net

Dear Ms. Glazer:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:45 AM
To: 'gklassen@tampabay.rr.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. George Klassen
gklassen@tampabay.rr.com

Dear Mr. Klassen:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:45 AM
To: 'gjustice5@tampabay.rr.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Sally Justice
gjustice5@tampabay.rr.com

Dear Ms. Justice:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:44 AM
To: 'Gjorbay@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Theresa Gordon
Gjorbay@aol.com

Dear Ms. Gordon:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:44 AM
To: 'gjbark4312@earthlink.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Gary Barker
gjbark4312@earthlink.net

Dear Mr. Barker:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:44 AM
To: 'ginger_hurst@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Kathy Hurst
ginger_hurst@hotmail.com

Dear Ms. Hurst:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 9:43 AM
To: 'gigichelsea@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Carol Longmuir
gigichelsea@aol.com

Dear Ms. Longmuir:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:17 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement

<<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>>

Eric Fryson

From: glennbob@embarqmail.com
Sent: Tuesday, December 11, 2012 11:10 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Robert Glenn
8963 SE 178th Windsor Ln
The Villages, FL 32162-4841

1/24/2013

Eric Fryson

From: Glenfede@yahoo.com
Sent: Monday, December 10, 2012 3:31 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Glen Gibellina
PO Box 1772
Tallevast, FL 34270-1772

1/24/2013

Eric Fryson

From: gmorotti@verizon.net
Sent: Monday, December 10, 2012 3:34 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Gloria Morotti
1111 14th Ave W
Bradenton, FL 34205-7244

1/24/2013

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 10:09 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK	CORRESPONDENCE
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00404-13	
DISTRIBUTION:	

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

quiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

quiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:17 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement

<<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>>

Eric Fryson

From: goslee7901@aol.com
Sent: Monday, December 10, 2012 3:19 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Charles and Elaine Goslee
9038 Cascada Way
Naples, FL 34114-6455

1/24/2013

Eric Fryson

From: grace_neftali@yahoo.com
Sent: Monday, December 10, 2012 5:12 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Grace Droz
255 Rosedale Dr
Deltona, FL 32738-2204

1/24/2013

Eric Fryson

From: grayline@infionline.net
Sent: Wednesday, December 12, 2012 3:59 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 12, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Tom Conti
415 Rockledge Dr
Rockledge, FL 32955-2451

1/24/2013

Eric Fryson

From: greermarek@yahoo.com
Sent: Tuesday, December 11, 2012 8:43 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

greer marek
1483 Pecos Dr
Ormond Beach, FL 32174-9342

1/24/2013

Eric Fryson

From: gregoryinlees@comcast.net
Sent: Tuesday, December 11, 2012 5:25 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

marsha and richard gregory
33024 Indian Woods Dr
Leesburg, FL 34788-3694

1/24/2013

Eric Fryson

From: grkleb@comcast.net
Sent: Monday, December 10, 2012 6:57 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

George Kleb
343 McDonald St
Unit 103
Mount Dora, FL 32757-5575

1/24/2013

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 10:08 AM
To: 'guidoa3@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Guido A. Rodriguez
guidoa3@gmail.com

Dear Mr. Rodriguez:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: guard1314-buy@yahoo.com
Sent: Monday, December 10, 2012 5:06 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Armando Rodriguez
3636 Peppervine Dr
Orlando, FL 32828-4860

1/24/2013

Eric Fryson

From: guardalad@aol.com
Sent: Tuesday, December 11, 2012 1:40 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

frank guardala
7459 Viale Caterina
Delray Beach, FL 33446-3773

1/24/2013

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 10:08 AM
To: 'guardalad@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Frank Guardala
guardalad@aol.com

Dear Mr. Guardala:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 10:07 AM
To: 'guard1314-buy@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Armando Rodriguez
guard1314-buy@yahoo.com

Dear Mr. Rodriguez:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 10:07 AM
To: 'grkleb@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. George Kleb
grkleb@comcast.net

Dear Mr. Kleb:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 10:07 AM
To: 'gregoryinlees@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Richard Gregory
gregoryinlees@comcast.net

Dear Mr. & Mrs. Gregory:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 10:06 AM
To: 'greermarek@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Greer Marek
greermarek@yahoo.com

Dear Ms. Marek:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 10:05 AM
To: 'grayline@infionline.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Tom Conti
grayline@infionline.net

Dear Mr. Conti:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 10:05 AM
To: 'grace_neftali@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Grace Droz
grace_neftali@yahoo.com

Dear Ms. Droz:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 10:04 AM
To: 'goslee7901@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Charles Goslee
goslee7901@aol.com

Dear Mr. & Mrs. Goslee:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Thursday, January 24, 2013 10:04 AM
To: 'gonzaloraulpereyra@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Gonzalo Pereyra
gonzaloraulpereyra@yahoo.com

Dear Mr. Pereyra:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: gonzaloraulpereyra@yahoo.com
Sent: Monday, December 10, 2012 3:25 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Gonzalo Pereyra
PO Box 430453
South Miami, FL 33243-0453

1/24/2013

Eric Fryson

From: guidoa3@gmail.com
Sent: Monday, December 10, 2012 4:07 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Guido A. Rodriguez
221 Wanatah Ave
Lehigh Acres, FL 33974-9706

1/24/2013

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 11:23 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
 DOCUMENT NO. 00404-13
 DISTRIBUTION:

[illegible]

Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

quiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]

Sent: Friday, January 18, 2013 11:16 AM

To: Ellen Plendl

Cc: Sunburst

Attachments: Protect the Ratepayers, Say No to FPL's Rate Increase; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement

<<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Deny FPL's Settlement Agreement>>

<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>

<<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 11:21 AM
To: 'floridaperry@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Perry A. Michael
floridaperry@yahoo.com

Dear Mr. Michael:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: flabojangles@yahoo.com
Sent: Monday, December 10, 2012 3:25 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Marie Genord
14031 Brookridge Blvd
Brooksville, FL 34613-5704

Eric Fryson

From: flaf1ash1@hotmail.com
Sent: Friday, December 14, 2012 7:22 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 14, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

donald waid
1820 26th Ave E
Bradenton, FL 34208-7710

1/23/2013

Eric Fryson

From: flhrpi97@embarqmail.com
Sent: Monday, December 10, 2012 3:22 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely, HARRY FOSTER

HARRY FOSTER
105 W Lake Dr
Lehigh Acres, FL 33936-6921

1/23/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 11:20 AM
To: 'FLW31@BELLSOUTH.NET'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Frederick L. Watson, Sr.
FLW31@BELLSOUTH.NET

Dear Mr. Watson:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 11:20 AM
To: 'flynbender@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Margaret Bender
flynbender@hotmail.com

Dear Ms. Bender:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 11:20 AM
To: 'fortuna14@embarqmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Doris Roman
fortuna14@embarqmail.com

Dear Ms. Roman:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 11:20 AM
To: 'Fowee76@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. George Vokey
Fowee76@yahoo.com

Dear Mr. Vokey:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 11:18 AM
To: 'fjc12603@msn.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Francis J. Crispi
fjc12603@msn.com

Dear Mr. Crispi:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 11:18 AM
To: 'flabojangles@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Marie Genord
flabojangles@yahoo.com

Dear Ms. Genord:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 11:17 AM
To: 'flaflash1@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Donald Waid
flaflash1@hotmail.com

Dear Mr. Waid:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 11:17 AM
To: 'flhrpi97@embarqmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Harry Foster
flhrpi97@embarqmail.com

Dear Mr. Foster:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 11:17 AM
To: 'flkrout@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. William Birkender
flkrout@comcast.net

Dear Mr. Birkender:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Fowee76@yahoo.com
Sent: Monday, December 10, 2012 3:11 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

George Vokey
415 Grand Preserve Cv
Bradenton, FL 34212-3200

1/23/2013

Eric Fryson

From: FLW31@BELLSOUTH.NET
Sent: Monday, December 10, 2012 6:00 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

FREDERICK L. WATSON sr.
8843 Oldham Way
West Palm Beach, FL 33412-1107

1/23/2013

Eric Fryson

From: fikrout@comcast.net
Sent: Monday, December 10, 2012 3:29 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

William Birkenberger
3575 Pan American Blvd
North Port, FL 34287-1832

1/23/2013

Eric Fryson

From: fjc12603@msn.com
Sent: Friday, November 30, 2012 6:52 AM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

November 30, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Francis J. Crispi
7294 SE 171st Brookhaven Pl
The Villages, FL 32162-5357

1/23/2013

Eric Fryson

From: floridaperry@yahoo.com
Sent: Monday, December 10, 2012 4:29 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Perry A. Michael
311 NE Lavender Trl
Lee, FL 32059-4894

1/23/2013

Eric Fryson

From: fortuna14@embarqmail.com
Sent: Monday, December 10, 2012 6:50 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Doris Roman
2281 Clipper Way
2281 Clipper Way
Naples, FL 34104-3319

1/23/2013

Eric Fryson

From: flynbender@hotmail.com
Sent: Wednesday, December 12, 2012 7:40 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 12, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Margaret Bender
1928 Spruce Creek Lndg
Port Orange, FL 32128-6869

1/23/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:48 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00404-13		
DISTRIBUTION:		

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

quiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

quiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: emett800@att.net
Sent: Monday, December 10, 2012 8:09 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Ernette Haring
19875 Oak St
Dunnellon, FL 34432-6015

1/23/2013

Eric Fryson

From: etherealeagle@yahoo.com
Sent: Monday, December 10, 2012 3:58 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

STEFFANIE TEYSSIER
3612 Cambridge St
New Port Richey, FL 34652-6210

1/23/2013

Eric Fryson

From: eric.beddow@gmail.com
Sent: Sunday, December 30, 2012 3:10 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 30, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Eric Beddow
3708 S Ridge Cir
Titusville, FL 32796-1863

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:45 AM
To: 'fairtaxcarl@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Carl Doane
fairtaxcarl@gmail.com

Dear Mr. & Mrs. Doane:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: esteenburg@aol.com
Sent: Monday, December 10, 2012 8:20 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Eric Steenburgh
2569 Escada Dr
Naples, FL 34109-3600

1/23/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:45 AM
To: 'fasenmyer@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Elizabeth Fasenmyer
fasenmyer@yahoo.com

Dear Ms. Fasenmyer:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:44 AM
To: 'federowg@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Gene Federowicz
federowg@bellsouth.net

Dear Mr. Federowicz:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:44 AM
To: 'fireman@setel.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Kevan Hubbell
fireman@setel.net

Dear Mr. Hubbell:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:43 AM
To: 'fitzpatr7@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Richard Fitzpatrick
fitzpatr7@comcast.net

Dear Mr. Fitzpatrick:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:42 AM
To: 'eric.beddow@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Eric Beddow
eric.beddow@gmail.com

Dear Mr. Beddow:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:41 AM
To: 'ernett800@att.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Ernette Haring
ernett800@att.net

Dear Ms. Haring:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:41 AM
To: 'esteenburg@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Eric Steenburgh
esteenburg@aol.com

Dear Mr. Steenburgh:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:41 AM
To: 'etherealeagle@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Steffanie Teyssier
etherealeagle@yahoo.com

Dear Ms. Teyssier:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:40 AM
To: 'explor@earthlink.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. John Iele
explor@earthlink.net

Dear Mr. Iele:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: explor@earthlink.net
Sent: Monday, December 10, 2012 7:58 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

John Iele
6248 Harcross Ct
Spring Hill, FL 34606-5612

1/23/2013

Eric Fryson

From: fairtaxcarl@gmail.com
Sent: Monday, December 10, 2012 3:21 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

carl&dianaDoane
1179 Ardmore St
Saint Augustine, FL 32092-3424

1/23/2013

Eric Fryson

From: fasenmyer@yahoo.com
Sent: Tuesday, December 11, 2012 7:52 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Elizabeth Fasenmyer
3549 Rogero Rd
Jacksonville, FL 32277-2590

1/23/2013

Eric Fryson

From: federowg@bellsouth.net
Sent: Tuesday, December 11, 2012 7:34 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Gene Federowicz
1505 Golfpoint Ct
Winter Springs, FL 32708-5929

1/23/2013

Eric Fryson

From: fireman@setel.net
Sent: Wednesday, December 12, 2012 1:22 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 12, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Kevan Hubbell
9723 Barber Loop
Macclenny, FL 32063-4820

1/23/2013

Eric Fryson

From: fitzpatr7@comcast.net
Sent: Monday, December 10, 2012 8:58 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Richard Fitzpatrick
13107 Tupelo Pl
Jacksonville, FL 32246-7015

1/23/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]

Sent: Friday, January 18, 2013 11:15 AM

To: Ellen Plendl

Cc: Sunburst

Attachments: Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement;
Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement;
Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement;
Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement
Agreement; Deny FPL's Settlement Agreement

<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>
<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>
<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>
<<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's
Settlement Agreement>> <<Deny FPL's Settlement Agreement>>

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:32 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK	CORRESPONDENCE
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00404-13	
DISTRIBUTION:	

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

quiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

quiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: elainefwarren@hotmail.com
Sent: Tuesday, November 27, 2012 10:24 PM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

November 27, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

ELAINE F WARREN
5479 Lynn Lake Dr S Apt A
APARTMENT A
Saint Petersburg, FL 33712-6189

1/23/2013

Eric Fryson

From: elcid@embarqmail.com
Sent: Tuesday, December 11, 2012 4:34 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Charles Dawson
1433 Janeann Ter
The Villages, FL 32162-6029

1/23/2013

Eric Fryson

From: ellied5@bellsouth.net
Sent: Tuesday, December 11, 2012 3:06 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Norma Dowling
2657 Hispanola Ave
St Augustine, FL 32086-5327

1/23/2013

Eric Fryson

From: ellis1943@embarqmail.com
Sent: Monday, December 10, 2012 6:11 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Ellis Hudson
1282 SW Skates St
Arcadia, FL 34266-8632

1/23/2013

Eric Fryson

From: eloverde@yahoo.com
Sent: Monday, December 10, 2012 10:14 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Edmund LoVerde
1308 Arredondo Dr
The Villages, FL 32162-0193

1/23/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:30 AM
To: 'emdebbs@marcocable.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Julius Debbs
emdebbs@marcocable.com

Dear Mr. & Mrs. Debbs:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: emdebbs@marcocable.com
Sent: Thursday, November 22, 2012 2:46 PM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

November 22, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

We are adding our names to this petition. Please take this seriously !!

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

marilyn and julius debbs
530 S. Collier Blvd. #901
Marco Island, FL 34145-5517

1/23/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:30 AM
To: 'emiliostewart@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Emilio Stewart
emiliostewart@yahoo.com

Dear Mr. Stewart:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:29 AM
To: 'enf4eqev@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Elaine Forsyth
enf4eqev@comcast.net

Dear Ms. Forsyth:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:29 AM
To: 'enmanuelcordova@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Enmanuel Cordova
enmanuelcordova@gmail.com

Dear Mr. Cordova:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:29 AM
To: 'erfgrf@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Emil Fischer
erfgrf@gmail.com

Dear Mr. & Mrs. Fischer:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:27 AM
To: 'elainefwarren@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Elaine F. Warren
elainefwarren@hotmail.com

Dear Ms. Warren:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:27 AM
To: 'elcid@embarqmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Charles Dawson
elcid@embarqmail.com

Dear Mr. Dawson:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:26 AM
To: 'ellied5@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Norma Dowling
ellied5@bellsouth.net

Dear Ms. Dowling:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:26 AM
To: 'ellis1943@embarqmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Ellis Hudson
ellis1943@embarqmail.com

Dear Mr. Hudson:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:26 AM
To: 'eloverde@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Edmund LoVerde
eloverde@yahoo.com

Dear Mr. LoVerde:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: enf4eqev@comcast.net
Sent: Monday, December 10, 2012 7:24 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Elaine Forsyth
2924 Majestic Oaks Ln
Green Cove Springs, FL 32043-8329

1/23/2013

Eric Fryson

From: emiliostewart@yahoo.com
Sent: Monday, December 10, 2012 3:48 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Emilio Stewart
5550 E Michigan St
FL
Orlando, FL 32822-2796

1/23/2013

Eric Fryson

From: enmanuelcordova@gmail.com
Sent: Tuesday, December 11, 2012 7:01 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Enmanuel Cordova
4301 SW 1st Street
Coral Gables, FL 33134-1518

1/23/2013

Eric Fryson

From: erfgrf@gmail.com
Sent: Tuesday, December 11, 2012 12:02 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Emil & Gail Fischer
530 S Collier Blvd Unit 903
Marco Island, FL 34145-5517

1/23/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:15 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Protect the Ratepayers, Say No to FPL's Rate Increase; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Protect the Ratepayers, Say No to FPL's Rate Increase; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement

<<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:19 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE
☐ Administrative ☐ Parties ☒ Consumer
 DOCUMENT NO. DDH04-13
 DISTRIBUTION:

[illegible]

Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

quiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: dwferg13@att.net
Sent: Monday, December 10, 2012 7:54 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

David W Ferguson Councilman Palm coast District 2
100 Palm Harbor Pkwy
Palm Coast, FL 32137-4557

1/23/2013

Eric Fryson

From: dworth@centurylink.net
Sent: Monday, December 10, 2012 3:09 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Dustin Worth
944 Robalo Dr
Fort Myers, FL 33919-1825

1/23/2013

Eric Fryson

From: eagleblue@centurylink.net
Sent: Sunday, December 02, 2012 5:21 PM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

December 2, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Kim Little
4306 Jewels Ln
Holt, FL 32564-9581

1/23/2013

Eric Fryson

From: EdisonChris@comcast.net
Sent: Monday, December 10, 2012 6:44 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Julia vitale
P/O Box 101603
Cape Coral, FL 33910 -

1/23/2013

Eric Fryson

From: dwaineford@gmail.com
Sent: Monday, December 10, 2012 3:20 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

DWAIN & DONNA FORD
3593 Egret Dr
Melbourne, FL 32901-8151

1/23/2013

Eric Fryson

From: EDJCUBERO@LIVE.COM
Sent: Monday, December 10, 2012 3:09 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

EDWARD J. CUBERO
710 Jefferson Ave
SUITE 208
Miami Beach, FL 33139-8561

1/23/2013

Eric Fryson

From: edward.towers@gmail.com
Sent: Tuesday, December 11, 2012 10:41 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Edward Towers
1B Regis Ln
Palm Coast, FL 32164-6660

1/23/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:17 AM
To: 'EDJCUBERO@LIVE.COM'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Edward Cubero
EDJCUBERO@LIVE.COM

Dear Mr. Cubero:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: eei567@yahoo.com
Sent: Sunday, December 02, 2012 1:03 AM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

December 1, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Finally, at a time when the obama admin is doing it's best turn the USA into a communist/socialist country -- we sure don't need one of Florida's companies adding to the citizens of Florida overwhelming problems.

Sincerely,

BILL OWRA
3800 Bal Harbor Blvd Apt 516
Punta Gorda, FL 33950-8211

1/23/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:17 AM
To: 'edward.towers@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Edward Towers
edward.towers@gmail.com

Dear Mr. Towers:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:17 AM
To: 'eei567@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Bill Owra
eei567@yahoo.com

Dear Mr. Owra:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:16 AM
To: 'ehgreen@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Elaine Green
ehgreen@hotmail.com

Dear Ms. Green:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:16 AM
To: 'Ejv2times@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Elizabeth
Ejv2times@yahoo.com

Dear Elizabeth:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:14 AM
To: 'dwaineford@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Dwain Ford
dwaineford@gmail.com

Dear Mr. & Mrs. Ford:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:14 AM
To: 'dwferg13@att.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. David W. Ferguson
dwferg13@att.net

Dear Councilman Ferguson:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:13 AM
To: 'dworth@centurylink.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Dustin Worth
dworth@centurylink.net

Dear Mr. Worth:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:13 AM
To: 'eagleblue@centurylink.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Kim Little
eagleblue@centurylink.net

Dear Ms. Little:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:13 AM
To: 'EdisonChris@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Julia Vitale
EdisonChris@comcast.net

Dear Ms. Vitale:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Efv2times@yahoo.com
Sent: Tuesday, December 11, 2012 9:34 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Elizabeth
2027 Sagebrush Cir
Naples, FL 34120-4569

1/23/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:14 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Protect the Ratepayers, Say No to FPL's Rate Increase; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Protect the Ratepayers, Say No to FPL's Rate Increase; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement

<<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>>

Eric Fryson

From: ehgreen@hotmail.com
Sent: Monday, December 10, 2012 3:11 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Elaine Green
16966 Colony Lakes Blvd
Fort Myers, FL 33908-9602

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 10:01 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPC, CLK - CORRESPONDENCE	
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00404-13	
DISTRIBUTION:	

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

quiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

quiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: donalddclow4801@comcast.net
Sent: Monday, December 10, 2012 3:36 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Donald Clow
1954 Fairwinds Pl
The Villages, FL 32162-7016

1/23/2013

Eric Fryson

From: donna@ddmoskowitz.com
Sent: Monday, December 10, 2012 5:01 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Donna Moskowitz
10728 W Sample Rd
Coral Springs, FL 33065-7419

1/23/2013

Eric Fryson

From: donna6455@hotmail.com
Sent: Tuesday, December 11, 2012 5:01 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Donna Williams
2816 University Square Dr
Apt 1602
Tampa, FL 33612-5534

1/23/2013

Eric Fryson

From: dlmotog@yahoo.com
Sent: Monday, December 10, 2012 4:24 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Dennis Brewster
1463 Viewtop Dr
Clearwater, FL 33764-2517

1/23/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:59 AM
To: 'dorisfolio@att.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Vincent Folio
dorisfolio@att.net

Dear Mr. & Mrs. Folio:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: doozie921@yahoo.com
Sent: Wednesday, December 12, 2012 10:27 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 12, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Susan-Lee Ahl
3408 E Maritana Dr
St Pete Beach, FL 33706-4038

1/23/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:59 AM
To: 'doz1225_7@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Michelle Wray-Tringali
doz1225_7@hotmail.com

Dear Ms. Wray-Tringali:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:58 AM
To: 'drpate@embarqmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Daniel Pate
drpate@embarqmail.com

Dear Mr. Pate:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:58 AM
To: 'dslingram@msn.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Donald L. Ingram
dslingram@msn.com

Dear Mr. & Mrs. Ingram:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:58 AM
To: 'dsmall123@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. David Small
dsmall123@gmail.com

Dear Mr. Small:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:56 AM
To: 'donna@ddmoskowitz.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Donna Moskowitz
donna@ddmoskowitz.com

Dear Ms. Moskowitz:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:56 AM
To: 'dlmotog@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Dennis Brewster
dlmotog@yahoo.com

Dear Mr. Brewster:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:56 AM
To: 'donaldclow4801@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Donald Clow
donaldclow4801@comcast.net

Dear Mr. Clow:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:54 AM
To: 'donna6455@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Donna Williams
donna6455@hotmail.com

Dear Ms. Williams:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:54 AM
To: 'doozie921@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Susan-Lee Ahl
doozie921@yahoo.com

Dear Ms. Ahl:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: drpate@embarqmail.com
Sent: Wednesday, December 12, 2012 10:11 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 12, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Daniel Pate
14776 SE 47th Ct
Summerfield, FL 34491-4000

1/23/2013

Eric Fryson

From: dorisfolio@att.net
Sent: Monday, December 10, 2012 9:17 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Vincent and Doris Folio
8201 SE Shiloh Ter
Hobe Sound, FL 33455-4041

1/23/2013

Eric Fryson

From: doz1225_7@hotmail.com
Sent: Wednesday, December 12, 2012 10:11 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 12, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Michelle Wray-Tringali
300 Washington St
AptB5
New Smyrna Beach, FL 32168-7045

1/23/2013

Eric Fryson

From: dsmall123@gmail.com
Sent: Tuesday, December 11, 2012 7:43 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

David Small
836 NE 15th Ave
None
Ft Lauderdale, FL 33304-4401

1/23/2013

Eric Fryson

From: dslingram@msn.com
Sent: Monday, December 10, 2012 7:07 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Sandra L & Donald L INGRAM
12 Quince Ave
Bradenton, FL 34207-4909

1/23/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]

Sent: Friday, January 18, 2013 11:14 AM

To: Ellen Plendl

Cc: Sunburst

Attachments: Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement

<<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>>

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:47 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00404-13		
DISTRIBUTION:		

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

quiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

quiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: dejuan.null@reagan.com
Sent: Tuesday, December 11, 2012 9:06 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

DeJuan Null
7552 Camero Dr
Tallahassee, FL 32309-6530

1/23/2013

Eric Fryson

From: denise@mcconnellair.com
Sent: Tuesday, December 11, 2012 2:49 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Denise McConnell
2220 SW 60th Ter
Miramar, FL 33023-2936

1/23/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:44 AM
To: 'dibafoltz@verizon.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Clarence R. Foltz
dibafoltz@verizon.net

Dear Mr. Foltz:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: dgmilne@ymail.com
Sent: Monday, December 10, 2012 7:30 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Dale & Alice Milne
4952 34th Ave N
St Petersburg, FL 33710-2114

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:44 AM
To: 'dickchrysler@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Richard Chrysler
dickchrysler@comcast.net

Dear Mr. Chrysler:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:43 AM
To: 'dlake1414@cfl.rr.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Dan Lake
dlake1414@cfl.rr.com

Dear Mr. & Mrs. Lake:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:43 AM
To: 'Dlinder211@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Douglas Linder
Dlinder211@gmail.com

Dear Mr. Linder:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:42 AM
To: 'dlittlet@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. D.A. Littleton
dlittlet@yahoo.com

Dear Mr. & Mrs. Littleton:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:40 AM
To: 'dejuan.null@reagan.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. DeJuan Null
dejuan.null@reagan.com

Dear Mr. Null:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:40 AM
To: 'denise@mcconnellair.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Denise McConnell
denise@mcconnellair.com

Dear Ms. McConnell:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:40 AM
To: 'dgmilne@ymail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Dale Milne
dgmilne@ymail.com

Dear Mr. & Mr. Milne:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:40 AM
To: 'dianealizzi2000@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Diane Alizzi
dianealizzi2000@yahoo.com

Dear Ms. Alizzi:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:40 AM
To: 'dianefl100@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Diane Kuhn
dianefl100@hotmail.com

Dear Ms. Kuhn:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: dickchrysler@comcast.net
Sent: Monday, December 10, 2012 4:40 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Richard Chrysler
8936 Cherry Oaks Trl
Naples, FL 34114-0835

1/23/2013

Eric Fryson

From: Dlinder211@gmail.com
Sent: Monday, December 10, 2012 10:28 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Douglas Linder
3284 Cheshire Ln
Sarasota, FL 34237-3974

1/23/2013

Eric Fryson

From: dlittlet@yahoo.com
Sent: Wednesday, December 12, 2012 8:47 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 12, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Mr. & Mrs. D.A. Littleton
2515 S Atlantic Ave Unit 201
Unit 201
Daytona Beach Shores, FL 32118-5533

1/23/2013

Eric Fryson

From: dlake1414@cfl.rr.com
Sent: Wednesday, November 28, 2012 6:51 AM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

November 28, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

dan and barbara lake
117 Frankford Ln
Palm Coast, FL 32137-4426

1/23/2013

Eric Fryson

From: dianealizzi2000@yahoo.com
Sent: Friday, December 14, 2012 11:19 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 14, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Diane Alizzi
2660 Tamera Ct
Apopka, FL 32712-4045

1/23/2013

Eric Fryson

From: dianef1100@hotmail.com
Sent: Tuesday, December 11, 2012 12:20 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Diane Kuhn
10160 66th Ave
Seminole, FL 33772-6450

1/23/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]

Sent: Friday, January 18, 2013 11:14 AM

To: Ellen Plendl

Cc: Sunburst

Attachments: Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Protect the Ratepayers, Say No to FPL's Rate Increase; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement

<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>
 <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>>

Eric Fryson

From: dibafoltz@verizon.net
Sent: Monday, December 10, 2012 3:24 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Clarence R. Foltz
5422 Parkside Villas Dr W
Saint Petersburg, FL 33709-1384

1/23/2013

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 22, 2013 2:54 PM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK - CORRESPONDENCE

Administrative Parties X Consumer

DOCUMENT NO. 00404-13

DISTRIBUTION: _____

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Consumer



Consumer

Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: coolboixy@yahoo.com
Sent: Monday, December 10, 2012 4:57 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Rev Wm H Russell Jr
910 NW 9th Ave
Gainesville, FL 32601-3023

1/22/2013

Eric Fryson

From: cooperj@daytonastate.edu
Sent: Tuesday, December 11, 2012 9:56 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jennifer Cooper
140 Wildwood Ave
Edgewater, FL 32132-1528

1/22/2013

Eric Fryson

From: crgarci@verizon.net
Sent: Monday, December 10, 2012 3:14 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Carlos R. Garcia
10139 Tarragon Dr
Riverview, FL 33569-4137

1/22/2013

Eric Fryson

From: crpf@comcast.net
Sent: Wednesday, November 21, 2012 1:33 PM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

November 21, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Corinna Frye
2890 24th Ave NE
Naples, FL 34120-3523

1/22/2013

Eric Fryson

From: cookiefwbfl@cox.net
Sent: Monday, December 10, 2012 11:28 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

James Cook
632 Emerald Ln
Fort Walton Beach, FL 32547-1466

1/22/2013

Eric Fryson

From: Cultivatedlandscapes@gmail.com
Sent: Monday, December 10, 2012 4:28 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Melissa & Jorge Villamizar
601 NE 57th St
Miami, FL 33137-2319

1/22/2013

Eric Fryson

From: currygj@yahoo.com
Sent: Tuesday, December 11, 2012 10:55 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

gary curry
9628 Gary St
Hudson, FL 34669-3769

1/22/2013

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 22, 2013 2:47 PM
To: 'cookiefwbfl@cox.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. James cook
cookiefwbfl@cox.net

Dear Mr. Cook:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 22, 2013 2:47 PM
To: 'coolboixy@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Rev. Wm. H. Russell, Jr.
coolboixy@yahoo.com

Dear Reverend Russell:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 22, 2013 2:47 PM
To: 'cooperj@daytonastate.edu'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Jennifer Cooper
cooperj@daytonastate.edu

Dear Ms. Cooper:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 22, 2013 2:47 PM
To: 'crgarci@verizon.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Carlos R. Garcia
crgarci@verizon.net

Dear Mr. Garcia:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 22, 2013 2:47 PM
To: 'crpf@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Corinna Frye
crpf@comcast.net

Dear Ms. Frye:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 22, 2013 2:47 PM
To: 'Cultivatedlandscapes@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Jorge Villamizar
Cultivatedlandscapes@gmail.com

Dear Mr. & Mrs. Villamizar:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 22, 2013 2:47 PM
To: 'currygj@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Gary Curry
currygj@yahoo.com

Dear Mr. Curry:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 22, 2013 2:47 PM
To: 'cwcclean@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Tom Keeling
cwcclean@aol.com

Dear Mr. Keeling:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 22, 2013 2:47 PM
To: 'czinnandbzinn@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Carter Zinn
czinnandbzinn@gmail.com

Dear Mr. & Mrs. Zinn:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 22, 2013 2:47 PM
To: 'czora200@netscape.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Celia Zarcone
czora200@netscape.com

Dear Ms. Zarcone:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: cwcclean@aol.com
Sent: Monday, December 10, 2012 6:27 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Tom Keeling
PO Box 990104
Naples, FL 34116-6034

1/22/2013

Eric Fryson

From: czora200@netscape.com
Sent: Monday, December 10, 2012 10:06 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Celia Zarcone
761 Galaxy Ln
Melbourne Beach, FL 32951-4234

1/22/2013

Eric Fryson

From: czinnandbzinn@gmail.com
Sent: Tuesday, December 11, 2012 3:49 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Carter & Barbara Zinn
2591 Birch Ave
The Villages, FL 32162-2021

1/22/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]

Sent: Friday, January 18, 2013 11:12 AM

To: Ellen Plendl

Cc: Sunburst

Attachments: Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Protect the Ratepayers, Say No to FPL's Rate Increase; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement

<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>
 <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Protect the
 Ratepayers, Say No to FPL's Rate Increase>> <<Say No to FPL's Rate Increase and Settlement>>
 <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No
 to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 22, 2013 3:51 PM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 00404-13		
DISTRIBUTION:		

Attachments: Untitled; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer



Consumer

quiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Pouiry - Florida Po



Consumer



Consumer

quiry - Florida Pouiry - Florida Po

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: d_tibbets@yahoo.com
Sent: Tuesday, December 11, 2012 5:21 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

David Tibbets
706 Clubwood Ct
Winter Springs, FL 32708-3725

1/23/2013

Eric Fryson

From: dahem27@yahoo.com
Sent: Monday, December 10, 2012 8:29 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Mr. David Ahern
200 W Silverton St
Minneola, FL 34715-9431

1/23/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]**Sent:** Friday, January 18, 2013 11:13 AM**To:** Ellen Plendl**Cc:** Sunburst**Attachments:** Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Protect the Ratepayers, Say No to FPL's Rate Increase

<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>

<<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>>

<<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Say No

to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No

to FPL's Rate Increase and Settlement>> <<Protect the Ratepayers, Say No to FPL's Rate Increase>>

Eric Fryson

From: danchfc@bellsouth.net
Sent: Saturday, December 29, 2012 11:15 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 29, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Daniel Dixon
511 NW 50th Pl
Boca Raton, FL 33431-4639

Eric Fryson

From: danleyjl@gmail.com
Sent: Wednesday, December 12, 2012 9:06 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 12, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Judith Danley
1820 Spruce Creek Blvd
1820 Spruce Creek Blvd
Port Orange, FL 32128-6778

Eric Fryson

From: daisycloud@netzero.net
Sent: Monday, December 10, 2012 9:24 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do!!!!!!!

Sincerely,

Francine Meinelschmidt
7921 Greenway Blvd Apt D
Apt D
Miramar, FL 33023-6435

1/23/2013

Eric Fryson

From: Danmclaughlin8082@sbcglobal.net
Sent: Monday, December 10, 2012 3:46 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Dan McLaughlin
8617 River Homes Ln
Apt # 207
Bonita Springs, FL 34135-4342

1/23/2013

Eric Fryson

From: danandjo@bellsouth.net
Sent: Monday, December 10, 2012 4:11 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Jo Bech
123 Laguna Forest Trl
Palm Coast, FL 32164-5804

1/23/2013

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 22, 2013 3:49 PM
To: 'd_skarr@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Donna Skarr
d_skarr@hotmail.com

Dear Ms. Skarr:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 22, 2013 3:49 PM
To: 'd_tibbets@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. David Tibbets
d_tibbets@yahoo.com

Dear Mr. Tibbets:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 22, 2013 3:49 PM
To: 'dahern27@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. David Ahern
dahern27@yahoo.com

Dear Mr. Ahern:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 22, 2013 3:48 PM
To: 'daisycloud@netzero.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Francine Meinelschmidt
daisycloud@netzero.net

Dear Ms. Meinelschmidt:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 22, 2013 3:48 PM
To: 'danandjo@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Jo Bech
danandjo@bellsouth.net

Dear Ms. Bech:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 22, 2013 3:48 PM
To: 'danchfc@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Daniel Dixon
danchfc@bellsouth.net

Dear Mr. Dixon:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 22, 2013 3:48 PM
To: 'danleyjl@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Judith Danley
danleyjl@gmail.com

Dear Ms. Danley:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 22, 2013 3:48 PM
To: 'Danmclaughlin8082@sbcglobal.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Dan McLaughlin
Danmclaughlin8082@sbcglobal.net

Dear Mr. McLaughlin:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 22, 2013 3:48 PM
To: 'darhar1130@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Darlene Harris
darhar1130@gmail.com

Dear Ms. Harris:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Tuesday, January 22, 2013 3:48 PM
To: 'davebarton63@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Dave Barton
davebarton63@gmail.com

Dear Mr. Barton:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: darhar1130@gmail.com
Sent: Tuesday, December 11, 2012 7:34 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Darlene Harris
16306 NE 154th Pl
Fort Mc Coy, FL 32134-8791

1/23/2013

Eric Fryson

From: davebarton63@gmail.com
Sent: Friday, November 30, 2012 7:14 PM
To: Governor Rick Scott
Subject: Protect the Ratepayers, Say No to FPL's Rate Increase

November 30, 2012

The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Dave Barton
2815 Brockett Rd
Mims, FL 32754-5672

1/23/2013

Eric Fryson

From: d_skarr@hotmail.com
Sent: Monday, December 10, 2012 4:19 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Donna Skarr
367 Sea Grape Rd
Venice, FL 34293-1627

1/23/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:25 AM
To: Eric Fryson
Cc: Hong Wang; Matilda Sanders
Subject: Emails for Docket 120015-EI

FPSC, CLK	CORRESPONDENCE
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO.	00404-13
DISTRIBUTION:	

Attachments: Untitled; FW: PSC Abuse of Power and Dereliction of Duty; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company



Untitled



FW: PSC Abuse
Power and Dereliction of Duty - Florida Power & Light Company



Consumer Inquiry - Florida Power & Light Company



Consumer Inquiry - Florida Power & Light Company



Consumer Inquiry - Florida Power & Light Company



Consumer Inquiry - Florida Power & Light Company



Consumer Inquiry - Florida Power & Light Company



Consumer Inquiry - Florida Power & Light Company



Consumer Inquiry - Florida Power & Light Company



Consumer Inquiry - Florida Power & Light Company



Consumer Inquiry - Florida Power & Light Company



Consumer Inquiry - Florida Power & Light Company



Consumer Inquiry - Florida Power & Light Company

See attached correspondence and PSC responses for correspondence side of Docket 120015-EI.

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]

Sent: Friday, January 18, 2013 11:13 AM

To: Ellen Plendl

Cc: Sunburst

Attachments: Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Say No to FPL's Rate Increase and Settlement; Deny FPL's Settlement Agreement; Deny FPL's Settlement Agreement

<<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Say No to FPL's Rate Increase and Settlement>> <<Deny FPL's Settlement Agreement>> <<Deny FPL's Settlement Agreement>>

Eric Fryson

From: davidmbatten@yahoo.com
Sent: Monday, December 10, 2012 3:56 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

David Batten
7701 Timberlin Park Blvd
apt 1311
Jacksonville, FL 32256-5436

1/23/2013

Eric Fryson

From: davidj3000@comcast.net
Sent: Monday, December 10, 2012 3:05 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

David M Johnson
20391 Laverne Ave
Port Charlotte, FL 33952-1310

1/23/2013

Eric Fryson

From: davlevine@aol.com
Sent: Monday, December 10, 2012 4:15 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

David S. Levine
8841 SE Eldorado Way
Hobe Sound, FL 33455-8919

1/23/2013

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:23 AM
To: 'DBLRIN@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Rick Pollard
DBLRIN@aol.com

Dear Mr. & Mrs. Pollard:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:22 AM
To: 'davehgriffin@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. David H. Griffin
davehgriffin@bellsouth.net

Dear Mr. Griffin:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:22 AM
To: 'davidj3000@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. David M. Johnson
davidj3000@comcast.net

Dear Mr. Johnson:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:22 AM
To: 'davidmbatten@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. David Batten
davidmbatten@yahoo.com

Dear Mr. Batten:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:22 AM
To: 'DeafEagle24@Yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Patrick C. Bartley
DeafEagle24@Yahoo.com

Dear Mr. Bartley:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:22 AM
To: 'debbie_geiger2000@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Debbie Geiger
debbie_geiger2000@yahoo.com

Dear Ms. Geiger:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:22 AM
To: 'debracaso@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Debra Caso
debracaso@hotmail.com

Dear Ms. Caso:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:22 AM
To: 'debraswan@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Debra L. Swanson
debraswan@bellsouth.net

Dear Ms. Swanson:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:22 AM
To: 'davlevine@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. David S. Levine
davlevine@aol.com

Dear Mr. Levine:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 9:22 AM
To: 'dbs34223@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Paul Scionti
dbs34223@aol.com

Dear Mr. & Mrs. Scionti:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: Ellen Plendl
Sent: Wednesday, January 23, 2013 7:38 AM
To: 'fitzma1121@embarqmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Maryann Fitzpatrick
fitzma1121@embarqmail.com

Dear Ms. Fitzpatrick:

Thank you for your correspondence to the Governor's Office about the Florida Power & Light Company (FPL) rate case. On behalf of the Governor's Office, here is information on the Florida Public Service Commission's (PSC) recent FPL decision and the rate case process. The PSC approved a base rate increase of \$350 million and a 10.5 percent Return on Equity (ROE), concluding FPL's rate case. As FPL moves forward with construction of three new power plants, the PSC's decision provides sound rate certainty through 2016 for the customers and the utility.

In its original petition, filed on March 19, FPL requested an 11.5 percent ROE and a \$516.5 million base rate increase. A Settlement Agreement (Agreement), filed on August 15, requested a \$378 million increase and a 10.7 percent ROE. FPL, the Florida Power Industrial Users Group, the South Florida Hospital and Healthcare Association, and the Federal Executive Agencies signed the original Agreement.

On December 13, FPL and the other signatories worked on and filed a new Agreement that addressed all of the Commissioners' concerns. The PSC lowered the proposed increase by \$40 million over the life of the new Agreement by retaining the company's current \$5 late payment fee. An additional \$18 million annual rate decrease was also approved. The Commission's decision reflects agreement on all issues heard throughout this lengthy process and is in the best public interest. The new Agreement also provides rate predictability for customers now and in the future and benefits the local economy and businesses looking to expand.

After FPL filed its petition, the Commission began months of Commission analyses and customer input. The PSC held nine customer hearings in FPL's service territory, where PSC Commissioners heard from hundreds of customers about the utility's proposed rate increase and its quality of service. Technical hearings in Tallahassee were held in August and November, where evidence and testimony was presented from witnesses for FPL and intervenors in the case. Customer rates for January 2013 will be available after FPL files its adjusted tariffs.

In reaching its decision, the PSC must balance customer needs with the company's need to provide reliable service. Commissioners said the new Agreement achieved the PSC's statutory goal of fair, just, and reasonable rates that benefitted all customers. I hope you have a clearer understanding of the PSC's decision, and I will place your letter/email on the correspondence side of the docket file for review by Commissioners and staff.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Eric Fryson

From: debbie_geiger2000@yahoo.com
Sent: Tuesday, December 11, 2012 5:43 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Debbie Geiger
4321 288th St
Branford, FL 32008-2146

1/23/2013

Eric Fryson

From: DeafEagle24@Yahoo.com
Sent: Tuesday, December 11, 2012 10:04 AM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Patrick C. Bartley
650 W Tropicana Ct
Kissimmee, FL 34741-1008

1/23/2013

Eric Fryson

From: debraswan@bellsouth.net
Sent: Tuesday, December 11, 2012 9:34 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when my income has decreased over 35% yet all of my costs have increased over 30%, Florida Power & Light believes they deserve more. During the summer months my electric bill is as high as some peoples mortgages and is often upward of \$550.00. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits. When does all of this insanity end?

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect all FPL customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Debra L. Swanson
2042 SE Hanford Rd
Port St Lucie, FL 34952-8862

Eric Fryson

From: debracaso@hotmail.com
Sent: Monday, December 10, 2012 4:59 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

debra Caso
275 Omaha St
Palm Harbor, FL 34683-5345

1/23/2013

Eric Fryson

From: dbs34223@aol.com
Sent: Monday, December 10, 2012 9:10 PM
To: Governor Rick Scott
Subject: Say No to FPL's Rate Increase and Settlement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Paul & Donna Scionti
1580 Eileen Pl
Englewood, FL 34223-4312

1/23/2013

Eric Fryson

From: DBLRIN@aol.com
Sent: Tuesday, December 11, 2012 11:57 AM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 11, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Rick & Joann Pollard
326 SE Bayview Ter
Port St Lucie, FL 34983-2114

1/23/2013

Eric Fryson

From: davehgriffin@bellsouth.net
Sent: Monday, December 10, 2012 10:02 PM
To: Governor Rick Scott
Subject: Deny FPL's Settlement Agreement

December 10, 2012
The Honorable Richard L. Scott
Governor of the Office of the Governor
400 South Monroe Street
The Capitol
Tallahassee, FL 32399-0001

Dear Governor Scott,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

David H. Griffin
1981 SE Mandrake Cir
Port St Lucie, FL 34952-6983

1/23/2013

Eric Fryson

From: Governor Rick Scott [Rick.Scott@eog.myflorida.com]
Sent: Tuesday, January 22, 2013 4:41 PM
To: Ellen Plendl
Cc: Sunburst
Subject: FW: PSC Abuse of Power and Dereliction of Duty

From: Maryann Fitzpatrick [mailto:fitzma1121@embarqmail.com]
Sent: Thursday, January 17, 2013 11:19 AM
To: Governor Rick Scott; KELLY.JR@leg.state.fl.us
Cc: Commissioner.Balbis@psc.state.fl.us; Commissioner.Edgar@psc.state.fl.us;
Chairman.Brise@psc.state.fl.us; Commissioner.Graham@psc.state.fl.us;
Commissioner.Brown@psc.state.fl.us
Subject: PSC Abuse of Power and Dereliction of Duty

I am outraged by the recent action by the Florida Public Service Commission to make a settlement with Florida Power & Light without the consent of the people's representative, the Office of the Public Counsel. This Commission needs to be reigned in and fast.

I hope the Office of Public Counsel files a lawsuit to block this settlement agreement and protect the rights of the people.

I want to remind you that this is not the only recent incident where the FPSC has cut the people out. In the case of the forced installation of smart meters by FP&L the Commission failed to hold public hearings and evaluate this project and all the problems associated with it (cost, health, privacy, safety and security). You appointed them, so you MUST take responsibility for their actions! Currently I grade them with a "F".

Sincerely,

Maryann Fitzpatrick

681 107th Ave N.

Naples, FL 34108

239-961-6053

fitzma1121@embarqmail.com

1/23/2013

Catherine Potts

From: Office of Commissioner Balbis
Sent: Wednesday, January 23, 2013 8:28 AM
To: Commissioner Correspondence
Subject: FW: Deny FPL's Settlement Agreement

Cathi,

Please place the email below in Docket Correspondence of Consumers and their representatives for docket no. 120015-EI.

Thank you,
Cristina

From: martypad@embarqmail.com [mailto:martypad@embarqmail.com]
Sent: Tuesday, January 22, 2013 3:26 PM
To: Office of Commissioner Balbis
Subject: Deny FPL's Settlement Agreement

January 22, 2013
Commissioner Eduardo Balbis

Dear Eduardo Balbis,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Martin Padilla
35 Apple Hill Holw
Casselberry, FL 32707-4901

Catherine Potts

From: Pamela Paultre on behalf of Office of Commissioner Brisé
Sent: Tuesday, January 22, 2013 4:54 PM
To: Commissioner Correspondence
Subject: FW: Deny FPL's Settlement Agreement

Cathi,

Please place the forwarded or enclosed correspondence in Docket Correspondence of Consumers and their representatives for docket no. 120015-EI.

Thank you,

Pamela Paultre
Assistant to Chairman Ronald Brisé
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6036

From: martypad@embarqmail.com [mailto:martypad@embarqmail.com]
Sent: Tuesday, January 22, 2013 3:26 PM
To: Office of Commissioner Brisé
Subject: Deny FPL's Settlement Agreement

January 22, 2013
Chairman Ronald Brisé

Dear Ronald Brisé,

At a time when Floridians are tightening their belts, Florida Power & Light believes they deserve a raise. Their request for a rate increase is outrageous, especially considering the company's continually increasing profits.

FPL is a monopoly with no competition, so I have nowhere else to turn for my electricity -- every rate increase amounts to a tax increase. It is unfair for FPL to continue to pad its pockets and hand out raises while my family has to continue to cut and trim our budget.

FPL's request is ridiculous and their proposed "settlement" only shifts more financial burden onto residential customers like me. Please protect the residential customers that don't have paid lobbyists and representatives that can cut deals with FPL on their behalf.

FPL wants you and I to believe that they need an increased Return on Equity to be able to provide reliable service and attract investors. However, their investors have little risk and received incredible returns of 22% in 2011. The facts just don't support FPL's claims.

Please examine and scrutinize FPL's rate increase request carefully. Protect FPL's 8 million customers from an unnecessary rate increase and demand that they tighten their belts just as the rest of us have had to do.

Sincerely,

Martin Padilla
35 Apple Hill Holw
Casselberry, FL 32707-4901

Marguerite McLean

From: Marguerite McLean
Sent: Tuesday, January 22, 2013 3:37 PM
To: Ann Cole
Cc: Hong Wang; Dorothy Menasco; Catherine Potts; Chris Church
Subject: RE: Correspondence file - DN 00329-12 - 120015-EI

ok, thanks.

CONSUMER

From: Ann Cole
Sent: Tuesday, January 22, 2013 3:26 PM
To: Marguerite McLean
Cc: Hong Wang; Dorothy Menasco; Catherine Potts; Chris Church
Subject: RE: Correspondence file - DN 00329-12 - 120015-EI

I'd break it at 4100 pages. We will further divide the new second DN if we are told there is a problem.

From: Marguerite McLean
Sent: Tuesday, January 22, 2013 2:49 PM
To: Ann Cole
Cc: Hong Wang; Dorothy Menasco; Catherine Potts; Chris Church
Subject: RE: Correspondence file - DN 00329-12 - 120015-EI

Ann,
 How many pages should be in the 1st consumer correspondence document?
 2nd consumer correspondence document?

From: Ann Cole
Sent: Tuesday, January 22, 2013 12:55 PM
To: Marguerite McLean; Chris Church
Cc: Hong Wang; Dorothy Menasco; Catherine Potts
Subject: FW: Correspondence file

Please assign a second DN for Docket correspondence - Consumers and their representatives and x-reference both nos. I'm told that this one is too large (page wise). If you need any assistance, just let me know.

Chris, if we need to move any pages from the first DN to the second, please let us know.

Thanks, Ann

From: Chris Church
Sent: Thursday, January 17, 2013 3:49 PM
To: Ann Cole
Subject: RE: Correspondence file

The file that John called out to me specifically was 00329-12.pdf. It's currently under 240 Mb, but it's over 5200 pages, and for LiveCycle, that seems to be the constraint. Doing a large document isn't a problem, but John estimates that the server processes about 2000 pages an hour, so for a document with a lot of pages that is already mostly OCR'd and just being updated frequently, it would be better if we could either segment the file into smaller sections, or figure out another way to handle the

DOCUMENT NUMBER - DATE

00404 JAN 22 2

FPSC-COMMISSION CLERK

documents (one suggestion was to send them to the queue at the end of the day so they can process overnight).

From: Ann Cole
Sent: Thursday, January 17, 2013 1:39 PM
To: Chris Church
Subject: RE: Correspondence file

If you can identify it, we can break it out or assign a new continuation DN.

From: Chris Church
Sent: Thursday, January 17, 2013 1:31 PM
To: Ann Cole
Subject: RE: Correspondence file

I need to double-check with John about the specific instance he encountered, but I thought the size of the file was extremely large, but it may be driven more by page count than digital size, for once (I usually think of it the other way around).

From: Ann Cole
Sent: Thursday, January 17, 2013 1:26 PM
To: Chris Church
Subject: RE: Correspondence file

We used to routinely divide them at 500 gb. Back in the day, Kim got some kind of report. Later on, if memory serves me, word was we didn't have to do this anymore.

If we need to have a size flagging system, just let me know. I know Ruth N. divides large exhibits at 500 gb.

From: Chris Church
Sent: Thursday, January 17, 2013 1:17 PM
To: Ann Cole
Subject: RE: Correspondence file

I think this will be more of a procedural issue than a specific instance; I've asked John to give me some guidelines (i.e., if it's over 1,000 pages or over 1 Gb, start a new section), but he's still looking into it.

From: Ann Cole
Sent: Monday, January 14, 2013 3:24 PM
To: Chris Church
Subject: RE: Correspondence file

I have no problem breaking it out. Just give Hong or me the DN.

From: Chris Church
Sent: Monday, January 14, 2013 3:17 PM
To: Ann Cole
Subject: RE: Correspondence file

My understanding is there's one that's currently active that is fairly large, and it's been used as part of our testing with the Live Cycle scanning project. The challenge is that for the addition of a single un-OCR'd document to the file, our only recourse at this point with the server would be to re-OCR the entire file, which is understandably rather time consuming. We were just considering our options, and I was wondering what the history was, since I knew they used to be separate and had been consolidated at some point in the past.

1/22/2013

From: Ann Cole
Sent: Monday, January 14, 2013 2:46 PM
To: Chris Church
Subject: RE: Correspondence file

I'm aware of the correspondence file history. We have divided them up in the past on an individual basis, if they were too large to open or we began having problems with the file.

Is there a problem?

From: Chris Church
Sent: Monday, January 14, 2013 2:27 PM
To: Ann Cole
Subject: Correspondence file

Ann,

I may be botching the language, but my understanding is that we keep a correspondence file for each docket, and that that correspondence file can grow quite large. If I recall, we used to divide up the file, but that currently, we keep the file contiguous. I was wondering about the history of how we handle the file; who would be the best person to speak with about this?

Thanks,
Chris

=====
Chris Church
Florida Public Service Commission
850.413.6451