

VOTE SHEET

April 9, 2013

Docket No. 120297-EI – Complaint of Marlowe Ragland against Progressive Energy for alleged disconnections and high bills.

Issue 1: What is the appropriate disposition of the Raglands' Formal Complaint?

Recommendation: The Raglands' Formal Complaint should be denied and they should pay the entire outstanding account balance of \$285.78 as previously billed by the utility. It appears that the Raglands' account was properly billed in accordance with Commission statutes, rules, and PEF's tariffs. Based on documentation provided, an audit of the account indicates that the account balance is accurate. The additional deposit has been accurately calculated and assessed. Furthermore, it does not appear that PEF has violated any jurisdictionally applicable provision of the Florida Statutes, the Florida Administrative Code, or its tariff in the handling of the Raglands' account.

APPROVED

RECEIVED-FPSC
13 APR -9 AM 11:30
COMMISSION
CLERK

COMMISSIONERS ASSIGNED: All Commissioners

COMMISSIONERS' SIGNATURES

MAJORITY

DISSENTING

[Handwritten signatures in blue ink on four lines]

REMARKS/DISSENTING COMMENTS:

DOCUMENT NUMBER-DATE

01799 APR-9 2

FPSC-COMMISSION CLERK

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(Continued from previous page)

Issue 2: Should this docket be closed?

Recommendation: Yes. If no person whose substantial interests are affected files a protest of the Commission's proposed agency action order within 21 days, the docket may be closed upon issuance of a consummating order.

APPROVED
