

PINECRST UTILITIES,LLC
P.O. BOX 1798
EATON PARK, FL. 33840
863-904-5574

RECEIVED-FPSC
13 MAY -8 AM 9:25
COMMISSION
CLERK

May 6, 2013

Commission Clerk
Florida Public Service Commission.
2540 Shumard Oak Blvd.
Tallahassee, FL. 32399

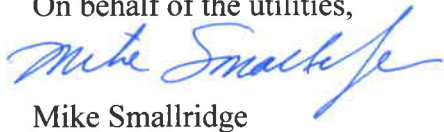
Re: Docket # 120269. SARC for Pinecrest Utilities, LLC in Polk County.

Dear Commission Clerk,

This letter will serve as an answer to staff letter concerning mailing postcards for Pinecrest Utilities, LLC.

The utility wishes to go forward with sending regular customer invoices in an envelope with a self addressed return envelope provided. The utility will implement this new mailing policy at the next regular billing cycle. We will notify the customer in writing before hand.

On behalf of the utilities,



Mike Smallridge

DOCUMENT NUMBER-DATE
02541 MAY-8 2013
FPSC-COMMISSION CLERK