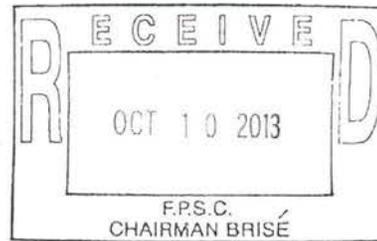


October 6, 2013

Mr. Ronald A. Brise, Chairman
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399



COMMISSION
CLERK

RECEIVED-FPSC
13 OCT 15 AM 9:34

Dear Chairman Brise:

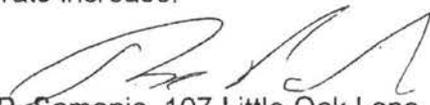
Since Jim Rogers, CEO of Duke Energy failed to respond on a timely basis to my letter (attached) dated September 16, 2013, I have no alternative but to address my concerns regarding Duke Energy directly to you!

The fact that Duke Energy purchased Progress Energy somewhere among their combined assets are the almost \$1 billion of customer funds they fleeced for non-existent nuclear power plants. This \$819.5 million since 2009 was earmarked for the repair of their Crystal River Nuclear Power Plant. A recent announcement by Mr. Rogers stated they will not repair this nuclear power facility. To add insult to injury, your commission has agreed to allow Duke Energy to begin again in 2017 stealing an additional \$350 million from Duke Customers for a nuclear power plant that according to Mr. Rogers will not be built. If my facts and figures are incorrect; please correct them by return mail!

Now I also understand that Duke Energy will be presenting before your commission reasons for you to authorize an additional seven (7) percent increase in their billing rates to Duke Energy customers. How can you allow this to happen when Duke Energy has already fleeced almost \$1 billion from its customers? ✓

Since you and your commission alone have allowed these funds to be collected while the energy companies have perpetrated outright lies, it is up to you to correct both past and future funding mistakes. A starting point would be to force Duke Energy to begin providing credits on their Florida customer's bills on a monthly basis in order to reverse the funding errors you allowed to happen. If you allow the seven percent rate increase, I demand that you mail me a copy of Duke Energy's presentation and your reasons for approving same; along with the voting records of each commissioner regarding this requested rate increase. ✓

Sincerely,


Raymond P. Samanic, 107 Little Oak Lane, Altamonte Springs, Florida 32714

September 16, 2013

Mr. Jim Rogers CEO
Duke Energy
400 South Tryon
Charlotte, North Carolina

Dear CEO Rogers:

I mailed this letter to you along with my payment to P.O. Box1004 with specific instructions that it be forwarded to you for a direct reply.

In addition to fleecing Progress Energy and now Duke Energy customers out of \$819.5 million since 2009, with an additional \$350 million beginning in 2017 for nonexistent nuclear power plants you now have found two new ways of further ripping off Florida customers.

First, you have changed the billing cycle to increase our monthly costs; then you begin charging a "Late Payment Charge for Previous Bill" The attached bill shows a \$5.00 late payment fee. Since my check was dated and arrived on the due date; why did it take your supposedly efficient employees an additional five (5) days to deposit my check?

To add insult to injury I understand that you are now seeking additional seven (7) percent increases in billing to Florida customers. I demand from you in writing and explanation as to why I was charged a late fee and how this \$5.00 amount was arrived at. Also I demand a copy of your pleadings before the Public Utilities Commission for a seven (7) percent billing increase to Florida customers.

I moved out of Charlotte North Carolina years ago to escape your exorbitant energy costs; now you have found me here in Florida. Your tentacles reach far and wide. How come you skipped over Georgia to find me?

I expect and deserve a written reply from you addressing all of my concerns. If I do not here from you before the end of September 2013 my next letter will be addressed to the Public Utilities Commission here in Florida.

Sincerely,

Raymond P. Samanic
107 Little Oak Lane, Altamonte Springs, Florida 32714

STATE OF FLORIDA

COMMISSIONERS:
RONALD A. BRISÉ, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
EDUARDO E. BALBIS
JULIE I. BROWN



OFFICE OF
CONSUMER ASSISTANCE & OUTREACH
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

October 14, 2013

Mr. Raymond Samanic
107 Little Oak Lane
Altamonte Springs, Florida 32714

Dear Mr. Samanic,

This is in response to your correspondence to Chairman Ronald A. Brisé, Florida Public Service Commission (FPSC or Commission), regarding Duke Energy Florida, Incorporated (DEF). Given the nature of your concerns, Chairman Brisé feels it would be appropriate for specialized staff of the Office of Consumer Assistance and Outreach to respond directly to you.

The FPSC will hold a hearing beginning Wednesday, October 16, to consider DEF's proposed Revised and Restated Stipulation and Settlement Agreement (Agreement). The hearing will continue on Thursday, October 17, if necessary. Parties to the docket will be given the opportunity to present oral evidence and arguments during the hearing. Commissioners may consider the Agreement at the hearing's conclusion, or at a special Commission Conference scheduled for Thursday, October 24. You can access the Commission calendar on our website homepage and watch the proceeding by clicking on the blue camera icon on the left side menu by using the following link:

<http://www.floridapsc.com>

Florida Statute 366.93 governs Commission decisions concerning nuclear cost recovery. You may review the statute by using the following link:

<http://www.flsenate.gov/laws/statutes/2011/366.93>.

We will add your correspondence to Docket 130208E1. If you have any questions you can reach me at 1-800-342-3552.

Sincerely,

A handwritten signature in black ink that reads "Randy Roland".

Randy Roland
Regulatory Program Administrator
Office of Consumer Assistance & Outreach

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

Shawna Senko

From: Terry Holdnak
Sent: Monday, October 14, 2013 10:27 AM
To: Commissioner Correspondence
Subject: FW: Duke Energy - Docket No. 130208-EI

Please place the correspondence below in Docket Correspondence, Consumers and their Representatives, in Docket No. 130208-EI.

Thank you,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)*

Sent: Monday, October 14, 2013 9:40 AM
Subject: FW: Duke Energy

Subject: Duke Energy
Reply-To: John Hopengarten <john@westchasegrp.com>

Linked 



John Hopengarten
Owner at Westchase Group

Dear Commissioner,

Recently Duke Energy requested a 6 % rate increase. Since Florida law required rate payers to pay Progress/Duke approximately \$3 Billion for two failed nuclear

projects, I request that you cap the current rate Duke Energy charges, until such time as they build new power stations that will take the place of these two facilities. As a rate payer yourself, you should also feel that your utility should not receive any extra monies until they do what they were paid to do. This is only fair and the right thing to do.

Reply to John

TIP You can respond to this message by replying to this email

You are receiving LinkedIn message emails. [Unsubscribe](#)

This email was intended for Julie Brown (Commissioner at Florida Public Service Commission). [Learn why we included this](#) © 2013, LinkedIn Corporation, 2029 Stierlin Ct. Mountain View, CA 94043, USA

Shawna Senko

From: Ruth McHargue
Sent: Wednesday, October 09, 2013 3:56 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130208

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Wednesday, October 09, 2013 3:32 PM
To: Ruth McHargue
Subject: To CLK Docket 130208

Copy on file, see 1126498C. DH

-----Original Message-----

From: Webmaster
Sent: Wednesday, October 09, 2013 2:32 PM
To: Consumer Contact
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Wednesday, October 09, 2013 2:16 PM
To: Webmaster
Cc: chris@roscart.com
Subject: My contact

Contact from a Web user

Contact Information:
Name: Chris Roscart
Company:
Primary Phone: 813-788-0897
Secondary Phone:
Email: chris@roscart.com

Response requested? Yes
CC Sent? Yes

Comments:

Wonder when the consumers will receive a refund of the funds spent/charged to Progress/Duke Energy for a nuclear plant which was not built but we paid many many months in advance.

ALSO, DO NOT APPROVE any rate increase for Duke Energy

October 2, 2013

I write in regards to docket number 130208.

I cannot drive to Tallahassee for the hearing.

I would like you to support the cancellation of Duke Energy Florida's Levy Co. reactor.

I am not in favor of the public spending money to make a private corporation and its stockholders profit.

Nuclear power is not a sustainable solution to our energy needs.

We need to invest in energy efficiency and renewable energy.

Thank you for your time and work.

Abby Gage 600 Alhambra Rd. Venice, FL 34285

A. Gage
600 Alhambra Rd.
Venice, FL
34285

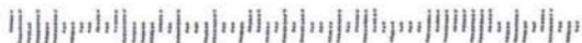
TAMPA FL 335
SAINT PETERSBURG FL
05 OCT 2013 PM 1 L
DISTRIBUTION CENTER

13 OCT -9 AM 7:10



Florida Public Service Commission
2540 Shumard Oak Blvd. Room 148
Tallahassee, FL

32399-0850



Shawna Senko

From: Caroline Klancke
Sent: Friday, October 04, 2013 9:05 AM
To: 'allen.henry@me.com'
Cc: Shawna Senko; Keino Young; Michael Lawson
Subject: RE: 130208-EI Notice of Hearing
Attachments: 04819-13_13-0385.ord.doc; 05792-13_130208ei.doc

Mr. Henry,

Thank you for your inquiry regarding public participation in the hearing in Dkt. 130208 scheduled to commence on Wednesday, October 16, 2013. As provided in the Procedural Order which governs this hearing on the Settlement (attached for your ease of reference), public testimony will be permitted following the introductions of the parties and opening statements. Thus, intervention as a party is not necessary in order to provide public testimony at the hearing. Rather, members of the public who would like to provide sworn testimony at the hearing should arrive by 9:00 at the Betty Easley Conference Center as there will be a Commission staff member coordinating the sign up of public witnesses. The hearing will commence promptly at 9:30 (as specified in the attached notice). Once the hearing is commenced, the parties are introduced, and opening statements are made, the Chairman will swear in all witnesses including members of the public who wish to provide testimony. Thereafter, the members of the public who wish to speak will be called to testify in the order in which they signed up. I hope that this information assists you in participating in this hearing.

Caroline M. Klancke
Senior Attorney
Economic Regulation Section
Office of the General Counsel
Florida Public Service Commission
Phone: (850) 413-6220
Fax: (850) 413-6221
chlancke@psc.state.fl.us

From: Shawna Senko
Sent: Thursday, October 03, 2013 3:41 PM
To: Keino Young
Cc: Caroline Klancke; Michael Lawson
Subject: FW: 130208-EI Notice of Hearing

Good afternoon,

Please see the message I received below regarding the upcoming hearing on 10/16/2013 for Docket 130208. I am unsure of the answer Mr. Henry's question. Would you be able to assist me?

Thank you for your help,

Shawna Senko
Florida Public Service Commission

Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

From: Allen Henry [<mailto:allen.henry@me.com>]

Sent: Thursday, October 03, 2013 3:37 PM

To: Shawna Senko

Subject: Re: 130208-EI Notice of Hearing

Hello Shawna,

I've reviewed the document and I cannot identify who I would contact to allow the people I work for to receive priority in speaking. Would I need to have them file a Petition for Intervention to make this happen?

Best,

Allen Henry

On Oct 03, 2013, at 03:14 PM, Shawna Senko <SSenko@PSC.STATE.FL.US> wrote:

Good afternoon Mr. Henry,

Please find Document No. 05764-13, Notice of Hearing for 10/16/2013, from Docket No. 130208-EI attached to this message. There is no charge for providing documents electronically.

I hope you find this information helpful.

Have a great day,

Shawna Senko

Florida Public Service Commission

Office of Commission Clerk

2540 Shumard Oak Boulevard

Tallahassee, Florida 32399-0850

850-413-6770

Shawna Senko

From: Ruth McHargue
Sent: Wednesday, October 02, 2013 12:59 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130208

Customer correspondance

-----Original Message-----

From: Consumer Contact
Sent: Tuesday, October 01, 2013 3:37 PM
To: Ruth McHargue
Subject: To CLK Docket 130208

Copy on file, see 1125576C. DH

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]
Sent: Tuesday, October 01, 2013 1:47 PM
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 34527

CUSTOMER INFORMATION

Name: Frank Simonelli
Telephone: 352-344-4257
Email: frankpo@tampabay.rr.com
Address: 5610 S Dede Terrace Inverness FL 34452

BUSINESS INFORMATION

Business Account Name: Frank Simonelli
Account Number: 58267-95069
Address: 5610 S Dede Terrace Inverness Florida 34452

COMPLAINT INFORMATION

Complaint: Other Complaint against Duke Energy Florida, Inc. d/b/a Duke Energy

Details:

Received a letter from them stating they were raising the monthly rate on a product they did not install They are raising the rate to \$6.99 a month. They is the worse power company we have ever seen. We had FPL in South Florida and Progress and Florida Power before. Duke is in our pockets and sticking it to all the families and elderly and seem unstoppable.

This is on top of their slick maneuver with their property tax fraud they got away with sticking us their tax bill by forcing Citrus County residence with a 30-35% tax hike. With the newly announced "gas plant" which we are sure I will be forced to pay for and most likely a couple rate increases to just break out back even more .

We really gets us is the agency that is here to protect us from all this seems to be on Dukes side. Whats with that?

You all may say its only \$1.09 more a month. NO IT IS NOT!!!! Its the last straw!!! If this is also ignored. I will come out of retirement and start complaint groups, bloggers and forums and spend all my time to stop this rape of society, families and retirees. We deserve better

PSC was contacted previously

Shawna Senko

From: Ruth McHargue
Sent: Tuesday, October 01, 2013 9:31 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130208

Customer correspondence

From: Consumer Contact
Sent: Tuesday, October 01, 2013 8:32 AM
To: Ruth McHargue
Subject: To CLK Docket 130208

Copy on file, see1125417C. DH

From: Suzanne Zeller [<mailto:szelle3@yahoo.com>]
Sent: Monday, September 30, 2013 12:33 PM
To: Consumer Contact
Subject: Proposed settlement with Duke Energy

To: the Public Service Commission

I am writing to urge the defeat of the settlement with Duke Energy based on the fact that consumers have already paid \$3.2 billion since 2006 when the allowance was given to the power company to obtain advance monies for the nuclear plant that is not going to be built. A settlement is not appropriate in addition to this amount has already been collected. The proposed bill further guarantees Duke Energy a minimum of 9.5% profit through 2018. This guarantee sets us up for distress on customers as the price of producing electricity may be increasing also. How can you guarantee them this profit??

I ASK THE COMMISSION TO VOTE TO DEFEAT THE PROPOSED SETTLEMENT AND CALL FOR PUBLIC HEARINGS IN THE AFFECTED SERVICE AREAS.

I do not think it is right for a business to be able to charge and keep consumer monies for a service not delivered.

Sincerely,

Suzanne Zeller
district 68
Saint Petersburg, FL

szelle3@yahoo.com

cc: file

Shawna Senko

From: Ruth McHargue
Sent: Tuesday, October 01, 2013 9:31 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130208

Customer correspondence

From: Consumer Contact
Sent: Tuesday, October 01, 2013 8:32 AM
To: Ruth McHargue
Subject: To CLK Docket 130208

Copy on file, see1125417C. DH

From: Suzanne Zeller [<mailto:szelle3@yahoo.com>]
Sent: Monday, September 30, 2013 12:33 PM
To: Consumer Contact
Subject: Proposed settlement with Duke Energy

To: the Public Service Commission

I am writing to urge the defeat of the settlement with Duke Energy based on the fact that consumers have already paid \$3.2 billion since 2006 when the allowance was given to the power company to obtain advance monies for the nuclear plant that is not going to be built. A settlement is not appropriate in addition to this amount has already been collected. The proposed bill further guarantees Duke Energy a minimum of 9.5% profit through 2018. This guarantee sets us up for distress on customers as the price of producing electricity may be increasing also. How can you guarantee them this profit??

I ASK THE COMMISSION TO VOTE TO DEFEAT THE PROPOSED SETTLEMENT AND CALL FOR PUBLIC HEARINGS IN THE AFFECTED SERVICE AREAS.

I do not think it is right for a business to be able to charge and keep consumer monies for a service not delivered.

Sincerely,

Suzanne Zeller
district 68
Saint Petersburg, FL

szelle3@yahoo.com

cc: file

Shawna Senko

From: Ellen Plendl
Sent: Monday, September 30, 2013 3:31 PM
To: Consumer Correspondence
Subject: Docket 130208-EI
Attachments: RE: Duke Power; Governor's Office of Citizen Service Request - Smart meters

See attached customer correspondence and PSC response for correspondence side of Docket 130208-EI.

Shawna Senko

From: Governor Rick Scott <Rick.Scott@eog.myflorida.com>
Sent: Monday, September 30, 2013 2:44 PM
To: Dexter Rambo
Cc: Sunburst
Subject: RE: Duke Power

Thank you for contacting Governor Rick Scott's Office and sharing your concerns. Governor Scott asked that I respond on his behalf.

The agency that regulates certain public utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government. Within the Public Service Commission is a Division of Regulatory Compliance and Consumer Assistance, which I believe may be able to assist you. To assist you, I forwarded a copy of your letter to the Public Service Commission for their review. If you want to contact the PSC directly please call 1-800-342-3552 or contact them by using the information provided below.

For more information on the services the Public Service Commission does and does not regulate, please view the online brochure entitled "When to Call the PSC" which is available on the Public Service Commission's Web site at [www.floridapsc.com/publications/consumer/brochure/When to Call the PSC.pdf](http://www.floridapsc.com/publications/consumer/brochure/When%20to%20Call%20the%20PSC.pdf).

Thank you again for taking the time to contact the Governor's Office. We hope your concerns can be resolved to your satisfaction.

Sincerely,

Peggy E. Kassees
Office of Citizen Services
Executive Office of the Governor

Learn more about how Governor Rick Scott is creating an environment where private-sector jobs can grow and Florida's schools prepare students for college and careers. Sign up to receive Governor Scott's e-mail updates at www.FLGov.com/newsletter. Information about the Governor's 2013-14 Budget can be obtained online at www.letsgettowork.state.fl.us.

-----Original Message-----

From: Dexter Rambo [<mailto:drambo1@cfl.rr.com>]
Sent: Friday, September 27, 2013 7:47 PM
To: Governor Rick Scott
Subject: Duke Power

From: Dexter Rambo <drambo1@cfl.rr.com>

County: Orange

Zip Code: 32825

Phone Number: 407 384 0653

Message Body: Duke Power promised new nuclear plants. They charged us development fees for these nuclear plants. Now They are backing out of nuclear plants. They even refuse to continuing to maintain Crystal River. I feel we are do a full refund for all of those additional fees.

Shawna Senko

From: Ellen Plendl
Sent: Monday, September 30, 2013 3:17 PM
To: Randy Roland
Subject: Governor's Office of Citizen Service Request - Smart meters
Attachments: FW: Helath Problems From Smart Meters

Please see the attached correspondence received from the Governor's Office of Citizen Services. It is implied that our office will respond to Ms. Joyce Cream regarding smart meters.

Please forward as appropriate.

* Please request a copy of the PSC's response be provided to CAO so that we may notify the Governor's Office of Citizen Services when the response is sent.

RE: Information Request 1125356C.

Shawna Senko

From: Governor Rick Scott <Rick.Scott@eog.myflorida.com>
Sent: Monday, September 30, 2013 2:45 PM
To: Ellen Plendl
Cc: Sunburst
Subject: FW: Helath Problems From Smart Meters
Attachments: PeopleInOKGettingSickFromSM9-2013.doc; Marilynne MartinLtrToPSC-Docket130223.doc

Please review as appropriate.

Peggy E. Kassees
Office of Citizen Services
Executive Office of the Governor

Learn more about how Governor Rick Scott is creating an environment where private-sector jobs can grow and Florida's schools prepare students for college and careers. Sign up to receive Governor Scott's e-mail updates at www.FLGov.com/newsletter. Information about the Governor's 2013-14 Budget can be obtained online at www.letsgettowork.state.fl.us.



From: Joyce Cream [<mailto:j.cream@att.net>]
Sent: Tuesday, September 24, 2013 4:49 PM
To: Governor Rick Scott
Subject: Fw: Helath Problems From Smart Meters

Please stop this deadly exposure of our citizens.
Dr. Joyce Cream

----- Forwarded Message -----

From: William Bigelow <wbigelow@live.com>
To: Roberson Ken <ken.roberson@myfloridahouse.gov>
Sent: Tuesday, September 24, 2013 4:31 PM
Subject: Helath Problems From Smart Meters

Ken:

Earlier today, I sent you the submission of Marilynne Martin to the PSC commissioners in connection with Docket 130223. She covered several health concerns being experienced across the country and the FL PSC's atrocious addressing of such concerns. Martin outlines the despicable manner in which massive health information submitted to them in September 2012 has been totally ignored by the PSC as they subsequently claimed Smart Meters are totally safe. Martin

rightfully so calls for the Attorney General of Florida to give a legal opinion and the Florida Health Department to verify via written opinion the safety assurances made public by the PSC. I am sure they could not provide such opinions. Just in case you did not see Martin's letter, I am attaching it.

I am attaching a newspaper article which recently was printed in OK regarding sick people experiencing adverse exposure to radio frequency emissions from their Smart Meters.

The reason I mention this is the fact that the same adverse health reports are now happening in Florida and the PSC/Legislature/Governor/Attorney General apparently could care less. I assure you that if nothing is done to allow Floridians to Opt Out of SM installation, the medical law suits will commence (just like they have in other states) and rest assured State Government and the PSC will be listed a co-defendants in those suits. Taxpayers in this state expect government to address major potential problems such as this as quickly as possible for problems ignored can get huge (and expensive) very quickly.

It is such an easy fix, but apparently in Tallahassee big companies such as FPL have infinitely more sway than the millions of Floridians who give those companies monopoly status to provide us services. In the end if taxpayer money goes out the door to pay for SM-related health lawsuits, you can expect many people being angry. Just remember, the existing tariff allowing FPL to come unto our property is not expansive enough to cover SM's for they are communication equipment, not your run of the mill electrical meters.

This issue continues to get worse (the PSC will soon be investigated by the FBI) and we expect our elected officials to step up to the plate and go to bat for us. To ignore our requests, puts the state of Florida the future position of wasting money defending lawsuits which would be really unacceptable.

Bill Bigelow

Customers says OG&E Smart Meters making them sick

Posted on: 9:24 pm, July 23, 2013, by Ted Malave and La'Tasha Givens, *updated on: 09:33pm, July 23, 2013*

OKLAHOMA CITY — NewsChannel 4 is learning more about **nationwide fears involving smart meters and allegations that they can negatively affect your health**. According to a group that tracks complaints against smart meters, so far, **three states instituted moratoriums on them**.

In other states, **class action lawsuits were filed and at one time, in California, 47 municipal jurisdictions had demanded a halt to installations of the meters**.

The following states have either banned smart meters, have pending legislation against them, or have offered customers the opportunity to opt out. Some for health concerns, others over privacy issues: California, Connecticut, Florida, Georgia, Hawaii, Louisiana, Maine, Maryland, Michigan, Nevada, Oregon, Pennsylvania, Texas and Vermont.

Washing dishes at home is rare for Monique Smith since she doesn't actually live here anymore.

"Immediately I started getting a headache; a really bad headache," Smith says.

She claims the recently installed smart meter forced her out of her home. Within hours of it being installed she says she felt the effects.

"That night I got a really bad headache and as the next day went on I got really dizzy and by the third day I started having nose bleeds,"

Monique Smith explains.

Not long after, her doctors diagnosed her with Electromagnetic Hypersensitivity Disorder also known as EHS.

Headaches, nose bleeds, muscle cramps, cognitive dysfunction, fatigue, skin irritation and irregular sleep patterns are just some of the symptoms sufferers describe when they are exposed to electromagnetic fields.

Where did this information come from? These are symptoms described by people who believe they are suffering from EHS. They describe a wide variety of symptoms, but these seem to be the ones that are mentioned consistently from state to state.

Also the doctor we interviewed in Dallas, who has been studying this disorder for decades, says these are the symptoms his patients describe most frequently. Some of these symptoms are also listed in both letters that were written by Monique Smith's doctors here in Oklahoma.

Smith started living in a camper a quarter mile down the road to escape what she calls torture.

Smith says, "Prior to the smart meters we had a normal life."

Her husband, Billy, begged OG&E to remove the smart meter but the company refuses to do so.

"OG&E won't even listen to me and I've called them two or three dozen times. They won't even call me back now. They think that we're crazy when in fact the truth is right here; it's evident. I see it every day in my wife," Billy Smith says.

Joe Esposito knows exactly what they're talking about. He also says his smart meter is making him sick.

Esposito founded the website stop smart meters in Oklahoma after his experience.

Esposito says, **"I was having pain down my leg for six months, my front teeth, bottom teeth and the roof of my mouth felt like somebody poured Alka-Seltzer at night."**

He was able to find a temporary fix to minimize the amount of electromagnetic frequency from the outside meter.

"I put out a sheet of lead around that meter and nailed it to my house," Esposito says.

He says his pain was gone the next day. Meanwhile, Monique's pain is getting worse. One of her doctors of fifteen years even wrote a letter to OG&E.

Saying it's "medically necessary that the smart meter be removed from the home."

Another doctor states, "It may be beneficial to have the smart meter removed"

They said no, they would never do that. It would affect the system or cost individuals too much money to do that. (WGB Comment: Total B.S.)

Billy Smith had a cage constructed for when they have to sleep in the house; like in cases of severe weather.

The cage was named after scientist Micheal Faraday who made advances in the study of electromagnetic fields. Billy Smith says it's their safe haven.

NewsChannel 4 wanted to talk to the doctors who are treating Monique Smith, both of whom had written letters verifying their treatment for her illness, and **saying that her smart meter should be removed from her home.**

At first both agreed to an interview, but within weeks both cancelled.

All of the doctors working with Monique declined our invitation for an interview so we traveled here to Dallas to meet with Dr. William Rea one of the foremost experts in the country for electromagnetic hypersensitivity disorder."

"I think it's becoming the disaster of the 21st century," Dr. Rea says.

Dr. Rea is an OU graduate and a cardiovascular surgeon who holds other specialties as well; **he's treated patients with electromagnetic hypersensitivity disorder for forty years.**

"If you have problem with things like the smart meter, you may be getting the wrong impulses, the wrong electrical impulses that come into the body and cause disruption of that synchronized movement that you are supposed to have from electrical impulse," Dr. Rea explains.

He says our cells are protected by membranes, which are electromagnetic. They allow crucial materials like calcium, sodium and potassium to pass through.

He believes the frequency from various devices, like smart meters, interrupts this process and causes health problems.

Dr. William Rae says, "My problem is that they should take into account that people are electrical phenomena and that they do run on it and that you can screw up the physiology if you access it improperly if the patient is sensitive."

Dr. Rea has gone to great lengths to keep harmful frequencies out of his practice. The aluminum blinds, porcelain floors, glass shields over walls, keep his patients protected.

“And what does this do in this room?” our reporter asked.

“This screens the electromagnetic so we don’t want anything coming from down below,” Dr. Rae explains.

“And that way you can properly assess if they are really hypersensitive or not?” we asked.

“That’s right,” Dr. Rae says.

After our trip to Dallas we sat down with a spokesman for OG&E.

Our reporter asked him, “**What is your response to the concern over smart meters potentially affecting people’s health?**”

“**There are a number of measures in place to ensure that these devices are meeting all federal standards,**” the OG&E spokesman, Alford, says. (WGB Comment: Total B.S. for there are NO FCC standards covering the type of radiofrequency waves emitted by Smart Meters)

“Why is it not possible for the Smith family in particular or any family, who says, ‘you know what I don’t want this?’” we asked.

“It’s much like TV. I can’t watch TV anymore with rabbit ears. I have to have digital equipment or I have to be subscriber to cable. There’s cost associated in operating in two different worlds,” Alford says. (WGB Comment: The cost affect on utilities allowing customers to opt out will be minimal. I can read my meter monthly, take a digital picture of the meter so the utility knows I am reporting the right number, then once a year they can come out to check the meter for functionality and verify the reading at that time. No additional cost to the utility for they do periodic maintenance reviews of each meter)

Alford says everyone on the grid living in one area has to use the same technology and out of 800,000 customers, OG&E has only received two complaints. (WGB Comment: Total B.S. The reason the customers do not know anything about a Smart Meter because the media will not cover the issue and the utility does not advise you when the meter will be installed. I have passed out over 400 of my Anti-Smart Meter paper to FPL customers in CC and out of the 400 only 4 knew anything about a Smart Meter and the many problems associated therewith)

“It’s possible, but it’s very, very, improbable,” Alford says.

John Fagan, Professor of Engineering at the University of Oklahoma examined six smart meters to weigh in on the topic. He’s **not sure** how

the meters could make a person sick. (WGB Comment: Is he an expert on the affects on humans of radiofrequency emissions? Doubtful!)

Professor Fagan says, "I have not been able to find the cause. I have found much greater radiation from cordless phones, cell phones, cell phone towers, TV stations." (**WGB Comment: It is the constant pulsating of the radio waves which is the problem, not the radiation levels emitted.**)

It's not much consolation for Monique Smith, who is now, not only worried for her health, **but also for her grandchildren who share the same symptoms when they come to visit.** (WGB Comment: Many studies conducted concur the people most affected are the elderly, pregnant women and young children. Imbedded electrical medical devices such as pacemakers have been made inoperable by Smart Meter emissions)

"It's sad when you see little kids. It's just sad when you see them hurting because; what can you do? You can't do anything you have to have the smart meter on your house," Smith says.

We spoke with officials from the CDC about "smart meter sickness." The agency has not released any official stance on the controversy, but they tell us **they expect more studies in the future.**

NewsChannel 4 talked with an attorney about the legal issue concerning health and smart meters. Here is that follow up story:

Marilynne Martin
420 Cerromar Ct Unit #162
Venice, FL 34293
941-244-0783

September 23, 2013

Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399

Re: Docket 130223-EI – Comments on FP&L’s Petition for approval of optional non-standard meter rider and Staff’s Recommendation

Dear Commissioners,

I am writing to comment on Docket 130223-EI and request these comments be considered at your 9/25/13 meeting and **also placed on public record for this docket in a timely fashion.** I am a FP&L customer who has refused the Network Communication and Management Equipment commonly known as “Smart Meters”. I am currently on the FP&L “delay” list. I am also a retired accountant, a CPA certified in the State of New York with prior financial experience in regulated utilities (telecommunications) and manufacturing, serving in both divisional and corporate controller roles.

Consumers should not be charged a fee in order to protect their health and privacy.

I urge the Commissioners to issue an order to **establish a “Smart Meter Review” docket with full public evidentiary hearings to review all the issues with smart meters** and put this current FP&L opt out tariff on a temporary hold pending the outcome of the smart meter review docket. Main issues that need to be addressed are Costs, Health, Privacy and Security.

Costs: As you are well aware this is a major investment and to date there is no evidence of cost savings to the customers. In 2009 FP&L promised the following:

ANALYSIS

FPL Witness Santos testified that the savings from AMI will only happen after the completion of the entire AMI project. (TR 6048) AMI savings will not happen in ratio to the implementation of the meters. (TR 6049) Witness Santos testified that the savings will only occur after an integration of software, completion of new databases, implementation of cyber security, development of measures to maximize new functionality, and training on the new systems and processes is completed. (TR 6049) The witness testified that the project could be deferred, but FPL believes that the technology is ready, and that FPL wants to be able to help shape the market. (TR 1599, TR 1601) Below is a spreadsheet showing the capital expenditures and the associated savings from AMI implementation. (EXH 35 BSP 1712)

Deployment	2009	2010	2011	2012	2013	Total
Meters (Thousands)	170	1,128	1,099	1,076	873	4,346
Capital (Millions)	\$43.7	\$168.5	\$159.7	\$151.5	\$122.5	\$645
O&M (Thousands)	\$2,274	\$6,883	\$8,910	\$11,882	\$10,458	
Savings (Thousands)	(\$167)	(\$418)	(\$4,700)	(\$18,203)	(\$30,401)	
Net O&M (Thousands)	\$2,106	\$6,465	\$4,210	(\$6,321)	(\$19,943)	

In the recent rate case they reported the following:

Below is the updated Table 13 from page 95 of Order No. PSC-10-0153-FOF-EI. This table reflects the current best estimates.

Deployment	2009	2010	2011	2012	2013	5 Yr Total
Meters (Thousands)	97	1,242	1,307	1,441	343	4,429
Capital (Millions)	\$32.8	\$161.7	\$187.5	\$205.9	\$56.0	\$643.9
O&M (Thousands)	\$1,662	\$7,421	\$13,705	\$18,537	\$21,070	
Savings (Thousands)	(\$173)	(\$449)	(\$3,179)	(\$9,125)	(\$17,586)	
Net O&M (Thousands)	\$1,489	\$6,972	\$10,526	\$9,413	\$3,484	

(Excludes payroll and store loaders)

When an entity promises Net O&M savings of \$20 million and comes back with \$3.5 million in costs, there is a problem. This is though par for the course and **some states have rejected these projects upfront because the cost/benefits were not there.** Maine is learning the hard way that savings can turn into costs and they recently opened a review. **It is time for the Florida Commission to do right by the people and hold FP&L accountable.**

Health: The Commission is **falsely relying on FCC standards for public health safety** having **full knowledge that the Florida Department of Health has jurisdiction on non-ionizing radiation of which the smart meters emit.** The Commission is also fully aware of the current FCC proceedings on such guidelines. **In addition, the Commission also is fully aware of the limitations of the FCC guidelines – only protects from thermal effects, does not protect from biological effects, does not consider long-term chronic exposure consequences and does not consider accumulated exposure from other radiation emitting devices.**

The Commission Staff received 5 binders of data from a resident at the Workshop on September 20th, 2012 and to **date has done nothing with them. Without having such data reviewed, which refuted the industry’s experts, how the Commission could accept the Smart Meter Workshop Report as factual and complete is beyond comprehension? A legal opinion from the Attorney General and an opinion from the Florida Dept. of Health are necessary and should be obtained immediately.**

Strawberries are “safe”. But if you make my sister eat one she will wake up the next morning with very painful sores around her mouth. Smart meters are having an immediate negative impact on the health of Florida residents. These devices should not be forced upon them. They also have long-term impacts on the health of the rest of us, particularly the most vulnerable – children, pregnant women and the elderly.

Privacy:

In light of the recent NSA scandals and the well-documented proof (Congressional Research Report, Report to the Colorado PUC, as well as the NARUC resolutions) that the data from these smart meters can be used as surveillance and there is nothing anyone can do about it, it is best not to collect the data in the first place. Consumers do not want or need a 15-minute readout of their kilowatt usage. There are better ways to understand energy usage. My favorite is the good old fashion way that has worked for decades – home energy audits.

Security: All wireless networks are hackable. DC is all a buzz on cyber-security, particularly as it relates to the nations electrical grid. We are making it more vulnerable to attack. They are

planning to issue more standards for security and more costs will be incurred. **The Smart Grid is not smart.**

Cost/Causation is the excuse used to justify opt out fees. “It is not fair for all Floridians to pay for the extra costs for those who opt out of the standard meter”. This is a false premise and not applied consistently. **First, the analog meter with the meter readers costs far less than the “smart meter” and the associated Neighborhood Area Network. Analogs are a fraction of the cost and their useful life is twice as long. Analogs do not require software to maintain. Smart meters and the associated NAN requires security, communication fees and a lot of communication equipment.**

Regarding consistency, when you call customer service do you get charged a fee when you press 2 for Spanish? Do you get charged a fee when you dial 711 (Relay Service) for the hearing impaired? When you go on automatic bill pay did you pay a special fee for that service to cover the costs of the programming? Do you charge for Home Energy Audits? All these services cost money to provide and only benefit a small portion of the customer base. Why is it appropriate not to charge for such services? It is inappropriate to charge customers a fee for opting out of smart meters.

Mitigation: There is no real need for a FP&L employee to read the meter monthly. Bills could be estimated based on prior history or the customer can self report the reading. FP&L should be visiting each property once a year as a matter of good maintenance and safety in order to inspect the equipment that they placed on the easements. At this time they can also take a meter reading that will verify the customers self-reporting.

The nonstandard meter fee that is proposed is nothing more than extortion and should be denied. The lack of definition of what constitutes a “non-standard” meter is also a problem. The customers want to retain their analog meters. This is the only non-standard meter that protects their health and privacy.

Finally, please refer to my letters sent to you on the Smart Meter Workshop as well as Docket 130160. The issue of the authority to place a communication network on my home has never been addressed, nor the multi-family dwellings. Opt outs do not fully resolve these issues. If you are in a multi-family building and have a bank of these meters on your living space, how does opting out of one meter rectify the problem? If you are electro-sensitive and the neighbors smart meter is making you sick, how does the opt out rectify the problem? In both of these cases the answer is it doesn't.

We need full public hearings on smart meters.

Regards,

Marilynne Martin

Shawna Senko

From: Ellen Plendl
Sent: Thursday, September 19, 2013 1:19 PM
To: Consumer Correspondence
Subject: Docket 130208-EI - Duke Energy
Attachments: FW: Duke energy rate hike; Consumer Inquiry - Duke Energy Florida

Please add the attached customer correspondence and PSC response to the correspondence side of Docket 130208-EI.

Shawna Senko

From: Governor Rick Scott <Rick.Scott@eog.myflorida.com>
Sent: Thursday, September 19, 2013 10:32 AM
To: Ellen Plendl
Cc: Sunburst
Subject: FW: Duke energy rate hike

-----Original Message-----

From: Wallace Lear [mailto:king52252@aol.com]
Sent: Sunday, September 15, 2013 1:31 PM
To: Governor Rick Scott
Subject: Duke energy rate hike

From: Wallace Lear <king52252@aol.com>

County: Pinellas

Zip Code: 33759

Phone Number: 7274228876

Message Body: Mr Scott, you need to veto the recent rate increase granted to Duke energy! When Duke acquired Progress energy, they immediately stated the surcharge the people of Florida have been paying for a proposed nuclear power plant will not be built! They have millions of taxpayer's dollars and we the people receive no benefits from that surcharge!

How can your commissioners grant them a rate increase? This is an injustice to the people of Florida! You need to do the right thing and stop the new rate increase! Also, you need to do something with the commissioners who granted this and find out why they granted the rate increase! The people of Florida are being ripped off enough by insurance companies and local tax boards, this needs to stop! I believe you are the right person to resolve this matter, please address this ASAP!

Shawna Senko

From: Randy Roland
Sent: Thursday, September 19, 2013 1:15 PM
To: 'king52252@aol.com'
Subject: Consumer Inquiry - Duke Energy Florida

Mr. Wallace Lear
king52252@aol.com

Dear Mr. Lear:

The Governor's office forwarded a copy of your E-mail regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to assist you.

The FPSC is currently reviewing the Revised and Restated Settlement Agreement filed by DEF and will schedule a Special Agenda in the coming weeks to discuss and consider the Agreement. You can access the Commission Calendar on our website homepage and watch the proceeding by clicking on the blue camera icon on the left side menu by using the following link:

<http://www.floridapsc.com>

Florida Statute 366.93 governs Commission decisions concerning nuclear cost recovery. You may review the statute by using the following link:

<http://www.flsenate.gov/laws/statutes/2011/366.93>

We will add your correspondence to Docket 130208EI. If you have any questions you may reach Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Florida Public Service Commission

Shawna Senko

From: Bev DeMello
Sent: Wednesday, September 18, 2013 10:50 AM
To: 'ck4950@aol.com'
Cc: Consumer Correspondence
Subject: FW: To CLK Docket 130208

Dear Ms. Knapik, R.N.:

Thank you for your recent e-mail to the Florida Public Service Commission (PSC). To give Commissioners and staff an opportunity to review and understand your concerns Duke Energy Florida, Inc. (DEF), I have placed your e-mail on the correspondence side of the docket file.

PSC Commissioners are charged with making sure that Florida's utility companies, including DEF, fulfill their service obligation and will ensure that customer rates reflect only those costs that are prudent and necessary for DEF to deliver quality electric service to your home or business.

Thank you again for your correspondence, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com, or feel free to call me at 850/413-6107.

Sincerely,

Bev DeMello
Assistant Director
850-413-6107

BSD/bsd
cc: Commission Clerk

-----Original Message-----

From: Ruth McHargue
Sent: Tuesday, September 10, 2013 12:14 PM
To: Consumer Correspondence
Cc: Bev DeMello; Diane Hood
Subject: FW: To CLK Docket 130208

-----Original Message-----

From: Consumer Contact
Sent: Monday, September 09, 2013 11:07 AM
To: Ruth McHargue
Subject: To CLK Docket 130208- Response requested

Copy on file, see 1122618C. DH

-----Original Message-----

From: Webmaster
Sent: Monday, September 09, 2013 10:19 AM
To: Consumer Contact
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Sunday, September 08, 2013 8:10 PM
To: Webmaster
Cc: ck4950@aol.com
Subject: My contact

Contact from a Web user

Contact Information:

Name: Carol Knapik, RN
Company: retired/volunteer Pasco Mobile Medical Unit Primary Phone: 727-845-7479 Secondary Phone: none
Email: ck4950@aol.com

Response requested? Yes
CC Sent? Yes

Comments:

I am writing to plead with you to Please not allow Duke Energy another increase..please. My bill is now \$130. and any higher is outrageous. I just moved and had WREC for electric and paid only \$95/mo. with a pool and high ceilings which I do not have now. Duke is torturing the elderly. Please pass this on to whom it may concern. Thank you and God's blessings, Carol Knapik

Shawna Senko

From: Ruth McHargue
Sent: Monday, September 16, 2013 3:35 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130208

Customer correspondence

From: Consumer Contact
Sent: Monday, September 16, 2013 2:36 PM
To: Ruth McHargue
Subject: To CLK Docket 130208

Copy on file, see 1123474C. DH

From: mwdo052011 [<mailto:mwdo052011@hotmail.com>]
Sent: Monday, September 16, 2013 10:25 AM
To: Consumer Contact
Subject: RE: Why does Florida permit these billion dollar company get away with these business practice ..it only vomes to mind Florida is A profit driven state don't can for these defenseless senior whom live in a fix income and have to sacrifice taking there med

Duke energy

Sent from my T-Mobile 4G LTE Device

----- Original message -----

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Date: 09/16/2013 9:58 AM (GMT-05:00)
To: mwdo052011 <mwdo052011@hotmail.com>
Subject: RE: Why does Florida permit these billion dollar company get away with these business practice ..it only vomes to mind Florida is A profit driven state don't can for these defenseless senior whom live in a fix income and have to sacrifice taking there med

9/16/2013

Dear Sir:

Thank you for contacting the Florida Public Service Commission.

In order to process your request we need to know the name of the company whose rates you are protesting and if you are a current PSC customer of record.

You may send this information to me via e-mail at contact@psc.state.fl.us

Sincerely,
Ruth McHargue
Regulatory Program Administrator
Office of Consumer Assistance and Outreach
Florida Public Service Commission
1-800-342-3552
contact@psc.state.fl.us

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: mwdo052011 [<mailto:mwdo052011@hotmail.com>]

Sent: Monday, September 16, 2013 9:35 AM

To: Consumer Contact

Subject: Why does Florida permit these billion dollar company get away with these business practice ..it only vomes to mind Florida is A profit driven state don't can for these defenseless senior whom live in a fix income and have to sacrifice taking there meds to

Sent from my T-Mobile 4G LTE Device

Shawna Senko

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Sent: Tuesday, September 10, 2013 12:14 PM
To: Consumer Correspondence
Cc: Bev DeMello; Diane Hood
Subject: FW: To CLK Docket 130208

-----Original Message-----

From: Consumer Contact
Sent: Monday, September 09, 2013 11:07 AM
To: Ruth McHargue
Subject: To CLK Docket 130208- Response requested

Copy on file, see 1122618C. DH

-----Original Message-----

From: Webmaster
Sent: Monday, September 09, 2013 10:19 AM
To: Consumer Contact
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Sunday, September 08, 2013 8:10 PM
To: Webmaster
Cc: ck4950@aol.com
Subject: My contact

Contact from a Web user

Contact Information:

Name: Carol Knapik, RN
Company: retired/volunteer Pasco Mobile Medical Unit Primary Phone: 727-845-7479 Secondary Phone: none
Email: ck4950@aol.com

Response requested? Yes
CC Sent? Yes

Comments:

I am writing to plead with you to Please not allow Duke Energy another increase..please. My bill is now \$130. and any higher is outrageous. I just moved and had WREC for electric and paid only \$95/mo. with a pool and high ceilings which I do not have now. Duke is torturing the elderly. Please pass this on to whom it may concern. Thank you and God's blessings, Carol Knapik

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: *Sept 9, 2013*
TO: Office of Commission Clerk
FROM: Bureau of Consumer Assistance, Division of Safety, Reliability & Consumer Assistance
RE: Customer Correspondence

Please add the attached customer correspondence to Docket Correspondence-Consumers and their Representatives, in Docket *130208*.

RECEIVED-FPSC
13 SEP -9 AM 11:05
COMMISSION
CLERK

the state public service commission 9-2-2013
Please refer to the enclosed article,
Duke Energy brought Progress knowing
full well that it was in dire straits.
Let them absorb the cost that they knew
they would incur instead of passing
customers who are already burdened by
the higher rates than other companies
charge. Why can't all of Florida enjoy
service from FPL and not? Why do we
have companies that have owners from
other states who are dictating what
rates we must pay? Utilities are a
rip off and I, for one, am sick of
corrupt agencies that grant them un-
deserved increases. Stop corruption.
Think of customers instead of yourselves.

Respectfully Yours
Christine Miller



Duke seeks 7% rate hike

The state will consider the proposal to pay for increased fuel costs and nuclear fees.

BY IVAN PENN
Times Staff Writer

Duke Energy Florida wants to raise the average customer's bill by more than \$8 a month to \$124.30 starting Jan. 1 to pay for an increase in fuel and nuclear costs.

Part of the proposed rate hike for 2014 is an 89-cent monthly charge to the average customer to cover the utility's cost of a failed plan to increase nuclear power at the Crystal River nuclear plant, even though Duke permanently closed it in February after a

Sunday in Business

 Duke Energy Florida has worst customer satisfaction rating among big Southeast utilities, Robert Trigaux writes. Read it in the paper or at tampabay.com/business.

botched repair job. If state regulators approve the request, the average Duke customer will pay \$10 more than those Tampa Bay area neighbors who are served by Tampa Electric and \$24 more than

those in Florida Power & Light's service area.

The state's three largest investor-owned utilities submitted their final proposed rate adjustments Friday to meet Sunday's deadline for fuel and environmental costs.

All three utilities want more money from their customers.

Tampa Electric is proposing the biggest overall rate increase: an \$11.68 boost that will bring its monthly rate to \$114.26 per 1,000 kilowatt hours of
» See UTILITIES, 6B

Utilities' rates

Here are the current and proposed rates for the state's three largest investor-owned utilities:

Current rate*	Proposed rate*
Duke Energy: \$116.06	\$124.30
Tampa Electric: \$102.58	\$114.26
Florida Power & Light: \$95	\$100

* Rates per 1,000 kilowatt hours of use of electricity per month.

Duke proposes 7% rate increase

usage. Duke wants \$8.24 per month more, raising its rate to \$124.30. And FPL is seeking a \$5 increase for a rate of about \$100 a month.

Most of the increase for Duke and FPL is related to fuel costs.

Tampa Electric is just the opposite. On Friday, Tampa Electric requested a small increase in fuel costs of \$1.27 per 1,000 kilowatt hours. However, earlier this year it filed for a \$10.41 increase in its base rate, which covers the cost of the utility's expenses and profit.

The state Public Service Commission will consider Tampa Electric's base rate increase Sept. 9 and the proposed fuel increases for all three utilities in November.

"We work hard to deliver reliable and affordable electric service to our customers 24/7," said Alex Glenn, Duke Energy Florida state president. "Although we cannot control the price of fuel needed to run our power plants, we actively manage our business operations so we can provide dependable service to customers who rely on us."

The proposed increase for 2014 sharply contrasts with Duke's decrease this year.

Duke's rate fell from \$123.19 in 2012 to the current \$116.06, in large part because the utility refunded customers \$129 million due to damage at the Crystal River nuclear plant.

The utility took the nuclear plant offline in fall 2009 to replace old steam generators. During the maintenance and upgrade project, workers cracked the 42-inch-thick concrete containment building that houses the plant's reactor.

An attempt to repair the crack and bring the plant back online led to more cracks. Duke decided to close the plant permanently rather than attempt another repair.

In attempting to upgrade

Crystal River and increase its output, Duke predecessor Progress Energy spent hundreds of millions of dollars. Though the effort proved futile, customers nonetheless can be charged the cost of the upgrade, a figure that's reflected in the utility's new rate request.

The PSC is reviewing a settlement agreement between Duke and consumer advocates over hundreds of millions of dollars in other costs related to the plant fiasco.

The company said in a statement Friday that customers will continue to benefit from already-approved refunds totaling \$259 million through 2016, but that is not enough to stave off the substantial increase that resulted from fuel expenses.

Fuel is one of the largest components of the electric bill, the utilities noted. By law, utilities do not make a profit from the fuel portion of the bill.

Fuel consumption and costs are subject to a variety of factors including weather, customer demand and commodity prices.

The annual fuel filing provides a means of ensuring that customers are charged fairly for fuel costs incurred to provide electric service.

Gordon Gillette, president of Tampa Electric, a subsidiary of TECO Energy, noted that even with the proposed increases, his company's rates would remain 5 percent lower than the national average and other utilities in the state.

"With one of the lowest rates in Florida," Gillette said, "Tampa Electric is proud to serve you every day for less than the cost of a gallon of gas, while providing outstanding value to our customers."

Ivan Penn can be reached at ipenn@tampabay.com or (727) 892-2332.



Ms. Christine Miller
1235 S San Remo Ave
Clearwater, FL 33756

TAMPA FL 335
SAINT PETERSBURG FL
04 SEP 2013 PM 5 1



REGISTRATION CENTER

^{T3 SEP -6 PM}
Florida Public Service Commission
2540 Ashumard Oak Blvd.
Tallahassee, FL 32399-0850



32399085099



Shawna Senko

From: Office of Commissioner Brown
Sent: Monday, September 09, 2013 10:13 AM
To: Commissioner Correspondence
Subject: FW: Duke Energy Customer Relations - Docket No. 130208-EI

Please place the below correspondence in Docket Correspondence, Consumers, and their Representatives, in Docket No. 130208-EI.

Thank you,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Kp Lanagan [<mailto:kplchef@yahoo.com>]
Sent: Saturday, September 07, 2013 11:55 AM
To: Jennifer.Thompson@ocfl.net; mayor@ocfl.net; Office of Commissioner Brown; Office Of Commissioner Graham; Office of Commissioner Brisé
Cc: Office of Commissioner Brisé; Office Of Commissioner Edgar; Office of Commissioner Balbis
Subject: Duke Energy Customer Relations

I emailed to Duke Energy on 9/7/13

I finally had an experience with Duke Energy call center employees. It was most unpleasant. We lost power this morning (9/7/13) and for the first time since you took over from Progress Energy. I had to call your call center. Your call center employees treated me with disrespect. One even refused to give me his name and hung up on me. The other one proceeded to explain to me and attempted to teach me what the proper etiquette was on "How to speak with Duke Energy Employees". We should be speaking to your people in a passive and forgiving way. I guess it is our problem when power is lost. After talking with neighbors and other Duck Energy customers, we have concluded you hire ignorant and uneducated people and train them in this matter. You will not receive the support from this household or any other persons I associate with, it is a disgrace the way you speak to and treat customers.

I am in the customer service field, in the free market, and if we ever spoke to or treated customers in the same matter that Duke Energy employees treated us, we would be either out of a job or out of business. But I

guess when you are a monopoly in this field, it does not matter how customers are treated. Where will the repercussions come from? It's a shame. You should have taken a page from Progress Energy's customer relations book, to continue their practices on "how to treat customers" , with respect, gratitude and empathy. They understood what a customer was /is, that is all gone.

and now they want rates to increase????

9/7/13

Shawna Senko

From: Pamela Paultre on behalf of Office of Commissioner Brisé
Sent: Monday, September 09, 2013 9:21 AM
To: Commissioner Correspondence
Subject: FW: Duke Energy Customer Relations

Good morning,

Please place the forwarded or enclosed correspondence in Docket Correspondence of Consumers and their representatives for docket no. 130208-El.

Thank you.

Pamela Paultre
Assistant to Chairman Ronald Brisé
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6036

From: Kp Lanagan [<mailto:kplchef@yahoo.com>]
Sent: Saturday, September 07, 2013 11:55 AM
To: Jennifer.Thompson@ocfl.net; mayor@ocfl.net; Office of Commissioner Brown; Office Of Commissioner Graham; Office of Commissioner Brisé
Cc: Office of Commissioner Brisé; Office Of Commissioner Edgar; Office of Commissioner Balbis
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I emailed to Duke Energy on 9/7/13

I finally had an experience with Duke Energy call center employees. It was most unpleasant. We lost power this morning (9/7/13) and for the first time since you took over from Progress Energy. I had to call your call center. Your call center employees treated me with disrespect. One even refused to give me his name and hung up on me. The other one proceeded to explain to me and attempted to teach me what the proper etiquette was on "How to speak with Duke Energy Employees". We should be speaking to your people in a passive and forgiving way. I guess it is our problem when power is lost. After talking with neighbors and other Duck Energy customers, we have concluded you hire ignorant and uneducated people and train them in this matter. You will not receive the support from this household or any other persons I associate with, it is a disgrace the way you speak to and treat customers.

I am in the customer service field, in the free market, and if we ever spoke to or treated customers in the same matter that Duke Energy employees treated us, we would be either out of a job or out of business. But I guess when you are a monopoly in this field, it does not matter how customers are treated. Where will the repercussions come from? It's a shame. You should have taken a page from Progress Energy's customer

relations book, to continue their practices on "how to treat customers" , with respect, gratitude and empathy. They understood what a customer was /is, that is all gone.

and now they want rates to increase????

9/7/13

Shawna Senko

From: Ruth McHargue
Sent: Friday, September 06, 2013 2:48 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: docket 130208

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Friday, September 06, 2013 12:59 PM
To: Ruth McHargue
Subject:

-----Original Message-----

From: Webmaster
Sent: Friday, September 06, 2013 11:38 AM
To: Consumer Contact
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Friday, September 06, 2013 10:59 AM
To: Webmaster
Cc: THVATH2@YAHOO.COM
Subject: My contact

Contact from a Web user

Contact Information:
Name: thomas vath
Company: retired
Primary Phone: 727-345-2714
Secondary Phone: NONE
Email: THVATH2@YAHOO.COM

Response requested? No
CC Sent? Yes

Comments:

I'M RETIRED FROM A NATURAL GAS UTILITY AND KNOW THAT WHEN MY CO WANTED A RATE INCREASE THEY DOUBLED THE AMT THEY WANTED, KNOWING, FULL WELL, THE PSC WOULD CUT THE REQUEST IN HALF SO THEY WOULD LOOK GOOD, BUT THE CO GO WHAT THEY WANTED. DO NOT INCREASE RATES FOR DUKE ENERGY FOR NUKE COSTS. WHERE IS THE REFUND OF ALL THE MONEY YOU LET P.E. COLLECT FROM US FOR REBUILDING THE NUKE PLANT?

Shawna Senko

From: Ruth McHargue
Sent: Wednesday, September 04, 2013 11:51 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: docket 130001 & 130208

Customer correspondence to be added to the above docket file.

-----Original Message-----

From: Eric G Fox [<mailto:audiogearjunkie@gmail.com>]
Sent: Tuesday, September 03, 2013 11:54 AM
To: Consumer Contact
Subject: Duke Energy

Say No! to Duke Energy for any increase. Represent the people of Florida in this matter. Serval years ago Progress Energy increased our electrical bills by \$25 for the first 1000KWH's plus more over that. This was a 30% increase on my bill. This was to pre=pay for the new nuke power houses in Levy County. Well, they're not going to be built and Duke gets to keep our money?! Where is our stock in return for our investment?! Duke has 1.5 billion dollars of our money and it hasn't been refunded or applied to anything in our credit or any inters back to us. AND we still have this original \$25+ being charged for a plant that doesn't exist anymore, plus this payment goes on for another five years!

You as the PCS need to fix this for us rate payers. On top of all that, Duke won't pay their under valued property taxes to Citrus County. My wife is a school teacher here and had to take another pay cut because Duke won't pay their fair share. We pay for that equipment Duke has with every electric bill even if Duke says it has no value. So as long as they make money off of it and we're paying for it, It's taxable. Now after bringing in non-biased Professional Appraisers from the outside we come to find out how under-valued Duke's tax assessment has really been by 18 million dollars. Please do what's right for the residents of Florida and not big business.

Sincerely, Eric G. Fox
(352) 341-5730

From: Ruth McHargue
Sent: Wednesday, September 04, 2013 11:50 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: 130208 & 130001

Customer correspondence to be added to the above docket files.

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]
Sent: Saturday, August 31, 2013 8:16 AM
Cc: Consumer Contact
Subject: E-Form Improper Billing TRACKING NUMBER: 34261

CUSTOMER INFORMATION

Name: Kenneth Howe
Telephone: 727-869-2635
Email: pascoguy01@yahoo.com
Address: 11220 Nome Av Port Richey FL 34668

BUSINESS INFORMATION

Business Account Name: Kenneth Howe
Account Number:
Address: 11220 Nome Av Port Richey Florida 34668

COMPLAINT INFORMATION

Complaint: Improper Billing against Duke Energy Florida, Inc. d/b/a Duke Energy

Details:

I read in today's Tampa Bay Times that Duke is requesting a 7% rate increase. They already have hundreds of dollars of my money that I paid in advance for a nuclear power plant that WILL NOT be built. I would like to know how I can apply for a rebate of all the money I have been charged over the past years for their nuclear power plant that was to be built, but now isn't. Since this plant is NOT going to be built and Duke has my money that I was charged in advance for this plant, I should be reimbursed this money. If a person paid for a car or other item in advance and it wasn't delivered, that money would be reimbursed as per laws. How would I apply for a rebate for this money with the backing of the PSC? I would be willing to accept the full amount in the form of a credit on my next electric bill as a form of rebate. Kenneth A. Howe 9-01-13

Shawna Senko

From: Ruth McHargue
Sent: Wednesday, September 04, 2013 11:45 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: dockets 130001 & 130208

Customer correspondence to be added to the above docket files.

From: Vern Richardson [<mailto:richrail@verizon.net>]
Sent: Saturday, August 31, 2013 10:57 AM
To: Consumer Contact
Subject: Proposed Rate Hike - Duke Electric

I am contacting you to ask that the proposed rate hike by Duke Electric for fuel and nuclear power plants be disapproved. I am on a limited income and as a retiree have to budget my income. Food prices continue to go up everytime I go to the grocery store and gas prices increases already have resulted in my spending less. Gas prices have gone up twelve cents a gallon in a week.

The proposed rate hike by Duke Energy for a nuclear power plant (Chrystal River) which has not produced any electricity since 2009 is uncalled for by Duke Energy.

I urge you to disapprove this proposed rate hike by Duke Energy.

V. Richardson

Shawna Senko

From: Ruth McHargue
Sent: Wednesday, September 04, 2013 11:42 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130208 & 130001

Customer correspondence to be added to the above docket files.

-----Original Message-----

From: Consumer Contact
Sent: Tuesday, September 03, 2013 3:36 PM
To: Ruth McHargue
Subject: To CLK Docket 130208- Response requested

Copy on file, see 1121958C. DH

-----Original Message-----

From: Webmaster
Sent: Tuesday, September 03, 2013 11:05 AM
To: Consumer Contact
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Monday, September 02, 2013 6:05 PM
To: Webmaster
Subject: My contact

Contact from a Web user

Contact Information:
Name: Ronald McCarthy
Company: Duke Energy
Primary Phone: 352-528-1235
Secondary Phone:
Email: broron@live.com

Response requested? Yes
CC Sent? No

Comments:

I feel that Duke Energy requesting an \$8 increase is outrageous. They have all that money collected for years for the Nuclear Plant they are now not building. That \$8 is a lot to me, and others like me, who are on limited income. We can not just go on and on taking from us with rate increases for utilities. Yes, I am outraged. If I could, I would just go without electric power.

Hong Wang

From: Pamela Paultre on behalf of Office of Commissioner Brisé
Sent: Tuesday, September 03, 2013 4:06 PM
To: Commissioner Correspondence
Subject: FW: Duke Energy rate hike request

Importance: High

Good afternoon,

Please place the forwarded or enclosed correspondence in Docket Correspondence of Consumers and their representatives for docket no.130208 .

Thank you,

Pamela Paultre
Assistant to Chairman Ronald Brisé
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6036

From: Ken Howe [<mailto:howeken4@tampabay.rr.com>]
Sent: Tuesday, September 03, 2013 3:08 PM
To: State Rep Legg
Cc: Office Of Commissioner Edgar; Commissioner.Graham@psc.state.fl.us; Office of Commissioner Balbis; Office of Commissioner Brisé; Office of Commissioner Brown
Subject: Duke Energy rate hike request
Importance: High

Dear State Representative Legg: I read in the *Tampa Bay Times* this past Saturday that Duke Energy is requesting a 7% rate hike using increased energy costs as an excuse for this hike. It seems as if the utility companies were lining up for rate increases when they found out Mike Fasano, who kept an eye on them as a State Senator and Representative, took the job as Pasco County Tax Collector. Now if I remember correctly, the rate payers have been paying, **in advance**, for a nuclear power plant to be built in Levy County for several years. Now Duke has decided against building this plant, yet they get to **keep** over \$150 Million that rate payers already paid in advance. How can the PSC members even entertain the idea of granting Duke a 7% rate increase knowing our state gave them over \$150 Million for nothing? If through the infinite wisdom of the PSC, the rate increase is granted then maybe each PSC Commissioners who voted for the increase should be investigated. Do they work for Duke Energy or the citizens of Florida? As stated on the PSC website :**The Florida Public Service Commission is committed to making sure that Florida's consumers receive some of their most essential services — electric, natural gas, telephone, water, and wastewater — in a safe, reasonable, and reliable manner.** Here is a question I have for you that maybe you can find out the answer. I would like to know how I can apply for a rebate/credit for all the money I have been charged over the years for a nuclear power plant that is not being built. I would be willing to accept all this money as a one time credit on my next electric bill but I would prefer a check in the full amount that I paid over the years for a plant that is not being built . As you know, if you purchased a car, for example, in advance and that car was not delivered you would get a refund on the payment you have made. Your help in this matter would be appreciated. Respectfully: Kenneth Howe 11220 Nome Av Port Richey 34668

Shawna Senko

From: Office of Commissioner Brown
Sent: Tuesday, September 03, 2013 4:06 PM
To: Commissioner Correspondence
Subject: FW: Duke Energy rate hike request - Docket No. 130208-EI

Importance: High

Please place the correspondence below in Docket Correspondence, Consumers, and their Representatives, in Docket No. 130208-EI.

Thank you,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Ken Howe [<mailto:howeken4@tampabay.rr.com>]
Sent: Tuesday, September 03, 2013 3:08 PM
To: State Rep Legg
Cc: Office Of Commissioner Edgar; Commissioner.Graham@psc.state.fl.us; Office of Commissioner Balbis; Office of Commissioner Brisé; Office of Commissioner Brown
Subject: Duke Energy rate hike request
Importance: High

Dear State Representative Legg: I read in the *Tampa Bay Times* this past Saturday that Duke Energy is requesting a 7% rate hike using increased energy costs as an excuse for this hike. It seems as if the utility companies were lining up for rate increases when they found out Mike Fasano, who kept an eye on them as a State Senator and Representative, took the job as Pasco County Tax Collector. Now if I remember correctly, the rate payers have been paying, **in advance**, for a nuclear power plant to be built in Levy County for several years. Now Duke has decided against building this plant, yet they get to **keep** over \$150 Million that rate payers already paid in advance. How can the PSC members even entertain the idea of granting Duke a 7% rate increase knowing our state gave them over \$150 Million for nothing? If through the infinite wisdom of the PSC, the rate increase is granted then maybe each PSC Commissioners who voted for the increase should be investigated. Do they work for Duke Energy or the citizens of Florida? As stated on the PSC website :**The Florida Public Service Commission is committed to making sure that Florida's consumers receive some of their most essential services — electric, natural gas, telephone, water, and wastewater — in a safe, reasonable, and reliable manner.** Here is a question I have for you that maybe you can find out the answer. I would like to know how I can apply for a rebate/credit for all the money I have been *charged over the years for a nuclear power plant that is not being built*. I would be willing to accept all this money as a one time credit on my next electric bill but I would prefer a check in the full amount that I paid over the years for a plant that is not being built . As you know,

if you purchased a car, for example, in advance and that car was not delivered you would get a refund on the payment you have made. Your help in this matter would be appreciated. Respectfully: Kenneth Howe 11220 Nome Av Port Richey 34668

Shawna Senko

From: Terry Holdnak
Sent: Tuesday, September 03, 2013 11:24 AM
To: Commissioner Correspondence
Subject: FW: Power companies request rate hikes - Docket No. 130208-EI

My apologies...I failed to list the Docket No. in the body of the email I just sent. Please place the correspondence in Docket No. 130208-EI.

Thank you,
Terry

From: Office of Commissioner Brown
Sent: Tuesday, September 03, 2013 11:22 AM
To: Commissioner Correspondence
Subject: FW: Power companies request rate hikes - Docket No. 130208-EI

Please place the correspondence listed below in Docket Correspondence, Consumers, and their Representatives, in Docket No.

Thank you,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)*

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From: Sean Kuchle [<mailto:sean@djktech.com>]
Sent: Tuesday, September 03, 2013 8:16 AM
To: Office of Commissioner Balbis; Office Of Commissioner Edgar; Office of Commissioner Brisé; Office Of Commissioner Graham; Office of Commissioner Brown
Subject: Power companies request rate hikes

Dear Chairman and commissioners, it has come to my attention that Duke Energy (along with Tampa Electric) are requesting of you a rate hike. I happen to live in Clearwater, FL where this rate hike would apply. I humbly request you deny there rate request and until such time make them apply a rate credit to all customers until the funds which were paid by people like me to build and repair nuclear power plants which were never to be built is completely paid back.

I understand the credit is a little much but please do not allow them to continue to gouge us customers whose only voice is you. You have the power to say no, and I implore you to please do so, let them know Florida is not a push over state.

Article in Tampa Bay Business Journal Where I learned of this Hike

http://www.bizjournals.com/tampabay/blog/morning-edition/2013/09/power-companies-request-rate-hikes.html?ana=e_tbay_rdup&s=newsletter&ed=2013-09-03

A must read article on the fail nuclear power plants that I am sure your already aware of

<http://www.tampabay.com/news/business/energy/thank-you-tallahassee-for-making-us-pay-so-much-for-nothing/2134390>

Thank you humbly

Sean Kuchle

14330 58th Street North

Apt 5304

Clearwater, FL 33760

Shawna Senko

From: Pamela Paultre on behalf of Office of Commissioner Brisé
Sent: Tuesday, September 03, 2013 10:32 AM
To: Commissioner Correspondence
Subject: FW: Power companies request rate hikes

Good morning,

Please place the forwarded or enclosed correspondence in Docket Correspondence of Consumers and their representatives for docket no. 130208-El.

Thank you,

Pamela Paultre
Assistant to Chairman Ronald Brisé
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6036

From: Sean Kuchle [mailto:sean@djktch.com]
Sent: Tuesday, September 03, 2013 8:16 AM
To: Office of Commissioner Balbis; Office Of Commissioner Edgar; Office of Commissioner Brisé; Office Of Commissioner Graham; Office of Commissioner Brown
Subject: Power companies request rate hikes

Dear Chairman and commissioners, it has come to my attention that Duke Energy (along with Tampa Electric) are requesting of you a rate hike. I happen to live in Clearwater, FL where this rate hike would apply. I humbly request you deny there rate request and until such time make them apply a rate credit to all customers until the funds which were paid by people like me to build and repair nuclear power plants which were never to be built is completely paid back. I understand the credit is a little much but please do not allow them to continue to gouge us customers whose only voice is you. You have the power to say no, and I implore you to please do so, let them know Florida is not a push over state.

Article in Tampa Bay Business Journal Where I learned of this Hike
http://www.bizjournals.com/tampabay/blog/morning-edition/2013/09/power-companies-request-rate-hikes.html?ana=e_tbay_rdup&s=newsletter&ed=2013-09-03

A must read article on the fail nuclear power plants that I am sure your already aware of
<http://www.tampabay.com/news/business/energy/thank-you-tallahassee-for-making-us-pay-so-much-for-nothing/2134390>

Thank you humbly
Sean Kuchle
14330 58th Street North

Apt 5304
Clearwater, FL 33760

Shawna Senko

From: Ruth McHargue
Sent: Wednesday, September 04, 2013 11:53 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130208 & 130001

Customer correspondence to be added to the above docket file.

-----Original Message-----

From: Consumer Contact
Sent: Tuesday, September 03, 2013 3:37 PM
To: Ruth McHargue
Subject: To CLK Docket 130208-Response requested

Copy on file, see 1121951C. DH

-----Original Message-----

From: Webmaster
Sent: Tuesday, September 03, 2013 11:04 AM
To: Consumer Contact
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Saturday, August 31, 2013 12:38 PM
To: Webmaster
Subject: My contact

Contact from a Web user

Contact Information:
Name: Marcus Barnes
Company: Duke Power
Primary Phone: 727-409-4364
Secondary Phone: 727-409-4364
Email: ibarnes1@tampabay.rr.com

Response requested? Yes

CC Sent? No

Comments:

I would like to say how unhappy I am to hear Duke Power is asking for another rate increase. After keeping millions for a nuke plant not even in existence, and one not in operation the thought of them taking more of our money is appalling. I am requesting you vote against another rate increase. The courtesy of a reply would be appreciated. Regards, Marcus Barnes

Shawna Senko

From: Ruth McHargue
Sent: Wednesday, September 04, 2013 11:29 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: docket 130208 & 130001

Consumer correspondence to be added to the above dockets.

From: Laura [<mailto:henleylol@verizon.net>]
Sent: Saturday, August 31, 2013 12:25 PM
To: Consumer Contact
Subject: Duke Energy Increase

Duke charged for a power plant it now says won't be built. We paid for a product and to not provide is essentially theft. Now they want a rate increase. Not only should the rate increase be denied, Duke should return the collected money they've taken or be required to hold in escrow for future needs rather than seek more from customers.

Laura Henley

Shawna Senko

From: Ellen Plendl
Sent: Thursday, August 29, 2013 4:08 PM
To: Consumer Correspondence
Subject: Docket 130208-EI - Duke Energy
Attachments: FW: Duke Energy; Consumer Inquiry - Duke Energy Florida

Please add the attached customer correspondence and PSC response to the correspondence side of Docket 130208-EI.

Shawna Senko

From: Governor Rick Scott <Rick.Scott@eog.myflorida.com>
Sent: Thursday, August 29, 2013 3:38 PM
To: Ellen Plendl
Cc: Sunburst
Subject: FW: Duke Energy

-----Original Message-----

From: Robert Brannen [<mailto:b2bm2hrbi2@hotmail.com>]
Sent: Thursday, August 29, 2013 3:09 PM
To: Governor Rick Scott
Subject: Duke Energy

From: Robert Brannen <b2bm2hrbi2@hotmail.com>

County: Citrus

Zip Code: 34433

Phone Number: 1-352-489-9616

Message Body: Please have a special session or when all members of Florida cabinet come back and repeal Duke Energy's statue of still being able to collect monies for the now defunct nuclear power plant not being built in Levy county. And also stop Duke from making us pay for repair of Crystal River Nuclear Plant damage that was done by then Florida Power. Why should I have to pay to a Company that caused damage to own self and is not producing anything for my Money since stopped Levy County Nuclear Plant and damage of Crystal River Plant? I know Government, private investors , Bond issues and Capital Investors whom every other Business goes to for capital. I live 25 miles from old power plant and a natural Gas plant will be ideal for location. I do not stick my hand in your pocket to pay for my House, Land and my Bills, please keep Duke Energy out of my pocket. Do not allow them to add cost of building a Gas Plant on my Electric Bill as they have stated desire to do. Let t!

he above mentioned investors, Bonds or find other means to build projects and keep off the backs of us Floridians to pay for their projects, that's why they have investors, let them take responsibility also.

Robert Brannen

Shawna Senko

From: Randy Roland
Sent: Thursday, August 29, 2013 4:03 PM
To: 'b2bm2hrbi2@hotmail.com'
Subject: Consumer Inquiry - Duke Energy Florida

Mr. Robert Brannen
b2bm2hrbi2@hotmail.com

Dear Mr. Brannen:

The Governor's office forwarded a copy of your E-mail regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to assist you.

The FPSC is currently reviewing the Revised and Restated Settlement Agreement filed by DEF and will schedule a Special Agenda in the coming weeks to discuss and consider the Agreement. You can access the Commission Calendar on our website homepage and watch the proceeding by clicking on the blue camera icon on the left side menu by using the following link:

<http://www.floridapsc.com>

Florida Statute 366.93 governs Commission decisions concerning nuclear cost recovery. You may review the statute by using the following link:

<http://www.flsenate.gov/laws/statutes/2011/366.93>

We will add your correspondence to Docket 130208EI. If you have any questions you may reach me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Florida Public Service Commission

Crystal Card

From: Ruth McHargue
Sent: Tuesday, August 20, 2013 2:17 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130208
Attachments: Duke Energy Levy County Nuclear Power Plant Failure Docket #130208; Service

Customer correspondence

From: Diane Hood
Sent: Monday, August 19, 2013 3:24 PM
To: Ruth McHargue
Subject: To CLK Docket 130208

These have been added as info request to docket 130208, EI801, PR-69. DH

Hong Wang

From: Ruth McHargue
Sent: Monday, August 12, 2013 5:02 PM
To: Consumer Correspondence
Subject: FW: To CLK Docket 130208

Customer correspondence

From: Consumer Contact
Sent: Monday, August 12, 2013 4:34 PM
To: Ruth McHargue
Subject: To CLK Docket 130208

Copy on file, see 1119266C. DH

From: Jeffrey Conner [<mailto:j.conner1957@gmail.com>]
Sent: Sunday, August 11, 2013 1:11 PM
To: Consumer Contact
Subject: Refund of nuclear plant fees

I never thought it was fare to be charged by a for profit company to build a new facility (It' the same if I own two restaurants and I want to open a third I would tell all my customers you have to pay me \$5.00 to walk thru the door because I need the money to build the third restaurant). Having said that if there not going to build it they need to give the money back. It's a clear cut case.If this does not occur I guess somebody's in somebody's pocket because that would be the only reason not to. Thank You for your time,Jeffrey D. Conner P.S. I would understand this more if the plant was Government owned like the one 5 miles from my former home(stationed there) in Schweinfurt Germany but it was a tax. But then again that was a Socialist country not ours (or is it now?)

Crystal Card

From: leonick5@verizon.net
Sent: Thursday, August 08, 2013 11:22 AM
To: Consumer Contact
Subject: Duke Energy Levy County Nuclear Power Plant Failure Docket #130208

To Whom It May Concern:

The basis of any and all regulation is to shield the public from harm and to ensure that it is for the good of the public. Clearly, the legislation allowing the collection of fees for prepayment of this never-occurring facility flies against this basis.

However, there is now an opportunity to right this wrong. Unfortunately, due to the deceit and the cover-up and refusal to answer basic questions by Duke Energy for YEARS prior to their announcement that they will not be continuing with the project, a refund of anything less than 100% of fees paid by consumers is a slap in our faces. Financial wards should never reward the wrongdoer and the actual damages are in order for this fiasco.

Please do not allow Duke Energy to get away with anything less than refunding all actual payments that we the consumers have been forced to endure.

Sincerely,

Michelle Leonick
9714 Riverchase Drive
New Port Richey, FL 34655

Crystal Card

From: KARL SCHULZ <kschulz26@tampabay.rr.com>
Sent: Thursday, August 08, 2013 1:10 PM
To: Consumer Contact
Subject: Service

To the PSC:

It is so sickening that the Commission called Public Service actually seems to be a corporation service commission.

You are allowing Duke Energy to force us power users to pay for a nuclear plant that will not be built, to pay for decommissioning a plant and other unfair expenses.

Investors should pay for this, not us. They get the profits, not us.

You have no risk, just pass on the cost of your mistakes to the public.

Florida ranks close to the bottom of all states in the class of ethics. This is why. These choices you make in favor of Duke and not in favor of the public are very unethical.

The whole system just seems to be rotting from within. You are part of the problem.

This is sad. You just let this happen.

Special interests seem to buy so many of our public servants.

So sad.

Karl Schulz

=====

Shawna Senko

From: Ellen Plendl
Sent: Wednesday, August 14, 2013 7:51 AM
To: Consumer Correspondence
Subject: Correspondence side of Docket 130208-EI
Attachments: FW: power plant rebate ?; Consumer Inquiry - Duke Energy Florida

See attached customer correspondence and PSC reply for Docket 130208-EI.

Shawna Senko

From: Randy Roland
Sent: Tuesday, August 13, 2013 4:25 PM
To: Ellen Plendl
Subject: FW: power plant rebate ?

For you.

From: Governor Rick Scott [<mailto:Rick.Scott@eog.myflorida.com>]
Sent: Tuesday, August 13, 2013 4:24 PM
To: Randy Roland
Cc: Sunburst
Subject: FW: power plant rebate ?

From: aksonzeb@aol.com [<mailto:aksonzeb@aol.com>]
Sent: Tuesday, August 13, 2013 11:58 AM
To: Governor Rick Scott; hays.alan/web@flsenate.gov; marlene.otoole@myfloridahouse.gov;
dennis.baxley@myfloridahouse.gov
Subject: power plant rebate ?

as you know we have been paying forever for construction of recently canceled nuke power plant. When can we expect a refund ? If no refund is to be sent, will you prosecute those who stole our money ? If not, why not? THIS IS AN OUTRAGE !

ROY BEZNOSKA 352 245 6778

Ps don't send me back a stupid form letter and insult my intelligence

Shawna Senko

From: Randy Roland
Sent: Tuesday, August 13, 2013 4:38 PM
To: 'aksonzeb@aol.com'
Subject: Consumer Inquiry - Duke Energy Florida

Mr. Roy Beznoska
aksonzeb@aol.com

Dear Mr. Beznoska:

The Governor's office forwarded a copy of your E-mail regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to assist you.

The FPSC is currently reviewing the Revised and Restated Settlement Agreement filed by DEF and will schedule a Special Agenda in the coming weeks to discuss and consider the Agreement. You can access the Commission Calendar on our website homepage and watch the proceeding by clicking on the blue camera icon on the left side menu by using the following link:

<http://www.floridapsc.com>

Florida Statute 366.93 governs Commission decisions concerning nuclear cost recovery. You may review the statute by using the following link:

<http://www.flsenate.gov/laws/statutes/2011/366.93>

We will add your correspondence to Docket 130208EI. If you have any questions you may contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Florida Public Service Commission

Shawna Senko

From: Angie Calhoun
Sent: Wednesday, August 07, 2013 10:37 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: Docket 130009
Attachments: Duke Energy and the PSC; E-Form Other Complaint TRACKING NUMBER: 34074

Follow Up Flag: Follow up
Flag Status: Completed

Please enter the attached correspondence to the customer correspondence side of docket 130208.

Thank you,

Angela Calhoun

Shawna Senko

From: Brian Koester <fridayxiii@gmail.com>
Sent: Tuesday, August 06, 2013 9:04 AM
To: Consumer Contact
Subject: Duke Energy and the PSC

Dear Men and Women of the Florida PSC:

I'm writing to you regarding the fees charges by Duke Power (nee Progress Energy) to Florida customers for the never-to-be-completed repairs to the Crystal River power plant, and the never-to-be-built Levy County plant.

According to the Tampa Bay Times, customers have been charged IN EXCESS OF \$1.5 BILLION IN FEES. This is money we will NEVER SEE AGAIN. And, what have we gained for it? I also understand from recent news that the PSC is allowing Duke Power to charge another \$0.89 per month for the next seven years. I must ask: to what gain, to what end?

I'm left nearly speechless that the State of Florida has let its customers be raped like this. Yes, rape is a strong word, but that's how we feel. We the People have been violated by the power companies, and you have let them run roughshod over us.

Per the PSC website, your goal is: To facilitate the efficient provision of safe and reliable utility services at fair prices. Question: how can you say that customers are being charged fair prices when we've had rate increases for services that will never be provided?

One of the Goals for Economic Regulation: Provide a regulatory process that results in fair and reasonable rates while offering rate base regulated utilities an opportunity to earn a fair return on their investments. Question: how does \$1,500,000,000 amount to "fair and reasonable"? I'm sure you're aware that Duke Energy will keep at least \$150,000,000 for themselves and their investors, when providing exactly NOTHING in return to its customers. Fair? Really?

One of the Goals of Regulatory Oversight: Provide appropriate regulatory oversight to protect consumers. Question: How exactly have the customers been protected in this case?!?!? As it goes, I'd REALLY love an answer to this one.

As far as I call tell, you the PSC are failing quite short of your stated goals and Mission Statement. in fact, I'd say you're failing miserably. Rest assured that I will be spreading this word to all my friends who are residents of the state of Florida. I've written my elected officials in Tallahassee, and I'll be writing to Gov. Scott as well.

I'd love to hear something back from the PSC other than a form letter. if you have a leg to stand on and can offer up even the flimsiest of defenses for these reprehensible policies and decisions, I'd love to hear it.

Very disappointed,
Brian Koester
Largo, FL

=====

Chaos, Panic, & Disorder. My work here is done.

Shawna Senko

From: consumerComplaint@psc.state.fl.us
Sent: Tuesday, August 06, 2013 9:15 AM
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 34074

CUSTOMER INFORMATION

Name: Brian Koester
Telephone:
Email:
Address: 2552 12th Ave. SW Largo FL 33770

BUSINESS INFORMATION

Business Account Name: Brian Koester
Account Number:
Address: 2552 12th Ave. SW Largo Florida 33770

COMPLAINT INFORMATION

Complaint: Other Complaint against Duke Energy Florida, Inc. d/b/a Duke Energy
Details:
Dear Men and Women of the Florida PSC:

Im writing to you regarding the fees charges by Duke Power (nee Progress Energy) to Florida customers for the never-to-be-completed repairs to the Crystal River power plant, and the never-to-be-built Levy County plant.

According to the Tampa Bay Times, customers have been charged IN EXCESS OF \$1.5 BILLION IN FEES. This is money we will NEVER SEE AGAIN. And, what have we gained for it? I also understand from recent news that the PSC is allowing Duke Power to charge another \$0.89 per month for the next seven years. I must ask: to what gain, to what end?

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Per the PSC website, your goal is: To facilitate the efficient provision of safe and reliable utility services at fair prices. Question: how can you say that customers are being charged fair prices when weve had rate increases for services that will never be provided?

One of the Goals for Economic Regulation: Provide a regulatory process that results in fair and reasonable rates while offering rate base regulated utilities an opportunity to earn a fair return on their investments. Question: how does \$1,500,000,000 amount to "fair and reasonable"? Im sure youre aware that Duke Energy will keep at least \$150,000,000 for themselves and their investors, when providing exactly NOTHING in return to its customers. Fair? Really?

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As far as I call tell, you the PSC are failing quite short of your stated goals and Mission Statement. in fact, Id say youre failing miserably. Rest assured that I will be spreading this word to all my friends who are residents of the state of Florida. Ive written my elected officials in Tallahassee, and Ill be writing to Gov. Scott as well.

Id love to hear something back from the PSC other than a form letter. if you have a leg to stand on and can offer up even the flimsiest of defenses for these reprehensible policies and decisions, Id love to hear it.

Very disappointed,
Brian Koester
Largo, FL

Shawna Senko

From: Angie Calhoun
Sent: Tuesday, August 06, 2013 4:53 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: Docket 130208
Attachments: To CLK Docket #130009 ; To CLK Docket 130208

Follow Up Flag: Follow up
Flag Status: Completed

Please enter the attached correspondence to the customer correspondence side of docket 130208.

Thank you,

Angela Calhoun

Shawna Senko

From: Consumer Contact
Sent: Tuesday, August 06, 2013 3:51 PM
To: Randy Roland
Subject: To CLK Docket #130009

Copy on file, see 1118744C. DHood

From: Steve Malagodi [<mailto:smalagodi@live.com>]
Sent: Tuesday, August 06, 2013 3:43 PM
To: Consumer Contact
Cc: Office of Commissioner Brisé; Office of Commissioner Balbis; Office Of Commissioner Edgar; Office Of Commissioner Graham; Office of Commissioner Brown
Subject: Docket #130009

Commissioners:

The ongoing cost-recovery fee being charged by FPL and even more unfairly by Duke Energy is absurd and unwarranted.

Everybody knows that no new reactors will be built at Turkey Point; it is the stupidest place on the planet to build nuclear reactors. The whole place will be under water by the time any construction ~should there ever be any~ would be completed.

This fee is a complete scam. Do not approve it.

Stephen Malagodi
Boca Raton.

Shawna Senko

From: Consumer Contact
Sent: Tuesday, August 06, 2013 3:45 PM
To: Randy Roland
Subject: To CLK Docket 130208

Copy on file, see 1118664C. DHood

From: GREG DEMARCO [<mailto:jongreg3@verizon.net>]
Sent: Monday, August 05, 2013 7:20 PM
To: Consumer Contact
Subject: Duke is robbing us with your help

Hello as a customer of Progress and now Duke Energy \$1.5 billion was stolen from us as a group. No one asked us if we wanted a nuclear power plant or if we minded paying for something that might not be built ahead of time. We do mind. Now I find out that not only is Duke intending to keep the one and a half billion dollars but that you gave them another 89 cent fee for the closing of Crystal River. This is thievery. You are not being of service to the public you're robbing us. Stop giving this huge monopoly free money out of my pocket. As of now we're paying \$5.62 a month in fees that are not in the public's interest. I intend to begin withholding this amount immediately and to encourage all other Duke Energy customers to do the same.

Shawna Senko

From: Angie Calhoun
Sent: Tuesday, August 06, 2013 4:53 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: Docket 130208
Attachments: To CLK Docket 130208; To CLK Docket 130208

Follow Up Flag: Follow up
Flag Status: Completed

Please enter the attached correspondence to the customer correspondence side of docket 130208.

Thank you,

Angela Calhoun

Shawna Senko

From: Diane Hood
Sent: Tuesday, August 06, 2013 4:11 PM
To: Randy Roland
Subject: To CLK Docket 130208
Attachments: E-Form Other Complaint TRACKING NUMBER: 34067; Power company = Power over government

From: Diane Hood
Sent: Tuesday, August 06, 2013 4:00 PM
To: Randy Roland
Subject: To CLK Docket 130208

These have been added as info request to docket 130208, EI801, PR-69 DH

Shawna Senko

From: Diane Hood
Sent: Tuesday, August 06, 2013 4:00 PM
To: Randy Roland
Subject: To CLK Docket 130208
Attachments: E-Form Other Complaint TRACKING NUMBER: 34067; Power company = Power over government

These have been added as info request to docket 130209, EI801, PR-69 DH

Aug. 5, 2013

Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

To all of you,
Why did you allow Duke/Progress Energy to spend
our money on other things all this time? They
say it is gone - they don't have it, so they
didn't intend to use the money for the Levi county
nuclear plants all along. If they had just de-
cided to build them, now they wouldn't have the
money to build them! Where would they get the
money -- from a bank? That's where a FOR PROFIT
business is supposed to get the money... and
where they have to PAY THEM BACK!

When we had a business in Clearwater for 17 years,
we didn't ask our customers to finance our equip-
ment.

What were you thinking?

RECEIVED-PPSC
13 AUG -9 AM 9:19
COMMISSION
CLERK

 **Gloria F. Powers**
Apt. D
2545 Laurelwood Dr.
Clearwater, FL 33763-1259

TAMPA FL 335
SAINT PETERSBURG FL
07 AUG 2013 PM 1 L



DISTRIBUTION CENTER

13 AUG -9 AM 7:13

*Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850*

32399085099



Shawna Senko

From: Randy Roland
Sent: Thursday, August 08, 2013 4:57 PM
To: Consumer Correspondence
Subject: Docket 130208EI - Duke Energy
Attachments: Duke Energy; Duke Energy; Duke Energy; FW: Duke/Progress Energy; FW: Power company theft; FW: DUKE ENERGY \$ 167,000

Please add the attached customer correspondence to Docket 130208EI.

Shawna Senko

From: Randy Roland
Sent: Thursday, August 08, 2013 4:50 PM
To: 'bob14899@hotmail.com'
Subject: Duke Energy

Mr. Robert Hayes
bob14899@hotmail.com

Dear Mr. Hayes,

The Governor's office forwarded a copy of your E-mail regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to assist you.

The FPSC is currently reviewing the Revised and Restated Settlement Agreement filed by DEF and will schedule a Special Agenda in the coming weeks to discuss and consider the Agreement. You can access the Commission Calendar on our website homepage and watch the proceeding by clicking on the blue camera icon on the left side menu by using the following link:

<http://www.floridapsc.com>

Florida Statute 366.93 governs Commission decisions concerning nuclear cost recovery. You may review the statute by using the following link:

<http://www.flsenate.gov/laws/statutes/2011/366.93>

We will add your correspondence to Docket 130208EI. If you have any questions you may reach me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Florida Public Service Commission

Shawna Senko

From: Randy Roland
Sent: Thursday, August 08, 2013 4:46 PM
To: 'tjd@thomasjdonnelly.com'
Subject: Duke Energy

Mr. Thomas Donnelly
tjd@thomasjdonnelly.com

Dear Mr. Donnelly,

The Governor's office forwarded a copy of your E-mail regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to assist you.

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<http://www.floridapsc.com>

Florida Statute 366.93 governs Commission decisions concerning nuclear cost recovery. You may review the statute by using the following link:

<http://www.flsenate.gov/laws/statutes/2011/366.93>

We will add your correspondence to Docket 130208EI. If you have any questions you may reach me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Florida Public Service Commission

Shawna Senko

From: Randy Roland
Sent: Thursday, August 08, 2013 4:36 PM
To: 'moosegirl50@hotmail.com'
Subject: Duke Energy

Jill
moosegirl50@hotmail.com

Dear Jill,

The Governor's office forwarded a copy of your E-mail regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to assist you.

The FPSC is currently reviewing the Revised and Restated Settlement Agreement filed by DEF and will schedule a Special Agenda in the coming weeks to discuss and consider the Agreement. You can access the Commission Calendar on our website homepage and watch the proceeding by clicking on the blue camera icon on the left side menu by using the following link:

<http://www.floridapsc.com>

Florida Statute 366.93 governs Commission decisions concerning nuclear cost recovery. You may review the statute by using the following link:

<http://www.flsenate.gov/laws/statutes/2011/366.93>

We will add your correspondence to Docket 130208EI. If you have any questions you may reach me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Florida Public Service Commission

Shawna Senko

From: Governor Rick Scott <Rick.Scott@eog.myflorida.com>
Sent: Thursday, August 08, 2013 3:22 PM
To: Randy Roland
Cc: Sunburst
Subject: FW: Duke/Progress Energy

From: Robert Hayes [<mailto:bob14899@hotmail.com>]
Sent: Wednesday, August 07, 2013 6:53 PM
To: Governor Rick Scott
Subject: Duke/Progress Energy

Gov. Scott:

Please explain to me how Duke/Progress over charges 1.5 BILLION with talk of fixing Crystal River - then says "NO, we're not going to repair it - we're closing it down." Then in the next breath say - "Oops, No refund either." WHY?? They took money illegally. If I did that I'd go jail. Progress /Duke people should be indicted and jailed. Then if that isn't ballsy enough - they want a rate increase and the fools on the PSC - grant it. hat kind of justice is that for the people. NONE!

Please get our money back - all 1.5 BILLION- with a B.

Thank you

Bob Hayes

Shawna Senko

From: Governor Rick Scott <Rick.Scott@eog.myflorida.com>
Sent: Thursday, August 08, 2013 2:53 PM
To: Randy Roland
Cc: Sunburst
Subject: FW: Power company theft

---Original Message---

From: Thomas Donnelly [<mailto:tjd@thomasjdonnelly.com>]
Sent: Thursday, August 08, 2013 9:31 AM
To: Governor Rick Scott
Subject: Power company theft

From: Thomas Donnelly <tjd@thomasjdonnelly.com>

County: Pinellas

Zip Code: 33756

Phone Number:

Message Body: I am outraged by the theft of 2.5 Billion dollars from the citizens of the state of Florida. Apparently if you steal \$20.00 adn knock someone down in a strong arm robbery you can 10 years in state prison But if you lobby and "bull-shit" enough(pay enough?) you can get legislation passed that allows you to steal 2.5 Billion "leagally" from citizens of FLorida. I have contact with a large number of people from aall walks of life and they are all angry. Please call a special session and fix this now.

Shawna Senko

From: Governor Rick Scott <Rick.Scott@eog.myflorida.com>
Sent: Thursday, August 08, 2013 2:25 PM
To: Randy Roland
Cc: Sunburst
Subject: FW: DUKE ENERGY \$ 167,000

-----Original Message-----

From: Jill [<mailto:moosegirl50@hotmail.com>]
Sent: Thursday, August 08, 2013 12:13 PM
To: Governor Rick Scott
Subject: DUKE ENERGY \$ 167,000

From: Jill <moosegirl50@hotmail.com>

County: Citrus

Zip Code: 34452

Phone Number:

Message Body: Govenor Rick Scott. I don't know what goes in the world of politics but WHY DO THE PEOPLE HAVE TO PAY DUKE ENERGY\$167,000 MILLION \$\$\$\$. They are a Billion \$\$\$\$ CORP!!! They can pay themselves. Yes there shareholders will suffer a little!!!!!!!!!!!!!!!!!!!! I am so mad that STATE REGULATORS let this happen. I am sick and tired of paying for everybodies FREE LUNCH!!!!!!!!!!!!!!!!!!!!

Shawna Senko

From: Angie Calhoun
Sent: Wednesday, August 07, 2013 4:58 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: Docket 130208
Attachments: Duke Energy; FW: My contact; FW: My contact; rebate; duke ; Duke Energy Increase

Please enter the attached correspondence to the customer correspondence side of docket 130208.

Thank you,

Angela Calhoun

Shawna Senko

From: Bobbo <bobbo924@gmail.com>
Sent: Tuesday, August 06, 2013 11:18 PM
To: Consumer Contact
Subject: Duke Energy

Dear Public Service Commission -

So: let me see if I get this.

For years, with your sufferance and permission, Progress Energy has been charging its customers to finance the building of a nuclear plant..

Now, the plant will not be built, but we're not entitled to a refund of the money they stole from us, with your permission, under false pretenses.

Worse, you've now given permission to Duke to charge us for taking it down.

We're screwed by you on the way up AND on the way down. Do I have this? Or do you have some foul, oblique lawyer-talk to make this double-shafting look somehow all right?

Who the hell is protecting the consumer again? Sorry, could you speak up? I couldn't quite hear you.

Warm regards,

Robert Goldberg

Voice over site: <http://www.bob-vo.com>
Art site: <http://www.bobbogoldberg.com>

Shawna Senko

From: Webmaster
Sent: Wednesday, August 07, 2013 8:44 AM
To: Consumer Contact
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Tuesday, August 06, 2013 10:24 PM
To: Webmaster
Cc: ettesisters@yahoo.com
Subject: My contact

Contact from a Web user

Contact Information:
Name: Bernadette Giacona
Company:
Primary Phone: 3524276766
Secondary Phone: 3524276766
Email: ettesisters@yahoo.com

Response requested? Yes
CC Sent? Yes

Comments:

DUKE power, are you serious, they already raised the rates. And for something that we won't use you allowed them to raise them again. We are not made of money I'm two months behind right now, WTF why are you on big business side and not the people side?

Shawna Senko

From: Webmaster
Sent: Wednesday, August 07, 2013 8:44 AM
To: Consumer Contact
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [<mailto:contact@psc.state.fl.us>]
Sent: Tuesday, August 06, 2013 6:42 PM
To: Webmaster
Subject: My contact

Contact from a Web user

Contact Information:
Name: Jesse McLane
Company:
Primary Phone:
Secondary Phone:
Email: jessejamesmclane@yahoo.com

Response requested? Yes
CC Sent? No

Comments:

So our rates went up in order to build the nuclear facility. Now I've heard that the facility will not be built. How do I get my money back?!

Shawna Senko

From: Tim Gromlovits <tgromlov@yahoo.com>
Sent: Wednesday, August 07, 2013 9:24 AM
To: Consumer Contact
Subject: rebate

I strongly believe that the PSC should force Duke energy to refund all the money collected to pre fund the nuclear power plant in Crystal River.

Tim Gromlovits
New Port Richey

Shawna Senko

From: kwideb <kwideb@aol.com>
Sent: Wednesday, August 07, 2013 2:35 PM
To: Consumer Contact
Subject: duke

just thought i would let you people up there know i think it is shamefull that you would let duke up my rates agin for ashut down power plant and1 that will not be built in my life time and im 42 i will do my best to write the gov and try to get evey 1 of you replaced

Shawna Senko

From: SJS <MssSelva@aol.com>
Sent: Wednesday, August 07, 2013 3:45 PM
To: Consumer Contact
Subject: Duke Energy Increase

This is unbelievable granting an increase. It really appears that you are too friendly of big business rather than looking out for the residents of Pinellas County.

We have been paying since 2009 for a service we have not received, to repair this plant. Who ever heard of paying for a service you are not receiving? Now, you give them another increase which will start in January. So, we are paying \$5.62 a month for nothing. They have already collected 1.5 billion dollars off of us, which will not be returned to the customers and remember we received no service.

Have any of you ever thought that this was their intentions all along, not to repair the plant?

Why would you agree to this increase? So they can increase their profits? Keep in mind, we the seniors are struggling to make ends meet as it is. All of you really need to reevaluate this decision.

There is a statement, Stupid is as Stupid DOES. I think it fits in this case. I'm sure there will be many letters going to the Governor about this, since he appoints people to your position.

Sandie Selvaggio
Dunedin, FL

Shawna Senko

From: Randy Roland
Sent: Wednesday, August 07, 2013 1:11 PM
To: Consumer Correspondence
Subject: Docket 130208EI - Duke Energy
Attachments: Duke Power Levy Nuclear Power Plant; Levy County Nuclear project; nuke plant law; Duke Energy nuclear rate hike; Duke Enery; duke energy charges; Duke Energy; Duke Energy Nuclear Power Plant

Please add the attached customer correspondence to Docket 130208EI.

Shawna Senko

From: Steven Hilaman <hilaman29@yahoo.com>
Sent: Sunday, August 04, 2013 9:22 AM
To: Governor Rick Scott
Subject: Duke Power Levy Nuclear Power Plant

From: Steven Hilaman <hilaman29@yahoo.com>

County: Hillsborough

Zip Code: 33556

Phone Number: 813-765-0580

Message Body: This is the second time this morning trying to send you an email, first time the power went out.

Governor Scott, We as the State of Florida have just lost thousands of jobs, millions in revenue, and long term energy solutions thru 'clean power'. First, if I was Governor this would not have happened. You now have allowed North Carolina to build their 'Lee' plant and not the one on Levy. If I were you, I would be having a meeting Monday morning and also contacting Duke to see if you can reverse their decision. Keep in mind FPL is going to make a decision on Turkey Point Units 6&7 soon, don't screw that up!

I have been in this business (nuclear) since 1974 and if you need help call me.

Shawna Senko

From: Spinney917@aol.com
Sent: Saturday, August 03, 2013 4:32 PM
To: Governor Rick Scott; c.ellison@mail.hse.gov; pam.bondi@myfloridalegal.com; fasso@tampabay.com; latvala.jack.web@flsenate.gov; Ed.Hooper@myfloridahouse.gov; trigaux@tampabay.com; ipenn@tampabay.com
Subject: Levy County Nuclear project

The public has been sold down the river.

We were bamboozled by The Florida Legislature in 2006; they allowed the utility to charge, in advance, the customers to build a nuclear plant. Well, that was the most risky thing they could have done. There hasn't been a new reactor built in over 30 years. Mike Fasano argued against it and Wall Street, wisely, stood far away. **We the people will never get our money back.**

They hailed the law as a way to build the plants faster and cheaper and save the customers around \$300 million dollars. When something looks too good to be true, DUCK. The Legislature should be made to find a method to get that money back to the customers.

It is criminal that the contractors were not held responsible. Where were the safeguards?

A Tampa Bay Times analysis published in May 2013, said - "in the long run, building and operating a natural gas operated plant is cheaper (by billions of dollars) than the Levy plant for the same power output." Duke Energy has canned the Levy plant and proposed a natural gas plant and should be given credit for making the best decision and forward thinking.

Outrage would get the money back, power of the press can help.

An CONCERNED Florida resident paying the bill

Sal and Marilyn Spinnichia
2381 Parkstream Avenue
Clearwater, FL 33759
727-796-1610

Shawna Senko

From: james MATTHEWS <pops6013@tampabay.rr.com>
Sent: Thursday, August 01, 2013 7:06 PM
To: Governor Rick Scott
Subject: nuke plant law

From: james MATTHEWS <pops6013@tampabay.rr.com>

County: Pinellas

Zip Code: 33709

Phone Number: 7273473062

Message Body: Our state Govt. should be ashamed first of all for letting power cos. have us pay for a new plant which they knew was never going to be built. Now they cancel the deal that us customers have been paying for for years and Duke pockets our money. WHAT A LAW. we demand our money back or any incumbent will lose on election day.

Shawna Senko

From: Chad Canaynay <ccanaynay@gmail.com>
Sent: Monday, August 05, 2013 3:29 PM
To: Governor Rick Scott
Subject: Duke Energy nuclear rate hike

From: Chad Canaynay <ccanaynay@gmail.com>

County: Pinellas

Zip Code: 33770

Phone Number: 7274244002

Message Body: I understand that "Duke" energy is a necessity and that they have a natural monopoly on things in Pinellas county. My concern is with the recent hikes in prices for electricity. For two year's i've watched helplessly see hikes in my bills. Please don't get me wrong i applaud the growth of business to promote job creation but Duke energy never built a powerplant to begin with. And according to bay news 9 we are paying for a plant that is closing?

Shawna Senko

From: Daniel Lauricello <dlauricello@verizon.net>
Sent: Friday, August 02, 2013 3:00 PM
To: Governor Rick Scott
Subject: Duke Energy

From: Daniel Lauricello <dlauricello@verizon.net>

County: Pasco

Zip Code: 33559

Phone Number: 813 948-6583

Message Body: To the Honorable Governor Rick Scott:

Today I am writing to express my displeasure at what has happened with the nuclear energy plant in Levy County and Duke Energy. I am a Duke Energy Customer. "Customers will have to pay 1.5 billion as the Duke Energy Share holders get up to 150 million" (Tampa Bay Times – Duke Energy to cancel proposed Levy County nuclear plant.- August 1, 2013). I want to know why there no hearings to investigate why this has happened. It is outrageous! The Florida Taxpayers are being asked to pay 1.5 billion. What are Florida citizens getting in return for this money they have spent. How much per household have we been charges. I hear so many stories continuously that the public service commission is raising one rate or another. There needs to be more transparency and oversight. There are more questions then answers. Why are Florida citizens being asked to pay for the poor business decisions of a private corporation which has a guaranteed profit margin of 9.5 % through 2018.

I ask that at a minimum Duke Energy's Rates should be reviewed. We should not have to pay one more penny for something that is not going to happen.

Thanks,

Daniel Lauricello

Shawna Senko

From: Linda Culhane <wculhane4@tampabay.rr.com>
Sent: Thursday, August 01, 2013 6:38 PM
To: Governor Rick Scott
Subject: duke energy charges

From: Linda Culhane <wculhane4@tampabay.rr.com>

County: Pinellas

Zip Code: 33764

Phone Number: 7275301250

Message Body: Now that Duke energy is scrapping the nuclear plant, will they quit charging us for it in advance? This whole thing is disgusting. When was the last time you paid for a car you are going to buy in 5 years in the future? Or for a house you might buy in 10 years? My guess would be never.

I don't plan on voting on any incumbent for this very thing. And why doesn't Florida (The sunshine state) do more with solar. We could surely be the leader in something if we did.

Shawna Senko

From: Anthony Reale <areale2@tampabay.rr.com>
Sent: Monday, August 05, 2013 5:53 PM
To: Governor Rick Scott
Subject: Duke Energy

From: Anthony Reale <areale2@tampabay.rr.com>

County: Citrus

Zip Code: 34465

Phone Number:

Message Body: I am 70 years old and have been a registered Republican since I've been eligible to vote. I have also voted for the party 99% of the time. But that is about to come to an end!

What the Republican controlled legislature is allowing Duke Energy do to us is "Thievery". Today I see that the PSC has allowed Duke to increase rates to cover the de-commissioning of the Crystal River Plant! Why can't the fraudulent monies collected for the Levy County nuclear plant be used for that? I didn't agree with that decision either. There is no way we should be forced to continue paying for the nuclear plant that will never be. It was bad enough to pre pay for it in the first place!

I think that I'm about done voting for Republicans. Apparently they don't care for us, just the big donors. The PSC is a sham. They are at the beck and call of the utility companies!

Shawna Senko

From: GARY ZAZITSKI <GARYZEKE@HOTMAIL.COM>
Sent: Thursday, August 01, 2013 11:06 PM
To: Governor Rick Scott
Subject: DUKE ENERGY

From: GARY ZAZITSKI <GARYZEKE@HOTMAIL.COM>

County: Pasco

Zip Code: 34667

Phone Number: 7273660460

Message Body: Its really odd that duke Energy wanted the people of Florida to pay for a nuclear power plant and then pull it out from under their feet, and not return the amount of money the citizens paid up front. If that was to happen with a business that don't have big political cloak the owners would be charged with fraud. Please look into this unfair matter and do the people of Florida right, inform the PSC commission that they can tell Duke Energy to sit on it when they appear in front of the commission to shaft the people for a rate hike

Shawna Senko

From: Randy Roland
Sent: Wednesday, August 07, 2013 11:29 AM
To: 'pops6013@tampabay.rr.com'
Subject: Duke Energy

Mr. James Matthews
pops6013@tampabay.rr.com

Dear Mr. Matthews,

The Governor's office forwarded a copy of your E-mail regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to assist you.

The FPSC is currently reviewing the Revised and Restated Settlement Agreement filed by DEF and will schedule a Special Agenda in the coming weeks to discuss and consider the Agreement. You can access the Commission Calendar on our website homepage and watch the proceeding by clicking on the blue camera icon on the left side menu by using the following link:

<http://www.floridapsc.com>

Florida Statute 366.93 governs Commission decisions concerning nuclear cost recovery. You may review the statute by using the following link:

<http://www.flsenate.gov/laws/statutes/2011/366.93>

We will add your correspondence to Docket 130208EI. If you have any questions or concerns please call me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Florida Public Service Commission

Shawna Senko

From: Randy Roland
Sent: Wednesday, August 07, 2013 11:25 AM
To: 'Wculhane4@tampabay.rr.com'
Subject: Duke Energy

Ms. Linda Culhane
Wculhane4@tampabay.rr.com

Dear Ms. Culhane,

The Governor's office forwarded a copy of your E-mail regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to assist you.

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Sincerely,

Randy Roland
Regulatory Program Administrator
Florida Public Service Commission

Shawna Senko

From: Randy Roland
Sent: Wednesday, August 07, 2013 9:53 AM
To: 'garyzeke@hotmail.com'
Subject: Duke Energy

Mr. Gary Zazitski
garyzeke@hotmail.com

Dear Mr. Zazitski,

The Governor's office forwarded a copy of your E-mail regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to assist you.

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We will add your correspondence to Docket 130208EI. If you have any questions or concerns please call me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Florida Public Service Commission

Shawna Senko

From: Randy Roland
Sent: Wednesday, August 07, 2013 9:48 AM
To: 'dlauricello@verizon.net'
Subject: Duke Energy

Mr. Daniel Lauricello
dlauricello@verizon.net

Dear Mr. Lauricello,

The Governor's office forwarded a copy of your E-mail regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to assist you.

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Sincerely,

Randy Roland
Regulatory Program Administrator
Florida Public Service Commission

Shawna Senko

From: Randy Roland
Sent: Wednesday, August 07, 2013 9:36 AM
To: 'Spinney917@aol.com'
Subject: Duke Energy

Mr. and Mrs. Sal Spinnichia
Spinney917@aol.com

Dear Mr. and Mrs. Spinnichia,

The Governor's office forwarded a copy of your E-mail regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to assist you.

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Sincerely,

Randy Roland
Regulatory Program Administrator
Florida Public Service Commission

Shawna Senko

From: Randy Roland
Sent: Wednesday, August 07, 2013 9:25 AM
To: 'areale2@tampabay.rr.com'
Subject: Duke Energy

Mr. Anthony Reale
areale2@tampabay.rr.com

Dear Mr. Reale,

The Governor's office forwarded a copy of your E-mail regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to assist you.

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Sincerely,

Randy Roland
Regulatory Program Administrator
Florida Public Service Commission

Shawna Senko

From: Randy Roland
Sent: Wednesday, August 07, 2013 9:18 AM
To: 'ccanaynay@gmail.com'
Subject: Duke Energy

Mr. Chad Canaynay
ccanaynay@gmail.com

Dear Mr. Canaynay,

The Governor's office forwarded a copy of your E-mail regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to assist you.

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Sincerely,

Randy Roland
Regulatory Program Administrator
Florida Public Service Commission

Shawna Senko

From: Randy Roland
Sent: Wednesday, August 07, 2013 9:09 AM
To: 'hilaman29@yahoo.com'
Subject: Duke Energy Nuclear Power Plant

Mr. Steven Hilaman
hilaman29@yahoo.com

Dear Mr. Hilaman,

The Governor's office forwarded a copy of your E-mail regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to assist you.

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Sincerely,

Randy Roland
Regulatory Program Administrator
Florida Public Service Commission

Shawna Senko

From: Angie Calhoun
Sent: Tuesday, August 06, 2013 4:57 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130208

Please enter the below correspondence to the customer correspondence side of docket 130208.

Thank you.

Angela Calhoun

From: GREG DEMARCO [mailto:jongreg3@verizon.net]
Sent: Monday, August 05, 2013 7:20 PM
To: Consumer Contact
Subject: Duke is robbing us with your help

Hello as a customer of Progress and now Duke Energy \$1.5 billion was stolen from us as a group. No one asked us if we wanted a nuclear power plant or if we minded paying for something that might not be built ahead of time. We do mind. Now I find out that not only is Duke intending to keep the one and a half billion dollars but that you gave them another 89 cent fee for the closing of Crystal River. This is thievery. You are not being of service to the public you're robbing us. Stop giving this huge monopoly free money out of my pocket. As of now we're paying \$5.62 a month in fees that are not in the public's interest. I intend to begin withholding this amount immediately and to encourage all other Duke Energy customers to do the same.

Shawna Senko

From: Angie Calhoun
Sent: Tuesday, August 06, 2013 4:56 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130208
Attachments: E-Form Other Complaint TRACKING NUMBER: 34067; Power company = Power over government

Please enter the attached correspondence to the customer correspondence side of docket 130208.

Thank you.

Angela Calhoun

Shawna Senko

From: consumerComplaint@psc.state.fl.us
Sent: Monday, August 05, 2013 6:55 PM
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 34067

CUSTOMER INFORMATION

Name: Norris Houston
Telephone: 7274608013
Email: RNRodHouston@gmail.com
Address: 5037 3rd Ave N SAINT PETERSBURG FL 33710

BUSINESS INFORMATION

Business Account Name: Norris Houston
Account Number:
Address: 5037 3rd Avenue north SAINT PETERSBURG Florida 33710

COMPLAINT INFORMATION

Complaint: Other Complaint against Duke Energy Florida, Inc. d/b/a Duke Energy
Details:

The idea that you would grant these asswipes an increase just pisses the hell out of me. You people need to be fired. Weve already given these greedy assholes over a billion dollars and you want to increase our rates. YOu all need to be take out an horse whipped.

Shawna Senko

From: Mark Winder <mwinder2@centurylink.net>
Sent: Monday, August 05, 2013 6:37 PM
To: Office of Commissioner Brown; Office of Commissioner Balbis; Office Of Commissioner Edgar; Office of Commissioner Brisé; Office Of Commissioner Graham; Consumer Contact
Subject: Power company = Power over government
Importance: High

To all, it appears that you work for the power companies and not the people! Do any of you own a buisness? Are any of you still charging costumers for services no longer provided? Are any of you collecting payment for services that will never be provided?

Apparently you are!!! And feel comfortable allowing others to do so also.

Or maybe you are recieving payment from them as well! Who Knows!!!

How can you justify these actions, law or no law! Make the laws make sense, not make the power companies money!

Our Government at work for us... I mean the power companies!!!!

Get Real people!!!

Mark Winder

Shawna Senko

From: Angie Calhoun
Sent: Tuesday, August 06, 2013 4:53 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: Docket 130208
Attachments: To CLK Docket 130208; **To CLK Docket 130208**

Please enter the attached correspondence to the customer correspondence side of docket 130208.

Thank you.

Angela Calhoun

Shawna Senko

From: Consumer Contact
Sent: Tuesday, August 06, 2013 3:45 PM
To: Randy Roland
Subject: To CLK Docket 130208

Copy on file, see 1118664C. DHood

From: GREG DEMARCO [<mailto:jongreg3@verizon.net>]
Sent: Monday, August 05, 2013 7:20 PM
To: Consumer Contact
Subject: Duke is robbing us with your help

Hello as a customer of Progress and now Duke Energy \$1.5 billion was stolen from us as a group. No one asked us if we wanted a nuclear power plant or if we minded paying for something that might not be built ahead of time. We do mind. Now I find out that not only is Duke intending to keep the one and a half billion dollars but that you gave them another 89 cent fee for the closing of Crystal River. This is thievery. You are not being of service to the public you're robbing us. Stop giving this huge monopoly free money out of my pocket. As of now we're paying \$5.62 a month in fees that are not in the public's interest. I intend to begin withholding this amount immediately and to encourage all other Duke Energy customers to do the same.

Shawna Senko

From: Angie Calhoun
Sent: Tuesday, August 06, 2013 4:53 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: Docket 130208
Attachments: To CLK Docket 130208; To CLK Docket 130208

Follow Up Flag: Follow up
Flag Status: Completed

Please enter the attached correspondence to the customer correspondence side of docket 130208.

Thank you,

Angela Calhoun

Shawna Senko

From: Diane Hood
Sent: Tuesday, August 06, 2013 4:11 PM
To: Randy Roland
Subject: To CLK Docket 130208
Attachments: E-Form Other Complaint TRACKING NUMBER: 34067; Power company = Power over government

From: Diane Hood
Sent: Tuesday, August 06, 2013 4:00 PM
To: Randy Roland
Subject: To CLK Docket 130208

These have been added as info request to docket 130208, E1801, PR-69 DH

Shawna Senko

From: consumerComplaint@psc.state.fl.us
Sent: Monday, August 05, 2013 6:55 PM
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 34067

CUSTOMER INFORMATION

Name: Norris Houston
Telephone: 7274608013
Email: RNRodHouston@gmail.com
Address: 5037 3rd Ave N SAINT PETERSBURG FL 33710

BUSINESS INFORMATION

Business Account Name: Norris Houston
Account Number:
Address: 5037 3rd Avenue north SAINT PETERSBURG Florida 33710

COMPLAINT INFORMATION

Complaint: Other Complaint against Duke Energy Florida, Inc. d/b/a Duke Energy

Details:

The idea that you would grant these asswipes an increase just pisses the hell out of me. You people need to be fired. Weve already given these greedy assholes over a billion dollars and you want to increase our rates. YOu all need to be take out an horse whipped.

Shawna Senko

From: Mark Winder <mwinder2@centurylink.net>
Sent: Monday, August 05, 2013 6:38 PM
To: Office of Commissioner Brown; Office of Commissioner Balbis; Office Of Commissioner Edgar; Office of Commissioner Brisé; Office Of Commissioner Graham; Consumer Contact
Subject: Power company = Power over government
Importance: High

To all, it appears that you work for the power companies and not the people! Do any of you own a buisness? Are any of you still charging costumers for services no longer provided? Are any of you collecting payment for services that will never be provided?

Apparently you are!!! And feel comfortable allowing others to do so also.

Or maybe you are recieving payment from them as well! Who Knows!!!

How can you justify these actions, law or no law! Make the laws make sense, not make the power companies money!

Our Government at work for us... I mean the power companies!!!!

Get Real people!!!

Mark Winder

Shawna Senko

From: Diane Hood
Sent: Tuesday, August 06, 2013 4:00 PM
To: Randy Roland
Subject: To CLK Docket 130208
Attachments: E-Form Other Complaint TRACKING NUMBER: 34067; Power company = Power over government

These have been added as info request to docket 130209, EI801, PR-69 DH

Shawna Senko

From: consumerComplaint@psc.state.fl.us
Sent: Monday, August 05, 2013 6:55 PM
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 34067

CUSTOMER INFORMATION

Name: Norris Houston
Telephone: 7274608013
Email: RNRodHouston@gmail.com
Address: 5037 3rd Ave N SAINT PETERSBURG FL 33710

BUSINESS INFORMATION

Business Account Name: Norris Houston
Account Number:
Address: 5037 3rd Avenue north SAINT PETERSBURG Florida 33710

COMPLAINT INFORMATION

Complaint: Other Complaint against Duke Energy Florida, Inc. d/b/a Duke Energy

Details:

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Shawna Senko

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Sent: Monday, August 05, 2013 6:38 PM
To: Office of Commissioner Brown; Office of Commissioner Balbis; Office Of Commissioner Edgar; Office of Commissioner Brisé; Office Of Commissioner Graham; Consumer Contact
Subject: Power company = Power over government
Importance: High

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