

Crystal Card

From: Ellen Plendl
Sent: Wednesday, March 05, 2014 8:47 AM
To: Consumer Correspondence
Subject: Docket 130153-WS
Attachments: P14-291506 ;cc.pdf; peggy-vedder.pdf

See attached customer correspondence and PSC response for correspondence side of Docket 130153-WS.



RICK SCOTT
GOVERNOR

STATE OF FLORIDA
Office of the Governor

THE CAPITOL
TALLAHASSEE, FLORIDA 32399-0001

www.flgov.com
850-488-7146

March 4, 2014

Peggy Vedder, President
Camp Florida Property Owners Association, Inc.
231 Shoreline Drive
Lake Placid, Florida 33852

Dear Ms. Vedder:

Thank you for contacting Governor Rick Scott's Office and sharing your concerns regarding LP Waterworks, Inc.'s requested rate increase. Governor Scott asked that I respond on his behalf.

Governor Scott wants to know how people feel about the many critical issues we face. To ensure that they are aware of your concerns, I forwarded a copy of your correspondence to the Florida Public Service Commission for their review. If you want to contact the Department directly, please use the information provided below.

Thank you again for taking the time to contact the Governor's Office.

Sincerely,

A handwritten signature in cursive script that reads "K. Pacchioli".

Kelly Pacchioli
Office of Citizen Services
Executive Office of the Governor

KP/cas

cc: Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6100

Governor's Office of Citizen Services
Room 1901, The Capitol
Tallahassee, Florida 32399
850-488-4441 (Office) — 850-487-0801 (Fax)

Received Via Postal Mail
Postal Number: P14-291506

Category: Utilities, Water

Status: Assigned
Public Record

Summary:
Agency Referenced:
Forwarded By:

Assigned To

Section: Citizen Services (CAS)
Coordinator: Warren Davis; Jennifer Britt
Author: Kelly Pacchioli

Assignment Comments:

<u>Letter Date</u>	<u>Assigned</u>	<u>Due</u>	<u>Reply</u>	<u>Filed</u>
02/04/2014	02/10/2014	02/24/2014		

From Ms. Peggy Vedder

Title: President
Business: Camp Florida Property Owners Association
Phone Number:
Address: 231 Shoreline Drive
Lake Placid, Florida 33852 . . . County/Province: Highlands
Email Address:

General comments and related documents

Modification History

Created: 02/10/2014 11:15:25 AM .. Jonathan Orcel
Last Edited: 02/10/2014 11:16:19 AM .. Jonathan Orcel

When response is completed and issues resolved, please return tracking document to EOG Citizen Services with "Action Taken" section completed. If a unit or agency is incorrectly assigned correspondence, it should be returned to the Governor's Office of Citizen Services to be reassigned.

ACTION TAKEN			
<input checked="" type="checkbox"/> Response by letter	<input type="checkbox"/> Response by e-mail	<input type="checkbox"/> Response by phone	<input type="checkbox"/> No Reply Necessary
<input type="checkbox"/> Date of Response: <u>2/25/14</u>	<input type="checkbox"/> Name of Responder: <u>KP</u>		
<input type="checkbox"/> Relog to: _____			
Comments: _____			

Rev. _____

Rev. _____

Submitted by: Kelly Pacchioli

Utilities
Water
CAS Kelly

OFFICE OF THE GOVERNOR
CITIZEN SERVICES
14 FEB -7 PM 4:35

2/04/2014

Office of Governor Rick Scott
State of Florida
The Capitol
400 S. Monroe Street
Tallahassee, Florida
32399-0001

Dear Governor Scott,

We, the Board of Directors, represent the Camp Florida Property Owners Association (P.O.A.) Inc. In Lake Placid Florida.

Our community consists of 397 properties individually owned with common property and facilities shared and owned by all members of the P.O.A. Each owner is also responsible for their individual property costs and taxes.

The board consists of property owners and it is our responsibility to oversee costs for maintenance and improvements in our park.

We pride ourselves in the appearance and the way that we have been able to keep costs down for the owners and provide them with a of community of where they can be proud. This is done thru volunteers and the cooperation of people who share the values of hard work.

Many of our citizens are retired and some still employed. Many of us live on fixed incomes, which consists of Social Security and sometimes supplemented by a pension. When our Board makes a monetary decision we take this into account for our owners.

Enclosed you will find a Special Report from the Florida Public Service Commission. This report is based on a request from L.P. Waterworks for a rate increase.

We would like to provide you with some information as we understand it.

Since 2003 a company by the name of L.P. Utilities has owned and operated our water and wastewater service. Our last increase was in 2003. In December of 2012 L.P. Waterworks purchased the company from L.P. Utilities. We welcome their service.

Going thru public records, which are available to L.P. Waterworks we have noticed that L.P. Utilities had been operating at a loss. Of course it is not our position to question why a company would do this. But, when L.P Waterworks acquired the

company they should have been aware that this occurred. Also, on the purchase, there should have been a warranty on the existing equipment.

L.P. Waterworks has owned the company for one year and their operating costs must have exceeded their expectations. This has warranted their application to the F.P.S.C. for an increase.

To summarize our concerns we would like to state that the report is asking that they consider the following example on a 6000 Gallon usage per owner :

Water Service Rate	18.86 to 38.95	Increase 107%
Waste Water Service Rates	17.00 to 43.56	Increase 156%

If approved this request will provide many hardships for the property owners of our community.

We have no other way of receiving this service other than thru L.P. Waterworks, which indicates that we will have no choice.

We are reasonable people and would entertain some type of a reasonable increase. Florida restricts rate increases on rentals and other services. When the company was purchased, maybe the business plan should have looked closer at anticipated losses to be recovered over a longer period of time thru cost savings methods. One of the problems may be that they are located in New Port Richey.

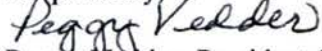
We ask that you help us in any way that you can to make sure that the PSC takes our concerns into consideration. They should also be your concerns as we feel that we are not being unreasonable in stating that you were elected to represent us.

As stated in the report the PSC will make their recommendations on Feb. 27 2014 in Tallahassee. They will then vote on this matter on March 13 2014.

We have a public Board meeting scheduled on Feb. 6, 2014 at 1 P.M. We invite you or a representative to attend and tour our facility and listen to the concerns of our owners on this matter.


We are encouraging all of our property owners to reply with the comment sheet supplied with the report back to the P.S.C. We are also encouraging them to write to your office to ask for your help in this matter.

Respectfully,




Peggy Vedder President 309 642 0003

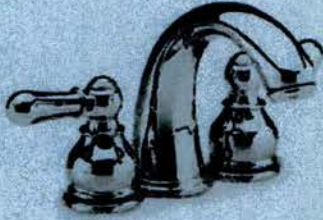

Margaret Murray Vice President


Diane Snyder Treasurer


Bruce Ridley Secretary


Michael Semans Director 585 415 1812

Camp Florida Property Owners Association
231 Shoreline Drive
Lake Placid, Florida
33852



Florida Public Service Commission

SPECIAL REPORT

JANUARY 2014

Application for staff-assisted rate case in Highlands County by

L. P. Utilities Corporation c/o LP Waterworks, Inc.

DOCKET NO. 130153-WS

On May 24, 2013, L.P. Utilities Corporation c/o LP Waterworks, Inc. (LP Waterworks) filed an application with the Florida Public Service Commission (PSC or Commission) for a staff-assisted rate case to increase its water and wastewater rates. LP Waterworks provides service to approximately 434 water and 394 wastewater customers in Highlands County.

QUESTIONS & ANSWERS

1 Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for LP Waterworks' rate request, the Commission staff will conduct a customer meeting to allow customer feedback about LP Waterworks and the rate-setting process. Customer comments, written and oral, will be taken into consideration before the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

2 Why is LP Waterworks requesting a rate increase?

LP Waterworks is requesting a rate increase to cover increasing operating costs.

3 When was LP Waterworks' last approved rate increase?

LP Waterworks' last approved rate increase was in 2003.

CUSTOMER MEETING

Thursday, January 16, 2014

6:00 p.m.

Lake View Clubhouse

231 Shoreline Drive

Lake Placid, FL 33852

4 How much are the current monthly water and wastewater bills for a customer using 6,000 gallons of water per month?

Currently, the monthly water bill for a customer using 6,000 gallons per month is

Continued on back

\$18.86 and the wastewater bill is \$17.00.

5 Using PSC Staff's proposed rates, how much would the monthly water and wastewater bill for a customer using 6,000 gallons be?

Under PSC Staff's proposal, the water bill would be \$38.95 and the wastewater bill would be \$43.56.

6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept faxes and e-mails.

Fax number: 1-800-511-0809

Internet e-mail address:

contact@psc.state.fl.us

Please be sure to include the
Docket Number, **130153-WS**.

Customer comments are placed on the correspondence side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider LP Waterworks' quality of service and other matters. If you have questions, contact the Florida Public Service Commission's Office of Consumer Assistance & Outreach at 1-800-342-3552.

7 Who can answer technical or legal questions?

For technical questions, contact:

Michael Barrett
(850) 413-6544

Daniel Lee
(850)413-6836

Kelly Thompson
(850) 413-6986

For legal questions, contact:

Charles Murphy
(850) 413-6191

8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC website at www.floridapsc.com. Click on **Clerk's Office/Dockets** and then type in the Docket Number, **130153-WS**.

9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on February 27, 2014. The Commissioners are expected to vote on this matter at the March 13, 2014 Commission Conference.

**Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law.*

This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

PSC Commissioners



COMMISSIONER
Eduardo E. Balbis



COMMISSIONER
Lisa Polak Edgar



CHAIRMAN
Art Graham



COMMISSIONER
Ronald A. Brisé



COMMISSIONER
Julie I. Brown

LP Waterworks Monthly Water Service Rates

	Utility Present Rates	Staff Recommended Rates
<u>Residential Service</u>		
Base Facility Charge by Meter Size:		
5/8" x 3/4" RV Homes	\$4.82	\$6.92
5/8" x 3/4" Single Family Homes	\$6.02	\$8.65
Charge per 1,000 Gallons		
0 - 4,000 Gallons	\$2.14	\$4.20
Over 4,000 Gallons	\$2.14	\$6.75
<u>General Service</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4" RV Lots	\$4.82	\$6.92
5/8" x 3/4" Park Commercial	\$6.02	\$8.65
3/4"	\$9.04	\$12.98
1"	\$15.06	\$21.63
1 1/2"	\$30.13	\$43.25
2"	\$48.20	\$69.20
3"	\$96.40	\$138.40
4"	\$150.62	\$216.25
6"	\$301.25	\$432.50
Charge per 1,000 Gallons	\$2.14	\$5.04
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
3,000 gallons	\$12.44	\$21.25
6,000 gallons	\$18.86	\$38.95
10,000 gallons	\$27.42	\$65.95

LP Waterworks Monthly Wastewater Service Rates

	Utility Present Rates	Staff Recommended Rates
<u>Residential Service</u>		
Base Facility Charge - All Meter Sizes	\$6.44	\$8.04
Charge per 1,000 Gallons - Residential (maximum 8,000 gallons)	\$1.76	\$5.92
<u>General Service</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$6.44	\$8.04
3/4"	\$9.67	\$12.06
1"	\$16.11	\$20.10
1 1/2"	\$32.23	\$40.20
2"	\$51.57	\$64.32
3"	\$103.14	\$128.64
4"	\$161.15	\$201.00
6"	\$322.30	\$402.00
Charge per 1,000 Gallons - General Service	\$2.10	\$7.10
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
3,000 gallons	\$11.72	\$25.80
6,000 gallons	\$17.00	\$43.56
10,000 gallons	\$20.52	\$55.40

STAMP

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14 FEB -7 AM 8:35

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



OFFICE OF
CONSUMER ASSISTANCE & OUTREACH
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

March 5, 2014

Ms. Peggy Vedder, President
Camp Florida Property Owners Association
231 Shoreline Drive
Lake Placid, FL 33852

RE: PSC Inquiry 1140543C

Dear Ms. Vedder:

The Governor's office forwarded a copy of your correspondence regarding L.P. Utilities Corporation c/o LP Waterworks, Inc. (L.P. Waterworks) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. The PSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service.

You expressed a concern about L. P. Waterwork's application for staff-assisted rate case in Highlands County. We appreciate your comments regarding the petition and will add your correspondence to Docket No. 130153-WS.

If you have any questions or concerns please call Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

A handwritten signature in black ink that reads "Randy Roland".

Randy Roland
Regulatory Program Administrator
Office of Consumer Assistance & Outreach

RR:mep

RECEIVED--FPSC

14 FEB 24 AM 9:42

COMMISSION
CLERK

Joyce Covington
24 Hidden Harbor Lane
Lake Placid, FL 33852
863-699-1432
309-642-5881 mobile

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Feb. 17, 2014
Docket No. 130153-WS

Dear Sir,

I am an owner, but seasonal resident of Camp Florida Resort. I am concerned about the rate increase, request, Docket No, 130153-WS, by L.P. Utilities Corporation c/o L.P. Waterworks, Inc. I believe this increase is an exceptionally large increase and I am requesting that The Florida Public Service Commission deny the large increase.

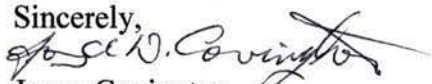
It is my understanding the L.P Utilities Corporation c/o LP Waterworks Inc., stated that, "the water usage is too low in the summer months" and the low consumption of water was causing distress to the company. The purchaser should have been more cautious about purchasing this water company because the majority of residents are seasonal which stands for reason there would be a low consumption of water and wastewater usage. I am sure that during the season, which is Dec- March., (the majority of seasonal residents) the company is making up for their loss (if there is any loss).

I would have thought the purchaser of the L.P. Utilities, Corp. would have done more research before making the purchase!

Why should the owners of property, in Camp Florida Resort, be penalized, by an increase in the water rates? We are not only being penalized as individuals, but also, by belonging to the Property Owners Assoc., because our maintenance fee will need to be increased for the water usage in the common area buildings and for the landscaping.

Thank you for your consideration.

Sincerely,


Joyce Covington

STAMP

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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Joyce D. Covington
 24 Hidden Harbor Ln.
 Lake Placid, FL 33852

TAMPA FL 335
 SAINT PETERSBURG FL
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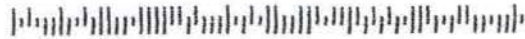
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7:25

Florida Public Service Commission
 Office of Commission Clerk
 2540 Shumard Oak Blvd.
 Tallahassee, FL 32399-0850



Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o LP Waterworks, Inc.

DOCKET NO. 130153-WS

Name Elaine + Edmond Longo
Address 16 Sand Pine Cir.
Lake Placid FL 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

my husband is handicap and does not receive disability from the Government.

We receive a small subsidy from Connecticut to help with prescriptions.

which indicates ~~more~~ we are below the poverty level. Therefore an increase in our water bill would be a hardship for us.

We would appreciate your consideration in this matter.

Thank You - Elaine Longo

Fold and tape -- see back for address

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

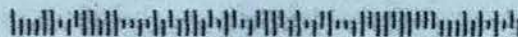
E. Longo
16 Sand Pine Cir.
Lake Placid FL 33852

TAMPA FL 335
SAINT PETERSBURG FL
13 FEB 2014 PM 5 1



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

32399085099



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14 FEB 18 AM 9:02
COMMISSION
CLERK

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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o LP Waterworks, Inc.

DOCKET NO. 130153-WS

Name Margaret Murray
Address 7 Hidden Cove - Lake Placid - 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

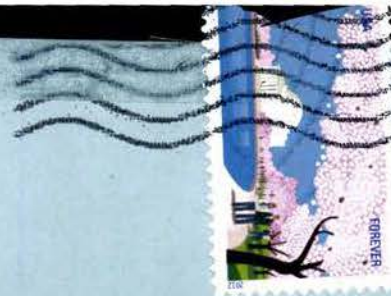
I am a widow and have lived in Camp Florida for approximately thirteen years. The rate increases that are being suggested would be a hardship for me on a single income. I realize that prices have increased but the size of this increase is a little excessive.

Fold and tape -- see back for address

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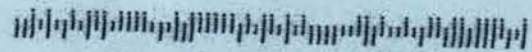
M Murray
714 Brandon Ave
Lake Placid 33852

12 FEB 2014 PM 9 L



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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COMMISSION
CLERK

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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o LP Waterworks, Inc.

DOCKET NO. 130153-WS

Name Bill Liggett
Address 30 Sand Pine Circle
Lake Placid, FL 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
Proposed Rate Increase for water & sewer service is too high, could it be phased in over 3 to 5 years?
THE PSC STAFF REPORT INCREASED THE ACTUAL REPORTED EXPENSES FOR THE YEAR ENDING 5-31-2013. COULD THE EXPENSE ADJUSTMENTS & THE RETURN ON EQUITY BE PHASED IN OVER 3 TO 5 YEARS? CAN THE UTILITY COMPANY BECOME MORE EFFICIENT & REDUCE THEIR EXPENSES?
THE PSC STAFF REPORT ALSO ASSUMED HIGHER RATES WILL REDUCE WATER DEMAND. COULD THIS FORECAST (LOWER DEMAND) BE ADJUSTED SO AS TO NOT MAKE THE PROPOSED RATE INCREASE SO HIGH (USAGE MAY NOT FALL AS FORECASTED)

Fold and tape -- see back for address

Thank you

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Bill Higgett
30 Sand Pine Circle
Ache Placid, FL
33852

TAMPA FL 335
SAINT PETERSBURG FL
12 FEB 2014

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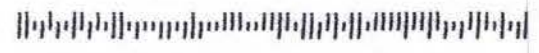
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COMMISSION
CLERK



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

32399085099



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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o LP Waterworks, Inc.

DOCKET NO. 130153-WS

Name Leonard Lettner

Address 14 Mossy Lake Cir.
Lake Placid, FL 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
Proposed Rate Increase for water & sewer service is too high, could it be phased in over 3 to 5 years?
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Fold and tape -- see back for address

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Mr. Leonard Lettner, Jr.
14 Grassy Lake Cir.
Lake Placid, FL 33852

TAMPA FL 335
SAINT PETERSBURG FL

12 FEB 2008



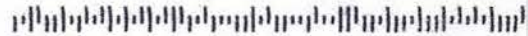
Justice
FOREVER

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Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

32399085099



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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o LP Waterworks, Inc.

DOCKET NO. 130153-WS

Name Lutero W. Cook

Address 26 Freedom Way
Lake Placid, Fl. 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS	
<p>We are retired folks living on a tight monthly budget. Should water rates along with other increases continue, we will no longer be able to enjoy our place in Florida. No raises in our pay checks makes it tough to come up with added increases.</p>	
<p>Feb. 9, 2014</p>	

Fold and tape -- see back for address

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SAINT PETERSBURG FL
10 FEB 2014 PM 6 L



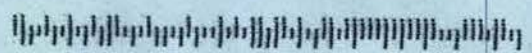
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COMMISSION
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Florida Public Service Commission
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2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

32399085099



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RECEIVED-FPSC

14 FEB 14 AM 9:52

LYEN AND HELEN CREWS
64 FREEDOM WAY
LAKE PLACID, FL. 33852
FEBRUARY 10, 2014

COMMISSION
CLERK

FLORIDA PUBLIC SERVICE COMMISSION
OFFICE OF COMMISSION CLERK
2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FL. 32399-0850

Re: LP UTILITIES CORP.
C/O LP WATERWORKS, INC.
DOCKET # 13015'3 -WS


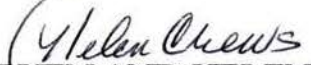
TO WHOM IT MAY CONCERN:

WE ARE RETIRED AND ON A LIMITED INCOME. WE MUST WATCH OUR MONEY AND EXPENSES IN ORDER TO BE ABLE TO CONTINUE WINTERING IN OUR PARK HERE IN FLORIDA AND NOT OUTLIVING OUR ASSETS.

THE PREVIOUS RATES WE WERE PAYING THE ABOVE CORPORATION WERE REASONABLE AND OF THE AMOUNT THAT WE COULD MANAGE ON OUR LIMITED INCOME.

WE TRY AND BE FRUGAL AND WOULD LIKE TO ASK YOUR CONSIDERATION IN DETERMING A POSSIBLE RATE INCREASE THAT IS COMPATIBLE WITH BOTH OUR SITUATION AND THAT OF OUR NEIGHBORS.

SINCERELY,



LYEN AND HELEN CREWS

CC: LP WATERWORKS, INC.

Mrs. Helen Crews
64 Freedom Way
Lake Placid, FL 33852

TAMPA FL 335
SAINT PETERSBURG FL
12 FEB 2014 7:04 L

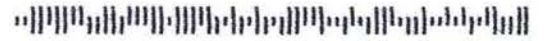


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14 FEB 14 AM 7:07

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

32399085099



Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o LP Waterworks, Inc.

DOCKET NO. 130153-WS

Name George Masson
Address 3 Sand Pine Circle
Lake Placid, FL 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
Proposed Rate Increase For water & sewer service IS TOO HIGH, COULD it be phased in over 3 to 5 years?
THE PSC STAFF REPORT INCREASED the ACTUAL Reported Expenses for the year ending 5-31-2013 COULD the Expense Adjustments & the Return on Equity be PHASED in over 3 to 5 years? Can the Utility Company become more efficient & Reduce their Expenses?
THE PSC STAFF REPORT ALSO ASSUMED Higher Rates will Reduce Water demand. Could this forecast (lower demand) be Adjusted so as to NOT make the Proposed Rate Increase so High (Usage may not Fall as forecasted)

Fold and tape -- see back for address

Thank you

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

Masson
3 Sand Pine Cir.
Sarasota, FL

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14 FEB 13 AM 9:55

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Tallahassee, FL 32399-0850



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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o/ LP Waterworks, Inc.

DOCKET NO. 130153-WS

Name Bob and Judy Perard
Address 18 Hidden Cove
Lake Placid, Florida 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

We have been owners at Camp Florida Resort since 1992. In the 22 years we have lived here everything has increased. We are Senior Citizens living on a fixed income and we can not afford this large increase.

People will be leaving Florida if everything keeps increasing on us Seniors.

Please help us to be able to live in Florida on a fixed income.

Fold and tape -- see back for address

Thank you,

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.



Judith K. Pernod
18 Hidden Cove
Lake Placid, FL 33852

TAMPA FL
SAINT PETERSBURG FL
11 FEB 2014 PM 5 1

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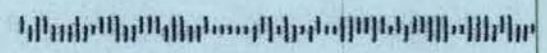


14 FEB 13 AM 9:54

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Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o/ LP Waterworks, Inc.

DOCKET NO. 130153-WS

Name Steven Walker & Marilyn Walker
Address 16 Hidden Harbor Lane
Lake Placid, Fla. 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
Proposed Rate Increase for water & sewer service is too high, could it be phased in over 3 to 5 years?
THE PSC STAFF REPORT INCREASED THE ACTUAL REPORTED EXPENSES FOR THE YEAR ENDING 5-31-2013. COULD THE EXPENSE ADJUSTMENTS & THE RETURN ON EQUITY BE PHASED IN OVER 3 TO 5 YEARS? CAN THE UTILITY COMPANY BECOME MORE EFFICIENT & REDUCE THEIR EXPENSES?
THE PSC STAFF REPORT ALSO ASSUMED HIGHER RATES WILL REDUCE WATER DEMAND. COULD THIS FORECAST (LOWER DEMAND) BE ADJUSTED SO AS TO NOT MAKE THE PROPOSED RATE INCREASE SO HIGH (USAGE MAY NOT FALL AS FORECASTED)

Fold and tape -- see back for address

Thank you.

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Steve Walkup
16 Hidden Harbor Ln.
Lake Placid, FL 33852-4900

TAMPA FL 33602
SAINT PETERSBURG FL

11 FEB 2014 PM 5 L

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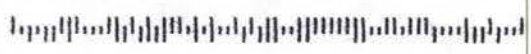
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32399085099



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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o LP Waterworks, Inc.

DOCKET NO. 130153-WS

Name _____
Address _____
863-465-1466

LARRY GERTLEY
AUDREY GERTLEY
8 HIDDEN HARBOR LN
LAKE PLACID, FL 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
I AGREE AFTER 10-11 YEARS YOU ARE ENTITLED TO A RATE INCREASE. BUT NOT IN THE AMOUNT YOU ARE ASKING FOR.
I WOULD LIKE TO SEE IN FIGURES HOW YOUR COST HAVE MORE THAN DOUBLED IN 10 YEARS. I AM IN TOTAL DISAGREEMENT WITH THE NEW RATE YOU ARE PROPOSING. WE SHOULD ALL BE GIVEN A PRINT-OUT ON YOUR COST TO JUSTIFY THIS INCREASE.

Fold and tape -- see back for address

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.



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52

Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o LP Waterworks, Inc.

DOCKET NO. 130153-WS

Name Mr & Mrs Ronald Hazelton
Address 10 Hidden Harbor Ln.
Lake Placid, Fla 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
Proposed Rate Increase For water & sewer service is too high, could it be phased in over 3 to 5 years?
THE PSC STAFF REPORT INCREASED THE ACTUAL REPORTED EXPENSES FOR THE YEAR ENDING 5-31-2013. COULD THE EXPENSE ADJUSTMENTS & THE RETURN ON EQUITY BE PHASED IN OVER 3 TO 5 YEARS? CAN THE UTILITY COMPANY BECOME MORE EFFICIENT & REDUCE THEIR EXPENSES?
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Fold and tape -- see back for address

Thank you

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TAMPA FL 335
SAINT PETERSBURG FL
10 FEB 2014 9:40

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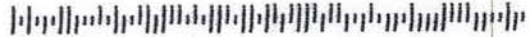


14 FEB 12 AM 9:40

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Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

32399085099



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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o LP Waterworks, Inc.

DOCKET NO. 130153-WS

Name Buzz & Sharon Howes

Lot # A10
Address 20 Grassy Lake Circle
LAKE PLACID, FL 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
Proposed Rate Increase for water & sewer service is too high, could it be phased in over 3 to 5 years?
THE PSC STAFF REPORT INCREASED THE ACTUAL REPORTED EXPENSES FOR THE YEAR ENDING 5-31-2013. COULD THE EXPENSE ADJUSTMENTS & THE RETURN ON EQUITY BE PHASED IN OVER 3 TO 5 YEARS? CAN THE UTILITY COMPANY BECOME MORE EFFICIENT & REDUCE THEIR EXPENSES?
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Fold and tape -- see back for address

Thank you

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Howes
 Camp Florida Resort
 20 Grassy Lake Circle
 Lake Placid, FL 33852

TAMPA FL 335
 SAINT PETERSBURG FL
 10 FEB 2014 PM 8:1

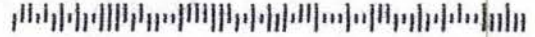
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 Tallahassee, FL 32399-0850

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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o LP Waterworks, Inc.

DOCKET NO. 130153-WS

Name MARILYN RADTKE
Address 10 SAND PINE CIRCLE
LAKE PLACID, FL 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I am a senior citizen on a fixed income. Due to my medical condition, I have many medical bills to pay that my insurance does not cover. I live in a beautiful part of Central Florida, with many other senior citizens with their many medical problems. Our park is beautiful because we keep our lawn and flowers watered. If our utilities keep increasing, watering the lawn, flowers will be the first to go. It is hard to meet my bills at this time.

Fold and tape -- see back for address

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M. Radtke
10 Sandline Cir
Sebe Spring FL 33852

SEBESPRING FL
30 FEB 2014 PM 9:1

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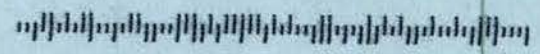
14 FEB 12 AM 9:39

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2540 Shumard Oak Boulevard
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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o LP Waterworks, Inc.

DOCKET NO. 130153-WS

Name Jim & Diane Lucey
Address 16 Inner Lane
Lake Placid, FL 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

We are very concerned about the proposed cost increase of our water and sewer utilities. We are retired and live on a fixed budget. We feel very fortunate to live in Camp Florida Resort as we can afford it. With such a substantial increase of cost for our water and sewer, this will negatively impact on our budget. We know that costs of services do increase but feel the percentages of this increase is going to cause financial issues for us and many others.

Fold and tape -- see back for address

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

Lucy
16 Inverchaw
Edge Placid FL
33852

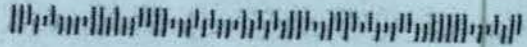
SAINT PETERS FL
30 FEB 2012
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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o/ LP Waterworks, Inc.

DOCKET NO. 130153-WS

Name LEROY VERBLE

Address CAMP FLORIDA RESORT

13 HIDDEN HARBOR LANE
LAKE PLACID, FL. 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
Proposed Rate INCREASE FOR WATER & SEWER SERVICE IS TOO HIGH, COULD it be phased in over 3 to 5 years?
THE PSC STAFF REPORT INCREASED the ACTUAL Reported Expenses for the year ending 5-31-2013 COULD the Expense Adjustments & the Return on Equity be PHASED in over 3 to 5 years? Can the Utility Company become more efficient & Reduce their Expenses?
THE PSC STAFF REPORT ALSO ASSUMED Higher Rates will Reduce Water demand. Could this forecast (lower demand) be Adjusted so as to NOT make the Proposed Rate INCREASE so High (Usage may NOT Fall AS forecasted)

Fold and tape --- see back for address

Thank you.

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TAMPA FL 335
SAINT PETERSBURG FL

10 FEB 2014 PM 5 L

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14 FEB 12 AM 9:39

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LEADY VERBLE
CAMP FLORDIA RESORT
13 HIDDEN HARBOR LANE
LAKE PLACID, FL. 32852

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

32399085099



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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o LP Waterworks, Inc.

DOCKET NO. 130153-WS

Name JERRY SCAGGS
Address 4 HIDDEN HARBOR LN.
LAKE PLACID 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
Proposed Rate Increase for water & sewer service is too high, could it be phased in over 3 to 5 years?
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Fold and tape -- see back for address

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Jerry E. Scaggs
4 Hidden Harbor Ln.
LAKE PLACID, FL 33852

TAMPA FL 336
SAINT PETERSBURG FL
10 FEB 12 RECEIVED FPSC



14 FEB 12 AM 9:38

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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o LP Waterworks, Inc.

DOCKET NO. 130153-WS

Name Paul Stephenson

Address 26 Sandpine Circle
Lake Placid, Fla., 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
Proposed Rate Increase For water & sewer service IS TOO HIGH, COULD it be phased in over 3 to 5 years?
THE PSC STAFF REPORT INCREASED THE ACTUAL REPORTED EXPENSES FOR THE YEAR ENDING 5-31-2013 COULD THE EXPENSE ADJUSTMENTS & THE RETURN ON EQUITY BE PHASED IN OVER 3 TO 5 YEARS? CAN THE UTILITY COMPANY BECOME MORE EFFICIENT & REDUCE THEIR EXPENSES?
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Paul & Ethel Stephenson
6788 Baseline Road
South Haven, MI 49090

TAMPA FL 335
SAINT PETERSBURG FL
10 FEB 2012

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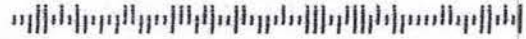


14 FEB 12 AM 9:38

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Office of Commission Clerk
2540 Shumard Oak Boulevard
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32399085099



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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o/ LP Waterworks, Inc.

DOCKET NO. 130153-WS

Name REGINALD and JANICE BARRON
CAMP FLORIDA RESORT
Address 10 SHORELINE COURT
LAKE PLACID, FL. 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS	
WE ARE AGREEABLE TO AN INCREASE UP TO 50% FOR THE FIRST YEAR AND AGAIN THE NEXT YEAR. BUT WE FEEL 100% IS WAY TOO MUCH FOR NOW. WE ARE ALL ON FIXED INCOMES IN HERE AND THAT WOULD BE A BIG IMPACT IN THE FIRST YEAR. WE ASK THAT YOU CONSIDER A SMALLER INCREASE EACH YEAR ON YOUR GOAL OF REACHING 100% IN THE FUTURE.	
THANK YOU FOR LISTENING TO US,	
<i>Reginald Barron</i> <i>Janice E. Barron</i>	2-6-2014

Fold and tape -- see back for address

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TAMPA # 135
SAINT PETERSBURG FL
06 FEB 2014 PM 3:1



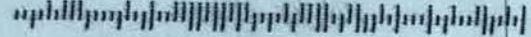
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14 FEB 12 AM 9:38

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Florida Public Service Commission
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Tallahassee, FL 32399-0850

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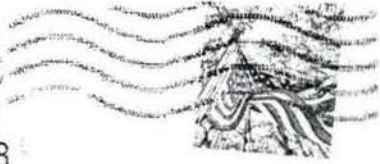


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George & Gerry Dent
44 Oak Ridge Circle
Lake Placid, FL 33852

1699 PPS 0.33
SAINT PETERSBURG FL
05 RECEIVED PSC

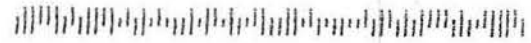


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COMMISSION
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Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

3239908500



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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o LP Waterworks, Inc.

DOCKET NO. 130153-WS

Name ANTHONY & Linda Tornatore
Address 12 Hidden Cove
LAKE PLACID, FL 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS	
We are on a fixed income and increasing the water bill as requested, will effect our money flow as to going with out something else that we may need. It would be hard for us to absorb this huge increase & hope it is re-considered.	
Mr Anthony Tornatore	

Fold and tape -- see back for address

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TORNADO

12 Hidden Cove

Lake Placid, FL

33852

SAINT PETERSBURG FL
08 FEB 2014 PM 3 L

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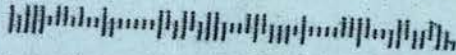
14 FEB 12 AM 9:38

COMMISSION
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Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

32300



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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o/ LP Waterworks, Inc.

DOCKET NO. 130153-WS

RECEIVED-FPSC
14 FEB 10 AM 10:00
COMMISSION
CLERK

Name Chester Rowlett
Address 56 Hidden Harbor Lane
Lake Placid, FL 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
Proposed Rate Increase for water & sewer service is too high, could it be phased in over 3 to 5 years?
THE PSC STAFF REPORT INCREASED THE ACTUAL REPORTED EXPENSES FOR THE YEAR ENDING 5-31-2013. COULD THE EXPENSE ADJUSTMENTS & THE RETURN ON EQUITY BE PHASED IN OVER 3 TO 5 YEARS? CAN THE UTILITY COMPANY BECOME MORE EFFICIENT & REDUCE THEIR EXPENSES?
THE PSC STAFF REPORT ALSO ASSUMED HIGHER RATES WILL REDUCE WATER DEMAND. COULD THIS FORECAST (LOWER DEMAND) BE ADJUSTED SO AS TO NOT MAKE THE PROPOSED RATE INCREASE SO HIGH (USAGE MAY NOT FALL AS FORECASTED)

Fold and tape -- see back for address

Thank you.

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

56 Hidden Harbor
Lake Placid, FL 33852

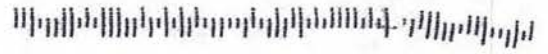
TAMPA
SAINT PETERS
08 FEB 2014

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Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

323999085099



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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o LP Waterworks, Inc.

DOCKET NO. 130153-WS

RECEIVED-FPSC
14 FEB 10 AM 10:00
COMMISSION
CLERK

Name Edward and Pat Hazelman

Address 54 Grassy Lake Circle
Camp Florida
Lake Placid, Florida 33852

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Edward Hazelman
54 Grassy Lake Cir.
Lake Placid, FL 33852

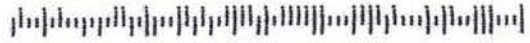
TAMPA FL 335
SAINT PETERSBURG FL
08 FEB 2014 PM 6 L



Justice
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Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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08 FEB 2014
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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o/ LP Waterworks, Inc.

DOCKET NO. 130153-WS

RECEIVED-FPSC
14 FEB 10 AM 10:00
COMMISSION
CLERK

Name DONALD V. HORTON
Address 34 SAND PINE CIRCLE
LAKE PLACID FL. 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
Proposed Rate INCREASE FOR WATER & SEWER SERVICE IS TOO HIGH, COULD it be phased in over 3 to 5 years?
THE PSC STAFF REPORT INCREASED the ACTUAL Reported Expenses for the year ending 5-31-2013. COULD the Expense Adjustments & the Return on Equity be PHASED in over 3 to 5 years? Can the Utility Company become more efficient & Reduce their Expenses?
THE PSC STAFF REPORT ALSO ASSUMED Higher Rates will Reduce Water demand. COULD this forecast (lower demand) be Adjusted so AS to NOT make the Proposed Rate INCREASE SO HIGH (Usage may NOT Fall AS forecasted)

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Doc. Horton
34 SAND PINE CRL
LAKE PRACID, FL 33852

TAMPA FL 335
SAINT PETERSBURG FL
08 FEB 2014 PM 1 L



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o LP Waterworks, Inc.

DOCKET NO. 130153-WS

RECEIVED-FPSC
14 FEB 10 AM 10:01
COMMISSION
CLERK

Name LeRoy & Debra Higgs
Address 24 Sand Pine Circle
Lake Place FL 33852

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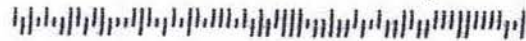
D4L Higgins
24 Sand Pine Ct.
Lake Placid Fl.
33852

TAMPA FL 335
SAINT PETERSBURG FL
08 FEB 2014 PM 3 L



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o LP Waterworks, Inc.

DOCKET NO. 130153-WS

Name Ginger Kreutzer
Address 52 Hidden Harbor Ln
Lake Placid, FL 33852

COMMISSION
CLERK

14 FEB 10 AM 10:01

RECEIVED-FPSC

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CONSUMER COMMENTS
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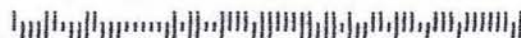
Kreitzer
52 Hidden Harbor Ln
Lake Placid FL 33852

TAMPA FL 335
SAINT PETERSBURG FL
08 FEB 2014 PM 1 L



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Tallahassee, FL 32399-0850

32399085099



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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o/ LP Waterworks, Inc.

DOCKET NO. 130153-WS

RECEIVED--FPSC
14 FEB 10 AM 10: 01
COMMISSION
CLERK

Name Martin + Ruth Moreland
Address 17 Hidden Harbor Ln
Lake Placid, FL 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
We are seasonal home owners at Camp Florida Resort and on a fixed retirement income. We feel that an increase of 100-150% in water and sewer is unreasonable. We understand the need for increases due to rising costs. Please consider our circumstance in making this decision. We would all like to have an increase of 100-150% in our income instead of the 2% or less that we actually receive. We have confidence that you will be fair and consider both sides while making your decision.

Fold and tape -- see back for address

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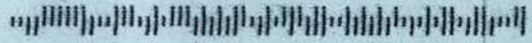
M. Moreland
17 Hidden Harbor Ln
Lake Placid, FL 33852

TAMPA FL 335
SAINT PETERSBURG FL
07 FEB 2014 PM 6:1



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o LP Waterworks, Inc.

DOCKET NO. 130153-WS

RECEIVED-FPSC
14 FEB 10 AM 10:04
COMMISSION
CLERK

Name Richard L. Hall
Address 20 Sand Pine Circle
Lake Placid, FL 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
RE: proposed Rate Increase for Water & Sewer Increase This is too High. Could it be phased in over 3 to 5 years?
The PSC Staff Report increased the actual Reported Expenses for the Year ending 5-31-2013. Could the Expense Adjustments and the Return on Equity be phased in over 3 to 5 years? Can the Utility Company become more efficient and reduce their Expenses?
The PSC Staff Report also assumed higher rates will reduce water demand. Could this forecast (Lower Demand) be adjusted so as to not make the proposed rate increase so high? (Usage may not fall as forecasted)

Thank You!

Fold and tape -- see back for address

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TAMPA FL 335
SAINT PETERSBURG FL
08 FEB 2014 PM 11

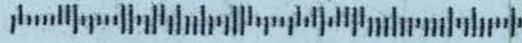


H

Richard Hall
1080 Schwanger Rd.
Elizabethtown, PA 17022-9624

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Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

32399085099



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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o/ LP Waterworks, Inc.

DOCKET NO. 130153-WS

Name ALFRED HARR

Address S BEACHFRONT LANE
LAKE PLACED FL. 33852

RECEIVED-FPSC
14 FEB 10 AM 10: 04
COMMISSION
CLERK

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Needless to say that I was shocked by the Staffs new rates recommendations. I realize that we have not have any price adjustments in many years and there is a need for some increase. I find that both water and wastewater suggested increases are out of line, the staff recommends a proximately 300% increase on wastewater, they do not consider that a big portion of our water is used to irrigate our properties which are beautifully landscaped with flours, bushes and trees. That part of the water usage has no wastewater in fact it will go right back to mother nature. In addition the included sample calculation on the rate sheets do not correspond with the adjusted rates.

Fold and tape - - see back for address

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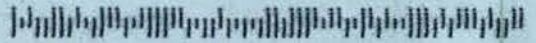


Alfred Harr
5 Beachfront Ln
Lake Placid FL 33852-4905

TAMPA FL 335
SAINT PETERSBURG FL
08 FEB 2014 PM 6 L



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2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850



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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o/ LP Waterworks, Inc.

DOCKET NO. 130153-WS

RECEIVED-FPSC

14 FEB 10 AM 10:02

COMMISSION
CLERK

Name L.P. Leisure Resorts, Inc
Address 6915 State Rd. 54
Newport Richy, FL 34653

OWNER OF 134 Lots AT CAMP Florida
Please submit your comments about this docket to the Florida Public Service Commission by
completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
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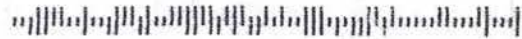
CAMP Florida
100 Shoreline Dr
Lake Placid, FL 33852

TAMPA FL 335
SAINT PETERSBURG FL
08 FEB 2014 PM 1 L



Florida Public Service Commission
Office of Commission Clerk
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Tallahassee, FL 32399-0850

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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o/ LP Waterworks, Inc.

DOCKET NO. 130153-WS

COMMISSION
CLERK

14 FEB 10 AM 10:03

RECEIVED-FPSC

Name Den Exline
Address 46 Hidden Harbor
Lake Road, FL 33852

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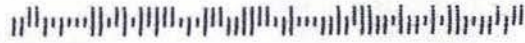
Mr. Daniel Exline
46 Hidden Harbor Ln
Lake Placid, FL 33852

TAMPA FL 335
SAINT PETERSBURG FL
08 FEB 2014 PM 1 L



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o LP Waterworks, Inc.

DOCKET NO. 130153-WS

RECEIVED-FPSC
14 FEB 10 AM 10:03
COMMISSION
CLERK

Name J. ROY AND BARBARA SNYDER
Address 16 GRASSY LAKE CIRCLE
LAKE PLACID, FL 33852

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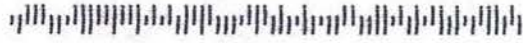
Roy & Barbara Snyder
16 Grassy Lake Circle
Lake Placid, FL 33852

TAMPA FL 336
SAINT PETERSBURG FL
08 FEB 2014 PM 1 L



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

32399085099



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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o/ LP Waterworks, Inc.

DOCKET NO. 130153-WS

Name Lee M Richardson
Address 12 Sand Pine Circle
Lake Wales, FLA 33852

RECEIVED-FPSC
14 FEB 10 AM 10:02
COMMISSION
CLERK

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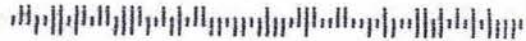
Mrs. Donna Richardson
12 Sand Pine Cir.
Lake Placid, FL 33852

TAMPA FL 335
SAINT PETERSBURG FL
08 FEB 2014 PM 1 L



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o LP Waterworks, Inc.

DOCKET NO. 130153-WS

RECEIVED-FPC
14 FEB 10 AM 10:02
COMMISSIONER
CLERK

Name Richard L. Hornel, Garnet M. Hornel
Address 54 Sand Pine Circle
Lake Placid, Florida 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

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fold and tape -- see back for address
Thank you Richard L. Hornel & Garnet M. Hornel

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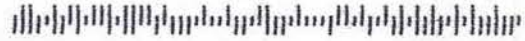
Richard Hormel
54 Sand Pine Circle
Lake Placid, Fl.
33852

TAMPA FL 335
SAINT PETERSBURG FL
08 FEB 2014 PM 1 L



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Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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2/04/2014

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Blvd.
Tallahassee Florida 32399-0850
Docket No. 130153-WS

RECEIVED-FPSC
14 FEB - 6 AM 9: 32
COMMISSION
CLERK

To Whom it may Concern

We, the Board of Directors, represent the Camp Florida Property Owners Association Inc.

In Camp Florida Resort Lake Placid Florida.

Our community consists of 397 properties individually owned with common property and facilities shared and owned by all members of the P.O.A. Each owner is also responsible for their individual property costs and taxes.

The board consists of property owners and it is our responsibility to oversee costs for maintenance and improvements in our park.

We pride ourselves in the appearance and the way that we have been able to keep costs down for the owners and provide them with a community that they can be proud of. This is done thru volunteers and the cooperation of people who share the values of hard work.

Many of our citizens are retired and some still employed. Many of us live on fixed incomes, which consists of Social Security and sometimes supplemented by a pension. When our Board makes a monetary decision we take this into account for our owners..

We are responding to your Special Report from the Florida Public Service Commission and meeting conducted here on 1/16,2014 (Docket No.130153-WS).This report is based on a request from L.P. Waterworks because a rate increase has not been approved since 2003.

We would like to provide you with some information the as we understand it..

Since 2003 a company by the name of L.P. Utilities has owned and operated our water and wastewater service. Our last increase was in 2003. In December of 2012 L.P. Waterworks purchased the company from L.P. Utilities. We welcome their service.

Going thru public records, which are available to L.P. Waterworks we have notices that L.P. Utilities had been operating at a loss. Of course it is not our position to question why a company would do this. But, when L.P Waterworks acquired the company they should have been aware that this occurred. Also on the purchase, there should have been a warranty on the existing equipment.

L.P. Waterworks has owned the company for one year and their operating costs must have exceeded their expectations. This has warranted their application to the F.P.S.C. for an increase.

To summarize our concerns we would like to state that the report is asking that

you consider the following example on a 6000 Gallon usage per owner :

Water Service Rate	18.86 to 38.95	Increase 107%
Waste Water Service Rates	17.00 to 43.56	Increase 156%

If approved this request will provide many hardships for the property owners of our community.

We have no other way of receiving this service other than thru L.P. Waterworks which indicates that we will have no choice.

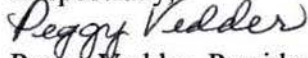
We are reasonable people and would entertain some type of a reasonable increase. Florida restricts rate increases on rentals and other services. When the company was purchased, maybe the business plan should have looked closer at anticipated losses to be recovered over a longer period of time thru cost savings methods and moderate rate increases. One of the problems may be that they are located in New Port Richey.

We ask that you help us in any way that you can to make sure that you take our concerns into consideration. They should also be your concerns as we feel that we are not being unreasonable in stating that our taxes provide us with the service you provide..

As stated in the report the PSC will make their recommendations on Feb. 27 2014 in Tallahassee. You will then vote on this matter on March 13 2014.

We have a public Board meeting scheduled on Feb. 6, 2014 at 1 P.M. We are encouraging all of our property owners to reply with the comment sheet supplied with the report back to the P.S.C. We are also encouraging them to write to any state officials that may be able to help in this matter.

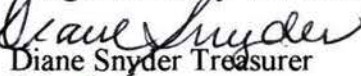
Respectfully,



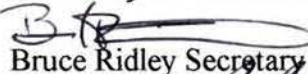
Peggy Vedder President 309 642 0003



Margaret Murray Vice President



Diane Snyder Treasurer



Bruce Ridley Secretary



Michael Semans Director 585 415 1812

Camp Florida Property Owners Association
231 Shoreline Drive
Lake Placid, Florida
33852

Camp Florida Property Owners Association
231 Shoreline Dr.
Lake Placid, Florida
33852

FL 335
SAINT PETERSBURG FL
04 FEB 2014 PM 1 L
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14 FEB -6 AM 6:57

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Blvd.
Tallahassee, Florida

32399085099



32399-0850

RESPONSE - DOCKET NO 130153-WS

RECEIVED-FPSC

14 FEB - 3 PM 12: 36

COMMISSION
CLERK

L P UTILITIES CORP. c/o LP WATERWORKS, INC.

DOCKET NO 130153-WS

OWNER OF PROERTY DANIEL G & MARY LOU WOOD

53 HIDDEN HARBOR LANE

LAKE PLACID, FL 33852

COMMENTS

THE PROPOSED WATER AND SEWER RATE INCREASE WHEN USING THE ESTIMATED (6000 GALLON USAGE PER MONTH) IS A 130% INCREASE.

THIS AMOUNTS TO \$ 43.56 PER MONTH OR \$522.72 ANNUAL INCREASE.

IT IS HARD TO BELIEVE THAT THE STAFF OF FPSC WOULD RECOMMEND SUCH A LARGE INCREASE FOR A UTILITY LIKE WATER AND SEWAGE WHICH YOU MUST HAVE AT YOUR HOME.

There should be some guideline where a proposed rate increase cannot exceed a certain percentage.

THE 40 PAGE STAFF ASSISTED REPORT (schedule 3a &3b) DEPICKS L P UTILITIES GOING IN ONE YEAR FROM A LOSS OF\$70,000 (as adjusted by FPSC) TO A SURPLUS OF \$17,000, WHILE MANAGEMENT HAS DONE NOTHING TO BECOME MORE EFFICIENT BY REDUCING THEIR EXPENSES.

L P UTILITIES HAS ONLY OWNED THE UTILITY FOR APROX 1 YEAR. THEY HAD TO KNOW WHEN THEY PURCHASED THE UTILITY THAT IT WAS NOT PROFITABLE OPERATION. IT WOULD NOT SEEM POSSIBLE THAT YOU CAN EXPECT TO BECOME PROFITABLE IN JUST ONE YEAR WHEN YOU PURCHASE A REGULATED UTILITY WITH SUCH LOSSES.

WE UNDERSTAND THAT FPSC WANTS THE UTILITY TO BE AN IN A PROFITABLE POSITION SO THAT IT CAN REMAIN IN BUSINESS. THE FPSC CALUCTIONS INCLUDE A RATE OF RETURN ON EQUITY. WE HOWEVER DISAGREE ON THE TIMING OF SUCH A RETURN ON EQUITY AND WE BELIEVE THERE SHOULD BE A MANDATE FOR MANAGEMENT TO BECOME MORE EFFICIENT AND REDUCE THEIR OPERATING COSTS.

We request that the rate increase be spread over the next 5 years. This allows both sides to plan 5 years in the future and would not be 130% in a year for 6000 gallon usage per month.

Daniel Wood
1/28/2014

WOOD
53 Hidden HARBOR LN.
LAKE PLACID, FL 33852

TAMPA FL 335
SAINT PETERSBURG FL
30 JAN 2014 PM 5 L



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14 FEB -3 AM 7:23

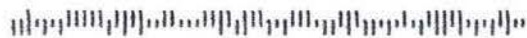
FLORIDA Public Service Commission

OFFICE OF COMMISSION CLERK

2540 SHUMARD OAK BLVD

TALLAHASSEE, FL 32399-0850

323999085099



Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o LP Waterworks, Inc.

DOCKET NO. 130153-WS

RECEIVED-FPSC
14 FEB -3 PM 12:36
COMMISSION
CLERK

Name LINDA + RONALD BROWNE

Address 2 WINDWARD DR

LAKE PLACID FL 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.


CONSUMER COMMENTS

Since this utility has been operating in the red in recent years - we understand having an increase, but this seems to be an excessive increase. We have residents in our park that are on fixed incomes & this presents a hardship.

The company should not expect a immediate profit. We understand they had expenses right away because of neglect in the past. But it was their responsibility to investigate this before the purchase. It only seems right that this should be amortized over a period of time.

Fold and tape -- see back for address

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

 **Ronald N. Browne**
2 Windward Dr.
Lake Placid, FL 33852-5280

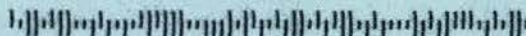
TAMPA FL 335
SAINT PETERSBURG FL
30 JAN 2014 PM 4 L



19 JAN 31 7:20 AM
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2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

32399085099



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Tape

Fold Here

**Diane & Ed Rowley
49 Hidden Harbor Lane
Lake Placid, FL 33852**

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RECEIVED-FPSC
14 JAN 30 AM 9:38
COMMISSION
CLERK

Reference: Docket Number, **130153-WS**

PSC Commissioners,

I am writing regarding the above referenced Docket Number pertaining to a rate case in Highlands County by L. P. Utilities Corporation c/o LP Waterworks, Inc.

Based on information I have at hand and using PSC dollar amounts I made some percentage calculations which I have attached to this letter. All of the calculations I made are based on the absolute minimum usage of 1000 gallons in a month. As you can see the percentages for water & sewer vary based on their separate figures. When the Water & Sewer figures are combined they come up to an increase of 65.44%.

The company who purchased or are attempting to purchase this water company knew that it was losing money. If this were a grocery store they were buying I doubt they would retain many customers if they increased food prices by 65%. Unfortunately we are consumers of water and do not have the option of buying from another source as we would if it were a grocery store.

We must rely on the commissioners of the Florida Public Service Commission to protect us from ridiculous rate increases. As commissioners you should apply common sense measures when deciding to grant rate increases.

Here is some food for thought. I just heard on the news that the United States Postal Service is increasing the price of a first class stamp from 46 cents to 49 cents (an increase of 3 cents), which is just over 6.5% increase. This is just 1/10th of the increase we are looking at for our water rates. And please keep in mind that the USPS loses billions of dollars every year.

I certainly want the water company to make money, that's the American way. I do believe that the management of the water company should make necessary changes to the operations to reduce waste and mis-management and present these changes to the commission for their consideration. In addition to that I would think a 5 year plan could be put into effect that would gradually increase our rates until the company is making a

profit. The vast majority of the customers using this water service are retired and living on fixed incomes.

Wishing you all well in your endeavors I hope you will give some consideration to the thoughts I have expressed in this letter.

Thank you for your service.

Sincerely,

Diane & Ed Rowley
Diane & Ed Rowley

WATER	WATER	WATER	WATER	
base now \$4.82	base proposed \$6.92	increase of \$2.10	increase % 43.57%	
chg per 1000 gals now \$2.14	chg per 1000 gals proposed \$4.20	increase of \$2.06	increase % 96.26%	UP TO 4000 GAL

SEWER	SEWER	SEWER	SEWER	
base now \$6.44	base proposed \$8.04	increase of \$1.60	increase % 24.84%	
chg per 1000 gals now \$1.76	chg per 1000 gals proposed \$5.92	increase of \$4.16	increase % 236.36%	UP TO 8000 GAL

TOTAL WATER	TOTAL WATER	TOTAL WATER	TOTAL WATER
now \$6.96	proposed \$11.12	incr of \$4.16	%increase 59.77%

TOTAL SEWER	TOTAL SEWER	TOTAL SEWER	TOTAL SEWER
now \$8.20	proposed \$13.96	incr of \$5.76	%increase 70.24%

COMBINED WAT & SEW	COMBINED WAT & SEW	COMBINED WAT & SEW	COMBINED WAT & SEW
now \$15.16	proposed \$25.08	incr of \$9.92	%increase 65.44%

Rowley
49 Kellen Harbor Dr
Fort Meade FL 33852

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14 JAN 30 AM 6:38

Packet # 130153-115

32399085099



Florida Public Service Commission
Office of Consumer Clerk
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

TAMPA FL 335
SAINT PETERSBURG FL
28 JAN 2014 PM 3:1



Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o LP Waterworks, Inc.

DOCKET NO. 130153-WS

RECEIVED-FPSC
14 JAN 30 AM 9:37
COMMISSION
CLERK

Name CAROL PETERSEN
Address 11 HIDDEN HARBOR LANE
LAKE PLACID, FL. 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
I FEEL L.P. UTILITIES/WATERWORKS NEED TO COME AND SPEAK TO THE PROPERTY OWNERS OF CAMP FLORIDA RESORT. THEY NEED TO JUSTIFY THEIR POSITIONS IN INCREASING RATES. OUR COSTS ARE LOW, BUT 100+% INCREASES IS HARD TO SWALLOW IN ONE LUMP SUM INCREASE, WITHOUT ANYTHING BEING DONE FOR IMPROVEMENTS.
THE WATER IS NOT GOOD FOR WASHING CLOTHES. CLOTHES COME OUT "DINGY" UNLESS I USE OXICLEAN. WE DON'T DRINK THE WATER AS THERE IS AN ODDOR & IT DOESN'T LOOK CLEAR.

Fold and tape -- see back for address

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

A Hidden Harbor Lane - RK Florida 70



Mrs. Carole Petersen
130 Rasmussen Dr
Trufant, MI 49347-9591

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14 JAN 30 AM 6:37

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Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o/ LP Waterworks, Inc.


DOCKET NO. 130153-WS

Name JOSEPH R. LUNN

Address 6 INNER LAKE

LAKE PLACID, FL 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
NO - PLEASE NO
How do we seniors survive with rate increases of this magnitude?
Water is a basic need that we cannot go without.


Fold and tape -- see back for address

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Mr Joseph R Lunn
271 Sygan Rd
Mc Donald, PA 15057-2638

TAMPA FL 336
SAINT PETERSBURG FL

25 JAN 2014 PM 4 1

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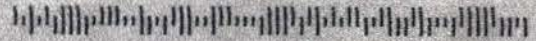
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14 JAN 27 AM 7:08
14 JAN 28 AM 9:44

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Florida Public Service Commission
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2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

32399085099



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TO THE U.S. POST OFFICE FROM THE U.S. POST OFFICE

Tape



NAMOUR
1927 NW 170TH AV
PEMBROKE PINES FL 33028

25 JAN 2014 PM 5 L



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14 JAN 27 AM 7:08

14 JAN 28 AM 9:44

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32399085085



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U.S. MAIL PERMIT NO. 1000 TALLAHASSEE, FL 32301

Tape

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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o/ LP Waterworks, Inc.

DOCKET NO. 130153-WS

Name JOSEPH NAMOUR
Address 38 FREEDOM WAY
LAKE PLACID FL 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

THE PROPOSED RATE INCREASE IS
OUTRAGOUS!

THIS IS AN APPX. 100% INCREASE
FROM THE PRESENT RATES.

THIS INCREASE SHOULD NOT BE
APPROVED!

Fold and tape -- see back for address

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Crystal Card

From: Ruth McHargue
Sent: Monday, January 27, 2014 2:15 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130153
Attachments: FAX-2014-01-27 13_15_19.tif

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Monday, January 27, 2014 1:40 PM
To: Ruth McHargue
Subject: To CLK Docket 130153

Copy on file, see 1137133C. DHood

-----Original Message-----

From: PSC Fax Server [<mailto:Fax@psc.state.fl.us>]
Sent: Monday, January 27, 2014 1:15 PM
To: Consumer Contact
Subject: FPSC , 1 page(s)

New Fax Received!

You have received a 1 page fax from FPSC ().

It was sent to 8504136362. The fax is attached to this email, open the attachment to view your fax.

Receive error:

There was an error receiving your fax. If you did not receive all pages, contact the sender and have them try again.
28007 : Poor line condition: no response from remote fax (T2/T4) (28007)

Jan. 27. 2014 1:13PM

No. 0009 P. 1

John & Tia Davis

January 27, 2014

Camp Florida

18 Hidden Harbor Lane

Lake Placid Florida

Docket 130153-WS

I have read the following report and looked at the rate increases.

Based on a typical 6000 Gallon usage we are looking at aprox.

a 100% increase in water service and a 150% increase in Wastewater service. These increases are totally unreasonable. Most, if not all of those in Camp Florida never come close to the 6000 gallon usage that this is based on. I doubt if we even come close to using 3000 gallons. I know our household doesn't

Crystal Card

From: Ruth McHargue
Sent: Monday, January 27, 2014 11:05 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK DOCKET NO 130153-WS
Attachments: L P UTILITIES CORP JAN2014.docx

Customer correspondence

From: Consumer Contact
Sent: Monday, January 27, 2014 8:29 AM
To: Ruth McHargue
Subject: To CLK DOCKET NO 130153-WS

Copy on file, see 1137047C. DHood

From: Dan Wood [<mailto:dwvette@zoomtown.com>]
Sent: Sunday, January 26, 2014 4:39 PM
To: Consumer Contact
Subject: DOCKET NO 130153-WS

Please review my concerns as stated in the attached

L P UTILITIES CORP. c/o LP WATERWORKS, INC.

DOCKET NO 130153-WS

OWNER OF PROERTY DANIEL G & MARY LOU WOOD

53 HIDDEN HARBOR LANE

LAKE PLACID, FL 33852

COMMENTS

THE PROPOSED WATER AND SEWER RATE INCREASE WHEN USING THE ESTIMATED (6000 GALLON USAGE PER MONTH) IS A 130% INCREASE.

THIS AMOUNTS TO \$ 43.56 PER MONTH OR \$522.72 ANNUAL INCREASE.

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Application for increase in water rates in Highlands County by
L.P. Utilities Corporation c/o/ LP Waterworks, Inc.

DOCKET NO. 130153-WS

RECEIVED-FPSC
14 JAN 23 AM 9:03
COMMISSION
CLERK

Name MICHAEL SEMANS

Address 12 INVER LAKE

LAKE PLACID FLORIDA

33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

THESE INCREASES ARE WAY OUT OF LINE
 106% FOR WATER AND 156% FOR WASTEWATER !!!
 LP WATERWORKS PURCHASED LP UTILITIES ONLY
 A FEW YEARS AGO. THEY SAY THEIR LAST INCREASE
 WAS IN 2003 - NOT SO - LP UTILITIES MADE
 THAT AND AHO WITH IT TILL SOLD.
 I SEE LP WATERWORK TAKES WITH 2
 PEOPLE DOING THE WORK OF ONE
 WE HAVE HAD WATER PRESSURE PROBLEMS
 REPORTED BUT REOCCURRING
 I STRONGLY OPOSE THIS AEDICULOUS
 RATE INCREASE. SHOW ME HOW THEIR MONEY
 IS SPENT AND I'LL BET I CAN SHOW YOU
 HOW THEY CAN CUT BACK AS MANY AMERICANS

Fold and tape -- see back for address
HAVE HAD TO DO!!!

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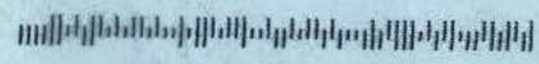
M. SEMANUS
12 INNER LN.
LAKE PLACID, FLORIDA
33852

TAMPA FL 335
SAINT PETERSBURG FL
18 JULY 2014 PM 1 L



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

32399085099



Fold Here



Tape

Fold Here



Crystal Card

From: Ruth McHargue
Sent: Wednesday, January 22, 2014 12:56 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket #130153-ws

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Wednesday, January 22, 2014 10:32 AM
To: Ruth McHargue
Subject: To CLK Docket #130153-ws

Copy on file, see 1136690C. DHood

-----Original Message-----

From: Tennie Shepherd [<mailto:tennieshep@gmail.com>]
Sent: Wednesday, January 22, 2014 10:25 AM
To: Consumer Contact
Subject: Docket #130153-we

Camp Florida in Lake Placid is a development of retired senior citizens. We are not a group of rich residents living on the coast. We came here for an affordable Florida lifestyle. We can not afford a rate increase as proposed by LP Utilities. We understand a cost of living increase, but not one on this scale. It will cause many residents to leave our resort.

Please consider a smaller increase if one is needed.

Eula Shepherd
Property owner
Lot 24

Sent from my iPad

RECEIVED-FPSC

Application for increase in water rates in Highlands County by **JAN 21 AM 9:35**
L.P. Utilities Corporation c/o LP Waterworks, Inc.

DOCKET NO. 130153-WS

COMMISSION
CLERK

Name JERRY L. BOWERS
Address 22 BEACHFRONT LANE
LAKE PLACID, FL, 33852
863-464-0170

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

This INCREASE ASKED BY L.P. UTILITIES is OUTRAGIOUS. PLEASE CONSIDER THE FACT THEY ARE PADDING ~~THE~~ THEIR ~~ON~~ EXPENDITURES FOR WHAT THEY NEED TO OPERATE. THERE IS NO PLACE THAT ASK FOR 100% INCREASE IN BILLS. DO ANY OF YOU THAT SIT ON THE COMMISSIONERS BOARD EVER GET A 100% RAISE IN YOUR JOBS? THEIR WASTEWATER RATES ARE NOT LOGICAL. THE NEW COMPANY SHOULD HAVE DONE THEIR HOMEWORK ON THE PROFITS AND CONDITION OF THIS SYSTEM BEFORE THEY BOUGHT. DON'T LET THEM HAVE THIS MUCH OF AN INCREASE AND AT OUR EXPENSE!

Fold and tape -- see back for address

HERE WE ARE AGAIN PICKING ON SENIORS IN FLORIDA!

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Jerry L Bowers



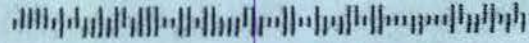
Mr. & Mrs. Jerry L. Bowers
22 Beachfront Ln.
Lake Placid, FL 33852-4902

TAMPA FL 335
SAINT PETERSBURG FL
18 JAN 2014 PM 1 L



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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STATE OF FLORIDA



DIVISION OF ENGINEERING
TOM BALLINGER
DIRECTOR
(850) 413-6910

Public Service Commission

September 17, 2013

Mr. Gary Deremer
LP Waterworks, Inc.
5320 Captains Court
New Port Richey, Florida 34652

Re: Docket No. 130153-WS - Application for staff-assisted rate case in Highlands County, by L.P. Utilities Corporation c/o LP Waterworks, Inc.

Dear Mr. Deremer:

This is to inform you that the case schedule for the above-referenced application has been revised. We request a written response to the following on or before October 4, 2013.

1. Please confirm the availability and address of the club house or community center at Camp Florida Resort for the general customer meeting on Thursday, January 16, 2014. Typically, the general customer meeting is expected to begin at 6:00 p.m. and may be finished before 10:00 p.m. depending on the number of attendees and the number of participants electing to make comments. If this date is not available, please provide the date, location, and address that is available for a meeting in January 2014.
2. Additionally, you indicated in your letter dated August 22, 2013, that your company was in the process of making repairs to the Ultrasonic Meter used to record the wastewater flow data. Please provide the repair date and a comparison of the flow data with historic date of month data since the repair.

When filing the response, please be sure to refer to the docket number and to direct the response to:

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Mr. Gary Deremer
September 17, 2013
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Should you have any questions concerning the information in this letter, please contact Daniel Lee at (850) 413-6836 or James McRoy at (850) 413-6934.

Sincerely,

A handwritten signature in blue ink that reads "Paul Vickery". The signature is written in a cursive style with a large, sweeping initial "P".

Paul Vickery
Chief of Reliability & Resource Planning
Division of Engineering

PV:

cc: Division of Accounting & Finance (Barrett)
Division of Economics (Thompson, Hudson)
Division of Engineering (Lee, McRoy)
Office of the General Counsel (Murphy)
Office of Commission Clerk (Cole)