



MaryRose  
Manager  
External Affairs

AT&T Florida  
150 S. Monroe Street  
STE 400  
Tallahassee, FL 32301

T: 850-577-5553  
F: 850-222-4401  
Ms8675@a tt.com  
www.att.com

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January 31, 2014

Ms. Ann Cole  
Director, Division of the Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Re: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange Telecommunication Companies (**BellSouth Track Docket 000121a**)

Dear Ms. Cole:

Pursuant to Section 4.5.2 of AT&T Florida's Self Effectuating Enforcement Mechanisms Administration Plan ("Plan"), AT&T Florida hereby invokes a state wide Force Majeure Event effective January 28, 2014 in connection with the January 28-29, 2014 ice storm. The measures affected as a result of the force majeure event included all measures associated with Ordering<sup>1</sup>, Provisioning, Maintenance and Repair and Truck Group Performance.

For purposes of the Provisioning, Maintenance and Repair, and Trunk Group Performance Measures, AT&T Florida hereby submits the attached spreadsheet identifying all of the wire centers affected by this severe weather event, and AT&T Florida will notify the Commission when the emergency period is concluded.

For purposes of the Ordering Performance Measures, the impact will be region wide because the Local Service Center ("LSC") is located in Birmingham, AL, which was also hit with these winter storms. The Force Majeure is expected to resolve on February 5, 2014.

If you have any questions concerning this matter, please call me at (850) 577-5553.

Sincerely,

MaryRose Sirianni

Attachments

<sup>1</sup> The specific ordering metrics are: Reject Interval ("RI") and Firm Order Confirmation Timeliness ("FOCT"), both excluding Fully Mechanized.

**FLORIDA- PENSACOLA**

\*WCs in red do not have NIBS

WIRE CENTER	WIRE CENTER NUMBER	GLLI
Chipley	850151	CHPLFLJA
Graceville	850152	GCVLFLMA
Lynn Haven	850154	LYHNFLOH
Panama City	850155	PNCYFLMA
Panama City Beach	850156	PCBHFLNT
Sunny Hills	850157	SYHSFLCC
Vernon	850158	VERNFLMA
Youngstown	850159	YNFNFLMA
Cantonment	850160	CNTMFLLE
Gulf Breeze	850161	GLBRFLMC
Holley-Navarre	850162	HLNVFLMA
Jay	850163	JAY FLMA
Milton	850164	MLTNFLRA
Munson	850165	MNSNFLMA
Pace	850166	PACEFLPV
Belmont	850167	PNSCFLBL
Warrington	850168	PNSCFLWA
Ferry Pass	850169	PNSCFLFP
Hillcrest	850724	PNSCFLHC
Perdido Bay	850772	PNSCFLPB
Calloway	850890	PNCYFLCA