



## P R O C E E D I N G S

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2           **CHAIRMAN GRAHAM:** The next one is Item Number  
3 4.

4           **MR. BROWN:** Good morning, Commissioners. I'm  
5 Todd Brown with Commission staff.

6           Item 4 addresses the annual reestablishment of  
7 the price increase or decrease index of major categories  
8 of operating costs incurred by water and wastewater  
9 utilities.

10           Staff is recommending an increase and that the  
11 2015 price index be set at 1.57 percent. Water and  
12 wastewater utilities should be notified of the new index  
13 requirements by mail, and the information should also be  
14 available on the Commission website. Staff is prepared  
15 to answer any questions that you may have.

16           **CHAIRMAN GRAHAM:** Commissioners, any questions  
17 of staff? Commissioner Brown.

18           **COMMISSIONER BROWN:** Thank you. I have a  
19 question on the attachment, page 5 of 15 at the top,  
20 page 13 at the bottom.

21           **CHAIRMAN GRAHAM:** I have it.

22           **COMMISSIONER BROWN:** Okay. The subsection  
23 (h), it talks about the quality of service that a  
24 utility must complete in conjunction with it seeking a  
25 price index adjustment in rates. So the question I have

1 is what if a utility does have a complaint, how do  
2 we analyze -- how will we proceed to analyze that, or is  
3 staff going to make a preliminary determination?

4 **MR. BROWN:** Typically I think the utility only  
5 has to tell us whether there are -- there is a complaint  
6 or not or if there's any active, I think, pending action  
7 with the local Department of Health. We typically do  
8 not do anything beyond just look at that statement, that  
9 it has been filed and that they have made some  
10 acknowledgment that there's either a problem or not a  
11 problem.

12 **COMMISSIONER BROWN:** It will not preclude them  
13 from seeking a price index?

14 **MR. BROWN:** I don't believe it does.

15 **COMMISSIONER BROWN:** Okay. Thank you.

16 **CHAIRMAN GRAHAM:** Any further discussion?  
17 I'll entertain a motion.

18 **COMMISSIONER BRISÉ:** Move staff.

19 **CHAIRMAN GRAHAM:** It's been moved and  
20 seconded, staff recommendation on Item Number 4. All in  
21 favor, say aye.

22 (Vote taken.)

23 Any opposed? By your action, you've approved  
24 the staff recommendation on that item.

25 (Agenda item concluded.)

1 STATE OF FLORIDA )  
2 COUNTY OF LEON ) : CERTIFICATE OF REPORTER

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4 I, LINDA BOLES, CRR, RPR, Official Commission  
5 Reporter, do hereby certify that the foregoing  
6 proceeding was heard at the time and place herein  
7 stated.

8 IT IS FURTHER CERTIFIED that I stenographically  
9 reported the said proceedings; that the same has been  
10 transcribed under my direct supervision; and that this  
11 transcript constitutes a true transcription of my notes  
12 of said proceedings.

13 I FURTHER CERTIFY that I am not a relative, employee,  
14 attorney or counsel of any of the parties, nor am I a  
15 relative or employee of any of the parties' attorney or  
16 counsel connected with the action, nor am I financially  
17 interested in the action.

18 DATED THIS 9th day of January, 2015.

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