Your locally owned Community Bank. Serving all of Highlands County.



# Heartland National Bank

FILED FEB 05, 2015 DOCUMENT NO. 00783-15 FPSC - COMMISSION CLERK 24 hour banking

1-877-626-1300

www.heartlandnb.com

# REDACTED

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THE PUBLIC SERVICE COMMIS	SSION
CARLOTTA S STAUFFER, COM	MISSION CLERK
2540 SHUMARD OAK BLVD	
TALLAHASSEE FL 32399-7019	)

Page Account Number: Date: 1 of 1 01/30/15

Let us help make tax season easy! Get your 2014 bank information on a Computer CD. Your Computer CD will include copies of:

\* All statements

\* All checks written

\* All deposits made including individual deposited items Just hand this Computer CD over to your tax preparer and let them do the work! Call and ask us about your year end Computer CD today.

#### **BUSINESS MMIA**

1/31/15 Statement Dates 1/01/15 thru Account Number 31 .00 Days in the statement period **Previous Balance** 0 Average Ledger .00 Deposits/Credits Average Collected 0 .00 Checks/Debits .00 Service Charge .00 Interest Paid **Ending Balance** .00

Daily Balance Information									
Date 1/01	Balance .00	Date	Balance	Date	Balance	Date	ा स	Balance	



800 West Main Street Avon Park, FL 33825-3608 (863) 453-6000 5033 U.S. Highway 27 North Sebring, FL 33870-1220 (863) 386-1322 320 U.S. Highway 27 North Sebring, FL 33870-2147 (863) 386-1300 600 U.S. Highway 27 North Lake Placid, FL 33852-7939 (863) 699-1300

TE OR NUMBER	AMOUNT	
		CHECKBOOK RECONCILIATION  ENTER BALANCE THIS STATEMENT  ADD RECENT DEPOSITS INOT CREDITED ON THIS STATLIENT  TOTAL &
		TOTAL \$
<u></u>		BALANCE
		SHOULD AGREE WITH YOUR CHECKBOOK BALANCE AFTER DEDUCTING CHARGES AND ADD- ING CREDITS INCLUDED ON THIS STATEMENT, BUT NOT SHOWN IN YOUR CHECKBOOK.

## INQUIRIES ABOUT YOUR DIRECT DEPOSIT

If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you can call us to find out whether the deposit has been made. See below for the correct phone number.

## IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSFER

If you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt, telephone us or write us (see below for the correct phone number and address) as soon as you can. We must hear from you no later than 30 days after we sent you the FIRST statement on which the error or problem appeared. Please include the following information:

- (1) Your name and account number.
- (2) Description of the error or the transfer you are unsure about and an explanation as clearly as you can why you believe there is an error or why you need more information.
- (3) The dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more the 10 business days to do this, we will recredit your account for the amount you find is in error, so that you will have use of the money during the time it takes us to complete our investigation.

## IN CASE OF ERROR OR QUESTIONS CONCERNING YOUR STATEMENT CALL OR WRITE:

863-453-6000 Heartland National Bank 800 West Main Street Avon Park, FL 33825-3608 863-386-1322 Heartland National Bank 5033 U.S. Hwy. 27 North Sebring, FL 33870-1220 863-386-1300 Heartland National Bank 320 US Hwy 27 North Sebring, FL 33870-2147 863-699-1300 Heartland National Bank 600 US Hwy 27 North Lake Placid, FL 33852-7939