

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: May 7, 2015
TO: Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk
FROM: Kelley F. Corbari, Senior Attorney, Office of the General Counsel *KFC*
RE: **Docket No. 140219-WU** – Application for staff-assisted rate case in Polk County by Alturas Utilities, LLC.
Docket No. 140220-WU – Application for staff-assisted rate case in Polk County by Sunrise Utilities, LLC.

Attached please find a copy correspondence received from Alturas Utilities, LLC and Sunrise Utilities, LLC, confirming distribution of the customer meeting notices on May 2, 2015 and May 3, 2015. Please file the attached documents in the above-referenced docket files.

Thank you for your assistance in this matter. Should you have any questions, please do not hesitate to contact me.

KFC

Kelley Corbari

From: Kelley Corbari
Sent: Thursday, May 07, 2015 9:20 AM
To: 'L SZABO'
Subject: 140219/20 Alturas/Sunrise - Customer Meeting Notice

Good Morning Mr. Szabo,

Thank you for providing me with a copy of the customer meeting notices that were distributed to the customers of Alturas and Sunrise. I will file them in docket files and note that the notices were hand-delivered the customer service address at the time the Utilities conducted their meter-reading rotation.

I am happy to talk to you regarding any questions you may have concerning Staff's Preliminary Report.

Thanks so much,
Kelley

Kelley F. Corbari,
Senior Attorney – Regulatory Analysis Section Office of the General Counsel FLORIDA PUBLIC SERVICE COMMISSION
Email: KCorbari@psc.state.fl.us
Direct Phone: (850) 413-6234
Direct Fax: (850) 413-6235

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: L SZABO [<mailto:l.szabo@rogers.com>]
Sent: Wednesday, May 06, 2015 10:10 PM
To: Kelley Corbari
Cc: l.szabo@rogers.com
Subject:

Hello Ms. Corbari,

Kelley Corbari

From: L SZABO <l.szabo@rogers.com>
Sent: Wednesday, May 06, 2015 10:10 PM
To: Kelley Corbari
Cc: l.szabo@rogers.com
Attachments: RecieptforPSCprints&envel[1].pdf; AlturasPSCmeetingletter[1].pdf; SunrisePSCmeetingletter[1].pdf

Hello Ms. Corbari,

I am sending as attachments the Staples receipt for the printing cost and the dated customer's notices as it was hand delivered over the week end.

Melissa has also received your packages and will put a hard cover over them and will be handled as instructed.

I studied in great details and learned a lot from the Public Service conclusion for the rate increase for both companies.

I must thank everybody involved for their professional work.

It shows their expertise within their own department and acted within the rules. Their decision have also reflected good will and offered as much help as they could.

I think, I could not ask for more than that.

Being aware both side of the stories does not change the facts of while tackling the current daily financial difficulties, but it already gave me some ideas how to make the best of the opportunities already given.

I have no choice but to overcome of the difficulties and accepting the proposed new rates.

There were some request like having a proper accounting in the future, and with tha added cost allowance it will simplify things.

I do not wish to stretch this letter any further as I have some question to ask and would like to talk about them, and will call you.

Thank you again for all your input,

Leslie Szabo



700 3rd Street SW 470 Citi Centre
Winter Haven, FL 33880
(863) 401-9661

SALE 1696758 8 005 14139
0344 05/01/15 11:31
QTY SKU PRICE

REWARDS NUMBER 3488370291
***** Customer Order 2070005619 *****
1000 751-1500 BW LTR STD
713910 0.070ea 70.00
250 STAPLING
381718 0.030ea 7.50
60 STAPLING
381718 0.030ea 1.80
240 101-250 BW LTR STD
713898 0.100ea 24.00

Questions on Customer Order 2070005619
Call Customer Service at 1-800-3STAPLES

1 ENVELOPE GUM #10 - 14.99
718103031257 118.29
SUBTOTAL 8.28
Standard Tax 7.00% (\$126.57)
TOTAL 127.00
Cash
Cash Change 0.43
TOTAL ITEMS 1551

Staples brand products.
Guaranteed quality. Prices you'll love.

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
NOTICE OF CUSTOMER MEETING
TO THE CUSTOMERS OF ALTURAS UTILITIES, L.L.C.
AND
ALL OTHER INTERESTED PERSONS
DOCKET NO. 140219-WU
APPLICATION OF ALTURAS UTILITIES, L.L.C.
FOR A STAFF-ASSISTED RATE CASE IN
POLK COUNTY

Date Issued: May 2, 2015

Notice is hereby given that the staff of the Florida Public Service Commission (Commission) will conduct a customer meeting to discuss the application of Alturas Utilities, L.L.C (Alturas or Utility) for a staff-assisted rate case (SARC) in Polk County. The meeting will be held at the following time and place:

Tuesday, May 19, 2015, at 6:00 P.M.
Bartow Civic Center – Game Room
2250 S. Floral Avenue
Bartow, Florida

All persons who wish to comment are urged to be present at the beginning of the meeting, since the meeting may be adjourned early if no customers are present. One or more of the Commissioners of the Commission may attend and participate in this meeting. The meeting will begin as scheduled and will continue until all the customers have been heard.

If a named storm or other disaster requires cancellation of the meeting, Commission staff will attempt to give timely direct notice to the parties. Notice of the cancellation of the meeting will also be provided on the Commission's website (<http://www.psc.state.fl.us/>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Commission's Office of the General Counsel at (850) 413-6199.

Any person requiring some accommodation at the customer meeting because of a physical impairment should call the Office of Commission Clerk at (850) 413-6770 at least five calendar days prior to the meeting. Any person who is hearing or speech impaired should contact the Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

PURPOSE

The purpose of this meeting is to give customers and other interested persons an opportunity to offer comments to Commission staff regarding the quality of service the Utility provides, the recommended rate increase, and to ask questions and comment on staff's preliminary rates included in this notice as well as other issues. Staff members will summarize the Utility's filing; the preliminary work accomplished, and answer questions to the extent possible. A representative from the Utility has also been invited to respond to questions.

At the beginning of the meeting, procedures will be established for the order of comments. Commission staff will have sign-up sheets, and customers will be called to speak in the order that they sign up. Staff will be available to coordinate customers' comments and to assist members of the public.

Any person who wishes to comment or provide information to staff may do so at the meetings, orally or in writing. Written comments may also be sent to the Commission at the address given at the end of this notice. Your letter will be placed in the correspondence file of this docket. You may also submit comments through the Commission's toll-free facsimile line at 1-800-511-0809.

BACKGROUND

Alturas Utilities, LLC is a Class C utility providing water service to approximately 55 residential customers and 10 general service customers in south central Polk County. The Utility's last staff-assisted rate case before the Commission occurred in 2010. According to Alturas' 2014 annual report, its total gross revenues were \$27,710 and total its operating expenses were \$42,012, resulting in a net loss of \$14,302. On November 10, 2014, Alturas filed an application for a staff-assisted rate case. In its application, the Utility requested a test year ended December 31, 2014.

CURRENT AND PRELIMINARY RATES AND CHARGES

Staff has compiled the following recommended rates for the purpose of discussion at the customer meeting. These rates are preliminary and subject to change based on information gathered at the customer meeting, further staff review, and the final decision by the Commission. Alturas Utilities, LLC's current and staff's recommended preliminary rates are as follows:

	UTILITY CURRENT RATES	STAFF RECOMMENDED RATES
<u>Residential and General Service</u>		
Base Facility Charge by Meter Size		
5/8"X 3/4"	\$11.28	\$13.76
3/4"	\$16.92	\$20.64
1"	\$28.19	\$34.40
1-1/2"	\$56.40	\$68.80
2"	\$90.23	\$110.08
3"	\$180.46	\$220.16
4"	\$281.97	\$344.00
6"	\$563.95	\$688.00
Charge per 1,000 Gallons – Residential and General Service	\$5.09	
Charge per 1,000 gallons - Residential		
0 - 5,000 gallons		\$8.27
Over 5,000 gallons		\$10.54
Charge per 1,000 gallons - General Service		\$8.99
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
3,000 Gallons	\$26.55	\$38.57
6,000 Gallons	\$41.82	\$65.65
10,000 Gallons	\$62.18	\$107.81

STAFF REPORTS AND UTILITY APPLICATION

The results of staff's preliminary investigation are contained in a staff report dated May 1, 2015. Copies of the report may be examined by interested members of the public from 9:00 a.m. to 8:00 p.m., Monday through Thursday; and from 9:00 a.m. to 5:00 p.m., Friday and Saturday at the following location:

Bartow Public Library
2150 S. Broadway Avenue
Bartow, FL 33830

PROCEDURES AFTER CUSTOMER MEETING

After the customer meeting, Commission staff will prepare a recommendation which is tentatively scheduled to be submitted to the Commission on August 6, 2015. The Commission will then vote on staff's recommendation at its August 18, 2015, Commission Conference. The Commission will thereafter issue a proposed agency action (PAA) order containing rates which may be different from those contained in staff's final recommendation. Substantially affected persons have 21 days from the date that the PAA order is issued to protest the Commission's PAA order. Customers are able to obtain a copy of staff's recommendation and all documents filed in this docket from the Commission's website.

HOW TO CONTACT THE COMMISSION

Written comments regarding the Utility and the proposed rates, and requests to be placed on the mailing list for this case, may be directed to this address:

Director, Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

All correspondence should refer to "Docket No. 140219-WU, Alturas Utilities, L.L.C." If you wish to contact the Commission regarding complaints about service, you may call the Commission's Office of Consumer Assistance and Outreach at the following toll-free number: 1-800-342-3552. This notice was prepared by Commission staff for distribution by the Utility to its customers.

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF CUSTOMER MEETING

TO THE CUSTOMERS OF SUNRISE UTILITIES, L.L.C.

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 140220-WU

APPLICATION OF SUNRISE UTILITIES, L.L.C.

FOR A STAFF-ASSISTED RATE CASE IN

POLK COUNTY

Date Issued: May 3, 2015

Notice is hereby given that the staff of the Florida Public Service Commission (Commission) will conduct a customer meeting to discuss the application of Sunrise Utilities, L.L.C (Sunrise or Utility) for a staff-assisted rate case (SARC) in Polk County. The meeting will be held at the following time and place:

Wednesday, May 20, 2015, at 10:00 A.M.
Auburndale Recreation Hall
119 West Park Street
Auburndale, Florida

All persons who wish to comment are urged to be present at the beginning of the meeting, since the meeting may be adjourned early if no customers are present. One or more of the Commissioners of the Commission may attend and participate in this meeting. The meeting will begin as scheduled and will continue until all the customers have been heard.

If a named storm or other disaster requires cancellation of the meeting, Commission staff will attempt to give timely direct notice to the parties. Notice of the cancellation of the meeting will also be provided on the Commission's website (<http://www.psc.state.fl.us/>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Commission's Office of the General Counsel at (850) 413-6199.

Any person requiring some accommodation at the customer meeting because of a physical impairment should call the Office of Commission Clerk at (850) 413-6770 at least five calendar days prior to the meeting. Any person who is hearing or speech impaired should contact the Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

PURPOSE

The purpose of this meeting is to give customers and other interested persons an opportunity to offer comments to Commission staff regarding the quality of service the Utility provides, the recommended rate increase, and to ask questions and comment on staff's preliminary rates included in this notice as well as other issues. Staff members will summarize the Utility's filing, the preliminary work accomplished, and answer questions to the extent possible. A representative from the Utility has also been invited to respond to questions.

At the beginning of the meeting, procedures will be established for the order of comments. Commission staff will have sign-up sheets, and customers will be called to speak in the order that they sign up. Staff will be available to coordinate customers' comments and to assist members of the public.

Any person who wishes to comment or provide information to staff may do so at the meetings, orally or in writing. Written comments may also be sent to the Commission at the address given at the end of this notice. Your letter will be placed in the correspondence file of this docket. You may also submit comments through the Commission's toll-free facsimile line at 1-800-511-0809.

BACKGROUND

Sunrise Utilities, L.L.C. is a Class C utility providing water service to approximately 244 residential water customers in central Polk County. The Utility's last staff-assisted rate case before the Commission occurred in 2012. According to Sunrise's 2014 annual report, its total gross revenues were \$69,411 and its total operating expenses were \$95,476, resulting in a net loss of \$26,065. On November 10, 2014, Sunrise filed an application for a staff-assisted rate case. In its application, the Utility requested a test year ended December 31, 2014.

CURRENT AND PRELIMINARY RATES AND CHARGES

Staff has compiled the following recommended rates for the purpose of discussion at the customer meeting. These rates are preliminary and subject to change based on information gathered at the customer meeting, further staff review, and the final decision by the Commission. Sunrise Utilities, LLC's current and staff's recommended preliminary rates are as follows:

	UTILITY CURRENT RATES	STAFF RECOMMENDED RATES
<u>Residential and General Service</u>		
Base Facility Charge by Meter Size		
5/8"X3/4"	\$9.07	\$9.10
3/4"	\$13.61	\$13.65
1"	\$22.68	\$22.75
1-1/2"	\$45.35	\$45.50
2"	\$72.56	\$72.80
3"	\$145.12	\$145.60
4"	\$226.75	\$227.50
6"	\$453.50	\$455.00
Charge per 1,000 Gallons – Residential		
0-5,000 gallons	\$2.89	\$3.81
5,001-10,000 gallons	\$3.18	\$4.14
Over 10,000 gallons	\$6.35	\$7.25
Charge per 1,000 gallons - General Service	\$3.29	\$4.13
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
3,000 Gallons	\$17.74	\$20.53
6,000 Gallons	\$26.70	\$32.29
10,000 Gallons	\$39.42	\$48.85

STAFF REPORTS AND UTILITY APPLICATION

The results of staff's preliminary investigation are contained in a staff report dated May 1, 2015. Copies of the report may be examined by interested members of the public from 10:00 a.m. to 7:00 p.m., Monday through Friday; and from 9:00 a.m to 5:00 p.m. on Saturday at the following location:

Auburndale Public Library
100 West Bridgers Avenue
Auburndale, FL 33823

PROCEDURES AFTER CUSTOMER MEETING

After the customer meeting, Commission staff will prepare a recommendation which is tentatively scheduled to be submitted to the Commission on August 6, 2015. The Commission will then vote on staff's recommendation at its August 18, 2015, Commission Conference. The Commission will thereafter issue a proposed agency action (PAA) order containing rates which may be different from those contained in staff's final recommendation. Substantially affected persons have 21 days from the date that the PAA order is issued to protest the Commission's PAA order. Customers are able to obtain a copy of staff's recommendation and all documents filed in this docket from the Commission's website.

HOW TO CONTACT THE COMMISSION

Written comments regarding the Utility and the proposed rates, and requests to be placed on the mailing list for this case, may be directed to this address:

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Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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