CORRESPONDENCE JUN 19, 2015 DOCUMENT NO. 03752-15

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Commissioners: Art Graham, Chairman Lisa Polak Edgar Ronald A. Brisé Julie I. Brown Jimmy Patronis STATE OF FLORIDA

DIVISION OF ECONOMICS JAMES W. DEAN DIRECTOR (850) 413-6410

Hublic Service Commission

June 18, 2015

David Rhoden 2243 Oak Beach Blvd. Sebring, FL 33875

Re: Docket No. 140158-WS Application for increase in water and wastewater rates in Highlands County by HC Waterworks, Inc.

Dear Mr. Rhoden:

Thank you for your letter in which you expressed concerns regarding your utility bill and the utility's customer service. To ensure that Commission staff and Commissioners had knowledge of your concerns, your letter was placed on the correspondence side of the docket file for all to review. In order to resolve your issues, staff will need to contact the utility to investigate this matter. Please contact Sonica Bruce at (850) 413-6994 or by email at <u>sbruce@psc.state.fl.us</u> to discuss in further detail.

Sincerely,

Shannon J. Hudson

Economic Supervisor Division of Economics

cc: Office of Commission Clerk (Docket No. 140158-WS

PSC Website: http://www.floridapsc.com

Internet E-mail: contact@psc.state.fl.us