FILED JUN 26, 2015 DOCUMENT NO. 03945-15 FPSC - COMMISSION CLERK



June 24, 2015

ITS TELECOMMUNICATIONS SYSTEMS, INC.

15925 SW Warfield Blvd. • P. O. Box 277

Indiantown, Florida 34956

772-597-2111

REDACTED

REDACTED

CONFIDENTIAL DOCUMENTS ENCLOSED

Ms. Carlotta S. Stauffer Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850 TECEIVED FPSC 5 JUN 26 AM 9: 20 COMMISSION

RE: FPSC Docket No. 150153-TP 2016 State Certification §54.313 and §54.314 – Annual Reporting Requirements for High-cost Recipients and Certification of Support for Eligible Telecommunication Carriers

Dear Ms. Stauffer:

Enclosed is a copy of the FCC Form 481 for ITS Telecommunications Systems, Inc. as filed with the required information pursuant to sections §54.313 and §54.422 of the FCC's rules. Also enclosed for filing in the above referenced docket is the signed Affidavit of Jeffrey S. Leslie on behalf of ITS Telecommunications certifying that all federal high cost support received by ITS Telecommunications in 2016 will only be used for the provisioning, maintenance, and upgrading of facilities and services for which such support is intended.

ITS Telecommunications Systems, Inc. has filed the financial information with the FCC under a claim of confidentiality and pursuant to the Section 364.183(1) of the Florida Statutes, and Rule 25-22-006(5)(a) of the Florida Administrative Code, we are filing this with the FPSC under the same claim of confidentiality. One highlighted copy is sealed in an envelope marked "CONFIDENTIAL" with the confidential information highlighted in yellow and one redacted copies that are available for public inspection are enclosed.

Please contact Donna Marreel at 772-597-3161 if you have any questions regarding this filing.

Sincerely, Leslie President/CEO

Enclosure

FPSC Docket No. 150153-TP 2016 State Certification §54.313 and §54.314 – Annual Reporting Requirements for High-cost Recipients and Certification of Support for Eligible Telecommunication Carriers

AFFIDAVIT

STATE OF FLORIDA COUNTY OF MARTIN

BEFORE ME, the undersigned authority, personally appeared Jeffrey S. Leslie, known to me to be a credible person and of lawful age, who deposed and said:

My name is Jeffrey S. Leslie. I am employed by ITS Telecommunications Systems, Inc. (ITS or the "Company") as President/CEO. I possess substantial knowledge of the Company's operations and am an officer authorized to give this affidavit on behalf of the Company. This affidavit is being given to support the certification of the Florida Public Service Commission ("Commission") as contemplated in 47 C.F.R. §54.314.

ITS hereby certifies that all federal high-cost support was used in the preceding calendar year and will utilize it during 2016 only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with 47 U.S.C. §254(e) of the Telecommunications Act of 1996.

1. In lieu of providing progress reports on a five-year service quality improvement plan, ITS submits that certain requirements, procedures and processes to which the Company adheres, and which are further explained in the following paragraphs, constitute the Company's progress report with respect to the receipt and utilization of federal universal service support. Under the existing rules and processes discussed the federal support funds received by the Company and other rural incumbent local exchange carriers ("ILECs") are, in fact, an integral part of the rural ILEC's recovery of expenditures incurred in the provision, maintenance and upgrading of its provision of universal service. Essentially, the Company receives federal universal service support ("USF") through various programs which are administered through the Universal Service Administrative Company ("USAC"). USAC has contracted with the National Exchange Carrier Association, Inc. ("NECA") to assist in data collection necessary for the remittance of USF. The company submits, not less frequently than annually, detailed information requested by NECA in the USF data collection process. USF data used in the USF calculations by NECA must also be filed with the FCC by November 1st of each year.

Rural ILECs must attest to the information submitted. Further, NECA and its auditors must attest to the validity and integrity of NECA's process. In other words, the ILEC's cost studies and responses to data collection requests are subject to audit. The information provided in response to all of the universal service fund mechanisms utilizes FCC accounts for regulated costs and must be in compliance with FCC rules in Parts 32, 36, 54 and 64.

Page 2 FPSC Docket No. 150153-TP 2016 State Certification §54.313 and §54.314 – Annual Reporting Requirements for High-cost Recipients and Certification of Support for Eligible Telecommunication Carriers

All cost studies submitted by rural ILECs and all USF funding submitted by rural ILECs must be based upon financial statements. In addition, NECA performs focus reviews of cost studies as well as the USF filings for the cost companies involved in the NECA process. In addition, an officer of the rural ILEC must certify the accuracy and validity of the filed information. This process ensures that the Company will not be deprived of the USF funding upon which the Company depends to provide rural telephone customers with affordable and quality telecommunications services.

The Federal USF received by the Company and other rural ILECs is divided into four categories: High Cost Loop Support ("HCLS"); Local Switching Support ("LSS"); Interstate Common Line Support ("ICLS"); and Safety Net Additive Support ("SNAS"). Each of these mechanisms has been created by the FCC in conjunction with the Federal-State Joint Board on Universal Service. This means that representatives from State Commissions have also been involved in the development of these mechanisms through their representation in the Joint Board process.

HCLS for rural ILECs is based upon each company's embedded, unseparated loop cost. These costs are calculated using a set of complex algorithms approved by the FCC, the inputs for which are scrutinized by NECA. Therefore, HCLS is reimbursing ILECs for investments and expenses already incurred.

LSS rules established by the FCC use the embedded costs of the rural ILECs associated with switching investments, depreciation, maintenance, expenses, taxes and a FCC established rate of return. Therefore, LSS is reimbursing ILECs for investments and expenses already incurred. This amount is used to offset the rural ILECs interstate switching revenue requirement. The difference between the interstate switching revenue requirement, again as set forth in the company's annual interstate cost study and LSS, makes up the switching rate which is charged to interexchange carriers.

ICLS is a universal service mechanism, which is based upon each company's embedded, interstate loop cost and allows rate-of-return companies to offset interstate common line access charges and recover its interstate common line revenue requirement and still allow SLCs to remain affordable to customers. ICLS is reimbursing ILECs for investments and expenses already incurred. The ICLS calculation uses the interstate cost structure of a rural incumbent local exchange carrier ("ILEC") based upon annual interstate cost studies that are submitted and certified by the companies and received by NECA. The difference between the interstate cost study and the SLC revenue collected from end users, makes up the ICLS.

LSS rules established by the FCC use the embedded costs of the rural ILECs associated with switching investments, depreciation, maintenance, expenses, taxes and a FCC

Page 3

FPSC Docket No. 150153-TP

2016 State Certification §54.313 and §54.314 – Annual Reporting Requirements for High-cost Recipients and Certification of Support for Eligible Telecommunication Carriers

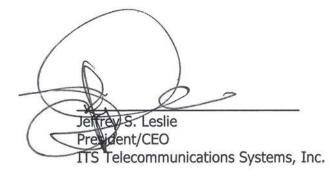
established rate of return. Therefore, LSS is reimbursing ILECs for investments and expenses already incurred. This amount is used to offset the rural ILECs interstate switching revenue requirement. The difference between the interstate switching revenue requirement, again as set forth in the Company's annual interstate cost study and LSS, makes up the switching rate which is charged to interexchange carriers.

SNAS is support above the HCLS cap for carriers that make significant investment in rural infrastructure in years in which HCLS is capped. To receive this support, a rural ILEC must show that growth in telecommunications plant in service (TPIS) per line is at least 14 percent greater than the study area's TPIS in the prior year. Carriers seeking to qualify for SNAS must provide written notice to USAC that a study area meets the 14 percent TRIS trigger.

- 2. ITS hereby certifies that it follows appropriate procedures for network outage reporting as per the Federal Outage Reporting Order and State Outage Reporting Requirements. For the period between March 1, 2014 and March 1, 2015, ITS did not have any Federal FCC or Florida Public Service Commission reportable outages.
- 3. ITS hereby certifies that it did fulfill all requests for service from potential customers.
- 4. ITS hereby certifies that it received zero (0) FCC complaints during the period of March 1, 2014 through March 1, 2015. ITS received zero (0) complaints filed with the FPSC during the period March 1, 2014 to March 1, 2015.
- 5. ITS hereby certifies that it complies with the applicable state PSC quality of service standards and state consumer protection rules in accordance with Florida Statues and the Florida Administrative Code.
- 6. ITS hereby certifies that it is able to function in emergency situations.
- 7. ITS hereby certifies that it offers a tariffed local usage plan.
- 8. ITS hereby certifies that it provides equal access to long distance carriers.

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FURTHER AFFIANT SAYETH NOT.



STATE OF FLORIDA COUNTY OF MARTIN

Acknowledged before me this <u>24</u> day of <u>June</u>, 2015 by Jeffrey S. Leslie, as President of ITS Telecommunications Systems, Inc., who is personally known to me and did not take an oath.



Donna J. Marreel

Notary Public

Personally known Produced Identification Type of Identification Produced _____

FCC For	m 481 - Carrier Annual Reporting Data Collection Form	14-15	FCC Form 481 OMB Control No. 30 July 2013	060-0986/OMB Control No. 3060-0819
<010>	Study Area Code 210:	331		
<015>	Study Area Name ITS	TELECOMM. SYS.		
<020>	Program Year 2010	5	_	
<030>	Contact Name: Person USAC should contact with questions about this data	na Marreel		
<035>	Contact Telephone Number: 772 Number of the person identified in data line <030>	5973161 ext.		
<039>	Contact Email Address: Email of the person identified in data line <030>	nam@itstelecom.n	et	
				54.313 54.422
				Completion Completion
ANNUA	L REPORTING FOR ALL CARRIERS			(check box when complete)
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	×
<200>	Outage Reporting (voice)		(complete attached worksheet)	
<210>	check box if no outa	ges to report		1 11111
<300>	Unfulfilled Service Requests (voice)			888888
				622220
<310>	Detail on Attempts (voice)			11111
			(attach descriptiv	e document)
				× 11111
<320>	Unfulfilled Service Requests (broadband)			21222
.220.	Detail on Attempts (broadband)			11111
<3302	betan on Accempts (broadband)		(attach descripti	ive document)
<400>	Number of Complaints per 1,000 customers (voice)	-		
<410> <420>	Fixed 0.0 Mobile 0.0	-		✓ ✓
<430>	Number of Complaints per 1,000 customers (broadband)			(
<440>	Fixed 0.0			·
<450>	Mobile 0.0]		
<500>	Service Quality Standards & Consumer Protection Rules (Lompliance	(check to indicate certification)	
	210331-fl-510.pdf			· · · · · · · · · · · · · · · · · · ·
<510>			(attached descriptive document)	1 1
500]	
<600>	Functionality in Emergency Situations 210331-f1-610.pdf		(check to indicate certification)	
			(attached descriptive document)	
<610>				
<700>	Company Price Offerings (voice)		(complete attached worksheet)	↓ 111111.
<710>	Company Price Offerings (broadband)		(complete attached worksheet)	
<800>	Operating Companies and Affiliates		(complete attached worksheet)	
	Tribal Land Offerings (Y/N)?	-	ves, complete attached worksheet)	
<1000>	Voice Services Rate Comparability Certification	Ye	es	
	210331-fl-1010.pdf			
<1010>	e		(attach descriptive document)	111115 ↓
<1100>	Certify whether terrestrial backhaul options exist (Yes or	No) 💿 🔿) (if not, check to indicate certification)	✓ //////
<1110>			(complete attached worksheet)	111111
	Terms and Condition for Lifeline Customers		(complete attached worksheet)	V 10000
	Price Cap Carriers, Proceed to Price Cap Additional Docu	mentation Works		
	Including Rate-of-Return Carriers affiliated with Price Co	energy and the second second second	the second se	
<2000>			(check to indicate certification)	
<2005>			(complete attached worksheet)	ATTER
<3000>	Rate of Return Carriers, Proceed to ROR Additional Docu	mentation Works	sheet (check to indicate certification)	1 11111
<3005>			(complete attached worksheet)	

	ervice Quality Improvement Reporting Illection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	210331	
<015>	Study Area Name	ITS TELECOMM. SYS.	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Donna Marreel	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7725973161 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	donnam@itstelecom.ne	net
<110>	Has your company received its ETC certification from the FCC?	(yes / no)($\bigcirc \odot$
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes/no)	$\bigcirc \bigcirc$
<112>	voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your c CETC which only receives frozen support, your progress report is only required to address voice telephony service.		31-fl-112.pdf, 210331-fl-113.pdf
	Please select the appropriate responses below (Yes, No, Not Applicable) to confir that the attached document(s), on line 112, contains a progress report on its five service quality improvement plan pursuant to §54.202(a). The information shall b submitted at the wire center level or census block as appropriate.	-year	Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets	·	Yes
<114>	Report how much universal service (USF) support was received	5	Yes
<115>	How much (USF) was used to improve service quality and how support was used to improv	ve service quality	Yes
<116>	How much (USF) was used to improve service coverage and how support was used to impr		Yes
<117>	How much (USF) was used to improve service capacity and how support was used to improve		Yes
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	F	Yes Not Applicable

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010> Study Area Code <015> Study Area Name 210331 ITS TELECOMM. SYS.

2016

<020> Program Year

<030> Contact Name - Person USAC should contact regarding this data Donna Marreel 7725973161 ext.

<035> Contact Telephone Number - Number of person identified in data line <030>

<039> Contact Email Address - Email Address of person identified in data line <030> donnam@itstelecom.net

<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventativ Procedures
				ć							
								-			
		-									

Page 3

(700) Price Offerings including Voice Rate Data	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

 <010>
 Study Area Code
 21031

 <015>
 Study Area Name
 ITS TELECOMM. SYS.

 <020>
 Program Year
 2016

 <030>
 Contact Name - Person USAC should contact regarding this data
 Donna Marreel

 <035>
 Contact Telephone Number - Number of person identified in data line <030>
 7725973161 ext.

 <039>
 Contact Email Address of person identified in data line <030>
 donnameit stelecom.net

<701> Residential Local Service Charge Effective Date

<702> Single State-wide Residential Local Service Charge

1/1/2015	
16.0	

	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
-									
-									
$\left \right $	_				0				
L					See a	tached worksheet			
_									
\vdash									
+									
-									

(710) Broadband Price Offerings		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	210331	JUIY 2015
<015> Study Area Name	ITS TELECOMM. SYS.	
<020> Program Year	2016	

Donna Marreel

 <035>
 Contact Telephone Number - Number of person identified in data line <030>
 7725973161 ext.

 <039>
 Contact Email Address - Email Address of person identified in data line <030>
 donnam@itstelecom.net

<030> Contact Name - Person USAC should contact regarding this data

<711> <a2> <b1> <a1> <b2> <>> <d1> <d2> <d3> <d4> Broadband Service -Usage Allowance State Regulated **Download Speed Broadband Service** -Usage Allowance Action Taken When State Exchange (ILEC) **Residential Rate** Fees Total Rate and Fees (Mbps) Upload Speed (Mbps) (GB) Limit Reached {select } See attached worksheet ·

	erating Companies lection Form				FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		210331		
<015>	Study Area Name		ITS TELECOMM. S	375	
<020>	Program Year		2016		
<030>	72.1	USAC should contact regarding this data	Donna Marreel		
<035>	Contact Telephone Nun	nber - Number of person identified in data line <030>	7725973161 ext.		
<039>	Contact Email Address -	Email Address of person identified in data line <030>	donnam@itstele	com.net	
<810>	Reporting Carrier	ITS Telecommunications Systems, Inc.			
<811>	Holding Company	Postco, Inc.			
<812>	Operating Company	ITS Telecommunications Systems, Inc.			
<813>		<a1></a1>		<a2></a2>	<a3></a3>
10220000		Affiliates		SAC	Doing Business As Company or Brand Designation
, ; ;					

	bal Lands Reporting lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	210331	
<015>	Study Area Name	ITS TELECOMM. SYS.	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Donna Marreel	
<035>	Contact Telephone Number - Number of person identified in data line <0		
<039>	Contact Email Address - Email Address of person identified in data line <	30> donnam@itstelecom.net	
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation	Name of A	Attached Document
	rm the status described on the attached document(s), on line 920,		
		Select	
demon	strates coordination with the Tribal government pursuant to		
	strates coordination with the Tribal government pursuant to 3(a)(9) includes:	Yes or No or Not Applicable	
§ 54.31 <921>		Yes or No or	
§ 54.31 <921> <922>	3(a)(9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning;	Yes or No or	
§ 54.31 <921> <922> <923>	3(a)(9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner;	Yes or No or	
§ 54.31 <921> <922> <923> <924>	 3(a)(9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes 	Yes or No or	
§ 54.31 <921> <922> <923> <923> <924> <925>	3(a)(9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Land Use permitting requirements	Yes or No or	
§ 54.31 <921> <922> <923> <923> <924> <925> <926>	3(a)(9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Land Use permitting requirements Compliance with Facilities Siting rules	Yes or No or	
	3(a)(9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Land Use permitting requirements	Yes or No or	

Page 7

(1100) No Terrestrial Backhaul Reporting FCC Form 481 Data Collection Form OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 July 2013

<015>	Study Area Name	ITS TELECOMM. SYS.
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Donna Marreel
<035>	Contact Telephone Number - Number of person identified in data line <030>	7725973161 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	donnam@itstelecom.net

<1120> Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).



<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).



Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	210331
<015>	Study Area Name	ITS TELECOMM. SYS.
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Donna Marreel
<035>	Contact Telephone Number - Number of person identified in data line <030>	7725973161 ext.
<020>	Contact Email Address. Email Address of passage identified in data line (020)	

<039> Contact Email Address - Email Address of person identified in data line <030> donnam@itstelecom.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.					
Name of Reporting Carrier: ITS TELECOMM. SYS.					
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/24/2015				
Printed name of Authorized Officer: Jeffrey Leslie					
Title or position of Authorized Officer: President/CEO					
Telephone number of Authorized Officer: 7725972104 ext.					
Study Area Code of Reporting Carrier: 210331	Filing Due Date for this form: 07/01/2015				

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Attachments

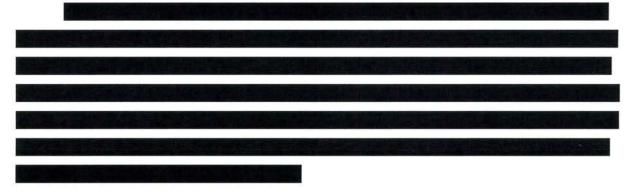
ITS Telecommunications Systems, Inc. – 210331- FL REDACTED chment – Line 112

Five-Year Service Quality Improvement Plan's Annual Progress Report

One of ITS Telecommunications Systems, Inc.'s ("ITS Telecom's") goals is to raise the level of services for both telephony and internet for our outlying customers. Our plans are to place fiber optic lines and associated electronics which will allow internet service levels as high as 1 Gb down and 1 Gb up as well as reduce trouble reports for telephony. We have planned several projects to help accomplish this goal. The primary objective of this report is to provide an updated status of the first project, which has an expected completion date of May, 2016. The second objective of this report is to update the territory focus of the other projects, moving the focus to a higher concentration of serviceable homes, increasing the potential of 1Gb down and 1Gb up services to a greater amount of individuals. Included is a color-coded map of the serving area which details the progress of the first project and updates the focus of the second, third, and fourth projects for the period up through 2019.







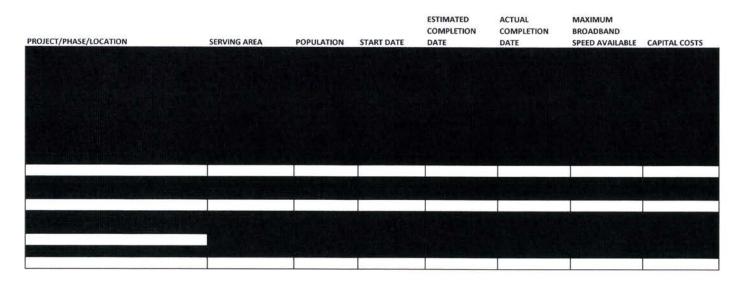
Attached are two tables in Appendix B with the first table specifying the projected Capital Expenditures in Appendix A, by Part 32 account, along with the respective year in which the operating expenses are expected to occur. The second table of Appendix B has the projected operating expenses that include the depreciation expense for both embedded plant investment and for Capital Expenditures, which begins when the expenditures are projected to be placed into service.

In summary, ITS Telecom is currently on target to complete the first of four projects on time and with the changes in the priority of projects will allow a higher level of service to a larger amount of subscribers.

ITS Telecommunications Systems, Inc. - 210331

APPENDIX A

IMPROVEMENT PROJECTS FOR YEAR 2016 THROUGH 2020



ITS Telecommunications Systems, Inc. - 210331



TOTAL CADITAL

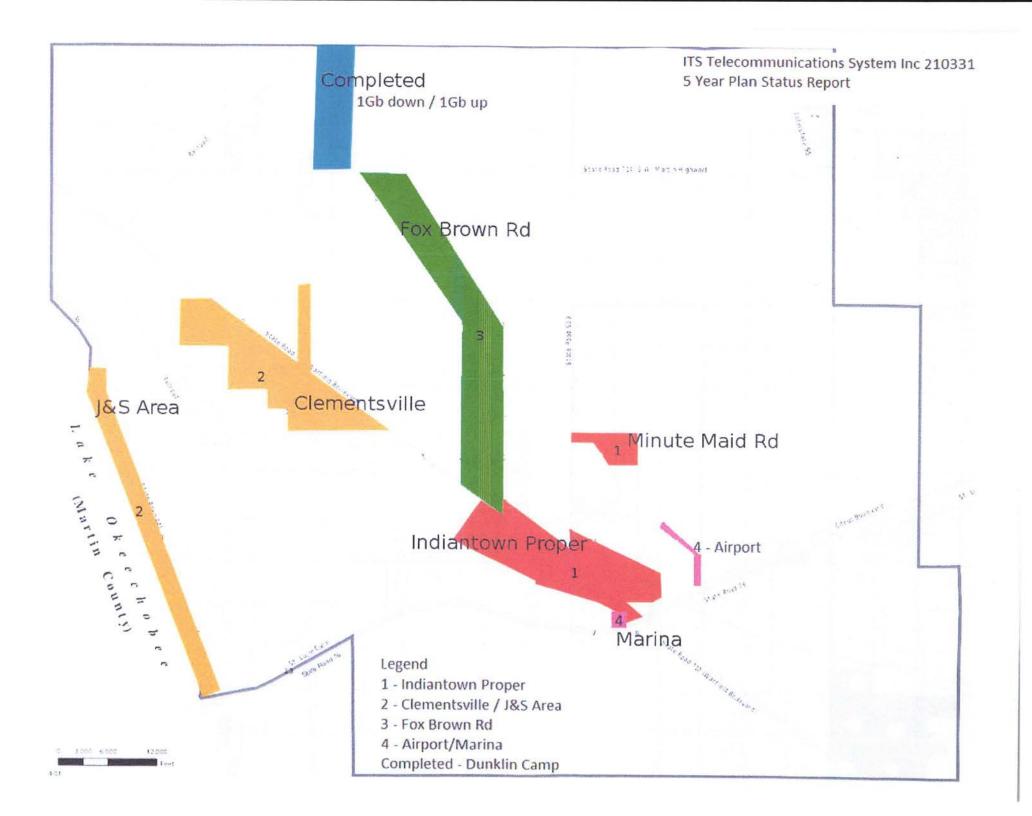
APPENDIX B TABLE 1 - PART 32 IMPROVEMENT PROJECTS FOR YEAR 2015 THROUGH 2019

PROJECT/LOCATION	2014	2015	2016	2017	2018	2019	TOTAL CAPITAL COSTS
PERSONAL PROPERTY AND A DESCRIPTION OF				2017	2010	2015	
						_	
		monal and the	to the second second				
							Print
							Instantia and a second second
Total Capital Expenditures			A REAL PROPERTY AND				

ITS Telecommunications Systems, Inc. - 210331

APPENDIX B TABLE 2 - DEPRECIATION EXPENSE OPERATIONS EXPENSES FOR YEAR 2015 THROUGH 2019

PROJECT/LOCATION	2015	2016	2017	2018	2019
Plant Specific Operations					
Plant Non-Specific Operations					
Depreciation and Amortization					
Customer Operations					
Corporate Operations	MAN THE STREET, MICH				
Property Taxes					
Total Capital Expenditures	ALL BOURSE				



Attachment – Line 510

Service Quality Standards and Consumer Protection Rules Compliance

ITS Telecommunications Systems, Inc., DBA, ITS Telecom certifies that our company complies with the applicable state and FCC Service Quality Standards and the Consumer Protection Rules.

With regards to the FCC 47 C.F.R. §64.2001-64.2011 rules for CPNI (Customer Proprietary Network Information), ITS Telecom has a policy manual that details and enforces the requirements of the federal rules. Our managers review the policies of CPNI on a yearly basis with their employees or as needed when a new hire is involved with our customer information. The company certifies its compliance annually with the FCC.

ITS Telecom trains their employees on the Red Flag regulations to help identify theft and through our NOC, the company has procedures to mitigate the potential damage of identity theft. Our NOC has established numerous measures in which to insure the integrity of our network and customer data.

ITS Telecom discloses their rates to our customers on our website, provides protection to our customers with Anti-Slamming Procedures as adopted with the Florida Administrative Code and the Florida Statutes, and follows all other applicable federal and state requirements governing the protection of our customers' privacy. ITS Telecommunications Systems, Inc. - 210331 - FL

Attachment - Line 610

Functionality in Emergency Situations

ITS Telecommunications Systems, Inc. certifies that our company is complaint in emergency situations as set forth in the Code of Federal Regulations. We have had a Disaster and Hurricane Preparedness Plan in place for many years and currently are revising our plan to incorporate use of the new technology that came about with the opening of our NOC (Network Operations Center). We have established a Steering Committee that meets quarterly to review our Emergency Preparedness Policies.

ITS Telecommunications' central office is designed to withstand power failures through the use of batteries and backup generators. We also have backup generators for our remotes which will keep running until power is restored as long as fuel is available. The NOC and OSP (Outside Plant) perform scheduled routine maintenance of our batteries and generators. Our NOC monitors our network 24/7 which ensures timely responses when a problem arises. Our serving area has network redundancy that provides an alternate route when needed.

(700) Price Offerings including Voice Rate Data Data Collection Form

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

210331 <010> Study Area Code <015> Study Area Name ITS TELECOMM. SYS. <020> Program Year 2016 <030> Contact Name - Person USAC should contact regarding this data Donna Marreel <035> Contact Telephone Number - Number of person identified in data line <030> 7725973161 ext. <039> Contact Email Address - Email Address of person identified in data line <030> donnam@itstelecom.net

<701> Residential Local Service Charge Effective Date

<702> Single State-wide Residential Local Service Charge

1/1/2015 16.0

<703>

<a1></a1>	<a2> Exchange (ILEC)</a2>	<a3> SAC (CETC)</a3>	<b1> Rate Type</b1>	<b2> Residential Local Service Rate</b2>	<b3> State Subscriber Line Charge</b3>	<b4> State Universal Service Fee</b4>	<b5> Mandatory Extended Area Service Charge</b5>	<c> Total per line Rates and Fee</c>
FL	Indiantown		FR	16.0	0.0	0.0	0.0	16.0

(710) Broadband Price Offerings

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	210331
<015>	Study Area Name	ITS TELECOMM. SYS.
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Donna Marreel
<035>	Contact Telephone Number - Number of person identified in data line <030>	7725973161 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	donnam@itstelecom.net

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees		Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
FL	Indiantown		0.0		3.0	1.0	999999	Other, No Usage Allowance nor Limi
FL	Indiantown		0.0		6.0	1.0	999999	Other, No Usage Allowance nor Limi
FL	Indiantown		0.0		10.0	1.0	999999	Other, No Usage Allowance nor Limi
FL	Indiantown		0.0		16.0	1.0	999999	Other, No Usage Allowance nor Limi
FL	Indiantown	·	0.0		15.0	1.0	999999	Other, No Usage Allowance nor Limi
FL	Indiantown		0.0		15.0	5.0	999999	Other, No Usage Allowance nor Limi
FL	Indiantown		0.0		20.0	1.0	999999	Other, No Usage Allowance nor Limi
FL	Indiantown		0.0	-	20.0	5.0	999999	Other, No Usage Allowance nor Limi
FL	Indiantown		0.0		25.0	1.0	999999	Other, No Usage Allowance nor Limi
FL	Indiantown		0.0		30.0	1.0	999999	Other, No Usage Allowance nor Limi
FL	Indiantown	T	0.0		30.0	5.0	999999	Other, No Usage Allowance nor Limi
FL	Indiantown		0.0		40.0	1.0	999999	Other, No Usage Allowance nor Limi
FL .	Indiantown		0.0		50.0	1.0	999999	Other, No Usage Allowance nor Limi
FL	Indiantown		0.0		50.0	5.0	999999	Other, No Usage Allowance nor Limi
FL	Indiantown		0.0		60.0	1.0	999999	Other, No Usage Allowance nor Limi
FL	Indiantown		0.0	-	10.0	10.0	999999	Other, No Usage Allowance nor Limit
FL	Indiantown		0.0		50.0	50.0	999999	Other, No Usage Allowance nor Limit
FL	Indiantown		0.0		200.0	200.0	999999	Other, No Usage Allowance nor Limit
FL	Indiantown		0.0		500.0	500.0	999999	Other, No Usage Allowance nor Limit
FL	Indiantown		0.0		1000.0	1000.0	999999	Other, No Usage Allowance nor Limit

ITS Telecommunications Systems, Inc. – 210331-FL

Attachment – Line 1010

Voice Services Rate Comparability Certification

ITS Telecommunications Systems, Inc. hereby certifies that the price of our fixed voice service of \$16.00 is below the two standard deviations above the national average urban rate of \$47.48 as required in 47 C.F.R. § 54.313(a)(10).

Attachment – Line 3010

Milestone Certification

ITS Telecommunications Systems, Inc. hereby certifies that throughout 2014 we have been able to provide speeds of at least 4Mbps down/1Mbps up for every reasonable request for broadband service. While we are making progress with our 5 year plan, ITS Telecommunications currently endeavors to provide broadband speeds of 10Mbps down/1Mbps up for all reasonable requests within our serving area. ITS Telecommunications Systems, Inc. - 210331 - FL

Attachment - Line 3012

List of Community Anchor Institutions (47 C.F.R. §54.313(f)(1)(ii)

Account Number	Account Name	Full Service Address	
2794	YMCA Treasure Coast	16451 SW Farm Rd., Indiantown, FL 34956	
99860001726	Indiantown Medical Center	15516 SW Osceola St., Indiantown, FL 34956	
11873	Correct Care, LLC (Prison)	96 SW Allapattah Rd., Indiantown, FL 34956	

		This data will be used by RUS to review your linencial situation. Your response is	a required by 7 U.S.C. 901 M
USDA-RUS		and, subject to federal laws and regulations regarding confidential information, with	
		BORROWER NAME	
FINANCIAL AND STATISTICAL REP	ORT	ITS Telecommunications Systems, Inc.	
FOR BROADBAND BORROWERS		ADDRESS	
ISTRUCTIONS-Submit report to RUS within 15 days after close of the per	4	Indiantown, Florida	
ISTRUCTIONS-Section report to RUS water to days eater gose of the per	100.	PERIOD ENDING BORROWE December, 2014 FL110	R DESIGNATION
	CER	TIFICATION	5
We hereby certify that: 1. the entries in this report are in accordance with the account to the best of our knowledge and belief; and	unts and other records of the	system and reflect the status of the system	
2. we have fulfilled our obligations under the Loan Docum	nents throughout the year in	ali maleriai rospects	
ALL INSURANCE REQUIRED BY 7 CFR PART	1788, CHAPTER XVII, F	RUS, WAS IN FORCE DURING THE REPORTING PERIOD	AND
RENEWALS HAVE BEEN OBTAINED FOR AL	L POLICIES.		
All of the obligations under the RUS loan docu have been fulfilled in all material respects.	ments	There has been a default in the fulfiliment of the under the RUS toan documents. Said default(s) is/are specifically described in the notes section of this re	10 Th
Jeffrey Leslie		06/04/2015	
		DATE	
	PART A. B	ALANCE SHEET	
	BALANCE	LIABILITIES AND	BALANCE
ASSETS	END OF PERICD	STOCKHOLDERS' EQUITY	END OF PERIOD
URRENT ASSETS		CURRENT LIABILITIES	
1. Cash and Equivalents		. Accounts Payable	
2. Cash-RUS Construction Fund		17. Notes Payable	_
3. Accounts Receivable		8. Current Mat. L/T Debt - RLIS	
4. Notes Receivable		19. Current Mat. UT Debt-Other	- ** .
5. Materials and Inventory		. Current MatCapital Leases	
6. Other Current Assets		21. Other Current Liabilities	
Total Current		Total Current	
7. Assets (1 thru 6)		.2. Liabilities (16 thru 21)	
ONCURRENT ASSETS		LONG-TERM DEBT	
8. Investment in Affiliated Companies		23. Funded Debt-RUS Notes	
9. Other Noncurrent Assets		4. Funded Debt-RTB Notes	
LANT, PROPERTY, AND		25. Funded Debt-FFB Notes	
QUIPMENT		26. Funded Debt-Other	
0. Telecom. Plant-In-Service		Total Long-Term	
		27. Debt (23 thru 26)	
1. Plant Under Construction		THER LIAB. & DEF. CREDITS	
2. Plant Adj., Nonop. Plant, & Goodwill		38. Other Long-Term Liabilities	
3. Less Accumulated Depreciation		ROUITY	
Net Plant		29. Cap. Stock Outstand. & Subscribed	
4. (10 thru 12 less 13)		3. Additional Patd-in-Capital	
		31. Membership and Cap. Certificates	
		32. Patronage Capital Credits	
		33. Retained Earnings or Margins	
		34. Total Equity (29 thru 34)	
TOTAL ASSETS		TOTAL LIABILITIES AND	
1. No. 101 (101 (101 (101 (101 (101 (101 (101			

	FINANG	USDA-RUS	TICAL REPORT ORROWERS		BORROW FL1103 PERIOD E December	0.00000000
		1. RA		2. SUBSC	RIBERS	
		Residential	Business	Residential	Business	Total
No.	SERVICE OFFERINGS	(a)	(b)	(a)	(b)	(c)
	Broadband Data Packages					
1	6.1M					
2	768K					
3	6M					
4	10M	_	-			
5	SYMMETRIC GIGABIT					
6	30M					
7	SYMMETRIC 500/500					
8	40M					
9	1M					
10	16M			1		
11	SYMMETRIC 200/200			No. of Concession, Name		
12	256K					
13	25M					
14	SYMMETRIC 50/50				1	
15	60M					-
16	20M					
17	15M					-
18	50M			1. .		
-	SYMMETRIC 10/10					
20	12M					
21	100M					
22	3M					-

		SDA-RUS		BORROWER DE	ESIGNATION
		AND BORROWERS		PERIOD ENDIN December, 2014	450
		PART C. COMMUNITIES			
No.	Community	County	State	No.Broadband Data Customers	Broadband Application
1	Indiantown CDP	Martin	FL		X

REDACT	FD
USDA-RUS	BORROWER DESIGNATION
FINANCIAL AND STATISTICAL REPORT	FL1103
FOR BROADBAND BORROWERS	PERIOD ENDING
	December, 2014
PART D. STATEMENT OF CASH FLOWS	
1. Beginning	g Cash
CASH FLOWS FROM CPERATING ACTIVITIES:	
2. Net Income	
Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities	
3. Add: Depreciation	
4. Add: Amortization	
5. Other (Explain) Cash Salvage	
Changes in Operating Assets and Liabilities:	
6. Decrease/(Increase) in Accounts Receivable	
7. Decrease/(increase) in Materials and Inventory	
8. Decrease/(Increase) in Other Current Assets	
9. Increase/(Decrease) in Accounts Payable	
10. Increase/(Decrease) in Other Current Liabilities	
11. Net Cash Provided/(Used) by Opera CASH FLOWS FROM FINANCING ACTIVITIES:	
12. Decrease/(Increase) In Notes Receivable	
13. Increase/(Decrease) in Notes Payable	
14. Plus:/(Less) Net Increase/(Decrease) In Long Term Debt (Including current maturities)	
15. Plus: Increase/(Less: Decrease) in Capital Stock, Pald-in Capital or Membership and Capital Certificates	
16. Less: Payment of Dividends	
17. Other (Explain) Other Financing Activities represents Net change in other long term asset and liability accounts not included or reported above.	
18. Net Cash Provided/ (Used) by Financing Act	lvities
CASH FLOWS FROM INVESTING ACTIVITIES:	
19. Net Capital Expenditures	
20. Long-Term Investments 21. Other (Explain)	
	ivities
22. Net Cash Provided (Used) by investing Acti	
22. Net Cash Provided (Used) by Investing Acti 23. Net Increase/ (Decrease) in	Cash
Net Cash Provided (Used) by investing Act	

FL1103

USDA-RUS

FINANCIAL AND STATISTICAL REPORT FOR BROADBAND BORROWERS

BORROWER DESIGNATION

PERIOD ENDING December, 2014

Notes to Operating Report - Broadband

The company continues to experience slight revenue declines attributable to line loss and regulatory mandates. However, at the same time, the company continues to make strides in cost controls. We feel that with continued cost control efforts and expansion of the non-POTS services (Data) the company will show improvements in TIER over time. We continue to generate sufficient cash flows to meet all current and long term obligations.