

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: July 16, 2015
TO: Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk
FROM: Clayton Lewis, US Engineering Specialist, Division of Engineering *CKL PV*
RE: DN 140220-WU-.Application for staff-assisted rate case in Polk County by Sunrise Utilities, L.L.C.

Please file the attached in the "Correspondence Side" of the above mentioned docket file.

Thank you.

Terri Jones

From: Clayton Lewis
Sent: Thursday, July 16, 2015 2:58 PM
To: Terri Jones
Cc: Laura King
Subject: FW: Docket No. 140220 - Consumer Comment received on July 9, 2015 (See Document No. 04294-15)

Please add this email train to the correspondence folder for Sunrise Utilities, Docket No. 140220.

Thank you

From: Wiley Pratt [<mailto:wileypratt@netscape.net>]
Sent: Wednesday, July 15, 2015 12:27 PM
To: Clayton Lewis
Cc: L.szabo@rogers.com; Wiley Pratt (wileypratt@aim.com); Kelley Corbari; Laura King
Subject: Re: Docket No. 140220 - Consumer Comment received on July 9, 2015 (See Document No. 04294-15)

Good Afternoon,

My name is Wiley Pratt and I am the certified operator for Sunrise Utilities and I will have to dispute the claim from this customer concerning no chlorine in the water for the last 6 months. If the department needs I can send copies of the log book in order to verify the residuals for the last 6 months.

Thank You
Wiley Pratt
Sent from my iPhone

On Jul 15, 2015, at 11:53 AM, Clayton Lewis <CLewis@PSC.STATE.FL.US> wrote:

Mr. Szabo,
Mr. Pratt,

On July 9, 2015, staff received a consumer comment from Ms. Linda Tumblin concerning the service provided by Sunrise Utilities. The customer states the monthly bill statements are not delivered on time and that her water meter is not being read properly. She also states the water has not been treated with chlorine for the past six months. Please provide a response. Mrs. Tumblin's comment can be viewed at <http://www.floridapsc.com/library/FILINGS/15/04294-15/04294-15.pdf>.

Thank you

Clayton K. Lewis
Division of Engineering
850 413-6578