

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Application for Staff- Assisted Rate
Case in Pasco County by Holiday Gardens
Utilities, LLC. Docket# 140177-WU.

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) Docket No. 140177-WU
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) Filed: March 3, 2015
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AFFIDAVIT OF MAILING CUSTOMER NOTICES

STATE OF FLORIDA
COUNTY OF Pasco

Before me, the undersigned authority, authorized to administer oaths and take acknowledgements, personally appeared MICHAEL SMALLRIDGE, who, after being duly sworn on oath, did depose on oath and say that he is MICHAEL SMALLRIDGE, and that to the best of his knowledge and belief, on or about August 26, 2015, a copy of the attached hereto was mailed via United States Postal Service to the customers of Holiday Gardens Utilities, LLC in the Florida Public Service Commission regulated territory.

FURTHER AFFIANT SAYETH NOT.

Michael Smallridge
MICHAEL SMALLRIDGE

Sworn to and subscribed before me this 28th day of August 2015, by Michael Smallridge, who is personally known to me.

Evelyn E Alicea
Print Name
NOTARY PUBLIC
My Commission Expires:



BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF CUSTOMER MEETING

TO THE CUSTOMERS OF HOLIDAY GARDENS UTILITIES, L.L.C.

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 140177-WU

APPLICATION OF HOLIDAY GARDENS UTILITIES, L.L.C.

FOR A STAFF-ASSISTED RATE CASE IN

PASCO COUNTY

Date Issued: AUG 26 2015

Notice is hereby given that the staff of the Florida Public Service Commission (Commission) will conduct a customer meeting to discuss the application of Holiday Gardens Utilities, L.L.C (Holiday Gardens or Utility) for a staff-assisted rate case (SARC) in Polk County. The meeting will be held at the following time and place:

Friday, September 11, 2015, at 10:00 A.M.

Crestridge Gardens Community Club
4806 Phoenix Avenue
Holiday, Florida 34690

All persons who wish to comment are urged to be present at the beginning of the meeting, since the meeting may be adjourned early if no customers are present. One or more of the Commissioners of the Commission may attend and participate in this meeting. The meeting will begin as scheduled and will continue until all the customers have been heard.

If a named storm or other disaster requires cancellation of the meeting, Commission staff will attempt to give timely direct notice to the parties. Notice of the cancellation of the meeting will also be provided on the Commission's website (<http://www.psc.state.fl.us/>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Commission's Office of the General Counsel at (850) 413-6199.

Any person requiring some accommodation at the customer meeting because of a physical impairment should call the Office of Commission Clerk at (850) 413-6770 at least five calendar days prior to the meeting. Any person who is hearing or speech impaired should contact the Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

PURPOSE

The purpose of this meeting is to give customers and other interested persons an opportunity to offer comments to Commission staff regarding the quality of service the Utility provides, the recommended rate increase, and to ask questions and comment on staff's preliminary rates included in this notice as well as other issues. Staff members will summarize the Utility's filing; the preliminary work accomplished, and answer questions to the extent possible. A representative from the Utility has also been invited to respond to questions.

At the beginning of the meeting, procedures will be established for the order of comments. Commission staff will have sign-up sheets, and customers will be called to speak in the order that they sign up. Staff will be available to coordinate customers' comments and to assist members of the public.

Any person who wishes to comment or provide information to staff may do so at the meetings, orally or in writing. Written comments may also be sent to the Commission at the address given at the end of this notice. Your letter will be placed in the correspondence file of this docket. You may also submit comments through the Commission's toll-free facsimile line at 1-800-511-0809.

BACKGROUND

Holiday Gardens Utilities, LLC is a Class C utility providing water service to approximately 442 residential customers and 14 general service customers in Pasco County. The Utility's last staff-assisted rate case before the Commission occurred in 1992. According to Holiday Gardens' 2014 annual report, its total gross revenues were \$80,247 and total its operating expenses were \$99,252, resulting in a net operating loss of \$19,005. On September 10, 2014, Holiday Gardens filed an application for a staff-assisted rate case.

CURRENT AND PRELIMINARY RATES AND CHARGES

Staff has compiled the following recommended rates for the purpose of discussion at the customer meeting. These rates are preliminary and subject to change based on information gathered at the customer meeting, further staff review, and the final decision by the Commission. Holiday Gardens Utilities, LLC's current and staff's recommended preliminary rates are as follows:

| MONTHLY WATER RATES | | |
|---|--|--|
| | RATES AT TIME OF FILING | STAFF PRELIMINARY RECOMMENDED RATES |
| <u>Residential and General Service</u> | | |
| Base Facility Charge by Meter Size | | |
| 5/8" x 3/4" | \$7.64 | \$11.12 |
| 3/4" | \$11.45 | \$16.68 |
| 1" | \$19.14 | \$27.80 |
| 1-1/2" | \$38.23 | \$55.60 |
| 2" | \$61.22 | \$88.96 |
| 3" | \$122.45 | \$177.92 |
| 4" | \$191.29 | \$278.00 |
| 6" | \$382.59 | \$556.00 |
| | | |
| Charge per 1,000 gallons - Residential | \$1.35 | N/A |
| 0-3,000 gallons | N/A | \$4.01 |
| Over 3,000 gallons | N/A | \$6.01 |
| | | |
| Charge per 1,000 gallons - General Service | \$1.51 | \$4.60 |
| | | |
| <u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u> | | |
| 3,000 Gallons | \$11.69 | \$23.15 |
| 5,000 Gallons | \$14.39 | \$35.17 |
| 10,000 Gallons | \$21.14 | \$65.22 |

STAFF REPORTS AND UTILITY APPLICATION

The results of staff's preliminary investigation are contained in a staff report dated August 25, 2015. Copies of the report may be examined by interested members of the public, Tuesday through Saturday, at the following location:

Pasco County Library
South Holiday Branch
4649 Mile Stretch Drive
Holiday, FL 34690

PROCEDURES AFTER CUSTOMER MEETING

After the customer meeting, Commission staff will prepare a recommendation which is tentatively scheduled to be submitted to the Commission on October 22, 2015. The Commission will then vote on staff's recommendation at its **November 5, 2015**, Commission Conference. The Commission will thereafter issue a proposed agency action (PAA) order containing rates which may be different from those contained in staff's final recommendation. Substantially affected persons have 21 days from the date that the PAA order is issued to protest the Commission's PAA order. Customers are able to obtain a copy of staff's recommendation and all documents filed in this docket from the Commission's website.

HOW TO CONTACT THE COMMISSION

Written comments regarding the Utility and the proposed rates, and requests to be placed on the mailing list for this case, may be directed to this address:

Director, Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

All correspondence should refer to "Docket No. 140177-WU, Holiday Gardens Utilities, L.L.C." If you wish to contact the Commission regarding complaints about service, you may call the Commission's Office of Consumer Assistance and Outreach at the following toll-free number: 1-800-342-3552. This notice was prepared by Commission staff for distribution by the Utility to its customers.