



September 29, 2015

**E-FILING**

Carlotta S. Stauffer, Director  
Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399

RE: Docket No. 140177-WU; Application for Staff-Assisted Rate Case in Pasco County by Holiday Gardens Utilities, LLC  
Our File No.: 47136.04

Dear Ms. Stauffer:

The following are the responses of Holiday Gardens Utilities, LLC, ("Utility") to the Staff's Third Data Request dated September 24, 2015:

1. Holiday Gardens collects a \$15 refundable reconnect deposit from customers who have frequent service disconnections due to delinquent bills. The Utility's tariff authorizes a "violation reconnection charge" of \$15, which may be assessed each time a customer's service is disconnected due to delinquent payment. The refundable reconnect deposit Holiday Gardens is currently collecting is not authorized under the Utility's existing tariff. Please explain in detail, the purpose of the refundable reconnect deposit.

COMPANY RESPONSE: The \$15 deposit is an additional deposit pursuant to the "Additional Deposit" provision of its Tariff which follows the provisions of Commission Rule 25-30.311(7). The \$15 is made as a credit to the customer's deposit account and is refunded in accordance with the Commission's Rules.

2. Pursuant to Order No. PSC-14-0017-TRF-WU, Holiday Gardens was authorized to collect a \$2.50 convenience charge from customers who opted to pay their bill via telephone with their debit/credit card. During the test year, the Utility's books and records do not reflect any instances of Holiday Gardens collecting this convenience charge. Please state whether or not Holiday Gardens had customers use the aforementioned method of paying their utility bill? If so, please provide the number of customers that paid their bill via telephone with their debit/credit card and the amount of convenience charges the Utility collected.

COMPANY RESPONSE: Holiday Gardens did not begin accepting credit/debit cards until August 24, 2015, when it got its new machine on line.

3. On October 20, 2014, Holiday Gardens requested the Commission consider an inclining block rate structure. Please explain why this rate structure would be the most appropriate rate structure for the Utility?

COMPANY RESPONSE: It is the Utility's understanding is that it is required to ask for conservation rates (inclining block rates) as a condition of its existing Consumptive Use Permit. Should the Commission determine that an inclining block rate structure is not appropriate, then it would be acceptable to the Utility.

4. In its remedial action plan to the Southwest Florida Water Management District dated October 2, 2014, Holiday Gardens stated that there were approximately 150 meters not registering usage. Please explain how the Utility is currently accounting for water usage from these meters.

COMPANY RESPONSE: All of these meters have been replaced and are read every month.

Please do not hesitate to contact me if you or staff have any questions.

Very truly yours,



MARTIN S. FRIEDMAN  
For the Firm

MSF/

cc: Mike Smallridge (via email)  
Kelley Corbari, Esquire (via email)  
Curt Mouring (via email)  
Danielle Roth, Esquire (via email)