

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: October 20, 2015

TO: Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk

FROM: Kelley F. Corbari, Senior Attorney, Office of the General Counsel *KFC*

RE: **Docket No. 140219-WU** – Application for staff-assisted rate case in Polk County by Alturas Utilities, LLC.

Docket No. 140220-WU – Application for staff-assisted rate case in Polk County by Sunrise Utilities, LLC.

Attached please find a copy of correspondence received from Alturas Utilities, LLC and Sunrise Utilities, LLC in regard to Staff's requests for repair invoice information. Please file the attached correspondence in the documents tab of both docket files.

Thank you for your assistance in this matter. Should you have any questions, please do not hesitate to contact me.

KFC

RECEIVED FPSC
15 OCT 20 PM 1:32
COMMISSION
CLERK

Kelley Corbari

From: L SZABO <l.szabo@rogers.com>
Sent: Tuesday, October 20, 2015 8:25 AM
To: Clayton Lewis
Cc: Kelley Corbari
Subject: additional repairs
Attachments: Danny Massey invoice Sept 21.docx; Danny Massey Invoice Sept 24.docx; Danny Massey invoice Sept 30.docx; SUNRISE REPAIR[1].pdf; Boliled water resend notice..doc; Danny Massey invoice Oct 7.docx

October 20, 2015

Hello Mr. Lewis,

I hope you had a chance to read our previous letter sent to you 10/15 2015.

I have explained in that letter the urgency to finalize our rate case applications and we will provide you with our latest expenses occurred by October 21.

You will not receive any more paper work to avoid any further delays.

There are many reoccurring monthly expenses from meter reading to regular maintenance, or extra water samples must be taken of a water line break down.

They are already submitted within our applications and we only sending you the latest unavoidable additional cost of repairs in a form as attachments.

The main and most important issues of estimates you already have and THEY ARE the base of our application.

At present we are also paying much more than our agreed regular monthly administration or accounting fee.

I have founded necessary to take this route to look after all customers billing or any other issues and we are responding to each and every call or complain to establish customer satisfaction with our new team.

I thank you for your interest in our case.

Yours truly,

Leslie Szabo



Danny Massey
Water Utilities Maintenance

1573 Basset Road
Lake Wales, FL 33898

Tel 863 585 4320

INVOICE

Date; 9 / 21 - 2015

Job description / Hours / Cost of Materials

Customers complain low water pressure at Sunrise.

Empty water tank fixed air leak with added professional help,
set water pressure at tank.

Total \$ 450.00



Danny Massey
Water Utilities Maintenance

1573 Basset Road
Lake Wales, FL 33898

Tel 863 585 4320

INVOICE

Date; 9 / 24 2015

Job description / Hours / Cost of Materials

Went to Alturas site to look for meters and mark them	\$ 130.00
Went to Sunrise site to look for meters and mark them	\$ 480,00
Mow lane at both site and cleaned up area	\$ 100.00
Total	\$ 710.00



Danny Massey
Water Utilities Maintenance

1573 Basset Road
Lake Wales, FL 33898

Tel 863 585 4320

INVOICE

Date; 9 / 30 - 2015

Job description / Hours / Cost of Materials

Water leak Sunrise at King Ave.

Dug whole to establish problem / looking for parts \$ 120.00

Distributed "PRECAUTIONARY BOIL WATER NOTICE" \$ 125.00

Total \$ 250.00

10/5/2015

RESCISSION OF PRECAUTIONARY BOIL WATER NOTICE

TO: RESIDENTS OF: SUNRISE UTILITIES
PWS ID# 6531739

THE 9/30/2015 "PRECAUTIONARY BOIL WATER NOTICE" IS HEREBY RESCINDED FOLLOWING THE REPAIR LINE BRAKE AND THE SATISFACTORY COMPLETION OF THE BACTERIOLOGICAL SURVEY SHOWING THAT THE WATER IS SAFE TO DRINK.

IF YOU HAVE ANY QUESTIONS, PLEASE CALL DANNY MASSEY AT 863-510-1318.

WILEY PRATT
OPERATOR



Danny Massey
Water Utilities Maintenance

1573 Basset Road
Lake Wales, FL 33898

Tel 863 585 4320

INVOICE

Date; 10 / 7 - 2015

Job description / Hours / Cost of Materials

Pick up and deliver earth and cover whole at King Ave
caused by major water line break down. \$ 180.00

Distributed RESCISSION OF PRECAUTIONARY BOIL WATER NOTICE
\$ 125.00

Total \$ 305.00