



## P R O C E E D I N G S

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2           **CHAIRMAN GRAHAM:** Item No. 2.

3           **MS. LEATHERS:** Good morning, Commissioners.  
4 Margo Leathers for legal staff.

5           Item 2 is a customer complaint filed against  
6 Florida Power & Light Company alleging that the  
7 installation of a communicating meter at the customer's  
8 commercial property resulted in improper bills. On  
9 August 7th, 2015, FPL filed a motion to dismiss that  
10 complaint.

11           Issue 1 of staff's recommendation addresses  
12 whether the Commission should grant FPL's motion to  
13 dismiss. Issue 2 of staff's recommendation addresses  
14 the appropriate disposition of the customer's complaint.  
15 Staff is available for any questions.

16           **CHAIRMAN GRAHAM:** Commissioners, any questions  
17 of staff on this item?

18           Commissioner Brown.

19           **COMMISSIONER BROWN:** Thank you.

20           Staff, I read the analysis, and I agree with  
21 your recommendation, but can you just go over in a  
22 little bit of detail why this individual cannot get an  
23 analog meter for his business?

24           Hi, Sue.

25           **MS. OLLILA:** Good morning, Commissioners.

1 Commissioner, I'm sorry. Would you mind  
2 repeating your question? I didn't quite catch it all.

3 **COMMISSIONER BROWN:** Sure. Curious if you  
4 could please explain in some detail why this individual  
5 cannot get an analog meter for his business.

6 **MS. OLLILA:** Well, essentially his analog  
7 meter was replaced with the standard advanced smart  
8 meter. He did request an analog meter, and FPL  
9 explained to him that it -- they were no longer  
10 available for his class of service. Now he could get a  
11 non-communicating meter under the opt-out meter tariff;  
12 however, that meter will also register demand usage.  
13 The analog meter did not.

14 **COMMISSIONER BROWN:** All right. So if -- and  
15 is he interested in getting that non-transmitting meter?

16 **MS. OLLILA:** Not as far as I know.

17 **COMMISSIONER BROWN:** Okay. But even if he did  
18 get that, that would not change his rate class back to  
19 GS1.

20 **MS. OLLILA:** No, it would not. The analog  
21 meter did not register demand.

22 **COMMISSIONER BROWN:** Okay.

23 **MS. OLLILA:** Whereas, the more advanced meters  
24 do, the smart meter, and the non-communicating  
25 electronic meter does as well.

1                   **COMMISSIONER BROWN:** Okay. Great. I agree  
2 with the recommendation, thank you, and move staff  
3 recommendation.

4                   **COMMISSIONER PATRONIS:** Second.

5                   **CHAIRMAN GRAHAM:** It's been moved and  
6 seconded, staff recommendation on Item No. 2. Any  
7 further questions? Seeing none, all in favor, say aye.

8                   (Vote taken.)

9                   Any opposed? By your action, you've approved  
10 the staff rec on Item No. 2.

11                   (Agenda item concluded.)

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1 STATE OF FLORIDA )  
2 COUNTY OF LEON ) : CERTIFICATE OF REPORTER

3  
4 I, LINDA BOLES, CRR, RPR, Official Commission  
5 Reporter, do hereby certify that the foregoing  
6 proceeding was heard at the time and place herein  
7 stated.

8 IT IS FURTHER CERTIFIED that I  
9 stenographically reported the said proceedings; that the  
10 same has been transcribed under my direct supervision;  
11 and that this transcript constitutes a true  
12 transcription of my notes of said proceedings.

13 I FURTHER CERTIFY that I am not a relative,  
14 employee, attorney or counsel of any of the parties, nor  
15 am I a relative or employee of any of the parties'  
16 attorney or counsel connected with the action, nor am I  
17 financially interested in the action.

18 DATED THIS 22nd day of October, 2015.

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