

STATE OF FLORIDA



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# Public Service Commission

November 23, 2015

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COMMISSION  
CLERK

Ms. Cheryl Cook  
8411 Placida Rd. Unit #403  
Placida, FL 33946

**Re: Docket No. 150102-SU - Application for an increase in wastewater rates in Charlotte County by Utilities, Inc. of Sandalhaven**

Dear Ms. Cook:

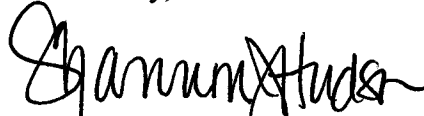
Thank you for your letter in which you expressed concerns regarding the requested rate increase filed by Utilities, Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

We understand your concerns regarding Sandalhaven's requested rate increase. With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory as dictated by Chapter 367, Florida Statutes. During a rate case, the Commission's accountants, engineers, and economists examine the utility's financial and engineering information to make a recommendation to the Commissioners. Staff filed its recommendation on November 18, 2015, in Docket No. 150102-SU and is available on the Commission's website at [www.floridapsc.com](http://www.floridapsc.com). The Commissioners are scheduled to vote on staff's recommendation on December 3, 2015.

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Hopefully, this letter addresses your concerns. If you have any additional questions, or require assistance, please feel free to contact Sonica Bruce at (850) 413-6994 or by email at [sbruce@psc.state.fl.us](mailto:sbruce@psc.state.fl.us).

Sincerely,



Shannon J. Hudson  
Economic Supervisor  
Division of Economics

cc: Office of Commission Clerk (Docket No. 150102-SU)  
Office of Public Counsel