

**Shamrock Shores**  **Property Owners Association, Inc.**

PETITION

FLORIDA PUBLIC SERVICE COMMISSION

Docket No. 150102 – SU

Utilities, Inc. of Sandalhaven

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COMMISSION  
CLERK

I am a resident of Shamrock Shores, a neighborhood of approximately 80 homes located off Placida Road in Englewood. This community is served by Utilities, Inc. of Sandalhaven (UIS).

As you are aware, UIS drastically changed its mode of operation and significantly overbuilt its facilities in 2006 and 2007 in anticipation of growth that did not occur. Now UIS wants our very small customer base to pay for oversized facilities that are not being used.

Whether UIS made good or bad decisions ten years ago is irrelevant. What is relevant is that UIS should be responsible for those decisions, good or bad. What is relevant is that we customers should not be expected to pay for facilities that we are not using.

In a free market, UIS alone would bear the consequences for its decisions. In a regulated environment, the regulator substitutes for free market forces that do not allow a company to punish its customers for mistakes made by the company.

If UIS is granted the increase it has requested, our rates would be more than three times what they were in 2011 and 2012.

We should pay a fair price for our sewer services, but tripling our rates is not fair. We experienced a 40% increase in 2012, and an 18% interim increase this year. The combined effect is that our rates are now two-thirds higher than they were in 2011 and 2012. Enough is enough!

Please make UIS responsible for its decisions. Our rates are higher than they would be in a competitive environment, and they should not be raised again.

Thank you for your consideration.

Name Hilary D. Gaines Signature Hilary D. Gaines  
Address 10062 Jean Sport Dr., Englewood, FL 34224  
Date: 11/5/2015