

**Ashley Quick**

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**From:** Dorothy Menasco on behalf of Records Clerk  
**Sent:** Monday, February 22, 2016 9:12 AM  
**To:** PCFlynn@uiwater.com  
**Subject:** FW: Docket No. 150235

Thank you for the clarification, Patrick. You are correct that our data base only allows so many characters in the phone and fax number fields, so "x1359" has been included. The company's name was changed to Utilities, Inc. of Florida on Friday, so we will not change anything further in that regard.

I believe that takes care of everything we need for our CMS system (specific docket information). As mentioned earlier, I'll also forward this information to Ms. Nonnye Grant for the purpose of our MCD system (company information database), if necessary. If she has any additional questions, she will give you a call regarding same.

Thank you, again, for your help!

*Dorothy Menasco  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850  
850-413-6770*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.

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**From:** Patrick Flynn [<mailto:PCFlynn@uiwater.com>]  
**Sent:** Friday, February 19, 2016 5:45 PM  
**To:** Records Clerk  
**Cc:** Carlotta Stauffer; Hong Wang  
**Subject:** RE: Docket No. 150235

Dorothy,

When anyone calls (407) 869-1919, the auto attendant asks the caller to dial "1" if calling from the Eastern Time Zone, then dial "1" again if calling from Florida.

The caller is then prompted to dial "#" and the extension number to ring the intended party if the extension number is known.

That is why I noted the ext. numbers that way. If your data base format is limited in some way, I'm fine with simply stating "ext. 1359" and assume the caller will be quite able to follow the prompts to connect to me.

It is important to list the utility's name as "Utilities, Inc. of Florida" in all correspondence and communications. That's the official and legal name of the utility. Anything otherwise would be inaccurate.

Thanks for your quick reply. Hope your weekend is enjoyable as well.

Regards,  
Patrick

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**From:** Dorothy Menasco [<mailto:DMenasco@PSC.STATE.FL.US>] **On Behalf Of** Records Clerk  
**Sent:** Friday, February 19, 2016 5:31 PM  
**To:** Patrick Flynn <[PCFlynn@uiwater.com](mailto:PCFlynn@uiwater.com)>  
**Cc:** Carlotta Stauffer <[CStauffe@PSC.STATE.FL.US](mailto:CStauffe@PSC.STATE.FL.US)>; Hong Wang <[HWang@PSC.STATE.FL.US](mailto:HWang@PSC.STATE.FL.US)>  
**Subject:** RE: Docket No. 150235

Thank you for the additional information, Patrick. For Docket 150235, we have updated the contact information in our Case Management System (CMS), which is where all docket information is stored, to reflect the updated phone numbers shown below. I do, however, need clarification on the extension listed in No. 4, Phone 2: (407) 869-1919 ext. **11#1359**. I'm not sure if "11" was intended to be there or not.

Utilities, Inc. was chosen as the mailing name only in Docket 150235 as a way to reflect that there were more companies included than just Utilities, Inc. of Florida. We will be glad to update it to Utilities, Inc. of Florida though. If for purposes of this docket, the name Utilities, Inc. is acceptable, please advise. Otherwise, we will leave it as Utilities, Inc. of Florida.

Friedman Law Firm will remain as-is for the sake of consistency with all other dockets. All law firms are added to party lists by just the firms' first name and then Law Firm is added to that.

I will also pass this information along to Ms. Nonnye Grant for the purposes of updating the Master Commission Directory (MCD), which is where all company information is stored. If she has any questions regarding same, she may call you sometime next week.

I hope you find that information helpful. Have a great weekend!

*Dorothy Menasco  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850  
(850) 413-6770*

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**From:** Patrick Flynn [<mailto:PCFlynn@uiwater.com>]  
**Sent:** Friday, February 19, 2016 4:44 PM  
**To:** Dorothy Menasco  
**Cc:** Carlotta Stauffer; Hong Wang  
**Subject:** RE: Docket No. 150235

Dorothy,

Additional corrections to make:

1. The full name of the utility as it should appear in your database is: Utilities, Inc. of Florida
2. Attention: Patrick C. Flynn, Vice President

3. Phone 1: (866) 842-8432 ext. #1359
4. Phone 2: (407) 869-1919 ext. 11#1359
5. The name of the law firm representing us is: Friedman & Friedman, P.A.

Please let me know if you have any questions.

Thanks,

Patrick