

State of Florida




Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: February 25, 2016

TO: Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk

FROM: Sonica C. Bruce, Economic Analyst, Division of Economics 

RE: Docket No. 140219-WU - Staff Assisted Rate Case in Polk County by Alturas Utilities, LLC.

The attached documents were sent to the Division of Economics via email. Please incorporate this document into the docket file.

RECEIVED--FPSC
2016 FEB 25 PM 4: 29
COMMISSION
CLERK

Sonica Bruce

From: Sonica Bruce
Sent: Wednesday, January 27, 2016 10:02 AM
To: l.szabo@rogers.com
Cc: Shannon Hudson
Subject: Alturas

Good Morning,

On December 8, 2015 you indicated in an email that the customers of Alturas Utilities received full credit for the four-year rate adjustment. Can you please provide the date the money was refunded to the customers and the amount? Thank you!

Sonica Bruce

From: L SZABO <l.szabo@rogers.com>
Sent: Tuesday, December 08, 2015 3:27 PM
To: Sonica Bruce; L. SZABO
Subject: Estimated refund

Dear Ms. Sonica Bruce,

I have to look up Alturas billings to give you the accurate figures and it will take a delayed answer for a day or two.

Based on the amount of customers Alturas has and looking at the average monthly billing it was between \$ 280.00 and \$ 320.00.

I am aware there is an informal meeting tomorrow about our rate case applications for both companies and using the above figures hopefully should satisfy this issue.

There are a lot of technical improvement must be done to ensure uninterrupted water service to our customers and hopefully we will have a chance to get going soon, - once the new rates are approved.

I am around in the next 2 days and available to be respond without any delay.

Yours truly,

Leslie Szabo

Sonica Bruce

From: L SZABO <l.szabo@rogers.com>
Sent: Tuesday, December 08, 2015 12:38 AM
To: Shannon Hudson; Sonica Bruce; L. SZABO
Subject: respond fo your questions

December 7 2015

Dear Ms. Sonica Bruce,

I would like to confirm as per our previous conversation and correspondences Alturas customers received full credit regarding the adjustment for the reduced tariff as of July 1 2015.

I also would like to bring to your attention regarding for Sunrise customer we are holding deposit have already received full credit for the interest on their deposits, - calculated by Ms. Martha Goldman.

We have also requested in our previous correspondence to be allowed to return the deposit as per instructed by the PSC within a 3 months period - beginning as of January 2016 - due to our extreme financial difficulties to complete our test year requirements, besides the many already implemented improvement regarding customer satisfaction issues and having an office in Bartow.

You will be able to find in details within our previous correspondences of those improvement.

Please let me know if I can be any further assistance to you, to expedite the already way to long our rate case application approval.

Yours truly,

Leslie Szabo