

**Ashley Quick**

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**From:** Ruth McHargue  
**Sent:** Friday, February 26, 2016 12:53 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 150269

Docket correspondence

-----Original Message-----

From: Consumer Contact  
Sent: Friday, February 26, 2016 11:08 AM  
To: Ruth McHargue  
Subject: To CLK Docket 150269

Copy on file, see 1206480C. DHood

-----Original Message-----

From: [consumerComplaint@psc.state.fl.us](mailto:consumerComplaint@psc.state.fl.us) [<mailto:consumerComplaint@psc.state.fl.us>]  
Sent: Friday, February 26, 2016 11:00 AM  
To: Consumer Contact  
Subject: E-Form Other Complaint TRACKING NUMBER: 120060

**CUSTOMER INFORMATION**

Name: Leanne Loeffel  
Telephone: (407) 435-5088  
Email: [lelo@cfl.rr.com](mailto:lelo@cfl.rr.com)  
Address: 633 Dunn Dr Altamonte Springs FL 32714

**BUSINESS INFORMATION**

Business Account Name: Leanne Loeffel  
Account Number:  
Address: 633 Dunn Dr Altamonte Springs FL 32714

Water County Selected: Seminole

**COMPLAINT INFORMATION**

Complaint: Other Complaint against Utilities, Inc. of Florida  
Details:  
Docket No. 150269-WS, Utilities Inc of Florida

I am protesting the rate increase for the following reason:

My water company is located at Weathersfield Rd Altammonte Springs FL and the water plant that services the Weathersfield subdivision is located at the back of the water company property and it services ONLY the Weathersfield subdivision. For years we've been getting consistent rate increases for repair, maintenance and upgrades to this water system to where our water rates are some of the highest in Central Fl for a small subdivision. For all these increases the reason used was this is a smaller system so the cost is spread to fewer people. OK, So now we are to tie into 2 other systems and the rates will go UP? I think this is backwards. I know Utilites Inc was purchased by Corix and I know they want to make money but the cost of water in this subdivision is getting to be a major monthly expense for a working

class community. BY it's own logic this is a cause for a deA family of 4 without irrigation will pay on average without irrigation \$100.00 month. For a working class neighborhood I really feel the Commission should get all the facts. Utilities Inc of Longwood pays much lower rates with the reason being it's a larger system although all the same employees and service people service both. Thank you, Leanne Loeffel