



CenturyLink™

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April 13, 2016

Ms. Carlotta Stauffer
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

RE: **Notice of Confidentiality**
Lifeline Participant Information

RECEIVED-FPSC
2016 APR 13 PM 3:55
COMMISSION
CLERK

Dear Ms. Stauffer:

Enclosed is a CD containing confidential Lifeline customer information of Embarq Florida, Inc. d/b/a CenturyLink. Under s. 364.107, F.S., this information is confidential and exempt from the public records requirements of s. 119.07, F.S. (copy attached).

Section 364.107, restricts the disclosure of Lifeline participant information and imposes penalties on officers or employees of a telecommunications carrier or the Commission who intentionally disclose the information in violation of this section. In accordance with these provisions, the information should be treated as confidential and protected from disclosure while on file at the Commission.

Please acknowledge receipt and filing of the above by stamping the duplicate copy of this letter and returning the same to this writer. Thank you for your assistance in this matter.

Sincerely,

A handwritten signature in blue ink that reads "Susan S. Masterton".

Susan S. Masterton
Counsel for CenturyLink

Enclosures

Select Year:

The 2015 Florida Statutes

[Title XXVII](#)
RAILROADS AND OTHER REGULATED
UTILITIES

[Chapter 364](#)
TELECOMMUNICATIONS
COMPANIES

[View Entire
Chapter](#)

364.107 Public records exemption; Lifeline Assistance Plan participants.—

(1) Personal identifying information of a participant in a telecommunications carrier's Lifeline Assistance Plan under s. [364.10](#) held by the Public Service Commission is confidential and exempt from s. [119.07\(1\)](#) and s. 24(a), Art. I of the State Constitution.

(2) Information made confidential and exempt under subsection (1) may be released to the applicable telecommunications carrier for purposes directly connected with eligibility for, verification related to, or auditing of a Lifeline Assistance Plan.

(3)(a) An officer or employee of a telecommunications carrier shall not intentionally disclose information made confidential and exempt under subsection (1), except as:

1. Authorized by the customer;
2. Necessary for billing purposes;
3. Required by subpoena, court order, or other process of court;
4. Necessary to disclose to an agency as defined in s. [119.011](#) or a governmental entity for purposes directly connected with implementing service for, or verifying eligibility of, a participant in a Lifeline Assistance Plan or auditing a Lifeline Assistance Plan; or
5. Otherwise authorized by law.

(b) Nothing in this section precludes a telecommunications carrier from disclosing information made confidential and exempt under subsection (1) to the extent such information is otherwise publicly available or from disclosing to a customer his or her own account record through telephonic means.

(4) Any officer or employee of a telecommunications carrier or of the Public Service Commission who intentionally discloses information in violation of this section commits a misdemeanor of the second degree, punishable as provided in s. [775.082](#) or s. [775.083](#).

History.—s. 1, ch. 2007-247; s. 1, ch. 2012-226.