



CenturyLink™

April 19, 2016

Ms. Carlotta Stauffer
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

RE: Docket No. 000121B-TP

Dear Ms. Stauffer:

This notification is on behalf of Embarq Florida, Inc. d/b/a CenturyLink. Order Number PSC-03-0176-CO-TP in Docket 000121B-TP, requires that any failure in three consecutive months to meet any performance for a given level of disaggregation shall require a Root Cause Analysis (RCA) Report. CenturyLink did not have any chronic aggregate sub measures to report for the April 2016 RCA report.

Notice has been served to the parties shown on the attached Certificate of Service.

Sincerely,

/s/ Susan S. Masterton
Susan S. Masterton

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CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the foregoing has been furnished by electronic mail to all known parties of record this 19th day of April, 2016.

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