

- Complete items 1, 2, and 3. Also cointiem 4 if Restricted Delivery is desired.
- Print your name and address on the reverso that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.
- 1. Article Addressed to:

Bruce Schoonover, Jr.
Vice President – Regulatory Affairs
Knology of Florida, Inc.
1241 O.G. Skinner Drive
West Point, GA 31833

Article Number
 (Transfer from service label)

7006 0100 0003 1097 3362.

3. Service Type

Certified Ma

Registered

☐ Insured Mail

Restricted Delivery?

PS Form 3811, February 2004

Domestic Return Receipt





## WE CARE

**Dear Postal Customer:** 

We sincerely regret the damage to your mail during handling by the Postal Service. We hope this incident did not inconvenience you. We realize that your mail is important to you and that you have every right to expect it to be delivered in good condition.

Although every effort is made to prevent damage to the mail, occasionally this will occur because of the great volume handled and the rapid processing methods which must be employed to assure the most expeditious distribution possible.

We hope you understand. We assure you that we are constantly striving to improve our processing methods in order that even a rare occurrence may be eliminated.

Please accept our apologies.

Sincerely,

**Your Postmaster**