

Sandra Soto

From: Sandra Soto on behalf of Records Clerk
Sent: Wednesday, July 13, 2016 9:37 AM
To: 'Jennifer Reed'
Subject: RE: No new rate hike

Good morning Ms. Reed,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
(850) 413-6010

From: Jennifer Reed [<mailto:midnightskye101@gmail.com>]
Sent: Wednesday, July 13, 2016 8:00 AM
To: Records Clerk
Subject: No new rate hike

The monopoly the power company has is already a sweet deal for them. They make a substantial profit as it is. My power is subject to frequent outages, yet there are no improvements being made. If I have to pay more than I already do, then it is reasonable for me to expect improved service. The proposed increase in cost does not include an improvement for me, the customer. Please hold this mega-company to some standard of fair play by stopping them from giving themselves this undeserved raise at the expense of the customers. Thank you.