

Collin Roehner

From: Jerry Hallenstein
Sent: Monday, August 01, 2016 3:34 PM
To: jklfl@aol.com
Cc: carolee.mcreynolds@gmail.com; carolee.mcreynolds@gmail.com; cmihoff@aol.com; cmihoff@aol.com; jason.seyfert@dep.state.fl.us; sajakg@aol.com; lauradiscala@yahoo.com; jb524@live.com; manuel.cardona@dep.state.fl.us; merchant.tricia@leg.state.fl.us; mikemanninglmt@aol.com; norconcolburn@aol.com; woods.monica@leg.state.fl.us; Carl Vinson; Sofi Lehmann; Records Clerk
Subject: RE: FPSC E-service of Document NO. 05663-16 in Docket 140217-WU (Email ID = 094158)

Hello Mr. Kroll,

Per your conversations with our attorney, Ms. Corbari, the issue regarding the backup generator during the June 6, 2016 outage is within the purview of the Department of Environmental Protection (DEP). According to Ms. Corbari's July 15, 2016 email to you, it's my understanding that the Commission considers the issue to be resolved and closed. Below is a copy of Ms. Corbari response to you.

Jerry Hallenstein

From: Kelley Corbari

Sent: Friday, July 15, 2016 2:38 PM

To: jjklfl@aol.com

Cc: carolee.mcreynolds@gmail.com; cmihoff@aol.com; JDRNCCM0@gmail.com; jb524@live.com; Jerry Hallenstein; sajakg@aol.com; lauradiscala@yahoo.com; manuel.cardona@dep.state.fl.us; merchant.tricia@leg.state.fl.us; mikemanninglmt@aol.com; miltandbeth@gmail.com; norconcolburn@aol.com; Charles Murphy; Rhonda Hicks

Subject: RE: Customer Complaint1214002W

Mr. Kroll,

As I stated during our conversation today, your complaints regarding the configuration and operation of the utility system is a matter for you to address with DEP as DEP is the entity that certifies the integrity of the system. Again, both DEP and the Commission reviewed your complaint and found the utility's explanation of the outage and response to the outage sufficient. As a result the Commission has closed your complaint. You are welcome to contact DEP with your concerns. Additionally, as I mentioned you can file a formal complaint with the Commission, however, the Commission is not the entity that oversees the utility schematics.

Sincerely

Kelley Corbari

From: jjklfl@aol.com [mailto:jjklfl@aol.com]
Sent: Thursday, July 28, 2016 2:23 PM
To: Records Clerk; Jerry Hallenstein
Cc: carolee.mcreynolds@gmail.com; carolee.mcreynolds@gmail.com; cmihoff@aol.com; cmihoff@aol.com;
jason.seyfert@dep.state.fl.us; sajakg@aol.com; lauradiscala@yahoo.com; jb524@live.com;
manuel.cardona@dep.state.fl.us; merchant.tricia@leg.state.fl.us; mikemanninglmt@aol.com; norconcolburn@aol.com;
woods.monica@leg.state.fl.us
Subject: Re: FPSC E-service of Document NO. 05663-16 in Docket 140217-WU (Email ID = 094158)

Jerry, the 3-16 audit indicates some issues were being reviewed by Cedar Acres and were not resolved. However, the 7-28-16 document indicates total compliance with all DEP & PSC concerns as of 3-16. Could someone please clarify whether your 3-16 audit is correct or were all compliance issues resolved 3-16 as stated 7-28-16 ? If the generator fulfilled it's role on 6-6-16 why was it not running in the AM on 6-6-16 and there was no water throughout the community that day ?

-----Original Message-----

From: Commission Clerk <rarfax2@PSC.STATE.FL.US>
Sent: Thu, Jul 28, 2016 8:56 am
Subject: FPSC E-service of Document NO. 05663-16 in Docket 140217-WU (Email ID = 094158)

The document described below has been filed with the Florida Public Service Commission and issued by the Office of Commission Clerk. You are being provided this information electronically, because you are a party of record or an interested person in this docket.

NOTICE: E-mail replies from this address are not monitored or read. Should you have any difficulty accessing this document, please forward this e-mail to Clerk@psc.state.fl.us, explaining the problem and a Deputy Clerk will assist you. Please do not alter the subject line, as it is used for processing.

DOCUMENT NO.	DESCRIPTION
05663-16 (9 pgs.)	RECOM for 8/9/16 Commission conference, Item __, from AFD, APA, ECO, ENG and GCL staff.