

**Sandra Soto**

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**From:** Janet Brunson  
**Sent:** Monday, August 15, 2016 9:19 AM  
**To:** 'jimfrost2011@gmail.com'  
**Cc:** Consumer Correspondence; Consumer Contact  
**Subject:** FPL Rate Increase - Docket No. 160021-EI

Dear Mr. Frost:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in August in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, [www.floridapsc.com](http://www.floridapsc.com) and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello  
Assistant Director  
Office of Consumer Assistance & Outreach  
Phone: 850-413-6107

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**From:** Sandra Soto **On Behalf Of** Records Clerk  
**Sent:** Monday, August 08, 2016 3:30 PM  
**To:** Consumer Contact  
**Subject:** FW: Rate Increase

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**From:** Ruth McHargue  
**Sent:** Monday, August 08, 2016 11:14 AM  
**To:** Records Clerk  
**Cc:** Angie Calhoun  
**Subject:** FW: Rate Increase

Please add to docket file and forward to PSC contact.

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**From:** Sandra Soto **On Behalf Of** Records Clerk  
**Sent:** Monday, August 08, 2016 8:27 AM  
**To:** Ruth McHargue  
**Cc:** Angie Calhoun  
**Subject:** FW: Rate Increase

Please see the e-mail below. Please let us know whether this needs to be entered in CMS as consumer correspondence, and what docket it should be placed in.

**From:** Jim Frost [<mailto:jimfrost2011@gmail.com>]  
**Sent:** Monday, August 08, 2016 7:05 AM  
**To:** Records Clerk  
**Subject:** Rate Increase

Remember, one day you will be on a fixed income.

Sincerely,  
James P. Frost, PA  
Realtor  
Wagner Realty  
1440 First Street  
Sarasota, FL. 34236  
1-941-544-9748

E-Mail: [JimFrost2011@gmail.com](mailto:JimFrost2011@gmail.com)