Collin Roehner

From: Sent: To: Cc: Subject: Janet Brunson Monday, August 15, 2016 11:38 AM 'dodgeman001@bellsouth.net' Consumer Correspondence; Consumer Contact FPL Rate Increase - Docket No. 160021-EI

Dear Mrs. Press:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in August in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, <u>www.floridapsc.com</u> and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello Assistant Director Office of Consumer Assistance & Outreach Phone: 850-413-6107

-----Original Message-----From: Collin Roehner On Behalf Of Records Clerk Sent: Tuesday, August 09, 2016 10:56 AM To: 'Rick Press' Subject: RE: rate increase

Good morning Mrs. Press,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Collin D. Roehner Commission Deputy Clerk I Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, Florida, 32301 (850) 413-7123

-----Original Message-----From: Rick Press [mailto:dodgeman001@bellsouth.net] Sent: Tuesday, August 09, 2016 10:31 AM To: Records Clerk Subject: rate increase

PSC next energy era - fpl should not receive any increase the company has profited over TRILLIONs of dollars thru the years. .

The increase will not help the customers of these companies.

Make the share holdes pay the bills. not the customers.

When there is a cost to repair or replace the holding pond for cooling equipment We the customer had to foot the bill.

Mrs Carol Press

5500 nw 49th ave.

tamarac fl 33319

docket number 160021-E1.