

Collin Roehner

From: Janet Brunson
Sent: Tuesday, August 16, 2016 10:05 AM
To: 'swilson1584@gmail.com'
Cc: Consumer Correspondence; Consumer Contact
Subject: FPL Rate Increase - Docket No. 160021-EI

Dear Ms. Wilson:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in August in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello
Assistant Director
Office of Consumer Assistance & Outreach
Phone: 850-413-6107

From: Sandra Soto **On Behalf Of** Records Clerk
Sent: Wednesday, August 10, 2016 8:25 AM
To: 'Susan Wilson'
Subject: RE: Docket#60021-E11 opposition to rate hike Florida Power & Light

Dear Ms. Wilson,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
(850) 413-6010

From: Susan Wilson [<mailto:swilson1584@gmail.com>]
Sent: Tuesday, August 09, 2016 7:47 PM
To: Records Clerk
Subject: Docket#60021-E11 opposition to rate hike Florida Power & Light

Susan Wilson, 2524 Upper Cape St, Apt 207, Orange City, Florida 32763

I am a single 68 yr old senior on social security and I have always paid my way in life. Although I believe in my country and capitalism, There should be caps and accountable for profitable corporations such as our only utility company. When there are monopolies there is no choice and no competition. This service is imperative to our quality of life. FPL's anticipated profit is on target to make \$1.6B in 2017 without the requested rate increase. I cannot afford a 23% rate increase on \$954 per month. This additional rate increase is not due to an everyday cost increase but to fill the pockets of rich fatcats or investors.

While I do believe in limited govt monopolies should either be capped out and limited. This company does not even offer a senior discount and they themselves should offer help on a sliding scale to their customers.