

FILED AUG 19, 2016 DOCUMENT NO. 06882-16 FPSC - COMMISSION CLERK

Serving Florida's Panhandle Since 1963 P. O. Box 549 / 301 Long Ave, Port St. Joe, FL 32457 **Tel: 850.229.8216 / fax: 850.229.8392** <u>WWW.Stjoegas.com</u>

August 19, 2016

Carlotta S. Stauffer, Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

Re: Docket No. 160004-GU

Dear Ms. Stauffer:

Enclosed for filing is St Joe Natural Gas Company's Petition for approval of its Conservation Cost Recovery Factor to be applied to customer bills during the twelve-month period ending December 31, 2017.

- 1. Schedules C-1 through C-4
- 2. Direct Testimony of Debbie Stitt

Thank you for your assistance.

Very truly yours,

s/Debbie Stitt Energy Conservation Analyst

Enclosures

#### BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

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In Re: Conservation Cost Recovery Clause

Docket No. 160004-GU Submitted for filing August 19, 2016

# PETITION OF ST JOE NATURAL GAS COMPANY, INC. FOR APPROVAL OF PROPOSED CONSERVATION COST RECOVERY CHARGES

St. Joe Natural Gas Company, Inc. ("SJNG") by and through its undersigned officer, hereby petitions the Commission for approval of its proposed conservation cost recovery factors and amounts as further identified below. In support hereof the company states:

1. The Name of the petitioner and the mailing address of its principal office is:

St. Joe Natural Gas Company, Inc. P.O. Box 549 Port St. Joe, Florida 32457-0549

2. The name and mailing address of the person authorized to receive notices and communications to this petition is:

Debbie Stitt, Energy Conservation Analyst St. Joe Natural Gas Company, Inc. P.O. Box 549 Port St. Joe, Florida 32457-0549

3. Pursuant to the requirements of this docket, SJNG has prepared testimony and the conservation true-up forms supplied by the Commission Staff in a manner consistent with the Staff's instructions. St. Joe Natural Gas Company, Inc. Docket No. 160004-GU August 19, 2016 Page 2

4. The Conservation Cost Recovery Factor was calculated in accordance with the methodology which has been previously approved by the Commission in this docket. The factor is designed to recover the projected conservation program expenses of **SJNG** for the twelve-month period ending December 31, 2017 adjusted for the net true-up (which includes the estimated conservation true-up for the Twelve-month period ending December 31, 2016), as well as interest calculated in accordance with the methodology established by the Commission.

5. SJNG projects total conservation program expenses, net of all programs revenue of \$128,350 for the twelve-month period ending December 31, 2017. The estimated net true-up for the twelve months ending December 31, 2016 is an under-recovery of \$52,172. After increasing the projected conservation expenses by the amount of this under-recovery, a total of \$180,522 remains to be collected during the twelve months ending December 31, 2017. Dividing this total by the projected sales for the period by 1,300,205 therms, and expanding for taxes, results in the conservation adjustment factor of \$0.40001 per therm for RS-1, \$0.24504 per therm for RS-2, \$0.18566 per therm for RS-3, \$0.16949 per therm for GS-1, \$0.07674 per therm for GS-2, and \$0.03555 per therm for GS-4/FTS-4 respectively which SJNG seeks approval in this petition.

St. Joe Natural Gas Company, Inc. Docket No. 160004-GU August 19, 2016 Page 3

The calculation of these factors per therm is contained in the Commission prescribed worksheets filed with this petition.

WHEREFORE, St. Joe Natural Gas Company, Inc. requests that this Commission enter its order approving the above conservation cost recovery factors to be applied to the appropriate customer bills during the twelve-month period ending December 31, 2017 and to customer bills thereafter until other conservation cost recovery factors are approved by the Commission.

Dated this 19th day of August 2016.

s/Andy Shoaf, V-President
St. Joe Natural Gas Company, Inc.
P.O. Box 549
Port St. Joe, Florida 32457-0549
(850) 229-8216 x208

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2	In Re:	Conservation Cost
		Recovery Clause
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Docket No.160004-GU Submitted for Filing August 19, 2016

### DIRECT TESTIMONY OF DEBBIE STITT ON BEHALF OF ST. JOE NATURAL GAS COMPANY, INC.

7	Q.	Please	state	your	name,	business	address,	by	whom	you
8		are emp	ployed	and	in what	capacity	у.			

9 A. Debbie Stitt, 301 Long Avenue, Port St. Joe, Florida
 32456, St Joe Natural Gas Company in the capacity of

11 Energy Conservation Analyst.

12 Q. What is the purpose of your testimony?

13 A. My purpose is to submit the known and projected expenses and 14 revenues associated with SJNG's conservation programs incurred 15 in January thru July 2016 and projection costs to be incurred 16 from August 2016 through December 2016. It will also include 17 projected conservation costs for the period January 1, 2017 18 through December 31, 2017 with a calculation of the conservation adjustment factors to be applied to the customers' bills during 19 20 the January 1, 2017 through December 31, 2017 period. Have you prepared any exhibits in conjunction with your testimony? 21 0. 22 A. Yes, I have prepared and filed to the Commission the 19th day of 23 August 2016 Schedule C-1 prescribed by the Commission Staff 24 which has collectively been titled Energy Conservation Adjustment 25 Summary of Cost Recovery Clause Calculation for months January

1		1, 2017 through December 31, 2017 for identification.
2	Q.	What Conservation Adjustment Factor does St. Joe Natural Gas
3		seek approval through its petition for the twelve-month period
4		ending December 31, 2017?
5	Α.	\$.40001 per therm for RS-1, \$.24504 per therm for RS-2, and
6		\$.18566 per therm for RS-3, \$0.16949 per therm for GS-1, \$0.07674
7		per therm for GS-2, and $0.03555$ per therm for GS-4/FTS-4
8	Q.	Does this conclude your testimony?
9	A.	Yes.
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#### BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

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In Re: Conservation Cost Recovery

Docket No. 160004-GU Submitted for Filing August 19, 2016

### CERTIFICATE OF SERVICE

I HEREBY CERTIFY that true and correct copies of the foregoing Testimony have been served upon all known parties of record in this docket dated this **19th** day of **August 2016**.

Sebring Gas System, Inc. Jerry H. Melendy, Jr. 3515 U.S. Hwy 27 South Sebring, Fl 33870 jmelendy@floridasbestgas.com

Ansley Watson, Jr. Esq. MacFarlane Law Firm PO Box 1531 Tampa, Fl. 33601-1531 aw@macfar.com

Florida City Gas Carolyn Bermudez 933 East 25<sup>th</sup> St. Hialeah, Fl. 33013-3498 cbermude@aglresources.com

Fl Public Utilities Co Mr. Mike Cassel 1750 S.W. 14h St., Ste 200 Fernandina Beach, Fl. 32034-3052 mcassel@fpuc.com

AGL Resources Inc. Elizabeth Wade/Shannon Pierce Ten Peachtree Place Location 1470 Atlanta, GA 30309 Paula M. Sparkman Messer Law Firm PO Box 15579 Tallahassee, Fl. 32317 psparkman@lawfla.com

Gunster Law Firm Beth Keating 215 S Monroe St., Ste. 601 Tallahassee, Fl 32301-1839 bkeating@gunster.com

Office of Public Counsel J.R. Kelly/C. Rehwinkel 111 W. Madison St, Rm. 812 Tallahassee, Fl. 32399-1400 rehwinkel.charles@leg.state.fl.us

Peoples Gas System Paula Brown/Kandi Floyd PO Box 111 Tampa, Fl 33601-0111 regdept@tecoenergy.com

SCHEDULE C-1							COMPANY: S			
PAGE 1 OF 1							EXHIBIT#DKS DOCKET#16(	5-2	JAL GAS	
			SUMMARY O	F COST RECO	ATION ADJUSTM OVERY CLAUSE 7 THROUGH DEC	CALCULATIO	N			
1. TOTAL INCREME 2. TRUE-UP (SCHE			2, PAGE 1)				128,350 52,172			
3. TOTAL (LINE 1 A							180,522			
RATE SCHEDULE	BILLS	THERM SALES	CUSTOMER CHARGE REVENUES	DELIVERY CHARGE	TOTAL CUST. & DELIVERY CHG REVENUE	ECCR REVENUES	ECCR AS % OF TOTAL REVENUES	DOLLARS THERM	TAX FACTOR	CONSERV FACTOR
RS-1	12,869	100,256	167,297	129,946	297,243	39,903	13.42444%	0.39801	1.00503	0.40001
RS-2	11,670	197,452	186,720	171,898	358,618	48,142	13.42444%	0.24382	1.00503	0.24504
RS-3	8,492	262,319	169,840	191,123	360,963	48,457	13.42444%	0.18473	1.00503	0.18566
GS-1	1,991	67,475	39,820	44,942	84,762	11,379	13.42444%	0.16864	1.00503	0.16949
GS-2	449	215,846	31,430	91,344	122,774	16,482	13.42444%	0.07636	1.00503	0.07674
FTS4/GS-4	24	456,857	48,000	72,366	120,366	16,158	13.42444%	0.03537	1.00503	0.03555
FTS-5	0	0	0	0	0	0	13.42444%	#DIV/0!	1.00503	#DIV/0!
TOTAL	35,495	1,300,205	643,107	701,618	1,344,725	180,522				

SCHEDULE C-2 PAGE 1 OF 2										COMPANY: S EXHIBIT#DKS-2 DOCKET#1600	2	RAL GAS	
	E	STIMATED CC	ONSERVATION JANUARY 20	N PROGRAM 17 THROUGH	COSTS BY PF	ROGRAM BY N 2017	IONTH						
PROGRAM	JAN 2016	FEB 2016	MAR 2016	APR 2016	MAY 2016	JUN 2016	JUL 2016	AUG 2016	SEP 2016	OCT 2016	NOV 2016	DEC 2016	TOTAL
<ol> <li>RESIDENTAL NEW CONSTRUCTION</li> <li>RESIDENTIAL APPL. REPLACEMENT</li> <li>RESIDENTAL APPL. RETENTION</li> <li>LARGE FOOD SERVICE COMMERCIAL</li> <li>COMMERCIAL HOSPITALITY AND LODGING</li> <li>(INSERT NAME)</li> </ol>	2,533 2,221 5,942 0 0	2,533 2,221 5,942 0	2,533 2,221 5,942 0 0	2,533 2,221 5,942 0 0	2,533 2,221 5,942 0	30,400 26,650 71,300 0							
7 (INSERT NAME) 8 (INSERT NAME) 9 (INSERT NAME) 10 (INSERT NAME) 11 (INSERT NAME)		0 0 0 0	0 0 0 0	0 0 0 0		0 0 0 0	0 0 0 0	0 0 0 0	0 0 0 0	0 0 0 0	0 0 0 0	0 0 0 0	
	0 0	0 0	0 0	0 0	0 0	0	0	0	0 0	0 0	0	0	c
TOTAL ALL PROGRAMS	10,696	10,696	10,696	10,696	10,696	10,696	10,696	10,696	10,696	10,696	10,696	10,696	128,350

SCHEDULE C - 2 PAGE 2 OF 2						COMPANY: S EXHIBIT#DK DOCKET#160		RAL GAS	
		ESTIMATE	D CONSERVAT JANUARY 2017	TION PROGR THROUGH	AM COSTS PE DECEMBER 20	R PROGRAM )17			
PROGRAM	CAPITAL INVEST	PYROLL & BENEFITS	MATERLS. & SUPPLIES	ADVERT	INCENTIVES	OUTSIDE SERVICES	VEHICLE	OTHER	TOTAL
<ol> <li>RESIDENTAL NEW CONSTRUCTION</li> <li>RESIDENTIAL APPL. REPLACEMENT</li> <li>RESIDENTAL APPL. RETENTION</li> <li>LARGE FOOD SERVICE COMMERCIAL</li> <li>COMMERCIAL HOSPITALITY AND LODGING</li> <li>(INSERT NAME)</li> </ol>	0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0		30,400 26,650 71,300 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0			30,400 26,650 71,300 0 0 0 0 0 0 0 0 0 0 0 0
PROGRAM COSTS	0	0	0	0	128,350	0	0	0	128,350

SCHEDULE C - 3 PAGE 1 OF 5						COMPANY: S	ST. JOE NATU	RAL GAS	
TAGE TOP 5						EXHIBIT#DK	S-2		
						DOCKET#160	004-GU		
		ESTIMATE			AM COSTS PE				
					DECEMBER 20				
	CAPITAL	PYROLL &	MATERLS. &			OUTSIDE			
PROGRAM	INVEST	BENEFITS	SUPPLIES	ADVERT	INCENTIVES	SERVICES	VEHICLE	OTHER	TOTAL
1 RESIDENTAL NEW CONSTRUCTION									
A. ACTUAL	0	0	0	0	32,000	0	0	0	
B. ESTIMATED	0	0	0	0	10,150	0	0	0	32,000
TOTAL	0	Ő	0	0	42,150	0	0	0	10,150 42,150
2 RESIDENTIAL APPL. REPLACEMENT							U	0	42,150
A. ACTUAL	122								
	0	0	0	0	15,350	0	0	0	15,350
B. ESTIMATED	0	0	0	0	8,000	0	0	0	8,000
TOTAL	0	0	0	0	23,350	0	0	0	23,350
3 RESIDENTAL APPL. RETENTION									
A. ACTUAL	0	0	0	0	FE 400	0	-		
B. ESTIMATED	0	0	0	0	55,400	0	0	0	55,400
TOTAL	0	0		0	21,850	0	0	0	21,850
	0	0	0	0	77,250	0	0	0	77,250
4 LARGE FOOD SERVICE COMMERCIAL									
A. ACTUAL	0	0	0	0	11,500	0	0	0	11 500
B. ESTIMATED	0	0	0	0	0	0		0	11,500
TOTAL	0	0	0	0	11,500	0	0	0	0
				0	11,000	0	0	0	11,500

2,000

2,000

156,250

2,000

2,000

156,250

5 COMMERCIAL HOSPITALITY AND LODGING

A. ACTUAL

TOTAL

**B. ESTIMATED** 

6 (INSERT NAME) A. ACTUAL

**B. ESTIMATED** 

C. TOTAL

SUB-TOTAL

SCHEDULE C - 3						001104104	-		
PAGE 2 OF 5						EXHIBIT#DK		JRAL GAS	
		ESTIMATE	D CONSERVAT JANUARY 2016	TION PROGR	AM COSTS PE	R PROGRAM			
PROGRAM NAME	CAPITAL INVEST	PYROLL & BENEFITS	MATERLS. & SUPPLIES	ADVERT	INCENTIVES	OUTSIDE SERVICES	VEHICLE	OTHER	TOTAL
SUB-TOTAL - PREVIOUS PAGE	0	0	0	0	156,250	0	0	0	156,250
7. A. ACTUAL B. ESTIMATED	0	0 0	0 0	0	0	0	0	0	0
(INSERT NAME 1-30 LETTERS)	0	0	0	0	0	0 0	0 0	0	0 0
(INSERT NAME) 8. A. ACTUAL	0	0	0	0	0	0	0	0	0
B. ESTIMATED (INSERT NAME 1-30 LETTERS)	0 0	0 0	0 0	0 0	0 0	0	0	0	0
(INSERT NAME) 9. A. ACTUAL	0	0	0	0	0				
B. ESTIMATED (INSERT NAME 1-30 LETTERS)	0	0	0	0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0
(INSERT NAME) 10. A. ACTUAL						Ū	U	0	0
B. ESTIMATED C. TOTAL	0 0 0	0 0 0	0 0 0	0	0	0 0	0 0	0	0 0
(INSERT NAME)	0	U	U	0	0	0	0	0	0
11. A. ACTUAL B. ESTIMATED	0 0	0 0	0 0	0 0	0	0 0	0 0	0	0 0
C. TOTAL	0	0	0	0	0	0	0	0	0
TOTAL			<u> </u>						
	0	0	0	0	156,250	0	0	0	156,250

JANUAR APR 2016 50 5,400 75 2,600 50 8,000	APR 2016 5,400 2,600 8,000	CTUAL/EST	JUN 2016 5,650 2,500		AUG 2016 3,350	SEP 2016 2,450	OCT 2016 1,800	NOV 2016 2,750	DEC 2016 3,150	TOTAL
50 5,400 75 2,600 50 8,000	2016 5,400 2,600 8,000	2016 1,800 1,075	2016 5,650 2,500	<u>2016</u> 3,400	3,350	2016 2,450	2016	2016	2016	
75 2,600 50 8,000	2,600 8,000	1,075	2,500				1,800	2,750	3 150	40.45
0 0	0 0 0 0	0,000 0 0 0 0 0 0 0 0	8,650 0 0 0 0 0 0 0 0 0	7,600 0 0 0 0 0 0 0 0 0 0	1,350 5,450 0 0 0 0 0 0 0 0 0 0	3,475 2,200 0 0 0 0 0 0 0 0 0 0	1,575 6,000 0 0 0 0 0 0 0 0 0 0	1,175 6,650 0 0 0 0 0 0 0 0 0	1,775 7,000 0 0 0 0 0 0 0 0 0	42,15 23,35 77,25
75 16,000	16,000	9,425	16,800	12,925	10,150	8,125	9,375	10,575	11,925	142,75
	75									

Deside NUMBER       2016 </th <th>NOV DEC 2016 2016 -8,655 -12,32</th> <th>TOTAL</th>	NOV DEC 2016 2016 -8,655 -12,32	TOTAL
CONSERVATION REVS.       2016       2	2016 2016	TOTAL
RCS AUDIT FEES       a. OTHER PROG. REV.         b.       c.       -22,084       -24,530       -17,840       -14,279       -9,036       -8,197       -9,276       -9,498       -6,977       -9,388       -4         CONSERV. ADJ REV. (NET OF REV. TAXES)       -10,270       -17,840       -14,279       -9,036       -8,197       -9,276       -9,498       -6,977       -9,388       -4         PRIOR PERIOD TRUE-UP NOT APPLIC. TO PERIOD       5,112       5,11		
CONSERV. ADJ REV.         (NET OF REV. TAXES)         TOTAL REVENUES       -22,084       -24,530       -17,840       -14,279       -9,036       -8,197       -9,276       -9,498       -6,977       -9,388       -4         PRIOR PERIOD TRUE-UP NOT APPLIC. TO PERIOD       5,112<	-8,655 -12,32	
(NET OF REV. TAXES)         TOTAL REVENUES       -22,084       -24,530       -17,840       -14,279       -9,036       -8,197       -9,276       -9,498       -6,977       -9,388       -4         PRIOR PERIOD TRUE-UP NOT APPLIC. TO PERIOD       5,112		1 -152,082
PRIOR PERIOD TRUE-UP NOT APPLIC. TO PERIOD       5,112       5,11		
PRIOR PERIOD TRUE-UP NOT APPLIC. TO PERIOD       5,112       5,11	-8,655 -12,32	1 -152,082
APPLIC. TO PERIOD       -16,972       -19,418       -12,728       -9,167       -3,924       -3,085       -4,164       -4,386       -1,865       -4,276       -3,024         CONSERVATION EXPS. (FORM C-3, PAGE 3)       8,475       15,400       13,575       16,000       9,425       16,800       12,925       10,150       8,125       9,375       10,150	5,112 5,112	
(FORM C-3, PAGE 3) 8,475 15,400 13,575 16,000 9,425 16,800 12,925 10,150 8,125 9,375 10	-3,543 -7,209	1221 Bullade of Galaxy
	10,575 11,92	
TRUE-UP THIS PERIOD -8,497 -4,018 847 6,833 5,501 13,715 8,761 5,764 6,260 5,099 7	7,032 4,716	
INTEREST THIS PERIOD (C-3, PAGE 5) 15 12 10 10 11 13 14 14 15 15	15 15	
TRUE-UP & INT. BEG. OF MONTH 61 344 47 750 38 632 34 378 30 400 20 500 15 405	50,617 52,552	
PRIOR TRUE-UP COLLECT./(REFUND.) -5.112 -5.1		
END OF PERIOD TOTAL NET TRUE-UP 47 750 38 632 34 378 26 100 20 500 45 105 10 5075 10 10 10	-5,112 -5,112	
<u>47,750</u> <u>38,632</u> <u>34,378</u> <u>36,109</u> <u>36,509</u> <u>45,125</u> <u>48,787</u> <u>49,454</u> <u>50,616</u> <u>50,617</u> <u>52</u>	52,552 52,172	2 52,172

PAGE 5 OF 5										COMPANY: S EXHIBIT#DKS	5-2	URAL GAS	
						JE-UP AND 16 THROUG				DOCKET#160	)004-GU		
INTEREST PROVISION	JAN 2016	FEB 2016	MAR 2016	APR 2016	MAY 2016	JUN 2016	JUL 2016	AUG 2016	SEP 2016	OCT 2016	NOV 2016	DEC 2016	TOTAL
BEGINNING TRUE-UP	61,344	47,750	38,632	34,378	36,109	36,509	45,125	48,787	49,454	50,616	50,617	52,552	
END. T-UP BEFORE INT.	47,735	38,620	34,368	36,099	36,498	45,112	48,773	49,439	50,601	50,603	52,537	52,157	
TOT. BEG. & END. T-UP	109,079	86,371	73,000	70,477	72,606	81,621	93,898	98,227	100,055	101,219	103,155	104,709	
AVERAGE TRUE-UP	54,540	43,185	36,500	35,239	36,303	40,810	46,949	49,113	50,028	50,609	51,577	52,354	
INT. RATE-FIRST DAY OF REPORTING BUS. MTH	0.34%	0.34%	0.35%	0.32%	0.36%	0.38%	0.36%	0.35%	0.35%	0.35%	0.35%	0.35%	
NT. RATE-FIRST DAY OF SUBSEQUENT BUS. MTH	0.34%	0.35%	0.32%	0.36%	0.38%	0.36%	0.35%	0.35%	0.35%	0.35%	0.35%	0.35%	
TOTAL	0.68%	0.69%	0.67%	0.68%	0.74%	0.74%	0.71%	0.70%	0.70%	0.70%	0.70%	0.70%	
AVG INTEREST RATE	0.34%	0.35%	0.34%	0.34%	0.37%	0.37%	0.36%	0.35%	0.35%	0.35%	0.35%	0.35%	
MONTHLY AVG. RATE	0.03%	0.03%	0.03%	0.03%	0.03%	0.03%	0.03%	0.03%	0.03%	0.03%	0.03%	0.03%	
NTEREST PROVISION	\$15	\$12	\$10	\$10	\$11	\$13	\$14	\$14	\$15	\$15	\$15	\$15	\$16

### SCHEDULE C-4 PAGE 1 OF 5

### PROGRAM TITLE:

PROGRAM DESCRIPTION:

## ST JOE NATURAL GAS COMPANY, INC. PROGRAM DESCRIPTION AND PROGRESS

DOCKET NO. 160004-GU ST JOE NATURAL GAS COMPANY (DKS)

## RESIDENTIAL NEW CONSTRUCTION

This program is designed to increase the number of high priority firm natural gas customers in the new construction market. Incentives are offered in the form of cash allowances to assist builders in defraying the additional costs associated with natural gas appliance installations.

APPLIANCE LOAD	ALLOWANCE
GAS HEATING	\$500.00
GAS WATER HEATING	\$350.00
GAS CLOTHES DRYER	\$100.00
GAS RANGE	\$150.00
GAS TANKLESS W/HEATER	\$550.00
	\$1,650.00

### PROGRAM PROJECTIONS FOR:

JANUARY 2016 THROUGH DECEMBER 2017

	GAS WATER HEATING	GAS HEATING	GAS DRYER	GAS RANGE	GAS TANKLESS W/H
JANUARY 2016 - DECEMBER 2016 (12 MTHS)	3	6	8	23	37
JANUARY 2017 - DECEMBER 2017 (12 MTHS)	4	7	8	18	40

PROGRAM FISCAL EXPENSES FOR:	JANUARY 2016	- DECEMBER 201	7
JANUARY 16 - JULY 16	ACTUAL EXPENSES	28,650.00	28,650.00
AUGUST 16 - DECEMBER 16	ESTIMATED EXPENSES	10,150.00	
JANUARY 2017 - DECEMBER 2017	ESTIMATED EXPENSES	30,400.00	

PROGRAM PROGRESS SUMMARY:

New construction is very limited in St Joe Natural Gas's service territory. By far the majority of new construction is by custom design where the owner specified to the builder the type of energy desired.

### SCHEDULE C-4 PAGE 1 OF 5

### PROGRAM TITLE:

PROGRAM DESCRIPTION:

### ST JOE NATURAL GAS COMPANY, INC. PROGRAM DESCRIPTION AND PROGRESS

DOCKET NO. 160004-GU ST JOE NATURAL GAS COMPANY (DKS)

## RESIDENTIAL NEW CONSTRUCTION

This program is designed to increase the number of high priority firm natural gas customers in the new construction market. Incentives are offered in the form of cash allowances to assist builders in defraying the additional costs associated with natural gas appliance installations.

APPLIANCE LOAD	ALLOWANCE
GAS HEATING GAS WATER HEATING GAS CLOTHES DRYER GAS RANGE GAS TANKLESS W/HEATER	\$500.00 \$350.00 \$100.00 \$150.00 \$550.00 \$1,650.00

### PROGRAM PROJECTIONS FOR:

## JANUARY 2016 THROUGH DECEMBER 2017

	GAS WATER HEATING	GAS HEATING	GAS DRYER	GAS RANGE	GAS TANKLESS W/H
JANUARY 2016 - DECEMBER 2016 (12 MTHS)	3	6	8	23	37
JANUARY 2017 - DECEMBER 2017 (12 MTHS)	4	7	8	18	40

PROGRAM FISCAL EXPENSES FOR:	JANUARY 2016 - DECEMBER 2017				
JANUARY 16 - JULY 16	ACTUAL EXPENSES	28,650.00			
AUGUST 16 - DECEMBER 16	ESTIMATED EXPENSES	10,150.00			
JANUARY 2017 - DECEMBER 2017	ESTIMATED EXPENSES	30,400.00			

PROGRAM PROGRESS SUMMARY:

New construction is very limited in St Joe Natural Gas's service territory. By far the majority of new construction is by custom design where the owner specified to the builder the type of energy desired.

SCHEDULE C-4 PAGE 2 OF 5	ST JOE NATURAL GAS COMPANY, INC. PROGRAM DESCRIPTION AND PROGRESS					S	OOCKET NO. 16000 ST JOE NATURAL G DKS)	
PROGRAM TITLE:	RESIDENTIAL							
PROGRAM DESCRIPTION:	This program is designed to promote the replacement of electric resistence appliances with energy efficient natural gas heaters, water heaters, air conditioners, dryers, ranges and tankless water heaters. Incentives are offered in the form of cash allowances to assist in defraying the additional costs in purchasing and installing natural gas appliances.							less e
	APPLIANCE L GAS HEATING GAS WATER I GAS CLOTHE GAS RANGE GAS TANKLES	G HEATING S DRYER	\$150.00 \$200.00					
PROGRAM PROJECTIONS FOR:	J	ANUARY 201	6 THROUG		3ER 2017			
	GAS WATER HEATING	GAS HEATING	GA DR1		GAS RANGE	T	GAS ANKLESS W/H	
JANUARY 2016 - DECEMBER 2016 (12 MTHS)	3		3	3		19	9	
JANUARY 2017 - DECEMBER 2017 (12 MTHS)	10		3	6		22	21	
PROGRAM FISCAL EXPENSES FOR:	_ J	ANUARY 2016	5 THROUG		3ER 2017			
JANUARY 16 - JULY 16	ACTUAL EXPE	ENSES	14	,000.00				
AUGUST 16 - DECEMBER 16	ESTIMATED EXPENSES		8,000.00					
JANUARY 2017 - DECEMBER 2017	ESTIMATED E	XPENSES	26	,650.00				
PROGRAM PROGRESS SUMMARY:	Replacement o	f electric appli epavers in St .	ances with	natural gas	appliances co	ntinue	s to be well	

received by ratepayers in St Joe Natural Gas Company's service territory.

SCHEDULE C-4 PAGE 3 OF 5	ST JOE NATURAL GAS COMPANY, I PROGRAM DESCRIPTION AND PRO		DOCKET NO. 160004-GU ST JOE NATURAL GAS COMPANY (DKS)
PROGRAM TITLE:	RESIDENTIAL APPLIANCE RETENTION	ON PROGRAM	
PROGRAM DESCRIPTION:	This program is designed to encourage natural gas when the existing appliance program includes allowances for natura tankless water heating systems.	es fail, or are otherwise repla	aced. The proposed retention
	APPLIANCE LOAD GAS HEATING GAS WATER HEATING GAS CLOTHES DRYER GAS RANGE GAS TANKLESS W/HEATER	ALLOWANCE \$500 \$350 \$100 \$100 \$550 \$1,600	.00 .00 .00 .00
PROGRAM PROJECTIONS FOR:	JANUARY 2016 - DECEN	/BER 2017	

	J	ANUART 2010 - L				
	GAS WATER HEATING	GAS HEATING	GAS DRYER	GAS RANGE		SAS ESS W/H
JANUARY 2016 - DECEMBER 2016 (12 MTHS)	73	18	13		20	22
JANUARY 2017 - DECEMBER 2017 (12 MTHS)	119	20	17		31	27

PROGRAM FISCAL EXPENSES FOR:	JANUARY 2016 THROUGH DECEMBER 2017				
JANUARY 16 - JULY 16	ACTUAL EXPENSES	49,950.00			
AUGUST 16 - DECEMBER 16	ESTIMATED EXPENSES	21,850.00			
JANUARY 2017 - DECEMBER 2017	ESTIMATED EXPENSES	71,300.00			

PROGRAM PROGRESS SUMMARY: The Company recognizes that the cost to retain an existing customer is significantly lower than the cost to add a new customer. The proposed retention allowances will strengthen the Company's ability to retain existing gas customers and avoid the removal of services. This program has been well received by the customers as well.

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SCHEDULE C-4 ST JOE NATURAL GAS COMPANY, INC. DOCKET NO. 160004-GU PAGE 4 OF 5 PROGRAM DESCRIPTION AND PROGRESS ST JOE NATURAL GAS COMPANY (DKS) PROGRAM TITLE: LARGE FOOD SERVICE COMMERCIAL CONSERVATION REBATE PROGRAM PROGRAM DESCRIPTION: This program is designed to encourage owners and operators of large food service restaurants to purchase energy efficient natural gas appliances through the offering of commercial appliance rebates. Commercial large food service customers are defined as establishments primarily engaged in the retail sale of prepared food and drinks for on-premise with an annual consumption of greater than 9,000 therms. The rebates offered within this program are depicted below: APPLIANCE LOAD ALLOWANCE GAS WATER HEATING \$1,500.00 FRYER \$3,000.00 GAS RANGE \$1,500.00 GAS TANKLESS W/HEATER \$2,000.00 \$8,000.00 PROGRAM PROJECTIONS FOR: JANUARY 2016 - DECEMBER 2017 WATER FRYER RANGE TANKLESS W/H JANUARY 2016 - DECEMBER 2016 (12 MTHS) 0 0 5 2 JANUARY 2017 - DECEMBER 2017 (12 MTHS) 0 0 0 0 PROGRAM FISCAL EXPENSES FOR: JANUARY 2016 THROUGH DECEMBER 2017 JANUARY 16 - JULY 16 ACTUAL EXPENSES 11,500.00 AUGUST 16 - DECEMBER 16 ESTIMATED EXPENSES 0.00 JANUARY 2017 - DECEMBER 2017 ESTIMATED EXPENSES 0.00

PROGRAM PROGRESS SUMMARY:

Since inception, only seven (7) appliances have qualified for this program.

SCHEDULE C-4 PAGE 5 OF 5	PROGRAM DESCRIPTION AND PROGRESS				DOCKET NO. 16 ST JOE NATUR/ (DKS)	60004-GU AL GAS COMPANY		
PROGRAM TITLE:	COMMERCIAL H	OSPITALITY	AND LODGING					
PROGRAM DESCRIPTION:	facilities to purcha commercial applia defined as establi	This program is designed to encourage owners and operators of hospitality & lodging facilities to purchase energy efficient natural gas appliances through the offering of commercial appliance rebates. Commercial hospitality and lodging customers are defined as establishments known to the public as hotels or motels primarily engaged in providing lodging for the general public. The rebates offered are depicted below;						
	GAS WATER HE FRYER GAS RANGE	GAS RANGE       \$1,500.00         GAS TANKLESS W/HEATER       \$2,000.00						
PROGRAM PROJECTIONS FOR:	JAN	UARY 2016 T	HROUGH DECE	EMBER 2017				
	WATER	FRYER	RANGE	TANKLESS W/H	DRYER			
JANUARY 2016 - DECEMBER 2016 (12 MTHS)	0	0	0	1	0			
JANUARY 2017 - DECEMBER 2017 (12 MTHS)	0	0	0	0	0			
PROGRAM FISCAL EXPENSES FOR:	JANUARY 2016 THROUGH DECEMBER 2017							
JANUARY 16 - JULY 16	ACTUAL EXPENS	SES	2,000.00					
AUGUST 16 - DECEMBER 16	ESTIMATED EXP	ENSES	0.00					
JANUARY 2017 - DECEMBER 2017	ESTIMATED EXP	ENSES	0.00					
PROGRAM PROGRESS SUMMARY:	Since inception, o	nly ONE (1) a	opliance has qua	lified for this program	1			