

Collin Roehner

From: Ruth McHargue
Sent: Tuesday, August 23, 2016 9:40 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 160021

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Tuesday, August 23, 2016 7:21 AM
To: Ruth McHargue
Subject: To CLK Docket 160021

Copy on file, see 1220775C. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Monday, August 22, 2016 7:35 PM
To: Consumer Contact
Subject: E-Form Service Outage TRACKING NUMBER: 121128

CUSTOMER INFORMATION

Name: Andrew Persaud
Telephone: (954) 326-1021
Email:
Address: 874 NW 208th Drive Pembroke Pines FL 33029

BUSINESS INFORMATION

Business Account Name: Andrew Persaud
Account Number:
Address: 874 NW 208th Drive Pembroke Pines FL 33029

COMPLAINT INFORMATION

Complaint: Service Outage against Florida Power & Light Company

Details:

Its amazing how FPL continues to push for breaks, and rate hikes. I am also sure with the backing of our Governor a disregard for the environment as well. It seems that every two year or so this comes up like they are suffering so they need a rate hike. Still with a little typical Florida thunderstorm, our traffic lights in west Pembroke pines flash, and our electricity goes out.

What will really happen during hurricane weather?