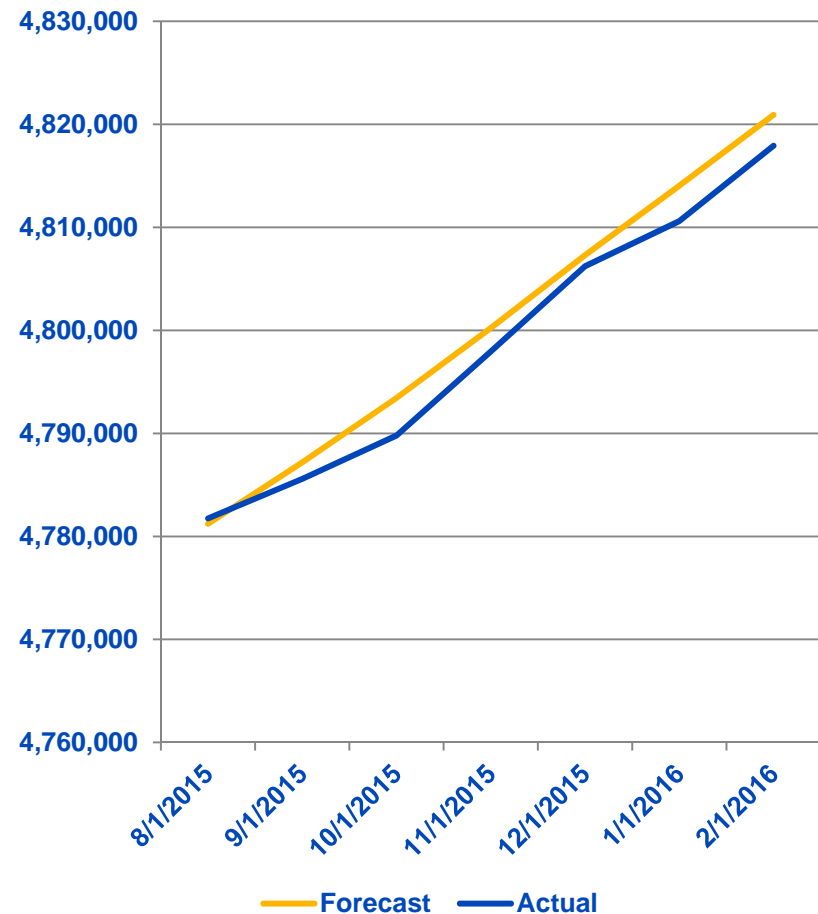


The customer forecast has been slightly above the observed actual number of customers since September 2015.

Customers

	Forecast	Actual	Abs diff	% Diff
Aug 2015	4,781,224	4,781,755	531	0.01%
Sep 2015	4,787,191	4,785,592	-1,599	-0.03%
Oct 2015	4,793,440	4,789,789	-3,651	-0.08%
Nov 2015	4,800,228	4,797,950	-2,278	-0.05%
Dec 2015	4,807,297	4,806,234	-1,063	-0.02%
Jan 2016	4,814,044	4,810,611	-3,433	-0.07%
Feb 2016	4,820,926	4,817,922	-3,004	-0.06%



The customer forecast relies on Global Insight's population forecast while taking into account for historical unknown usage and seasonal factors.

