

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: October 21, 2016
TO: Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk
FROM: Kelley F. Corbari, Senior Attorney, Office of the General Counsel *KFC*
RE: **Docket No. 140220-WU** – Application for staff-assisted rate case in Polk County by Sunrise Utilities, LLC.

Attached please find a copy of a correspondence from the Office of Public Counsel to Commission Staff regarding customer comments on Utility. Please file the attached document in the documents tab of the above-referenced docket file.

Thank you for your assistance in this matter. Should you have any questions, please do not hesitate to contact me.

KFC

RECEIVED-FPSC
2016 OCT 21 PM 4:49
COMMISSION
CLERK

Kelley Corbari

From: Roth, Danielle <ROTH.DANIELLE@leg.state.fl.us>
Sent: Wednesday, October 19, 2016 7:58 AM
To: Kelley Corbari
Cc: Vandiver, Denise
Subject: FW: Sunrise
Attachments: Document1.docx

Good Morning:

Denise found this FB post and we thought you might want to see it. Thanks.

- Danielle

From: Vandiver, Denise
Sent: Wednesday, October 19, 2016 7:50 AM
To: Roth, Danielle <ROTH.DANIELLE@leg.state.fl.us>
Subject: Sunrise

I don't know if this is significant enough to bring up to Kelly, but wanted to share with you

RECENT ACTIVITY



Benjamin Spradley

19 hrs · [Auburndale](#)

Has anyone noticed a drop in their water pressure in the trailer hood,well look at this it's not oil bubbling out of the ground... We have the pipes breaking what 4 to 5 times a year and something breaking down at the pump house once a month,so on a yearly average we're out off water.... So there is a county water line that runs right by the front of the hood,with enough signatures the county would tie into and possibly run new lines to the meter and my neighbors that's means water 24/7/365 and no more coming home from work dirty expecting a nice hot shower to the water being off,or punch a well,that's all folks...



Seen by 49

22

Comments



Melissa Phelps Barrett I agree with you 100% and i think alot of people feel this way....

Unfortunately because this is not a positive post about the water many people will not see this because it will get deleted.

Like · 19 hrs



Tonja Shaeffer Raffety Water would be much more expensive and you will pay sewage rates even though most of us have septic systems.

Like · 1 · 19 hrs



Sherri Shumate Ulloa Oh yeah with irrigation and a pool family of 4 water bill with the city of winter haven ran us 200_ 400 a month now that does include trash pick up. Lol!

Like · 27 mins



Tonja Shaeffer Raffety Also, they will charge each homeowner over \$1000 each to run a line to their meter. They would have to have a majority before they would even think about it.

[Like](#) · 19 hrs



Benjamin Spradley It's all positive and facts...

[Like](#) · 2 · 17 hrs



Melissa Phelps Barrett No i agree with you... But there are alot of people who do not like post like yours. I am all for the county to come run lines even if I have to pay a little more, that will save me on bottled water and drs appointments.... atleast I can drink the water coming out of the faucet or my son skin wont be bleeding duebto his eczema because someone when bleach/chlorine happy.

[Like](#) · 17 hrs



Maria Yolanda Lopez I agree. There have been times I have been in the shower and water get in my eyes they burn. I know I am also making jergens richer as much lotion that I have to use.

[Like](#) · 1 · 12 hrs · [Edited](#)



William M Scott Where is that leak ben

[Like](#) · 1 · 13 hrs



William M Scott Has anyone told water company how do they know

[Like](#) · 56 mins